

Privacy Permanence Paradox: Protecting Preteens

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Issues

- Increasing youth presence on digital media (and acceptability): Information youth share online is collected by companies and shared with third parties (trusted partners, affiliates, and the like)
- ◆ Friendly Fire: Children under 13 years old receive some protection online via the Children's Online Privacy Protection Act (COPPA, 1998) and the Children's Internet Protection Act (CIPA, 2000) but only for websites/programs/apps that specifically target youth under 13 years of age. Youth digital use is vast.
- Digital Literacy Awareness: Has focused on cyberbullying and stranger danger as opposed to the collection, storage, packaging. and selling of personal information by companies and third parties

Proiect Goals

- Research motivations and actions of middle school youth and two primary influencers of youth-their parents/caregivers and their educators
- Involve college undergraduates in the process of working to understand privacy issues facing middle school youth
- Create educational privacy campaigns to inform middle school youth about privacy risks involved with exchanging information online

Research Process

- Focus Groups with middle-schoolaged youth
- Surveys of middle-school-aged youth
- Surveys of educators of middleschool-aged youth
- Surveys of parents of at least one middle-school-aged child
- One-on-one interviews with parents of at least one middle-school-aged child

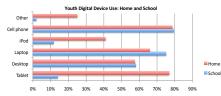




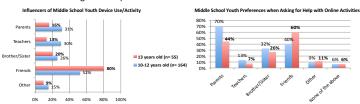
Key Findings

The underlying theme identified by the research team is what we call a permanence paradox: when an individual engages in online information exchanges without mediating the risk due to a lack of knowledge of the long-term value of their personal information.

- ✓ General lack of awareness of the risks of exchanging information online among middle school youth, parents/caregivers, and educators as well as our undergraduate student participants.
- Evolving online presence of middle school youth under the age of 13 at school and home (an increased use/ownership of devices by youth)



- Parents, educators, and older siblings act as significant influencers and enablers of device use and online activities (e.g., allowing and creating social media accounts for their children under the age of 13)
 - Parents were greatest influence (46%), friends (43%), siblings (28%), teachers (20%), other (14%), none of the above (5%) and [other included themselves, other relatives, YouTube, and
- 7th grade technology leap illustrates an increase in device use/online activity (particularly social media that target adults)



- Increasing use of online sites for homework assignments from educators, such as YouTube, intensifies the vulnerability of middle school youth
 - YouTube is the primary online resource used in the classroom and for homework assignments as reported by the teachers in our sample (confusion as to what is a social media site)

Grant Deliverables

- 3 educational social media marketing campaigns designed by university undergraduates at CSUN.
- Digital Literacy and Consumer Information iBook

http://www.youthprivacyprotection.org

Youth Privacy Protection Campaigns



Be a smart cookie! Every click leaves a crumb.



Privacy... it's not a game.



Outfox the Cyberhawks!

- Next steps: Distribute campaigns to educate youth, parents, and educators and assess campaign effectiveness
- Campaign outcome measures: Knowledge of online risks and behavior change(s) associated with third-party online information acquisition and use
- Future research: Youth online information sharing and digital dependence

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Digital Trust Foundation