



LAW ENFORCEMENT ACTIONS

FEDERAL ACTIONS

United States Federal Trade Commission – New Actions

| Name | Description | Status | Staff Contact: | Press Contact: |
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| Jim Burke Automotive, Inc., also doing business as Jim Burke Nissan | Administrative action settling allegations of deceptive advertising in violation of Section 5 of the FTC Act and provisions of the Truth in Lending Act and Regulation Z. | The Commission issued an administrative complaint and accepted the proposed consent order for public comment. | Staff Contact: Sana Chriss, 404-656-1364 | Press Contact: Cheryl Warner, 202-326-2480 |
| TT of Longwood, Inc., also doing business as Cory Fairbanks Mazda | Administrative action settling allegations of deceptive advertising in violation of Section 5 of the FTC Act and provisions of the Consumer Leasing Act and Regulation M. | The Commission issued an administrative complaint and accepted the proposed consent order for public comment. | Staff Contact: Sana Chriss, 404 656-1364 | Press Contact: Cheryl Warner, 202-326-2480 |
| City Nissan, Inc., also doing business as Ross Nissan | Administrative action settling allegations of deceptive advertising in violation of Section 5 of the FTC Act and provisions of the Truth in Lending Act and Regulation Z, and the Consumer Leasing Act and Regulation M. | The Commission issued an administrative complaint and accepted the proposed consent order for public comment. | Staff Contact: John Jacobs, 310-824-4360 | Press Contact: Cheryl Warner, 202-326-2480 |
| National Payment Network, Inc. | Administrative action settling allegations of deceptive advertising in violation of Section 5 of the FTC Act and provisions of the Truth in Lending Act. | The Commission issued an | Staff Contact: Daniel Dwyer, (202) 326- | Press Contact: Cheryl Warner, |

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| | | administrative complaint and accepted the proposed consent order for public comment. | 2957 | 202-326-2480 |
| Matt Blatt Dealerships | Administrative action settling allegations of deceptive advertising in violation of Section 5 of the FTC Act and provisions of the Truth in Lending Act. | The Commission issued an administrative complaint and accepted the proposed consent order for public comment. | Staff Contact: Daniel Dwyer, (202) 326-2957 | Press Contact: Cheryl Warner, 202-326-2480 |
| FTC v. Regency Financial Services and Ivan Levy | Federal District Court action in the Southern District of Florida alleging that an auto loan modification operation accepted upfront fees without performing the promised services in violation of Section 5 of the FTC Act and the FTC's Telemarketing Sales Rule. | Stipulated Preliminary Injunction entered February 10, 2015. | Staff Contact: Anna Burns, 404-656-1350 | Press Contact: Cheryl Warner, 202-326-2480 |
| <i>FTC Previously Announced Actions</i> | | | | |
| In the Matter of First American Title Lending of Georgia, LLC, a limited liability company | Administrative action settling allegations of deceptive advertising for zero percent interest rates for 30-day car title loans in violation of Section 5 of the FTC Act. http://www.ftc.gov/news-events/press-releases/2015/01/first-ftc-cases-against-car-title-lenders-companies-settle | The Commission issued an administrative complaint and accepted the proposed consent order for public comment through March 3, 2015. | Staff Contact: Helen Wong, 202-326-3779 | Press Contact: Cheryl Warner, 202-326-2480 |
| In the Matter of Finance Select, Inc., a Georgia corporation | Administrative action settling allegations of deceptive advertising for zero percent interest rates for 30-day car title loans in violation of Section 5 of the FTC Act. http://www.ftc.gov/news-events/press-releases/2015/01/first-ftc-cases-against-car-title-lenders-companies-settle | The Commission issued an administrative complaint and accepted the proposed consent order for public comment through March 3, 2015. | Staff Contact: Helen Wong, 202-326-3779 | Press Contact: Cheryl Warner, 202-326-2480 |
| Trophy Nissan | Administrative action settling allegations of deceptive advertising in violation of | The Commission | Staff Contact: Luis | Press Contact: |

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| | <p>Section 5 of the FTC Act and provisions of the Truth in Lending Act and Regulation Z, and the Consumer Leasing Act and Regulation M.</p> <p>http://www.ftc.gov/news-events/press-releases/2015/02/ftc-approves-final-order-texas-auto-dealers-deceptive-ad-case</p> | issued a final decision and order settling the allegations. | Gallegos, 214-979-9383 | Cheryl Warner, 202-326-2480 |
| In the Matter of AmeriFreight, Inc., a corporation and Marius Lehmann, individually and as an officer of AmeriFreight, Inc. | <p>AmeriFreight, an automobile shipment broker based in Peachtree City, Georgia, has agreed to a settlement with the Federal Trade Commission that will halt the company's allegedly deceptive practice of touting online customer reviews, while failing to disclose that the reviewers were compensated with discounts and incentives.</p> <p>https://www.ftc.gov/news-events/press-releases/2015/02/ftc-stops-automobile-shipment-broker-misrepresenting-online</p> | The Commission issued an administrative complaint and accepted the proposed consent order for public comment through March 31, 2015. | Staff Contact: Victor DeFrancis Bureau of Consumer Protection 202-326-3495 | Press Contact: Cheryl Warner, 202-326-2480 |
| BMW of North America LLC | <p>Administrative action publishing for public comment a proposed settlement with BMW of North America LLC concerning allegations that the company violated the Magnuson-Moss Warranty Act by telling consumers that BMW would void their warranty unless they used MINI parts and MINI dealers to perform maintenance and repair work.</p> <p>https://www.ftc.gov/news-events/press-releases/2015/03/bmw-settles-ftc-charges-its-mini-division-illegally-conditioned.</p> | The Commission voted to accept the consent agreement package containing the proposed consent order for public comment. The agreement will be subject to public comment through April 20, 2015, after which the Commission will decide whether to issue the order on a final basis. | Staff Contact: Svetlana S. Gans, 202-326-3708 | Press Contact: Cheryl Warner, 202-326-2480 |
| Ramey Motors, Inc. Ramey Automotive Group, Inc., Ramey Automotive, Inc., Ramey Chevrolet, Inc., | <p>Federal District Court action alleging that the dealerships violated a 2012 FTC administrative order. Among other things, Ramey Motors' ads allegedly misrepresented the costs of financing or leasing a vehicle by concealing important terms of the offer, such as a requirement to make a substantial down payment.</p> <p>https://www.ftc.gov/news-events/press-releases/2014/12/ftc-takes-action-against-two-auto-dealership-chains-violating</p> | Complaint filed December 11, 2014. | Staff Contact: Lemuel Dowdy Bureau of Consumer Protection 202-326-2981 | Press Contact: Cheryl Warner, 202-326-2480 |
| Consumer Portfolio Services, Inc. | Settlement with a national subprime auto lender to resolve allegations that the company used illegal tactics to service and collect consumers' loans. | Consent decree filed in Central District of California on May 28, | Staff Contact: Tracy Thorleifson | Press Contact: Cheryl Warner, 202-326-2480 |

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| | https://www.ftc.gov/news-events/press-releases/2014/05/auto-lender-will-pay-55-million-settle-ftc-charges-it-harassed | 2014. \$2,000,000 civil penalty. \$3,500,000 to adjust consumers' accounts. | Northwest Regional Office 206-220-4481 | |
| United States Department of Justice | | | | |
| United States v. Gerald R. Shepard (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205-244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |
| United States v. Jeffrey R. Green (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205 244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |
| United States v. D. Scott Burton (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205-244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |
| United States v. Michael J. Wilkinson (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205-244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |
| United States v. Dwight Perry (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205 244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |
| United States v. Terry W. Henderson, Jr. (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205 244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |

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| | http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | | | |
| United States v. Roland W. Riley (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205 244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |
| United States v. Abdul Islam Mughal (USAO NDAL) | Defendant and others conspired to boost loan approvals and car sales by fraudulent means including, but not limited to, inflating the customer's income and providing false information to obtain loans to which the customer would not otherwise qualify for. http://www.justice.gov/usao/aln/News/March%202015/March%2011,%202015%20Serra.html | Indicted and plead guilty. Sentencing between May and July. | Staff Contact: AUSA Amanda Wick, 205 244-2138 | Press Contact: Peggy Sanford, 205 244-2020 |
| United States v. Shamai Salpeter (DOJ Civil, Consumer Protection Branch, and USAO CDCA) | Odometer Tampering and Fraud. http://www.justice.gov/opa/pr/two-men-including-former-car-salesman-prominent-los-angeles-dealership-charged-conspiring | Indictment | Staff Contact: Jill Furman, 202-307-0090 | Press Contact: Nicole Navas, 202-514-2007 |
| United States v. Billion Auto Inc. et al. (USAO NDIA) | Federal District Court action settling allegations that the dealerships violated a 2012 FTC administrative order. The dealerships and advertising company violated the 2012 FTC administrative order by frequently focusing on only a few attractive terms in their ads while hiding others in fine print, through distracting visuals, or with rapid-fire audio delivery. http://www.justice.gov/usao-ndia/pr/court-enters-360000-consent-judgment-against-auto-dealership-and-advertising-company | \$360,000 civil penalties. | Staff Contact: Michael J. Davis FTC, Bureau of Consumer Protection 202-326-2458 | Press Contact: FTC, Cheryl Warner, 202-326-2480 |
| United States v. Precious W. House, et al. (USAO NDIL) | Defendants are Precious W. House, Brian Hughes, Keith B. Foster, and Crystal D. Williams of Georgia. Superseding indictment was filed in April 2014. Total amount of auto loans was 51, seeking more than \$1.6 million. Approximately 36 loans were approved for \$1.12 million. The credit unions lost more than \$850,000 as a result of the scheme. Defendants never sold a single car despite making it appear they were selling luxury, used-end automobiles through Rolling Auto, Inc., Express Automotives, and WLA Motors of Indiana and Chicago. Case was investigated by FBI Chicago-South RA. http://www.justice.gov/usao/iln/pr/chicago/2015/pr0320_02.html | Williams and Foster pled guilty. Foster sentenced to a year and a day. Williams cooperating and will be sentenced at a later time. March 19, 2015, House and Hughes convicted of bank fraud and will be sentenced June 2015. | Staff Contact: AUSA Christopher McFadden phone 312 353-1931; AUSA Sunil Harjani | Press Contact: Public Information Office Direct: 312 353-5318 |
| United States vs. Duane Akuffo (USAO MD) | U.S. District Judge Catherine C. Blake sentenced Duane Akuffo to two years in prison for bank fraud in connection with a scheme to obtain more than \$500,000 in | Sentenced to two years in prison and | Staff Contact: U.S. Attorney David | Press Contact: Vickie LeDuc |

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| | fraudulent car loans from credit unions. http://www.justice.gov/usao-md/pr/bowie-man-sentenced-attempting-obtain-over-500000-fraudulent-car-loans-credit-unions | forfeit \$357,356. | Sharfstein | Public Information Officer (410) 209-4912 |
| United States v. Makushamari Gozo (USAO MD) | Convicted of filing claims for more than \$23 million in fraudulent alternative fuel tax credits and refunds and personal tax refunds, as well as engaging in schemes to fraudulently obtain more than \$3 million in loans from credit unions. Gozo submitted four loan applications to credit unions in which he misrepresented his income and employment in order to buy luxury automobiles that Gozo never actually purchased. http://www.justice.gov/usao-md/pr/repeat-fraudster-sentenced-falsely-claiming-over-23-million-tax-refunds-and-scheming | Sentence: 11 years in prison, pay restitution totaling \$202,667.23. | Staff Contact: U.S. Attorney David Sharfstein | Press Contact: Vickie LeDuc, Public Information Officer (410) 209-4912 |
| United States v. Sanden Corporation (DOJ Antitrust Division) | Sanden Corporation, an automotive parts manufacturer based in Gunma, Japan, has agreed to plead guilty and to pay a \$3.2 million criminal fine for its role in a conspiracy to suppress and eliminate competition for the purchase of compressors used in air conditioning systems sold to Nissan North America Inc. http://www.justice.gov/opa/pr/sanden-corp-agrees-plead-guilty-price-fixing-automobile-parts-installed-us-cars | Agreed to plead guilty and to pay a \$3.2 million criminal fine. Sanden's plea hearing/sentencing is currently scheduled for March 30, 2015 in the Eastern District of Michigan. | Staff Contact: AUSA Brian Bughman | Press Contact: Office of Public Affairs (202) 514-2007/TDD (202)514-1888 |
| United States v. Francis Marimo (DOJ Civil, Consumer Protection Branch) | Marimo purchased used vehicles from 2008 through 2012 primarily through online advertisements, and then replaced the existing odometers with odometers showing lower mileages. Marimo sold these vehicles to consumers in the Raleigh, N.C. area. http://www.justice.gov/opa/pr/north-carolina-man-sentenced-odometer-tampering-charges | Sentence: 18 months imprisonment \$190,845 restitution. | Staff Contact: Jill Furman, 202 307-0066 | Press Contact: Nicole Navas, 202-514-2007 |
| United States v. Edward Capicchioni (DOJ Civil, Consumer Protection Branch) | In March 2014, Capicchioni pled guilty to one count of conspiracy to tamper with odometers. http://www.justice.gov/opa/pr/new-york-man-sentenced-24-months-prison-odometer-fraud-scheme | Sentence: 24 months in prison. Ordered to pay \$412,880 in restitution to victims. | Staff Contact: Jill Furman, 202-307-0090 | Press Contact: Nicole Navas, 202-514-2007 |
| United States v. Gali et al. (DOJ Civil, Consumer Protection Branch, and USAO EDNY) | Charged in a 15-count indictment in the Eastern District of Pennsylvania (EDPA) with conspiracy, securities fraud and false odometer statements. The defendants are also charged in a related two-count indictment in the Eastern District of New York (EDNY) with mail and wire fraud conspiracy, and money laundering conspiracy. http://www.justice.gov/opa/pr/used-motor-vehicle-dealers-indicted-odometer-tampering-and-money-laundering | Indictment | Staff Contact: Jill Furman, 202-307-0090 | Press Contact: Nicole Navas, 202-514-2007 |
| United States v. Jeffrey Levy | Odometer Tampering and Fraud | Sentenced to one year | Staff Contact: Jill | Press Contact: |

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| (DOJ Civil, Consumer Protection Branch) | http://www.justice.gov/opa/pr/car-salesman-sentenced-prison-odometer-fraud-scheme | and one day. | Furman, 202-307-0090 | Nicole Navas, 202-514-2007 |
| United States v. Kyle Novitsky and Judith Aloe (DOJ Civil, Consumer Protection Branch) | In April, 2014, the defendant pled guilty to one count of conspiracy to tamper with odometers, make false odometer certifications, and commit securities fraud, and two counts each of securities fraud and making false odometer certifications. On October 9, 2014, Kyle Novitsky was sentenced in U.S. District Court in Philadelphia. http://www.justice.gov/civil/cpb/cpb_currentcases.html#_Odom | Novitsky sentenced to serve 60 months' imprisonment. He was also ordered to pay restitution of \$1,482,000 to victims. Aloe – fugitive. | Staff Contact: Jill Furman, 202-307-0090 | Press Contact: Nicole Navas, 202-514-2007 |
| United States v. Erick Sanchez-Pulido and Israel Sanchez-Pulido (DOJ Civil, Consumer Protection Branch, and USAO EDWI) | Erick Sanchez-Pulido and his brother, Israel Sanchez-Pulido, were charged with one count of conspiracy, 15 counts of odometer tampering, four counts of making false odometer statements and other charges. http://www.justice.gov/opa/pr/two-men-charged-odometer-fraud | Indictment | Staff Contact: Jill Furman, 202-307-0090 | Press Contact: Nicole Navas, 202-514-2007 |
| STATE ACTIONS | | | | |
| State of California - Department of Motor Vehicles | | | | |
| George Guevara | California Car Sales owner George Guevara was charged with 79 criminal counts including conspiracy to commit grand theft, odometer tampering, and theft by false pretenses. DMV Investigation Leads to Criminal Charges Against Antioch Car Dealer | Arrested | Staff Contact: DMV Office of Public Affairs | Press Contact: (916) 657-6437 dmvpublicaffairs@dmv.ca.gov |
| California Department of Motor Vehicles Undercover Sting | California Department of Motor Vehicles investigators cited unlicensed car dealers posing as private sellers. DMV Targets Unlicensed Car Dealers Posing As Private Sellers | Citations | Staff Contact: DMV Office of Public Affairs | Press Contact: (916) 657-6437 dmvpublicaffairs@dmv.ca.gov |
| Alberto Navarro Zapata | Odometer tampering, theft by false pretenses, and acting as an unlicensed car dealer. https://www.dmv.ca.gov/portal/dmv/detail/pubs/newsrel/newsrel14/2014_13 | Arrested | Staff Contact: DMV Office of Public Affairs | Press Contact: (916) 657-6437 dmvpublicaffairs@dmv.ca.gov |
| State of Florida - Office of the Attorney General | | | | |
| Napleton Enterprises, LLC. ("NAPLETON") | NAPLETON possible violations include failure to clearly and conspicuously disclose required equity or down payments, additional charges and other material restrictions or conditions; and failure to comply with Reg Z regulations governing credit advertising. Napleton voluntarily agreed to enter into an Assurance of Voluntary Compliance (AVC). | AVC/Settlement Signed, Case Closed. | Staff Contact: Kristen K. Johnson, Assistant Attorney General; 407-316-4840 | Press Contact: Gerald Whitney Ray, Press Secretary; 850-245-0150 |
| Gator Motors, Inc. d/b/a Fiat of Melbourne. ("FIAT") | FIAT failed to disclose all material terms, such as additional fees and costs, in its advertisements of the sale and lease of motor vehicles to consumers. FIAT voluntarily agreed to enter into an Assurance of Voluntary Compliance (AVC). | AVC/Settlement Signed, Case Closed. | Staff Contact: Kristen K. Johnson, Assistant Attorney General; | Press Contact: Gerald Whitney Ray, Press |

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| | | | 407-316-4840 | Secretary; 850-245-0150 |
| Arrigo Automotive Group, Inc. (“ARRIGO”) | ARRIGO failed to disclose all material terms, such as additional fees and costs, in its advertisements of the sale and lease of motor vehicles to consumers. ARRIGO voluntarily agreed to enter into an Assurance of Voluntary Compliance (AVC). | AVC/Settlement Signed, Case Closed. | Staff Contact: Kristen K. Johnson, Assistant Attorney General; 407-316-4840 | Press Contact: Gerald Whitney Ray, Press Secretary; 850-245-0150 |
| Greenway Ford, Inc. (“GREENWAY”) | GREENWAY failed to disclose all material terms, such as additional fees and costs, in its advertisements of the sale and lease of motor vehicles to consumers. GREENWAY voluntarily agreed to enter into an Assurance of Voluntary Compliance (AVC). | AVC/Settlement Signed, Case Closed. | Staff Contact: Press Contact: Kristen K. Johnson, Assistant Attorney General; 407-316-4840 | Press Contact: Gerald Whitney Ray, Press Secretary; 850-245-0150 |
| Maher Chevrolet, Inc. (“MAHER”) | MAHER failed to disclose all material terms, such as additional fees and costs, in its advertisements of the sale and lease of motor vehicles to consumers. MAHER voluntarily agreed to enter into an Assurance of Voluntary Compliance (AVC). | AVC/Settlement Signed, Case Closed. | Staff Contact: Kristen K. Johnson, Assistant Attorney General; 407-316-4840 | Press Contact: Gerald Whitney Ray, Press Secretary; 850-245-0150 |
| Gatorland Toyota. (“GATORLAND”) | GATORLAND failed to disclose all material terms, such as additional fees and costs, in its advertisements of the sale and lease of motor vehicles to consumers. GATORLAND voluntarily agreed to enter into an Assurance of Voluntary Compliance (AVC). | AVC/Settlement Signed, Case Closed. | Staff Contact: Kristen K. Johnson, Assistant Attorney General; 407-316-4840 | Press Contact: Gerald Whitney Ray, Press Secretary; 850-245-0150 |
| State of Georgia | | | | |
| Governor’s Office of Consumer Protection | | | | |
| Golden Motors, Inc. | Alleged unfair and deceptive vehicle advertising and sales practices. | Assurance of Voluntary Compliance | Staff Contact: Lauren Villnow, lauren.villnow@ocp.ga.gov, 404-656-3790 | Press Contact: Shawn Conroy, shawn.conroy@ocp.ga.gov, 404-656-2867 |
| F Todd Conner Auto Sales | Alleged unfair and deceptive vehicle advertising and sales practices. | Assurance of Voluntary Compliance | Staff Contact: Lauren Villnow, lauren.villnow@ocp.ga.gov, 404-656-3790 | Press Contact: Shawn Conroy, shawn.conroy@ocp.ga.gov, 404-656-2867 |
| Auto Loan Finders, Inc. | Alleged unfair and deceptive vehicle advertising and sales practices. | Assurance of Voluntary Compliance | Staff Contact: Lauren Villnow, lauren.villnow@ocp.ga.gov, 404-656-3790 | Press Contact: Shawn Conroy, shawn.conroy@ocp.ga.gov, 404-656-2867 |

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| | | | a.gov, 404-656-3790 | ga.gov , 404-656-2867 |
| Chamblee Georgia Police Department | | | | |
| Capital Auto and Trucks | Daniel Begolla Garcia was arrested for alleged odometer fraud. | Arrested | Staff Contact: Captain Ernesto Ford, eford@chambleega.gov | Press Contact: Captain Ernesto Ford, eford@chambleega.gov |
| State of Indiana – Office of the Attorney General | | | | |
| In Re: Tom Roush, Inc. | Dealer was charging consumers \$129.00 for “etch insurance” and putting the charge into the dealer’s document preparation fee, obscuring the amount the dealer was charging consumers for “etch insurance,” if the consumer was aware they were purchasing etch at all. Consumers were also provided an “etch insurance” contract which listed the price of the “etch insurance” as \$0.00. | The matter was settled through entry of an AVC whereby the dealer agreed to refund consumers in the total amount of \$140,737.00. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| In Re: Custom Car Care Inc. | Dealer was charging consumers \$199.00 for “etch insurance” and putting the fee into the dealer’s document preparation fee, obscuring the amount the dealer was charging consumers for “etch insurance” if the consumer was aware they were purchasing etch at all. Consumers were also provided an “etch insurance” contract which listed the price of the “etch Insurance” as \$0.00. | The matter was settled through entry of an AVC whereby the dealer agreed to refund consumers in the total amount of \$159,840.00. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| State of Indiana v. Robledo Auto Sales LLC and Noe Jairo Mandujano-Robledo | The Defendants sold a vehicle and represented the vehicle as having 108,000 miles on its odometer. Prior to the sale, the Defendants had the vehicle’s title in their possession and the title stated the vehicle had 178,000 miles. The Defendants altered the physical title to read 108,000 miles rather than 178,000. | A Judgment was entered against the Defendants in the amount of \$16,487.00 for consumer restitution, treble damages, full civil penalties and costs. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| <i>Failure to Deliver Title Cases Resulting in a total of 57 court-ordered titles for consumers’ vehicles</i> | | | | |
| State of Indiana v. Curtis Flowers d/b/a Capital Auto Advantage | Action against a dealer who failed to provide consumers with valid titles to the vehicles purchased by the consumers. | Judgments obtained that included costs, civil penalties, and numerous court-ordered titles for consumers’ vehicles. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |

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| State of Indiana v. Muensterman Motors, Inc. | Action against a dealer who failed to provide consumers with valid titles to the vehicles purchased by the consumers. | Judgments obtained that included costs, civil penalties, and numerous court-ordered titles for consumers' vehicles. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| State of Indiana v. Lori Bunch d/b/a Franklin Auto Sales | Action against a dealer who failed to provide consumers with valid titles to the vehicles purchased by the consumers. | Judgments obtained that included costs, civil penalties, and numerous court-ordered titles for consumers' vehicles. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| State of Indiana v. Indiana Cars and Trucks, Inc. | Action against a dealer who failed to provide consumers with valid titles to the vehicles purchased by the consumers. | Judgments obtained that included costs, civil penalties, and numerous court-ordered titles for consumers' vehicles. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| State of Indiana v. Five Star Car Sales, Inc. | Action against a dealer who failed to provide consumers with valid titles to the vehicles purchased by the consumers. | Judgments obtained that included costs, civil penalties, and numerous court-ordered titles for consumers' vehicles. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| State of Indiana v. Continental Autohaus, Inc. | Action against a dealer who failed to provide consumers with valid titles to the vehicles purchased by the consumers. | Judgments obtained that included costs, civil penalties, and numerous court-ordered titles for consumers' vehicles. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| <i>Improper Document Fee Charges Resulting in Entry of AVCs or Judgments that Provided Consumer Restitution in the Total Amount of \$216,271 paid to approximately 5,588 affected consumers</i> | | | | |
| In Re: Bart's Car Store, Inc. | Actions against a dealer who charged consumers a document preparation fee that contained expenses not actually incurred in the preparation of documents and/or contained expenses related to the extension of credit, in violation of Indiana's statute governing document preparation fees, Ind. Code § 9-32-13-7. | Settlement obtained that provided consumer restitution. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| State of Indiana v. Auto Liquidation Center, Inc. | Actions against a dealer who charged consumers a document preparation fee that contained expenses not actually incurred in the preparation of documents and/or | Settlement obtained that provided | Staff Contact: Mark Snodgrass, Deputy | Press Contact: Molly Johnson, |

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| | contained expenses related to the extension of credit, in violation of Indiana's statute governing document preparation fees, Ind. Code § 9-32-13-7. | consumer restitution. | Attorney General, (317) 234-6784 | Public Information Officer, (317) 232- 0168 |
| In Re: Bobb Auto Group, LLC | Actions against a dealer who charged consumers a document preparation fee that contained expenses not actually incurred in the preparation of documents and/or contained expenses related to the extension of credit, in violation of Indiana's statute governing document preparation fees, Ind. Code § 9-32-13-7. | Settlement obtained that provided consumer restitution. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| In Re: KMK, LLC d/b/a Southwest Auto Sales | Actions against a dealer who charged consumers a document preparation fee that contained expenses not actually incurred in the preparation of documents and/or contained expenses related to the extension of credit, in violation of Indiana's statute governing document preparation fees, Ind. Code § 9-32-13-7. | Settlement obtained that provided consumer restitution. | Staff Contact: Mark Snodgrass, Deputy Attorney General, (317) 234-6784 | Press Contact: Molly Johnson, Public Information Officer, (317) 232-0168 |
| State of Louisiana - Used Motor Vehicle Commission | | | | |
| Larry Brown, Individually and Lauco, LLC DBA Lauco Auto Sales | Administrative hearing concerning fraudulent acts in selling, purchasing, or dealing in used motor vehicles or misrepresenting the terms and conditions of a sale, purchase, or contract for sale or purchase of a used motor vehicle or any interest including an option to purchase. | JUDGEMENT: \$6,000.00 FINE | Staff Contact: Derrick Parnell Louisiana Used Motor Vehicle Commission (225) 925-3874 | |
| Shawn Calvit, Individually and Lauco, LLC DBA Lauco Auto Sales | Administrative hearing concerning fraudulent acts in selling, purchasing, or dealing in used motor vehicles or misrepresenting the terms and conditions of a sale, purchase, or contract for sale or purchase of a used motor vehicle or any interest including an option to purchase. | JUDGEMENT: \$72,000.00 FINE | Staff Contact: Derrick Parnell Louisiana Used Motor Vehicle Commission (225) 925-3874 | |
| Michael Laue, Individually and Lauco, LLC DBA Lauco Auto Sales | Administrative hearing concerning fraudulent act in selling, purchasing, or dealing in used motor vehicles or misrepresenting the terms and conditions of a sale, purchase, or contract for sale or purchase of a used motor vehicle or any interest including an option to purchase; employing unlicensed salespersons or other unlicensed persons in connection with the sale of used motor vehicles; engaging in a practice failing to deliver certificates of title to a consumer within a lawful amount of time; engaging in the practice of failing to remit sales tax where the tax has been collected by the dealer; and accepting a deposit of down payment for a purchase agreement conditioned upon the consumer's ability to obtain financing of the remainder of the purchase price without returning the deposit or down payment upon a determination that the consumer does not qualify for financing. | JUDGEMENT: \$298,000.00 FINE | Staff Contact: Derrick Parnell Louisiana Used Motor Vehicle Commission (225) 925-3874 | |
| State of Maine - Office of the Attorney General | | | | |
| State of Maine v. Glenn A. Geiser Jr.; Bumper to Bumper, Inc.; and My Main | Alleged unfair and deceptive acts and practices in the sale of used cars. | Consent Judgment entered August 26, | Staff Contact: Carolyn A. Silsby, | Press Contact: Tim Feeley, 207-626- |

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| Ride | State of Maine v. Geiser et al. Press Release | 2014. | 207-626-8829 | 8887 |
| State of Maine v. Bangor Car Care, Inc. | Alleged unfair and deceptive acts and practices in the sale of used cars. | | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Press Contact: Tim Feeley, 207-626- 8887 |
| In the Matter of Consumer Portfolio Services, Inc. | Finance company agreed to stop collection actions for consumers whose vehicles were repossessed – essentially erasing the debt – and to remove all negative information relating to these loans from consumers’ credit reports. http://www.maine.gov/tools/whatsnew/attach.php?id=624468&an=3 | Assurance of Discontinuance, May 12, 2014. | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Press Contact: Tim Feeley, 207-626- 8887 |
| In the Matter of Credit Acceptance Corporation | Finance company agreed to stop collection actions for consumers whose vehicles were repossessed – essentially erasing the debt – and to remove all negative information relating to these loans from consumers’ credit reports. http://www.maine.gov/tools/whatsnew/attach.php?id=624468&an=3 | Assurance of Discontinuance, April 1, 2014. | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Press Contact: Tim Feeley, 207-626- 8887 |
| In the Matter of Mid-Atlantic Finance Company | Finance company agreed to stop collection actions for consumers whose vehicles were repossessed – essentially erasing the debt – and to remove all negative information relating to these loans from consumers’ credit reports. http://www.maine.gov/tools/whatsnew/attach.php?id=624468&an=3 | Assurance of Discontinuance, June 17, 2014. | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Press Contact: Tim Feeley, 207-626- 8887 |
| In the Matter of Persian Acceptance Corporation | Finance company agreed to stop collection actions for consumers whose vehicles were repossessed – essentially erasing the debt – and to remove all negative information relating to these loans from consumers’ credit reports. http://www.maine.gov/tools/whatsnew/attach.php?id=624468&an=3 | Assurance of Discontinuance, May 28, 2014. | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Press Contact: Tim Feeley, 207-626- 8887 |
| In the Matter of Source One Financial Corporation | Finance company agreed to stop collection actions for consumers whose vehicles were repossessed – essentially erasing the debt – and to remove all negative information relating to these loans from consumers’ credit reports. http://www.maine.gov/tools/whatsnew/attach.php?id=624468&an=3 | Assurance of Discontinuance, March 27, 2014. | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Press Contact: Tim Feeley, 207-626- 8887 |
| In the Matter of United Auto Credit Corporation | Finance company agreed to stop collection actions for consumers whose vehicles were repossessed – essentially erasing the debt – and to remove all negative information relating to these loans from consumers’ credit reports. http://www.maine.gov/tools/whatsnew/attach.php?id=624468&an=3 | Assurance of Discontinuance, May 22, 2014. | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Tim Feeley, 207- 626-8887 |
| In the Matter of Westlake Services, LLC | Finance company agreed to stop collection actions for consumers whose vehicles were repossessed – essentially erasing the debt – and to remove all negative information relating to these loans from consumers’ credit reports. | Assurance of Discontinuance, May 21, 2014. | Staff Contact: Carolyn A. Silsby, 207-626-8829 | Tim Feeley, 207- 626-8887 |

<http://www.maine.gov/tools/whatsnew/attach.php?id=624468&an=3>

State of Maryland – Office of the Attorney General

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| Jones Junction Auto Group | <p>Alleged unfair or deceptive trade practices regarding use of a contract that contains a confessed judgment clause waiving a consumer's right to assert a legal defense to an action. The dealer also was accused of repossessing consumers' vehicles without providing statutory notices and without giving the consumers an opportunity to redeem the vehicles or any liability that still might be owed before the repossessed vehicles were resold at auction.</p> <p>http://www.oag.state.md.us/Press/2014/061614.html</p> | Settlement: Pay restitution to consumers equal to amounts that they were illegally forced to pay. Pay \$115,000 in penalties and costs to the State. | Staff Contact: Philip Ziperman, Deputy Chief, Consumer Protection Division, 410-576-6374 | Press Contact: David Nitkin 410-576-6357; Alan Brody, 410-576-6956 |
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Commonwealth of Massachusetts – Office of the Attorney General

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| Commonwealth of Massachusetts v. Auto Number One et al. | <p>On January 14, 2015, the Massachusetts Attorney General's Office filed an action against an eastern Massachusetts car dealership, Auto Number One, Inc. ("Auto Number One") and its owner and sole proprietor, Mark Hanna ("Hanna"), alleging the defendants violated the Massachusetts Consumer Protection Act, G.L. c. 93A, in the sale of used motor vehicles. The alleged violations include: failing to make repairs to vehicles as promised or required under express or implied warranties; selling vehicles that were substantially impaired, or completely inoperable, leaving financially vulnerable consumers with vehicles they could not operate, and could not afford to repair; requiring consumers to execute incomplete purchase agreements, increasing the purchasing price from what consumers had agreed to pay, sometimes two or three times more than the actual agreed-upon price.</p> <p>http://www.mass.gov/ago/news-and-updates/press-releases/2015/2015-03-03-auto-number-one.html</p> | The Attorney General obtained a preliminary injunction, and attachments of real and personal property against Auto Number One and Hanna. The case is in active litigation. | Staff Contact: Jennifer David Special Assistant Attorney General (617) 963-2068 | Press Contact: Jillian Fennimore (617) 727-2543 |
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| Commonwealth of Massachusetts v. Northampton Volkswagen et al. | <p>On June 11, 2014, the Massachusetts Attorney General's Office obtained an Assurance of Discontinuance from four related automobile dealerships in western Massachusetts: Northampton Volkswagen, County Hyundai, Country Nissan, and Patriot Buick GMC. Following an extensive investigation, the Attorney General alleged that, among other unfair practices, these dealerships violated the Massachusetts Consumer Protection Act, G.L. c. 93A, by refusing to honor advertised sales, failing to make necessary disclosures in advertisements, failing to clearly and conspicuously disclose conditions related to advertised sales and promotions, and failing to pay the specific price they offered in advertisements for trade-in vehicles.</p> <p>http://www.mass.gov/ago/news-and-updates/press-releases/2014/2014-06-18-cosenzi-aod.html</p> | Assurance of Discontinuance. In addition to agreeing to particular advertising restrictions, the dealerships paid the Commonwealth \$175,000. | Staff Contact: Ann Lynch, Assistant Attorney General (617) 963-2068 x7710 | Press Contact: Jillian Fennimore (617) 727-2543 |
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State of Minnesota – Office of the Attorney General

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| State of Minnesota v. Enterprise Financial Group, Inc. | Civil lawsuit, filed in Minnesota state court in September 2014, alleging that EFG engaged in deceptive trade practices, consumer fraud, and violated Minnesota law | Order issued in December 2014, | Staff Contact: David Cullen Assistant | Press Contact: Benjamin Wogsland |
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| | <p>regulating service contracts by failing to issue timely refunds owed to Minnesota consumers for extended auto warranties and by failing to pay consumers a 10% penalty payment per month for refunds made after 45 days of the consumer's cancellation as required by Minnesota law.</p> <p>http://www.ag.state.mn.us/Office/PressRelease/20140923AutoWarranty2.asp</p> | <p>requiring EFG to change certain of its practices, and pay restitution to Minnesota consumers in the form of refunds and 10% penalty payments.</p> | <p>Attorney General (651) 757-1221</p> | <p>Director of Communications Minnesota Attorney General's Office (651) 296-2069</p> |
| State of New Jersey – Office of the Attorney General – Division of Consumer Affairs | | | | |
| <p>State of New Jersey v. 21st Century Auto Group, Inc. et. al.</p> | <p>In December 2013, the State filed suit against 21st Century Auto Group alleging that the dealership committed multiple violations of the Consumer Fraud Act, motor vehicle advertising regulations, automotive sales regulations and used car lemon law regulations.</p> <p>http://nj.gov/oag/newsreleases14/pr20141007a.html</p> | <p>Settlement: \$100,513 in civil penalties and will reimburse the State \$29,487 for its attorneys' fees and investigative costs.</p> | <p>Staff Contact: Jeffrey Koziar, Deputy Attorney General</p> <p>Kelly Fennell, Investigator</p> | <p>Press Contact: Jeff Lamm or Neal Buccino 973-504-6327</p> |
| <p>Route 22 Toyota, Route 22 Honda, Route 22 Nissan and Route 22 Kia, all of Hillside, Hackettstown Honda, Hudson Honda of West New York, Freehold Hyundai, and Freehold Chrysler Jeep.</p> | <p>The settlement resolves allegations of deceptive sales tactics including failure to disclose existing mechanical defects or past damage to used cars, charging for supplemental warranties and other costly "after-sale" items without customer consent, and failure to honor negotiated or advertised vehicle prices.</p> <p>http://www.njconsumeraffairs.gov/press/07142014.htm</p> | <p>Consent Order: \$1.8 million which includes \$1,733,059 in civil penalties and \$66,941 to reimburse the State's investigative costs and attorneys' fees.</p> | <p>Staff Contact: Deputy Attorney General Jeffrey Koziar</p> <p>Kelly Fennell, Investigator</p> | <p>Press Contact: Jeff Lamm or Neal Buccino 973-504-6327</p> |
| <p>State of New Jersey v. Direct Buy Associates Inc. D/B/A Direct Buy Auto Warranty, et al.</p> | <p>The State filed a lawsuit against Direct Buy Auto Warranty in February 2014, alleging that DBAW had violated the New Jersey Consumer Fraud Act, the Regulations Governing General Advertising, the Plain Language Act and the Business Corporations Act through its advertising, offering for sale and sale of motor vehicle service contracts.</p> <p>http://nj.gov/oag/newsreleases15/pr20150129a.html</p> | <p>Consent Judgment: \$500,000 civil penalty; \$199,559 restitution; and \$111,009 reimbursement to the State for attorney's fees and investigative costs.</p> | <p>Staff Contact: Deputy Attorney General David Reap</p> <p>Aziza Salikhov, Investigator</p> | <p>Press Contact: Jeff Lamm or Neal Buccino 973-504-6327</p> |
| State of New York - Office of the Attorney General | | | | |
| <p>Adee Motors, LLC. (d/b/a Middletown Honda)</p> | <p>The State alleged that Middletown Honda charged customers who bought vehicles at the end of their lease an undisclosed \$500.00 "Processing Fee."</p> <p>http://www.ag.ny.gov/press-release/ag-schneiderman-announces-settlement-middletown-auto-dealer-over-bogus-fee-customers</p> | <p>Settlement: Repay \$87,000 to 174 customers who were charged the processing fee and \$48,000 in penalties to the State.</p> | <p>Staff Contact: Case handled by Assistant Attorney General Amy Schallop</p> | <p>New York City Press Office: (212) 416-8060; Albany Press Office: (518) 776-2427 nyag.pressoffice@a</p> |

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| Albany Dodge; DeNooyer Chevrolet; DePaula Chevrolet; Goldstein Auto Group, Inc.; Lia Nissan; Zappone Chrysler Jeep Dodge Ram | Six auto dealers were found to have advertising practices that were deceptive and misleading. http://www.ag.ny.gov/press-release/ag-schneiderman-announces-crackdown-deceptive-auto-dealer-advertising | Settlements. Agreements to reform advertising practices and pay fines ranging from \$7,500 to \$15,000. | Staff Contact: Case handled by Assistant Attorney General Amy Schallop | New York City Press Office: (212) 416-8060; Albany Press Office: (518) 776-2427 nyag.pressoffice@ag.ny.gov |
| Bay Ridge Nissan | The State alleged that Bay Ridge Nissan engaged in a pattern of fraudulent and deceptive practices in the sale of automobiles and aftermarket warranties. Bay Ridge Nissan | \$48,341 restitution to consumers and \$50,000 civil penalties to the State. | Staff Contact: Case Handled By Assistant Attorney General Matthew Eubank | New York City Press Office: (212) 416-8060 ; Albany Press Office: (518) 776-2427 |
| Frontier Autohaus | The State alleged that Frontier Autohaus misled customers and failed to pay off liens on used vehicles and failed to pay off loan balances on trade-in vehicles. | The Court ordered the dealership permanently closed. The owner will pay \$289,000 in restitution to 46 consumers, and \$50,000 in fines and other costs to New York State. | Staff Contact: Debra Martin, Assistant Attorney general in Charge | Albany Press Office: (518) 776-2427 |
| State of North Carolina – Office of the Attorney General | | | | |
| State of NC v. Mooser Moto, LLC, d/b/a Riders Wholesale; and Barry T. Moose, Jr. | The State of North Carolina’s Complaint alleged that Riders Wholesale offered all-terrain vehicles (ATV’s), utility vehicles, scooters, go-carts and mopeds for sale online. Moose and his company collected money upfront—either the full purchase price or a substantial deposit—and then promised delivery of the vehicle by a certain date. Riders Wholesale routinely failed to deliver ATVs and other vehicles as promised in violation of the NC Unfair and Deceptive Trade Practices Act. http://www.ncdoj.gov/News-and-Alerts/News-Releases-and-Advisories/Press-Releases/Off-road-vehicle-seller-banned-from-business-in-NC.aspx | Judgment by Default entered January 26, 2015. Consumer restitution \$438,022.06. \$435,000 civil penalty. | Staff Contact: Assistant Attorney General Torrey Dixon | Press Contact: Noelle Talley, (919)716-6413 |
| United States Department of Justice and State of North Carolina | | | | |
| United States and State of NC v. Auto Fare, Inc; Southeastern Auto Corp.; and Zuhdi A. Saadeh | A lawsuit was filed in January 2014 by the Department of Justice and the State of North Carolina, alleging that Auto Fare Inc. and Southeastern Auto Corp., two “buy here, pay here” used-car dealerships in Charlotte, North Carolina, and their owner – violated the federal Equal Credit Opportunity Act by engaging in a pattern or practice of “reverse redlining” by intentionally targeting African-American customers for | Settlement. Change lending practices and pay \$225,000 for a settlement fund to pay | Staff Contact: Assistant Attorney General Torrey Dixon. DOJ, Housing and | NC Press Contact: Noelle Talley, (919) 716-6413 |

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| | unfair and predatory credit practices in the financing of used car purchases. The state of North Carolina also alleged that the dealerships' actions violated the state's Unfair and Deceptive Trade Practices Act. http://www.justice.gov/opa/pr/us-justice-department-and-north-carolina-attorney-general-reach-settlement-resolve | injured consumers. | Civil Enforcement Section Civil Rights Division (202) 514-4713 | |
| State of Oklahoma – Motor Vehicle Commission | | | | |
| David Stanley Dodge, LLC dba David Stanley Chrysler Jeep Dodge | Complaint alleging advertising violations. | Consent Agreement and Order, \$350,000 fine. | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| David Stanley Chrysler Jeep Dodge, Norman | Spot Delivery Agreement Violation, Jan | \$1000 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| Jim Norton Toyota of OKC | Advertising Violation, Jun | \$2,000 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| Big Red Sports/Imports, Norman | Advertising Violations Jan, Jun, Oct | Total fines \$2,000 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| Bob Howard Hyundai | Violation of Motor Vehicle Delivery Agreement, May | \$1000 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| Bob Moore Nissan of Norman | Advertising Violation, May | \$500 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| Jamatt RV Sales, Poteau | Advertising Violation, May | \$500 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| Jim Glover Chevrolet of Lawton | Advertising Violation, Feb, Apr | \$2,500 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 | Roy Dockum, Executive Director OMVC, (405) 607-8227 ext. 102 |
| Lake Country Chevrolet Cadillac, | Advertising Violation, Nov | \$1,500 | Roy Dockum, | Roy Dockum, |

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| Muskogee | | | Executive Director OMVC, (405) 607- 8227 ext. 102 | Executive Director OMVC, (405) 607- 8227 ext. 102 |
| State of Pennsylvania - Office of Attorney General, Bureau of Consumer Protection | | | | |
| Commonwealth of Pennsylvania v. Drivehere.com, Inc. d/b/a Drivehere.com and DTC Corp. d/b/a Carvision.com and Peoples Commerce, Inc. and Dean Cafiero, individually and as President of Drivehere.com, Inc., and as President of DTC Corp., and as President of Peoples Commerce, Inc. | A legal action was brought by the Commonwealth of Pennsylvania Office of Attorney General Bureau of Consumer Protection following the receipt of consumer complaints regarding the business practices of Defendants who sold and/or leased older, high mileage automobiles to consumers at inflated prices. Defendants' advertisements were directed toward consumers with bad or no credit. Consumers complained about issues, including but not limited to, the condition of the vehicles sold/leased, credit or billing disputes, refund practices, contract disputes, guarantee/warranty issues, and repair issues. Consumers also complained that Defendants made false or misleading representations and failed to disclose several pertinent details regarding contract terms, vehicle roadworthiness, payments, repairs, pricing, financing, warranties, vehicle availability, refunds and cancellations. The Complaint alleges various violations of Pennsylvania's Unfair Trade Practices and Consumer Protection Law, and Automotive Industry Trade Practices Regulations. | Pending | Staff Contact: Senior Deputy Attorney General Julia N. Nastasi, 215-560-2436 | Press Contact: Carolyn E. Myers, 717-787-5205, cmyers@attorneygeneral.gov |
| Commonwealth of Pennsylvania v. Donald J. Martino, Jr., Individually, and Martino Motors, Inc. d/b/a Martino Motors, Docket No. GD-14-015176 | An investigation was initiated by the Commonwealth of Pennsylvania Office of Attorney General Bureau of Consumer Protection regarding a used motor vehicle dealer alleged misrepresentations about the condition of vehicles at the time of sale, failure to make repairs as promised, retention of funds designated for aftermarket warranty companies, and other violations of various provisions of Pennsylvania's Unfair Trade Practices and Consumer Protection Law, and Automotive Industry Trade Practices Regulations. As a result of the investigation a settlement in the form of an Assurance of Voluntary Compliance (AVC) was entered into between the parties. | Closed: AVC provided for civil penalties totaling \$10,500.00, restitution totaling \$10,114.02, as well as injunctive relief. | Staff Contact: Deputy Attorney General Susan M. Ruffner, 412-565-5134, sruffner@attorneygeneral.gov | Press Contact: Carolyn E. Myers, 717-787-5205, cmyers@attorneygeneral.gov |
| State of South Carolina – Department of Consumer Affairs | | | | |
| Automobile Dealer Outreach | In February 2014, SCDCA sent a mailer detailing the dos and don'ts of auto advertising in South Carolina to the more than 2,500 automobile dealers in an increased effort to bring about awareness and compliance to the industry. | | Staff Contact: Kelly Rainsford, Director of Regulatory Enforcement, 803-734-4200 | Press Contact: Juliana Harris, Communications Coordinator, 803-734-4296 |
| Consumer Outreach | Placed classified advertisements in automobile section of classifieds in newspapers across South Carolina directing consumers to SCDCA for information pertinent to purchasing a vehicle. | | Staff Contact: Kelly Rainsford, Director of Regulatory Enforcement, 803-734-4200 | Press Contact: Juliana Harris, Communications Coordinator, 803-734-4296 |
| Warning Letters | Issued 78 automobile advertising warning letters identifying 105 violations of pertinent state and federal laws to South Carolina dealers. Violations included failure to disclose terms as required by the Truth in Lending and Consumer Leasing Acts, | | Staff Contact: Kelly Rainsford, Director of Regulatory | Press Contact: Juliana Harris, Communications |

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| | and use of deceptive or misleading language, such as “free.” | | Enforcement, 803-734-4200 | Coordinator, 803-734-4296 |
| Burns Automotive, 101 Peachoid Road, Gaffney, SC 29341 | TILA- Downpayment trigger term/ Missing Terms of Repayment & APR | Fine | Staff Contact: Kelly Rainsford, Director of Regulatory Enforcement, 803-734-4200 | Press Contact: Juliana Harris, Communications Coordinator, 803-734-4296 |
| USA Auto Sales, 2504 Broad River Road, Columbia, SC 29210 | TILA- Downpayment trigger term/ Missing Terms of Repayment & APR | Fine | Staff Contact: Kelly Rainsford, Director of Regulatory Enforcement, 803-734-4200 | Press Contact: Juliana Harris, Communications Coordinator, 803-734-4296 |
| Benson Chrysler Jeep Dodge, 400 W. Wade Hampton Blvd., Greer, SC 29650 | Consumer Leasing Act- Monthly payment trigger term/ Missing security deposit disclosure | Fine | Staff Contact: Kelly Rainsford, Director of Regulatory Enforcement, 803-734-4200 | Press Contact: Juliana Harris, Communications Coordinator, 803-734-4296 |
| Ko Enterprises, 3820 River Drive, Columbia, SC 29201 | Unfair and/or Misleading- Excluding Dealer Fees | Fine | Staff Contact: Kelly Rainsford, Director of Regulatory Enforcement, 803-734-4200 | Press Contact: Juliana Harris, Communications Coordinator, 803-734-4296 |
| State of South Dakota – Office of the Attorney General | | | | |
| Joseph Matthew Stanford | The indictment charges that in late 2013, Stanford, owner and principal of Moto Joes, engaged in deceptive business transactions surrounding the selling and buying of a vehicle. South Dakota Attorney General Indictment | Indicted February 10, 2015 | Staff Contact: Sara Rabern, (605) 773-3215; Phil Carlson@state.sd.us | |
| State of Texas – Department of Motor Vehicles | | | | |
| Warning Letters | 244 warning letters issued for alleged violations of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Car Stop Inc. | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$1,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Finn's Discount Auto, Inc. | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$4,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| West Auto Sales | Alleged violation of the Texas Administrative Code in connection with the | \$2,000 penalty | Staff Contact: Corrie | Press Contact: |

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| | advertising and sale of motor vehicles. | | Alvarado (512) 465.1205 | Adam Shaivitz, 512.465.4210 |
| South Point Hyundai | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$1,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Vandergriff Chevrolet | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$1,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Friendly Chevrolet, Ltd. | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$3,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Westway Ford | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Jeno Autoplex, LLC | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Benny Boyd Used Superstore | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$6,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| North Central Ford | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Rockwall Ford-Mercury | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Allen Samuels Dodge, Allen Samuels Dodge Chrysler Jeep, Allen Samuels Gym, Allen Samuels Hyundai | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Amarillo Hyundai, Tri State Ford | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$4,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Henna Chevrolet LP | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Clay Cooley Real Estate Holdings 1 LLC | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$4,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Southwest Kia | Alleged violation of the Texas Administrative Code in connection with the | \$2,000 penalty | Staff Contact: Corrie | Press Contact: |

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| | advertising and sale of motor vehicles. | | Alvarado (512) 465.1205 | Adam Shaivitz, 512.465.4210 |
| North Central Ford | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Absolute Hyundai Of Mesquite | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$3,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Desoto Mac Haik Ford Ltd | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Randall Noe Chrysler Dodge Jeep | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$8,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Midway Autos LLC | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Mac Haik Chrysler Dodge Jeep Ram, Mac Haik Dodge Chrysler Jeep | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| Holiday Ford | Alleged violation of the Texas Administrative Code in connection with the advertising and sale of motor vehicles. | \$2,000 penalty | Staff Contact: Corrie Alvarado (512) 465.1205 | Press Contact: Adam Shaivitz, 512.465.4210 |
| State of Virginia – Motor Vehicle Dealer Board | | | | |
| D & S Imports, LLC and Diego S. Canzobre | An informal fact-finding conference was conducted to address the alleged violations of dealer records, buyer’s guide, buyer’s order, business hours, temporary registration, D-tag insurance required, material misstatement or omission on an application, and failure to comply with a written warning or willful failure to comply. | \$5,000 civil penalty, require a satisfactory inspection, and pass the dealer-operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdv.virginia.gov | |
| General Imports of Salem and Christopher Bower | An informal fact-finding conference was conducted to address the alleged violations related to dealer records, unlicensed salesperson, use of D-tags, leasing, renting, lending, or otherwise allowing the use of a dealer’s license plate by persons not specifically authorized to use dealer tags and advertising practices. | \$1,000 civil penalty, require a satisfactory inspection, and pass the dealer-operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdv.virginia.gov | |
| Connection Auto Sales, Inc. of Spotsylvania, and Liliana D. Garcia Mejia | An informal fact-finding conference was conducted to address the alleged violations of license required, display of salesperson’ licenses, dealer records, odometer disclosure, business hours, failure to comply with a written warning, and deceptive acts or practices. | \$1,500 civil penalty, require a satisfactory inspection, and pass the dealer-operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdv.virginia.gov | |

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| Bordens Auto Sales, Inc. and Gerald L. Borden | An informal fact-finding conference was conducted to address the alleged violations of use of temporary transport plates, and having been convicted of any criminal act involving the business of selling vehicles. | \$250 civil penalty, require a satisfactory inspection, and pass the dealer-operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Curtis Automotive, Inc. and Robert J. Curtis | An informal fact-finding conference was conducted to address the alleged violations of failure to comply with a written warning, defrauding or damaging a retail buyer; deceptive acts or practices, and failure to submit fees to DMV within 30 days. | Board revoked Mr. Curtis's Independent Dealer-Operator Qualification, but took no action against the dealership, due to the Dealer closing the dealership in October of 2014. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Auto Madi, LLC and Mohammad Y. Ghatri. | An informal fact-finding conference was conducted to address the alleged violations of display of salesperson's licenses, dealer records, buyer's guide, buyer's orders, business hours, signs, proof of inspection, temporary registration, use of dealer tags and material misstatement, failure to comply with a written warning, deceptive acts or practices, convicted of any criminal act while in the business of selling motor vehicles, possessing titles which have not been completely and legally assigned to him, and failure to submit fees to DMV within 30 days. | \$14,500 civil penalty and revocation of all licenses and certificates associated with Auto Madi and Mohammad Yousef Ghatri. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Today's Auto and Eldon L. Smith. | A formal hearing was conducted to address the alleged violations of license required; failure to comply with written warning or willful failure to comply; and having used deceptive acts or practices. | \$14,000 civil penalty, revocation of the dealership certificate, and Mr. Smith's Independent Dealer-Operator qualification. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| City Import Gallery, LLC, and Mohammed Basheer, and Haider Ramadhan, | Unlicensed Salesperson | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Fellers Chevrolet, and Gregory P. Walker | Unlicensed Salesperson | \$6,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Sheehy Ford Lincoln, and Vincent Sheehy IV | Advertised a price on the dealer's website that includes rebates and incentives that do not apply to all consumers which is considered to be misleading and deceptive. | \$2,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Best Buy Wheels, and Ayad Alec Jacob | \$2,000 civil penalty for failing to advertise in the "Dealer" section of Craigslist, and | \$2,000 civil penalty | Staff Contact: Bruce | |

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| | not disclosing the processing fee in a dollar amount. | | Gould, bruce.gould@mvdb.virginia.gov | |
| Haley Chrysler Dodge Jeep Ram, and George Poulos, | \$1,000 civil penalty for advertising a price on the dealer's website that include rebates and incentives that do not apply to all consumers which is considered to be misleading and deceptive. | \$1,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| RVA Automotive Group, LLC, and Peter Abraham | \$1,000 civil penalty for failing to advertise in the "Dealer" section of Craigslist, and not disclosing the processing fee in a dollar amount. | \$1,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Mule Motor Machines and William W. Little | An informal fact-finding conference was conducted to address the alleged violations of place of business-sales activity of the business is routinely conducted at licensed location; Failure to maintain business hours; and Failure to comply with a written warning or willful failure to comply. | \$450 civil penalty and require a satisfactory inspection. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Ultra Vision Motors, LLC and Anthony R. McDaniel | An informal fact-finding conference was conducted to address the alleged violations of dealer records; buyer's guide completely filled out signed and dated by buyer; buyer's Order; business hours; temporary registration; D-tag insurance required; transferable license plates; acts of officers directors, partners, and salespersons; material misstatement or omission in applications; having used deceptive acts and practices; and failure to submit fees to DMV within 30 days. | \$17,000 civil penalty, all licenses and certificates revoked. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Thomas Auto Works and Clarence Thomas | An informal fact-finding conference was conducted to address the alleged violations of dealer records; consignment vehicles; contract; prohibited solicitation and compensation; dealer plates; acts of officers, directors, partners, and salespersons; and failure to comply. | \$3000 civil penalty of, require a satisfactory inspection, and Mr. Thomas must successfully complete the Dealer-Operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Rodriguez Motors, LLC and Marcos O. Rodriguez | An informal fact-finding conference was conducted to address the allegations of misleading or deceptive advertising. | Warning letter | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Koons Automotive, Inc. and John W. Koons, III. | Failure to advertise in the "Dealer" section of Craigslist, truth in lending requirements, and failure to disclose the processing fee in a dollar amount. | \$1,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Autos Unlimited and Mark Callahan | An informal fact-finding conference addressed alleged violations of dealer records; sales of used motor vehicles by dealer; disclosures; buyer's orders; signs; advertisements; prohibited solicitation and compensation; certificate of title for dealers; transferable license plates; failure to comply with a written warning or | \$8,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |

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| | willful failure to comply; and having used deceptive acts or practices. | | | |
| Lucky Line Motors, Inc., and Farhad Sayed Saidi | Failure to advertise in the “Dealer” section of Craigslist, and failure to disclose the processing fee in a dollar amount. | \$750 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Virginia Trader, LLC, and Henry Lee | Failure to advertise in the “Dealer” section of Craigslist. | \$250 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Hill City Hot Rods, LLC, and Charles Burks, Jr. | Failure to advertise in the “Dealer” section of Craigslist, and failure to disclose the processing fee in a dollar amount. | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Imports For Less Auto, and Ivan A. Cadena | Failure to advertise in the “Dealer” section of Craigslist, advertise the dealership telephone number, misuse of the FTC trigger term “free”, and failure to disclose the processing fee in a dollar amount. | \$2,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| H L McGeorge Auto Sales, Inc. and Howard L. McGeorge, Jr. | An informal fact-finding conference was conducted to address the alleged violations of dealer records; buyers guide not completely filled out, signed and dated by buyer; buyers order; consignment vehicles contract; signs; certificate of title issued to dealers or reassignment; use of D-tags; failure to comply with written warning; having used deceptive acts and practices; and lending dealer tags to a person not authorized. | \$8,000 civil penalty, Mr. McGeorge required to successfully complete the dealer-operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Pruitt Automotive Wholesale, LLC and Paul W. Pruitt | An informal fact finding conference was conducted to address the alleged violations of dealers required to have established place of business; display of salesperson’s license; notice of termination; dealer records; inspection of vehicles required; use of dealer tags; acts of officers, directors, partners, and salespersons; and deceptive acts or practices. | \$1,000 civil penalty and satisfactory inspection within 1 year. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Candy Automotive, Inc. and Hayward S. Statum | An informal fact-finding conference was conducted to address alleged violations for record keeping; misuse of temporary tags; not having a sign; improper buyer’s order; and failing to safety inspect a vehicle before selling. | \$3,000 civil penalty, Mr. Statum required to successfully complete the dealer-operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Carmaster’s of Arlington and Theron & Erica Lusk | A formal hearing was conducted to address the alleged violations: buyer’s order; odometer disclosure; licensed salesperson/birddog; temporary registration; certificate of title issued to dealers or reassignment; use of D-tags; records to be kept by dealers for inspection; acts of officers; material misstatement; failure to comply with a written warning; defrauding of a retail buyer; having used deceptive acts or practices; possessing titles which have not been completely and legally assigned to dealer; and | \$24,000 civil penalty and revocation of all licenses and certificates issued to Erica and Theron Lusk. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |

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| | failure to submit fees to DMV within 30 days. | | | |
| Edwin O. Paz, Liberty Auto Sales, LLC | An informal fact-finding conference was conducted to address the alleged violations of sale of vehicle without certificate of title; and having been convicted of any criminal act involving the business of selling vehicles. | \$750 civil penalty and a satisfactory inspection. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| David Thompson, Rod Shop, Inc. | An informal fact-finding conference was conducted to address the alleged violations acts of officers; failure to comply with previous warning; and having been convicted of a felony. | \$4,000 civil penalty and revoked all licenses associated with David Thompson. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Motorsport Auto Sales, LLC and Houssam F. Tarabay (Case 1) | An informal fact-finding conference was conducted to address the alleged violations of advertisements; having used deceptive acts or practices; having used deceptive acts or practices when seeking licenses or registrations; and regulated advertising practices of not disclosing the processing fee in a dollar amount. | \$750 civil penalty and a satisfactory inspection of all dealer records. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Motorsport Auto Sales, LLC and Houssam F. Tarabay (Case 2) | A Craigslist advertisement failed to disclose the amount of the dealers' processing fee. Previously, this dealer had received a warning for not disclosing the processing fee. On April 21, 2014, an informal fact-finding conference was conducted to address the alleged violations of failure to comply with a written warning; or willful failure to comply; having used deceptive acts or practices; having used deceptive acts or practices when seeking licenses or registrations; and regulated advertising practices of not disclosing the processing fee in a dollar amount. | \$250 civil penalty and a satisfactory inspection of all dealer records. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Peruvian Motors, Inc. and Guardia Eduardo S. Jimenez | An informal fact-finding conference was conducted to address the alleged violations of advertisements; having used deceptive acts or practices when seeking licenses or registrations; and regulated advertising practices of not disclosing the processing fee in a dollar amount. | \$4,000 civil penalty and a satisfactory inspection of all dealer records, required to successfully complete the Dealer-Operator 2-day course. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Primetime Auto, Inc., and Michael Lee | Failure to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$250 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Central 1 Auto Brokers, and Zekai Bursalioglu | Failure to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Colonial Heights Auto Center, and Thomas Cooke, Jr. | Failure to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |

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| Chesapeake Bay Auto Sales, LLC and Robert E. Upton | An informal fact-finding conference was conducted to address the alleged violations of dealer records, buyer's orders, odometer disclosure, use of dealer tags, issuing temp tags using misstatements and false information, acts of officers and failure to comply with a written warning or willful failure to comply, defrauding or damaging a retail buyer, having used deceptive acts or practices, possessing titles which have not been completely and legally assigned to him, and failure to submit fees to DMV within 30 days. | \$15,000 civil penalty and revocation of all licenses and certificates. Dealership closed. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Credit Line Motors and Hassan Mohammad | An informal fact-finding conference was conducted to address the alleged violations of buyer's order, business hours, temporary registration, title within 30 days, dealer tags, insurance required, transport tag record of use and issuance, acts of officers, material misstatement or omission in application regarding issuing 30 day temp tags, Having used deceptive acts or practices, having been convicted of any criminal act involving the business of selling vehicles, failure to submit fees to DMV within 30 days, and failing to maintain automobile liability insurance. | \$5,000 civil penalty, 30 day suspension of business license and Mr. Mohammad must pass the Dealer-Operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Alleghany Motor Corp. And Robert C. Garten | A formal hearing was conducted to address the alleged violations of use of dealer tags, use of dealer tags for other businesses, transport tag record of use and issuance, acts of officers, directors, partners and salespersons, and failure to comply with a written warning or willful failure to comply. | \$2,750 civil penalty against, Mr. Garten required to successfully complete the dealer-operator course. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Zaki Stwodah, The Auto Connection | A formal hearing was conducted to address alleged violations of having made a material misstatement on a renewal application, having used deceptive acts or practices and having been convicted of any criminal act involving the business of selling vehicles. | \$2,250 civil penalty and a satisfactory inspection before. | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Expressway Auto, LLC and Daoud Mohammad Anwan | Failing to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$500 civil penalty | Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Unique Auto Sales, LLC and William Higginbotham | Failing to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Auto Liberty of Arlington, and Amin Kargar | Truth in Lending violation and failure to advertise as a dealer on Craigslist. | \$250 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Arlington Auto Sales, Inc., and Ramin Qassim | Failing to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$1,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.vi | |

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| D & S Imports, LLC and Sosa Canzobre | Failing to advertise as a dealer and disclose the processing fee dollar amount on Craigslist | \$3,500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| 757 Auto Sales, LLC, and Mark Adcock | Failing to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| H & R Auto, Inc., and Hamed Z. Rod | Failing to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Unique Motors, and Andrius Venckus | Failing to advertise as a dealer and disclose the processing fee dollar amount on Craigslist. | \$500 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Marbin Humberto Bustillo, Salesperson | Alleged violations of salesman selling for other than his employer, having used deceptive acts or practices, and deceptive acts and practices when seeking licenses or registrations. | \$1,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Albert Stanley, Salesperson | An informal fact-finding conference was conducted to address the alleged violations of a salesman selling for other than his employer, defrauding or damaging a retail buyer, having used deceptive acts and practices, and leasing, renting, lending, or otherwise allowing the use of a dealer's license plate by persons not specifically authorized. | \$1,750 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| Euroauto, LLC | Alleged violations regarding failure to advertise as a dealer, processing fee disclosure, and having used deceptive acts and practices. | \$500 civil penalty. Dealership suspended for non-payment, | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| National Auto Group | Failure to advertise as a dealer, processing fee disclosure, having used deceptive acts and practices, and misleading advertising. | \$1,000 civil penalty | Staff Contact: Bruce Gould, bruce.gould@mvdb.virginia.gov | |
| State of Washington – Office of the Attorney General | | | | |
| Evergreen Ford | Washington state entered into an Assurance of Discontinuance with Evergreen Ford to ensure compliance of the Unfair Motor Vehicle Practices Act, Chapter 46.70.180 RCW. | Assurance of Discontinuance, December 4, 2014. | Staff Contact: Marc Worthy (206) 464-6388 | Press Contact: Alison Dempsey-Hall |

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| | http://www.atg.wa.gov/BlogPost.aspx?id=32498#.VNj05bEo7DA | | | (206)442-4482 |
| Sound Ford | Washington state entered into an Assurance of Discontinuance with Sound Ford to ensure compliance of the Unfair Motor Vehicle Practices Act, Chapter 46.70.180 RCW. http://www.atg.wa.gov/BlogPost.aspx?id=32498#.VNj05bEo7DA | Assurance of Discontinuance, December 4, 2014. | Staff Contact: Marc Worthy (206) 464-6388 | Press Contact: Alison Dempsey-Hall (206) 442-4482 |
| State of West Virginia – Office of the Attorney General | | | | |
| State of West Virginia v. Fast Auto Loans, Inc.; and Virginia Auto Loans, Inc. | The State sued Fast Auto Loans and Virginia Auto Loans in 2012 alleging the companies engaged in conduct that violated the West Virginia Consumer Credit and Protection Act. The suit alleged, among other things, that the companies abused and harassed consumers by calling them at home and/or work, and wrongfully disclosed their debts to people listed as references without any legal justification. State of West Virginia v. Fast Auto Loans, Inc. and Virginia Auto Loans, Inc. | Settlement entered 31 March 2014. Approximately \$1.2 million. | Staff Contact: Assistant Attorney General Tanya Godfrey (304) 267-0239, Senior Assistant Attorney General Norman Googel (304) 558-8986 | Press Contact: Beth Ryan (304) 558-2021 |
| CROSS-BORDER ACTIONS | | | | |
| BRITISH COLUMBIA, CANADA Motor Vehicle Sales Authority of British Columbia (VSA) | | Compliance Undertakings | | |
| VSA v. M.K. (Mukunghwa) Auto | Undertaking to settle allegations that the defendant violated the Business Practices and Consumer Protection Act, the Motor Dealer Act Regulation, and the Salesperson Licensing Regulation | Acceptance Date February 2, 2015. | Staff Contact: Ian Christman 604.575.6166 | Ian Christman 604.575.6166 |
| Carol and Lee Fraser v. Strathcona Toyota | Undertaking to settle allegations that the defendant violated the Business Practices and Consumer Protection Act, the Motor Dealer Act Regulation, and the Salesperson Licensing Regulation | Acceptance Date February 2, 2015. | Staff Contact: Ian Christman 604.575.6166 | Ian Christman 604.575.6166 |
| MVSA v. Goldline Motors Inc. | Undertaking to settle allegations that the defendant violated the Business Practices and Consumer Protection Act, the Motor Dealer Act Regulation, and the Salesperson Licensing Regulation | Acceptance Date September, 2, 2014. | Staff Contact: Ian Christman 604.575.6166 | Ian Christman 604.575.6166 |
| Luke and Patricia Harris v. Pinnacle Car Sales and Leasing Ltd. | Undertaking to settle allegations that the defendant violated the Business Practices and Consumer Protection Act, the Motor Dealer Act Regulation, and the Salesperson Licensing Regulation | Acceptance Date June 16, 2014. | Staff Contact: Ian Christman 604.575.6166 | Ian Christman 604.575.6166 |
| Taylor Sinclair v. Kelowna Chrysler Dodge Ltd. | Undertaking to settle allegations that the defendant violated the Business Practices and Consumer Protection Act and the Motor Dealer Act Regulation | Acceptance Date April 2, 2014. | Staff Contact: Ian Christman 604.575.6166 | Ian Christman 604.575.6166 |
| Sea Fun Enterprises Ltd. | Undertaking to settle allegations that the defendant violated the Business Practices | Acceptance Date | Staff Contact: Ian | Ian Christman |

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| | and Consumer Protection Act, the Motor Dealer Act Regulation, and the Salesperson Licensing Regulation | January 20, 2014. | Christman 604.575.6166 | 604.575.6166 |
| ONTARIO, CANADA – Ontario Motor Vehicle Industry Council (OMVIC) | | Disciplinary Decisions | Press Contact for OMVIC actions: Brian Osler brian.osler@omvic.on.ca | Press Contact: Terry.Okeefe@omvic.on.ca |
| Petra Auto Trade Centre Inc. and Mamoon Smadi | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Petra Auto Trade Centre Inc. and Mamoon Smadi | \$5,500 fine and ordered to complete OMVIC certification course. | | |
| 2125313 Ontario Inc. o/a Newmarket Mitsubishi and Marcello Algieri | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 2125313 Ontario Inc. o/a Newmarket Mitsubishi and Marcello Algieri | \$2500 fine and ordered to complete OMVIC certification course. | | |
| Hanover Motors Limited o/a Chrysler Dodge Jeep and Donna Fletcher | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Hanover Motors Limited o/a Chrysler Dodge Jeep and Donna Fletcher | \$5,000 fine and ordered to complete OMVIC certification course. | | |
| Peterborough Chrysler Plymouth Ltd and John Stewart | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Peterborough Chrysler Plymouth Ltd and John Stewart | \$4,000 fine | | |
| Christon Motors Inc. and Anthony Smourov | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Christon Motors Inc. and Anthony Smourov | \$4,500 fine and ordered to complete OMVIC certification course. | | |
| 1604549 Ontario Ltd. o/a West Toronto Kia and Gabriel DaSilva | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1604549 Ontario Ltd. o/a West Toronto Kia and Gabriel DaSilva | \$4,000 fine and ordered to complete OMVIC certification course. | | |
| 4247728 Canada Inc o/a Dixie Toyota and Mario Toyotoshi | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 4247728 Canada Inc o/a Dixie Toyota and Mario Toyotoshi | \$1,000 fine and ordered to complete OMVIC certification course. | | |
| George Boutros o/a GB Services | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. George Boutros o/a GB Services | \$5,000 fine | | |
| J.J. Stewart Motors Limited, John | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor | \$2,000 fine, John | | |

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| Stewart, David Stewart and Mark Stewart | Vehicle Dealers Act, 2002. J.J. Stewart Motors Limited, John Stewart, David Stewart and Mark Stewart | ordered to complete OMVIC certification course. | | |
| Graham Automotive Sales Inc. | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Graham Automotive Sales Inc. | \$5,500 fine | | |
| Peters Theadore o/a Smiths Falls Service Center | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Peters Theadore o/a Smiths Falls Service Center | \$3,000 fine and ordered to complete OMVIC certification course. | | |
| Mohamed Ezzedine Naasani o/a First Classe Auto - Service Center and Car Sales | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Mohamed Ezzedine Naasani o/a First Classe Auto - Service Center and Car Sales | \$17,000 fine and ordered to complete OMVIC certification course. | | |
| 1712968 Ontario Inc. o/a Barrie Mitsubishi, Tony Boseovski and Scott Ferguson | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1712968 Ontario Inc. o/a Barrie Mitsubishi, Tony Boseovski and Scott Ferguson | \$6,500 fine and ordered to complete OMVIC certification course. | | |
| 301503 Ontario Limited o/a George Jackson Toyota and David Larocque | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 301503 Ontario Limited o/a George Jackson Toyota and David Larocque | \$2,500 fine and Larocque ordered to complete OMVIC certification course. | | |
| McMullin Richard William o/a Ricky Ratchets Auto Repair | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. McMullin Richard William o/a Ricky Ratchets Auto Repair | \$5,000 fine | | |
| Ernest Johnston Service Station Ltd. and Ernest Johnston | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Ernest Johnston Service Station Ltd. and Ernest Johnston | \$2,000 fine and Johnston ordered to complete OMVIC certification course. | | |
| G P Bikes Inc. and Jerry Ordanis | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. G P Bikes Inc. and Jerry Ordanis | \$5,000 fine and Ordanis ordered to complete OMVIC certification course. | | |
| 1624241 Ontario Inc. o/a Superior Auto Appearance Specialist and Bradley Enkin | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1624241 Ontario Inc. o/a Superior Auto Appearance Specialist and Bradley Enkin | \$3,000 fine | | |

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| 1444500 Ontario Inc. o/a Manville Auto Repair and Tarsem-Singh Bambrah | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1444500 Ontario Inc. o/a Manville Auto Repair and Tarsem-Singh Bambrah | \$4,500 fine and Bambrah ordered to complete OMVIC certification course. | | |
| The Car Lot Etc. Incorporated and Carl Prescott | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. The Car Lot Etc. Incorporated and Carl Prescott | \$2,000 fine and Prescott ordered to complete OMVIC certification course. | | |
| Bennett Chevrolet Cadillac Buick GMC Ltd. o/a Bennett GM and David Bennett | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Bennett Chevrolet Cadillac Buick GMC Ltd. o/a Bennett GM and David Bennett | \$7,500 fine and Bennett ordered to complete OMVIC certification course. | | |
| 1310104 Ontario Inc. o/a Hawkesbury Hyundai and Kevin Assaly | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1310104 Ontario Inc. o/a Hawkesbury Hyundai and Kevin Assaly | \$4,000 fine and Assaly ordered to complete OMVIC certification course. | | |
| 1552799 Ontario Inc. o/a Suzuki of Newmarket and Sam Agha | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1552799 Ontario Inc. o/a Suzuki of Newmarket and Sam Agha | \$8,000 fine and Agha ordered to complete OMVIC certification course. | | |
| Lakeshore Motors Ltd. and Phuong Nguyen | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Lakeshore Motors Ltd. and Phuong Nguyen | \$10,000 fine and Nguyen ordered to complete OMVIC certification course. | | |
| Moffatt's Enterprises (2012) Inc o/a Moffatt's Mazda and Bryan Moffatt | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Moffatt's Enterprises (2012) Inc o/a Moffatt's Mazda and Bryan Moffatt | \$5,000 fine and Moffatt ordered to complete OMVIC certification course. | | |
| Autopolis Inc and Karen Botello | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Autopolis Inc and Karen Botello | \$5,000 fine and Botello ordered to complete OMVIC certification course. | | |
| 2343654 Ontario Inc o/a 401 Dixie Nissan/401 Dixie Infinity | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 2343654 Ontario Inc o/a 401 Dixie Nissan/401 Dixie Infinity | \$12,000 fine | | |
| Kuljit Batra | Failure to comply with the Motor Vehicle Dealers Act 2002 Kuljit Batra | \$2,500 fine and Batra ordered to complete OMVIC certification | | |

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| | | course. | | |
| Addison Chevrolet Buick GMC Limited, Clarke Addison and Raymond Sultana | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Addison Chevrolet Buick GMC Limited, Clarke Addison and Raymond Sultana | \$10,000 fine and Sultana ordered to complete OMVIC certification course. | | |
| 900917 Ontario Limited o/a Airport Hyundai and Minaz Shamji | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 900917 Ontario Limited o/a Airport Hyundai and Minaz Shamji | \$4,000 fine | | |
| Samna Taxi o/a Samna Auto and Vikneswaran Thangarajah | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Samna Taxi o/a Samna Auto and Vikneswaran Thangarajah | \$6,000 fine and Thangarajah ordered to complete OMVIC certification course. | | |
| 1270880 Ontario Inc. and 1270831 Ontario Inc. o/a Barrie Ford and Michael Stollery | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1270880 Ontario Inc. and 1270831 Ontario Inc. o/a Barrie Ford and Michael Stollery | \$6,500 fine | | |
| Kanata Ford Sales Ltd. and James Hoddinott | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Kanata Ford Sales Ltd. and James Hoddinott | \$10,000 fine and Hoddinott ordered to complete OMVIC certification course. | | |
| 2174943 Ontario Inc o/a I Drive Auto Sales and Walid Kanoun and Samir Kanoun | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 2174943 Ontario Inc o/a I Drive Auto Sales and Walid Kanoun and Samir Kanoun | Samir ordered to complete the Georgian College Automotive Standards of Business Practice. | | |
| Phil's Motors Limited and Philip Coates | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Phil's Motors Limited and Philip Coates | \$3,000 fine and Coates ordered to complete OMVIC certification course. | | |
| Arora Rakesh o/a Krish Auto Sales | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Arora Rakesh o/a Krish Auto Sales | \$3,000 fine and Arora ordered to complete OMVIC certification course. | | |
| Autoplace Trading Inc. and Eifa Memar | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Autoplace Trading Inc. and Eifa Memar | \$10,500 fine and Memar ordered to complete OMVIC certification course. | | |
| 1202894 Ontario Inc o/a Edwards Mazda/Poirier Nissan and Edward Poirier | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1202894 Ontario Inc o/a Edwards Mazda/Poirier Nissan and Edward Poirier | \$5,000 fine and Poirier ordered to complete OMVIC | | |

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| | | certification course. | | |
| Bytek Automobiles Inc and John Mierins | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Bytek Automobiles Inc and John Mierins | \$8,000 fine and Mierins ordered to complete OMVIC certification course. | | |
| 2261124 Ontario Inc o/a Lake Huron Chrysler and Jamie McDougall | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 2261124 Ontario Inc o/a Lake Huron Chrysler and Jamie McDougall | \$4,500 fine and McDougall ordered to complete OMVIC certification course. | | |
| Patrick Barnswell o/a Quality Cars For Less | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Patrick Barnswell o/a Quality Cars For Less | \$7,500 fine and Barnswell ordered to complete OMVIC certification course. | | |
| R K Auto Centre (Canada) Inc. and Rahim Kohestani | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. R K Auto Centre (Canada) Inc. and Rahim Kohestani | \$1,500 fine and Kohestani ordered to complete OMVIC certification course. | | |
| White Star Auto Sales Service and Devinder Sanghera | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. White Star Auto Sales Service and Devinder Sanghera | \$10,000 fine and Sanghera ordered to complete OMVIC certification course. | | |
| Zahariev Savcho o/a Janex Auto Sales Ltd. | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Zahariev Savcho o/a Janex Auto Sales Ltd. | \$4,000 fine and Zahariev ordered to complete OMVIC certification course. | | |
| Global Fine Imports and Rawad Abdel Samad | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Global Fine Imports and Rawad Abdel Samad | \$6,000 fine and Samad ordered to complete OMVIC certification course. | | |
| 603418 Ontario Inc o/a J.P. Motor Sales and Larry Pattinson | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 603418 Ontario Inc o/a J.P. Motor Sales and Larry Pattinson | \$5,000 fine | | |
| Platinum Cars Inc and Shaun Jalili | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Platinum Cars Inc and Shaun Jalili | \$24,500 fine, Jalili ordered to complete OMVIC certification course. | | |
| John Bear Buick Chevrolet GMC Cadillac Ltd | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. John Bear Buick Chevrolet GMC Cadillac Ltd | \$8,000 fine | | |

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| 1643123 Ontario Inc o/a Bay King Motors and Jamie Richter | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 1643123 Ontario Inc o/a Bay King Motors and Jamie Richter | \$6,000 fine, ordered to complete OMVIC certification course. | | |
| 2032811 Ontario Inc o/a Harrad Auto Services and Harjinderpal Harrad | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 2032811 Ontario Inc o/a Harrad Auto Services and Harjinderpal Harrad | \$6,000 fine, Harrad ordered to complete OMVIC certification course. | | |
| Barry Cullen Chevrolet Cadillac Ltd and Mark Cullen | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Barry Cullen Chevrolet Cadillac Ltd and Mark Cullen | \$8,000 fine, Cullen ordered to complete OMVIC certification course. | | |
| 7131551 Canada Inc o/a Best Auto Dealer and Muein Abulaban | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 7131551 Canada Inc o/a Best Auto Dealer and Muein Abulaban | \$2,000 fine | | |
| Campbell Ford Sales Ltd o/a The Campbell Automotive Group and Gordon Hoddinott | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Campbell Ford Sales Ltd o/a The Campbell Automotive Group and Gordon Hoddinott | \$4,000 fine, Hoddinott ordered to complete OMVIC certification course. | | |
| 812367 Ontario Ltd o/a Stark Auto Sales and Stephen Stark and Martin Gollan | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 812367 Ontario Ltd o/a Stark Auto Sales and Stephen Stark and Martin Gollan | \$5,000 fine, Stark ordered to complete OMVIC certification course. | | |
| 732341 Ontario Ltd o/a Mountain Hyundai and J. Alexandre and W. Nethercott | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 732341 Ontario Ltd o/a Mountain Hyundai and J. Alexandre and W. Nethercott | \$2,000 fine | | |
| Leggat Chevrolet Buick GMC Limited and Douglas Leggat | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Leggat Chevrolet Buick GMC Limited and Douglas Leggat | \$6,000 fine, ordered to complete OMVIC certification course. | | |
| 2071540 Ontario Inc o/a Airport Kia and Mohammad Hashemi and Farhad Kazerani | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 2071540 Ontario Inc o/a Airport Kia and Mohammad Hashemi and Farhad Kazerani | \$8,000 fine, ordered to complete OMVIC certification course. | | |
| Riverstreet Motors Ltd o/a Motorcycle Superstore and John Pugh | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Riverstreet Motors Ltd o/a Motorcycle Superstore and John Pugh | \$3,000 fine, ordered to complete OMVIC certification course. | | |
| Derek Iwanicki o/a Karmax Auto Broker | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Derek Iwanicki o/a Karmax Auto Broker | \$3,000 fine, dealer ordered to complete OMVIC certification course. | | |

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| Airport Nissan Corp and Mark Romeo | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Airport Nissan Corp and Mark Romeo | \$7,500 fine, Romeo ordered to complete OMVIC certification course. | | |
| Badanai Motors Ltd o/a Badanai Chevrolet Cadillac and George Badanai | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Badanai Motors Ltd o/a Badanai Chevrolet Cadillac and George Badanai | \$10,000 fine, Badanai ordered to complete OMVIC certification course. | | |
| 956544 Ontario Ltd o/a Sunrise Auto Collision and Prithpal Singh | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. 956544 Ontario Ltd o/a Sunrise Auto Collision and Prithpal Singh | \$8,000 fine | | |
| Embrun Ford Sales Limited and Charlene Brunet | Breach of Ontario Regulation 332/08, Code of Ethics, prescribed under the Motor Vehicle Dealers Act, 2002. Embrun Ford Sales Limited and Charlene Brunet | \$7,500 fine | | |