
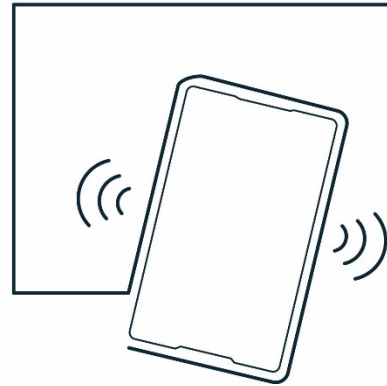


Call it 



**Quits**  
**Robocall Crackdown**  
2019

**FEDERAL, STATE AND LOCAL ACTIONS | JUNE 25, 2019**



**Operation Call it Quits**  
Federal Trade Commission | [FTC.gov](https://www.ftc.gov)

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<b>FEDERAL TRADE COMMISSION NEW ACTIONS</b>				
<p><i>Federal Trade Commission v. First Choice Horizon LLC, et al.</i></p> <p>(CSG Solutions, LLC; FTC Matter No. 1723161)</p> <p>Middle District of Florida Case No. 6:19-cv-01028-PGB-LRH</p>	<p><b>Civil Lawsuit:</b></p> <p>Seeking permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act and the Telemarketing Sales Rule.</p>	<p><b>June 3, 2019:</b> Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>June 4, 2019:</b> <i>Ex parte</i> TRO with asset freeze and the appointment of a receiver granted.</p> <p><b>Case Pending</b></p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Barbara E. Bolton <i>FTC Southeast Region</i> (404) 656-1362</p>
<p><i>Federal Trade Commission v. 8 Figure Dream Lifestyle LLC, et al.</i></p> <p>(8 Figure Dream Lifestyle; FTC Matter No. 1823117)</p> <p>Central District of California Case No. SACV 19-01165-AG (KESx)</p>	<p><b>Civil Lawsuit:</b></p> <p>Seeking permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act and the Telemarketing Sales Rule.</p>	<p><b>June 12, 2019:</b> Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>June 13, 2019:</b> <i>Ex parte</i> TRO with asset freeze granted.</p> <p><b>Case Pending</b></p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>P. Connell McNulty <i>FTC Division of Marketing Practices</i> (202) 326-2061</p>
<p><i>United States v. Derek Jason Bartoli</i></p> <p>(Derek J. Bartoli; FTC Matter No. 1823105)</p> <p>Middle District of Florida Case No. 6:19-cv-01160</p>	<p><b>Civil Lawsuit:</b></p> <p>Seeking permanent injunction and civil penalties. Alleged violations of the Telemarketing Sales Rule.</p>	<p><b>June 21, 2019:</b> Complaint for Civil Penalties, Permanent Injunction, and Other Relief filed; Stipulated Order for Permanent Injunction and Civil Penalty Judgment filed.</p> <p><b>Case Pending</b></p>	<p>Federal Trade Commission and U.S. Department of Justice</p> <p>(Case filed by U.S. Dept. of Justice on behalf of the FTC)</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Fil M. de Banate <i>FTC East Central Region</i> (216) 263-3413</p>

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<p><b><i>United States v. Media Mix 365, LLC, et al.</i></b></p> <p>(Media Mix 365 LLC; FTC Matter No. 1823070)</p> <p>Central District of California Case No. 8:19-cv-01243-GW-JEM</p>	<p><b>Civil Lawsuit:</b></p> <p>Seeking permanent injunction and civil penalties. Alleged violations of the Telemarketing Sales Rule.</p>	<p><b>June 21, 2019:</b> Complaint for Permanent Injunction, Civil Penalties and Other Equitable Relief filed; Stipulation to Entry of Order for Permanent Injunction and Civil Penalty Judgment filed; Proposed Stipulated Order for Permanent Injunction and Civil Penalty Judgment lodged.</p> <p><b>Case Pending</b></p>	<p>Federal Trade Commission and U.S. Department of Justice</p> <p>(Case filed by U.S. Dept. of Justice on behalf of the FTC)</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Barbara Chun <i>FTC Western Region Los Angeles</i> (310) 824-4300</p>

## FEDERAL TRADE COMMISSION SETTLEMENTS

<p><b><i>Federal Trade Commission and State of Florida v. Lifewatch Inc., et al.</i></b></p> <p>(Lifewatch, Inc.; FTC Matter No. X150049)</p> <p>Northern District of Illinois Case No. 1:15-cv-05781</p>	<p><b>Civil Lawsuit:</b></p> <p>Seeking permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act, the Telemarketing Sales Rule, and the Florida Deceptive and Unfair Trade Practices Act.</p>	<p><b>July 6, 2015:</b> <i>FTC, Florida Attorney General Sue to Stop Deceptive Robocalls from Operation That Pitched Seniors “Free” Medical Alert Systems</i> <a href="https://www.ftc.gov/news-events/press-releases/2015/07/ftc-florida-attorney-general-sue-stop-deceptive-robocalls">https://www.ftc.gov/news-events/press-releases/2015/07/ftc-florida-attorney-general-sue-stop-deceptive-robocalls</a></p> <p><b>July 14, 2016:</b> Amended Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>June 24, 2019:</b> Stipulated Order for Permanent Injunction and Monetary Judgment filed.</p>	<p>Federal Trade Commission and State of Florida, Office of the Attorney General, Department of Legal Affairs</p> <p>(case filed jointly)</p>	<p><b>FTC</b> Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>David A. O’Toole <i>FTC Midwest Region</i> (312) 960-5601</p> <p><b>State of Florida</b> Gerald Whitney Ray (850) 245-0150 Whitney.Ray@myfloridalegal.com</p> <p>Donna Valin and Paul Courtright (407) 316-4840</p>
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<p><b><i>Federal Trade Commission v. Jason Cardiff, et al.</i></b></p> <p>(Redwood Scientific; FTC Matter No. X190001)</p> <p>Central District of California Case No. 18-cv-2104</p>	<p><b>Civil Lawsuit:</b></p> <p>Seeking permanent injunction and equitable monetary relief. Alleged violations of Sections 5 and 12 of the FTC Act, the Restore Online Shoppers' Confidence Act (ROSCA), the Electronic Fund Transfer Act and Regulation E, and the Telemarketing Sales Rule.</p>	<p><b>October 3, 2018:</b> Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>October 10, 2018:</b> <i>Ex parte</i> TRO with asset freeze and the appointment of a receiver granted.</p> <p><b>October 24, 2018:</b> <i>At FTC's Request, Court Stops False Advertising and Unauthorized Billing Scheme</i> <a href="https://www.ftc.gov/news-events/press-releases/2018/10/ftcs-request-court-stops-false-advertising-unauthorized-billing">https://www.ftc.gov/news-events/press-releases/2018/10/ftcs-request-court-stops-false-advertising-unauthorized-billing</a></p> <p><b>May 16, 2019:</b> Stipulated Order for Permanent Injunction and Monetary Judgment as to Defendant Danielle Cadiz entered.</p> <p><b>Case Pending (as to remaining defendants)</b></p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Elizabeth Jones Sanger <i>FTC Division of Advertising Practices</i> (202) 326-2757</p>

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<p><b><i>Federal Trade Commission and State of Florida v. Life Management Services of Orange County, LLC, et al.</i></b></p> <p>(Life Management Services; FTC Matter No. X160047)</p> <p>Middle District of Florida Case No. 6:16-cv-00982-CEM-TBS</p>	<p><b>Civil Lawsuit:</b></p> <p>Sought permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act, the Telemarketing Sales Rule, and the Florida Deceptive and Unfair Trade Practices Act.</p>	<p><b>June 7, 2016:</b> Complaint for Permanent Injunction and Other Relief filed.</p> <p><b>June 8, 2016:</b> <i>Ex parte</i> TRO with asset freeze and appointment of a receiver granted.</p> <p><b>June 14, 2016:</b> <i>FTC, Florida Attorney General Take Action Against Illegal Robocall Operation</i> <a href="https://www.ftc.gov/news-events/press-releases/2016/06/ftc-florida-attorney-general-take-action-against-illegal-robocall">https://www.ftc.gov/news-events/press-releases/2016/06/ftc-florida-attorney-general-take-action-against-illegal-robocall</a></p> <p><b>December 7, 2018:</b> Summary judgment granted and Order and Permanent Injunction entered as to Defendant Kevin Guice.</p> <p><b>December 14, 2018:</b> <i>FTC and State of Florida Win Summary Judgment: Court Orders Ringleader of Debt-Relief Scam to Pay \$23 Million and Imposes Industry Bans</i> <a href="https://www.ftc.gov/news-events/press-releases/2018/12/ftc-state-florida-win-summary-judgment-court-orders-ringleader">https://www.ftc.gov/news-events/press-releases/2018/12/ftc-state-florida-win-summary-judgment-court-orders-ringleader</a></p> <p><b>April 23, 2019:</b> Stipulated orders and judgment against remaining defendants entered.</p>	<p>Federal Trade Commission and State of Florida, Office of the Attorney General, Department of Legal Affairs</p> <p>(case filed jointly)</p>	<p><b><u>FTC</u></b> Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Tejasvi M. Srimushnam <i>FTC Division of Marketing Practices</i> (202) 326-2959</p> <p><b><u>State of Florida</u></b> Gerald Whitney Ray (850) 245-0150 Whitney.Ray@myfloridalegal.com</p> <p>Jennifer Hinton Knutton (407) 316-4840</p>

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<b>FEDERAL TRADE COMMISSION PREVIOUSLY ANNOUNCED ACTIONS/MATTERS</b>				
<p><b><i>Federal Trade Commission v. Travis Deloy Peterson</i></b></p> <p>(Veterans of America; FTC Matter No. X180038)</p> <p>District of Utah Case No. 4:18-cv-00049-DN</p>	<p><b>Civil Lawsuit:</b></p> <p>Sought permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act and the Telemarketing Sales Rule.</p>	<p><b>July 10, 2018:</b> Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>July 19, 2018:</b> <i>FTC and States Combat Fraudulent Charities That Falsely Claim to Help Veterans and Servicemembers</i> <a href="https://www.ftc.gov/news-events/press-releases/2018/07/ftc-states-combat-fraudulent-charities-falsely-claim-help">https://www.ftc.gov/news-events/press-releases/2018/07/ftc-states-combat-fraudulent-charities-falsely-claim-help</a></p> <p><b>March 26, 2019:</b> <i>FTC Crackdown Stops Operations Responsible for Billions of Illegal Robocalls</i> <a href="https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal">https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal</a></p> <p><b>April 1, 2019:</b> Order Granting Stipulated Motion for Permanent Injunction and Monetary Relief</p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Fil M. de Banate <i>FTC East Central Region</i> (216) 263-3413</p>
<p><b><i>Federal Trade Commission v. James Christiano, et al.</i></b></p> <p>(NetDotSolutions, Inc.; FTC Matter No. X180032)</p> <p>Central District of California Case No. 8:18-cv-00936</p>	<p><b>Civil Lawsuit:</b></p> <p>Sought permanent injunction and civil penalties. Alleged violations of the Telemarketing Sales Rule.</p>	<p><b>May 31, 2018:</b> Complaint for Civil Penalties, Permanent Injunction and Other Relief filed.</p> <p><b>June 5, 2018:</b> <i>FTC Sues to Stop Two Operations Responsible for Making Billions of Illegal Robocalls</i> <a href="https://www.ftc.gov/news-events/press-releases/2018/06/ftc-sues-stop-two-operations-responsible-making-billions-illegal">https://www.ftc.gov/news-events/press-releases/2018/06/ftc-sues-stop-two-operations-responsible-making-billions-illegal</a></p> <p><b>March 26, 2019:</b> <i>FTC Crackdown Stops Operations Responsible for Billions of Illegal Robocalls</i> <a href="https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal">https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal</a></p> <p><b>April 1, 2019:</b> Default Judgment and Final Order for Permanent Injunction as to Defendant World Connection USA, LLC <a href="https://www.ftc.gov/system/files/documents/cases/74_-_final_order_re_wc-usa_on_dj.pdf">https://www.ftc.gov/system/files/documents/cases/74_-_final_order_re_wc-usa_on_dj.pdf</a></p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Ian Barlow <i>FTC Division of Marketing Practices</i> (202) 326-3120</p>

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<p><i>Federal Trade Commission v. Pointbreak Media, LLC, et al.</i></p> <p>(Pointbreak Media, LLC; FTC Matter No. X180031)</p> <p>Southern District of Florida Case No. 0:18-cv-61017-CMA</p>	<p><b>Civil Lawsuit:</b></p> <p>Sought permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act and the Telemarketing Sales Rule.</p>	<p><b>May 23, 2018:</b> <i>FTC Action Halts Deceptive Robocalls Aimed at Small Business Owners</i>  <a href="https://www.ftc.gov/news-events/press-releases/2018/05/ftc-action-halts-deceptive-robocalls-aimed-small-business-owners">https://www.ftc.gov/news-events/press-releases/2018/05/ftc-action-halts-deceptive-robocalls-aimed-small-business-owners</a></p> <p><b>June 18, 2018:</b> <i>FTC, BBB, and Law Enforcement Partners Announce Results of Operation Main Street: Stopping Small Business Scams Law Enforcement and Education Initiative</i>  <a href="https://www.ftc.gov/news-events/press-releases/2018/06/ftc-bbb-law-enforcement-partners-announce-results-operation-main">https://www.ftc.gov/news-events/press-releases/2018/06/ftc-bbb-law-enforcement-partners-announce-results-operation-main</a></p> <p><b>July 3, 2018:</b> First Amended Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>March 26, 2019:</b> <i>FTC Crackdown Stops Operations Responsible for Billions of Illegal Robocalls</i>  <a href="https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal">https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal</a></p> <p><b>May 15, 2019:</b> <i>FTC Disconnects Pointbreak Media Robocall Scheme Defendants</i>  <a href="https://www.ftc.gov/news-events/press-releases/2019/05/ftc-disconnects-pointbreak-media-robocall-scheme-defendants">https://www.ftc.gov/news-events/press-releases/2019/05/ftc-disconnects-pointbreak-media-robocall-scheme-defendants</a></p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Evan M. Mendelson <i>FTC Division of Enforcement</i> (202) 326-3320</p>

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<p><b><i>Federal Trade Commission v. Higher Goals Marketing LLC, et al.</i></b></p> <p>(Higher Goals Marketing LLC; FTC Matter No. X180010)</p> <p>Middle District of Florida Case No. 6:17-cv-02048-GAP-KRS</p>	<p><b>Civil Lawsuit:</b></p> <p>Sought permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act and the Telemarketing Sales Rule.</p>	<p><b>November 29, 2017:</b> Complaint for Permanent Injunction and Other Relief filed.</p> <p><b>December 4, 2017:</b> <i>FTC Seeks Order to Stop Copycat Scam Pitching Bogus Credit Card Interest-Rate Reduction Services</i> <a href="https://www.ftc.gov/news-events/press-releases/2017/12/ftc-seeks-order-stop-copycat-scam-pitching-bogus-credit-card">https://www.ftc.gov/news-events/press-releases/2017/12/ftc-seeks-order-stop-copycat-scam-pitching-bogus-credit-card</a></p> <p><b>March 26, 2019:</b> <i>FTC Crackdown Stops Operations Responsible for Billions of Illegal Robocalls</i> <a href="https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal">https://www.ftc.gov/news-events/press-releases/2019/03/ftc-crackdown-stops-operations-responsible-billions-illegal</a></p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>Tejasvi M. Srimushnam <i>FTC Division of Marketing Practices</i> (202) 326-2959</p>
<p><b><i>Federal Trade Commission and State of Florida v. All Us Marketing LLC, f/k/a Payless Solutions, LLC, et al.</i></b></p> <p>(Payless Solutions; FTC Matter No. X150048)</p> <p>Middle District of Florida Case No. 6:15-cv-1016-ORL-28GJK</p>	<p><b>Civil Lawsuit:</b></p> <p>Sought permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act, the Telemarketing Sales Rule, and the Florida Deceptive and Unfair Trade Practices Act.</p>	<p><b>June 29, 2015:</b> <i>FTC and Florida Attorney General Sue to Stop Illegal Robocalls Pitching Worthless Credit Card Interest Rate Reduction Programs</i> <a href="https://www.ftc.gov/news-events/press-releases/2015/06/ftc-florida-attorney-general-sue-stop-illegal-robocalls-pitching">https://www.ftc.gov/news-events/press-releases/2015/06/ftc-florida-attorney-general-sue-stop-illegal-robocalls-pitching</a></p> <p><b>October 6, 2015:</b> First Amended Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>June 5, 2017:</b> <i>FTC, Florida Attorney General Close the Book on Robocall Ring That Pitched U.S. Consumers Worthless Credit Card Rate Reduction Programs</i> <a href="https://www.ftc.gov/news-events/press-releases/2017/06/ftc-florida-attorney-general-close-book-robocall-ring-pitched-us">https://www.ftc.gov/news-events/press-releases/2017/06/ftc-florida-attorney-general-close-book-robocall-ring-pitched-us</a></p> <p><b>May 23, 2019:</b> <i>FTC Returns Nearly \$315,000 to Consumers Who Bought Worthless Credit Card Interest Rate Reduction Programs</i> <a href="https://www.ftc.gov/news-events/press-releases/2019/05/ftc-returns-nearly-315000-consumers-who-bought-worthless-credit">https://www.ftc.gov/news-events/press-releases/2019/05/ftc-returns-nearly-315000-consumers-who-bought-worthless-credit</a></p>	<p>Federal Trade Commission and State of Florida, Office of the Attorney General, Department of Legal Affairs</p> <p>(case filed jointly)</p>	<p><b>FTC</b> Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p> <p>James Davis <i>FTC Midwest Region</i> (312) 960-5634</p> <p><b>State of Florida</b> Gerald Whitney Ray (850) 245-0150 Whitney.Ray@myfloridalegal.com</p> <p>Donna Valin and Paul Courtright (407) 316-4840</p>



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<p><b><i>Federal Trade Commission v. WV Universal Management, LLC, et al.</i></b></p> <p>(Treasure Your Success; FTC Matter No. X130007)</p> <p>Middle District of Florida Case No. 6:12-cv-01618-ACC-KRS</p>	<p><b>Civil Lawsuit:</b></p> <p>Sought permanent injunction and equitable monetary relief. Alleged violations of Section 5 of the FTC Act and the Telemarketing Sales Rule.</p>	<p><b>June 18, 2013:</b> First Amended Complaint for Permanent Injunction and Other Equitable Relief filed.</p> <p><b>June 21, 2013:</b> <i>FTC Expands Its Case Against Alleged Credit Card Interest Rate Reduction Scam</i> <a href="https://www.ftc.gov/news-events/press-releases/2013/06/ftc-expands-its-case-against-alleged-credit-card-interest-rate">https://www.ftc.gov/news-events/press-releases/2013/06/ftc-expands-its-case-against-alleged-credit-card-interest-rate</a></p> <p><b>May 20, 2015:</b> <i>Court Finds Defendants in FTC’s Treasure Your Success “Rachel Robocalls” Case Liable for \$1.7 Million</i> <a href="https://www.ftc.gov/news-events/press-releases/2015/05/court-finds-defendants-ftcs-treasure-your-success-rachel">https://www.ftc.gov/news-events/press-releases/2015/05/court-finds-defendants-ftcs-treasure-your-success-rachel</a></p> <p><b>February 14, 2019:</b> <i>FTC Returns Full Refunds to Consumers Who Paid to Lower Their Credit Card Interest Rates</i> <a href="https://www.ftc.gov/news-events/press-releases/2019/02/ftc-returns-full-refunds-consumers-who-paid-lower-their-credit">https://www.ftc.gov/news-events/press-releases/2019/02/ftc-returns-full-refunds-consumers-who-paid-lower-their-credit</a></p>	<p>Federal Trade Commission</p>	<p>Mitchell J. Katz <i>Office of Public Affairs</i> (202) 326-2161</p>

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<b>UNITED STATES DEPARTMENT OF JUSTICE ACTIONS</b>				
<p><i>United States v. Excellent Solutions BPO, et al.</i></p> <p>Northern District of Georgia</p>	<p><b>Criminal Case:</b></p> <p>20 individuals and entities were charged based on their alleged involvement in a transnational criminal organization that victimized over 2,000 people in the United States through fraudulent India-based call-center schemes, resulting in over \$5.5 million in losses.</p> <p>Press Release: <a href="https://www.justice.gov/usao-ndga/pr/15-defendants-and-five-india-based-call-centers-indicted-phone-scam-targeting-us">https://www.justice.gov/usao-ndga/pr/15-defendants-and-five-india-based-call-centers-indicted-phone-scam-targeting-us</a></p>	<p><b>March through June 2019:</b> Eight defendants arrested in the United States; five of them pleaded guilty.</p>	<p>U.S. Attorney's Office for the Northern District of Georgia and the Treasury Inspector General for Tax Administration (TIGTA)</p>	<p>Bob Page (404) 581-6016</p> <p>Jolee Porter (404) 581-6301</p>
<p><i>United States v. Sharma, et al.</i></p> <p>Northern District of Georgia</p>	<p><b>Criminal Case:</b></p> <p>Three individuals and one India-based call center were charged based on their alleged involvement in an India-based call-center scheme that utilized voicemail messages in which IRS officials were impersonated in order to entice a call back from potential victims. The messages would threaten arrest or fines if the recipients did not return the call and pay supposed back taxes.</p> <p>Press Release: <a href="https://www.justice.gov/usao-ndga/pr/three-defendants-and-india-based-call-center-indicted-phone-scam-targeting-us-victims">https://www.justice.gov/usao-ndga/pr/three-defendants-and-india-based-call-center-indicted-phone-scam-targeting-us-victims</a></p>	<p><b>March 2019:</b> Defendant Julliette Carter was arrested in Canada per an extradition request.</p> <p>Extradition proceedings in process.</p>	<p>U.S. Attorney's Office for the Northern District of Georgia and the Treasury Inspector General for Tax Administration (TIGTA)</p>	<p>Bob Page (404) 581-6016</p> <p>Jolee Porter (404) 581-6301</p>

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<p><i>United States v. Nishitkumar Patel, Hemalkumar Shah, and Sharvil Patel</i></p> <p><i>United States v. Anthony Trujillo</i></p> <p><i>United States v. Brenda Dozier</i></p> <p><i>United States v. Alejandro Juarez</i></p> <p>Middle District of Florida</p>	<p><b>Criminal Cases:</b></p> <p>Defendants Patel, Patel, and Shah conspired with other U.S.-based conspirators and with India-based call centers to extort money from U.S. residents by impersonating IRS officers and misleading U.S. residents to believe that they owed money to the IRS and would be arrested and fined if they did not pay their alleged back taxes immediately. The defendants collected the fraud proceeds by (1) withdrawing cash from prepaid cards purchased and funded by victims; (2) hiring other conspirators (runners) to retrieve money wired by the victims to those runners; and/or (3) hiring runners to open bank accounts into which victims deposited fraud proceeds. The total loss attributable to the conspiracy is near \$2.5 million, extorted from nearly 800 unique victims across the U.S. and Canada. Three money mules, Alejandro Juarez, Brenda Dozier, and Anthony Trujillo were also charged in related cases.</p> <p>Press Releases: <a href="https://www.justice.gov/usao-mdfl/pr/indian-national-sentenced-more-seven-years-federal-prison-call-center-scam">https://www.justice.gov/usao-mdfl/pr/indian-national-sentenced-more-seven-years-federal-prison-call-center-scam</a></p> <p><a href="https://www.justice.gov/usao-mdfl/pr/second-foreign-national-sentenced-more-eight-years-role-international-call-center-scam">https://www.justice.gov/usao-mdfl/pr/second-foreign-national-sentenced-more-eight-years-role-international-call-center-scam</a></p> <p><a href="https://www.justice.gov/usao-mdfl/pr/indian-national-sentenced-more-eight-years-call-center-scam">https://www.justice.gov/usao-mdfl/pr/indian-national-sentenced-more-eight-years-call-center-scam</a></p> <p><a href="https://www.justice.gov/usao-mdfl/pr/st-petersburg-man-pleads-guilty-money-laundering-conspiracy-relating-irs-impersonation">https://www.justice.gov/usao-mdfl/pr/st-petersburg-man-pleads-guilty-money-laundering-conspiracy-relating-irs-impersonation</a></p> <p><a href="https://www.justice.gov/usao-mdfl/pr/tampa-woman-pleads-guilty-money-laundering-conspiracy-related-irs-impersonation-scams">https://www.justice.gov/usao-mdfl/pr/tampa-woman-pleads-guilty-money-laundering-conspiracy-related-irs-impersonation-scams</a></p> <p><a href="https://www.justice.gov/usao-mdfl/pr/three-indian-nationals-indicted-extortion-and-wire-fraud-relating-irs-impersonation">https://www.justice.gov/usao-mdfl/pr/three-indian-nationals-indicted-extortion-and-wire-fraud-relating-irs-impersonation</a></p>	<p><b>October 2018 through January 2019:</b> Indictment and Guilty Pleas.</p> <p><b>March through May 2019:</b> Nishitkumar Patel was sentenced to 105 months in prison; Hemalkumar Patel was sentenced to 103 months in prison; and Sharvil Patel was sentenced to 90 months in prison. Alejandro Juarez, Brenda Dozier, and Anthony Trujillo were sentenced to 15 months in prison, 21 months in prison, and five years' probation, respectively.</p>	<p>U.S. Attorney's Office for the Middle District of Florida; the Treasury Inspector General for Tax Administration (TIGTA); IRS-CI; Florida Department of Law Enforcement (FDLE); Tampa Police Department; and DHS-HSI</p>	<p>Amy Filjones (813) 274-6171</p> <p>Rachel Jones (813) 274-6137</p>

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<p><i>United States v. Glenn Francis</i></p> <p>Middle District of Florida</p>	<p><b>Criminal Case:</b></p> <p>Alleging that Glenn Francis conspired with India-based call centers to extract money from U.S. residents through a variety of confidence scams, including 1) impersonating IRS officers and misleading U.S. residents to believe that they owed money to the IRS and would be arrested and fined if they did not pay their alleged back taxes immediately; 2) impersonating loan officers and misleading U.S. residents to believe they would receive loan proceeds upon paying an advance fee to the defendant or others he hired; or 3) impersonating computer technicians and misleading U.S. residents to believe that their computers had been hacked, their identities had been stolen, and/or their computers were infected with viruses and in need of repair, and that the callers would resolve the purported computer problems if paid to do so. Francis collected the fraud proceeds in the United States and transferred them back to his India-based conspirators.</p> <p>Press Release: <a href="https://www.justice.gov/usao-mdfl/pr/palm-harbor-man-indicted-mail-and-wire-fraud-relating-irs-impersonation-and-tech">https://www.justice.gov/usao-mdfl/pr/palm-harbor-man-indicted-mail-and-wire-fraud-relating-irs-impersonation-and-tech</a></p>	<p><b>January 2019:</b> Indictment.</p> <p>Francis is set for trial in September 2019. He faces a maximum penalty of 20 years in federal prison on each count of wire and mail fraud conspiracy, wire fraud, and mail fraud. He faces up to 10 years in federal prison for each of the three money laundering charges.</p>	<p>U.S. Attorney’s Office for the Middle District of Florida; the Treasury Inspector General for Tax Administration (TIGTA); IRS-CI; USPIS; and the FBI</p>	<p>Amy Filjones (813) 274-6171</p> <p>Rachel Jones (813) 274-6137</p>
<p><i>United States v. Hitesh Madhubhai Patel, et al.</i></p> <p>Southern District of Texas</p>	<p><b>Criminal Case:</b></p> <p>Hitesh Patel and 60 other individuals and entities were charged based on their alleged involvement in a multimillion dollar India-based call-center scam involving impersonations of IRS officials.</p> <p>Press Release: <a href="https://www.justice.gov/opa/pr/indian-national-extradited-united-states-face-charges-leadership-role-multimillion-dollar">https://www.justice.gov/opa/pr/indian-national-extradited-united-states-face-charges-leadership-role-multimillion-dollar</a></p>	<p><b>April 19, 2019:</b> Defendant Hitesh Patel extradited.</p>	<p>U.S. Attorney’s Office for the Southern District of Texas; Treasury Inspector General for Tax Administration (TIGTA); HIS; and DHS-OIG</p>	<p>Angela Dodge (713) 567-9388</p> <p>Mike Shekels (202) 305-9055</p>

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<b>STATE AND LOCAL PARTNER ACTIONS</b>				
<p><i>In Re: Lenny Harrell Jr, Keith Everett Jr, Kings Property Solutions, LLC</i></p>	<p><b>Assurance of Discontinuance:</b></p> <p>Resolving alleged violations of the Alabama Deceptive Trade Practices Act, § 8-19-1 <i>et seq.</i>, the Alabama Telemarketing Act, § 8-19A-1 <i>et seq.</i>, and the Telemarketing Sales Rule, 16 C.F.R. § 310.4(b)(1)(iii)(B) relating to deceptive and unlicensed robocall solicitations made to Alabama consumers, including consumers whose numbers were on the National Do-Not-Call Registry.</p>	<p><b>June 19, 2019:</b> Assurance of Discontinuance signed.</p>	<p>Alabama Attorney General</p>	<p>Joy Patterson (334) 242-7491</p> <p>Noel Barnes (334) 353-9196</p>
<p><i>State of Arizona v. Island Don Inc., et al.</i></p> <p>Maricopa County Superior Court</p>	<p><b>Civil Lawsuit:</b></p> <p>Alleging violations of the Arizona Telephone Solicitations Statute and Arizona Consumer Fraud Act. The lawsuit alleged that Defendants called consumers to try to sell Kirby vacuums, and over half of their calls were made to consumers on the federal Do Not Call list. Defendants made a very high volume of calls by using autodialing software.</p> <p>Press Release: <a href="https://www.azag.gov/press-release/ag-brnovich-files-do-not-call-lawsuit-against-sun-city-kirby-vacuum-distributorship">https://www.azag.gov/press-release/ag-brnovich-files-do-not-call-lawsuit-against-sun-city-kirby-vacuum-distributorship</a></p>	<p><b>October 25, 2018:</b> Complaint filed.</p> <p>Case pending.</p>	<p>Arizona Attorney General</p>	<p>Katie Conner (602) 542-8019</p> <p>Matthew du Mee (602) 542-7731</p>

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<p><i>People of the State of California v. iQor Holdings, Inc. et al.</i></p> <p>Los Angeles Superior Court</p>	<p><b>Civil Lawsuit:</b></p> <p>Resulting in settlement of allegations that iQor Holdings, Inc. – which operates as the second largest debt collector in the world through its subsidiary Allied Interstate, LLC – engaged in illegal debt collection practices and illegally used a robo-dialer to make numerous debt collection calls to the cell phones of California consumers without having proof that the consumers had given consent to receive such calls in violation of the TCPA. The stipulated judgment required payment of \$9 million of civil penalties and costs of investigation and included injunctive terms forbidding future robo-dialing violations of the TCPA.</p> <p>Press Release:  <a href="http://da.lacounty.gov/sites/default/files/press/103118_Debt_Collection_Company_Agrees_to_9_Million_Settlement_Over_Illegal_Phone_Calling_Practices.pdf">http://da.lacounty.gov/sites/default/files/press/103118_Debt_Collection_Company_Agrees_to_9_Million_Settlement_Over_Illegal_Phone_Calling_Practices.pdf</a></p>	<p><b>October 30, 2018:</b> Stipulated Judgment approved, signed, and filed.</p>	<p>Consumer Protection Divisions of the District Attorneys for the Counties of Los Angeles, San Diego, Riverside, and Santa Clara, California</p>	<p>Paul Eakins (213) 257-2000</p> <p>Hoon Chun (213) 257-2460</p>
<p><i>Hot Solar Inc.</i></p> <p>Van Nuys, CA</p>	<p><b>Cease and Desist Letter:</b></p> <p>Cease and Desist Letter and request for advertising substantiation regarding possible violations of Business and Professions Code section 17200 <i>et seq.</i> and 17500 <i>et seq.</i>, and California Public Utilities Code Section 2871 <i>et seq.</i>, which prohibits robocalls, as well as relevant federal laws.</p> <p>Concurrent referral to the PUC to consider use of its authority to issue fines and cut off phone service to entities violating PUC Code section 2871.</p>	<p><b>June 21, 2019:</b> Cease and Desist Letter sent, and referral to the PUC.</p>	<p>Los Angeles City Attorney</p>	<p>Rob Wilcox (213) 978-8377</p> <p>Christina Tusan (213) 473-6908</p>
<p><i>Absolute Storm Leads</i></p> <p>Virginia</p>	<p><b>Warning Letter:</b></p> <p>Alleged robocalls regarding roofing scams.</p>	<p><b>November 2018:</b> Warning Letter sent. Calls ended.</p>	<p>Colorado Attorney General</p>	<p>Lawrence Pacheco (720) 508-6553</p> <p>Jeni Murphy (720) 508-6230</p>

<b>Matter Name Action Location</b>	<b>Type of Action</b>	<b>Date/Matter Information</b>	<b>Responsible Agency</b>	<b>Press Contact Staff Contact</b>
<i>Advanced Marketing Science</i> Nevada	<b>Warning Letter:</b> Alleged robocalls regarding vehicle warranty scams.	<b>November 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Alisystec</i> UAE	<b>Warning Letter:</b> Alleged robocalls regarding credit card scams.	<b>January 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Ardent Link Solutions</i> Philippines	<b>Warning Letter:</b> Alleged robocalls regarding credit card scams.	<b>February 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Asia Pacific</i> Texas	<b>Warning Letter:</b> Alleged robocalls regarding pharmaceutical scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Bingo Consulting</i> California	<b>Warning Letter:</b> Alleged robocalls regarding loan scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Bluehat</i> India	<b>Warning Letter:</b> Alleged robocalls regarding loan scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>BPO Corp.</i> Philippines	<b>Warning Letter:</b> Alleged robocalls regarding fundraising scams.	<b>April 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230

<b>Matter Name Action Location</b>	<b>Type of Action</b>	<b>Date/Matter Information</b>	<b>Responsible Agency</b>	<b>Press Contact Staff Contact</b>
<i>Call Connect LLC</i> Florida	<b>Warning Letter:</b> Alleged robocalls regarding warranty scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Centra Holdings</i> California	<b>Warning Letter:</b> Alleged robocalls regarding loan scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Centro Global Solutions</i> Virginia	<b>Warning Letter:</b> Alleged robocalls regarding back brace and Medicare scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Compliant Systems</i> Philippines	<b>Warning Letter:</b> Alleged robocalls regarding various scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Conexiant Telefinity Media Corporation</i> Guatemala	<b>Warning Letter:</b> Alleged robocalls regarding various scams.	<b>March 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Connect2Nation</i> Texas	<b>Warning Letter:</b> Alleged robocalls regarding computer scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Contact Center Specialists</i> California	<b>Warning Letter:</b> Alleged robocalls regarding warranty scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230



<b>Matter Name Action Location</b>	<b>Type of Action</b>	<b>Date/Matter Information</b>	<b>Responsible Agency</b>	<b>Press Contact Staff Contact</b>
<i>Convoso</i> California	<b>Warning Letter:</b> Alleged robocalls regarding reverse mortgage scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>CyberOne Ltd.</i> Philippines	<b>Warning Letter:</b> Alleged robocalls regarding solar panel scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Echo Systems</i> Philippines	<b>Warning Letter:</b> Alleged robocalls regarding various scams.	<b>December 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>eMortgage Capital</i> California	<b>Warning Letter:</b> Alleged robocalls regarding mortgage scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Empire</i> California	<b>Warning Letter:</b> Alleged robocalls regarding warranty scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Evoice Leads</i> California	<b>Warning Letter:</b> Alleged robocalls regarding loan scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>FRM HR BPO</i> Egypt	<b>Warning Letter:</b> Alleged robocalls regarding warranty scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230

<b>Matter Name Action Location</b>	<b>Type of Action</b>	<b>Date/Matter Information</b>	<b>Responsible Agency</b>	<b>Press Contact Staff Contact</b>
<i>Global Business Lending</i> Florida	<b>Warning Letter:</b> Alleged robocalls regarding loan scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Gotwarranty</i> California	<b>Warning Letter:</b> Alleged robocalls regarding warranty scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Infocision</i> Ohio	<b>Warning Letter:</b> Alleged robocalls regarding fundraising scams.	<b>December 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>International Advertising Group Inc.</i> Maryland	<b>Warning Letter:</b> Alleged robocalls regarding roofing scams.	<b>January 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Kunnect</i> Florida	<b>Warning Letter:</b> Alleged robocalls regarding loan scams.	<b>November 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Leads Direct</i> California	<b>Warning Letter:</b> Alleged robocalls regarding loan scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Licera Trimedia Marketing</i> Philippines	<b>Warning Letter:</b> Alleged robocalls regarding warranty scams.	<b>February 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230

<b>Matter Name Action Location</b>	<b>Type of Action</b>	<b>Date/Matter Information</b>	<b>Responsible Agency</b>	<b>Press Contact Staff Contact</b>
<i>Medicare For Everyone/Health Exchange Agency</i>  Florida	<b>Warning Letter:</b>  Alleged robocalls regarding insurance scams.	<b>November 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>MicroVox</i>  Philippines	<b>Warning Letter:</b>  Alleged robocalls regarding credit card scams.	<b>March 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>MP Telecom</i>  Philippines	<b>Warning Letter:</b>  Alleged robocalls regarding warranty scams.	<b>January 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>National Debt Relief</i>  New Jersey	<b>Warning Letter:</b>  Alleged robocalls regarding credit card scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>American Loans &amp; Refinance</i>  New Jersey	<b>Warning Letter:</b>  Alleged robocalls regarding warranty and loan scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Omnipoint Communications</i>  Florida	<b>Warning Letter:</b>  Alleged robocalls .regarding credit card scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Premier Marketing Services</i>  Florida	<b>Warning Letter:</b>  Alleged robocalls regarding insurance scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230

<b>Matter Name Action Location</b>	<b>Type of Action</b>	<b>Date/Matter Information</b>	<b>Responsible Agency</b>	<b>Press Contact Staff Contact</b>
<i>Presi Marketing</i> California	<b>Warning Letter:</b> Alleged robocalls regarding tax assistance scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Resort Advisory Group</i> California	<b>Warning Letter:</b> Alleged robocalls regarding timeshare scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Sun Telecom / Seaside Cruises</i> Belize	<b>Warning Letter:</b> Alleged robocalls regarding travel scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Superior Marketing</i> Florida	<b>Warning Letter:</b> Alleged robocalls regarding real estate scams.	<b>November 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Task Pro</i> Texas	<b>Warning Letter:</b> Alleged robocalls regarding roofing scams.	<b>December 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Technologic Rub</i> Belize	<b>Warning Letter:</b> Alleged robocalls regarding various scams.	<b>February 2019:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Technologyi</i> Florida	<b>Warning Letter:</b> Alleged robocalls regarding travel scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230

<b>Matter Name Action Location</b>	<b>Type of Action</b>	<b>Date/Matter Information</b>	<b>Responsible Agency</b>	<b>Press Contact Staff Contact</b>
<i>Telecom Compliance Services Corp.</i> Oregon	<b>Warning Letter:</b> Alleged robocalls regarding insurance scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>TSG Global</i> Massachusetts	<b>Warning Letter:</b> Alleged robocalls regarding various scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>USA Service Pro</i> Florida	<b>Warning Letter:</b> Alleged robocalls regarding travel scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>VC Solutions</i> Arizona	<b>Warning Letter:</b> Alleged robocalls regarding mortgage scams.	<b>September 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Vet Allied</i> Arizona	<b>Warning Letter:</b> Alleged robocalls regarding fundraising scams.	<b>November 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>Veterans Assistance Foundation</i> Wisconsin	<b>Warning Letter:</b> Alleged robocalls regarding fundraising scams.	<b>November 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230
<i>World Wide Vacation</i> Florida	<b>Warning Letter:</b> Alleged robocalls regarding travel scams.	<b>October 2018:</b> Warning Letter sent. Calls ended.	Colorado Attorney General	Lawrence Pacheco (720) 508-6553  Jeni Murphy (720) 508-6230

Matter Name Action Location	Type of Action	Date/Matter Information	Responsible Agency	Press Contact Staff Contact
<p><i>Yodel Technologies</i></p> <p>Florida</p>	<p><b>Warning Letter:</b></p> <p>Alleged robocalls regarding travel scams.</p>	<p><b>December 2018:</b> Warning Letter sent. Calls ended.</p>	<p>Colorado Attorney General</p>	<p>Lawrence Pacheco (720) 508-6553</p> <p>Jeni Murphy (720) 508-6230</p>
<p><i>MVA Warranty</i></p> <p>New Jersey</p>	<p><b>Warning Letter:</b></p> <p>Alleged robocalls regarding warranty scams.</p>	<p><b>November 2018:</b> Warning Letter sent. Calls ended.</p>	<p>Colorado Attorney General</p>	<p>Lawrence Pacheco (720) 508-6553</p> <p>Jeni Murphy (720) 508-6230</p>
<p><i>Federal Trade Commission and State of Florida v. Life Management Services of Orange County, LLC, et al.</i></p> <p>Middle District of Florida Case No. 6:16-cv-00982-CEM-TBS</p>	<p><b>Civil Lawsuit:</b></p> <p>Litigated judgment and 13 stipulated judgments based on violations of the FTC Act, the TSR, and the Florida Deceptive and Unfair Trade Practices Act.</p> <p>Press Release: <a href="http://www.ftc.gov/news-events/press-releases/2018/12/ftc-state-florida-win-summary-judgment-court-orders-ringleader">www.ftc.gov/news-events/press-releases/2018/12/ftc-state-florida-win-summary-judgment-court-orders-ringleader</a></p>	<p><b>December 7, 2018:</b> Motion for Summary Judgment Against Defendant Kevin Guice granted.</p> <p><b>December 10, 2018:</b> \$23,099,878.02 Judgment against Kevin Guice entered.</p> <p><b>April 23, 2019:</b> 13 stipulated judgments against 19 remaining defendants entered.</p>	<p>Florida Attorney General  (filed jointly with the FTC)</p>	<p><u>For Florida:</u> Gerald Whitney Ray (850) 245-0150</p> <p>Jennifer Hinton Knutton (407) 316-4840</p>
<p><i>Federal Trade Commission and State of Florida v. Lifewatch Inc., et al.</i></p> <p>Northern District of Illinois Case No. 1:15-cv-05781</p>	<p><b>Civil Lawsuit:</b></p> <p>Stipulated judgments based on violations of the FTC Act, Telemarketing Act, the TSR, and the Florida Deceptive and Unfair Trade Practices Act.</p>	<p><b>June 24, 2019:</b> Stipulated Order for Permanent Injunction and Monetary Judgment filed.</p>	<p>Florida Attorney General  (filed jointly with the FTC)</p>	<p><u>For Florida:</u> Gerald Whitney Ray (850) 245-0150</p> <p>Donna Valin and Paul Courtright (407) 316-4840</p>
<p><i>Federal Trade Commission and State of Florida v. All Us Marketing LLC, f/k/a Payless Solutions, LLC</i></p> <p>Middle District of Florida Case No. 6:15-cv-1016-ORL-28GJK</p>	<p><b>Civil Lawsuit:</b></p> <p>Checks mailed to consumers who paid up-front fees for credit card interest rate reduction programs pitched by Payless Solutions using illegal robocalls</p> <p>Press release: <a href="http://www.ftc.gov/news-events/press-releases/2019/05/ftc-returns-nearly-315000-consumers-who-bought-worthless-credit">www.ftc.gov/news-events/press-releases/2019/05/ftc-returns-nearly-315000-consumers-who-bought-worthless-credit</a></p>	<p><b>May 23, 2019:</b> Refund checks totaling \$314,945 were issued to consumers. Consumers received total refunds, which averaged more than \$1,000 each.</p>	<p>Florida Attorney General  (filed jointly with the FTC)</p>	<p><u>For Florida:</u> Gerald Whitney Ray (850) 245-0150</p> <p>Donna Valin and Paul Courtright (407) 316-4840</p>

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<p><b>TMI 4U COMM, LLC</b></p> <p>(TMI Comm LLC; WLBC.S.A.S / Columbia; David Goodstein; Home Solar Solutions)</p> <p>Case # 1806-27613</p>	<p><b>Agency Final Order:</b></p> <p>Violations of Fla. Stat. 501.059 (Telephone Solicitation), including: Section (8)(a), F.S. playing a recorded message when a connection is completed to a number called; Section (2), failure to truthfully identify solicitor; and Section (4), calling numbers on the DNC list. Respondents made robocalls pitching solar energy/panels, using the name “Lisa with Home Solar Solutions.”</p>	<p><b>May 13, 2019:</b> Agency Final Order entered.</p> <p>(64 complaints; \$151,000.00)</p>	<p>Florida Department of Agriculture and Consumer Services</p>	<p>Chris Green 850-921-1560</p> <p>Alfonso Wilkerson 850-410-3693</p>
<p><b>America’s Best Insurance Group, Inc.</b></p> <p>(Health Advisors of America Inc; Michael T. Smith; Zachary Cox)</p> <p>Case # 1809-41258</p>	<p><b>Agency Final Order:</b></p> <p>Violations of Fla. Stat. 501.059 (Telephone Solicitation), including: Section (8)(a), F.S. playing a recorded message when a connection is completed to a number called; Section (2), failure to truthfully identify solicitor; and Section (4), calling numbers on the DNC list. Respondents made robocalls pitching health insurance, using the name “Anne.”</p>	<p><b>May 13, 2019:</b> Agency Final Order entered.</p> <p>(159 complaints; \$457,000.00)</p>	<p>Florida Department of Agriculture and Consumer Services</p>	<p>Chris Green 850-921-1560</p> <p>Alfonso Wilkerson 850-410-3693</p>
<p><b>Superior Marketing Solutions LLC</b></p> <p>(Land Movers, Michael S. Currier)</p> <p>Case # 1901-02069</p>	<p><b>Administrative Action:</b></p> <p>Alleged violations of Fla. Stat. 501.059 (Telephone Solicitation), including: Section (8)(a), F.S. playing a recorded message when a connection is completed to a number called; Section (2), failure to truthfully identify solicitor; and Section (4), calling numbers on the DNC list. Respondents made robocalls pitching real estate listing services.</p>	<p><b>May 21, 2019:</b> Administrative Complaint.</p> <p>(10 complaints; \$11,000.00)</p>	<p>Florida Department of Agriculture and Consumer Services</p>	<p>Chris Green 850-921-1560</p> <p>Alfonso Wilkerson 850-410-3693</p>
<p><b>Empire Auto Solutions LLC</b></p> <p>(Auto Tel Group; ECS; James &amp; Ruben Gutierrez)</p> <p>Case # 1801-03480</p>	<p><b>Agency Final Order:</b></p> <p>Violations of Fla. Stat. 501.059 (Telephone Solicitation), including: Section (8)(a), F.S. playing a recorded message when a connection is completed to a number called; Section (2), failure to truthfully identify solicitor; and Section (4), calling numbers on the DNC list. Respondents made robocalls pitching extended auto warranties from “dealer processing.”</p>	<p><b>December 5, 2018:</b> Agency Final Order entered.</p> <p>(29 complaints; \$57,000.00)</p>	<p>Florida Department of Agriculture and Consumer Services</p>	<p>Chris Green 850-921-1560</p> <p>Alfonso Wilkerson 850-410-3693</p>

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<p><b>Redwood Scientific Technologies, Inc.</b></p> <p>(Jason Cardiff)</p> <p>Case # 1805-23401</p>	<p><b>Agency Final Order:</b></p> <p>Violations of Fla. Stat. 501.059 (Telephone Solicitation), including: Section (8)(a), F.S. playing a recorded message when a connection is completed to a number called; Section (2), failure to truthfully identify solicitor; and Section (4), calling numbers on the DNC list. Respondents made robocalls pitching health supplements.</p>	<p><b>October 23, 2018:</b> Agency Final Order entered.</p>	<p>Florida Department of Agriculture and Consumer Services</p>	<p>Chris Green 850-921-1560</p> <p>Alfonso Wilkerson 850-410-3693</p>
<p><b>People of the State of Illinois v. Glamour Services, LLC, Awe Struck, Inc., and Matthew Glankowski</b></p> <p>Northern District of Illinois</p>	<p><b>Civil Lawsuit:</b></p> <p>Alleging violations of Sections 310.4(a)(1), 310.4(b)(1)(ii), 310.4(b)(1)(iii)(A), 310.4(b)(1)(iii)(B), (b)(1)(v)(A), and 310.4(b)(1)(v)(B)(ii) of the TSR; Sections 227(b)(1)(A)(iii), 227(b)(1)(B), and 227(c) of the TCPA; and Sections 2 and 2Z of the Illinois Consumer Fraud and Deceptive Business Practices Act. Defendants engage in telephone solicitations and send ringless voicemails to Illinois consumers without permission and without identifying themselves. Defendants also repeatedly call consumers who are on the do-not-call list and who have previously requested placement on Defendants' internal do-not-call list.</p>	<p><b>June 25, 2019:</b> Complaint filed.</p>	<p>Illinois Attorney General</p>	<p>Annie Thompson (217) 524-4173</p> <p>Tracy Walsh (312) 814-2159</p>
<p><b>State of Indiana v. American Health Services, LLC; Anthony K. Valenti; and Michael D. Valenti</b></p> <p>Marion Superior Court</p>	<p><b>Civil Lawsuit:</b></p> <p>Alleging violations of the Indiana Telephone Solicitation of Consumers Act, Ind. Code 24-4.7; the Indiana Regulation of Automatic Dialing Machines Act, Ind. Code 24-5-14 (the Auto-Dialer Act); and Ind. Code § 23-0.5-5-14. Defendants made robocalls pitching health insurance to Indiana consumers. Suit requests injunctive relief, civil penalties, reasonable costs and attorney's fees.</p>	<p><b>May 31, 2019:</b> Complaint filed.</p>	<p>Indiana Attorney General</p>	<p><u>Press Contacts</u> Lauren Houck (317) 232-6288</p> <p>Bill McCleery (317) 234-7136</p> <p><u>Staff Contact</u> Marguerite M. Sweeney (317) 232-1011</p>



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<p><b><i>Michigan Attorney General v. Ardent Natural Gas, LLC</i></b></p> <p>30<sup>th</sup> Judicial Circuit Court; Ingham County, Michigan</p> <p>No. 19-08-CP</p>	<p><b>Assurance of Discontinuance:</b></p> <p>Resolving alleged violation of the Michigan Consumer Protection Act by using automated prerecorded telemarketing calls to solicit Michigan consumers contrary to the Michigan Home Solicitation Sales Act (MCL 445.111a(1), MCL 445.903(1)(gg)).</p>	<p><b>March 7, 2019:</b> Assurance of Discontinuance filed.</p>	<p>Michigan Attorney General</p>	<p>Kelly Rossman-McKinney (517) 335-7666</p> <p>Darrin Fowler (517) 335-7632</p>
<p><b><i>Michigan Attorney General v. Kohn Home Cleaning Services, Erica Kohn &amp; Ryan Ragland</i></b></p> <p>30<sup>th</sup> Judicial Circuit Court; Ingham County, Michigan</p> <p>No. 17-630-CP</p>	<p><b>Civil Lawsuit:</b></p> <p>Alleging deceptive sales practices to pitch duct and other home cleaning services in violation of the Michigan Consumer Protection Act, including making automated robocalls with blocked caller ID contrary to the Michigan Home Solicitation Sales Act (MCL 445.111a(1), MCL 445.903(1)(gg)).</p>	<p><b>September 12, 2018:</b> Order for Permanent Injunction and Default Judgment entered.</p>	<p>Michigan Attorney General</p>	<p>Kelly Rossman-McKinney (517) 335-7666</p> <p>Kathy Fitzgerald (517) 335-7632</p>
<p><b><i>State of Missouri ex rel. Eric S. Schmitt v. Health Advisors of America, Inc. et al.</i></b></p> <p>St. Louis County, Missouri</p> <p>No. 19SL-CC00580</p>	<p><b>Civil Lawsuit:</b></p> <p>Alleging violations of the Missouri Telemarketing Practices Law (§§ 407.1073, 407.1076) and Missouri Do-Not-Call Law (§ 407.1098). Defendants made robocalls pitching health insurance plans to thousands of Missouri residents utilizing at least 57 different telephone numbers.</p> <p>Press Release: <a href="https://ago.mo.gov/home/breaking-news/attorney-general-schmitt-files-lawsuit-against-telemarketer-making-robocalls-to-missouri-residents">https://ago.mo.gov/home/breaking-news/attorney-general-schmitt-files-lawsuit-against-telemarketer-making-robocalls-to-missouri-residents</a></p>	<p><b>February 8, 2019:</b> Petition filed.</p>	<p>Missouri Attorney General</p>	<p>Chris Nuelle (573) 751-0531</p> <p>Michelle Hinkl (314) 340-7961</p>
<p><b><i>CLEAResult Consulting Inc.</i></b></p> <p>Austin, Texas</p>	<p><b>Civil Investigative Demand:</b></p> <p>Requesting documents related to robocalling practices which may be violative of federal and/or state law.</p>	<p><b>June 17, 2019:</b> CID served.</p>	<p>North Carolina Attorney General</p>	<p>Laura Brewer (919) 716-6484</p> <p>Tracy Nayer (919) 716-6581</p>

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<p><i>State of North Dakota v. Residential Programs, Inc.</i></p> <p>Burleigh County, North Dakota</p>	<p><b>Assurance of Voluntary Compliance:</b></p> <p>Regarding the use of prerecorded messages for political surveys in violation of North Dakota Century Code Ch. 51-28 (Telephone Solicitations).</p>	<p><b>February 19, 2019:</b> AVC approved by the court.</p>	<p>North Dakota Attorney General</p>	<p>Liz Brocker (701) 328-2213</p> <p>Parrell D. Grossman (701) 328-5570</p>
<p><i>State of Ohio, ex rel, Attorney General DeWine v. Kevin J. Calvin (dba Network Solutions, Rocket Marketing, Made in America Cleaning)</i></p> <p>Hamilton County Common Pleas Court</p>	<p><b>Civil lawsuit:</b></p> <p>Judgment for violations of Ohio’s Consumer Sales Practices Act, ORC 1345.01 et al, the Telephone Solicitation Sales Act, ORC 4719.01 et, and the Telephone Consumer Protection Act, 47 USC 227 and 47 CFR 64.1200. Defendant was ordered to pay \$133,500 in civil penalties and statutory damages. Defendant initiated over 1.6 million robocalls advertising his cleaning services.</p> <p>Press Release (from Complaint filing):  <a href="https://www.ohioattorneygeneral.gov/Media/News-Releases/May-2016/Attorney-General-DeWine-Sues-Man-Accused-of-Illega">https://www.ohioattorneygeneral.gov/Media/News-Releases/May-2016/Attorney-General-DeWine-Sues-Man-Accused-of-Illega</a></p>	<p><b>November 13, 2018:</b> Default Judgment obtained</p>	<p>Ohio Attorney General</p>	<p>Dominic Binkley (614) 728-4127</p> <p>Erin Leahy Senior AAG (614) 752-4730</p>
<p><i>Renewal by Anderson of Portland</i></p> <p>Portland, Oregon</p>	<p><b>Cease and Desist Letter:</b></p> <p>Alleged robocalls involving solar energy, windows, and other home improvement products.</p>	<p><b>June 14, 2019:</b> Cease and Desist Letter sent.</p>	<p>Oregon Department of Justice</p>	<p>Kristina Edmunson (503) 378-6002</p> <p>Ariel Vee (504) 934-4420</p>
<p><i>Velocity, LLC</i></p> <p>Portland, Oregon</p>	<p><b>Cease and Desist Letter:</b></p> <p>Alleged robocalls involving work from home business opportunities.</p>	<p><b>June 14, 2019:</b> Cease and Desist Letter sent.</p>	<p>Oregon Department of Justice</p>	<p>Kristina Edmunson (503) 378-6002</p> <p>Ariel Vee (504) 934-4420</p>
<p><i>Bloodworks Northwest</i></p> <p>Seattle, WA</p>	<p><b>Cease and Desist Letter:</b></p> <p>Alleged robocalls involving solicitations to donate blood.</p>	<p><b>June 14, 2019:</b> Cease and Desist Letter sent.</p>	<p>Oregon Department of Justice</p>	<p>Kristina Edmunson (503) 378-6002</p> <p>Ariel Vee (504) 934-4420</p>

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<i>Be Safe at Home, Inc.</i> Mattituck, New York	<b>Cease and Desist Letter:</b>  Alleged robocalls involving solicitations for medical alert bracelets.	<b>June 14, 2019:</b> Cease and Desist Letter sent.	Oregon Department of Justice	Kristina Edmunson (503) 378-6002  Ariel Vee (504) 934-4420
<i>Yelp, Inc.</i> San Francisco, California	<b>Cease and Desist Letter:</b>  Alleged robocalls involving solicitations for ad space on website.	<b>June 14, 2019:</b> Cease and Desist Letter sent.	Oregon Department of Justice	Kristina Edmunson (503) 378-6002  Ariel Vee (504) 934-4420
<i>Tru Blu Pay</i> Portland, Oregon	<b>Cease and Desist Letter:</b>  Alleged robocalls involving solicitations for payment processing tools.	<b>June 14, 2019:</b> Cease and Desist Letter sent.	Oregon Department of Justice	Kristina Edmunson (503) 378-6002  Ariel Vee (504) 934-4420
<i>Commonwealth of Pennsylvania v. National Choice Energy, LLC</i>  Allegheny County Court of Common Pleas	<b>Assurance of Voluntary Compliance:</b>  Regarding Nevada energy supplier National Choice Energy, LLC engaging in making calls transmitting pre-recorded messages to consumers on the PA DNC list. National Choice Energy, LLC was required to pay \$28,000 in civil penalties and \$12,000 in costs and subject to injunctive relief.	<b>August 13, 2018:</b> AVC filed.  Case settled.	Pennsylvania Attorney General	Joe Grace (717) 787-5211  Sue Apel (412) 565-2578  John M. Abel (717) 783-1439
<i>State of Texas v. Mendoza Marketing LLC et al.</i>  Western District of Texas	<b>Civil Lawsuit:</b>  Agreed Judgment resolving civil lawsuit alleging violations of TCPA, TSR, Texas No Call Act, and DTPA. Defendants made robocalls advertising third-party travel agencies.	<b>January 23, 2019:</b> Judgment entered.	Texas Attorney General	Jeff Hillery (512) 936-1163  Brad Schuelke (512) 463-1269
<i>State of Texas v. Kevin Calvin</i>  Northern District of Texas	<b>Contempt Action:</b>  Motion for Order to Show Cause Why Kevin Calvin Should Not Be Held in Contempt. Texas Attorney General obtained a permanent injunction against Kevin Calvin in 2015. Calvin continues to make robocalls advertising his carpet cleaning services.	<b>June 25, 2019:</b> Contempt motion filed.	Texas Attorney General	Jeff Hillery (512) 936-1163  Brad Schuelke (512) 463-1269

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<p><i>Commonwealth v. Skyline Metrics, LLC d/b/a OnceDriven.com, Adventis, Inc. dba Open Focus, Bryant Cass</i></p> <p>Western District of Virginia</p>	<p><b>Civil Lawsuit:</b></p> <p>Alleging Roanoke, Virginia based defendants made millions of ringless voicemail robocalls pitching car-selling services to those who listed cars for sale on Craigslist, Autotrader.com, or similar sites and deceived customers about their services and refund policy. Claims include unsolicited robocalls to cellular telephones in violation of 47 USC § 227(b)(1), 47 C.F.R. § 64.1200(a)(1), and Va. Code § 59.1-518.2; initiating calls to numbers on the Do-Not-Call Registry in violation of 47 C.F.R. § 64.1200(c), (e) and Va. Code § 59.1-514(B); failing to disclose seller’s identity or to allow recipients to opt out in violation of 47 C.F.R. § 64.1200(b)(1) and Va. Code §§ 59.1-512; failing to disclose full terms of refund policy in violation of 16 C.F.R. § 310.3(a)(1)(iii); misrepresenting (1) the existence and number of vehicle buyers the Defendants had as clients, (2) money-back guarantee, (3) prescreening of buyers, and (4) targeted advertising in violation of the Virginia Consumer Protection Act; and failing to disclose three-day right to cancel in violation of the Virginia Home Solicitation Sales Act.</p>	<p><b>June 24, 2019:</b> Complaint filed.</p>	<p>Virginia Attorney General</p>	<p><u>Press Contacts</u> Charlotte Gomer Press Secretary (804) 786-1022</p> <p>Michael Kelly Director of Communication (804) 786-5874</p> <p><u>Staff Contact</u> Geoff Ward (804) 371-0817</p>