ITSS Industry Day Agenda

- Welcome and Ground Rules
- ITSS Overview and Goals - Raghav Vajjhala, Chief Information Officer
- ITSS Acquisition Process - Nancy Moreno, Chief Acquisition Officer; Paul Brinckhaus, Contracting Officer
- Q&A
- Industry Mixer – Auditorium and Cafeteria

Industry Day Logistics and Ground Rules

- Ensure that you have signed in at the registration desk

- All cell phones and devices should be on "silent"

- Procedure for Questions

  - Write your questions on the provided file cards

  - Hand your cards to the assistant at the end of the briefings

  - We will take a few minutes to review the questions and then answer those that are appropriate to answer at this Industry Day, the others will be assessed after the Industry Day

Disclaimer

The following presentation contains a brief overview of the IT Support Services technical requirements and potential acquisition strategy. Any discussion of the requirements or potential future procurement does not constitute a commitment by the FTC and should not be relied upon in planning future courses of action.

The Government will provide public notice of any procurements using the GSA eBuy website in accordance with applicable laws and regulations.

In the event that there is a conflict between any future RFQs and the information contained herein or disseminated during today's meeting, the RFQ's requirements and terms and conditional shall control. The RFQ and any formal amendments are the only documents that should be relied upon in determining the Government's requirements and ultimate acquisition approach.
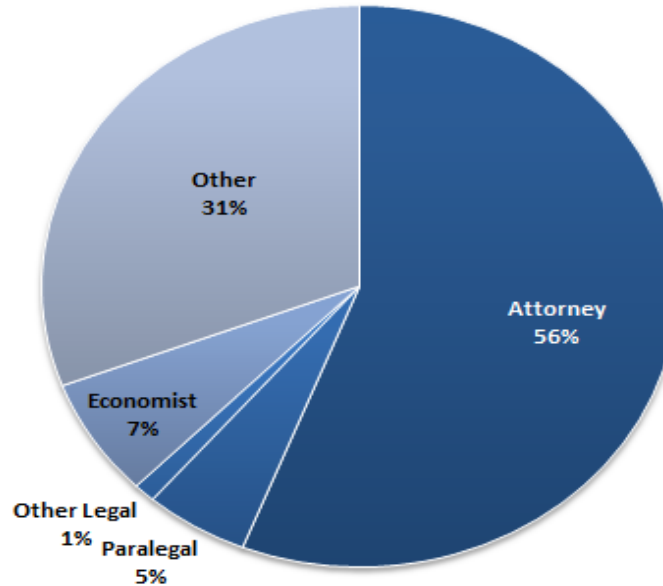
ITSS
Overview and Goals

Raghav Vajjhala, Chief Information Officer

FTC Staff

~1,700 Federal employees & contractors

- Additional ~100 temporary staff between May and September
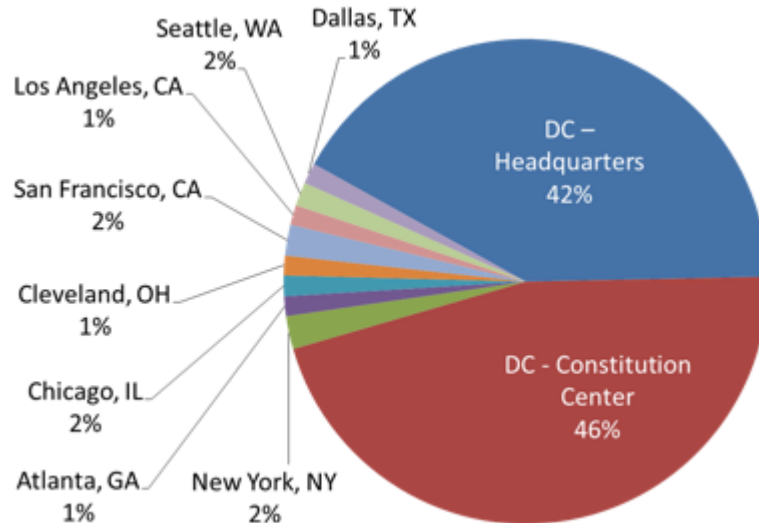

Data from OPM Fedscope, March 2016 (http://www.fedscope.opm.gov/employment.asp)

FTC Locations

Two D.C. offices
- HQ, 600 Penn Ave., NW
- CC, 400 7th St. SW

Eight regional offices
- New York, York
- Atlanta, Georgia
- Cleveland, Ohio
- Chicago, Illinois
- Dallas, Texas
- Seattle, Washington
- Los Angeles, California
- San Francisco, California

Seattle, WA 2%
Dallas, TX 1%
Los Angeles, CA 1%
San Francisco, CA 2%
Cleveland, OH 1%
Chicago, IL 2%
Atlanta, GA 1%
New York, NY 2%
DC – Headquarters 42%
DC - Constitution Center 46%

Demand for Change

Current state of IT in the Federal Government:

- Trails the private sector
- Takes longer to procure and implement
- Costs more
- Does not readily update technology

2014

- Federal Information Security Modernization Act of 2014
- FY14 Report to Congress on the Implementation of the Federal Information Security Management Act of 2002

2015

- National Defense Authorization Act (NDAA) for FY 2015
- M-15-14, Management and Oversight of Federal Information Technology

2016

- M-16-20, Category Management Policy 16-3
- Evaluation of the FTC Office of the Chief Information Officer
- OIG evaluation of FTC IT governance practices
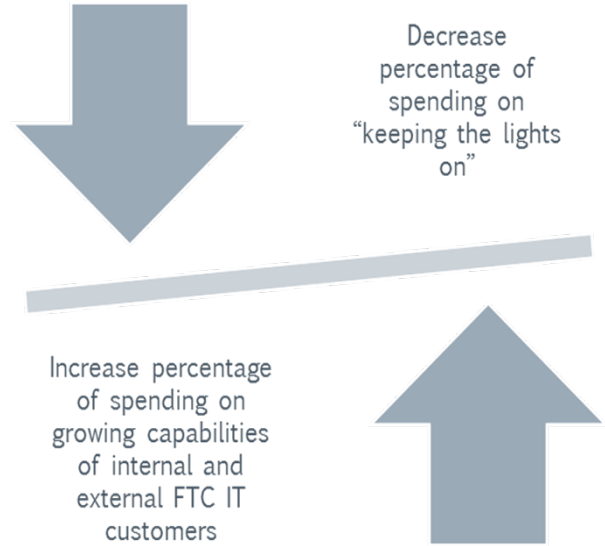
FTC IT Strategy and Transition Plan

Focuses on innovation built with emerging capabilities – including those from secure cloud service providers. At the conclusion of efforts outlined in this plan, the FTC should experience significant improvement in:

1. Conducting high quality mission anywhere and anytime on any device
2. Applying information resources to focus on measurable mission impact
3. Measuring the impact of decisions against baselines for mission outcomes, security controls, and data protection

ITSS Goals and Objectives

- Provide information technology services that directly support FTC's mission

- Deliver highly available, reliable, and secure information technology solutions

- Provide the ability to adopt and implement emerging technologies that continuously improve the agency's performance

- Increase customer satisfaction through customer-centric services and support

- Support a fully integrated cross platform mobility solution that enables access from anywhere from any authorized device

Decrease percentage of spending on "keeping the lights on"

Increase percentage of spending on growing capabilities of internal and external FTC IT customers

ITSS Key Functional Areas

- Management
- Modernization
- Enterprise Service Desk and User Support
- Network Infrastructure and Services
- IT Infrastructure and Services
- Endpoint Device Management
- Application Management
- Security Operation Center Support

Acquisition Information

- Blanket Purchase Agreement
  - Technical requirements are currently being developed
  - We anticipate releasing the ITSS RFQ in the last quarter of calendar year 2016 or the first calendar quarter of 2017
  - Anticipate awarding multiple BPAs

Evaluation Methodology

- FTC will evaluate this multiple award BPA on a best value basis
- BPA submissions must have demonstrated capabilities across all BPA functional areas
- Awards will be made based on the overall proposal (BPA + Task Orders). The vendor must respond to the BPA and all task orders
- Specific approach is still being determined

Questions

THANK YOU!