

From: [Ben Unglesbee](#)
To: [FOIA](#)
Subject: FOIA request - Consumer Sentinel Network
Date: Thursday, October 13, 2016 2:54:40 PM
Attachments: [Capitol Forum FOIA request 10.13.16.docx](#)

Hello,

Please see the attached FOIA request asking for information related to the FTC's Consumer Sentinel Network. If you have questions, please do not hesitate to contact me at 202-601-2305.

Many thanks for your assistance.

All the best,

Ben Unglesbee

Correspondent | The Capitol Forum

1233 20th St. NW, Suite 301

Washington, DC 20036

www.thecapitolforum.com

(O) [202-601-2305](tel:202-601-2305)

(C) [785-393-4396](tel:785-393-4396)

bunglesbee@thecapitolforum.com



By Email

The Capitol Forum
1233 20th Street NW, Suite 301
Washington, DC 20036

October 13, 2016

Sarah Mackey, Chief FOIA Officer
Freedom of Information Act Request
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

Dear Ms. Mackey,

This is a request under the Freedom of Information Act, 5 U.S.C. § 552 (FOIA).

I request that a copy of the following documents be provided to me:

- All complaints (including narratives) against **FleetCor Technologies Inc.** logged in the Consumer Sentinel Network since **January 1, 2014**.
- Complaints (including narratives) against **Regents Bank** logged in the Consumer Sentinel Network's **Credit Cards and Debt Collection categories** since **January 1, 2014**.

Through this request, I am gathering information on consumer experience with prominent financial companies, which is of extreme interest and importance to the general public. This information is being sought on behalf of *The Capitol Forum* for newsgathering and dissemination to the general public – not for any commercial purpose.

As a representative of the news media, I am only required to pay for the direct cost of duplication after the first 100 pages. I agree to pay reasonable duplication fees for the processing of this request in an amount not to exceed \$300. However, please notify me prior to your incurring any expenses in excess of that amount. I request the waiver of any other fees.

If my request is denied in whole or part, I ask that you justify any denial or withholding by reference to specific FOIA exemptions. I will also expect you to release all segregable portions of otherwise exempt material. I, of course, reserve the right to appeal your decision to withhold any information or to deny a waiver of fees.

As I am making this request as a journalist and this information is of timely value, I would appreciate your communicating with me by telephone during normal business hours or by e-mail, rather than by mail, if you have questions regarding this request. As FOIA requires, I look forward to your reply in 20 business days.

Thank you for your assistance.

Sincerely,

Ben Unglesbee

The Capitol Forum

bunglesbee@thecapitolforum.com

202-601-2305