



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

MAR 28 2016

Ryan Carboni

(b) (6)

Venice, CA (b) (6)

Re: FOIA-2016-00606
Trump consumer complaints

Dear Mr. Carboni:

This is in response to your request dated March 11, 2016 under the Freedom of Information Act seeking access to all consumer complaints made since January 1, 2015, which mention "Trump." In accordance with the FOIA and agency policy, we have searched our records as of March 11, 2016, the date we received your request in our FOIA office.

We have located 827 responsive complaints that consumers have made to the Federal Trade Commission ("FTC"). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided.

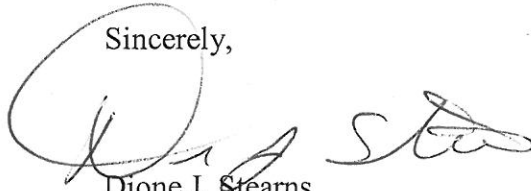
We are withholding seven complaints under FOIA Exemption 3, 5 U.S.C. § 552(b)(3), because they are exempt from disclosure by another statute; specifically, Section 21(f) of the FTC Act provides that the FTC may not disclose any material reflecting a consumer complaint obtained from a foreign source if that foreign source has requested confidential treatment. 15 U.S.C. § 57b-2(f).

I am denying access to consumers' names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals' right to privacy outweighs the general public's interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Carolyn Cheung at 202-326-2411.

Sincerely,

A handwritten signature in black ink, appearing to read "Dione J. Stearns". The signature is written in a cursive style with a large, looping initial "D" and a distinct "J" and "S".

Dione J. Stearns
Assistant General Counsel