



UNITED STATES OF AMERICA  
FEDERAL TRADE COMMISSION  
WASHINGTON, D.C. 20580

Via email [steve@parkpresidio.com](mailto:steve@parkpresidio.com)

Stephen Tang  
Park Presidio Capital  
1 Letterman Dr., Suite C3-900,  
San Francisco, CA 94129

APR 06 2017

Re: FOIA-2017-00711  
Fleetcor; Wright Express; Vantiv;

Heartland Payments; Global Payments

Dear Mr. Tang:

This is in response to your request dated March 27, 2017 under the Freedom of Information Act seeking access to the number of consumer complaints for the past five years regarding Vantiv, Heartland Payments, Global Payments, Fleetcor, and West Express. In accordance with the FOIA and agency policy, we have searched our records, as of March 28, 2017, the date we received your request in our FOIA office.

We have located the responsive record. You are granted full access to the responsive record, which is attached.

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response.

You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold via telephone at 202-326-3355 or via e-mail at [rgold@ftc.gov](mailto:rgold@ftc.gov); or from the Office of Government Information Services via email at [ogis@nara.gov](mailto:ogis@nara.gov), via fax at 202-741-5769, or via mail at Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740.

If you have any questions about the way we are handling your request or about the FOIA regulations or procedures, please contact Anna Murray at (202) 326-2820.

Sincerely,

Dione J. Stearns  
Assistant General Counsel

Att: pdf

Some of the records contain personally identifying information the disclosure of which would constitute an unwarranted invasion of personal privacy. This information is exempt from disclosure under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because an individual's right to privacy outweighs the general public's interest in disclosure of this type of personally identifying information.

Some of the records contain personally identifying information compiled for law enforcement purposes. This information is exempt from release under FOIA Exemption 7(C), 5 U.S.C. § 552(b)(7)(C), because an individual's right to privacy outweighs the general public's interest in disclosure of this type of personally identifying information.

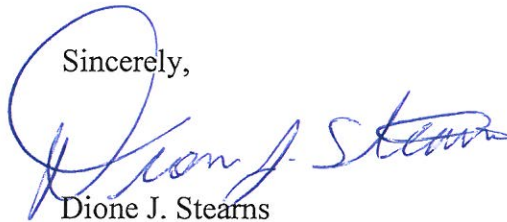
Some information is exempt from disclosure under FOIA Exemption 7(E), 5 U.S.C. § 552(b)(7)(E). Exemption 7(E) protects information that would disclose techniques and procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions if such disclosure could reasonably be expected to risk circumvention of the law. *See Foster v. DOJ*, 933 F. Supp. 687(E.D. Mich. 1996).

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If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Chip Taylor at 202-326-3258.

Sincerely,



Dione J. Stearns  
Assistant General Counsel