

2018 Federal Trade Commission Annual Report on Refunds to Consumers

First Distributions July 1, 2017 - June 30, 2018

Case Name ¹	Date of First Mailing	Number of Recipients	Amount Mailed	Amount Cashed	Percent of Fund Paid to Consumers ²	Median Check
A to Z Marketing	1/24/2018	862	\$533,787	\$441,469	81%	\$526
Allstar Marketing	3/12/2018	218,254	\$7,232,123	\$4,798,012	64%	\$27
American Business Builders	7/25/2017	2,711	\$372,544	\$305,668	79%	\$21
Cardinal Health*	9/18/2017	901	\$17,322,935	\$16,389,010	61%	\$8,181
CWB Services	2/15/2018	72,836	\$2,958,108	\$1,543,373	50%	\$30
DeVry University	7/5/2017	173,222	\$49,122,784	\$39,277,520	80%	\$177
Health Formula	10/10/2017	227,764	\$9,811,044	\$7,186,451	72%	\$34
Help Desk National	1/30/2018	3,791	\$668,767	\$586,825	85%	\$168
Inbound Call Experts – Advanced Tech Support *	3/19/2018	36,830	\$10,158,601	\$9,736,009	95%	\$240
Internet Teaching and Training Specialists³	6/12/2018	3,633	\$969,212	\$650,410	66%	\$267
John Fowler – Tachtt	3/15/2018	18,301	\$437,666	\$352,345	70%	\$22
Lift International – Business Coaching Services	1/16/2018	7,583	\$2,243,051	\$1,858,216	82%	\$296
MyEx.com	3/21/2018	13	\$7,599	\$6,699	45%	\$500
Sale Slash	12/6/2017	442,898	\$8,077,304	\$5,554,447	65%	\$19
Stratford Career Institute	1/19/2018	8,043	\$216,183	\$151,367	61%	\$27
Sunrise Nutraceuticals – Elimidrol	9/28/2017	5,379	\$210,177	\$150,498	64%	\$40
United Debt Counselors	2/12/2018	5,745	\$484,141	\$382,299	75%	\$65
Universal Network Solutions	5/3/2018	17	\$10,700	\$10,700	17%	\$450
VGC Corporation of America	7/20/2017	53,240	\$532,400	\$225,120	37%	\$10
XXL Impressions	4/2/2018	2,116	\$355,652	\$282,416	51%	\$110

*In these cases, recipients were required to file a claim to get a refund.

¹ For more information about any of the FTC cases in these charts, see Appendix A: FTC Case Details.

² This number represents the percentage of the total amount collected from defendants that was returned to consumers.

³ Checks for this case mailed in June 2018. As of August 31, 2018, the total amount cashed was \$805,142, or 82% of the total fund.