



FTC COVID-19 Complaints

January 1, 2020 - April 16, 2020



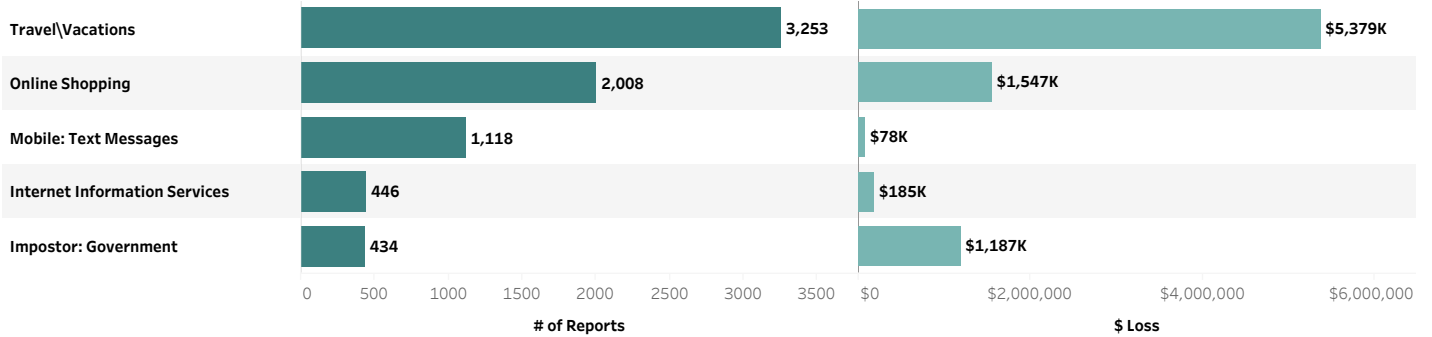
20,334
OVERALL
REPORTS

\$15.60M
TOTAL FRAUD
LOSS

\$559
MEDIAN FRAUD
LOSS

*46.1% of fraud complaints report a loss

Top Fraud Products or Services (Top 5 by # of Reports and \$ Loss)

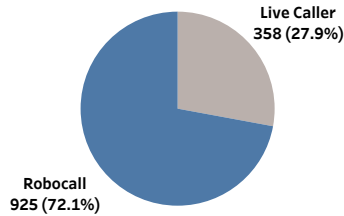


*Travel complaints referring to the Coronavirus are mainly about cancellations and refunds rather than fraud.

Top Do Not Call Reports

1	Other & No Subject Provided	559
2	Calls pretending to be government, businesses, or family and friends	301
3	Medical & prescriptions	179
4	Reducing your debt (credit cards, mortgage, student loans)	76
5	Warranties & protection plans	69

DNC Reports by Call Type



Top Other Reports

1	Credit Cards	681
2	Lending: Mortgage	666
3	Lending: Student Loans	416
4	Banks, Savings & Loans, and Credit Unions	404
5	Credit Bureaus	357



FTC COVID-19 Complaints by State

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	Fraud	Other	Do Not Call	Identity Theft	Total		Fraud	Other	Do Not Call	Identity Theft	Total
Alabama	89	66	12	15	180	Montana	15	17	4	1	37
Alaska	12	4	2	1	19	Nebraska	38	17	6	2	63
Arizona	169	127	36	34	362	Nevada	107	74	47	21	247
Arkansas	59	38	12	8	117	New Hampshire	57	22	10	2	91
California	1,123	785	227	278	2,399	New Jersey	281	234	65	33	612
Colorado	198	93	33	13	332	New Mexico	59	29	5	6	99
Connecticut	109	77	14	11	210	New York	672	433	133	74	1,300
Delaware	36	24	10	8	78	North Carolina	289	137	26	36	486
District of Columbia	40	29	8	3	80	North Dakota	6	5		1	12
Florida	743	542	69	135	1,476	Ohio	293	146	43	43	520
Georgia	277	203	25	61	564	Oklahoma	63	24	9	19	115
Hawaii	46	22	10	4	81	Oregon	174	75	21	18	286
Idaho	49	21	7	6	81	Pennsylvania	319	219	59	29	619
Illinois	333	213	47	53	645	Puerto Rico	23	13	1	8	45
Indiana	148	75	5	25	250	Rhode Island	36	15	1	8	60
Iowa	57	42	7	4	109	South Carolina	116	72	18	15	220
Kansas	46	33	8	5	90	South Dakota	11	8	2	2	23
Kentucky	124	57	6	13	199	Tennessee	130	82	26	13	249
Louisiana	72	53	26	23	173	Texas	645	481	63	126	1,307
Maine	40	10	3	3	56	Utah	91	53	16	9	169
Maryland	203	117	39	25	382	Vermont	18	9	1	1	27
Massachusetts	200	93	21	36	349	Virgin Islands	2				2
Michigan	266	112	30	35	440	Virginia	237	163	40	23	461
Minnesota	142	65	22	17	245	Washington	245	88	35	54	418
Mississippi	41	35	6	8	88	West Virginia	36	13	10	4	63
Missouri	141	91	8	15	252	Wisconsin	226	167	13	10	414
Virgin Islands	2				2	Wyoming	13	8	2	2	25