## OFFICIAL TRANSCRIPT PROCEEDING

## FEDERAL TRADE COMMISSION

**MATTER NO. P094201** 

TITLE CONSUMER ELECTRONIC LABELING

PLACE FEDERAL TRADE COMMISSION

601 NEW JERSEY AVENUE, N.W.

WASHINGTON, D.C.

**DATE** APRIL 16, 2010

PAGES 1 THROUGH 143

**ROUNDTABLE** 

FIRST VERSION

FOR THE RECORD, INC. 10760 DEMARR ROAD WHITE PLAINS, MD 20695 (301)870-8025

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1	FEDERAL TRADE COMMISSION
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4	FEDERAL TRADE COMMISSION )
5	ROUNDTABLE ON: )
6	CONSUMER ELECTRONIC LABELING ) Docket No.
7	) P094201
8	)
9	)
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11	FRIDAY, APRIL 16, 2010
12	
13	Conference Center
14	Federal Trade Commission
15	601 New Jersey Avenue, N.W.
16	Washington, D.C. 20580
17	
18	The above-entitled workshop was held, pursuant
19	to notice, at 9:02 a.m.
20	
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22	
23	
24	
25	

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1 PROCEEDINGS
2 - - - -
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- 3 ROUNDTABLE ATTENDEES:
- 4 MR. HAMPTON NEWSOME, FTC
- 5 MR. MATT WILSHIRE, FTC
- 6 MS. LYDIA AOUANI
- 7 MR. BILL BELT
- 8 MR. JASON E. FRIEDRICH
- 9 MR. ADAM GOLDBERG
- 10 MR. NOAH HOROWITZ
- 11 MS. KATHARINE KAPLAN
- 12 MS. MARGIE LYNCH
- 13 MR. CHRISTOPHER A. MCLEAN

14

- MR. NEWSOME: Okay. Thanks everybody for
- 16 coming. This is the FTC's public meeting on Consumer
- 17 Electronics Labeling, and I'm Hampton Newsome. I'm an
- 18 attorney here at the FTC, and this is Matt Wilshire.
- 19 We'll be moderating today's meeting, and thanks to those
- 20 who came from out of town.
- You've caught D.C. on a beautiful spring day,
- which we don't get a whole lot of. My neighbor was
- telling me the other week, he said I love D.C. in the
- springtime, both days, so today is a nice one, and since
- 25 we're just going half a day today, maybe you guys can

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1 get out and enjoy some of that.
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- 2 So basically, I'm not going to talk a lot here
- 3 at the beginning. There's time here on the agenda for
- 4 background. I'm not sure I will use all of that, but I
- 5 have some housekeeping notes. I would like to talk
- 6 about the ground rules that we will use during the
- 7 discussion and just give a very quick background on what
- 8 we propose. I assume everyone in the room is pretty
- 9 familiar with it, so I'm not going to spend a lot of
- 10 time on that, and then we'll jump right into the
- 11 discussion.
- 12 There are a couple of things I need to --
- there's some security notes that I need to read. We
- 14 read out for every meeting. First, anyone that goes
- outside the building without an FTC badge will be
- required to go through the magnetometer and x-ray
- 17 machine prior to re entry into the conference center.
- 18 In the event of fire, evacuation of the
- building, please leave the building in an orderly
- 20 fashion. Once outside the building, you need to orient
- 21 yourself to New Jersey Avenue, which is over here.
- 22 Across from the FTC is Georgetown Law Center, and look
- 23 to the right front sidewalk. That is the rallying point
- for people in this building, and the building rallies by
- 25 floors, and there will be a check-in person there who is

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1 there to account for people in the conference center.
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- 2 Third, in the event that it's safer to remain
- 3 inside, you will be told where to go inside the
- 4 building, and finally if you spot suspicious activity,
- 5 please alert security.
- The other note, bathrooms are on the other side
- 7 of the lobby, just on to the left of the guard desk, so
- 8 those are the housekeeping points.
- 9 All right. So some of you have been to some of
- these discussions before, these meetings, and it will
- just be an informal discussion. We have panelists here
- 12 up at the table, and we also have a mike for the
- audience, and so we are inviting comments from anyone in
- 14 the audience who wants to. Just come up to the mike.
- We don't have a lot of people here today, so I don't
- think it's going to be hard to manage.
- 17 The panelists, when you have something to say,
- 18 just put your tent quard up like that so we can kind of
- 19 get everybody, keep everybody in the cue. We would like
- 20 you to try to keep your comments brief. We would like
- 21 to keep things moving along. We're not looking for long
- 22 speeches. We want to have a discussion, but I don't
- think that's going to be a problem.
- One thing important to note is that nothing is
- 25 going to be decided here today. This isn't a debate

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1 match, so there's no need for protracted debate on
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- 2 topics. We want to make sure -- what we're trying to do
- 3 is make sure we identify issues, allow for discussion to
- 4 identify things that might not necessarily surface
- 5 through written comments, and so what we're really doing
- 6 here is allowing people to give their views, but it
- 7 gives them an opportunity to frame their written
- 8 comments that are due in May, and you can get an idea of
- 9 the different ideas that people have, so that will help
- 10 you with the written comments.
- 11 What we'll do, Matt and I will try to answer
- 12 questions, but the purpose of this meeting is really not
- for the FTC staff to provide detailed responses to
- 14 comments. It's mainly to get the comments out there,
- and in fact, when we give speeches or we run meetings
- like this, we're required to give the disclaimer that
- 17 anything we say doesn't necessarily reflect the views of
- 18 the Commission or any individual Commissioner.
- 19 So all the statements today will be on the
- 20 record. It's being transcribed. We have -- and we will
- 21 post that transcription on our website okay. So that's
- the -- that's basically what we're doing here today.
- What I'm going to do is go through briefly some
- of the highlights of what we propose, and then we'll
- 25 just jump right into the discussion, so all right.

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1
              So the proposed rule that came out in March
 2
      proposed a label for televisions that would provide
 3
      consumers with energy information. Some of the primary
      aspects of the proposal, it proposed the test procedure
 4
 5
      based on what ENERGY STAR has done, which is then based
 6
      on the recent IES test procedure.
              The primary disclosure on the label is the
 7
 8
      estimated annual energy cost. The format of the label
      would be an adhesive label that would go on the edge or
 9
      the bezel of the product or as another option, a
10
11
      triangular cling label on the screen.
12
              The label would also contain comparative
13
      information, similar to what's on the energy guide label
      for appliances, and it would be in the form of -- it
14
      would be set up in size categories, so ten inch
15
      increments, and finally, similar to the requirements for
16
      appliances, it would have disclosures for catalogs,
17
18
      which include websites and paper catalogs.
19
              Here are examples, samples of the label that's
20
      been proposed. As you can see, it's a different
      configuration than the appliance label. It's also much
21
      smaller than the appliance label, and the two on the
22
23
      left here are the labels that would go on the bezel, and
24
      then the triangular one is the one that would go on the
25
      screen.
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```
1
              In the notice, we also sought comments on
 2
      labeling, possible labeling for other consumer
 3
      electronics, although we didn't propose to -- have any
      specific proposals for labeling, but we're seeking much
 4
      more detail in terms of comments, things such as the
 5
 6
      status of test procedures, how these products are -- how
      consumers buy these product, how much energy they use,
 7
 8
      whether there's variability. Basically what we're
      trying to answer is whether labeling or some kind of
 9
      disclosure would help consumers with their purchasing
10
11
      decision.
                 These are the products that we'll talk about
      today.
12
13
              So today, I've already talked about, we're
      focusing on the core issues with the proposed TV label,
14
      and that will be our first discussion on the agenda, and
15
      then we will explore the requirements or possible
16
17
      requirements for other consumer electronics, and this is
18
      all to help with the written comments in May.
19
              Okay. So we basically have three sessions
20
      slated: TV, consumer electronics, and what we'll do is
      at noon, if there are topics that we couldn't get to or
21
      there are things that people want to cover, we'll have a
22
23
      follow-up session, and we're planning to end at one
      today, if not sooner.
24
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25

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1 SESSION 1: PROPOSED TELEVISION LABEL
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- 2 MR. NEWSOME: Okay. So let's go to session 1.
- 3 Are there any procedural questions or anything anyone
- 4 has before we jump into this? Okay.
- 5 MR. BELT: Are there people on the phone?
- 6 MR. NEWSOME: I'm not sure. We're checking into
- 7 that, but I can't tell from here. Okay, but it's a
- 8 listen only line.
- 9 MR. BELT: Right.
- 10 MR. NEWSOME: If there is a problem with the
- phone, we will have the transcript posted so we will try
- 12 to do that as soon as we can.
- What I would like to do, we'll start talking
- 14 about TVs. I would like the panelists to just introduce
- themselves, and maybe in a minute or two just give
- anything they want to say, any general issues that they
- 17 particularly want to discuss today, just to kind of set
- 18 the stage, and we'll start with Chris.
- MR. MCLEAN: Thank you very much. My name is
- 20 Christopher McLean. I'm the executive director of the
- 21 Consumer Electronics Retailer's Coalition, and our
- 22 coalition is made up of some of America's favorite
- 23 places to shop for consumer electronics, including
- 24 Amazon.com, Best Buy, K-Mart, Radio Shack, Sears,
- 25 Target, Walmart, and the leading retail trade

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1 associations, National Retail Federation and The
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- 2 National Retail Industry Leaders Association.
- I'm also joined in the audience by learned
- 4 counsel Bob Schwartz. Bob I hope will have a chance to
- 5 contribute a little bit today because he has some
- 6 tremendous background in terms of representing CERC as
- 7 well as individual consumer electronics retailers in
- 8 labeling issues before other federal agencies like the
- 9 Federal Communications Commission.
- 10 CERC is very proud to join our colleagues in
- 11 this room, in the DTV transition, and there were a
- 12 number of learning experiences through DTV transition.
- 13 I think that could be helpful with you.
- 14 We thank you very much for providing the
- opportunity to comment and participate in today's
- 16 proceedings. In general, we're very excited with the
- 17 direction that the Federal Trade Commission is taking in
- 18 the labeling requirements. We do strongly agree that
- 19 this needs to be a manufacturer's responsibility because
- they are in control of the product, and products
- 21 actually evolve even as they -- over time even as they
- 22 stay the same product name and brand.
- You can also have product sourced from various
- locations meaning the same product, and the
- 25 manufacturers, the one that is able to validate the

performance of that product, and in today's modern

1

```
2
      retail environment, we have some concerns about hang
 3
      tags or store tags because they get separated from the
 4
     product.
 5
              It just is part of the way American shopping is
 6
              Everybody has had an experience where they've
      had a mismatch of a price tag or a label or a product
 7
 8
      that doesn't match up, a Samsung product with a Sony tag
      on it, and those things happen, I mean, and so making
 9
      sure -- we like your approach of having a manufacturer
10
11
      responsibility attached to the TV in a way that doesn't
12
      interfere with the performance. We think the size and
      location of your initial proposals are very good, but
13
      hang tags and shelf tags we think are a very
14
15
     problematic.
```

16 Online, we think your you're on point there. Shoppers use online resources before they come into the 17 18 retail store. We find that throughout our membership, 19 that customers do a significant amount of research 20 before they make a buying decision, and again in the modern retail arena, point of decision is more important 21 than point of sale. Point of sale is the very last 22 23 clean up thing, taking the product to the checkout line, 24 and the point of decision often precedes even stepping into that retail environment. 25

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1
              Two things that we're highly concerned about is
 2
      the timing. We like the statute's 18-month time period
 3
      for implementation. Six months is very very short, very
      very difficult. We will recommend that you stick with
 4
      the original 18 months, and also we would recommend some
 5
 6
      clear filling of the field so that you have essentially
      a preemption of state labeling requirements because that
 7
 8
      would just contribute to more consumer con industry
 9
      distribution.
                            Thank you.
10
             MR. NEWSOME:
                                        Margie?
11
             MS. LYNCH: Thank you, Hampton. My name is
     Marige Lynch. I'm a program manager with the Consortium
12
13
      For Energy Efficiency, and the Consortium For Energy
      Efficiency is a consortium of energy efficiency program
14
      administrators from the United States and Canada.
15
16
              Our members offer incentives to manufacturers,
      retailers and consumers to encourage the acceleration of
17
      advancement of energy efficiency in a variety of product
18
19
      areas, including consumer electronics, and our members
20
      are also very active in educating consumers regarding
      the energy use of products, both purchase and ongoing
21
22
            These are voluntary programs using rate payer
23
      funds to accelerate the market in this fashion.
24
              We are very supportive of labeling of TVs and
      other electronics products, which we'll touch on as
25
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1 well, and thought the Commission did a nice, thorough
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- job. I think our primary interest is that the label
- 3 effectively convey the information to consumers as
- 4 they're contemplating a purchase, so I think the
- 5 specific recommendations of the Commission are a great
- 6 start.
- 7 I think we very much want to respect stakeholder
- 8 input on the specific format and location of the labels.
- 9 Again, we have a general goal which is to make sure that
- info is effectively conveyed at purchase, but certainly
- 11 we know there are a lot of complicated business and
- other considerations with regard to the retail setting
- 13 and manufacturer considerations.
- So I think we really value the opportunity today
- to learn more about the different considerations there,
- 16 to inform our comments which are very much still in a
- 17 formative stage.
- 18 MR. NEWSOME: Great. Thanks. Before we get to
- 19 Noah, just two quick things. If you get up to the mike
- 20 from the audience, make sure you give your name and your
- organization so we can get that for the transcript, and
- if you don't, we'll remind you.
- The other thing is we have this device, this
- 24 projector, which is called an ELMO, I'm not sure why
- 25 it's called that, but it allows you to just project a

```
1 piece of paper on the screen, so if anyone has a label
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- or a chart or something that they want to show, we can
- 3 use that device. What we'll probably do is whatever
- 4 goes up there, put that on the public record so people
- 5 can see what was used in the meetings.
- 6 Noah?
- 7 MR. HOROWITZ: Good morning. I'm Noah Horowitz
- 8 with the Natural Resources Defense Council, NRDC. We're
- 9 a leading environmental advocacy group, very interested
- in energy efficiency, primarily as a means to reduce
- 11 global warming and help save consumers money.
- 12 I'll save my comments for the main part of the
- agenda. Four things we hope we think you're going to
- 14 cover, but if not, we want to cue up for you, is the
- test method; the bins or how you break down the sizes
- 16 for the comparisons that are made; in terms of the
- 17 label, what's the appropriate size, and different size
- labels might be appropriate for larger TVs versus
- 19 smaller TVs, and also when labels or disclosures are
- 20 made online or in catalogs, we have some input on what
- 21 that might look like.
- 22 And the second part of the meeting we do have
- some input on other products that may be covered.
- MR. NEWSOME: Great. Thanks, Noah.
- MR. HOROWITZ: Thanks.

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1 MR. NEWSOME: Okay. Adam?
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- 2 MR. GOLDBERG: So can you hear me? Is this
- 3 working? Push something? Is that better? There's a
- 4 green light, anyway.
- 5 MR. NEWSOME: Is the light on on that?
- 6 MR. GOLDBERG: I'll try to speak up. My name is
- 7 Adam Goldberg. I am a consultant representing
- 8 Mitsubishi Digital Electronics and Mitsubishi Telephone
- 9 Manufacturer. I don't have much in the way of opening
- 10 remarks other than to say that we're very supportive of
- energy use disclosures such as -- we're supportive of
- 12 energy use disclosure such as described in the NPRM that
- we're talking about.
- So we look forward to participating today and
- seeing this proceeding move forward with all due speed.
- 16 Thank you.
- 17 MR. NEWSOME: Thanks, Adam. Jason?
- 18 MR. FRIEDRICH: Hi. My name is Jason Friedrich.
- 19 I'm in the global government affairs office of Motorola.
- 20 I'm here representing our set-top box business.
- 21 Motorola is the largest manufacturer of set-top boxes
- 22 worldwide, and I imagine those devices will be covered
- in session number 2, so I will reserve further remarks
- 24 for that session.
- MR. NEWSOME: Great. Bill?

MR. BELT: I'm Bill Belt. I'm with Consumer

1

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2
      Electronics Association, and I share the other
 3
      panelists' enthusiasm for getting something done
      quickly. We are, as an industry, looking for something
 4
      that is effective and accurate and conveys this
 5
 6
      information to consumers at the point of sale.
 7
              MR. NEWSOME:
                            Okay.
              MR. BELT: Should I try again? Now it's off I
 8
 9
      think.
              Is it off? Okay. I'm good. We have a couple
      things we want to raise today. CEA has a standard in
10
11
      this industry, CEA 2037 which we want you guys to look
      at carefully for use here. We think it perfectly fits
12
13
      what is required here.
              It's already referenced by other parts of the
14
      government for similar activity. Like NRDC, we want to
15
      talk some about the bin sizes and how they might better
16
      reflect what's going on in the marketplace. We're
17
18
      looking for clarity on the issue of preemption, as is
19
      the folks at CERC, and I want to talk about that today.
20
              The mechanics of labeling is something that's
      still in open discussion at CEA. We represent not just
21
      manufacturers but retailers. We have 2,200 member
22
23
      companies. Many of those companies are interested in
24
      this topic, and corralling them around the issue of
      where to put the labels and how to make sure the labels
25
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1 stay affixed has been a complicated topic. I have some
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- thoughts on it today, but we'll have to refine those
- 3 thoughts before we do written comments.
- 4 Also we have the sort of unusual situation with
- 5 portable and mobile TVs, which are not TVs that I think
- 6 we intend to have covered by these rules, so we want to
- 7 talk about that and see if there's some way to get the
- 8 FTC to make a finding that labels are not required for
- 9 those kinds of small sets that operate on batteries.
- 10 Thank you.
- MR. NEWSOME: Okay. And I have an update on the
- 12 phone line. If you have -- if anyone in the audience,
- if you have colleagues that are trying to get in on the
- 14 phone line, if you could just send them this
- information: The phone line is 866-363-9013, and the
- password is 6742561, so we're trying to get that
- 17 straightened out. I appreciate your patience.
- 18 Lydia?
- MS. AOUANI: Hi. My name is Lydia Aouani, and I
- 20 represent the Office of Energy Efficiency of Canada,
- 21 which is a branch of Metro Resources Canada, and we have
- 22 a similar process with an inter guide label for
- television, and we're at an earlier stage than the FTC,
- so we also have a public comment session which will come
- 25 much later in the fall, and we hope to benefit from your

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1 experience here and also share some of our own insights
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- when we were developing this label proposal.
- We are very thankful to the FTC to have the
- 4 chance to be here and to share our thoughts and listen
- 5 to your comments. We're looking whenever possible into
- 6 harmonization, so that's something we will be working on
- 7 today.
- 8 Just a few topics that I would really like to
- 9 discuss today, mostly the way we use the comparative
- 10 label and how the branches are defined, and also the
- 11 positioning of the label, which is something that is
- 12 still very open to discussion in Canada, and we've been
- looking at the FTC proposal, and it makes a lot of sense
- to us, so that's something we would like to confirm here
- 15 at these sessions.
- 16 Thank you.
- 17 MR. NEWSOME: Great. Well, thank you. What I
- 18 would like to do, there are a couple things I would like
- 19 to cover in this session, and then there are probably
- 20 other things that people want to cover too, so let's get
- 21 to it.
- The first thing I would like to talk about the
- test procedure. It's obviously something people want to
- 24 talk about: The format, the location, the size of the
- 25 label is another issue, the content, including the

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opinions or the ranges, which is something several
```

- 2 people mentioned and also the compliance, so I would
- 3 like to get into a discussion about that.
- 4 Let's start with the test procedure, and I would
- 5 like ask Bill, if he could, if you could provide us some
- 6 details on the status of 2037 and some of the content
- 7 and whether it's different than what ENERGY STAR has put
- 8 together and anything else you want to add about that.
- 9 MR. BELT: Great, thank you. I actually I
- 10 noticed on the very first line, even today, there was a
- 11 typographical area. The international standard is
- 12 called IEC 60287, so there is an international standard,
- 13 IEC 60287, which covers a host of products, among which
- 14 are TVs. TV is just one of the many products covered in
- 15 there.
- And the modification made, at this point maybe
- 17 just as much as two years ago, it may be a little bit
- 18 less, includes the on mode power, for how to measure the
- on mode power for TVs, and that was a huge international
- 20 effort that affected many companies and was widely
- 21 watched actually throughout the world.
- Once that was complete, the EPA was then free to
- point to that standard, the international standard, in
- 24 its test specifications, but it's important to note that
- 25 standard was just that, international in nature, and so

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1 much like a menu, it actually said, Pick from this
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- 2 section, pick from this section, pick from the other
- 3 section. We had various choices, depending on where in
- 4 the world you were doing the test procedure.
- 5 The tests, for example, varies across the world.
- 6 The powers and the type of energy that's being drawn
- 7 from the grid varies across the world, and so that leads
- 8 to some variation in the standard and an ability for a
- 9 tester to pick and choose various sections of the
- 10 standard.
- 11 The EPA recognized this problem right away, and
- so when the EPA did ENERGY STAR Version 3.0 for TVs, it
- specifically states in this spec which portions, which
- 14 sections, which paragraphs of the IEC standard you
- should pick and choose for purposes of the EPA standard,
- and they did it all right. We agreed with how the EPA
- 17 did it.
- 18 CEA, which among other things, writes standards,
- 19 we're accredited by the American National Standards
- 20 Institute to write standards for our industry, thought
- it might be helpful to codify the EPA testing procedure
- in the CEA standard, so CEA 2037 does just that. It
- 23 goes to the EPA version 3.0. It looks at what portions
- of the IEC standard are referenced, and it puts it all
- 25 together in a nice package, and that package is called

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1 CEA 2037.
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- 2 The title is Determination of Television Average
- 3 Power Consumption. That standard was finalized around
- 4 January or February timeframe of this year, and then it
- 5 went for ANSI approval, which is sort of a Good
- 6 Housekeeping seal of approval almost on the standard,
- 7 and that ANSI standard was completed in March of this
- 8 year, so just now.
- 9 So we have a fully official, published,
- 10 available for purchase or otherwise to give away to
- 11 government agencies standard, which makes it very simple
- for people to see how to do the test procedure for
- purposes of EPA or for any other type of context.
- So in our written comments we'll make a copy
- 15 available to you, plus I can make a copy available to
- 16 you at any time necessary.
- 17 MR. NEWSOME: Thank you. Noah, I'm going to go
- 18 to so you since you raised this in your opening remarks,
- 19 and can you give us your thoughts on the test
- 20 procedures?
- 21 MR. HOROWITZ: Sure. Noah with NRDC. I agree
- 22 with Bill there's an international test procedure for on
- 23 mode. CEA provided a key role in that. We participated
- in it as well, and that's being widely used, so ENERGY
- 25 STAR took that 62087, and a couple things, where there

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1 were options, they said, Do it this way instead of that
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- 2 way, the most important thing being there are two
- 3 choices in there.
- 4 You could use a set of static test bars or you
- 5 should use a set of moving images. We agree, as I
- 6 believe CEA does as well, that ENERGY STAR got it right.
- 7 Our recommendation would be to use the test method that
- 8 ENERGY STAR has currently, and our understanding is DOE
- 9 is about to develop a national test method, so use
- 10 ENERGY STAR now, and once DOE has its official test
- 11 method X months later, FTC shifts to that.
- 12 We think it will be largely based on what ENERGY
- 13 STAR did, but there are a few places where improvements
- or tweaks are needed. We don't think one should use the
- 15 CEA test method. That wasn't an open process, and we
- think everybody is using ENERGY STAR. Let's use that.
- 17 A few places where we believe the CEA test
- 18 method falls short is it only allows you to make a
- 19 measurement in one mode, so when you take the TV out of
- 20 a box and you make the measurement, you can only measure
- 21 the power in on mode. You can't measure it in any other
- 22 mode, so we think CEA 2037 comes close, but we don't
- think that's the one that should be used.
- MR. NEWSOME: Well, can you explain that a
- 25 little bit more in terms of the difference, the way

```
1 ENERGY STAR handles that, the ENERGY STAR procedure
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- 2 currently handles that and CEA? The on mode issue?
- 3 MR. HOROWITZ: They handle it the same way. We
- 4 think an improvement is needed. You should be able to
- 5 measure the power in any mode, and then it's up to the
- 6 agency, FTC or EPA, to decide which value you use, so
- 7 the test method should be more wide open in the future.
- 8 That's why we don't want to lock into the CEA test
- 9 method.
- 10 MR. NEWSOME: But substantively, in terms of
- 11 differences between what ENERGY STAR has now and what
- 12 CEA has done, to you it's not a difference. It's more
- just the process and locking that issue in. You want it
- to be flexible for the future to address that?
- MR. HOROWITZ: And in addition, I haven't done a
- 16 complete side by side analysis. My quess is there is
- 17 98, 99 percent overlap. CEA made a couple of tweaks. I
- don't know what they are, and it would be good to
- 19 follow-up on that.
- 20 MR. NEWSOME: Bill, do you -- we'll go back to
- 21 you. And then there was somebody in the audience.
- 22 We'll get you after Bill.
- MR. BELT: Terrific, thank you. Two things:
- 24 First, the claim that that somehow the CEA standard was
- 25 not done in an open and transparent way is simply

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1 untrue. ANSI would not certify our standards if they
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- 2 weren't indeed done in an open transparent way. That is
- 3 part of what you get when you get your ANSI
- 4 accreditation and ANSI certification.
- It is a stamp of approval that says indeed you
- 6 have done your standard in an open and transparent way,
- 7 and they look at every single standard that they put
- 8 their acronym on for those questions. So it clearly was
- 9 done that way, and we have obviously a recognized,
- 10 certified location that says it was done that way.
- One of the things that we must avoid is multiple
- results. It would be a huge problem if the EPA said
- your TV used 120 watts and the FTC says your TV uses 140
- watts and the State of California says your TV uses 110
- watt and Canada says your TV uses 118. It's an enormous
- 16 problem that we can't have happen. This is the value of
- 17 standards and why we're encouraging the use of our
- 18 standard.
- 19 It's no different, as Noah just mentioned,
- 20 substantively from what the EPA has done. If you test
- 21 to our standard, you will get the exact same results
- 22 that you would get if you test to EPA version 4 and
- version 5, which are the ones we're moving into now, and
- it's critically important to manufacturers, as it must
- 25 be to retailers, that they be no variation at all, that

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1 the same exact TV registers the same power no matter
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- where you're using it in the U.S.
- 3 MR. NEWSOME: So, Bill, you're saying
- 4 substantively what ENERGY STAR has and what CEA has, you
- 5 get the same result?
- 6 MR. BELT: Right, you'll never get a different
- 7 result.
- 8 MR. NEWSOME: What about California?
- 9 MR. BELT: Somebody else will have to answer
- 10 that question. I'm not sure. I think you get the same
- 11 result, but I'm not sure.
- 12 MR. NEWSOME: And basically just a little
- background, if we incorporate a test procedure by
- 14 reference in our rule, then we will incorporate it at
- 15 that time, whatever version exists at that time, and if
- 16 that test procedure, say ENERGY STAR changes or CEA
- 17 changes in the future, our rule still references the
- 18 version that we adopted at the time, so that's something
- important for people to understand as they're preparing
- their comments and their approach to this.
- 21 If, for instance, we adopt ENERGY STAR 4.0 as of
- 22 such and such date and ENERGY STAR changes it later and
- everyone thinks it's something that needs to be changed,
- 24 and it is a substantive change to the test procedure,
- 25 then it's likely that we would go through another rule

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1 making in order to change it, which takes a lot of time.
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- 2 From the audience?
- 3 MR. FAIRHURST: Good morning. I'm Jon Fairhurst
- 4 from Sharp Labs of America. I also was the project
- 5 leader in IEC during the development of 62087 from the
- 6 beginning, so Noah was a member of that. We had CEA
- 7 involvement, plasma LCD government agencies,
- 8 international, and we have an excellent consensus that
- 9 it's the right way to go.
- 10 And Bill described it very accurately, that it
- 11 gives lots of flexibility so that in different parts of
- the world it's usable and was exactly right in that
- 13 ENERGY STAR 3.0 looked at IEC 60287 and needed to
- 14 specify some very particular uses of that, and that's
- 15 exactly what they did.
- 16 And then in CEA, the standard 2037 was done to
- 17 very much copy, in most cases, word for word what was in
- 18 the ENERGY STAR 3.0 document, the idea being that we
- 19 didn't want to do anything new. It was a matter of, as
- 20 Bill said, we don't want two different numbers in two
- 21 different places, so rather than a political situation
- 22 where the manufacturers are saying, no, we're going to
- do something different, it was very much, no, we need to
- 24 do exactly the same, to the word the same.
- Then when ENERGY STAR 4.0 and 5.0 was developed,

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and 4.0 will go into effect on May 1, it actually
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- 2 references CEA 2037, so it's a kind of a closed loop
- 3 where we've gone back. We codified the measurement, and
- 4 what was -- the nice part of this is by separating
- 5 measurement and policy, now when additional agencies do
- 6 work, they can reference one document. If everyone
- 7 references the same document, we can have the same
- 8 number in all cases.
- 9 I would like to address the point that Noah made
- is that, yes, 62087 -- excuse me, CEA 2037 was done to
- specifically look at on mode power and standby power,
- 12 which are the two measures used in ENERGY STAR, so we
- did not specify for other modes to be measured because
- 14 we were specifying exactly what is done in ENERGY STAR
- and nothing beyond that.
- 16 I believe that in the case of the FTC ruling for
- the energy guide label, that that's exactly appropriate,
- is that what you're looking at is the annual use based
- on a certain number of hours and standby, a certain
- 20 number of hours in the on mode, and that gets you all
- 21 the numbers you need.
- 22 If there are some additional agencies that need
- to do other measurements or other status, to look at
- 24 other trends in television or collect other data, that's
- 25 I think a separate issue, but for the needs of FTC, I

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1 believe that 2037 does everything that you need and is
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- 2 100 percent consistent with ENERGY STAR.
- 3 MR. NEWSOME: If you don't mind.
- 4 MR. FAIRHURST: My name is, J-O-N, and the last
- 5 name is F as in Frank, A-I-R-H-U-R-S-T, I'm with Sharp
- 6 Laboratories of America.
- 7 MR. NEWSOME: Would you mind just walking
- 8 through just briefly to explain this issue, the test
- 9 mode issue and the ENERGY STAR had -- what we proposed
- 10 has some language about forced menus and things like
- 11 that. Could you just explain that and whatever detail
- 12 you want to provide about that and other considerations
- 13 that went into that.
- 14 MR. FAIRHURST: Right. The concept of the
- forced menu was developed initially in IEC. The idea is
- 16 that consumers for the most part, they bring their
- 17 televisions home. They plug them in, and they don't
- 18 make adjustments to them, so rather than saying set all
- 19 TVs at a standard brightness or something like this and
- then do the measurement, we said, no, measure it out of
- 21 the box, but we also realized that for retail, the
- 22 manufacturers compete to get the brightest television in
- 23 the room, brightest TV on the wall.
- 24 For various reasons, the brightest TV looks
- 25 best, and so we realized that there's a trend now for

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1 the manufacturers to compete and put their TVs in the
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- least energy efficient mode, which is not good for
- 3 consumers.
- 4 So what we allowed is that when you first turn
- 5 the television on, you can have multiple modes. IEC
- 6 came up with the general concept and then ENERGY STAR
- 7 refined it to say, it's only home or retail mode with
- 8 those names, which is appropriate for the U.S., and once
- 9 again IEC being international.
- 10 Then what this allows is non ENERGY STAR
- 11 television sets don't have an advantage of retail in
- 12 that we don't have not ENERGY STAR ones very bright at
- 13 retail and ENERGY STAR ones very dim. We didn't want
- 14 that situation. ENERGY STAR TVs would compete poorly,
- so it allows the manufacturers to set up a bright retail
- mode.
- 17 When consumers bring the television home,
- 18 they're presented with a choice, and they must make the
- 19 choice for the televisions that implement forced menu.
- 20 Not all do. Then that choice would be -- normally they
- 21 would select home. It's the first item in the menu, and
- 22 then they would get a picture that is set for the
- appropriate brightness for home viewing as determined by
- the manufacturer, and that is the mode in which we
- 25 measure power and we believe best represents the power

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1 that is actually being used in most homes.
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- 2 MR. NEWSOME: So that's what -- both ENERGY STAR
- and CEA 2037 both have the approach to the test?
- 4 MR. FAIRHURST: Yes.
- 5 MR. NEWSOME: What you're testing in is either
- the mode that it's on when you turn it on, when you get
- 7 it home, or if there's a forced menu that makes you
- 8 choose something, then there has to be something called
- 9 home mode.
- 10 MR. FAIRHURST: That's correct.
- MR. NEWSOME: And that's what it has to be
- 12 tested in?
- 13 MR. FAIRHURST: And there is one other
- 14 consideration for ENERGY STAR 4 and 5, which is that the
- 15 brightness in home mode may not be less than 65 percent
- 16 of the brightness of retail mode, and there was some
- 17 fear that manufacturers might say, I want the lowest
- 18 possible energy numbers so we'll ship it in a very, very
- 19 dark situation.
- 20 Manufacturers don't believe that's a problem
- 21 because we want -- we don't want returns. If the
- 22 consumer brings it home and finds the TV is unacceptably
- 23 bright and we get a return or service calls, then that
- 24 would be a problem, so in any case, ENERGY STAR has set
- 25 that floor for the brightness of home mode, and the

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1 manufacturers are motivated not to make televisions too
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- 2 dark for consumers in any case.
- 3 MR. NEWSOME: Okay. Thank you. Let's go to
- 4 Margie.
- 5 MS. LYNCH: Thank you, Hampton. I had a couple
- of questions related to one of the issues Noah raised
- 7 earlier with regard to the specter of the DOE working on
- 8 a test procedure at this point in time, and I know you
- 9 said you don't want to sit here and be in a position to
- 10 present a lot of info on behalf of the Commission, but a
- 11 couple of questions I had.
- 12 I was wondering if anyone in the room, yourself
- or others, have any additional information about the DOE
- 14 proceeding, where it stands, what the timing associated
- with that might be, and secondly, I was curious from the
- 16 Commission's side, what the process implications would
- 17 be, should the DOE reach a stage in the next couple of
- 18 years where it does finalize a test procedure? What
- 19 will the Commission do? What will the timing issues be
- 20 associated with that?
- Is there a new rulemaking? How long does it
- take? If we could have a better understanding of that,
- I think that would be helpful.
- 24 MR. NEWSOME: Well, I think that in terms of the
- 25 status of the DOE, I don't want to speak for DOE, but

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they announced in the fall in the Federal Register
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- 2 notice that they would be pursuing standards and test
- 3 procedures but in terms of the timing on that, I don't
- 4 have the details.
- As for the -- it's a good question, this issue,
- 6 what does the Commission do if it comes out with a
- 7 labeling rule based on a certain test procedure and DOE
- 8 comes up with a test procedure sometime in the future,
- 9 and usually under the energy guide program, it's kind of
- 10 a joint program between the two agencies, and in most
- 11 cases, where there is a DOE test procedure, that is what
- the Commission requires for substantiation on labeling.
- 13 So it's something that we would have to look
- into, and I would say there would be a good chance that
- if there were -- if DOE were to do that, that the
- 16 Commission would consider harmonizing with DOE, but
- 17 until that happens, I don't want to make any predictions
- 18 on that.
- 19 Noah?
- 20 MR. HOROWITZ: Okay. Going back to some of the
- issues here. I think there's general agreement and
- 22 consensus that everybody's using the ENERGY STAR test
- 23 procedure and that the CEA proposed test procedure is
- 24 essentially identical, and you get the same results, so
- 25 if that's the case, let's just stick with ENERGY STAR.

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1 I need to respectfully correct Bill Belt.
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- 2 CEA's membership participated in their test
- 3 method development, but there was no outreach to
- 4 external stakeholders like ourselves. We don't think
- 5 there's necessarily major flaws in the CEA test method,
- 6 but going forward, we don't want to be looked into a CEA
- 7 test procedure. We think it should be based on ENERGY
- 8 STAR and other procedures.
- Also we think there are there is recognition by
- 10 everyone that there are certain things that aren't
- 11 currently measured by the test method, and whether it's
- 12 six months or four years from now, they might be, and
- again we want that to happen in the broadest possible
- 14 way.
- So how much energy does a TV use when it's
- 16 displaying 3D images? That's not currently part of the
- 17 test method. There are only 2D images. We think that's
- okay for today, but if 3D TVs take off and there's
- incremental power use, that should be considered.
- 20 If the TV is connected to the Internet, that
- 21 could consume additional incremental power, that's not
- 22 the test method now, so the test methods are working
- 23 fine. We're hoping the DOE test methods in the future
- 24 will accommodate these other things.
- 25 One thing we haven't spoken about is the duty

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1 cycle. As Jon appropriately mentioned, you take how
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- 2 much power to use in on mode and how much power do you
- 3 use in standby, and you take some sort of weighted
- 4 average. Is it 5 hours on and 19 hours in standby that
- 5 FTC is going to use or do you use different numbers?
- 6 Sometimes people say it's 7 hours on.
- 7 I don't know what the right answer is, but I
- 8 hope that's part of the proceeding.
- 9 MR. NEWSOME: But do you have -- we propose 19/5
- 10 consistent with what ENERGY STAR uses for I guess
- 11 estimates that they put for annual energy consumption.
- 12 Are you comfortable with those numbers?
- MR. HOROWITZ: We don't are expertise in that
- 14 area. We just want to make sure that the most current,
- 15 reliable information is used.
- MR. NEWSOME: And are you -- and you're okay
- 17 with the way ENERGY STAR approaches the test mode in
- 18 terms of what we were talking about earlier, the forced
- 19 menu and that question? Because earlier I thought maybe
- 20 you were taking issue with that.
- 21 MR. HOROWITZ: I'm fine with the way ENERGYSTAR
- does come up with a number. What our concern which IS
- more DOE test method issue than here is, we think the
- 24 national test method should allow one to measure power
- 25 in any setting, so if there's some term called super

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1 vivid or something that's using twice as much power as
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- 2 home mode, we think one should be able to measure that.
- 3 The CEA test method doesn't allow that to occur.
- 4 MR. NEWSOME: So that's an additional issue, but
- 5 for the FTC label, for the one number that's on the FTC
- 6 label, you're okay with the way ENERGY STAR is handling
- 7 it?
- 8 MR. HOROWITZ: That's correct.
- 9 MR. NEWSOME: Okay. Bill? Bill, why don't you
- 10 qo? Oh, Lydia.
- 11 MS. AOUANI: Lydia Aouani again. First, a
- disclaimer, I'm not overly familiar with the technical
- aspect of the specifications, but a few points I want to
- 14 raise, but before that I would like to respond to the
- 15 duty cycle comment.
- We've decided to go in Canada with five hours,
- 17 and while of course we took into consideration ENERGY
- 18 STAR, but also there's a Canadian study that was done by
- 19 a few utility companies on different aspects. They
- 20 interviewed a few thousand people and asking them how
- 21 many hours do they watch TV during the day, during the
- 22 night, if there's a difference between weekend,
- 23 weekdays, winter, summer, things like that, asking them
- how many hours do they watch their first television,
- 25 their main television, their second television, their

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1 third television.
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- 2 And overall the national average was 4.9 hours,
- 3 which really makes sense with the five hours that we're
- 4 using for ENERGY STAR and for -- and that you're using
- 5 for your proposed regulation. So we are just rounding
- it up to five hours, and it seems to make sense to us.
- 7 MR. NEWSOME: Okay. Thank you. Bill, did you
- 8 have something? Oh, you have another one?
- 9 MS. AOUANI: One other issue. I didn't want to
- 10 answer. I know you want to answer. For the procedure,
- and you had a good point, Bill, that we absolutely don't
- want to have a different kilowatt hour, especially
- 13 between Canada and the U.S.
- We have the label, and we want to have U.S. with
- one figure, and on the other side, while on the Canada,
- 16 the TV consumes more doesn't make sense, absolutely, so
- 17 that's why we would like to have a harmonized standard
- 18 everywhere.
- 19 So the difficulty that we have in drafting our
- 20 regulation is it's very difficult for us to change the
- law, so that's why we propose at this point to go with
- 22 California standard, which is more set in stone if it
- passes, and I have a question with respect to that, and
- it's a question for Jon, I guess the question that you
- 25 asked: Will this give the same results? If we're using

the California standard, will it give the same result as

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2
      if we use the ENERGY STAR or CEA standard?
 3
              MR. FAIRHURST:
                              The answer is that it -- the
      manufacturer can make the California test procedure
 4
 5
      overlap, but unfortunately California did some changes
 6
      in the area of automatic brightness control. Something
      that hasn't been mentioned earlier, is that there is
 8
      a -- there can be a sensor on the television that
 9
      measures if it's bright in the room or dark in the room
      and adjusts the television brightness, and ENERGY STAR
10
11
      gives kind of a bonus or you get some advantages as a
      manufacturer if you implement that well anyway.
12
13
              Then in the state of California, they actually
      changed that language, and I believe that the
14
      manufacturer kind of make it overlap, but it's
15
      different, and we find that a bit troubling in that we
16
      would prefer to have one standard across the board.
17
18
              And unfortunately, while the California
19
      situation did allow comments, there were actually no
20
      comments taken into consideration. In other words, the
      language they put out, they received hundreds of pages
21
22
      of comments.
                    There were no words changed in the
23
      language that was published by the CEA, and also I would
24
      like to mention that the CEA, to my knowledge, still has
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not delivered the proposed standard to the Office of

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1 Administrative Law, so it is not an official California
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- 2 rule or regulation at this point in time.
- We don't know -- when the OAL gets it, I believe
- 4 they have 30 days to respond after that. We don't know
- 5 if they will find some procedural issue and kick it back
- 6 so it's a bit up in the air, even though it goes online
- 7 the first of the year, so it's very troubling right now
- 8 for manufacturers.
- 9 MR. NEWSOME: Okay.
- 10 MR. FAIRHURST: So it's almost consistent with
- 11 what ENERGY STAR does, but not -- and what CEA 2037
- 12 does. I would say it's consistent in its -- in the --
- in concept and almost consistent in words but not 100
- 14 percent consistent with what's done in ENERGY STAR and
- 15 CEA 2037.
- MR. NEWSOME: Thank you. Let's go to Adam and
- 17 then, Bill, I'll let you get in and then Chris, and then
- 18 let's move on after that to format. Adam?
- 19 MR. GOLDBERG: Adam Goldberg with Mitsubishi.
- 20 With respect to the duty cycle, our comments filed last
- 21 year recommended using 8 hours on and 16 off, and I know
- that that puts Mitsubishi in a slightly different place
- than a lot of other bodies and other companies.
- I think from our point of view, it's much more
- 25 important that we get energy use disclosures sooner than

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1 argue about whether it should be five or eight, and so
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- 2 at the end of the day, the difference is just in -- is
- 3 just a relative difference from device to device, and
- 4 consumers will still get the same information about
- 5 relative power consumption between devices, so I expect
- 6 that the 5/19 will be perfectly fine for us.
- 7 MR. NEWSOME: Okay. Thank you. Chris?
- 8 MR. MCLEAN: We would very much applaud the
- 9 Commission's approach to harmonizing with ENERGY STAR.
- 10 Consumer research shows that ENERGY STAR is a very
- 11 trusted mark. Customers have come to understand it.
- 12 ENERGY STAR is very highly trusted by consumers,
- and Bill's point earlier that you need to have the same
- 14 end result between programs is critically important, and
- in fact, I think we will be urging the Department of
- 16 Energy to harmonize as well with ENERGY STAR so that at
- 17 the federal level we have one language, because that's
- 18 what customers will do. They'll compare -- whatever the
- 19 assumptions are, they will compare that end result.
- 20 And then in terms of California, I just have to
- 21 make a really strong statement that CERC participated in
- 22 some of the California proceedings. We have very, very
- 23 profound procedural problems with the way that
- 24 rulemaking went. As a matter of principle, this is not
- 25 really something that states individually should be

- 1 working on.
- We're dealing in a matter of interstate
- 3 commerce. We have national, global, international
- 4 distribution systems, and to have a patchwork of state
- 5 by state variations will be a disaster from the consumer
- 6 point of view because there'll be complete confusion as
- 7 to what these different values mean.
- 8 MR. NEWSOME: Okay. Thank you. Bill, quickly
- 9 so we can move on because we don't want to miss these
- 10 other topics.
- 11 MR. BELT: So on the ten things I would like to
- 12 say, I will stick to one because I work in the tech and
- 13 standards department at CEA, so although I said it
- 14 before, I can't let it go unsaid again. CEA standards
- 15 are done in an open transparent way. The ANSI seal of
- 16 approval is all the evidence that anybody would need
- 17 that this particular standard was done in an open
- 18 transparent way.
- 19 It would not have the ANSI seal of approval were
- 20 we not able to proof to ANSI for this particular
- 21 standard that we reached out to other stakeholders, not
- 22 just CEA members. CEA standards process is open to
- anyone with a material interest in the topic being
- discussed, whether you're a member or not. There's no
- 25 benefit to membership at CEA.

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1 You can be anybody. You can be from academia.
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- 2 You can be from government. You can make TVs, use TVs,
- 3 buy TVs. It makes no difference at all. As long as you
- 4 can show you have a material interest in the topic being
- 5 discussed, you are welcome to participate in the
- 6 standard.
- We have many methods that we use to push out the
- 8 information about what standards we are working on. We
- 9 did that in this particular case. I'm happy to show
- 10 that to you guys if it becomes somehow a problem.
- 11 Quickly on the duty cycle, the 5/19 seems to
- work for us, as Adam pointed out, and I would like to
- echo, we don't want to do anything that slows down this
- 14 process, and we're perfectly happy to stick to the 5/19
- 15 breakdown.
- 16 Again I would encourage you to make sure that
- 17 whatever gets done here at the FTC doesn't lead to
- 18 testing that it not reproducible and doesn't give us the
- 19 same number sort of throughout the U.S. and with our
- 20 trading partners.
- 21 MR. NEWSOME: All right. Thank you. Let's go
- 22 to the location, the size of the label, and then after
- that, we'll get into the content, what is actually on
- the label, so as I mentioned earlier, we proposed a
- 25 small adhesive label that would go in the bezel or the

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other option would be a triangular cling label on the
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- 2 screen. It's intended to be available to the consumer
- when they're in the showroom and making decisions in the
- 4 showroom, so does anyone want to start off with that,
- 5 any ideas comments? Bill?
- 6 MR. BELT: So this has been sort of a tricky
- 7 issue at CEA because we represent not just the
- 8 manufacturers of these TVs but actually the retailers
- 9 also, including sort of all the major retailers out
- 10 there, so there's a lot I still don't know and a lot I
- 11 wouldn't be able to comment on today.
- 12 I'm hopeful that by the time written comments
- are due, we can talk a little more substantively on this
- 14 topic. A couple things I do want to point out. So I
- was at the consumer electronics show this January, at
- which I noticed nearly all of the major manufacturers
- 17 are coming out this year with TVs that don't have
- 18 bezels. They're beautiful. When they're turned off,
- 19 it's just a sheet of glass, a completely flat sheet of
- 20 glass.
- 21 When you turn them on, an almost virtual bezel,
- and I made up that word, they don't use that word, comes
- up, sort of a black edge, and then picture is within
- that black edge, but there is no bezel the way you and I
- 25 know a bezel, a piece of typically black plastic around

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1 the side. It doesn't exist for a lot of TVs that will
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- 2 be coming in the future, and a lot of companies have
- 3 invested heavily in producing these products, and as I
- 4 said, they're just beautiful.
- 5 So a recommendation or rule, whatever, that is
- 6 affixed to the bezel may not be helpful for a lot of
- 7 people. Something else that I have been hearing over
- 8 and over again, especially from retailers, but also from
- 9 manufacturers, retailers I'm told will simply not accept
- 10 anything that is put right on the glass. Anything that
- 11 will interfere with the consumers' experience of viewing
- 12 the entire screen when they're standing in the store is
- not acceptable to any retailer that I've talked to, and
- 14 I've talked to many retailers.
- I am confident by the time we do written
- 16 comments that we're going to argue for as much
- 17 flexibility, sort of with respect to where you put these
- 18 labels, so I'm not sure we're going to say, don't allow
- 19 a cling on the screen, but I can tell you for a fact
- that no retailer, at least none of the big ones that
- 21 we've talked to, will accept that. Nobody thinks it's a
- 22 great idea, and then I encourage you to think of what
- are we going to do when TVs don't have bezels.
- I'm not saying that that is the real future, but
- 25 if that becomes the future, and again from my experience

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1 at CES, these things were so beautiful, I can't believe
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- that they're not going to sell extremely well, so I
- 3 think that's going to be a problem in the next few
- 4 years.
- 5 MR. NEWSOME: Thanks. We'll go to Noah, but
- first I want to ask Chris: Is that true, this issue
- 7 about -- do you have a position on labels on the screen,
- 8 this little triangular label? Is that going to be a
- 9 problem?
- 10 MR. MCLEAN: Actually if I could maybe invite
- Bob Schwartz to join the comments. Number 1, the
- 12 placement has to be safe. You don't want to mandate a
- 13 placement that would somehow obscure a heat vent or
- 14 something like that may make a product unsafe. Two,
- 15 you don't want interference with the performance of the
- profit, and then it has to be practical in the modern
- 17 retail environment.
- And the reason I ask maybe Bob to contribute to
- 19 the discussion here is we had a real life test run of
- 20 these issues in the TV transition, and Bob has had a lot
- of experience in how that played out.
- MR. NEWSOME: Bob?
- MR. SCHWARTZ: I'm Robert Schwartz, counsel.
- 24 I'm with Constantine Cannon, LLP. I'm counsel to
- 25 Consumer Electronics Retailers Coalition, probably here

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1
      to answer any questions except for the one that you just
 2
              As Bill said this is a dynamic environment, and
      my colleagues can attest, I don't say things like this
 3
      often, but dealing with several regulatory agencies and
 4
 5
      commissions, I congratulate the staff for the way you
 6
      are proceeding, moving people toward consensus by
      gathering all of the information and having these calm
 7
 8
      discussions.
 9
              I think where I would start is where you
      shouldn't go, and in the regulations, as per your
10
11
      written proposal, I think you were correct in not
      wanting a label to get separated from the product in any
12
      way or in putting any independent obligation on the
13
      retailer in parallel with what the manufacturer may be
14
      doing because that way would lie absolutely chaos.
15
16
              To try to match up a stray label with what
      product it was supposed to be on would probably take a
17
18
      conference call involving a half dozen people at a
19
      retailer and perhaps bringing in several of their
20
      vendors a week to figure it out, so it would be
      impossible for any of your people in the field, once a
21
22
      label gets separated from a television, to figure out
23
      whether it really does belong back with that TV or not,
      and that would be a problem for any public interest
24
```

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group, anybody involved in enforcement, and certainly

```
1
      with retailers and manufacturers.
 2
              Once the information gets separated with
 3
      product, which we know will happen -- I represented
      independently four major retailers dealing with the FCC
 4
      when there was a retail only labeling requirement in the
 5
 6
      DTV transition. 95 percent execution is about the best
      that you can hope for, and where Wal-Mart has 5,000
 8
      stores, Target 1,500, Best Buy 1,100, that many products
 9
      and employees, you're going to get customers moving
      things. You're going to get people misapplying things.
10
11
              Now, on the particular question here, if it
12
      doesn't have a bezel it doesn't have any place to hang
13
      something either. I think one of the areas that we need
      to do some discussion with the colleagues in CEA and in
14
      the retail environment is whether the triangle in the
15
      corner is viable or not. There seems to be a range of
16
      opinions, and they get communicated on kind of an ad hoc
17
18
     basis, and it sounds like some more organization is
19
     necessary to get to a consensus on that.
20
              What the alternate may be, it sounds like the
     bezel one would be kind of in the corner of the screen,
21
      if there's no bezel or an insufficient one, whether
22
23
      others would be happy with putting it immediately on the
24
      back where -- in the display environment. People could
```

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come and peak at it, analogous to having it inside a

```
1 refrigerator. That sounds like something that people
```

- 2 are going to have to discuss in good faith, and by your
- 3 comment date in May, try to have very considered
- 4 opinions.
- 5 But the labels themselves, I think there seems
- to be consensus on in the way you're presenting the
- 7 information and what you're trying to do.
- 8 MR. NEWSOME: Just quickly: Are there any --
- 9 has anyone raised any specific safety concerns with
- 10 these proposals? I'm not -- it's no secret, I'm not a
- 11 technical person, but saying things like that, we're
- 12 talking about putting something on the screen. Is there
- any suggestion that that is a problem?
- 14 MR. SCHWARTZ: I don't believe Chris or I have
- 15 become aware of any.
- 16 MR. MCLEAN: We're not aware of any, but among
- 17 the options, we do want to make sure that there is --
- 18 because electronic products do.
- MR. NEWSOME: And if there are issues, we
- 20 certainly want to know about them, but we have a fairly
- 21 specific proposal here, and so went to know about -- I
- could see if you had a label on the back that was on the
- vent, maybe that would be an issue, but we're not
- 24 proposing that.
- 25 MR. MCLEAN: No fire alarms have gone off yet.

```
1
              MR. SCHWARTZ: We've seen the label.
 2
      some products that system have those stick on labels
 3
      that should have been taken off years ago. They're not
      on the screen but they're some place on the product, and
 4
 5
      I've seen it in friend's houses also, and in the past
 6
      we've seen it on various things. I'm sure Bill would
      know more about this.
 7
              MR. NEWSOME: Well, let's go to Noah.
 8
 9
              MR. HOROWITZ: Unfortunately, this will quickly
      I think go into it's the retailer's responsibility, it's
10
11
      the manufacturer's, but let's put that aside for a
      second. Our primary interest and I think many people in
12
13
      the audience is when you're shopping for the TV in the
      store, you should be able to see the label.
14
      shouldn't be on the back of the TV for example.
15
      should be on the front or attached to it, and it should
16
17
     be sufficiently prominent. You need to be able to read
18
      it.
19
              So I unfortunately being semi techy, I have a
     picture here that we'll send to the record, and people
20
      can huddle around it, but it's a bank of TVs at a store,
21
22
      and what's very common for the large TVs is you have a
23
      TV here and you also from a TV up very high.
                                                    That's a
24
      common format in Best Buy and other large retailers, and
```

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the pricing information is down here.

```
So do we attach it to the TV? If that TV is up
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- there, is your label that's this big going to work for a
- 3 52 inch TV? We think more consideration is needed.
- 4 We'll slow this during the break. I'm sorry I wasn't
- 5 able to get it to you beforehand.
- 6 So our input is the size of the label needs to
- 7 be larger, in particular for larger format TVs, and the
- 8 sliding scale but comparative scale, putting the size of
- 9 the ranges aside for now, we think the little triangle
- 10 arrow is very important, perhaps is more important than
- 11 the actual numbers there, so that should be more
- 12 prominent as well.
- MR. NEWSOME: Noah, is it the size of the label
- or is it the disclosures that are on the label? If you
- 15 have -- in this scenario where you have a wall
- 16 basically, the ones on the ground floor, closer to the
- 17 floor, you can see the label, and you can see a lot of
- 18 this information on the label is the same on every
- 19 single label.
- 20 The only thing that's different is this cost
- 21 number and basically the placement on the range. So is
- it the size of the label or is it the size of those
- 23 numbers? Do you have any thoughts on that?
- 24 MR. HOROWITZ: It's a couple thing. Where it
- 25 says cost range of similar models, and there's the X

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1 axis there, we think that's going to be hard to read on
```

- 2 large TVs that are located up high, so if you need a
- 3 bigger TV -- I mean, a bigger label and/or a bigger
- 4 font, I don't have an opinion on that.
- 5 MR. NEWSOME: Also I'm interesting in whether
- 6 this scenario which I've seen where the TVs are up on
- 7 the wall, how common is that? If we're trying to adjust
- 8 things to deal with that, are we dealing with just
- 9 something that's in one chain or is it normally done
- 10 like that. Let's go to Margie.
- 11 MS. LYNCH: Margie Lynch from the Consortium for
- 12 Energy Efficiency, and some of CE's members have in fact
- been experimenting with some of these types of labeling.
- 14 As I had mentioned, CE's members offer incentives, and
- for TVs, it's typical to retailers to stock efficient
- 16 products, and they need a method to designate to
- 17 consumers which models are more efficient and therefore
- 18 are essentially the subject of the program incentive.
- 19 So our members in California, joined later by
- the Northwest Energy Efficiency Alliance, brought to
- 21 market a corner cling label, much like the one you have
- 22 here, with some different information on it. It was I
- believe in the upper right-hand corner instead of the
- lower, and in our discussion a couple weeks ago on this
- 25 proposed scheme, some of our members reported that their

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1 retail partners indicated that this scheme, caused burn
```

- out on their screens, and this is again another one of
- 3 those anecdotal reports. I'm trying to do some more
- 4 back up to confirm that.
- 5 They in fact have discontinued the use of the
- 6 corner labels at their retail partners' request. The
- 7 scheme that I'm more familiar they've been working to
- 8 develop because the also have concerns about the size of
- 9 display of info, the scenario of a bank of TVs on the
- 10 wall. I think in some retail setting they've moved to a
- 11 card that is as large as three by five that I believe is
- 12 fixed into an exterior plastic display that's attached
- on to the screen of the TV.
- And we'll send along an example as well with our
- 15 comments. I'm not suggesting that's the solution. I
- just want to say based on some of our members' practical
- 17 experience, that is a solution that our members have
- developed to convey similar types of info, though not
- 19 precisely this info, and so again kind of eager to work
- 20 through with this community what the right solution is.
- I think displaying the info on the back, though
- we haven't specifically addressed that, would have the
- 23 concern that that does not assist a consumer with a
- 24 purchasing decision, unlike a TV that you actually open
- 25 up to see what it looks like inside. I think it's

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1 probably rarely the case that a consumer will peak
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- 2 behind the back of the TV.
- And we haven't touched on yet the issue the
- 4 Commission flagged on as to whether labeling should also
- 5 be required on product box, and the preliminary input of
- 6 our members is that that would be a very valuable
- 7 supplement to labeling at contemplated purchase as well.
- 8 MR. NEWSOME: Okay. I quess this issue about
- 9 screen burn out, if anyone has any definitive
- 10 information on, that would be someone in the audience.
- 11 MR. WOLD: Christopher Wold for CLAS, labeling
- and appliance standards program. I have been in
- 13 conversation with NEEA regarding that issue. It was
- 14 something that was initially brought up to us in
- discussion, and the people at NEEA looked at it a little
- 16 bit more and contacted the retailer that they had the
- 17 issue with, and apparently the label had had -- a batch
- 18 of them had had a strong adhesive glue, an aggressive
- 19 adhesive is what it was called.
- 20 And so that's what had happened on those
- 21 particular screens, that the manufacturer of that label,
- one batch in particular, it had an aggressive adhesive
- 23 glue attached to it, but the rest of the labels had not
- had that issue so it had just been one batch, and that
- 25 at least with NEA's experience with one retailer that

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1 had talked about that as an issue. After looking into
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- 2 it, that was their resolution.
- 3 MR. NEWSOME: Great. Thank you very much.
- 4 Adam?
- 5 MR. GOLDBERG: So gosh, there's so much, so Adam
- 6 Goldberg with Mitsubishi again. In our comments from
- 7 last year, what we said was that the labels should
- 8 substantially follow the existing label format and
- 9 content, and I think that what's shown on the screen
- 10 there and with the drawings and the NPRM are consistent
- 11 with that and entirely fulfilling the needs.
- 12 One of the things that we did suggest in the --
- in our comments which were considered and rejected by
- 14 the FTC in the NPRM is that -- and I hear a lot of
- discussion in the room about how hanging tags might
- 16 somehow get disconnected from devices, so I think that
- 17 primarily what we should have, for many reasons, are a
- 18 number of different options on how to affix the labels
- 19 to the devices.
- 20 I believe that Jon Fairhurst has an example of a
- 21 way a hang tag could be affected without a significant
- 22 possibility of the label being disconnected from the
- device, but I think for many reasons, including the
- 24 safety one we're talking about, manufacturers need a
- 25 handful -- at least a handful of options on how to

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1 attach labels.
```

- 2 For example, Bill was talking about devices with
- 3 very little bezel, and it could easily be the case that
- 4 to do an adhesive label like the rectangular ones, that
- 5 it needs to be affixed in some way to the back of the
- device, so the adhesive is on the viewable side of the
- 7 label and then sort of attached to the back, so you
- 8 could still see it, but it's not attached to the front
- 9 of the device.
- 10 MR. NEWSOME: But the label would be visible to
- 11 someone standing in front of it?
- MR. GOLDBERG: Yes, absolutely, and if you need
- to attach it that way, it's possible that it could
- 14 obstruct some vents along the sides of the devices.
- Now, this is sort of speculative, but I think that it's
- 16 illustrative that we need options.
- 17 In terms of the triangular label on screen,
- 18 there are problems about -- at least conceivable
- 19 problems about the sort of adhesive that we just heard
- 20 about, but I think those -- my understanding is that
- 21 those that have some issue with a cling label relates to
- 22 possible damage to the screen when the consumer goes to
- 23 remove the label. For some devices, say traditional
- 24 CRPs where it's glass on the front and there's low
- 25 probability of damaging that glass by peeling off a

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1 sticker, then in those cases, the triangular on screen
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- 2 label might be more acceptable.
- But in other cases, for example, Mitsubishi
- 4 makes a number of rear projection televisions. Those
- 5 screens are a bit more sensitive, and a cling label
- 6 where someone might not understanding, maybe take a
- 7 razor blade or something to remove a label that might
- 8 seem to be a bit sticky. That could be a big problem
- 9 and cause a lot of returns.
- 10 So primarily there needs to be a handful of
- options where the labeling can be done in a way that
- 12 both effects the disclosure to consumers and doesn't
- cause problems in terms of either venting or screen
- 14 damage or what have you.
- Then finally with respect to the label sizes on
- 16 different screens, I think that the labels described in
- 17 the NPRM are entirely sufficient. Televisions aren't
- 18 displayed so far away from someone that they can't see
- them, and the yearly energy cost number is sufficiently
- large to be able to see it and compare.
- 21 And I don't think that -- I don't think that's a
- 22 problem, and I say that coming from -- coming from a
- 23 manufacturer's point of view where we make mid and very,
- very large televisions, that these labels are very good
- 25 size.

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1 MR. NEWSOME: Thank you. So we have about 20
2 minutes left in this session. We have a couple more
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- 3 comments here on location format, I want to cover
- 4 content of the label, and also talk a little bit about
- 5 the compliance time and see if we can fit that in.
- I also wanted to ask Katharine about, if she
- 7 could give us an update on what's happening with ENERGY
- 8 STAR and ENERGY STAR's -- the relationship between the
- 9 ENERGY STAR procedure and the CEA 2037. If we can't fit
- that in, we'll try to get into that in another session,
- so let's move along and finish up with this topic.
- 12 Bill?
- 13 MR. BELT: In the interest of time, I want to
- 14 throw in one additional option. I agree with Adam that
- multiple options are probably going to be the right way
- 16 to go. Retailers probably need that kind of
- 17 flexibility. I don't doubt that retailers would mandate
- 18 everybody selling in their store to implement a very
- 19 particular way or maybe even a standardized way within
- 20 the store, but various retailers may have different
- 21 choices and opinions about what looks best for their
- 22 customers.
- We like the label, by the way, that's up there.
- 24 I forgot to mention that. We like the content on the
- label, so that's my two cents on that one.

```
1
              One thing that is not in the proposal that I
 2
      think we should consider, and we will bring up in our
      written comments, is some form of electronic labeling.
 3
      One thing that we know is that when these TVs are in the
 4
      retail environment, they're always basically and
 5
 6
      presumably set to the retail mode, and it may be -- this
      may take the form of something like when the TV is a
 7
 8
      retail mode, there be like a floating box on it or
 9
      something on there that looks exactly like that.
              So you don't have to worry about a cling label.
10
11
      We don't have to worry about anything falling off. We
      don't have to worry about any complication for how to
12
13
      get there since presumably these TVs are always in
      retail mode when they're in the retail environment, so I
14
      don't want to sort of preclude the idea of an electronic
15
16
      label.
17
              I think it's a great idea. I don't really know,
18
      would anybody implement it? I'm not 100 percent
19
      certain, but it does seem a reasonable option that ought
20
      to be considered.
                            Okay. And that's an interesting
21
              MR. NEWSOME:
22
      idea, and I encourage you, if that's raised or if anyone
23
      addresses that in the comments, it's important for us to
24
      have details about how that would work, how we would
      ensure that the information is available and that kind
25
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1 of thing.
```

- 2 Lydia?
- 3 MS. AOUANI: Lydia Aouani from Intercan. So
- 4 when we worked to design our label, it was really a big
- 5 dilemma with a lot of issues that were raised today, and
- 6 then we came across this label and offered this label as
- 7 everyone else, and it represents several advantages, but
- 8 I am hearing a lot of things today, no bezel on the new
- 9 TVs, possible damage and things like that, and when we
- went and did our own store visits, two things that came
- 11 out.
- 12 First, in one store mainly, there is no label on
- 13 the TV policy, and in another store, there were so many
- 14 labels on the TV and on the corners and everywhere, I
- was wondering where can we fit another label, and those
- are different store policies that we have to take into
- 17 account and respect.
- So when we designed our Canadian label, the main
- 19 requirement for the retailer is it has to be visible
- 20 from the front, and it doesn't really matter where it
- is, and we can leave it up to the retail which option
- 22 they want to select and where they want to place it as
- long as it's visible from the front.
- 24 There's also the issue of the TVs that are too
- 25 far up, and I think it was at Walmart, I was there, and

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1 the TV was so high up I could not read anything that was
```

- in there, and of course in addition, I'm short, and I'm
- 3 short sighted so it doesn't help, but I couldn't see how
- 4 such a label -- you could probably eventually see the
- 5 dollar amount. You would not see anything else. That's
- one of the issues I have.
- 7 And in Canada it's worse because the label has
- 8 to be bilingual, so we would have to fit a lot of things
- 9 in there which will make -- will be very difficult for
- 10 us to have a similar label, but that's something we
- 11 could consider.
- 12 As far as the placement is concerned, like I
- said, we went with a regular like appliance label style,
- 14 and the advantage is that it's visible, and on the label
- itself, we decided to include information about the TV,
- so its model number and things like that, and that's in
- 17 order to help the retailers not mixing up the labels
- 18 whenever they decide to place it wherever they want.
- I acknowledge that all of the different stores I
- 20 have visited have very different polices, so, yeah,
- 21 that's the purpose that we have right now. We couldn't
- 22 see in the back or anywhere else because it doesn't give
- the customer the chance to look at it at the point of
- 24 purchase, which is if we were to do that, the customer
- 25 would probably look at it when he gets home, and he's

```
1 not even sure, so in this case, even in labeling on the
```

- 2 box, you would have the same affect, which I think could
- 3 be a good supplement.
- I had initial comments from a retailer, and they
- 5 mentioned that they cannot comply 100 percent, and
- 6 that's very difficult when some labels get mixed up, but
- 7 I think there, 95 percent could be achieved, and that's
- 8 why a label on the box could be a good supplement.
- 9 Now, we still have no -- haven't decided whether
- 10 we'll go for a regular appliance label or this one.
- 11 This is something we will have to work on together and
- definitely try to harmonize, if possible, but to take
- into account all of the things we've heard today.
- 14 MR. NEWSOME: Thank you. All right. Noah?
- MR. HOROWITZ: I'll be quick in the spirit of
- 16 time. We are potentially concerned about a hang tag.
- 17 If it's moving around with the air, will they be able to
- 18 see it, so we definitely want it visible by the consumer
- 19 when they're looking at the TV. An alternate, which we
- 20 recognize some retailers may not like, is can you have
- 21 this information -- often there's a card, five by six or
- so, that says it's the Panasonic 42 inch plasma with
- picture in picture, it costs 999, zero percent
- financing, could you have right next to that the energy
- 25 quide label? Would that work especially in the scenario

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1 when the TV is up there?
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- We're open that. That wouldn't be attached to
- 3 the TV, but we understand that caused some program
- 4 administration issues. Can I put up a slide very
- 5 quickly?
- 6 MR. NEWSOME: Sure.
- 7 MR. HOROWITZ: What's that called, HEIMY?
- 8 MR. NEWSOME: ELMO.
- 9 MR. HOROWITZ: ELMO, I'm sorry. We went to
- 10 Sears' website to see electronically how things are
- 11 working.
- MR. NEWSOME: Could you tell them to deploy the
- 13 ELMO? They have to hit a button.
- 14 MR. HOROWITZ: This is very much like Get Smart,
- 15 I'm dating myself.
- So I think even without the visual, the point is
- many people pre shop or actually make their purchase on
- 18 the Internet and supplementarity, we like the energy
- 19 guide label to be there, and ideally -- here's the
- 20 picture of the Kenmore TV and the price, could you have
- a logo for the energy guide label right there? You
- 22 click on it, and the energy quide label appears.
- That's the way Sears is doing it now. Here's
- 24 the screen shot that hopefully will be more visible in a
- 25 minute by ELMO, but here is a little icon. It's only

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1 that big on the second screen. We would hope that you
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- 2 would consider requiring the energy guide logo be
- 3 located in a close proximity to where the price is.
- 4 MR. NEWSOME: Why don't you just leave that
- 5 there, and they'll hit the button so people can see it?
- 6 MR. HOROWITZ: Thank you.
- 7 MR. NEWSOME: Thanks, Noah. So let's go to
- 8 content. I note -- can we make it real quick?
- 9 MR. FAIRHURST: Very quick, yes. I want to also
- 10 support what Adam had said and others have said. In
- fact, Bill I think had initially mentioned we have
- 12 televisions that are -- that have no bezels, so I have
- an example of this. I can leave it with you. It also
- has curved corners, so square corner or 90 degree corner
- doesn't really work with it.
- The other thing I brought is this label as an
- 17 example, a physical example of something that Sharp has
- 18 right now in Canadian stores actually. The way this
- 19 particular one is done is it's affixed with adhesive to
- the television, and then it gets folded and hangs over
- 21 something like this, but the idea here is that -- and
- 22 I'll leave this with you, there are some knock out holes
- here.
- 24 This can actually be physically attached to the
- 25 back of the television, either behind screws or with

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1 some other mechanical means, and it could be folded such
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- 2 that it is immediately in front of the TV, if it's, for
- 3 instance, a quarter an inch or less in front of the
- 4 television. Wind isn't going to blow it around. If
- 5 it's mechanically affixed, it's not going to come off,
- 6 and it would give the manufacturer the most variety as
- 7 far how this gets affixed to the television.
- 8 There's no risk of damaging the screen and so
- 9 forth. There is one negative with it, which is that
- 10 from a -- well, of course we would want this to be
- 11 recyclable, but it is more plastic material so that is a
- 12 negative, and therefore we would like something like
- this to be an option but we would also like to have an
- 14 electronic option, and as mentioned earlier there is the
- 15 home retail mode situation for many TVs.
- 16 So in the case that it would be selected on
- 17 retail, then electronically the label would be at least
- 18 on some duty cycle. I know some of the feedback is we
- 19 wouldn't want it up 100 percent of the time because the
- 20 consumers would want to see, what does the picture look
- 21 like, but if it was 30 seconds out of every minute or
- something like this, then you would be able to watch the
- television and see the energy guide label as well as a
- 24 non obscured picture, so I'll leave these with you.
- 25 One last thing to ask is: Please consider

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1 actually a reverse labeling. The design of the
```

- 2 television is critical to us. We want it to look very
- 3 good, and a large yellow label, while this is large and
- 4 yellow, but this is meant to really dominate. If there
- 5 were a reverse color version with a yellow border, it
- 6 would also be very visible, very recognizable, and so
- 7 you might try that as an experiment.
- 8 MR. NEWSOME: Thanks. We have our design -- the
- 9 person that actually designed this label, TJ Peeler is
- 10 here, so it's good to hear those things. So I'll leave
- 11 this with you. Okay. Quickly, and then David Baron?
- 12 MR. SCHWARTZ: I know you need to move on.
- 13 Again this is Robert Schwartz for the retailers. We've
- been through with channels cards. In general they
- provide helpful information for consumers. To expect to
- 16 rely on it from a legally required point of view to --
- 17 made up with the product that it's supposed to be near
- and to be able to guarantee that the information is
- 19 accurate as would be required here, we cannot project
- 20 that it would be done with sufficient reliability by the
- 21 retailer.
- 22 And from an enforcer's point of view, there's
- absolutely no way to check whether the channel card
- information is appropriate to that particular product.
- 25 So it's not one that -- we agree that options have to be

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there, but it's not -- but we would say we've been
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- there, and it can't be one. Thank you.
- 3 MR. NEWSOME: Thank you. David?
- 4 MR. BARON: Thanks. David Baron, B as in boy,
- 5 A-R-O-N with Justice. We're mainly concerned about
- 6 compliance issues and enforcement, and I think what the
- 7 discussion here today has revealed is that although
- 8 there are options that will make it less likely that
- 9 labels will become disconnected from the product, that
- 10 the retailers are going to have to have some
- 11 responsibility here.
- 12 And there was a point of the GAO report from
- 13 several years ago that if you have such a disconnect of
- 14 responsibility between retailers and manufacturers, you
- qo into a store and a product isn't labeled, somebody
- has to be accountable for that. Somebody's got to be
- 17 accountable. We can't have the situation we have now
- 18 where there is no label on the product and no one is
- 19 responsible.
- 20 So I hope the Commission will keep that in mind
- 21 in adopting this rule. It's either got to be the
- 22 manufacturer or the retailer or both of them, and it
- 23 should not be the Commission's responsibility or the
- 24 responsibility of citizens to figure out who's
- 25 responsible. The consumer, all the consumer cares about

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is they want to see the label there, and you've got to
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- 2 make this an enforceable rule.
- I agree with several comments that the label
- 4 needs to be on boxes. It shouldn't just be an option.
- 5 There are some stores that do not have samples sitting
- out there, and you need to have the label on boxes.
- 7 On websites, I agree with Noah, some of these
- 8 websites, it's almost possible -- and some of them don't
- 9 have labels. On some of them it's impossible to find
- it, and you shouldn't be giving them the option to just
- 11 have the annual operating cost. It is an option in the
- 12 proposal. It's an option in the appliance rule. They
- ought to be required to provide the energy guide label
- on each page in which they display the covered product.
- 15 That's a requirement already for the operating costs.
- 16 It ought to be a requirement for energy guide as well.
- 17 Thank you.
- 18 MR. NEWSOME: Thank you, Dave. I think I'm not
- 19 going to meet my goal with this session, but why don't
- 20 we talk a little bit about content, and for the other
- issues, we'll I guess wrap it into the follow-up
- 22 session, but one thing that I know people have different
- ideas about is the categories or the bins that the
- 24 comparative information on the label -- the way that
- 25 that's set up.

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So why don't -- if anyone has any thoughts on
that, why don't we try to address that now in the next
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- 3 couple minutes, and then we'll take a break. Anyone
- 4 want to go?
- 5 MR. FAIRHURST: Yeah. Jon Fairhurst from Sharp
- 6 Labs of America. Yeah, we agree with others that the
- 7 bins are a bit too large. Our main concern is that it
- 8 actually makes our own products compete with our own
- 9 products so, for instance, we have a 40 and a 46 inch
- 10 television. The more efficient are 40 inch television,
- and adds to the mix. Actually that's competing against
- our own 46, so our preference is for smaller bins. I
- 13 would think five would be as large as you would want to
- 14 go.
- MR. NEWSOME: Five inch increments?
- 16 MR. FAIRHURST: Right. There are other options
- 17 that would be equally as acceptable, but I would say
- that five would be as wide as you would want.
- 19 MR. NEWSOME: Okay. Lydia?
- 20 MS. AOUANI: Lydia Aouani again from Intercan.
- 21 So we have one study in Canada that shows that customers
- shop first by TV size, and it goes -- it's equal with
- 23 the price, so that's the first criteria, so it's really
- 24 based on screen size, so if a customer goes there and
- 25 wants 42 inches and there's ten inch increments or five

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inches, it might not reflect exactly what they're
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- 2 looking for.
- When looking at the ENERGY STAR data, and you
- 4 can see the clusters of models per screen size, and for
- 5 example there are some 42 or 37, there is really a large
- 6 number of models, but if you go to the lower ends or the
- 7 higher ends, then there's a smaller number of models,
- 8 which could allow you to gather this screen size.
- 9 I would see more for popular models to have like
- 10 40 inch compared to 42 inches, have a range just for
- 11 them, so and on and so. It's high maintenance, but
- looking at the appliance label, for example, for
- refrigerators, we have 18 different ranges that we are
- 14 updating every year, so it is doable I think and
- 15 something to investigate further.
- 16 MR. NEWSOME: Okay. Thanks. So let's go Bill,
- 17 Adam and then Noah, and then we'll take our break.
- 18 MR. BELT: So based on the two ideas we've just
- 19 heard, let's say we have the FTC proposal, ten inch
- 20 ranges, and Lydia's down to the inch kind of thing. I
- think there's a happy medium, and we've looked at this
- very carefully, spent a lot of time on this.
- 23 Lydia is correct. TV sizes tend to cluster
- 24 around specific numbers. Some examples, and I can bring
- 25 this up and put it on ELMO if it starts working, and I

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1 would like to get that done. But some examples are 19,
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- 2 22, 26, 32, 37, 40, 42, 46, 55 and 65. These are
- 3 cluster points basically for TV sizes. It has a lot to
- 4 do with economies of scale and how you cut the glass for
- 5 TVs.
- These numbers are sort of emerging actually.
- 7 Just a few years ago they were spread all over the
- 8 place, but these are good, sort of the emerging cluster
- 9 points, and maybe a few years from now they'll be
- 10 slightly different cluster points or maybe a few less.
- 11 So as a result of that, I think that that ten
- inch scale that you have are too fairly arbitrary to
- begin with, are two big. In a couple of cases at least,
- 14 more than one cluster point falls into these ten inch
- 15 scales.
- 16 Talking about 30 inch TVs just for a second,
- 17 that's the most popular size, 32 falls in there. 37
- 18 falls in there. Well over 90 percent actually of TVS
- 19 are either 32 or 37 in that bin, so what you will have
- 20 is almost all of the 32 inch TVs being on the lower end
- of the scale, and all the 37 inch TVs be on the higher
- 22 end of the scale, and you haven't done anything to help
- consumer pinpoint how his 37 inch TV or 32 inch TV
- 24 compares against its peers.
- 25 So we're going to propose, and if we can get

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1 ELMO to work, I can show it to you today, but bins that
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- 2 are about in the range of four to five inch sizes, that
- 3 closely match the way we collect data today for how TVs
- 4 are sold to the public. We collect the data this way
- 5 because we are cognizant of where these cluster points
- 6 are, and we try to sort of balance across these ranges
- 7 how many TVs are being sold.
- 8 It just seems sort of mathematically a much more
- 9 intelligent way, and the benefit also, the mathematical
- 10 part, is it really does provide consumers a more
- 11 accurate measure of how a TV stacks up against its
- 12 actual real peers.
- MR. NEWSOME: Thank you, Bill. Adam?
- 14 MR. GOLDBERG: Yeah. I think the FTC proposed
- 15 bins in the NPRM matches kind of directly with what
- 16 Mitsubishi proposed in our responses last May. I think
- 17 for -- especially for the smaller sizes where there are
- 18 a couple of bins in -- a couple cluster points in one
- 19 bin, a good argument maybe could be made for having a
- little more granularity at small sizes, but I don't
- think there's any need to chop up the 70 inch and above
- 22 class.
- 23 And in fact, the larger screens in general, say
- 24 more than 60, is probably not real helpful to chop that
- up to much, so I don't have any specific comments

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1 contrary to Bill's proposal, but we certainly don't have
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- 2 any issue with smaller bins for smaller size sets.
- MR. NEWSOME: Okay. Thank you. And Noah? And
- 4 then we'll go to break.
- MR. HOROWITZ: We believe -- and I think it's in
- 6 the proposal, I just want to reinforce it, it should be
- 7 the viewable screen area, so if the bezel is half an
- 8 inch thick, that's not part of the area for the diagonal
- 9 that we're considering here, and that any bins or
- 10 categories should be technology neutral, so we're
- 11 comparing all 20 to 24 inch TVs whether they're LCD
- 12 plasma or something we can't even conceive of today.
- I have something for Tickle Me ELMO. I can hand
- this out. We plotted up the data, and you're exactly
- 15 right. There are some natural break points around 32,
- 16 37, so we think the ten inches that were originally
- 17 proposed aren't quite right. We think something should
- 18 be done, and we would be glad to talk to CEA. There's
- 19 probably some natural things.
- 20 You don't want them too big because that
- 21 disadvantages the larger TVs in that size. If they're
- 22 extremely narrow, it gets complicated, and then just by
- going down the tenth of an inch get to be compared to
- the other ones, so there's probably sweet spot, and I
- 25 think offline we can figure that out.

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1
              MR. NEWSOME: Thanks, Bill. We're going to talk
 2
      more about this because we're going to get this device
      working, and so after the next session, the session 3, I
 3
      think we want to explore this more.
 4
 5
              Let's take a break now. Let's meet back here at
      10:55. So let's do ten minutes.
 6
 7
              (Whereupon, a brief recess was taken.)
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1 SESSION 2: Possible Disclosures for Other Consumer
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- 2 Electronics
- MR. WILSHIRE: We're back in the second session
- 4 here. This is disclosures for other consumer
- 5 electronics, not TVs. Just a reminder, I'm Matt
- 6 Wilshire. I work with Hampton at BPC's Division of
- 7 Enforcement, and I'll do a very, very quick background
- 8 here just to kind of set the scene, and then I will turn
- 9 it over to some of the people at the table just to ask
- 10 them what -- which particular consumer electronics they
- 11 would like to discuss.
- Just by a little bit of background here, in our
- notice of proposed rulemaking, we discuss several
- 14 consumer electronics products, set-top boxes, DVRs,
- personal computers, computer monitors, game consoles,
- 16 audiovisual equipment and multi functioning devices, and
- 17 actually we did not propose any labeling for these
- 18 products in the NPRM, but we solicited comment about
- 19 test procedures, whether they existed for these
- 20 products, and whether the test procedures that we were
- 21 aware of could produce data on which we could base a
- label that would be helpful for consumers.
- The key point or the key issue that the
- 24 Commission will have in front of it in determining
- 25 whether to require energy use disclosures for these

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1 products is going to be whether a disclosure is going to
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- 2 be helpful to consumers in making purchasing decisions,
- 3 so if we could focus on -- I think that's the key issue
- 4 that we should probably focus on in this second session.
- 5 So I would like to start by asking commenters,
- 6 perhaps just restarting the first session, going around
- 7 the table, and starting I guess maybe this time starting
- 8 with Lydia and asking them if there's any particular
- 9 electronic device they would like to discuss.
- 10 It's okay if you don't have one.
- MS. AOUANI: We have actually. So when looking
- 12 at the different proposed electronics, so far what we
- see as relevant would be probably the set-top box, and
- 14 what we had in mind is not so much labeling the set-top
- box itself, but there could be an eventuality to include
- some of the energy consumption information as part of
- 17 what the service provider is giving to its customer
- 18 because of the specifics of the set-top box and how does
- 19 the provider modify the set-top box energy consumption
- when the software is modified as well as the operating
- 21 system.
- 22 So as far as the older products are concerned,
- 23 products such as computers or servers or things like
- 24 that, so far I think that the different configurations
- 25 make it really hard for the time being for -- to label

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1 other things such as multi functional devices or
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- 2 monitors are -- in my opinion, it's mostly for the
- 3 business market, so it might be a difference of approach
- 4 that we consider there.
- And, yes, certainly also DVDs and older products
- 6 have a high energy consumption so they would be a second
- 7 good candidate so, yes, set-top box would be definitely
- 8 the product that I would like to look at today.
- 9 MR. WILSHIRE: Thank you. Bill?
- 10 MR. BELT: So I'm going to mostly defer to my
- 11 colleague, Doug Johnson, from CEA on that issue of the
- four products that we will be discussing now, but
- generally speaking, we see by our comments last year in
- 14 the advanced notice of proposed rulemaking where we
- 15 suggest for each of those product categories and for
- 16 various reasons that we not move into labeling at this
- 17 time.
- 18 Again, we support the concept. Certainly in
- 19 general our goal and our interest right now is in TVs,
- 20 which critically important product right now, and I
- 21 don't want to be distracted I guess, if it's the right
- word, by other products, but I'll defer to doing
- Johnson.
- 24 MR. WILSHIRE: Okay. Thank you. Jason?
- 25 MR. FRIEDRICH: Sure. So I said earlier, we're

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1 the largest manufacturer of set-top boxes for lease. We
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- 2 don't currently sell set-top boxes at retail, and as we
- 3 said in our comments, sort of I want to give voice to
- 4 some of the differences that exist in the lease
- 5 environment, and of course on the discussions of TVs,
- 6 we focus very much about a retail environment. There
- 7 are a different set of challenges that exist in the
- 8 retailer environment with respect to manufacturers, but
- 9 first is about control.
- 10 You said earlier, manufacturers exercise a
- 11 certain level of control, and then the retailers can
- 12 display product, it's very, very different in the lease
- 13 environment. Traditionally the manufacturer of a leased
- 14 set-top box would not touch the end user in any way,
- shape or form necessarily directly. We would sell the
- 16 product directly to the service provider, and they would
- 17 furnish it to the end user.
- 18 And I think there are also -- there's a
- 19 different set of concerns around choice, going into a
- 20 retail store, looking at devices and making choices
- 21 based on ENERGY STAR concerns. Traditionally when folks
- lease a set-top, I think the first question is whether
- they want to go to a retail outlet and buy a set-top at
- 24 retail or they want to lease one. Once that decision is
- 25 made, they want to lease a set-top box, then it becomes

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1 a question about functionality.
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- 2 Do you want a very basic set-top with perhaps a
- 3 digital analog type adapter? Do you want a DVD? Do you
- 4 want a multi room DVR? And once that decision is made,
- 5 perhaps ENERGY STAR concerns could come into play.
- 6 Perhaps it comes into play when, as the FTC noted in its
- 7 decision, when you're actually determining which service
- 8 provide you want to sign up for your video service.
- 9 So I just want to sort of over score, it's a
- 10 very different set of concerns. It's a business
- 11 relationship. Consumers are making different choices in
- 12 a different environment, in a leased environment, and so
- 13 I think we just need to be enormously cautious and
- 14 mindful of these differences as we move forward.
- MR. WILSHIRE: Thank you. Adam?
- MR. GOLDBERG: I don't have any particular input
- 17 for this aspect.
- 18 MR. WILSHIRE: That's fine. That's great.
- 19 Chris?
- 20 MR. MCLEAN: Yes. Well, in terms of other
- 21 devices, I think some of the comments we made earlier
- 22 about TVs are just as relevant. You take into account
- the retailer realities.
- MR. WILSHIRE: Chris, could you speak into the
- 25 microphone so that everybody can hear?

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1
              MR. MCLEAN: Frankly, the realities of modern
 2
      retailing, and of course, these are smaller devices and
 3
      there are less available space. Some are displayed.
      Some are not. Some are sold in boxes.
 4
 5
              On the issue of set-top box, the CERC is very
 6
      excited about what's going on over at the Federal
      Communications Commission and the National Broadband
 7
 8
      Plan of at least proposing a future where we can break
 9
      open the mark for set-top box, particularly consumer
      choice and competition and innovation, and we actually
10
11
      think in that kind of vibrant, competitive environment
      for set-top boxes, we will also unleash these forces to
12
13
      have energy efficiency be an important part of that
     buying decision.
14
              So even though we are in kind of a handcuffed
15
      situation now with cable and satellite and what type of
16
     boxes you have, we are very hopeful that the Federal
17
18
      Communications Commission breaks that wide open, and
19
      consumers get to control their set-top box decisions.
20
              Then we would urge the Commission to take into
      account that one of the exciting things we see happening
21
      is convergence of products, and that converged products,
22
23
      whether it's a combined DVD, DVR, set-top box or VCR
24
     DVD, you will yield a more efficient energy use than
      having two separate devices plugged in separately and
25
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- taking phantom power away.
- 2 So the measurements are kind of important, and
- 3 the assumptions are kind of important as to how you can
- 4 adequately score these kind of new converged products,
- 5 so we're comfortable with the idea of studying the other
- 6 products, particularly given the lack of clear standards
- 7 at this moment like we have with televisions, but we are
- 8 very -- we very much believe that consumers want this
- 9 type of information and should be moving in that
- 10 direction.
- 11 MS. LYNCH: Thank you. Margie Lynch. We're
- interested in discussing all of the products on the
- 13 list. At the same time, we're still doing our research
- 14 to respond to the great set of issues and questions that
- the report flags. I think you all did a very thorough
- job in identifying the issues. I think there are some
- 17 tricky things to unearth.
- 18 I mean, one, in the course of doing some
- 19 research to respond to the issues we've raised, one of
- 20 our members, the Ontario Power Authority reported on
- 21 some information they've been gathering as part of a
- 22 pilot program on set-top boxes, and they said that there
- are only a minority of people who reported that they're
- 24 ever concerned about the electricity usage of their
- 25 set-top boxes, about 11 percent.

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1
              However, once they were made aware of the
      electricity consumption of the set-top boxes, 76 percent
 2
 3
      said that they would take electricity usage into
      consideration when they're choosing their boxes, so we
 4
      have a huge vacuum of information right now. The ENERGY
 5
 6
      STAR mark is the only indicator of consumption and the
      information ENERGY STAR collects, I think I've seen some
 7
 8
      prior information that most consumers assume that
 9
     products are efficient because they are new, and it
      would be great to see how we could move forward.
10
11
             And again the questions you raised are good
      ones. We want to do all of this responsibly. We'll try
12
13
      our best to help you do that responsibly, but one
      question I would ask is: If we're not able to move
14
      forward with any of the other products at this point in
15
      time, given the great set of questions you've raised, is
16
17
      there any opportunity to understand when this might be
18
      revisited so we don't lose an opportunity to jump on it
19
      as soon as we possibly can when we're in a position to
20
      answer the questions you raised?
21
              MR. WILSHIRE: Okay.
                                    Katharine?
22
              MS. KAPLAN:
                           Yes. Hi there. I would agree with
23
     Margie and Chris. I think both made the point that I
24
      think consumers have an appetite for more information
      than they've ever had before when it comes to energy
25
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1
      use, and we, at ENERGY STAR, are looking hard at how we
      can provide greater information to consumers, and I
 2
 3
      would imagine that if there is an opportunity for an
      organization like the FTC to do so with an energy quide
 4
 5
      label, that there what be interest from consumers in
 6
      having that additional information, recognizing that
      ENERGY STAR ideally covers only a portion of the market.
 7
 8
              A couple of notes. I think a product category
 9
      where there's growing interest, maybe not from all
      consumers but by a good segment of the population, is
10
11
      game consoles, and so I would suggest that that be a top
     priority.
12
13
              I agree that set-top boxes are a unique product,
     but I think, as Chris mentioned, it's a really changing
14
      category, and I think that the retail opportunity will
15
      grow and grow and that that should be put on the list of
16
      priority products, although I think we should give it a
17
18
      little time to kind of settle out because I know through
19
      a regulatory process, you sort of have to have all your
20
      ducks in a row before you move forward.
              And then one other note is that for products
21
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an energy quide would probably fall short of what a

like servers where there's really a commercial buyer, I

think that's a very interesting product category, but I

think that the level of information that's provided by

22

23

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1 buyer of a server would be looking for.
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- 2 For example, for servers and storage and other
- 3 enterprise level of equipment, we are requiring a power
- 4 performance data sheet that would be used by a buyer of
- 5 a server or a manager of a data center, and it's utterly
- 6 detailed, and it provides all sorts of information that
- 7 gets at things like how is this product configured, and
- 8 what components in it use what amount of power?
- 9 And I think that's sort of the level of detail
- 10 that you would need in order to provide something
- 11 meaningful to the buyer of a server, so I would focus in
- on consumer oriented products and put game consoles at
- 13 the top of the list.
- 14 MR. WILSHIRE: Okay. Thank you.
- MR. NEWSOME: Can I jump in? That's a good
- point, and just to note, aside from the products that
- 17 are enumerated in the statute, the consumer electronics,
- 18 we have authority to label any consumer product, but it
- 19 has to be a consumer product, so it has to primarily be
- 20 used in like a residential setting.
- MS. KAPLAN: Great. Thanks.
- MR. WILSHIRE: Noah?
- MR. HOROWITZ: We think what you're doing on TVs
- is great, and we encourage you to go full speed ahead,
- 25 focus on that, and then to the extent you have resources

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and time, in the short-term, we think monitors and
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- 2 computers, all the critical pieces of what are you
- 3 measuring, test method data, duty cycle, that
- 4 information is available so we would encourage you to
- 5 quickly pursue monitors and computers, and computers I
- 6 would have subcategories of desktops and laptops, and
- 7 then you could have the follow on conversation, how do
- 8 you deal with screen size and functions and things like
- 9 that.
- Then I agree with what was said by my colleagues
- 11 who spoke previously, longer term, they might not be
- ready for you to move forward today, but hopefully a
- 13 year or so later, game consoles and set-top boxes, the
- 14 test methods will be more mature and things like that,
- and the reason we too believe set-tops are important is
- 16 many of the full function set-tops that are out there
- 17 today consume as much or more power than the TV they're
- 18 connected to, and that's what we've been focusing on.
- 19 So we think it would be a shame to label the TV
- and tell the consumers, But, hey, that thing next to it
- 21 might be consuming even more energy per year, and the
- reason for that is many of them stay at full or near
- full power 24 hours a day, and you might have multiple
- 24 set-top boxes in the home.
- 25 The fact that there's a different distribution

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1 channel, I think we all recognize that, but I don't
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- think that should prevent this from happening, and it's
- 3 clear that in the future, that retail model might
- 4 change, and simply having information is powerful.
- 5 Manufacturers don't want to be on the right-hand side of
- 6 that scale, so simply having that out there, even if
- 7 it's after the purchase, we think that's still a good
- 8 thing to do.
- 9 On game consoles, there might be a factor of
- 10 five difference in the power consumption of some of
- 11 these models. The Wii consumers roughly 20 watts when
- 12 it's on. The Xbox 360 and PlayStation 3 have been in
- excess of a hundred, although that's coming down.
- 14 Consumers don't know that. We think that needs to get
- 15 out there.
- 16 MR. WILSHIRE: Thank you. Well, based on what
- 17 I've heard as we went around the room here, it sounds
- 18 like there is -- the priority products are game
- 19 consoles, set-top boxes and computers and computer
- 20 monitors.
- 21 Why don't we start with -- why don't we delve in
- 22 a little more detail on those products and start with
- 23 set-top boxes. In particular, maybe the best place to
- 24 start here is given the distribution, a little bit
- 25 different distribution method of the set-top box coming

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1 from provider and leased, if the Commission were to
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- 2 require an energy disclosure, what would be a feasible
- 3 way, if any, to get the information to the consumer in
- 4 terms of disclosure?
- 5 Would it be labeling, Internet disclosures, a
- 6 combination of those, something else? I see that Adam's
- 7 already, not Adam -- sorry about that, Jason is ready to
- 8 get in here, so why don't we just start with you.
- 9 MR. FRIEDRICH: Actually I wanted to respond to
- 10 an earlier point. We certainly agree energy efficiency
- 11 continues to be of incredible importance to our
- 12 consumers and our service providers customers. As a
- matter of fact, there was recently a press release about
- 14 our partnership with Verizon Wireless on some energy
- 15 efficiency, and those set-top boxes.
- 16 We've engaged very closely with EPA on ENERGY
- 17 STAR. Our customers care about this issue because their
- 18 end user customers care about it, so that's completely
- 19 separate and apart from the retail availability of
- 20 set-tops. The ENERGY STAR and energy efficiency will
- 21 continue to be important to our service provider
- 22 customers because we know it's important to their end
- users.
- In terms of the FCC piece, they're in very
- 25 preliminary stages, only notice of inquiry to be

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1 released at the end of the month, very dynamic
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- 2 innovative space. I mentioned this DTA, this very small
- 3 form function box, been talking about gateways, all
- 4 these sorts of devices will very much change the
- 5 characteristics. It is an innovative space which
- 6 perhaps changing business models, I would be reluctant
- 7 to tie too much to the FCC proceeding because it is so
- 8 much in the sort of preliminary stages, but certainly
- 9 it's a dynamic, innovative space, and that's something
- 10 we need to be mindful of.
- In terms of your direct question, it seems to me
- that the missing link here in terms of lease set-tops
- would be the service providers. They would probably be
- 14 better able to answer that question. They communicate
- directly to end users than a manufacturer of leased
- 16 set-tops would.
- 17 MR. WILSHIRE: Another question we raised in the
- 18 NPRM regarding set-top boxes is whether there's a range
- of energy use that would help -- that would necessitate
- 20 a disclosure. Are there any views here about that
- 21 issue? Katharine?
- 22 MS. KAPLAN: Yes, there is a range of energy use
- of these products, and again you would probably need to
- 24 be -- clearly one of the biggest drivers is the features
- 25 or functionalities that are associated with the set-top

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1 box, but if you were to bin by functionality so, mostly
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- does this have a DVR in it is one of the biggest
- drivers. Then I think that there's great range of
- 4 energy use among products that are available, and we
- 5 have a reasonable data set we would be happy to share.
- 6 MR. WILSHIRE: Thank you. Noah?
- 7 MR. HOROWITZ: Yes. NRDC and its consultant are
- 8 in the field now measuring the power use and different
- 9 modes of the currently available set-top boxes, and we
- 10 will make that data available. That should be in the
- 11 next few months.
- 12 MR. WILSHIRE: We have a question from the
- 13 audience. Jon?
- 14 MR. FAIRHURST: Jon Fairhurst, Sharp Labs. As I
- mentioned, I was the project leader for IEC 60287 2.0,
- 16 which addressed the televisions. Just for your
- information, there's an effort right now on the 3.0
- 18 version of that standard that addresses set-top boxes.
- 19 I'm expecting that it will be published around
- 20 the first of the year. It could slip some, but it's
- 21 basically the same document. Nothing is changing for
- 22 televisions or any other category. The scope for the
- changes on 3.0 are set-top boxes only, and then, Bill,
- there are some -- I don't remember the numbers, but
- 25 there are some set-top box measurement standards from

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1 CEA available.
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- 2 So we don't make set-top boxes, so I'm not
- advocating for anything, other than making sure that you
- 4 have the most current information about the measurement
- 5 techniques.
- 6 MR. WILSHIRE: Thank you. Are there any other
- 7 comments regarding -- the NPRM noted ENERGY STAR as a
- 8 test for energy use of set-top boxes. Are there any
- 9 comments about the appropriateness of relying on that
- 10 test for any energy disclosure for set-top boxes, other
- than what we've already heard? Okay then.
- 12 Are there --
- MR. NEWSOME: Katharine?
- MS. KAPLAN: I could offer that all of the test
- procedures that we make use of are vetted, well vetted
- 16 among stakeholders, and it was my understanding that
- 17 62087 3.0 actually used the ENERGY STAR test procedure
- 18 as a foundation, but maybe, Jon, you could speak to
- 19 that.
- 20 MR. FAIRHURST: That's right. The work in
- 21 ENERGY STAR is very much related to the work in CEA, and
- that informed the work in IEC as well, so a lot of
- harmonization as much as possible between those
- 24 standards.
- MR. WILSHIRE: Thank you. Bill?

```
1
                         If I remember correctly, that sort of
              MR. BELT:
      chain of events was CEA standards, one for standby mode,
 2
 3
      one for on mode. That was taken up by the Canadians
      with a slight modification, not particularly important.
 4
 5
      Canada's version then became morphed into the EPA test
 6
      procedure, and the EPA test procedure is in turn
      morphing into IEC 62087 3.0.
 7
 8
              MR. WILSHIRE: Okay. Before we leave the
 9
      set-top boxes, I would like to kind of circle back to
      something that Jason discussed, which is the best way to
10
11
      make any energy use disclosure. Jason, I believe you
      mentioned the providers would be the appropriate way to
12
13
      do that.
              We had raised in our in the NPRM the possibility
14
      of the provider doing so through an online disclosure or
15
      something like that. Are there any views on whether
16
      that's feasible and appropriate or an appropriate way to
17
18
      communicate energy use to consumers?
19
              MR. HOROWITZ:
                             We're not opposed to an
20
      electronic disclosure, but we think there should be the
21
      equivalent of a piece of paper. When Comcast or Time
22
      Warner or whomever deploys the box in your home, which
23
      is the current model, there should be some way, whether
24
      it's attached to the box or in the manual or
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25

something -- there should be a clear disclosure, this is

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1 how much power and his is what it cost to operate this
```

- 2 product.
- 3 MR. WILSHIRE: Margie?
- 4 MS. LYNCH: I was just going to add that it
- 5 would be great also to get it into whatever marketing
- 6 materials or information is presented to the consumer so
- 7 it's actually at the time where they're choosing what
- 8 type of service to select.
- 9 MR. WILSHIRE: Katharine?
- 10 MS. KAPLAN: I would agree with that. I think
- 11 that there are -- I'm not sure if you need to have the
- same requirements for a box sold at retail versus one
- that is leased, but if in fact you need the same
- 14 requirements for all boxes, I would suggest that you
- require, if you pursue this product, a physical label,
- 16 but then I also think you need a second step because the
- 17 consumer, when buying -- when signing up with a service
- 18 provider may see that they don't -- may be in a spot
- where they don't have much upfront information.
- 20 I think you should require service providers to
- 21 make that information available while consumers are
- 22 selecting the box or even selecting the service
- 23 provider.
- MR. WILSHIRE: Chris?
- 25 MR. MCLEAN: Yeah. When we do get that dynamic

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1 market, which we of course as retailers hope is sooner
```

- 2 rather than later, we certainly don't want a leased
- 3 regime to somehow be able to hide the ball on the
- 4 comparability, so I hope you just actually anticipate
- 5 that this will be competitive and that consumers will be
- able to choose between a leased model or a purchased
- 7 model and be able to make that kind of information.
- Not in any way speaking for service providers,
- 9 but I think the parallel is the same. The data is in
- 10 the control of the manufacturer, and I think the
- 11 manufacturer has to be the one that can put forward that
- information, whether the retailer is a store retailer or
- the retailer is a cable provider.
- MR. WILSHIRE: Okay. Are there any other
- 15 comments on the set-top boxes?
- I think we probably want to move on now to game
- 17 consoles, another product mentioned earlier when we went
- 18 around the room, and I quess the first question we had
- in the NPRM about game consoles is whether the existing
- 20 ENERGY STAR test procedure is appropriate given that
- 21 it's based on an off or sleep mode, and if the ENERGY
- 22 STAR test it not appropriate for an energy use
- 23 disclosure, is there any other test out there that would
- be an appropriate measurement for use of consumer
- 25 disclosure?

```
Noah?
1
 2
              MR. HOROWITZ: NRDC did the first in depth look
 3
      at the amount of power that video game consoles use in
      different operating modes. Whether you're playing a
 4
 5
      game, that's a certain type of energy consumption, power
 6
      consumption. If you're watching a movie, it could be
      different, and then if you physically turn it off or if
 7
 8
      you leave the thing loaded, there are multiple modes,
 9
      and you need a test method for each of those.
              This is why I put this in that second category.
10
11
      Some of those pieces we will acknowledge are not there
      yet, so ENERGY STAR is doing a good job of trying to
12
13
      create a spec for game consoles. They're currently not
      considering doing anything in on mode, and if you're
14
      going to report how much energy does something use per
15
      year, you would need on mode. The fact that we don't
16
      have the test method is not a reason not to move
17
      forward. I think you could jump start a process to do
18
19
      that.
20
              You need to figure out which game do you play
      and how often do you hit the shooter button or painting
21
22
      button or whatever.
                           Those mechanics are what happens in
23
      the test procedure committees that Jon and I and others
24
      have served on.
                       It's not insurmountable. Just a little
```

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bit of homework needs to be done, and I'm hoping with

25

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1 CEA and others we can hand that to you, but acknowledge
```

- 2 it doesn't exist today.
- 3 MR. WILSHIRE: Okay. Just a quick follow-up I
- 4 quess. Am I correct in assuming then that at this
- 5 point, you don't think a disclosure based solely on the
- 6 ENERGY STAR test as it exists today would be helpful to
- 7 consumers?
- 8 MR. HOROWITZ: I need to think more about that.
- 9 It's a baby step, and it wouldn't be complete, but is
- that a reason not to go forward? I have to think
- 11 further about it.
- MR. WILSHIRE: Any others? Bill?
- 13 MR. BELT: As Noah said, there is a lot of
- 14 missing information, and we're working with partners at
- 15 EPA and others to try to fill in some of those blanks.
- One we're working on right now, sort of just to update,
- is usage patterns of consumer on these devices. A very
- 18 critical piece of information that is missing is how
- much time do these devices spend in the on mode and the
- 20 standby mode, and how much time are they being played
- games or are they watching media of some other kind like
- 22 Blu-ray so usage power, absolute information, good
- information about usage patterns, it's difficult to
- 24 report in any way.
- 25 So we're working on that right now. We're in

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1 the early stages of producing a survey. It's out for
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- 2 comment with stakeholders, including the EPA, right now.
- 3 We'll be fielding that survey in the next three weeks or
- 4 so I think at the most, probably another few weeks to
- 5 get the results and process the results, and then use
- those results to help inform the EPA process.
- 7 MR. WILSHIRE: Another question -- sorry. Noah?
- 8 MR. HOROWITZ: One last follow up on that. I
- 9 agree we don't have good duty cycle data, and one option
- 10 could be in game play and in movie play, here's the
- 11 range of power. You could do a slightly modified energy
- 12 quide label until we have consensus data on duty cycle.
- 13 MR. WILSHIRE: Transitioning from what test
- 14 procedure is out there right now, we noted in the NPRM
- 15 that there is some discrepancy -- discrepancy between --
- in the research as to just how much energy these
- 17 products use, and therefore what kind of range we're
- 18 talking about in terms of energy usage.
- 19 Noah already alluded to this a little bit
- 20 earlier, but I want to take this time to solicit any
- 21 other comments, what do people think? There is a range
- of energy use somewhat to the point that it would be
- 23 helpful to consumers to understand how much each device
- uses.
- 25 MR. JOHNSON: Doug Johnson with the Consumer

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1 Electronics Association. We did a study in 2007 that
```

- 2 took a look at energy use across our industry in various
- 3 product categories. I think the FTC is familiar with
- 4 that study. We are revising that study this year.
- 5 Among the category we'll cover in the study will be game
- 6 consoles.
- 7 The last time we took a look at game consoles
- 8 was with the 2007 study, but that study did not include
- 9 analysis of the current generation game consoles that
- 10 are on the market today, but nonetheless, in looking at
- 11 the products that I suppose rise above the 100 kilowatt
- 12 hour threshold a year, it really is televisions.
- Personal computers, and set-top boxes, game consoles at
- 14 that time were not.
- The study that we're doing this year, the
- 16 revised study will inform us and others of the current
- 17 market and whether energy uses passes that threshold. I
- 18 think the 100 kilowatt hour threshold has been a
- 19 standard anyway that some in government have looked at,
- whether something is significant or not, but I just
- 21 wanted to mention that, so we will be taking a look at
- 22 game consoles with the current products that are on the
- 23 market this year. Thank you.
- MR. WILSHIRE: If the FTC were to go forward
- 25 either now or after getting more data, how would the --

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what is the best way to communicate energy use
```

- 2 information to the purchasers of game consoles? These
- 3 are devices that can be purchased in a variety of ways,
- 4 online or in retail stores, and I know in the NPRM, the
- 5 Commission was trying to get a sense of how is the best
- 6 way mechanically to display this information?
- 7 Noah, I should have called on you before I
- 8 raised that question, but go ahead.
- 9 MR. HOROWITZ: That's fine. In terms of the
- 10 annual energy use of these devices, it varies as much on
- 11 the design of the box as how you use it.
- 12 MR. WILSHIRE: Noah, speak into the mike.
- 13 MR. HOROWITZ: Sure. If you do not turn over
- 14 the Xbox 360 or the PlayStation 3, you consumer almost a
- thousand kilowatts per year, which is well in excess of
- 16 the hundred kilowatt threshold. If you turn it off,
- it's dramatically lower, so we might want to consider a
- two part disclosure. If left on all the time, it's \$100
- 19 a year making up these numbers. If you turn it off,
- 20 it's \$10 a year.
- That's very different than the way you're doing
- things, but something to consider.
- MR. JOHNSON: One follow up on to that as
- 24 parties indicated, we just don't have a good
- 25 understanding of consumer usage, so it is very difficult

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1 to have an annual energy use figure, unit energy
```

- 2 consumption for game consoles in the absence of good
- data on consumer usage patterns in different operating
- 4 modes.
- 5 MR. WILSHIRE: Any other views on this topic?
- 6 We can move on I quess -- we will have a brief
- 7 discussion about computers and computer monitors. We
- 8 note in the NPRM that ENERGY STAR has a test for
- 9 computer power use, but it's based on the off sleep or
- 10 idle mode, and we raised a specific question as to
- whether a disclosure based on that test would be helpful
- 12 to consumers.
- 13 Are there any views on that? Katharine?
- 14 MS. KAPLAN: Although we agree that ideally we
- would have a test procedure for active mode, we don't
- 16 have that at this time and hope that in the future we
- 17 get to that place, but we also recognize the vast
- 18 majority of time, a computer is not in active mode.
- 19 It's in these other modes, including idle and sleep,
- 20 because of the great progress that's been made in power
- 21 management.
- So I think it's very meaningful to report out to
- 23 consumers on the existing modes that we have test
- 24 procedures for, idle, sleep and standby, and when active
- is added, ideally it would enhance the label.

```
1
              MR. WILSHIRE:
                             Noah?
 2
              MR. HOROWITZ:
                             We concur with Katharine.
                                                         Idle
 3
      is a very good proxy for on mode. It would be very nice
      to have on, but we're 90 percent of the way there, and
 4
 5
      we think we should move forward using the current test
 6
      methods and metrics that you have.
 7
              MR. WILSHIRE: Okay.
                                    Chris?
 8
              MR. MCLEAN: Yes, and I would just like to
 9
      restate our confidence in the ENERGY STAR grant and how
      well that is accepted, and I think it's very important,
10
11
      much like the television discussion, that we have apples
      to apples so that customers who are shopping for an
12
13
      ENERGY STAR rated product will also be able to transfer
      that kind of information in doing the comparison.
14
              The other thing is I think what's a real danger
15
      in computers and monitors is if states start coming up
16
      with their own schemes, which would just completely
17
18
      confuse everybody.
19
              So again this larger theme that you've well
20
      established in the television of consistency and harmony
      with ENERGY STAR I think is a very good model to follow.
21
              MR. WILSHIRE: We noted also in the NPRM that
22
23
      there were some comments to the effect that it may be
24
      difficult to determine or estimate energy usage given
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25

that computers are set up very differently, depending on

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1 what people want in them, how many drives, memory, et
```

- 2 cetera.
- 3 Are there any views about whether those are
- 4 significant obstacles, and if so, what could be done to
- 5 overcome them?
- 6 MR. JOHNSON: Doug Johnson with CEA. CEA was
- one party that commented on this very issue during last
- 8 years public comment period. Our suggested approach, or
- 9 an approach that was suggested by some of our members
- 10 was to consider perhaps a base case. We recognize that
- 11 computers sometimes are purchased as is and other times
- are customized by the consumer before purchase.
- 13 In those cases where the consumer configures a
- 14 computer and selects certain components that have a
- great bearing on energy use, we think it would be
- 16 challenging to have energy use disclosures that are that
- 17 specific for specific models that are configured and
- 18 sold to consumers.
- 19 So that led to some companies suggesting perhaps
- a base case type approach or basic configuration type of
- 21 disclosure and some acknowledgment that if you select
- 22 components that are different than this base case, this
- 23 might have an impact on your actual energy usage or
- 24 something like this, so that was our thinking last year,
- and obviously we're collecting comments again in this

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1 current round from our members.
```

- 2 MR. WILSHIRE: Katharine?
- MS. KAPLAN: Doug, I understand your point, but
- 4 I also think that a base model often performs very
- 5 differently from an energy perspective than the finished
- 6 and enhanced product that a consumer might want, and so
- 7 I think it's something that we would need to think
- 8 through in order to communicate meaningful information
- 9 to the consumer, and something that comes to mind is the
- 10 very sophisticated online configuration systems that
- 11 have been developed by two of the larger computer
- manufacturers who do a lot of selling of built to order
- 13 systems online, and the fact that they can tell you, as
- 14 you configure your product, whether you qualify for
- 15 ENERGY STAR.
- 16 So I'm wondering: Could something very similar
- 17 be done for energy use information so that we don't ask
- 18 that these manufacturers report on average how many
- 19 watts these products would be used based on a duty cycle
- 20 that ENERGY STAR has prescribed, but why couldn't the
- 21 FTC suggest that kind of disclosure?
- MR. WILSHIRE: Well, before we leave computers,
- 23 I just want to see if there are any comments on what
- type of disclosure would be appropriate beyond what
- 25 Katharine just mentioned in terms of placement, in terms

```
of sort of the logistics of labeling and online
```

- 2 disclosure? Are there any views on that topic? Noah?
- MR. HOROWITZ: While a lot of purchases are made
- 4 online, some are made in regular stores, and we still
- 5 should have some sort of physical disclosure in the
- 6 store as well.
- 7 MR. WILSHIRE: Okay. Noah, do you have --
- 8 sorry, let me just ask Noah a quick follow-up. Do you
- 9 have any views as to placement of those on store? Are
- 10 we talking a sort of hang tag or are you thinking of
- something that's actually directly adheres to the
- 12 product?
- MR. HOROWITZ: We're agnostic in terms of how
- 14 you physically attach things. Our basic principal is
- when you're looking at the product and the price, nearby
- should be that information on the energy use?
- 17 MR. WILSHIRE: Katharine?
- 18 MS. KAPLAN: Yes. I wanted to suggest that
- 19 another consideration be just like with TVs, this idea
- of binning by size. With computers, there is certainly
- 21 different means of binning computers as well, so we've
- 22 taken a crack at that with ENERGY STAR, and you could
- use that as a starting point to seek comments or the
- very basic to a very media specific or a sophisticated
- 25 unit, so you may need to think about how you kind of

```
1 group products for a fair comparison.
```

- MR. WILSHIRE: We've covered about -- sorry,
- 3 Chris?
- 4 MR. MCLEAN: I was just going to say our
- 5 concerns about tags and having disclosures separated
- from the product applies just as well to these other
- 7 categories as well. It should be a manufacturer's
- 8 responsibility. It should be affixed by the
- 9 manufacturer so it's part of the product.
- 10 And again computers are even more separable from
- 11 their information than the TVs, so I mean, I think that
- 12 you've got all the same kind of issues we talked about
- for televisions on how the tags are done.
- MR. WILSHIRE: All right. Well, I think we've
- 15 covered the products there that were mentioned when we
- 16 first went around the room as priority. Noah, I'm
- 17 sorry?
- 18 MR. HOROWITZ: Monitors were one that was
- 19 brought up. I don't know if you plan on talking about
- 20 those.
- 21 MR. WILSHIRE: Oh, that's right. Yeah. I think
- we have similar questions and similar concerns about
- 23 monitors. The ENERGY STAR test that exists right now,
- 24 as we understand it, uses a fixed screen image as a way
- to measure energy use and monitors. We had asked

```
1 specifically whether this was a test that would be
```

- 2 helpful, that could be the basis of an energy disclosure
- 3 that's helpful to consumers.
- 4 Katharine, do you want that issue or something
- 5 else? I'm not sure.
- 6 MS. KAPLAN: I'm sorry, I just left this up, but
- 7 I will comment that I think when it comes to monitors,
- 8 we took -- made a go at including information specific
- 9 to test setup that would help us to get at comparing
- 10 products based on luminance, not just on screen size,
- 11 which is what we had historically done.
- 12 And I think both with TVs and monitors, we're
- learning as we go on luminance as kind of our global
- 14 partners, and so I would say this is a product category
- where we have a lot of good information, a lot of
- history, and we should begin a process, but we should
- 17 also give a little bit of space to fine tune, setup and
- 18 luminance considerations.
- 19 MR. WILSHIRE: Jon?
- 20 MR. FAIRHURST: Once again wearing my IEC hat,
- 21 when we developed the television test procedure, there
- 22 are actually three different options. There's the
- 23 dynamic broadcast loop, which shows a ten minute video.
- 24 That's what's used for television. There is a four
- 25 pattern group of signals that's used in Japan for

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1 testing, but we also did a third one which is called the
```

- 2 Internet loop.
- We did an analysis a hundred of the most popular
- 4 Internet sites, looked at their average luminance, and
- 5 published that as part of the DVD, so I think it's
- 6 probably not FTC's role to work on measurement
- 7 standards, but that is a resource available for
- 8 potentially large displays and so forth, displays that
- 9 are not used primarily for television viewing, so that
- 10 resource is available, but to my knowledge no group has
- implemented that yet in any standard.
- 12 MR. WILSHIRE: Okay. Assuming that we can get
- 13 the data here, are there the same issues for computer
- 14 monitoring in terms of binning and range categories?
- Does anybody have any comments on that?
- MS. KAPLAN: I'm happy to follow-up with the
- data that we have on monitors. I think there will be
- some binning, and I think if you're interested in going
- through the full range of displays, there's certainly
- 20 now quite small and quite large displays, and so you
- 21 will have to do some binning, but I would need to follow
- up with data on specifically what we would recommend for
- 23 that binning.
- MR. WILSHIRE: Okay. Noah?
- 25 MR. HOROWITZ: This gets into arcane stuff that

```
1 we don't want to get into today. I just want to cue it
```

- 2 up as there's some debate, what's a monitor and what's a
- 3 TV, and you need to be clear on that. And a simple,
- 4 hard line has been, if you've got a tuner in it, and you
- 5 mark it yourself as a TV, you're a TV. If you don't
- 6 have a tuner, you don't.
- 7 I don't know what the right answer is, but that
- 8 needs to be part of the discussion as we're now seeing
- 9 40 plus inch, quote, monitors or displays out there, and
- 10 would those fall into the monitors? If so, the bins
- 11 need to accommodate that.
- MR. WILSHIRE: Margie?
- MS. LYNCH: I was just going to make a small
- 14 note. I think the legislation talked about personal
- 15 computer monitors. The ENERGY STAR specification for
- 16 displays also includes digital picture frames. I just
- wanted to flag that. I don't have an opinion to offer.
- 18 I think that energy use comparatively is likely a lot
- 19 smaller, but I must want that to be on your radar
- 20 screen. It also includes professional display, but I
- 21 don't know that that would fall under your purview.
- MR. WILSHIRE: Right. It looks like we have
- about five minutes before we are scheduled for another
- 24 break. Are there any other comments about computer
- 25 monitors or any of the other electronics? If not, we

```
can break early?
1
 2
              Last chance. Okay. Do we want to take a break?
 3
              MR. NEWSOME: We have some issues we want to
      loop back around on TVs. Why don't we just take a
 4
 5
      five-minute break, and then we can get that through, and
 6
      unless people have a lot of issues that they want to
      cover, we can probably end a little early today, but if
 7
 8
      anyone has other issues at the end, we can certainly
 9
      address them.
              Before we go on the break, the things that I
10
11
      want to talk about are, I want to give Katharine a
      chance to just explain what's happening with the ENERGY
12
13
      STAR intelligent test procedure because we had that
      discussion earlier, on how it references the CEA's
14
      standards and stuff like that.
15
              Also several people mentioned putting labels on
16
              I want to get more thoughts on that, whether
17
18
      that's something that would be useful in addition to
19
      having the label on the product, have it on the box and
20
      whether that creates any problems and that kind of
21
      thing.
22
              Also, the ELMO is now deployed, is working, and
23
      so Bill, maybe he can put his proposal, the cost
24
      proposal up there, and we can discuss that a little bit
```

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more.

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1
              A few other things we didn't get to was the
 2
      compliance period that Chris had mentioned, how
      long should the -- once the Commission publishes a final
 3
 4
      rule, how long should manufacturers have to comply with
 5
      it.
 6
              Finally, one issue we didn't talk about, we
      might be able to touch on, is whether the label -- if
 7
      the television has some kind of integrated function,
 8
      whether the label should reflect that or whether it
 9
      should say anything about that.
10
11
              So let's take a quick break and let's meet back
      at five of noon. It's 11:55.
12
13
              (Whereupon, a brief recess was taken.)
14
15
16
17
18
19
20
21
22
23
24
25
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1
      SESSION 3: Follow up.
 2
 3
              MR. NEWSOME: Let's go ahead and get started,
      and the first thing we're going to do is let's circle
 4
      back to Katharine Kaplan, and I'm going to -- we were
 5
 6
      talking before about CEA's work and the ENERGY STAR test
      procedure, and I wanted to give Katharine the
 7
 8
      opportunity to talk a little bit about where the ENERGY
 9
      STAR procedure is now, and particularly how it
      references or how it interacts with CEA 2037, so
10
11
      Katharine?
                           Thanks Hampton. Well, the ENERGY
12
              MS. KAPLAN:
13
      STAR's final spec, which for TVs is 4.0 and 5.0, will be
      released in the next day or so. There were a number of
14
      items that were still at play, in play, and we were
15
      working with our partners on, including how do you
16
17
      measure download acquisition mode and report that
18
      information.
19
              And then there was also, in the final spec that
20
      we put out whenever it was, about nine months ago I
      quess -- we had left a note box that we intended to use
21
22
      2037, but it was still in process, and that we were
23
      providing comments ourselves and would do it the best we
```

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could to keep our stakeholders involved in this non EPA

24

25

process.

```
1
              The draft that will go out in the next couple of
 2
      days will make use of CEA's 2037 in some cases, but not
 3
      in all cases, so my understanding is that that standard
      will be revisited. I think, Bill, you may have told me
 4
      that there was a review -- another revision period
 5
 6
      coming up, and so my hope is that ultimately, we will be
      able to reference 2037.
 7
 8
              But right now there were a number of issues that
 9
      were very important to us that we felt like we needed to
      state more clearly what was needed from an ENERGY STAR
10
11
      perspective, and some of these matters were not covered
12
      in 2037.
13
              Those include an allowance for the user to be
      able to test and report power data in any setting.
14
      also had requested specific language regarding
15
      additional features and functions, specific language
16
17
      about the use of this test for 2D TVs versus 3D TVs, and
18
      then we had also requested that sleep mode be removed
19
      from the test procedure and the focus be on on mode.
20
              We did and do reference or we will in this next
      revision that goes out -- we will reference 2037 for
21
      accuracy of input signal, use of the broadcast materials
22
23
      released originally by IEC's 62087 and testing TVs with
24
      automatic brightness control so it's a mix.
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The ENERGY STAR specs references a number of

25

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different test procedures in 2037 for the items I just
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- 2 mentioned.
- 3 MR. NEWSOME: But out of that list, just trying
- 4 to keep track, it sounds like many of those differences,
- 5 those departures, may not be relevant to the single
- 6 disclosure that would be on the FTC label, but are there
- 7 any particular issues? Can you shine any light on that?
- 8 MS. KAPLAN: Sure. I think one of the more
- 9 important issues would be the ability to report data in
- any setting, so I think that our concern was that 2037
- 11 as written would not allow for the testing of products
- in all modes including the most consumptive mode.
- So I think that that could be of concern for you
- 14 guys, so I would have to look at this more closely, but
- 15 perhaps also the treatment of additional treatment of
- 16 features and functions is something that may be of
- interest to you because there could be an impact on
- 18 energy consumption.
- MR. NEWSOME: Noah?
- 20 MR. HOROWITZ: Two quick things. The accuracy
- of the input signals, so there's an agreed upon ten
- 22 minute DVD that you play on the DVD player. How you
- 23 connect that to the TV can give you a different answer,
- 24 whether you use what's called an HDMI input or another
- 25 input, and I think ENERGY STAR now added some more

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1 specificity.
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- The original IEC and CEA test method were silent
- on that, so one could get a slightly different answer.
- 4 I think your overall question is: If you use ENERGY
- 5 STAR versus CEA, do you get a different answer or not?
- 6 That's one element that could result in a different
- 7 answer.
- 8 Another one is these ancillary features over the
- 9 last year or so, TVs are Internet ready and increasingly
- 10 can provide a 3D image. The testing is done. You don't
- turn those things on, but you also don't turn them off.
- 12 For example, if it's an Internet ready TV, you don't
- 13 plug in the ethernet to engage the network, but at the
- same time, if you're able to physically turn off the
- 15 Internet, if there's no Internet connection, the TV
- should be smart enough not to consume additional power.
- 17 I think there may be some specificity in there
- 18 as well, so there are some gray areas: Can you turn
- 19 these things off or not as opposed to you simply not
- 20 turning them on, and there is a difference beyond
- 21 semantics. Sorry to give you a headache on that stuff.
- MR. NEWSOME: No, no, it's okay. But, Bill, can
- you respond to that? The FTC has proposed the ENERGY
- 24 STAR procedure, and you all have done this work on your
- 25 procedure of converting that to 2037. Are there issues

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that you all see if FTC goes with the ENERGY STAR
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- 2 procedure as proposed?
- 3 MR. BELT: I can't respond until I see what the
- 4 words say in the ENERGY STAR stuff, but we will look at
- 5 it very carefully I'm sure and be happy to comment, and
- 6 I assume all that will happen before May 16 when
- 7 comments are due.
- 8 MR. NEWSOME: Okay. All right. Any other
- 9 comments on test procedure? Otherwise we'll -- yeah?
- 10 MR. FAIRHURST: One of the comments was on input
- 11 accuracy, and actually, Noah, there is an input accuracy
- 12 statement in the IEC standard, which is the 1 percent
- adjustment for analog inputs, so I'm not sure if
- 14 something has changed there in the latest version.
- MR. HOROWITZ: It's what connection do you use,
- 16 not what's the --
- 17 MR. FAIRHURST: I see. Which connection? And
- 18 that's right. In the IEC standard, it says that HDMI is
- 19 preferred over the analog, but it's not required that
- 20 you use HDMI over analog, and once again, CEA was silent
- on that. We didn't refine that any more.
- 22 Regarding functions and features, the position
- in IEC was that in many cases, for instance, with a disk
- 24 player, if that's integrated into the box. What we
- 25 didn't want is for a television that had an integrated

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1 DVD or Blu-ray player be disadvantaged compared to the
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- 2 television next to it, knowing that you're likely
- 3 removing the DVD or Blu-ray player from the area -- from
- 4 that island, if you will, the AV island, so you're
- 5 eliminating an additional box.
- 6 You're not drawing any additional set-top or
- 7 additional standby power with two boxes versus one, but
- 8 it is true that a TV with the additional functions would
- 9 use more per year, the idea being that we didn't include
- 10 that in that people are really shopping for a
- 11 television, and you are eliminating typically that
- 12 additional box.
- Regarding 3D, personally I believe that that
- 14 will add very little power, if any, to the consumption
- of a television. I'm curious if anyone has actual
- 16 measurement data that says anything different. I know
- 17 there's kind of fear that 3D is going to take more, but
- 18 our tests have shown that it's primarily the light
- 19 generation of the television that is the main consumer
- of power.
- 21 Typically high end televisions are already
- displaying at 120 hertz, if not 240 hertz, so that we're
- 23 not changing the update rate of the televisions when we
- 24 go to a 3D mode. The main differences is we have two
- 25 streams of data instead of one, so rather than going

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1 with, here is some data that we have and here is data
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- that we will interpolate, which actually takes a fair
- amount of processing, and now here is a real frame and
- an interpolated frame, we would be going left frame,
- 5 right frame, left frame, right frame.
- The other power consumer would be the IR emitter
- 7 to the glasses, which is very low, and then the glasses
- 8 which are typically run by battery, not from the
- 9 television.
- 10 So in theory anyway, 3D televisions should draw
- 11 very little power compared to 2D. It may be that there
- is some initial TVs that are taking more because it's a
- brand new additional feature, but I expect that in the
- long run, that's going to be a very minor change.
- MR. NEWSOME: Noah, before we get to you: Does
- 16 anyone have any other thoughts on this issue of the
- 17 integrated functions or is everyone okay with what's
- been proposed, which is basically to just show the
- 19 energy use of the TV?
- 20 So does anyone want to jump in on that?
- 21 Everyone is okay with that? Margie?
- 22 MS. LYNCH: We've had some preliminary
- 23 discussions on this. I think our members, to the extent
- there's a potentially significant affect in that
- consumers might buy a device and be very surprised by

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their energy bills because there's an additional
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- 2 function associated with it, they would have concerns
- 3 about that kind of situation.
- We've done some preliminary research, thanks to
- 5 Bill Belt. One of the questions we have is: How widely
- 6 available in the market are these combo devices? Does
- 7 it represent a huge percentage, and, Bill, is it okay to
- 8 share the information you shared with me?
- 9 I don't remember the exact statistic, but he was
- 10 able to access some info on specifically combo TV DVD
- 11 products. It was roughly 7 percent I think of TV model
- sales, so that's a data point for us all to consider.
- 13 I also understand that there isn't really a test
- 14 procedure for testing this functionality, so that could
- be a concern. So I guess I wanted to flag that it is an
- issue to us. We're trying to do some more research.
- 17 We'll submit whatever we can.
- 18 MR. NEWSOME: Yes, and I guess not so much the
- 19 question about whether to incorporate that in, the
- 20 energy use of the additional function, but does the
- 21 label need to say something like, This doesn't include
- 22 the energy used by whatever, or is that such a small
- part of the market or would that be confusing to people
- and clutter the label unnecessarily?
- MS. LYNCH: (Nods.)

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1 MR. NEWSOME: That kind of a thing. Noah?
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- 2 MR. HOROWITZ: I just want to clear up on
- 3 this 2D versus 3D test method that ENERGY STAR and
- 4 everybody is talking about, it's based on 10? Minutes,
- 5 30 seconds, 30 seconds Desperate Housewives and so
- 6 forth. All of those are 2D images, so even if it is a
- 7 3D TV, we're not playing 3D images on it.
- It's a question that really were in its infancy,
- 9 if you display 2 or 3D images, will that cause a TV to
- 10 use more power? We don't know. During the California
- proceeding, which we're not debating here, many industry
- 12 reps said, If you do this, it's going to bound the
- introduction of 3D TVs, so there's potential concern
- 14 that that would increase the power use, but that's for a
- 15 later date in our opinion.
- MR. NEWSOME: All right. Let's move on to the
- bins, the comparative information, and, Bill, why don't
- 18 you take a minimum or two and kind of explain the
- 19 proposal that you guys have.
- 20 MR. BELT: For us this is critically important.
- 21 I think almost everything is almost secondary. If we
- don't get this part right, I don't know that anything
- 23 else will matter.
- On the left what you see is the chart proposed
- in the FTC's NPRM, which I think Adam is correct,

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directly mirrors what Mitsubishi put on the record a
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- 2 little more than a year ago. On the right-hand side is
- 3 what CEA is proposing, and I wanted to get that on the
- 4 record today because I really to want to solicits as
- 5 much feed back as possible between now and the written
- 6 comments due date from everybody here.
- 7 In the lower left-hand side, you see sort of my
- 8 best attempt to simplify really the reasons why that we
- 9 like everything on the right-hand side column. First I
- 10 would note that we are down to the tenth of an inch. We
- 11 want to make sure that every single possible TV is
- 12 covered.
- 13 I think it was Noah earlier that pointed out
- that it has to be the viewable screen area, and of
- 15 course we agree that it should be the viewable screen
- area, so I haven't missed anything. I triple checked
- 17 this last night. I think I got everything down to a
- 18 tenth of an inch on the right-hand side.
- 19 My third bullet there is probably the single
- 20 most important one, which as we know TVs sell in
- 21 clusters. They are manufactured in slightly different
- 22 clusters. There's a couple of additional clusters at
- 23 manufacturing, but they actually sell in the clusters
- you see there, give or take a very little margin there.
- 25 And what I tried to do on the right-hand side

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1 column is make sure there was only one of these cluster
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- 2 points in each of these ranges. As Noah pointed out and
- 3 others have pointed out, there is sort of the bottom
- 4 limit. I mean, it probably doesn't make sense to go
- 5 down to every single inch, and so you will notice in the
- 6 40 to 44 inch cluster or the 40 to 44 inch range, there
- 7 are two cluster points in that range.
- 8 So that's because I'm trying to balance both --
- 9 trying to make it small and include only one cluster
- 10 point, while not making it so small that it's no longer
- 11 meaningful to consumers, so this was my best effort, our
- member's best effort at a sort of medium ground.
- We've also double checked that for the most part
- 14 across those different slices, there is sufficient
- volume that the information that you would collect and
- 16 compare against would be meaningful. You don't want
- 17 there to be so few sets or so few models that you're
- 18 comparing against one or two sets that obviously it
- would not be of benefit to anybody, especially
- 20 consumers, so we tried to balance across that also.
- 21 MR. NEWSOME: Any thoughts on the proposal?
- 22 Noah?
- MR. HOROWITZ: I was -- I've got the data
- 24 clustered if you want to see that.
- 25 MR. NEWSOME: Yeah, why don't you put that up

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1 here.
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- 2 MR. HOROWITZ: This is data pulled from the
- 3 ENERGY STAR website. This is the on load power. I
- 4 believe this is the measured screen diagonal, and Bill
- 5 is exactly right. There are some clusters at 25 inches,
- 6 32, 37 and so forth. That concludes my comments.
- 7 MR. NEWSOME: So, Noah, are you saying basically
- 8 you're okay with this proposal? Are there any parts
- 9 here where you disagree with what Bill is saying?
- MR. HOROWITZ: I think it's a good strum in, and
- 11 I want to reserve the chance to --
- MR. NEWSOME: Sure, absolutely.
- 13 MR. HOROWITZ: I think in general it's
- 14 definitely in the right direction. We might have a
- 15 couple of tweaks, but I need to look at it further.
- MR. NEWSOME: Does anyone have any problems with
- 17 this general approach? David?
- 18 MR. BARON: I just want to raise a question
- 19 which is with information on motor vehicle mileage, we
- 20 don't group it into different vehicle sizes. We show
- the mileage of each vehicle, and you can compare how
- 22 much mileage an SUV gets versus how much mileage a Prius
- 23 gets, and this approach makes it pretty complicated for
- 24 a consumer, who's looking at a big screen TV and they're
- 25 saying, Well, this is -- this may be the best in terms

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of energy usage of all the big screen TVs, but how does
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- that compare to the little TVs, and then I'm going to
- 3 have to go find a little TV and look at that and try to
- 4 figure it all out?
- 5 So I just raise the question as to whether this
- is really a useful approach for the average consumer
- 7 who's trying to think about how to maximize energy
- 8 efficiency, and they may want to think between models as
- 9 part of their consideration, and this would make it hard
- 10 to do that.
- 11 MR. NEWSOME: So are you suggesting that -- not
- 12 have a comparative information at all, just have the
- 13 energy use.
- MR. BARON: No, you compare it, but you have no
- 15 bins. There would be no bins.
- MR. NEWSOME: Just one category, one range?
- 17 MR. BARON: That's essentially what we do with
- 18 motor vehicles. We don't have any bins. This is how
- 19 much it uses, and then you can compare it with all the
- 20 other models.
- 21 MR. NEWSOME: Okay. Any other comments?
- 22 Katharine?
- 23 MS. KAPLAN: Thanks. I can see also the benefit
- 24 to the consumer of more detailed information, and I say
- 25 this because I think also that there's some movement in

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1 these bins, and we've already seen some movement. As
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- 2 Bill mentioned, there's been clustering in even the most
- 3 recent years that wasn't there before, so again, because
- 4 this is a rulemaking process and you want these to stick
- for awhile, I wonder if you want to create a scenario
- 6 where you're webbed to bins that in very short order
- 7 might shift.
- 8 So it's a really quickly evolving marketplace,
- 9 so it may be wise to be as nimble as possible.
- 10 MR. NEWSOME: Chris?
- MR. MCLEAN: I think that you do need binning.
- 12 I don't think that you can get away from that because
- you would otherwise have information that's not very
- 14 useful to the consumers, someone coming in to buy a --
- there may be a distinction between a 40 inch set or a 42
- inch, a 49 inch set, but comparing a 40 inch set to a 12
- inch set is not going to be very useful to a consumer.
- 18 A consumer usually knows what they want when
- 19 they're coming into the store, and it's not a decision
- whether they're going to have a small TV versus a big
- 21 TV. It's among a certain class of TV that I think
- 22 consumers like. I think the way the products are
- falling out from both sides of the table here is I think
- 24 a fortunate coincidence and one that I think is a good
- 25 quideline to follow.

1

24

25

MR. NEWSOME: Okay. Any other thoughts on this

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2
      issue?
              Oh, Bill?
 3
              MR. BELT:
                         Just to quickly follow-up on what
      Katharine said, I think that her point is well taken.
 4
 5
      This is a fast moving product category, as are all
 6
      consumer electronics. These are not washers, driers,
      refrigerators or that type of thing.
 7
 8
              So I think Katharine's point, which I think in
 9
      fact is accurate, argues for careful analysis on the
      part of the FTC and keeping up to date with the
10
11
      specifications and making sure they are revised as
      frequently as necessary, which is likely to be much
12
13
      quicker than what you are accustomed to doing.
              So I don't doubt that we will see the bins shift
14
      a little bit -- not the bins, but sort of the cluster
15
     points, and if I would have to guess, my guess today is
16
17
      that we'll probably see some of those drop out. I don't
18
      think we'll see -- but I could certainly be wrong.
19
              Really I think it just argues for the necessity
20
      to careful watch the program once the program is
      established and make sure that it is relevant.
21
22
              MR. NEWSOME: Okay. Let's move on to this issue
23
      of labels on the box. It was brought up a couple times
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early this morning. So in particular, I'm interested in

whether people think that would be helpful to have it on

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1 the box in addition to on the products displayed in the
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- 2 showroom.
- Also from CEA perhaps, what kinds of logistical
- 4 issues that involves. Is it a one time design change to
- 5 the box or is there something more burdensome involved
- 6 there?
- 7 I'm also interested in how -- and, Chris, you
- 8 may be able to answer this, whether when products are
- 9 displayed in the showroom, are they designated by the
- 10 manufacturer as showroom models, or is the model just
- 11 taken out of the box, out of any box and put it in the
- 12 showroom?
- So I'll just open it up on that, and let's go to
- 14 Adam first.
- MR. GOLDBERG: Go ahead, please after you. Noah
- 16 had his card up first.
- 17 MR. HOROWITZ: I feel like I'm playing poker
- 18 here. We think it's incrementally helpful. The more
- 19 different places this information could be presented,
- the greater chance it's going to hit the consumer, and
- 21 it's not -- in some store environments, the consumer
- does not see the box until they get to the cash
- register, but in particular in some big box stores,
- there's some sales, there might be an island of the
- 25 product where the consumer is seeing the package or at a

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1 Costco, they can see it.
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- 2 So we think it's beneficial there, and it should
- 3 be on the front panel, not on the bottom or something.
- 4 If you're going to have it there, let's make sure it's
- 5 visible.
- 6 MR. NEWSOME: Adam?
- 7 MR. GOLDBERG: This Adam for Mitsubishi. I
- 8 think it's much more likely that a consumer never sees a
- 9 box than he sees the box and not the set out of the box,
- 10 particularly for large sets. You see a display model.
- 11 You make a purchase based on a card that you take out of
- 12 a little holder or talk to the salesman or something,
- and then two guys in a truck deliver it and take it out
- of the box and they leave the box in the truck, and they
- 15 bring in the set without the box.
- So I'm not sure how much help -- even in a big
- 17 box store where you maybe have a pile of boxes, you
- 18 still have a display model, but additionally,
- 19 logistically it's very difficult or at least difficult
- 20 to do. The boxes are designed, ordered and printed long
- 21 before the product design cycle is even completed.
- 22 And in many or all cases, the final energy
- 23 consumption characteristics aren't completed until very
- 24 end of the design cycle, weeks before -- weeks before
- 25 production or days before manufacturing begins, so as a

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1 practical matter, what would happen is you order boxes
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- 2 six months ahead of time without any energy guide,
- anything on them, and then if it's required, then you're
- 4 slapping the sticker on as part of the final
- 5 manufacturing process.
- 6 It's expensive. Stickers are expensive. It's
- 7 not as easy as just changing the design of the printing
- 8 on the box, and at the end of the day, most often
- 9 consumers will either see the device on a shelf with the
- 10 label and the box or no box at all.
- MR. NEWSOME: Okay.
- 12 MR. FAIRHURST: Jon Fairhurst from Sharp Labs.
- 13 I would like to reaffirm what Adam was saying. The same
- 14 experience from Sharp's perspective. I've been in
- meetings in Japan, product planning meetings where they
- 16 qet the VP from the U.S. to come in and approve the
- 17 final image quality of the television. It's very, very
- 18 late in the game.
- 19 If they make it brighter, dimmer, that affects
- 20 the power of the television, so that's very, very late
- in the process, and yes, the boxes are printed up very
- 22 much ahead of time, so what we're looking at is
- 23 additional labeling, additional stickering in most cases
- for televisions, if it's required on the box, and so
- 25 there is extra cost and extra materials that we would be

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dealing with, so that's the trade-off as far as any
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- 2 benefit that there what be to consumers of having the
- 3 label on the box.
- 4 MR. NEWSOME: Yes?
- 5 MR. SCHWARTZ: Bob Schwartz for CERC. The TVs
- 6 that are on display do come out of a box. They don't
- 7 come separately to the retailer as something to put on
- 8 the display. The floors that retailers get reset on a
- 9 periodic basis, but every TV has a box somewhere, even
- 10 if the retailer has lost track of it.
- 11 At the end of a resetting period and they
- offer on open box sale, that's the problem in general is
- things get separated in a dynamic environment, and again
- it's one thing to try to offer a lot of information, and
- it's another, in my experience as a lawyer, to apply
- 16 strict enforcement to what you do.
- 17 Having the parallel path for the information on
- 18 the box and on the product means that statistically,
- 19 there's likely to be an error someplace along the line
- 20 where you will have a product where the information on
- 21 the box doesn't agree with what's on the product, so
- it's a question of how far you're going to try to go to
- 23 be helpful.
- You're also creating some potential problems in
- 25 the enforcement area when you do, and we've certainly

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1 heard the same thing about the lead time for packaging,
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- which would mean that you would probably need a separate
- 3 sticker approach, and then you have to make sure that
- 4 the right stickers get put on the right boxes when
- 5 you're mailing the product.
- 6 MR. NEWSOME: Thank you. One more from the
- 7 audience, and then Dave from the audience, and I guess
- 8 Margie.
- 9 MR. RODRIGUEZ: Hi. Robert Rodriguez with Sony
- 10 Electronics, R-O-D-R-I-G-U-E-Z. Just to agree with
- 11 Adam. As far as the boxes go, most retailers, even like
- 12 a Costco, still have a sample on display on the floor so
- the customer will still get that information right from
- 14 the television set but from the box.
- Most of the big retail chain stores also offer
- delivery, so they're not getting the box, even at home,
- 17 and lot of time the customers aren't even seeing the
- 18 box, so maybe it's carried to the car or delivered to
- 19 the house.
- 20 To touch a little bit on the bin question or
- 21 conversation from before as well, our research shows
- 22 that the majority of -- the main two points of selling
- 23 when a customer comes into the store would by either
- 24 price point or size, which would work in conjunction
- 25 with having the different bins as far as testing goes.

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1
                           Okay. Thanks.
              MR. NEWSOME:
 2
              MR. BARON: On this issue of the box, it is a
 3
      compliance issue, and the problem is we've seen this
      with other products, the display model isn't labeled or
 4
      the consumer can't tell if the display model is the same
 5
 6
      one in the box, so having the label information on the
     box provides you the assurance that the consumer will
 7
 8
      get the information.
 9
              The fact that in some cases the consumer may not
      see the box is not a good reason not to label the boxes,
10
11
      any more than it is a reason not to provide the
12
      information in other forms.
13
              As to the claims of the difficulty of labeling
      these items, I would urge the Commission before
14
      foregoing a piece of useful or a useful approach to
15
      consumers, to require manufacturers to document that
16
      this really is all that burdensome to put a sticker on
17
18
      or to manufacture the boxes in such a way that the
      information is on the label.
19
20
              In the past sometimes, the Commission has
      accepted these kinds of claims without really thinking
21
22
      them through and without requiring documentation.
23
      in a new age now where people really want this kind of
24
      information and so if their claims are difficulty or
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undue expense, they ought to be documented, not just

25

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1 asserted. I'm not saying they're false, but they should
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- 2 be documented.
- One final thought, if a box is being labeled
- 4 ENERGY STAR, and I've seen boxes that say ENERGY STAR on
- 5 it, then they ought to be able to put the label on as
- 6 well.
- 7 MR. NEWSOME: Thank you. Margie, did you have
- 8 something?
- 9 MS. LYNCH: Yeah. The comment -- the question I
- 10 was going to ask was somewhat addressed by the
- 11 representative from Sony. I guess I was thinking that
- it might be helpful to collect some additional
- information on whether there are, in fact, retail sales
- 14 settings in which display models are not set out, and
- the box is truly the only thing that is on the floor for
- 16 the consumer to get info at.
- 17 So I think that would reinforce the case for
- 18 labelling on the box, but if in fact that never ever
- 19 happens, that might be an additional info point that was
- 20 interesting.
- MR. NEWSOME: Okay. Adam?
- 22 MR. GOLDBERG: Sorry, one last thing. I don't
- think we have any problem with getting disclosures to
- consumers in a way that they're helpful and useful, even
- 25 if there is some expense to us. The point about the

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1 boxes is it's logistically challenging, and at the end
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- of the day, serves no good purpose because consumers
- don't make decisions in front of the box without also
- 4 being in front of an unboxed product, if the box is even
- 5 there at all.
- 6 With respect to the ENERGY STAR logo, it's one
- 7 thing to commit when ordering boxes six months ahead of
- 8 time that this product will be ENERGY STAR by hook or by
- 9 crook, and it's another thing to say this box will
- 10 consume 132.5 watts. It could be 134. It could be 129.
- 11 You don't know six months ahead of time.
- MR. NEWSOME: Okay. Chris?
- MR. MCLEAN: I just highlight that if -- we're
- still reviewing our position, but if there's to be a box
- requirement, it has to be on the manufacturer's
- 16 responsibility because of that exact point.
- 17 MR. NEWSOME: Katharine?
- 18 MS. KAPLAN: In response to Adam's comment, for
- most products covered by ENERGY STAR, we have a zero
- 20 tolerance policy, so that means if you're .5 watts over
- 21 the limit, then you should not claim that the product
- 22 meets ENERGY STAR requirements, so although I can see
- what you're saying in the context of products where
- you're far below the limit, for anything very -- even
- 25 marginally close, it's just, you have the same issue as

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1 you would with an energy guide label.
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- MR. GOLDBERG: My point was, Katharine, that
- 3 we're going to know whether our product meets ENERGY
- 4 STAR or not, and if we've six months previously printed
- 5 ENERGY STAR logos on boxes, we're going to make darn
- 6 sure that those devices are ENERGY STAR, and I
- 7 understand the zero tolerance.
- 8 What I'm saying is if ENERGY STAR's tolerance --
- 9 if the ENERGY STAR number is say 200 watts and I know my
- 10 product is going to be less than 200 watts, but I don't
- 11 know if it's going to be 192 or 187, right?
- MS. KAPLAN: I got that.
- MR. NEWSOME: Let's go with Chris and then Noah.
- 14 MR. WOLD: Chris Wold, W-O-L-D, with CLAS.
- 15 Another thought that came to mind, I know ENERGY STAR
- 16 has been changing their certification requirements, so
- 17 I'm wondering and I'm thinking that under the new
- 18 requirements, you have to certify your product prior to
- 19 getting approval from the EPA, before putting the ENERGY
- 20 STAR label on the product, so in a sense, I'm just
- 21 wondering: Is there a possibility that you will have to
- 22 know the energy use of the product prior to getting
- 23 ENERGY STAR label in the future since you will have to
- 24 submit your test results for pre approval?
- 25 MR. GOLDBERG: Sorry. Unless there's going to

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1 be a requirement that we know the final product months
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- and months in advance, we're not going to be able to
- 3 print it on the box. It would have to be a less minute
- 4 sticker extravaganza the way we first see it being for
- 5 an energy guide on the product label.
- 6 MR. NEWSOME: Okay. Noah?
- 7 MR. HOROWITZ: I don't know if this is the right
- 8 time. In addition to on the box, we would like serious
- 9 consideration be given to electronic disclosures. I
- 10 don't know if you want me to talk about that now or if
- 11 that's another topic.
- MR. NEWSOME: I don't have any topics left, so
- 13 why don't you go ahead.
- MR. HOROWITZ: We believe that electronic
- disclosures can be really helpful for consumers who make
- 16 their purchase directly on the Internet or go to the
- 17 Internet for information, pre shopping, if you will, and
- we think manufacturers and/or retailers, however that's
- implemented, the yellow energy guide label, the content
- of that should be on the websites as well, whether you
- go to Sharp's web site or if you're at Amazon.com's web
- 22 site.
- MR. WILSHIRE: If you want, you can try zooming
- out a little bit if you want to get the whole thing.
- 25 It's one of the buttons that says wide I think. You can

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1 adjust it to wherever you like.
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- MR. HOROWITZ: The other is sort of visual. We
- 3 think the yellow energy icon should be on the website.
- 4 When you click on that, the energy guide label appears,
- 5 and this is already happening. I'm not making this up.
- 6 So I went to Sears website, and I clicked on
- 7 washing machines, and I clicked on a particular Kenmore
- 8 model. This is the top of the website, the exact
- 9 information including price, and then lower on that
- 10 page, without having to make a second click, I don't
- 11 know if you can see this at the bottom, is the ENERGY
- 12 STAR logo.
- 13 This product is ENERGY STAR qualified, and it
- 14 says energy quide rated. If you click on the word or
- the little yellow icon, this is what popped up, so our
- 16 recommendation would be on the initial screen close to
- 17 where the pricing information is, there be the yellow
- 18 energy guide icon that is then clicked on, and this
- information appears, so this is a way to provide
- information at a place where many people go to shop.
- Thanks.
- MR. NEWSOME: Okay. All right. Thank you.
- 23 Margie? Oh, Adam you were up first.
- MR. GOLDBERG: I mean, I'm in the perhaps novel
- 25 position of agreeing with Noah.

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1 MR. HOROWITZ: How does it feel?
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- 2 MR. GOLDBERG: It feels pretty good.
- MS. LYNCH: You guys should have a beer or
- 4 something.
- 5 MR. GOLDBERG: In our comments on the advanced
- 6 notice, what we said is that online retailers should be
- 7 required to display an electric version of the energy
- 8 quide label. I think the only distinction between maybe
- 9 what Noah was asking about and what we had suggested in
- 10 our previous written commentary is that we would suggest
- 11 that that be limited to websites that are -- online
- 12 systems that are selling the product and not just merely
- 13 supplying information about them, see net or something,
- isn't a retailer, and if they do or don't want to put up
- the energy guide label, that's sort of a different
- 16 thing.
- 17 MR. NEWSOME: Just to interject, the proposed
- 18 disclosures on websites stems from a requirement in the
- 19 statute for -- that catalog sellers have this
- 20 information, and that basically in the rule, a catalog
- 21 is something from which you can order the product, so
- 22 generally if it's a website that just mentions the
- 23 product, but you can't order it from there, then the
- 24 rule does not require the disclosure.
- 25 MR. HOROWITZ: Would Best Buy online be

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1 considered catalog the way you are looking at this?
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- 2 MR. NEWSOME: If it's a website that offers --
- 3 that you can buy the product from, then it would be
- 4 considered that. Is that right, Matt?
- 5 All right.
- 6 MR. FAIRHURST: Yeah. Point of clarification.
- 7 We've got -- Sharp USA might sell televisions in one
- 8 area of the website, but we might have another area that
- 9 talks about a model and focuses on the newest technology
- or life-style thing or something like that as compared
- 11 to the specs, so I want to make sure that while in the
- area of where we're selling it and showing prices and
- 13 specs and those technical details, of course it would be
- 14 appropriate to show the energy quide information, either
- the full label or the numbers, however that works out.
- 16 But then in kind of the -- how cool is Sharp or
- 17 the technology, these types of promotion things, on the
- 18 same website, that we wouldn't be required to show it
- 19 there.
- 20 MR. NEWSOME: It depends on the context. I try
- 21 not to give regulatory advice on the fly, but it's a
- legitimate issue and something we can look at.
- Okay. So the only other issue I have, and then
- if others have things they want to raise, that's fine,
- 25 but Chris had mentioned earlier and the Commission had

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1 proposed in the NPRM a six-month compliance period for
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- televisions, and I assume that's something people will
- 3 cover in their written comments, and the Commission has
- 4 asked for.
- If it should be something different than six
- 6 month, there should be some specificity as to why it
- 7 should be longer, and I just wondered if anyone wanted
- 8 to address that here, please do. If not, you can just
- 9 address it in your written comments. Anybody want to
- 10 talk about that?
- MR. MCLEAN: I was going to say from a retail
- 12 perspective, six months is an extremely short period of
- 13 time. Christmas is well-being planned right now. The
- 14 consumer electronics show is in January, and a lot of
- buying and preparation is well in advance.
- 16 We would note that ENERGY STAR provides nine
- 17 months so I think that six months is extremely compact.
- 18 18 months is, as I said earlier, what the statute would
- 19 permit, and we think that that's certainly reasonable.
- 20 Anything shorter than 18 months does provide challenges.
- 21 The other thing is that as you go through the
- 22 transition from no labels to a labels requirement, that
- retailers should absolutely have a sell through option
- 24 because of -- I think particularly as you're coming out
- of an economic cycle, inventories sometimes turn over

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very fast, and in slow times, it's possible that
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- 2 inventories are older.
- And you also have to remind everybody to think
- 4 while certain membership, the CERC board is a certain
- 5 class of national retailers, we also have through our
- 6 membership with the National Retail Federation and the
- 7 retail leaders, that there's in a whole diverse range of
- 8 retail operations that sell consumer electronics,
- 9 everything from mom and pops to very, very large stores,
- so I think just bear that in mind, the great diversity
- and practicality of transitioning to a labeling
- 12 initiative.
- MR. NEWSOME: Any other thoughts?
- 14 MR. GOLDBERG: So I think that our position is
- that the labeling should be effective as soon as
- 16 possible and no sooner, so without speaking to 6 months
- 17 or 18, I think that even more important is being
- 18 cognizant of when new models -- when models switch over
- is -- ENERGY STAR had a date in the past that was sort
- of in the middle of model years, and that's been fixed,
- thank you, to better line up with when products changes,
- 22 which is to say around the summertime.
- Old models go away, new models show up, so I
- think whatever timeframe ends up being chosen, we need
- to sort of limit the dates when it takes effect to be

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1 sometime in the summer.
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- 2 MR. NEWSOME: Okay. All right. Does anyone
- 3 have any other things they want to say? Chris?
- 4 MR. WOLD: Chris Wold from Collaborative
- 5 Labeling and Appliance Standards, W-O-L-D. I'm going
- 6 to -- I was asked by NEEA to read a comment from them or
- 7 to make a comment on their behalf, NEEA, Northwest
- 8 Energy Efficiency Alliance, based on the size of the
- 9 label, and in their experience, they have worked with
- 10 PG&E in Sacramento utilities district, in order to
- 11 conduct a promotional campaign on the highest and most
- 12 energy efficient televisions.
- And part of that campaign included an adhesive
- label attached to the bezel of the television, and this
- is actually planning for their upcoming campaign, about
- their adhesive promotional sticker, and they worked with
- 17 retailers in order to develop the size of this adhesive
- 18 promotional sticker, and it appears to be a little
- 19 larger than the one that the FTC is proposing.
- 20 And so the issue has come up in terms of: Are
- 21 consumers going to be able to read the label from up
- 22 high and also what are the retailers' point of view on
- these issues of the size of the label?
- 24 And I do know that in their work, in their
- 25 conversation with the retailers, they were able to come

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1 up with a label design that when the label is
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- 2 horizontal, it's at 3 inches by 5 inches, and then when
- 3 the label is placed vertically on the bezel, it is 2.5
- 4 by 6 inches.
- 5 So I wanted to just make note of their
- 6 experience and thought that might help in your thought
- 7 process in terms of label size.
- 8 MR. NEWSOME: Thanks a lot.
- 9 MR. RODRIGUEZ: Just to touch on the label
- thing, one of the things I would like for you guys to
- 11 keep open is the use of electronic labeling on the
- 12 display. Us at Sony and many other manufacturers, as
- Bill has said, from CES, we're moving around from bezels
- 14 to a much slimmer design, and we're a little worried
- that depending on the type of adhesive or the customer
- trying to take the label off might be causing some harm
- 17 to the face of the television set.
- 18 With electronic labeling, we can ease some of
- 19 that and also move towards doing it quite quickly,
- 20 within the six month proposal if that does happen, so
- 21 that it can be done either cycling to a predetermined
- time or maybe even by holding an info or display button,
- which pretty much every remote control has, to bring
- that label up or off, if the retailer wants to do a
- 25 demonstration or to take the label off for a certain

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1 period of time.
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- 2 So there are some options that we can do to make
- 3 it a little bit easier, so we just want to keep that on
- 4 the table if possible.
- 5 MR. NEWSOME: Thank you. Katharine?
- 6 MS. KAPLAN: I have a clarification of something
- 7 I said earlier on display and how we treat them as far
- 8 as testing goes, and is now okay to do that?
- 9 MR. NEWSOME: Sure.
- 10 MS. KAPLAN: So we actually for our larger
- displays, those from 30 to 60 inches, we do require
- 12 62087, the Internet portion of that test content, and we
- 13 also -- we have also indicated to our partners that the
- 14 next time we revise the display spec, that we will make
- use of 62087 for all displays covered by ENERGY STAR.
- MR. NEWSOME: Okay.
- 17 MR. FAIRHURST: Good. Now? Thanks.
- 18 MR. NEWSOME: Any other comments? Yes?
- 19 MR. FAIRHURST: Jon Fairhurst, Sharp Labs of
- 20 America. Sharp also supports the electronic label
- option, but we would note that at many retail outlets,
- the remote control isn't available, and when the
- 23 television is very high, an info button might not be
- 24 reachable, even if it is present on the television, so
- 25 that's why we prefer if it's there, it would -- simply

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1 because the TV has been put in retailer mode and could
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- 2 cycle, as I mentioned before.
- 3 MR. NEWSOME: Thanks. Bill?
- 4 MR. BELT: Bill Belt, CEA. We will in our
- 5 written comments make a proposal and try to be as
- 6 specific as possible on how to implement electronic
- 7 labeling, but we definitely want it as an option, not
- 8 the only way, just an option so that's that.
- 9 I want to bring up one last time just for a
- 10 though, because there's probably not enough time, but we
- 11 would like to see some kind of mention made of TVs that
- 12 are clearly in the minds of consumers TVs but are
- definitely not the subject of this proceeding, and those
- 14 would be the kind of TVs that people buy, for example,
- to bring to a sports game with them.
- 16 They operate on battery power, to have in their
- 17 hurricane kit, if they live in south Florida, or on the
- 18 back of a head resting in a TV or in a car I mean.
- 19 Those are clearly televisions under anybody's definition
- of what they're using those products for, but those are
- 21 also products that we don't intend to cover, and there's
- 22 no mention of them now.
- Specifically, we would like to see some kind of
- finding that says that the label just doesn't apply to
- 25 them. I wouldn't want to see an exemption, but I would

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rather just see a finding by the FTC that these products
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      are not required to carry labels. Thank you.
 3
              MR. NEWSOME: Okay. Any other comments? Okay.
      Well, I just want to thank everybody. I'm sure
 4
      everybody is hungry. This has been very helpful for us
 5
 6
      in laying out the issues that we need to look at.
              I encourage you to -- we try to get the
 7
 8
      transcript on the website as soon as possible to help
 9
      you guys and others with their comments. I encourage
      people to be as specific as possible in their comments
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      to help us as we look at these various decisions.
12
               Matt, do you have anything? All right. Well,
13
      thank you very much. Have a good day.
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