

National  
Do Not Call  
Registry  
**Data Book**  
**FY 2017**

**Federal Trade Commission**  
December 2017



# Table of Contents

## The National Do Not Call Registry

## The Data Book

New in FY 2017

Inside the numbers

## Who is using the Do Not Call Registry

## Complaint Figures by Year

## Complaint Figures for FY 2017

## State Rankings

## Registration and Complaint Figures by State

Alabama

Alaska

Arizona

Arkansas

California

Colorado

Connecticut

Delaware

District of Columbia

Florida

Georgia

Hawaii

Idaho

Illinois

Indiana

Iowa

Kansas

Kentucky

Louisiana

Maine

Maryland

Massachusetts

Michigan

Minnesota

Mississippi

Missouri

Montana

Nebraska

Nevada

New Hampshire

New Jersey

New Mexico

New York

North Carolina

North Dakota

Ohio

Oklahoma

Oregon

Pennsylvania

Puerto Rico

Rhode Island

South Carolina

South Dakota

Tennessee

Texas

Utah

Vermont

Virginia

Washington

West Virginia

Wisconsin

Wyoming

## The National Do Not Call Registry

The National Do Not Call Registry provides an easy and efficient way for consumers to tell companies they don't want to receive most telemarketing sales calls. Robocalls that are sales calls are illegal whether a number is on the Registry or not, unless the caller has written permission from a consumer.

Since its inception in 2003, the Registry has continued to grow. As of September 30, 2017, there were 229 million active registrations. Consumers can register multiple phone numbers on the Registry by registering online at [donotcall.gov](http://donotcall.gov) or calling a toll-free number (888-382-1222) from the telephone numbers they wish to register. Telemarketers and sellers must remove numbers added to the Registry from their call lists at least every 31 days. Organizations can access the Registry at [telemarketing.donotcall.gov](http://telemarketing.donotcall.gov).

If a company violates the Do Not Call rules, consumers can report the call to the Federal Trade Commission (FTC) online at [donotcall.gov](http://donotcall.gov) or by calling the toll-free number. Law enforcement officials review these complaints, as well as consumer registration and telemarketer access information, through the Consumer Sentinel Network, a secure online database maintained by the FTC. For more information about Sentinel, visit [ftc.gov/sentinel](http://ftc.gov/sentinel). Law enforcement personnel may join Sentinel at [register.consumersentinel.gov](http://register.consumersentinel.gov).

## The Data Book

The *National Do Not Call Registry Data Book* contains statistical data about phone numbers on the Registry, telemarketers and sellers accessing phone numbers on the Registry, and complaints consumers submit to the FTC about telemarketers allegedly violating the Do Not Call rules. Statistical data on Do Not Call (DNC) complaints is based on unverified complaints reported by consumers, not on a consumer survey.

### New in FY 2017

- When reporting the total number of DNC complaints, the Data Book now breaks the number down to show how many complaints were about robocalls and how many were from live callers. With a few exceptions, telemarketing robocalls are illegal, whether or not a number is on the Do Not Call Registry. As always, when it's a live caller, we verify that the consumer's telephone number was on the Do Not Call Registry before we take the complaint.
- The online complaint form now asks for the topic of the call, so this new information is included in the Data Book.
  - Consumers can choose to report specific topics, such as reducing debt, vacation & timeshares, and several other categories. Not everyone who files a complaint reports a topic.
  - The Data Book does not include statistics where a consumer chose "Other," or topics less likely to violate the Do Not Call Rules, such as debt collection, political, or charitable calls.
- The Data Book now includes a state-by-state analysis of DNC complaints, and it has a new, more accurate way of reporting a consumer's state:
  - If consumers report their state, the Data Book always uses the state they report.
  - If consumers do not report their state, the Data Book uses their area code.
  - The state-by-state analysis also includes the top 10 topics of consumer complaints.
- The underlying data in the report is available on our open government site at: [www.ftc.gov/donotcall-databook2017](http://www.ftc.gov/donotcall-databook2017).

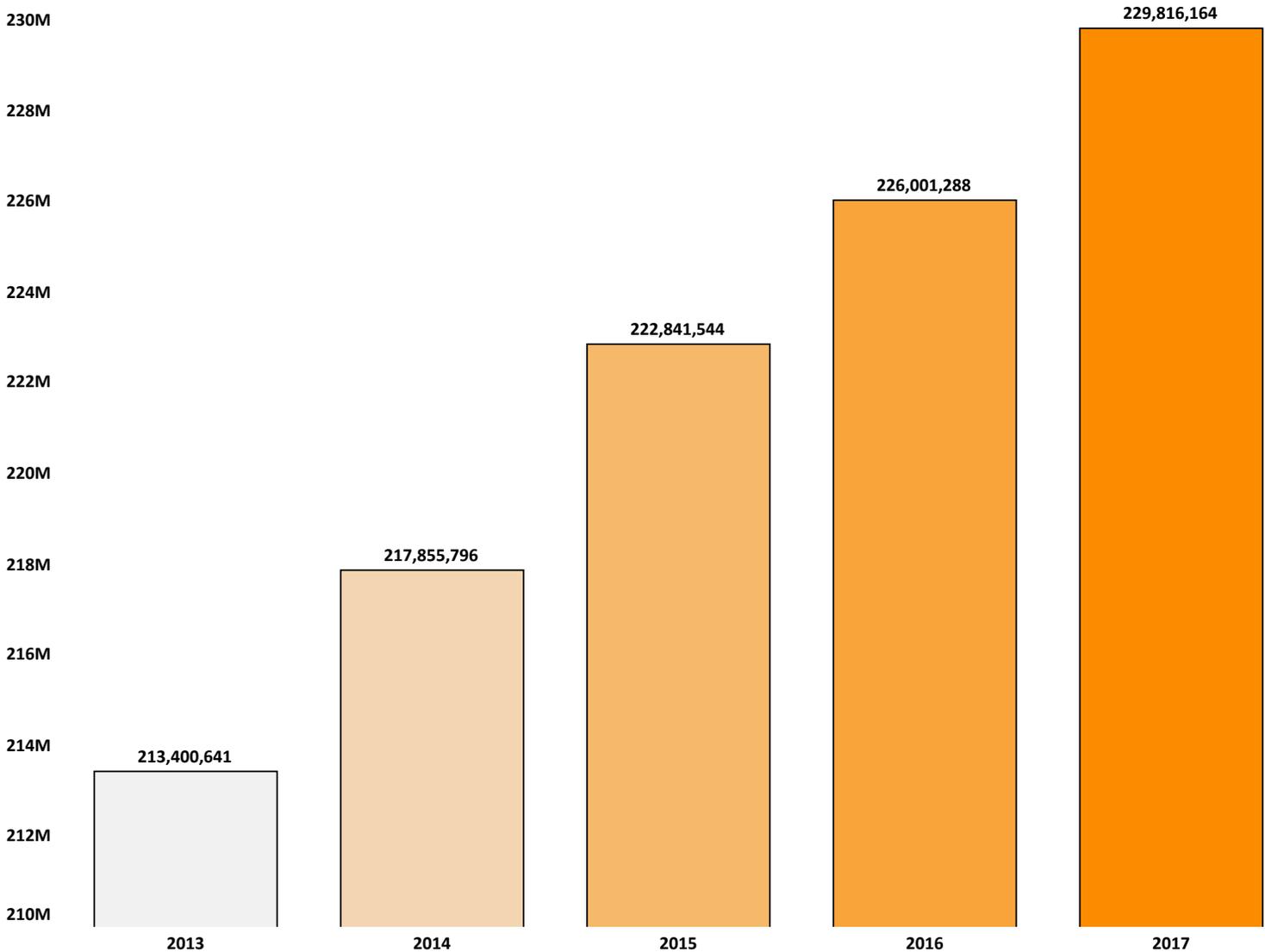
### Inside the numbers

- States are ranked based on the number of registrations or complaints per 100,000 population. Complaint figures include the total number of FY 2017 complaints submitted to the FTC. Population estimates are based on 2016 U.S. Census population estimates (Table NST-EST2016-01 – Annual Estimates of the Population for the United States, Regions, States, and Puerto Rico: April 1, 2010 to July 1, 2016).
- For the purposes of this report, "active registrations" are those registrations consumers have placed on the Registry that have not been subsequently deleted by the consumer or removed by the FTC. The FTC removes numbers that have been disconnected and reassigned.



# FY 2017 National Do Not Call Registry Who is using the Do Not Call Registry

## Active Registrations by Fiscal Year



"Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry for each fiscal year as of September 30, 2017.

## Organizations Accessing the Registry by Fiscal Year

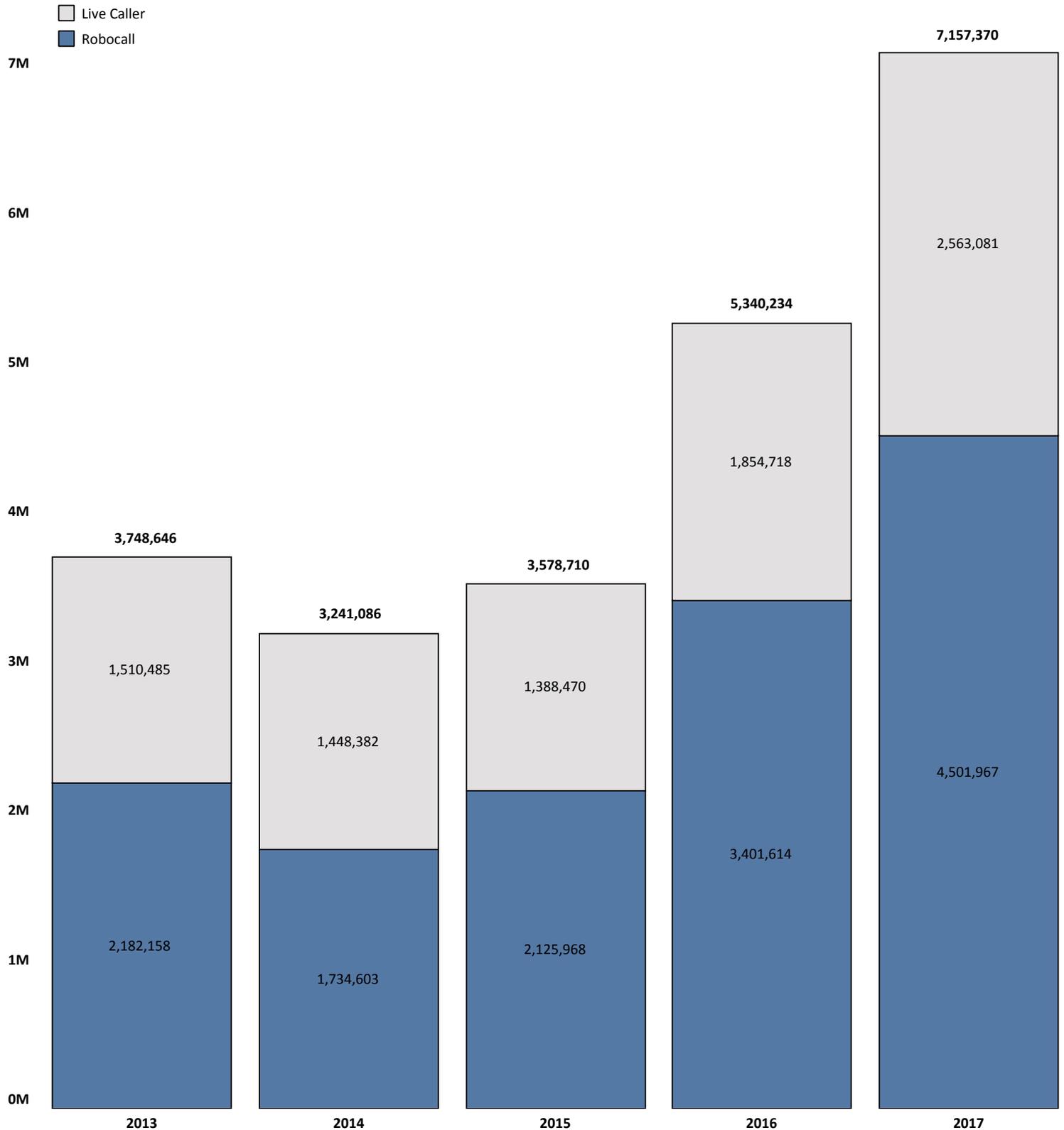
	2013	2014	2015	2016	2017
5 or Fewer Area Codes	24,182	23,049	20,075	17,634	15,536
Organizations Who Paid	2,877	2,582	2,502	2,353	2,259
Exempt Organizations	598	585	521	503	543
<b>Total</b>	<b>27,657</b>	<b>26,216</b>	<b>23,098</b>	<b>20,490</b>	<b>18,338</b>

Telemarketers and sellers can access up to five area codes on the Registry for free. To access more than five area codes, they must pay a fee. Organizations that are not selling goods or services are "exempt" and can access numbers on the Registry for free. This includes organizations asking for charitable contributions, raising money for political purposes, or conducting surveys. It also includes organizations calling **only** people they have an established business relationship with or who have given the organization written permission to call.



# FY 2017 National Do Not Call Registry Complaint Figures by Year

## Complaints by Call Type and Fiscal Year

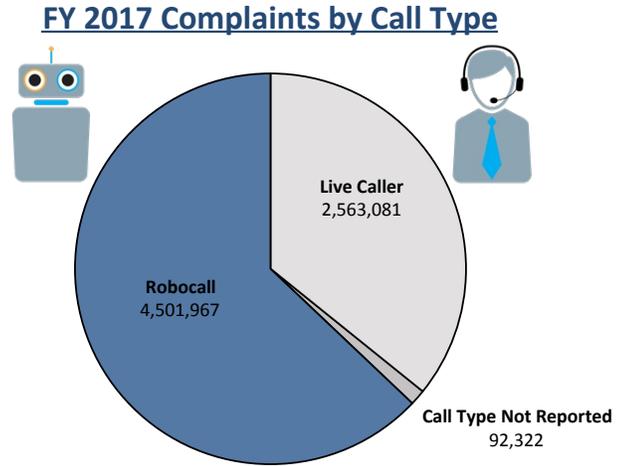
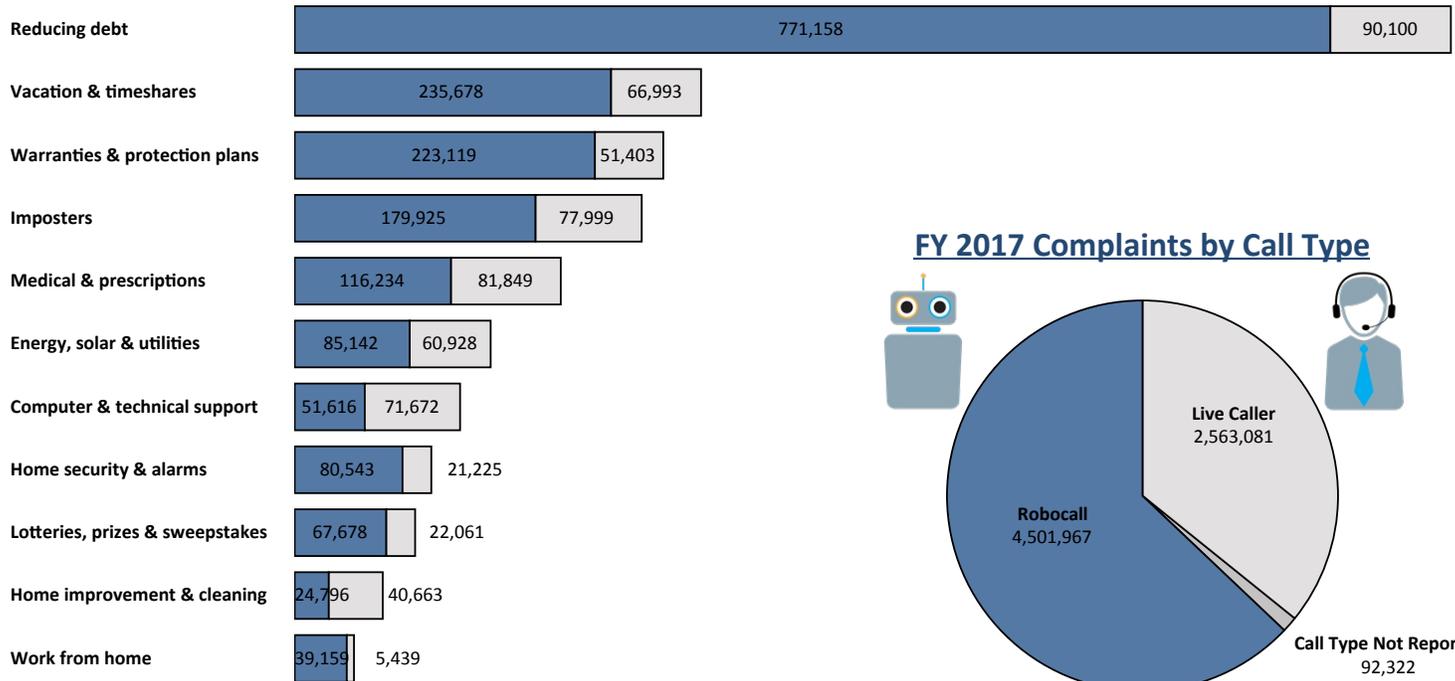


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every year. The data is available at [www.ftc.gov/donotcall-databook2017](http://www.ftc.gov/donotcall-databook2017).



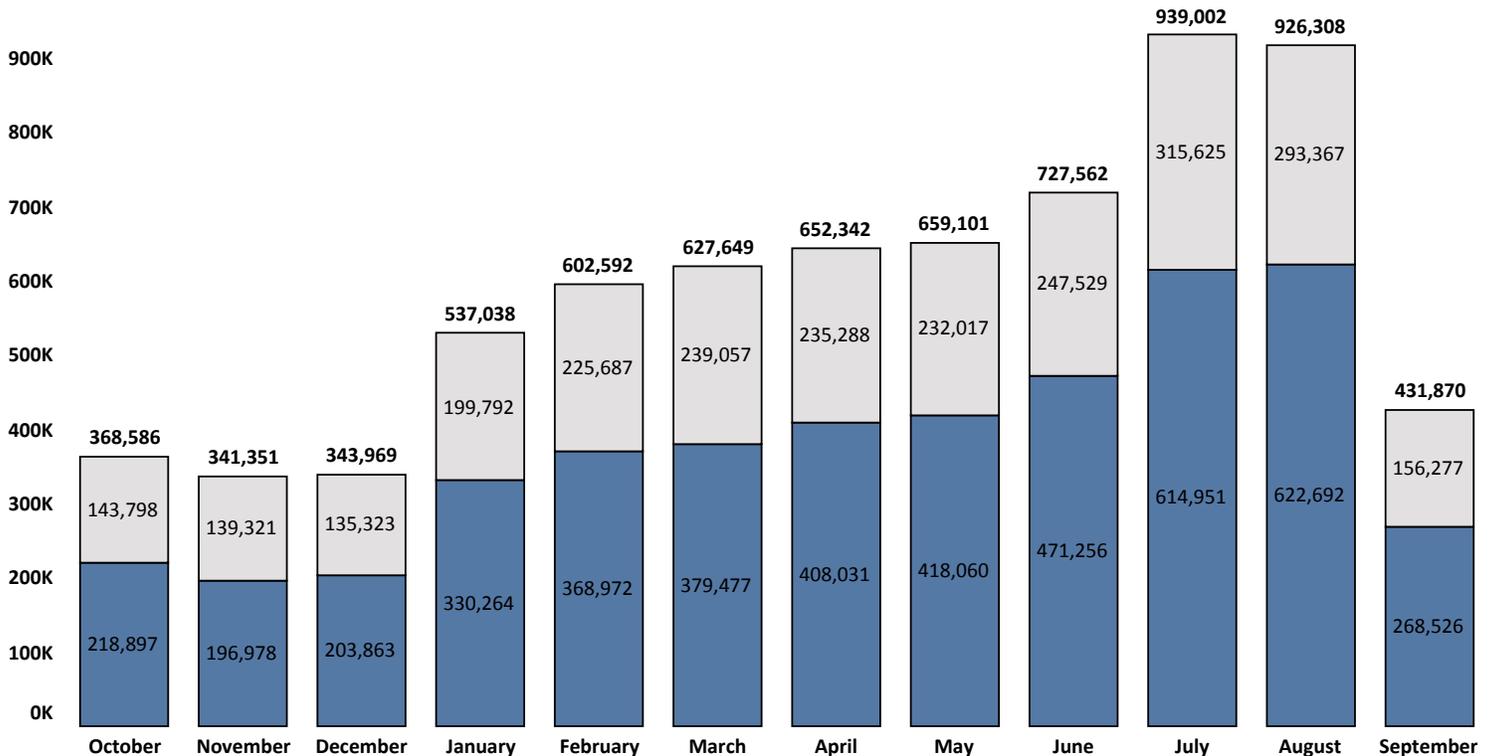
# FY 2017 National Do Not Call Registry Complaint Figures for the Year

## FY 2017 Complaints by Topic\*



\*Not everyone who files a complaint reports a topic.

## FY 2017 Complaints by Month

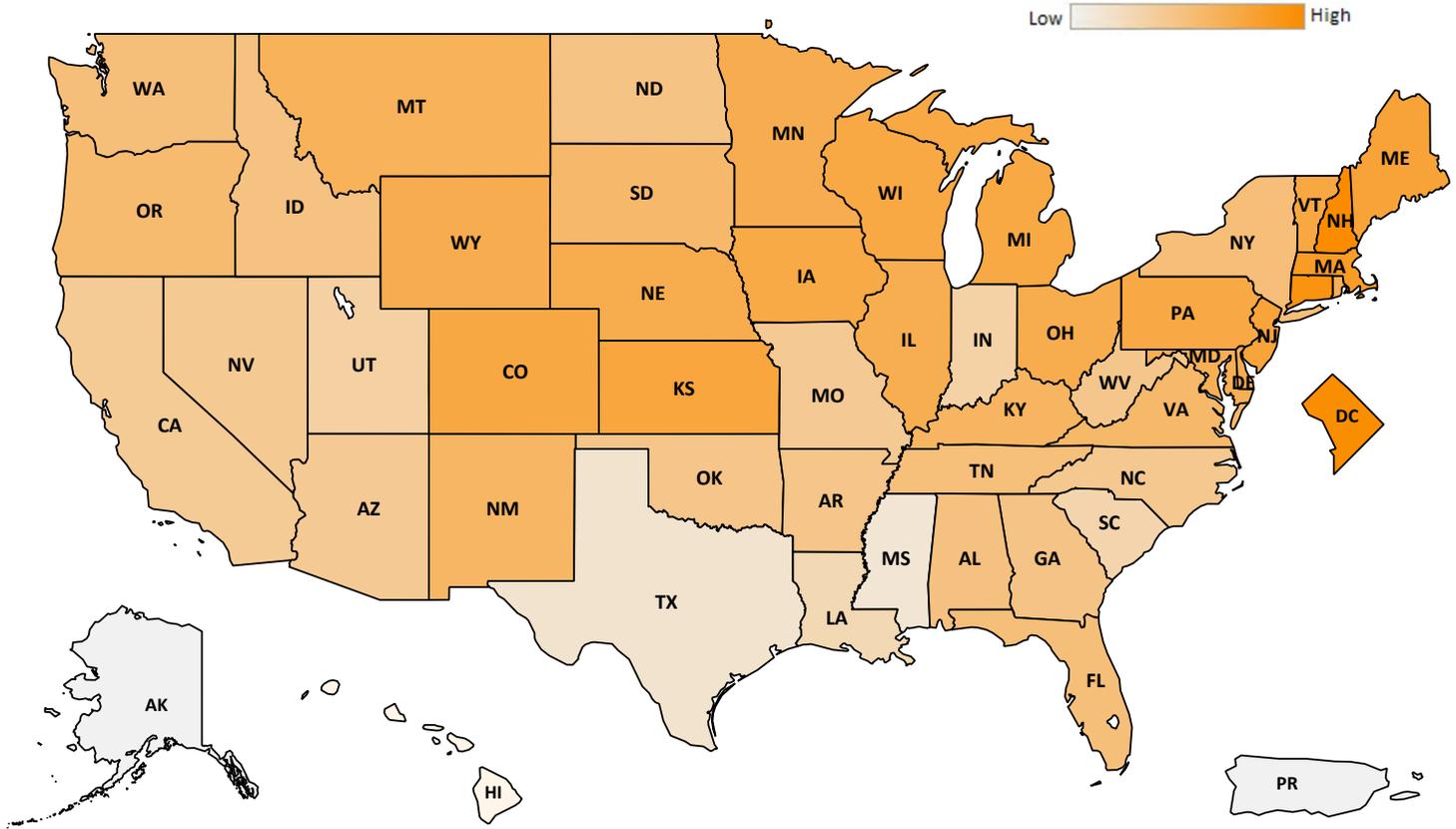


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every month. The full data, as well as complaints reporting that the consumer asked the entity to stop calling, is available at [www.ftc.gov/donotcall-databook2017](http://www.ftc.gov/donotcall-databook2017). The FTC identified a technical problem with complaint submissions that resulted in artificially high complaint counts in July and August. The FTC addressed the issue, and September's figures reflect the adjustment.



# FY 2017 National Do Not Call Registry Registrations by State

## State Rankings for National Do Not Call Registry Registrations per 100K Population



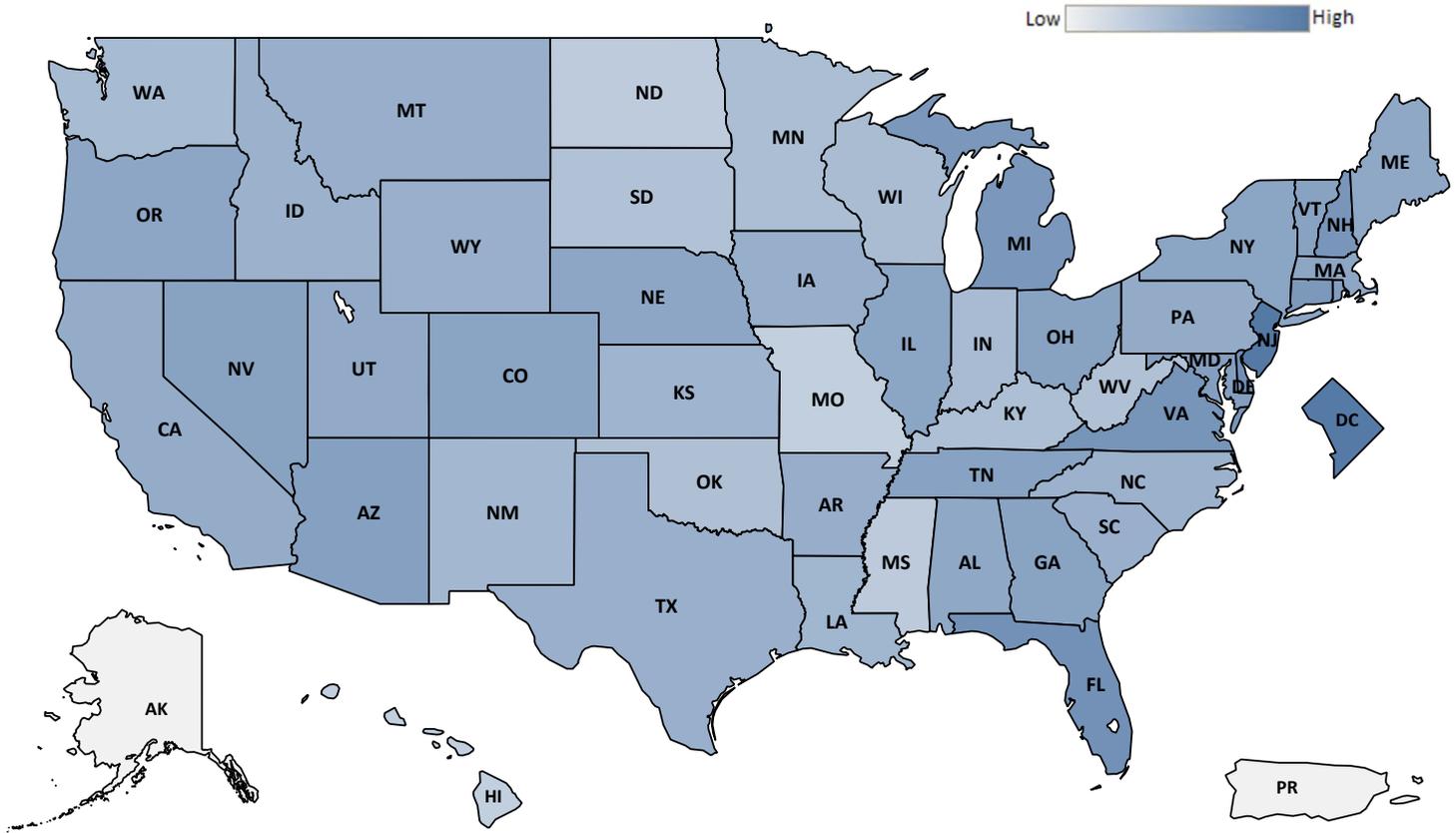
Rank	Consumer State	Active Registrations	Active Registrations per 100K Population	Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
1	New Hampshire	1,222,035	91,552	27	New York	14,052,247	71,168
2	Connecticut	3,183,068	89,001	28	Washington	5,166,189	70,886
3	Massachusetts	5,794,655	85,068	29	Florida	14,605,866	70,859
4	Maine	1,092,143	82,025	30	Tennessee	4,703,989	70,724
5	New Jersey	7,306,538	81,688	31	Alabama	3,393,619	69,780
6	Kansas	2,359,523	81,159	32	Idaho	1,171,358	69,594
7	Colorado	4,444,187	80,212	33	North Dakota	524,414	69,188
8	Vermont	500,495	80,131	34	Georgia	7,095,159	68,816
9	Michigan	7,942,407	79,998	35	Oklahoma	2,675,174	68,182
10	Wisconsin	4,621,662	79,977	36	Arkansas	2,031,921	67,997
11	Pennsylvania	10,209,190	79,858	37	West Virginia	1,240,873	67,766
12	Iowa	2,490,336	79,444	38	North Carolina	6,810,043	67,115
13	Nebraska	1,496,889	78,490	39	Nevada	1,955,039	66,497
14	Delaware	746,072	78,364	40	Arizona	4,596,446	66,317
15	Ohio	9,085,945	78,230	41	Missouri	4,040,559	66,315
16	Wyoming	457,902	78,207	42	California	25,926,903	66,056
17	Minnesota	4,316,316	78,195	43	Utah	1,938,175	63,521
18	Illinois	9,960,663	77,808	44	Indiana	4,169,999	62,867
19	Maryland	4,654,404	77,361	45	South Carolina	3,063,994	61,760
20	Rhode Island	813,061	76,963	46	Louisiana	2,824,750	60,336
21	Montana	794,053	76,167	47	Texas	15,469,941	55,522
22	Kentucky	3,329,393	75,037	48	Mississippi	1,636,395	54,752
23	New Mexico	1,548,728	74,422	49	Hawaii	781,815	54,728
24	Virginia	6,189,394	73,580	50	Alaska	366,837	49,446
25	South Dakota	634,341	73,296		District of Columbia	620,154	91,042
26	Oregon	2,971,402	72,589		Puerto Rico	399,156	11,701

The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of active registrations per 100,000 population. Active registrations include all phone numbers on the National Do Not Call Registry as of September 30, 2017. Population estimates are based on 2016 U.S. Census population estimates.



# FY 2017 National Do Not Call Registry Complaints by State

## State Rankings for National Do Not Call Registry Complaints per 100K Population



Rank	Consumer State	Complaints	Complaints per 100K Population	Rank	Consumer State	Complaints	Complaints per 100K Population
1	New Jersey	321,393	3,593	27	Arkansas	61,697	2,065
2	Delaware	27,691	2,909	28	Montana	21,211	2,035
3	Florida	588,021	2,853	29	Iowa	63,502	2,026
4	Virginia	232,818	2,768	30	Wyoming	11,808	2,017
5	New Hampshire	36,401	2,727	31	Texas	559,563	2,008
6	Michigan	265,465	2,674	32	South Carolina	99,620	2,008
7	Connecticut	94,440	2,641	33	Idaho	33,157	1,970
8	Rhode Island	26,590	2,517	34	North Carolina	199,407	1,965
9	Maryland	150,346	2,499	35	Kansas	55,207	1,899
10	Arizona	169,702	2,448	36	Louisiana	86,267	1,843
11	Tennessee	158,896	2,389	37	New Mexico	37,653	1,809
12	Vermont	14,896	2,385	38	Washington	125,689	1,725
13	Ohio	276,667	2,382	39	Indiana	114,241	1,722
14	Nevada	69,639	2,369	40	Wisconsin	98,352	1,702
15	Georgia	242,242	2,349	41	Minnesota	91,166	1,652
16	Colorado	129,609	2,339	42	Kentucky	72,110	1,625
17	Illinois	295,218	2,306	43	Oklahoma	61,962	1,579
18	New York	454,100	2,300	44	West Virginia	28,738	1,569
19	Massachusetts	156,006	2,290	45	South Dakota	13,316	1,539
20	Oregon	93,121	2,275	46	Mississippi	39,969	1,337
21	Nebraska	43,255	2,268	47	North Dakota	9,881	1,304
22	Alabama	108,003	2,221	48	Missouri	74,102	1,216
23	Maine	29,495	2,215	49	Hawaii	16,055	1,124
24	Utah	66,229	2,171	50	Alaska	3,041	410
25	Pennsylvania	271,832	2,126		District of Columbia	24,303	3,568
26	California	824,692	2,101		Puerto Rico	1,638	48

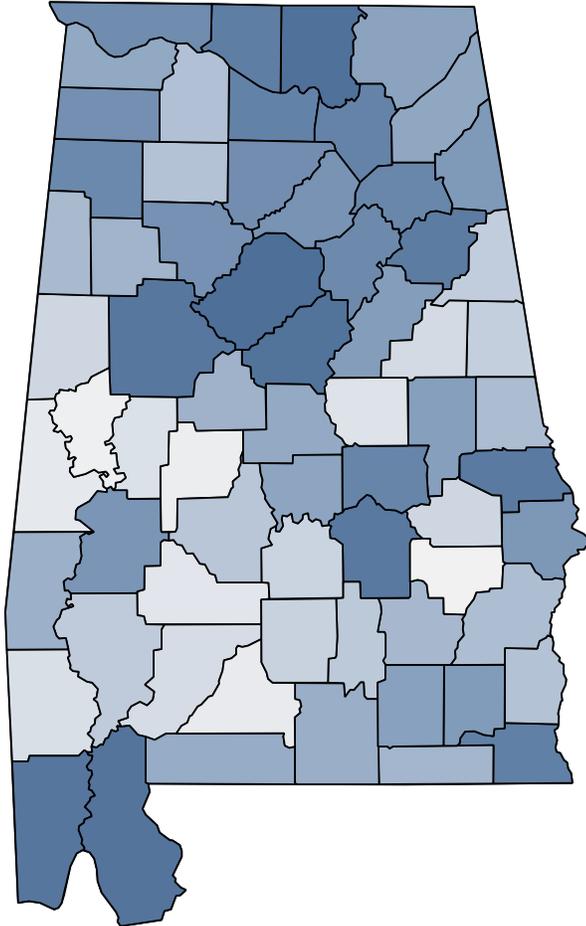
The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of complaints per 100,000 population. Complaints include the total number of FY 2017 complaints submitted to the FTC. Population estimates are based on 2016 U.S. Census population estimates.



# FY 2017 National Do Not Call Registry Registration and Complaint Figures by State

# Alabama

## Complaints by County

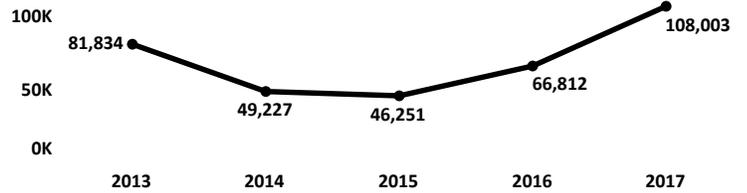


Low High

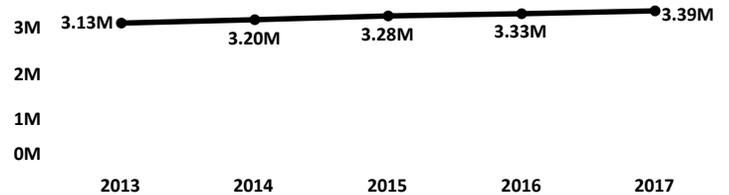
## State Totals

**Complaints:** 108,003 (#22 nationally, per 100K population)  
**Active Registrations:** 3,393,619 (#31 nationally, per 100K population)

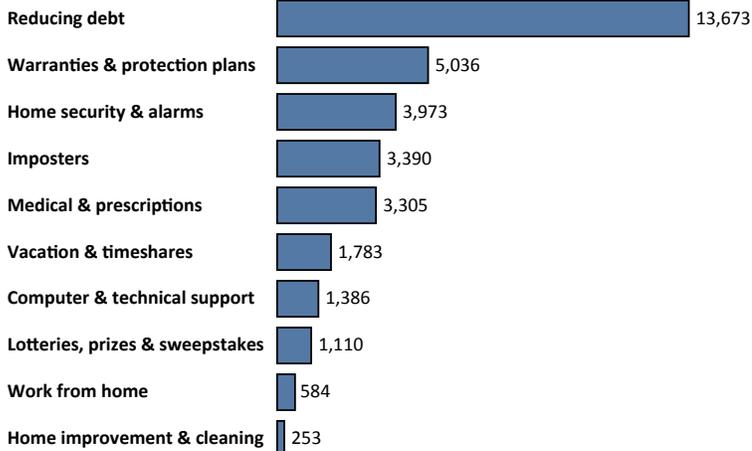
## Complaints by Fiscal Year



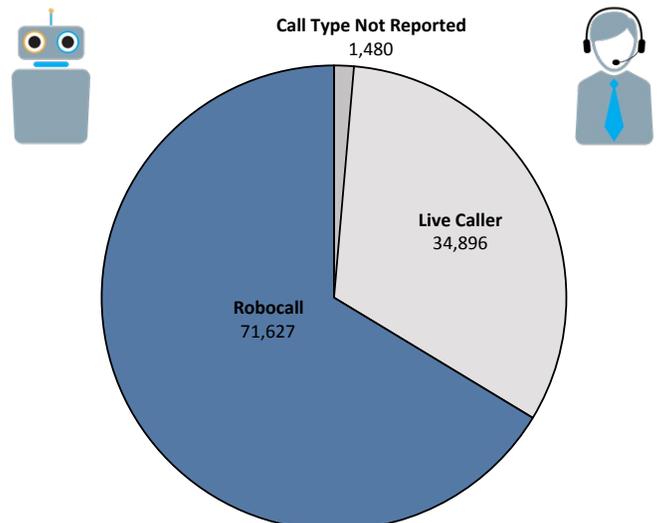
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



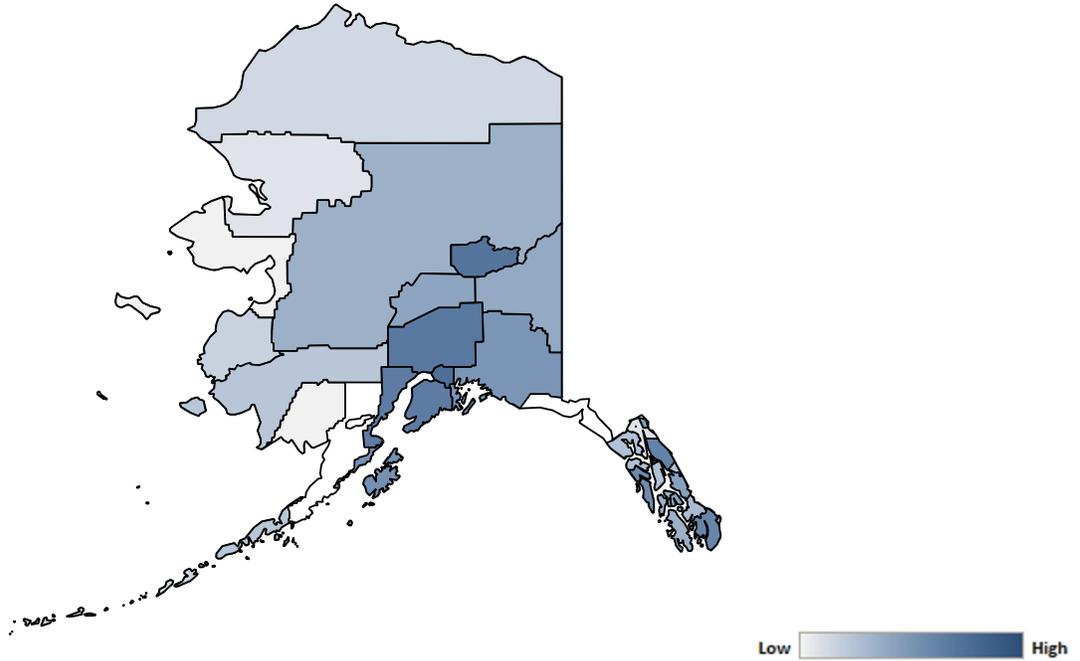
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Alaska

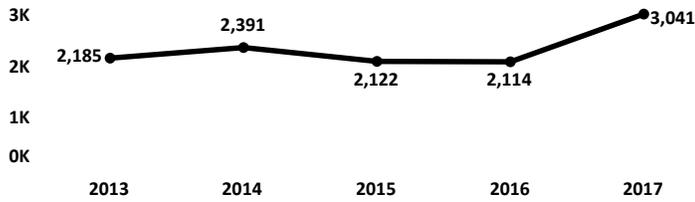
## Complaints by Borough or Census Area



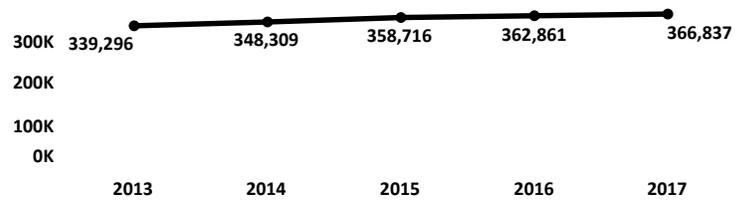
### State Totals

**Complaints:** 3,041 (#50 nationally, per 100K population)  
**Active Registrations:** 366,837 (#50 nationally, per 100K population)

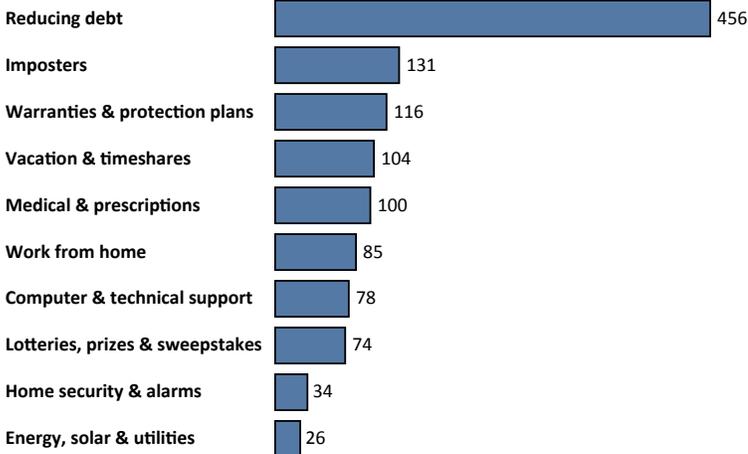
### Complaints by Fiscal Year



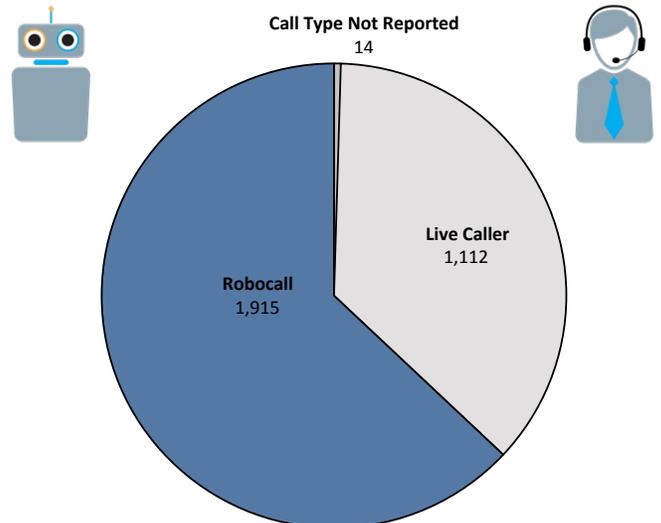
### Active Registrations by Fiscal Year



### Complaints by Topics\*



### Complaints by Call Type



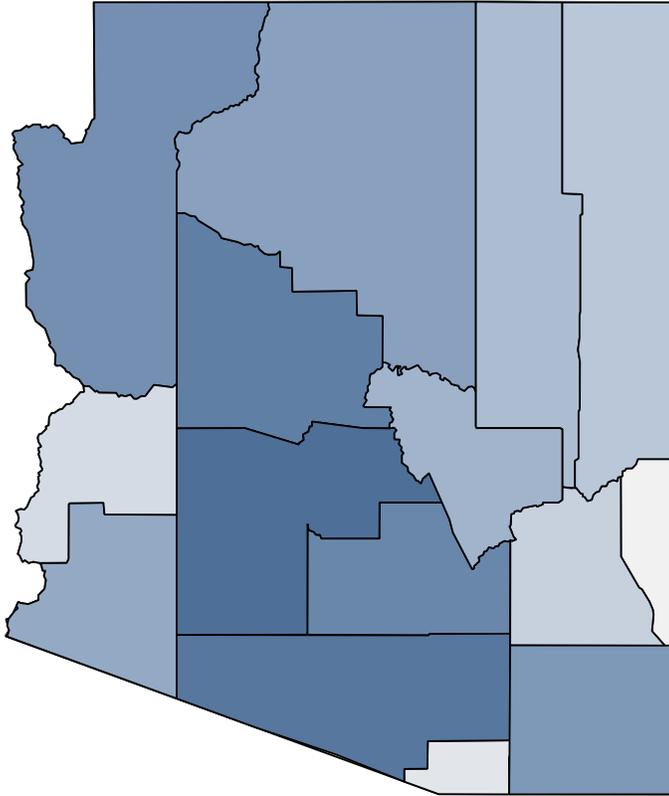
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Arizona

## Complaints by County

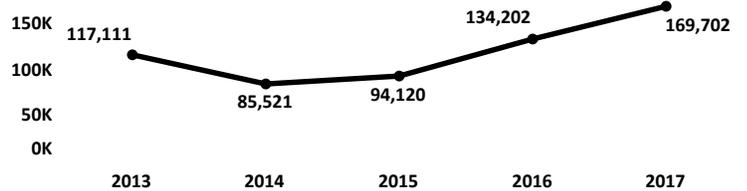


Low High

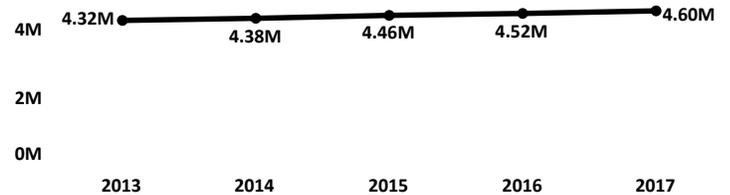
## State Totals

**Complaints:** 169,702 (#10 nationally, per 100K population)  
**Active Registrations:** 4,596,446 (#40 nationally, per 100K population)

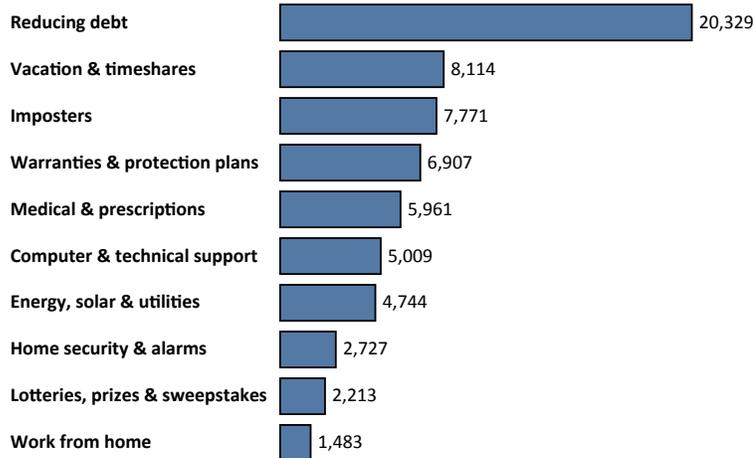
## Complaints by Fiscal Year



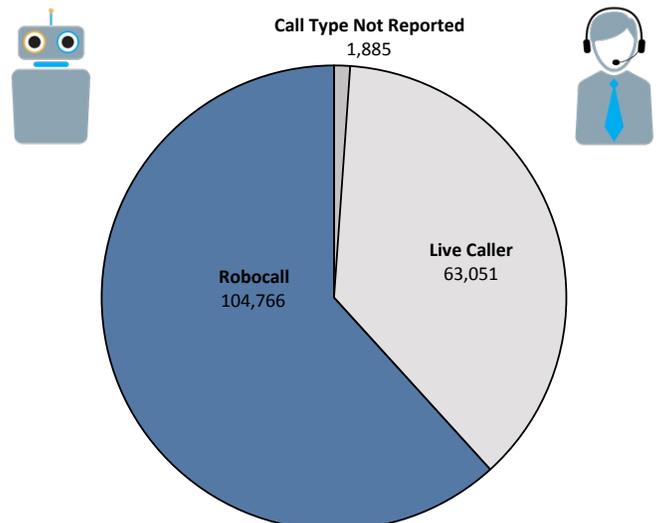
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



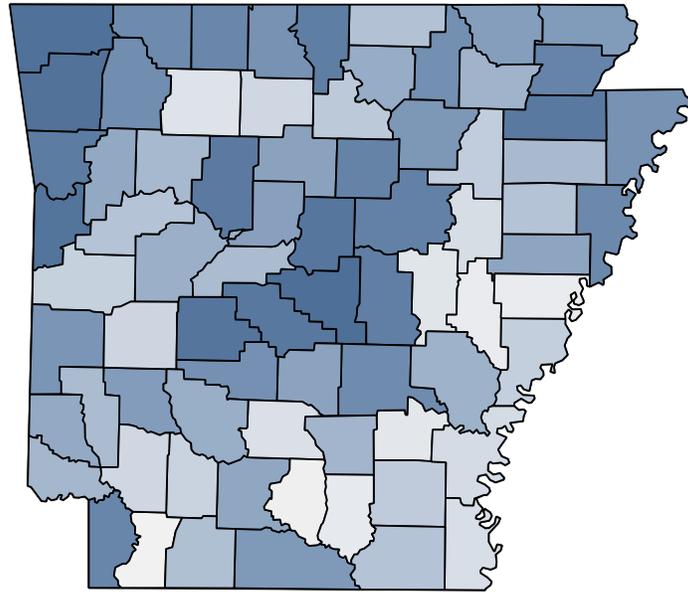
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Arkansas

## Complaints by County

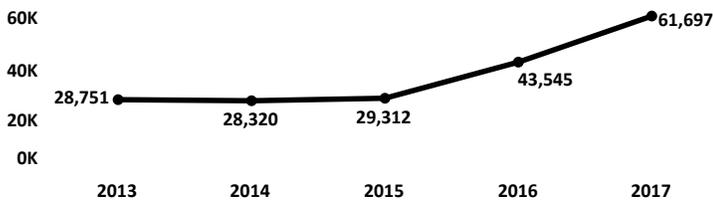


Low High

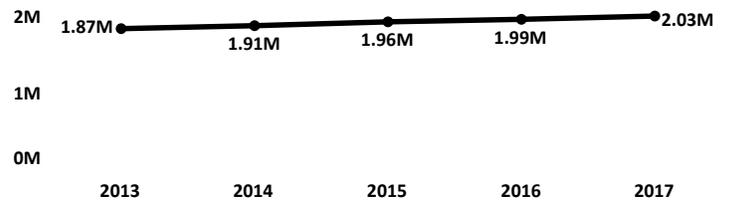
## State Totals

**Complaints:** 61,697 (#27 nationally, per 100K population)  
**Active Registrations:** 2,031,921 (#36 nationally, per 100K population)

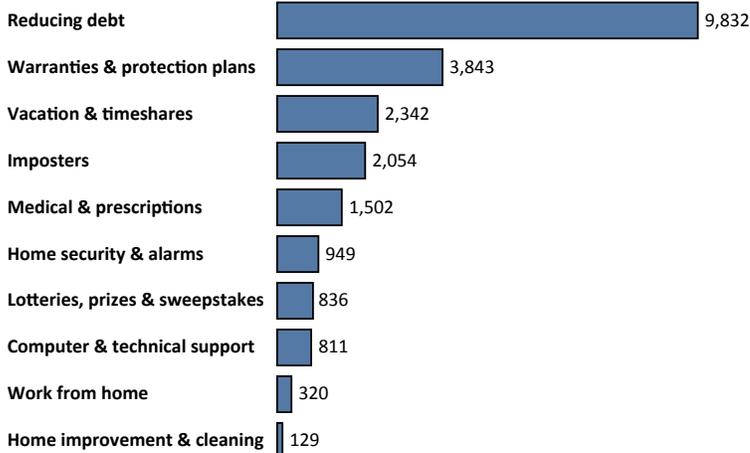
## Complaints by Fiscal Year



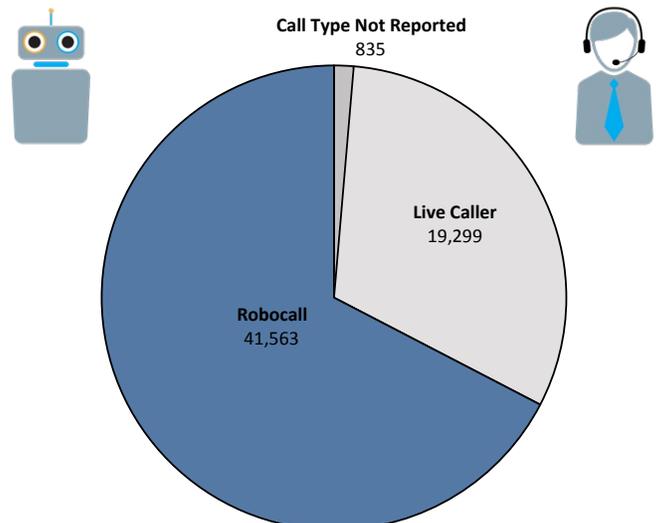
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



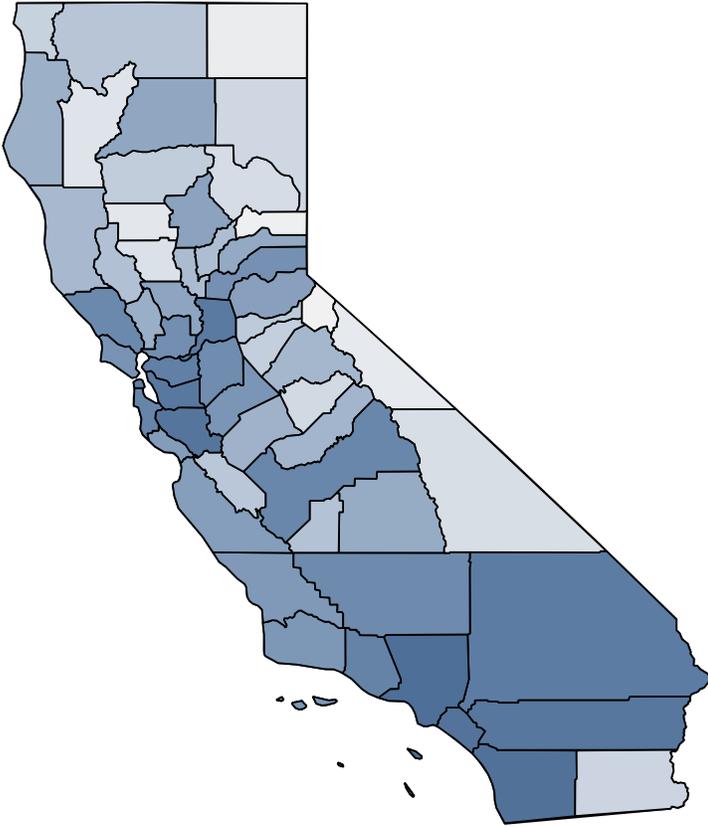
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# California

## Complaints by County

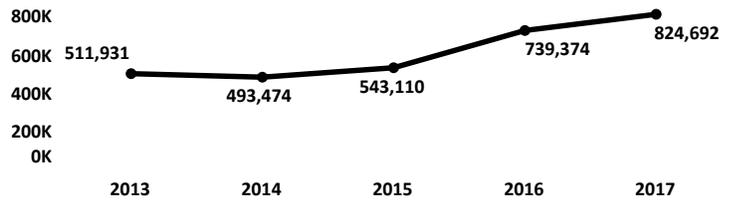


Low High

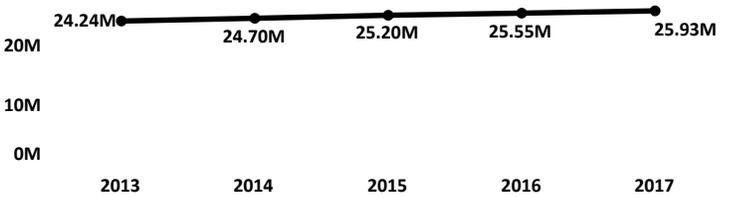
## State Totals

**Complaints:** 824,692 (#26 nationally, per 100K population)  
**Active Registrations:** 25,926,903 (#42 nationally, per 100K population)

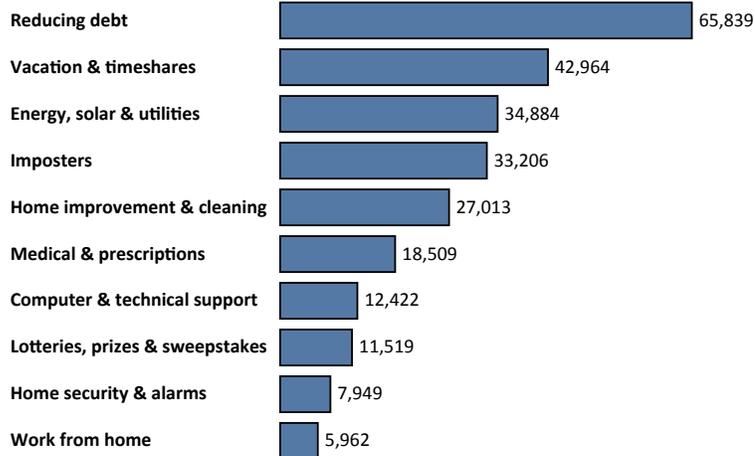
## Complaints by Fiscal Year



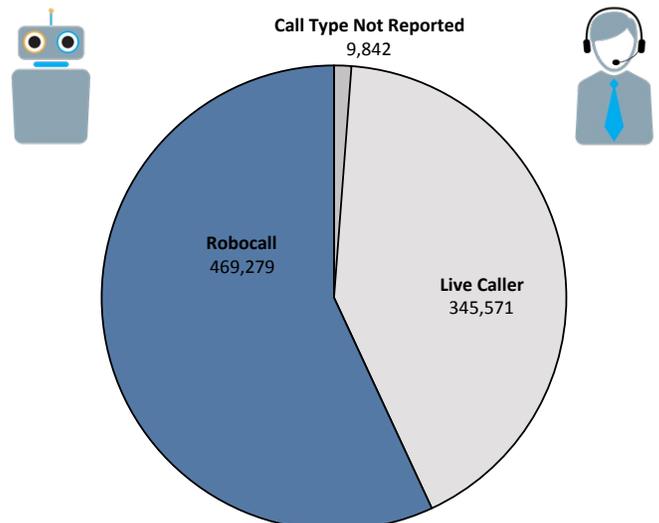
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



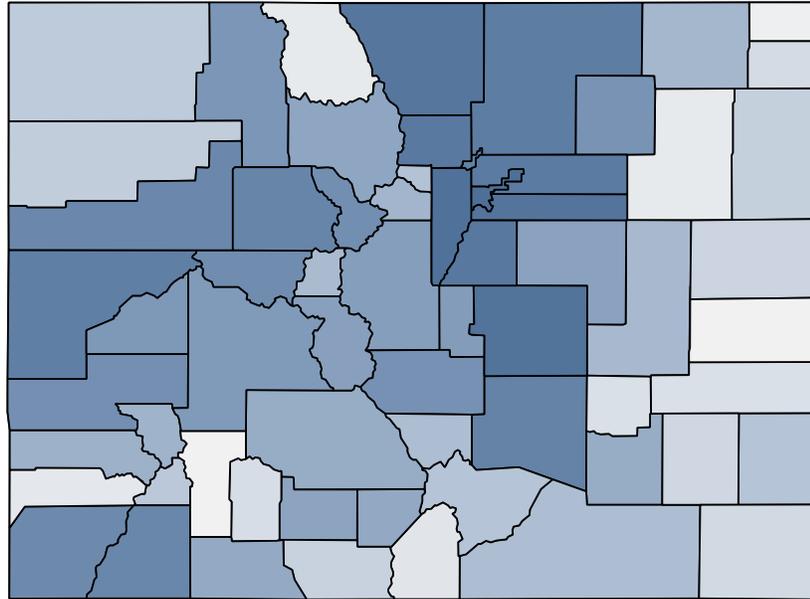
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Colorado

## Complaints by County

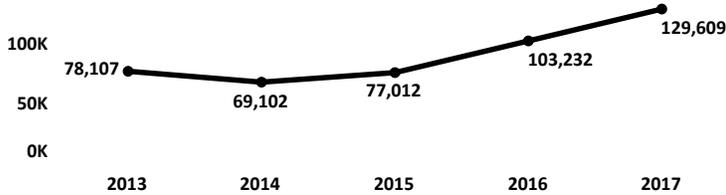


Low High

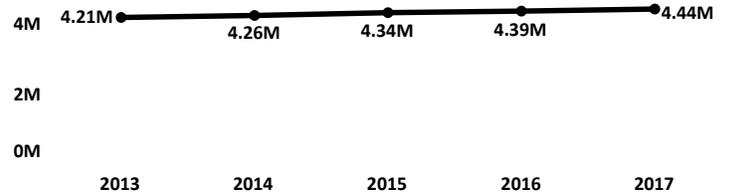
## State Totals

**Complaints:** 129,609 (#16 nationally, per 100K population)  
**Active Registrations:** 4,444,187 (#7 nationally, per 100K population)

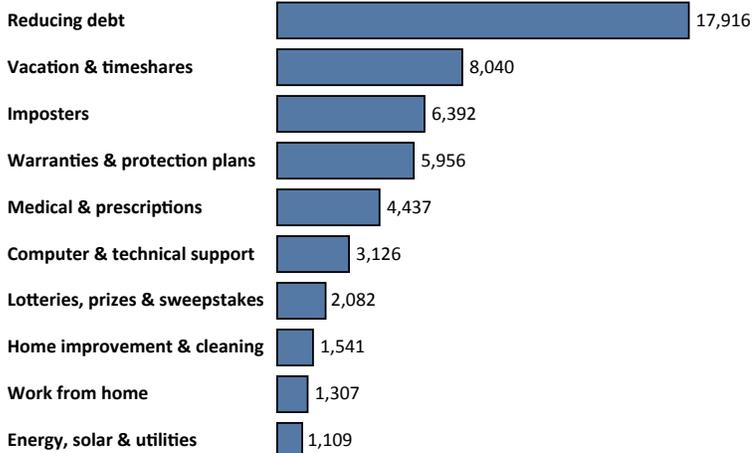
## Complaints by Fiscal Year



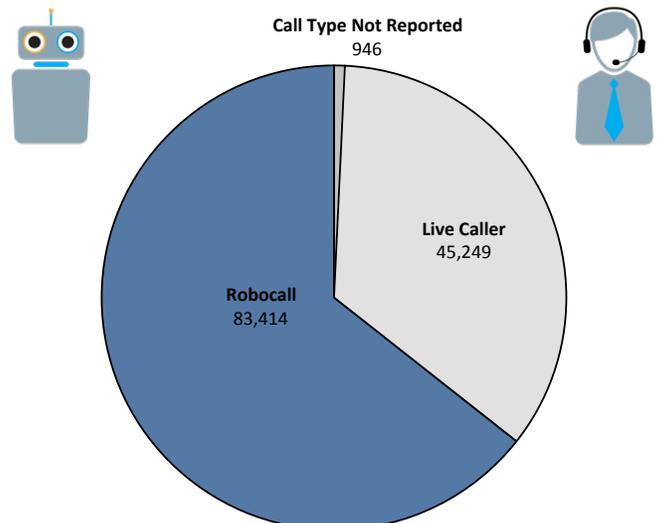
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



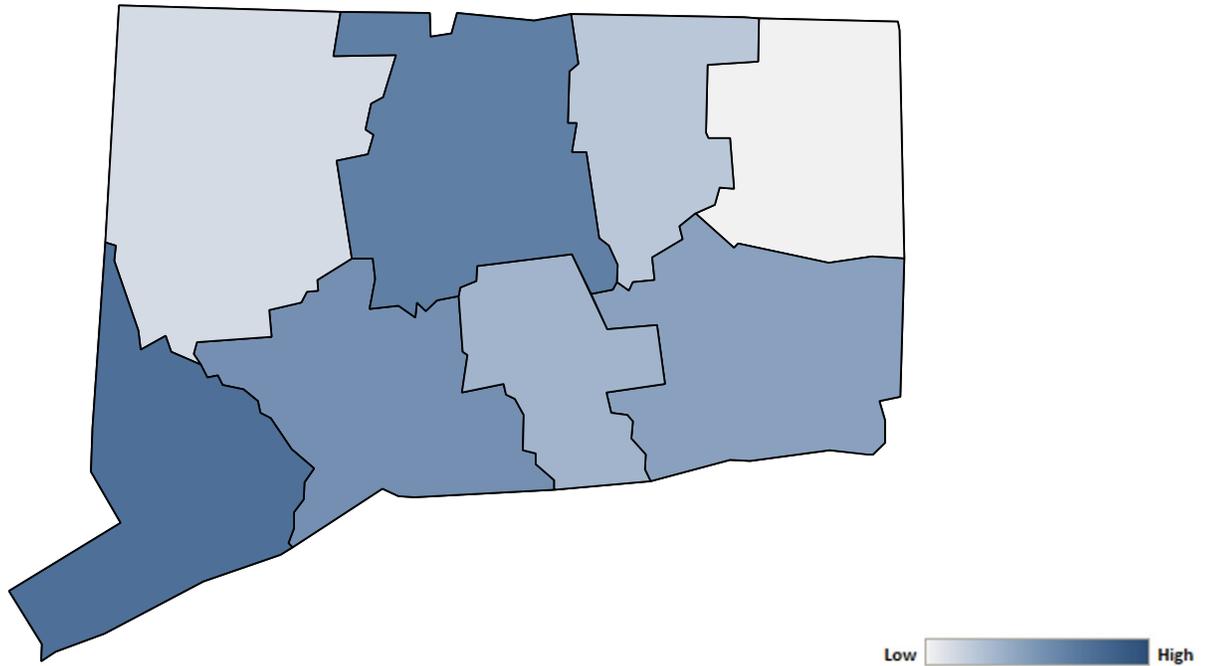
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Connecticut

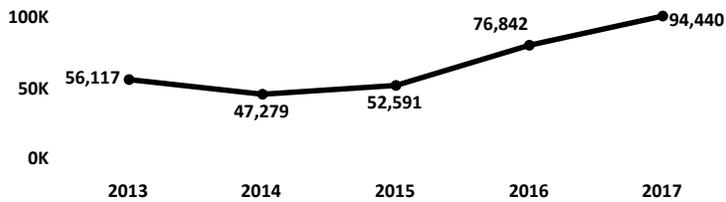
## Complaints by County



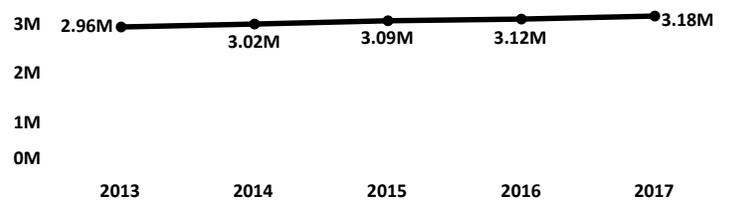
## State Totals

**Complaints:** 94,440 (#7 nationally, per 100K population)  
**Active Registrations:** 3,183,068 (#2 nationally, per 100K population)

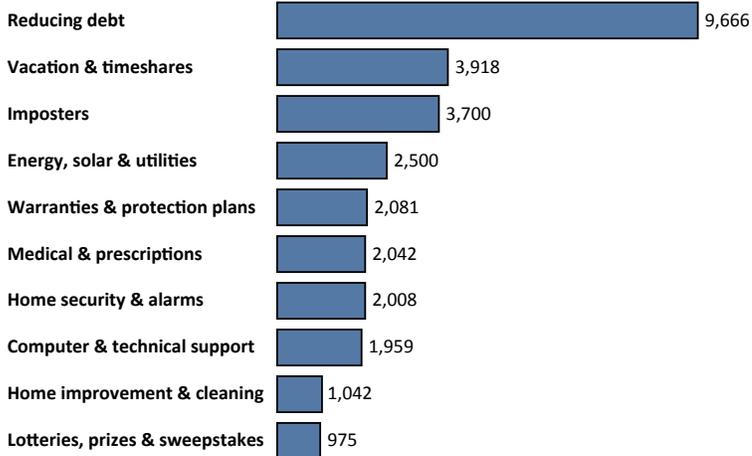
## Complaints by Fiscal Year



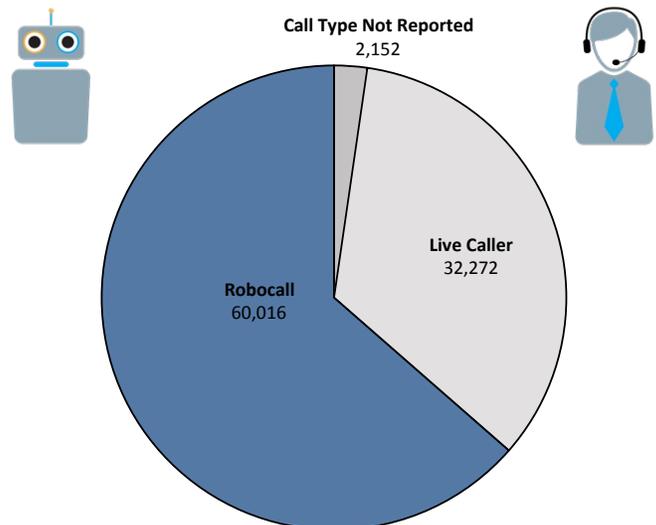
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



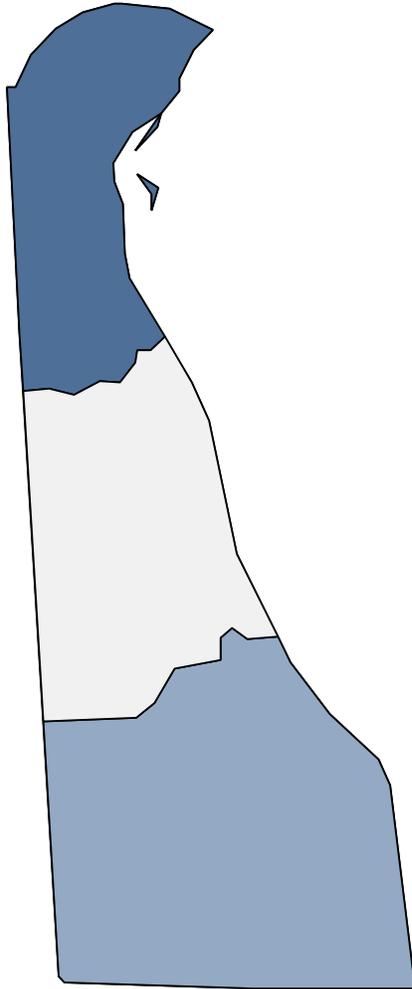
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Delaware

## Complaints by County

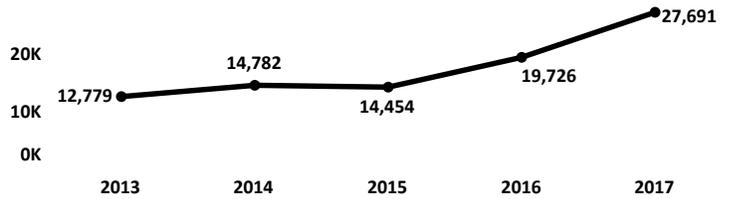


Low High

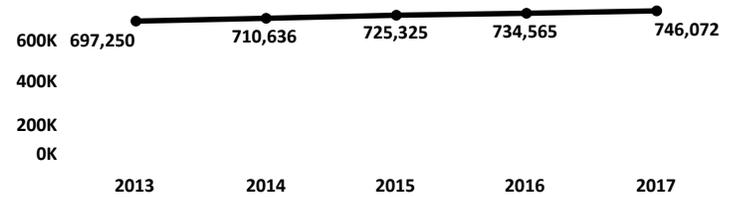
## State Totals

**Complaints:** 27,691 (#2 nationally, per 100K population)  
**Active Registrations:** 746,072 (#14 nationally, per 100K population)

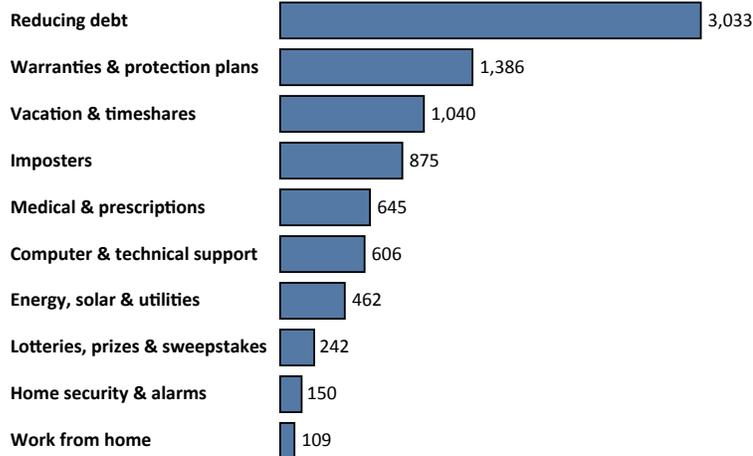
## Complaints by Fiscal Year



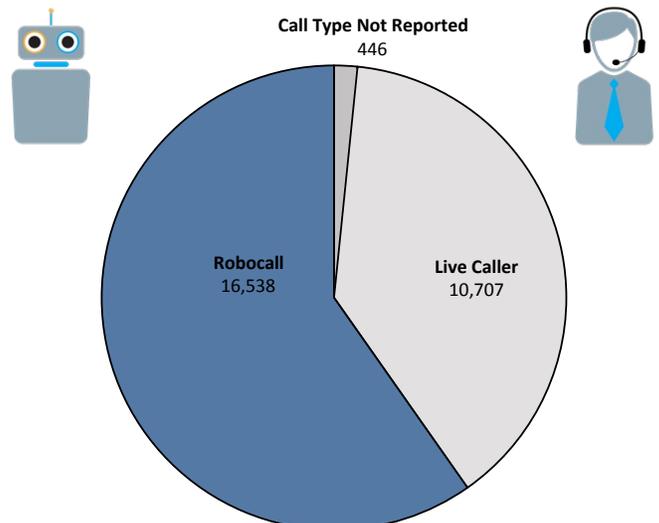
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



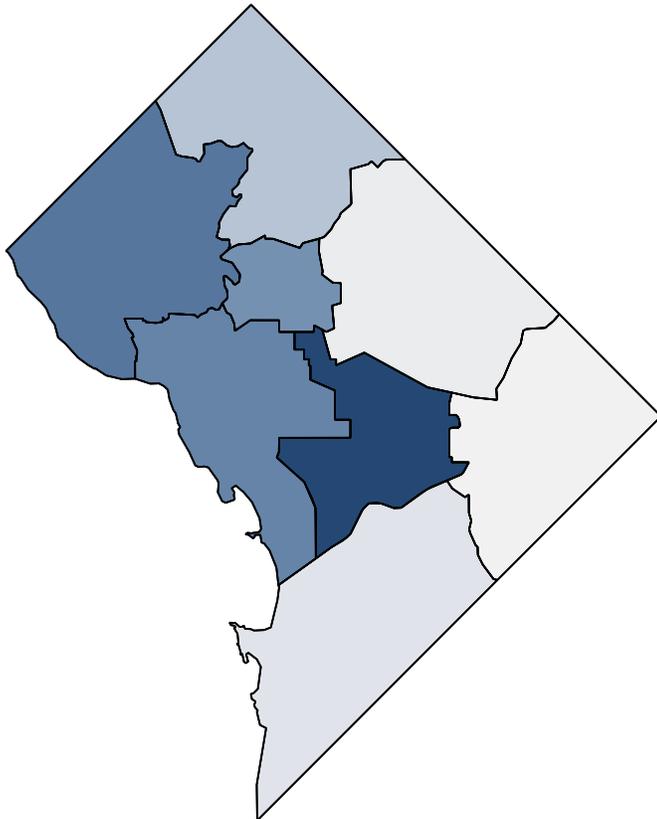
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures**

# District of Columbia

## Complaints by Ward

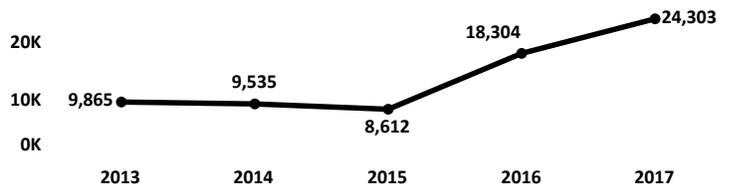


Low High

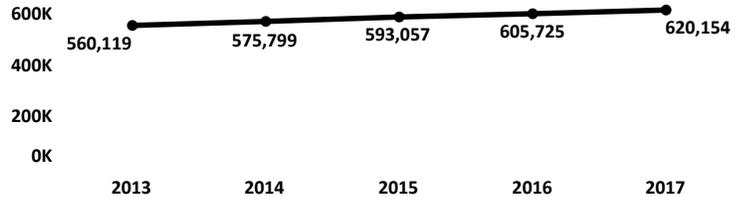
## D.C. Totals

**Complaints:** 24,303 **Not Ranked**  
**Active Registrations:** 620,154 **Not Ranked**

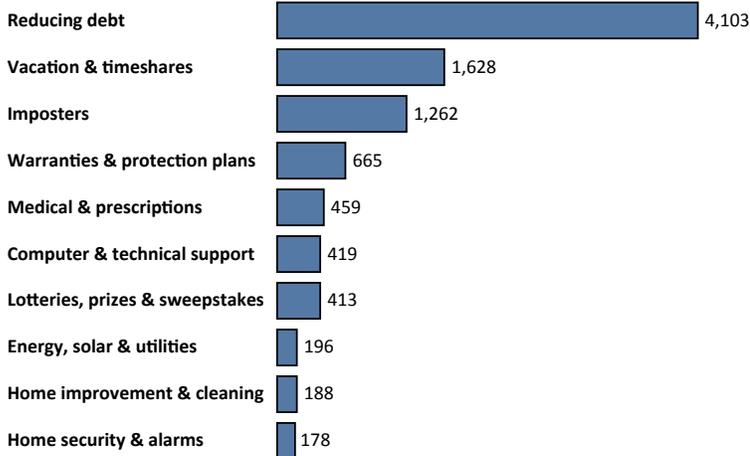
## Complaints by Fiscal Year



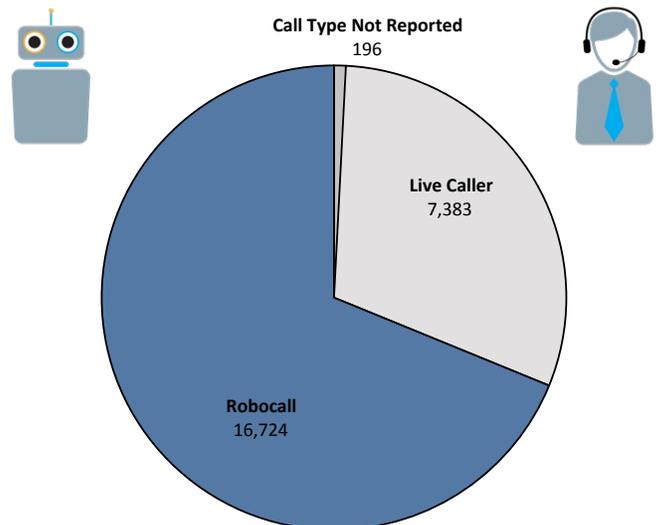
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



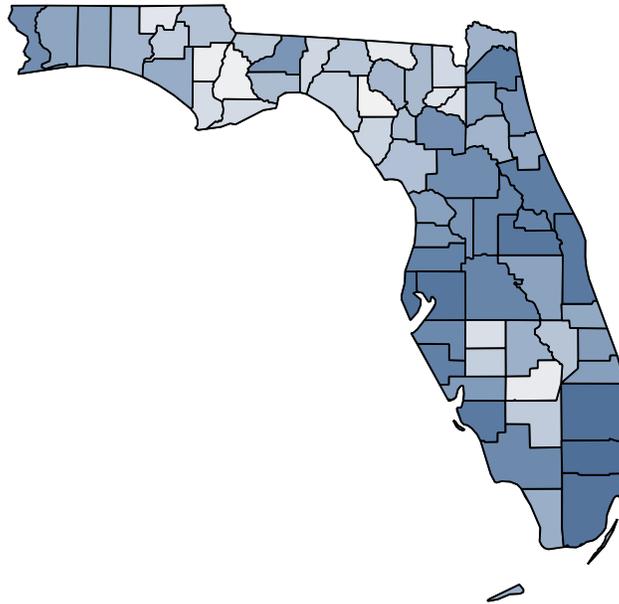
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Florida

## Complaints by County

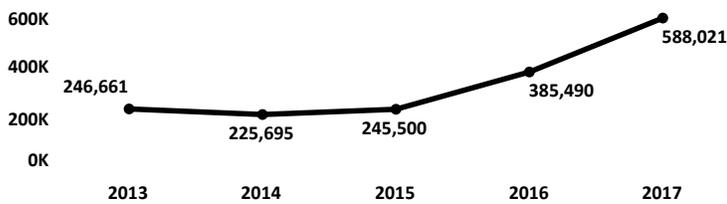


Low High

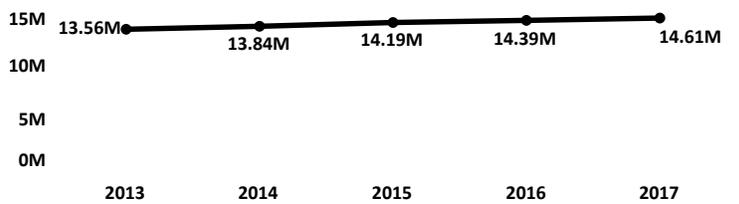
## State Totals

**Complaints:** 588,021 (#3 nationally, per 100K population)  
**Active Registrations:** 14,605,866 (#29 nationally, per 100K population)

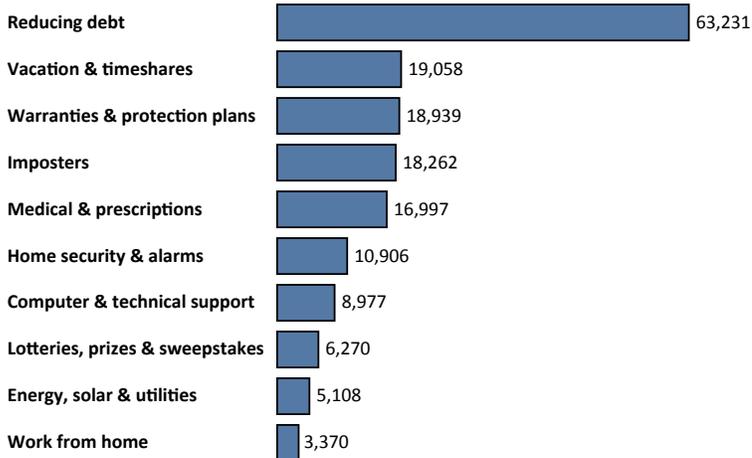
## Complaints by Fiscal Year



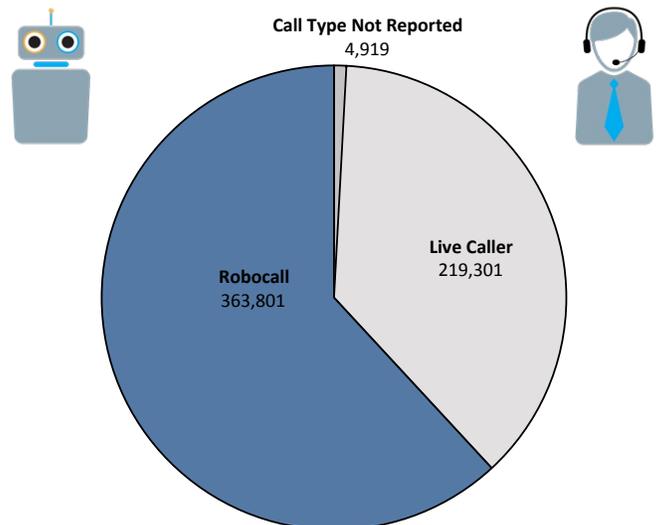
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



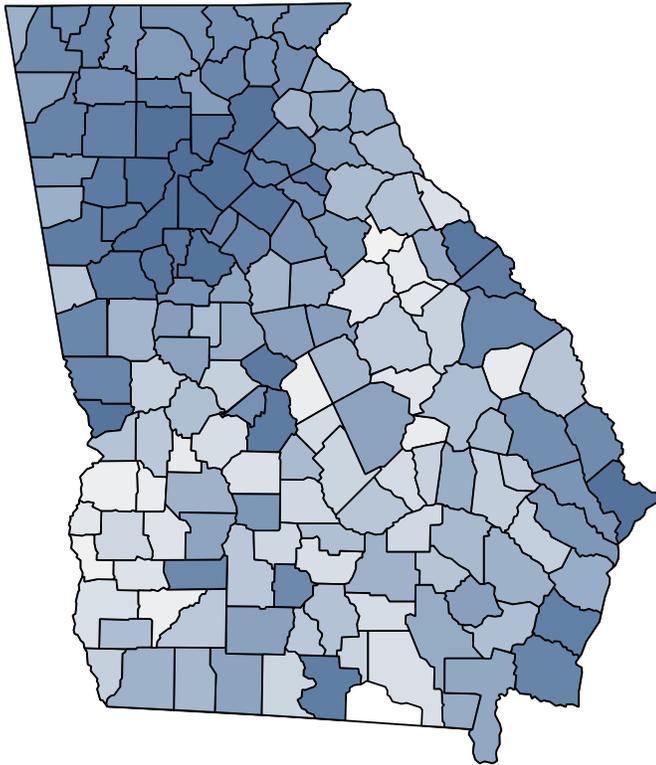
\*Not everyone who files a complaint reports a topic.



# FY 2017 National Do Not Call Registry Registration and Complaint Figures by State

# Georgia

## Complaints by County

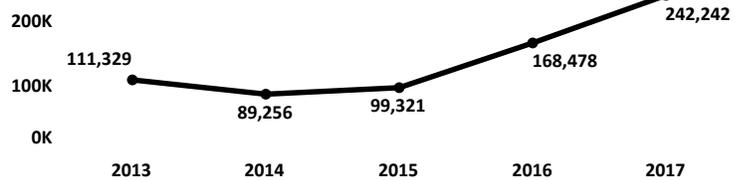


Low High

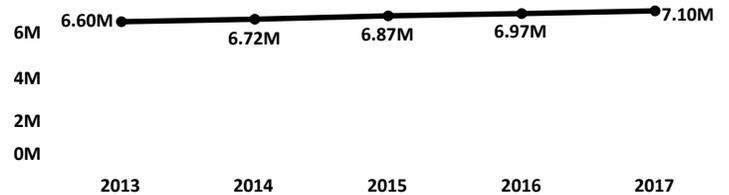
## State Totals

**Complaints:** 242,242 (#15 nationally, per 100K population)  
**Active Registrations:** 7,095,159 (#34 nationally, per 100K population)

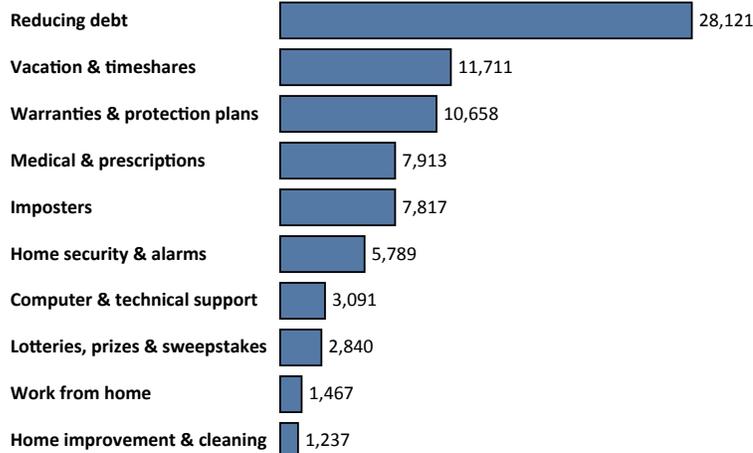
## Complaints by Fiscal Year



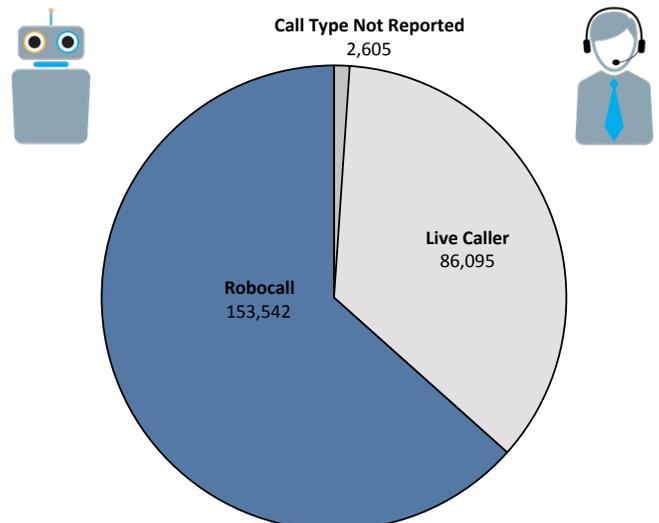
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



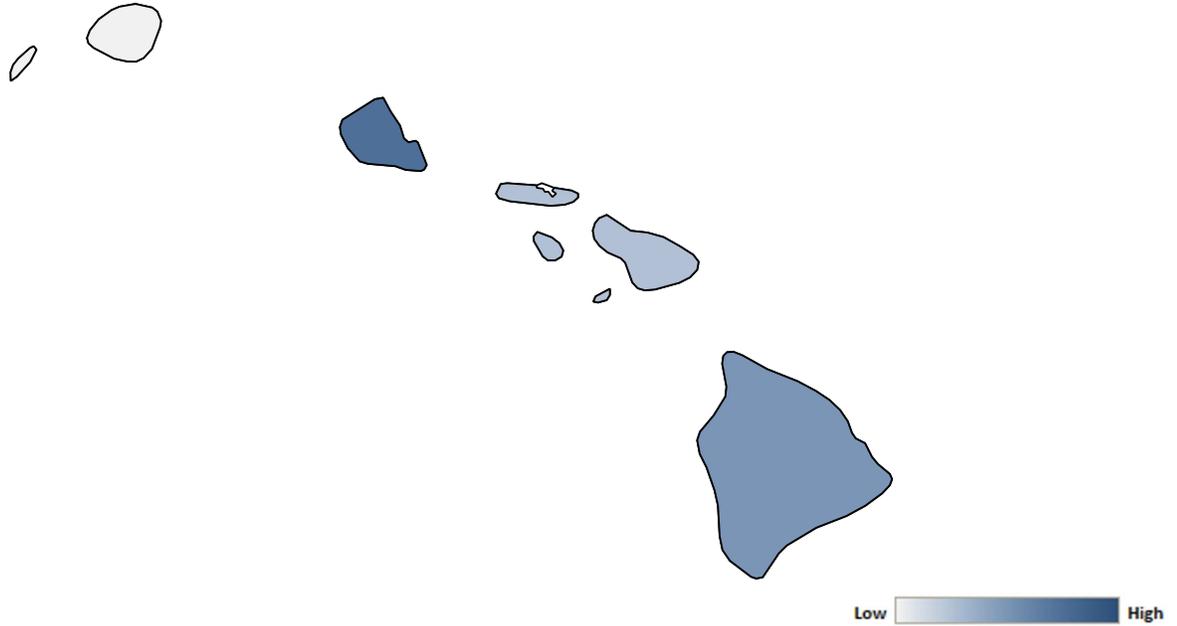
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Hawaii

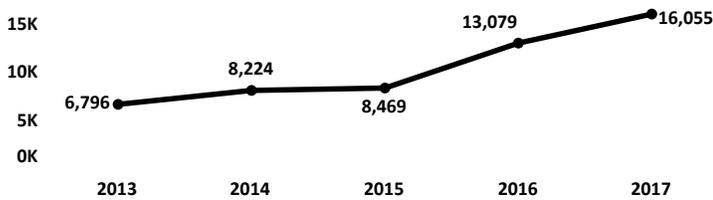
## Complaints by County



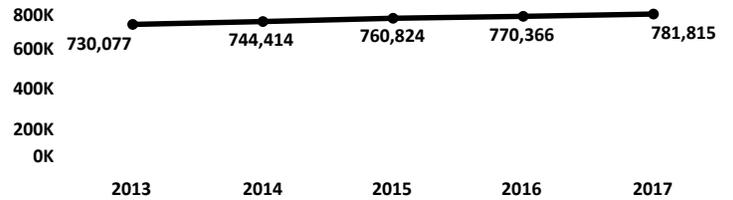
## State Totals

**Complaints:** 16,055 (#49 nationally, per 100K population)  
**Active Registrations:** 781,815 (#49 nationally, per 100K population)

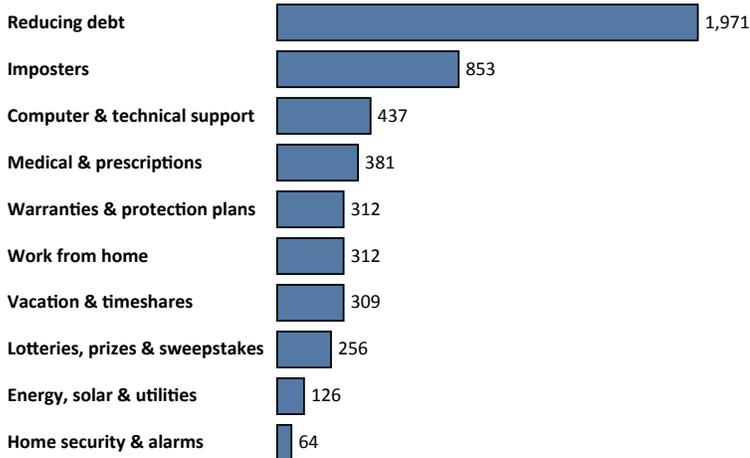
## Complaints by Fiscal Year



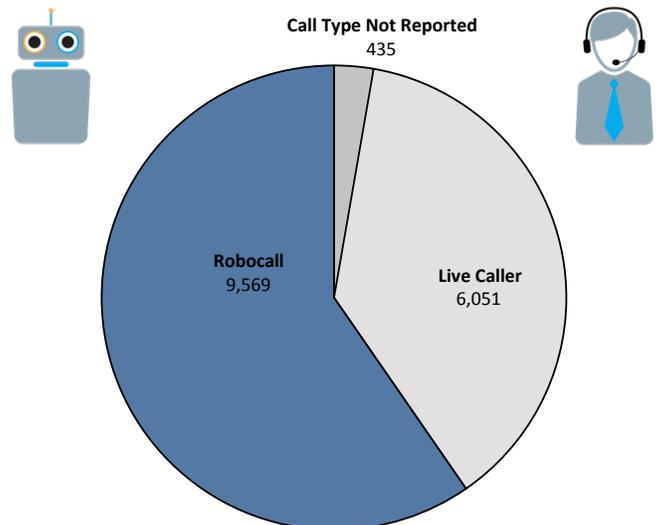
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



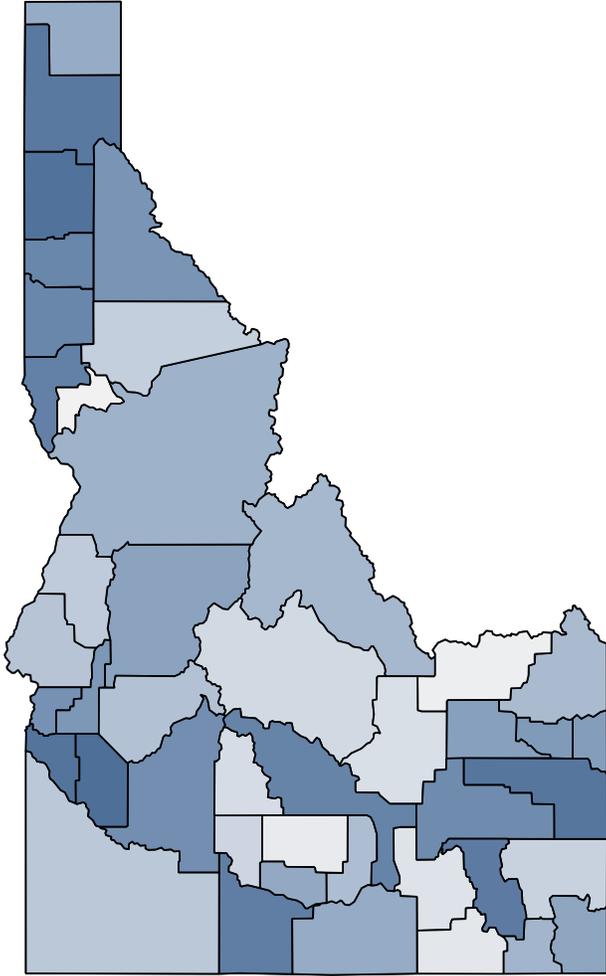
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Idaho

## Complaints by County

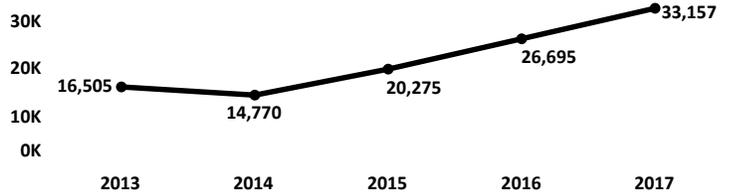


Low High

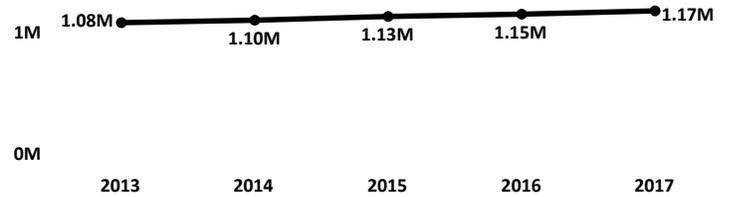
## State Totals

**Complaints:** 33,157 (#33 nationally, per 100K population)  
**Active Registrations:** 1,171,358 (#32 nationally, per 100K population)

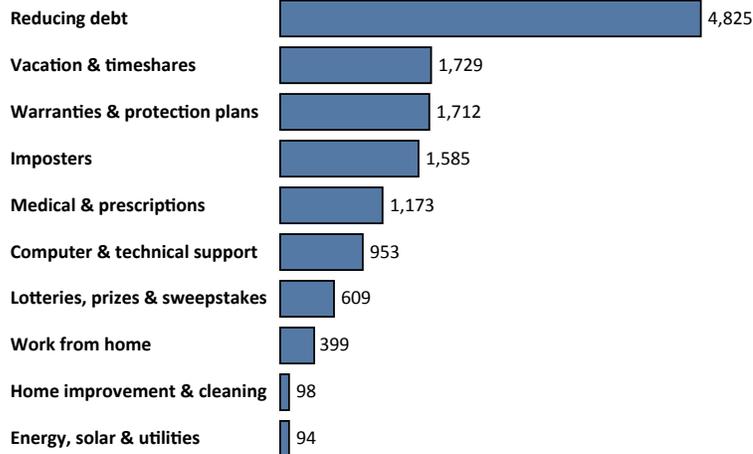
## Complaints by Fiscal Year



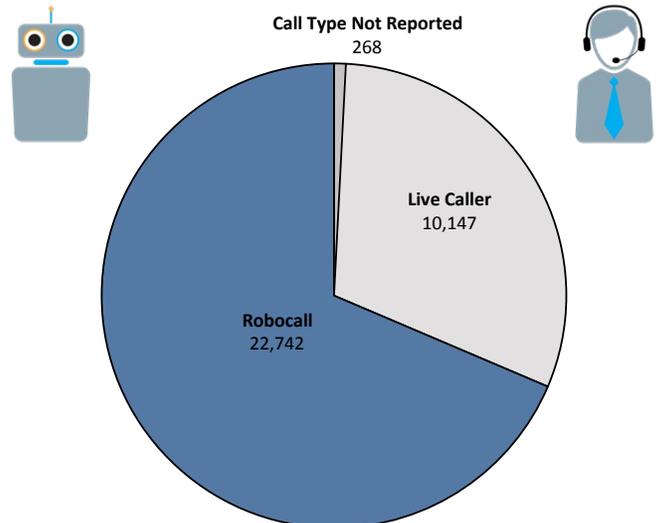
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



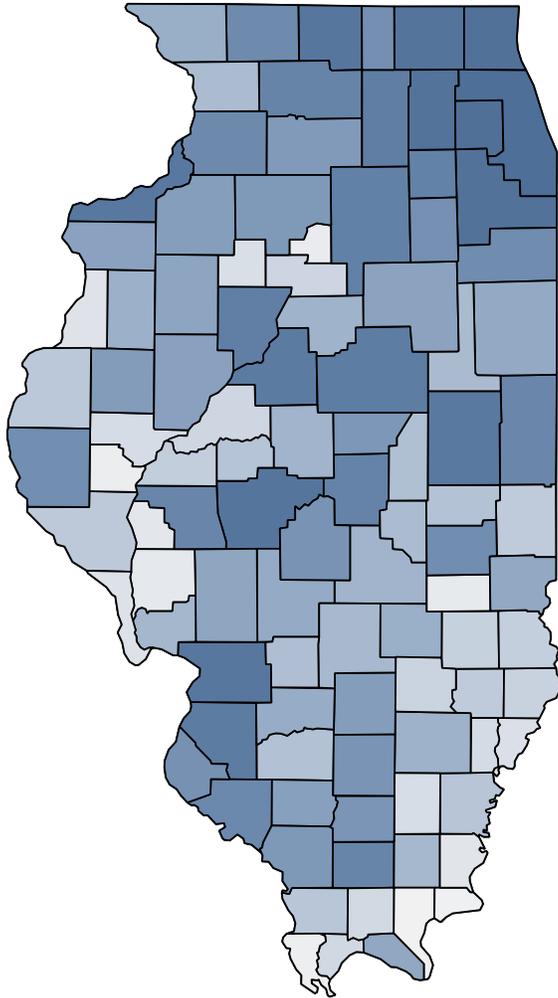
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Illinois

## Complaints by County

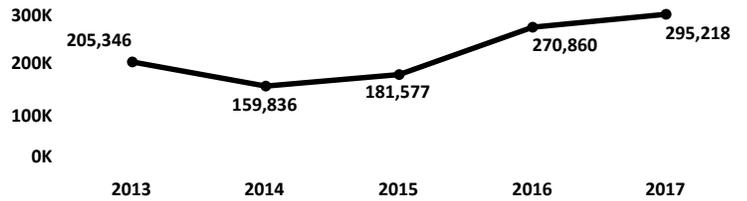


Low High

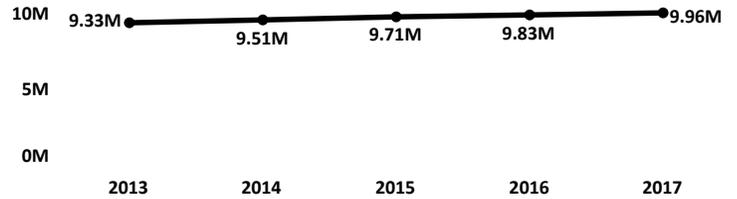
## State Totals

**Complaints:** 295,218 (#17 nationally, per 100K population)  
**Active Registrations:** 9,960,663 (#18 nationally, per 100K population)

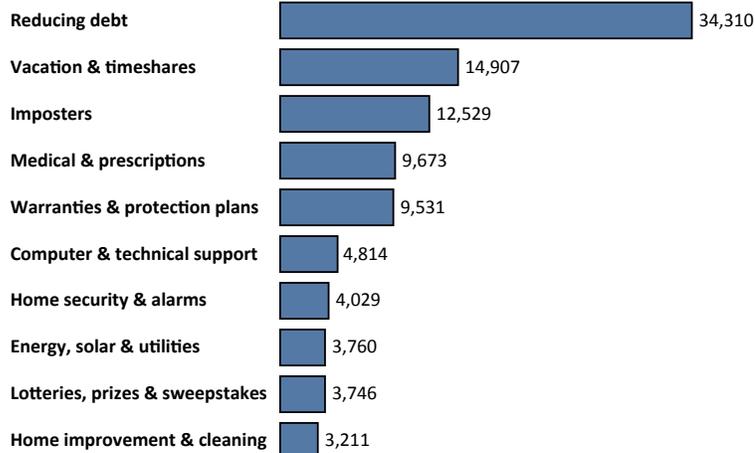
## Complaints by Fiscal Year



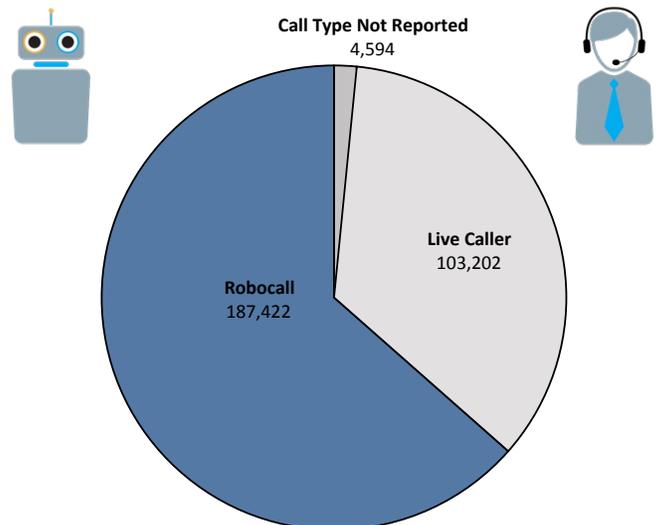
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



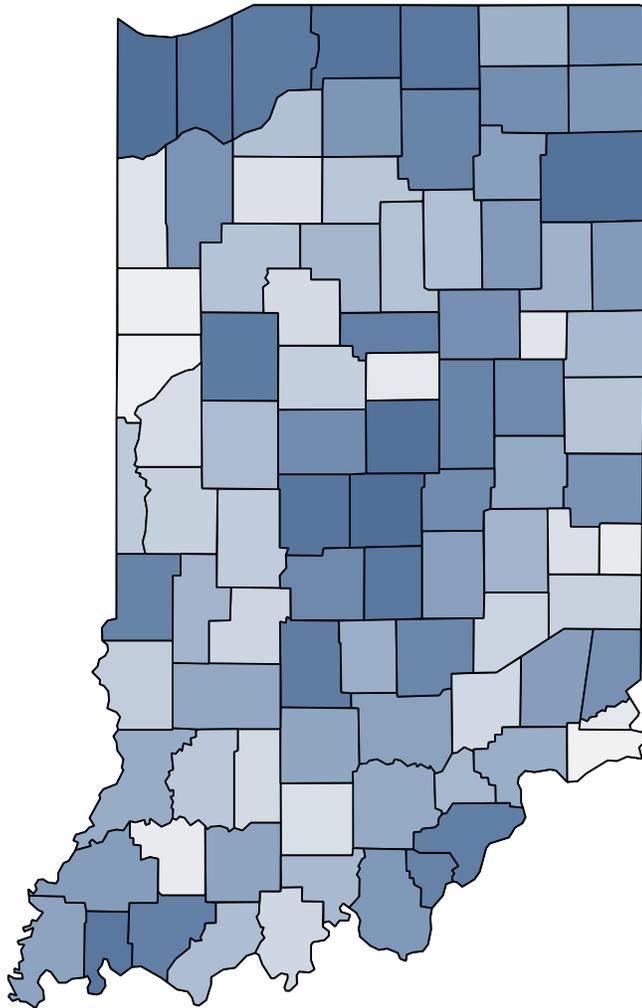
\*Not everyone who files a complaint reports a topic.



# FY 2017 National Do Not Call Registry Registration and Complaint Figures by State

# Indiana

## Complaints by County

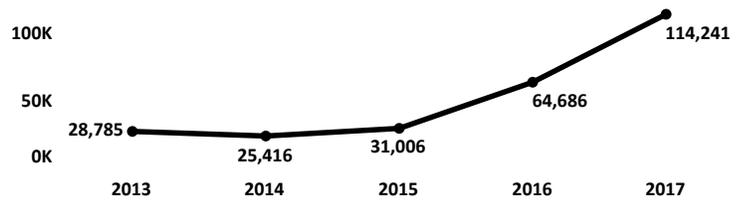


Low High

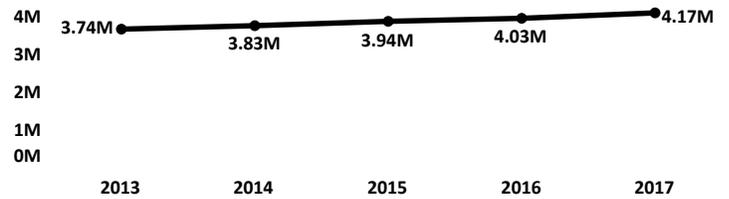
## State Totals

**Complaints:** 114,241 (#39 nationally, per 100K population)  
**Active Registrations:** 4,169,999 (#44 nationally, per 100K population)

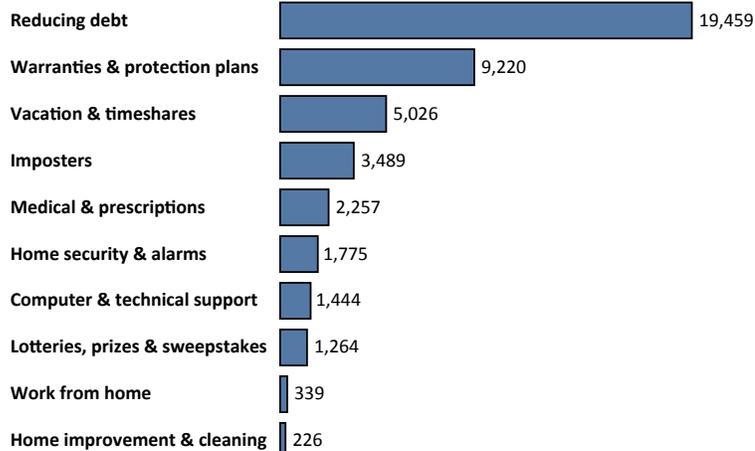
## Complaints by Fiscal Year



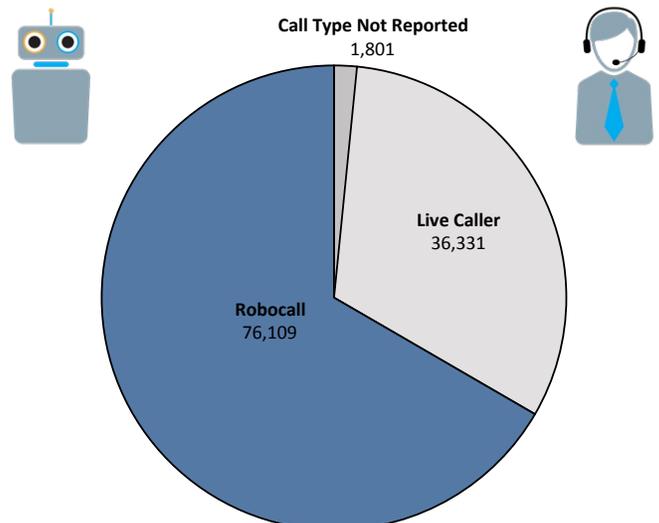
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



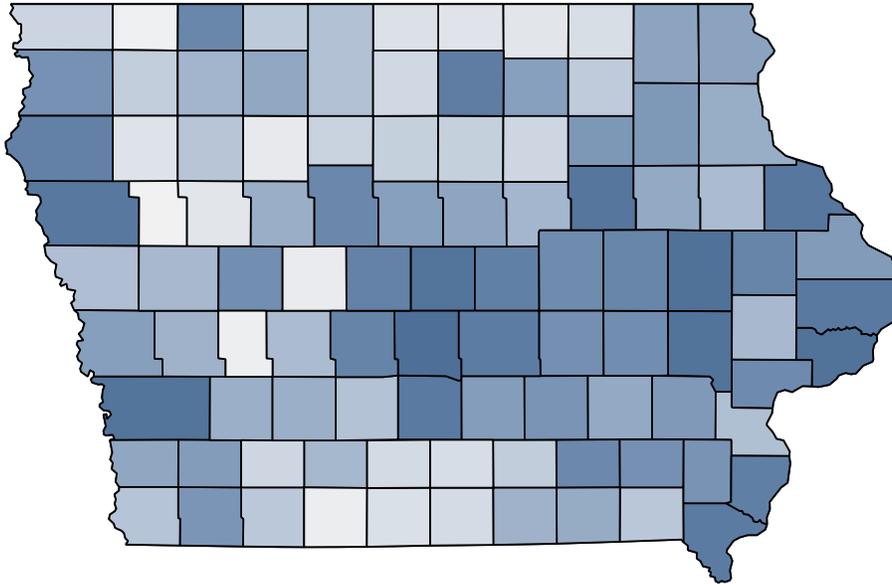
\*Not everyone who files a complaint reports a topic.



# FY 2017 National Do Not Call Registry Registration and Complaint Figures by State

# Iowa

## Complaints by County

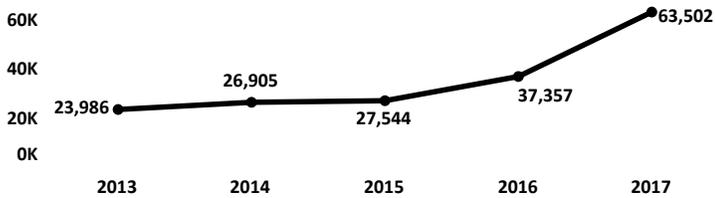


Low High

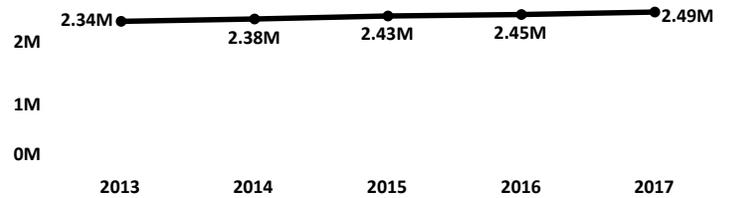
## State Totals

**Complaints:** 63,502 (#29 nationally, per 100K population)  
**Active Registrations:** 2,490,336 (#12 nationally, per 100K population)

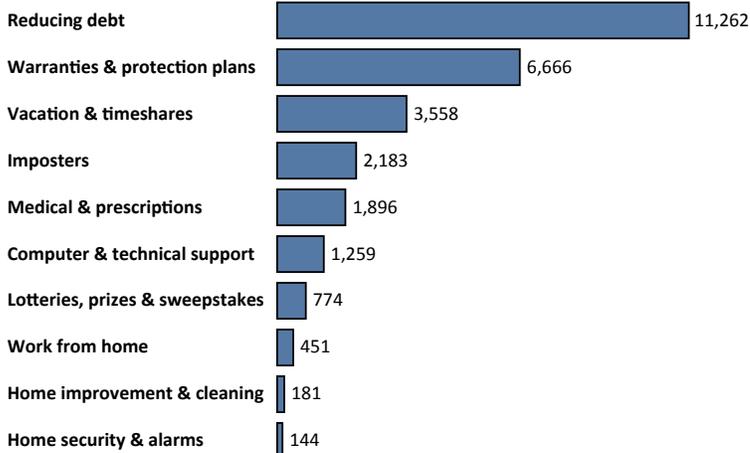
## Complaints by Fiscal Year



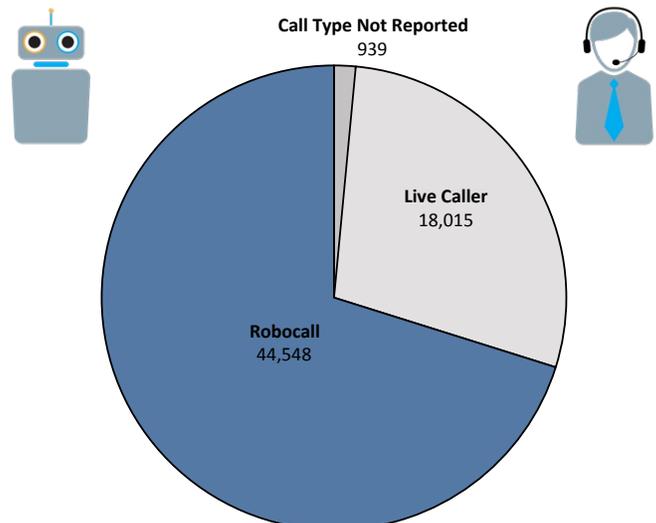
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



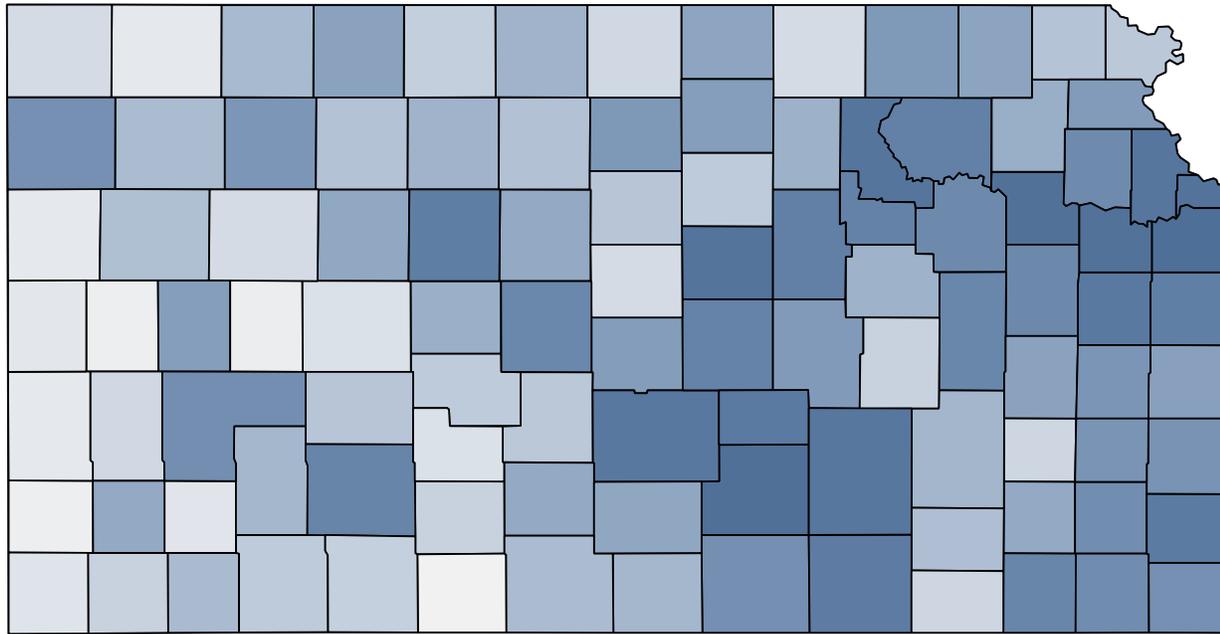
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Kansas

## Complaints by County

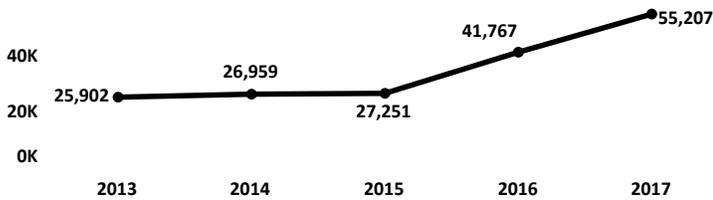


Low High

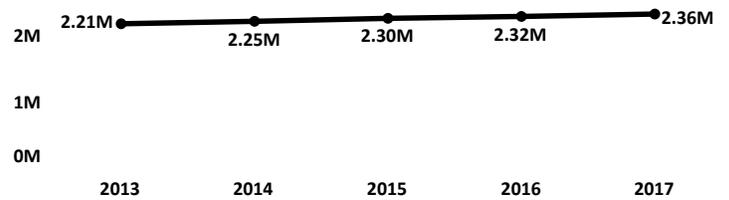
## State Totals

**Complaints:** 55,207 (#35 nationally, per 100K population)  
**Active Registrations:** 2,359,523 (#6 nationally, per 100K population)

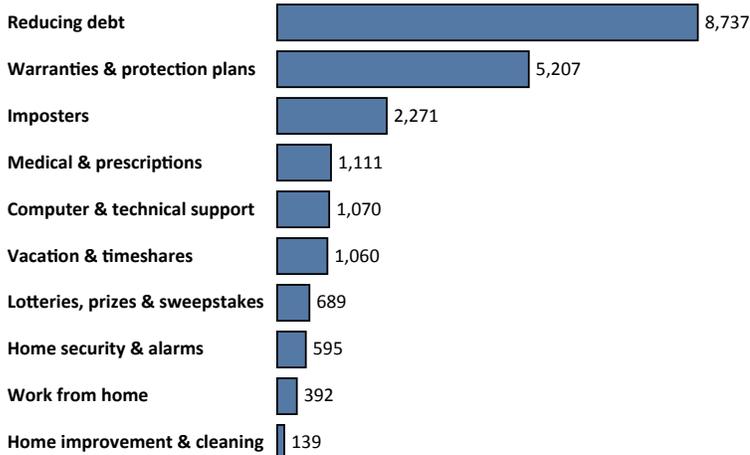
## Complaints by Fiscal Year



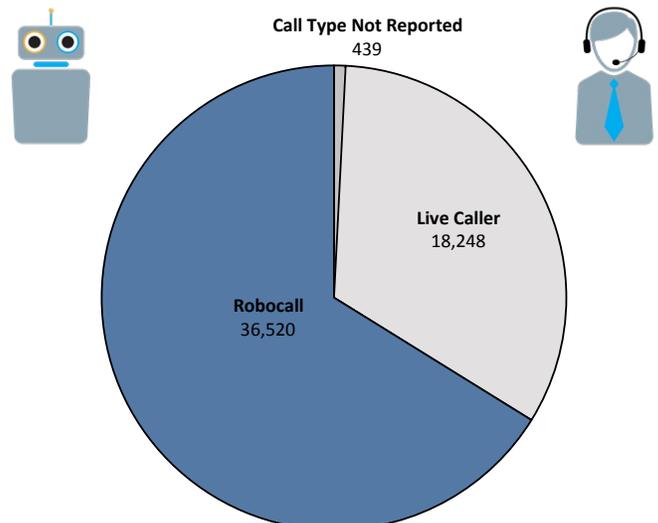
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



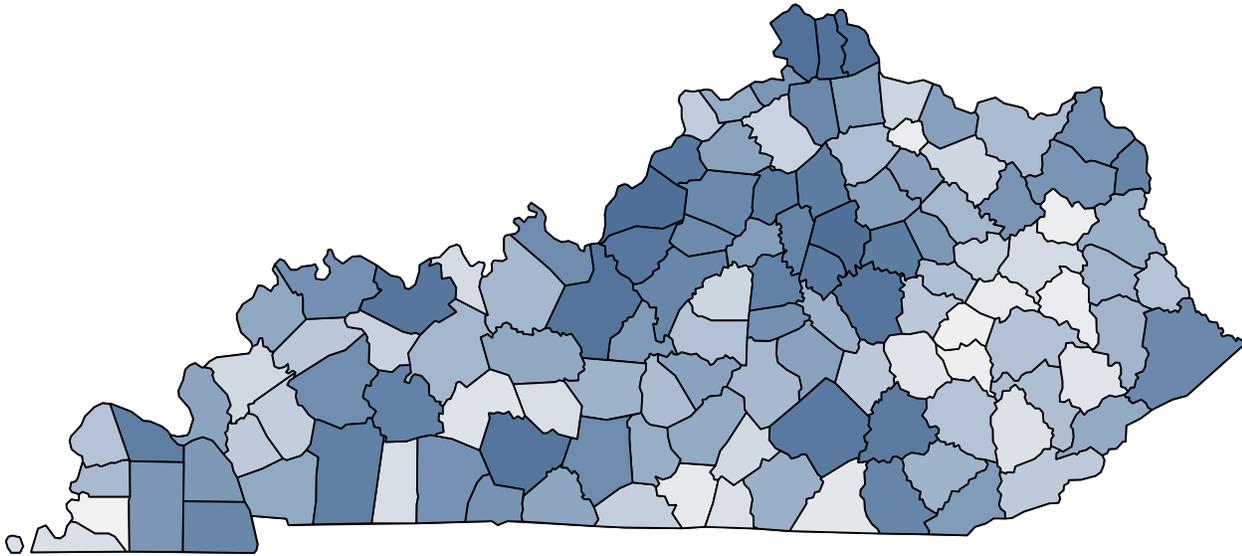
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Kentucky

## Complaints by County

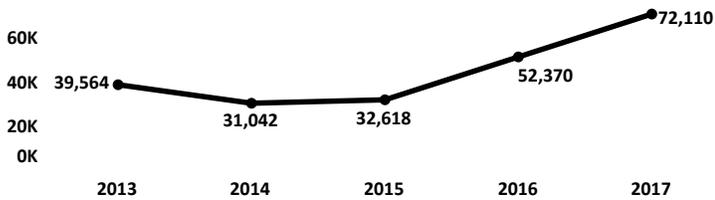


Low High

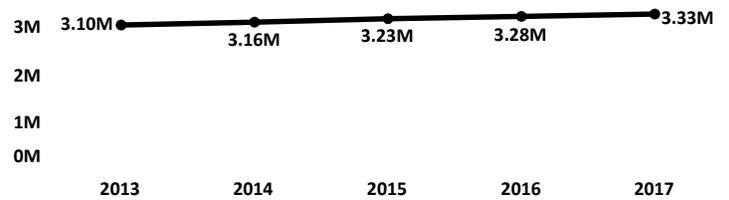
## State Totals

**Complaints:** 72,110 (#42 nationally, per 100K population)  
**Active Registrations:** 3,329,393 (#22 nationally, per 100K population)

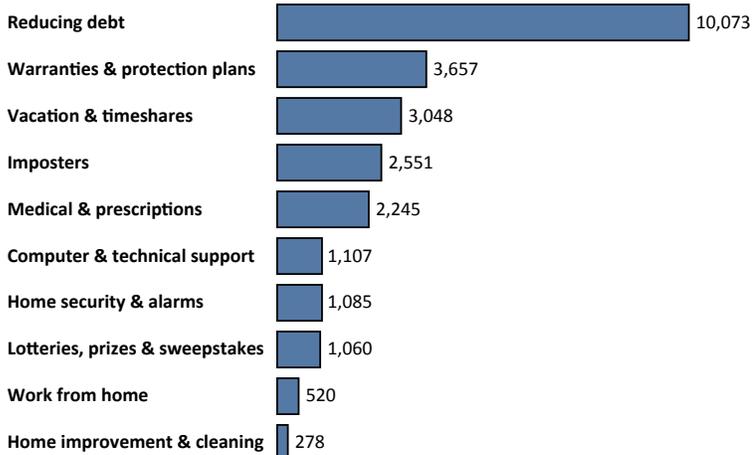
## Complaints by Fiscal Year



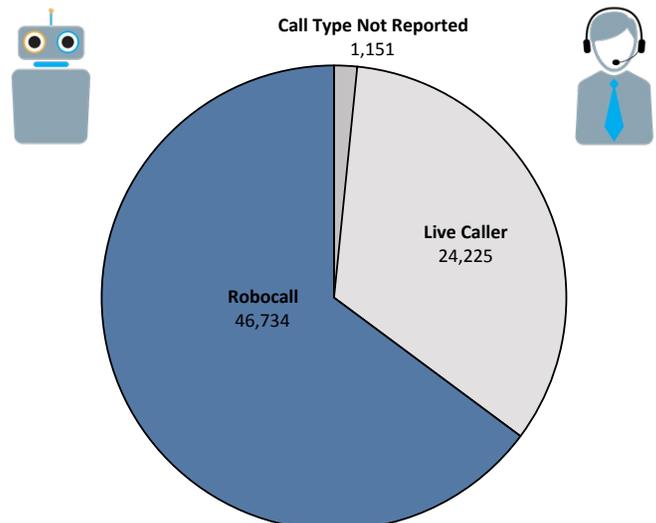
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



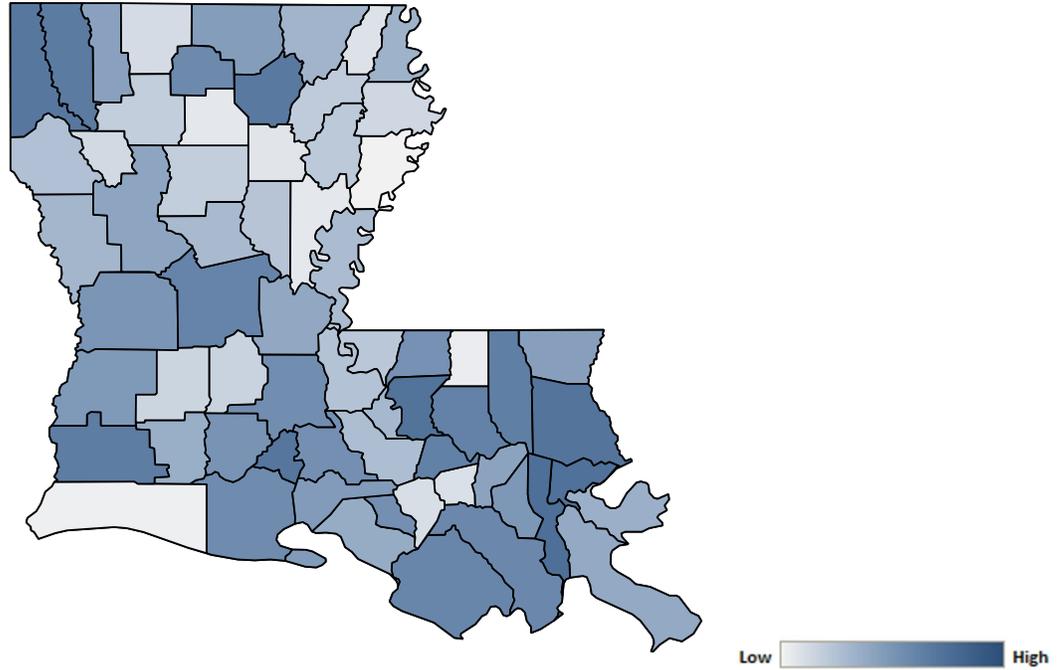
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Louisiana

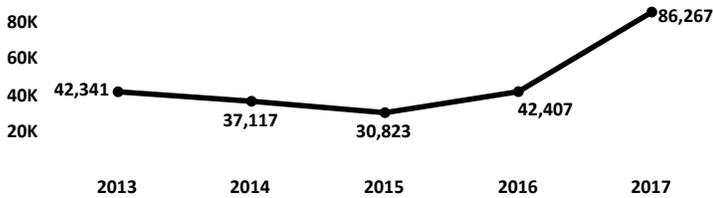
## Complaints by Parish



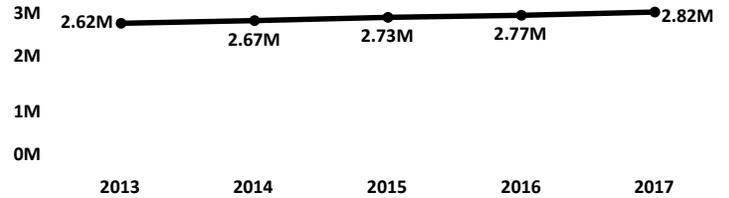
## State Totals

**Complaints:** 86,267 (#36 nationally, per 100K population)  
**Active Registrations:** 2,824,750 (#46 nationally, per 100K population)

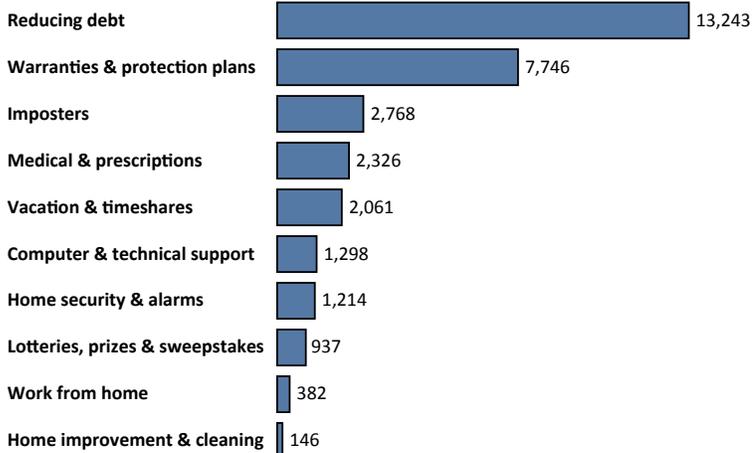
## Complaints by Fiscal Year



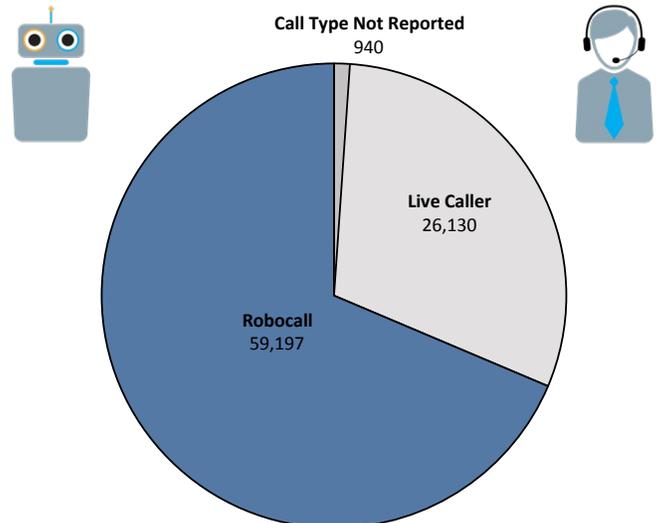
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



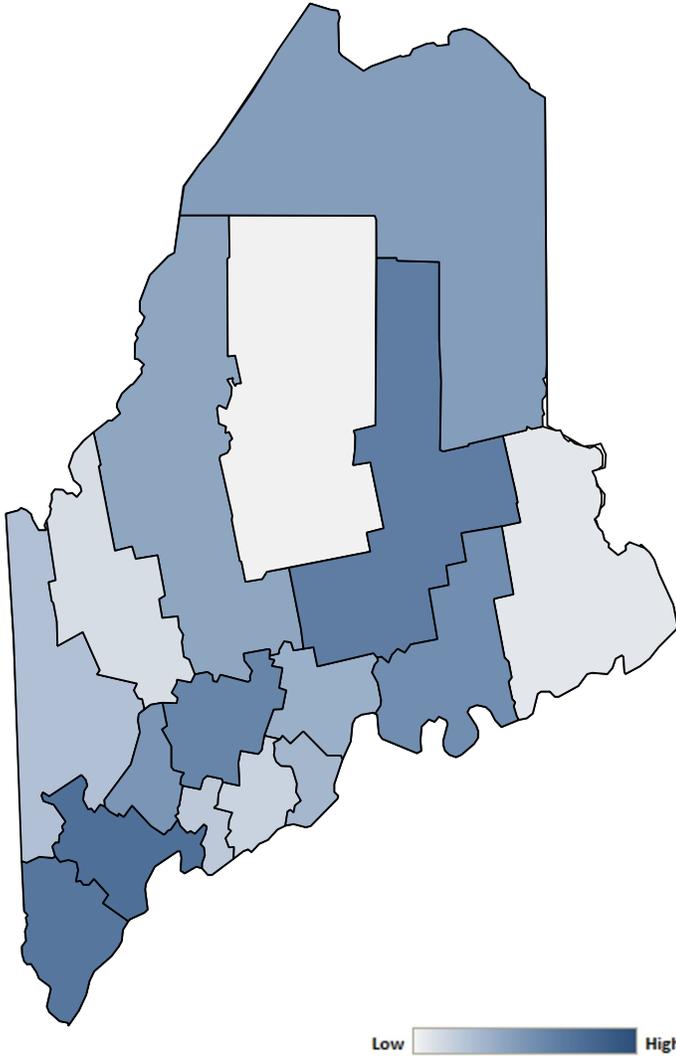
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Maine

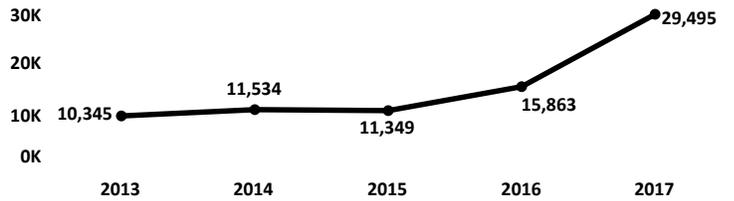
## Complaints by County



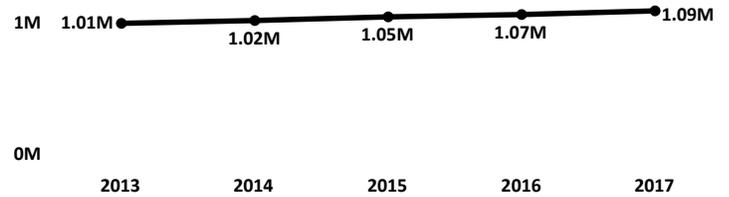
## State Totals

**Complaints:** 29,495 (#23 nationally, per 100K population)  
**Active Registrations:** 1,092,143 (#4 nationally, per 100K population)

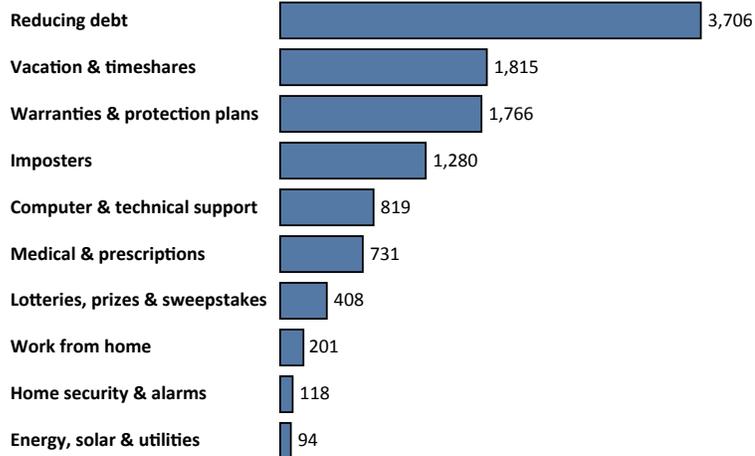
## Complaints by Fiscal Year



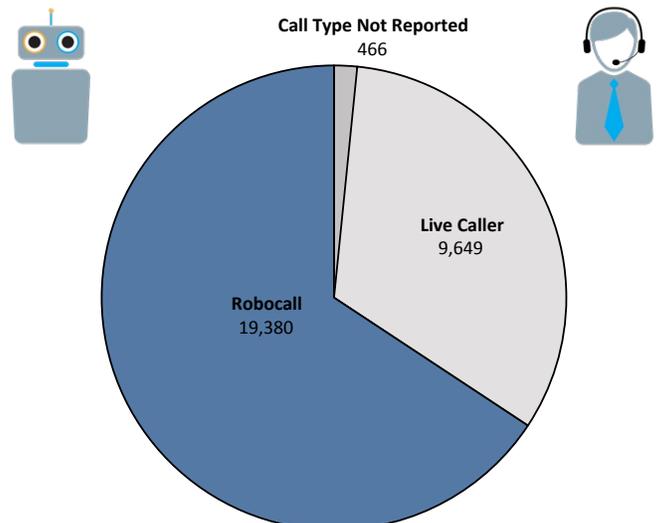
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



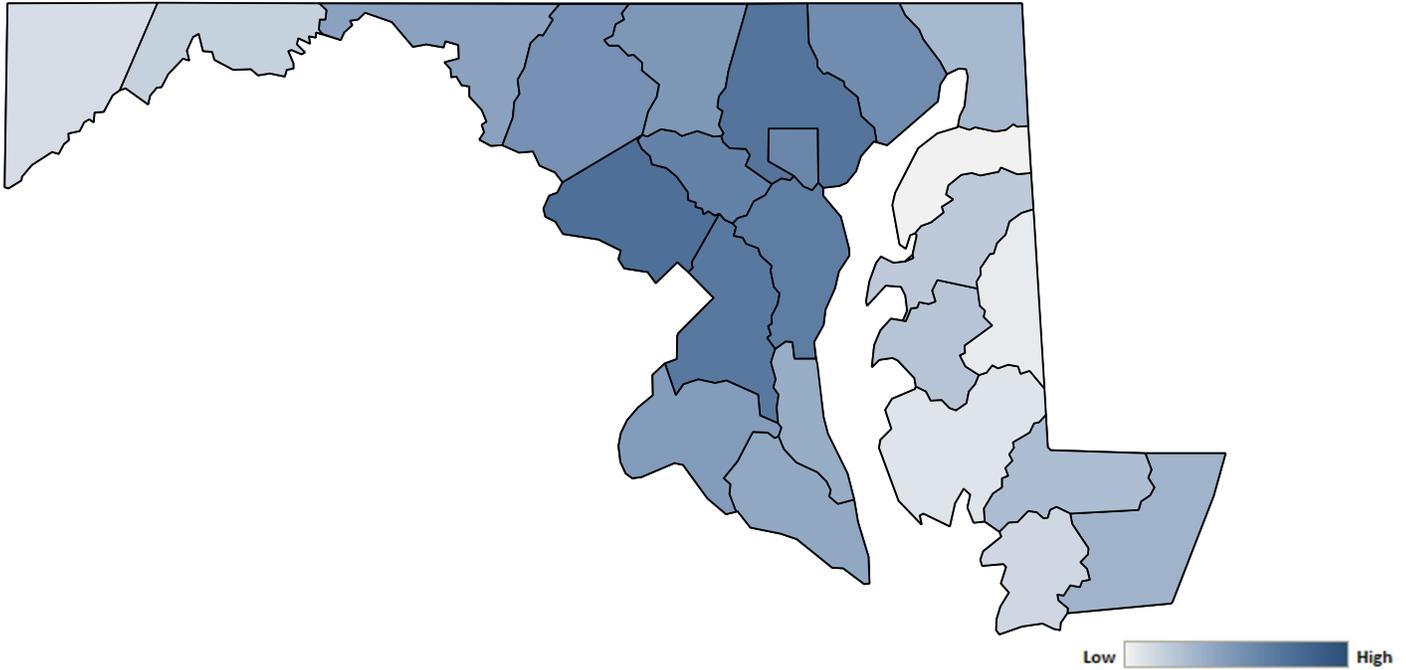
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Maryland

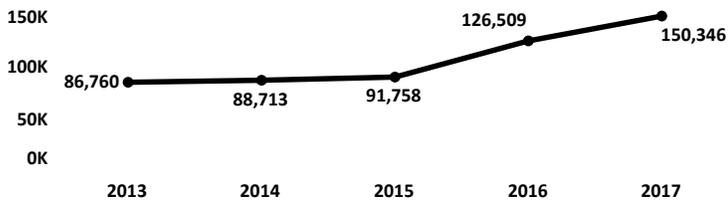
## Complaints by County



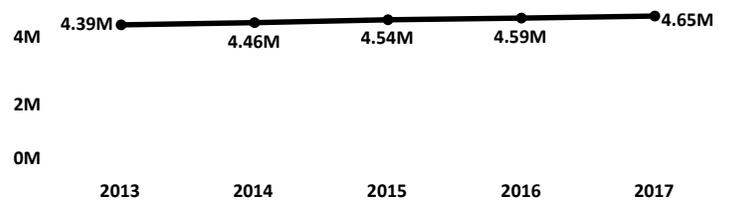
## State Totals

**Complaints:** 150,346 (#9 nationally, per 100K population)  
**Active Registrations:** 4,654,404 (#19 nationally, per 100K population)

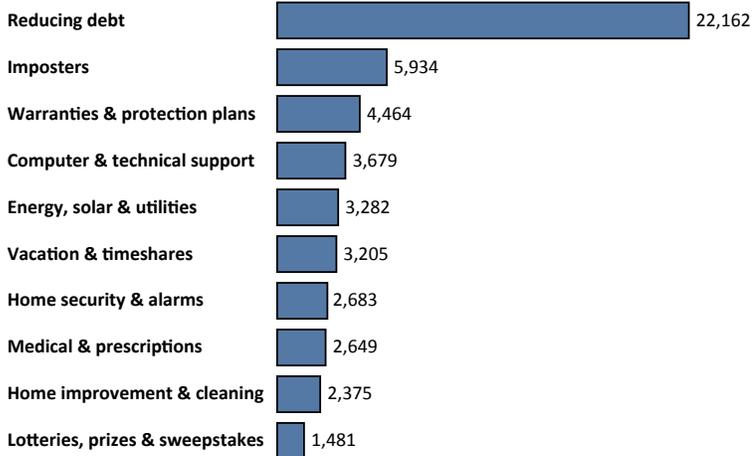
## Complaints by Fiscal Year



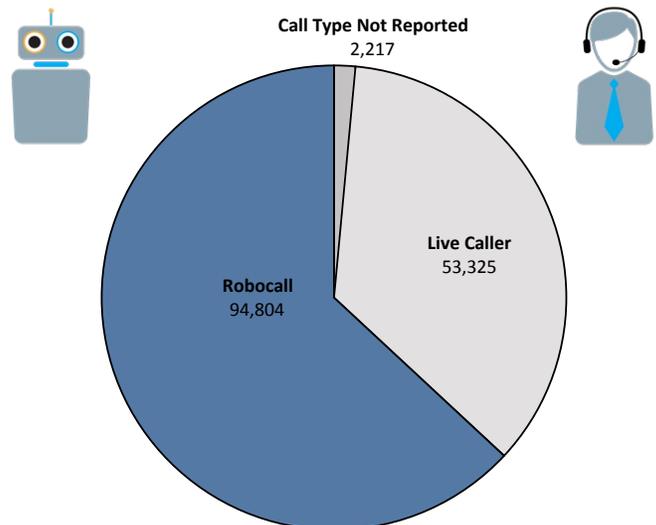
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



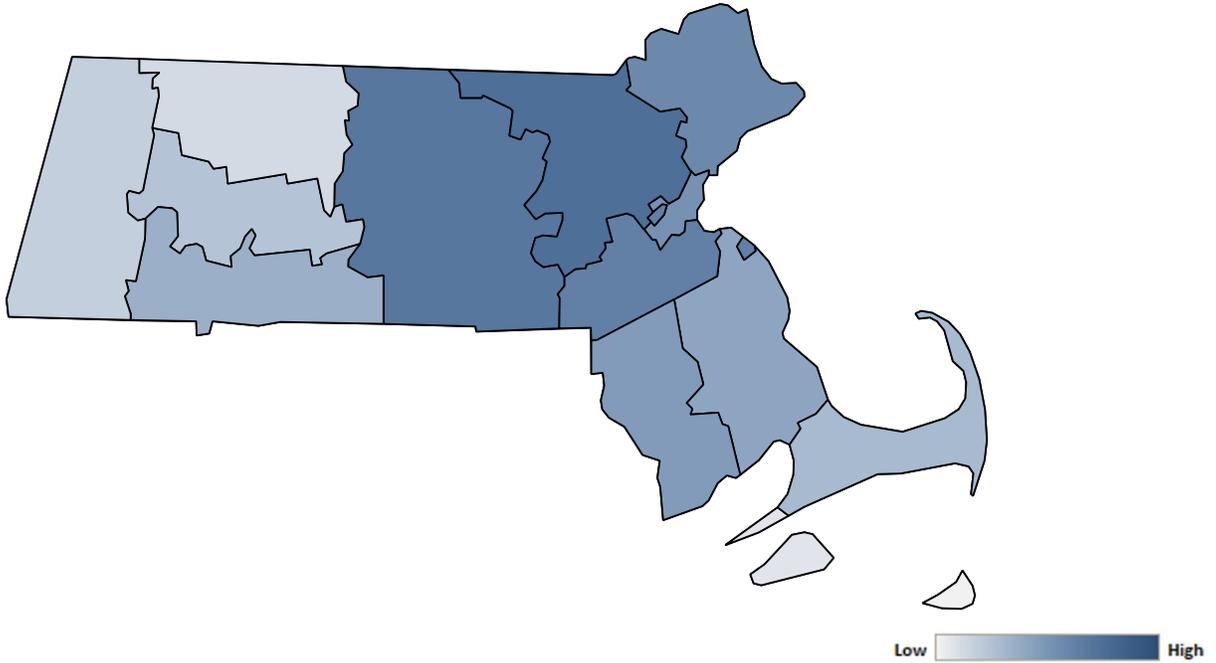
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Massachusetts

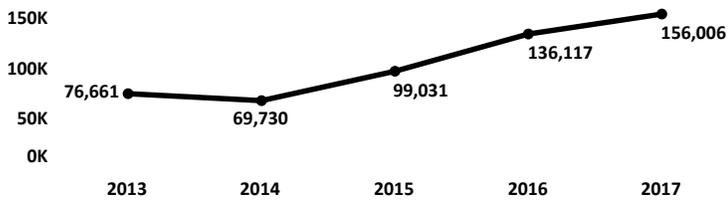
## Complaints by County



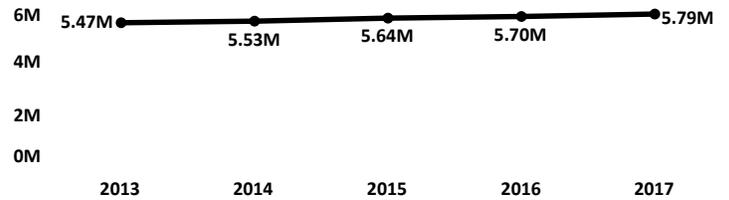
## State Totals

**Complaints:** 156,006 (#19 nationally, per 100K population)  
**Active Registrations:** 5,794,655 (#3 nationally, per 100K population)

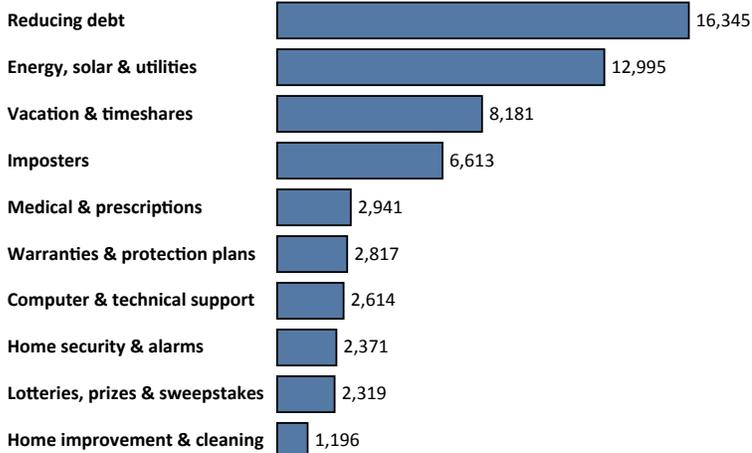
## Complaints by Fiscal Year



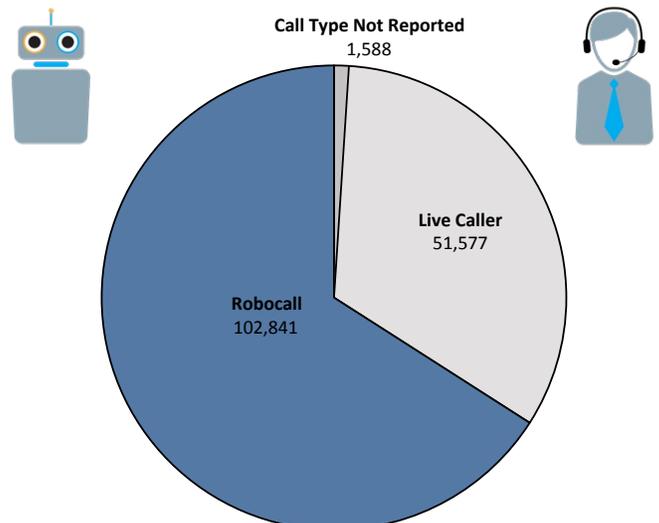
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



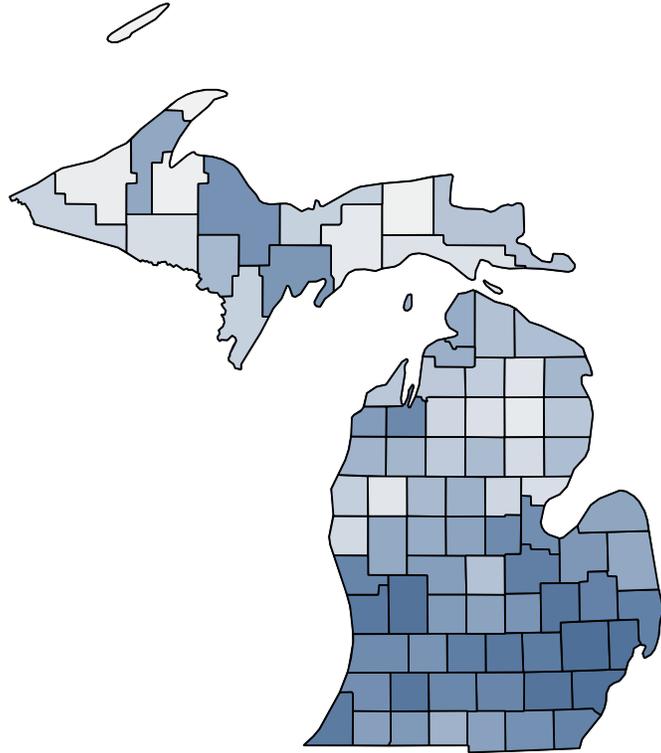
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Michigan

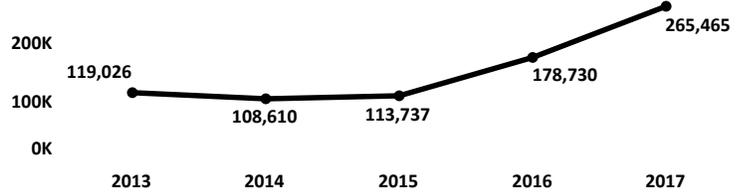
## Complaints by County



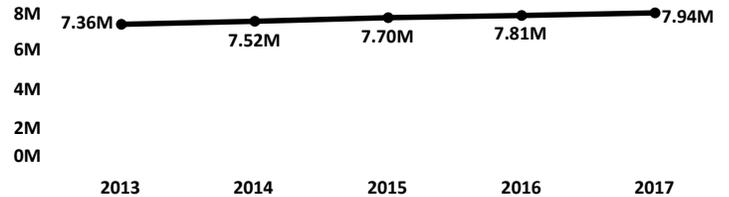
## State Totals

**Complaints:** 265,465 (#6 nationally, per 100K population)  
**Active Registrations:** 7,942,407 (#9 nationally, per 100K population)

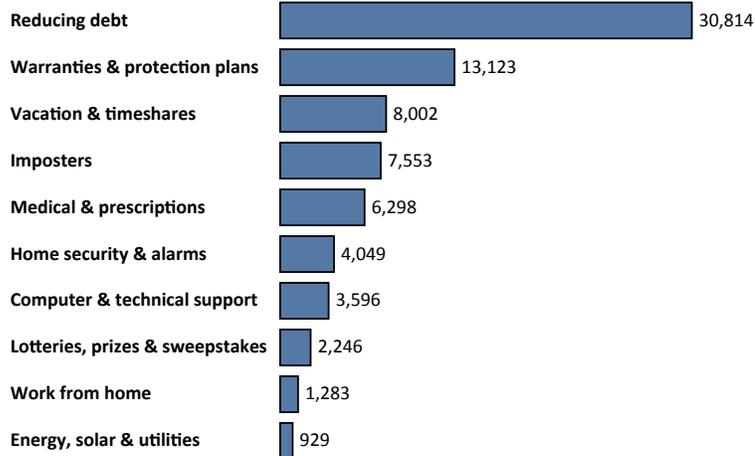
## Complaints by Fiscal Year



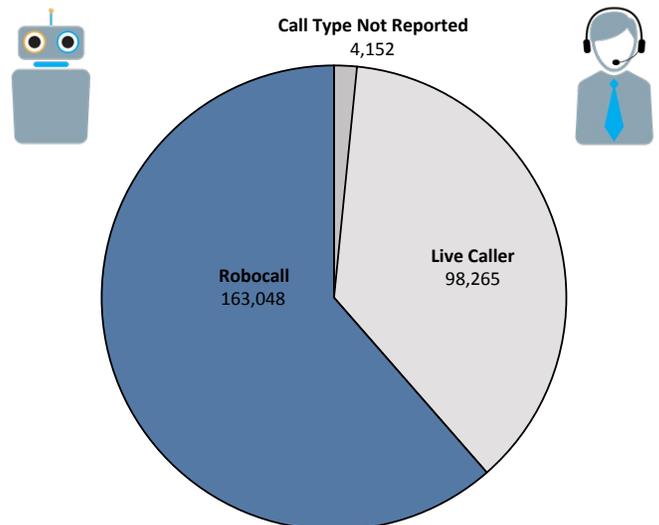
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



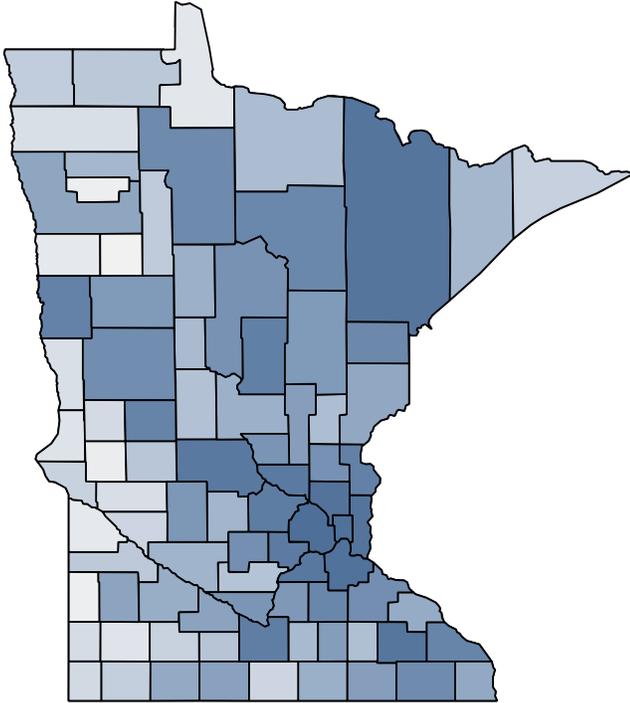
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Minnesota

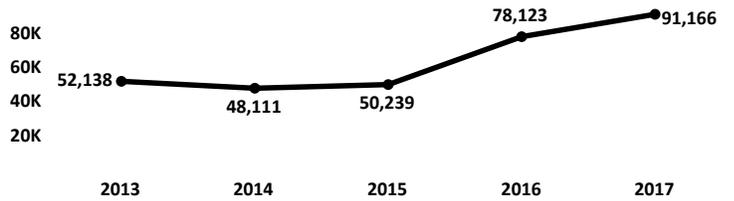
## Complaints by County



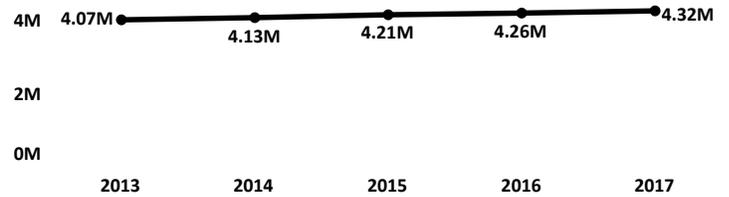
## State Totals

**Complaints:** 91,166 (#41 nationally, per 100K population)  
**Active Registrations:** 4,316,316 (#17 nationally, per 100K population)

## Complaints by Fiscal Year

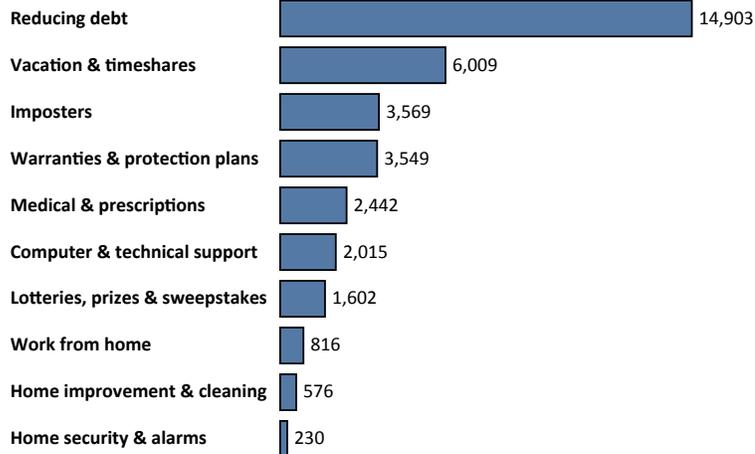


## Active Registrations by Fiscal Year

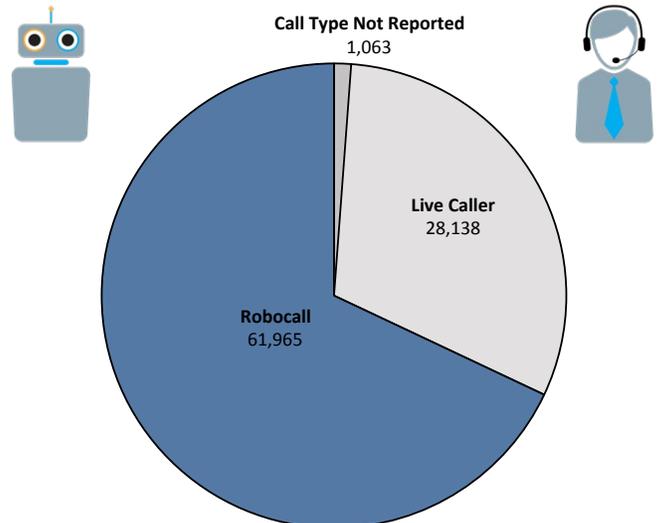


Low High

## Complaints by Topics\*



## Complaints by Call Type



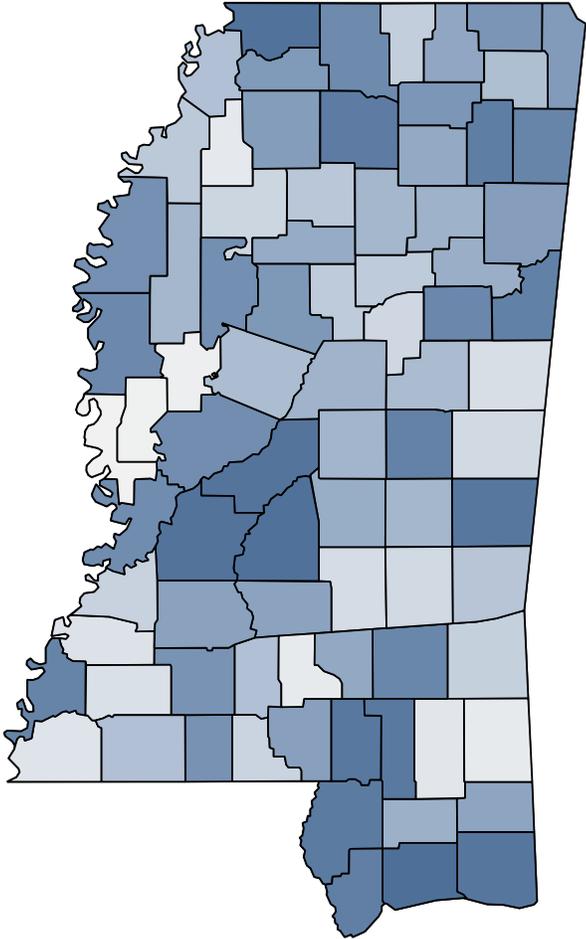
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Mississippi

## Complaints by County

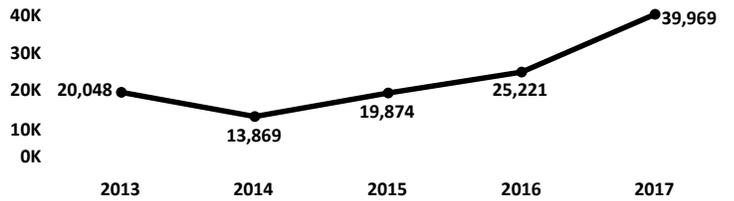


Low High

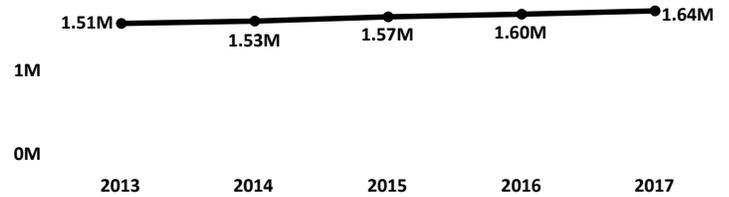
## State Totals

**Complaints:** 39,969 (#46 nationally, per 100K population)  
**Active Registrations:** 1,636,395 (#48 nationally, per 100K population)

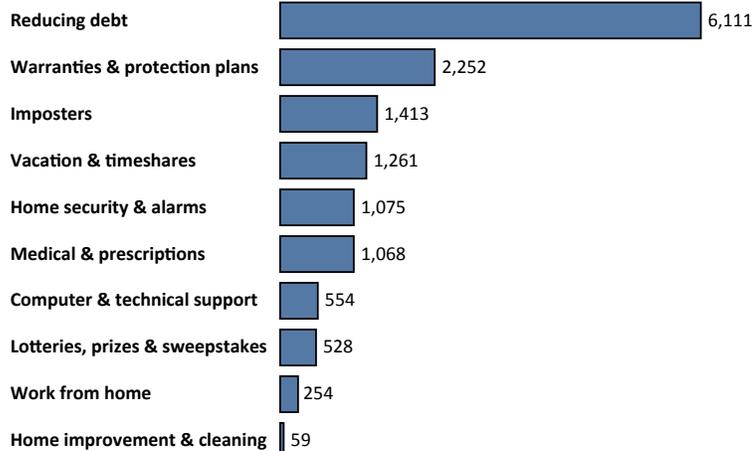
## Complaints by Fiscal Year



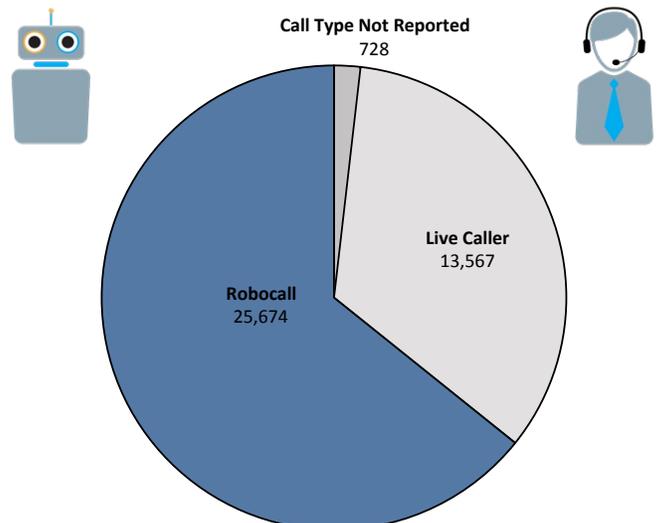
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



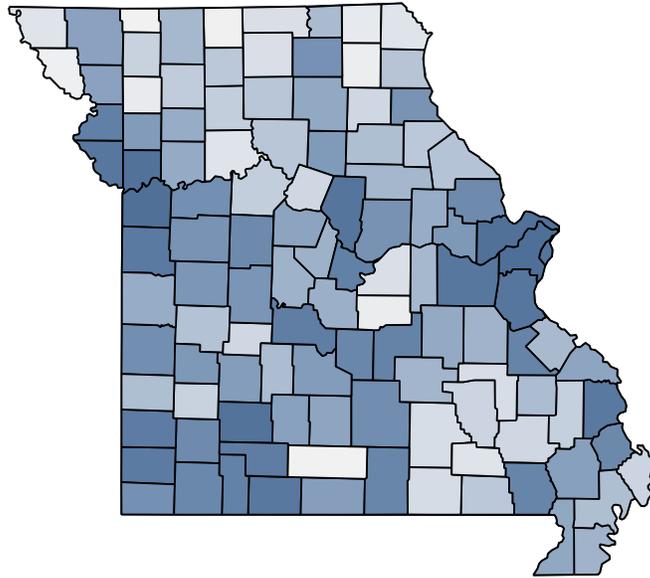
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Missouri

## Complaints by County

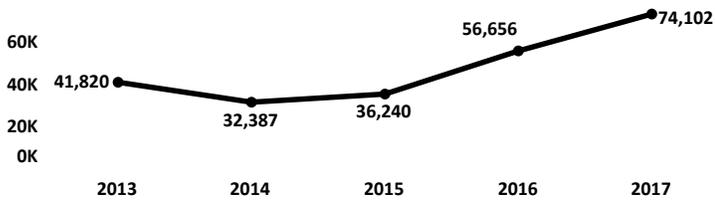


Low High

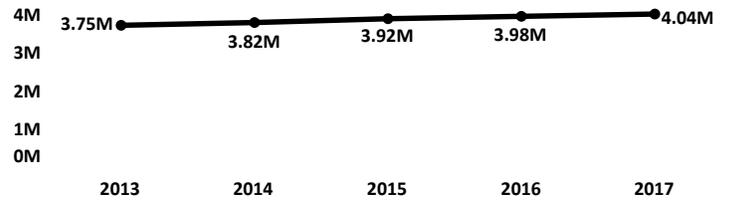
## State Totals

**Complaints:** 74,102 (#48 nationally, per 100K population)  
**Active Registrations:** 4,040,559 (#41 nationally, per 100K population)

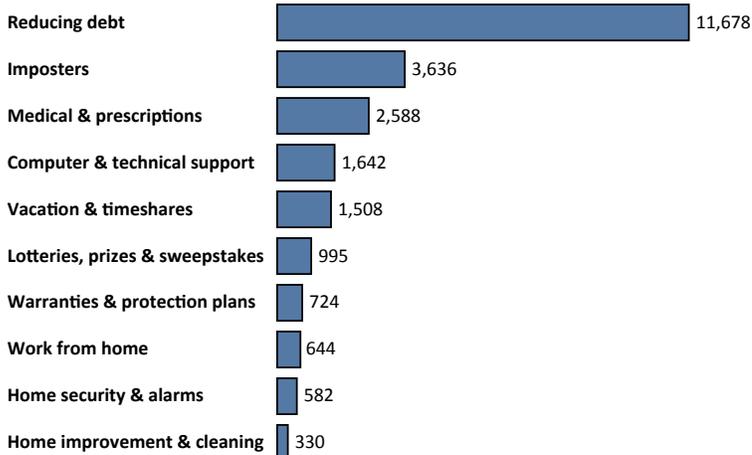
## Complaints by Fiscal Year



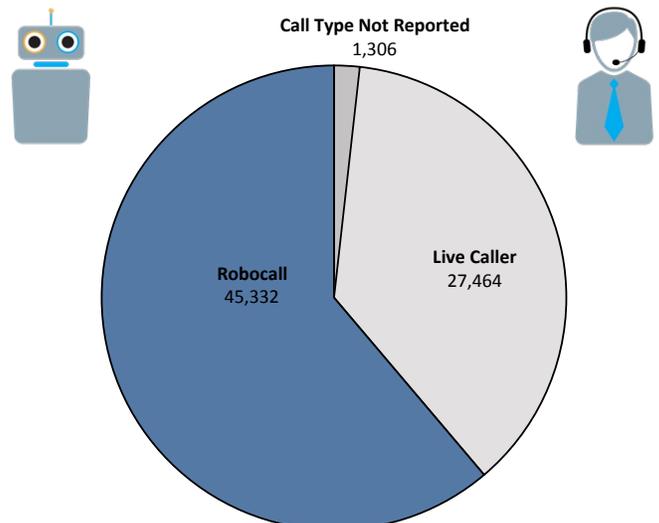
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



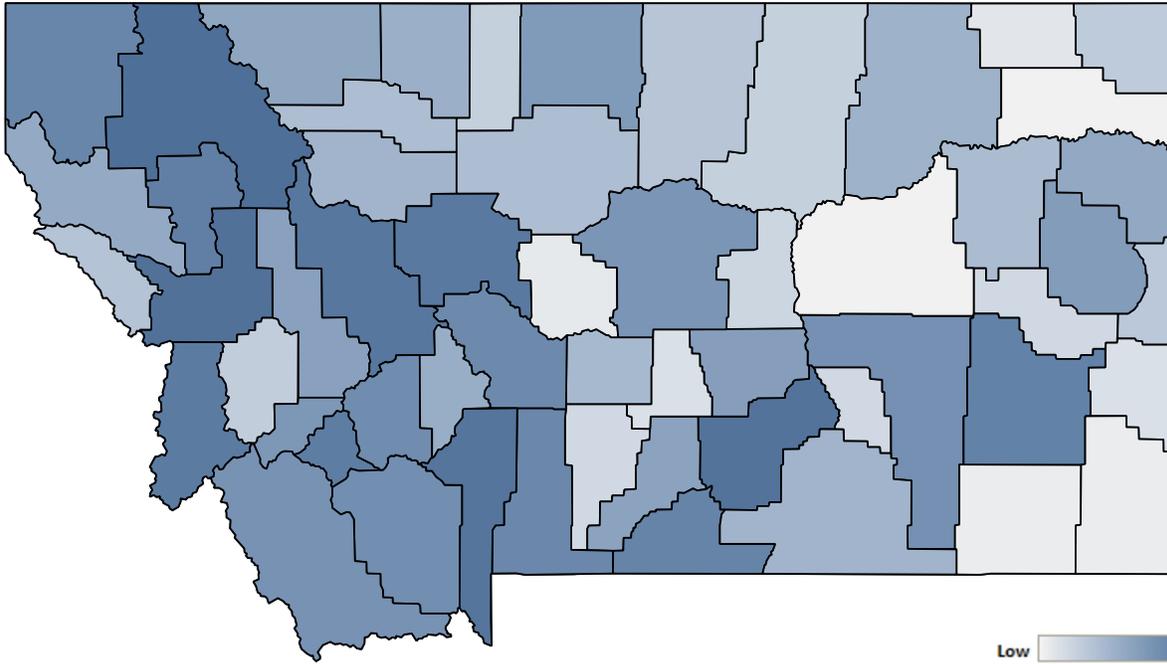
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Montana

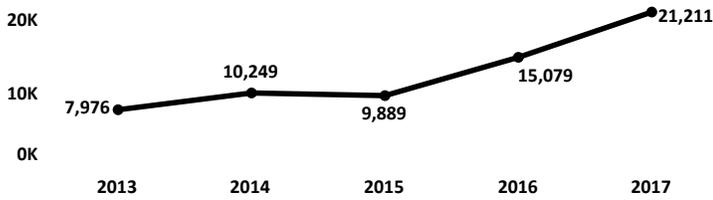
## Complaints by County



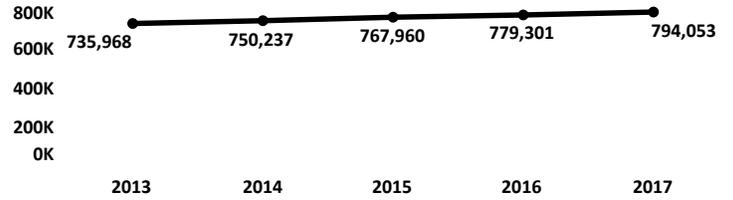
## State Totals

**Complaints:** 21,211 (#28 nationally, per 100K population)  
**Active Registrations:** 794,053 (#21 nationally, per 100K population)

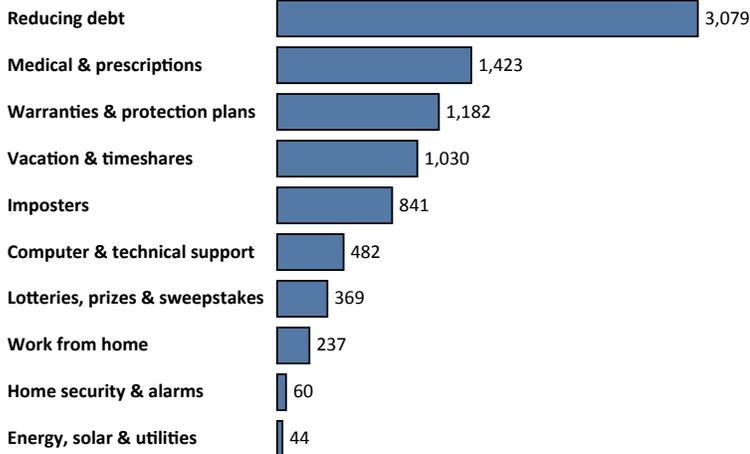
## Complaints by Fiscal Year



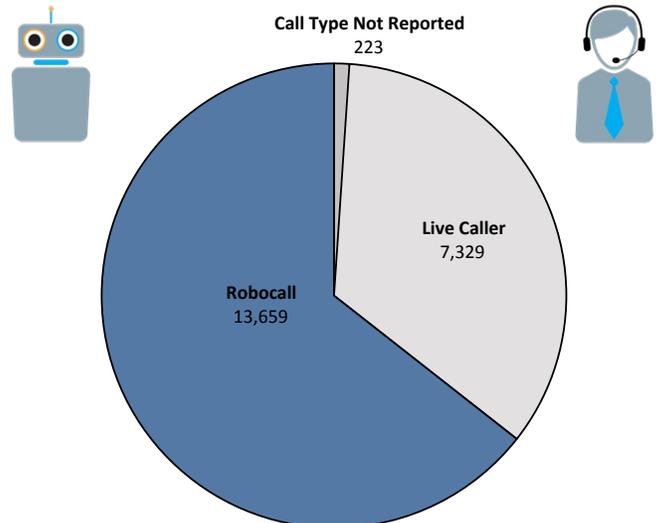
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



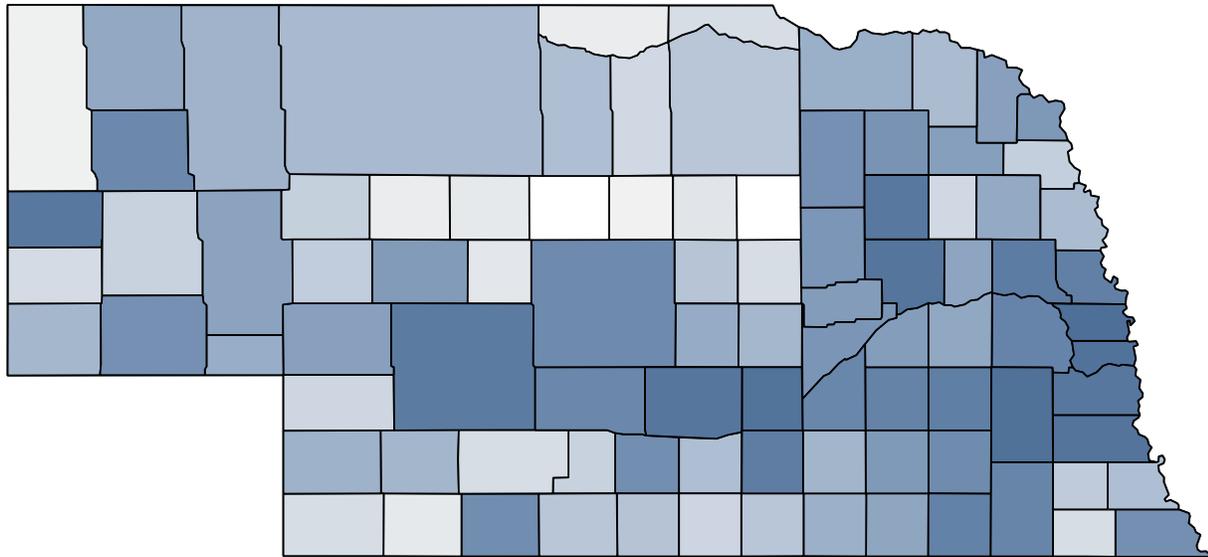
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Nebraska

## Complaints by County

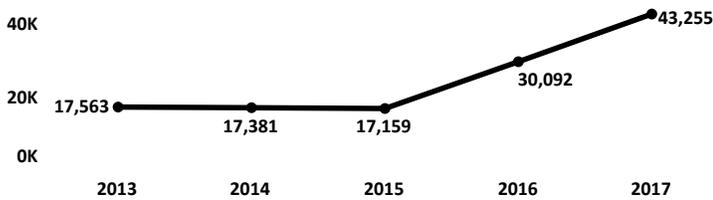


Low High

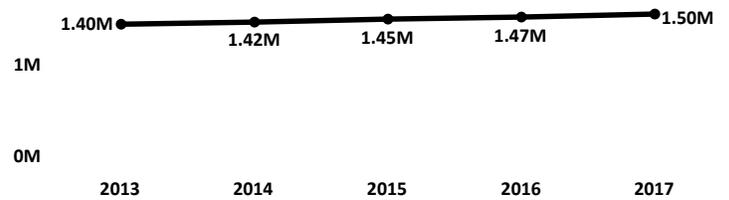
## State Totals

**Complaints:** 43,255 (#21 nationally, per 100K population)  
**Active Registrations:** 1,496,889 (#13 nationally, per 100K population)

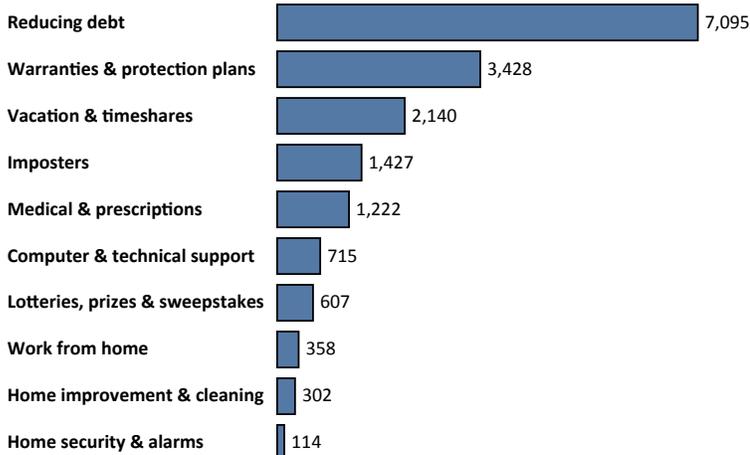
## Complaints by Fiscal Year



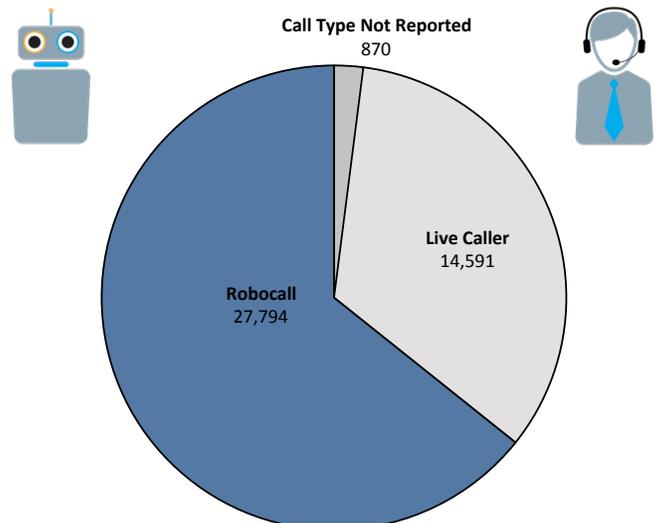
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



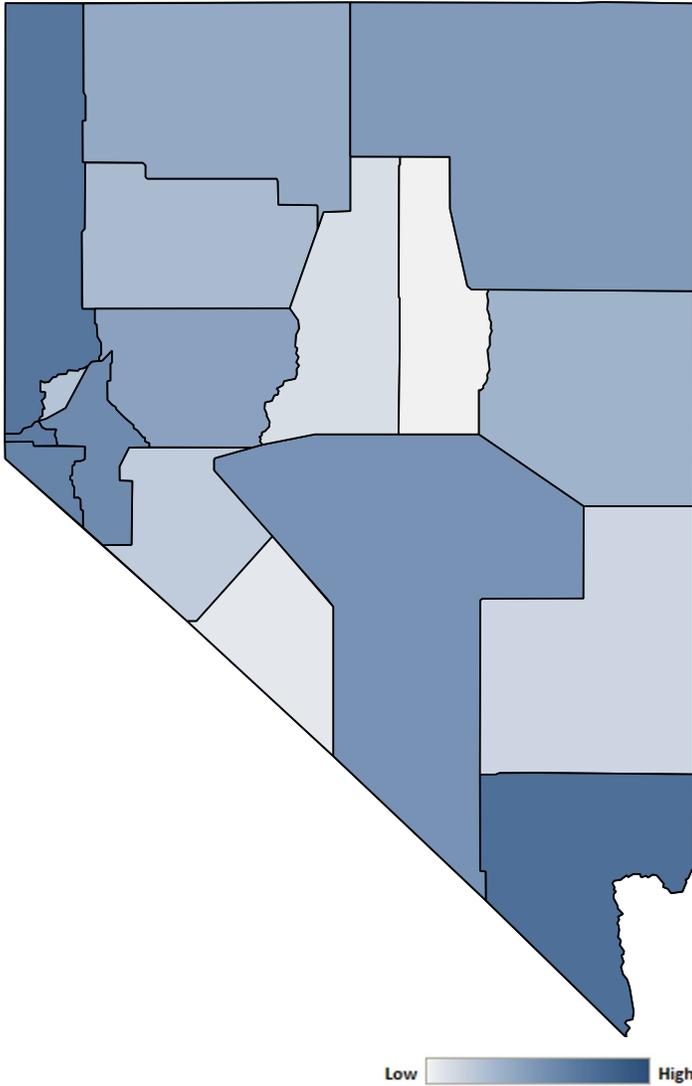
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Nevada

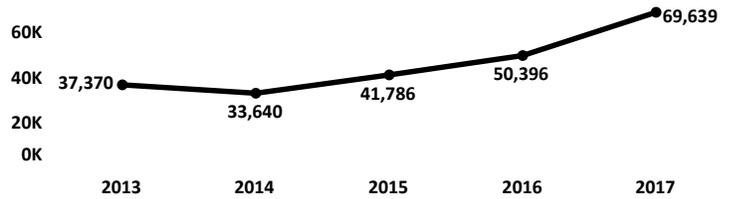
## Complaints by County



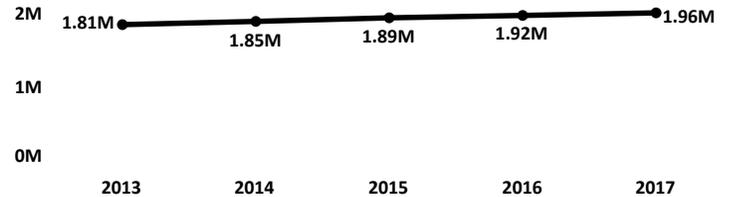
## State Totals

**Complaints:** 69,639 (#14 nationally, per 100K population)  
**Active Registrations:** 1,955,039 (#39 nationally, per 100K population)

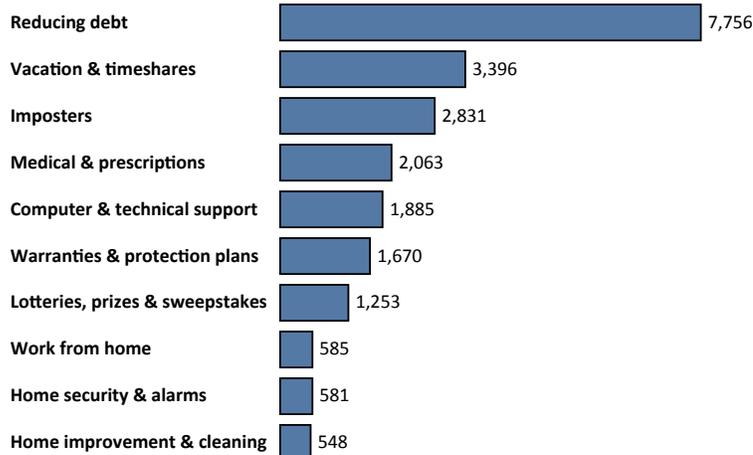
## Complaints by Fiscal Year



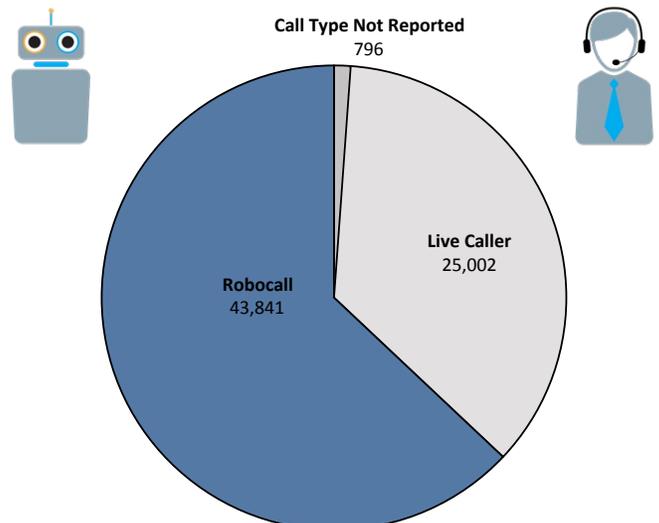
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



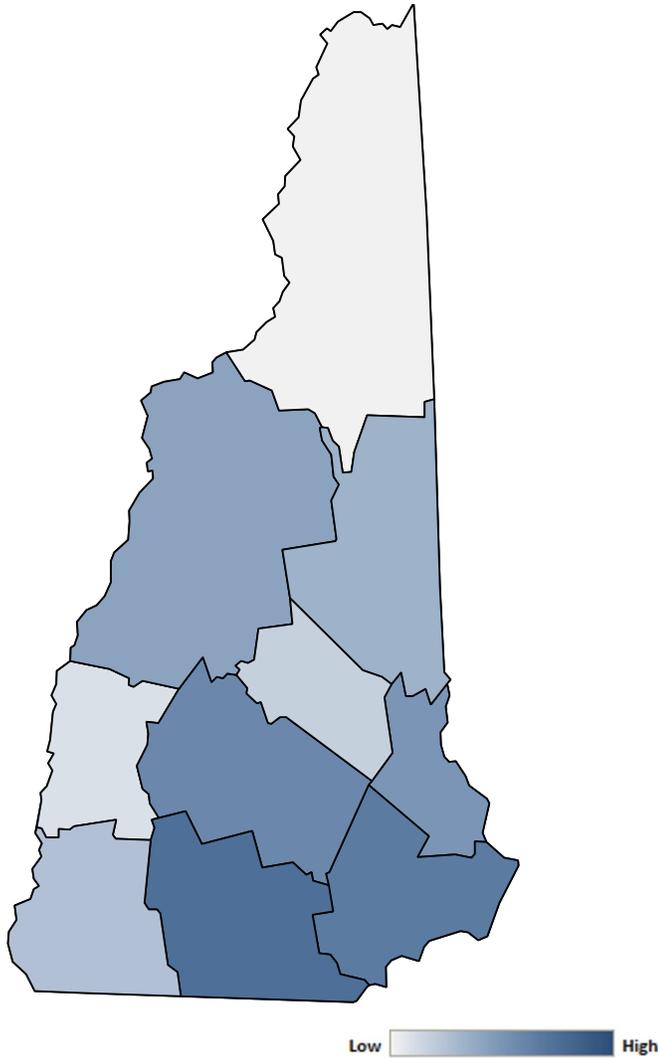
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# New Hampshire

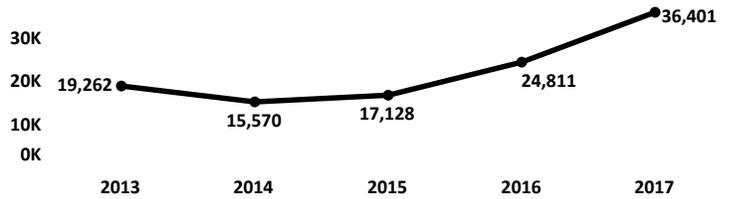
## Complaints by County



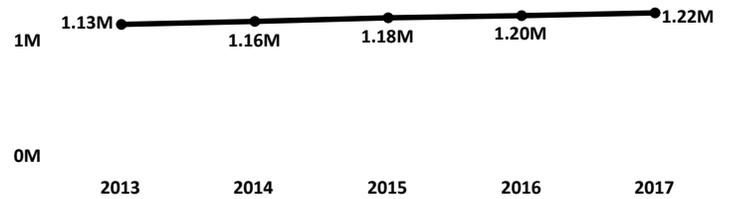
## State Totals

**Complaints:** 36,401 (#5 nationally, per 100K population)  
**Active Registrations:** 1,222,035 (#1 nationally, per 100K population)

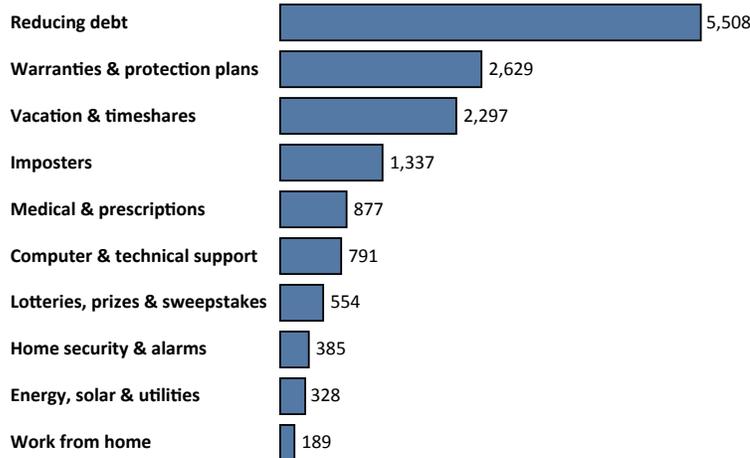
## Complaints by Fiscal Year



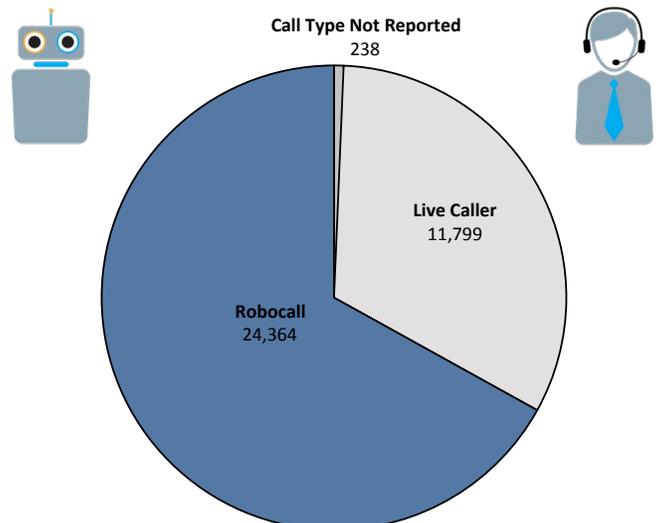
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



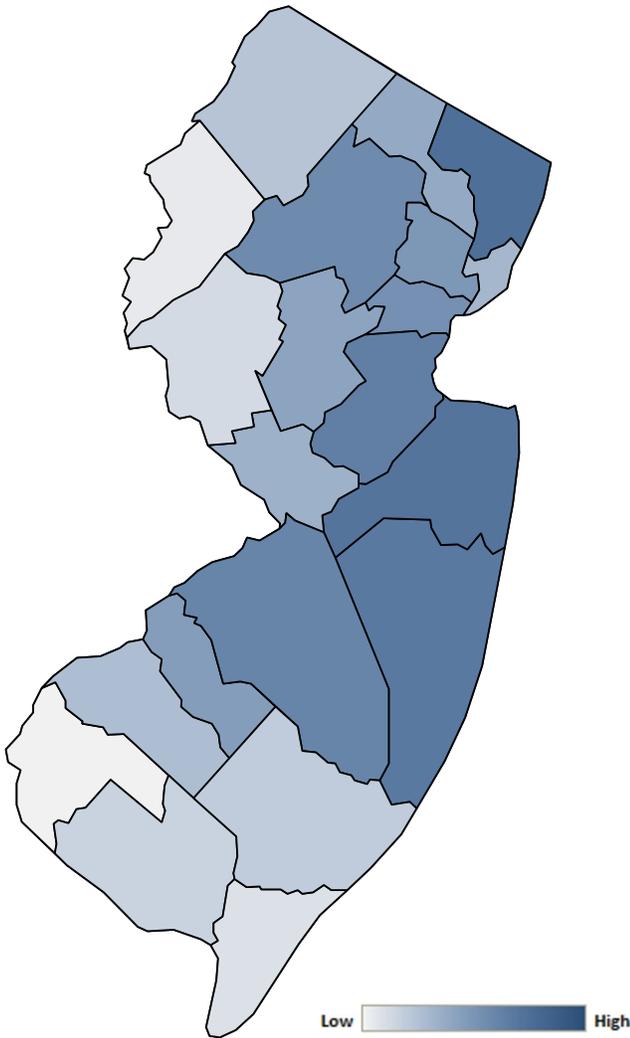
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# New Jersey

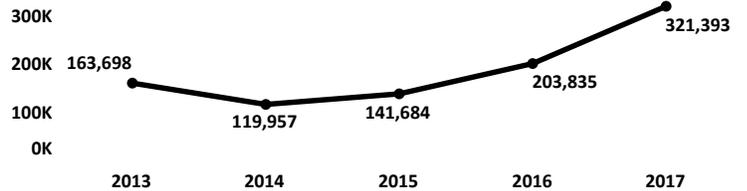
## Complaints by County



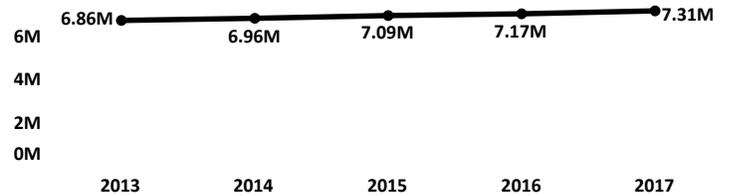
## State Totals

**Complaints:** 321,393 (#1 nationally, per 100K population)  
**Active Registrations:** 7,306,538 (#5 nationally, per 100K population)

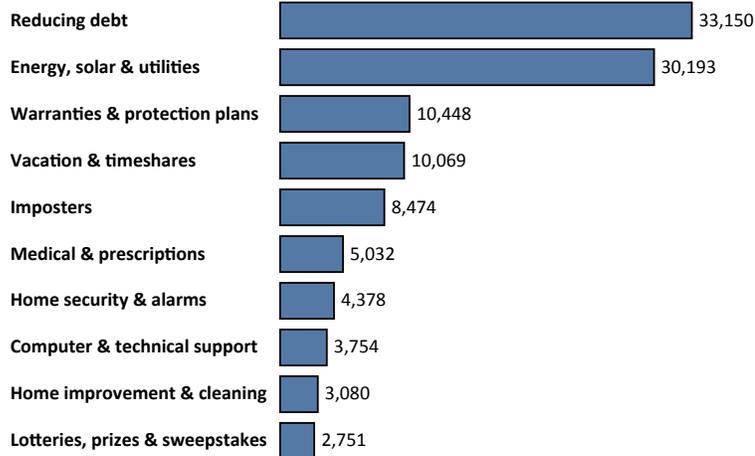
## Complaints by Fiscal Year



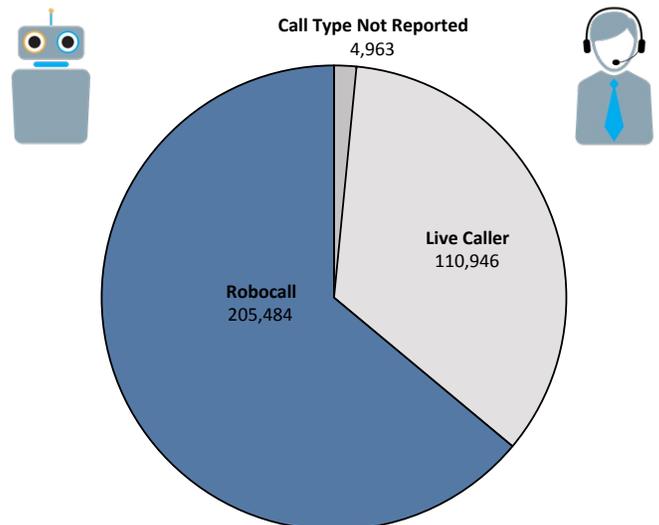
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.



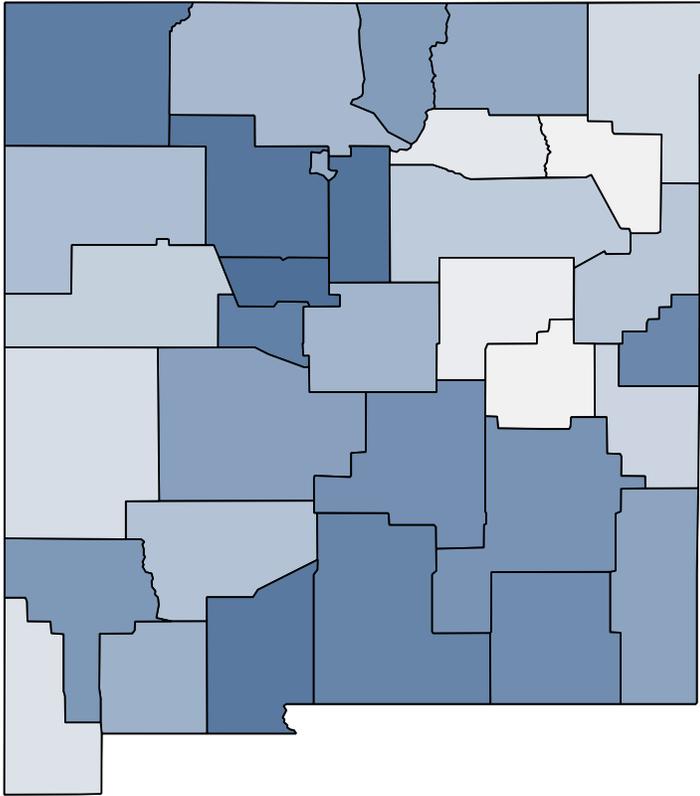
**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# New Mexico

## Complaints by County

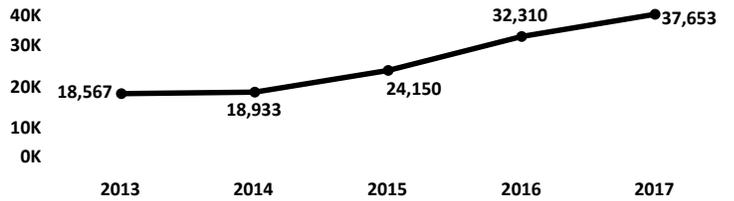
## State Totals

**Complaints:** 37,653 (#37 nationally, per 100K population)  
**Active Registrations:** 1,548,728 (#23 nationally, per 100K population)

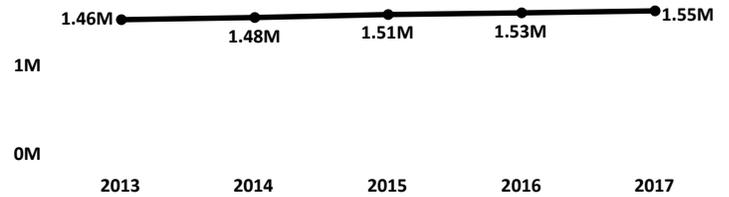


Low High

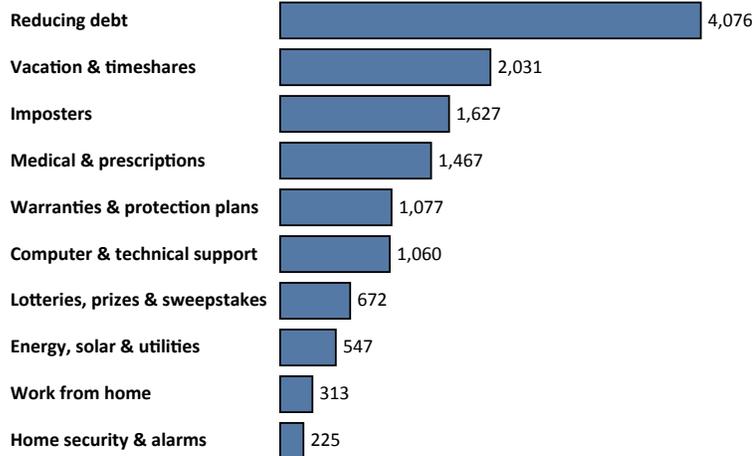
## Complaints by Fiscal Year



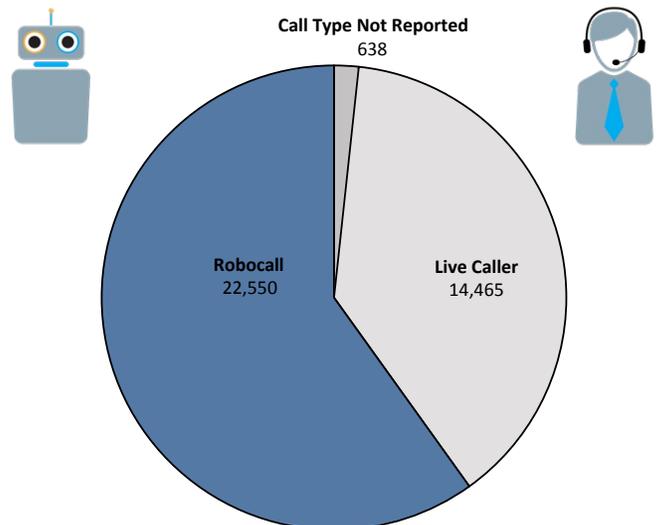
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



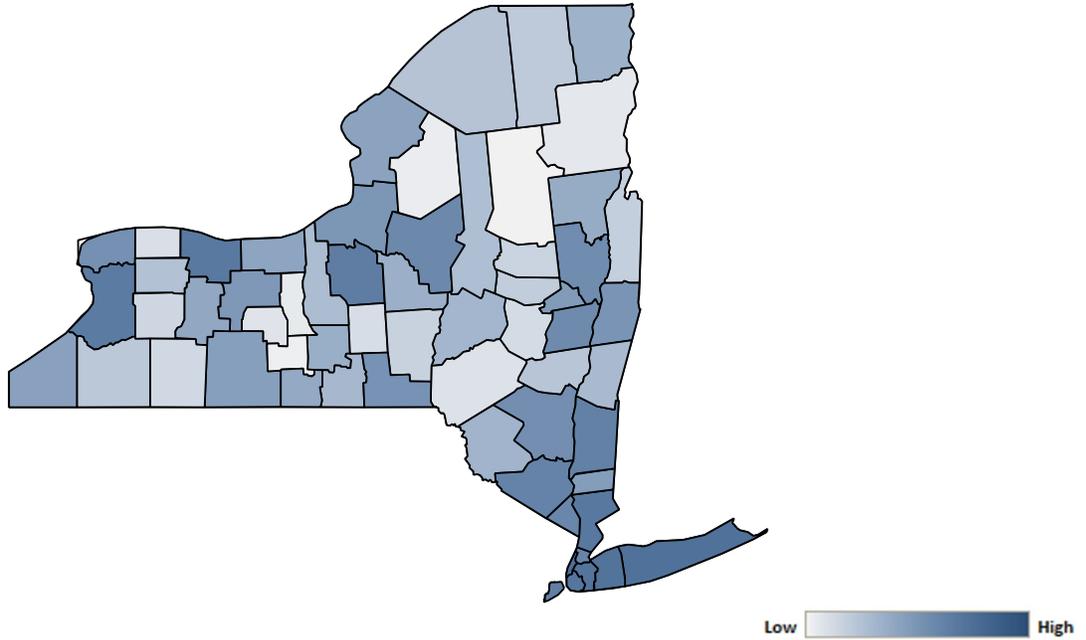
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# New York

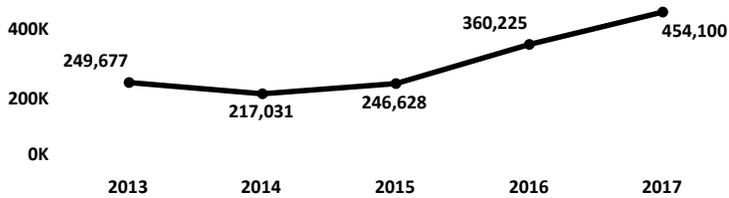
## Complaints by County



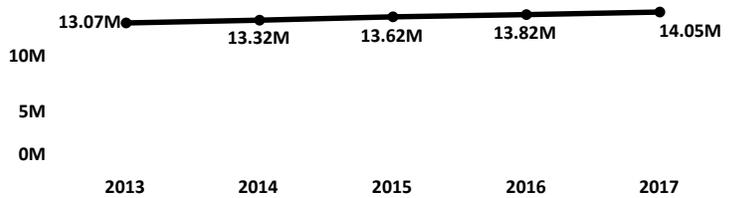
## State Totals

**Complaints:** 454,100 (#18 nationally, per 100K population)  
**Active Registrations:** 14,052,247 (#27 nationally, per 100K population)

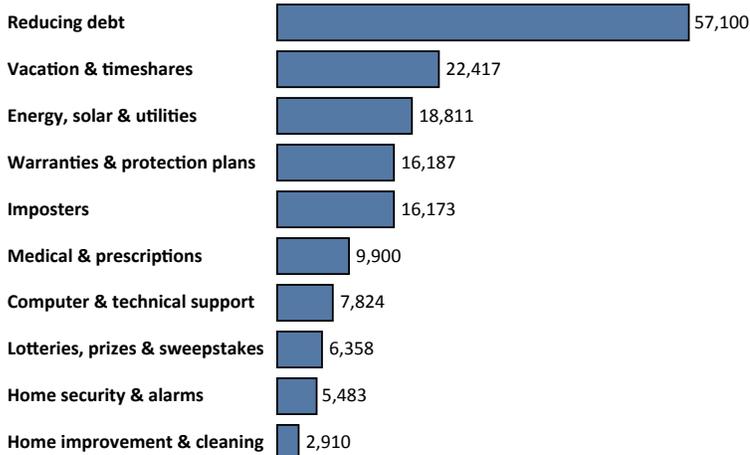
## Complaints by Fiscal Year



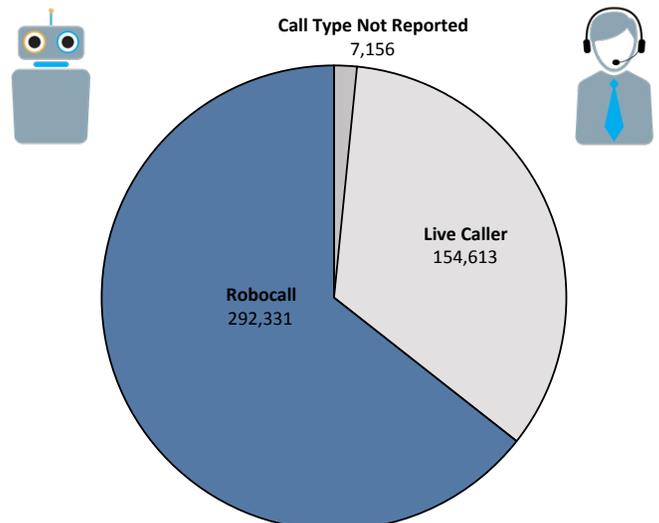
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



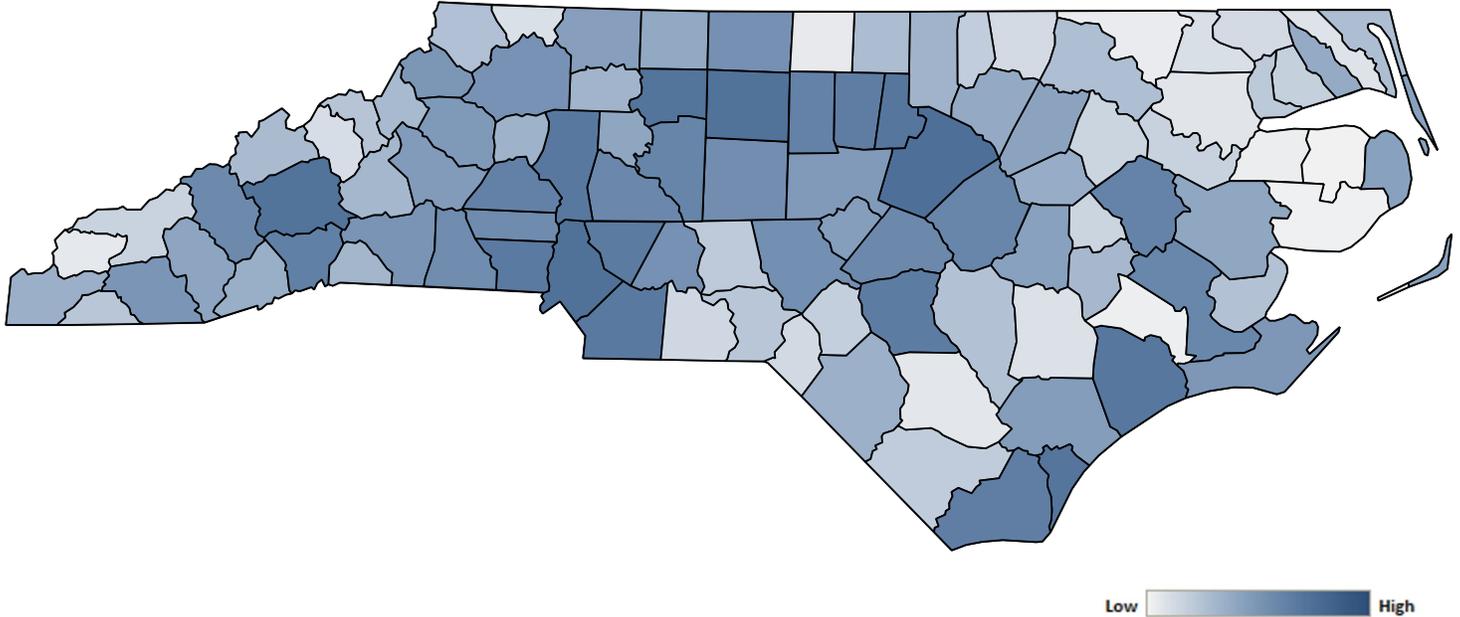
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# North Carolina

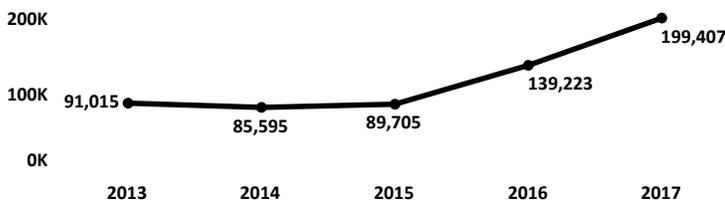
## Complaints by County



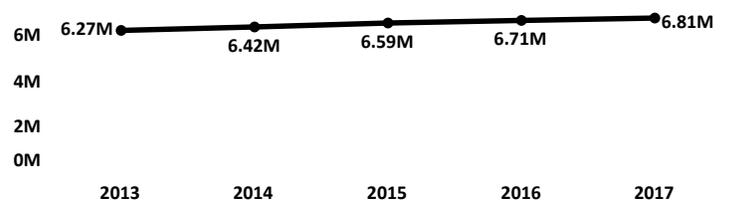
## State Totals

**Complaints:** 199,407 (#34 nationally, per 100K population)  
**Active Registrations:** 6,810,043 (#38 nationally, per 100K population)

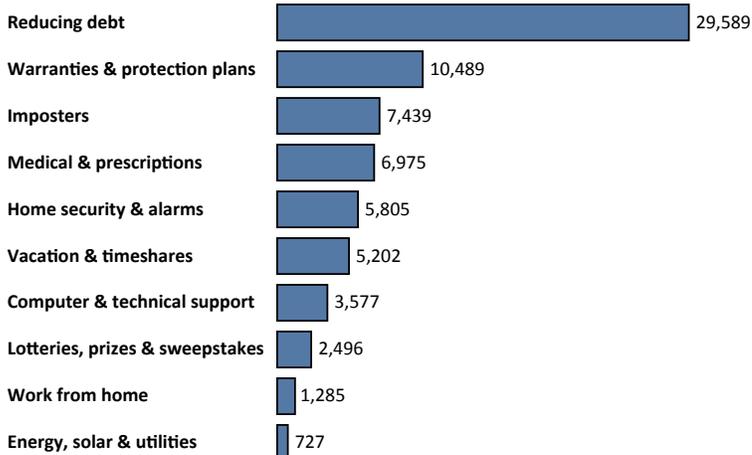
## Complaints by Fiscal Year



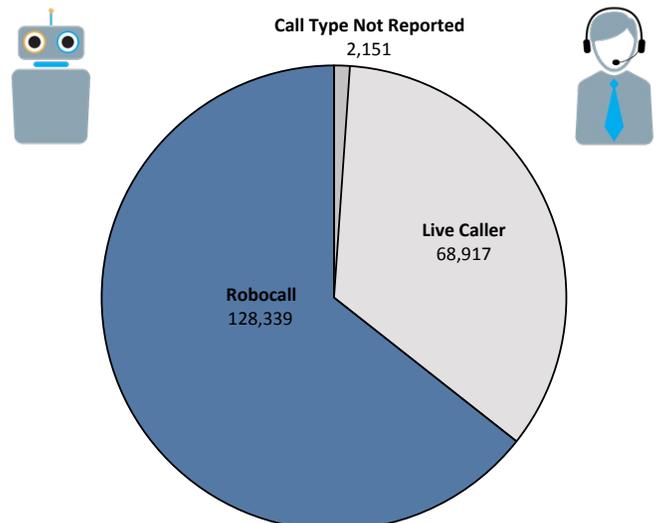
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



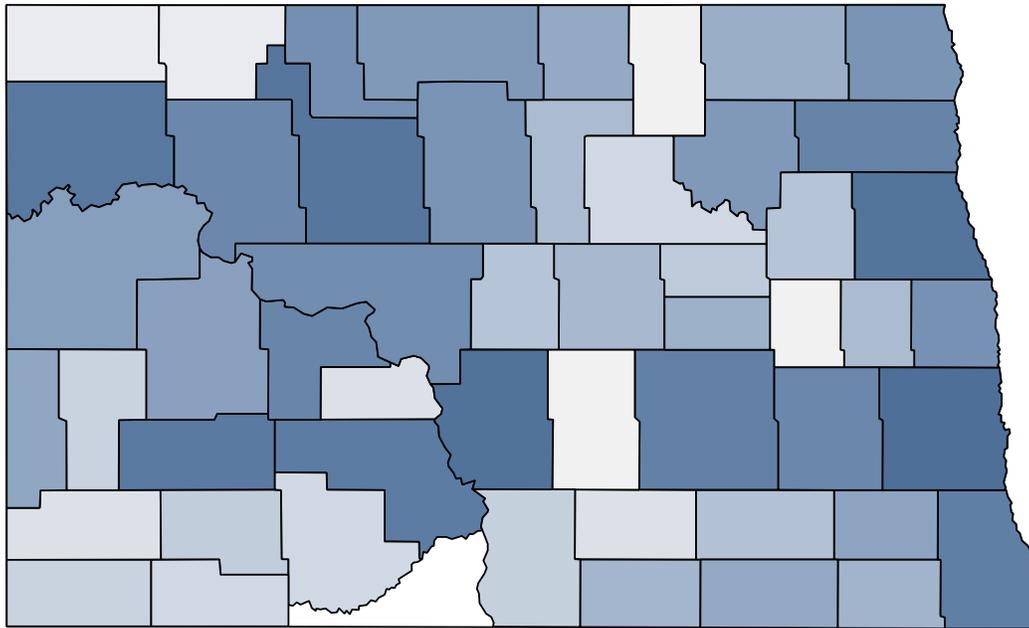
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# North Dakota

## Complaints by County

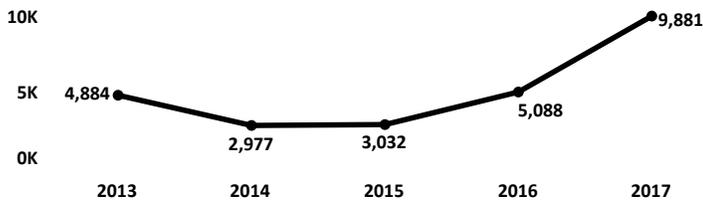


Low High

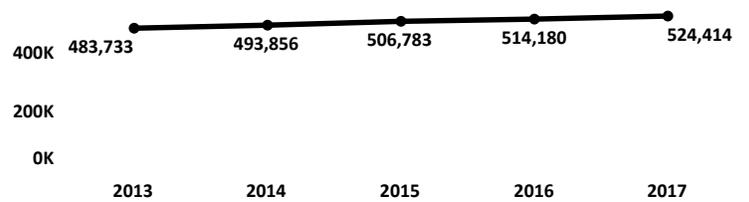
## State Totals

**Complaints:** 9,881 (#47 nationally, per 100K population)  
**Active Registrations:** 524,414 (#33 nationally, per 100K population)

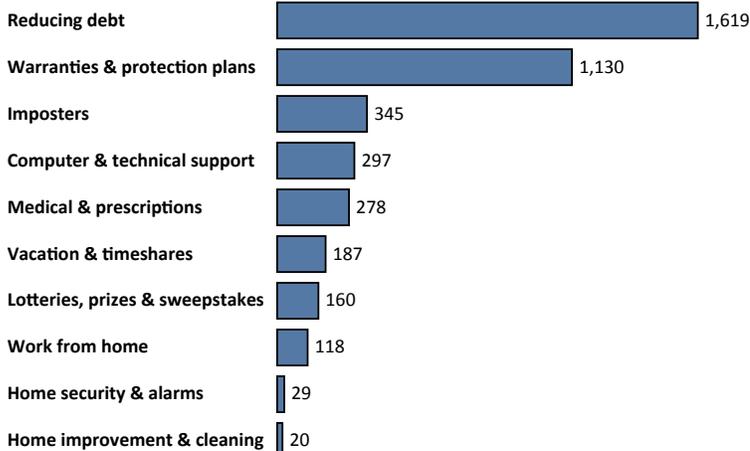
## Complaints by Fiscal Year



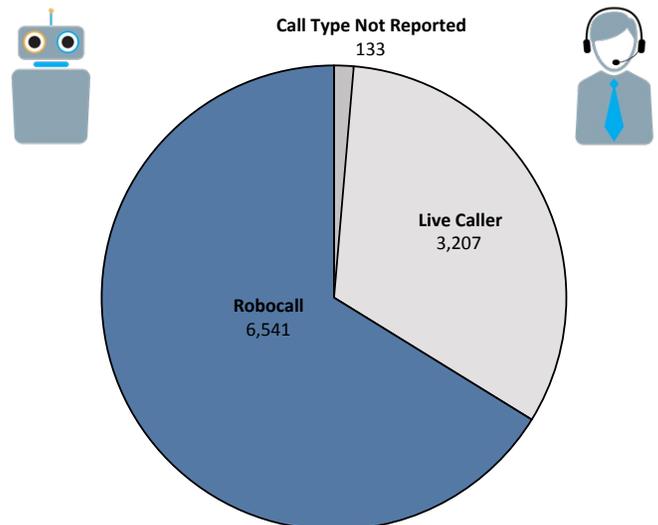
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



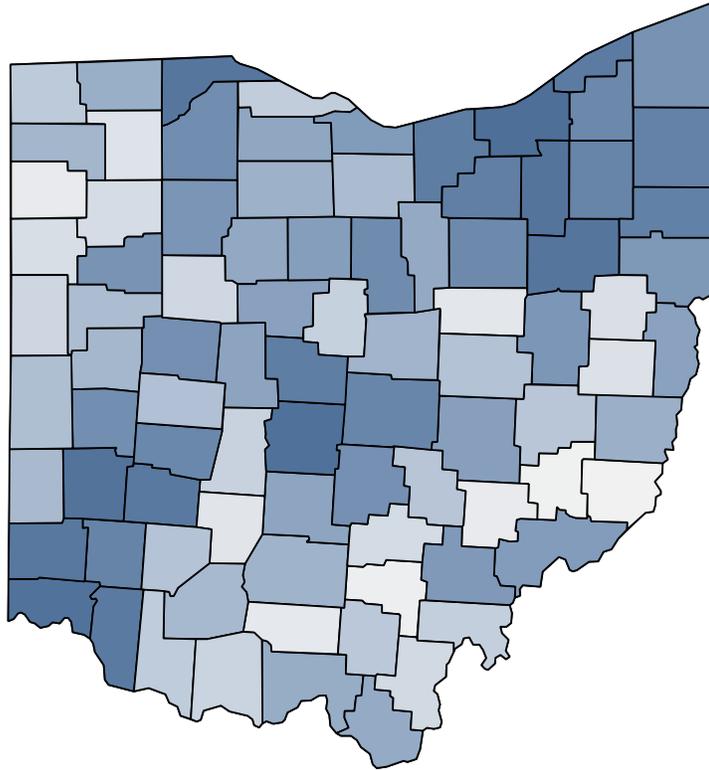
\*Not everyone who files a complaint reports a topic.



# FY 2017 National Do Not Call Registry Registration and Complaint Figures by State

# Ohio

## Complaints by County

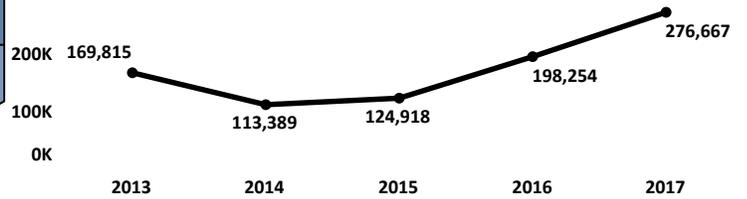


Low High

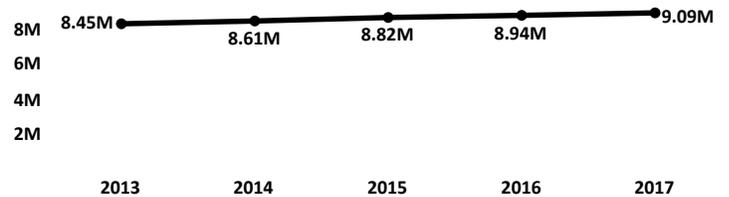
## State Totals

**Complaints:** 276,667 (#13 nationally, per 100K population)  
**Active Registrations:** 9,085,945 (#15 nationally, per 100K population)

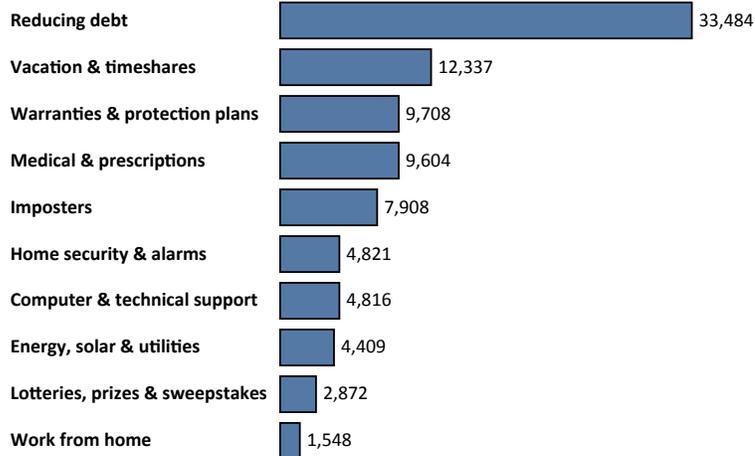
## Complaints by Fiscal Year



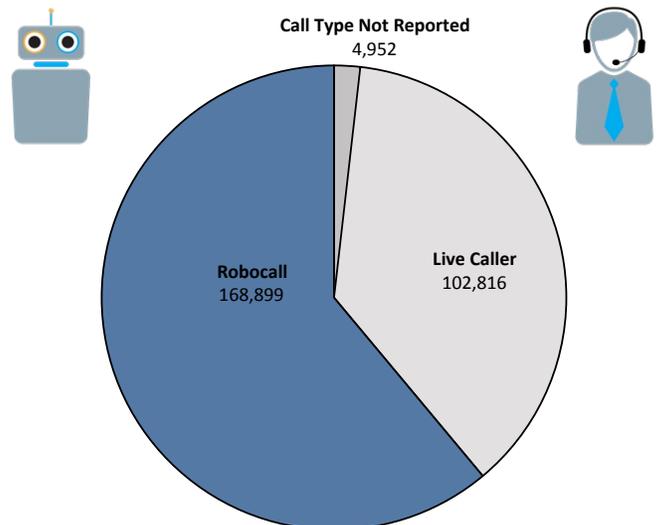
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



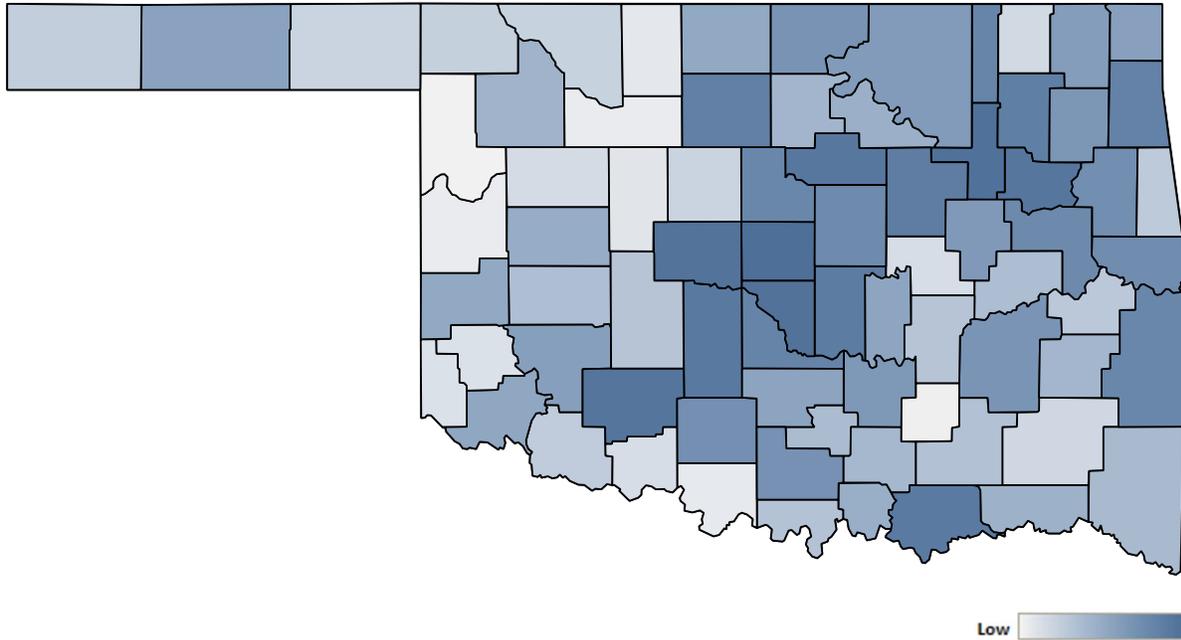
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Oklahoma

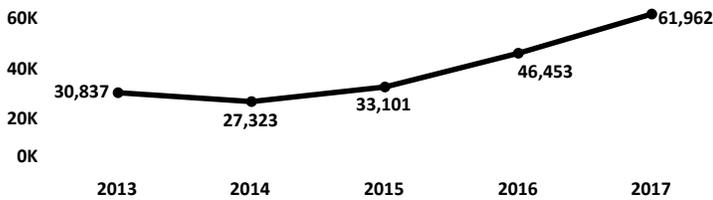
## Complaints by County



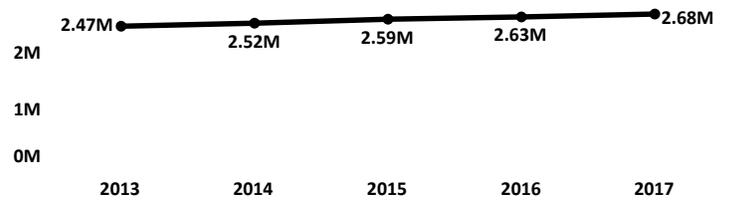
## State Totals

**Complaints:** 61,962 (#43 nationally, per 100K population)  
**Active Registrations:** 2,675,174 (#35 nationally, per 100K population)

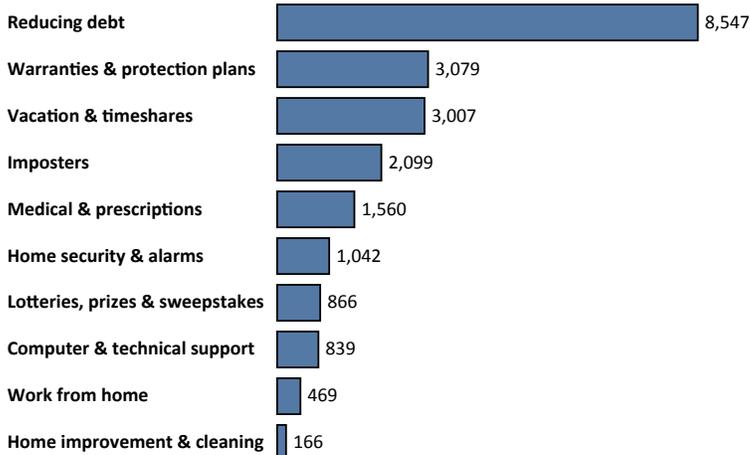
## Complaints by Fiscal Year



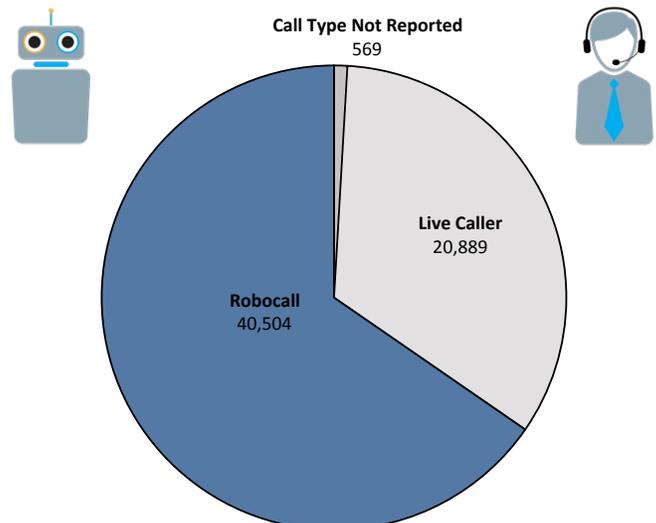
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



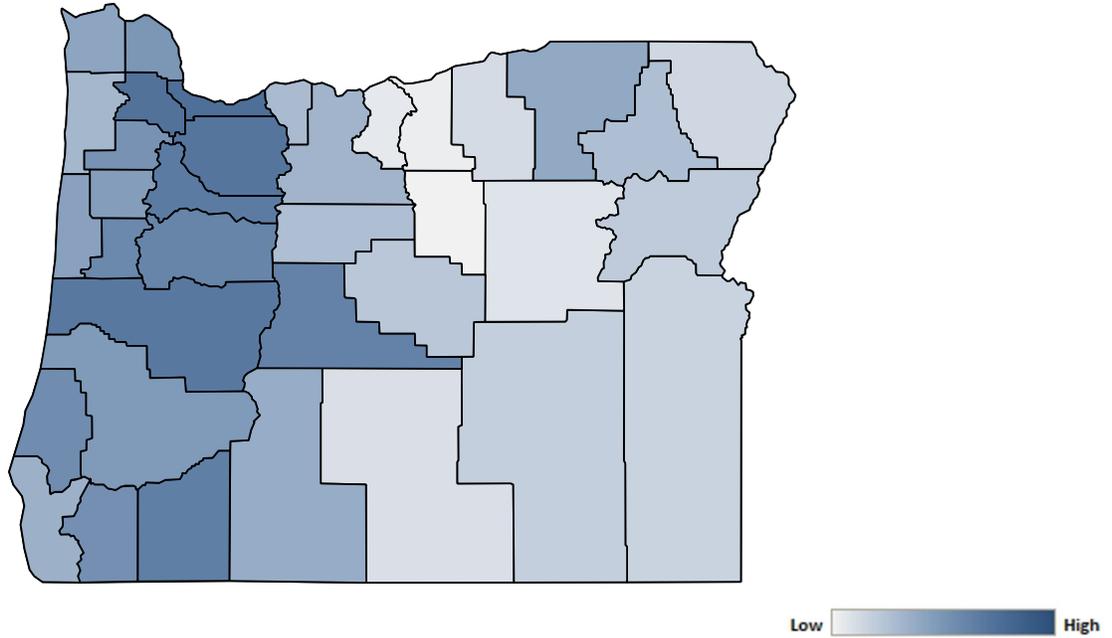
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Oregon

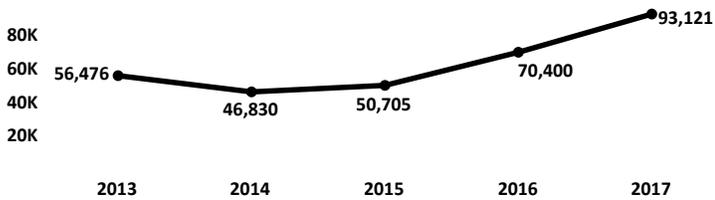
## Complaints by County



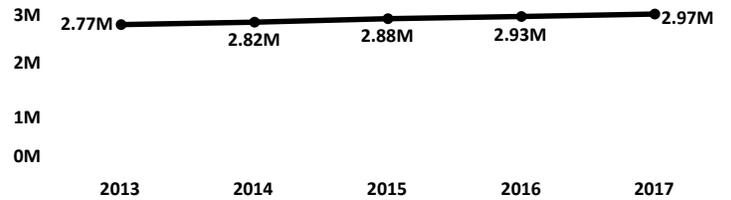
## State Totals

**Complaints:** 93,121 (#20 nationally, per 100K population)  
**Active Registrations:** 2,971,402 (#26 nationally, per 100K population)

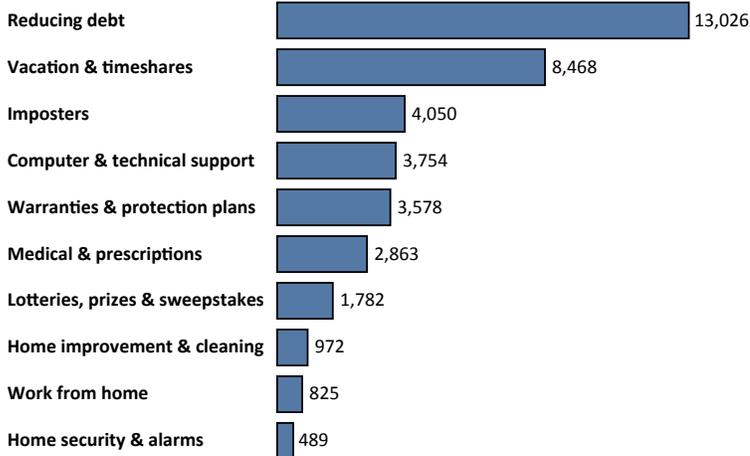
## Complaints by Fiscal Year



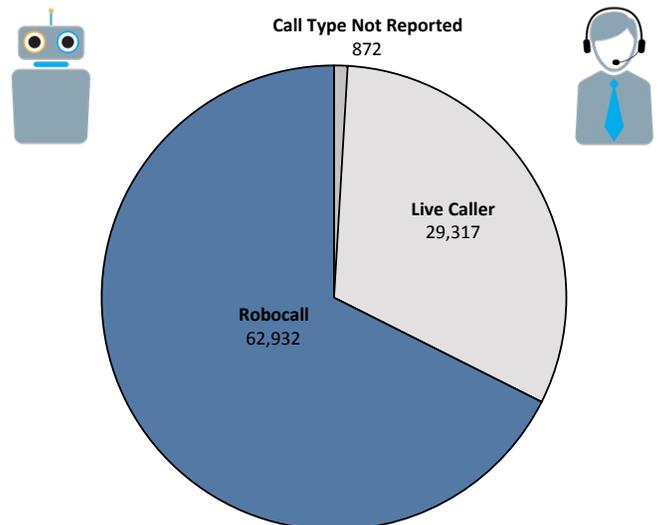
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



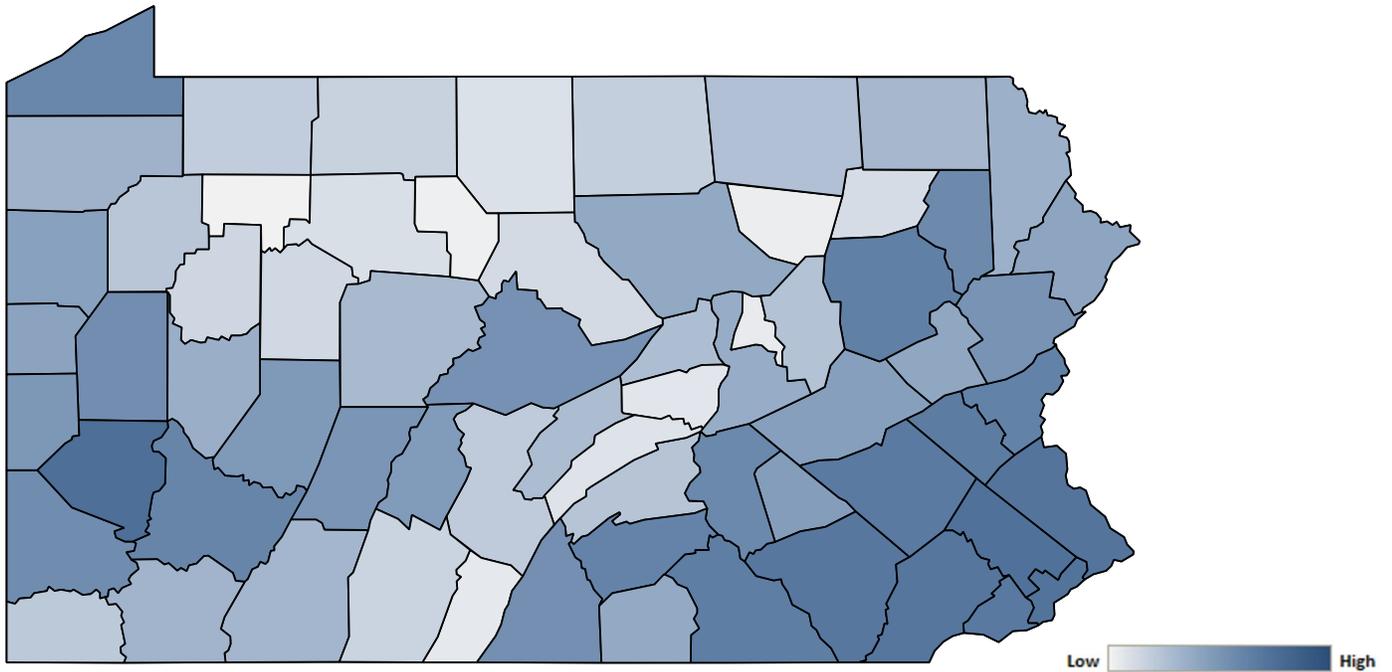
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Pennsylvania

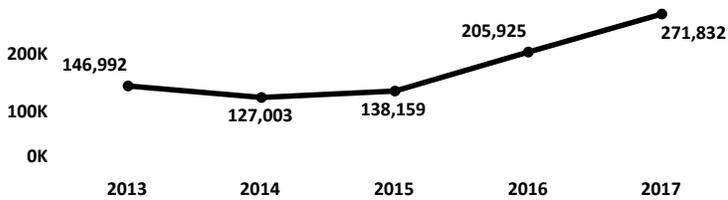
## Complaints by County



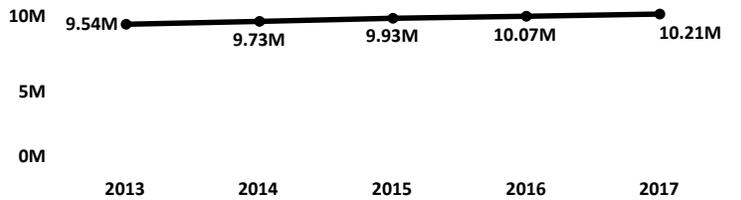
## State Totals

**Complaints:** 271,832 (#25 nationally, per 100K population)  
**Active Registrations:** 10,209,190 (#11 nationally, per 100K population)

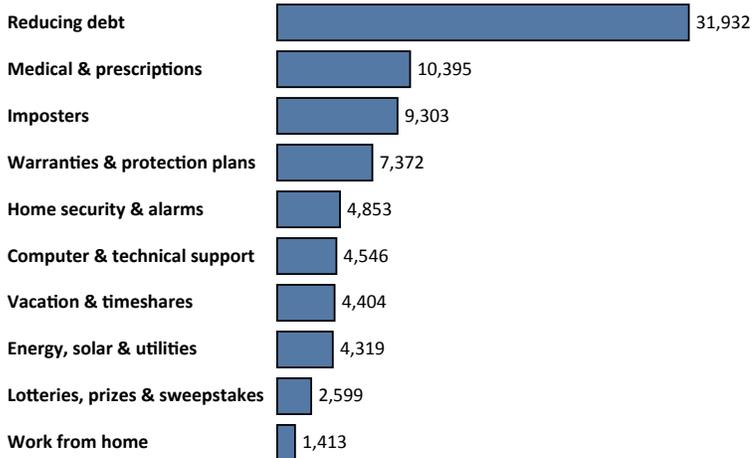
## Complaints by Fiscal Year



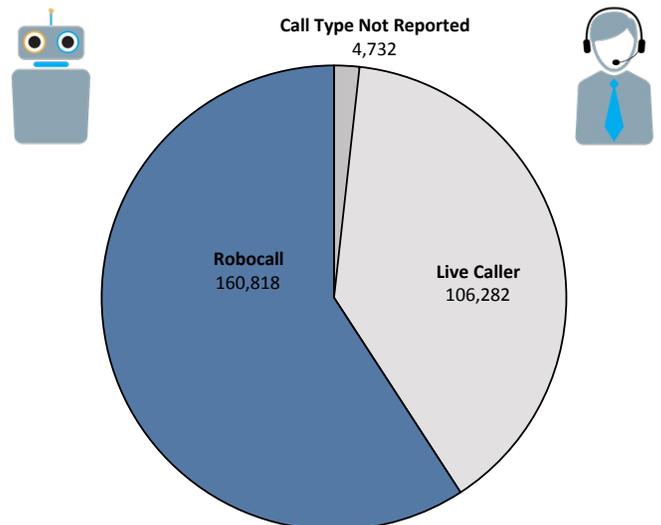
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



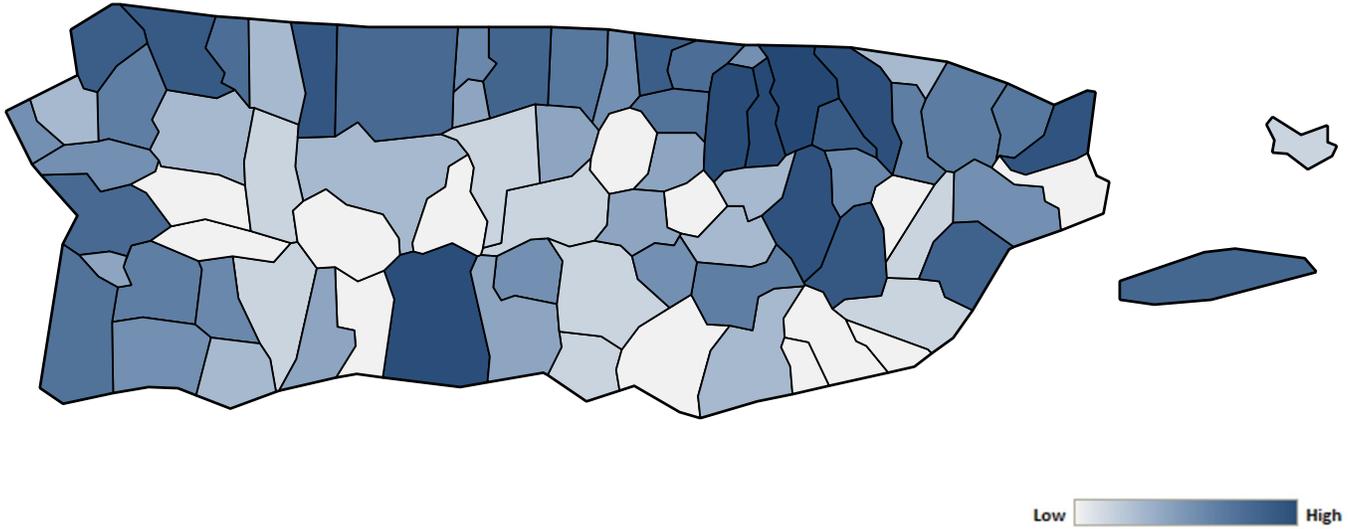
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures**

# Puerto Rico

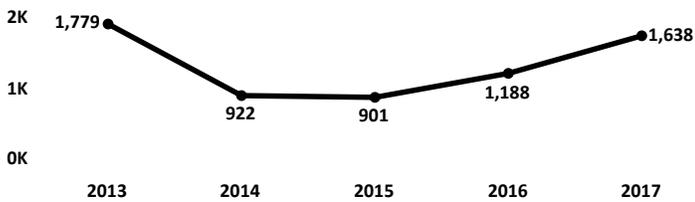
## Complaints by Municipality



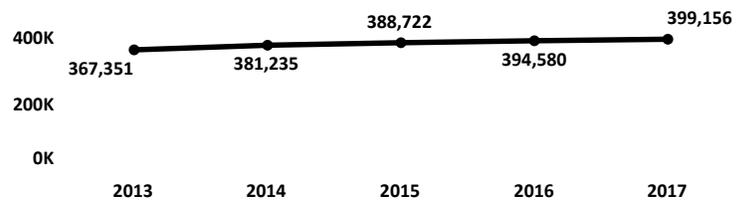
## Puerto Rico Totals

**Complaints:** 1,638 Not Ranked  
**Active Registrations:** 399,156 Not Ranked

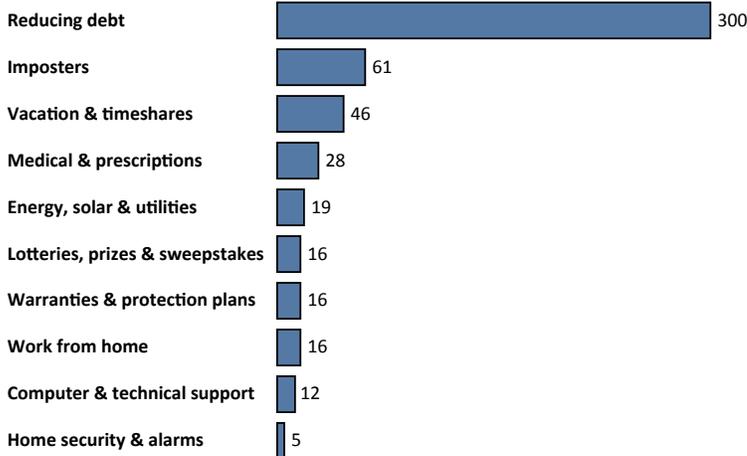
## Complaints by Fiscal Year



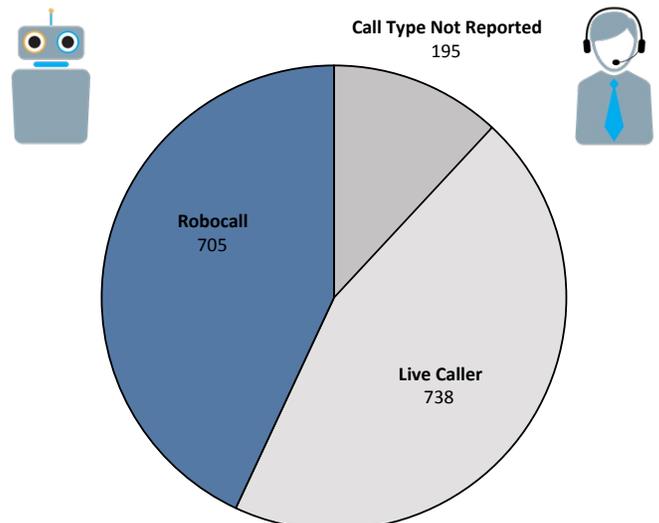
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



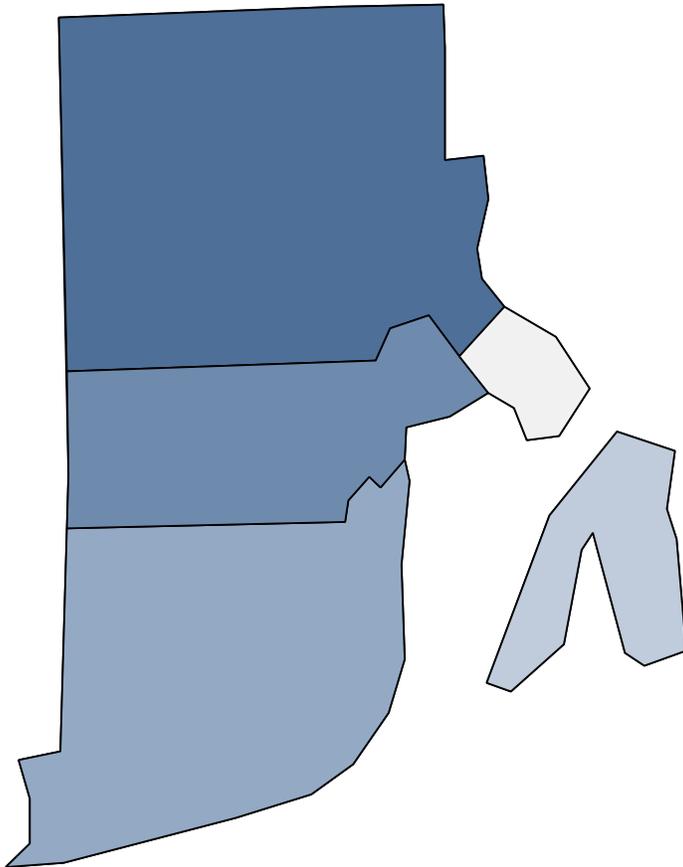
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Rhode Island

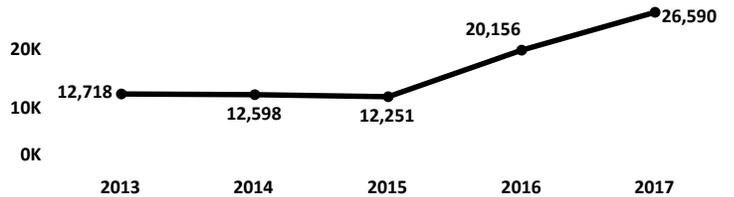
## Complaints by County



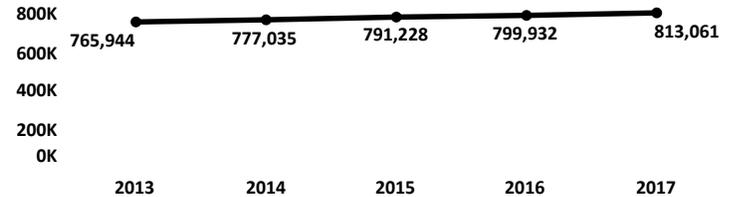
## State Totals

**Complaints:** 26,590 (#8 nationally, per 100K population)  
**Active Registrations:** 813,061 (#20 nationally, per 100K population)

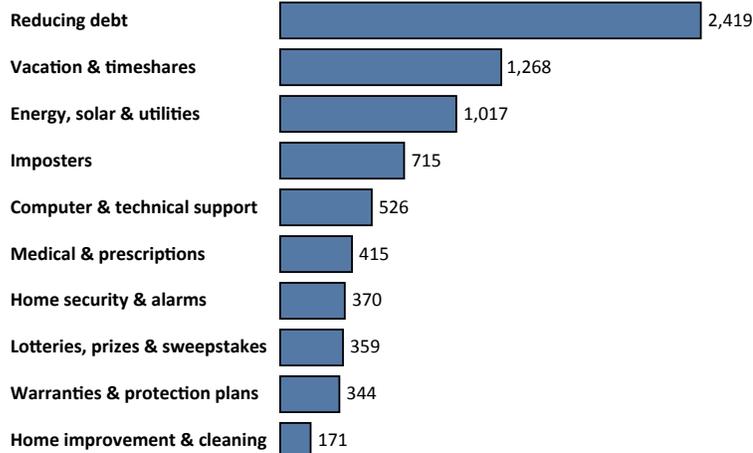
## Complaints by Fiscal Year



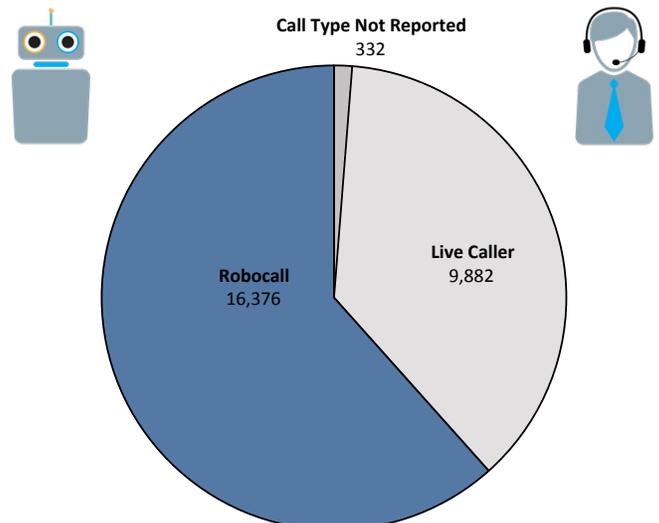
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



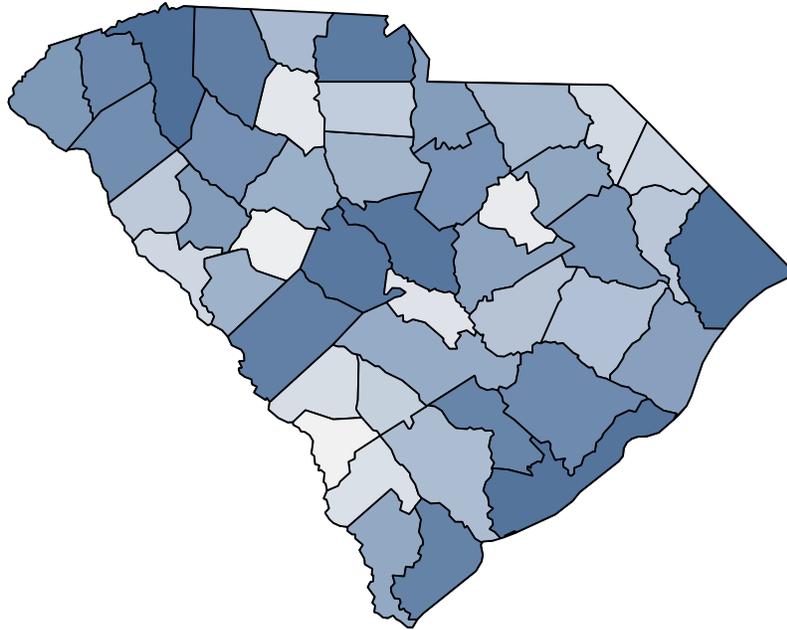
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# South Carolina

## Complaints by County

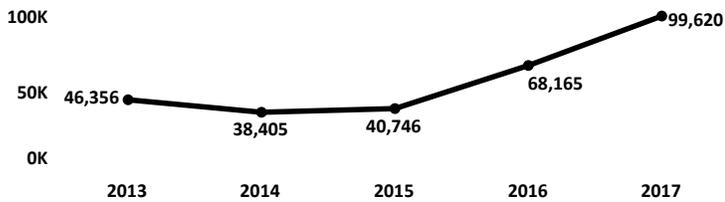


Low High

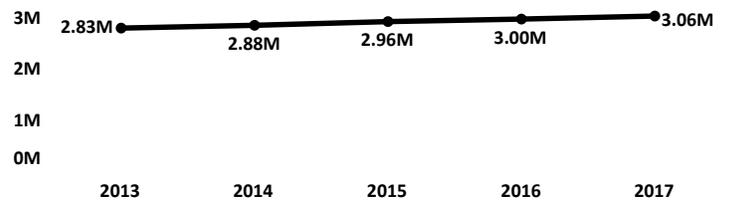
## State Totals

**Complaints:** 99,620 (#32 nationally, per 100K population)  
**Active Registrations:** 3,063,994 (#45 nationally, per 100K population)

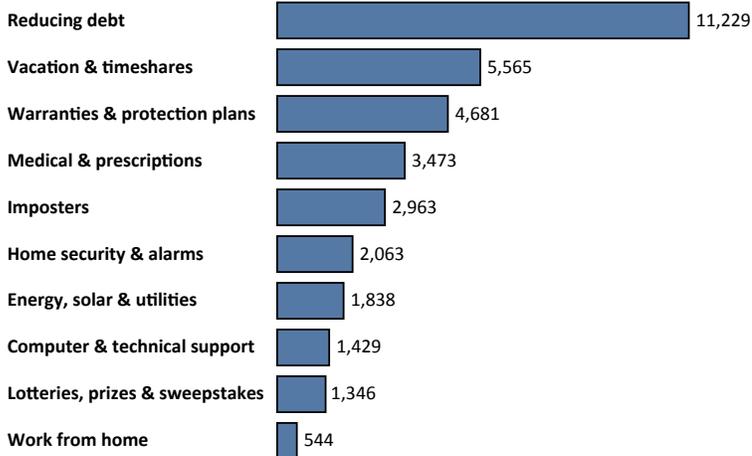
## Complaints by Fiscal Year



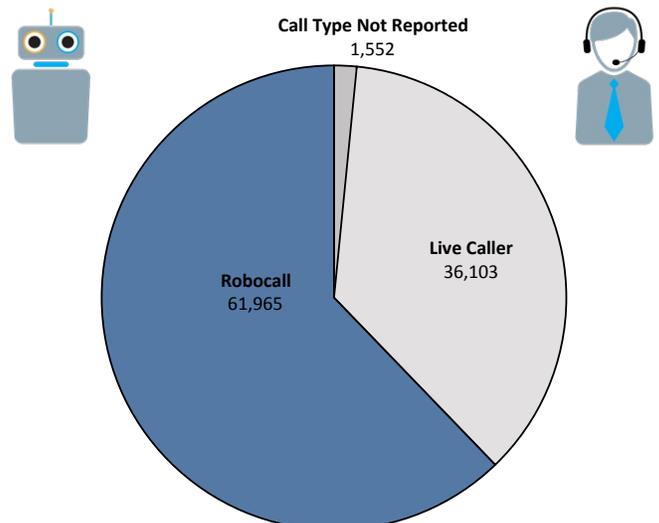
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



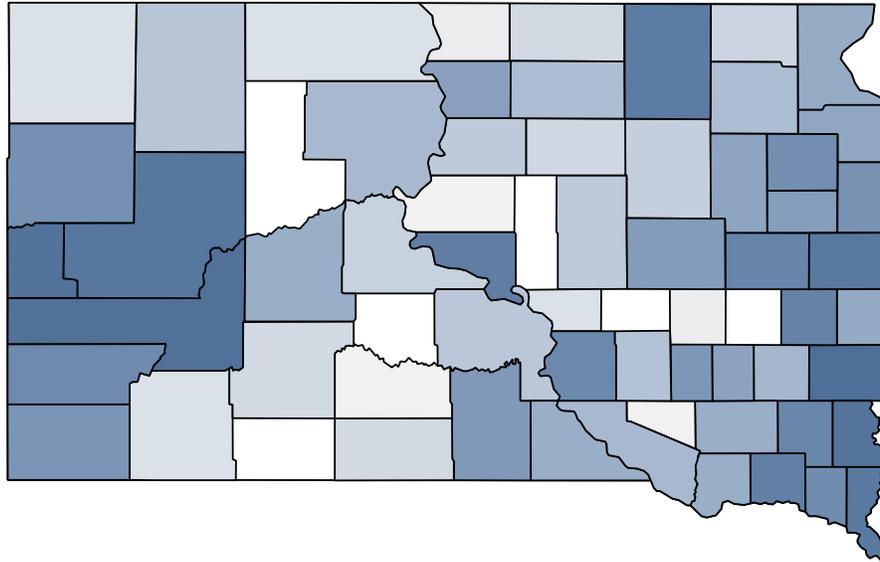
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# South Dakota

## Complaints by County

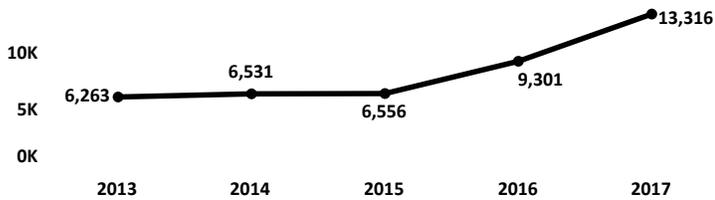


Low High

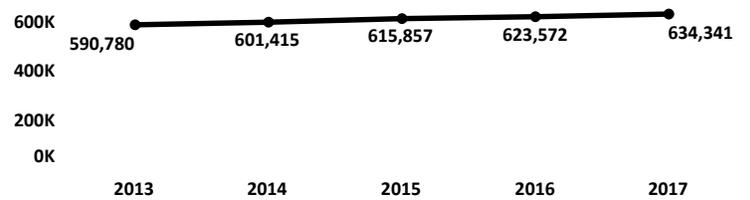
## State Totals

**Complaints:** 13,316 (#45 nationally, per 100K population)  
**Active Registrations:** 634,341 (#25 nationally, per 100K population)

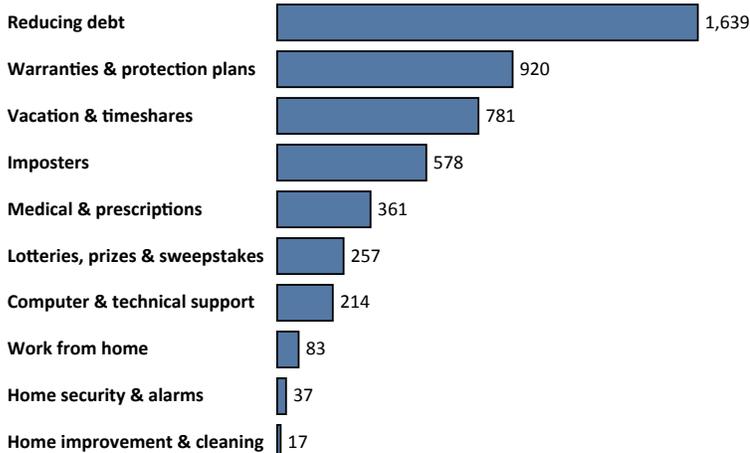
## Complaints by Fiscal Year



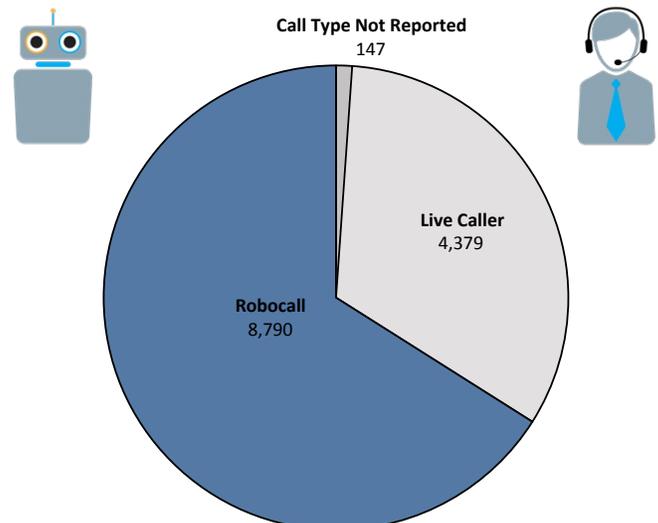
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



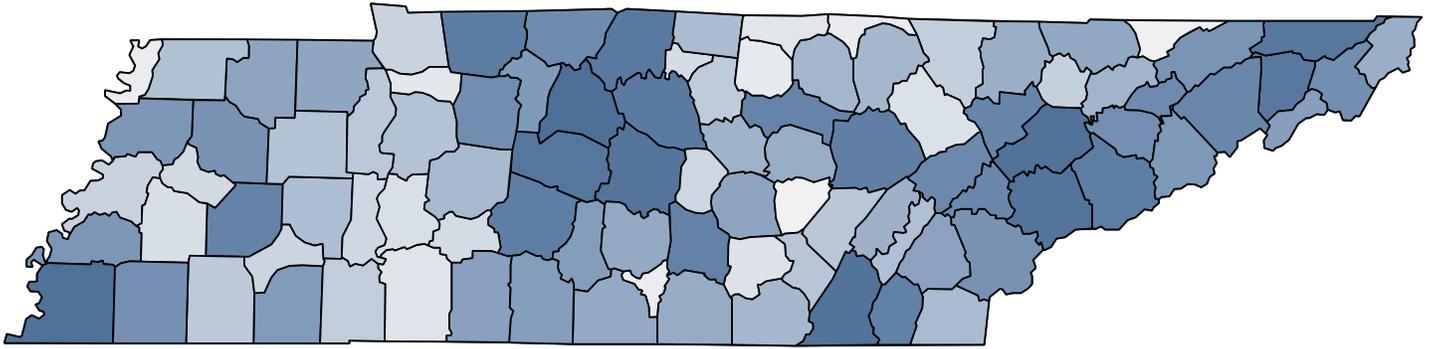
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Tennessee

## Complaints by County

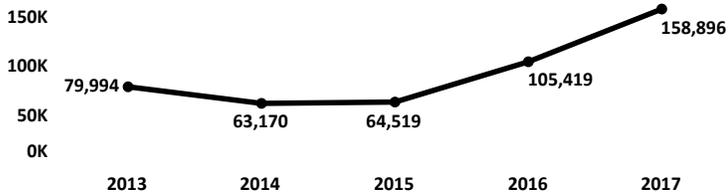


Low High

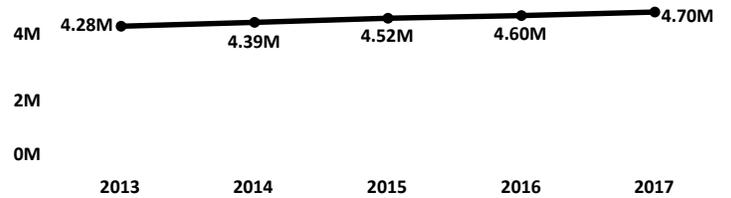
## State Totals

**Complaints:** 158,896 (#11 nationally, per 100K population)  
**Active Registrations:** 4,703,989 (#30 nationally, per 100K population)

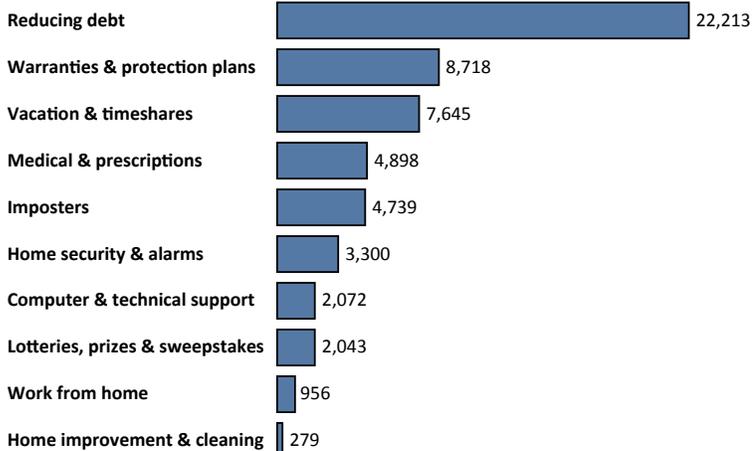
## Complaints by Fiscal Year



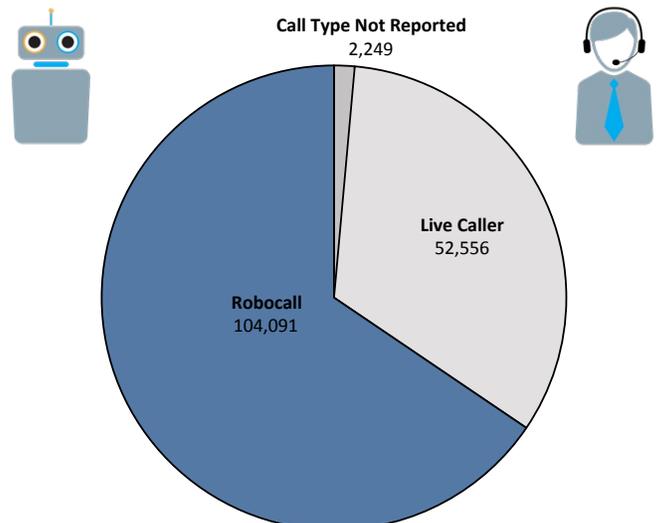
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



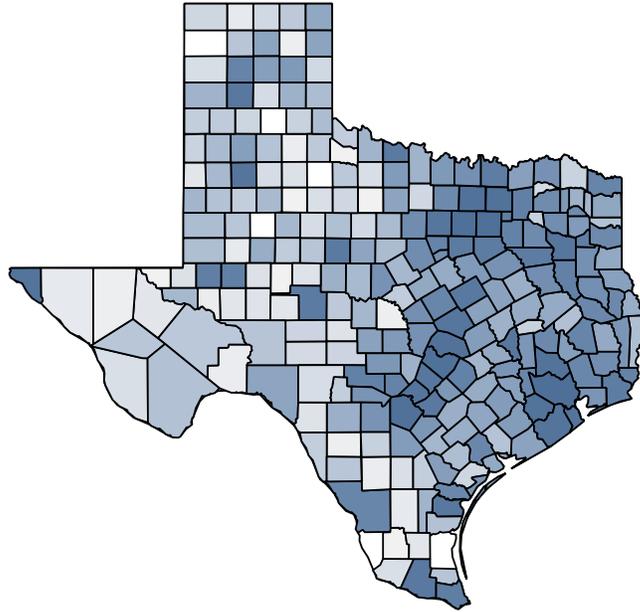
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Texas

## Complaints by County

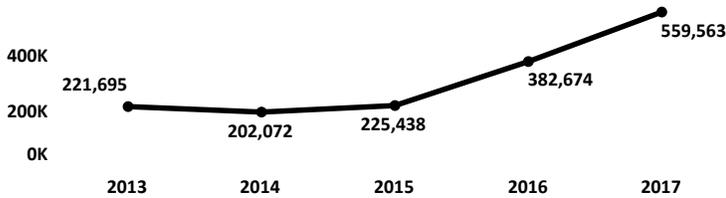


Low High

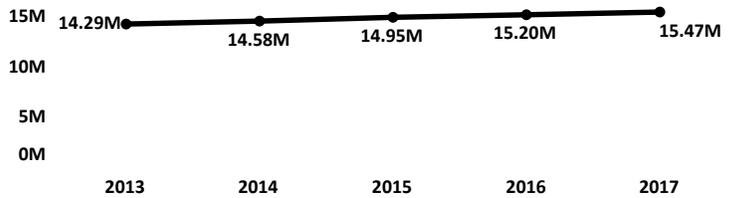
## State Totals

**Complaints:** 559,563 (#31 nationally, per 100K population)  
**Active Registrations:** 15,469,941 (#47 nationally, per 100K population)

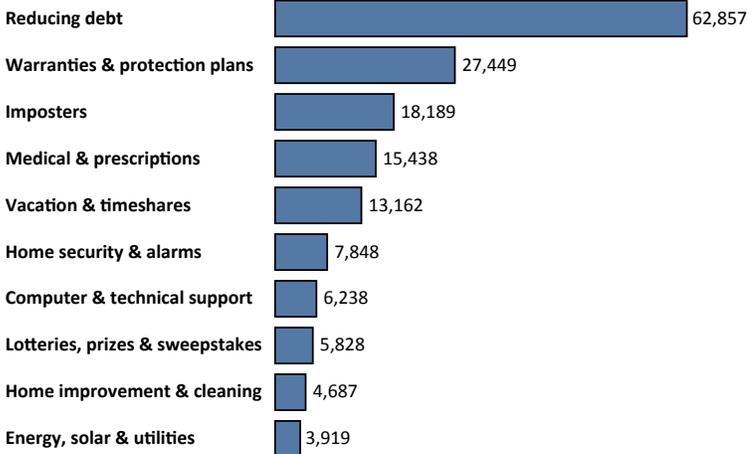
## Complaints by Fiscal Year



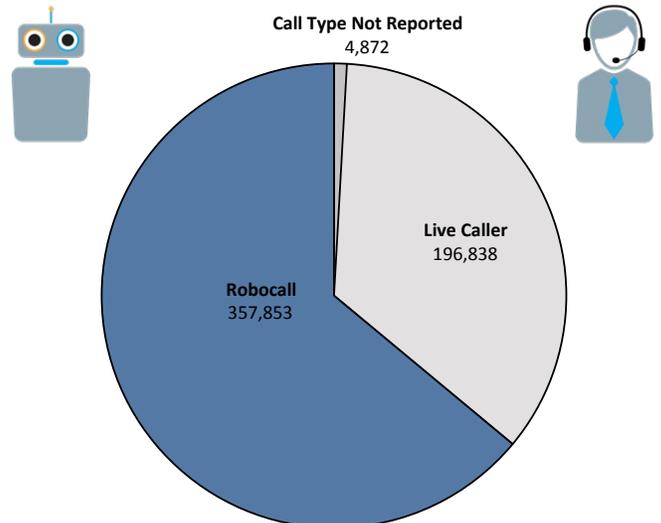
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



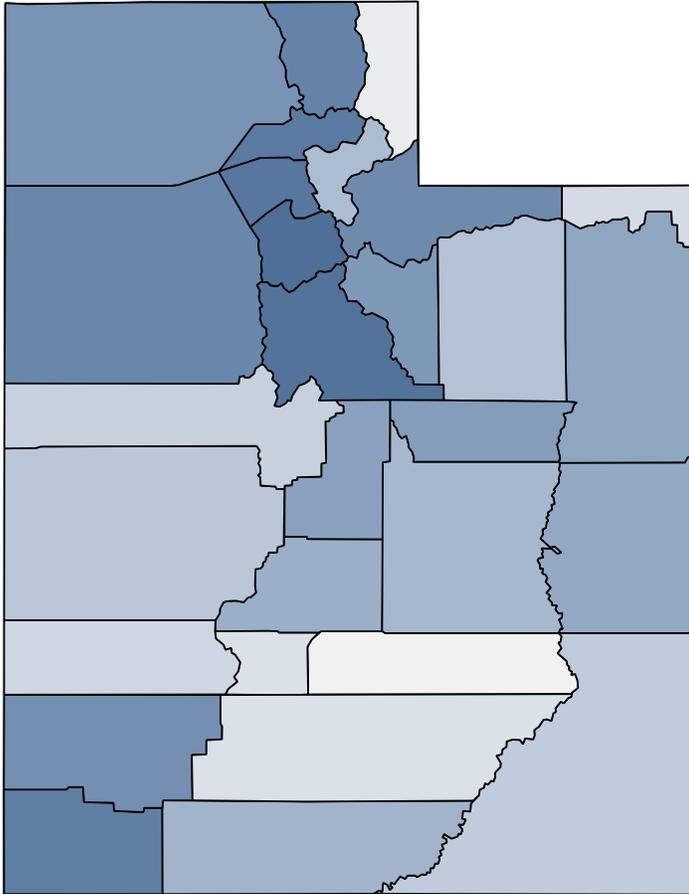
\*Not everyone who files a complaint reports a topic.



# FY 2017 National Do Not Call Registry Registration and Complaint Figures by State

# Utah

## Complaints by County

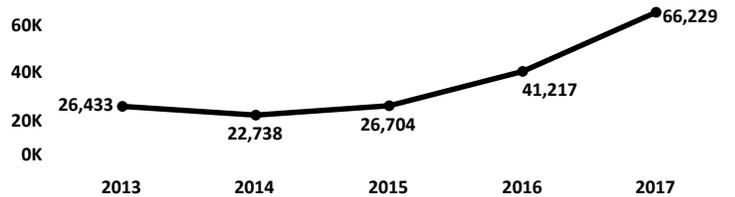


Low High

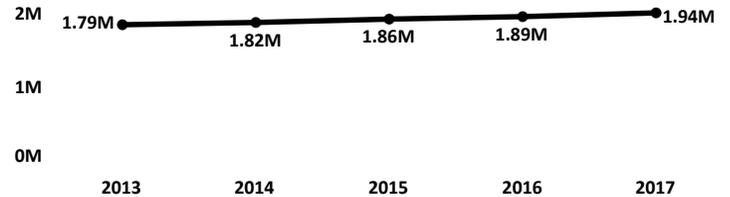
## State Totals

**Complaints:** 66,229 (#24 nationally, per 100K population)  
**Active Registrations:** 1,938,175 (#43 nationally, per 100K population)

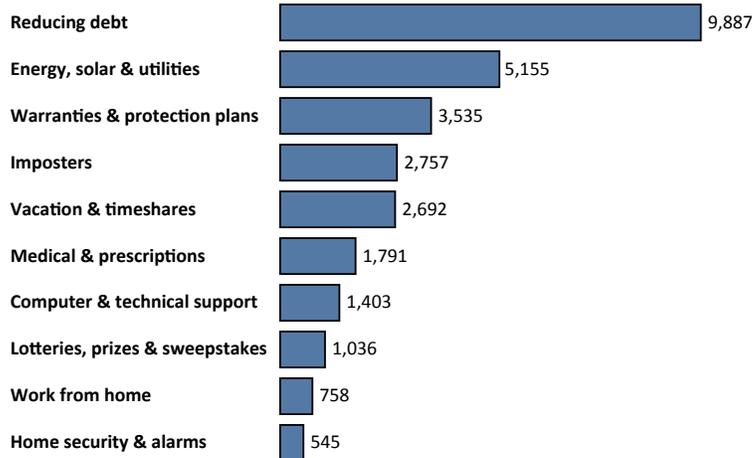
## Complaints by Fiscal Year



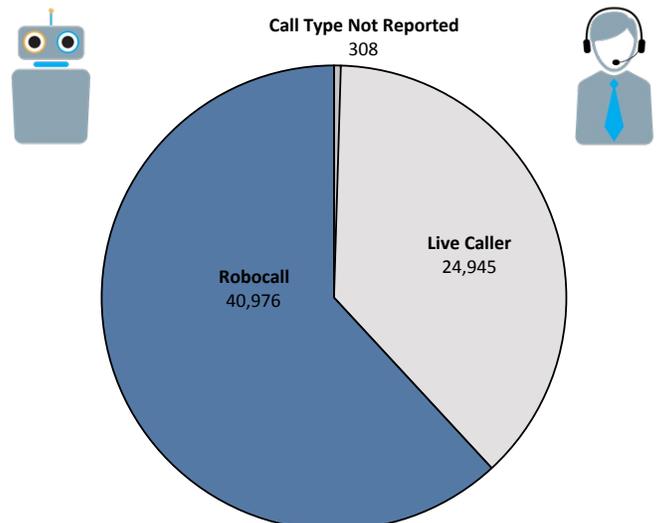
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



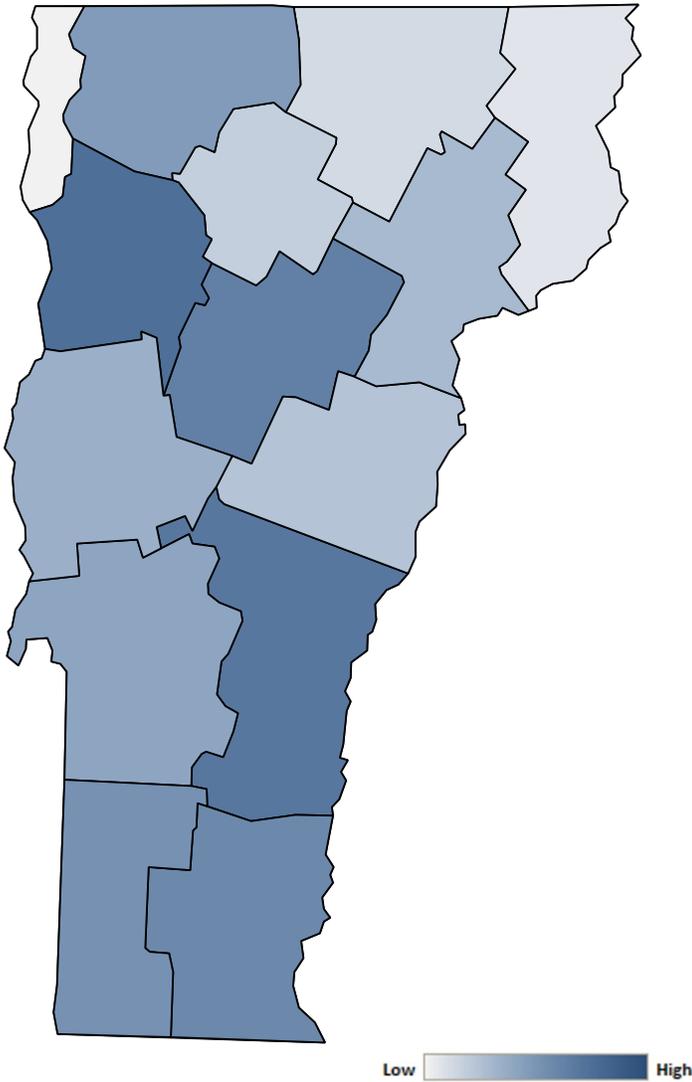
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Vermont

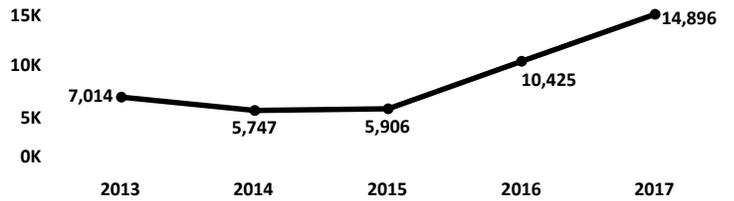
## Complaints by County



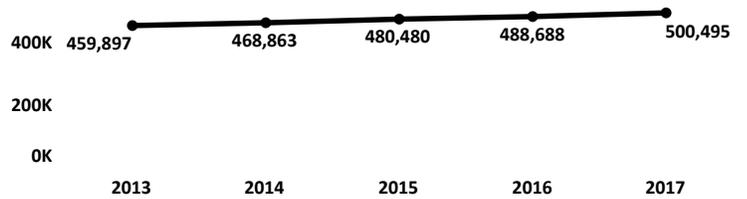
## State Totals

**Complaints:** 14,896 (#12 nationally, per 100K population)  
**Active Registrations:** 500,495 (#8 nationally, per 100K population)

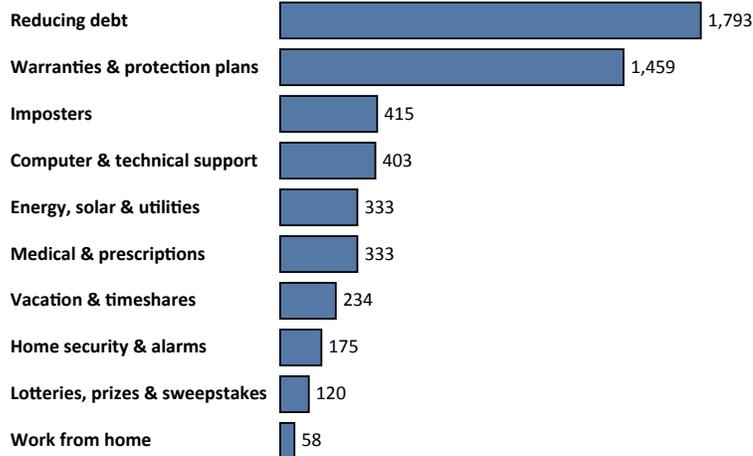
## Complaints by Fiscal Year



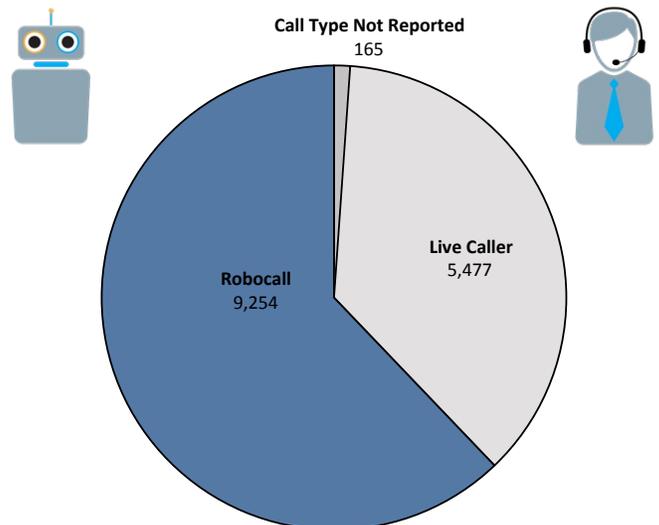
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



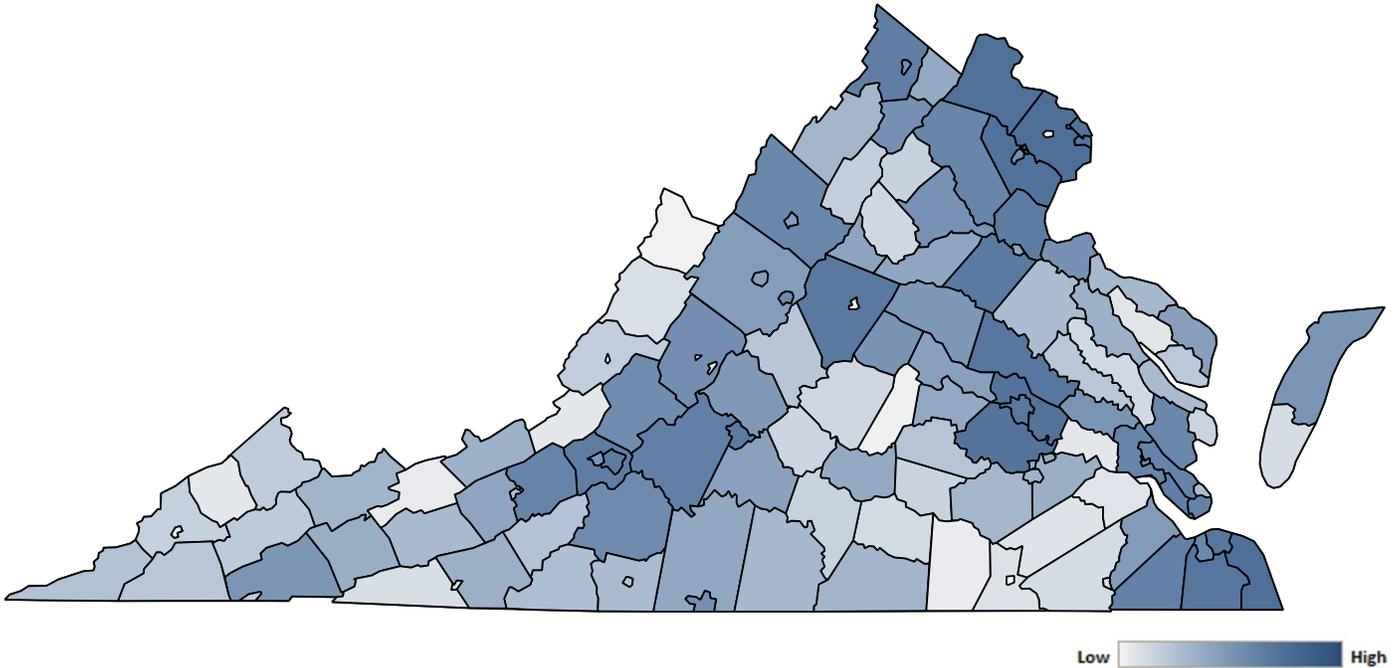
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Virginia

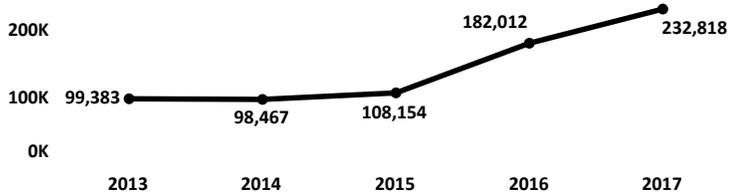
## Complaints by County



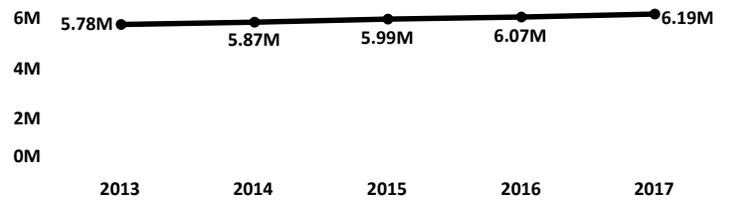
## State Totals

**Complaints:** 232,818 (#4 nationally, per 100K population)  
**Active Registrations:** 6,189,394 (#24 nationally, per 100K population)

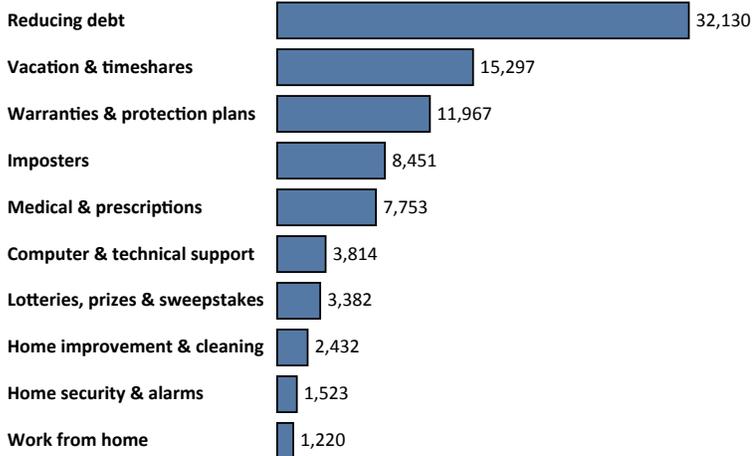
## Complaints by Fiscal Year



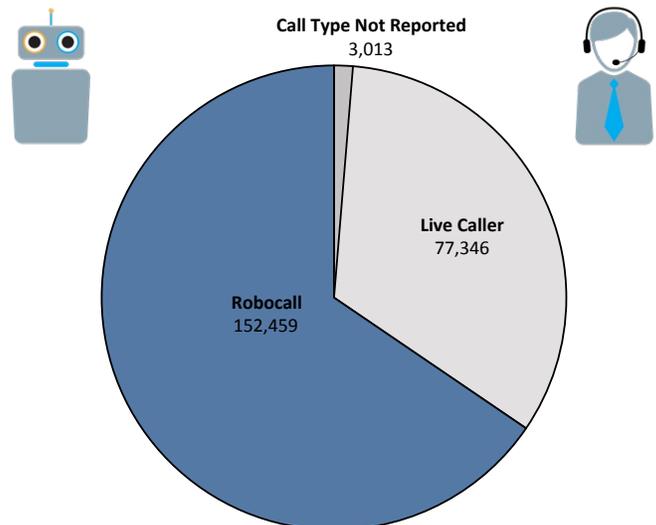
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



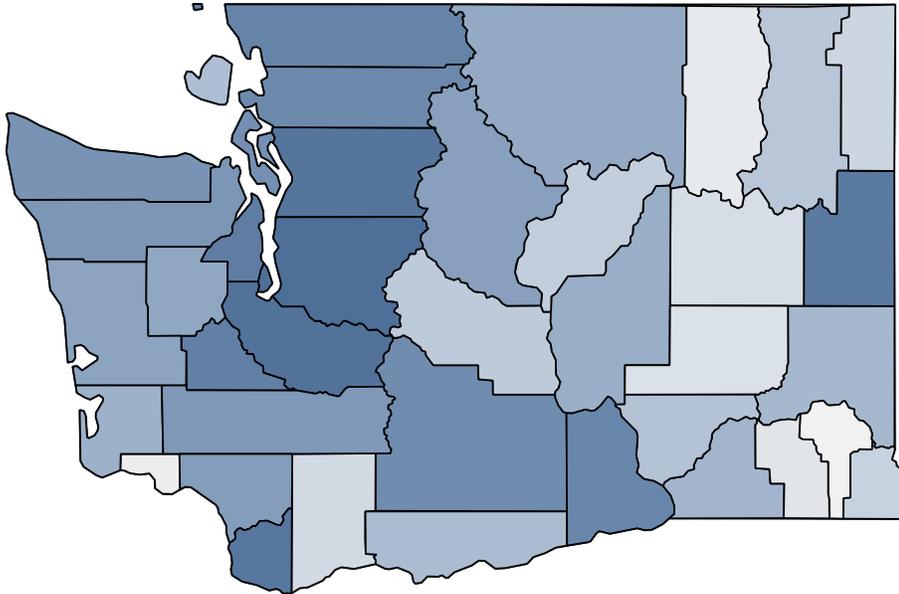
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Washington

## Complaints by County

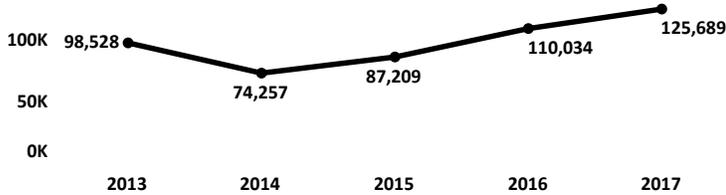


Low High

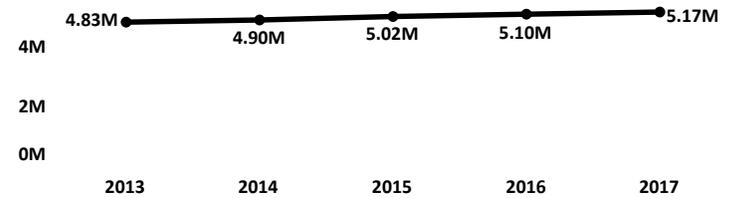
## State Totals

**Complaints:** 125,689 (#38 nationally, per 100K population)  
**Active Registrations:** 5,166,189 (#28 nationally, per 100K population)

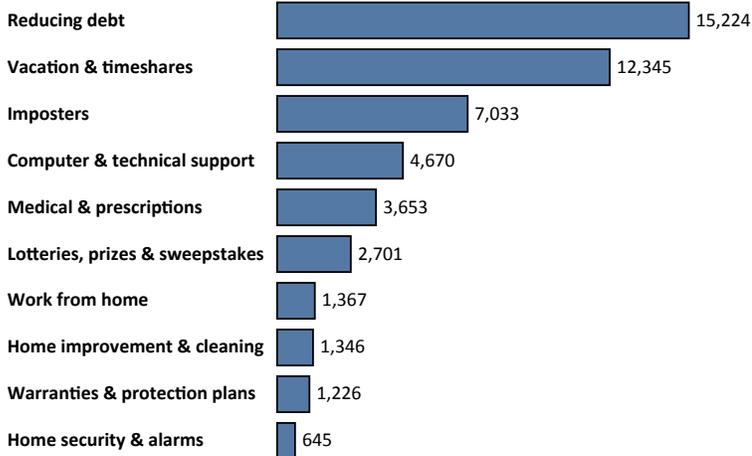
## Complaints by Fiscal Year



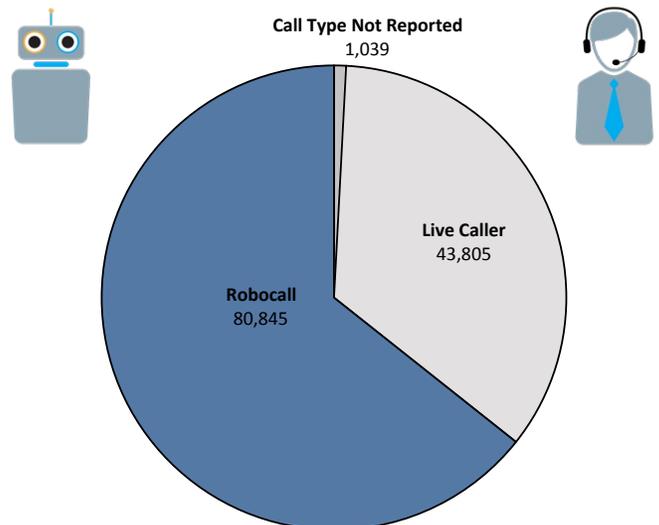
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



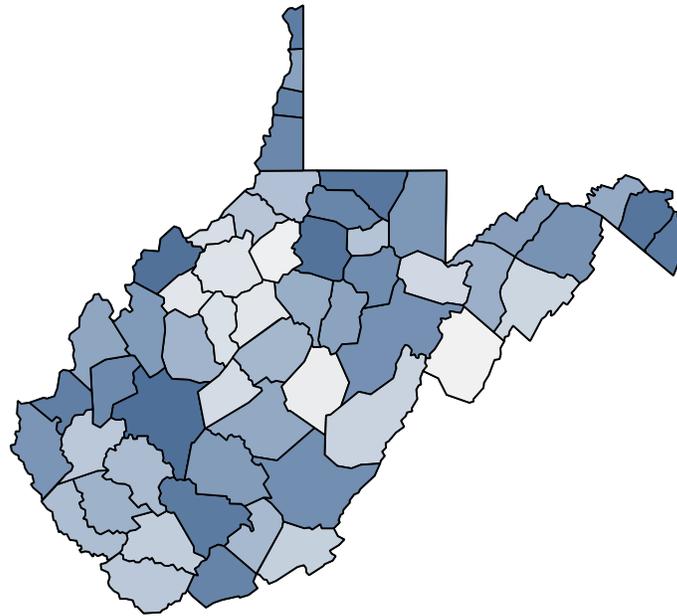
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# West Virginia

## Complaints by County

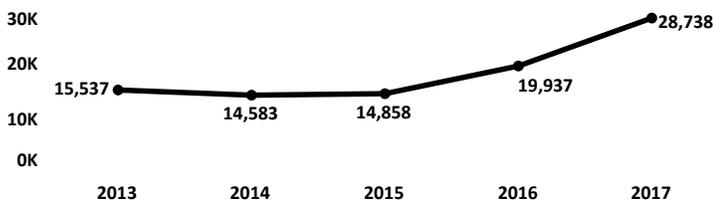


Low High

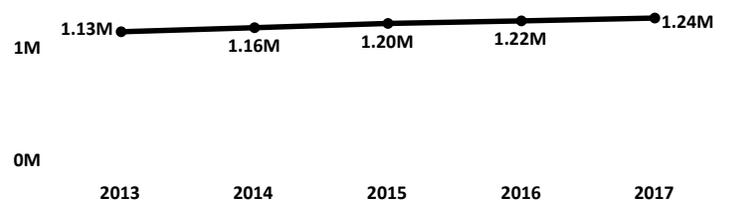
## State Totals

**Complaints:** 28,738 (#44 nationally, per 100K population)  
**Active Registrations:** 1,240,873 (#37 nationally, per 100K population)

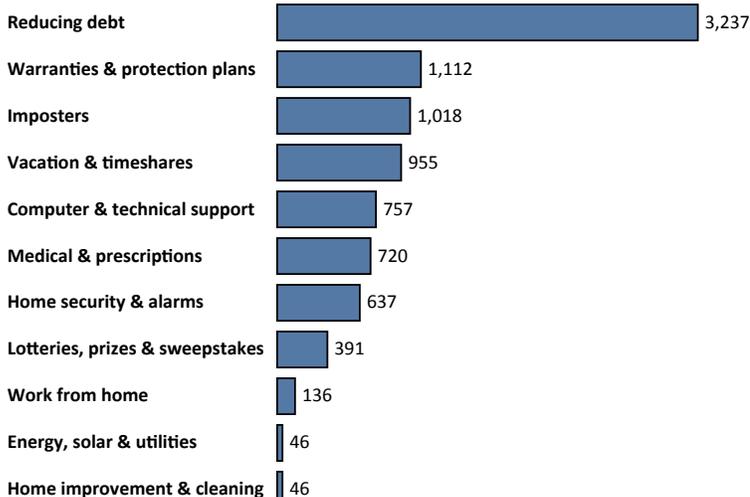
## Complaints by Fiscal Year



## Active Registrations by Fiscal Year

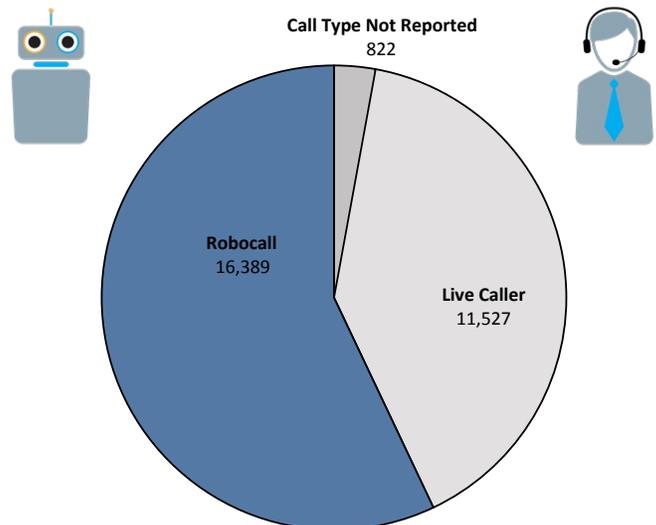


## Complaints by Topics\*



\*Not everyone who files a complaint reports a topic.

## Complaints by Call Type





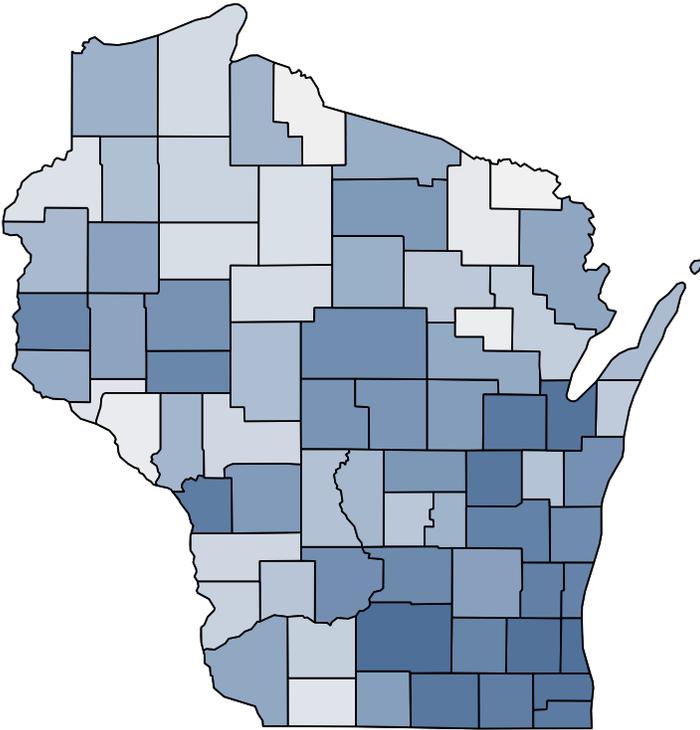
**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Wisconsin

## Complaints by County

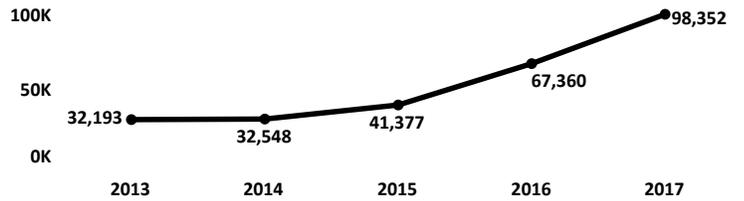
## State Totals

**Complaints:** 98,352 (#40 nationally, per 100K population)  
**Active Registrations:** 4,621,662 (#10 nationally, per 100K population)

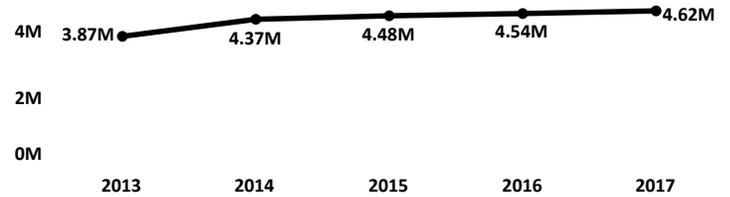


Low High

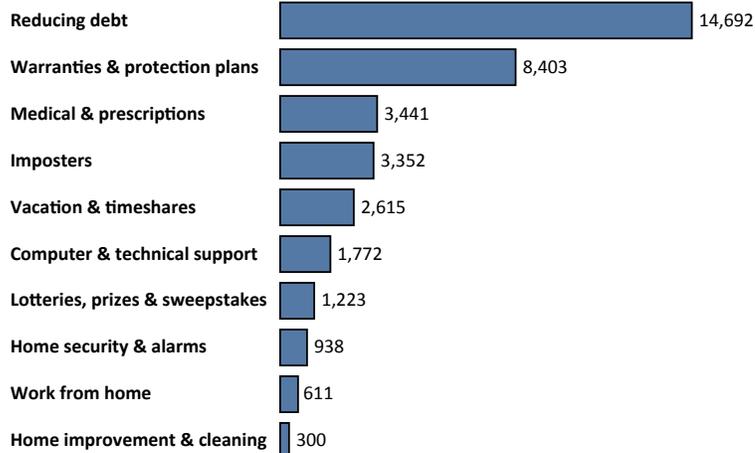
## Complaints by Fiscal Year



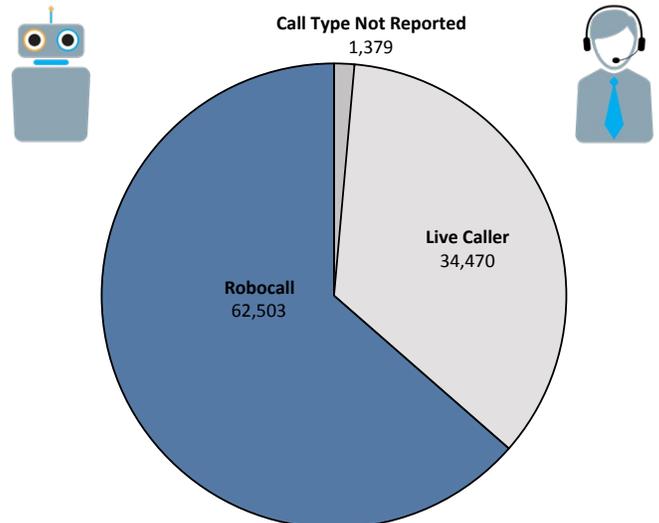
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



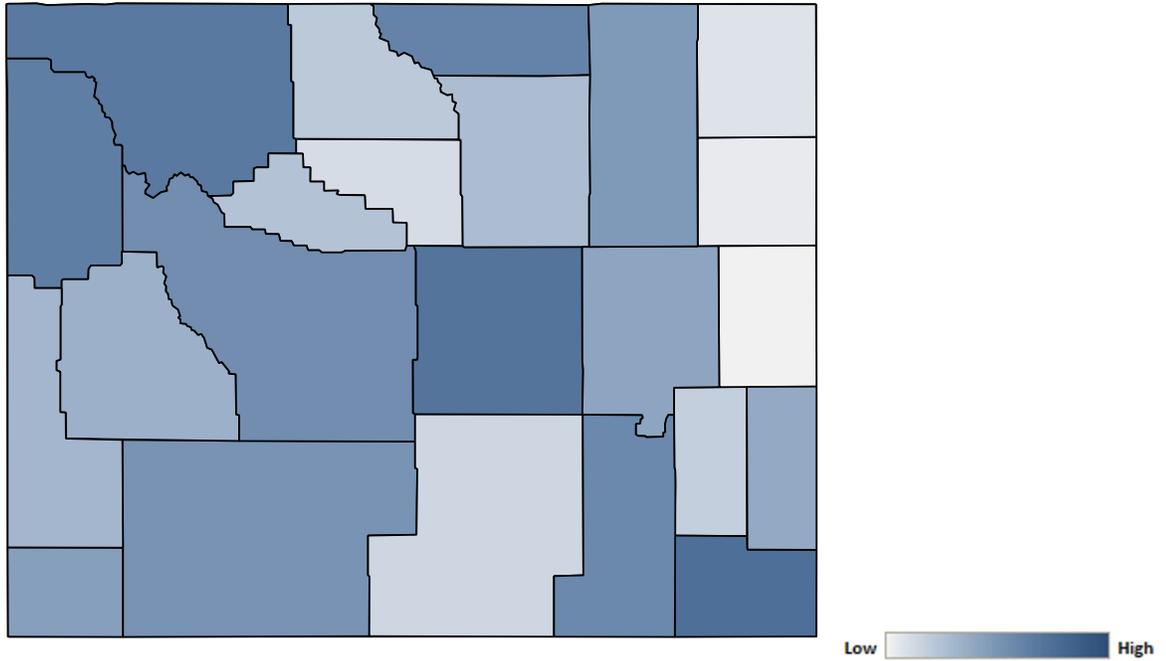
\*Not everyone who files a complaint reports a topic.



**FY 2017**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Wyoming

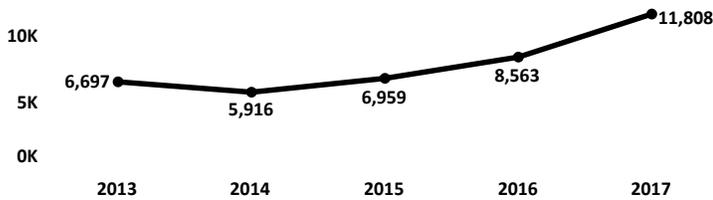
## Complaints by County



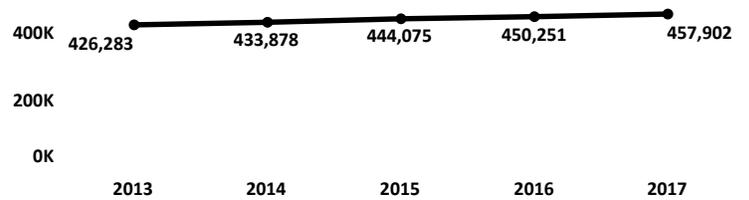
## State Totals

**Complaints:** 11,808 (#30 nationally, per 100K population)  
**Active Registrations:** 457,902 (#16 nationally, per 100K population)

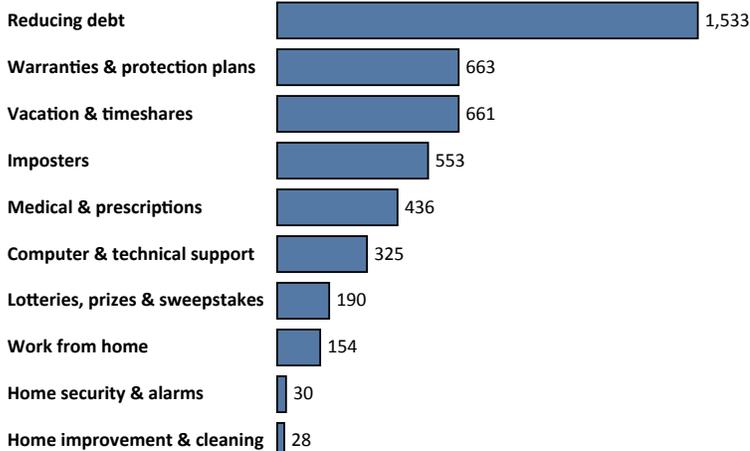
## Complaints by Fiscal Year



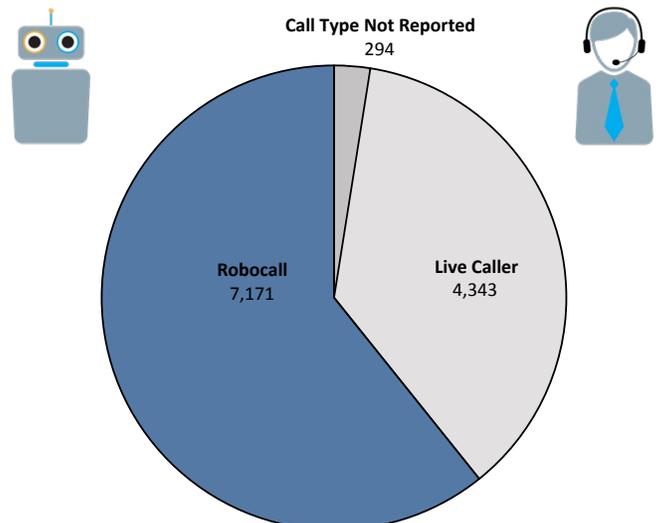
## Active Registrations by Fiscal Year



## Complaints by Topics\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.



**Federal Trade Commission**  
[ftc.gov](http://ftc.gov)