



IN A DEMOCRACY

A project of

## John S. and James L. Knight Foundation

and the

Aspen Institute Communications & Society Program

THE REPORT OF



# Commissioners

- **<u>Theodore B. Olson</u>**, Co-Chair, former Solicitor General of the U.S.
- Marissa Mayer, Co-Chair, VP, Search & User Experience, Google
- danah boyd, researcher, now with Microsoft Research Lab
- John S. Carroll, former editor, Los Angeles Times
- Robert W. Decherd, CEO, A.H. Belo newspaper chain
- <u>Reed E. Hundt</u>, former Chairman, FCC (Clinton Admin)
- **Benjamin Todd Jealous**, President, NAACP
- Mary E. Junck, CEO, Lee Enterprises newspaper chain
- Monica Lozano, SVP, ImpreMedia, Publisher & CEO, La Opinión
- Lisa MacCallum, Managing Director, Nike Foundation
- Andrew Mooney, Executive Director, LISC, Chicago
- **Donna D. Nicely**, Director, Nashville Public Library
- Michael K. Powell, former Chairman, FCC (Bush Admin)
- <u>Rey Ramsey</u>, CEO, One Economy
- Paul Sagan, CEO, Akamai
- <u>Alberto Ibargüen</u>, ex officio, CEO, Knight Foundation
- <u>Walter Isaacson</u>, ex officio, CEO, Aspen Institute

# Approach

- As we face a news media crisis, what are the news and information needs of local communities? What should be done to meet them?
- The Commission looked at the local geographical community as that is still the focus of political decisions and community life.
- Vision of "informed communities."

# Informed Communities

- Communities need information to *coordinate*, *solve problems*, *establish public accountability*, and develop a sense of *connectedness*.
- "Information is as vital to the healthy functioning of communities as clean air, safe streets, good schools and public health."
- Information ecologies serve *personal* as well as *civic* information needs.

## Objective I Maximizing the Availability of Relevant and Credible Information

- <u>Recommendation 1</u>: Direct media policy toward innovation, competition, and support for business models that provide marketplace incentives for quality journalism.
- <u>Recommendation 2</u>: Increase support for public service media aimed at meeting community information needs.

## Objective I Maximizing the Availability of Relevant and Credible Information

- <u>Recommendation 3</u>: Increase the role of higher education, community and nonprofit institutions as hubs of journalistic activity and other information-sharing for local communities.
- <u>Recommendation 4</u>: Require government at all levels to operate transparently, facilitate easy and low-cost access to public records, and make civic and social data available in standardized formats that support the productive public use of such data.

## Objective I Maximizing the Availability of Relevant and Credible Information

• <u>Recommendation 5</u>: Develop systematic quality measures of community information ecologies, and study how they affect social outcomes.

#### Objective II Findings Enhancing the Information Capacity of Individuals

# People need tools, skills, and under-standing to use information effectively.

- All people have a right to be fully informed.
  - "There need be no second-class citizens in informed communities."
- Funding to meet this goal is an investment in the nation's future.
- Americans cannot compete globally without new public policies and investment in technology.

#### **Objective II**

**Enhancing the Information Capacity of Individuals** 

- <u>Recommendation 6</u>: Integrate digital and media literacy as critical elements for education at all levels through collaboration among federal, state, and local education officials.
- <u>Recommendation 7</u>: Fund and support public libraries and other community institutions as centers of digital and media training, especially for adults.

#### **Objective II**

**Enhancing the Information Capacity of Individuals** 

- <u>Recommendation 8</u>: Set ambitious standards for nationwide broadband availability and adopt public policies encouraging consumer demand for broadband services.
- <u>Recommendation 9</u>: Maintain the national commitment to open networks as a core objective of Internet policy.

#### Objective II

**Enhancing the Information Capacity of Individuals** 

• <u>Recommendation 10</u>: Support the activities of information providers to reach local audiences with quality content through all appropriate media, such as mobile phones, radio, public access cable, and new platforms.

#### Objective III Promoting Public Engagement

- <u>Recommendation 11</u>: Expand local media initiatives to reflect the full reality of the communities they represent.
- <u>Recommendation 12</u>: Engage young people in developing the digital information and communication capacities of local communities.

# Objective III **Promoting Public Engagement**

- <u>Recommendation 13</u>: Empower all citizens to participate actively in community self-governance, including local "community summits" to address community affairs and pursue common goals.
- <u>Recommendation 14</u>: Emphasize community information flow in the design and enhancement of a local community's public spaces.

# Objective III **Promoting Public Engagement**

• <u>Recommendation 15</u>: Ensure that every local community has at least one high-quality online hub.

# Reed Hundt/HEEDS

- -any society and economy depends upon widespread, secure, and very cheap public goods for healthy communities and sustainable economic growth
- Ubiquitous, secure and very low priced broadband (measured in ever increasing bits/second per dollar: the broadband value metric) is the platform for critical public goods
- The five key public goods that should be available for near-zero price to everyone all the time everywhere through ubiquitous broadband are (1) health care, (2) energy efficiency measures, (3) education, (4) democracy, and (5) security. (HEEDS)
- The Knight Commission report in detail explains how democracy would be promoted by all-inclusive, localized, very cheap, and secure access to information meaning over a very high bits/second per dollar broadband network.

## Conclusion

## "The information issue is everyone's issue."

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