

FEDERAL TRADE COMMISSION

HEALTH CARE AND COMPETITION LAW

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FEDERAL TRADE COMMISSION

I N D E X

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Opening Remarks by William Kovacic -- Page 4

Framing Presentation by James Blumstein -- Page 17

Framing Presentation by Peter Hammer -- Page 41

Panel Discussion -- Page 67

Framing Presentation by Thomas Greaney -- Page 134

Framing Presentation by Judy Feder -- Page 146

Panel Discussion -- Page 163

## P R O C E E D I N G S

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2  
3 MR. HYMAN: We're going to get started today.  
4 For those of you who were not here yesterday and didn't  
5 check the website this morning, which includes me, my  
6 understanding is the web site accurately reflects that  
7 we've canceled the Friday afternoon session on Little  
8 Rock. So, we'll do the Friday morning session on Boston,  
9 but we won't be doing a Friday afternoon session. We're  
10 planning to reschedule that. There were ice storms in  
11 Little Rock and people were unable to come.

12 The basic framework for today is there are  
13 going to be short introductory remarks by Bill Kovacic  
14 followed by presentations by two academics, Professor  
15 Peter Hammer and Professor Jim Blumstein, and then we're  
16 going to have a panel discussion, short presentations  
17 from five members of the panel, followed by a moderated  
18 panel encompassing pretty much everybody who's spoken so  
19 far, except for Bill, who somehow weaseled out of it.

20 Bill's an academic, so he gets a very short  
21 introduction. Bill is General Counsel at the Federal  
22 Trade Commission, on leave from George Washington  
23 University Law School where I met him when I visited  
24 there, and he was foolish enough, after that experience,  
25 to hire me to work here. Bill is a long time scholar on

1 competition law and policy, here to offer us his  
2 perspectives on competition policy in the health care  
3 marketplace.

4 MR. KOVACIC: Thank you, David, and on behalf  
5 of the Federal Trade Commission and Department of  
6 Justice, I want to welcome you back to the second day of  
7 our major initiative: hearings on competition policy in  
8 health care.

9 What I'd like to do this morning is, once  
10 again, to just briefly acknowledge the contributions of  
11 our many staff members who have put these hearings  
12 together to give you a sense, again, of who's made this  
13 all possible. To say a few words about the rationale for  
14 the hearings, why we've made a major commitment of  
15 resources to this undertaking, and then to simply  
16 identify what we see to be some of the major objectives  
17 of this enterprise.

18 In doing this, I just want to remind you,  
19 again, I'm giving you my own views and not those of the  
20 Commission. I had occasion soon after I came to the FTC  
21 to have that disclaimer delivered through a translator in  
22 a somewhat garbled way and the audience laughed out loud.  
23 That's usually not a big applause line, but later I was  
24 told that the translator had said, Kovacic is not  
25 speaking for the Federal Trade Commission and it's not

1 clear that he has any of his own ideas.

2 (Laughter.)

3 MR. KOVACIC: So, though I do speak for myself,  
4 let me give you a couple of thoughts about what we're  
5 attempting to do and why we've made this commitment.

6 I want to simply highlight for you, again, the  
7 types of resources and talent in the agencies that have  
8 been brought to bear on this. I do want to thank our  
9 colleagues at the Department of Justice. You heard Hew  
10 Pate yesterday and I just echo his comments about the  
11 enormous value in having a collaboration between the two  
12 agencies in doing this work. My own pleasure in getting  
13 to work with Hew on this project with two friends from my  
14 wife's law firm, Debby Majoras and Leslie Overton, with  
15 Bill Berlin and the entire team from the Department of  
16 Justice.

17 Let me also simply highlight closer to home,  
18 because I have the pleasure of working with them much  
19 more extensively, the contributions of our own colleagues  
20 at the FTC. First, the folks you met when you came  
21 through the door, Angela Wilson, Julia Knoblauch and  
22 Mizuki Tanabe, who are responsible for all of the  
23 infrastructure that makes the event possible. Nicole  
24 Gorham, who sits in the back, who's also provided vital  
25 support in simply the preparation of the materials, the

1 distributed materials. Sarah Mathias, who came to us in  
2 September from Jones Day.

3 And as just a wonderful introduction to one of  
4 my favorite corridors in the building, when I walk by our  
5 little Policy Studies Group on the fifth floor, I feel as  
6 though I'm walking through the locker room of the 1961  
7 New York Yankees and seeing names like Maris, Mantle,  
8 Howard, Skowron, Ford, on the lockers. It gives me  
9 confidence that every day at the agency is going to be a  
10 success.

11 And last, I do want to salute David Hyman. To  
12 use another baseball analogy, I once had an occasion at a  
13 social event to talk to Jim Palmer, the Hall of Fame  
14 Baltimore Orioles pitcher, and Palmer was talking about  
15 the 1966 season, which was a championship season for the  
16 Orioles, and over the off-season, they had picked up  
17 Frank Robinson from the Cincinnati Reds in one of the  
18 greatest one-sided trades ever in the history of  
19 professional baseball. And Palmer talks about how in his  
20 rookie year that year, watching in spring training Frank  
21 Robinson hit a 450-foot home run with one hand, having  
22 been fooled by a pitch. And Palmer turned to Paul Blair,  
23 who was a star outfielder on the Orioles, and said, we're  
24 going to win the World Series this year.

25 The day that David decided he'd come and work

1 with us on this project, I knew we were going to win the  
2 World Series of hearings. So, thanks to the entire team  
3 for putting this together.

4 Why dedicate the amount of time we have to  
5 this? Why make this a focus of 30 days of hearings?  
6 First, a bit about the rationale. For the Federal Trade  
7 Commission, having compiled a data set of the FTC's  
8 competition policy work since 1960, the field of health  
9 care, both the provision of health care services, and if  
10 you expand that to include pharmaceutical products,  
11 health care accounts for more FTC enforcement actions in  
12 the past 40 years than any other single sector of the  
13 Commission's work. This is simply, far and away, the  
14 central and most important area of the FTC's competition  
15 policy work in the past 40 years, especially since the  
16 filing of the path-breaking American Medical Association  
17 case in 1976.

18 It's not an exaggeration to say that this is  
19 the single, most significant area of FTC competition  
20 policy work and the area in which, starting with the  
21 tetracycline investigation in the 1960s, carrying through  
22 to the revival of enforcement in several fields of health  
23 care, simply the most important competition policy arena  
24 of FTC work in that period. And these hearings reflect  
25 our own interests. I think if you did a similar profile

1 of the Department of Justice, you would likewise be  
2 struck with the amount of civil merger and non-merger  
3 work that the Division has done since 1960 in this field.

4 A second respect is what I call competition  
5 policy research and development, and this is a phrase  
6 that I borrow from a recent speech of Tim Muris. Those  
7 of you who have spent some time in academia -- and  
8 happily, we have a number of you here -- those of you who  
9 haven't, I'll simply give you a bit of insight into how  
10 academics work. There are two ways to come up with ideas  
11 in academia and phrases. One is to develop them on your  
12 own. That tends to be painful and difficult. The other  
13 is to take them from someone else, which is much more  
14 pleasing and a much more effective shortcut.

15 So, I take them from Tim Muris, another  
16 academic. He'll understand the ritual, that I've done  
17 it. Tim has developed the phrase "Competition Policy  
18 Research and Development." What do we mean by this? We  
19 mean all of the intellectual development and foundation  
20 building that goes into sound enforcement and  
21 policymaking.

22 Soon after coming back to the Commission and  
23 seeing the amount of effort that we and the Justice  
24 Department had dedicated to our intellectual property  
25 hearings and to a variety of other non-case enforcement

1 matters, I have an acquaintance on the outside who said,  
2 that's interesting, but why don't you get down to the  
3 serious work of bringing cases, why spend time on this  
4 stuff.

5           And I could imagine that same person going to a  
6 pharmaceutical company and saying, why do you have an R&D  
7 lab, why don't you just fire all the scientists and just  
8 put drugs out into the marketplace. Indeed, why test  
9 them at all? Trials? Tests? Simply have someone come  
10 up with an idea about a new drug and put it out there,  
11 see how it goes. People live, people die, it doesn't  
12 matter. Tests? Ahh, it's expensive, difficult. Why  
13 have an R&D lab?

14           I think what you're seeing, in many respects --  
15 and this is part of an evolution that's taken place over  
16 the past decade in particular, you're seeing an  
17 increasing recognition on the part of the federal  
18 competition agencies that investing in the development of  
19 a knowledge base is every bit as important as developing  
20 the cases that ultimately show up in the courtroom, the  
21 consent decrees or other matters.

22           What we're seeing is a fundamental recognition  
23 that the capacity of the agencies to do good work  
24 requires investment in what Tim has called competition  
25 policy R&D. And the pay-off, the significance is the

1 last point I have on this slide, what I call intellectual  
2 leadership.

3 In a world in which competition policy  
4 authority is shared, not only across the federal level  
5 with two competition policy authorities, but many other  
6 federal institutions, as we heard yesterday, that shape  
7 the competition policy environment and 50 state  
8 governments and public utility regulators at the state  
9 level and dozens of competition policy authorities  
10 overseas, all of whom have concurrent, non-exclusive  
11 authority, how do you make your voice heard? How do you  
12 get people to pay attention to you?

13 Intellectual leadership, as Tim has said, is  
14 the currency of exchange in the modern world of  
15 policymaking. And those who invest in developing the  
16 ideas, those who develop the high ground, have the  
17 capacity to shape the way people think about competition  
18 policy. Thus, the rationale for spending 30 days on  
19 hearings.

20 What do we hope to get out of this? Let me  
21 simply finish by turning to a couple of specific  
22 objectives we have for this undertaking. The first is to  
23 improve our understanding of the institutional  
24 arrangements through which health care is delivered and  
25 through which pharmaceutical products, through which

1 health care providers operate, through which the field  
2 functions.

3 Here -- again, my second bit of academic theft  
4 -- I turn to a speech that Tim gave about a month and a  
5 half ago in Washington called Improving the Economic  
6 Foundations of Competition Policy. In this speech, Tim  
7 spent a great deal of time focusing on how good economic  
8 analysis today increasingly demonstrates an appreciation,  
9 developed from the work of Ronald Coase, Oliver  
10 Williamson and a number of other scholars, Mancur Olson,  
11 Douglas North, that to make sensible judgments about the  
12 appropriate content of public policy, one needs to know  
13 more about the institutions through which the commercial  
14 activity in question takes place.

15 What are these institutional arrangements?  
16 First, a host of commercial phenomena that we'll be  
17 looking at in great detail. How is the marketplace  
18 itself changing? What is the changing relationship among  
19 the principal participants in the health care field? And  
20 last, a point that several of our contributors yesterday  
21 mentioned in here, starting with Tom Scully's comments,  
22 but Mark Pauly, Paul Ginsburg and Marty Gaynor's comments  
23 yesterday, you have to know more about the regulatory  
24 environment, and if you don't focus on how the regulatory  
25 environment shapes competition policy outcomes, you've

1 really missed a crucial ingredient of the health care  
2 competitive field.

3 I will say that this, again, reflects something  
4 we are seeing in other areas. In the work we've done  
5 with the Department of Justice in the IP area, we've  
6 spent lots of time in our IP hearings looking at  
7 collateral government institutions, the work of the  
8 Patent and Trademark Office, the work of the Food and  
9 Drug Administration.

10 In our work in electric power, in our work in  
11 the communications sector, we're also observing how  
12 decisions of collateral public institutions shape  
13 outcomes. And, indeed, the work we've done in the  
14 defense field, which has some striking similarities with  
15 health care, both with respect to the price control  
16 mechanism that Tom Scully talked about yesterday, the  
17 tremendous interface between regulatory design,  
18 regulatory intervention with a significant area for  
19 private activity and reliance on private service  
20 providers.

21 Part of what we hope to do in these hearings is  
22 bring to bear and to draw out from our participants  
23 observations about how the regulatory environment  
24 operates. And, indeed, how it might be changed to  
25 improve outcomes in the field.

1           The second key objective is to improve our  
2 capacity for formulating policy itself. And the first  
3 ingredient of this is to improve the conceptual  
4 foundation on which we work. Notice these are called  
5 competition policy hearings, not antitrust enforcement  
6 alone. That's a deliberate effort to signal our interest  
7 in a broader array of policy responses beyond the  
8 bringing of specific cases and to take into account,  
9 again, the institutional arrangements that shape  
10 commercial outcomes and shape government policy that  
11 affects those outcomes.

12           Indeed, we intend to focus on consumer  
13 protection issues, especially involving the information  
14 concerns that our academic panelists addressed in great  
15 detail yesterday. And, yes, indeed, where appropriate,  
16 to make adjustments in the regulatory arena, to propose  
17 those adjustments to improve outcomes in the marketplace.  
18 This has an important implication; namely, picking the  
19 right policy instruments. I would be surprised if at the  
20 end of this process, all we have to say, certainly in the  
21 report that we offer, focuses exclusively on the  
22 prosecution of antitrust cases through the traditional  
23 litigation mechanism.

24           Indeed, selecting the right policy instrument  
25 increasingly is going to involve not only the work of the

1 division and the Commission, but the work of state  
2 governments in a host of different settings and, indeed,  
3 other federal agencies that we don't usually think of as  
4 being competition policy agencies, but nonetheless, have  
5 an enormous influence on the competitive environment.  
6 And here I simply offer, as Tom Scully suggested  
7 yesterday, one example, and that's the Department of  
8 Health and Human Services.

9 Final observation for this morning and that  
10 simply involves improving the empirical basis for  
11 policymaking. Again, one of the most encouraging, for  
12 me, developments that we are seeing in the competition  
13 policymaking environment at the national level today is a  
14 greater dedication of resources to improving our  
15 understanding of the effects of what we have done and  
16 what we have not done in this area. The FTC's hospital  
17 retrospectives are, perhaps, the best example.

18 If you use a health care analogy and you apply  
19 it to the antitrust world, you see some interesting  
20 anomalies in how the agencies have done business before.  
21 These are, we bring cases and typically we don't go back  
22 and look at what happened. Imagine a hospital or a  
23 physician -- a hospital that performs surgery pushes the  
24 patient out the door and says, don't come back. In fact,  
25 don't talk to us again, we don't want your address, we

1 don't care how things turned out. We're going to assume,  
2 as a matter of faith, that you're better.

3 And, indeed, if you were simply to study our  
4 press releases and our competitive impact statements, you  
5 would believe that we have the most magnificent group of  
6 competition policy doctors on earth because we always do  
7 better by the patient. We operate, we take out the bad  
8 stuff and the patient lives well, so we say.

9 I think what we're seeing now is an increasing  
10 willingness to go back and test these propositions  
11 empirically in a number of different ways, as well as to  
12 do basic empirical research that bears upon the operation  
13 of existing regulatory structures, and I simply highlight  
14 here our generic drug study, which involved a major  
15 commitment over a two-year period to doing this kind of  
16 R&D.

17 And, last, we'd really like to continue the  
18 momentum that's developing to do more empirical work in  
19 this area. And I simply think back to Marty Gaynor's  
20 presentation yesterday. Notice how many places where  
21 Marty has taught us something. Not only was it a  
22 wonderful tour through the field and, again, we're so  
23 grateful that our witnesses are devoting this kind of  
24 heavy lifting to giving us a fresh look on what's  
25 happening. But notice how provocative the presentation

1 was, both in terms of telling us what we know, but what  
2 we don't know. And I think part of what we would like to  
3 do over time is, indeed, to press the field more in the  
4 direction of doing a greater amount of empirical work in  
5 this area.

6 So, to finish up, really three things that we  
7 hope to take away from these hearings. We want to know  
8 more about the institutions. Again, as Tim and Hew put  
9 it yesterday, in a non-adversarial setting where we're  
10 listening. These are hearings, not talkings. So, you  
11 won't hear a lot of -- indeed, you'll hear very little  
12 more from me in another 15 seconds. To listen more and  
13 to learn more.

14 Second, to use the hearings to formulate  
15 strategy in a broad sense. And last, to improve the  
16 empirical foundation on which we work.

17 So, again, my thanks to my colleagues of the  
18 Division and the Commission for their work in doing this.  
19 My thanks to all of the participants for contributing to  
20 this vital initiative and my thanks to all of you for  
21 coming and participating in the process. Thank you.

22 (Applause.)

23 MR. HYMAN: Thank you, Bill. I'd like to  
24 introduce Professor Jim Blumstein now who's going to talk  
25 for about 25 or 30 minutes. Jim is the Centennial Chair

1 in Law and the Director of the Health Policy Center at  
2 Vanderbilt University. He has written at length about a  
3 range of issues in health care, as co-author of one of  
4 the leading textbooks, at least I use it for my classes,  
5 and for some unaccountable reason, he has also chosen to  
6 write at length about constitutional law.

7 DR. BLUMSTEIN: David, thank you. It's a  
8 delight to hear Bill talk about the goals of this set of  
9 hearings and the analogy to the drug company getting rid  
10 of its R&D department. It's nice to see that the Federal  
11 Trade Commission is still in the hands now of good  
12 academics, and that's a relief.

13 David, thank you for organizing all these  
14 programs. It's a pleasure and I'm privileged to be here  
15 to participate. I must say, I had a little bit of  
16 trepidation this morning as I was sitting in the taxi and  
17 totally gridlocked and worried whether we'd make it here.  
18 I thought I had left ample time and then the lights kept  
19 turning green. I said, why isn't anyone moving. And, of  
20 course, you don't understand Washington. I forgot my  
21 origins in New York, having lived in Nashville for so  
22 long.

23 Debates about health care and the role of  
24 competition sometimes take on a very heated dimension and  
25 sometimes they really have almost a religious fervor to

1       them. Some advocates of competition thought that  
2       competition and that the result of competition would look  
3       a certain way when things sorted out and they have been  
4       disappointed with the way that the industry has  
5       responded. My colleague and sometime mentor, Clark  
6       Havighurst, has just recently written a paper that shows  
7       great angst about how the system has worked.

8               Some, on the other hand -- and I think Tim  
9       Muris' talk yesterday mentioned this -- view competition  
10      as a process which is to preserve a structure, set up a  
11      system of incentives for competition, look at empirical  
12      evidence where that informs, but also look at structure  
13      and incentives quite independent of empirical evidence,  
14      and not to have a stake in how the system or how the  
15      institutions develop or evolve, but to focus on the  
16      process.

17              I was thinking of a story, and it's always  
18      risky, but the Internet just is so tempting these days.  
19      You get all these stories. And I was thinking of a story  
20      that would kind of capture the problem of prayers being  
21      answered. This is a story of a woman who goes to her  
22      rabbi and has a serious problem. She has two parrots,  
23      female parrots, and they've picked up a terrible habit  
24      that's very embarrassing to her. Whenever she has  
25      visitors, the two parrots say together, hi, we're

1 hookers, we want to have some fun, do you want to have  
2 some fun.

3 To her surprise, the rabbi breaks into a smile  
4 and explains that he has two parrots that he's been  
5 training religiously and that they pray a lot and that  
6 they're dressed up in religious garb and they have a  
7 prayer book and so forth. So, the rabbi has a solution.  
8 He tells the woman to bring her parrots over to his house  
9 and he would introduce her parrots to his parrots. And  
10 so, she does that. She sees the parrots, introduces her  
11 parrots into the cage, and immediately her parrots say,  
12 hi, we're hookers, want to have some fun. And one of the  
13 rabbi's parrots immediately turns to the other and  
14 squawks and says, Moisha, put the book down, our prayers  
15 have been answered.

16 (Laughter.)

17 DR. BLUMSTEIN: So, I think some people saw the  
18 introduction of competition much like those parrots saw  
19 the introduction of the other parrots to the cage. And I  
20 think we have to be careful and have more modest  
21 expectations about what is going to come from or has come  
22 from competition, and within the time frame, what  
23 realistically can happen and to realize that this is not  
24 going to be a win or a lose situation, but an ongoing  
25 struggle, and I'm going to talk about that over the

1 course of my presentation.

2 I want to organize my comments around five  
3 points or five areas. First, again, taking comments from  
4 the Chairman seriously, to talk about some first  
5 principles and some background. I want to walk through  
6 some of these introductory points about different ways of  
7 thinking about health care and the importance of  
8 understanding those core differences and differences in  
9 values that are involved in the debates.

10 Then I want, secondly, to focus on some  
11 substantive areas of inquiry, some thoughts that I want  
12 to present about areas that need some additional thought.  
13 In this area, bundling and monopsony, I'm going to talk  
14 about as major issues.

15 Third, I want to talk about some doctrinal  
16 issues. I'm going to make the case against doctrinal  
17 exceptionalism. That is to say, I'm going to make the  
18 argument that the antitrust law does fine in coping with  
19 the specific kinds of concerns that some critics of the  
20 antitrust law have brought out and that there's not a  
21 case to be made for doctrinal exceptionalism and that we  
22 should follow the old-fashioned strategy, which is, that  
23 if the values that inhere in antitrust are incompatible  
24 or need to be modified in a certain small segment of the  
25 health care industry, then the right way to do that is to

1 get legislative exceptionalism rather than doctrinal  
2 exceptionalism.

3 Fourth, enforcement issues. I want to talk a  
4 little bit about the educational role -- Bill has  
5 mentioned this -- for government. I'm going to propose  
6 that the Commission do some work in the area of judicial  
7 education. And I don't mean that tongue in cheek. I  
8 mean in the sense of sponsoring programs that will be  
9 oriented towards judges to understand some of the issues.  
10 As David knows, for many years, we did judicial education  
11 at Vanderbilt. He participated in the program. Those  
12 were State Court Justices, but we've also done it for  
13 Federal Appellate Judges.

14 And then, finally, the importance of the  
15 research mission, which I will talk about as fifth and  
16 finally.

17 All right, let's go back to the background.  
18 Key health policy issues differ, and how one even  
19 identifies issues in the area differ based upon some  
20 normative assumptions. This is why the area is so  
21 contentious. This is not purely a question about  
22 resource allocation, but it's also a question about a  
23 normative overlay of why health care is different. Why  
24 do we care about access to health care in ways that we  
25 don't care about access to certain other things?

1                   We worry about it because of our concern about,  
2 broadly speaking, redistributive values and some notion  
3 of egalitarianism. If one looks at this from a  
4 traditional viewpoint, there's an egalitarian objective  
5 of access to health care. The access agenda is driven by  
6 this egalitarian ethic. Value judgments are critical,  
7 but in these debates, they're often -- usually submerged  
8 and they're not discussed. Antitrust law has a way of  
9 bringing these debates to the fore and requiring that  
10 they be addressed quite directly.

11                   Also, traditionally, health care has been an  
12 area of professional or scientific prerogatives. A  
13 notion is that these are scientific judgments, there's a  
14 single right way of doing things, and that build together  
15 with the egalitarian ideal that there should not be  
16 stratification, that there should not be differences  
17 within the market, that there's a single right way of  
18 providing medical care, and if there's divergence, that  
19 we should do what we can to overcome those divergences.  
20 Whereas in markets, we know that there's room for lots of  
21 different levels of quality, different tastes, and so  
22 forth in the market.

23                   So, the introduction of markets and market  
24 thinking requires some degree of normative change within  
25 the traditional vision of how health care is provided.

1 If you ask for customization in a market, that's  
2 understood. But customization is a difficult sell now in  
3 medical care, although it's beginning to happen, we heard  
4 yesterday, from Paul Ginsburg. But it's a difficult sell  
5 because doctors have been trained traditionally to think  
6 that there's a single medically correct standard of care.  
7 What is the standard of care? And it applies to everyone  
8 alike. That's a scientific judgment, not an economic  
9 judgment.

10 For market-oriented folks, the issues focus not  
11 so much on access or on professional prerogatives and  
12 judgments but on individual choice and the use of  
13 incentives to shape decision making. That is, how do we  
14 introduce economic factors into the decision making  
15 process. Basically, how much care is provided and who  
16 decides? Those kinds of questions.

17 The professional model shifts the authority to  
18 the professional decision maker and away from consumers  
19 and insulates, to a large extent, those decisions from  
20 economic factors.

21 So, the different models, the different ways of  
22 thinking are important. Let me talk about those  
23 different ways of thinking. The professional or the  
24 market oriented models or paradigms are broad categories  
25 and we talk about these as if they're very different.

1 But, in fact, elements of both must exist. We're not  
2 talking about one or the other. It's a continuum that  
3 we're looking at and the issue is, where along a  
4 continuum must we be. Traditionally, I would argue that  
5 we've been at one end of the continuum, traditionally up  
6 until, say, 15 years ago at one end of a continuum, and  
7 now we're moving more into some middle ground. The  
8 question is, where along this continuum will it lie?

9 Bill was talking about baseball stories, but  
10 let me tell you my analogy. Yogi Berra was once asked,  
11 what's more important in baseball, physical ability or  
12 mental attitude. He thought a moment and said, 90  
13 percent of the game is mental, the other half is  
14 physical. In the health care arena, one might say that  
15 90 percent of the issue is professional, but the other  
16 half is economic.

17 What are the assumptions and implications of  
18 the professional model? It reflects an approach to  
19 perceived market failure. We've heard a lot in the  
20 literature about market failure. The professional model  
21 observes the lack of knowledge on the part of consumers  
22 and the scientific expertise of physicians. The  
23 professional model substitutes professional controlled  
24 decision making for that of consumers and, as a result,  
25 vests tremendous authority to determine quality and

1 volume of services and, ultimately, costs on professional  
2 providers.

3 The assumption is that patients are uniformed  
4 and that the market cannot function in the face of such  
5 consumer ignorance. When we had an election, the last  
6 election cycle in Tennessee, there was kind of this  
7 person on the street interviewing this -- this fellow was  
8 being interviewed and he was asked by the reporter,  
9 what's the worst problem today regarding the political  
10 process, voter ignorance or voter apathy. And the guy  
11 thought for a moment and said, you know, I don't know and  
12 I don't care.

13 That's basically the assumption of the  
14 professional paradigm, which has, as I said, vested  
15 enormous authority in professionals to make fundamental  
16 decisions about medical care.

17 A further assumption of the scientific approach  
18 is that diagnosis and treatment decisions are not  
19 influenced by financial incentives. Financial incentives  
20 do not affect professional judgment. I remember being  
21 told early on by a doctor, that's a nice young man, that  
22 you think economics has some role to play in medical  
23 decision making, but it's not like candy. Economics has  
24 nothing to do with medical decision making. It's a  
25 scientific process.

1                   We've come a long way from that. I don't think  
2                   doctors would say that quite in as extreme a position  
3                   today, but I think there's certainly a kernel of that --  
4                   more than a kernel of that belief that still exists. The  
5                   lack of influence of financial incentives allowed us to  
6                   develop a system of third party payment with a blank  
7                   check and with minimal oversight, which we heard about  
8                   from Tom Scully yesterday, Medicare, and to some extent,  
9                   Medicaid. We assume that the flow of dollars would not  
10                  affect levels of utilization despite the fact that  
11                  economists have told us that that is completely contrary  
12                  to what we normally expect in economic thinking.

13                  The bottom line was that doctors controlled the  
14                  system because of their scientific expertise, because of  
15                  the respect that flowed from that expertise, and to some  
16                  extent, because they controlled patients and this gave  
17                  them economic leverage. The hospitals were beholden to  
18                  doctors and competition, to the extent that it existed,  
19                  was for doctors, and that's how we got the medical arms  
20                  race hypothesis -- that hospitals were catering in their  
21                  competition to doctors. And we heard about some of this  
22                  yesterday, about how competition in a regulatory  
23                  environment can lead to some perverse outcomes.

24                  The market paradigm challenges many of these  
25                  assumptions. The assumption and implication of the

1 market model is that the appropriate market oriented  
2 response to consumer ignorance is guess what, education  
3 and improved flow of information. We've seen this all  
4 around us. We now have shared decision making models  
5 being developed jointly by Al Mulley at Harvard and Jack  
6 Wennberg at Dartmouth with an increased flow of  
7 information. The Internet is a font of that information  
8 and we now see that in many areas -- and the AIDS victims  
9 really were the pioneers here, where the patients know  
10 more about the illness that they have than their  
11 physicians because they have an incentive to learn about  
12 that.

13 The market model contemplates a greater role in  
14 decision making for the patient, either directly or  
15 through information intermediaries. Payers or consumers  
16 control decisions about quality and levels of service and  
17 quantity produced.

18 And, bear in mind this riddle. If you have a -  
19 - which is the case for the market approach. If you have  
20 a donkey race in which a person puts up \$1,000 and the  
21 owner of the donkey that finishes last -- there are only  
22 two donkeys. The owner of the donkey that finishes last  
23 gets the \$1,000. So, the donkeys are told -- the owners  
24 mount their donkeys, the whistle blows and neither one  
25 moves. They go through a whole bunch of explanations,

1       they appeal to their better nature, to the fact that the  
2       rules require them to try their hardest, and they keep  
3       blowing the whistle and no one moves. Can someone  
4       suggest a solution?

5               What's the solution? Well, next thing you  
6       know, the donkeys are mounted and the whistle blows and  
7       they go as fast as they can to the finish line. And the  
8       question is, how did they solve this problem? And the  
9       answer is, that they had the owners switch donkeys. All  
10      right? It changes the incentives.

11             Basically, the goal is to develop a system  
12      where incentives are properly aligned and where private  
13      decision makers make both self-interested and socially  
14      appropriate decisions. The goal is to get a solution  
15      like having the owners switch donkeys.

16             Now, why has the market model developed? My  
17      punch line here is that the antitrust law is the engine  
18      of the market paradigm, but let me go through three or  
19      four other -- quickly, other examples, other reasons.

20             We've seen the evidence that financial  
21      incentives in medical care influence medical decision  
22      making on both the demand side and the supply side.  
23      We've seen evidence of that. We've seen a cost  
24      escalation that was linked to third party payment that  
25      suggested that financial incentives made a difference.

1 We've seen that when we encourage people to have  
2 outpatient facilities, they build outpatient facilities.  
3 When we encourage them to have dedicated programs, we  
4 heard about this yesterday, they tend to build dedicated  
5 programs. Paul Ginsburg recounted that example as well.

6 Third, clinical uncertainty. Again, Jack  
7 Wennberg at Dartmouth published this eye opening atlas.  
8 When you present this to judges and you just see their  
9 eyes pop out of their head to see the clinical  
10 uncertainty, the different levels of procedures that are  
11 being provided and performed in different jurisdictions  
12 when the researchers control for everything imaginable.  
13 And so, the scientific claim for medicine has been  
14 somewhat undermined and suggesting a greater role for  
15 consumer choice.

16 And then, of course, in the '80s, the shift is  
17 payment systems to the DRGs and more through managed care  
18 with capitation, all basically push towards a different  
19 vision of medical care suggesting that economics had a  
20 role. But I've argued that the antitrust doctrine is the  
21 engine of the market model.

22 And now, I want to talk about application of  
23 the antitrust law and why it's so important in this  
24 transformation, moving down that continuum from a pure  
25 professional paradigm to a mixed model that includes a

1 heavy dose of economic thinking.

2 I would argue that antitrust doctrine is  
3 substantively and symbolically important. First, it  
4 applies to trade or commerce. So, at the threshold,  
5 we're thinking about issues that are trade or commerce.  
6 It's not purely a professional delivery system, a social  
7 services delivery system.

8 It shifts the vocabulary. Things that old-time  
9 health planners talked about about how coordination is a  
10 good thing all of a sudden becomes conspiracy, not such a  
11 good thing, collective action. The old-time hospital  
12 managers were told to eliminate wasteful duplication.  
13 The plan is to eliminate this, and filtered through the  
14 prism of antitrust, this becomes territorial market  
15 division. You don't want to say you do services on the  
16 west side of the river, we'll do services on the east  
17 side of the river. In the health planning model, that's  
18 a good thing. In the antitrust world, that's probably  
19 five years or more in prison.

20 So, substantively, antitrust evaluates conduct  
21 on grounds of a competition and efficiency. It  
22 encourages competing away excess profits and cross  
23 subsidization. This is something that the health system  
24 has lived on for many years, but it is hard to do when  
25 super-competitive profits are being competed away and

1           that many monopolies are being targeted. In the old  
2           days, the opponents of this would call this cream  
3           skimming and pro-competition types would say, competing  
4           away super-normal profits.

5                        It also has eliminated the worthy purpose  
6           defense, that anti-competitive conduct is not justified  
7           in the pursuit of laudable goals. And, again, this  
8           undermines, to some extent, and explains the hostility to  
9           antitrust, in some quarters, the professional commitment  
10          to quality at any cost. It also challenged the  
11          egalitarian ideal that money should not matter in medical  
12          care, that money is just not part of our thinking.

13                       So, in summary, with respect to the antitrust  
14          agenda, antitrust focuses on efficiency and competition  
15          and it necessarily submerges concerns about equity that  
16          are the concern of access-egalitarians and quality and  
17          autonomy that are concerns of the professionals. And so,  
18          one can understand how this would upset folks who are  
19          steeped in the traditional professional paradigm.

20                       But, ultimately, the potential for antitrust  
21          liability is an impetus to a shift in the culture. It  
22          limits the traditional guild-oriented collective conduct  
23          by professionals and it provides an impetus for hospital  
24          managers to make in-roads on professional control within  
25          the hospital because of certain kinds of fears of

1 behavior by the institution itself.

2 So, from the perspective of market reform, it's  
3 important to maintain the role of antitrust. This has  
4 helped to change the way policymakers think about medical  
5 care and the way people in the industry think about  
6 medical care, to include an economic focus and to empower  
7 consumers.

8 Now, let me turn secondly to some areas of  
9 inquiry that I want to highlight and to think about. And  
10 here, I want to focus on three areas. Bundling is the  
11 first, especially as a pricing strategy. U.S.  
12 competition law has been, in my view, insufficiently  
13 attentive to the potential effect on competition of  
14 bundling. It's difficult because bundling can have pro-  
15 competitive virtues. It's a requirement to look at the  
16 context in which this arises. Pro-competitive virtues  
17 include economies of scale in production and economies of  
18 scope in marketing or one stop shopping.

19 Where market power exists, however, there is a  
20 risk to quality and a risk to innovation. The Microsoft  
21 case and insights from the Microsoft case suggest that  
22 there can be pro-competitive virtues from bundling, but  
23 also there can be adverse effects on competition as well.  
24 And I think a fair analysis has to look at both the  
25 pluses and the minuses of bundling.

1           But where bundling is primarily a pricing  
2 strategy, and that's what I want to focus on, the  
3 production economies tend to wash out, the economies of  
4 scope are what you're left with, and in Microsoft, there  
5 were some clear virtues to the bundling strategy. But  
6 when it's limited to pricing and scope economies, I think  
7 that it can inhibit entry and it can hamper quality and  
8 technological innovation.

9           The Third Circuit is now considering, en banc,  
10 an important bundling case, the LePages (phonetic) case  
11 involving a pricing strategy by 3M. An earlier Third  
12 Circuit case, the SmithKline case, dealt with the  
13 question of blocking the introduction of a new  
14 competitive drug through a bundling pricing strategy, and  
15 the SmithKline case has not had any progeny, but it's one  
16 that's worth looking at, and we'll see how the Third  
17 Circuit handles the issue in LePages. The panel had  
18 rejected the plaintiff's bundling claim, overturning a  
19 District Court judgment. That was vacated and is being  
20 heard en banc. It was heard en banc earlier this year.

21           Second, insurer or health plan monopsony. This  
22 is something that's worth thinking about. It's a paper  
23 I'm working on now in the context of the introduction of  
24 TennCare in Tennessee. We heard a lot about  
25 countervailing power and antitrust law tends to frown on

1           countervailing power as a vehicle for overcoming anti-  
2           competitive conduct, and I support that.

3                       The Commission has pursued physician  
4           organizations that have been developed for countervailing  
5           power reasons. I think that's appropriate.

6                       Monopsony, however, can result in the mis-  
7           allocation of resources in the long run. For example, if  
8           the price signal to the labor market suggests lower  
9           prices for labor supply, that suggests, in the long run,  
10          that there will be an under-supply of labor, with  
11          shortages, bottlenecks and associated queuing.

12                      Courts have treated insurers as purchasers with  
13          the prerogative to drive a hard bargain. This is the  
14          prevailing view. But when you talk to doctors, this is a  
15          peculiar area to doctors. They drum up the David and  
16          Goliath image and they see themselves as David, not  
17          Goliath, although most people tend to see physicians as  
18          having some authority. But this strikes hard at their  
19          self-concept.

20                      Does the reaction of the doctors suggest maybe  
21          some tentative thoughts about reconceptualizing what's  
22          going on? And I offer this only tentatively because I  
23          haven't fully worked this out. We're doing this in a  
24          paper.

25                      To the extent that insurers are purchasers of

1 provider services, the now conventional view, the  
2 argument is in cases like Kartell and Ball Memorial that  
3 Blue Cross or the insurer is the purchaser for the  
4 account of others. This is the language of Judge, now  
5 Justice Breyer in the Kartell case.

6 Are they financial intermediaries or purchasing  
7 agents? They're acting on behalf of others. But  
8 insurance companies actually have little control over if,  
9 when or how services are provided. Patients initiate  
10 purchase transactions. But if you look at insurance  
11 companies as purchasers on the account of others, what do  
12 we do about their subscribers? What role do we attribute  
13 to them? Is this a purchasing co-op, are they acting as  
14 agents on behalf of their subscribers? And if you look  
15 at this, it's the aggregation of buying power that  
16 creates the irritant here with respect to insurance  
17 companies. So, they are maybe buyers, but they're a  
18 different kind of a buyer than we normally think of as  
19 buyers because their clout comes from the aggregation of  
20 powers of their customers.

21 So, it may be that we have to be a little more  
22 modest in how we think about what's going on in this  
23 exchange, and I thought about a certain resemblance to  
24 the collective conduct by doctor groups that the  
25 Commission has prosecuted because of the anti-competitive

1 distortion of the so-called messenger model, where the  
2 messengers are coming and negotiating on behalf of the  
3 doctors. Under those circumstances, maybe the messenger  
4 model distortion that the Commission has looked at with  
5 respect to doctor groups is applicable, to some extent,  
6 with respect to insurance companies as well.

7           There's another way of thinking about this  
8 whole exchange transaction, not that insurance companies  
9 or health plans are buyers, but, in fact, are sellers of  
10 access to patients. We know that access to patients is  
11 very important. Hospitals vertically integrate and  
12 become durable medical equipment suppliers and they have  
13 an inside track to provide services and it gives them  
14 great competitive advantage.

15           The anti-kickback law is concerned about giving  
16 special advantage to folks who have access to patients.  
17 So, selling of access gives great clout in negotiations  
18 and antitrust enforcement and analysis needs to be open-  
19 minded to the competitive consequences of this power of  
20 selling of access, if that's how we conceptualize this.  
21 Again, I haven't fully worked my way through on how to  
22 look at those issues, but I think if we listen hard  
23 enough to the doctors, we may be sensitive to the fact  
24 that what is really irritating them is something that  
25 irritates us when we look at it in different contexts,

1       such as when the doctors get together and have these  
2       messengers acting in ways that we don't approve, rather  
3       than ways in which we do approve.

4               The third area that I want to just present for  
5       thinking is standard setting as a tool of defeating  
6       competition. Now, on the demand side, standard setting  
7       can be pro-competitive, where it facilitates consumer  
8       choice, and we've seen that in the California Dental  
9       case, which I want to come to, if I have time.

10              But on the supply side, this can inhibit  
11       competition and can limit innovation. It's especially  
12       important when it's linked to the adoption of standards  
13       for which one firm has a monopoly, a patent. So, I think  
14       we need to be very careful about private companies using  
15       technical features of their patents as a way of  
16       inhibiting entry and inhibiting access to new technology.  
17       We should insist on some link to quality or cost  
18       efficiency; in other words, some pro-competitive  
19       justification that would support the standard rather than  
20       having kind of a game of gotcha.

21              All right, let me quickly run through -- I'm  
22       getting the hook, so let me quickly run through. David  
23       has a hard job, so I want to respect that.

24              First, on doctrinal issues, I make the claim  
25       for no doctrinal exceptionalism. I've talked about the

1       worthy purpose argument. The Courts have tended to  
2       reject this. There's some exceptions to that. I think  
3       that it's important to hold the line on no worthy purpose  
4       defense.

5               The role of non-profit institutions, the  
6       Butterworth case, the merger case is a good whipping boy.  
7       It substitutes the rule of noblesse oblige for the rule  
8       of competition. That's not what the antitrust laws are.  
9       That's everyone's kind of poster child for doctrine run  
10      amuck, and I think it's important that we not give up.  
11      That's one case, preliminary injunction stage, that I  
12      think that it's worth looking at and I'm glad to hear  
13      that the Commission is doing research.

14             Market imperfections, I think that the goal  
15      here, again, should be to perfect the market, not to  
16      substitute the market. I don't see a reason for  
17      doctrinal change. Market imperfections can be dealt with  
18      within conventional antitrust law.

19             The fourth area, quality. Again, quality can  
20      be dealt with within conventional antitrust law. It is a  
21      method of non-price competition that is traditionally  
22      recognized in competition policy, in competition law.  
23      There's no need to develop doctrinal exceptionalism to  
24      deal with quality. What it requires is a change in  
25      rhetoric. It requires a change in the views of doctors,

1        what they're doing when they're pursuing quality.  
2        They're pursuing quality for market share. They're  
3        pursuing quality because it's consumer-justified, not  
4        because it's their professional prerogative to impose  
5        quality standards on willing consumers. And I think it's  
6        important that doctors justify their quality rationale in  
7        pro-competitive terms. It's hard sometimes to do.

8                    Finally, in doctrinal, I want to talk about Cal  
9        Dental and then I'll conclude. I'll try to do this in  
10       one minute. The Cal Dental case, I think, has caused a  
11       great funk among marketeers in some circles. I think  
12       that one has to be loyal in looking at Cal Dental and I  
13       think that one has to look at this in terms of the  
14       procedural posture and also, that it was argued within an  
15       antitrust framework. It was good lawyering on the part  
16       of the victors in that case, the Dental Association.

17                   The claim of improved quality of information to  
18       consumers is perfectly consistent with a pro-competitive  
19       justification. A standardization on the demand side is  
20       something that's totally compatible with a market  
21       approach. The problem was that we saw that a procedural  
22       shortcut, the so-called quick look analysis was being  
23       disapproved in that case. But I think the argument is  
24       that what we have to do is do a better job of educating  
25       the judges and not taking the procedural shortcuts at the

1 first instance.

2 The per se rules all developed over time where  
3 the Courts said, oh, gosh, we've seen these price fixing  
4 cases, we've seen a lot of them, we know that they're not  
5 pro-competitive, we're going to have a procedural  
6 shortcut to do that. You don't do that at the start of  
7 the process. One does that strategically as a  
8 culmination of a series of cases, of good cases.

9 So, what I would urge, again, is through the  
10 enforcement mechanisms, not to get a funk about that  
11 case, but to go back and build huge records, big records  
12 that show that what was really going on in that case was  
13 what Justice Breyer said in his dissent, is that they  
14 were creating these barriers so that there was no  
15 information flow going forward. The problem was that the  
16 result of those restraints on advertising were such that  
17 there was -- it was too expensive and there was no  
18 communication going forward.

19 So, I think that we should take a better --  
20 maybe I'm a Pollyanna on this, but take a more sanguine  
21 view of the Cal Dental case and treat it as a challenge  
22 to explain what we're doing, make our case and then  
23 eventually get the procedural shortcuts that we want to  
24 have after we've won a few of these cases at the Supreme  
25 Court level and move forward from there.

1                   Basically, I'm going to support the research  
2 agenda that's going forward. The one area that I would  
3 look at in terms of research, with respect to non-  
4 profits, is bidding. I think that there's lots of hope,  
5 good prospects for encouraging pro-competitive  
6 alternatives by a bidding strategy and I would encourage  
7 -- and I'll talk about this in the discussion afterwards  
8 -- about developing the strategies for bidding as a  
9 vehicle for getting cost consciousness into health plans.

10                   Thank you very much.

11                   (Applause.)

12                   MR. HYMAN: Thank you very much, Jim. Our next  
13 speak is Peter Hammer who is an Assistant Professor of  
14 Law at the University of Michigan, School of Law, who's  
15 written a significant number of articles about this  
16 particular subject, many of them with Bill Sage,  
17 including a major empirical study of health care  
18 antitrust litigation since, I think, 1985 to 1999.  
19 That's my vague recollection.

20                   So, Peter.

21                   DR. HAMMER: I'm a neophyte with this brand new  
22 technology. So, bear with me.

23                   This is the slide -- to sort of give you the  
24 warning from the airlines, that this is not the plane  
25 that you expected to be flying, that you're at the wrong

1           FTC competition hearing. We're charged today to try to  
2           talk about perspectives on competition policy and the  
3           health care marketplace.

4                       My title or the focus I want to think about is  
5           competition in the context of failure. The law school  
6           just got done with a large building campaign and there  
7           were these cheesy slogans about from excellence to  
8           excellence and strength to strength. The problem about  
9           trying to build a competition policy, it only gets  
10          interesting in light of market failures. So, you really  
11          have to be thinking about how to build upon failure and  
12          that's the kind of challenge that I'm going to be talking  
13          about today, how you successfully develop a competition  
14          policy in light of substantial market failures.

15                      I'd give deference to the funders. A large  
16          part of this is an outgrowth of work that I've done with  
17          my colleague, Bill Sage, at Columbia Law School and  
18          funded by the Robert Wood Johnson Foundation.

19                      As I read the little precept that David  
20          circulated about what we were supposed to talk about in  
21          this session, I distilled it down to two observations and  
22          one question. The first observation is that simply  
23          health care markets are very complicated, right? We sort  
24          of have the litany of factors making it complicated, an  
25          interesting combination of private markets, regulation

1 both at the state and federal level and substantial  
2 public subsidies, which is not what you normally find in  
3 competitive markets.

4 Second observation that we are charged to  
5 discuss is that there's multiple market failures here.  
6 And the question then is how you build a competition  
7 policy in light of these facts.

8 When I'm done, I hope that you will see that  
9 these are actually consistent. You wouldn't expect to  
10 find anything other than substantial public-private  
11 cooperation, sometimes competition, sometimes  
12 inconsistencies in the light of market failures. And, in  
13 fact, any time you're going to have substantial market  
14 failures, it is going to invite and, therefore, you're  
15 going to observe interesting combinations of public and  
16 private non-market institutions and the objective of a  
17 competition policy then is to try to calibrate how those  
18 market and non-market institutions actually work together  
19 as opposed to against each other.

20 I'd like to build a general sort of analytic  
21 framework for thinking about a competition policy in the  
22 context of market failures, and this dovetails very  
23 nicely into what Mark Pauly and Marty Gaynor were talking  
24 about yesterday, and I approached this problem as an  
25 economist and from the perspective of general equilibrium

1 theory. If you go back as far as Arrow and DeBreu, you  
2 have the proof of the efficiency of competitive markets,  
3 which is sort of the analytical infrastructure supporting  
4 a lot of antitrust analysis.

5 But to get to the efficiency of private  
6 markets, you have a tremendous number of very restrictive  
7 conditions, conditions that aren't always satisfied in  
8 the real world, which leads us to the point of market  
9 failures. One way to understand market failures is  
10 simply going point by point down the set of restrictive  
11 assumptions necessary to establish the efficiency of a  
12 competitive equilibrium and say, well, this one is not  
13 satisfied here, this one is not satisfied there, and at  
14 the end of the day, you have a long list of market  
15 failures.

16 The problem is, and this was alluded to again  
17 yesterday in work coming out of Lipsey and Lancaster back  
18 in the 1950s, is that if you have multiple market  
19 failures, you absolutely don't have any compass left to  
20 guide you as to what appropriate policy is. In the face  
21 of multiple market failures, you have the world  
22 oftentimes being turned upside down on itself and  
23 sometimes actually having less competition might get you  
24 a higher level of social welfare. The sort of  
25 implication is that close is not good enough. Once

1       you're dealing with market failures, you have to have a  
2       more open conceptual mind to what might be proper  
3       policymaking.

4                 This has led a number of people to sort of go  
5       in the lines of what I call sort of economic nihilism.  
6       And a number of people who want to sort of be anti-  
7       markets will latch on to the theory of second best as a  
8       justification for simply getting rid of economic thought  
9       as being useless, or -- and I don't want to put  
10      necessarily Richard Markovits as an economic nihilist --  
11      try to devise very sophisticated and sometimes difficult  
12      to understand prescriptions on how to then address the  
13      problem within an economic framework.

14                I'm going to propose a different approach to  
15      the problem of second best, and it's building upon  
16      further work by Arrow, done in 1963, where he  
17      contemplates an interesting economic rule for social  
18      institutions. Although Arrow doesn't use the language of  
19      second best in his article, he says, well, when you have  
20      market failures, and Arrow's talking about the medical  
21      industry back in 1963, you have these optimality gaps.  
22      You have the sort of gaps between what a competitive  
23      equilibrium would provide you and a level of welfare  
24      optimality that you get with failed markets.

25                Sort of building on that, I call it sort of the

1 social analog to the coase theorem. When that happens,  
2 people respond. Institutions respond, policies respond,  
3 professionals respond, and you have the sort of natural  
4 emergence of a variety of social institutions that help  
5 to bridge the optimality gap and then he tries to justify  
6 and look through a number of traditional medical  
7 institutions, circa 1960, as efforts to bridge the  
8 optimality gap.

9 I like that as sort of the point of departure,  
10 then, to try to think about building a competition  
11 policy, one in which you can imagine market and non-  
12 market institutions, and it's important to remember that  
13 non-market institutions can be public as well as private,  
14 and there's a role for potentially private self-  
15 regulation. And the interesting question, and one that  
16 Arrow doesn't necessarily focus on our answer in 1963,  
17 how do you try to get these sets of market and non-market  
18 institutions working together. I sort of conceptually  
19 view the work of a competition policy as building the  
20 proper blend between market and non-market institutions.

21 When you do that, you have to always be  
22 policing private self-interest. And this is sort of the  
23 critique that Jim Blumstein was alluding to under worthy  
24 purposes. This is also a wonderful rationalization for  
25 anti-competitive conduct, and sort of the important

1 objective of antitrust enforcement then is to filter what  
2 will be welfare enhancing in the public interest from  
3 what will be in private self-interest.

4 Interestingly enough, and this is why it's very  
5 exciting that the FTC is holding these hearings,  
6 historically, there has been no effort to develop a  
7 rational competition policy. Historically, it's been  
8 path-dependent, it's been accidental, and there's been  
9 very few efforts to try to calibrate public and private  
10 efforts to resolve market failures.

11 As you're building a competition policy, one of  
12 the issues I'm going to try to focus on in my  
13 presentation is what should be the proper role of  
14 antitrust courts within this general framework.

15 Medical market failures. On one side, you sort  
16 of see just the traditional listing. You have  
17 information problems, moral hazard, adverse selection,  
18 agency issues and down the line. On the other column,  
19 you have what I would envision various ways in which  
20 private markets or organizations can respond to market  
21 failures. On the private side, sort of again thinking of  
22 some of the work that Clark Havighurst has done and some  
23 of the older work of Ronald Coase, oftentimes, private  
24 contracting can be a response to market failure. Clark  
25 Havighurst tries to argue that there's a series of legal

1 obstacles about effective contracting and tries to argue  
2 that contract failure actually might be a form of market  
3 failure.

4 So, you want to think not only about what are  
5 the list of market failures, but what's the range of ways  
6 that private businesses or markets can respond.

7 Interesting contracting practice is one approach. If you  
8 go back to Coase's theory of the firm you have -- really  
9 vertical integration and the creation of managed care, a  
10 wonderfully novel way to get the two donkeys to be ridden  
11 by different riders. So, you have interesting levels of  
12 ways you can restructure firms and organizational  
13 innovation to respond to market failures and you also  
14 have the ability to introduce new forums or products and  
15 the ability to create new markets entirely.

16 So, you're sort of thinking, again, an  
17 underlying system of market failures, a variety of  
18 interesting potential innovative ways to respond to that.

19 How does that then influence the challenge of  
20 the DOJ and the FTC? And very consistent with what Bill  
21 was talking about, there's a two-fold mission when you're  
22 talking about a competition policy, and one is what I  
23 call inward-looking and one is sort of external or  
24 outward-looking. If you're going to build a competition  
25 policy -- and this I would have to have lengthier

1 discussions with Jim about what are the implications for  
2 antitrust doctrine -- I think you can tweak the  
3 traditional antitrust doctrine and massage it in  
4 interesting ways to deal more effectively with market  
5 failures, but I do think you have to have some level of  
6 massaging.

7 In particular, as a very interesting sort of  
8 legal and analytical question, how should antitrust  
9 courts deal with the problem of second best? That hasn't  
10 been well thought out and there isn't very good law  
11 trying to deal with that set of issues.

12 There's another underlying tension with  
13 antitrust law itself between the objectives of things  
14 that are going to be pro-competitive or sort of  
15 structural views of competition versus things that were  
16 looked at from a welfare economist as being welfare  
17 enhancing, and oftentimes, the two go together. What's  
18 pro-competitive is actually welfare enhancing, but there  
19 may be important differences between an antitrust  
20 doctrine focused on pro-competition, which is under the  
21 structural view of competition, and an antitrust policy  
22 grounded in social welfare or total welfare. And,  
23 indeed, you have to move more in the direction of total  
24 welfare if you're going to start dealing with problems of  
25 second best and more effectively dealing with problems of

1 market failure.

2           There's another interesting kind of conceptual  
3 difference you can think of between types of  
4 interventions, either public or private, that are market  
5 facilitating versus ones that are market displacing.  
6 Much easier to get market facilitating interventions  
7 within existing antitrust doctrine. You give better  
8 information. You simply make markets work more like  
9 they're supposed to in the textbooks. But that will  
10 foreclose a wide variety of types of interventions that  
11 might be welfare enhancing that would be more market  
12 displacing. So, you have another sort of interesting  
13 divide about how far you push a market failure defense.

14           Clark Havighurst has an interesting article in  
15 a collection of essays looking at Arrow's '63 article  
16 where he tries to limit a market failure defense to  
17 market facilitating, and some of the work that Bill Sage  
18 and I have done try to push the envelope further in  
19 antitrust doctrine to say antitrust doctrine should be  
20 encompassing to take certain forms of market displacing  
21 interventions as well.

22           A competition policy is also going to run  
23 headlong into the state action doctrine. What do you do  
24 with states that might have legislation that has adverse  
25 effects upon competition? I would argue, if you really

1 want to think from the ground level, you might want to  
2 introduce a federalized competitive impact statement for  
3 state regulations and want to get different ways to force  
4 the federal mandate and the infrastructure of the  
5 antitrust laws in ways that could actually help root out  
6 forms of state regulations that are not pro-competitive.  
7 You're going to have similar problems trying to mediate a  
8 political action at the federal level and will raise  
9 interesting questions on the Noerr-Pennington Doctrine.

10 Those are all things that you sort of have,  
11 your antitrust hat and antitrust doctrine. If you think  
12 of now external looking, it's great that Tom Scully gave  
13 the keynote address yesterday because you can't have a  
14 competition policy if you're not getting Medicare and  
15 Medicaid into the act.

16 One interesting conceptual issue is, are there  
17 ways that you can use monopsony power. Now, I'm thinking  
18 not private monopsony power that Jim Blumstein was  
19 discussing, but rather public monopsony power in lieu of  
20 traditional regulation. That sort of opens the door that  
21 actually the purchasing power might accomplish things  
22 that are traditionally done through regulation.

23 At a minimum, Medicare has to be aware of its  
24 conduct that is both market-shaping and market-  
25 facilitating. When Medicare chooses to reimburse a new

1        technology, it creates a new market. When it has a  
2        misalignment of the regulatory pricing system, as we saw  
3        illustrated numerous times yesterday, it creates  
4        competition gaming the regulatory system. So, the  
5        regulatory structure has to be conscious of those  
6        effects.

7                    There's other things that Medicare can do that  
8        are market facilitating, improving information,  
9        designating centers of excellence, a wide variety of  
10       other things that private markets can actually piggyback  
11       off of the innovations and improvements of Medicare.  
12       More generally, at the same federal level, there has to  
13       be a greater sensitivity to the competitive implications  
14       of regulation, and I'll sort of raise the issue that Mark  
15       Pauly also sort of raised and dodged, technology and  
16       innovation has to be thought about in the context of a  
17       competition policy.

18                    I would argue that we probably have too much  
19       innovation, too much technological change, and that you  
20       need more rationality and a competitive or competition  
21       policy thinking about dynamic efficiency technology and  
22       innovation over time.

23                    The hard part is, what's the appropriate  
24       division of labor? What should the FTC do? What should  
25       CMS do? What should states do? If you're going to

1       devise a competition policy, you're going to have to  
2       start thinking about what tasks you assign to what  
3       actors. And you have to do that in light of a  
4       recognition of strong institutional constraints and  
5       different comparative advantages of making different  
6       types of issues. So, sort of generally thinking what  
7       functions can antitrust courts and antitrust enforcers  
8       realistically accomplish, what's better left, as Jim  
9       Blumstein was saying, to a legislative process to make  
10      exceptions.

11                 The problem is, at least historically, and this  
12      can be solved if everybody's thinking in competitive  
13      terms, if it hasn't been an antitrust issue, it hasn't  
14      been thought of in competitive terms. So, if you're  
15      going to create a division of labor, you want to develop  
16      an infrastructure in issues that you declare not to be  
17      germane to the antitrust world, to the actors, than to  
18      think in competitive terms in areas that traditionally do  
19      not.

20                 So, what can antitrust courts do well? And  
21      this is kind of a brief summary of some of the findings  
22      that we found when we did a comprehensive survey of the  
23      last 15 years of medical antitrust law. What antitrust  
24      courts do very well is create a space for private  
25      markets, and I think you can make a strong historical

1 argument that but for rigorous antitrust enforcement, you  
2 would not have private health care markets today.

3 The way it did that, however, was through  
4 fairly blunt and traditional core antitrust principles,  
5 getting rid of price fixing, policing naked restraints.  
6 And there's a continuing mission for that. I don't think  
7 that will ever go away. There will be a constant need to  
8 be policing naked restraints. But antitrust law has not  
9 been very effective going beyond these sort of core  
10 principles. At least that would be my contention.

11 There's a narrow range in which antitrust law  
12 can accommodate and deal with productive efficiencies and  
13 I think that it has done that in health care as well as  
14 other areas. But it has only limited potential, at least  
15 under a traditional application of doctrine, to deal with  
16 quality concerns.

17 The way that we've found antitrust laws  
18 predominantly accomplishing a quality task was use of  
19 heuristics of choice and of information as proxies for  
20 non-price concerns. And that's actually fairly strong  
21 and powerful and is done fairly successfully in antitrust  
22 courts. If things minimize or limit consumer choice,  
23 that's anti-competitive and, therefore, declared  
24 unlawful. If things normally reduce the amount of  
25 information, that's anti-competitive and unlawful. And

1 protecting choice and information can indeed protect a  
2 range of non-price attributes and quality competition as  
3 well, but there's a lot of quality and non-price concerns  
4 that don't fit within those heuristics.

5 The other way that antitrust courts have tried  
6 to deal with non-price competition or quality is through  
7 what I term the demand side models of non-price  
8 competition. If quality can enter into the demand  
9 function and either increase the price or increase the  
10 number of people consuming at a particular provider, then  
11 it fits the traditional antitrust mode in sort of  
12 thinking through the way competition works, and to the  
13 extent that quality can be incorporated in demand side  
14 models, it can be fairly well protected under traditional  
15 antitrust doctrine.

16 Again, it's not saying that that's not good.  
17 That is good in the domain that it actually takes place.  
18 It's just simply saying that these traditional concepts  
19 might not necessarily protect a range of non-price and  
20 quality concerns that don't fit those tight models.

21 What don't courts do well? And, again, this is  
22 sort of learnings for the last 15 years of medical  
23 antitrust litigation. They generally don't do well in  
24 addressing and acknowledging the problem of market  
25 failure. The important exception to that is the

1 California Dental case that Jim was talking about, and  
2 there, I think most people would say they didn't deal  
3 with it necessarily well. So, there's sort of a  
4 continuing challenge for antitrust courts to acknowledge  
5 market failures and develop a better infrastructure to  
6 try to deal with the problems of market failure.

7 Antitrust courts don't appreciate what I call  
8 supply side quality concerns. An interesting sort of  
9 economic, an interesting sort of thought experience is  
10 what is the production function in health care. I talked  
11 about production efficiencies or productive concerns on  
12 the earlier slide. Not at all clear exactly what the  
13 health care production function is, what is the supply  
14 curve? Things that deal with technology, with  
15 innovation, with the knowledge base of medicine, practice  
16 guidelines, medical errors, all squishy and incredibly  
17 more squishy when we when look at the Wennberg studies  
18 that show that there's no consensus even on what the  
19 answer is for a number of these issues.

20 Those supply side concerns are incredibly  
21 important for competition policy and have not yet  
22 necessarily been effectively worked into tools or  
23 processes that antitrust courts have grappled with  
24 effectively.

25 And the last thing I would sort of list on the

1 short list of things courts don't do well, courts do not  
2 address price quality trade-offs very effectively. They  
3 normally assume that if they're facilitating price  
4 competition that that's also protecting quality  
5 competition. In a number of instances, that's true. But  
6 there's a lot of instances where price and quality might  
7 be in conflict and there is no general sort of analytic  
8 framework to deal with price quality trade-offs, which is  
9 something that's sort of core. Modern health policy now  
10 is trying to make trade-offs between price and quality.

11 The objective then is to think about how you  
12 get better engineering now between private markets and  
13 antitrust law in public institutions or non-market  
14 institutions. I would suggest that we go back to Arrow's  
15 insights and we see that there's a wide range of things  
16 that might be functioning to fill these optimality gaps.  
17 The antitrust challenge then is to be able to do that  
18 filtering function between what is welfare enhancing and  
19 what is actually a sort of special interest capture or  
20 private manipulation.

21 In that realm, I would say that antitrust  
22 courts need to be more open to market displacing types of  
23 mechanisms, to forms of cooperation that might have an  
24 optimality gap-filling function, and at least to be  
25 willing to have open ears towards non-traditional forms

1 of arranging health care services.

2 The public policy challenge is to better  
3 calibrate the social institutions to fit within an  
4 interface to work well with private markets. Social  
5 institutions can do as much damage as they can do good  
6 and those people making public policy need to think more  
7 carefully about the interventions that they have and  
8 whether or not they're helping or harming competition.

9 One could imagine a wide range of plausible  
10 private actions and responses to market failures. This  
11 is fairly rote and tentative. You have information  
12 failures, which means you get better information,  
13 credentialing, accreditation, et cetera.

14 Risk selection is a more complicated problem,  
15 and actually one of the difficulties of health policy is  
16 trying to deal with the insurance function and the  
17 provision of medical services. Would you permit private  
18 actors to standardize insurance products? Interesting  
19 complicated question.

20 Would you allow them to orchestrate coordinated  
21 restrictions on choice in efforts to deal with problems  
22 of adverse selection? In some instances you would say,  
23 I'd be open to that argument. At some point, you might  
24 say, this is better fit for a regulatory or  
25 administrative process to set the constraints around

1           which private markets are going to ultimately function.

2                       Public goods are sort of straightforward. You  
3           can have joint R&D. Practice guidelines might be  
4           cooperatively developed. The important thing that I  
5           think has been neglected is acknowledging the  
6           significance of organizational innovation. And,  
7           actually, I think that one of the most important things  
8           that could come out of this set of hearings is just  
9           simply acknowledging that one of the most important  
10          things that law needs to do is not chill or deter private  
11          forms of organizational innovation.

12                      Creative contracting. This is going back to  
13          the earlier slide about private responses to the various  
14          forms of market failures, offerings of new products, new  
15          forms of contracting and various forms of integration to  
16          provide the financing and delivery of health care  
17          services.

18                      There needs to be, again, a similar sort of  
19          function on the public policy screening. The minute you  
20          walk in and say that public markets can respond to these  
21          optimality gap-filling sort of Arrow functions, it's just  
22          a feeding trough for special interest. And you have to  
23          be very savvy about special interest manipulation. You  
24          need a stronger sort of set of tools to try to police  
25          special interest activity.

1                   There's a particular -- in this thing, I'm  
2                   showing my biases. I think that the problem is greater  
3                   at the state level. I think it's interesting that a lot  
4                   of provider functions have far greater political power at  
5                   the state level that eclipses even their economic power  
6                   within markets, and that is an area where you can get a  
7                   lot of state regulation that actually might be anti-  
8                   competitive. This, again, is going back to the thought  
9                   that we need to be rethinking the state action doctrine  
10                  and it may not be appropriate simply to defer, as a  
11                  matter of antitrust or competition policy, to state  
12                  determinations of regulation.

13                  Public action can do harm. So, this is not an  
14                  open invitation to say that all public action is good,  
15                  that all public intervention necessarily facilitates the  
16                  working markets; that's certainly not true. The sort of  
17                  social engineering, the sort of legal engineering task is  
18                  to try to filter those that are actually aiding in  
19                  competition and deterring those that are not successful  
20                  in aiding competition.

21                  Now, that being said, everything I've said so  
22                  far is basically within the tight economic framework, and  
23                  I want to sort of add a caveat here. As Jim was  
24                  suggesting, these are contested boundaries where economic  
25                  values compete with non-economic values and other

1 concerns, and at some point, antitrust law in economics  
2 has to be sensitive to that, and that actually might be  
3 the point at which you hand off issues to the legislative  
4 realm. I agree with Jim Blumstein's instincts that you  
5 don't want antitrust courts to be operating in a  
6 framework that would expressly consider non-economic  
7 objectives. I think that is an invitation to going down  
8 the road that you had in Butterworth and some other  
9 opinions.

10 So, I think that there's a need to keep the  
11 antitrust focus, both within the enforcement agencies and  
12 within the courts, within a tight economic model. And  
13 when things are not fitting within a tight economic model  
14 and there are important, non-economic concerns or values  
15 at stake, I think that's the point where you then send an  
16 issue to the legislature. Again, as I said earlier, if  
17 you're worried about special interest capture, we're not  
18 always guaranteed that the product of legislation is  
19 going to be in the public interest. That, at least, is a  
20 conceptual framework to think about what's the  
21 appropriate division of labor between antitrust in a  
22 competition policy and how would you then incorporate  
23 important non-economic values that are relevant in making  
24 medical decisions.

25 Reiterating what I said a little bit earlier,

1 law can do a lot of damage on the ability of private  
2 markets to respond to market failures on their own.  
3 Something I just find fascinating is the structure of  
4 hospitals, just historically. No other industry has such  
5 a sharp demarcation between the ownership and control of  
6 sort of the physical capital in the human expertise or  
7 the human capital. From a Coasean perspective,  
8 completely irrational, it makes no sense. You don't have  
9 law firms divided up between the partners and then the  
10 people who own the buildings. When you go to an auto  
11 mechanic, either the garage employs the mechanics working  
12 on your car or the mechanics in a smaller setting might  
13 own the garage. But there's an integration of the human  
14 and the physical capital.

15 Not so in health care. And there's a lot of  
16 reasons for that. You can go back to the corporate  
17 practice doctrine. I would argue that the absence of the  
18 ability to innovate along this sort of theory of the firm  
19 or organizational dimensions has perpetuated a lot of the  
20 economic market failures. There's a lot of these  
21 failures that could have done more effectively through  
22 integration. And, indeed, the sort of antitrust story is  
23 a history of professionalism against forms of prepayment.  
24 Go back to the 1943 AMA case, you know, the 1956 Oregon  
25 Medical Society case, all wars against prepayment.

1       Prepayment then being a form of organizational  
2       innovation. So, professional boycotts, the corporate  
3       practice of medicine doctrine historically preventing  
4       forms of efficient organizational innovation.

5               In a modern structure, Medicare is actually  
6       perpetuating a lot of the limitations on the ability to  
7       innovate on organizational dimensions. Things that are  
8       necessary to police, fraud and abuse, in a fee-for-  
9       service realm impairs substantially what a hospital can  
10      do in terms of structuring its business arrangements.  
11      The Stark prohibitions on self-referrals are another  
12      area. I think if you're going to want to have private  
13      markets freed up to deal with market failures more  
14      effectively, you're going to have to think through top to  
15      bottom on the whole laundry list of legal impediments to  
16      organizational innovation.

17             Similarly -- I mean, and Clark Havighurst is  
18      the person who's written most prolifically on this --  
19      there's all sorts of legal barriers to simply entering  
20      into contracts, and a lot of this is reflective of what  
21      Jim was talking about, the battle between the  
22      professional paradigm and a market paradigm. It is dang  
23      near impossible for me to enter into a contract to  
24      provide you a lower price quality trade-off than would be  
25      recognized by tort standards.

1                   Similarly, if I'm going to now restrict your  
2 choice of providers, you have the Supreme Court ERISA  
3 case now out of Kentucky dealing with the provider laws.  
4 There's a lot of these non-Medicare, non-antitrust rules  
5 that limit the ability to private contract and the  
6 ability of firms to organize. And a competition policy  
7 that really is trying to maximize the ability of private  
8 markets to increase total welfare has to deal with those  
9 problems as well.

10                   Concluding thoughts, and I sort of organized  
11 these, all things that start with I, introspection,  
12 interdependence, information, and intra-system  
13 rationality.

14                   Introspection simply says a wake-up call both  
15 for antitrust professionals as well as for non-antitrust  
16 actors to think about the competitive dimensions. I  
17 think that antitrust actors have to be open-minded in  
18 ways they historically haven't about the optimality gap-  
19 filling roles of non-market institutions and be more  
20 accommodating to problems of market failure and second  
21 best. And, clearly, the people over at CMS and other  
22 government actors that are regulating at the federal and  
23 state level have to be far more sensitive to the  
24 competitive effects and implications of their  
25 regulations. So, some level of introspection on all

1 parties' parts is necessary for competition policy to be  
2 built.

3 Interdependence, and this is what makes health  
4 care both interesting and perennially complicated.  
5 There's multiple dimensions, they all inter-relate. It's  
6 a complicated web. And you have to acknowledge that from  
7 the beginning and to respect the fact that boundaries are  
8 going to be blurred oftentimes and distinctions may be  
9 hard to make.

10 That is then the call for information. A lot  
11 of these sort of echo -- I like to see -- what Bill was  
12 talking about as the objectives of these hearings. We  
13 need more empirical understanding of what the effects of  
14 particular business relationships are on important  
15 outcomes, both price competitive and quality outcomes.

16 One of the most shocking things about the  
17 survey of antitrust litigation that we did, not even a  
18 handful of cases or sections of cases out of 500 that we  
19 examined dealt with learning or information that could be  
20 gained from the health services research literature.  
21 There's these huge walls between antitrust lawyers, their  
22 clients and not trying to incorporate and learn empirical  
23 dimensions into the litigation strategies or to try and  
24 aid courts as a matter of education or even lawyer's  
25 themselves as a matter of competitive consequences.

1                   Some of that requires generating new  
2 information and there's a whole series of important  
3 empirical questions that we need to just get better  
4 answers to that we don't have the answers. Some of that  
5 is actually learning from what we know already, and we  
6 haven't even begun that process.

7                   And the final I that I would throw out is what  
8 I call intra-system rationality. We have to make the  
9 pieces that we have fit together. And I think the Arrow  
10 framework in thinking about the role, the complementary  
11 role of particular forms of non-market institutions and  
12 markets can help us make it fit together better. But  
13 that's got to be the goal.

14                   And so far, if you look historically,  
15 everybody's been in their little domains without a lot of  
16 discussions of cross boundaries, and one of the most  
17 exciting things to me about these set of hearings,  
18 particularly one looking at competition policy broadly,  
19 and not just antitrust policy, is letting these  
20 conversations take place to hopefully get more rational  
21 pieces of the puzzle being fit together in the aid of not  
22 just simply competition, but of making health care more  
23 effective, more affordable and higher quality for the  
24 American people.

25                   (Applause.)

1 MR. HYMAN: Thank you, Peter. We're going to  
2 take about a seven to eight-minute break and we'll start  
3 up again at 11:00 with a panel discussion. Thank you.

4 **(Whereupon, a brief recess was taken.)**

5 MR. HYMAN: Okay, we're now going to continue  
6 with a panel discussion and I'm going to briefly  
7 introduce everyone on the panel and then we'll get  
8 started. Over on my far right is Chip Kahn who now has  
9 his slide up and you can see he's the President of the  
10 Federation of American Hospitals, which are for-profit  
11 hospitals. He's going to start off with a PowerPoint  
12 presentation and then we'll just sort of work across.  
13 Even though Chip's sitting next to me here, he's standing  
14 there so he gets first introduction.

15 Next is Helen Darling who is the President of  
16 the Washington Business Group on Health. Then sitting  
17 next to her is Jacquie Darrah who is, I believe, the head  
18 of Health Policy at the American Medical --

19 MS. DARRAH: Health Law.

20 MR. HYMAN: Health Law, excuse me, Director of  
21 Health Law at the American Medical Association. Then  
22 Mark Botti who is the head of Litigation I at the  
23 Department of Justice who you've heard mentioned  
24 periodically throughout the first day in his absence.  
25 Litigation I is the part of the Department of Justice

1 Antitrust Division that, among other things, handles  
2 health care. Chip's seat is here, but he's not here,  
3 he's over there.

4 Then Stephanie Kanwit who is General Counsel of  
5 the American Association of Health Plans. And finally is  
6 Arnie Milstein who, although it says on the agenda is  
7 with the American Benefits Council, he's actually the  
8 Medical Director of the Pacific Business Group on Health.  
9 He also wins the prize for what is easily the coolest  
10 title of anyone on this panel because in addition to  
11 being the Medical Director of the Pacific Business Group  
12 on Health, he is also the National Health Care Thought  
13 Leader for the Mercer Human Resource Consulting. When I  
14 found that out, I, of course, went to Bill and said, I  
15 want an upgrade in my title.

16 Each panelist will speak for seven to 10  
17 minutes and we're going to strictly keep to the time  
18 restrictions so that we can have as much time as possible  
19 for discussion among the panelists. Mark's and my job is  
20 to keep the ball rolling. Thank you.

21 Chip?

22 MR. KAHN: Thank you, David. I will be as  
23 brief as possible. I am Chip Kahn and I'm here this  
24 morning representing the Federation of American  
25 Hospitals. We represent Americans investor-owned

1 hospitals. We are, by definition, strong advocates of  
2 market competition and believe that antitrust law, when  
3 applied appropriately, considering all the unique  
4 characterizations of health care and hospital markets,  
5 can contribute to ensuring access for Americans to high  
6 quality, affordable health care.

7           Initially, let me say that one of the reasons  
8 we are here, at least from my view, is because we have an  
9 ever-increasing growth in health care cost and there's a  
10 belief that that threatens the availability of affordable  
11 quality health care and health coverage. Unfortunately,  
12 many of the players in delivering and financing are  
13 pointing fingers of blame at one another seeking  
14 exoneration from this point, and from my point of view,  
15 this finger-pointing is a waste of time and also avoids  
16 all of us facing very tough public policy questions  
17 raised by the complexity of health care delivery in this  
18 country. There are no easy answers.

19           What I'm going to do this morning is cover  
20 three areas. First, I want to set a context for health  
21 care and hospital spending growth over the last decade  
22 and into the future. Second, I want to point out a few  
23 of the distinctive characteristics of hospital markets  
24 that result in this unique complexity I'm talking about,  
25 which I think is critical to take into account when

1 analysis and enforcement is done in the area of  
2 antitrust. And, finally, I want to outline a few  
3 recommendations that the Federation has for FTC and DOJ  
4 as you review specific hospital markets.

5 First, I'd like to point out, and these numbers  
6 look at cumulative growth over a decade. This work was  
7 done by Price Waterhouse from public numbers, National  
8 Health Expenditure numbers that are generally available.  
9 And what this shows is that over the last decade, in  
10 terms of cumulative growth, hospital care has been  
11 growing at a slower pace than other sectors in the health  
12 care system. I use this chart not so much to point out  
13 that hospitals are that different or should win any  
14 prizes, but to make a point that if you looked at the  
15 middle '90s, you would see that hospitals arguably  
16 underpriced their products to meet the demands of managed  
17 care contracts, and then a little bit later in the '90s,  
18 we're confronted with BBA-97 and significant Medicare  
19 reductions.

20 And then, in recent days, some will argue there  
21 is a blip, an upswing in hospital spending, and I would  
22 argue that is a combination of things and partly catch-up  
23 for the dip in the '90s for the reasons that I outlined.  
24 I think if you look at the number growth cumulatively, it  
25 gives you a sense for that factor.

1                   Second, if we look at this period from '97 to  
2                   '01, which is the period that we have the latest data,  
3                   where we have this blip, in a sense, this \$83.6 billion  
4                   growth blip in hospitals -- it's higher growth than  
5                   hospitals had experienced earlier -- we can attribute  
6                   that to two things. One, more services, that includes  
7                   both population growth as well as more intense services  
8                   being provided, all those services being ordered  
9                   primarily by physicians when patients were in need, and  
10                  the other side of the cost spending ledger is hospital  
11                  costs and the primary driver there, almost a third comes  
12                  from compensation for wages and benefits. So, work force  
13                  is the big banana in hospital spending.

14                  This chart reflects recent projections by the  
15                  CMS actuaries and shows that blip I described, the  
16                  actuaries see as evening out, and at least in terms of  
17                  the decade from the actuaries standpoint, they see  
18                  hospital growth, and this is gross spending growth across  
19                  the country for all hospitals, that hospital care will  
20                  increase at about 6 percent a year. Now, whether this is  
21                  the right percentage or the wrong percentage is obviously  
22                  an issue we can talk about. But at least from the  
23                  actuaries', at CMS, standpoint, we see hospitals  
24                  basically at a historic pattern in terms of the increases  
25                  we're likely to see into the future.

1                   Now, let me describe some of the distinctions  
2 of the hospital market that I think are important for our  
3 discussion today.

4                   First, hospital care is generally inelastic.  
5 You don't find that many two-for-one sales on drug-  
6 eluting stents and other kinds of services provided in  
7 hospitals.

8                   Second, the actual cost of hospital care is  
9 borne on and from many ledgers. Even hospitals  
10 themselves bear a part of that cost because they are  
11 mandated, in some cases, to actually provide services and  
12 there is no payer other than sort of coming up with the  
13 money inside the revenues from the hospital to pay for  
14 those services.

15                   The idea of so many different types of payers  
16 and costs coming from so many different places makes the  
17 hospital an extremely complex institution to run, and I  
18 was interested in the last presentation. Not only is it  
19 complex, but it is, in a sense -- and probably if you  
20 compare it to other places, other hospital systems in the  
21 world, it's sort of unique, because in most other places,  
22 the doctors do work. You have inpatient -- at least on  
23 the inpatient side you have doctors working for the  
24 hospital.

25                   So, here we have those people who order the

1 services not generally working for the hospital and all  
2 these different ways in which costs are raised for  
3 hospital services.

4 And, finally -- and Tom Scully noted this  
5 yesterday, government is the 800-pound gorilla for  
6 hospitals. This is important to point out because it  
7 makes hospitals, particularly, and actually health care  
8 because generally, Medicare, Medicaid and other public  
9 programs are the 800-pound gorilla for all providers. It  
10 puts providers in a unique situation because, as Tom said  
11 yesterday, he basically is a price setter regardless of  
12 the years, and I worked on Capitol Hill in the years of  
13 some of the development of fee-for-service payment  
14 reform. There was always an attempt to try to be market-  
15 oriented. But at the end of the day, you have prices  
16 that are arbitrarily set that really don't relate very  
17 closely to any kind of market scheme that we could  
18 define.

19 Beyond the issue of prices, you also have  
20 hospitals being probably the most regulated institutions,  
21 at least private institutions, in our society and that  
22 regulation varies from a life and safety code regulation  
23 to a regulation that mandates that if someone shows up at  
24 an emergency room in an unstable condition, they have to  
25 be treated regardless of their ability to pay and they

1 are not obligated to pay for those services. In a sense,  
2 this kind of mandate affects hospital behavior and it  
3 ought to be accounted for when analysis is done for  
4 purposes of antitrust, looking at consolidations and  
5 other kinds of reorganizations of hospital or hospital  
6 systems.

7 Finally, let me go to a few recommendations.  
8 First, hospital markets are distinct. You've seen one  
9 hospital market, you've seen one hospital market. Now,  
10 having said that, in terms of that category of antitrust  
11 that relates to sham arrangements, naked price fixing or  
12 market allocation agreements. I mean, clearly there's no  
13 question that you got to get in there and root out a  
14 wrongdoing. I think when we get to other levels of  
15 judgment, of whether a consolidation is appropriate or  
16 inappropriate in terms of antitrust law, things get much  
17 more complicated.

18 Second, and this sort of reinforces the point I  
19 just brought up, I think traditional antitrust analysis  
20 using statistics may obscure the realities of hospital  
21 markets, the realities of this relationship of the  
22 different payers, the relationships of the mandates, and  
23 so, I think all that has to be taken into account, and  
24 the earlier speakers referenced that.

25 Third, all hospitals are not created equal. If

1       there is a consolidation, one hospital may bring, in  
2       terms of numbers, something to a consolidation but  
3       depending on their relationships with their medical  
4       staffs, their relationship in a market, any two hospitals  
5       that may have the same numbers may not reflect the same  
6       issues if you're forming some kind of merger between  
7       those institutions, and that has to be accounted for.

8                 Fourth, there are competitive effects of non-  
9       general hospital providers that need to be taken into  
10      account. Now, Paul Ginsburg referred to these yesterday.  
11      I use the word "non-general hospital" because here I mean  
12      ambulatory surgery centers, ancillary kinds of services,  
13      but also physician-owned specialty hospitals also sort of  
14      fall into this.

15                The fact is that hospitals -- the general  
16      hospital to be able to survive, to remain viable in a  
17      market, has to be a full service entity. There is cross-  
18      subsidization within that entity and anything that's lost  
19      in competition with these other kinds of providers cannot  
20      necessarily be made up on the inpatient side in areas  
21      where hospitals provide unique services by simply upping  
22      prices. So, that's something that's got to be taken into  
23      account.

24                Also, I should point out that hospitals live in  
25      an environment in some areas where payers not only

1 predominate in a market but basically are the market.  
2 States like Alabama, places in Pennsylvania, in Michigan,  
3 that warrants scrutiny where private payers have so much  
4 weight.

5           And, finally, there's just this notion of  
6 government policy having unintended consequences that has  
7 to be accounted for. The Stark Law was mentioned  
8 earlier. One of the unintended consequences of the Stark  
9 Law is this issue of physician-owned specialty hospitals.  
10 There is an exemption in Stark Law for -- a whole  
11 hospital exemption which had in mind, basically, allowing  
12 doctors to own stock in hospital companies.

13           What that has been used for, though, are these  
14 niche players who have created whole hospitals, whole  
15 orthopedic hospitals, whole cardiology hospitals, and  
16 taken services or taken doctors, in a sense, into  
17 financial arrangements which have great allure, which  
18 can't be replicated by general hospitals because of the  
19 Stark Law, and those, in a sense, create a situation for  
20 general hospitals which, in a sense, attack viability.  
21 Those kinds of issues have to be taken into account when  
22 you're doing analysis of consolidation mergers and  
23 markets because those are realities for financial  
24 viability and economic viability that hospitals have to  
25 live with.

1                   Let me end on that note and just say I hope  
2 this was useful and I look forward to the discussion.

3                   MR. HYMAN: Thank you. And you can speak  
4 either from your seat or go up to the podium, depending  
5 on your personal preferences.

6                   MS. DARLING: I'll go up just because I'm short  
7 and nobody could see me.

8                   MR. HYMAN: I'm not sure the podium addresses  
9 that problem.

10                   (Laughter.)

11                   MS. DARLING: Well, at least I get to stand up.  
12 Thank you for the opportunity.

13                   The Washington Business Group on Health is the  
14 national voice of large employers committed to innovative  
15 and forward-thinking solutions to health care issues. We  
16 have about 175 members, and we represent about 40 million  
17 workers, retirees and dependents. Employers would like  
18 to see a health care marketplace -- clearly, everybody  
19 else would as we've heard all morning -- that competes on  
20 the basis of quality, service, innovation and price. All  
21 of those are important, especially so in the health  
22 industry, which is notoriously slow moving in a number of  
23 areas.

24                   Unfortunately, the health care market falls far  
25 short of that. I hate to tell Bill, but hospitals don't

1 follow you outside your admission and keep track of what  
2 happens to you. So, that's bad news, I know. They do  
3 get your address usually, if they can, in case there's a  
4 billing problem. But they don't follow and look at  
5 outcomes data and things like that. But it's a nice  
6 concept and we should work on it.

7 One of the major problems, as you know, in the  
8 health care industry is that information is imperfect and  
9 asymmetric. Transparency is a critical ingredient in  
10 everything that we're going to be talking about and that  
11 we talked about this morning. Unfortunately, we don't  
12 have that in the health industry. Consumers need  
13 information. They need it to be accessible, which it is  
14 not, and they need it in order to compare quality,  
15 innovation, service and cost. And some of the recent  
16 studies that you've seen reported and some of the recent  
17 incidents are very good examples of that.

18 Most people, at least, who are in the know  
19 could get information about volume of procedures  
20 utilization, some indication of quality, just how many  
21 somebody does if they know what they're looking for in  
22 about three states in the union, including New York. But  
23 if you want that information any other place, you won't  
24 be able to get your hands on it and you'd have to know a  
25 lot to know that you can even do that in New York.

1           Probably a grand total of maybe 100 people know that, and  
2           it's all the same people who know all these other things,  
3           too.

4                         Consumers do need information in order to  
5           compare treatment options. I mean, we sort of talk about  
6           cost and all these things, but the fact of the matter is  
7           an awful lot of care that's recommended may not even be  
8           the care you need or want. So, regardless of even  
9           quality of price, even the issue of what should you be  
10          getting and when you should get it, is information that  
11          you should be able to get from the health care industry  
12          and from the institutions that we're talking about today.

13                        We would like to ensure that every hospital and  
14          every institution in the United States is required, at a  
15          minimum, to post the publicly reportable information  
16          today, in some instances for more than 30 years, on their  
17          own web site, just for a matter of convenience. And  
18          we're not even debating about what other information we  
19          would like to have, just what they already have to give  
20          to health departments, to the Federal Government through  
21          Medicare, state and federal, for Medicaid and that kind  
22          of thing. Right now, they don't even have to do that,  
23          which seems bizarre.

24                        Employers and consumers -- and I would note, we  
25          had a lot of framing this morning. I would add one very

1 important factor. Hard to see in this town and in  
2 academia, but we're in a recession in this economy. We  
3 only have three parts of our sectors that are growing.  
4 Two of them are bad news and one is mixed. The one is  
5 corrections. We have more than a million people in jails  
6 in America and those costs go up endlessly. We also have  
7 -- most jobs last year that were created were the people  
8 who inspect you when you go through airports. We had a  
9 big job jump-up in those jobs.

10 And the third is the health care industry, and  
11 you saw some of the data on that. The rest of the  
12 economy is in serious trouble. So, one of the reasons we  
13 are all here, I hope and care about, is we are trying to  
14 have a more efficient industry because we can't afford  
15 the industry that we have been given by the health care  
16 industry.

17 You've heard, I'm sure, about employers and  
18 consumers double-digit increases. We've had an increase  
19 of 50 percent in the last five years, and for 2003, it's  
20 either 14 or 15 percent, depending on whose numbers you  
21 agree with, and there's no end in sight. We consider  
22 good news when we're saying, like with prescription  
23 drugs, it used to be 18 to 23 percent, it's now only 17  
24 percent increase, and that was considered good news.  
25 So, this is really a bad situation we're in right now.

1           The cost increases have broad implications for  
2 the entire economy and what we can do in terms of  
3 education and all the other things that are important, so  
4 we will have a work force in the future. So, it's  
5 incumbent on all of us to try to make the system more  
6 efficient and effective for what we're paying for, not  
7 just debating about whether it's a reasonable thing for  
8 somebody to get X amount of dollars or not. We're  
9 talking about the whole pie that's important to worry  
10 about.

11           Now, employers still actually bear the majority  
12 of health care costs. It's estimated that employees pay  
13 about 19 percent of the total cost of health care for an  
14 individual coverage and about 24 percent for family  
15 coverage. So, employers really do pay the vast majority  
16 still of health care.

17           To deal with that, employers are making a lot  
18 of changes in what they're doing, and you'll just begin  
19 to feel the full effects, because most of those really  
20 started in January of 2002 and will have a bigger impact  
21 for January 2003. What you'll see is starting in 2004  
22 and 2005, you'll see the impact of these changes. In  
23 some ways, they will be good and other things won't be so  
24 good. But everybody will learn more about the cost of  
25 health care whether they want to or not, because, among

1 other things, employers will be changing cost sharing.  
2 They're going to put in spousal surcharges, heftier out-  
3 of-network charges. Everything is going to go up and  
4 employers will do everything they can to make the  
5 consumer more price sensitive and we will see some big  
6 changes in the demands for information because of that.

7 You've had Chip and others talk about -- and  
8 there's some material out there -- about the growth in  
9 hospital spending. It's not so bad, folks. Well, it is  
10 still pretty bad and you could argue that some people  
11 need it and some people want it and the economy may want  
12 it as a whole, but again, we cannot afford the total  
13 package.

14 Provider consolidation, especially hospital  
15 consolidation is aggravating these cost increases. In a  
16 number of geographic areas -- I would love to be able to  
17 be here for the Boston discussion tomorrow -- we have  
18 seen contract showdowns, we have seen demands for higher  
19 charges. We've also seen an unwillingness to pursue  
20 quality inpatient safety initiatives in some markets  
21 because, in effect, they don't have to take the pressure,  
22 so they're not doing it.

23 Preliminary findings of a recent analysis by  
24 CALPERS (phonetic) found the cost of admission at a Tenet  
25 hospital in California, adjusting for case mix, is 32

1 percent more expensive than the statewide average cost  
2 for all hospitals. The Joel Hay study, done for Blue  
3 Cross-Blue Shield Association, attributed 18 percent of  
4 rising inpatient costs to hospital market restructuring  
5 and concluded that every 4 percent increase in hospital  
6 market share due to consolidation leads to a 2 percent  
7 increase in inpatient expenditures. I'm sure the health  
8 economists of the country can enjoy some more employment  
9 for a couple more years debating the merits of these  
10 studies and the people who are responding to them.

11 But, frankly, worse yet, the impact is that as  
12 a practical matter, purchasers and others who are trying  
13 to buy into these markets are finding that they have far  
14 less leverage than they had in the past and, again, keep  
15 the focus on the total cost. It is astonishing what's  
16 happening and it's estimated that costs will double again  
17 by 2011. So, we're talking about over a \$3 trillion  
18 economy. Somewhere, we have to find more efficiency and  
19 effectiveness.

20 We've also seen systems that came together,  
21 but, in fact, made no changes in anything that would have  
22 improved efficiency, whether they came together just to  
23 negotiate or they came together because they were in a  
24 fantasy world or what, the reality is that, in fact, it's  
25 not having an effect in terms of benefits for the

1 consumers, quality or efficiency.

2           Employers support fair market rules that  
3 promote access to affordable medicine as well as promote  
4 the development of tomorrow's innovative therapies, but  
5 we also are concerned about what's happening in the  
6 prescription drug arena. I know that's not the subject  
7 of this particular presentation or anything that's going  
8 on, but we do think that that's a serious problem and we  
9 hope the FTC will continue to keep a very strong eye on  
10 them.

11           Employers are very concerned about efforts to  
12 ease or waive health care antitrust regulations in  
13 general and for any specific segment of the health care  
14 industry. We believe that this will reduce access and  
15 competition and lead to higher costs and, again, make it  
16 impossible for purchasers to insist on quality inpatient  
17 safety improvements.

18           In an increasingly consumer-driven world, which  
19 is where we are, there must be a clear benefit to the  
20 consumer. We strongly applaud recent efforts by the FTC  
21 to step up antitrust enforcement efforts in health care  
22 and your increased staffing in this area. And,  
23 obviously, we applaud these hearings and any publicity  
24 you can give to these problems.

25           In addition, employers believe that post-merger

1 follow-up and continuing oversight -- we were really glad  
2 to hear what was said this morning about that -- are  
3 essential to determine whether hospital mergers have  
4 actually benefitted consumers and improved quality and  
5 efficiency or simply allowed to charge more and resist  
6 efforts to improve quality and patient safety.

7 We also were very pleased to hear the comment  
8 about judicial education. As a group of employers and  
9 purchasers looked at some of the recent decisions and  
10 been appalled by the reasoning, not being attorneys, just  
11 good old plain common sense, like is having one business  
12 person on a board actually going to represent the  
13 consumer. I mean, this was even before all the scandals  
14 about board rooms. So, the idea that that could make a  
15 difference really has never made sense.

16 So, we welcome anything that can be done to  
17 make those kinds of changes. Thank you.

18 MS. DARRAH: My test for the podium is always  
19 to just see if I can see over it. So, this is good. I'm  
20 short, also.

21 Good morning. As David mentioned, my name is  
22 Jacquie Darrah. I'm the Director of Health Law at the  
23 American Medical Association and it's a pleasure to be  
24 here today on behalf of the AMA and to address the  
25 Federal Trade Commission and the Department of Justice.

1           The issues raised today by the Commission and  
2           the Department, although quite broad, have very specific  
3           implications for this nation's patients. The AMA has  
4           recently expressed to your agencies a heightened concern  
5           that the dramatic consolidation in the market for health  
6           insurance has led to decreased competition among health  
7           insurers and increased problems for patients and  
8           physicians. Therefore, we commend the Commission and the  
9           Department for holding these hearings.

10           To put it bluntly, we believe that federal  
11           antitrust agencies have placed physicians under far  
12           greater scrutiny than is warranted by our comparative  
13           economic strength in today's health care system. By  
14           contrast, we are aware of only one federal enforcement  
15           action against a health insurer. The absence of  
16           enforcement activity on the payer side is puzzling  
17           because there are plenty of reasons to be concerned about  
18           the level of competition in payer markets.

19           In the late 1990s, managed care organizations  
20           consolidated at record pace. Today, we are seeing double  
21           digit increases in premiums and in health plan profits.  
22           At the same time, consumers have expressed deep  
23           dissatisfaction with managed care and physicians have  
24           found themselves vastly overpowered in their dealings  
25           with payers. In any other industry, a merger wave

1 followed by an abrupt rise in prices would cry out for an  
2 investigation. Why should health insurance be any  
3 different?

4 I will now address market imperfections in  
5 health care. There are several characteristics of the  
6 health care market which we believe are imperfections or  
7 distortions that create unique problems for physicians  
8 and patients. One is the system of third party insurance  
9 in the U.S. and the Medicare system of payment for  
10 physician services. Our written statement goes into more  
11 detail about these market imperfections.

12 Today, we'd like to focus on the market problem  
13 that concerns us the most, the dramatic consolidation of  
14 health insurers in the United States. This consolidation  
15 not only exacerbates the problem created by other market  
16 imperfections, but it also raises serious questions about  
17 the level of competition in the health insurance  
18 marketplace.

19 We now turn to the issue of consolidation in  
20 payer markets. Today, the 10 largest health plans cover  
21 over half of all commercially insured Americans. The  
22 effects of this consolidation are mostly clearly seen in  
23 local and regional markets. In 2001, the AMA conducted  
24 the most comprehensive study ever done on competition in  
25 health insurance. Last December, the AMA published its

1 second study based on updated information.

2 What we found confirmed the results of our  
3 previous study and show the problem is even more  
4 widespread. Using the agency's merger guidelines, we  
5 looked at 70 large metropolitan statistical areas or  
6 MSAs. In those MSAs, we found the following: 100  
7 percent of PPO product markets were highly concentrated;  
8 90 percent of HMO markets are highly concentrated; 87  
9 percent of combined HMO, PPO product markets were highly  
10 concentrated. In almost all of these highly concentrated  
11 markets, there was at least one insurer with a market  
12 share in excess of 30 percent, and in nearly half of  
13 these markets, a single insurer had a market share in  
14 excess of 50 percent.

15 The study confirms what patients, physicians  
16 and employers around the country already knew. In many  
17 parts of the country, not just Pennsylvania, as we  
18 highlighted yesterday, health insurance markets are  
19 dominated by a few companies that have significant power.  
20 We also looked beyond market concentration at other  
21 characteristics of the markets for health insurance.  
22 Entry into a market requires investing millions of  
23 dollars to comply with state regulations governing  
24 insurance companies. New health plans in the market must  
25 also invest time, labor and money to establish

1 relationships with physicians and health providers in the  
2 market.

3           These costs and regulatory hurdles facing a new  
4 entrant make it possible for existing dominant firms to  
5 increase premiums without the concern that it will lose  
6 its market share. Even worse, large health plans often  
7 use contractual devices such as most favored nations  
8 clauses or all products clauses to lock in physicians and  
9 keep out new rivals. The large companies are clearly in  
10 the driver's seat.

11           Now, let's shift gears and talk about what's  
12 happening with health insurance premiums. In recent  
13 years, after the dramatic consolidation of health  
14 insurers, health plan premiums and profits have  
15 skyrocketed. From 2001 to 2002, premiums increased by  
16 12.7 percent. This is the sixth consecutive year of  
17 accelerating premium increases. Overall, health  
18 insurance premiums increased 42 percent from 1998 to  
19 2002. This is more than double the overall increase in  
20 medical inflation and more than triple the increase in  
21 overall inflation during the same four-year time period,  
22 and premiums are expected to rise again by 15 percent  
23 this year.

24           It's important to note that medical costs have  
25 not been the primary driver of these increases. To the

1 extent these increases may be driven by the rising cost  
2 of health products or services, the data continue to  
3 show, and we've seen some of these data today, that  
4 physician costs have not been one of the major drivers.

5 Data also indicate that premiums have been  
6 rising at a faster rate than administrative costs and  
7 claims expenses. Recent reports on payer profits refute  
8 any notion that claims expenses are driving premium  
9 increases. Profit margins of the major national payers  
10 have been steadily rising despite a slowdown in the  
11 general economy.

12 In 2001, health insurers reported a 25 percent  
13 increase in profits. In 2002, third quarter earnings  
14 were up 47 percent on average for 11 major insurers and  
15 good fourth quarter results are also expected.

16 Let us now turn to the effects of reduced  
17 competition in the health insurance sector. When health  
18 premiums rise due to a lack of competition, some  
19 employers cease providing coverage or reduce the scope of  
20 benefits provided. The number of uninsured individuals  
21 remains at a crisis level. Lack of coverage for  
22 individuals places enormous pressures on other segments  
23 of the health system. It leads to increased expenditures  
24 for emergency treatment and increased pressure on  
25 government programs and the public health system.

1                   Clearly, continued double digit premium  
2                   increases don't help the situation for the uninsured or  
3                   for those at risk of becoming uninsured. As the Justice  
4                   Department recognized in the Aetna matter, a lack of  
5                   competition among health insurers may also lead to anti-  
6                   competitive effects on the health provider markets. A  
7                   dominant insurer exercising monopsony power can drive  
8                   physician payment rates well below the level needed to  
9                   provide medically necessary care.

10                   Over time, these fee reductions can lead to a  
11                   decrease in time physicians spend with patients.  
12                   Physician departures from the market reduce access to  
13                   care for patients, and in some cases, medical groups are  
14                   even forced into bankruptcy. This is exactly what we are  
15                   seeing in some areas of the country. And from the  
16                   consumer's perspective, the result has been chaos; higher  
17                   out-of-pocket costs, longer waiting times, and reduced  
18                   access to physicians.

19                   In conclusion, the agencies should care about  
20                   competition in the health insurance sector. There's no  
21                   justification for a one-sided enforcement policy that  
22                   puts the sole burden of compliance on physicians. We  
23                   respectfully ask that the agencies reconsider their  
24                   approach and take a serious look at competition on the  
25                   payer side. The AMA hopes to continue a dialogue with

1 the Commission and the Department regarding these  
2 important issues, and thank you for the opportunity to  
3 participate in these proceedings.

4 MR. HYMAN: Thank you. Next, Stephanie.

5 MS. KANWIT: Thank you. Everyone's doing it  
6 from the podium, so I may as well, too, right? Keep us  
7 all awake this morning.

8 Thanks very much for inviting me to participate  
9 today. We really, really appreciate it and it's a nice  
10 turnout here.

11 I'm Stephanie Kanwit. I'm General Counsel and  
12 Senior Vice President of the American Association of  
13 Health Plans and, as many of you know, we represent about  
14 170 million Americans, our health plans, our 1,000-member  
15 health plans who have health care coverage through our  
16 members. What's not so widely known is that that  
17 coverage doesn't just deal with commercial coverage, you  
18 know, the Aetnas, CIGNAs, Humanas and Pacific Care, but  
19 also the "public" coverage, the S-CHIPS, the Medicare,  
20 the Medicaid. Our plans administer many of those very,  
21 very important public programs where about half of our  
22 health care dollar goes. So, that's very, very critical.

23 I want to stress today briefly, aside from my  
24 written testimony, which is out there on the table, what  
25 I did in the hearing before the FTC and DOJ last

1           September, which was very worthwhile, the concept of  
2           competition and collaboration as the key ingredients in  
3           the health care system, that all of us at this table, all  
4           these representatives you're hearing from today and  
5           yesterday and tomorrow need to work together to get costs  
6           down, as Helen Darling so rightly said, and improve  
7           quality here.

8                         I also look forward to the debate after we give  
9           our very short statements here because we have lots of  
10          things to say to some of the panel members.  Jacquie  
11          Darrah's presentation was wonderful, but those of us in  
12          the health plan community would say, in a nutshell, hey,  
13          wait a minute here, we've got a highly competitive market  
14          out there with really, really savvy employers, as Helen  
15          knows, and with employees, two-thirds of whom have an  
16          enormous number of choices among health plans.  So, in  
17          terms of concentration, we can discuss some of those  
18          issues.

19                        I wanted to make two particular points here  
20          that are near and dear to my heart as a reformed  
21          antitrust litigator.  One is this whole issue of consumer  
22          empowerment and the need for transparency, the same word  
23          Helen used.  Very, very critical.  Many of you have read  
24          the recent IOM, Institute of Medicine, report called, To  
25          Err is Human.  If you haven't, I commend it to you.  It's

1 an excellent report. And it called all of us to be  
2 "accountable to the public" -- I thought that was a great  
3 phrase -- and work to build trust through disclosure,  
4 even of the system's own problems. It's just critical.

5 This came home to me this week, of course, with  
6 the horrible tragedy of Jessica Santillan at Duke and  
7 what's happening right now in Congress with the medical  
8 malpractice reform bill, HR-5 that's up there, what's  
9 going to be happening. It is an issue we all need to  
10 deal with.

11 What I'm very proud of is that our health plans  
12 at AAHP have empowered consumers with information to make  
13 informed decisions about their health care coverage. For  
14 example, provisions of key information to consumers,  
15 often by electronic means, and I can't tell you how  
16 revolutionary that's been. We can get into details on  
17 that. Turn on your computer and find out almost anything  
18 you need to know. This flexibility is truly made  
19 possible by technology.

20 I was interested to find out last week that 84  
21 percent of our health plans have web sites that allow  
22 members to choose or to change their PCPs, their primary  
23 care physicians online, just terrific. Many of them  
24 allow you to fill prescriptions online. The same  
25 technology is going to be useful for what we've all been

1 talking about this morning and we're all working toward,  
2 which is quality improvements. How do we get information  
3 online and in paper, but online is the key right now, to  
4 improve communication between medical clinicians and to  
5 patients? How do you collect and share medical  
6 information?

7 For example, how do our health plans, and we're  
8 working hard at this, get information to physicians on  
9 up-to-date treatment, cholesterol treatment, beta  
10 blockers. How do we get that information out there?

11 You heard Professor Hammer this morning talk a  
12 little bit about the need for joint R&D, perhaps, and  
13 practice guidelines. We're working on that, too. We're  
14 very, very concerned about our ability to get what's  
15 called evidence-based medicine out there. Is it safe, is  
16 it effective? How do we get the standards up and make  
17 sure people are getting the best possible medical care  
18 when they need it?

19 So, we all agree that dissemination of  
20 accurate, truthful up-to-date information is a goal. The  
21 question is how to do that. In a nutshell, I'm kind of  
22 mystified, again, as a former antitrust lawyer, at the  
23 rush of the Department of Justice and the Federal Trade  
24 Commission -- I hope we have a debate about this -- to  
25 give their imprimatur to information sharing by

1 horizontal competitors, namely physicians, and it's  
2 information about pricing, highly sensitive, and these  
3 are groups of doctors that want to disseminate  
4 information on what they're paid by health plans, all  
5 ostensibly on the public good.

6 And I would ask us to discuss three major  
7 points on that. Number one, is there, in fact, a  
8 disconnect between what these physician groups claim they  
9 are doing when they're collecting this information on  
10 what they're paid? In other words, they're claiming  
11 they're empowering consumers with information, and what  
12 they're actually doing in a real world where consumers,  
13 as you just heard from Helen Darling, aren't contracting  
14 for their health care benefits and aren't paying the bulk  
15 of the benefits. Consumers, on average, are paying less  
16 than a fifth of their health care benefits and 99 percent  
17 of them don't contract for health care benefits.

18 Secondly, questions in real time, does this fee  
19 information, what health plans pay providers for specific  
20 procedures, you know, a hysterectomy, whatever,  
21 appendectomy, does that really make doctors deliver  
22 better quality health care? That's really the bottom  
23 line. How does it impact consumers? And even more  
24 important, is that information useful to consumers?

25 I just have to share with you one of our -- I

1 found out this week, one of our biggest health plans did  
2 a survey and said to consumers, what do you want to know?  
3 What do you want to know? Because it's going online in a  
4 big way, it's costing the plan hundreds of millions of  
5 dollars to put everybody's medical records online. What  
6 did they want to know? They wanted to know how to refill  
7 their prescriptions. They want to be able to e-mail  
8 their doctors with questions. They want health  
9 information on their own particular chronic conditions,  
10 asthma, diabetes. My child has cystic fibrosis, what do  
11 I do?

12 Did they want to know how much their doctors  
13 were reimbursed for flu shots? No. And I just cite that  
14 because the FTC just last week came down with an advisory  
15 opinion on a Dayton group of doctors, and we can discuss  
16 it in great detail, where the doctors said, we need to  
17 tell everybody how much health plans are reimbursing us  
18 for flu shots. And I say, who cares?

19 So, the bottom line is that there's, in  
20 principle, free flow of information. I'm all for it, but  
21 we have to tread carefully, everybody, in this area, lest  
22 that dissemination of information facilitate collusion or  
23 stabilized physician rates.

24 My second point, and, again, this is covered in  
25 great detail in the paper, we are still seeing -- and

1 Helen went into this a little bit -- the impact of rising  
2 health care costs. We all know this. We're all paying  
3 more. Everybody's paying more and they're going up  
4 exponentially. One of the issues we are tracking  
5 carefully because we have to, our health plans are  
6 bombarding us with information on this, with complaints  
7 on this. Hospital consolidation is causing a rise in  
8 health care costs and affecting their practices and the  
9 health plans' ability to contract cost effective care out  
10 there in the market.

11 And many of you know that GAO just came out  
12 with a report citing provider consolidation as a leading  
13 factor contributing to the 11.1 percent growth in  
14 premiums in the FEHBP Plan, the Federal Employees Health  
15 Benefit Plan. Last year, the average was 5.5 percent.  
16 Now, it's 11 percent. Unbelievable.

17 What are we seeing out there? Two things.  
18 Many others, but these are the two that are the key. Our  
19 health plans are complaining to us bitterly about two  
20 things. One is hospitals' refusal to contract at  
21 negotiated rates. They're saying that the hospitals are  
22 saying, we won't contract with you, managed care. We're  
23 just not going to contract with you. We want full billed  
24 charges which, as many of you know, can be many times  
25 what the contracted rate would be.

1           Second is a practice called all or nothing  
2           contracting, which many of you may have heard about,  
3           where the hospital systems are requiring our health plans  
4           to contract with freestanding facilities, radiology  
5           facilities, ambulatory surgery facilities. You have to  
6           contract with them if you want our hospitals.

7           We're also seeing many issues out there where  
8           must have hospitals -- must have hospitals, you can't  
9           have a network in such and such an area unless you have  
10          the major teaching hospital, the major hospital in that  
11          particular area. So, there's tremendous pressure on cost  
12          out there.

13          Last -- and this is detailed in my paper --  
14          last, but not least, I really enjoyed Chip Kahn's  
15          presentation. He did a nice summary of the context for  
16          hospital costs which are soaring and a nice defense of  
17          the private hospital market out there. I just want to  
18          point out one thing. We took a look at that line chart  
19          that he showed you up here on the screen about how our  
20          administrative costs were soaring and said, wait a minute  
21          here, wait a minute here, this doesn't look right, and we  
22          had somebody just take a look at that. That particular  
23          line that Price Waterhouse Cooper did on their study  
24          amalgamates, public administrative cost and private cost,  
25          or private cost as a change, are much, much lower there.

1                   Also, when you talk about admin costs, and you  
2                   hear a lot of people out there saying, oh, these private  
3                   health plans, they're paying, you know, a lot of money in  
4                   overhead and admin costs. I just want to caution  
5                   everybody to make sure we're all talking in the same  
6                   terminology. Our private admin costs include things that  
7                   are state and federally mandated, like reserves and like  
8                   premium taxes.

9                   So, just to clarify this, I've got some papers  
10                  out there and I look forward to the discussion. Thanks,  
11                  everybody.

12                 MR. HYMAN: Arnie?

13                 DR. MILSTEIN: Thanks. To allow plenty of time  
14                 for discussion, I'll abbreviate my comments, but they're  
15                 available in writing on the table.

16                 Large employers and consumer organizations  
17                 agree with the Institute of Medicine's reports over the  
18                 last four years that there's a very wide gap between the  
19                 health care that Americans are getting and what health  
20                 care could and should be. I think it's what Peter was,  
21                 among other things, referring to as the optimality gap.  
22                 We think it's very big. We think based on research being  
23                 published by folks at Dartmouth and expert opinion pulled  
24                 together by the Doran Institute (phonetic) last year. We  
25                 think that that optimality gap with respect to American

1 spending on health care could be as large as 40 percent  
2 of the dollars that we're spending.

3 Most large employers also agree with the  
4 Institute of Medicine that closing what the IOM referred  
5 to as the chasm between health care delivery as it is and  
6 what it could be in America requires that purchasers and  
7 insurers correct some serious flaws in the market for  
8 doctor and hospital services by taking two actions that  
9 do not require any FTC intervention.

10 Number one, routinizing performance measurement  
11 and reporting of doctor and hospital performance.  
12 Secondly, rewarding doctor and hospital excellence via  
13 either performance-based payment or insurance plan  
14 designs which encourage consumer selection of better-  
15 performing doctors and hospitals.

16 To accelerate this, large American employers  
17 have launched two linked pro-competitive initiatives.  
18 One is called the Consumer and Purchaser Disclosure  
19 Project, which I'll refer to as the Disclosure Project,  
20 and the Leapfrog Group. The Disclosure Project is an  
21 informal partnership of large employers, large employer  
22 groups, such as Pacific Business Group on Health and the  
23 American Benefits Council, and consumer advocacy  
24 organizations, such as AARP, the AFL-CIO and the National  
25 Partnership for Women and Families.

1                   The Disclosure Project's goal is that by  
2                   January 1 of 2007 all Americans will be able to select  
3                   hospitals, physicians, integrated delivery systems and  
4                   treatment options based on public reporting of nationally  
5                   standardized performance measures for clinical quality,  
6                   for patient experience, for equity and for efficiency.

7                   The Disclosure Project is currently using the  
8                   National Quality Forum's multi-stakeholder process to  
9                   come up with that common scoreboard. Its members are  
10                  also committed to pursuing other options if that progress  
11                  isn't swift enough.

12                  The Leapfrog Group, which is the twin pro-  
13                  competitive measure, is a private non-profit organization  
14                  of more than 130 of America's largest employers, as well  
15                  as unions, which provide over 56 billion in health  
16                  benefits annually. The members of the Leapfrog Group  
17                  commit to encouraging their employees to select, and/or  
18                  their insurers to reward, better performing hospitals,  
19                  doctors and treatment options.

20                  The Leapfrog Group initially focused on  
21                  identifying and rewarding hospitals that excelled in  
22                  three important safety features. The Leapfrog Group is  
23                  now expanding its focus beyond patient safety and  
24                  aligning its market rewards with doctor and hospital  
25                  excellence across all the performance domains adopted by

1 the disclosure project.

2 Our vision of intensified market competition  
3 faces multiple challenges. Among these challenges are  
4 doctors or hospitals commonly, but not exclusively, in  
5 the form of aggregated doctor and hospital organizations  
6 which may, and sometimes do, use relative market  
7 dominance in their service areas to impede competition  
8 based on disclosure and reward of their comparative  
9 performance.

10 Many employers are quite supportive of doctor  
11 or hospital aggregation when it is used to create  
12 sufficient scale to mobilize the capital or management  
13 talent necessary to attain performance excellence.  
14 However, we strongly encourage the FTC to consider how  
15 its efforts might assure adherence by both aggregated and  
16 individual market dominant providers to, what we will  
17 just call, pro-competitive rules of the road.

18 The following are eight such rules based on my  
19 personal trench level work with employers and insurers  
20 across all U.S. regions over the last 24 months.

21 Number one, assure performance-based tiering of  
22 providers. Aggregated provider organizations should not  
23 restrain insurers from classifying individual providers  
24 into performance tiers on which insurers can vary  
25 consumer out-of-pocket costs or inclusion in insurance

1 plan offerings. This is because performance may vary  
2 widely among individual providers within aggregated  
3 provider organizations. Obscuring these important  
4 performance differences within multi-provider performance  
5 averages and so-called all or none provider contracting  
6 demands that Stephanie referred to prevent market  
7 recognition and reward of individual provider excellence.

8           Secondly, assure service line based tiering.  
9 Market dominant providers, whether individual or  
10 aggregated, should not restrain insurers from varying  
11 consumer out-of-pocket cost or the content of insurance  
12 plan offerings based on an individual provider's  
13 performance within specific service lines. Scientific  
14 evidence is clear that many hospitals and physicians that  
15 excel in one service line, such as cardiac surgery, may  
16 perform poorly on obstetrics or other service lines.  
17 Performance cannot be optimized if market dominant  
18 providers insist on all or none insurer contracts that  
19 require that their poorly performing service lines  
20 receive the same level of market preference as do the  
21 service lines in which they excel.

22           Three, assure uniform provider ID numbers on  
23 every provider bill for insurers, consumers and  
24 purchasers, to enable detection of individual provider  
25 excellence. Aggregated provider organizations should

1 routinely provide, on every bill, the Medicare unique  
2 provider ID number or UPIN of the individual physician or  
3 hospital providing the service. Without such  
4 information, insurers, purchasers and consumer groups  
5 cannot assess individual provider performance for  
6 services in which individual performance matters, such as  
7 surgery.

8 Four, assure dis-aggregated price negotiations.  
9 Aggregated provider organizations should not restrain  
10 individual provider members from voluntarily,  
11 independently negotiating their prices with insurers, nor  
12 should they restrain individual providers from  
13 independently responding to performance recording  
14 requests from insurers when data needed for performance  
15 measurement extends beyond billing data.

16 Five, assure consumer access to dis-aggregated  
17 performance scores. When an aggregated provider  
18 organization exercises de facto control over an insurer  
19 by providing a majority of the insurer's services, the  
20 provider organization should disclose to the public the  
21 same individual provider performance measures as do other  
22 providers who do not control an insurer. This will allow  
23 consumers who use provided controlled insurers to  
24 recognize and preferentially select higher performing  
25 individual providers in all health insurance plans.

1                   Six, assure reasonableness of comparative  
2 prices where providers, whether individual or aggregated,  
3 dominate a service area, their unit prices as well as  
4 their efficiency with respect to the total health benefit  
5 costs incurred under their care should be held to a  
6 reasonableness test based on comparisons with other  
7 providers who do not dominate their markets.

8                   Seven, assure customer definition of and access  
9 to performance ratings. Market dominant providers, both  
10 individual and aggregated, should not restrain insurers'  
11 freedom to define and disseminate provider performance  
12 measures. It should be up to a customer of a service or  
13 the customer's intermediaries to judge the value of a  
14 service not the producer.

15                   Eight, assure consistency of performance  
16 measures. To minimize consumer confusion, insurers in  
17 the same market should not be restrained from  
18 collaborating and adopting common performance measures  
19 for doctors, hospitals and treatment options, including  
20 measures intended for performance-based compensation or  
21 providers. We understand and accept that insurers should  
22 be prohibited from collaborating with each other when  
23 negotiating compensation agreements with providers.

24                   Let me close by saying that America's large  
25 employers do not seek to unwind all of the many hospital

1       mergers and physician aggregations permitted over the  
2       last 20 years. However, market dominant providers should  
3       not restrain the performance comparisons and the  
4       performance contingencies needed to enable the market's  
5       invisible hand. It's time to, we think, to emancipate  
6       all health care stakeholders from the American irony of  
7       offering world class biomedicine via a pre-industrial  
8       health care delivery system. Relying on regulation and  
9       professionalism to ensure excellence has proved  
10      insufficient. Employers, consumer organizations and  
11      insurers are ready to foster a more discerning market.

12                Consumer research published in 2001 by the  
13      Voluntary Hospital Association indicates that over 85  
14      percent of Americans are prepared to select their  
15      physicians and hospitals based on credible performance  
16      comparisons. We think competition can heal our health  
17      care delivery system if we assure that such competition  
18      is robust. Thank you.

19                MR. BOTTI: Well, I think the way we'd like to  
20      start this is maybe give you a chance to comment on each  
21      other's remarks. Since our framing presenters have  
22      listened patiently for a little bit, maybe we can give  
23      each of them a chance to start us off.

24                Jim, what would you like to comment on?

25                DR. BLUMSTEIN: Let me make a few very brief

1        comments. First, on Peter's -- we don't want to do this  
2        all with the academics talking to each other, but on  
3        Peter's comment, I think there's a lot of consensus, a  
4        little dis-sensus. Where I get nervous is on his last  
5        point about balancing non-economic factors and market  
6        displacing mechanisms as part of the antitrust analysis.  
7        That makes me very cautious. I think if we're going to  
8        substitute either non-economic values or market  
9        displacing mechanisms, we should go through a legislative  
10       process and make the case. I think antitrust enforcement  
11       has maintained strength in the political arena.

12                The other thing I want to mention is a number  
13       of you have talked about these all or nothing provisions  
14       and so forth, and that's an example. That's one of the  
15       things I had in mind in discussing bundling. That's an  
16       example of bundling. I think that the antitrust law has  
17       not been sufficiently attentive to the negative effects  
18       of that kind of bundling. In fact, if it's required, one  
19       could even call it tying, which would be a harder form of  
20       bundling.

21                I think that where there are production  
22       efficiencies and where integration brings about  
23       efficiencies, we don't want to be blind to the benefits  
24       that come from that, also. I think we have to look at  
25       the positives. But I don't think we should ignore the

1 negatives that can be associated with that. And the  
2 negatives can be a lack of access to higher quality  
3 facilities or lack of innovation and technological  
4 advancement. And so, I do think that is a real risk  
5 where there is some market power, like a must-have  
6 hospital and so forth.

7 So, I would like to basically put those two  
8 points together. That's one of the things I had in mind  
9 when I was discussing bundling.

10 MR. BOTTI: Peter?

11 DR. HAMMER: Just a few brief comments. I  
12 think it's important that we don't turn the clock back.  
13 I think we've made a tremendous amount of progress in the  
14 last 20 years on antitrust enforcement and creating  
15 markets where they would not have otherwise existed, and  
16 I think the agencies have to be very strong about  
17 policing the traditional rules of antitrust price fixing  
18 and naked restraints. That will always be an important  
19 goal.

20 That should be applied to every actor in the  
21 industry. I'm not going to comment on the merits of  
22 whether or not the empirics show problems now with  
23 provider concentration, but conceptually, the payers are  
24 subject to the antitrust rules as strongly as anybody  
25 else. And antitrust policy and competition policy should

1 be aggressively pursuing all actors in the industry,  
2 without favoritism, with an even playing field.

3 Now, obviously, the issues of payer  
4 concentration are different in nature and require a  
5 different type of legal and economic analysis and that  
6 may well legitimately lead to less enforcement activity  
7 against one sector than others. They're just different  
8 beasts and one shouldn't necessarily expect the same  
9 amount of antitrust enforcement against every actor  
10 within an industry.

11 The thing I find most exciting about the  
12 presentations here are the innovative efforts to get more  
13 information and to have more active purchasers, both  
14 employers and consumers. If you really want to know sort  
15 of the low-hanging fruit on the tree, that's the first  
16 things to be grabbing, more information, more educated  
17 choice, compensation levels that are based upon the  
18 factors that the market wants to reward, regardless of  
19 whatever anybody does as a regulator or antitrust  
20 enforcer, active participation by employers and consumers  
21 could easily discipline this market and do far more good  
22 far more quickly and far more successfully than any  
23 amount of government intervention.

24 MR. HYMAN: Why don't we have individual  
25 panelists speak, sort of in the order they originally

1 spoke, if they wish to comment on subsequent  
2 presentations, and then we had a couple of questions to  
3 the extent that doesn't precipitate enough of a battle.

4 MR. KAHN: Well, let me just say, first, I  
5 think on a market-by-market basis, you can point to  
6 consolidations in certain markets being extremely  
7 significant. In terms of broad national policy, we're  
8 looking at less than 10 percent of the hospitals since  
9 '99 and maybe a blip above that if you bring in earlier  
10 years, even be included in consolidations.

11 So, I'm not saying if we look at Washington,  
12 D.C. or some other city that we might not find  
13 consolidations being a significant factor, but in terms  
14 of sort of pointing fingers at consolidations as this  
15 incredible cost driver, I don't think it's there because  
16 it isn't as prevalent across the country as we make it  
17 seem here.

18 Two, I think hospitals are caught in a bind.  
19 For years, there was all this hand-wringing over too many  
20 beds. We've got too many beds, we've got too many beds.  
21 So, hospitals reduced their sizes in response to  
22 constraints for managed care, in response to Medicare  
23 cutbacks, and now that there are less beds and, in a  
24 sense, more market power in negotiating with payers, and  
25 all of a sudden, there's a problem. Well, you can't have

1           it both ways.

2                         And, finally, in terms of information, I think  
3           that you'll find hospitals very open to providing more  
4           information. The American Hospital Association, the  
5           Federation, the JCAHO and CMS are in the process now of  
6           developing a means of making more information -- or  
7           information public on measurable results from hospital  
8           services.

9                         But I think there's also an issue here, too, of  
10          there is no free lunch, and a lot of the payers'  
11          attitudes about information is -- and particularly the  
12          government's -- is that there is some sort of free lunch.  
13          The fact is, to collect the kind of information you want  
14          in the way you want it, which we can probably do,  
15          somebody's got to pay the tab and nobody's stepping up to  
16          the plate to do that, except in thinking about more  
17          mandates on hospitals. So, I'd just leave it at those  
18          thoughts.

19                         MS. DARLING: Boy, I just wish I didn't have to  
20          follow Chip because I had a lot of things to say and now  
21          I want to react to everything he just said. But one of  
22          them is that there is a free lunch in the data  
23          recommendation we have, which is right now, every  
24          hospital in America and surgi-centers and a set number of  
25          organizations already report a lot of information to the

1 state health department to the federal government. It's  
2 sitting there. It used to be reported to PSROs, now  
3 QIOs. I mean, these data are sitting there.

4           Would you agree that this would be something  
5 that your hospitals and all hospitals would simply say,  
6 we will put on our web site all of that information that  
7 we already have to provide, publicly available, there's  
8 no cost to that. I mean, they all have web sites for  
9 marketing purposes. They could sure just add a little  
10 real data.

11           Second, they have to do it anyway and all the  
12 battles about whether it's the right information or not  
13 have been fought. Now, you can argue about some of the  
14 newer stuff and it may take longer to get that, but we  
15 could do that right away and you would see, for example,  
16 that say in a state there may be 200 hospitals that do  
17 somewhere between two and five procedures of a particular  
18 type and two or three that do in the hundreds and you  
19 could at least check those kinds of things out very  
20 easily.

21           I just want to go to a couple other points.  
22 The FTC does have the ability, as I understand it -- this  
23 is an area, the whole area of consumer information and  
24 even information for other providers, in this case, for  
25 performance in a quality way and for patient safety, to

1 have that information available is something the FTC  
2 could, in its role, insist on and work with the other  
3 bodies and there's another IOM report that talks about  
4 getting these federal agencies together. Among them,  
5 they have a ton of data, too, which they could also make  
6 available. So, this is an area you don't need to have 20  
7 years of studies to make progress in.

8 Second, your attention and pressure in this  
9 area is helping in the sense that it gets everybody out  
10 there saying, why aren't we doing some of these things.  
11 Let's agree that we shouldn't be pointing fingers. What  
12 we should be saying is, what do we know like the 48,000  
13 to 98,000 deaths, so maybe it's only 10,000, but 10,000  
14 is still a lot that we all would agree, without any  
15 further dispute, must be done to protect the consumers of  
16 America and to improve quality, patient safety. Could we  
17 do that and could the FTC help them make that more  
18 likely?

19 Some of you -- I don't know if you're old  
20 enough to remember or you read it in the history books,  
21 but the whole movement about cigarettes and tobacco in  
22 this country did not start at HEW. You know where it  
23 started? Actually, it was the FTC. If you don't know  
24 that, please do a search on it because it's one of the  
25 most important stories -- they did more for American

1 health care and life and death than some other agencies  
2 probably ever did, and it might be nice if the FTC  
3 thought about getting back to that more, nudge people  
4 forward, use what authority you have in order to open up  
5 the system for better consumer information. Consumers  
6 will react.

7 I mean, this recent story about the transplant.  
8 There's so many issues related to that, as you all know,  
9 I mean, ethical, everything. And, by the way, it's  
10 probably going to totally screw up tort reform. But the  
11 fact of the matter is, that's made everybody interested  
12 in safety, and perhaps for the wrong reasons in some  
13 instances. But it's gotten people's attention and people  
14 will be asking questions now that they never would have  
15 asked before.

16 The FTC has the ability to drive that process  
17 quite differently and I'm impressed that they're trying  
18 to do that and we would urge you to do more.

19 MS. DARRAH: First, I'll respond to the issue  
20 about the Washington letter from the FTC and I think  
21 Stephanie said it right. Who cares? I mean, the FTC has  
22 not been shy about going after doctors that are agreeing  
23 to collude, that are entering into illegal agreements.  
24 But this is information sharing and it's a totally  
25 different -- information sharing is good. We have safe

1 harbors, we have court cases. Information sharing is  
2 good. And so, who cares because this is -- what we  
3 really are talking about is information for consumers,  
4 performance standards, things like that and the AMA has  
5 always been for quality, for patient safety.

6 We have several initiatives that we can rattle  
7 on and on that we participate in, but I think that the  
8 point is is that when monopsony power and health plan  
9 monopsony power starts to decrease access to care. If  
10 access can be, in fact, a proxy for quality, then that's  
11 what we should be caring about. We're not suggesting  
12 that the FTC -- I think the comments from the person from  
13 Michigan Law School -- I'm sorry, I can't remember your  
14 name. But it's -- Mr. Hammer, thank you.

15 It's not that we're saying be super heavy-  
16 handed. What we're saying is, where you ended up, which  
17 is let's level the playing field when it comes to  
18 enforcement. Let's take our thumb off the scale and  
19 let's look at those data and let's look at the impact of  
20 those data and those impact on access and quality. Then  
21 just again to reiterate, especially again in light of  
22 what Helen said about the patient at Duke is that, you  
23 know, we have been in the area of standards and quality  
24 before everybody else was thinking about it. We helped  
25 create the National Patient Safety Foundation. We've

1           been on record as saying one preventable error is one  
2           error too many. So, we would also embrace discussions  
3           about quality and those types of initiatives.

4                       MS. KANWIT: Thanks. I've addressed a little  
5           bit of Jackie's comments and a little bit of Chip's. I  
6           want to make two quick points to Arnie's comments which I  
7           hadn't heard before. I don't think anybody realizes how  
8           much information is already out there and the yeoman  
9           work, what the Leapfrog Group has done and the other  
10          groups have done in terms of quality.

11                      If any of you are interested in this, we just  
12          did a study at AAHP talking about the quality information  
13          that's available in the single payer systems, the Canada  
14          system, the GB, the Great British system and the German  
15          system, which is often touted as a model of efficiency  
16          and it's minimal, it's really minimal. We are in the  
17          forefront here, and what I hope is that we can develop  
18          these quality measures and be a leading template, Arnie,  
19          for the rest of the world, as to how to get this quality  
20          data out there and how do you use it to get evidence-  
21          based medicine to people, you know, medicine when they  
22          need it, where they need it at the best possible price.

23                      Just a quick answer as well to my friend's,  
24          Chip's, point about hospital consolidation. Again, you  
25          know, it doesn't really matter who's causing what here.

1 We have got to work together. We've got the fastest-  
2 rising medical costs in a decade. Our plans are telling  
3 us that their hospital costs are going up 20, 30, 40 and  
4 even 50 percent. The 50 percent figure, by the way, is  
5 from the New York Times. That's the kind of demands out  
6 there. You can't blame it on anything specific. You  
7 know, the PWC report that Chip referred to says, well,  
8 labor costs are going up. Sure, they are. But CMS data  
9 says labor costs are going up 6.1 percent. That doesn't  
10 justify the price increases.

11 We really all have to work together to get  
12 these costs down. I know employers are working very,  
13 very hard, as Helen points out, in a very competitive  
14 environment to make health care affordable to their  
15 employees, because what we're seeing out there is many of  
16 these employers, especially smaller, self-insured  
17 employers are saying, forget it, I am not going to get  
18 into this industry. And remember what we have, I often  
19 remind groups of students, we have a voluntary employer-  
20 based health care system. There's no employer in this  
21 country, not a GM, not a Delta Airlines, not anybody, who  
22 is mandated by law, state or federal, to fund a health  
23 care plan for its employees, and I think that's a really  
24 basic fact here and we do not want to drive the system  
25 into the brink.

1 MR. KAHN: Well --

2 MR. HYMAN: Can we just let Arnie speak, if he  
3 wishes to, and then, Chip, you can. . .

4 DR. MILSTEIN: Actually, I'll just ask maybe a  
5 question of Chip and -- I can read down there without my  
6 glasses -- and Jacquie --

7 MS. DARRAH: Jacquie.

8 DR. MILSTEIN: Jacquie. And that is, how do  
9 you feel about whether or not social welfare is served by  
10 all or none contracting conditions by aggregated provider  
11 hospital organizations?

12 Let's stay away for the moment from the issue  
13 of all or none on service line, but just with respect to  
14 our negotiating on behalf of 19 hospitals or 500 doctors  
15 and I won't do a contract with you unless everybody in my  
16 organization is included, irrespective of their quality  
17 and efficiency scores.

18 MR. KAHN: I can't comment on physicians,  
19 obviously, but in terms of hospital systems, I mean, if  
20 you're a cooperation and, you know, one of my companies  
21 and you have three or four hospitals in a market, I don't  
22 understand why they can't do a contract for those three  
23 or four hospitals. If you don't like it, you don't have  
24 to sign a contract with them.

25 It seems to me that's a fact of life and those

1 kind of discussions are going on right now, and if they  
2 decide that they can't do business that way, then they  
3 won't. But that's how they've decided to approach it and  
4 I guess the point for the FTC is, at some point, if the  
5 size of the market participation of that system is such,  
6 then that brings in questions. But that's a very rare  
7 case.

8           Second, you know, I'll go back to the numbers  
9 that I had. I just don't see two-for-one sales for  
10 stents and the fact is that most of the increase in  
11 spending right now is related to people going to the  
12 hospital because they're ill, because they need  
13 treatment. If you want to stop them, fine. And,  
14 actually managed care tried to. They tried to stop them  
15 at the door and we had a backlash.

16           So, all I can say is the hospitals, in some  
17 ways here, are receiving the orders of the physicians and  
18 the patients in terms of demand. Demand is the driving  
19 force right now. We can talk about the cost side and  
20 debate whether or not we are as efficient as we should  
21 be, but that still is not where the spending growth is  
22 coming from. It's coming from use. To blame us for that  
23 -- and I'll go back to the stents and say that the stents  
24 are a good example on the cost side because all of a  
25 sudden now, in a few months, we're going to have drug

1 eluting stents and that ought to be good because I had  
2 two angioplasties 10 years ago. And I wouldn't have had  
3 two if there had been a drug eluting stent, I probably  
4 would have just had one.

5 But the fact is that the cost of that stent at  
6 the get-go is going to increase hospital costs. They're  
7 going to come back and say, well, gee, you know, you're  
8 increasing costs. Well, sure, because now there's stents  
9 and it will soon become state-of-the-art. We don't have  
10 a choice.

11 MS. DARRAH: I think --

12 MR. KAHN: Now, I'm not saying that  
13 efficiencies can't be made, but I think you've got to  
14 take those realities into account.

15 MS. DARRAH: From the physician's perspective,  
16 I think that we'd like to see where that's happening.  
17 The data in our written testimony shows that most  
18 physicians that are self-employed are in small group  
19 practices, they're not aggregated. In fact, the  
20 statements, even though we've got clinical integration  
21 and financial integration, they're such high bars for  
22 even any type of integration that they can't hit it.  
23 MedSouth is a great example of that.

24 So, if that's happening, I'd like to see where  
25 it's happening, but I think the secondary answer there is

1       that physicians typically don't walk away from a plan  
2       issue in order to -- if it means that their patients  
3       aren't going to get access. The physician ethic is to  
4       make sure that their patients get the care that they need  
5       and access to care that they need. They've been  
6       champions of making sure that they're enrolled in the  
7       appropriate plans, have the right relationships with  
8       hospitals in order to provide that continuity of care and  
9       access to their patients.

10               MR. HYMAN: Arnie and then. . .

11               DR. MILSTEIN: I want to say that one of the  
12       perspectives from the buy side that's been very much  
13       informed by research over the last four or five years is  
14       the research published in most of the national papers a  
15       couple of weeks ago that's been developed over 20 years  
16       at Dartmouth, which suggests that most of the big dollar  
17       variation from region to region in how much it costs  
18       Americans to pay for health care is not driven by  
19       differences in consumer demand. It's driven by what  
20       Dartmouth would refer to as supply sensitive services,  
21       services that consumers don't actually have a preference  
22       one way or the other that much for, but they really seem  
23       to be correlated with the volume of specialists and the  
24       volume of hospitals in communities.

25               Dartmouth estimates that only about 7 to 8

1 percent of health care cost differences are rooted in  
2 what's called preference-sensitive services, where  
3 differences in how much you or I may have for kind of a  
4 hard-edged, you know, dietary approach to cardiac  
5 management versus bypass graft may vary. But I think  
6 what Dartmouth is essentially saying is that the amount  
7 of cost variation from region to region that's driven by  
8 so-called supply sensitive services as opposed to  
9 preference sensitive services, the ratio between those is  
10 about four to one. So, I think that saying the problem  
11 here is a voracious, insatiable American consumer  
12 appetite for all these expensive things is partially  
13 true, but there's a big opportunity for efficiency, even  
14 holding consumer preferences constant.

15 MR. KAHN: You know, there is a big opportunity  
16 and the Dartmouth work is great. However, in those  
17 articles, they also were careful to note that they didn't  
18 have a public policy formula. They didn't have a formula  
19 how to come to grips with these differentials. I mean,  
20 the differentials are there. Wennberg's been showing  
21 them for years. And in some ways, there's nothing new.  
22 Maybe it's a little bit more sensitive now. But there is  
23 no magic bullet. I mean, I wish there was, I'd be  
24 sitting here advocating it.

25 More information is important and can make some

1 differences. But it's not a magic bullet and I would  
2 argue it's not a bullet for cost or for quality  
3 necessarily.

4 MR. HYMAN: Helen?

5 MS. DARLING: Yeah, these numbers may have  
6 changed a little bit, but the last time I saw a study it  
7 showed that something like one in five or 20 percent of  
8 all hospital admissions result in a hospital related  
9 infection. One of the points that we have tried to make  
10 to large employers and purchasers is that if we could  
11 drive quality and patient safety and different behavior  
12 in the hospital, in a different way, that -- and that, in  
13 fact, let's say on an average four-day stay would become  
14 a five or six day stay because of the infection, if you  
15 could stop that, then you wouldn't be paying for these  
16 extra visits.

17 By the way, Chip, I've heard you argue this in  
18 the past yourself. And we could use then that money to  
19 do all the other things, the extra stents that everybody  
20 needs and wants and all that, and you could also -- you  
21 could pay for the 21st Century digital infrastructure  
22 that allows you to do these kinds of things.

23 So, I mean, I don't think it is true, and I'd  
24 be surprised if anybody else around the table does, that  
25 when we talk about health care cost in any part of it,

1 but especially in hospitals, we're really not talking  
2 about just these wonderful stents that everybody ought to  
3 have. We're talking about a multi-trillion dollar  
4 industry. And there's so many services that are either  
5 the wrong services or not the right services or  
6 something, and that the rework and consequences of that  
7 cost the system a lot.

8 If we could do some of the things we've talked  
9 about, for example, we now have, for nursing homes,  
10 thanks to Tom Scully and CMS's initiative in nursing  
11 homes, you can now find out a couple of really pretty  
12 depressing things about nursing home care in this  
13 country, and we, as employers have said, in our resource  
14 and referral, we contract -- large employers contract  
15 with usually elder care EAPs to give advice on nursing  
16 homes around the country, and it's usually an employee's  
17 mom or dad or something.

18 They now can put into the report, when they  
19 send out a list of nursing homes in America that have  
20 available beds for your loved one, they can now put the  
21 data that show the bed sore rate. Now, if you're sitting  
22 there making a choice about somebody, that's a pretty  
23 important thing to know. We also -- this has just  
24 happened in less than six months. We can also say to our  
25 resource and referral people, do you want anybody on your

1 list that has a bed sore rate that's above average.  
2 Average, by the way, is pretty grim, too. But maybe you  
3 would even want to say, I'm only going to put on my  
4 network list those that are 10 percent or less.

5 We ought to have that in the health care  
6 system, I mean, infection rates in hospitals and things  
7 like that, and people ought to know that if they choose  
8 this hospital, that that's a hospital that has a  
9 significantly higher infection rate. You have to control  
10 and make sure the data are right and everything. But  
11 that stuff's been reported since the health services  
12 research in the 1940s at the University of Michigan and  
13 places like that.

14 So, we could make a big progress without  
15 arguing about whether it's going to be about -- you know,  
16 somebody's not going to get the stent. That's not what  
17 any of us are talking about.

18 MR. HYMAN: Arnie?

19 DR. MILSTEIN: I'd like to re-endorse Chip's  
20 comments about there are no villains here. I don't think  
21 there are any villains. But I do think there are some  
22 solutions and what I would hope would be that we'd get --  
23 that the solutions would get widespread support from  
24 multiple stakeholders. Though there's no silver bullet,  
25 I think there is an answer to Chip's question to me, and

1       that is, let's begin to create some metrics at the doctor  
2       and hospital level with respect to the longitudinal  
3       efficiency with which the total stream of resources  
4       associated with one doctor's longitudinal is responsible  
5       for a patient. Or in the case of what Dartmouth has also  
6       shown is that most people with serious illness orbit  
7       around the same hospital.

8                 So, that's the way to -- I mean, what the  
9       Dartmouth research published a couple weeks ago showed is  
10      that those huge differences in the number of dollars  
11      being consumed and taken care of, in the case of the  
12      Dartmouth research, the Medicare population, was not  
13      associated with any increase in patient satisfaction or  
14      health levels.

15                So, let's begin to move toward, as quickly as  
16      possible, some metrics to begin to allow us to discern  
17      which providers are generating excellent levels of  
18      patient health maintenance and patient satisfaction, but  
19      denting the payroll deductions of those consumers a lot  
20      less.

21                MR. BOTTI: Let me get a question in here  
22      because I don't want to miss this topic. Either Helen or  
23      Arnie, you seem like perhaps the best people to respond  
24      to this. We've heard some numbers today about  
25      concentration among health plans and we've talked a lot

1 about the importance of information in order for  
2 consumers, customers to make informed choices. I'm  
3 wondering, do the concentration numbers in health plans  
4 concern you? Do you see these increased premiums as  
5 related to that concentration? Are you looking for  
6 differentiation among plans, more information on plans as  
7 opposed to providers?

8 Can we turn on these topics, for a moment, on  
9 the plans and get your reactions to it as customers?

10 MS. DARLING: Well, our large employers are  
11 self-funded, so they pay their own claims, basically,  
12 through a plan, usually, that they contract with. So,  
13 the only time -- they don't usually pay premiums. I  
14 mean, they might in some markets where they happen to  
15 choose to. But basically what they pay attention to is  
16 what the administrative fees are. So, for example, if  
17 you -- you could have a product with, say, Aetna and pay  
18 a premium or you could be self-funded and you'd pay their  
19 admin fees plus the claims.

20 In our experience, and my experience actually  
21 for 20 years is, for the most part, there's still a lot  
22 of competition on that front. You can always shift to --  
23 you can hire -- and a lot of small companies do this -- a  
24 local TPA which runs like labor funds or something and  
25 they pay claims. There are a lot of ways you can get

1 your claims paid, if that's what you want to do. And you  
2 can buy reinsurance if you're a medium-sized employer.  
3 So, we don't see that as a big problem.

4 I'd say another point, I'm certainly not here  
5 to defend the health plans of America, but if you look at  
6 the data, it's a little bit disingenuous. The numbers  
7 say profits went up 48 percent because it was from  
8 actually two or three years of near bankruptcy. And,  
9 again, I'm not here to defend them, but if you look at  
10 the data, they lost a lot of money. Now, some of us  
11 might fuss at them and say, you didn't do a good job of  
12 managing and we could always find fault with some of the  
13 dollars in there. But the cycle that they're dealing  
14 with is why you have, at least -- in a couple years you  
15 had a big increase because literally the prior two or  
16 three years they probably lost, literally, millions and  
17 millions and hundreds of millions of dollars.

18 So, looking at the baseline is important. But  
19 we don't want to get anybody off the hook. We're happy  
20 to go after anything that's hurting efficiency and  
21 quality in this country, but we want to go at it with  
22 data that's based on a time frame that's more like a two  
23 to three to five-year with hospitals or doctors or  
24 anybody else. We don't want anybody off the hook that  
25 isn't driving to efficiency, effectiveness, quality and

1 patient safety.

2 MR. BOTTI: Arnie, I'm just wondering, are you  
3 folks also not interested in premiums or --

4 DR. MILSTEIN: I have to say that, you know,  
5 the employers I hang out with, I could characterize their  
6 behavior as getting insured at favorable points in the  
7 insurance cycle and getting into self-insurance at  
8 unfavorable points in the insurance cycle. So, we do  
9 have some interest in health insurers.

10 I mean, I think our point of view, by and  
11 large, is that differences in the value of the health  
12 benefits that we're buying are not very much affected by  
13 whether we're using Carrier A or Carrier B. There are  
14 some minor differences. But in terms of the big  
15 differences in the potential value of health benefits to  
16 our people, the leverage is not very much as to which  
17 plan you pick. It really has to do with the mix of  
18 doctors, hospitals and treatments that your health  
19 benefits are buying. That's where the big, big value  
20 difference is and value uplift opportunities lie.

21 So, for us, I think going forward, our primary  
22 test of whether an insurer has become too consolidated is  
23 to what degree are they using the consolidation to resist  
24 our interest in using their power to begin to create  
25 performance metrics that differentiate among doctors,

1 among hospitals and treatment options with respect to  
2 their performance, and then any resistance that they  
3 might offer in terms of their structuring insurance  
4 products to begin to reward excellence on the part of  
5 doctors, hospitals and treatment options.

6 I mean, as long as carrier consolidation does  
7 not get in the way of intense value differentiation and  
8 value seeking at the hospital, doctor and treatment  
9 option level, we're okay with carrier consolidation.

10 MS. DARLING: If I could just make one point,  
11 in fact, we are asking all the health plans or anybody,  
12 whether to network or PPO network, to help us drive this  
13 quality and accountability agenda and, you know, we  
14 believe because there is competition, if somebody tries  
15 to not do that when we want to have that, then we're  
16 going to -- we think they're going to lose our market  
17 share and we think it's going to be a fair amount of  
18 market share. So, we think there's enough there to drive  
19 it and we think it's really important to do that.

20 MS. KANWIT: David and Mark, can I just make  
21 one quick point? The enormous variation, to piggyback on  
22 Arnie and Helen's point, of health care products out  
23 there. I mean, an Aetna may offer thousands, literally  
24 thousands of different products to thousands of different  
25 employers because the employer gets to design, by and

1 large, its own benefit product. And I think as Arnie  
2 made the point, it can be a Ford product or a catalog  
3 product, depending on what the employer wants to pay and  
4 how much money it wants to ask its insureds to pay in  
5 terms of copays or deductibles, et cetera. So, you  
6 include cosmetic surgery if you really want to pay for  
7 it.

8 So, the concentration point is a little  
9 mitigated by that.

10 MR. HYMAN: I think my principal job here is to  
11 keep the trains running on time, and so, we're going to  
12 stop now and reconvene at 2:00 when we'll have two more  
13 framing presentations and another panel with different  
14 individuals participating. Thank you.

15 **(Whereupon, at 12:30 p.m., a luncheon recess**  
16 **was taken.)**

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25



1                   Tim?

2                   DR. GREANEY: Thank you, David, for organizing  
3 this great set of hearings, and thanks to the DOJ and FTC  
4 staff for putting it together. I think it's going to be  
5 quite a contribution to understanding and maybe to the  
6 literature in this area.

7                   Fifteen years ago, I published an article in  
8 the Yale Journal of Regulation entitled, Competitive  
9 Reform in Health Care: The Vulnerable Revolution. The  
10 article cautioned against the assumption that competition  
11 would develop without friction or would necessarily  
12 flourish in the American health care system. It  
13 identified a number of obstacles, legal, institutional  
14 and political, that might impair effective competition.  
15 For example, I cited state regulation, the slowness of  
16 public programs, like Medicare, to adopt competitive  
17 principles, the absence of good information and  
18 guidelines to help third party payers become better  
19 buyers and professional norms.

20                   My point here is not to persuade you that you  
21 have a latter day Nostradamus before you, but to observe  
22 some of the persistent issues that stand between  
23 consumers and the benefits of a competitive marketplace.

24                   I'm going to divide my remarks into two sets of  
25 problems that competition policy encounters today.

1 First, I want to explore some of the issues that are  
2 outside the box. Outside the box of antitrust law, per  
3 se. That is, issues of health policy and market  
4 performance, some of the things I think Peter Hammer may  
5 have touched on, that shape the underlying conditions  
6 necessary for effective competition.

7 From the Commission and the Antitrust Division  
8 standpoint, many of these issues might be beyond their  
9 immediate control, but perhaps, however, they can  
10 intervene indirectly by broadening their competition  
11 advocacy mission, as the Antitrust Division back when I  
12 was there with the telecommunications industry in the  
13 '70s and '80s.

14 Well, first, let me sketch out some thoughts  
15 that underlie my thinking of why the state of health care  
16 competition is less than optimal. First, there's ample  
17 circumstantial evidence, I think, that despite the  
18 furious activity in the marketplace, competition is not  
19 living up to its promise. For example, the strong  
20 dissatisfaction among the public and legislatures with  
21 the performance of managed care suggests a market in  
22 which the signals sent by consumers are not effectively  
23 communicated to buyers and their agents.

24 Second, the never-ending incidence of false  
25 claims, up-coding, fraud, suggest a marketplace in which

1 even large sophisticated buyers have enormous difficulty  
2 evaluating exactly what it is they're buying.

3 Third, the fact that some 20 years into the  
4 competitive revolution in health care "evidence-based  
5 medicine" is considered a novel and promising approach to  
6 improving health care delivery. That, I think, speaks to  
7 the continuing failure of the marketplace to provide  
8 adequate information and mechanisms to overcome market  
9 failure.

10 Fourth, economic studies have indicated that  
11 consolidation of providers, both horizontal and vertical,  
12 has had the opposite effect that conventional economic  
13 theory predicts. It has, in fact, enhanced more market  
14 power more than efficiently rationalized delivery,  
15 suggesting the likelihood that the efficiency, market  
16 power trade-off has been something of a one-way street.

17 Fifth, quality of health care debate sparked by  
18 the Institute of Medicine reports and other sources  
19 challenges antitrust's traditional assumption that the  
20 market will dictate appropriate trade-offs between cost  
21 and quality.

22 I would add, also, that the persistent reports  
23 from the field, including those of the Center for  
24 Studying Health System Change, to the effect that  
25 increased concentration has resulted in higher prices,

1 has at least some probative value on the question of the  
2 current state of competition. There are, to be sure,  
3 certainly other factors that contribute, including the  
4 increased use of expensive technology and new techniques  
5 that may or may not indicate lessened managed care  
6 rivalry. Nevertheless, there is a robust empirical  
7 record out there that suggests a relationship between  
8 provider concentration and prices. So, I do take that  
9 literature seriously.

10 So, with managed care on the decline to the  
11 extent that even the long-time competition advocates,  
12 like Professor Clark Havighurst, are wondering out loud  
13 whether "the health care revolution -- the competition  
14 revolution in health care is finished," one could  
15 question where antitrust finds its raison d'etre. Can a  
16 convincing case be made for vigorous antitrust  
17 enforcement when the market lacks the driving force that  
18 most competition advocates claimed was essential to  
19 making competition work?

20 Well, let me go outside the box and talk a  
21 little about the infrastructure issues. I'll just survey  
22 a couple of issues that popped into my mind. I'm sure  
23 there are dozens out there. The most obvious place to  
24 start, I think, is where the money is, reform in the  
25 Medicare system offers the largest opportunity to

1 stimulate formation of sophisticated managed care  
2 entities, generation of information and protocols,  
3 supplying other pieces of the missing infrastructure.  
4 It's worth noting that the studies that attribute the  
5 failure of Medicare plus choice, Medicare's attempt to  
6 bring managed care into the system, those studies point  
7 to the absence of competitive provider markets and  
8 networks. I'm thinking of the Kaiser Family Foundation  
9 study in California.

10 So, I think the success of Medicare market-  
11 based reforms and stimulation of market-improving  
12 mechanisms go hand in hand and are certainly something  
13 that the competition advocacy program I'm advocating  
14 should pay attention to.

15 Second, questions have been raised about the  
16 adequacy of the information infrastructure for purchasing  
17 managed care by managed care entities. David Eddy's work  
18 in this area suggests that the quality and cost  
19 effectiveness assessments of technology and procedures  
20 are needed to assist purchasers and it's sorely lacking  
21 today.

22 The market's inability to produce them is  
23 attributable to what economists like to call the public  
24 goods nature of these products. Even large managed care  
25 organizations cannot benefit by unilaterally developing

1       this information as it could be used by others, or worse  
2       yet, they are not able to encourage changes in practice  
3       styles across large numbers of independent physicians.

4               By the same token, employers sophisticated or  
5       not, large and small, lack the information infrastructure  
6       to effectively evaluate and bargain with third party  
7       payers.

8               Third, competition policy often overlooks the  
9       supply side of the market. Physician work force policy  
10      ranging from graduate medical education to availability  
11      of foreign trade practitioners and other issues  
12      controlling the supply side have come under scrutiny  
13      recently. Likewise, issues regarding scope of practice  
14      and nurse practitioners and others who could provide an  
15      important competitive spur deserve attention. As  
16      suggested by the Pew Health Profession Commission,  
17      there's a need to take a close look at the possibility of  
18      setting national scope of practice standards, removing  
19      barriers to professional mobility as well. It's  
20      certainly possible that adjustments on the supply side  
21      can help as well.

22              Finally, it's impossible to discuss the current  
23      state of the market without observing the impact of state  
24      laws on managed care and the cost they impose on the  
25      system. One estimate supplied by Price Waterhouse

1       Coopers attributes 15 percent of total cost increases in  
2       2002 to mandates.

3               More problematic, however, may be that these  
4       laws may impair, in some instances, the ability of payers  
5       to effectively select and monitor providers.

6               As we all know, health care is an enormously  
7       complex and highly regulated environment. The success of  
8       competition policy is only as good as the infrastructure  
9       supporting it. It seems entirely appropriate to this  
10      taxpayer for the antitrust and consumer protection  
11      agencies, charged with promoting quality and competition,  
12      to go outside the box to improve the system.

13              Okay, let me move inside the box and talk about  
14      antitrust law and doctrine and the courts. My thesis  
15      here on the state of the case law and what's happened in  
16      recent years can be summed up simply. The courts have  
17      dropped the ball. The problem is not simply that the  
18      government has lost a series of cases. Indeed, it  
19      deserved to lose some of them given the unappealing  
20      factual settings in which some of them were brought.  
21      Poor case selection often results in bad precedents. But  
22      most troubling is the analytic approach we see in some of  
23      these court decisions. The article I'm currently writing  
24      on traces some of these mis-steps to a readiness to apply  
25      The Chicago School Antitrust Template to health care

1 cases.

2 The tendency is to ignore the nuances of health  
3 care markets when applying doctrines, creating  
4 presumptions, weighing evidence.

5 The sense of unreality comes jumping out when  
6 one reads Judge Posner describe supply side substitution  
7 in health plans, saying that HMOs and PPOs are supply  
8 side substitutes because their main input, physician  
9 services, can be readily obtained by physicians simply  
10 switching from one to another. Similarly jarring is the  
11 over-simplification found in Judge Easterbrook's Ball  
12 State opinion concluding, without a supporting record,  
13 that entry into managed care is just a matter of money.

14 Let me just mention a couple of the precedents  
15 that I find particularly surprising and troublesome.  
16 Most prominently, the hospital merger cases err seriously  
17 in determining market definition and their treatment of  
18 market definition. The court's naive interpretation of  
19 Elzinga-Hogarty into health care is the subject of a  
20 number of criticisms committing what one excellent  
21 economic analysis calls the silent majority fallacy,  
22 drawing inferences about market behavior from one group  
23 of customers based on the behavior of their neighbors.  
24 With hospitals offering heterogeneous services on the  
25 supply side and patients having highly diverse

1 preferences, these cases have created some thoroughly  
2 wrong-headed precedents and subdoctrines.

3           These cases, I think, have already had a ripple  
4 effect, the hospital merger cases have had a ripple  
5 effect by placing a high burden on plaintiffs in rule of  
6 reason cases where market definition is required.

7           Other remarkable precedents have added to the  
8 plaintiff's burden in these cases. Two circuits have  
9 explicitly adopted an evidentiary rule of thumb that  
10 discounts the credibility of the testimony of third party  
11 payers on facts that are really central to their  
12 business; e.g., whether the hospital system will --  
13 whether their patients will respond to incentives to  
14 travel greater distances or whether certain hospitals are  
15 regarded by them, the buyers, as effective substitutes.  
16 It's simply inexplicable to me to say the testimony of  
17 the buyers, as a matter of law, when it's unimpeached,  
18 not impeached by a showing of bias or other defects,  
19 should be presumptively discredited as these courts do.

20           I find the simplifying assumptions of plain  
21 vanilla antitrust analysis guilty of other sins, ignoring  
22 reputation, learning curves, intangible barriers to  
23 entry, for example. But let me add that the erroneous  
24 application of plain vanilla assumptions does not always  
25 point to less prosecution. Sometimes, it might point in

1 the direction of erroneous prosecution as well, over-  
2 prosecution.

3 You can make the argument that the Department  
4 of Justice's monopsony charge in the Aetna-Prudential  
5 merger, where it claimed the merged entity could exercise  
6 market power over physicians by virtue of its size and  
7 certain characteristics and practices of the market.  
8 It's at least debatable whether physicians' service  
9 market beats the classic monopsony conditions the DOJ  
10 claimed. Real world factors like price discrimination,  
11 excess supply in the physician market, preexisting  
12 surplus in the physician market may have made the  
13 prospect of Aetna exercising monopsony power unrealistic.

14 The essential point I would make for antitrust  
15 agencies today is that these unfortunate precedents do  
16 not get corrected when they neglect to bring cases. A  
17 further point made in a recent article I wrote in health  
18 affairs was that I think this recent history may embolden  
19 lawlessness among some, admittedly fringe groups that may  
20 see the absence of enforcement as a green light and the  
21 absence of criminal enforcement as well.

22 It certainly gives one pause when 70 percent of  
23 a state's doctors can go out on strike, collectively  
24 denying consumers their services, and it fails to evoke  
25 any interest in antitrust enforcement agencies, the same

1 agencies, those of us old enough to remember, that  
2 successfully prosecuted an antitrust boycott case against  
3 lawyers for indigent clients engaging in almost identical  
4 conduct.

5 I'm running a little late, so I'll just give a  
6 synopsis of the last part of my paper. I just try to  
7 review what's happened on the legislative front, a little  
8 history of what happened when people decided to raise the  
9 claim, as they have in at least four or five different  
10 instances, that antitrust needed to be scaled back.  
11 There have been a number of such movements and the claim  
12 that the industry requires relief from antitrust is  
13 really as old as the first cases in antitrust.

14 Interesting, the rationale for these appeals  
15 for immunity or special treatment have shifted. But as I  
16 surveyed the history, none of them proved accurate. In  
17 the early '70s, we heard that health care markets were  
18 different and antitrust law was interfering with  
19 professional sovereignty and impinging on state  
20 regulation.

21 In the '80s, we heard that an overly rigid per  
22 se rule was insensitive to nuances and was preventing  
23 joint ventures from forming and impairing quality  
24 monitoring. In the '90s, as legislation was moving  
25 forward to reform the health care system, we heard that

1 relief was necessary so providers could better and more  
2 efficiently coordinate and combine through joint ventures  
3 and mergers to face the brave new world of managed care  
4 contracting.

5 Finally, in the late '90s, we've heard the  
6 appeal of leveling the playing field, that managed care  
7 has become so popular we need dueling monopolies, what  
8 I've called in other contexts the sumo wrestler theory of  
9 competition. You get two big guys with big bellies  
10 bumping in the middle of the stage and the friction will  
11 generate consumer welfare.

12 What I find remarkable about these calls for  
13 immunity or repeal is how shallow the economic evidence  
14 was supporting them whether viewed at the time or  
15 retrospectively. And the same, I think, could be called  
16 for some of today's calls for legalizing collective  
17 bargaining under the Campbell Bill or state laws or  
18 whatever.

19 Well, if I haven't succeeded in raising enough  
20 controversy as yet, I'll give a few ideas for the panel  
21 to chew on. One question is, how do antitrust enforcers  
22 or legislatures find evidence of monopsony power? What  
23 are the practical indicia, to borrow from -- I guess it's  
24 Brown Shoe -- that fact-finders or courts should rely on?  
25 What are the lessons we draw out of MedSouth? Where do

1 we go from there in terms of quality-enhancing  
2 performance as a justification for collective conduct?  
3 Are there spillovers into the hospital industry  
4 specifically that might legitimize virtual networks? Are  
5 there similar carry-overs we could see in the insurance  
6 industry where insurers could claim that we might have a  
7 justification based on quality to have uniform protocols  
8 and so forth?

9 And we have some insurance industry  
10 representatives here. I certainly would like to know  
11 more about how the insurance industry works and what  
12 exactly it is that repeal of the McCarran-Ferguson Act  
13 would or would not do to the way they conduct business  
14 today.

15 I have a lot more questions. I can give you  
16 all my final exams for the last five years, but I will  
17 spare you of that and look forward to the panel  
18 discussion.

19 (Applause.)

20 DR. FEDER: Good afternoon, everybody. I must  
21 say that when I was invited to speak at this hearing, I  
22 was not at all sure why that invitation was forthcoming.  
23 My experience is in efforts to promote the expansion of  
24 health insurance coverage, ideally, while containing  
25 health care costs. That causes me enough trouble without

1 becoming deeply involved in the issues that you're  
2 addressing at this conference. But with a little help  
3 from David and from Tim, I realized that to the extent  
4 that markets and competition are advocated as strategies  
5 to achieve the goals of insurance coverage expansion and  
6 of containment of cost, my experience may be quite  
7 relevant to your concerns.

8 So, today, as I was advised, for stage setting  
9 purposes, what I thought I would do is explore what we've  
10 observed in the last decade with respect to efforts on  
11 expanding insurance coverage, three periods and three  
12 kinds of evidence.

13 First, expectations for the marketplace in the  
14 effort to achieve universal coverage, represented by the  
15 period of the Clinton health reforms. Then, briefly,  
16 because Tim has addressed much of it, but I'll look at  
17 the experience with the insurance marketplace, the  
18 managed care revolution after the demise of those health  
19 reform efforts, and then turn to interest in the market  
20 and current efforts to expand health insurance coverage,  
21 such as they are.

22 What I realized in putting my remarks together,  
23 happily for me, is that I think I do have something of a  
24 story in these remarks. There is some coherence. And  
25 that is that there are real concerns about whether, in

1 the absence of government regulation of some kind or  
2 government intervention, whether private market  
3 competition in health insurance can pool risk rather than  
4 segment the healthy from the sick, and in some  
5 circumstances, the better off from the less well-off.  
6 So, there are real concerns.

7 But competition is advocated by people who are  
8 looking to the market as an alternative to government  
9 intervention and regulation, and that poses a real  
10 conundrum because if competition is being advocated in  
11 order to avoid or to minimize the government role, it  
12 makes it politically extremely difficult to create market  
13 circumstances or create a public policy framework for  
14 operation of the market that will, indeed, be effective  
15 in pooling risks and perhaps containing costs in ways  
16 that some of us would like to see. I guess I would say,  
17 in terms of efficiency and value for the dollar rather  
18 than simply benefit reduction.

19 So, that's my story in a nutshell. Let me lay  
20 it out for you looking at these three periods. The first  
21 period is the Clinton health reform effort, which I think  
22 many in the room -- I teach Master's students in public  
23 policy, many of which are relatively young and they don't  
24 even remember this, but I think many in the room will  
25 remember this, although it is receding into ancient

1 history.

2           Although perhaps not perceived or understood  
3 this way for good reasons, I will tell you, will argue  
4 that the Clinton Health Security Act was, indeed, based  
5 on the idea of market competition. It was not  
6 competition in the market as we knew it or as it existed,  
7 but it was based on the idea of creating a new kind of  
8 market or competition among insurers as the real  
9 essential basis for the way in which quality care would  
10 be efficiently delivered and available to all Americans.

11           The subsidies were structured in order to  
12 expand and ensure insurance coverage for all Americans.  
13 The subsidies were designed in a way intended to promote  
14 competition among insurers. You will remember that  
15 consumers were essentially guaranteed a subsidy equal to  
16 roughly 80 percent of the average price of insurance  
17 plans in their communities. Consumers who found  
18 insurance for less got to pocket the difference.  
19 Consumers who chose insurance for more paid the  
20 difference and the idea common to advocates of managed  
21 competition was that that would lead to efficient  
22 delivery or that insurers would compete for these  
23 vouchers. They'd compete based on efficiency and we  
24 would have efficient delivery of quality of care.

25           But it was also recognized that in order to

1 have competition that focused on the efficient delivery  
2 of quality of care that the system needed new rules for  
3 insurers, and I am amused at myself when I give this  
4 spiel because it just trips off my tongue. You know, I  
5 did it a number of times and we're going to change the  
6 rules and here's what the rules -- where we're going to  
7 have new rules.

8 We were going to have standardized benefits so  
9 that competition would not affect those -- a division in  
10 the marketplace among those who needed services and those  
11 who do not. We were going to require insurers to take  
12 all comers, the idea, to have guaranteed open enrollment.  
13 We were going to require insurers to charge all  
14 individuals the same rates, and I used to have to say the  
15 rates they choose to define, not government-determined  
16 rates, but essentially we were going to require community  
17 rating. And because community rating can exacerbate the  
18 avoidance of high risks, we were going to develop a  
19 system to be determined, a risk adjustment to distribute  
20 -- to ensure that insurers who, because they were so good  
21 at treating sick people, actually got more sick people  
22 than other plans. So, we were going to adjust the  
23 revenues after the fact.

24 There is no question that this was managed  
25 competition with emphasis on the management and,

1       actually, I left out that there were also consumer  
2       protections and I did not get a chance to look at the old  
3       bill and see what exactly we put in on consumer  
4       protections, but a quick conversation with a friend and  
5       you'd be amazed at how much of this we actually remember.

6               We think it was unlikely that we had private  
7       rights of action in the bill, that we relied on civil  
8       monetary penalties thinking that perhaps there were some  
9       political battles that we should not take on, which is  
10      interesting. But there was definitely an appeals  
11      mechanism for consumers and our structure that allowed  
12      accountability was inherent in this creation of the  
13      alliances within which competition took place,  
14      essentially, organized places to shop, to apply the rules  
15      and to appeal the use of those rules, the application of  
16      those rules when and if necessary.

17              Now, I will, as an aside, acknowledge, because  
18      some people in the room might be twitching, that there  
19      was some concern that this competition might not be  
20      effective in controlling costs, and as I used to say, the  
21      President believed that it would control costs. It was  
22      the only time I used that language because I didn't. But  
23      the President believed this would control costs, but he  
24      had to -- because he had to get scored by the  
25      Congressional Budget Office, he had to be confident that

1           it would control costs.

2                        So, just in case it didn't work, it was -- as  
3           those of you who followed it will  
4           remember -- this competitive system was backed up by very  
5           stringent and enforceable limits on rates paid to  
6           insurers and they were enforced through take-backs  
7           essentially on rates paid to providers. So, there was a  
8           powerful regulatory system underlying this market system  
9           in the Clinton proposal.

10                      So, in some sense, we did have the best of both  
11           worlds, made everybody completely unhappy. If you didn't  
12           like competition, you didn't like that. If you didn't  
13           like regulation, you didn't like that. I think that to  
14           say that the bill did not garner much support would be an  
15           understatement. I think it is useful to consider, and I  
16           will throw out that insurers' opposition to the new rules  
17           played a part in insurance industry's powerful and quite  
18           effective opposition to the overall reform. But the  
19           truth of the matter is that there was so much to object  
20           to and so much opposition that we didn't even have to get  
21           to discussions about rating and enrollment and so on.

22                      So, needless to say, but I will say it anyway,  
23           the Health Security Act went down in flames.

24                      The next phase of competition as we observed,  
25           and which Tim was describing, is that it went forward in

1 a different form and it is useful -- I have had people  
2 say to me, they don't say it much anymore, but about five  
3 years ago it was not uncommon -- even a little longer ago  
4 than that. It's been a long time. That people would  
5 say, isn't it interesting that they didn't enact the bill  
6 and it happened anyway. Not quite true. The coverage  
7 part didn't happen, but that's an aside. It just needs  
8 to be mentioned. And, indeed, I think there's reason to  
9 question, as Tim has pointed out and I think many would  
10 agree, whether indeed what was anticipated and envisioned  
11 in the Clinton version of managed competition, in a word,  
12 competition around the efficient delivery of quality of  
13 care whether that has remotely taken place.

14 I think there is pretty much general agreement  
15 that despite the transformation which, indeed, there was  
16 of insurance into more constrained types of plans, that  
17 almost nobody thinks that it led to a competition around  
18 the efficient delivery of quality of care.

19 Where competition, I think, did have an effect  
20 was by employers charging more, charging their employees  
21 for more. If they wanted to stay in fee-for-service  
22 plans, they pretty much eliminated fee-for-service plans.  
23 That really was an anticipated result denied by us  
24 because we required the continuation of fee-for-service  
25 plans. It was a concern expressed with respect to the

1 Clinton Health Security Act and it wasn't all a matter of  
2 choice, particularly for smaller and low wage employers,  
3 if I remember correctly. It was not a question of  
4 choice, those were just the plans that they were offered.

5 But managed care, I don't think anybody thinks  
6 that the slowdown in cost growth that occurred with this  
7 change, the managed care revolution, was a function of  
8 competition around efficient delivery. The insurance  
9 plans stimulated, pressed by their purchasers, the  
10 employers, negotiated quite heavily or aggressively with  
11 providers leading to many of the concerns and issues that  
12 you are otherwise addressing, and that that really, I  
13 would call, much more like private regulation than  
14 competition, they began to negotiate still not -- well,  
15 in some areas some argue, more effectively than Medicare  
16 or public programs. But that was not the vision that was  
17 there before us. It was regarded more as managing costs  
18 than managing care and the quality side of this, the  
19 efficient delivery did not seem to follow.

20 In fact, there was a greater concern that what  
21 was -- instead of management of care, there were barriers  
22 to access, relatively arbitrary barriers to access that  
23 were being relied upon by managed care plans.

24 Now, the unacceptability of that regulation to  
25 employees accompanied by -- and we have to remember the

1 bigger picture, the bigger market in which all this takes  
2 place -- accompanied by a booming economy that now  
3 restored the ability of employees to complain about their  
4 health insurance benefits and get employers to respond.  
5 I would argue it was the reverse of that, the recession,  
6 that enabled employers to push managed care in the first  
7 place. So, now, these empowered in a hot market,  
8 empowered workers complained about these arrangements and  
9 they began, to some extent, to change. Indeed, I'm not  
10 sure that they have changed in terms of responsiveness to  
11 consumers' concerns about arbitrary constraints on  
12 access. I think those concerns are still there.

13 But it did turn out in this marketplace in  
14 which employers were not willing to be so hard on their  
15 employees, it did turn out that the best way to attract  
16 enrollees was to loosen the regulatory constraints, I  
17 would call them, of the plans and give everybody broad  
18 access to providers, reducing them the market power of  
19 these plans with respect to providers. It was okay with  
20 the employers because they wanted to keep everybody  
21 happy, but it was not doing a whole hell of a lot anymore  
22 to control costs, let alone control costs by providing  
23 care efficiently.

24 As Tim has said, that led proponents of managed  
25 competition to express tremendous disappointed in the

1 performance of managed care and managed competition.  
2 I've already alluded to the concern, the complaint that  
3 managed care plans were managing costs, not managing  
4 care. I have heard another complaint which really was  
5 that it was a failure of the marketplace to create an  
6 effective market for health insurance.

7 So, the lessons of that period, I think, or the  
8 two periods is that -- the lesson is that the regulations  
9 that the Clinton administration sought in terms of  
10 creating a market are politically very difficult to  
11 achieve. Not only were they not achievable in the  
12 Clinton Health Security Act, but they have not been very  
13 achievable at the state level as well in terms of  
14 establishing rules for the marketplace.

15 In terms of what I think of as an  
16 accountability mechanism, the patient bill of rights  
17 concept has also at the national level been difficult to  
18 establish and without regulations and perhaps other  
19 changes, as Tim alluded to in the overall health care  
20 system, it seems questionable as to whether the  
21 marketplace can achieve the expectations of those who  
22 advocated it as leading to a more effective and efficient  
23 health care system.

24 Now, let me come to the current period and say  
25 that although the coverage debate is, I would say, to a

1 considerable extent, dormant, the market strategy is  
2 alive and well. Tim talked about the advocacy of a  
3 market approach to Medicare. It is represented not  
4 simply by Medicare plus choice, but the administration's  
5 newest proposals for Medicare reform would essentially  
6 provide Medicare beneficiaries a prescription drug  
7 benefit only if they leave Medicare and enroll in private  
8 insurance plans. They describe what they're advocating  
9 as based on the Federal Employees Health Benefits Plan.  
10 We can talk about the competition in that plan.  
11 Interesting, but that's the way they describe it.  
12 Although there are no details on that plan.

13 They are not looking to a lot of regulation in  
14 areas -- benefits, for example, and nature of plan, it's  
15 pretty much -- I mean, there are -- that's not quite  
16 right. There is a specification of benefits so there is  
17 some standardization, but also variation. I was going to  
18 say 1,000 flowers bloom, it's not 1,000 flowers. But  
19 there is an interest in an array of different types of  
20 insurance plans, including a very high deductible plan.

21 So, there is not a concern relative to the  
22 desire to get beneficiaries out of a government insurance  
23 plan. I think there is relatively little concern with  
24 issues that both the Clinton Administration, that being  
25 the division or segmentation of the marketplace that

1 would not pool risk, but would separate the healthy from  
2 the sick.

3 For the under 65 and uninsured population, the  
4 market is also en vogue in forms that range from less to  
5 some regulation. The most hands-off approach is  
6 represented by proposals like the Bush administration has  
7 made to give low income individuals vouchers, refundable  
8 tax credits, to shop in the non-group insurance market.  
9 The problems with selection in that market are totally  
10 ignored in that proposal and, in part, some would argue  
11 that with lots of people shopping or some do argue that  
12 with lots of people shopping those, problems would be  
13 less than they are today. Although, I would argue that's  
14 not likely to be the case.

15 It is also regardless of what people think  
16 about selection issues, there is also an argument that  
17 some coverage is better -- for some people is better than  
18 no coverage for any of these people. So, that's an  
19 argument behind this approach, and it really is, I think,  
20 valued for its hands-offness, a way to provide, to expand  
21 insurance coverage and keep the government out.

22 The slightly more hands-on approach does  
23 involve some government, but not on a part with what was  
24 proposed in the Health Security Act, although it's got  
25 similarities. This approach, if pursued through

1 refundable tax credits or others kinds of subsidies,  
2 would give subsidies to low income individuals and rather  
3 than have them shop in the non-group market, would accept  
4 that there are issues of risk selection there and,  
5 therefore, would intervene to create a place to buy. The  
6 language -- you know, HPIC went out before the Clinton --  
7 or in the midst of the Clinton administration. Nobody  
8 would advocate an alliance. So, what they are referred  
9 to as is little FEHBP plans.

10 Because, as an aside, warming to the memories,  
11 the best line we ever had, which we only used  
12 occasionally, was that everybody should have what members  
13 of Congress have in terms of health insurance protection.  
14 So, that's very popular, even though I think everybody in  
15 this room knows that nobody is talking about putting the  
16 uninsured into the Federal Employees Health Benefit  
17 Program. What they're talking about is building  
18 alliances, HPIC, whatever, but places to shop subject to  
19 certain rules for health insurance.

20 I heard such a proposal the other day and was  
21 hard put not to -- when asked actually whether there was  
22 any information available, anyone in the room had any  
23 information available or had seen any analysis on how  
24 such arrangements, little FEHBPs at the state level would  
25 work, I had to bite my tongue not to say I have the

1 tollgates in my office, I'd be happy to provide them to  
2 you. Because we spent a lot of time in the Clinton  
3 administration thinking about, as did everybody outside  
4 the Clinton administration, thinking about how such pools  
5 might work. So, there is a good body of literature on  
6 which to draw for that.

7 But the interesting thing about these proposals  
8 is that they essentially, I would argue, in part, because  
9 of the political difficulties of establishing rating and  
10 enrollment and risk adjustment rules for all insurers,  
11 they kind of agreed to leave the insurance industry  
12 significantly alone, create a pool where people -- it may  
13 be the only place in which they can use their vouchers,  
14 so that would, I think, not be regarded favorably by  
15 insurers looking for new customers. But what it says is  
16 that what that approach recognizes is that the healthy,  
17 the better risks will probably stay outside the pool.  
18 The pool will be selected against. It will simply cost  
19 more to get people adequate subsidies and adequate  
20 protections in those arrangements.

21 And so, I do think that politicians look and  
22 can consider, if they are looking to create new  
23 arrangements and expand insurance coverage, which  
24 political battles they want to fight, the one for the  
25 rules on the insurance industry or the ones to get the

1 money, if you don't do those rules, to keep the subsidies  
2 adequate, but for the poorer risks.

3 Now, as I said, there's not much push here on  
4 expansion of insurance coverage. You know, it's hard to  
5 hear on the agenda. But to the extent that there is  
6 interest, it is clear that the market mechanisms are a  
7 prominent vehicle that people land on as a way to expand  
8 insurance protection. Now, I have to say I find it  
9 really interesting that this is the case because based on  
10 the evidence and performance of the market as it is, as  
11 opposed to the market as some would like it to be, I  
12 don't see any evidence that this approach makes any kind  
13 of sense.

14 If you look at Medicare and talk about reliance  
15 on or privatizing Medicare, turning it into a system of  
16 competing insurers, it doesn't seem to me to have a leg  
17 to stand on, even on the simple issue of health care  
18 costs since nobody has more market power than the  
19 Medicare program, and essentially, if you look at the  
20 history of Medicare costs against private insurance  
21 costs, they track pretty closely because health insurance  
22 -- they're all buying in the same marketplace, but  
23 Medicare does somewhat better historically than does the  
24 FEHBP program or private insurance.

25 So, to argue that -- there's no evidence for

1 this view. There's certainly no evidence to say that it  
2 leads to -- that competition has brought us anything in  
3 efficiency or quality. So, there just isn't anything  
4 here.

5 Further, to work effectively, it is, I think,  
6 generally recognized that we do need government  
7 intervention of some kind, whether it's consumer  
8 protections or creating the spreading of risk or assuring  
9 the spreading of risk, that some kind of government  
10 intervention is needed to, if we do or when we do, rely  
11 on competing private insurance plans in order to deliver  
12 care.

13 But when I question the evidence on why it is  
14 that people are advocating competition and privatization  
15 and private insurance, I know the answer to that  
16 question. It really, in my view, is advocated to a  
17 considerable extent by those who question the role of  
18 government in providing these kinds of social benefits,  
19 and on the Medicare side, it is indeed the replacement of  
20 an extremely successful social insurance program, albeit  
21 with some difficulties with the private insurance  
22 arrangement.

23 That, to me, is ideologically driven, not  
24 evidence driven. And as I said, it is not at all  
25 surprising, given that's where the push is coming from,

1 that interest in regulatory or other kinds of structures  
2 that could make such a market effective are hardly to be  
3 seen in the conversation.

4 Thanks.

5 (Applause.)

6 MR. HYMAN: Okay, we'll take a 10-minute break.  
7 So, see you shortly.

8 **(Whereupon, a brief recess was taken.)**

9 MR. BRENNAN: My name is Jeff Brennan and I'm  
10 an Assistant Director in the Bureau of Competition. I'm  
11 in the Health Care Division. I appreciate everyone  
12 being here today. We'll get started with the afternoon  
13 panel. Let me first introduce my colleague, Mark Botti,  
14 Section Chief in the Department of Justice.

15 I thought what we'd do first is I'll introduce  
16 the panelists who have not been formally introduced yet  
17 and then we'll go back to the first person and begin with  
18 the remarks.

19 Our esteemed panel this afternoon includes  
20 Henry R. Desmarais, who is the Senior Vice President of  
21 Policy and Information with the Health Insurance  
22 Association of America.

23 We have Timothy F. Doran, M.D., who's with the  
24 American Academy of Pediatrics. He's also the Chair of  
25 the Department of Pediatrics at the Greater Baltimore

1 Medical Center.

2 We have Frank Opelka, M.D. from the American  
3 College of Surgeons. He's the Chief, Colon and Rectal  
4 Surgery, Beth-Israel Deaconess Medical Center.

5 To my immediate left is Peter M. Sfikas  
6 representing the American Dental Association. He is the  
7 Chief Counsel and Associate Executive Director.

8 Twice to my left is Winifred Carson-Smith,  
9 who's the Nurse Practice Counsel for the American Nurses  
10 Association.

11 And our final panelist today is Christine A.  
12 Varney, representing the American Hospital Association.  
13 She is a partner in Hogan & Hartson and a former FTC  
14 Commissioner. We welcome her back.

15 With that, I turn it over to Dr. Desmarais for  
16 his remarks.

17 DR. DESMARAIS: Thank you very much. The  
18 Health Insurance Association of America appreciates the  
19 opportunity to participate in these hearings. I think  
20 it's important to point out that our member companies  
21 provide not only medical expense insurance, but the full  
22 array of health insurance products, including disability  
23 insurance, dental insurance, long-term care insurance,  
24 stop loss and supplemental coverage.

25 What I'd like to do with my seven minutes is,

1 at least, introduce the topic of the health insurance  
2 marketplace and say a few words about that, and also talk  
3 about two issues of particular concern to us that I think  
4 are relevant to today's sessions.

5 Insurers and health plans are often described  
6 as having untold amounts of market power and also said to  
7 be exempt from antitrust scrutiny, while providers are  
8 often described as having little countervailing power to  
9 negotiate fairly with insurers. We think this is a  
10 deeply flawed assessment.

11 In actuality, the health insurance market is  
12 both highly competitive and highly regulated. According  
13 to a recent study, the number of managed care  
14 organizations competing in each of the top 40 MSAs in the  
15 country averaged 14. So, there were 14 competitors in  
16 each of those markets on average, with some as high as 41  
17 different competing organizations in one market.

18 In addition, each of those organizations was  
19 found to offer, on the average, a choice of more than  
20 three different types of products in each area, obviously  
21 creating a very diverse marketplace.

22 I'd also point out that this is not a static  
23 market. Our member companies are busy creating other  
24 options, including what is now being described as  
25 consumer-driven products. In addition, new technology,

1 in particular, the Internet, is providing new ways for  
2 consumers to do comparative shopping for their health  
3 insurance products.

4 I should also add, as we talk about the  
5 insurance marketplace, that there's not just one  
6 marketplace. First, there's individual insurance  
7 products, and that's a marketplace unto itself. There's  
8 small group insurance marketplace, which has, again,  
9 different kinds of issues. You also have to remember  
10 there's a great number of people in this country,  
11 probably including many of the people in this room, who  
12 receive coverage through self-insured health plans  
13 through large employers. So, there's a great deal of  
14 diversity out there.

15 In addition, in each case, we're often talking  
16 about PPOs, HMOs, point of service. So, again, there's  
17 not just one flavor in the marketplace.

18 To understand this current marketplace, I also  
19 think it's important to recognize that insurers are  
20 subject to intense governmental scrutiny of their  
21 business practices. State insurance departments review  
22 and approve policy forms. They perform market conduct  
23 examinations, they investigate consumer complaints. They  
24 also regulate the form and substance of information  
25 disclosures to consumers. They regulate insurers'

1 investment practices. They also regulate the  
2 discontinuance and replacement of insurance policies and  
3 even claims payment practices.

4 Further, McCarran-Ferguson notwithstanding, all  
5 insurers must be subject to antitrust laws, not only  
6 state antitrust laws and rate regulation, and a lot of  
7 other requirements that are enforced by state's attorneys  
8 general and insurance regulators, but even then, insurers  
9 are not free from all aspects of federal antitrust laws  
10 and, in particular, they continue to be subject to  
11 federal prohibitions against anti-competitive practices,  
12 such as price fixing, bid rigging, market allocation or  
13 boycotting.

14 On the other side of the equation, I believe  
15 it's fair to say that physicians and providers currently  
16 have significant market power and plenty of opportunities  
17 to legally negotiate with health plans through group  
18 practices, IPAs, the use of the messenger model or by  
19 creating qualified risk sharing or clinically integrated  
20 joint arrangements.

21 In addition, employers have expressed a desire  
22 for less restricted managed care plan designs and access  
23 to large provider networks. All of this puts physicians  
24 and hospitals and other providers in a position of power  
25 in negotiations with health insurance plans because these

1 plans need to contract with large numbers of physicians  
2 or with specific physicians and hospitals in order to  
3 satisfy customer demands.

4 Finally, Paul Ginsburg from the Center for  
5 Studying Health System Change recently testified that one  
6 of the factors contributing to the increase in the cost  
7 of health insurance is increased consolidation of  
8 hospitals and the subsequent increase in their bargaining  
9 clout with insurers.

10 In the remaining couple of minutes allotted to  
11 me, I'd like to now turn to two areas, two issues. The  
12 first one has to do with information exchange activities  
13 that are being sponsored by various physician  
14 organizations. What I'm talking about is exchanges that  
15 include the collection and dissemination of actual  
16 reimbursements for specific procedures paid to physicians  
17 by named insurers. Both the Department of Justice and  
18 the Federal Trade Commission have recently reviewed  
19 proposals for such information exchanges and concluded  
20 that they fall within one of the safety zones in the  
21 statements of antitrust enforcement policy.

22 However, we find it hard to comprehend how such  
23 information can be utilized in a truly pro-competitive  
24 manner. In fact, one of the sponsoring organizations  
25 that recently received approval for such information

1 exchange has described its activities as a "public  
2 relations campaign to educate the general public about  
3 the policies and procedures, including depressed  
4 reimbursement by third party payers in Dayton."

5 We think that the recent decisions depart from  
6 previous federal actions. For example, a 1985 FTC  
7 advisory opinion states, "A danger in the dissemination  
8 of average price information to physicians who currently  
9 charge varying prices and may provide services of varying  
10 levels of quality can be that the state average may,  
11 through tacit or express agreement, serve as a focal  
12 point for artificial price conformity."

13 Suffice it to say that HIAA is concerned that  
14 the new, more permissive attitude could dramatically  
15 increase the number of such informational exchanges. The  
16 result could be price inflation, price fixing as  
17 physicians compare rates from one city to the next,  
18 looking for the highest rates paid by any named insurer.

19 We recommend that both the Department and the  
20 FTC reevaluate their recent decisions. At the very  
21 least, we believe that they should evaluate the potential  
22 anti-competitive effects of allowing physician  
23 organizations to disclose payer specific reimbursement  
24 data. As many of you know, in terms of collecting data  
25 from the physicians, they don't release physician-

1 specific information and it has to be aggregated. On the  
2 other hand, the current information exchange proposals  
3 will disclose specific insurer payments and not be  
4 aggregated in the same way.

5 The last issue I'd like to touch on is one that  
6 I addressed when I appeared at a workshop sponsored by  
7 the FTC last fall, and I'm referring to the MedSouth  
8 decision, which last February there was an FTC advisory  
9 opinion that broke new ground by advising MedSouth, a  
10 Denver area IPA, that its proposed clinically integrated  
11 joint arrangement would be sufficient to allow  
12 participating physicians to collectively bargain for  
13 fees.

14 During last fall's workshop, I discussed in  
15 great detail HIAA's concerns and I won't repeat all of  
16 that, but we remain uncertain at this point about how the  
17 Commission plans to monitor MedSouth's operations in  
18 order to ensure that it will function as proposed and not  
19 violate antitrust law.

20 In that regard, I think there are three  
21 challenges the Commission will face: Determining what  
22 kind of clinical efficiencies have actually taken place;  
23 understanding whether the reasons for any price increases  
24 in that format and whether those price increases are  
25 driven by some kind of an increase in quality or value or

1 simply due to anti-competitive practices; and lastly,  
2 determining whether that network remains truly non-  
3 exclusive.

4           Moreover, by issuing the MedSouth opinion, the  
5 FTC staff has basically provided a road map to any other  
6 physician organization to basically replicate the same  
7 approach and arguably then allow them to collectively  
8 negotiate on the basis of fees.

9           We are really concerned about this. We're not  
10 sure the FTC has the resources it would need to monitor  
11 what is going on, and we really don't think that simply  
12 relying on complaints from the field will be adequate to  
13 protect the public.

14           In closing, let me say that, again, we  
15 appreciate the opportunity to participate in this  
16 workshop and we look forward to continuing to work with  
17 both the FTC and the Department of Justice, as well as  
18 the other stakeholders to ensure that we have a  
19 competitive marketplace. Thank you very much.

20           (Applause.)

21           MR. BRENNAN: Thank you. Dr. Doran?

22           DR. DORAN: Good afternoon, everybody. Thank  
23 you. The American Academy of Pediatrics is pleased to be  
24 able to present its testimony today. I am Tim Doran, as  
25 mentioned, a practicing pediatrician and Chairman of the

1 Department of Pediatrics at the Greater Baltimore Medical  
2 Center in Baltimore.

3 The American Academy of Pediatrics is an  
4 organization of 57,000 primary care pediatricians,  
5 pediatric medical subspecialists, pediatric surgical  
6 specialists dedicated to the health, safety and well-  
7 being of infants, children, adolescents and young adults.  
8 Today, I speak to you both as a representative of the  
9 AAP, but also as a solo pediatrician.

10 In my comments today, I will first describe the  
11 health care marketplace for children and then describe  
12 market distortions that impact access to care and the  
13 ability for pediatricians to provide quality care to  
14 children.

15 There are three health insurance markets for  
16 children: The commercial market; the public market; and  
17 the uninsured. In 2001, 57 million children and young  
18 adults through age 21 were insured in the commercial or  
19 private market. The public market, primarily Medicaid  
20 and the State Children's Health Insurance Program, SCHIP,  
21 covered another 18.8 million children, playing a vital  
22 role as a health care safety net. Medicaid is, in fact,  
23 the largest single insurer of children and while over 50  
24 percent of Medicaid enrollees are children, they account  
25 for only 22.9 percent of Medicaid spending.

1                   Finally, 12.5 million children and young adults  
2                   are estimated to be uninsured and must seek their health  
3                   care through public health clinics, emergency rooms and  
4                   other providers of charity or low cost care.

5                   Pediatricians play a crucial role in providing  
6                   health care to children. Pediatricians provide nearly 70  
7                   percent of children's visits to primary care physicians.  
8                   Theoretically, pediatricians may have the flexibility to  
9                   set fees they charge, and I'm glad to know I have all  
10                  this market power that I didn't know about, but as a  
11                  practical matter, this often has little or no  
12                  correspondence to the payment they actually receive.  
13                  Because of their small size, the vast majority of  
14                  physician groups do not have the leverage, certainly from  
15                  my perspective, to negotiate with health plans, and I  
16                  have been in a large consortium with a few pediatricians  
17                  and other physicians, multi-specialty physicians before  
18                  my current job now as a private pediatrician.

19                  They're expected to sign contracts as-is.  
20                  Pediatricians may not always be allowed to see fee  
21                  schedules before signing contracts. Equally troubling,  
22                  health plans' coding and bundling practices are usually  
23                  not made available. In some cases, contract language  
24                  eliminates a physician's right to appeal such decisions.  
25                  In others, health plans reserve the right to change the

1 fee schedule.

2 My personal experience is that one insurer  
3 provided excellent reimbursement initially then  
4 dramatically lowered reimbursement rates after my  
5 practice accepted large numbers of their members. A  
6 classic bait and switch.

7 Mr. Greaney's comments I appreciated about the  
8 sumo wrestlers, but I almost feel like it's the sumo  
9 wrestler against the 110-pound weakling, again, from our  
10 perspective.

11 Another factor that undermines a pediatrician's  
12 ability to negotiate is the very limited information  
13 available on the provision of health care for children.  
14 Access to information drives allocation of resources,  
15 promotes innovation and invention and brings parity to  
16 those at the negotiating table. You've heard these  
17 themes.

18 While health plans are free to make decisions  
19 about coverage and reimbursement, the Medicare Resource  
20 Based Relative Value Scale, RBRVS, Fee Schedule, in fact,  
21 serves as the national standard. Yet, children are often  
22 inadvertently left out of this system since it is  
23 primarily Medicare driven. Medicare payment policies  
24 mandated by CMS have a significant impact on Medicaid and  
25 its reimbursement policies. A new forum has to be

1 developed to discuss key Medicaid payment and operational  
2 issues and to advise CMS and Congress on physician coding  
3 and payment policies related to state Medicaid programs,  
4 especially for children.

5 A quick example of the misfit in fee schedule  
6 is the immunization administration fees. I spend  
7 literally hours of time explaining to anxious mothers the  
8 lack of scientific evidence, for instance, linking MMR  
9 and autism. I'm sure you've heard of this. Yet, my  
10 administration fee for childhood vaccines is exactly the  
11 same as an adult who walks in and receives a flu shot  
12 from the nurse in the office. So, there are clear  
13 inequities in that kind of a situation.

14 At a time when many pediatricians are unable to  
15 negotiate appropriate reimbursement, they're also  
16 experiencing factors that increase the cost of providing  
17 care, rising medical malpractice premiums, rising costs  
18 associated with regulatory compliance. In recent years,  
19 physicians have also come under greater scrutiny for  
20 fraud and abuse and are anxious about that, yet  
21 physicians who are audited for fraud are audited for  
22 fraud in an environment where there are no clear  
23 guidelines.

24 The up-coding issue that was mentioned before  
25 is an issue for me every day. I see children and it's

1       unclear. They could be coded in two different ways and I  
2       have that fear in the back of my mind, am I up-coding or  
3       is this the appropriate code. There is not really --  
4       there are lots of gray areas in the coding situation.

5               Pediatricians also have a limited ability to  
6       leave a market because they're committed to their  
7       patients. I'm sure as many of you who have children in  
8       this room know, they're very close ties with your  
9       pediatricians and the ability to just leave those  
10      patients to go elsewhere is difficult for most  
11      pediatricians.

12              Medicaid reimbursement rates are, on average,  
13      about 64 percent of Medicare rates nationally for the  
14      same codes. Yet, more than half of pediatricians accept  
15      all Medicaid patients who contract their practices.

16              All of these factors make it difficult to  
17      provide high quality care to children. There are a  
18      number of things that the AAP recommends to begin to  
19      rebalance the relationship between health plans,  
20      pediatricians and our children.

21              First, the continued consolidation of the  
22      health insurance market poses a risk in our minds. We  
23      urge the FTC and the DOJ to bring greater scrutiny to the  
24      health insurance industry and its contracting practices.

25              Second, the Academy calls for legislation that

1 would allow physicians to negotiate, as mentioned  
2 earlier, on a level playing field with health plans. We  
3 ask for the FTC and DOJ to provide clearer guidance on  
4 what is currently allowed and to take a leadership role  
5 in helping to initiate such discussions between health  
6 plans and physician groups.

7 Third, the Academy supports medical liability  
8 insurance reform. The professional liability coverage  
9 marketplace is undergoing significant stress and strain.  
10 Without reform, the increased costs of professional  
11 liability insurance will result in increased costs of  
12 health care.

13 Fourth, the Academy supports the creation of a  
14 national Medicaid database to ensure pediatricians have  
15 parity in transaction costs and choice of contractual  
16 arrangements.

17 Fifth, the Academy also supports the creation  
18 of a national Medicaid payment authority or advisory  
19 commission to address the many physician payment issues  
20 related to the Medicaid program.

21 Sixth, the Academy is deeply committed to  
22 protecting the 18.8 million children who receive health  
23 care through Medicaid and SCHIP. Efforts to strengthen  
24 these programs through enhanced funding and simplified  
25 and continuous enrollment policies will remedy much of

1 the problem of un-insurance and under-insurance in  
2 children.

3 Thank you for the opportunity to speak today.  
4 The American Academy of Pediatrics stands ready to assist  
5 you as you're examining these issues in more detail as  
6 you go forward. Thank you.

7 (Applause.)

8 MR. BRENNAN: Dr. Opelka?

9 DR. OPELKA: Good afternoon. I appreciate the  
10 opportunity to address you today. I am a physician and  
11 it is my mission to deliver, what I believe, is the  
12 highest quality of health care to every patient. As a  
13 surgeon, I'm dedicated to the ethical practice of  
14 surgery. The single most important aspect of my practice  
15 is my interaction with my patients. I'm Frank Opelka, as  
16 you've been told, Vice Chief of Surgery at the Beth-  
17 Israel Deaconess Medical Center in Boston, Massachusetts.

18 I speak to you today from my own experience as  
19 a physician and on behalf of the American College of  
20 Surgeons, an organization founded to raise the standards  
21 of surgical practice and to improve care for the surgical  
22 patients. With more than 64,000 members, the College is  
23 the largest organization of surgeons in the world.

24 Our commitment to our patients is unwavering.  
25 We believe that the commitment reaches far beyond the

1 operating room. As a surgeon, I must always place the  
2 needs of my patient before my own. If nothing more, I am  
3 first and foremost an advocate for the health and the  
4 welfare of my patients.

5 The College commends the Federal Trade  
6 Commission and the Department of Justice for undertaking  
7 these hearings. Health care is an evolving market, a  
8 complex market. If consumers are to realize the maximum  
9 potential for the delivery and financing of health care  
10 services, we must all look to the competitiveness of our  
11 actions.

12 To that end, let me begin by stressing the  
13 importance of competition in the health care system.  
14 Competition is the driving force that can lead to  
15 innovation, quality improvement and improved access to  
16 health care. It will forever play an important role in  
17 ensuring free markets.

18 My comment today will focus on a number of  
19 issues important to surgeons and the effects of current  
20 antitrust laws and enforcement policies on physicians  
21 and, importantly, on patients. Of greatest concern is  
22 the unyielding power of health insurance, including  
23 health plans.

24 In many parts of the country, a small number of  
25 companies with significant market power dominate the

1 health insurance market without sufficient leverage.  
2 Insurers offer surgeons take-it-or-leave-it medical  
3 services agreements. Insurance companies set policies  
4 and prices for surgical care with little or no direct  
5 relationship to the actual cost for providing that  
6 service. In an increasing number of markets, physicians  
7 find themselves with little left on the table to  
8 negotiate. Yes, insurance plans are widely credited with  
9 stabilizing the growth rate of health care expenditures,  
10 but at what cost?

11 The primary objective of insurance is not the  
12 provision of health care of the highest quality, but the  
13 pursuit of profits. As a physician, I am forced to  
14 accept lower fees with no relationship to that cost of  
15 service. I've waded through stacks of paperwork and  
16 managed countless administrative burdens. Frankly, as an  
17 individual physician, I feel powerless. I, alone, lack  
18 the bargaining power to compel change for the good of the  
19 care delivered to my patients.

20 Cost shifting was once the remedy to ensure a  
21 stable practice, but this no longer a solution for  
22 surgeons. Rising practice expenses, as a result of the  
23 medical liability premiums and the regulatory burdens,  
24 are too great. We must provide services in a fiscally  
25 viable manner. With underpayment, sometimes this results

1 in a decrease in the number and the type of services we  
2 can provide. This results in insurers essentially  
3 rationing care.

4 For our discussion today, I pose the following  
5 questions. First, as discussed previously, we have seen  
6 unprecedented consolidation in the health insurance  
7 industry over the past decade. According to the SEC  
8 filings, the 10 largest health insurers account for  
9 almost 50 percent of commercial enrollees. That provides  
10 coverage to more than 88.8 million Americans. Have these  
11 mergers yielded sufficient market efficiencies?

12 Second, physicians have been left with little,  
13 if any, ability to negotiate with insurers. The  
14 resulting decrease in fees have made it difficult in many  
15 areas to find recruits for new physicians.  
16 Simultaneously, older doctors are choosing to retire  
17 early in lieu of accepting shrinking fees with rising  
18 costs, all of this while the patient demand is  
19 increasing. Now, certain markets have fewer specialists,  
20 like surgeons, to serve these increased patient demands.  
21 Is this a market imperfection?

22 Third, unlike all other actors in the health  
23 care marketplace, insurance companies may agree amongst  
24 themselves to raise prices and to restrict coverage. In  
25 fact, they may engage in a host of anti-competitive

1 activities. In times of economic prosperity, competition  
2 works to keep them from vying for greater market share.  
3 But in economic downturn, they may collectively raise  
4 prices without fear of prosecution due to the protections  
5 embodied within the McCarran-Ferguson Act, which harkens  
6 back to an era when insurers had less power.

7           Next, physicians remain skeptical of managed  
8 care payment policies. Questioning all product clauses,  
9 undisclosed fee schedules, unilateral amendments by  
10 payers and delayed payments. The insurer has no  
11 incentive to meet its contractual obligations with prompt  
12 payment in a timely manner.

13           Insurer pre-certification for surgical services  
14 does not ensure payment for services rendered. Often,  
15 the company may deny a claim, even after the procedure  
16 was pre-certified. Are these practices abusive?

17           As a result of the health insurers' increased  
18 market power, physicians continue to see greater  
19 encroachment into the doctor/patient relationship. Most  
20 notably, the restrictive definitions of medical  
21 necessity. Aren't doctors, not health plans, best suited  
22 to determine the quality of care on an individual basis?

23           Surgery appreciates innovative new care  
24 opportunities for our patients. Insurers, however, are  
25 not quick to cover these new services, acting as a

1 gatekeeper to improved quality. Even after insurers  
2 cover these innovations, there is no reasonable  
3 consideration to cost structure or reimbursement  
4 frequently prohibiting the urgent implementation. And  
5 isn't it the patient who suffers most from the slow  
6 acceptance of innovations? Does a market imperfection  
7 exist where patients cannot obtain the best care  
8 available at any cost?

9 Even as physicians attempt to stabilize their  
10 footing in the marketplace by forming physician  
11 organizations, insufficient guidance exists during a  
12 period of increased enforcement actions. There remains  
13 substantial confusion about what constitutes sufficient  
14 clinical integration for a fee-for-service network to  
15 quality for rule of reason analysis.

16 The greater subjectivity implicit in the  
17 analysis of quality and clinical integration rendered  
18 definition of this alternative safety zone as  
19 unnecessarily vague. After MedSouth, what constitutes  
20 sufficient integration?

21 With the emergence of physician-owned specialty  
22 hospitals, some general hospitals have been denying  
23 privileges to those who participate in these ventures,  
24 particularly in geographic areas where there has been  
25 significant consolidation of hospital ownership. Does

1 the refusal to deal with physicians participating in  
2 these ventures raise antitrust concerns?

3 Let me conclude by telling you that the College  
4 of Surgeons was pleased to read the advisory opinion  
5 issued early this month to PriMed Physicians. As I noted  
6 earlier, advocacy is an important part of my  
7 responsibility as a physician. The College believes the  
8 surgeon's role includes informing patients, other  
9 physicians, employers, and payers about the operation of  
10 the health care market.

11 Most importantly, we believe that this can be  
12 accomplished without injury to competition. We are glad  
13 that the FTC agrees.

14 I thank you for the opportunity to participate  
15 in the roundtable concerning health care competition and  
16 law policy. I look forward to participating.

17 (Applause.)

18 MR. BRENNAN: Thank you. Mr. Sfikas?

19 MR. SFIKAS: The American Dental Association  
20 would also like to thank the Federal Trade Commission and  
21 the Justice Department for this invitation. You know,  
22 when I leave Chicago in February, I seldom go to a place  
23 that has worse weather than Chicago. That's not the case  
24 today. So, I may be leaving a little early so that I can  
25 catch an airplane and go back to Chicago.

1                   I'm going to talk about three things. I'm  
2 going to talk about applying the competition law to the  
3 dental profession, some concerns that we have about  
4 quality and also concerns that we have regarding the  
5 insurance market. There are difficulties that  
6 competition law presents, particularly in the  
7 professional context, such as, for example, applying the  
8 antitrust laws to professional ethics codes. The pro-  
9 competition role of professional ethics codes is  
10 especially true for professional advertising.

11                   Consumers frequently lack information to  
12 adequately evaluate professional services and there is  
13 little standardization of these services. The layperson  
14 cannot readily evaluate the competence of a dentist,  
15 doctor or other health care professional's advertising.  
16 Advertising by professionals poses special risks of  
17 deception. Thus, professional deception is a proper  
18 subject of an ethical code. Indeed, the Supreme Court,  
19 in one of its landmark cases, *Bates vs. State Bar of*  
20 *Arizona*, noted that professional associations have a  
21 special role to play in ensuring that professional  
22 advertising flows both freely and cleanly.

23                   In the same case, the Supreme Court stated that  
24 advertising claims as to quality of services are not  
25 susceptible of measurement or verification. Accordingly,

1       such claims may be likely to be misleading and,  
2       therefore, warrant restrictions.

3               A dental association's ethical codes, which  
4       preclude false and deceptive advertising, are pro-  
5       competitive because they prevent deceptive advertising.  
6       In the competitive context, eliminating non-truthful  
7       advertising reduces transaction costs. In the dental  
8       profession, ethics codes are enforced by the local and/or  
9       state dental associations with the right of appeal to the  
10      American Dental Association.

11              However, the prolonged involvement of the  
12      Federal Trade Commission in filing complaints against  
13      health care associations involving advertising has  
14      completely discouraged the state and local dental  
15      associations from policing false and misleading  
16      advertising in the dental profession. The fear is that  
17      if the FTC were to file a complaint, the state dental  
18      association or local association might have to litigate  
19      this case before the ALJ, in front of the full commission  
20      and one of the Courts of Appeals and ultimately in the  
21      United States Supreme Court. Although one of the state  
22      dental associations was successful in pursuing that  
23      route, the other dental associations still stand back and  
24      determine that if they were to have to face that same  
25      sort of litigation with the federal government, the costs

1 would be overwhelming.

2 So, at the present time, most false and  
3 misleading advertising dealing with dentists is going  
4 completely unregulated. The states do not have the  
5 resources with which to police false and misleading  
6 advertising, so that we would request that the FTC either  
7 make it abundantly clear that false and misleading  
8 advertising can be prosecuted by the state dental  
9 associations, or alternatively take a case itself, one  
10 involving false and deceptive advertising, involving a  
11 dentist and prosecute that case.

12 On the subject of quality, the dental  
13 profession has grave concerns with reference to the FTC  
14 determining antitrust cases which require quality  
15 judgments. The dental profession has no problem in  
16 applying the antitrust laws to the business side of the  
17 profession, but when it comes to quality, the dental  
18 profession believes that it is the dentists who  
19 understand quality and not the Federal Trade Commission.

20 Finally, the dental association is also  
21 troubled by the concentration in the insurance industry.  
22 The profession believes that -- we've heard this already  
23 and I'll repeat it, that there is not a level playing  
24 field with the insurance companies when it comes to  
25 enforcing the antitrust laws. There are certain markets

1 in the United States where it appears that certain  
2 insurers have monopsony power. To avoid the  
3 professionals from undertaking self help, which is  
4 something we in the profession would discourage, would  
5 not like, and I'm sure that the FTC and the Justice  
6 Department would not tolerate that either.

7 In any event, we would encourage the Federal  
8 Trade Commission and the Justice Department to scrutinize  
9 the insurance market because of the concerns that we have  
10 over monopsony power in certain markets in the United  
11 States. Again, thank you very much for this invitation.

12 (Applause.)

13 MR. BRENNAN: Thank you. Next is Ms. Carson-  
14 Smith.

15 MS. CARSON-SMITH: Good afternoon. I'm  
16 Winifred Carson-Smith and I am Nurse Practice Counsel for  
17 the American Nurses Association, and I am here  
18 representing them and I want to, first of all, thank you  
19 for the opportunity to testify today.

20 ANA represents the interests of the nation's  
21 2.7 million registered nurses throughout 54 constituent  
22 member state and territorial associations and over  
23 150,000 members. ANA also has 13 nursing organizational  
24 affiliates, collectively representing another several  
25 hundred thousand additional nurses. On behalf of these

1 nurses and specifically advanced practice registered  
2 nurses, APRNs, I am presenting this testimony.

3 I would like for you to keep in mind that the  
4 people I represent, the nurses I represent, the  
5 individuals I represent are scared to come forward and  
6 testify. In many instances, the individual nurse  
7 practitioner faces certain challenges in the marketplace  
8 that compel him or her not to come forward and testify  
9 because they fear having employment and those are the  
10 people that my association authorized me to represent  
11 today.

12 Evolving over 35 years ago, the category of  
13 practitioners that I am discussing includes nurse  
14 practitioners, nurse midwives, nurse anesthetists and  
15 clinical nurse specialists who have been prepared at the  
16 Master's level to provide various levels of primary and  
17 specialized care. In lieu of making references to all  
18 these sub-categories every time I speak of them, I will  
19 refer to them with the terms APRN or nurse practitioner,  
20 NP.

21 Those who envisioned this role 35 years ago  
22 envisioned the evolution of a clinician who would work  
23 independently or in collaboration with physicians and  
24 other providers. Early definitions characterized NP  
25 roles as providing primary care in a variety of settings.

1 Early on, many NPs were denied hospital nursing  
2 privileges and the evolution of the nursing role was not  
3 consistently welcomed within nursing. Since that  
4 development, NPs have sought recognition both inside and  
5 outside of nursing. However, the definition and scope of  
6 NP practice has evolved with more independent clinical  
7 decision making.

8 Think now of a new paradigm, one where nurses  
9 or nurse practitioners could enter an equitable market in  
10 all aspects, a market where they could actually compete.  
11 What would health care be like? What would the costing  
12 and valuation of health care be like? We constantly  
13 question that and we have considerations, and that is why  
14 we push for change.

15 Does this market exist? No, it does not. We  
16 want to change that market and we need doing so. Nurse  
17 practitioners or APRNs are looked upon very highly and  
18 very favorably by docs when they're employees, but when  
19 they attempt to be independent practitioners, that's when  
20 the rubber hits the road and the competition truly  
21 begins, and it begins in such a fashion that we're  
22 working in an inequitable marketplace.

23 With statutory and licensure recognition of  
24 nurse practitioner practice, many in nursing believe that  
25 the new profession would gain acceptance and the ability

1 to practice as primary care providers. Today, all states  
2 recognize nurse practitioners through legislation or  
3 regulation and all but 50 states have authorized nurse  
4 practitioners to prescribe. Thirteen states allow nurse  
5 practitioners to prescribe controlled substances without  
6 physician involvement. An additional 32 states allow  
7 nurse practitioners to prescribe controlled substances  
8 with physician involvement. At least 12 states recognize  
9 nurses as primary care providers for their public  
10 programs and another 12 states have anti-discrimination  
11 laws to protect nurse practitioner practice and mandate  
12 non-discrimination in privileging and credentialing.

13 With all these protections then, why is it such  
14 a problem for an advanced practice nurse to practice  
15 independently or alternatively bill independently?

16 Concern about the perceptions of physicians,  
17 the nursing community, when creating the nurse  
18 practitioner role debated potential structures for  
19 advanced practice legislation and decided to advocate for  
20 a structure that would statutorily mandate collaborative  
21 practice. As most health care providers know,  
22 collaborative practice is expected and anticipated  
23 because when you provide health care, you provide it as a  
24 team member. However, the nurse practitioners took the  
25 usual step to get their role acknowledged, of mandating

1           it within statute.

2                         Unfortunately, docs jumped on this and turned  
3           it around. In lieu of us having a role where we actually  
4           collaborate, there was a use of this term to create  
5           mandated supervision, practice agreements or other  
6           impediments to practice. In short, it was used as an  
7           effort to control the collaborative process and to  
8           mandate employment of nurse practitioners.

9                         The catch-22 between mandated legislative  
10          collaboration and physician support has created an  
11          infrastructure which makes independent practice for APRNs  
12          extremely cumbersome and economically unfeasible.

13                        Nurses can and initially could -- nurse  
14          practitioners could practice independently without  
15          physician supervision in economically under-served areas.  
16          However, in urban areas, they must be supervised or in  
17          collaborative relationships, and we believe that that is  
18          a market imperfection.

19                        Other laws have been structured to counteract  
20          the provision of nursing licensure laws. A classic  
21          example of changes in law designed to undermine the  
22          ability of nurses to practice independently have been  
23          provisions added into medical licensure laws to limit the  
24          number of arrangements between nurses and physicians.  
25          For example, a physician cannot collaborate with any more

1 than four nurses under certain laws, and if he or she  
2 chooses to collaborate with more, than that physician is  
3 disciplined.

4 Also, provisions have been added to medical  
5 practice acts to discipline physicians for failure to  
6 properly supervise APRNs and provisions have been added  
7 to medical and nursing practice acts to create advisory  
8 boards or committees to oversee advanced practice  
9 regulation.

10 I, personally, in my 12 years of working with  
11 the American Nurses Associations, have seen five  
12 instances where the multi-disciplinary boards have been  
13 used to limit or impede prescriptive authority or to  
14 limit or impede the rules that are developed related to  
15 collaboration.

16 Some laws have been enacted to promote  
17 alternative arrangements to increase the market strength  
18 of physicians. Physician collective bargaining bills  
19 fall into that category. The ANA has worked with states  
20 to oppose this legislation in part because allowing  
21 physicians to collective bargain typically minimizes the  
22 ability of nurse practitioners and advance practice  
23 nurses to obtain arrangements to practice independently.

24 Also, with physician collective bargaining,  
25 APRNs are usually blocked out of the collective

1 bargaining group and have no protections against the  
2 activities of the larger physician-dominated unit. This  
3 legislation ultimately undermines competition between  
4 nurse practitioners and physicians. Any willing  
5 providers laws have been passed to equalize the market,  
6 then challenged or interpreted to give disproportionate  
7 power to existing market forces.

8 Originally designed to ensure that any licensed  
9 health care provider authorized to provide the service  
10 would be allowed to contract with managed care providers,  
11 the any willing providers laws have been interpreted,  
12 restructured and interpreted over again to, one, cover  
13 only physician practice; two, allow the managed care  
14 company to choose the provider, as to do otherwise would  
15 grant inappropriate interference into business decision  
16 making; or three, negate the provisions as the state laws  
17 have been held to violate ERISA.

18 A case is currently before the Supreme Court to  
19 address concerns created by these types of laws. That  
20 case is Kentucky Association of Health Plans, and because  
21 I don't want to run over my time, I'm not going to go  
22 into the details of it.

23 Additionally, the environment around health  
24 care reimbursement has created serious impediments to  
25 NP/APRN practice. Insurance companies and the government

1 use payment codes based on a medical model of care and  
2 designed by non-governmental organizations who continue  
3 to own and control the coding process. Such ownership  
4 and control of the existing reimbursement codes by non-  
5 governmental entities, combined with the widespread  
6 health care infrastructure that supports such use of the  
7 codes, creates an unfair disadvantage for non-physician  
8 practitioners.

9 The payment and coding process is the backbone  
10 of any health care organization or entity. One is paid  
11 based solely on the codes. Originally, the coding was  
12 designed to address physician practice only and was later  
13 expanded to cover non-physician practice. Fiscal  
14 intermediaries that contract with the government, review  
15 and process claims and often have problems determining  
16 appropriate application of reimbursement codes for NPs  
17 and APRNs. Thus, the fiscal intermediary determines if  
18 the skill sets of the nurse practitioners allow him or  
19 her to take the proper steps related to the diagnostic  
20 codes used. If the fiscal intermediary does not believe  
21 the nurse is competent to work at the skill level  
22 required by the code, that coding is denied. The nurse  
23 must code at a lesser code for a lower reimbursement.

24 Coding challenges are cumbersome, complex and  
25 time-consuming and decisions tend to favor the fiscal

1 intermediary. In the past, the fiscal intermediary could  
2 create an additional set of codes specific to  
3 reimbursement responsibilities, which was applicable only  
4 to the care process through that fiscal intermediary. In  
5 doing so, inconsistencies occurred in the interpretation  
6 of the primary and the extrapolated code. Nurse  
7 practitioners with businesses have to gingerly address  
8 the mine field of coding without comprehensive direction  
9 or guidance from coding manuals or the government.

10 Although nursing codes and coding exist, one  
11 often gets conflicting advice from the experts. This is  
12 an important concern in the existing health care  
13 environment where all health care practitioners and  
14 providers fear inappropriate coding, government audit and  
15 potential assessments or fines.

16 Further, with the enforcement of the HIPAA  
17 regulations and the standardization of reimbursement and  
18 other electronic transactions, the additional  
19 intermediary specific codes that were designed to address  
20 perceived deficits or inconsistencies in the  
21 reimbursement codes have been eliminated. Thus, the  
22 reimbursement infrastructure for nurse practitioners have  
23 little uniformity. Only those who are willing to tread  
24 on unknown territory, knowing that they might not get any  
25 reimbursement strike out at independent practice or bill

1 independently. There are some uncertainties and support  
2 for uniformity and reimbursement policies in physician  
3 practice. There isn't any certainly within nurse  
4 practitioner/APRN practice.

5 Additionally, the process for development and  
6 evaluation of codes begs for change. Nurses and other  
7 non-physician providers sit on advisory committees and  
8 make recommendations to a full committee of physicians.  
9 However, the advisory committee does not have full  
10 participation in the coding process. They have one vote  
11 for all of the non-physician providers.

12 In short, the process limits the ability of  
13 non-physician providers to have full participation in the  
14 coding process. Again, we believe that this is a market  
15 imperfection. Likewise, we believe there are  
16 imperfections in the medication certification process.  
17 The primary Medicare certification organization, the  
18 Joint Commission, treats nurse practitioners and other  
19 non-physician providers as licensed independent  
20 practitioners.

21 Although nurse practitioners are allowed to  
22 practice and prescribe independently in many states, this  
23 group of practitioners is lumped with other practitioners  
24 who are required by law and certification to practice in  
25 a supervised structure. The JCAHO standards mandate

1 physician review of care and treatment plans of licensed  
2 independent providers and further require physician  
3 supervision of complex care. This standard obviates the  
4 nurse practitioner patient relationship by forcing the  
5 nurse practitioner to introduce another practitioner into  
6 the relationship, regardless of the need for additional  
7 review or the patient's desires. It also increases the  
8 cost of care.

9 The patient is required to pay for his or her  
10 practitioners and the additional services of a physician.  
11 Moreover, the nurse practitioner has to explain why this  
12 third party is mandated to intervene in the hospital  
13 setting, when such interventions may not be required  
14 clinically. In short, the requirement creates a market  
15 balance toward protecting the status quo, and once again,  
16 we believe that is a market imperfection.

17 I could go on and on and on, but my testimony  
18 has been written. It will be available hopefully  
19 tomorrow. I provided you with attachments, and I'm sure  
20 that some questions will arise as a result of this  
21 testimony. I thank you once again for the opportunity to  
22 testify.

23 (Applause.)

24 MR. BRENNAN: Thank you. Ms. Varney?

25 MS. VARNEY: Thank you. As you've heard, my

1 name is Christine Varney and I'm here today representing  
2 the American Hospital Association and its nearly 5,000  
3 members. We're pleased to participate in the hearings.

4 Let me take a moment on my own first and  
5 apologize to pediatricians worldwide. I am one of the  
6 mothers who comes in with the French study translated  
7 into English in alternative management of asthma, or the  
8 Canadian study on prophylactic administration of  
9 antibiotics before it's been published in the U.S. So, I  
10 know what you're talking about and we all apologize.

11 (Laughter.)

12 MS. VARNEY: But that's part of why health care  
13 today is quite different than it was five or 10 years  
14 ago. I think we have, with the advent of the Internet,  
15 as someone mentioned, and a new class of consumers who  
16 are much more aggressive. Maybe not always so good for  
17 the doctors who are trying to manage efficiently.

18 But the antitrust agencies need to understand  
19 the complexity and the recent trends in both the payment  
20 for and the delivery of health care services. Health  
21 care is not provided or paid for in a vacuum. We need to  
22 look at the financial, regulatory and community pressures  
23 in the system. At the same time, we must be aware that  
24 consumers, or in our world, patients, who have health  
25 insurance are struggling with rising health insurance

1 premiums. To understand rising health care costs, we  
2 must examine not only the delivery of service, but how  
3 those services are paid for, or as importantly, not  
4 paid for.

5 Spending on hospital services reflects the  
6 price that is paid and the quantity or volume of services  
7 that are delivered. If we look at the price side, the  
8 price paid by the majority of patients is fixed by the  
9 government, and in many cases, the price paid is less  
10 than the cost of the service delivered. For other  
11 patients, the hospital may never be reimbursed for  
12 services provided.

13 According to a Price Waterhouse Coopers report  
14 released last week and submitted with our written  
15 comments, the rise in health care spending is due  
16 primarily to the provision of more health care services.

17 Since 1997, the largest source of hospital  
18 spending growth has been increased volume. Simply put,  
19 more services are being demanded by more patients. This  
20 increase can be understood by looking at four principal  
21 factors. The first is the aging of the American  
22 population. As Americans grow older, they use more  
23 hospital services.

24 Second, lack of access to primary care and  
25 inadequate management of chronic diseases, such as asthma

1 and diabetes, continue to lead to expensive emergency  
2 room treatment. Every parent in this room has been in an  
3 emergency room with their kids, and you know what I'm  
4 talking about.

5 Third, patients are moving to less restrictive  
6 managed care plans and insurers are relaxing utilization  
7 controls so that now patients finally have access to more  
8 services.

9 Fourth, and finally, patients are being treated  
10 earlier with more aggressive and new, very expensive  
11 technologies, technologies that save lives. While the  
12 demand for and the provision of hospital services are  
13 rising dramatically, payment is not keeping pace.  
14 Together, Medicare and Medicaid account for more than  
15 half of all hospital volume. Payment rates for those  
16 programs are fixed. In aggregate, these payments are  
17 below the cost of providing hospital care.

18 At the same time, more people are demanding  
19 more hospital services. The costs of providing these  
20 services are rising while payment fails to keep pace.  
21 What this means is that the aggregate total margins for  
22 hospitals continue to fall. Contributing to falling  
23 margins is the skyrocketing growth of labor costs. In  
24 the face of a severe nursing shortage and shortages of  
25 pharmacists and technicians, hospital labor costs have

1           risen dramatically. In order to attract and retain  
2           qualified workers, hospitals increased hourly pay far  
3           more than other employers. Today, wages and benefits  
4           accounts for nearly 57 percent of all hospital costs.

5                       As input costs go up, it is not surprising that  
6           price will also rise. Other cost pressures include a  
7           staggering growth in the profusion of professional  
8           liability premiums, a phenomena that seems to be  
9           spreading. The PWC report found that premiums increased  
10          by 30 to more than 100 percent in 2002 alone. Although  
11          not a new development, a persistent financial pressure  
12          unique to hospitals is non-compensated care. Hospitals  
13          must provide emergency care regardless of the patient's  
14          ability to pay. In America today, there are 40 million  
15          uninsured.

16                       Judy, that was the number when we started the  
17          health care reform and it went down and it's back to what  
18          it was.

19                       DR. FEDER: I knew it was bigger than when we  
20          started.

21                       MS. VARNEY: In 2001, uncompensated care  
22          amounted to \$21.5 billion. We believe the cost of  
23          uncompensated care will continue to rise, putting more  
24          pressure on hospitals.

25                       As is apparent, the key drivers for growth in

1 spending on hospital care are unrelated to antitrust  
2 enforcement in the hospital sector. Rather, spending  
3 growth is due to increased volume, increased costs and  
4 the unique characteristics of hospitals. Although  
5 spending on hospital care account for 32 percent of total  
6 health expenditures in 2001, hospital spending is rising  
7 more slowly than spending on pharmaceuticals, payer  
8 overhead and profit, professional services and nursing  
9 homes. The PWC report contains more in-depth data and  
10 analysis on important hospital spending issues and I  
11 commend it to you.

12 Hospital consolidation, we've heard a lot about  
13 hospital consolidation yesterday and today and it's been  
14 blamed, by several, for driving up the cost of hospital  
15 care, and consequently, health care premiums. In  
16 response to these allegations outlined in the Blue Cross-  
17 Blue Shield Association report, we released a report  
18 today that clearly demonstrates such claims are  
19 unsubstantiated. The new report, authored by the  
20 respected health care economist, Margaret Guerin-Calvert  
21 from Competition Policy Associates, concludes that  
22 hospital merger activity does not explain the increases  
23 in spending for hospital services.

24 The report demonstrates that hospital  
25 consolidations cannot possibly account for the increased

1 spending on hospital care, but rather, such increases are  
2 explained by many factors. Not surprisingly, first among  
3 those factors are increased patient volume and increased  
4 costs of providing care.

5 The Blue Cross-Blue Shield Association report  
6 conclusions cannot be substantiated by the facts. For  
7 example, the number of hospital mergers has fallen  
8 steadily since 1998. In the last few years, less than 6  
9 percent of hospital facilities were involved in such  
10 transactions. During the same time frame, total  
11 aggregate margins for hospitals declined. This trend  
12 supports the findings that increased expenses and not  
13 revenues have driven up hospital spending. Increased  
14 spending on hospital care does not warrant a conclusion  
15 that greater antitrust enforcement is required in the  
16 hospital sector or that past mergers and changes in the  
17 market structure have generated price increases. In  
18 fact, in many cases, hospital mergers have yielded  
19 significant efficiencies and savings that have helped to  
20 control costs.

21 As a commissioner, I took the position that  
22 antitrust agencies should expand efficiency analysis in  
23 hospital mergers and that in the absence of severe  
24 competitive threats, efficiencies should be presumed to  
25 flow to the benefit of consumers. I never advocated that

1 we should not review hospital mergers, contrary to some  
2 popular belief. Although after losing seven or nine  
3 cases, you begin to wonder.

4           Recent years have been marked by both dramatic  
5 increases in input costs and increased pressure on most  
6 hospitals to spend on plant maintenance and improvement.  
7 Trends in managed care, government reimbursement and  
8 uncompensated care have also been significant factors  
9 affecting hospitals. As a result, many hospitals are  
10 grappling with very poor to moderate financial  
11 performance. These trends and related data provide  
12 useful background and valuable context for evaluating the  
13 hospital sector, including assessing the rationale for  
14 and the potential gains from mergers and consolidations.  
15 These trends do not, however, indicate that either past  
16 hospital mergers or consolidation hospital markets have  
17 caused price increases.

18           If the antitrust agencies are serious about  
19 determining whether competition policies or antitrust  
20 enforcement have a constructive role to play in  
21 understanding the cost of health insurance premiums, they  
22 must have a broader horizon than simply hospital  
23 consolidation. The FTC announced last fall that it would  
24 undertake significant economic research directed at  
25 hospitals. There appears to be no similar initiative at

1       either agency directed at HMOs, pharmaceuticals, medical  
2       device firms, or indeed any other sector of the health  
3       care economy, despite increasing levels of concentration.

4               A retrospective analysis of hospital mergers is  
5       meaningless if not undertaken in the context of all the  
6       changing market factors. We were heartened to hear Hew  
7       Pate yesterday outline his concern regarding the payer's  
8       role in rising health care costs. If the federal  
9       antitrust agencies truly seek to contribute in a positive  
10      way to understanding rising health care costs, we believe  
11      equal time and resources need to be dedicated to all  
12      sectors of health care, not just hospitals.

13              Hospitals are extremely complex organizations,  
14      operating in a highly regulated environment, where supply  
15      and demand are not always easily understood. The types  
16      of bricks and mortars industries with which the agencies  
17      are well-acquainted, such as grocery stores and car  
18      dealers, simply do not provide an apt comparison for  
19      analyzing hospital mergers.

20              These hearings are the opportunity for the  
21      federal antitrust agencies to broaden and improve  
22      government's understanding of how hospitals operate in  
23      today's health care environment. Specifically, these  
24      hearings provide a forum to fully examine all the factors  
25      that contribute to spending on hospital care. Thank you

1 very much.

2 (Applause.)

3 MR. BOTTI: Let me thank all of our panelists  
4 for their prepared remarks. What Jeff and I thought we  
5 would do today, if we may, is somewhat manage the  
6 competition and the marketplace of ideas we have going on  
7 here today. What we'd like to do is take a topic and one  
8 of us ask a few questions to a few of you and move  
9 through it that way rather than just have a free-for-all.

10 One thing that's coming up again and again this  
11 morning, this afternoon, in other conversations, is the  
12 question of whether payers are exercising some form of  
13 monopsony power due to increased concentration or some  
14 other factors. What I'd like to do is maybe start off  
15 with Dr. Opelka, if I can, because I think you expressed  
16 some concern over this concentration and how it's  
17 affecting surgeons, and ask you to expand on your  
18 experience.

19 Is it your view that we're seeing a reduction  
20 in the number of surgeons, the quality of surgical care  
21 due to the exercise of monopsony power? If I can, just  
22 to sharpen the question a little bit, should we not let  
23 payers negotiate for better rates? Is that always  
24 monopsony power?

25 DR. OPELKA: Okay. Are we seeing a reduction

1 in the number of surgeons to meet the demand? You might  
2 see more surgeons come out of the barn, but if you look  
3 at the patients' demand, the patients' demand is  
4 increasing. So, the way you might best measure whether  
5 we're meeting the demand is what's happening in the wait  
6 time, the time to get an appointment in the surgeon's  
7 office. It's not just a simple game of numbers. That's  
8 one.

9 And you may see that the wait times, in my  
10 practice, have gone from four weeks, which I find rather  
11 acceptable, to I'm now approaching three months. And to  
12 get someone in that office who's got an urgent issue  
13 means somebody's got a back door phone call and I've got  
14 to make arrangements to squeeze someone in between an  
15 operation or around lunch or some other example, just  
16 because the demand of the patients is increasing and the  
17 amount that they need, the time they need, the  
18 sophistication of the market that's coming in demands a  
19 lot more from a surgeon. It's becoming increasingly more  
20 difficult to meet that.

21 Secondly, you can look at what we termed the  
22 match, the number of people applying for residencies and  
23 how many of those places are filled. Even though there  
24 is demand for these services, the fact is that the  
25 medical students who see the rewards of the profession

1           diminishing and the work that's required and demanded of  
2           them increasing, they're moving away from surgery.  
3           They're floating off to something else saying, it just  
4           isn't worth this. The burden that's been put on me by  
5           the payers, the burden that's been put on me by the  
6           government to meet regulatory issues, they look and see  
7           the life of a surgeon who's sitting there at a 12-hour  
8           day and he's still got a long list of callbacks to try  
9           and manage, that's an issue.

10                         In terms of the quality of the surgeon that's  
11           out there, I think that's only improved, and it's  
12           improved for a lot of reasons. The educational tools,  
13           the teaching of surgeons has improved, the technology has  
14           improved, the medications have improved. A lot of the  
15           integration and care and the IT technology has improved.  
16           So, those are all good things.

17                         The down-side is that we work closely --  
18           surgeons can't live without a hospital. We work closely  
19           with that hospital, and if we don't have coverage,  
20           nursing coverage, if we don't have the ability to get  
21           into an operating room, if the latest technology has come  
22           out there or the latest device has come out there or the  
23           latest pharmaceutical has come out there, but it is so  
24           prohibitively expensive that we can't carve it out with  
25           the insurance company to get this thing taken care of,

1           that patient can't be offered that service. We can't get  
2           into that market.

3                        So, the hospital has to pick and choose which  
4           loss leaders they can tolerate to actually accommodate  
5           their business. We're in the business of taking care of  
6           patients and we're going to do whatever we can to survive  
7           to take care of those patients. If I took all the loss  
8           leaders on in that hospital and I drove that hospital  
9           into the ground, I lose, the hospital loses, and worst of  
10          all, I've got no place for those patients.

11                      When we bring that to an insurer's attention,  
12          you're met with very courteous, appropriate, we're more  
13          than willing to discuss this, and sometime within the  
14          next five years, doggone it, we'll get to the bottom of  
15          this. That's way too late. That's unacceptable, and  
16          that's the situation that the surgeons feel today.

17                      MR. BOTTI: Thank you. Dr. Desmarais, let me  
18          ask you if you would pick up on this topic, because  
19          obviously the focus of a lot of these discussions is on  
20          health plans and their bargaining, aggressive or not, to  
21          control medical costs. How do you view our task in  
22          distinguishing between monopsony power or what might be  
23          legitimate bargaining?

24                      DR. DESMARAIS: Well, first, let me start by  
25          saying that it wasn't all that long ago that I was

1 employed by the American College of Surgeons and got to  
2 work with Dr. Opelka quite closely, and I have a great  
3 deal of respect for him. But obviously my current  
4 employer is the Health Insurance Association of America,  
5 so let me try to look at that.

6 First, the whole premise about monopsony  
7 implies that we're not paying enough. And yet when our  
8 member companies are meeting with their customers -- the  
9 employers and the individuals who buy their own policies  
10 -- very few of them are saying the costs are too low.  
11 And, in fact, as we know, the Census Bureau tells us that  
12 there is a falloff in the amount of private insurance  
13 coverage today, and in particular in the small employer  
14 community.

15 So I guess, you know, if we talk about  
16 monopsony, the implication is the end result here is  
17 we're going to have to pay more than we're paying now.  
18 And if that's the case, then all other things being equal  
19 -- and perhaps they aren't. But all other things being  
20 equal, we're going to see rising -- continued rising  
21 costs. And so that's not a free lunch. In other words,  
22 there is a lot of implications here for society.

23 I also think in terms of monopsony it is very  
24 difficult -- I mean, if you go back historically, if you  
25 talk about, you know, Blue Cross and Blue Shield plans

1 and the percentage of the private market they have had  
2 historically, I'm not sure what we're looking at today is  
3 all that different. And quite frankly, when people talk  
4 about mergers and acquisitions in the insurance industry,  
5 they tend to want to mix everything up as if it is all  
6 the same. If one of my member companies, Well Point,  
7 wants to acquire Care First here in the Maryland suburbs,  
8 that's controversial, yes, I know. But that mere  
9 acquisition doesn't consolidate the market power of that  
10 company in Maryland necessarily.

11 So I think there are a lot of things going on  
12 in the marketplace. We also should remember when we talk  
13 about profitability, well, a lot of people are in self  
14 insured plans. Profit is not relevant. So when the GE  
15 is having the problems it is having, it is not as a  
16 result of the profitability of the industry. So there is  
17 a lot going on here, and I think it -- and a lot of the  
18 things that we have talked about have nothing to do with  
19 the private sector directly, because we're talking about  
20 Medicare and Medicaid.

21 And quite frankly, our member companies are  
22 concerned about cost shifting, in that the public payers  
23 are not paying the cost of the care for their recipients  
24 and beneficiaries, and as a result it just tends to add  
25 more pressure on the remainder of the marketplace to try

1 to "make up the difference," which quite frankly, they're  
2 less and less willing to do as certainly compared to  
3 where we were, say, 10 or 15 or 20 years ago. I think  
4 every buyer, every employer, wants to only pay the cost  
5 of caring for their own workforce and dependents and not  
6 anybody else.

7 So I think there are a lot of problems. Let me  
8 stop there, because I could go on and on.

9 MR. BOTTI: Okay, thank you. I'll ask one more  
10 question. And, Ms. Varney, I want to follow up with you  
11 on this topic, because a lot of the discussion has  
12 focused on, I think, physicians and health plans and the  
13 question of whether monopsony power is being exercised  
14 against physicians. And yet, I guess to me, if health  
15 plans have this type of monopsony power, why would we be  
16 hearing about increased costs of hospital care? Even if  
17 justified by their input, increased demand for hospital  
18 services? Why aren't they exercising the monopsony power  
19 against hospitals, I guess is what I'm asking.

20 MS. VARNEY: Well, I think that what you heard  
21 about it -- I mean, you know, I'm really glad that you  
22 had our two framers, because I think you have to remember  
23 the overall context that we're working in here, where  
24 we've gotten an extremely complex situation that has  
25 political drivers. It has ideological drivers. It has

1 market drivers and failure of market drivers. So, you  
2 know, if you put that on top, hospitals are obviously a  
3 key part of the equation, and they are subject to a lot  
4 of the same pressures that insurers, doctors and nurses  
5 are subject to.

6 We've got an increasingly aging population that  
7 is demanding more and more services. The services are  
8 more and more expensive and more and more effective at  
9 extending life. And we haven't balanced yet how we --  
10 the mechanism that we use to allocate those services are  
11 insurers, whether or not they're private insurers or  
12 government insurers. And what we're struggling with  
13 right now, is the system breaking. There is too much  
14 cost that has been pushed into the system and it hasn't  
15 been allocated. And the private insurers, in my view,  
16 anyway, are saying, wait a second. We can't continue to  
17 support the breakdown in the system. We can't continue  
18 to support what Medicare and Medicaid does not fund.

19 At the same time, there was a violent reaction  
20 to the insurers being the gatekeepers. So we don't want  
21 to be the gatekeepers anymore, either. So what we're  
22 going to do, is we're going to open the gates slightly.  
23 That's going to lead to more demand. Hospitals and  
24 doctors are going to continue to try and meet the demand.  
25 That's their mission. That is what they do. So when the

1 hospitals are subject to all of the same market pressures  
2 that you're seeing everyone else experience, what we're  
3 trying to articulate to you is, look, we know spending on  
4 hospital care has gone up. We can identify the discrete  
5 areas that are driving the hospital's care spending going  
6 up, but it's a misnomer to try and think that  
7 consolidation that occurred in '90s in the hospital  
8 sector is driving up hospital spending today.

9           You also have to go back and look in the '90s.  
10 There was a tremendous overcapacity in the system. You  
11 look at all of the hospital cases in the litigation that  
12 you reviewed. I mean, you're looking at areas that had  
13 four, five, six, seven hospitals, all of whom were running  
14 at 20, 30, 40 and in the best cases, 60 percent capacity.  
15 So we took the excess capacity out of the system, which  
16 was a good thing, but what does that do? It drives up  
17 the demand on the existing capacity when you have all of  
18 the other factors that are driving the demand.

19           So I guess, you know, it's a long way of  
20 answering your question. Yes, we are experiencing the  
21 factors that have been identified here in the room. What  
22 our concern is, is that as the antitrust agencies examine  
23 these issues, first of all, think about what it is that  
24 competition or lack of competition contributes to and  
25 what doesn't. And I think that was part of what you

1 heard Judy saying, part of what you heard Tim saying, and  
2 certainly your speakers this morning I think drove that  
3 home very clearly.

4 When you peel that back and you look at, okay,  
5 what competition -- what can and can't competition policy  
6 do, yeah, there are some areas in the hospital arena  
7 where I think competition policy could help us focus and  
8 be a little bit sharper and perhaps provide services a  
9 little bit more efficiently. But at the same time, I  
10 think it's a mistake to think that consolidation in  
11 hospitals is what's driving the increased costs. We see  
12 monopsony power, and we're responding to it the best we  
13 can.

14 MR. BOTTI: Okay, thank you. Before, Jeff, I  
15 let you take us to another topic, do any of the other  
16 panelists want to pick up on this one? Jeff?

17 MR. BRENNAN: Thanks. I thought I would maybe  
18 switch gears a little bit, but not a whole lot. I heard  
19 a few remarks this afternoon about physician collective  
20 bargaining. And there were advocates and opponents, I  
21 think, on the panel about that, and I would like to turn  
22 to that for a second. Dr. Doran, you were -- you  
23 mentioned that in your view -- I think you said that  
24 physicians should have the right to bargain collectively  
25 even with competitors in the market in which the

1 physicians compete.

2 And as a -- in light of that view, how should  
3 an antitrust agency assessing that conduct interpret the  
4 conduct in light of the mission of an antitrust agency to  
5 prevent consumers from paying higher prices for goods or  
6 services?

7 DR. DORAN: Right. Yeah, I think that's a very  
8 fair question, and the issue of whether it's collusive or  
9 not is obviously central to your mission. It is just  
10 experientially, as a pediatrician and as a provider, and  
11 having even been in, as I said, a large multi-specialty  
12 group, the power that you bring to the table as opposed  
13 to what I've heard today is pretty minimal. The  
14 influence and the ability to really -- even in a  
15 coalition of larger groups of physicians, has not -- was  
16 not really effective.

17 But to bargain alone, as a private pediatrician  
18 or as a private physician or surgeon, you really have no  
19 power at all. And you don't have the data, and you don't  
20 have the information, and you don't have the ability to  
21 look at -- physicians are scared to even talk to each  
22 other. I mean, they don't know the framework. They  
23 don't know the borders of what is allowable or not  
24 allowable in terms of changing the format of what has  
25 gone on historically.

1                   And the marketplace has changed dramatically.  
2           I mean, it used to be you would set a fee and, you know,  
3           patients would submit that to their own insurer and that  
4           was sort of it. But that's -- those days are long gone,  
5           and we really all work -- you know, we don't work in a --  
6           like lawyers who set their own fees and clients come in.  
7           If they go to the best lawyer at Hogan & Hartson, it's  
8           not going to be the same fee as when they go to a lawyer  
9           on the other side of town who is not the same quality as  
10          somebody at Hogan. That's not the case in medicine.  
11         That's not the case for physicians at all.

12                   So there are all these distortions we feel that  
13          occur because there are payers and then there are  
14          insurers and then there are physicians. So what's  
15          driving this whole process is complicated, and it's not  
16          straightforward, and it's not market-driven in a way we  
17          usually think of it, and I think that physicians are at a  
18          real disadvantage in those situations.

19                   So that's why I raise that here. And obviously  
20          on the other side of that, you can't have huge numbers of  
21          physicians colluding to raise prices inordinately. So I  
22          understand both sides of that issue. But right now it's  
23          -- instead of, I guess, a sumo wrestler, I see the  
24          hundred-pound gorilla there and it's not a pretty sight  
25          when I sit down with a big large insurer as a private

1           pediatrician.

2                       MR. BRENNAN:  If I could just ask a follow-up  
3           question, and ask Mr. Sfikas to respond to the same  
4           question.  Following up on, I think, your final point,  
5           Dr. Doran, is there any limit that you see on the number  
6           of physicians in a given market that you think should  
7           have an exemption from the antitrust law?  And by number,  
8           I mean a concentration or percentage of physicians in a  
9           market.  Do you think 100 percent should be able to --

10                      DR. DORAN:  Well, no.  Obviously, 100 percent  
11           would be unacceptable.  But, I mean, I would have to look  
12           to staff for that in terms of what percent.  I know there  
13           are percentages in other fields and other businesses.  
14           And I don't know -- I don't have a number for you here  
15           today.

16                      MR. BRENNAN:  Okay.  Mr. Sfikas?

17                      MR. SFIKAS:  True collective bargaining is not  
18           applicable to dentists, because in dentistry there is a  
19           very small percentage of the dentists who practice as  
20           employees.  To have true collective bargaining, the  
21           physicians -- what, about 50 percent of the physicians  
22           now are true employees?  You could have collective  
23           bargaining with physicians.  But in dentistry, it would  
24           simply be looked upon as being collusive if the  
25           entrepreneurs, the owners of the businesses, tried to

1 collectively bargain. So under the labor laws, it simply  
2 would not be tolerated.

3 MR. BRENNAN: Ms. Carson-Smith, I know in your  
4 remarks you had a view opposing physician bargaining.

5 MS. CARSON-SMITH: Yes.

6 MR. BRENNAN: And I would like you, if you  
7 would, to respond to that, and then maybe we can wrap up  
8 this topic with Professor Greaney. It would be helpful  
9 to hear his views.

10 MS. CARSON-SMITH: None of the bills that have  
11 been either passed or are being considered include nurses  
12 in that entity that can collectively bargain. The  
13 physicians have the option of selecting them, or any  
14 other non-physician provider, to actually negotiate. And  
15 that has been one of our primary concerns. Another is  
16 the provisions related to market saturation. In the AMA  
17 model -- and I'm sorry I didn't look at it before I left  
18 the office, because I've been looking back and forth at  
19 these issues over the past year.

20 The actual market saturation that is allowed of  
21 collective bargaining entities -- physician collective  
22 bargaining entities -- is oppressive to us. Our concern  
23 is that if 60 percent of the market has collectively  
24 bargained, then that other 40 percent of the physicians  
25 who are out there are naturally going to be clamoring to

1 get into a collective bargaining unit or they will have  
2 lower rates. And what if -- you know, the if out  
3 there -- someone says we don't want any nurses on the  
4 panel, because in many instances, nurses are either not  
5 empaneled or they have been empaneled and they are being  
6 removed from panels so they cannot compete as individual  
7 practitioners.

8 So it would be good for the nurse who is the  
9 employee. It would be bad for the nurse who is trying to  
10 practice independently.

11 MR. BRENNAN: Okay, thank you. Professor  
12 Greaney, just if you could respond to the same issue.  
13 And going back to your sumo wrestler analogy, from the  
14 consumer's point of view, having the two sumo wrestlers  
15 up there fighting it out, does that lead to benefits for  
16 consumers? Or if it's a sumo wrestler and a half a sumo  
17 wrestler, does that help consumers?

18 DR. GREANEY: The image is too unpleasant to  
19 think about. Let me try to switch analogies here. I  
20 have written about this. I think this is one of the  
21 truly awful ideas to come down the pike in some time.  
22 There has been a lot of writing about it in literature  
23 estimating what the potential spike in costs could be of  
24 the ripple effect of collective bargaining into other  
25 areas. Truly enormous costs could be generated by it.

1           And you know what we might be losing sight of is the fact  
2           that stable or even declining wages might be a sign of a  
3           well-functioning market. And some of the things we hear  
4           complaints about, when we put them side by side with the  
5           fact that the cost drivers -- a cost driver is labor  
6           cost, because labor is such a big part of the cost  
7           equation, we're not seeing physician shortages. We are  
8           seeing nursing shortages, but we're not seeing physician  
9           shortages.

10                         And just to go back to the monopsony  
11           discussion, it is hard to very clearly show monopsony,  
12           precisely because sometimes an exit from the market and  
13           fewer physicians means you're moving, you know, along the  
14           supply curve as price declines. So I really don't see --  
15           you don't really -- you're hard pressed to find an  
16           economic justification for this.

17                         And just as an aside, let me mention. Just  
18           last week yet another study came out the Wennberg Group  
19           about the delivery of care in the United States, showing  
20           vast variations in care without variations in outcome.  
21           And there is a real question about whether we have the  
22           mechanisms to squeeze out the unnecessary care. Not  
23           every new machine is a good development. Monty Python  
24           calls it the machine that goes ping. It doesn't  
25           necessary mean we've made an improvement in terms of cost

1 benefit.

2 And the question is, if we have no collective  
3 bargaining, if we have a debilitated managed care  
4 industry, who is going to exercise the pressure to get  
5 rid of the machine that goes ping and make sure only the  
6 machines that really add effective benefits are going to  
7 be the ones that are added.

8 MR. BRENNAN: Yes?

9 DR. FEDER: I have a question. I would like to  
10 add to the perspective, to broaden the perspective beyond  
11 the two sumo wrestlers, or that provider sumo and the  
12 insurer sumo, and bring in the perspective of consumers  
13 and what they are asked to pay. And ask about the  
14 implications of -- or ask about the way in which out-of-  
15 plan service is handled or out-of-network service is  
16 handled. Because speaking -- not based on a reading of  
17 the literature, but anecdotally it seems to me an area  
18 that consumers have great difficulty -- just as providers  
19 have difficulty in knowing what charge structures are,  
20 consumers have great difficulty in judging what it means  
21 when they select an insurance plan to go out-of-network  
22 in that plan and what they will actually have to pay.

23 It seems to me it's an area in which insurers  
24 may have discretion as to how they set what they will pay  
25 on the beneficiary's behalf, perhaps independent of the

1 charges. So it seems to me it's something of a safety  
2 valve in which providers who have -- who can attract  
3 consumers may be able to -- can charge what the market  
4 will bear, and some can do quite well. And it's in a way  
5 in which obviously the insurers can keep their premiums  
6 down as well, but it is the consumer to whom it is stuck.

7 So I wonder if people could comment on that  
8 phenomenon as part of this picture.

9 DR. DESMARAIS: Well, stuck, I don't know.  
10 Stuck? I mean, obviously part of the reason for allowing  
11 out-of-network is to give people more choices than they  
12 might otherwise have because they've not always liked  
13 being forced to deal in-network only.

14 DR. FEDER: Yeah, Henry, but if they don't know  
15 -- if they don't know in advance what they're paying.

16 DR. DESMARAIS: Well, let me get to that. If  
17 we don't have a contractual relationship with an out-of-  
18 network provider, what can we tell the beneficiary about  
19 what they're going to be charged? We can tell them what  
20 their cost sharing is, and quite frequently, as you know,  
21 it is higher cost sharing than if you had stayed within  
22 that work part of the financial incentive to remain  
23 within the network. But it may not be possible to tell  
24 the beneficiary the total cost of going out-of-network,  
25 in part because there is no control on what they might be

1 charged by that out-of-network provider.

2 So I'm not sure -- I agree with you that plans  
3 should take every step to disclose as carefully as they  
4 can. This is not easy because of the different levels of  
5 understanding. I mean, the total amount of information  
6 you get. I mean, I used to be part of the FEHBP, and we  
7 used to get such a volume of information that you really  
8 didn't digest it all. Fortunately, there were people  
9 who, you know, tried to make sense of it all for us. But  
10 nevertheless, I think there is only so far you can go,  
11 and really the trade-off here is, they do have that  
12 option, at least. They have more choices than they would  
13 otherwise have.

14 DR. FEDER: I guess I just -- I would argue  
15 that it bears examination, because I think that the steps  
16 -- I'm not at all clear that as many steps have been  
17 taken as it is possible to take in terms of providing  
18 that information. And it is a part of this picture.  
19 Ignoring it means that you're missing much of the ball  
20 game.

21 MR. BOTTI: Let me pick up a somewhat different  
22 point, although it certainly deals with consumers'  
23 choices and the impact on them. Professor Greaney, I  
24 think, raised the question of what implications does the  
25 care person have for health plans? And to get at that

1 question, I would just, if I can, pick Professor Feder's  
2 brain for one moment. In your remarks, you talked about  
3 community rating as an idea at the time of the Clinton  
4 health plan.

5 Could you give us any insights as to whether  
6 community rating exists in any markets today? Is this  
7 something that is prevalent? Do Insurance Commissioners  
8 do any of that?

9 DR. FEDER: My sense, and it is somewhat  
10 limited, is that we're talking now about the non-group  
11 market, and in the non-group market there is not much  
12 community rating at all. There are a handful of states,  
13 or perhaps even smaller than a handful, I think, of  
14 states, who have done community rating and a range of  
15 other regulations in the non-group market. But it is  
16 only a tiny handful.

17 More common, I think, are some bounds on --  
18 perhaps on rating or on rates of increase. But I think  
19 that that is a direction in which -- from which people  
20 have run as opposed to toward which they are moving.

21 MR. BOTTI: Thank you. Sure, Doctor.

22 DR. DORAN: Just to comment on that. I'm not  
23 sure -- severity rating is something that we implemented  
24 in Maryland when the Medicaid waiver went through. I'm  
25 not sure where we are now with the severity rating. But

1 the experience to the providers in Maryland, was this was  
2 a situation that Medicaid, when it went to managed care,  
3 the state was going to provide insurers different amounts  
4 of money based on the severity of illness of the child in  
5 Medicaid. But what we found is that money never got down  
6 to the provider.

7 DR. FEDER: Right. But that's -- I think what  
8 you're --

9 DR. DORAN: Not community rating, but severity  
10 rating.

11 DR. FEDER: No. But that's -- I think you want  
12 to distinguish. With the term community rating, we're  
13 really thinking about the premium that an individual pays  
14 as opposed as to your severity rating. I think you're  
15 thinking of in rates paid to providers, which is more  
16 commonly referred to as a --

17 DR. DORAN: Well, to the insurers from the  
18 state.

19 DR. FEDER: Oh, to -- aha. Okay, that's right.  
20 A risk adjustment to the insurer.

21 DR. DORAN: It was from the state to the  
22 insurer.

23 DR. FEDER: But that -- but I think your bigger  
24 point is that that didn't take place.

25 MR. BOTTI: Let me keep on this just for a

1 minute, because I'm curious, Dr. Desmarais. You may be  
2 in the best position on this panel to give us some  
3 insights as to whether McCarran-Ferguson is an important  
4 community for -- or an exemption for health plans, or is  
5 it irrelevant to health plan activities? Do you have any  
6 sense of what role it plays?

7 DR. DESMARAIS: Well, let me touch on it at  
8 least for a start. First, we're talking about an act  
9 that affects much more than just health insurance.

10 DR. FEDER: Exactly.

11 DR. DESMARAIS: And I do not represent property  
12 and casualty insurers or a host of other insurers who  
13 clearly are affected. I think that the implications of  
14 the Act do vary based on the type of insurance products  
15 we're talking about.

16 Secondly, I'm happy to say McCarran-Ferguson  
17 was before my time. And I'm finding it harder and harder  
18 to say those sorts of things these days. No. McCarran-  
19 Ferguson, first of all, I think the most important thing  
20 to remember is that Act is really what has set up our  
21 whole regulatory structure for insurance at the state  
22 level, and we've now had decades of experience with state  
23 regulation of insurance products. An insurer typically,  
24 in order to increase their rates, has to present that to  
25 the insurance department in their state. It's not as if

1           they have, again, unlimited powers as to what they're  
2           going to do.

3                         So I think the one danger as we talk about  
4           making a change to that Act, or repealing it, is what  
5           implications does that have for the entire insurance  
6           regulatory structure in this country which is state-  
7           based. So I think that's one very large implication of  
8           McCarran-Ferguson. As I said in my own presentation, the  
9           premise there of that so-called exemption was that  
10          instead of the federal government regulating this area,  
11          it would be regulated by the states. And states do have  
12          antitrust laws and are quite vigorous at looking at them.

13                        Secondly, McCarran-Ferguson does not really  
14          provide an overarching exemption to federal antitrust  
15          laws, and in fact as was said, I think, by one of the  
16          other speakers at one point, you know, the whole  
17          Prudential/Aetna merger that was challenged, I think, is  
18          a clear indication that the whole insurance sector is not  
19          free from federal oversight. And I know there have been  
20          a number of testimonies presented about that very fact,  
21          that there is still federal oversight in this area.

22                        To get more specific to your question, it's my  
23          understanding, for example, that one of the things  
24          McCarran-Ferguson permits is the use of state -- of  
25          rating bureaus by the property and casualty insurance

1 sector, where they're able to essentially collect claims  
2 experience and information about reserving practices, and  
3 that is viewed as allowing collection of information in  
4 one place that might not be efficiently replicated by  
5 every individual property and casualty company. And  
6 these rating bureaus are state-regulated. So again, that  
7 is perhaps one example -- a specific example -- of where  
8 you might get into trouble with respect to a repeal of  
9 McCarran-Ferguson.

10 MR. BOTTI: Okay. Can I just ask you one quick  
11 follow up just to focus it for a minute. Are there any  
12 collective practices by health plans, vis-a-vis insurance  
13 regulators, that are protected by McCarran-Ferguson,  
14 similar to --

15 DR. DESMARAIS: I am not an attorney, so I'm  
16 not aware. Again, it is really a question of deferring  
17 to state regulation rather than federal regulation for a  
18 large body of what's going on. I would add, you know,  
19 when we start every meeting in our place, the one thing  
20 that starts every single meeting is the chair's  
21 instructions, which are, in part, intended to protect  
22 from violations of antitrust law. And the operative  
23 clause is no agreement with regard to pricing of products  
24 or the design of products shall be discussed during any  
25 meeting of any committee of the Association, except

1           within a legislative or regulatory context as allowed by  
2           law.

3                       So again, we don't see ourselves as being  
4           exempt from antitrust control.

5                       MR. BOTTI: Thank you.

6                       MR. BRENNAN: I think Ms. Carson-Smith wanted  
7           to follow up.

8                       MS. CARSON-SMITH: Yes, I would like to follow  
9           up. My Association has not taken a position on repeal of  
10          McCarran-Ferguson, but we do have some concerns that we  
11          think need to be flushed out. And one of them is, when  
12          is the activity truly anti-competitive, or alternatively  
13          unrelated to the business of insurance, or when is it  
14          related to business of insurance. For example, one  
15          particular insurer that we know systematically does not  
16          allow nurses on panels. We have been told by the New  
17          York State Attorney General that we can't go beyond the  
18          boundaries of McCarran-Ferguson to get at whether or not  
19          that action is antitrust related.

20                      In another instance which we find very  
21          troublesome, nurses who are required to collaborate are  
22          then asked by state regulation to buy insurance from the  
23          same entity as the physician. So you have someone who  
24          has a low insurance rate, a very low insurance rate --  
25          some are very low malpractice insurance rates -- going in

1 with someone with a very high malpractice insurance rate,  
2 and it's almost like you're forcing them in that market  
3 to bring down the risk within that particular market for  
4 that malpractice provider. Whereas, if they could buy it  
5 from the nursing insurer who provides that malpractice  
6 base that covers all nursing insurance, then, you know,  
7 that insurance for that nurse would be considerably  
8 lower.

9           There are instances of where nurses are  
10 required -- nurse practitioners are required to buy  
11 minimum coverages of malpractice insurance in a state,  
12 and the physicians in that state are not required to buy  
13 minimum coverages. The presumption is that the market  
14 will take care of itself for the physicians, but not for  
15 the nurse. But in reality, what you're creating is a  
16 market for making that nurse an attractive plaintiff.

17           So those kinds of issues beg us to ask the  
18 question of is there a need for further refinement of the  
19 anti -- well, the antitrust prohibitions related to  
20 McCarran-Ferguson.

21           MR. BRENNAN: Thank you. We're bouncing around  
22 on issues here, but let me bounce one more time. I would  
23 like to ask Christine Varney. I would like to follow up  
24 on your remarks. First of all, as a former FTC  
25 Commissioner, I'm particularly interested in your

1 observation.

2 Do you think it's an incorrect premise for an  
3 antitrust agency to be concerned that a contributing  
4 factor to rising hospital costs is market power?

5 MS. VARNEY: No, I don't think it's incorrect.

6 MR. BRENNAN: Okay. So if it is a correct  
7 premise, or a correct basis on which an antitrust agency  
8 -- or a correct reason to be concerned --

9 MS. VARNEY: It's within the purview of the  
10 agencies.

11 MR. BRENNAN: Okay.

12 MS. VARNEY: Every inquiry is going to  
13 obviously be fact specific.

14 MR. BRENNAN: Okay. And would those fact --  
15 would those fact specific circumstances necessarily then  
16 require the agency to look at local market conditions,  
17 and if so, where would you draw the line between  
18 analyzing those local market conditions, pre-merger and  
19 post-merger on the one hand versus the national trends  
20 that you identified in your remarks.

21 MS. VARNEY: Right. A couple of things. As  
22 you may recall, I was fairly outspoken about these issues  
23 while I was here. And in part that was due to the fact  
24 that we lost, what was it, seven or nine cases between  
25 the two of us as we kept going up on mergers. Yeah, it

1           may have been bad law, and I heard a lot of talk this  
2 morning about what we need to do is educate judges.  
3 Well, I know one or two judges who think they need to  
4 educate us, because we kept bringing the cases.

5                   A couple of things. I think that some of the  
6 best work that we did in the '90s on mergers was on the  
7 big mega mergers, the Columbia HCA. The large regional  
8 consolidations, where you were looking at multiple  
9 hospitals coming together and what was the effect of that  
10 on competition. I think we did a good job on that.

11                   I think we did a less good job on small local  
12 markets in understanding what were the product markets,  
13 what were the geographic markets and what were the  
14 relevant factors in trying to assess competition. In  
15 particular, as you know, I had a very hard time  
16 understanding why we set an efficiency bar so high when  
17 we were importing, in my view, the markers for antitrust  
18 analysis that I think you said, Tim, didn't make a lot of  
19 sense when you were looking at the hospital market. I  
20 mean, to think you could take the HHIs and throw them  
21 into the hospital basket and come out with a result that  
22 was going to make sense, to me was ludicrous at the time.

23                   So my concerns have always been, look, when  
24 you're looking at the health care marketplace, it's not  
25 cars. It's not grocery stores. You've got a role for

1 the federal antitrust agencies to play in hospital  
2 consolidation, particularly at the large regional level  
3 that crosses many jurisdictions, that we in the federal  
4 agencies may be more equipped to take a broad look at  
5 than in small regional markets. I have always believed  
6 that in small regional markets, number one, a state  
7 attorney general, if there is going to be an antitrust  
8 review, ought to be very involved in. Number two, there  
9 are tremendous efficiencies in the '90s, I believe, that  
10 came out of hospital mergers.

11 To go back now and try and assess what was the  
12 result of those mergers -- you know, I was joking to some  
13 of my colleagues the other day. You want to know if  
14 prices went up? Pay me the money. I'll tell you.  
15 Prices went up. There is no question, prices have gone  
16 up. But how are you going to isolate in a retrospective  
17 what the price increases were due to? You know, we've  
18 got a lot of data -- most of it has been referenced and  
19 mentioned by many of the panel -- that will continue to  
20 point you to three basic baskets of price increases.

21 There is increased volume. Whether or not we  
22 think that's a good thing, there is increased volume.  
23 There is increased costs. Okay. We've talked about the  
24 labor, the technology and the pharmaceuticals. There is  
25 clearly increased costs. And then the third basket that

1 I refer to is the unique characteristics of hospitals.  
2 The under compensated, the un-compensated care and the  
3 obligations of the hospitals to deliver care.

4 It's not clear to me that we have the tools to  
5 tease out what price increases are due where. What  
6 synergies and efficiencies can you isolate in the mid-  
7 '90s and carry forward to 2003 when technology today is  
8 completely different than it was back then. I mean, I  
9 have a short personal anecdote. My dad, who is 74 now,  
10 three years ago had emergency quadruple bypass surgery  
11 off the pump. Something unheard of. It was only done at  
12 two or three hospitals. You probably know far better  
13 than I. He was in intensive care for one night. He was  
14 in the hospital for three days. He was out and he was  
15 hiking in Norway with my kids a month later.

16 That surgery was astronomically expensive. It  
17 was not reimbursed fully by the variety of insurance  
18 products that he relies on. And the efficiencies that we  
19 may have seen from hospitals combining in the '90s, how  
20 are you going to pull out those efficiencies when you  
21 have to factor in the more expensive technologies and the  
22 higher demand for services that you've got today?

23 So a long way of saying, yes, there is a role  
24 for antitrust review of hospital mergers. That role has  
25 to encompass increased efficiencies, has to recognize

1 we're not talking about cars and groceries, and has to  
2 understand that we're operating in a complex, highly  
3 regulated environment where some care is paid for, and  
4 some care is not paid for, and some care is under-  
5 compensated, yet there is an obligation to provide care  
6 to all.

7 MR. BRENNAN: Professor Greaney?

8 DR. GREANEY: Well, here is how I read what we  
9 learned from the '90s and what the economics teach us.  
10 First of all, health care, God bless it, is well studied.  
11 Economists have done a lot of studies here. And it is  
12 one industry where antitrust really seems to matter,  
13 i.e., there is a strong relation between concentration  
14 and price, and the gaggles of economists have shown that.  
15 And it is an intensely local industry. So I think it is  
16 important to preserve market structures, and I think  
17 there is good healthy empirical support for it, would  
18 that there were for a lot of other antitrust, but we  
19 happen to have it here.

20 Secondly, on the efficiency side, I think the  
21 picture is much grayer. This cat is a lot grayer than  
22 Commissioner Varney indicated. I think there are a  
23 number of studies that question whether efficiencies --  
24 promised efficiencies -- were realized. A big problem of  
25 combined hospitals is "herding cats." No offense to

1 doctors, but that's the phrase used, because they don't  
2 get the cooperation of the doctors. They can't  
3 consolidate the way they planned to. So that's -- the  
4 benefits are very speculative, and I think the picture is  
5 a lot clearer on the risk side.

6 Finally, let me mention something that I think  
7 is an opportunity for the Commission to take the lead on  
8 and an important issue that is coming up now, which are  
9 the carve-out, specialty hospitals and the fights with  
10 doctors doing that. It is a very -- it's a tricky and  
11 thorny issue. In some cases, you have clear anti-  
12 competitive problems, where the hospital is trying to  
13 stop a rival surgical center from coming up. In other  
14 cases not so clear, because the physicians have such  
15 control over the patient. You may just be substituting  
16 one set of market power for another.

17 But a very interesting problem, and in fact one  
18 that the OIG at HHS is getting involved in now with the  
19 comments on whether staff privileges constitute  
20 remuneration. But that's an important issue, I think,  
21 that competition advocacy and perhaps policy statements  
22 can be out front on. Critical as I've been from time to  
23 time, let me just say, I think what the Commission has  
24 done in some areas, like pharmaceuticals, or, you know,  
25 if you need an advertisement for why the FTC earns its

1 money, there it is, because not only did they bring  
2 timely important up front cases. They alerted  
3 legislatures. They raised an issue to prominence. And,  
4 you know, I think that's a role they can regain here.

5 MS. VARNEY: Let me just respond to one thing.  
6 It's former Commissioner Varney, but Christine is  
7 preferable. I think that the efficiency cat may be gray,  
8 but the concentration and price increase is equally gray.  
9 I mean, there was concentration in the '90s, or merger  
10 activity in the '90s across virtually all markets. So  
11 how we isolate price increases due to market structure  
12 changes and the other factors we've talked about is not  
13 at all clear to me out of the economic literature.

14 Specialty hospitals are interesting, and I  
15 think it is an area where we do need some dialogue. The  
16 problem -- one of the problems that faces hospitals --  
17 and I'm sure, you know, you've encountered this, and it's  
18 not what you're talking about. The obligation of  
19 hospitals to provide care for the uninsured can lead to  
20 some cherry picking. And that is something that, you  
21 know, a rational economic actor is going to look at to  
22 maximize the efficiency of their specialty hospital. And  
23 there is a challenge here, and I think we've all got to  
24 overcome it. You know, how do we deal with this issue.  
25 And it's something that we're interested in looking at

1 and working on.

2 MR. BOTTI: Maybe we can pick up a slightly  
3 different topic. There has been a lot of talk about  
4 information flow, and some people seem to say that it is  
5 damaging competition, or potentially damaging to  
6 competition. Some people seem to say that it is really  
7 important to have effective markets. And I want to talk  
8 about the business review letters that Dr. Desmarais  
9 raised, because I think those letters do acknowledge the  
10 concerns that you expressed, that fee surveys could give  
11 rise to problematic behavior. But they also raise a  
12 question that I think Drs. Opelka and Doran raised, which  
13 you didn't address and I would like to get to the facts  
14 of this.

15 And that is, physicians perceive themselves not  
16 to have appropriate information in order to make  
17 contracting decisions with managed care plans. And the  
18 proposition in these fee surveys is that they will  
19 correct this failure of information. And I'm wondering.  
20 I mean, do the health plans concede that, that the  
21 information physicians might appropriately want is not  
22 available to them, or do you think it is already  
23 available to them, in which case why are these surveys a  
24 problem?

25 Maybe you could expand on this. Thank you.

1 DR. DESMARAIS: Well, I think the surveys are a  
2 problem because, you know, there seems to be an intent to  
3 use them to simply raise prices and raise fees. And so,  
4 I think it's not sure to us exactly what the value to the  
5 consumers is going to be. I mean, it's not quality  
6 information we're talking about here. And when I hear a  
7 former Commissioner of the FTC tell me, well, it's so  
8 complicated, you'll never be able to figure out, you  
9 know, what's due to what, it makes us worried about the  
10 implications of, you know, can you do a rule of reason  
11 analysis in health care, or is it so complicated that it  
12 is impossible. And so, when you have MedSouth or  
13 information exchange, you really won't know what's going  
14 on or what is valuable or not valuable.

15 I do think it's probably -- it varies from  
16 payer to payer what kind of information is available.  
17 You know, we're talking about a contract. I haven't  
18 encountered a lot of sympathy out there if I sign a  
19 contract and I don't know what its terms are, or I'm not  
20 satisfied I know what its terms and conditions are. So I  
21 don't know what to do with that, but I suspect there are  
22 variations in business practices out there from insurer  
23 to insurer. I'm not sure I can do personally anything  
24 about that, given the antitrust laws, but at any rate.

25 MR. BOTTI: Maybe Drs. Opelka or Doran would

1           like to pick up on the notion of do physicians have  
2           appropriate information to make individual choices in  
3           terms of which managed care plans they might contract  
4           with or not.

5                     DR. DORAN: Well, one of the issues -- and I  
6           certainly don't hold myself an expert in this area. But  
7           I believe that the Medicare Program provides a national  
8           database of utilization services for adults. And there  
9           is really no comparable -- speaking as a pediatrician,  
10          there is no comparable database for children. So in that  
11          respect, pediatricians are at a particular disadvantage.  
12          I don't know if that -- was that --

13                    MR. BOTTI: That's helpful.

14                    DR. DORAN: Okay.

15                    DR. OPELKA: From a surgeon's perspective,  
16          these are -- these tend to be very complicated medical  
17          service agreements. They are not straightforward. There  
18          are 9,000 plus codes that the surgeons are dealing with  
19          in trying to put this together. So if you are a large  
20          group and you're going to an insurer, and you're trying  
21          to sort out how these codes are dealt with, you're just  
22          given a set of general broad guidelines -- this is how we  
23          do this -- and you don't really get down to the point  
24          where you understand the actual fee for the service  
25          rendered.

1           When you do come to understand it, usually in  
2           the course of that year, you are put on notice that there  
3           has been a change and the rules are now new or different.  
4           So just when you thought you had your arms around it, the  
5           game is changed. And in the middle of that, they throw  
6           in a whole new set of rules on payment policy and what  
7           we're now going to cover and what we're not going to  
8           cover. Right in the middle of where you really finally  
9           thought you had, boy, we're looking forward to the next  
10          contract cycle. When you bring these forward at the end  
11          of that contract and move into the next contract, they  
12          are typically recognized as great points of discussion  
13          and it ends there.

14                 And the average surgeon doesn't have time for  
15          that, and they've got to get back to doing what they are  
16          supposed to do. We are spending an enormous amount of  
17          time trying to figure out what we should not have to  
18          figure out. What should be much more understood by all  
19          parties involved and get us focused on the patient. And  
20          it's sad to say that we're not, because we're chasing  
21          down very slim margins, rising costs and difficult  
22          malpractice issues. And it ends up where -- when it is  
23          finally understood, you start to have to ask yourself,  
24          what particular lines of service can I afford to continue  
25          to deliver, and that, to me, is where it really gets

1 criminal.

2 MR. BOTTI: Thank you.

3 DR. GREANEY: Just on that point, I want to  
4 thank the Commission for coming out with this letter,  
5 because when I go back to St. Louis, I have to revise my  
6 health law casebook. And this is -- I think this was  
7 written by a law professor. It is just full of great  
8 issues.

9 But one of the ironies here is that what the  
10 physicians decided to do is exactly what I think Joel  
11 Klein and Bob Pitofsky told them to do during the debate  
12 over the Campbell Bill, which was to say you don't need  
13 collective bargaining. Go out there and lobby. Get the  
14 information out. Throw it out there and let the market  
15 and everybody decide. And they're doing exactly that.

16 I can certainly understand why it is  
17 troublesome, and the context in which it is troublesome,  
18 I suppose, is because as the letter points out, it seems  
19 bizarre to set it up so the two -- the duopolists can  
20 more effectively collude. Get the information right out  
21 in front of them. It is a fascinating problem, but one I  
22 think if you have to err on one side, I guess you err on  
23 the side of information. But certainly there are  
24 situations where markets work better with secret bids and  
25 less information. But I guess -- I think in this case

1           you reached the right decision, but it is full of twists  
2           and turns, I think, analytically.

3                       MR. BOTTI:  Should we wrap up?

4                       MR. BRENNAN:  Yeah.

5                       MR. BOTTI:  Well, unless any of our panelists  
6           want a last word -- going once, twice, three times.  No.  
7           Why don't we wrap up for the day.  Thank you all.

8                               **(Whereupon, at 5:00 p.m., the workshop was**  
9           **concluded.)**

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MATTER NUMBER: P022106

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CASE TITLE: HEALTH CARE AND COMPETITION LAW

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DATE: FEBRUARY 27, 2003

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I HEREBY CERTIFY that the transcript contained  
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FEDERAL TRADE COMMISSION to the best of my knowledge and  
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DATED: MARCH 10, 2003

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SONIA GONZALEZ

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## C E R T I F I C A T I O N   O F   P R O O F R E A D E R

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