This transcript has been lightly edited for clarity 1 2 PANEL ENTITLED: "THE FIRST 90 YEARS: PROMISE AND 3 PERFORMANCE" 4 WILLIAM E. KOVACIC 5 SPEAKERS: MARC WINERMAN 6 7 EDWARD F. COX 8 9 MODERATOR : ERNEST GELLHORN 10 Good morning, I'm Ernie Gellhorn, 11 MR. GELLHORN: I teach at George Mason Law School, and I'm delighted to 12 13 be the moderator of the first program. We begin with a program that seeks to take a critical, honest and we 14 15 hope helpful evaluation of a 90-year, I would say, roller coaster ride, some highs, some lows. And it 16 17 certainly is appropriate to celebrate the 90th Anniversary of the FTC founding in the midst of a 18 19 presidential campaign.

You recall, of course -- well maybe we don't quite recall, but we know that the Federal Trade Commission really grew out of the Supreme Court's decision in 1911 and the furor it created of committing to a conservative federal judiciary, a decision on antitrust in connection with how the rule of reason

1 should be evaluated and applied.

2 The candidates at the time: Roosevelt, the progressive; Wilson, the Democrat; Taft, the 3 conservative Republican incumbent, all put the creation 4 or discussion of antitrust policy at the center of their 5 campaigns. Roosevelt, who had once made control of the 6 7 trust a major focus of his administration, now promised 8 a new nationalism that would, per Marc Winerman's comments, rationalize the economy, tame but not dissolve 9 10 the trust and accommodate rather than challenge concentration and inter-firm cooperation. 11 12 Taft, on the other hand, was committed to a 13 judiciary or judicially applied rule of reason, and yet he promised, and alone, strict de-concentration under 14 that rule. 15 Wilson's New Freedom, on the other hand, 16

17 straddled it by attempting to satisfy his parties' 18 agrarian base yet appeal to business interests. He 19 urged the Congress to set forth precise standards backed 20 by criminal sanctions and also urged the creation of an 21 interstate trade commission to promote fair competition 22 by investigating and publicizing, but not otherwise 23 prosecuting trade abuses.

24 Wilson assailed Roosevelt's proposal of a 25 federal commission with power to investigate any

business activity and Roosevelt's other unmentioned
 proposal to set maximum prices for goods produced by
 monopolists.

To quote Wilson, "If the government is to tell big businessmen how to run their business, then don't you see that big businessmen have to get closer to the government, even than they are now. Don't you see that they must capture the government in order not to be restrained too much by it?" Interesting words.

10 The happy end of the story, of course, is that 11 Wilson won the campaign, and then implemented 12 Roosevelt's proposals with Taft's idea.

13 The Federal Trade Commission is perhaps the most studied, reported upon and evaluated independent Agency. 14 I know of no other that has been reviewed and studied so 15 frequently. They begin with the reports of Henderson 16 and Rublee in 1924 and '26, to the Nader and ABA 17 Commission reports in 1969, to the most recent, I 18 believe, 1989 study, again, by the American Bar 19 2.0 Association.

Interestingly enough, I believe there are no studies in the last 15 years, at least major studies. What does that tell us?

Now, the Commission has been subject to
withering criticism, indeed public scorn, in the past,

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the 1969 studies, of course, are one, but the Washington Post, not a necessarily restrained animal at all points, called it a national nanny, as we all recall from 1979. And yet if you look at the reports, virtually every one of them ends up on an optimistic note, says we got to keep the Commission and it can, in fact, improve and perform better.

8 Indeed it was the 1969 ABA committee report that 9 said, however, if they don't take our guidance and don't 10 improve their performance, they ought to be terminated. 11 Today we get three perspectives on this 90-year history. 12 First, Marc Winerman, and I'm not going to give 13 biographies, it's in your book, you know these people 14 too well for me to go through the litany.

Marc Winerman, the unofficial historian of the FTC has, of course, the seminal article last year in the Antitrust Law Journal, it's only 97 pages, and it gets you to Wilson's first appointees. So, he still has more to do.

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(Laughter.)

21 MR. GELLHORN: But it's nothing if not thorough. 22 He will provide a distinctive evaluation, at least if he 23 says what he told me he was going to say, of the 24 development and the record of the Federal Trade 25 Commission and its legislative origins to its early

struggles to its modern era in identifying differences
 in public opinion of public attention given to the
 Federal Trade Commission.

Edward Cox, widely recognized and highly respected New York corporate lawyer, will go back to his roots, 36 years ago when he was one of the original of Nader's Raiders, and also talk about the politics of regulatory reform from his unique perspective, both as a confidant and worker for Ralph Nader, and one who also knew Richard Nixon close at hand.

Bill Kovacic, our third and final panelist, is 11 really a true antitrust superstar in the tradition, in 12 13 my view, of Phil Areeda. A brilliant teacher, an erudite scholar and a bent for practical wisdom. His antitrust 14 15 norms article last year beats Marc by four pages. But it is a tour de force of antitrust policy and progress. 16 He will identify today -- he will tour -- take us 17 through a tour, a quick tour, of the reports over the 18 90-year history, and from this assessment, identify what 19 the FTC must do to fulfill its expectations for the 2.0 21 future.

Finally, the paper for the conference will include a commentary from Jesse Markham, who unfortunately is unable to be here today, but he did submit a paper, it's an interesting one. He was a

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participant, he notes, in two other FTC symposiums, 1 2 starting first 50 years ago. He was, of course, the 3 chief economist for the Federal Trade Commission in 1953 through 1954, and he's going to look at the leading role 4 that economic analysis has played in the Commission, 5 really from his appointment and forward, and he 6 7 describes it interestingly enough, as first a shotgun 8 marriage that has matured and evolved into the golden years. 9

10 With that, we will start with Marc Winerman. MR. WINERMAN: Hello. The standard disclaimers 11 having been made, I'll start. Ninety years ago, 12 13 President Woodrow Wilson signed the FTC and Clayton Acts -- his New Freedom antitrust Program. The Commission 14 absorbed the Bureau of Corporations. The FTC Act 15 transformed the Bureau into an independent agency, 16 17 replaced its single commissioner with five, and gave it new powers. Most importantly, Section 5 authorized the 18 Commission to challenge unfair methods of competition. 19 2.0 The Commission soon used this authority to challenge not 21 only antitrust violations, but deception as well. The Clayton Act, the second part of Wilson's antitrust 2.2 23 program, authorized the Commission to enforce a series 24 of more specific prohibitions.

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As we've heard, these laws culminated a

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national debate about competition policy. They

were A culmination, obviously, not the start, nor the end,
of the debate.

The FTC was a response to industrial consolidation. During a merger wave that began in 1898, there were often mergers, where five or more firms united at once. On one occasion, 43 firms got together at once.

8 The Sherman Act wasn't used to stop the merger wave until 1902. Though the government won that 9 10 challenge against the Northern Securities Company, the court's decision exposed, not for the first time, deep 11 disagreements about antitrust. Four of the justices said 12 13 that the Sherman Act had no application to merger. Four of them basically said mergers that eliminated any 14 15 horizontal competition were, per se, illegal.

When the next major divestiture cases reached 16 17 the Supreme Court seven years later, the government won again. But the remedies in Standard Oil and American 18 Tobacco were flawed, and the newly-announced rule of reason, 19 2.0 for many, overshadowed the government's purported victory. 21 Three-time presidential nominee for the Democrats, Williams Jennings Bryan, proclaimed, "The Trusts Have 2.2 23 Won."

24The fall-out dominated the 1912 election. For25Theodore Roosevelt, size, however great, meant

efficiency. Antitrust undermined America's global 1 competitiveness and the court's couldn't be trusted 2 to develop competition policy. Progress required 3 concentration and control, and they required a 4 Commission. Roosevelt secured a litigating antitrust 5 division in 1903, but simultaneously created the Bureau of 6 7 Corporations. He then worked to expand its powers. In 8 1908 he sought authority for it to pre-clear combinations and contracts. In 1911, he argued that it should 9 10 protect consumers, competitors, shareholders and labor. He had a pretty broad mandate for the Commission. 11

He contrasted America's flawed antitrust with 12 13 German law that regulated a cartel's output, maximum pricing and labor conditions. He said, "Where under 14 15 modern conditions competition has been eliminated and cannot be restored, " the government should provide 16 17 It should stop unfair competition, but control. efficient firms would still grow too large for the 18 market to tame. A commission should tell business in 19 2.0 advance when proposed conduct was fair. If necessary, 21 it should resort to price regulation and receiverships.

In contrast, Taft, as we've heard, favored judicial exposition of antitrust. He gave ambiguous support to a commission, but the courts, he said, typified "what we shall meet in heaven under a just God."

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Further, the Sherman Act announced the right industrial 1 2 policy, and the rule of reason, which he equated to his 3 own 1898 analysis in the Addyston Pipe & Steel case, held the key to its meaning. But Taft confused 4 everyone. Most polemicists thought the rule of reason 5 would kill antitrust, but Taft endorsed the rule of 6 7 reason and stepped up antitrust enforcement. As we've 8 heard, he was the only candidate who endorsed corporate dissolutions in 1912. 9

10 Many antitrust advocates, in contrast, looked to Congress to take the lead in defining specific 11 conduct -- proscribing specific conduct by legislation. 12 13 They wanted business on a smaller scale, not necessarily because they opposed efficiency, but because they 14 15 weren't persuaded that large firms were efficient. Some would proscribe not only conduct, but even size. 16 The 1908 Democratic platform would have banned firms 17 with a 50 percent national market share from 18 interstate commerce. In 1914, 16 Senators, during the 19 Clayton Act debates, voted to ban all firms capitalized 2.0 21 at more than \$100 million from interstate commerce. Manv of these Senators weren't enthusiasts for a commission, 2.2 23 but some, like Harry Lane, supported it reluctantly. "May 24 God have mercy on our souls," he added.

Louis Brandeis, advisor to Democratic nominee

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Woodrow Wilson, agreed with these agrarians in part. 1 He acknowledged that industrialization required increased 2 scale, but thought business had grown larger than economic 3 and what he called "social" efficiency warranted. He argued 4 that size blunted innovation. To protect smaller enterprise, 5 he would construe, bias, and supplement antitrust law. 6 For example, he wouldn't make size per se unlawful, but he 7 8 would establish a presumption that a restraint of trade affecting over 40 percent of a market was unlawful. 9

10 He also anticipated a coming trend. Brandeis 11 advocated collective activity through associations, 12 albeit with an eye, which many of these so-called 13 associationalists lacked, to antitrust.

14 Woodrow Wilson also wanted Congress to establish 15 clear antitrust standards. Like the agrarians, he 16 distrusted a commission. Though he grappled to define 17 a limited role for a commission, he was far more articulate 18 when he said he didn't want to be governed by a smug lot of 19 experts playing providence to him.

20 Substantively, Wilson said that trust produced 21 vast wealth if you cared

about vast wealth no matter how distributed. He even spoke
of giants gripping the throats of working men, blood
dripping through their fingers -- but Wilson also said
that large enterprise did not necessarily endanger

economic liberties. As a candidate, he opposed corporate dissolution, but not because, like Roosevelt, he welcomed growth. Rather Wilson trusted competition -- potential competition. Once the giants were stopped from competing unfairly, then in his words, the pygmies would triumph.

7 After the election, Wilson quickly changed course 8 on the question of dissolutions. Perhaps he was persuaded by a letter sent on behalf of his friend, John Bates 9 10 Clark, an economist who had recently lost faith in potential competition. But his grounds for opposing a 11 commission went deeper and he held to them longer. 12 When 13 he introduced his antitrust program in 1914, the centerpiece was a definitions bill, the future Clayton 14 15 Act. Reaching out to Roosevelt Progressives and businessmen (two groups that overlapped) Wilson promised 16 17 in soaring rhetoric to create a commission as "an indispensable instrument for doing justice" when 18 19 judicial progress was inadequate. Also, he said it 2.0 would be an aid to business through advice and definite 21 quidance. But all he actually proposed was to remove the Bureau of Corporations from the Commerce Department and 2.2 23 replace its single Commissioner with multiple Commissioners. 24 What happened then was that the House, which

24 what happened then was that the House, which 25 first debated the antitrust package, couldn't produce

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the clear legislative standards Wilson anticipated. 1 Not 2 surprisingly, it couldn't develop a clear formula to 3 distinguish illegal from pro-competitive price-cutting. When the House debates were winding down, George Rublee, 4 who straddled the field -- he had been a Roosevelt 5 speech writer and a Brandeis ally -- persuaded Brandeis 6 7 and then Wilson to back Section 5. It appears that they 8 originally intended to substitute Section 5 for all the substantive provisions of the Clayton Act, although 9 10 ultimately the Clayton Act had substantive prohibitions, enforceable through civil and administrative 11 proceedings, but not through criminal proceedings. 12

13 The expanded commission bill drew bipartisan support in the Senate, although its advocates, including 14 its principal spokesman, differed significantly among 15 themselves. Francis Newlands, the Democratic spokesman, 16 was curious. He actually tracked Roosevelt's ideas more 17 closely. He argued that a commission could prevent 18 monopoly at its incipiency, but also suggested that 19 Roosevelt's style of regulation might later be 2.0 warranted. He wanted to take all antitrust enforcement 21 away from the Justice Department and give it to the 2.2 23 commission if he could have had his way.

24 On the Republican side, Albert Cummins 25 had an agrarian distrust for size. In 1913, he argued

that a special tax on firms with a more than 25 of a percent national market would target "so much dishonest wealth." For Cummins, the commission should be part of an broader antitrust package. For example, he opposed specific limits on corporate size, but championed a flexible ban against firms that grew so large that they prevented substantial competitive conditions.

8 The commission drew support, albeit sometimes reluctant support, from agrarian antimonopolists, 9 10 from Roosevelt-style progressives and from businessmen who sought clear advice which many hoped would broadly 11 permit collective activity. In his study of the New Deal, 12 13 Ellis Hawley identifies three competing traditions with roots in the Progressive Era: National planning, industrial 14 self-government, and antitrust. There were variations 15 Brandeis, for example, was an associationalist 16 in each. who supported antitrust. But each was present, in some 17 form, among commission's advocates. 18

Wilson's initial Commissioners internalized some
of the ambiguities in the agency's creation, and they
fought over more parochial matters as well. Brandeis
refused a seat, so none of the original Commissioners
had true national stature. In order of their term's
length, they were Democrat Joseph E. Davies,
Wilson's Commissioner of Corporations; Edward N. Hurley,

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a self-made businessman; and William Harris, formerly (with
 few qualifications for the position) the head of the Census
 Bureau.

4 The others, Will Parry and George Rublee, were5 Progressives.

6 There were no Republicans, despite the 7 bipartisan support for a Commission. Wilson was 8 apparently courting Roosevelt supporters for 1916. And 9 there were, quite consciously on Wilson's part, only two 10 lawyers and no economists. This commission was troubled, 11 though. The Commissioner worked together poorly, and all 12 these Commissioners were gone by 1918.

13 Their first Chairman was Davies, whose interests 14 and disputes illustrate the potential and the problems of 15 the early Commission. During Davies' years, the agency saw itself as a progressive-style problem-solver, prone to 16 direct intervention. Rublee and Parry were 17 Progressives, and Davies had similar instincts. 18 When he became Commissioner of Corporations in 1913, he 19 suggested to Wilson that they study the level of 2.0 21 efficiencies appropriate to economy -- basically to find out if Roosevelt was right. On the Commission, when the 2.2 agency was directed to investigate rising newsprint prices, 23 24 he successfully urged the Commissioners to arbitrate a fair price. The plan fell apart when the Justice Department 25

insisted on litigating, but when DOJ settled, the
 settlement order provided that the FTC would be the
 pricesetter for newsprint.

During Davies' tenure, the Progressive and 4 associational strands got another boost. When the U.S. 5 entered World War I in April of 1917, wartime 6 7 imperatives drove further government intervention in the 8 economy. And though the Commission played mostly a supporting role once the transition was made -- the Agency 9 10 primarily served as a cost-finding agency to help others set prices for government purchases -- it was at the center 11 of the initial decision to adopt these policies. 12 In April 13 of 1917, Wilson conferred with the Commissioners four 14 times.

15 Another important development during the Commission's first months was the decision to challenge 16 deceptive representations. During the Congressional debates, 17 Cummins, Newlands and the other Commission advocates hadn't 18 encouraged regulation of deception. In fact, it was the 19 2.0 opponents of the FTC who said Section 5 is so broad, 21 you can get to deception -- and, therefore, we shouldn't pass it. 2.2

But the bill passed, of course. And on November 24 23rd, 1915, the Commission heard the Associated 25 Advertising Clubs of the World. They were a

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self-regulatory body with "vigilance committees" that
 were precursors to the Better Business Bureaus. The
 AACW had drafted an anti-deception law and secured its
 passage by two-thirds of the states, so it could turn to
 state regulators when self-regulation failed.

6 But the president of the clubs told the 7 Commission that they had faced such new challenges like 8 direct mail appeal, "the greatest offender against honest The post office could get some fraud 9 advertising." 10 orders but that wasn't enough. The Commission accepted the argument and its first three complaints challenged 11 12 deceptive claims.

13 Internally, though, the Commission was in disarray, for reasons that went to core issues of 14 antitrust policy, the FTC's role in implementing that 15 policy, and personalities. The first disputants were 16 Rublee and Davies. Rublee served only a recess 17 appointment, the Republicans weren't happy about not 18 getting a commissioner, and he left in September 1916. 19 He suspected that Davies actively opposed his 2.0 21 confirmation. Meanwhile, Davies had engineered a vote at the first Commission meeting naming himself Chairman 2.2 23 for seven years, and Rublee then turned around and 24 organized a coup to depose him.

After that, the commissionership rotated

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annually and the Chairman had no special powers. 1 This created some problems then as the years went on. 2 Each 3 commissioner took administrative responsibility for certain units within the Agency. In 1947, they even 4 decided to trade units every year. Commissioners voted 5 6 on promotions and performance ratings at meetings. And 7 the situation stayed that way until 1950 when we've heard it changed. 8

Rublee and Davies also clashed on substance. 9 10 Speaking in 1926, Rublee outlined three bones of contention. He didn't want deception cases. He didn't 11 think Section 5 reached horizontal restraints, a 12 13 voluntary combination or contract putting an end to competition. That would have eliminated a lot from our 14 jurisdiction. Further, he didn't want to give advance 15 advice to business, which Hurley and Davies did want to 16 17 And Wilson had pushed very hard on this notion of do. helping business, at one point inviting businessmen to 18 turn to the men of the Federal Trade Commission who would 19 2.0 tell them to go on rather than the lawyers at the Justice 21 Department who would tell them to stop.

Hurley assumed the chairmanship when Davies lost it. But Hurley told a business conference when he was offered a spot on the Commission, "I told the President that all I knew was business, that I knew nothing about

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the new laws nor the old ones and that I would apply all the force that I had in the name of business." He added that German industry became safe when the government sanctioned cartels.

Hurley pressed for uniform cost accounting, so 5 6 that businessmen could better understand the workings of 7 their own operations. The Commissioners approved this 8 basic program, but they were shocked when they learned in December 1916 that he approved specific cost 9 10 accounting plans that facilitated industry coordination. Davies also learned that Hurley held discussions to make 11 12 the Secretary of Commerce permanent FTC Chairman. In 13 any event, Hurley soon resigned.

14 Wilson's later appointees worked better together 15 than his initial selections. Indeed, they worked together through most of the next administration. 16 They included Victor Murdock, who had headed the Progressive 17 contingent in Congress for two years after ten years as 18 a Republican representative. They included two 19 2.0 Democrats, Huston Thompson, a Justice Department 21 litigator, and John Nugent, who had been elected to a short Senate seat in 1918 and defeated in 1920, and when 2.2 23 Wilson nominated him in 1921, he was confirmed, even 24 though Wilson and he were both lame ducks, through 25 Senatorial courtesy. Nugent later ran for his old Senate

seat. Without resigning from the Commission, he conducted a
 Senate campaign. He lost.

3 Wilson appointees dominated the Commission until 1925 and that was part of his problem in the 1920s. 4 They were out of sync with the rest of the government. 5 6 But the balance shifted dramatically in 1925 when 7 William Humphrey arrived. Humphrey was confrontational. 8 He had an unusual approach to Congressional relations. 9 For example, he wrote a Congressman a letter in which 10 identified his the Congressman's favored weapon as the jawbone made famous by Samson. He was also 11 gratuitously offensive at Commission meetings. 12 In 1926, 13 the Commission and Justice Department both sued Continental Baking over a series of acquisitions. 14 The 15 Department settled, but a condition was that the Commission dismiss its case. Humphrey demanded an 16 17 immediate vote, denying Nugent a day to study the Humphrey also tried to stop investigations 18 papers. directed by the Senate, arguing that the Commission 19 should not respond to resolutions by a single house of 2.0 21 Congress.

Humphrey did have an affirmative agenda. He aggressively backed challenge to fraud, for example, and pressed the Cm mission to name magazine publishers as respondents. He also expanded the trade practice

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conference procedure, which was a precursor to modern 1 2 rule-making. He had many successes, but two years into 3 his term a curious thing happened. Another Coolidge appointee, Abram Myers, came on, and for two years, Myers 4 proved far more effective than Humphrey, repeatedly 5 clashing with Humphrey and winning. Humphrey tried to 6 7 stop Commission investigations that lacked a specific law 8 enforcement purpose, for example; Myers pushed through 9 several such investigations.

In 1933, Humphrey had his most famous clash.
Hoover, as President, gave Humphrey a second term in
1931. Franklin D. Roosevelt removed him without cause.

13 As an epilogue to my remarks, I would like to introduce a chart. I've done a study of first page 14 15 stories covering the FTC over the years. Now, this first one is just to demonstrate some idiosyncrasy among 16 publications, that there's peaks and valleys in the New 17 York Times coverage that don't guite appear in the 18 Washington Post coverage. But then I like to turn to 19 this chart, which actually traces the whole history of 2.0 21 the FTC through 328 newspaper articles. There were some subjective judgments in selecting these 328. For 2.2 23 example, I didn't include stories that focused on a 24 merger and merely mentioned that the FTC would review it. This is a rough tool. It focuses more on the 25

big cases which, a lot of good and harm can be done through
 smaller cases.

3 Still, it focuses on some issues that did matter at the time. For example, a dozen stories in the summer 4 of 1917 discussed the Commission's role in shifting to a 5 wartime economy, showing the Commission was playing an 6 7 important, non-case role at the time. In a two-year 8 period in late 1917, eight front-page stories covered the FTC investigation of meat packers. In the early 9 10 1920s, the FTC remained prominent through a series of investigations and cases, including challenges to base 11 point pricing and the Alcoa Corporation. Coverage remained 12 13 high in the mid-1920s, though, by then, it often focused on Congressional criticism of the Commission. 14

15 In 1929, though, press coverage dropped dramatically. The one exception involved the utilities 16 17 investigation -- which Congress directed the FTC to do because some Senators wanted to divert an investigation 18 that other Senators themselves wanted to do. 19 Huqo 2.0 Black, who was then a Senator. Insisted the investigation 21 be made publicly. It made constant headlines. The utilities hearing, with a Commissioner presiding, produced five front 2.2 23 page stories in May 1929.

24 Unfortunately, I've got to skip through a bit 25 now, but there's one thing that I would like to focus

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on, in particular. First of all, the Commission's press
coverage dropped substantially for nearly two decades.
I'm sorry about bypassing the '30s. In contrast to
substantial coverage during World War I, only two first-page
stories covered the Commission in World War II: During
a cigarette shortage, the Commission acted to ensure an
adequate supply for soldiers.

8 Coverage picked up after the war, though. The 1952 9 oil cartel report drew some attention. But the real key to 10 the 1950s was television. For the first time, with television 11 advertising, consumer protection became important.

12 Finally, to lead into Ed's discussion, things 13 pick up in the '60s, there are a lot of strong initiatives that develop despite the criticisms that 14 were made at the time. But after the next 15 administration, during the Nixon and Ford 16 administrations, it stepped up even more dramatically in 17 part because of the work Ed and others did. 18 19 Thank you.

20 (Applause.)

21 MR. COX: You saw that peak up there?

22 (Laughter.)

23 MR. COX: That was us. I think it was Adlai 24 Stephenson who said that every speaker gives three 25 speeches. The first speech is the one that he prepares,

the second speech is the one that he gives, and the
 third speech is the one that he wished he had given
 afterwards.

And as I was thinking about what I would do here, because we were going -- I was going back 36 years, I didn't want to rely just on memory, so I've done a prepared speech here, and I generally don't like to do that.

There's a story of a President of the United 9 10 States who had an event coming up. He wanted a 15-minute speech for it and he called his speechwriter 11 and said, I would like to have a 15-minute speech for 12 13 this event and here's what I need, and came the day of the event and the President of the United States walked 14 out of the Oval Office, got in his car, as he went in 15 and the speech writer handed him the speech, went to the 16 event and he started speaking. At the end of 15 17 minutes, he still had more to go; at then end of 20 18 minutes, he was still going; half an hour, people 19 2.0 started leaving, started walking out of the room on the 21 President of the United States.

And 45 minutes later, the speech was over to a small smattering of applause and the room was half empty. Well, he didn't take that too well and went back to the White House and called in the speechwriter and

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said, look, I wanted a 15-minute speech, you gave me a
 45-minute speech. The speechwriter responded,
 Mr. President, I gave you a 15-minute speech and two
 copies. Well, although this is prepared and I do have
 some copies, I hope it won't go that way.

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(Laughter.)

7 MR. COX: But it was 36 years ago, the year was 8 1968, and there was a whiff of revolution in the air. This was the year of the TET offensives by the Vietcong, 9 10 in a war fought by a draftee Army, a war that had gone on too long, a year President Johnson declined to run 11 12 for another term, the year of the tragic assassinations 13 of Bobby Kennedy and Martin Luther King, the year race riots in our major cities and riots within and without 14 the Democratic Convention in Chicago, as new political 15 forces jousted with the old. 16

And more relevant to this 90th Anniversary 17 Symposium, 1968 was the year that Ralph Nader assembled 18 19 a group of seven students to do a summer study of the Federal Trade Commission, a study which resulted in a 2.0 21 self-styled student task force report which received extensive press coverage when the report was issued in 22 23 January 1969. All the student volunteers had just 24 graduated from or were attending either Yale or Harvard Law School with the exception of myself, who had just 25

graduated from Princeton. Judy said that this was college students, I was the only one I guess who could gualify since I had just graduated from college. All the others were really very high-powered graduates of law schools or who were about to graduate from law school.

I enrolled in Nader's seminar the prior year at 7 8 Princeton, had been impressed by his insights and the workings of our political processes and had used him as 9 While the the informal advisor for my senior thesis. 10 most junior member of this team that he assembled, I had 11 by far the most working experience with Nader and in the 12 13 end was one of three of the students who saw the project through to the end and one of two who continued to work 14 15 with Nader as he organized the hundreds of students who came to Washington the next summer to replicate what we 16 had done with the FTC in task force reports on other 17 federal agencies. 18

In the fall of 1969, I entered law school and went on to other things. I did not give any significant thought to or interact in any significant way with either the FTC or Nader until I was invited to participate in this symposium. I can only liken my preparation for this as the opening of a time capsule, a time capsule full of things that I knew intimately at

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the time and now have the opportunity to measure in
 light of 35 years of subsequent FTC history and my own
 personal experiences.

For the subsequent FTC history, I am very indebted to Marc for his patient tutoring over the phone and source references, and to the thoughtful writings of Richard Harris and Sid Milkis, among others, on the subject.

So, in this context, what is the significance of 9 10 the Nader report? I will let others speak, others with a more measured and experienced perspective than mine. 11 Harris and Milkis in their book, the Politics of 12 13 Regulatory Change, make this observation, and I quote, "The Nader Report's criticism of the FTC was not 14 15 especially radical or novel. The direct impact, however, was surprising. It sparked a series of 16 political actions that eventually revitalized the 17 Agency." 18

Justin Martin, in his more sort of colloquial book on Nader, published in 2002 wrote, "Nader's FTC raid really did accomplish something, his seven children really did manage to lead the adults."

In 1969, Richard Nixon, newly elected as
 President, asked the American Bar Association to conduct
 an independent investigation of the FTC. The ABA report

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findings were remarkably similar to the conclusions of Nader's Raiders, though couched in more temperate language. In January of 1970, Nixon appointed Caspar Weinberger as Chairman of the FTC. Weinberger was an activist Chairman. By the early 1970s, the FTC would be a revitalized Agency.

7 In a 2003 oral history interview conducted by 8 Chris White and Marc, Mary Gardiner Jones, who was a Commissioner at the time of the report, had perhaps the 9 10 most thoughtful comments. This goes on a bit, but it's interesting, as it comes from a Commissioner at the time 11 "My conclusion about the 12 who was indeed thoughtful. 13 Nader report was that in balance, after I began to think about it, and got past my original reaction to it, it 14 15 did a lot of good. I began to realize that our incremental way of trying to change the FTC from the 16 17 inside would not probably succeed in making the major changes that were needed. 18

"I think that the Nader Report came at a time when no matter how we had done, no matter how much we had changed small things, the basic problems of staff, senior staff, were not going to change. So, no matter how many bright people you had on the staff, it wasn't really going to change the whole passion and direction of the Commission. The Nader people have a different

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style and a lot of polemics, a lot of adjectives. I'm not an adjective person," says Mary Gardiner Jones. "So, it's hard for me to take the report without more balance in its appraisals. But I have to admit, it did the necessary job. Without it, the FTC probably wouldn't be anything where it is today."

7 So, what were those adjectives, that purple 8 prose? I will read you some examples from Nader's preface. Not just to entertain you, but those of you 9 10 who are knowledgeable of the contemporaneous and subsequent history of the FTC, I'm sure will recognize 11 that each item, in fact, has a lot of substance behind 12 13 it, whereas making a correct indication of what the future would bring or rather what Nader intended the 14 15 future would bring for the Federal Trade Commission. This comes from the preface to the book which was based 16 17 on the report.

Preface by Ralph Nader. "The Commission could 18 have been an exciting and creative formatter of consumer 19 democracy. In reality, the little old lady on 2.0 21 Pennsylvania Avenue was a self-parody of bureaucracy, fat with cronyism, torpid through an inbreeding unusual 2.2 23 even for Washington, manipulated by the agents of commercial predators, impervious to governmental and 24 citizen monitoring. As the tide of consumer 25

dissatisfaction rose in the 1960s, the FTC droned on, seemingly oblivious to the billions of dollars siphoned from the poor and middle class. Consumer-like by deceptive practices hiding shoddy and harmful products and fraudulent services."

Then he commented on the enforcement powers of 6 7 the Commission. "Moreover, the Commission's enforcement 8 policies were ridiculous. It did not have, and did not actively seek, from Congress, powers of temporary 9 injunction or criminal penalty, and almost ignored the 10 enforcement tools that it did have." Well, we know that 11 the commission soon did seek those enforcement tools and 12 13 did get them in the period of '73 through '76.

He commented also on the lack of a constituency 14 for the Federal Trade Commission. "In the rare 15 instances when the Commission does try to act forcefully 16 against strong economic political interests, such as its 17 cigarettes advertising proposals in 1964-'65, it finds 18 itself without a consumer constituency, and is promptly 19 overwhelmed by the industry concerned, thus a federal 2.0 21 agency that should have a strong grass roots constituency is deprived of this democratic support, in 2.2 23 large part as a result of its past ineptness and 24 lassitude."

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Well, that constituency was building up, and it

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still has that constituency of the consumer movement.

2 Lastly, and this is predicting the future, and this doesn't necessarily concern the FTC, but it's 3 "During the summer of 1969," he concludes, 4 interesting. "more law students would be on their way to Washington" 5 -- he's looking forward -- "to study more agencies. 6 This time with the participation of medical and 7 8 engineering students." This was Nader's dream. "In short time, this scrutiny should extend, should extend 9 10 to state and local governments, and other significant institutions." 11

And, of course, we know he established his 12 13 consumer task force here that eventually went from being one hundred, two hundred students to a thousand students 14 15 in a peak year and then he started his public interest research groups, his PIRGs, which are now all over the 16 17 country, and as a trustee now of the State University of New York, I get together with them from time to time, 18 and actually they do some very good things. They push 19 2.0 good things forward with a lot of energy and vitality.

So, when Nader predicted back then, what he wanted to do in fact for the most part, for the FTC, and for the consumer generally, and for people, students who want to be part of working for the public interest, has worked itself out. This was not just a critic who made

criticism. This is a person who was looking into the
 future and built something and we, the students who
 worked with him on the Federal Trade Commission report,
 were part of that. Were his instruments, I could say,
 in doing that.

So, what did we actually do? Well, we read 6 7 cases and the various reports dating back to the 1920s, 8 as well as the news clips from the morgues of newspapers, from which we gleaned support for our themes 9 10 of a lack of priorities and need for motivated and capable personnel. We spoke to committee staffs on the 11 Hill, who gave us encouragement, inside information and 12 13 views. We interviewed the staff, we reviewed the files of the Commission, which at the start were made readily 14 15 available to us.

As the summer progressed, however, Chairman Paul 16 Rand Dixon, FTC's Chairman at the time, realized that we 17 were not just a bunch of nice college kids in suits, but 18 19 we were very aggressive and asking searching and antagonistic questions. The door then was both 2.0 21 literally and figuratively shut in our face. In one instance, Chairman Dixon bodily threw out our leader, 2.2 23 John Schultz, who had a very annoying way of persistently asking questions. Threw him out of his 24 office bodily and ordered the staff to shut us down. 25

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One early turning point, before that incident, 1 2 which no doubt initiated and irritated Chairman Dixon 3 very much, was an article in the Wall Street Journal which I generated by finding in a search of the 4 personnel files, and that -- what we discovered, there 5 6 was a purely patronage office in Oak Ridge, Tennessee, 7 which was manned by a friend of Chairman Dixon's, a 8 certain Judge Castro C. Gear.

Nader told me to take the information to Jerry 9 10 Landauer. I don't know if many of you remember Jerry Landauer, he was one of the great muckraking reporters 11 on the Wall Street Journal at the time. T will never 12 13 forget the scene, Landauer, cigarette in his mouth, on the telephone, calling various sources to confirm and 14 15 supplement the information which I had given him and pounding out the story on his typewriter, and all the 16 17 time while he was doing this saying, oh, that poor fellow, talking about Judge Gear. 18

Let me just read to you the way that interview between Landauer and Judge Gear on the telephone went. He started off, let me just say, by calling Judge Gear's boss, who could not say precisely what kind of work occupied Judge Gear, but adding parenthetically, but I understand there's a good deal of work down there in Oak Ridge, Tennessee.

The telephone interview with the Judge himself 1 2 proceeded as follows. Landauer: What date was the Oak 3 Ridge office open? Judge Gear: You will have to get that information from the central office. Landauer: 4 What type of work primarily occupies you? Judge Gear: 5 6 You will have to get that information from the central 7 office. Landauer: You mean to say that they know more 8 about your work in Washington than you do in Oak Ridge? Judge Gear: Well, they have the first hand information 9 10 there.

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Long pause.

Landauer: Is it an FTC policy to release all 12 13 information only through the central office? Judqe Gear: I don't know if it is or not. 14 Pause. Landauer: 15 On what grounds, then, do you refuse to give even the most innocuous information? Judge Gear: You'll have to 16 get that information from the central office. 17

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(Laughter.)

MR. COX: So, that gives you a flavor of what we did. What resulted was what I guess they would call these days in campaigns a lot of earned media, which was priceless to our cause. And Dixon didn't help himself by noisily trying to shut us down. It didn't work either. Phil Elman opened all his files to us, regardless of what the Chairman said. And right down

through the staff, there were lots of good people then, who were willing to talk to us, who wanted to help us, they wanted the Commission to become what it could be, what its basic powers and the way it was meant to be, would come to fruition.

6 We finished our interviews and our work, being 7 students we had to go back to school. September came. 8 And although we had -- there was a spate of articles 9 talking about it and then it was Nader's Neophytes, they 10 hadn't quite gotten to Nader's Raiders, but we had a Christmas vacation and we came back then to produce the 11 report, and I'll never forget, it was a very intensive 12 13 time. I slept four hours a night in the basement of my 14 brother's -- he was here working at systems analysis at 15 the Pentagon, and we just worked around the clock and produced a nearly two-hundred page report that Nader 16 17 whipped up the interest of the press in it and they eagerly awaited it. 18

I remember driving around at 3:00 in the morning, driving a Volkswagen, I didn't know how to use the stick shift really, going through red lights, with Ralph Nader seated next to me without a seat belt on.

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(Laughter.)

24 MR. COX: The thought that went through my mind, 25 it could all be over in a minute. And then after we

released our report, later on there were, of course,
 extensive news articles and then hearings before a
 Senate committee, which really was very congratulatory,
 Ribicoff and others saying what wonderful kids we are to
 volunteer this time and do all this great work.

6 And Willie Taft, with a wonderful sense of 7 humor, raised his hand and said, Senator, I would like 8 to make a comment. Pause, silence in the hearing room. 9 I would like to thank my parents who supported me during 10 this time.

In the next month, in April 1969, pursuant to 11 the request, this is -- the hearing was in March of '69, 12 13 in April '69, pursuant to a request of the recently elected President Nixon, the American Bar Association 14 15 appointed a Blue Ribbon Commission to study the FTC and produce a report. The findings of the ABA report, which 16 was delivered by the ABA to President Nixon on time in 17 December of 1969, largely confirmed our findings, 18 although as I quoted before, from a historian in more 19 2.0 temperate language.

21 Now, President Nixon's foreign policy 22 initiatives are well known, but Richard Nixon is also 23 the President who much to the consternation of his 24 political base, not only went to China, but also 25 established the EPA, signed OSHA and Title IX with

respect to equality for women in athletics on campuses, 1 signed those two acts into law, established the Consumer 2 3 Product Safety Commission, and reduced the percentage of segregated schools in the south from 90 percent to 10 4 percent, quietly, but got it done, the only way to do 5 6 it, thereby recognizing respectively the environmental 7 movement, with the EPA, the workers safety movement, 8 with OSHA, the women's rights movement, Title IX, the product safety movement, with respect to the Consumer 9 Product Safety Commission, and the civil rights 10 It was only logical that President Nixon's 11 movement. administration would pick up on the imperativeness of 12 13 the consumer group, when the noise made by Nader report on the FTC, put the FTC on the front burner. 14

According to Harris and Milkis, after seeing the 15 ABA report in September of 1969, President Nixon, in his 16 17 October 30, 1969 special message to Congress on consumer protection, in a remarkable demonstration of bipartisan 18 support for consumers, the President called for the 19 adoption of a buyer's bill of rights, called for the --2.0 21 and unlike the Kennedy and Johnson presidencies, Nixon took direct action, according to Harris and Milkis, to 2.2 23 strengthen the commitment to consumer protection at the 24 FTC.

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Endorsing the recommendations of the ABA report,

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Nixon announced the time had now come for the 1 2 reactivation and revitalization of the FTC. 3 Accordingly, he promised that his appointees of the Commission would take measures to initiate a new era of 4 vigorous action to protect the consumer. The President 5 6 appointed Caspar Weinberger as Chairman and Weinberger 7 assumed the office in January 1970. Three of the four 8 other Commissioners, interestingly enough, I learned this from Will Taft last night, realizing that radical 9 10 reform was needed and taking the statements -- the statements approach as they -- that they should support 11 the new President appointee as chair, pledged their 12 13 support to Weinberger.

With the support of the White House and his 14 15 fellow Commissioners, Cap Weinberger, who would earn the nickname "The Knife" as Governor Reagan's Budget 16 Director in California, put in a top-to-bottom 17 overhauling of the organization and personnel of the 18 FTC, consolidating operations into two principal 19 operating bureaus, which is the way it is now, 2.0 21 competition and consumer protection, upgrading the Bureau of Economics to apply sound economic analysis to 2.2 23 those operations, establishing a planning office to help 24 set priorities, revamping and upgrading the regional offices to enable local enforcement initiatives, and 25

most importantly, attracting very capable young
 attorneys with a strong commitment to consumer
 protection.

In the summer of 1970, Weinberger moved out to 4 be Deputy Director of the budget and Miles Kirkpatrick, 5 who had chaired the ABA Commission on the Federal Trade 6 7 Commission, succeeded Weinberger as Chairman and continued the reforms. The rerigging, remanning and 8 redirection of the FTC ship by these Republican 9 10 appointed Chairmen was accomplished against the backdrop of what Harris and Milkis describe as a loosely 11 organized, but influential coalition of consumer 12 13 advocates among House and Senate members, a talented and programmatically ambitious Congressional staff, an 14 15 aggressive core of investigative and advocacy journalists, an elaborate network of consumer public 16 17 interest groups.

18 It was this coalition that in the '73 to '76 19 period passed the Alaska Pipeline Act and the Magnusson 20 Moss Act, both of which gave the FTC new enforcement 21 powers, as well as such consumer advocacy programs as 22 the Intervener Funding Program.

While Nader gave great kudos to we students who produced the Nader Report, Nader received the credit generally, and properly, for the report. It was a

political force and specific assistance of this coalition that made our report and its ultimate impacts possible. It was also this coalition that put an increasingly strong consumer movement wind behind the FTC's sails, culminating in Mike Pertschuk's administration under President Carter.

For the better part of two years, in which I did 7 8 my thesis for Nader, did the FTC report and then worked as a journalist at the New Republic and organized the 9 10 1969 summer of Nader's student task force, I was right in the middle, although not always a part of this 11 coalition of consumer advocates. The very success of 12 13 this coalition during President Carter's administration resulted in squabbles in overreaching from unseemingly 14 15 impregnable positions of power. The coalition lost most of its momentum and the FTC was ready for new 16 17 leadership.

18 With the election of Reagan in 1980, the 19 consumer movement and the FTC were subject to a whole 20 new set of forces, which go beyond my experience and 21 competency to comment on.

In conclusion, I see three basic views of the Federal Trade Commission. One holds that the free market can sort out the problems which the FTC was designed to solve, and therefore, it should be

abolished. David Stockman apparently held this view
 when he was Director of the Office of Management and
 Budget, and seriously propounded it in his budget
 proposals.

On the other extreme is the coalition's view 5 6 that corporations control the government and manipulate 7 the general public in ways that are destructive to 8 everything from our basic health to our democratic society, and therefore, a grass roots revolution, led by 9 10 the enlightened and an enlightened consumers czar, whether in the chairmanship at the FTC, or better yet in the 11 Department of Consumer Affairs, which Ralph Nader pushed 12 13 for very hard as you all know, that kind of strong leadership from the top is needed to set the whole world 14 15 right.

For all its rhetoric, some of which tended to 16 17 the latter view, our report on the Federal Trade Commission and immediate results which were produced are 18 based on a third view, the premise that neither the 19 2.0 government nor the marketplace are perfect, and there 21 are many areas where well-structured government intervention is much needed and should be implemented by 2.2 23 creative, capable and well-directed professionals. Τf 24 an immediate and present example is needed of where that happened, I believe I can point to Chairman Muris's Do 25

1 Not Call success.

2	The FTC came into being in 1914, under President
3	Wilson's New Freedom administration, as Marc pointed
4	out, but its legislative design, giving it broad
5	regulatory authority over the entire economy smacks more
6	of Teddy Roosevelt's New Nationalism. The result is
7	that those of you who are privileged to staff it have
8	front row seats to view and be potential actors in the
9	great drama and success story of our ever-evolving
10	American economy.
11	And I have to say that it was a privilege for me
12	to have played a small role in the re-invigoration of
13	the Federal Trade Commission and in this great and
14	fascinating drama 36 years ago. Thank you.
15	(Applause.)
16	MR. KOVACIC: I want to start today by
17	recognizing three intellectual debts. The first is that
18	when I was an undergraduate at Princeton a couple of
19	years after Ed and was interested in the Wilson School
20	and looking at an extensive study of reform in a
21	government agency, one of my instructors said, there's a
22	young guy who graduated here recently who did one of the
23	best. And what he held up is this book that's been on
24	my bookshelf for now over 30 years that Ed wrote before.
25	Ed, in many ways, was my first introduction to the

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Federal Trade Commission and a very informative one.

2 Second, my debt to Ernie Gellhorn, whose work on 3 this subject really set me in the motion of looking both 4 at quantitative measures of performance and really as 5 the inspiration for much of the work that I have done in 6 the area and the person who in many ways taught me to be 7 a teacher.

8 And third, Marc Winerman. Marc recently has been named Counsel for Special and Historical Studies at 9 10 the FTC. Marc is both special and an expert in historical studies and after this symposium will be 11 beginning his year as a Victor Kramer Fellow, which is 12 13 one of the most distinguished honors that a career staff 14 person of the FTC or the Department of Justice can hold. 15 And the daily seminar in the hallways that Marc has provided me over time is, in many ways, a source of 16 17 insight for my presentation today.

What I would like to look at is the basic 18 19 question of how we evaluate performance over time. And I would like to look, as Ernie mentioned before, at the 2.0 21 vast literature on the Commission. It's fair to say that the academic literature that looks at the Federal 2.2 23 Trade Commission easily exceeds the literature on any 24 other federal government regulatory body. It's unmistakably voluminous and has been, literally over 25

decades from the very time of the Agency's creation, an
 extraordinarily powerful source of attraction for
 commentators.

But an issue that all of this literature begs 4 is, how do we measure the performance of public 5 6 institutions? The commonly used test that shows up in 7 many instances, both more serious and scholarly and 8 popular, is that it is the big case that really matters. Discreet enforcement events. But this neglects -- and 9 10 this is really the theme of my talk today -- crucial nonlitigation inputs and outputs, especially investments 11 in institutional capability. 12

In many ways, and Ed didn't have time to cover that in his treatment, that was a key focus of the Nader Report, especially with respect to human capital, and it's that dimension that I really want to focus on. That is, how does one develop a good institutional platform for success over time?

I want to underscore how institutional design and capabilities shape policy results. There's a natural tendency for all of us, I think, when we talk about competition or consumer protection policy, to focus on developments of doctrine. Those are the most interesting things we do. Those of us who are teachers, that's what we teach. You move away from that and our

students become completely somnolent. Audiences at conferences start flipping through the program to see if there are concurrent sessions they can attend, start making lunch plans, but in so many ways, this is the vital infrastructure that determines the success of an institution over time.

I want to suggest the importance, distilling this literature, of developing a norm, a standard that applauds officials for making capital investments in institutional capability that is truly to plant the trees rather than to simply grab the low-hanging fruit. That's an idiot bit of advice to policymakers. If you don't plant trees, you starve after a generation or so.

And last, to improve the role of historical understanding, which is a crucial -- has a crucial role to play in formulating policy over time and, indeed, is a key theme of this entire symposium.

By way of overview, I want to give you a quick 18 summary of the key commentaries spanning nine decades to 19 identify key institutional lessons and to offer my own 2.0 21 report card that comes out of this body of commentary about how to evaluate the performance of this 2.2 23 institution or others, and indeed, I'm speaking in my own capacity and not for anyone else at the Commission. 24 To divide the massive commentary basically into 25

three baskets, the first are large blue ribbon panels of the kind assembled at President Nixon's request in 1969 by the ABA; the 1949 report of the Hoover Commission, being perhaps second in importance in this category.

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A second being non-government organizations, 5 Ralph Nader's group in '69, the 1989 report of the ABA 6 7 called Kirkpatrick II, sometimes reports that are not 8 published, which set in motion the Kirkpatrick Report in 1989, was a separate report that the antitrust section 9 had commissioned in 1987 and '88. What resulted, and 10 this is for a group of us who are basically alumni from 11 the late 1970s and the early 1980s, working on a variety 12 13 of matters and then independently putting together different pieces, it was a scathing assessment of what 14 the Commission had done. So scathing that the ABA 15 decided not to publish it on its own, but instead set in 16 motion the 1989 Kirkpatrick II report. 17

Last have been individual contributions. Henderson's 1924 volume being terribly important, Landis in 1960, his report to President-Elect John Kennedy. Robert Bork's book in 1978, in addition to talking about doctrine, spends a lot of time focusing on institutional capability and incentives. Not all of these works cover both competition and consumer protection.

Among the more flamboyant phrases in Ralph

Nader's introduction in the Nader Report is a single
 sentence that says, we're not talking about competition
 policy here. It was focused on consumer protection,
 although its institutional concerns spread well beyond
 the boundaries of the consumer protection mission.

6 What are the main recurring themes in these 7 reports? Let me simply summarize some of the principal observations they've made over time. The first is that 8 the Commission was afflicted with inadequate planning. 9 10 And I think the basic core of the criticism here is one that policymakers have to continue to take into account. 11 Indeed, it comes from even the earliest works, and 12 13 Henderson's work gets this very well.

When I worked with transition economies, I 14 15 encourage them to read Henderson's book. It's written in 1924, it's a decade after the adoption of the statute 16 and it's a marvelous account of what a new institution, 17 even with favorable initial conditions, good judicial 18 system, respect for the rule of law, administrative 19 2.0 propriety standards that ensure that individual 21 government officials, for the most part, are going to act in an honest way, despite those initial conditions, 2.2 23 Henderson documents what a new institution of this type 24 is likely to face.

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And one of the key points that came out of his

volume and is emphasized in subsequent work is that if you don't have a metric, a process, a strategy, for deciding what you're going to do, you will be buried over time by what simply comes into the door. You will be completely reactive, you will have no capacity to sort out the trivial from the important, you will be utterly ineffective.

8 And sadly, it's only in the comparatively modern 9 era that the Commission gets ahead of this flow of work 10 and starts to put in place a conscious process for 11 deciding what it will do and how it will do it.

A second basic theme deals with the 12 13 cumbersomeness of the procedures for administrative adjudication and for the routine execution of work. 14 And I have to admit, this remains still a sore spot. Why? 15 A key assumption in the formation of the Commission is 16 17 that it would have a comparative advantage, not simply with respect to substantive analysis, but with respect 18 to speed in the treatment of competition and consumer 19 protection matters, and a continuing battle and a 2.0 21 continuing area for improvement which is identified throughout the commentary and I think guite rightly, is 2.2 23 that conceptual general ambition in many respects still 24 hasn't been realized and practiced, although there's 25 been dramatic, dramatic progress in that respect.

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Steve Calkins, who will wrap up this session, played an enormous role in setting in motion internal administrative reforms and adjustment in procedures. Although I don't think we're at the point where Congress expected us to be in 1914 in this respect, what is promising is that the modern trend has featured significant progress in that direction.

8 The third basic objection was poor transparency, 9 and here, again, there's a powerful lesson for any new 10 competition authority. The Commission's early 11 decisions, and if you flip through the early FTC 12 reports, you see this, are extraordinarily cryptic in 13 their treatment of the issues before them.

And the basic message that came out of the 14 15 commentary is that if you want to obtain deference from reviewing tribunals, you have to provide a compelling 16 basis to obtain the deference. Notwithstanding the 17 formal standard that gives you deference with respect to 18 substantial evidence. The basic message of the 19 commentaries, quite properly, I think, is you get the 2.0 21 deference you deserve, notwithstanding the legal That has to be earned all the time, if it 2.2 standard. 23 were a mathematics exam, you've got to show your work in 24 a way that convinces the instructor that you've done 25 qood work.

1 The fourth observation deals with ineffective 2 management. Partly as a matter of the overall 3 government design, but partly as the manner in which 4 individual managers at the most senior levels of the 5 Agency allocated their time and did their work.

6 Marc has pointed already to what may be the 7 single most important administrative adjustment, 8 government-wide, and for the Commission in its history. It's the Reorganization Act of 1950. Think for a moment 9 10 of what Marc described about the leadership and management of the Commission until 1950. 11 The chairmanship shifts every single year. And the 12 13 individual Commissioners, much like feudal lords, have control over individual bureaus and individual programs, 14 15 so that you do not have a program developed over time under the supervision of an individual Commission 16 Chairman who is going to be doing this for several 17 years. With the accountability that comes through it, 18 every year it's up for grabs. 19

20 And if you want to ask why did the Commission 21 stumble about so badly in doing the first thing on this 22 line, the Commission designed before 1950 ensured that 23 the planning was in 12-month cycles, at best. It didn't 24 go beyond that.

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A key lesson about how institutional design

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directly affects substantive outcomes, the '50 Reorganization Act, which allowed the President to designate the chair, so that you would have a chair that would serve more than 12-month terms, instead of having the continuing disruptions over time, was a vital adjustment.

7 Poor integration of economics and law. Aqain, a basis for creating the Commission in 1914 is that it 8 would have a comparative advantage over public 9 10 institutions because it would have a large body of researchers and the research would inform the 11 development of competition and consumer protection 12 13 programs over time. Realizing the integration of those two sets of capabilities has remained a challenge over 14 time, but the awareness, I think, in the modern era, 15 beginning in the 1960s, about the importance, the 16 possibilities for doing that, has promoted adjustments. 17

And last the continuing criticism of the personnel of the Commission, this I think is the most important single contribution of the Nader Report. The Nader Report motivated a fundamental change in the model by which the Agency recruited and retained personnel.

There are painful instances in the '69 report in which Rand Dixon, and he not only told it to the Nader folks, he told it to others, said that is my philosophy

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for hiring: I can hire really good people out of school, but they'll go away. I want to hire people who will not go away. Unlike the Air Force, which aims high, I'm going to be like the Navy and dive deep. I'm going to penetrate those lower strata of the class, people who are inert and will stay forever.

7 The Nader Report motivated a basic change in the 8 model, and we have come to live with, to accept, to deal 9 with the fact of continuing turnover and rotation, but 10 that shock to the system, the exogenous shock that 11 established a different internal norm was absolutely 12 indispensable to the transformation of the Agency's 13 human capital over time.

14 These are the benefits, these are the recurring 15 themes, I'm now going to talk about things I don't like 16 about the earlier studies and flaws that, perhaps, 17 obscure other things we have to do. A couple of 18 different types.

First, bad history. What do you see in lots of the studies? You see the rote recitation of earlier studies. And I understand what's going on, they didn't have the time to go back and really dig through original sources that Marc did, they take the earlier study and take the punch line and say it's still true, still true, still true.

But what don't you have in the earlier studies? You don't have common agreement about what the Agency ought to be doing, except some generalized view that it ought to do stuff that's important. Do important stuff.

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Henderson's punch line, for example, that the 5 Agency spends too much time on trivial matters 6 7 highlights this. Henderson thought consumer protection 8 was pointless. Don't worry about deception, why are you 9 wasting time on these advertising cases? The unmistakable inference of Henderson's work is that 10 everything ought to be channeled in the direction of 11 competition policy, period. Yet, every subsequent 12 13 author recites Henderson's words, quote that says, "the same criticism is true today," yet none of these 14 authors, I think, really parsed his work to see that he 15 was really talking about having an antitrust agency 16 17 only, nothing to do with consumer protection.

Weak data in many of the stories. David Hyman, 18 my colleague in the General Counsel's Office, now at the 19 University of Illinois, is fond of telling me, in God we 2.0 21 trust, all others provide data. Too many of the formative studies rely on impressionistic assessments of 2.2 23 authors without giving you the specific cases that would 24 inform your judgment about what they're thinking about. In so many instances, no context is provided. Criticism 25

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did not take account -- and I've got a CF site to Tom 1 2 McCraw at the bottom. Tom McCraw, just about 25 years 3 ago, held a wonderful seminar at the FTC on industry. Tom McCraw said, regulatory experiments must be judged 4 to a standard true to their own time. And so often the 5 evaluations of the Commission's work ignore what other 6 people were telling it to do at the time. 7 That is a 8 dynamic policy environment in which standards are changing, expectations are changing, but modern 9 10 assessments about what should be done are superimposed as a way of denigrating the guality of the 11 contributions. That in academic terms is a wonderful ex 12 13 post approach to evaluation as opposed to an ex ante standard that would focus on the reasonableness of 14 15 choices made.

Further problem, there's such a fondness for 16 17 caricatures, the literature -- and you can tell so often, a certifying mark of the weakness of the 18 19 literature is they talk about the horses. So many authors have thought and they smack themselves on the 2.0 21 forehead as though they've discovered this for the first time, ah, the symbolic importance of the horses. If you 2.2 23 see any reference to the horses in a study, one full grade off, every study. Sorry, Ed. There is a great 24 architectural exegesis at the beginning of the book. 25

1 MR. COX: I was an architect student at the 2 time.

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(Laughter.)

MR. KOVACIC: But so often, and this is a larger 4 problem, is that in the effort to underscore specific 5 phenomena or trends, too often the authors of the text, 6 7 I think, are not confident in their basic findings and 8 analysis, and in baseball terms, they feel they have to scuff the ball. They have to paint it black by pounding 9 10 inconsistent data into the ground so you can't observe And the consequence is that good work that's done 11 it. over time is just dismissed quickly. 12

13 I ask you, how many things has the Commission done that surpassed the cigarette report in the early 14 '60s? No. Do Not Call is not bad, that's an 15 extraordinary accomplishment. Can an absolute 16 degenerate turkey farm do that kind of work, I pose to 17 Probably something a little bit better was going 18 you? 19 There's a tendency simply to cast aside positive on. 2.0 contributions.

And the consequences is that you suffer from the exaggerations over time. The ABA '69 report and the Congressional reaction basically said that everything that's gone before is a failure, and there has to be a tremendous dramatic continuing revival. History just

isn't like that. There's a lot more continuity, many
 more links over time.

3 Second, bad political science. I mean, this literature for the most part ignores the political 4 constraints and forces that operate upon the Commission. 5 6 The Cement Institute case was the product of a textbook effort to do good research and channel it into a case, 7 8 regardless of whether you think it was a good case or By contemporary standards, it was a great job. 9 not. 10 The Commission was almost turned into the city's largest three-sided swimming pool by Congress, because it 11 brought the Cement Institute case. Commentators don't 12 13 talk about that dynamic. The force of Congressional oversight, the fact of judicial oversight. 14

15 The best book on this score is Thomas Blaisdell 16 book in '32, points this out and says, ah, this broad 17 collection of powers comes with it some fairly powerful 18 limitations and dangers. Trying to use it is going to 19 require not just technical proficiency, but 20 extraordinary political adroitness. And they had a 21 sense of public management in many instances.

This literature suggests there are no upward limits on capacity, but if you do one good thing, you can immediately do another. It's like thinking on the basis of Do Not Call that Do Not Spam is right around

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the corner. You went to the moon yesterday, you're going to go to Mars next month, aren't you, and Saturn after that. No sense that doing one thing well immediately means you can do a natural extension to something else immediately. And it ignores the cumulative nature of policy.

A couple of conclusions about lessons. What
would my report card look like? Coming out of this,
first, one basic institutional criterion, do you have a
good strategic plan? Are your goals well-identified?
Not just for internal discussion, but external debate
and analysis.

13 Second, are you tracking the nature and type of cases you're bringing and are you following their 14 15 outcomes? Following their outcomes is very important. There is a tendency in this city, and I have 16 participated in this, to grade policymakers by the 17 number of things they start. That's like measuring the 18 effectiveness of an airline by the number of flight take 19 2.0 offs. Landings, not our problem.

In economic terms, there is a tremendous capacity there. If you're not internalizing the results, in effect, to impose huge external costs on your Agency. You don't fill out the score card, at best, when any individual chair leaves, the grade is an

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incomplete, because you don't know until years later
 what the actual grade is.

3 Are you evaluating advocacy initiatives and outcomes in the same way? Are you investigating 4 capability and knowledge base that gives you the 5 6 credibility to persuade courts to know what you're 7 doing, to persuade judges that you know what you're 8 doing over time? Are you displaying information about what you're doing? Are you putting information into the 9 10 public domain so you can engage in a public debate?

There's a natural reticence to do this, to do 11 after-the-fact assessments in a candid way. But if 12 13 you're afraid that your ideas are too fragile to 14 withstand scrutiny, then maybe, maybe in that instance 15 it's time to get some better ideas. So, to put information into the public domain is an important good 16 practice that comes out of this. And, finally, a 17 commitment to do after-the-fact assessments. 18

How did the story end? What were the consequences both with respect to process and outputs? Implication for good leadership. What should good leaders do based upon this literature? You maximize positive externalities for the Agency and new leaders in the future. You make their lives better, as well as those of the employees.

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You engage in a continuing process of self-assessment and you promote critical public debate. In short, we're not really in the business of looking for best practices. So, to say best practices suggests that there's a final fixed destination, it's a continuing search for better practices, and that's what I think the literature says we ought to do.

8

Thank you.

9

(Applause.)

10 MR. GELLHORN: Thank you very much to each of 11 the panelists. A couple of comments just on Bill's last 12 point. Back in 1962, I think it was, the Commission 13 held a formal vote to overrule the Chairman's decision 14 that Phil Elman's dissent could not be published. It 15 was secret. So, there's some interesting and rich 16 history. Not all of it great.

17 The other ones that I was reminded of, as Bill 18 was talking about, the fact that initially the 19 Commission had only annual chairmanships. That is, of 20 course, a practice of one agency still today in 21 Washington, the Federal Election Commission, and that 22 may, of course, explain some of its problems. A lot of 23 us think so.

24 Well, let's spend the next ten minutes just 25 following up with some questions, some suggested by the

audience, others by my sitting and listening here. One 1 of the things that's sort of unique in this area, both 2 3 in antitrust and consumer protection, is we have more than one federal agency addressing the question. 4 We've got two antitrust agencies, we have at least four in 5 consumer protection when you think of the Consumer 6 7 Product Safety Commission, the Food & Drug 8 Administration, the Securities and Exchange Commission, which grew out of the Federal Trade Commission. T would 9 10 like to, you know, pose to the panelists, why that event, is it just a historical accident, and second, 11 12 does it make any sense?

13 MR. KOVACIC: Let me take a swing at the pitch. I think if you were uncertain at any one time, for 14 15 example, about how you wanted to enforce a relatively novel set of legal commands, and you're not certain what 16 17 the optimal institutional design is, I think it would be a legitimate choice to decide, I'm going to diversify my 18 portfolio, I'm going to choose a couple of different 19 2.0 approaches. Judicial enforcement on the one hand, 21 administrative enforcement on the other. Having set the experiment in motion, I think you'd necessarily want to 22 ask how is it turning out, and perhaps do some 23 24 evaluation over time.

25

So, I think we can explain the initial decision

1 partly as a bit of experimentation diversification,

partly, certainly, as a matter of legislative interest in having its own institution. That is an unmistakable part of the original legislative design. I would say that, you know, I have to come clean on this, it's awkward to be an academic and take these jobs.

In 1997, I wrote a paper that talked about dual enforcement and the discussion said, hey, you know, on the other hand, you've got to pick. I said, well, okay, I'll add a conclusion, I'll say if there had to be one agency in antitrust, that it should be the Department of Justice. Now, I wrote the thing at a time before, he back peddles, damn electronic databases.

14

(Laughter.)

15 MR. KOVACIC: But at the time that I did hedge in the paper and say there's some very interesting 16 17 things happening that are serving in many respects that couldn't realize the basic game of the institutional 18 design. And if I had to back off or reassess my earlier 19 suggestion, I think the rationale for the 2.0 21 diversification has been realized more in practice than modern nature. 2.2

23 MR. COX: Just for a short answer, I'd like to 24 take two, the Consumer Product Safety Commission, yes, 25 it's almost the same kinds of things that are being done

as consumer protection. Securities and Exchange 1 2 Commission, I'm a securities lawyer, that's a completely 3 different analysis, way of doing things, different marketplace, one that wouldn't -- even though it came 4 out of the Federal Trade Commission, it was initially 5 organized at the Federal Trade Commission, it would not 6 7 be one that should be consolidated as part of that 8 consolidated consumer protection administration.

MR. GELLHORN: Well, that sort of leads to 9 10 another follow-up question, and that is, the SEC and the FTC, in many respects, are aligned in terms of their 11 authority, their structure, and to some degree their 12 13 history, and yet I think if one did an assessment of the SEC's record over its history, one would find fewer 14 peaks and valleys, and generally greater strength in 15 terms of its ability to sustain different political 16 forces. 17

18 So, one argument could be, well, the securities 19 industry, the group that's being regulated by the 20 agency, depends upon the integrity of the regulatory 21 agency, and one cannot necessarily say that about the 22 FTC's base, but is there more to the story?

23 MR. COX: Actually, I would go back to something 24 that Bill said about continuity, and I agree with that, 25 continuity is very important. I think every agency of

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government has a DNA, a basic DNA of how it was 1 conceived and put together, and the FTC came out of the 2 Bureau of Corporations, and you go through Marc's 3 history of it, and then it ran into World War I and then 4 it ran into the conservative '20s and then it ran into 5 the judicial problems -- the problems that President 6 7 Roosevelt had with the Supreme Court and the New Deal 8 and that's the way it was born, if you will, and that makes it a confusing history. 9

10 The SEC came out of the crash of 1929, huge problems in the security industry, something had to be 11 done, and a basic disclosure, if you will, with respect 12 13 to the '33 Act, an agency to assure proper disclosure was established. And that was, it was born cleanly, if 14 15 you will. And that's what gives it the continuity. Its mission was clear, it was a good mission and it didn't 16 17 overreach. If you talk to Louie Loss about 10(B)(5), he drafted it in a couple of hours. Very simple. And lots 18 of judicial interpretations of it. But the mission has 19 been consistent from the start. The Federal Trade 2.0 21 Commission, much different DNA.

22

MR. GELLHORN: Marc?

23 MR. WINERMAN: Well, two thoughts, first of all, 24 it's much easier to measure the success of the SEC 25 because you're dealing with a more limited universe.

1 The Commission's universe, and particularly on the 2 consumer protection side, because that's where the 3 comparison is a broader universe and --

4

25

UNIDENTIFIED SPEAKER: Use the mic.

5 MR. WINERMAN: I'm sorry. Is a broader 6 universe, and in addition, much of the work that the FTC 7 does, for example, creating databases for state and 8 federal agencies to work together, is more or less 9 invisible and the state and federal regulators realize 10 it but the general populous wouldn't.

11 And I guess I would also point out that the SEC, 12 I believe it's Joel Salzman, who is the historian of the 13 SEC, points out that the first four Chairmen were Joe 14 Kennedy, James Landis, William Douglas and Jerome Frank, 15 and in the '40s, the Agency completely tanked when it 16 was relocated in Philadelphia, so they are not without 17 their own peaks and valleys.

MR. GELLHORN: Well, that leads to sort of do we have explanations of the Commission's peaks and valleys? What is it that seems to invigorate it periodically and what is it that tends to contribute in the other direction? Or alternatively, I think it's generally acknowledged that the last 15, 20 years have really been very strong ones for the Agency.

MR. COX: Let me jump in, I think Marc pointed

out some of the things that he did, the broad mandate of 1 the Federal Trade Commission to begin with, it's huge. 2 It's not as well defined as, for instance, the SEC. 3 So, you can put -- any era in time can be put into this 4 vessel called the Federal Trade Commission what it wants 5 I think since the '60s, I think the mandates have 6 to. become clearer. Now, the way of implementing those 7 8 mandates has changed, obviously, but yet it's been a consistent kind of energized mandate. 9

10 MR. KOVACIC: I think there's a more positive trend, especially in the modern era, for a reason that 11 12 both Ed mentioned and Marc alluded to, the authority, 13 the basic statutory platform to work with for a strikingly long period of time was terribly weak. 14 And since being enhanced, the enforcement of orders, the 15 structure of penalties and remedies, it's not until the 16 17 '60s that the Commission gets the unambiguous signal from the Supreme Court that the heavy baggage from Gratz 18 and Kodak from the '20s has been tossed over the side. 19

I think, in part, the rehabilitation of authority that takes place, beginning in the 1960s in the Supreme Court and into the '70s, makes a big difference.

24 MR. GELLHORN: Well, we have to leave time for 25 the next panel, so one final question for the panel, and

that is, let's assume you're attending the 100th one ten years from now, and I hope we all are here, what would you expect different to be said at the 100th than at the 90th? I tried to stump the panel.

I would hope, following what Bill 5 MR. COX: said, I don't think there's any best practices, period. 6 7 I think what Jefferson said about we need a little 8 revolution every 30 years is right. That's basically what I think you were saying, Bill. And if you don't 9 10 have a little revolution every 30 years, you're going to have a big revolution. I would hope that things would 11 12 have changed by then. In the next ten years, I don't 13 know what it would be, but because of that change, the Commission will be as energized as it is now. 14

15 MR. WINERMAN: I guess I would say that the terms of the various competition debates won't change, 16 17 but although the terms won't change, I would hope that the Commission continues to participate vigorously in 18 the debates and react to the debates and initiate parts 19 2.0 of the debate, and on the consumer protection side, 21 particularly the Commission stays highly adaptable to technology, both in their use of the furtherance of the 2.2 23 Commission and in preventing the abuses of those 24 technologies, and again, the changes in front of us, but hopefully the Commission will continue to look after 25

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1 those changes.

2 MR. KOVACIC: Let me mention the three norms 3 that I hope will be well-established by that time and they have roots going back a number of years already. 4 The first is that the routine habit of after-the-fact 5 assessments will become -- without picking a number that 6 7 that will be something that one expects and sees 8 happening every single year with respect to the work we 9 do.

10 Second, I hope that the work that's being done and is developing on the conceptual and practical 11 integration of the consumer protection and competition 12 13 policy functions of the Agency will proceed, the subject of another panel later today. So that rather than as a 14 matter of historical accident, that we'll see that there 15 are genuine synergies, a lot of thoughts being done on 16 17 that, but I would like to see some more fruit on that score. 18

19 And the third would be that the public 20 expectation at that time, that we can say that the 21 public regards the full use of the Agency's tools across 22 the board, that they each get the appropriate weight.

Right now, if there was a box score, and you
asked about the contribution of good advocacy, for
example, stopping a bad idea, unraveling an existing bad

idea that's embedded in another public policy, that
doesn't show up in the box score. It's not elsewhere
classified. It's not there. Good work on that front
has to count as much as bringing the case.

5 So, I'm hoping that the box score by which we 6 score activity, you know, imagine the National 7 Basketball Association if it doesn't measure and track 8 assists, that is you have to have a metric that's 9 publicly accepted and developed that properly observes 10 and evaluates that which makes the Agency effective. 11 Those would be three hopes.

12 COMMISSIONER GARDINER-JONES: Could I make a 13 statement?

14 MR. GELLHORN: Just for a moment, please. Great15 to see you, Commissioner.

COMMISSIONER GARDINER-JONES: On the question of 16 17 FTC versus antitrust. There's no question you need FTC, if you're going to develop economic policy, you 18 19 can't do it case by case in many cases. You have a 2.0 study of conglomerates as we had it. You have a study 21 of the mergers between computers and publishing companies to try to figure out what's going on. 2.2 You issue rules. You do a variety of things instead of just 23 a case by case, which is a terribly inefficient way of 24 going. You can have a rule that attacks the whole 25

1 industry.

So, on that, I think it's just very important that you have the variety and I think that's what Congress had in mind. Every European country has this kind of a jurisdiction, not the kind of litigation things that we do.

7 On planning, one of the experiences that I had 8 trying to plan was that the lawyers are not planners. 9 They're not comfortable with doing that, they want to 10 adjudicate facts, and if you're going to get real 11 planning into this Commission, you've got to find a way 12 of loosening up the Commissioners.

Now, Chris White took our planning thing and turned it into the absolute first hand, which was an information system. We didn't even have that at that time. So, we did make some progress. But I just think it's terribly important and I'm sorry to intervene, but I needed to say something.

(Applause.)

19

20 MR. GELLHORN: I'm sure I speak for every one 21 when I say thank you very much. And to the panel, I 22 don't think we have to wait ten years to make a 23 judgment. Thank you very much.

MS. BAILEY: Thank you. We'll take a break until 11:15 and then we'll hear from our next panel.

(Applause.)