

Links

[Collecting Consumer Debts: The Challenges of Change - A Workshop Report](http://www.ftc.gov/bcp/workshops/debtcollection/dcwr.pdf)

<http://www.ftc.gov/bcp/workshops/debtcollection/dcwr.pdf>

[Repairing A Broken System: Protecting Consumers in Debt Collection Litigation and Arbitration](http://www.ftc.gov/os/2010/07/debtcollectionreport.pdf)

<http://www.ftc.gov/os/2010/07/debtcollectionreport.pdf>

[Federal Trade Commission Annual Report 2011: Fair Debt Collection Practices Act](http://www.ftc.gov/os/2011/03/110321fairdebtcollectreport.pdf)

<http://www.ftc.gov/os/2011/03/110321fairdebtcollectreport.pdf>

[Debt Collection FAQs: A Guide for Consumers](http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre18.pdf)

<http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre18.pdf>

[Money Matters: Dealing with Debt](http://www.ftc.gov/bcp/edu/microsites/moneymatters/dealing-with-debt.shtml)

<http://www.ftc.gov/bcp/edu/microsites/moneymatters/dealing-with-debt.shtml>

[Ftc.gov/credit](http://www.ftc.gov/bcp/menus/consumer/credit.shtm)

<http://www.ftc.gov/bcp/menus/consumer/credit.shtm>

[Fair Debt Collection Practices Act Links](http://www.ftc.gov/os/statutes/fdcpajump.shtm)

<http://www.ftc.gov/os/statutes/fdcpajump.shtm>

[FDCPA](http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre27.pdf)

<http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre27.pdf>

[Protecting Personal Information: A Guide for Business](http://business.ftc.gov/documents/bus69-protecting-personal-information-guide-business)

<http://business.ftc.gov/documents/bus69-protecting-personal-information-guide-business>

[Information Compromise and the Risk of Identity Theft: Guidance for Your Business](http://business.ftc.gov/documents/bus59-information-compromise-and-risk-id-theft-guidance-your-business)

<http://business.ftc.gov/documents/bus59-information-compromise-and-risk-id-theft-guidance-your-business>

[Fighting Fraud with the Red Flags Rule: A How-to Guide for Business](http://business.ftc.gov/documents/bus23-fighting-fraud-red-flags-rule-how-guide-business)

<http://business.ftc.gov/documents/bus23-fighting-fraud-red-flags-rule-how-guide-business>