



Privacy and Tracking on the Internet

Dan S. Wallach

Department of Computer Science Rice University



Seen in my postal mail...



13201 Arrington Rd. • Gra	LLC indview, MO 64030-1117			PRSRT STD U.S. POSTAGE PAID U.S. TOY GROUP, LLC
CUSTOMER CODE:	MEDIA CODE:		x	
B35402350 22125002 FREE SHIPPING Buy \$69.99 or more of merchandise online thru December 24th! Use coupon code 12141		Hullinnillillillillillillillillillillillil		0003 P256 634 509
L.Bean: ort, Maine 04033 Current Resident	or	PRSRT STD US POSTAGI PAID L.L.Bean, Inc	F SAVE 159 on your entire of see page 2 for your special pro	76 rder omo code
**************************************		0007 P085 594 509	CUST# 1515 519 617	3072517
Shop	with us however you cl	noose Ilbea	GUARANTEED TO	LAST **
GODIVA				Presorted
<i>Chocolatier</i> 139 Mill Rock Road East, Suite Old Saybrook, CT 06475	2			Standard US Postage Paid GODIVA. Chocolatier
Customer Number	HBP6502G	17DD27 128429	CURRENT RESIDENT OR: DEL. WINDOW 11/28 - :	12/1
Call, shop on your nearby G Houston Gal Houston Gal Willowbrook	line, or visit odiva Boutiques: leria I leria II Mall		***********AUTO**SCH 5-DIGI JOHN SIMMONS 2210 SHERIDAN ST HOUSTON TX 77030-2016	T 77030
Baybrook Ma	11			

FREE \$10

A. **NEW Holiday Cheer Basket** Keepsake hat box tied with a red ribbon. Includes: Holiday Chocolate & Truffle Gift Box (16 pcs), Signature Truffles (8 pcs), Gold Ballotin (4 pcs), Dark Chocolate Peppermint Crunch Large Bar,

U.S. Toy Grou 13201 Arrington Rd. •		



GODIVA.

39 Mill Rock Road East, Suite 2 Old Savbrook, CT 06475

Call, Snop online, or Visit
 your nearby Godiva Boutiques
 --Houston Galleria I
 --Willowbrook Mall
 --Baybrook Mall

Call 1.800.9.GODIVA (1.800.946.3482), 7am to Midnight Shop GODIVA BOUTIOUES & GODIVA.COM

NEW Holiday Cheer Basket

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U.S. Toy Group, LLC 13201 Arrington Rd. • Grandview, MO 64030-1117

CUSTOMER CODE: B35402350

22125002

MEDIA CODE:

FREE SHIPPING Buy \$69.99 or more of merchandise online thru December 24th! Use coupon code 12141

"First party" identifiers

Relationships between consumer and vendor

Supermarket "rewards" cards Vendor-specific credit cards / gift cards Unique IDs printed on receipts Credit card numbers *

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Map consumers to database records

Track your purchasing history Provide you with targeted advertising and coupons

Big data allows for powerful inferences (e.g., pregnancy)

www.nytimes.com/2012/02/19/magazine/shopping-habits.html



Valid for in-store use only. Copies not accepted. Limit one coupon, Savings Certificate, special offer or discount (including price match) per item. Coupon must be surrendered at time of purchase; any return of purchase will reduce your savings proportionally. The discount cannot be applied to gift cards, shipping, or sales tax. Offer excludes the following: Alessi, Arthur Court, Breville®, Britto™ Collection, Brookstone®, DKNY, kate spade, Kenneth Cole Reaction Home, Kosta Boda, Le Creuset®, Lladró®, Monique Lhuillier, Nambe®, Nautica®, Orrefors, Riedel, Shun, Starbucks® Electrics, Swarovski, T-Tech, Vera Wang®, Victorinox Luggage, Vitamix®, Waterford®, Wusthof®, or Zwilling; Argington®, babybrezza™, Baby Jogger™, BÉABA®, BOB, Bugaboo, Bumbleride™, ERGObaby®, Foundations®, iCandy®, Maxi-Cosi®, Mountain Buggy, Oeuf, Orbit Baby™, Peg Pérego®, petunia pickle bottom®, Phil & Teds®, Plan Toys®, Quinny®, Svan®, Teutonia®, Under Armour®, UPPAbaby®, baby furniture, diapers, wipes, formula, baby food or portrait studio services.



MOBILE First-time subscribers get a 20% OFF one single item in-store or online mobile offer. Text OFFER to 239663.

Message and data rates may apply. Mobile internet access required. Up to 5 msg/month. Text STOP to 239663 to cancel. Send HELP to 239663 for help.



EMAIL First-time subscribers get a 20% OFF one single item e-mail offer for in-store use.

Visit bedbathandbeyond.com/circulars.asp



Ver. 6



Free standard shipping on all gift cards when purchased online. Shop in-store or online.

ferms and conditions apply to gitt cards



We gladly accept competitors' coupons for products also available at those competitors. If you find a lower price at any of our competitors, we will meet that price. Exceptions may apply.

Prices valid only in the contiguous U.S.



If you wish to opt-out of future mailings from us, go to our website at bedbathandbeyond.com/unsubscribe.asp



I'm refinancing my mortgage and I got this in the mail.

November 28, 2012

Dan Wallach 2210 Sheridan St Houston, TX 77030



We will exceed any competitor's mortgage loan offer or pay \$1,500 toward your closing.*

Dear Dan,

You have received this letter as a result of our relationship with the national credit bureaus. We were notified of your recent mortgage inquiry, and in a few short minutes, we would like to provide the opportunity for you to know with certainty that you are getting the most competitive offer for your mortgage.

Cendera Funding is a top tier mortgage bank based in Fort Worth, Texas. We have provided mortgage loan services for 14 years and are licensed in 11 states. We are sure you will enjoy working with a Texas-based mortgage bank where your loan is Processed, Underwritten, Closed and Funded all under the same roof.

Accommodating your needs is our top priority. Loans can be closed in as little as 10 days if necessary, and can even be closed in your home or on a lunch break from work.

Cendera Funding Facts:

- 6th largest FHA lender in The Dallas Fort Worth market.
- 16th largest non-depository mortgage bank in Texas.
- 99.8 percent Excellent Rating on all closed loan client satisfaction surveys.
- We survey EVERY loan we close. Our performance is measured by your great experience.

We are available to speak with you 7 days a week. Please take a moment to call and speak to one of our loan officers today at 888.680.6775 or online: www.cenderafunding.com.

My team and I look forward to hearing from you. Here's to your prosperity!

Anthony Aldridge Vice President of Sales NMLS#: 271561



*Best Offer Guarantee will be honored when we have a competing lender's offer dated the same date as the offer from Cendera Funding with an identical product offering, ur comparable market conditions. Certain restrictions based upon lending area, and Government programs could apply The Best Offer Guarantee applies to Conventional, FHA, VA USDA loans only and that can be sold on a correspondent flow basis. This is a pre-screened offer of credit. To opt out of future correspondence you may write to Experian at: Experian Out Recuest. P.O. Box 505. Woodlwn. PA 79094-0505 or call toll free at 1-888-567-8688.



ANTHONY ALDRIDGE

8509 Western Hills Blvd #100 | Fort Worth, TX 76108 Office: 888.680.6775 | Fax: 817.984.6399 www.cenderafunding.com

I'm refinancing my mortgage and I got this in the mail.

"You have received this letter as a result of our relationship with the national credit bureaus. We were notified of your recent mortgage inquiry..."

all under the same roof.

Accommodating your needs is our top priority. Loans can be closed in as little as 10 days if necessary, and can even be closed in your home or on a lunch break from work.

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- 99.8 percent Excellent Rating on all closed loan client satisfaction surveys.
- We survey EVERY loan we close. Our performance is measured by your great experience.

We are available to speak with you 7 days a week. Please take a moment to call and speak to one of our loan officers today at **888.680.6775** or online: **www.cenderafunding.com**.

My team and I look forward to hearing from you. Here's to your prosperity

"To opt out of future correspondence you may write to Experian..."



8509 Western Hills Blvd #100 | Fort Worth, TX 76108 Office: 888.680.6775 | Fax: 817.984.639 www.cenderafunding.com

"Third party" relationships





"Third party" relationships



"Third party" relationships



Web Ads: First Party

Simple display ads

Some web sites host their own ads

<a href="http://www.nytimes.com/adx/bin/adx_click.html?
type=goto&opzn&page=homepage.nytimes.com/
index.html&pos=TopLeft&sn2=ab8a95f5/87622a3f&sn1=3dad24f4/
cd041a16&camp=Marc_Jacobs_2012_1793675-nyt5&ad=NYT_DOT_LEFT&goto=http
%3A%2F%2Fwww%2Emarcjacobs%2Ecom%2F%3Futm%5Fsource%3Dnyt%26utm%5Fmedium
%3Dleft%252Btile%26utm%5Fcampaign%3Ddot%252Bgift%252Bbox"
target="_blank">

<img src="http://graphics8.nytimes.com/adx/images/ADS/32/05/ad.320528/
NYT_DOT_LEFT.jpg" width="184" beight="90" border="0">









Main web site tells the user's browser to redirect the advertiser, give it credit for the click.

Targeted advertising

Option #1: Search queries.

If a user is searching for a product, they might buy it.



Targeted advertising

Option #2: User profiling

If an advertiser knows something specific about a user, they can customize advertising to them.

More Recommendations for You



OXO Good Grips 3-Piece Angled... (78) \$19.99 Why recommended?



Kindle US Power Adapter Amazon \$19.99 Why recommended?



Sentinel 3: Homeworld Origin8 Technologies Ltd. \$2.49 Why recommended?



OXO SteeL Cocktail Strainer (19) \$9.89 \$8.36 Why recommended?



2-Year Protection Plan for Kindle... Service Net \$29.99 Why recommended?

See more recommendations

Sponsored 🗊



Archangel Alarm Services, LLC Read our recommendations here at Facebook and view what others are saying about our servic ...

See All



Like This Page

Houston Real Estate realestate.marthaturner.com



Make the Best Real Estate Decisions & Let Mary Hale McLean Guide You Every Step of the Way

Palazzo's private-elist.com



Palazzo's Party Pans are the Perfect Recipe for your Holiday Party!

Need A Chiropractor?



Sitting at a computer all day leads to headaches and neck pain - we can help!

562 people like CORE Chiropractic.

Wells Fargo Student Loans wellsfargo.com



Wells Fargo can help lower your payments by over \$1,000. Ends December 31, Start today

Online Master's Comp Sci umflint.edu



Get a master's degree in computer science & information systems completely online at Uм

Fundamentally Toys

Gathering user data?

Volunteered data

Users tell Facebook all kinds of demographics Users "like" vendors, products, bands, etc.

Measured data

Users' history of purchases, visited web sites IP geolocation (accurate to the city, if not better)

Inferred data

Users might be a lot like their friends / neighbors



Web Ads: Third Party

Typical 3rd party display ads

Similar operation to 1st party ads


```
<img src="http://<u>s0.2mdn.net</u>/viewad/1361550/All-New
+Altima_MSRP_728x90.jpg" alt="Advertisement" border="0">
</a>
```









DoubleClick redirects through Atwola then to destination.

Tracking Cookies & Nobile Geolocation

Back to our paper example



VALID FOR IN-STORE USE ONLY. PRESENT THIS COUPON

Valid for in-store use only. Copies not accepted. Limit one coupon, Savings Certificate, special offer or discount (including price match) per item. Coupon must be surrendered at time of purchase; any return of purchase will reduce your savings proportionally. The discount cannot be applied to gift cards, shipping, or sales tax. Offer excludes the following: Alessi, Arthur Court, Breville®, Britto[™] Collection, Brookstone®, DKNY, kate spade, Kenneth Cole Reaction Home, Kosta Boda, Le Creuset®, Lladró®, Monique Lhuillier, Nambe®, Nautica®, Orrefors, Riedel, Shun, Starbucks® Electrics, Swarovski, T-Tech, Vera Wang®, Victorinox Luggage, Vitamix®, Waterford®, Wusthof®, or Zwilling; Argington®, babybrezza[™], Baby Jogger[™], BEABA®, BOB, Bugaboo, Bumbleride[™], ERGObaby®, Foundations®, iCandy®, Maxi-Cosi®, Mountain Buggy, Oeuf, Orbit Baby[™], Peg Pérego®, petunia pickle bottom®, Phil & Teds®, Plan Toys®, Quinny®, Svan®, Teutonia®, Under Armour®, UPPAbaby®, baby furniture, diapers, wipes, formula, baby food or portrait studio services.



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e-mail offer for in-store use.

Visit bedbathandbeyond.com/circulars.asp



Free standard shipping on all gift cards when purchased online. Shop in-store or online



You Tube

CONNECT WITH US

Ver. 6



OK COKKEWI KEPTOCUI 2210 SHERIDAN ST HOUSTON TX 77030-2016

լիլեսիներեկներել գիրիլեզ կիներել են կիներեն կիներեն

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EMAIL First-time subscribers get a 20% OFF one single item. e-mail offer for in-store use.





Ver. 6

FREE SHIPPIN FREE STANDARD SHIPPING WITH ANY ONLINE PURCHASE OF \$99 OR MORE Offer valid through 12.17.12 BEDBATHANDBEYOND.COM

Free standard shipping on all gift cards when purchased online. Shop in-store or online.



We gladly accept competitors' coupons for products also available at those competitors. If you find a lower price at any of our competitors, we will meet that price. Exceptions may apply.

Prices valid only in the contiguous U.S.



If you wish to opt-out of future mailings from us, go to our website at bedbathandbeyond.com/unsubscribe.asp

MOVIE NIGHT



Hollywood Popcorn Maker · Makes up to

- 8 cups of popcorn
- Marguee header lights up and can be personalized, includes 150 letters Includes warming
- light and pull-out drawer



(713) 533-0346

AR CURRENT RESIDENT 2210 SHERIDAN ST 10USTON TX 77030-2016

What happens if you scan this QRcode with your phone?

y onanas

Ice Cream Treat Maker

- Turns frozen bananas and other mui into a healthy treat that looks and tastes like soft serve icc cream
- Dishwasher safe parts



To learn more

Dole YOnan

- Turns frozen ban into a healthy tre tastes like soft si
 Disbwasher safe
- **49**.99







http://bqt.co/936647AE1AE6C73





```
HTTP/1.1 200 OK
Date: Sun, 02 Dec 2012 20:47:28 GMT
Server: Apache/2.2.9 (Fedora)
X-Powered'-By: PHP/5.2.6
Set-Cookie: PHPSESSID=psm5oqtkff8p1gvnbf716dpqm0; path=/
Expires: Thu, 19 Nov 1981 08:52:00 GMT
Cache-Control: no-store, no-cache, must-revalidate, post-check=0, pre-check=0
Pragma: no-cache
Set-Cookie: _unbq=50bbbe60cb7419.09871084.50bbbe60cb7512.99318963; expires=Fri, 02-Dec-2022 20:47:28 GM
Content-Length: 976
Connection: close
Content-Type: text/html;charset=UTF-8
<!DOCTYPE html PUBLIC "-//WAPFORUM//DTD XHTML Mobile 1.2//EN"
"http://www.openmobilealliance.org/tech/DTD/xhtml-mobile12.dtd">
<html xmlns="http://www.w3.org/1999/xhtml" xml:lang="en" lang="en">
  <head>
    <meta http-equiv="Content-Type" content="text/html; charset=UTF-8" />
    <title>QRCodeTracking</title>
  <meta http-equiv="Content-type" value="text/html; charset=utf-8"/>
<script type="text/javascript" src="/tracking.js"></script></script></script></script>
  <script type="text/javascript" src="/js/mini.ajax.js"></script></script></script></script></script>
  <script type="text/javascript" >
    function tagAction(result)
window.location="/936647AE1AE6C73/r";
      //show("content");
      document.body.innerHTML = res;
    var res = null;
  </script>
</head>
  <body>
    <div id="user action">
    Waiting ...
    </div>
    <div id="content" style="display: none">
    </div>
    <script type="text/javascript" >
      tracking('2957203_db7b71b43a3ad916d08ac54b0b2c86a8');
    </script>
  </body>
</html>
```

```
HTTP/1.1 200 OK
Date: Sun, 02 Dec 2012 20:47:28 GMT
Server: Apache/2.2.9 (Fedora)
                                                                                          HTTP Headers
X-Powered'-By: PHP/5.2.6
Set-Cookie: PHPSESSID=psm5oqtkff8p1gvnbf716dpqm0; path=/
Expires: Thu, 19 Nov 1981 08:52:00 GMT
Cache-Control: no-store, no-cache, must-revalidate, post-check=0, pre-check=0
Pragma: no-cache
Set-Cookie: _unbq=50bbbe60cb7419.09871084.50bbbe60cb7512.99318963; expires=Fri, 02-Dec-2022 20:47:28 GM
Content-Length: 976
Connection: close
Content-Type: text/html;charset=UTF-8
<!DOCTYPE htm] PUBLIC "-//WAPFORUM//DTD XHTML Mobile 1.2//EN"
"http://www.openmobilealliance.org/tech/DTD/xhtml-mobile12.dtd">
<html xmlns="http://www.w3.org/1999/xhtml" xml:lang="en" lang="en">
                                                                                          Body (HTML +
  <head>
                                                                                             JavaScript)
    <meta http-equiv="Content-Type" content="text/html; charset=UTF-8" />
    <title>QRCodeTracking</title>
  <meta http-equiv="Content-type" value="text/html; charset=utf-8"/>
<script type="text/javascript" src="/tracking.js"></script></script></script></script>
  <script type="text/javascript" src="/js/mini.ajax.js"></script></script></script></script></script>
  <script type="text/javascript" >
    function tagAction(result)
window.location="/936647AE1AE6C73/r";
      //show("content");
      document.body.innerHTML = res;
    var res = null;
  </script>
</head>
  <body>
    <div id="user action">
    Waiting ...
    </div>
    <div id="content" style="display: none">
    </div>
    <script type="text/javascript" >
      tracking('2957203_db7b71b43a3ad916d08ac54b0b2c86a8');
    </script>
  </body>
</html>
```

```
HTTP/1.1 200 OK
Date: Sun, 02 Dec 2012 20:47:28 GMT
Server: Apache/2.2.9 (Fedora)
                                                                                             Cookies
X-Powered-By: PHP/5.2.6
Set-Cookie: PHPSESSID=psm5oqtkff8p1gvnbf716dpqm0; path=/
Expires: Thu, 19 Nov 1981 08:52:00 GMT
Cache-Control: no-store, no-cache, must-revalidate, post-check=0, pre-check=0
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Connection: close
Content-Type: text/html;charset=UTF-8
<!DOCTYPE htm] PUBLIC "-//WAPFORUM//DTD XHTML Mobile 1.2//EN"
"<u>http://www.openmobilealliance.org/tech/DTD/xhtml-mobile12.dtd"</u>>
<html xmlns="http://www.w3.org/1999/xhtml" xml:lang="en" lang="en">
 <head>
    <meta http-equiv="Content-Type" content="text/html; charset=UTF-8" />
    <title>QRCodeTracking</title>
 <meta http-equiv="Content-type" value="text/html; charset=utf-8"/>
<script type="text/javascript" src="/tracking.js"></script></script></script></script>
  <script type="text/javascript" src="/js/mini.ajax.js"></script></script></script></script></script>
  <script type="text/javascript" >
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window.location="/936647AE1AE6C73/r";
      //show("content");
      document.body.innerHTML = res;
    var res = null;
                                                 Tracking Code
 </script>
</head>
  <body>
    <div id="user action">
    Waiting ...
    </div>
    <div id="content" style="display: none">
    </div>
    <script type="text/javascript" >
      tracking('2957203_db7b71b43a3ad916d08ac54b0b2c86a8');
    </script>
  </body>
</html>
```

Cookies

Key/value pairs, stored in the browser

Transmitted back to the site that set them

Set-Cookie: _unbq=50bbbe60cb7419.09871084.5 0bbbe60cb7512.99318963;

expires=Fri, 02-Dec-2022 20:47:28 GMT

JavaScript behaviors

Arbitrary code, running inside your browser

tracking('2957203_db7b71b43a3ad
916d08ac54b0b2c86a8');

```
function tracking(vid) {
  if(vid== -1)
    hide('user action');
    tagAction();
    return:
  q vid = vid:
  if (navigator.geolocation) {
    setTimeout('errorCallback({code: 4});', 15000); //15sec for user decision
    navigator.geolocation.getCurrentPosition(function(pos){
       if(send) return;
       send = true:
                                                                          Geolocation code
       var a = (pos.address) ? pos.address : {};
       var c = (pos.coords) ? pos.coords : {};
       var params = {
         vid: vid.
         postalCode: ((a.postalCode) ? a.postalCode : ''),
         countryCode: ((a.countryCode ) ? a.countryCode : ''),
country: ((a.country ) ? a.country : ''),
region: ((a.region) ? a.region : ''),
         county: ((a.county) ? a.county :
         city: ((a.city) ? a.city :
         street: ((a.street) ? a.street
                                                  '').
         streetNumber: ((a.streetNumber) ? a.streetNumber : ''),
         latitude: ((c.latitude) ? c.latitude : ''),
         longitude: ((c.longitude) ? c.longitude : ''),
altitude: ((c.altitude) ? c.altitude : ''),
                                                          '')
         accuracy: ((c.accuracy) ? c.accuracy :
         altitudeAccuracy: ((c.altitudeAccuracy) ? c.altitudeAccuracy : ''),
heading: ((c.heading) ? c.heading : ''),
speed: ((c.speed) ? c.speed : '')
```

The pitch



Measure Loyalty

Would you be interested to know how many new users scanned your codes and how many of them scanned them more than once? Now you can, we provide statistics table with both: **unique** and all **return visitors**.

Stay Informed

Can't get out of the mailbox?

We all know that emails are the best form of communication with people. Whether you're reading or writing another email you can still be informed about new codes being scanned.





Share Results

Your marketing campaign is doing well and you want to present results to your boss or a client. Instead of typing the numbers by yourself just use one of the "export" buttons to get what you want. Generate files in a variety of formats like XLS, TXT and PDF.

The results







The results



The results

SHOP NOW

Tracking ubiquity

Everybody uses cookies

Easy: associate cookie with where you saw an advertisement Tricky: associate cookie with your geolocation Hard: associate cookie with real-world identity

Two kinds of geolocation

IP address says something about location (ip2location.com reports coordinates 8 miles from my house) Mobile phones can measure very precise GPS location

Web sites can easily store and aggregate

3rd party social widgets

If you're logged into your social network

Social network learns where you visited Social network generates custom content

3rd party web bugs

Single pixel images (like ads but invisible)

GEAR SCIENCE ENTERTAINMENT BUSINESS SECURITY DESIGN OPINION VIDEO INSIDER MAGAZINE SUBSCRIBE

PHOTO GALLERY The Terrifying, Dazzling Tools of LARGE ANDIN CHARGE Next Year's 3-D Printers

3rd party payment services

Learn everything you buy

Potential security benefit

Web site never learns your credit card number

Leveraging user profiles

- 1. User visits a web site
- 2. Web site wants to show an advertisement
- **3. User's (anonymous?) profile put up for auction** (based on data from 3rd party aggregators)
- 4. Advertisers bid
- 5. Winner's ad is shown to the user

This happens in milliseconds.

www.nytimes.com/2012/12/02/magazine/ who-do-online-advertisers-think-you-are.html

Display Advertising Technology Landscape

12/31/10

Nachinations

OS vendor

The platform has significant control over how different parties can use it.

Peter Kafka ethics statement | bio | e-mail | RSS | | Follow @pkafka

Is Apple Closing Off the iPhone to Rival Ad Networks?

APRIL 12, 2010 AT 2:35 PM PT

Tweet

Share | 🖨 Print

Is Apple, which just launched its own ad network, crippling competitors that want to sell ads on its iPhones and iPads?

That's how some competitors are interpreting a clause in the developer agreement Apple released last week when it announced the new operating system that will power its mobile devices.

They're concerned about language in the contract that seems to ban apps from transmitting data that third-party ad networks would use to track their ads' performance. If they're right, Apple's contract would severely handicap rival "in-app" ad networks—like Google's AdMob—without formally banning them.

"Ads don't exist without analytics," says a mobile ad executive. "Can't measure it, can't bill for it."

The ISP (or corporate IT dept)

Passive surveillance ("deep packet inspection")

ISPs can observe all unencrypted traffic ISPs know who you are, where you live Logging (for law enforcement or forensics purposes)

Active engagement

Blacklisting (sites, like Pirate Bay, or protocols, like BitTorrent) Transparent proxy caching Traffic shaping (widely used on college campuses) SSL termination / reencryption (some corporations) Attacking whole web sites (e.g., Tunisian attack on Facebook)

ISP advertisement insertion

NebuAd, ISPs sued over DPI snooping, adtargeting program

NebuAd and a number of ISPs find themselves on the wrong end of a class-action ...

by Jacqui Cheng - Nov 11 2008, 9:50pm CST

NebuAd, the company behind the highly-controversial behavioral-targeting ad platform, has been targeted itself—by a class-action lawsuit, that is. A suit has been filed in the US District Court of Northern California against the company, as well as a number of ISPs that tested NebuAd's technology, alleging numerous privacy violations, fraud, and unjust enrichment.

NebuAd made news earlier this year when it made a deal to test its deep-packet inspection technology with US cable operator Charter Communications. The idea behind the tech was that the companies would carefully monitor each user's Internet use in order to use that information to show highly-targeted advertising. Needless to say, there was an immediate and extreme outcry over the technology, with some going so far as referring to it as a "man-in-the-middle attack." Users could opt out—if they learned about the trial—but the tracking defaulted to automatic opt-in.

Questions arose as to whether NebuAd's system was even legal in the first place, as a number of advocacy groups criticized the service as an invasion of privacy and said it could even be violating federal wiretap laws. NebuAd, on the other hand, insisted to Congress that everything was on the up-and-up and that the system was collecting no personally-identifying information. Still, skeptics said that, identifying information or not, collecting data the way NebuAd does was in violation of state and federal laws.

The lawsuit accuses NebuAd, Bresnan Communications, Cable One, CenturyTel, Embarq, Knology, and WOW! of all being involved in the interception, copying, transmission, collection,

Click fraud, etc.

Two advertising business models

Pay per view vs. pay per click

Serious incentives for fraud

Display ads to fake users or generate fake clicks \Rightarrow profit! Caveat: Fraud pushes down the value of each click

Advertising services must protect themselves

Browser-side mechanisms (iframes, same-origin-policy) Server-side mechanisms (big data analytics)

Lots of secrecy in how this works.

Privacy technologies

AdBlock Plus / Ghostery / etc.

Delete advertisements and trackers from every web page Downloadable blacklist rules

Do Not Track

Optional message, sent by browser to every server

Tor (onion routing) and other proxy services

Obscure user's source IP address Defeat intrusive ISPs (deep packet inspection, etc.)

The Euro cookie rules

Web sites required to notify users about cookies

Ostensibly protects user privacy

Users now see these all the time, don't understand them

Web sites face penalties for non-conformance

Details: www.aboutcookies.org/default.aspx?page=3

Irony: sites would need to set a cookie to remember your non-cookie preferences, so you don't get asked again.

We use cookies to make this site as useful as possible. They are small text files we put in your browser to track usage of our site but they don't tell us who you are. Learn More About Them. What happens if I say 'no'? Is this OK? Yes No

Cookie complexities

Cookies are a general-purpose mechanism

Fixes the "stateless" nature of the HTTP protocol Standard way that a web site can remember your actions Used for "shopping carts", user login, etc.

What makes cookies a privacy concern?

Long lifetimes (e.g., the ten year cookie from BeQRious) Third party sharing (e.g., Omniture cookie when visiting Wired) Connection to sensitive data (e.g., inferred medical conditions)

Phone/web convergence

Most phone apps use the web within them In particular, app advertising is just HTML on the inside Web browsers will support richer web apps More sensitive permissions, just like phones

Cross-evolution of mechanisms

Android "Intent" system inspiring "web intents" Mozilla working on Firefox OS ("Boot 2 Gecko") App stores

Smartphone security is tricky

Sensitive info available

Fine grained geolocation User's address book Phone unique identifiers (IMEI, etc.) Personal photos

Some apps abuse their access

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The Wrong Way: Path Uploads iOS Users' Address Books Without Permission

Tuesday, February 7th, 2012

Comments

What started as a bit of aimless tinkering for developer **Arun Thampi** ultimately unearthed something very surprising about personal lifesharing service Path. As a fan of the app, Thampi took it upon himself to look at the API calls that the app made to Path's service and found that his "entire address book (including full names, emails and phone numbers) was being sent as a plist to Path."

Puzzled, Thampi created an entirely new Path and tried again, only to be faced with the same results. Feel free to try it for yourself if you're curious, as Thampi has written up the test procedures on his blog.

According to a comment left by Path co-founder and CEO Dave Morin, uploading the user's address book is meant simply to connect users with each other. As **VentureBeat** points out, this isn't exactly a secret — the practice is pointed out in the company's **Wikipedia entry**. Still, it's not exactly the easiest information to come across unless you're actively looking for it, especially when no mention of it is made during the initial sign-up process.

When asked why Path didn't give users the choice to opt-in right from the start, Morin responded with the following:

Smartphone security is tricky

When asked why Path didn't give users the choice to optin right from the start, [Path CEO] Morin responded with the following:

This is currently the industry best practice and the App Store guidelines do not specifically discuss contact information. However, as mentioned, we believe users need further transparency on how this works, so we've been proactively addressing this.

techcrunch.com/2012/02/07/path-uploads-your-iphones-address-book-to-their-servers-without-a-peep/

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If you want to regulate...

Behavior, not mechanism

Cookies are too low level-too many alternatives

HTML5 and Flash persistent storage, hidden form fields, etc. Smartphone IMEI or other entirely new mechanisms

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Regulate information flows, not mechanisms

Third-party vs. first-party information sharing

Short vs. long term

How data is aggregated, packaged, and resold

Data source, sensitivity, and attribution

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Don't require web sites to bother the user

Do Not Track: browser setting to enable, off by default * Important policy question: Opt-in vs. opt-out as the default?

Historical note: P3P

Platform for Privacy Preferences, ~10 years old

Web sites would state a machine-readable privacy policy Browsers would automatically decide if a user liked a policy Cookies accepted or rejected based on this

Real world didn't like it

E.g., Google's non-policy to work around IE cookie blocking: P3P:CP="This is not a P3P policy! See <u>http://www.google.com/support/accounts/bin/answer.py?hl=en&answer=15165</u> for more info."

No regulatory enforcement

Lots of details available from Lorrie Cranor (CMU): Iorrie.cranor.org/blog/2012/12/03/p3p-is-dead-long-live-p3p/

Online vs. offline

General-purpose regulations for "online" tracking

Agnostic about particular technologies "Future proof" as technologies evolve

Knock-on effects with "offline" tracking

- Consumer profiling (advertising)
- Consumer credit rating
- Financial records
- Medical records
- Criminal records

Tracking is tracking, regardless of where it's done