UNITED STATES DISTRICT COURT EASTERN DISTRICT OF VIRGINIA Richmond Division

ZACHARY ALLEN MARTIN,

Plaintiff,

CIVIL ACTION NO. 3:11cv654

Q&A ENTERPRISES, INC., t/a GLOBAL SELECT AUTO,

and

CRESCENT-VIRGINIA LOAN PRODUCTION, INC., t/a CRESCENT BANK AND TRUST,

SERVE: National Corporate Research LTD 250 Browns Hill Ct. Midlothian, Virginia 23114

and

CONSUMER PORTFOLIO SERVICES, INC.,

SERVE: CT Corporation System 4701 Cox Road, Suite 301 Glen Allen, Virginia 23060-6802

and

J.P. MORGAN CHASE BANK, N.A., t/a CHASE CUSTOM FINANCE, SERVE: CT Corporation System 4701 Cox Road, Suite 301 Glen Allen, Virginia 23060-6802

Defendants.

FIRST AMENDED COMPLAINT (Corrected)

INTRODUCTION

COMES NOW the Plaintiff, Zachary Allen Martin, (hereafter the "Plaintiff") by counsel, and for his complaint against the Defendants, alleges as follows:

1. This is a case arising from a common sales tactic in the retail automobile sales industry called "a yo-yo sale" or "spot delivery." Using this tactic, the dealer sells an automobile to the consumer "on the spot." The consumer signs all paperwork, often pays a down payment and/or provides a trade in, receives a certificate of registration, temporary or transferred tags, gets insurance coverage for the vehicle, and is provided possession of the automobile. All purchase and loan documents are signed by the consumer. The consumer leaves the dealership believing he or she owns the automobile since he is told his loan was approved. The sale is financed by the dealer (as the creditor) on a Retail Installment Sales Contract (RISC). As in the present case, only after the sale is done does the dealer then attempt to sell or assign this installment credit contract (the RISC) to a third party finance company. When the dealer for whatever reason decides not to go through with the deal, or the third party finance companies it "shopped" the loan to is unwilling to purchase the RISC, the dealer attempts to "undo" or cancel the sale, and repossesses or yanks it back from the buyer like a yo-yo.

Sometimes, as in the present case, the dealer will submit a credit application on certain terms to third party lenders, that approve the loan on those terms, but the dealer does not advise the consumer of the terms actually accepted, and convinces the buyer to agree to terms that are higher or "worse" for the consumer by claiming that the terms presented are the only terms that were be approved, terms which create a higher profit for the dealer. The consumer never learns that his credit request for a loan on the lower terms was approved because the dealer never advises that the lower terms were approved, and the third party lender never provides the buyer notice of the approval, as required by the Equal Credit Opportunity Act. (ECOA).

Sometimes, as in the present case, the dealer will also attempt to get the customer to sign a second batch of purchase documents, requiring more money, since it knows the customer is emotionally committed to the car and is vulnerable to the threat that the deal will be cancelled if he does not sign the new, more expensive contract. However, if the sale is cancelled, neither the dealer nor the finance company send the consumer any written notice of adverse action, and sometimes, as in this case, the dealer confiscates the down payment, even though it has cancelled the purchase contract and repossessed the vehicle.

These shady practices violate the ECOA, the Truth In Lending Act ("TILA"), and the Federal Fair Credit Reporting Act ("FCRA"). They also violate the Virginia Consumer Protection Act ("VCPA"), the Virginia Motor Vehicle Code, and often violate the Uniform Commercial Code since the repossession occurs before any default and no notice of disposition of the repossessed vehicle is provided. Furthermore, these tactics of fraudulently inducing the signing of the contract and then failing to abide by the contract and canceling the sale, constitutes fraud and breach the contract.

JURISDICTION

2. This lawsuit is being brought pursuant to the Fair Credit Reporting Act, 15 U.S.C. §1681 et seq and the Equal Credit Opportunity Act, 15 U.S.C. §§ 1691 et seq, which present federal questions and as such jurisdiction arises under 28 U.S.C. §§1331, 1337.

3. This court may exercise supplemental jurisdiction over the related state law claims arising out of the same nucleus of operative facts which give rise to the Federal law claims under

28 U.S.C. §1367.

4. Venue is proper in this court since most of the defendants, Crescent-Virginia Loan Production, Inc., t/a Crescent Bank and Trust, Consumer Portfolio Services, Inc., and J.P. Morgan Chase Bank, N.A., t/a Chase Custom Finance, have their registered agent located within the Richmond Division of the Eastern District of Virginia, and the Plaintiff chooses to bring this lawsuit here.

PARTIES

Plaintiff is a consumer as governed by the ECOA, FCRA, Virginia Code §8.9 and Virginia Code §59.1-196 et seq. of the VCPA.

6. Defendant, Q&A Enterprises, Inc., t/a Global Select Auto, (hereinafter "Global"), is a Virginia corporation doing business as a retail automobile dealer. At all times relevant hereto it was a "creditor" as defined and governed by the ECOA (15 U.S.C. §1691a(e)) and FCRA (15 U.S.C. §1681m).

7. At all times relevant hereto Global was a "supplier" as governed and defined by the VCPA (Virginia Code § 59.1-198) and was a motor vehicle dealer as governed by Virginia Code Section 46.2-1500, et seq. At all times relevant hereto it was a "creditor" as governed and defined by ECOA, 15 U.S.C. §1691a(e) and FCRA (15 U.S.C. §1681m).

8. Defendant, Crescent-Virginia Loan Production, Inc., t/a Crescent Bank and Trust, (" Crescent Bank") is a Corporation doing business as a financial institution and doing significant business in the Richmond Division, in the Eastern District of Virginia, where it maintains its registered agent. At all times relevant hereto it was a "creditor" as governed and defined by ECOA, 15 U.S.C. §1691a (e) and FCRA (15 U.S.C. §1681m).

9. Defendant, Consumer Portfolio Services, Inc. ("CPS"), is a Corporation doing business as a financial institution and doing significant business in the Richmond Division, in the Eastern District of Virginia, where it maintains its registered agent. At all times relevant hereto it was a "creditor" as governed and defined by ECOA, 15 U.S.C. §1691a (e) and FCRA (15 U.S.C. §1681m).

10. Defendant, J. P. Morgan Chase Bank, N.A., t/a Chase Custom Finance ("Chase Finance"), is a foreign corporation doing business as a financial institution in Virginia which does significant business in the Richmond Division, in the Eastern District of Virginia. At all times relevant hereto it was a "creditor" as governed and defined by ECOA, 15 U.S.C. §1691a (e) and FCRA (15 U.S.C. §1681m).

FACTS

11. On or about April 20, 2011 Plaintiff went online to Global to purchase a vehicle he had seen advertised by Global on Craig's List for \$18,900.00, a 2004 Porsche Cayenne, VIN: WP1AB29P04LA61572 (the "vehicle"). He also filled out a credit application online providing certain personal information to see if he could qualify for a loan for the vehicle.

12. Global made a credit inquiry into Plaintiff's credit on April 20, 2011 and soon thereafter "Alex," a manager for Global (last name unknown), called and advised that Plaintiff qualified for a loan in order to buy the Porsche and to come to the dealership to work out the details.

13. Dealer Track is a company that instantly and simultaneously communicates to various third party lenders credit applications car dealers submit for customers seeking financing.

14. In order to find a third party lender it hoped to assign the loan it intended to give the Plaintiff for the vehicle purchase, on or about April 21, 2011, it is believed through Dealer Track,

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Defendant Global submitted a "completed application" for an extension of credit to Crescent Bank, CPS, and Chase Finance for the Plaintiff's purchase of the vehicle, an application that was in accordance with the procedures used by the creditor for the type of credit requested, and provided information necessary for the Defendants to obtain access to Plaintiff's credit report information, the credit score of the Plaintiff, and it is believed it provided certain biographical information, and income, expenses, etc.

15. Chase Finance approved the approved the loan application of the Plaintiff for \$19,118.00, with an Annual Percentage Rate of 9.75% up to 12.25%, on a 60 month loan, with certain stipulations. See **Exhibit 1 ("The Approval")**. The terms of this approval were different "better" for the Plaintiff than those presented to the Plaintiff by Global in the Retail Installment Sales Contract #1 attached hereto as Exhibit 3..

16. CPS also approved the completed loan application request of the Plaintiff submitted by Global.

17. CPS, and Chase Finance never provided any notice of approval of any request for credit either explicitly of implicitly, to the Plaintiff.

18. The Defendants did not approve the Plaintiff's request for credit on the terms noted in the RISC (Exhibit 3) after making credit inquiries into Plaintiff's credit report on April 21, 2011, but never provided Plaintiff written notice of this adverse action.

19. On April 23, 2011, Plaintiff and two friends went down to the dealership and upon arrival met his salesman, "Bola" (last name unknown), (hereinafter "Bola") and the manager, "Alex." During negotiations "Bola" advised Plaintiff that the vehicle had not been in an accident or previously painted. They also negotiated a purchase price with Alex if Plaintiff made a \$5000.00 down payment they would reduce the price to \$18,500.00, and he advised that his loan

had been approved.

20. On April 23, 2011 Plaintiff paid \$4,000.00 in cash, and provided a \$1,000.00 check to Global which advised that it would return the check to him when he brought in \$1.000.00 in cash, since Alex advised that Global did not accept checks.

21. On April 23, 2011, after waiting three or more hours to go through this sale process, being rushed through the signing of the paperwork, relying on the representations that the vehicle had no accident or re-painting history, that the \$18,500.00 purchase price had increased to \$22,498.88 due to certain fees that were included, that he qualified for a loan, that the terms of the loan were the best that could be found for the plaintiff, and that it would do the DMV paperwork to transfer title into his name, Plaintiff agreed to purchase of the vehicle (the "Sale"). All conditions of the Sale were fulfilled and satisfied by the Plaintiff. Plaintiff made a \$4,000.00 down payment and provided the \$1,000.00 check, expecting to bring in the cash at a later date, at which time his check was to be returned. See Buyer's Order attached **Exhibit 2**.

22. The Buyer's Order provided to the Plaintiff on the date of sale does <u>not</u> contain the notice required by Virginia Code § 46.2-1530 which states in pertinent part:

A buyer's order shall include:...

12. If the dealer delivers to the customer a vehicle purchased by the customer on or after July 1, 2010, that is conditional on dealer-arranged financing, the following notice, printed in bold type no less than ten point: 'IF YOU ARE FINANCING THIS VEHICLE, PLEASE READ THIS NOTICE: YOU ARE PROPOSING TO ENTER INTO A RETAIL INSTALLMENT SALES CONTRACT WITH THE DEALER. PART OF YOUR CONTRACT INVOLVES FINANCING THE PURCHASE OF YOUR VEHICLE. IF YOU ARE FINANCING THIS VEHICLE AND THE DEALER INTENDS TO TRANSFER YOUR FINANCING TO A FINANCE PROVIDER SUCH AS A BANK, CREDIT UNION OR OTHER LENDER, YOUR VEHICLE PURCHASE DEPENDS ON THE FINANCE PROVIDER'S APPROVAL OF YOUR PROPOSED RETAIL INSTALLMENT SALES CONTRACT. IF YOUR RETAIL INSTALLMENT SALES CONTRACT. IF YOUR RETAIL INSTALLMENT SALES CONTRACT. IF YOUR RETAIL INSTALLMENT SALES CONTRACT.

RISK TO YOU OR THE DEALER, YOUR PURCHASE CANNOT BE CANCELLED. IF YOUR RETAIL INSTALLMENT SALES CONTRACT IS NOT APPROVED, THE DEALER WILL NOTIFY YOU VERBALLY OR IN WRITING. YOU CAN THEN DECIDE TO PAY FOR THE VEHICLE IN SOME OTHER WAY OR YOU OR THE DEALER CAN CANCEL YOUR PURCHASE. IF THE SALE IS CANCELLED, YOU NEED TO RETURN THE VEHICLE TO THE DEALER WITHIN 24 HOURS OF VERBAL OR WRITTEN NOTICE IN THE SAME CONDITION IT WAS GIVEN TO YOU, EXCEPT FOR NORMAL WEAR AND TEAR. ANY DOWN PAYMENT OR TRADE-IN YOU GAVE THE DEALER WILL BE RETURNED TO YOU. IF YOU DO NOT RETURN THE VEHICLE WITHIN 24 HOURS OF VERBAL OR WRITTEN NOTICE OF CANCELLATION, THE DEALER MAY LOCATE THE VEHICLE AND TAKE IT BACK WITHOUT FURTHER NOTICE TO YOU AS LONG AS THE DEALER FOLLOWS THE LAW AND DOES NOT CAUSE A BREACH OF THE PEACE WHEN TAKING THE VEHICLE BACK. IF THE DEALER DOES NOT RETURN YOUR DOWN PAYMENT AND ANY TRADE-IN WHEN THE DEALER GETS THE VEHICLE BACK IN THE SAME CONDITION IT WAS GIVEN TO YOU, EXCEPT FOR NORMAL WEAR AND TEAR, THE DEALER MAY BE LIABLE TO YOU UNDER THE VIRGINIA CONSUMER PROTECTION ACT.' "

23. On April 23, 2011, Global accepted Plaintiff's completed application for credit and upon such application, informed Plaintiff that he was approved for the financing, that the terms of the RISC #1, which designates Global as the Creditor- Seller, were the best that it could find, that he would receive the payment book for the car loan in the mail, and that to complete the deal, all he needed to do was sign the paperwork.

24. After Plaintiff completed the paperwork and was told by Global that his proposed loan for the vehicle had been approved, the finance manager told him that his payments would be \$446.75 monthly for 60 months. This was memorialized by the RISC #1 and was signed by the Plaintiff and Global. **Exhibit 3.**

25. Global intentionally concealed from the Plaintiff that his car purchase and loan request had been approved by lenders on terms lower that what was presented to him by Global as "the best loan that we be found."

26. Paragraph 2(c) on page 3 of the RISC #1 indicates that Plaintiff is providing Global a security interest in the vehicle and the RISC #1 requires that the payments shall be made to the "Creditor-Seller," which is Global. ¶3(b) defines "default" in part as, "You pay any payment (plus any late charges) more than 10 days late or not at all."

27. At the time Plaintiff was presented with the paperwork to sign, he had been at the dealership for three or more hours and did not review the information carefully. He trusted Global's employees to tell him what he needed to know regarding the documents he signed, he noted the monthly payment on the RISC #1 was what he had agreed to and was told those terms were the best Global could get for him, and did not review the documents much further and signed them.

28. Global presented Plaintiff with thirty day temporary tags to drive the vehicle until title could be transferred. Global also required Plaintiff to obtain his own insurance for the vehicle and provide proof of it, which he did.

29. After signing all the paperwork and providing the down payment and proof of insurance, Plaintiff shook hands with Bola and Alex, who congratulated him on his purchase and drove away in what he thought was his new car.

30. Global submitted the Plaintiff's application for financing to one or more lenders in an effort to sell and assign the RISC #1.

31. After the purchase and delivery of the vehicle to Plaintiff he discovered during a Maryland state safety inspection that his vehicle was not in the condition as described to him but in fact had been in an accident and repainted. It still had a cracked taillight that had not been repaired, information he told a Global manager about on two occasions after he discovered it. 32.

After purchase Plaintiff received a second batch of backdated purchase documents to sign

which Danny Price, the finance manager for Global, explained were identical to the first batch he had signed, but were necessary to finalize the deal since Global had put the wrong vehicle identification number on the original purchase documents. See Buyer's Order #2, RISC #2, a loan application, and an application for title to the Virginia DMV, which were part of the second batch of documents Global sent Plaintiff to sign. **Exhibits 4, 5, 6, and 7.** (These documents have the same VIN as the original purchase documents).

33. On or about April 30, 2011 Plaintiff had a conversation with the finance manager, Danny Price, regarding the new purchase documents Global wanted him to sign. Mr. Price told Plaintiff that the real reason Global needed the second batch of documents signed was that his loan had not gone through and that if he did not sign the second batch of documents that the deal was cancelled and he had to bring the vehicle back. When Plaintiff informed him that he did not intend to sign the second batch of documents Mr. Price told him the deal was cancelled and to return the vehicle on Monday, May 2, 2011.

34. A review of RISC #1 (Ex. 3) and RISC #2 (Ex. 4) reveal that in RISC #2 Global increased the "Cash Price (incl. of sales tax)" even though the finance manager had told Plaintiff that the contracts were the same except for the Vehicle Identification Number.

35. The sales tax charged by Global in both RISCs (Ex. 3 & 4) are in an amount that is higher than the 6% permitted by Maryland law.

36. Since Global had advised him that the sale was being cancelled, Plaintiff began the process of stopping payment on his \$1,000.00 check and even called the alleged assignee of the RISC, Wells Fargo Dealer Services, which informed him that it had no record of a vehicle loan in his name.

37. On Sunday, May 1, 2011 Plaintiff returned a call from Alex about the \$1,000.00

down payment, who advised him that the finance manager, Danny Price, had said the deal had been cancelled and that he could bring the vehicle back on Monday, to which the Plaintiff agreed.

38. On Monday, May 2, 2011, as requested by Global, Plaintiff and a friend returned the vehicle, but when he demanded his down payment back, he was informed by Alex that Global did not intend to cancel the deal or return his down payment, and that since he had not brought in the \$1,000.00 down payment in cash it was repossessing the vehicle ("the taking"), that he did not care what Wells Fargo said about the loan because "Global is the bank," and to leave the vehicle on the lot because "you're wasting your time and mine."

39. The \$5,000.00 down payment was due on April 23, 2011, thus, according to \P 3(b) of the RISC #1 (Ex. 3) Plaintiff had ten days or until May 3, 2011 to pay the \$5,000.00 before he was in default.

40. Global repossessed the vehicle on May 2, 2011.

41. Plaintiff was not in default when the vehicle was repossessed by Global.

42. Since the taking of the automobile, Plaintiff has suffered damages for the loss of his down payment, cost of insurance, lost wages, cost of substitute transportation, aggravation, humiliation, and inconvenience.

43. Based on information and belief, inducing customers to purchase its vehicles via fraudulent representations about the vehicles it is selling is a common business practice of Global. In fact, after the repossession of the Plaintiff's vehicle, on June 25, 2011 it was sold to Brandon Boey ("Mr. Boey"), and, not only was its prior repossession not disclosed to Mr. Boey or the Virginia Department Of Motor Vehicles as required by DMV regulations and Virginia law [Va. Code §59.1-200(7)], but Global, via its manager "Alex," fraudulently described the prior history of the vehicle to Mr. Boey as never having being an accident as proven by the "clean" Car Fax he presented for the vehicle. This misrepresentation was made despite Global previously having been told about the accident damage and repainting by the plaintiff and Global's knowledge that the vehicle has sustained accident damage.

44. Global never did the paperwork necessary to put title to the vehicle into Plaintiff's name and never provided any notice of disposition of the vehicle to the Plaintiff after it repossessed it and before it was sold to Mr. Boey.

45. Plaintiff intends to purchase other vehicles in the future and if he needs financing intends to seek financing for future purchases from the Crescent Bank, CPS and Chase Finance, among others, if he needs a loan.

COUNT ONE: VIOLATION OF THE EQUAL CREDIT OPPORTUNITY ACT

46. The Defendants are "creditors" under the ECOA (15 USC § 1691 (a)). The failure of the Defendants to provide to Plaintiff notice of the approval of any credit application made to it by Plaintiff, and due to their failure to provide any written or other statement of reasons for the denial of credit, they violated the ECOA. 15 U.S.C. §1691(d) (1) and Reg. B, 12 C.F.R. §202.9(a)(1)(i) (notice of approval required); and 15 U.S.C §1691(d) (2) (b) (notice of adverse action required).

47. As a result of the above alleged ECOA violations, Plaintiff has suffered substantial actual damages in the loss of his right to learn that the loan had been approved on terms lower than those provided him by Global, and then suffered actual damages in the loss of his right to determine the basis for the other credit denials, his loss of the credit itself, plus suffered frustration, anger, humiliation, fear, embarrassment, and other emotional and mental anguish.

48. As a result of the above alleged ECOA violations, Defendants are liable to

Plaintiff for his actual damages pursuant to 15 U.S.C. §1691e (a), for punitive damages of \$10,000.00 against each Defendant pursuant to 15 U.S.C. § 1691e (b), and for attorney's fees and costs pursuant to 15 U.S.C. § 1691e (d).

49. Plaintiff is entitled to equitable relief against the Defendants since he intends to do business with them in the future, and thus asks the Court enter an Order requiring that in the future these Defendants abide by the ECOA and deliver compliant notices to customer loans they approve or on which they take adverse action. 15 U.S.C. §1691e (c).

COUNT TWO: VIOLATION OF FAIR CREDIT REPORTING ACT

50. Plaintiff reiterates and incorporates paragraphs 1 through 49 above as if fully set out herein.

51. The failure of the Defendants to send any adverse action notice to Plaintiff on each credit denial decision willfully violated the Fair Credit Reporting Act, 15 U.S.C. §1681m.

52. In the alternative to the allegation that no notices were sent to Plaintiff, he alleges that the notices sent do not comply with the Fair Credit Reporting Act, 15 U.S.C. §1681m.

53. In addition, if the credit decision was based on information other than information obtained from a credit reporting agency, Defendants willfully violated the FCRA by failing to provide the notice required by 1681m(b).

54. In the alternative of a willful violation, the Defendants' violations were negligent.

55. As a result of the above alleged FCRA violations, Plaintiff has suffered substantial actual damages in the loss of his rights to determine the basis for credit denial, his loss of the credit itself, frustration, anger, humiliation, fear, embarrassment and other emotional and mental anguish.

56. As a result of these FCRA violations, Defendants are individually liable to Plaintiff for statutory damages from \$100.00 to \$1,000.00 pursuant to 15 U.S.C. §1681n(a)(1)(A), or jointly

and severally liable for actual damages pursuant to 15 U.S.C. §1681n and §1681o if the amount of actual damages is greater than the statutory amount; Defendants are also individually liable for punitive damages pursuant to 15 U.S.C. §1681n(a)(2), and for attorneys fees and costs pursuant to 1681n and 1681o.

57. Plaintiff is entitled to equitable relief against the Defendants requiring delivery of compliant notices in all future instances.

COUNT THREE: VIOLATION OF THE VIRGINIA CONSUMER PROTECTION ACT (Against Global Only)

58. Plaintiff reiterates and incorporates paragraphs 1 through 57 above as if fully set out herein.

59. Global violated the prohibition under of Va. Code § 59.1-200 (14) of using any

deception, fraud, false pretense, false promise, or misrepresentation in connection with a consumer

transaction by each, or by any one or a combination of the following actions:

a. By stating that financing was approved when it had not been, (this violation is pled in the alternative to the allegations that the contract was final);

b. by misrepresenting that the RISC contained terms of the loan that were the best it could find for the plaintiff when it had received approval for the vehicle loan on terms lower than those n the RISC; by misrepresenting the accident and painting history of the vehicle; by misrepresenting that the second batch of documents were identical to the first; by misrepresenting the reason for the need for the second batch of documents; by misrepresenting that the second RISC was identical to the first except for vehicle identification numbers; by charging sales tax in an amount higher than the 6% required by Maryland law; by deceitfully indicating that the deal was cancelled so that Plaintiff would return the vehicle himself and Global would not have to pay for the vehicle to be towed; and then when Plaintiff returned the vehicle, indicating that the deal was not cancelled but that Global was repossessing the vehicle and confiscating his down payment; c. by deceptively utilizing a Buyer's Order that violates Virginia law since it did not notify Plaintiff of his rights to cancel the sale and get his full down payment back if the loan was not approved by a third party assignee and that failure to return his down payment may be a violation of the VCPA;.

d. by utilizing a business practice of falsely promising Plaintiff it would make him the owner of the vehicle and that for a fee it would obtain his new title and tags for him when Global uses this purported "service" as a means to hide the fact that it is not transferring the old title to the consumer at the time of sale.

(Collectively, the "misrepresentations").

- 60. Global committed the "misrepresentations" deliberately and willfully.
- 61. As a result of the "misrepresentations" Plaintiff has suffered substantial actual

damages including the cost of substitute transportation, aggravation, humiliation, and distress.

Plaintiff has also suffered other substantial actual damages including, by example only and without

limitation, the loss of the value of the vehicle he purchased from Global, the loss of use of this

vehicle, the cost of substitute transportation, inconvenience, aggravation, humiliation, and other

incidental and consequential damages which were reasonably foreseeable by Global.

62. The Plaintiff is entitled to the greater of his actual and treble damages and \$1,000.00 and his costs and attorneys fees pursuant to Virginia Code § 59.1-204.

COUNT FOUR: FRAUD

(Against Global Only)

63. Plaintiff reiterates and incorporates paragraphs 1 through 61 above as if fully set out herein.

64. Global made the "misrepresentations" (defined above) so that Plaintiff would sign the Buyer's Order and RISC and be obligated to pay this amount in order to receive the vehicle.

65. At the time of sale Global intentionally misrepresented that it would make Plaintiff

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the owner of the vehicle when it did not have present intent to perform under the Buyer's Order and the RISC nor did it have the present intent to put title in Plaintiff's name if it was not able to assign the RISC, but made these promises in order to obtain Plaintiff's signature on the sales and transaction documents.

66. Based upon plaintiff's counsel's experience it is believed that Global uses such misrepresentations as alleged in this case and deceitful yo-yo sales as its standard business practice.

67. Plaintiff relied on Global's representation about becoming the owner of the vehicle by signing the Buyer's Order and the RISC, becoming obligated under them, and he considered himself the owner of the car until Global cancelled the Sale and effectively repossessed the vehicle.

68. Global made the "misrepresentations" so that on the one hand Plaintiff would sign the Buyer's Order and Credit Contract and become obligated to buy the vehicle and be obligated to those payments, but on the other hand, by not processing the title documents with DMV until it was able to sell the loan, permit it to repossess the vehicle if it decided not to go through with the sale at a later date if no buyer for the loan could be found, or if the third party assignee's off for buying the loan did not provide enough profit.

69. As the agent for Plaintiff and as well for the DMV, upon issuing the temporary tags and registration Global was required to perform these DMV services immediately and had a fiduciary duty to perform these services; however it had no present intention of performing these services if the assignment of the RISC did not go through.

70. Global's scheme of obtaining a fee to perform the Department of Motor Vehicle services is actually a means to hide the fact that it does not transfer title to consumers at the time of sale; this purported "service" is created solely for its benefit to hide its conduct, to allow it to demand a larger down payment or payment after the sale, and if not complied with, then demand or even seize possession of vehicles after a sale, and to keep that sale from showing up in the official chain of title.

71. The sale to the Plaintiff is not recorded in the vehicle's chain of title, even though it is believed the title was reassigned to Plaintiff via a separate Reassignment of Title form that would have been filed with Maryland had Global not cancelled the sale. The failure to record the sale to Plaintiff by filing the Reassignment of Title is called "skipping title", which obscures an owner of a vehicle, thereby making knowledge of his existence, the repossession difficult, and makes the buyer's ability to confirm the odometer certifications as accurate, virtually impossible, or any buyer's ability to discover problems le prior accident damage via contact with a prior owner.

72. Plaintiff relied on these misrepresentations by signing the RISC #1 and Buyer's Order and getting his own insurance on the vehicle.

73. Plaintiff was harmed by Global's misrepresentation because he never received title to the vehicle and had his vehicle repossessed.

74. In addition, as a result of the Defendant's multiple acts of fraud and/or misrepresentation, he has suffered substantial actual damages from the confiscation of his down payment, the cost of substitute transportation, plus aggravation, humiliation, and distress. The Plaintiff has also suffered other substantial actual damages, including, by example only and without limitation, the loss of the value of the vehicle he purchased from Global, inconvenience, aggravation, humiliation, and other incidental and consequential damages which were reasonably foreseeable by the Defendant.

75. Defendant knew that all of the misrepresentations were false when it made them. It committed the fraud willfully and with deliberate intent. It did so with actual and legal malice to the Plaintiff and without regard to his rights and interests. Accordingly, the Defendants are also liable to the Plaintiff for punitive damages.

COUNT FIVE: BREACH OF CONTRACT (Against Global Only)

76. Plaintiff reiterates and incorporates paragraphs 1 through 74 above as if fully set out herein.

77. By accomplishing the taking and upon its refusal to honor the terms of the Buyer's Order and the RISC #1, Global breached its contract with Plaintiff to sell him the vehicle and to finance same (the "Breach").

78. As result of the Breach, Plaintiff has suffered substantial actual damages in the value of the automobile, its loss of use, costs of cover, and other benefits of the ownership of the automobile.

COUNT SIX: VIOLATION OF ARTICLE 9 OF UNIFORM COMMERCIAL CODE (Against Global Only)

79. Plaintiff reiterates and incorporates paragraphs 1 through 78 above as if fully set out herein.

80. After the Sale was transacted, the RISC #1 and Global were governed by Article9 of the Uniform Commercial Code.

81. Upon the taking, Global failed to comply with the default, notice and disposition requirements of Article 9 of the U.C.C. by taking possession of the automobile though Plaintiff was not in default and failing to provide notice of the disposition of the vehicle once it was repossessed. Virginia Code §§8.9A-609 (a)(1) and 611(b)- 614.

82. As a result of the above alleged failures of Global to comply with Article 9 of the U.C.C., it is liable to Plaintiff for the greater of his actual damages and liquidated damages pursuant

to Virginia Code §8.9A-625 in the amount of the total finance charge and 10% of the principal as noted in the RISC.

WHEREFORE Plaintiff prays for judgment against the Defendants, jointly, severally, and individually for their actual, liquidated, punitive and statutory damages, for equitable relief; for reasonable attorney's fees and pre-judgment and post-judgment interest; for the costs of litigation; and for such other and further relief as the Court deems just and appropriate.

TRIAL BY JURY IS DEMANDED.

ZACHARY ALLEN MARTIN,

By

Counsel U U

John Cole Gayle, Jr. VSB No. 18833 The Consumer Law Group. P.C. 5905 West Broad St., Suite 303 Richmond, Virginia 23230 804/282-7900 804/673-0316 Fax jgayle@theconsumerlawgroup.com Counsel for Plaintiff

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RETAIL INSTALLMENT SALE CONTRACT SIMPLE FINANCE CHARGE

	Dealer Number	23554	Contract Number	1514180	04/23/2011	
Buyer Name and Address (Including County and Zip Code) ZACHARY ALLEN MARTIN		Buyer Name and luding County an		GLOE 17970 Dumf	or-Seller (Name and Ad BAL SELECT AUTO) Fraley Blvd. ries 441-0111	22026

You, the Buyer (and Co-Buyer, if any), may buy the vehicle below for cash or on credit. By signing this contract, you choose to buy the vehicle on credit under the agreements in this contract. You agree to pay the Creditor - Seller (sometimes "we" or "us" in this contract) the Amount Financed and Finance Charge in U.S. funds according to the payment schedule below. We will figure your finance charge on a daily basis. The Truth-In-Lending Disclosures below are part of this contract.

New/Used/Demo	Year	Make and Model	Vehicle Identification Number	Primary Use For Which Purchased
Used	2004	Porsche Cayenne	WP1AB29P04LA61572	 personal, family or household business agricultural

	FEDERAL TR	UTH-IN-LENDING	DISCLOSURES		WARRANTIES SELLER DISCLAIMS
ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate. 12.49% %	FINANCE CHARGE The dollar arnount the credit will cost you. \$ 7,039.30	Amount Financed The amount of credit provided to you or on your behalf. \$ 19.765.70	Total of Payments The amount you will have paid after you have made all payments as scheduled. \$ 26,805.00	Total Sale Price The total cost of your purchase on credit, including your down payment ol \$_5,000.00 is \$_31,805.00	Warranties steller makes a written warranty, or enters into a service contract within 90 days from the date of this contract, the Seller makes no warranties, express or implied, on the vehicle, and there will be no implied warranties of merchantability or of fitness for a particular purpose. Any implied warranties arising from
Your Payment Sci	hedule Will Be:				a written warranty or service
Number of Payments	Amount of Payments		Payments Due		contract are limited to the duration of such written warranty or service
		Monthly beginning			contract.
Or As Follows: 60	\$446.75	06/07/2011 N	fonthly		This provision does not affect any warranties covering the vehicle that the vehicle manufacturer may provide.

Lete Charge. If payment is not received in full within 7_, days after it is due, you will pay a late charge of ____5 % of the part of the payment that is late.

Prepayment. If you pay off all your debt early, you will not have to pay a penalty.

Security Interest. You are giving a security interest in the vehicle being purchased.

Additional Information: See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date and security interest.

NOTICE: ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

The preceding NOTICE applies only if the "personal, family or household" box in the "Primary Use for Which Purchased" section of this contract is checked. In all other cases, Buyer will not assert against any subsequent holder or assignee of this contract any claims or defenses the Buyer (debtor) may have against the Seller, or against the manufacturer of the vehicle or equipment obtained under this contract.

VSI and Optional Insurance

Choice of Insurer. If vendor's single interest insurance is required (as indicated below), or if you desire optional insurance, such as credit life insurance or credit disability insurance, you have the right to use alternative coverage or to buy insurance elsewhere from the agent or insurer of your choice. You may also buy required physical damage insurance from the agent or insurer of your choice. Your choice of agent or insurer will not affect our decision to extend credit or your credit terms.

VENDOR'S SINGLE INTEREST INSURANCE (VSI insurance): If the preceding box is checked, the Creditor requires VSI insurance for the initial term of the contract to protect the Creditor for loss or damage to the vehicle (collision, fire, theft). VSI insurance is for the Creditor's sole protection. This insurance does not protect your interest in the vehicle. You may choose the insurance company through which the VSI insurance is obtained. If you elect to purchase VSI insurance through the Creditor, the cost of this insurance is \$______ and is also shown in item 4B of the itemization of Amount Financed. The coverage is for the initial term of the contract. See above for more information.

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ITEMIZATION OF AMOUNT FINANCED		
1 martine to the second s		Insurance. You may buy the physical damag insurance this contract requires from anyone yo choose who is authorized to sell such insurance to Vinginia. Your choice will not affect our decision extend credit or the terms of this contract. You are no
1 Cash Prize (including \$ 1,385.63 sales tax)	\$	choose who is authorized to sell such insurance
2 Tolai Downpayment =		Virginia. Your choice will not affect our decision i
Trade In(Yaar) (Mako) (Model)		required to buy any other insurance to obtain cred
(Yoar) (Mako) (Model)	·	required to buy any other insurance to obtain cred unless the box indicating Vendor's Single Interest insurance is required is checked below.
Gross Trade-In Allowance	0.00	I I any insurance is checked balow, colicies of
Less Pay Olf Made By Seller	0.00	certificates from the named insurance companies will describe the terms and conditions.
Equals Net Trade In	0.00	
1	5.000.00	Check the insurance you want and sign below
	0.00	Optional Credit Insurance
(If total downpayment is negative, enter "0" and see 4) below)		Credil Lile: Buyer Co Buyer Bo
	\$ 5,000.00 (2)	Credit Disability: Buyer Co Buyor D Bu
3 Unpaid Balance of Cash Price (1 minus 2)	\$ 18,884.51 (3)	Premium:
4 Other Charges Including Amounts Paid to Others on Your Behalf		Credit Life \$N/A
(Seller may keep part of these amounts):		Credit Disability \$N/A
A Cost of Optional Credit Insurance		Insurance Company Name
Paid to Insurance Company or Companies.		N/A
Lile N/A \$ 0.00		N/A Home Ollice Address
Uisability N/A \$ 0.00 \$	0.00	
Vendor's Single Interast Insurance		Credit life insurance and credit disability insurance an
Paid to Insurance Company(ies).	0.00	not required to obtain crodit. You have the right to us alternate coverage or buy such insurance elsewherd Your choice of insurer will not affect our decision t
C Other Optional Insurance Paid to Insurance Company or Companies \$		Your choice of insurar will not affect our decision t
D Optional Gap Contract \$	0.00	eviend credit or the terms of this sectoral Vaur desirie
		to buy or not to buy credit life insurance and credi disability insurance will not be a lactor in the credi approval process. They will not be provided unless you sign and agree to pay the extra cost. If you choose this insurance, the cost is shown in Item 4A of the itemization of the provided the strategies.
E Olikaal Foos Paid to Government Agencies \$		approval process. They will not be provided unless you
1) Io Stato of VA for Gross Rocolpt Tax \$	46.19	sign and agree to pay the extra cost. If you choose this
2) to for\$	0.00	of Amount Financed. Credit life insurance is based or
3) to for \$	0.00	your original navment schedule. This insurance may on
P Government Taxes Not Included in Cash Price	0.00	pay all you owe on this contract if you make late payments. Credit Disability Insurance does not cover any increase in your payment or in the number of payments. Coverage for credit life insurance and credit disability
G Government License and/or Hegistration Fees		Increase in your payment or in the number of payments
\$	185.00	Coverage for credit life insurance and credit disability
K Governmont Certificate of Title Fees \$		insurance ends on the original due date for the last payment unless a different term for the insurance is
I Othor Charges (Seller must identify who is paid and		shown below.
describe purpose.)		
1) to for Prior Credit or Lease Belance \$	0.00	Other Optional Insurance
2) to 1/A for N/A \$		N/A
and the second se	0.00	Iypc of Insurance Term
4) to Dealer for Admin/Doc Foo \$	595.00	Premium \$ 0.00
5) to Doaler for Inspection \$	0.00	Insurance Company Name
6) to for Unemployment ins \$		N/A
/) to for Pre-Delivery Foo \$	0.00	Home Office Address
8) to for N/A \$	0.00	
Total Other Charges and Amounts Paid to Others on Your Behalf		- A second se
	and the second se	
	\$ 881,19 (4)	
	and the second se	Type of Insurance Term
Amount Financed (3 + 4)	\$ <u>881,19</u> (4) \$ <u>18,765.70</u> (5)	Type of Insurance Term Premium \$
Amount Financed (3 + 4)	\$ 881,19 (4) \$ 19,765.70 (5) paid in full on or before	Type of Insurance Term
Amount Financed (3 + 4)	\$ 881,19 (4) \$ 19,765.70 (5) paid in full on or before	Type of Insurance Term Premium \$
Amount Financed (3 + 4) DPTION: You pay no finance charge if the Amount Financed, Item 5, Is Year SELLER'S INITIALS	\$ 881,19 (4) \$ 19,765.70 (5) paid in full on or before	Type of Insurance Term Premium \$
Amount Financed (3 + 4)	\$ 881,19 (4) \$ 19,765.70 (5) paid in full on or before	Type of Insurance Term Premium \$ Insurance Company Name
Amount Financed (3 + 4) DPTION: You pay no finance charge if the Amount Financed, item 5, is , Year SELLER'S INITIALS NO COOLING OFF PERIOD	\$ 881,19 (4) \$ 18,765.70 (5) pald in full on or before	Type of Insurance Term Premium \$ Insurance Company Name Home Office Address
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OTHER IMPORTANT AGREEMENTS

1. FINANCE CHARGE AND PAYMENTS

a. How we will figure the Finance Charge. We will ligure the Finance Charge on a daily basis at the Annual Percentage Rate on the unpaid part of the Amount Financed.

- b. How we will apply payments. We may apply each payment to the earned and unpaid part of the Finance Charge, to the unpaid part of the Amount Financed and to other amounts you owe under this contract in any order we choose.
- c. How late payments or early payments change what you must pay. We based the Finance Charge, Total of Payments, and Total Sale Price shown on page 1 of this contract on the assumption that you will make every payment on the day it is due. Your Finance Charge, Total of Payments, and Total Sale Price will be more if you pay late and less if you pay early. Changes may take the form of a larger or smaller final payment or, at our option, more or fewer payments of the same amount as your scheduled payment with a smaller final payment. We will send you a notice telling you about these changes before the final scheduled payment is due.
- d. You may prepay. You may prepay all or part of the unpaid part of the Amount Financed at any time without penalty. If you do so, you must pay the earned and unpaid part of the Finance Charge and all other 3, amounts due up to the date of your payment.
- e. Your right to refinance a balloon payment. A balloon payment is any payment other than a down payment that is more than 10% greater than the regular or recurring installment payments. If you use the vehicle primarily for consumer purposes, you have the right to refinance a balloon payment over an extended period with additional payments. The additional periodic payments will not be more than 10% greater than the regularly scheduled installment payments.

2. YOUR OTHER PROMISES TO US

- If the vehicle is damaged, destroyed, or missing. You agree to pay us all you owe under this contract even if the vehicle is damaged, destroyed, or missing.
- b. Using the vehicle. You agree not to remove the vehicle from the U.S. or Canada, or to sell, rent, lease, or transfer any interest in the vehicle or this contract without our written permission. You agree not to expose the vehicle to misuse, seizure, confiscation, or involuntary transfer. If we pay any repair bills, storage bills, taxes, fines, or charges on the vehicle, you agree to repay the amount when we ask for it.

c. Security Interest.

You give us a security interest in:

- The vehicle and all parts or goods put on it;
- All money or goods received (proceeds) for the vehicle;
- All insurance, maintenance, service, or other contracts we finance for you; and
- All proceeds from insurance, maintenance, service, or other contracts we finance for you. This includes any refunds of premiums or charges from the contracts.

This secures payment of all you owe on this contract. It also secures your other agreements in this contract. You will make sure the title shows our security interest (lien) in the vehicle.

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- d. Insurance you must have on the vehicle.
- You agree to have physical damage insurance covering loss of or damage to the vehicle for the term of this contract. The insurance must cover our interest in the vehicle. If you do not have this insurance, we may, if we choose, buy physical damage insurance. If we decide to buy physical damage insurance, we may either buy insurance that covers your interest and our interest in the vehicle, or buy insurance that covers only our interest. If we buy either type of insurance, we will tell you which type and the charge you must pay. The charge will be the premium of the insurance and a finance charge equal to the Annual Percentage Rate shown on page 1 of this contract or, at our option, the highest rate the law permits.

If the vehicle is lost or damaged, you agree that we may use any insurance settlement to reduce what you owe or repair the vehicle.

e. What happens to returned insurance, maintenance, service, or other contract charges. If we obtain a refund of insurance, maintenance, service, or other contract charges, you agree that we may subtract the refund from what you owe.

IF YOU PAY LATE OR BREAK YOUR OTHER PROMISES

- a. You may owe late charges. You will pay a late charge on each late payment as shown on page 1 of this contract. Acceptance of a late payment or late charge does not excuse your late payment or mean that you may keep making late payments. If you pay late, we may also take the steps described below.
- b. You may have to pay all you owe at once. If you break your promises (default), we may demand that you pay all you owe on this contract at once. Default means:
 - You pay any payment (plus any late charges) more than 10 days late or not at all;
 - You give us false, incomplete, or misloading information on a credit application;
 - You start a proceeding in bankruptcy or one is started against you or your property; or
 - You break any agreements in this contract.
 - The amount you will owe will be the unpaid part of the Amount Financed plus the earned and unpaid part of the Finance Charge, any late charges, and any amounts due because you defaulted.
- c. You may have to pay collection costs. If we hire an attorney to collect what you owe, you will pay the attorney's fee and court costs as the law allows. You will also pay any collection costs we incur as the law allows.
- d. We may take the vehicle from you. If you default, we may take (repossess) the vehicle from you if we do so peacefully and the law allows it. If your vehicle has an electronic tracking device, you agree that we may use the device to find the vehicle. If we take the vehicle, any accessories, equipment, and replacement parts will stay with the vehicle. If any personal items are in the vehicle, we may store them for you at your expense. If you do not ask for these items back, we may dispose of them as the law allows.

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e. How you can get the vehicle back if we take it. If we repossess the vehicle, you may pay to get it back (redeem). We will tell you how much to pay to redeem. Your right to redeem ends when we sell the vehicle.

- We will sell the vehicle if you do not get it back. If you f. do not redsem, we will sell the vehicle. We will send you a written notice of sale before selling the vehicle. We will apply the money from the sale, less allowed expenses, to the amount you owe. Allowed expenses are expenses we pay as a direct result of taking the vehicle, holding it, preparing it for sale, and selling it. Attorney fees and court costs the law permits are also allowed expenses. If any money is left (surplus), we will pay it to you unless the law requires us to pay it to someone else. If money from the sale is not enough to pay the amount you owe, you must pay the rest to us. If you do not pay this amount when we ask, we may charge you interest at a rate not exceeding the highest lawful rate until you pay.
- g. What we may do about optional insurance, maintenance, service or other contracts. This contract may contain charges for optional insurance, maintenance, service, or other contracts. If we demand that you pay all you owe at once or we repossess the vehicle, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe or repair the vehicle. If the vehicle is a total loss because it is confiscated, damaged, or stolen, we may claim benefits under these contracts and cancel them to obtain refunds of unearned charges to reduce what you owe.

Applicable Law

Federal law and the law of the state of our address shown on page 1 of this contract apply to this contract.

P 5/10

5. Used Car Buyers Guide. The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sale. Spanish Translation: Guía para compradores de vehículos usados. La información que ve en el formulario de la ventanilla para este vehículo forma parte del presente contrato. La información del formulario de la ventanilla deja sin efecto toda disposición en contrario contenida en el contrato de venta.

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this contract and retain its right to receive a part of the Finance Charge.

purchase of the vehicle, comprise the understandings are binding. Upon assig	entire agreement between you and inment of this contract: (i) only this issignee relating to this contract; (ii) anges are binding. Buyer sign parts stay valid. We may delay or refrain fro making some payments without extending the int agreements.	m enforcing any of o r righ this contract without losing
NOTICE TO RETAIL BUYER: Do not sig Keep it to protect your legal rights.	gn this contract in blank. You are en	titled to a copy of the contract at the time you sign.
You agree to the terms of this contract. Y take it and review it. You confirm that you		his contract, we gave it to you, and you were free to when you signed it.
Buyer Sign	Date 04/23/2011 Co-Buyer Sig	Date 04/23/2011
	person who is responsible for paying the ent the other owner agrees to the security intere	ire debt. An other owner is a person whose name is on the title st in the vehicle given to us in this contract.
Other owner signs here X	Address	The many state of the state of
Seller signs GLOBAL SELECT AUTO		
Seller assigns its interest in this contract to Wells Farge	Dealer Services	(Assignee) under the terms of Seller's agreement(s) with Assignce.
Assigned with recourse	X Assigned without recourse	Assigned with limited recourse
Seller GLOBAL SELECT AUTO	Ву	Title
LAW : FORM NO. 353-VA-EP (NAV. SMI) U.S. PAILAT BOOG The Kynolig and Reproduce Company THE PANETE making in our WARRANY, EVERPEEE OR IMPLI- ritness FOR PURPOSE OF THIS FORM. CONBULT YOUR C	ED, AS TO CONTENT OR	I.AW 553-VA-ep 5/08 Page 4 014

105695

Retail Installment Contract and Security Agreement

Seller Name and Address Global Select Auto 17970 Fraley Blvd Dumfries, VA 22026	ZACH	me(s) and Add ARY A M	iress(us) IARTIN	No. <u>330115/9</u> Date	7 <u>179653</u> \$/23/2011
Business, commercial or agricul	tural purpose Contract. Refer to	the attached ac	Idendum for additiona	Buyers and their signatures.	
Annual Percentage Rate The cost of your credit as a yearly rate. 12.490%	Finance Charge The dollar amount the credit will cost you. \$ 7,048.30	The amount	Int Financed of credit provided to on your behalf. 19,765.70	Total of Payments The amount you will have paid when you have made all scheduled payments. \$ 26,814.00	Total Sale Price The total cost of your purchase on credil, including your down payment of \$ 5,000.00 \$ 31,814.00
60 \$ 446.90 0 \$ 0.00 0 \$ 0.00 Security. You are giving us a security Late Charge. If all or any portion of a Prepayment. If you pay off this Contra Filling Fees. \$ 240.00 Contract Provisions. You can see th prepayment refunds and penalties.	payment is not paid within 7 days of i act early, you will not have to pay a pr s terms of this Contract for any addition	ABLE ABLE its due date, yo enalty.	u will be charged a lat		
Vear Make 2004 PORSCHE	Model	Style		hicle Identification Number AB29P04LA61572 8	Ödometer Miløage
New			Other:	4WD (V8) WP1AB29	
Description of Trade-in Assignment This Contract and Security Agreeme Dealer Services the Assignment is made under the terms of a nd Assignee. Conditional Delivery Conditional Delivery. The Buyer's (ansaction contains a conditional deliver ference into this Contract, and a copy of	ant is assigned to <u>Wells Farqu</u> signes, phone <u>800-289-8004</u> a separate agreement made between Order that is being signed as a part of y notice. The Buyer's Order is incorpo	This the Seller this this prated by	\$ 19,765.70 balance at the rate maturity. Finance of maturity, or after yo the unpaid balance according to the pa Lending Disclosure terms and condition Down Payment. Yo of this Contract, any Amount Financed.	mise to pay us the principal amount o plus finance charg of <u>12.490</u> % per year fro tharges accrue on a <u>Actual/365</u> but default and we demand payment, v at <u>12.490</u> % per year. Y syment schedule and late charge provi s. You also agree to pay any addition is of this Contract. ou also agree to pay or apply to the C y cash, rebate and net trade-in value of arge. You agree to pay an additional p that will be pair	es accruing on the unpaid m the date of this Contract until day basis. After we will charge finance charges on ou agree to pay this Contract isions shown in the Truth-in- al amounts according to the ash Price, on or before the date fescribed in the Itemization of



R651MVLFL2VA 4/15/2000 Page 1 of 4 **Customers** Initial Here

Itemization of Amount Financed		and the second se
a. Cash Price of Vehicle, etc. (incl. sales tax of		
\$ <u>1,431.82</u>)	\$	23,930.70
b. Trade-in allowance	\$	0.00
c. Less: Amount owing, paid to (includes i):	\$	0.00
d. Net trade-in (b-c; if negative, enter \$0 here and ente the emount on line i)	ar \$	0.00
e. Cash payment	\$	5,000.00
. Manufacturer's rebate	\$	0.00
g. Down payment (d+e+f)	\$	5,000.00
. Unpaid balance of Cash Price (a-g)	\$	18,930.70
Financed trade-in balance (see line d)	\$	0.00
Paid to public officials - filing fees	\$	240.00
. Insurance premiums Service Contract, paid to:	\$	0.00
N/A	\$	0.00
n. Processing fee, paid to Seller	\$	0.00
Documentation Fee paid to Selle	er s	595.00
N/A	\$	0.00
N/A	\$	0.00
N/A	5	0.00
N/A	\$	0.00
N/A	\$	0.00
N/A	\$	0.00
Total Other Charges/Amts Paid (I thru t)	\$	835.00
Prepaid Finance Charge	s	0.00
Amount Financed (h+u-v)	\$	18,765.70

JU 1020/040 --

We may retain or receive a portion of any amounts paid to others, except those fees paid to public officials.

	10	203
Insurance Disclosures		
Credit Insurance. Credit life and credit disability (accident a obtain credit and are not a factor in the credit decision. You alternative coverage or to buy insurance elsewhere. We will sign and agree to pay the additional pramium. If you want su for you (if you qualify for coverage). We are quoting below o chosen to purchase.	have the right to use not provide them un ich insurance, we wi	less you Il obtain i
Credit Life		
Premium \$ 0.00 Term N/	Ą	
Insured N/A		
Credit Disability		
Premium \$ 0.00 Term N//	Ą	
Insured N/A		
Your signature below means you want (only) the insurance of "None" is checked, you have declined the coverage we offere	overage(s) quotad a id.	bove. If
Your signature below means you want (only) the insurance c	 overage(s) quoted a d. 1/8/1984	bove. If
Your signalure below means you want (only) the insurance of None" is checked, you have declined the coverage we offere	rd.	bove. If
Your signalure below means you want (only) the insurance of None" is checked, you have declined the coverage we offere	<u>1/9/1984</u> DOB	60ve. If
Your signature below means you want (only) the insurance of None ¹ is checked, you have declined the coverage we offere By: ZACHARY A MARTIN	1/9/1984 DOB N/A	bovə. If
Your signalure below means you want (only) the insurance of 'None" is checked, you have declined the coverage we offere By: ZACHARY A MARTIN By: N/A roperty Insurance. You must insure the Property. You may	1/9/1984 DOB N/A DOB purchase or provi	de the
Your signalure below means you want (only) the insurance of None" is checked, you have declined the coverage we offere By: ZACHARY A MARTIN By: N/A Property Insurance. You must insure the Property. You may insurance through any insurance company reasonably ac	1/9/1984 DOB N/A DOB purchase or provi	de the
Your signalure below means you want (only) the insurance of None" is checked, you have declined the coverage we offere By: ZACHARY A MARTIN By: N/A Iroperty Insurance. You must insure the Property. You may insurance through any insurance company reasonably ac ollision coverage deductible may not exceed \$ \$500.00	1/9/1984 DOB N/A DOB purchase or provi	de the
Your signalure below means you want (only) the insurance of None" is checked, you have declined the coverage we offere	1/9/1984 DOB N/A DOB purchase or provi	de the
Your signalure below means you want (only) the insurance of None" is checked, you have declined the coverage we offere By: ZACHARY A MARTIN By: N/A Iroperty Insurance. You must insure the Property. You may insurance through any insurance company reasonably ac ollision coverage deductible may not exceed \$ \$500.00 ou get insurance from or through us you will pay	1/9/1984 DOB N/A DOB purchase or provi	de the
Your signalure below means you want (only) the insurance of None" is checked, you have declined the coverage we offere By: ZACHARY A MARTIN By: N/A roperty Insurance. You must insure the Property. You may report Insurance. You must insure the Property. You may report Insurance from or through us you will pay 0.00 for N/A	1/9/1984 DOB N/A DOB purchase or provi	de the
Your signature below means you want (only) the insurance of None" is checked, you have declined the coverage we offere by: ZACHARY A MARTIN troperty Insurance. You must insure the Property. You may insurance through any insurance company reasonably ac collision coverage deductible may not exceed \$ \$500.00 ou get insurance from or through us you will pay 0.00 for N/A poverage.	1/3/1984 DOB N/A DOS purchase or provi cceptable to us. The	de the
Your signature below means you want (only) the insurance of None* is checked, you have declined the coverage we offere By: ZACHARY A MARTIN By: N/A roperty Insurance. You must insure the Property. You may insurance through any insurance company reasonably ac oilision coverage deductible may not exceed \$ \$500.00 ou get insurance from or through us you will pay 0.00 for N/A overage. his premium is calculated as follows:	1/9/1984 DOB N/A DOB purchase or provi coptable to us. The	de the

If applicable, insert 'No Liability Insurance Included' in at least 18 point type. N/A

\$ 0.00

Single-Interest Insurance. You must purchase single-interest insurance as part of this sale transaction. You may purchase the coverage from a company of your choice, reasonably acceptable to us. If you buy the coverage from or through us, you will pay \$ 0.00 for N/A of

coverage.

N/A

 \Box

P 14/18

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Additional Protections

Service Contract

You may buy any of the following voluntary protection plans. They are not required to obtain credit, are not a factor in the credit decision, and are not a factor in the terms of the credit or the related sale of the Vehicle. The voluntary protections will not be provided unless you sign and agree to pay the additional cost.

Your signature below means that you want the described item and that you have received and reviewed a copy of the contract(s) for the product(s). If no coverage or charge is given for an item, you have declined any such coverage we offered.

Term	N/A		
Price	\$	0.00	
Coverage	N/A		
Gap Waiver o	r Gap Coverage		
Term	N/A		
Price	\$	0.00	
Coverage	N/A		
Телл	N/A		
Price	\$	0.00	
Coverage	N/A		

4/23/201	1
Date	

	N/A
By: N/A	Date
Additional Terms of the Sa	les Agreement

BY: ZACHARY A MARTIN

Definitions. "Contract" refers to this Retail Installment Contract and Security Agreement. The pronouns "you" and "your" refer to each Buyer signing this Contract, and any guarantors, Johnly and individually. The pronouns "we", "us" and "out" refer to the Seller and any entity to which it may transfer this Contract. "Vehicle" means each motor vehicle described in the Description of Property section. "Property" means the Vehicle and all other property described in the Description of Property and Additional Protections sections.

Purchase of Property. You agree to purchase the Property from us, subject to the terms and conditions of this Contract. Seller will not make any repairs or additions to the Vehicle except as noted in the *Description of Property* section.

You have been given the opportunity to purchase the Property and described services for the Cash Price or the Total Sale Price. The "Total Sale Price" is the total price of the Property if you buy it over time.

General Torms. The Total Sale Price shown in the Truth-in-Lending Disclosures assumes that all payments will be made as scheduled. The actual amount you will pay may be more or less depending on your payment record.

We do not intend to charge or collect, and you do not agree to pay, any finance charge or fee that is more than the maximum amount permitted for this sale by state or faderal law. If you pay a finance charge or fee that exceeds that maximum amount, we will first apply the excess amount to reduce the principal balance and, when the principal has been paid in full, refund any remaining amount to you.

You understand and agree that some payments to third parties as a part of this Contract may involve money retained by us or paid back to us as commissions or other remuneration.

Prepayment. You may prepay this Contract in full or in part at any time without penalty. Any partial prepayment will not excuse any later scheduled payments. A refund of any prepaid, unearned insurance premiums may be obtained from us or from the insurance company named in your policy or certificate of insurance.

Belloon Payment. If any payment is more than 10% greater than the regular or recurring installment payments you may refinance it when due as provided by law.

Retail Installment Contract-VA Bankers Systems ™ – Virginia Automobils Dealers Association Wolters Kower Financial Services © 1985, 2009 Governing Law and Interpretation. This Contract is governed by the law of Virginia and applicable federal law and regulations.

If any section or provision of this Contract is not enforceable, the other terms will remain part of this Contract. You authorize us to correct any clerical error or omissions in this Contract or in any related document,

Name and Location. Your name and address set forth in this Contract are your exact legal name and your principal residence. You will provide us with at least 30 days notice before you change your name or principal residence.

Telephone Monitoring and Celling. From time to time you agree we may monitor and record telephone calls made or received by us or our agents regarding your account to assure the quality of our service. In order for us to service the account or to collect any amounts you may owe, and subject to applicable law, you agree that we may from time to time make calls and send text messages to you using prerecorded/artificial voice messages or through the use of an automatic dialing device at any telephone number you provide to us in connection with your account, including a mobile telephone number that could result in charges to you.

Default. You will be in default on this Contract # any one of the following occurs (except as prohibited by law):

- · You fail to perform any obligation that you have undertaken in this Contract.
- We, in good failth, believe that you cannot, or will not, pay or perform the obligations you have agreed to in this Contract.

If you default, you agree to pay our costs of collection, including fees for repossession, repair, storage and sale of the Property securing this Contract. You also agree to pay our reasonable attorneys' fees and legal expenses.

If an event of default occurs as to any of you, we may exercise our remedies against any or all of you.

Remedies. We may not accelerate payment or repossess any Property described in this Contract on account of late payment or nonpayment of an installment if you make payment (together with any agreed late charge) within 10 days of the date on which the installment was due. If you are in default on this Contract, we have all of the remedies provided by law and this Contract, subject to any right to cure that you may exercise. Those remedies include:

- We may require you to immediately pay us, subject to any refund required by law, the remaining unpaid balance of the amount financed, finance charges and all other agreed charges.
- We may pay taxes, assessments, or other liens or make repairs to the Property if you
 have not done so. We are not required to do so. You will repay us that amount
 immediately. That amount will see finance charges from the date we pay it at the
 onstandativity rate described in the *Payment* section until not in full
- post-maturity rate described in the *Payment* section until paid in full. • We may require you to make the Property available to us at a place we designate that is reasonably convenient to you and us.
- We may immediately take possession of the Property by legal process or self-help, but in doing so we may not breach the peace or unlawfully enter onto your premises.
- We may then sell the Property and apply what we receive as provided by law to our reasonable expenses and then toward what you owe us.
- Except when prohibited by law, we may sue you for additional amounts if the proceeds of a sale do not pay all of the amounts you owe us.

By choosing any one or more of these remedies, we do not give up our right to later use another remedy. By deciding not to use any remedy, we do not give up our right to consider the event a default if it happens again.

You agree that if any notice is required to be given to you of an intended sale or transfer of the Property, notice is reasonable if mailed to your tast known address, as reflected in our records, at least 10 days before the date of the intended sale or transfer (or such other period of time as is required by law).

You agree that we may take possession of personal property left in or on the Property securing this Contract and taken into possession as provided above. You may have a right to recover that property.

Walver of Homesteed Exemption. You walve the benefit of your exemption as to the obligation under this Contract.

Obligations Independent. Each person who signs this Contract agrees to pay this Contract according to its terms. This means the following:

- You must pay this Contract even if someone else has also signed it.
- We may release any co-buyer or guarantor and you will still be obligated to pay this Contract.
- · We may release any security and you will still be obligated to pay this Contract.
- If we give up any of our rights, it will not affect your outy to pay this Contract.
- If we extend new credit or renew this Contract, it will not affect your duty to pay this Contract.

Warranty. Warranty Information is provided to you separately.

Customers Initial Here

105695

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Security Agreement

Security. To secure your payment and performance under the terms of this Contract, you give us a security interest in the Vehicle, all accessions, attachments, accessories, and equipment placed in or on the Vehicle and in all other Property. You also assign to us and give us a security interest in proceeds and premium refunds of any Insurance and service contracts purchased with this Contract.

Duties Toward Property. By giving us a security interest in the Property, you represent and agree to the following:

- You will defand our interests in the Property against claims made by anyone else.
 You will keep our claim to the Property ahead of the claim of anyone else. You will not do anything to change our interest in the Property.
- You will keep the Property in your possession and in good condition and repair. You
 will use the Property for its intended and lawful purposes.
- Except when in use, the Property will be located at your address set forth in this Contract.
- You will not attempt to sell the Property, transfer any rights in the Property, or grant another lien on the Property without our prior written consent.
- · You will pay all taxes and assessments on the Property as they become due.
- You will notify us with reasonable promptness of any loss or damage to the Property.
- You will provide us reasonable access to the Property for the purpose of Inspection. Our entry and inspection must be accomplished lawfully, and without breaching the peace.

Agreement to Provide Insurance. You agree to provide property insurance on the Property protecting against loss and physical damage and subject to a maximum deductible amount indicated in the *Insurance Disclosures* section, or as we will otherwise require. You will name us as loss payee on any such policy. Generally, the loss payee is the one to be paid the policy benefits in case of loss or damage to the Property. In the event of loss or damage to the Property, we may require additional security or assurances of payment before we allow insurance proceeds to be used to repair or replace the Property. You agree that if the insurance proceeds to not cover the amounts you still owe us, you will pay the difference. Your choice of insurance provider will not affect the credit decision or interest rate. You will keep the Insurance in full force and effect until this Contract is paid in full.

If you fell to obtain or maintain this insurance, or name us as loss payee, we may obtain insurance to protect our interest in the Property. This insurance may be written by a company other than one you would choose. It may be written at a rate higher than a rate you could obtain if you purchased the property insurance required by this Contract. We will add the premium for this insurance to the amount you owe us. Any amount we pay will be due immediately. This amount will earn finance changes from the date paid at the postmaturity rate described in the *Payment* section until paid in full.

Gap Waiver or Gap Coverage. In the event of theft or damage to the Vehicle that results in a total loss, there may be a gap between the amount due under the terms of the Contract and the proceeds of your insurance settlement and deductibles. You are liable for this difference. You have the option of purchasing Gap Waiver or Gap Coverage to cover the gap liability.

Notices

Note. If the primary use of the Vehicle is non-consumer, this is not a consumer

contract, and the following notice does not apply. NOTICE. ANY HOLDER OF THIS CONSUMER CREDIT CONTRACT IS SUBJECT TO ALL CLAIMS AND DEFENSES WHICH THE DEBTOR COULD ASSERT AGAINST THE SELLER OF GOODS OR SERVICES OBTAINED PURSUANT HERETO OR WITH THE PROCEEDS HEREOF. RECOVERY HEREUNDER BY THE DEBTOR SHALL NOT EXCEED AMOUNTS PAID BY THE DEBTOR HEREUNDER.

If you are buying a used vehicle: The information you see on the window form for this vehicle is part of this contract. Information on the window form overrides any contrary provisions in the contract of sele.

Si compra un vehículo usado: La información que ve adherida en la ventanilla forma parte de éste contrato. La información contenida en el formulario de la ventanilla provalece por sobre toda otra disposición en contrario incluida en el contrato de compraventa.

Ratall Installment Contract-VA Benkers Systems ™ — Vrginia Automobile Dealers Association Wultors Klywer Financial Services © 1995, 2009

Third Party Agreement

In this section only, "you" means only the person signing this section.

By signing below you agree to give us a security interest in the Property described in the Description of Property section. You also agree to the terms of this Contract except that you will not be liable for the payments it requires. Your interest in the Property may be used to satisfy the Buyer's obligation. You agree that we may renew, extend or change this Contract, or release any party or Property without releasing you from this Contract. We may take these steps without notice or demand upon you.

You acknowledge receipt of a completed copy of this Contract. NOT APPLICABLE

	N/A
By: NOT APPLICABLE	Date
Signature Notices	

The Annual Percentage Rate may be negotiable with the Seller. The Seller may assign this Contract and retain its right to receive a part of the Finance Charge.

Signatures	
Entire Agreement. Your and our entire agreement is contain are no unwritten agreements regarding this Contract. Any ch be in writing and signed by you and us.	ned in this Contract. There angs to this Contract musi
By: ZACHARY A MARTIN	4/23/2011 Date
By: N/A	N/A Date

spaces. (2) You are entitled to a completely filled in copy of this Contract.

By signing below, you agree to the terms of this Contract. You received a copy of this Contract and had a chance to read and review it before you signed it.

Buyar



RSSIMVLFLZVA 4/15/2009 Pego 4 of 4 Customers Initial Here

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WWW.dmvNow.com			CERTIFICATE		10. VSA 17A (12,
Virginia Department of Motor Vehicle Post Office Box 27412 Richmond, Virginia 23269-0001	es				
Purpose: Use this form to apply for a Instructions: Complete this form and re		stomer service center	. DMV may request pr		
Check if applicable: Seizure Repley		ACQUISITION TYPE		and Dente	
Court Order Dechanic's Lien/Storag (No paper attached.)					
	(OWNER INFORMATIC)N		
Application Type: Check One (if applicable):	plates issued.)		Fitle - Check this box if y certificate of Title will rea		a paper title issued to you this vehicle at DMV.
If this application is for joint ownership, do y the owner or co-owner?		f ownership to be tran	sferred to the surviving	owner in the ev	ent of the death of either
OWNER'S FULL LEGAL NAME (last) MARTIN ZACHARY A	(first)		(mi) (suffix)	SOCIAL SEC	CURITY NUMBER/EIN
CO-OWNER'S FULL LEGAL NAME (last)	(first)		'mi) (suffix)	SOCIAL SEC	URITY NUMBER/EIN
If you change your residence/home or mailing	address to a non-Virg	ginia address, your dri	ver's license and/or phot	o identification	(ID) card may be canceled.
RESIDENCE/HOME ADDRESS (Apt. # if applic	cable)	CITY		STATE	ZIP CODE
MAILING ADDRESS (if different from above)	OPTIONAL	CITY		STATE	ZIP CODE
CO-OWNER'S RESIDENCE ADDRESS (if differ	ent from above)	CITY		STATE	ZIP CODE
Are you an active member of the military clair	ning residency in anot	ther state?	D NO	1	
RESIDENCE JURISDICTION			ERE VEHICLE IS PRINCI		D
numerican and the second second second second second		LIEN INFORMATION	- 7800 · 2000 · 2000		
s there a lien on this vehicle? 🕅 YES		must complete this se	ection.		
DATE OF FIRST LIEN (mm/dd/yyyy) 4/23/2011	LIENHOLDER NAM	E Dealer Services		LIEN HOLDER	CODE
IENHOLDER MAILING ADDRESS	Trono i digo b	CITY OR TOWN		STATE	ZIP CODE
PO Box 997517		Sacramento		CA	95899
DATE OF SECOND LIEN (mm/dd/yyyy) N/A	LIENHOLDER NAME	E .		LIEN HOLDER	CODE
IENHOLDER MAILING ADDRESS		CITY OR TOWN		STATE	ZIP CODE
		F OWNERSHIP INFOR			
low was this vehicle sold to you? (check one) USED INEW DEMONSTRATOR	1	VA DEALER LICE	ENSE NUMBER	RENTOR NU	IMBER
Global Select Auto	E DATE (mm/dd/yyyy 4/23/2011	 SALES PRICE 22,498.88 	PROCESSING FEE	SALES AND	USE TAX
TREET ADDRESS 7970 Fraley Blvd		Dumfries		STATE VA	ZIP CODE 22026
	VE	HICLE INFORMATION			12020
EAR MAKE	MO	DEL	BODY TYPE		
		AYENNE		4D S 4WD (
REVIOUS TITLE NUMBER	TATE GV	WR	GCWR	EMPTY WEI	GROSS WEIGHT
HICLE IDENTIFICATION NUMBER		UMBER OF AXLES		FUEL TYPE	
		THIS A LOGGING VEHICLE?		COLOR OF VEHICLE PRIMARY SECONDARY	
		YES 🗌 NO		PRIMAR	SECONDARY
PERS situation of the vehicle state with the vehicle state of the vehicle state of the vehicle state. To section the vehicle state of the vehicle state of the vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state. The vehicle state of the vehicle state of the vehicle state of the vehicle state of the vehicle state. The vehicle state of	wer YES to any of the foll as a business expense fo the vehicle deducted as a 179 of the Internal Rever g company pay the tax wi	r federai income tax purpo business expense for feder nue Service Code? thout reimbursement from	tor vehicle is considered by S ses OR reimbursed by an em al income tax purposes?		business use and does NOT
	VEH	ICLE INFORMATION			
deral and state laws require that you state the mileage i mprisonment. Odometer Reading (no tenths) 85682 rtify to the best of my knowledge that the odometer re					tatement may result in fines
The mileage stated is in excess of its mechanica		odometer reading is			bancy.)
Application-VA			EXHIBIT	1	17 AG. FRM (7/05) MV-1-VA 6/21/2007

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VSA 17A (12/15/05)

REGISTRATION						
	PERIOD (check one)	REGISTRATI	ION TYPE (check one):			
ONE YEAR	TWO YEAR					E ANTIQUE YELLOW
			EER EMERGENCY VEH			
	REQUESTED (check		(Virginia 400th ANNIV	ERSARY) 🗆 HERITA	GE (DOGWOOD CAR	DINAL)
		REGISTRA	TION INFORMATION (FOR-HIRE VEHICLES	ONLY)	
	PERIOD (check one):			REGISTRATION TY		
	TWO-YEAR		1		FOR HIRE TOW TRU	
						/R of 26,001 lbs. or more o rrier Authority. Trailers pay
	l others must pay a 1			mon camer or meguin		mer Hathonry. Thaters pay
PERMANENT TR	AILER (check one): IER (check one):	Regular Size Plate	e 🛛 Small Size Plate			or less.) or Hire Plate 🔲 Great Sea
	check all that apply)					
		Authority 🗆 Exem	pt Commodity Operatio	ns 🗌 Interstate Ope	erations Only (Less th	an 26,001 lbs)
			heck all of the followin			
						e Hauler 🗇 Taxicab
Bulk Property		Bus Carner 🗆 Cont	ract Passenger Carrier	Signt-Seeing Carrie	er Li Household Goo	ds Carrier 🗌 Property Carr
- 1			LEASED VEHICLE IN	FORMATION		
Do you wish to h	ave the vehicle rene	wal card mailed to th	e lessee? 🛛 YES	NO If yes, pro	ovide the information	requested below.
LESSEES' FULL L	EGAL NAME (last)		(first)		(mi)	(suffix)
ZACHARY A	MARTIN					
CO-LESSEE'S FUI	LL LEGAL NAME (la	st)	(first)		(mi)	(suffix)
STREET ADDRES	S (APT# IF APPLICA	RI FI			STATE	
			INSURANCE CERT	FICATION	l	1
WE certify that (che	ck onel:					
This vehicle is no		n remitting the application	n uninsured motor vehicle fe			
This vehicle is no coverage when it violation of this r Pursuant to the provision	ot insured; therefore, I and t is registered, and it mus requirement. POWER OF A sions of Section 46.2-60	n remitting the application st remain insured while re TTORNEY FOR NON- 1 of the Code of Virginia,	n uninsured motor vehicle fe gistered, whether or not it RESIDENT(S) AND CO I/WE appoint the Commiss	is operated, or the uninsur DRPORATION(S) NOT ioner of the Department of	ed motor vehicle fee must DOMICILED IN VIRG Motor Vehicles of the Co	t be paid. Penalties are severe fo SINIA mmonwealth of Virginia, to be n
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