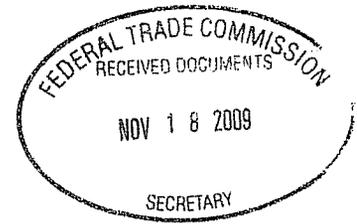


October 31, 2009

Michelle Singletary



Dear Michelle,

I am going to inform the FTC, at your suggestion, about the problem I had on the Internet concerning my credit report. I spent over 2 hours trying to get my "free" Credit report from all three companys. After supplying all of the information they requested i.e. my mother's maiden nam e, my birthdate, social security #, etc. I never did get the credit report I expected.

Though I am an 81 year old grandmother who pays off all my balances on my credit cards, I, like a fool, thought it would be easy to get my credit report. After having our Hecht's, original Shopping Plate used at Jelleff's, Raleighs, Woodies et al since 1950 with never an outstanding debt, I gave all my "sacred" information to those people. Now I worry and wonder about identity theft!!

What is the FTC going to do to s top all of this foolishness?? (Please do not use my name in your column).

Sincerely,

Cc:FTC



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