

*Provided, however,* That nothing contained herein shall be interpreted so as to prohibit respondent from entering into and enforcing in the manner authorized by law a "fair trade" resale price maintenance program, in accordance with the provisions of the Miller-Tydings Act and the McGuire Act.

*It is further ordered,* That respondent Yardley of London, Inc. furnish a copy of this order to all presently franchised retail outlets or other customers and to all employees, agents, or representatives engaged in sales activities, within ninety (90) days from the date hereof.

*It is further ordered,* That respondent Yardley of London, Inc., notify the Commission at least thirty (30) days prior to any proposed change in the corporate respondent such as dissolution, assignment or sale resulting in the emergence of a successor corporation, the creation of or dissolution of subsidiaries or any other change in the corporation which may affect compliance obligations arising out of the order.

*It is further ordered,* That respondent Yardley of London, Inc., shall, within sixty (60) days after service upon it of this order, file with the Commission a report, in writing, setting forth in detail the manner and form in which it has complied with this order.

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IN THE MATTER OF

CARNATION COMPANY

CONSENT ORDER, ETC., IN REGARD TO THE ALLEGED VIOLATION OF  
THE FEDERAL TRADE COMMISSION ACT

*Docket C-1833. Complaint, Dec. 8, 1970—Decision, Dec. 8, 1970*

Consent order requiring a major seller of food products with headquarters in Los Angeles, Calif., to cease making unwarranted nutritional claims in advertising its "Carnation Instant Breakfast."

COMPLAINT

Pursuant to the provisions of the Federal Trade Commission Act and by virtue of the authority vested in it by said Act, the Federal Trade Commission, having reason to believe that Carnation Company, a corporation, hereinafter referred to as respondent, has violated the provisions of said Act, and it appearing to the Commission that a proceeding by it in respect thereof would be in the public in-

terest, hereby issues its complaint stating its charges in that respect as follows:

PARAGRAPH 1. Respondent Carnation Company is a corporation organized, existing and doing business under and by virtue of the laws of the State of Delaware, with its principal office and place of business located at 5045 Wilshire Boulevard, in the city of Los Angeles, State of California.

PAR. 2. Respondent is now, and has been for more than one year last past, engaged in the advertising, offering for sale and sale of Carnation Instant Breakfast, a food product, as "food" is defined in the Federal Trade Commission Act.

PAR. 3. Respondent causes the said product, when sold, to be transported from his place of business in the State of California to purchasers thereof located in various other States of the United States and in the District of Columbia. Respondent maintains, and at all times mentioned herein has maintained, a course of trade in said product in commerce as "commerce" is defined in the Federal Trade Commission Act. The volume of business in such commerce has been and is substantial.

PAR. 4. In the course and conduct of its business, respondent has disseminated, and caused the dissemination of, certain advertisements concerning the said product by the United States mails and by various means in commerce, as "commerce" is defined in the Federal Trade Commission Act, including but not limited to, advertisements inserted in newspapers, magazines and other advertising media, and by means of television and radio broadcasts transmitted by television and radio stations located in various States of the United States, and in the District of Columbia, having sufficient power to carry such broadcasts across State lines, for the purpose of inducing and which were likely to induce, directly or indirectly, the purchase of said product; and has disseminated, and caused the dissemination of, advertisements concerning said preparation by various means, including but not limited to the aforesaid media, for the purpose of inducing and which were likely to induce, directly or indirectly, the purchase of said preparation in commerce, as "commerce" is defined in the Federal Trade Commission Act.

PAR. 5. Among and typical of the statements and representations contained in said advertisements disseminated as hereinabove set forth are the following:

Now you can have new Carnation instant breakfast—makes milk a meal that's too good to miss. Each glass delivers as much protein as two eggs, as much mineral nourishment as two strips of crisp bacon, more energy than two slices of buttered toast, and even Vitamin C—the orange juice vitamin.

Now there's a new kind of balanced breakfast from Carnation, delicious Carnation *instant* breakfast. Give your family Vitamin C—the fresh orange juice vitamin . . . much protein as two fresh eggs . . . as much mineral nourishment as two strips of crisp bacon . . . plus more energy than two slices of buttered toast . . . all in a good-tasting, satisfying breakfast you drink. It's Carnation instant breakfast . . . the mix that makes milk a balanced breakfast you always have time for. Just made for those mornings when you . . . can't sit down to a big cooked breakfast.

PAR. 6. Through the use of said advertisements, and others similar thereto not specifically set out herein, respondent has represented and is now representing, directly and by implication, that:

1. Carnation Instant Breakfast is of as much or more nutritional benefit as a breakfast comprised of two fresh eggs, two slices of bacon, two slices of buttered toast and an orange or glass of orange juice.

2. Bacon is a good dietary source for mineral nourishment.

PAR. 7. In truth and in fact:

1. Carnation Instant Breakfast does not contain as much nutritive value as a breakfast comprised of two fresh eggs, two slices of bacon, two slices of buttered toast and an orange, or glass of orange juice.

2. No food is generally recognized as a good dietary source for all minerals and bacon is not generally recognized as a good source for calcium or iron, two of the minerals most commonly recommended for dietary supplementation.

Therefore, the advertisements referred to in Paragraph Five above, were, and are, misleading in material respects and constituted, and now constitute, false advertisements, as that term is defined in the Federal Trade Commission Act.

PAR. 8. Furthermore, the statements and representations in said advertisements have the capacity and tendency to suggest, and do suggest, to persons viewing, hearing or reading such advertisements that the regular use of Carnation Instant Breakfast as a "balanced breakfast" or "meal" is a good nutritional practice. In the light of such statements and representations, said advertisements are misleading in a material respect and therefore constitute false advertisements, as that term is defined in the Federal Trade Commission Act, because they fail to reveal the material fact that for good nutrition persons should eat a variety of foods.

PAR. 9. Furthermore, the statements and representations in said advertisements have the capacity and tendency to suggest, and do suggest, to persons viewing, hearing or reading such advertisements that the nutritive values claimed for Carnation Instant Breakfast

result from those nutrients present in the product. In the light of such statements and representations said advertisements are misleading in a material respect and therefore constitute false advertisements as that term is defined in the Federal Trade Commission Act, because they fail to reveal the material fact that the nutritive values claimed for Carnation Instant Breakfast result from the nutrients contained in the liquid milk added to the product together with those present in the product itself.

PAR. 10. The dissemination by the respondents of the false advertisements, as aforesaid, constituted, and now constitutes, unfair and deceptive acts and practices in commerce, in violation of Sections 5 and 12 of the Federal Trade Commission Act.

#### DECISION AND ORDER

The Federal Trade Commission having initiated an investigation of certain acts and practices of the respondent named in the caption hereof, and the respondent having been furnished thereafter with a copy of a draft of complaint which the Bureau of Consumer Protection proposed to present to the Commission for its consideration and which, if issued by the Commission, would charge respondent with violation of the Federal Trade Commission Act and;

The respondent and counsel for the Commission having thereafter executed an agreement containing a consent order, an admission by the respondent of all the jurisdictional facts set forth in the aforesaid draft of complaint, a statement that the signing of said agreement is for settlement purposes only and does not constitute an admission by respondent that the law has been violated as alleged in such complaint, and waivers and other provisions as required by the Commission's Rules; and

The Commission having thereafter considered the matter and having determined that it had reason to believe that the respondent has violated the said Act, and that complaint should issue stating its charges in that respect, and having thereupon accepted the executed consent agreement and placed such agreement on the public record for a period of thirty (30) days, now in further conformity with the procedure prescribed in § 2.34(b) of its Rules, the Commission hereby issues its complaint, makes the following jurisdictional findings, and enters the following order:

1. Respondent Carnation Company is a corporation organized, existing and doing business under and by virtue of the laws of the State of Delaware, with its principal place of business located at 5045 Wilshire Boulevard, Los Angeles, California.

2. The Federal Trade Commission has jurisdiction of the subject matter of this proceeding and of the respondent, and the proceeding is in the public interest.

## ORDER

*It is ordered,* That respondent Carnation Company, a corporation, and its officers, representatives, agents and employees, directly or through any corporate or other device, in connection with the offering for sale, sale or distribution of Carnation Instant Breakfast, or any other product of similar composition or possessing substantially similar properties, do forthwith cease and desist from directly or indirectly:

1. Disseminating, or causing the dissemination of, any advertisement by means of the United States mails or by any means in commerce, as "commerce" is defined in the Federal Trade Commission Act, which represents directly or by implication that:

(a) A packet of Carnation Instant Breakfast with milk has as much or more of any specified nutrient or nutrients as is present in, or has the nutrient value of, any breakfast or any group of foods generally recognized as constituting a breakfast when such product in combination with milk does not contain as much or more of each nutrient for which a recommended dietary allowance has been established by the National Research Council as is present in such breakfast or group of foods;

(b) The amount of any nutrient or nutrients in a packet of Carnation Instant Breakfast, taken alone or in combination with milk, is comparable to the amount of such nutrient or nutrients in any food, when such food contains any other nutrient or nutrients for which a recommended dietary allowance has been established by the National Research Council, which is not present in as great or greater amounts in Carnation Instant Breakfast unless the advertisement discloses clearly, conspicuously and prominently in close proximity thereto, that such food contains other useful nutrients not present in Carnation Instant Breakfast, or, if present, in lesser amounts than contained in such foods;

(c) The presence of any single nutrient in a packet of Carnation Instant Breakfast, either alone or in combination with milk, is comparable to the presence of such nutrient in any food unless such food is a recognized good dietary source for that nutrient;

(d) A packet of Carnation Instant Breakfast, taken either alone or in combination with milk, should be used regularly as a breakfast, lunch, supper or other meal unless the advertisement also discloses clearly, conspicuously and prominently that for good nutrition one should eat a variety of foods;

(e) A packet of Carnation Instant Breakfast in combination with milk provides nutritive value unless the advertisement also discloses clearly, conspicuously and prominently that the milk contributes much of the nutritive value and that detailed information is on the label.

2. Disseminating, or causing to be disseminated, by any means, for the purpose of inducing or which is likely to induce directly or indirectly, the purchase of any such product, in commerce, as "commerce" is defined in the Federal Trade Commission Act, any advertisement which contains any of the representations or misrepresentations prohibited by Paragraph 1 hereof.

3. Disseminating, or causing to be disseminated, by means of the United States mails or by any means in commerce, as "commerce" is defined in the Federal Trade Commission Act, any advertisements which contain statements which are inconsistent with, negate or contradict any of the affirmative disclosures required by Paragraph 1 of this order, or which in any way obscure the meaning of such disclosures.

4. Disseminating, or causing to be disseminated, by means of the United States mails or by any means in commerce, as "commerce" is defined in the Federal Trade Commission Act, any such product nine months from the date of this order unless the label for the package as defined in Federal Fair Packaging and Labeling Act for such product discloses clearly, conspicuously, and prominently a nutrient tabulation by gram weight and percentage of Minimum Daily Requirement for those nutrients for which a Recommended Dietary Allowance has been established indicating the respective composition of such product alone, 8 ounces of whole milk, and such product mixed with 8 ounces of whole milk.

*It is further ordered,* That respondent notify the Commission at least 30 days prior to any proposed change in the corporate respondent such as dissolution, assignment or sale resulting in the emergence of a successor corporation, the creation or dissolution of subsidiaries or any other change in the corporation which may affect compliance obligations arising out of the order.

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*It is further ordered,* That the respondent corporation shall forthwith distribute a copy of this order to each of its operating divisions.

*It is further ordered,* That the respondent corporation shall, within sixty (60) days after service upon it of this order, file with the Commission a written report setting forth in detail the manner and form of their compliance with this order.

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IN THE MATTER OF

PHILLIPS PETROLEUM COMPANY, ET AL.

MODIFIED ORDER, ETC., IN REGARD TO THE ALLEGED VIOLATION OF  
THE FEDERAL TRADE COMMISSION ACT AND SEC. 7 OF THE  
CLAYTON ACT

*Docket C-1088. Complaint, Aug. 2, 1966—Decision, Dec. 14, 1970*

Order modifying the consent order issued August 2, 1966, 70 F.T.C. 456, by granting respondent's application that the date for compliance with Paragraph III of the order be extended to May 1, 1971, and denying any extension for Paragraph IX.

ORDER GRANTING IN PART, AND DENYING IN PART,  
APPLICATION FOR MODIFICATION OF CONSENT ORDER  
TO CEASE AND DESIST

Respondent Phillips Petroleum Company, by an application filed July 13, 1970, having requested that the Commission modify the consent order to cease and desist, issued August 2, 1966 [70 F.T.C. 456] by extending the dates for compliance with Paragraphs III and IX of said order to May 1, 1971, and August 1, 1976, respectively; and

The Commission, having fully considered said application and having concluded that respondent has not shown any new facts which were not reasonably known or knowable to it at the time it signed the consent order issued August 2, 1966, that warrant modification of the consent order to cease and desist, except as hereinafter provided; and

The Commission having concluded that the public interest does not require that respondent's application be granted, except as hereinafter provided:

*It is ordered,* That respondent's application be, and it hereby is,

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granted in part, by extending the date for compliance with Paragraph III of said order issued August 2, 1966, to May 1, 1971.

*It is further ordered*, That in all other respects respondent's application be, and hereby is, denied.

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IN THE MATTER OF

E. C. DeWITT & CO., INC.

MODIFIED ORDER, ETC., IN REGARD TO THE ALLEGED VIOLATION OF  
THE FEDERAL TRADE COMMISSION ACT

*Docket 8642. Complaint, Aug. 28, 1964—Decision, Dec. 15, 1970*

Order modifying cease and desist order of December 16, 1966, 70 F.T.C. 1647, in accordance with the final order entered *In the Matter of American Home Products Corporation*, Docket No. 8641, 70 F.T.C. 1524, modified, 76 F.T.C. 81, and further modified, p. 726 herein, by prohibiting claims that the product "DeWitt's Stainless ManZan Pile Ointment" and other pile remedies afforded any relief from pain or itching in excess of temporary relief, and restricting the order to nonprescription drug preparations.

FINAL ORDER

The Commission having issued its original order to cease and desist in this matter on December 16, 1966, [70 F.T.C. 1647], and the respondent having appealed from the Commission's decision; and

The United States Court of Appeals for the Second Circuit having approved a stipulation providing that the cease and desist order herein should be modified in accordance with the final order entered in *American Home Products Corporation*, Docket No. 8641 [70 F.T.C. 1524]; and

The Commission having on July 15, 1969, issued its modified order in Docket 8641 [76 F.T.C. 81], and that order having been further modified by order of the United States Court of Appeals for the Sixth Circuit [p. 726 herein], and the order having become final by operation of law;

*It is ordered*, That the previously issued cease-and-desist order of the Commission be, and it hereby is, modified to read as follows:

ORDER

I. *It is ordered*, That respondent E. C. DeWitt & Co., Inc., a corporation, and its officers, representatives, agents and employees, di-

rectly or through any corporate or other device, do forthwith cease and desist from disseminating or causing the dissemination of any advertisement by means of the United States mails or by any means in commerce, as "commerce" is defined in the Federal Trade Commission Act, in connection with the offering for sale, sale or distribution of DeWitt's Stainless ManZan Pile Ointment, ManZan Pile Ointment, DeWitt's Stainless ManZan Suppositories, or any other non-prescription drug product offered for sale for the treatment or relief of hemorrhoids or piles or any of its symptoms, which :

A. Represents directly or by implication that the use of such product will :

(1) Reduce, shrink, or afford any relief of hemorrhoidal veins themselves: *Provided, however,* that nothing contained herein shall be construed to prohibit the dissemination of any advertisement which represents that the use of such product will help reduce swelling of hemorrhoidal tissue caused by edema, infection, or inflammation, or that the use of such product will help reduce swelling of hemorrhoidal tissue by lubricating the affected area ;

(2) Avoid the need for surgery as a treatment for hemorrhoids or hemorrhoidal symptoms ;

(3) Heal, cure, or remove hemorrhoids ;

(4) Afford any relief from pain or itching associated with hemorrhoids in excess of affording temporary relief of pain and itching of hemorrhoidal tissue in many cases ;

(5) Afford any other type of relief, or have any other effect on, hemorrhoids or hemorrhoidal symptoms.

B. Contains any reference to the words "Allantoin," "benzocaine," "anesthetic" or "vasoconstrictor," or to any other ingredient either singly or in combination, unless each such ingredient is effective in the treatment or relief of hemorrhoids or any of its symptoms and unless the specific effect thereof is expressly and truthfully set forth.

II. *It is further ordered,* That respondent and its officers, representatives, agents and employees, directly or through any corporate or other device, do forthwith cease and desist from disseminating, or causing to be disseminated, by any means, for the purpose of inducing, or which is likely to induce, directly or indirectly, the purchase of DeWitt's Stainless ManZan Pile Ointment, ManZan Pile Ointment, DeWitt's Stainless ManZan Suppositories, or any other non-prescription drug product offered for sale for the treatment or relief of hemorrhoids or any of its symptoms, in commerce, as "com-

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merce" is defined in the Federal Trade Commission Act, any advertisement which contains any of the representations prohibited in Paragraph I hereof.

III. In the event that respondent at any time in the future markets any non-prescription drug preparation for the treatment or relief of hemorrhoids or any of its symptoms for which it desires to make any of the representations now prohibited under Paragraph I of this order, it may petition the Commission for a modification of the order. Such petition shall be accompanied by a showing that the representation is not false or misleading within the meaning of the Federal Trade Commission Act, and, if such has been the case, that the specific representation has been accepted as part of the labeling for such product by the Secretary of the Department of Health, Education and Welfare under the provisions of the Federal Food, Drug and Cosmetic Act as it is presently constituted or as it may hereafter be amended.

*It is further ordered,* That respondent shall, within sixty (60) days after service upon it of this order, file with the Commission a report, in writing, setting forth in detail the manner and form in which it has complied with this order to cease and desist.

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IN THE MATTER OF

THE MENTHOLATUM COMPANY

MODIFIED ORDER, ETC., IN REGARD TO THE ALLEGED VIOLATION OF  
THE FEDERAL TRADE COMMISSION ACT

*Docket 8644, Complaint, Aug. 28, 1964—Decision, Dec. 15, 1970*

Order modifying cease and desist order of December 16, 1966, 70 F.T.C. 1671, in accordance with the final order entered *In the Matter of American Home Products Corporation*, Docket No. 8641, 70 F.T.C. 1524, modified, 76 F.T.C. 81, and further modified, p. 726 herein, by prohibiting claims that the product "Mentholatum M.P.O. Medicated Pile Ointment" afforded any relief from pain or itching in excess of temporary relief, and restricting the order to nonprescription drug preparations.

## FINAL ORDER

The Commission having issued its original order to cease and desist in this matter on December 16, 1966 [70 F.T.C. 1671], and the respondent having appealed from the Commission's decision; and

The United States Court of Appeals for the Second Circuit having approved a stipulation providing that the cease and desist order herein should be modified in accordance with the final order entered in *American Home Products Corporation*, Docket No. 8641 [70 F.T.C. 1524]; and

The Commission having on July 15, 1969 [76 F.T.C. 81], issued its modified order in Docket 8641, and that order having been further modified by order of the United States Court of Appeals for the Sixth Circuit [p. 726 herein], and the order having become final by operation of law;

*It is ordered*, That the previously issued cease and desist order of the Commission be, and it hereby is, modified to read as follows:

## ORDER

I. *It is ordered*, That respondent The Mentholatum Company, a corporation, and its officers, representatives, agents and employees, directly or through any corporate or other device, do forthwith cease and desist from disseminating or causing the dissemination of any advertisement by means of the United States mails or by any means in commerce, as "commerce" is defined in the Federal Trade Commission Act, in connection with the offering for sale, sale or distribution of Mentholatum M.P.O. Medicated Pile Ointment, or any other non-prescription drug product offered for sale for the treatment or relief of hemorrhoids or piles or any of its symptoms, which:

A. Represents directly or by implication that the use of such product will:

(1) Reduce, shrink, or afford any relief of hemorrhoidal veins themselves: *Provided, however*, That nothing contained herein shall be construed to prohibit the dissemination of any advertisement which represents that the use of

such product will help reduce swelling of hemorrhoidal tissue caused by edema, infection, or inflammation, or that the use of such product will help reduce swelling of hemorrhoidal tissue by lubricating the affected area;

(2) Avoid the need for surgery as a treatment for hemorrhoids or hemorrhoidal symptoms;

(3) Heal, cure, or remove hemorrhoids, or eliminate the problem of hemorrhoids;

(4) Afford any relief from pain or itching associated with hemorrhoids in excess of affording temporary relief of pain and itching of hemorrhoidal tissue in many cases;

(5) Afford any other type of relief, or have any other effect on, hemorrhoids or hemorrhoidal symptoms.

B. Contains any reference to the words "Ephedrine Sulphate," "vaso-constrictor," "benzocaine," or "anesthetic," or to any other ingredient either singly or in combination, unless each such ingredient is effective in the treatment or relief of hemorrhoids or any of its symptoms and unless the specific effect thereof is expressly and truthfully set forth.

II. *It is further ordered*, That respondent and its officers, representatives, agents and employees, directly or through any corporate or other device, do forthwith cease and desist from disseminating, or causing to be disseminated, by any means, for the purpose of inducing, or which is likely to induce, directly or indirectly, the purchase of Mentholatum M.P.O. Medicated Pile Ointment, or any other non-prescription drug product offered for sale for the treatment or relief of hemorrhoids or any of its symptoms, in commerce, as "commerce" is defined in the Federal Trade Commission Act, any advertisement which contains any of the representations prohibited in Paragraph I hereof.

III. In the event that respondent at any time in the future markets any non-prescription drug preparation for the treatment or relief of hemorrhoids or any of its symptoms for which it desires to make any of the representations now prohibited under Paragraph I of this order, it may petition the Commission for a modification of the order. Such petition shall be accompanied by a showing that the representation is not false or misleading within the meaning of the Federal Trade Commission Act, and, if such has been the case, that the specific representation has been accepted as part of the labeling for such product by the Secretary of the Department of Health, Education and Welfare under the provisions of the Federal Food,

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Drug and Cosmetic Act as it is presently constituted or as it may hereafter be amended.

*It is further ordered*, That respondent shall, within sixty (60) days after service upon it of this order, file with the Commission a report, in writing, setting forth in detail the manner and form in which it has complied with this order to cease and desist.

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IN THE MATTER OF

AAMCO AUTOMATIC TRANSMISSIONS, INC., ET AL.

CONSENT ORDER, ETC., IN REGARD TO THE ALLEGED VIOLATION OF  
THE FEDERAL TRADE COMMISSION ACT

*Docket 8816. Complaint, Dec. 17, 1970—Decision, Dec. 17, 1970*

Consent order requiring a major licensor of businesses specializing in the rebuilding, reconditioning and repairing of automatic transmissions used in automobiles with headquarters in Bridgeport, Pa., to cease misrepresenting other products or services to obtain leads to transmission repair, misrepresenting that all customers receive one day service and that customers will receive credit, using the term "overhaul" where service does not include replacement of worn parts, failing to give all terms of a guarantee, failing to furnish customers with an itemized bill of all parts and labor prior to removal of the transmission, furnishing others with deceptive advertising material, failing to disclose respondents' national customer service office telephone number, failing to keep records of all complaints, and failing to deliver a copy of this order to every present and future licensee.

COMPLAINT

Pursuant to the provisions of the Federal Trade Commission Act, and by virtue of the authority vested in it by said Act, the Federal Trade Commission, having reason to believe that AAMCO Automatic Transmissions, Inc., a corporation, and Robert Morgan, individually and as an officer of said corporation, hereinafter referred to as respondents, have, prior to June 1967, violated the provisions of said Act, and it appearing to the Commission that a proceeding by it in respect thereof would be in the public interest, hereby issues its complaint stating its charges in that respect as follows:

PARAGRAPH 1. AAMCO Automatic Transmissions, Inc., is a corporation organized, existing and doing business under and by virtue of the laws of the Commonwealth of Pennsylvania, with its principal office and place of business located at 408 East Forth Street, in the city of Bridgeport, Commonwealth of Pennsylvania.

