Exhibit A

Home > Privacy Policy

Privacy Policy

Any personal information which is provided voluntarily by our visitors is used internally in responding to inquiries only. Cord Blood Registry does not sell, trade, or rent personal information provided by our visitors to others. CBR is committed to safeguarding your privacy online. Please read the following policy to understand how your personal information will be treated as you make full use of our many offerings. This policy may change from time to time so please check back periodically.

This policy will let you know:

What personally identifiable information is collected from you

What cookies are and how they are used

How your information is used

Who is collecting your information

With whom your information may be shared

How CBR treats your personal, financial and health-related information

The kind of security precautions that are in place to protect the loss, misuse, or alteration of your information

What else you should know about your online privacy

What personally identifiable information does CBR collect from me?

CBR collects information in several ways from our Web site.

Some personal information is gathered when you enroll. During enrollment, CBR asks for your name, address, e-mail, zip code, credit card, and phone. Once you enroll, you are no longer anonymous to CBR - you are given a CBR ID and are able to take full advantage of CBR's offerings.

In addition to when you enroll, we may ask you for personal information at other times, including (but not limited to) when you answer a survey, when you enter a sweepstakes, contest or promotion sponsored by CBR, and when you report a problem with one of our sites or services. If you contact CBR we may keep a record of that correspondence. CBR also occasionally asks users to complete surveys that we use for research purposes. Wherever CBR collects personal information we make an effort to include a link to this Privacy Policy on that page.

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What are cookies and how does CBR use them?

As part of offering and providing customizable and personalized services, CBR uses cookies to store and sometimes track information about you. A cookie is a small amount of data that is sent to your browser from a Web server and stored on your computer's hard drive. All areas on CBR where you are prompted to log-in or that are customizable require that you accept cookies.

Generally, we use cookies to:

(1) Remind us of who you are and to access your account information (stored on our computers) in order to deliver to you a better and more personalized service. This cookie is set when you register or "Sign In" and is modified when you "Sign Out" of our services. CBR also uses cookies to store your zip code for other services.

(2) Measure certain traffic patterns, which areas of CBR's network of web sites you have visited, and your visiting patterns in the aggregate. We use this research to understand how our users' habits are similar or different from one another so that we can make each new experience on CBR a better one. We may use this information to better personalize the content, banners, and promotions that you and other users will see on our sites.

CBR mail includes IP addresses in outgoing mail message headers.

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Other: CBR may also disclose account information in special cases when we have reason to believe that disclosing this information is necessary to identify, contact, or bring legal action against someone who may be violating CBR's Terms of Service or may be causing injury to or interference with (either intentionally or unintentionally) CBR's rights or property, other CBR users, or anyone else that could be harmed by such activities. CBR may disclose or access account information when we believe in good faith that the law requires it and for administrative and other purposes that we deem necessary to maintain, service, and improve our products and services.

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What security precautions are in place to protect the loss, misuse, or alteration of my information?

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In short, if you post personal information online that is accessible to the public, you may receive unsolicited messages from other parties in return.

Ultimately, you are solely responsible for maintaining the secrecy of your passwords and/or any account information.

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- 8. Editing, Updating, Correcting and Deleting Information About You
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Editing, Updating, Correcting and Deleting Information About You

We want to communicate with you only if you want to hear from us. If you prefer not to receive information from us please let us know by calling us at 1.800.932-6568 option 4 or by sending us an <u>email</u>. Please be sure to include your email address, mailing address, full name, and specifically what information you do not want to receive. If you would like to update or correct your email address, mailing address or other personal information with us please contact us the same way. If you no longer wish to receive email communications from us simply click <u>unsubscribe</u> and we will remove you from our email list.

Please note that any requests to remove or update your personal information may take up to ten days for your email request and 6-8 weeks to process your postal mail request.

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Exhibit C

healthcare providers - baby and doctor

Privacy Policy

Learn more about your once in a lifetime opportunity

- As a resource for your baby
- Use by other family members
- 70+ diseases currently treated
- Exciting medical advances
- CellAdvantage® system w/AXP^{TM} -saving the most cells for your family
- Why CBR is Most Recommended

Payment plans as low as \$48 per month^{*}

View our: Payment Plans | Pricing

Our Pricing

| | 8 | |
|----------------------------------|--|--|
| \$1875 | One time fee includes: • CBR's proprietary CellAdvantage® technology for collection, cell processing and storage • Collection kit • 24/7 customer service • Quality Service Guarantee • Certificate of Deposit | |
| \$150 | One Step Shipping | |
| \$125 | 1st year Annual Storage Fee** or save \$400 when you prepay the first 18 years of annual fees. | |
| showimage then %> | <% if showimage then | a state of the second |
| \$1995 <% end if %> | Total After Discount <% end if %> | |

* \$48 per month for 60 months.

** Annual storage fees are \$125. This fee is guaranteed not to change for 18 years. Save \$400 when you prepay the first 18 years of annual fees.

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to receive. If you would like to update or correct your email address, mailing address or other personal information with us please contact us the same way. If you no longer wish to receive email communications from us simply click unsubscribe and we will remove you from our email list.

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