

**UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF MONTANA
MISSOULA DIVISION**

FEDERAL TRADE COMMISSION,

Plaintiff,

– v. –

AMERICAN EVOICE, LTD., et al.,

Defendants,

and

BIBLIOLOGIC, LTD.,

Relief Defendant.

CIVIL ACTION

NO. 9:13-cv-00003-DLC

**EXHIBITS IN SUPPORT
OF PLAINTIFF'S MOTION
FOR A PRELIMINARY
INJUNCTION**

VOLUME I

INDEX TO EXHIBITS

<u>Description</u>	<u>Page Number</u>
PX 1 Declaration of Debra Bryan.....	1
PX 2 Declaration of Dennis Case	8
PX 3 Declaration of Jerald Coffell.....	14
PX 4 Declaration of Antoinette Coward.....	25
PX 5 Declaration of Melissa Kerr.....	31
PX 6 Declaration of Shelley Knox.....	47
PX 7 Declaration of Madeline Lanpher	50
PX 8 Declaration of Elizabeth Shankel	59
PX 9 Declaration of Mary Zibung	74
PX 10 Declarations of John and Cathy DiBernardino.....	107
PX 11 Declaration of Kristopher J. Byrum.....	112
PX 12 Declaration of Laureen France	117

DECLARATION OF DEBRA BRYAN
Pursuant to 28 U.S.C. §1746

I, Debra Bryan, declare as follows:

1. My name is Debra Bryan and I reside in Easton, Maryland. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.
2. Until recently my local land line telephone service was provided by Verizon. I had been a Verizon customer for over 25 years. My phone number was 410-^{REDACTED}. In September 2010, I was reviewing my Verizon phone bill when I noticed a \$14.95 charge from a company called American eVoice. I did not know what the charge was for but it looked like it was for some kind of voicemail service. I called Verizon to inquire about the charge because the only voicemail service I had ever subscribed to was provided by Verizon. My Verizon telephone service package included voice mail and call waiting and I had no need for any additional voicemail service.
3. The Verizon representative told me that this charge had been appearing on my bill since May 2009. The Verizon representative did not know what the charge was for. I said that I wanted the service cancelled and my money refunded. Verizon agreed to credit me for one month of the service at \$14.95 and to place a block on my account to prevent any future billings of this nature. The Verizon representative advised me, however, that I would need to deal directly with American eVoice to cancel and obtain additional credits and gave me their toll-free number.
4. I called American eVoice on or about September 7, 2010. I believe I called the number for the company on my phone bill. The representative I spoke with told me that I could not get my money back and that I had signed up for the service online. I demanded

to speak with a supervisor who eventually agreed to credit my account for \$89.70 for six months of charges. I was very upset about this and filed a complaint with the Better Business Bureau as soon as I got off the phone with American eVoice. A copy of my complaint and the response from American eVoice are appended as Attachment A. In the response letter dated October 5, 2010, American eVoice indicated that it had credited my account for a total of \$149.50. I had paid the company \$239.20 over a period of 16 months. The letter also indicates that when I signed up I had provided my mother's maiden name as "Grady." Grady is not even close to my mother's maiden name.

5. Ultimately, I transferred my phone service to a local company that did not allow this kind of third party billing. To the best of my recollection I eventually received a refund check for the balance of the money owed to me by American eVoice.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: 8.1.2012

Debra Bryan

Debra Bryan



Better Business Bureau
Serving Eastern Washington, North Idaho and Montana

152 S. Jefferson, Ste. 200
Spokane, WA 99201
(509) 455-4200
FAX
www.thelocalbbb.com

Case #: 8285783

Consumer Info: Bryan, Debra
[REDACTED]
EASTON, MD 21601
[REDACTED]
[REDACTED]@easton.net

Business Info: American eVoice
2120 S Reserve St. PMB 210
Missoula, MT 59801

Nature of the Complaint: Selling Practices

Consumer's Original Complaint:

In reviewing my Verizon land line bill, I discovered a charge from American eVoice. I have never subscribed to this service. I have been a Verizon customer for over 25 years. After speaking w/ a Verizon customer service representative I was told I have been being billed for this service since 5/2009. I did not subscribe to this or ever use the service. Verizon is only able to credit me for 1 month - \$14.95. Per customer service @ American eVoice I was told that I subscribed on-line. I again have NEVER subscribed to any phone service on line. (What a racket!!) I have had a block put on my phone. I am requesting this company be investigated for improper/fraudulent practices. How many other unsuspecting phone customers are being charged? I am being credited for 6 months of services. I was charged for 15 months. I am also requesting to be reimbursed for all 15 months of fees. Please contact me at your earliest convenience.

Consumer's Desired Resolution:

I want this company investigated and held responsible as well as to be reimbursed the full amount I was charged \$123.75.

Business/Consumer Response & Rebuttals:

09/08/2010

Customer Service

Respond to Complaint

To Whom It May Concern:

Please stop sending complaints to this email address for other companies. This complaint is to American eVoice not FoneRight.

We only handle customer service for FoneRight.

Sincerely,

Fone Right Customer Service

10/15/2010
Customer Service

Respond to Complaint

Please see attached scanned document.

October 5, 2010

American eVoice
2120 South Reserve Street PMB 239
Missoula, Montana 59801

Better Business Bureau
Attn: Bob Hammerstad
152 S. Jefferson, Ste. 200
Spokane, WA 99201

Dear Mr. Hammerstad:

Regarding case # 8285783; We received an online registration on May 4, 2009. Our validation process did not detect any misleading information relative to the on line sales order. The information submitted in the online application is listed below for your reference:

Debra Bryan

[REDACTED]
Easton, MD 21601

Telephone: [REDACTED]

Email: [REDACTED]@easton.net

Mothers' Maiden Name: Grady

IP Address:

We first billed the account on May 11, 2009 in the amount of \$14.95 and re-billed the account in the same amount for 16 consecutive months. Per a telephone call to our call center on September 07, 2010, from Debra Bryan, the account was cancelled and a credit was requested in the amount of \$89.70. We then issued an additional credit in the amount of \$59.80, for a total credit of \$149.50.

The credits normally show up on the customer's telephone account in one to two billing cycles. Timing of the credit being posted to customers accounts depends upon each customer's respective phone carrier billing cycle.

To the best of our knowledge the issue has been resolved in a fair and appropriate manner.

Should you have any further questions, please contact us accordingly.

Sincerely,



American eVoice

Bryan Att. A.

PX 1, p. 000006

10/15/2010

Ms. Debra Lynn Bryan

I do not accept the response made by the business to resolve this complaint

Better Business Bureau:

I have reviewed the response made by the business in reference to complaint ID 8285783, and have determined that this does not resolve my complaint. For your reference, details of the offer I reviewed appear below.

I have reviewed the attached document. My mother's maiden name is not Grady, that is not even close!!!!!! . I have not as of yet received credit on my verizon bill. I am hoping you continue to monitor this company. The information they have - name address, phone number, etc is all on public record. I would bet money I am not the only person to have these charges on a land line account.

Please contact me if you have any questions.

Regards,

Debra Bryan

DECLARATION OF DENNIS CASE

Pursuant to 28 U.S.C. § 1746

I, Dennis Case, declare as follows:

1. My name is Dennis Case and I reside in Sumner, Michigan. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.
2. I have land line telephone service provided by Frontier. My telephone number is 989-^{REDACTED}. I have been with Frontier since my account was transferred to them by Verizon about a year prior to the events described in my declaration. In February 2011, I noticed that my phone bill carried two monthly charges for services that I had not ordered. The first charge for \$29.90 was from ESBI billing on behalf of "One Email A Day." This amount represented two monthly billings for \$14.95. The other charge was also for \$29.90, plus tax, from Transaction Clearing billing on behalf of "Voicemail Prof." This amount also represented two monthly charges of \$14.95.
3. I called Frontier on February 9, 2011, to inquire about these charges. I spoke with Megan. Megan advised me to pay only the Frontier charges and to call the other services to request that credits be issued for those charges. I called ESBI at the telephone number provided on my phone bill, 888-295-3724, and was told that the charges for One Email A Day would be removed. I was given the confirmation number SC0209113248.
4. That same day I also called Transaction Clearing at the telephone number provided on my phone bill, 866-421-4816, and spoke with Jim. I told Jim I had not authorized these charges and did not even know what they were for. He explained that the charges were for a voicemail service that had been signed up for online. I did not

sign up for this service. I do not have voicemail and I do not want voicemail. Jim agreed to remove the charges and gave me the confirmation number 8286233.

5. My March 2011 phone bill from Frontier, however, contained additional charges from both companies. Shortly after receiving my March phone bill I sent a letter to Transaction Clearing with a copy of my February 2011 phone bill on which I had written the confirmation numbers I had been given. In the letter I repeated my request that Transaction Clearing cancel the voicemail service and refund the money I had paid them. A copy of the letter is appended as Attachment A. On March 13, 2011, I still had not heard from Transaction Clearing and so I emailed the company repeating my request for the charges to be removed from my phone bill. The next day, I received a response from Silvano Bonanni at Transaction Clearing who indicated that my Voicemail Professional account had been cancelled and that a credit in the amount of \$74.75 had been issued to my phone bill. A copy of the Bonanni email response is appended as Attachment B.

6. My April phone bill contained an adjustment for \$110.94. I believe that this represented the credits from both Transaction Clearing and ESBI. No further charges from either company have been placed on my phone bill. A copy of my April phone bill summary is appended as Attachment C.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: 11 May 2012

Dennis L. Case, PA

Dennis Case

Dennis L. Case,

Sumner, MI 48889-REDACTED

Transaction Clearing
Afton Oaks 1
500 Northloop E., Suite 250
San Antonio TX 78232

Dear sirs,

On my February telephone bill from Frontier were charges from your company for \$29.90 for service I had never heard of or authorized. I called your company and talk to Jim and was told it had been set up by computer. Someone had hacked into my accounts and set up several thing which I am still having a hard time clearing. I was told that this would be cancelled and I would not be charged for it. I guess this has something to do with "voicemail." I do not have this and do not even know what it is. It has turn up again on this month's bill (March).

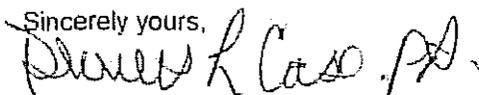
I am sending a copy of that bill with the confirmation number on it.

I did not authorize this. I do not want it. I do not even know what it is.

CANCEL IT!

Please give me written confirmation that this has been cancelled and that I do not have to pay anything. My lawyer is being advised.

Sincerely yours,



Dennis L. Case

REDACTED.com



Billing for ESBI



For ESBI questions, call toll free 1 888 295-3724

The following charges appear on your Frontier bill as a service to ESBI. Direct your billing questions to the phone number on the right or write to PO Box 29206, San Antonio, TX, 78229-0206.

Billing on behalf of OneEmailADay
Billing Questions call: 1 877 567-7383

Confirmation
50209113248

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]
Jan 4 One Email A Day Monthly Service Fee 14.95
Feb 1 One Email A Day Monthly Service Fee 14.95
Total \$ 29.90

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for OneEmailADay.

ESBI non-basic service charges \$ 29.90
This portion of your bill is provided as a service to ESBI. Your local telephone service will not be disconnected for failure to pay the charges on this portion of your bill. If you fail to pay these charges, the service provider may pursue collections independently.

Total for ESBI \$ 29.90

For more information on ESBI, please access their World Wide Web Site address at: http://www.billview.com/esbi

Billing for Transaction Clearing

Transaction Clearing
Billing questions
1 866 421-4816

The following charges appear on your Frontier bill as a service to Transaction Clearing. Direct your billing questions to the phone number on the right or write to Transaction Clearing, One Oaks I, 500 Northloop 1604 E., Suite 250, San Antonio, TX, 78232

Billing on behalf of Voicemail Prof
Billing Questions call: 1 877 257-2455

Jen
CONFIRMATION #8286233

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]
Dec 20 VM Prof Fax Mthly Fee 14.95
Jan 20 VM Prof Fax Mthly Fee 14.95
Total \$ 29.90

For questions concerning your bill, call the number listed at the top of this section. Voicemail Prof.

TAXES AND FEES ON NON-BASIC SERVICES

State tax 1.79
Total \$ 1.79

Transaction Clearing non-basic service charges \$ 31.69

Total for Transaction Clearing \$ 31.69

For more information on Transaction Clearing, please access their World Wide Web Site address at: http://www.transclr.com

Your Information

Important billing information
When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process

full credit
issued 3/14/11

8286233
Confirmation

your service - Reply

From: **Silvano Bonanni** (REDACTED) @transactionclearing.com)

Sent: Mon 3/14/11 8:45 AM

To: [REDACTED].com ([REDACTED].com)

Mr. Case,

Transaction Clearing is in receipt of your dispute regarding the charges on your phone bill. Please be advised that as per your request the servceis have been cancelled and your number has been blocked. In addition we have issued a credit for \$74.75 which is being forwarded to your local telephone company. The charges were billed on behalf of Voicemail Professional for a voicemail service that was ordered through the internet. The last charge billed was dated 1/20/11. You should not see any charges after that date. If you have any additional questions please feel free to contact me.

Sincerely,

Silvano Bonanni

Manager - Customer Relations

Transaction Clearing, LLC

REDACTED @transactionclearing.com

Confidentiality Statement

This email and any files transmitted with it are confidential, may be legally privileged, and are intended solely for the use of the individual(s) or entity to which they are addressed. If you are not the intended recipient, please be aware that any disclosure, copying, distribution or use of the contents of this message in any way whatsoever is prohibited. If you have received this email in error please notify the sender immediately and delete the message and any attachments.

From: Dennis Case ([REDACTED].com]

Sent: Sunday, March 13, 2011 10:17 AM

To: Sales

Subject: your service

Sirs,

On my February phone bill from Frontier was a charge from Transaction Clearing for \$29.90 which I never authorized. I do not even know who you are. I called and talked to Jim. He told me it was made by computer. Someone had hacked into my computer and charged a number of things. He told me it would be cancelled and I would not have to pay anything. He gave me a confirmation number 8286233. My phone number is Case Att: B [REDACTED]. I understand EX 2tp.000012r

*asul
2011*

DENNIS L CASE

Account Summary

Previous Charges	\$ 98.71
Payment Received Mar 21. Thank You.	- 68.81
Adjustments <i>TOTAL</i>	- 110.94
Balance	- \$ 81.04

New Charges

Frontier (page 3)	\$ 1.31
Frontier Long Distance (page 4)	3.32
Total New Charges Due	\$ 4.63
Total Due	- \$ 76.41

No payment necessary

credit of



Important Notice

Your local telephone service provider is Frontier. Although certain service names on this bill may refer to "Verizon," Verizon is not your local service provider. All questions about local telephone service should be referred to Frontier at the telephone numbers provided on your bill.

015903173



New and Improved!

Frontier Peace of Mind Unlimited Backup and award winning internet security include Live technical support 24/7 at no extra charge. For answers and fixes beyond our services, including PC, Mac, peripherals, game systems and more, get Premium Tech Support. Call 1-888-596-8506.



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Content Portal & Toolbar
 Now your Frontier High-Speed Internet Web experience is even faster, thanks to your new Frontier Yahoo! Content Portal and free downloadable Frontier Yahoo! Toolbar update! Access your new, feature-rich Internet gateway at frontier.com/yahoportal

12

nothing due

DECLARATION OF JERALD COFFELL

Pursuant to 28 U.S.C. § 1746

I, Jerald Coffell, declare as follows:

1. My name is Jerald Coffell and I reside in Everett, Washington. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.
2. I have land line telephone service provided by Frontier. My telephone number is 425-^{REDACTED}. I have been with Frontier since my account was transferred to them by Verizon. On or around July 19, 2010, I noticed a charge on my phone bill for \$9.62 from a company called TechMax Solutions for a fax service. I had not ordered this service and had not authorized TechMax to place a charge on my phone bill.
3. That same day, I called TechMax at the number listed on the phone bill, 866-421-4816. I spoke with a woman whose name was Stacy or something that sounded like Stacy. I explained that I had not ordered this service and asked that the service be cancelled and that my phone account be credited for the \$9.62 charge. I was told that I had signed up for the service July 14, 2010, online, from the website www.lookhere4jobs.com. I have never used this website.
4. Stacy did agree to cancel the TechMax service and to credit my telephone account for the \$9.62 charge. To the best of my recollection, when I received my August telephone bill the credit had not been issued. On or around August 17, 2010, I called TechMax again for confirmation that I was receiving the credit. The person I spoke with told me that it could take a couple of months for the credit to appear.
5. I was dissatisfied with the response from TechMax. On August 17, 2010, I filed complaints with the Internet Crime Complaint Center and the Washington Attorney

General. Copies of the complaints are appended to this declaration as Attachments A and B. On or around August 30, 2010, I received a response from TechMax to the complaint I had filed with the Washington Attorney General. In its response, TechMax repeated that I had signed up for their service online and provided a copy of the purported authorization, which included what was supposed to be my mother's maiden name. The name on the form was Hodson. This is not my mother's maiden name. A copy of the TechMax response is appended to this declaration as Attachment C.

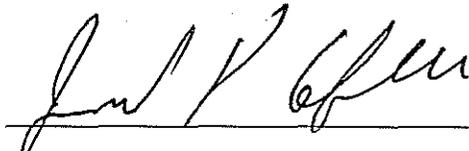
6. To the best of my recollection I did receive a credit from TechMax for \$9.62 on my ~~September~~ telephone bill.

*Leave as is okay s.c.
Received bill in October.*

*October
s.c.* I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: _____

5/19/12



Jerald Coffell



COMPLAINT REFERRAL FORM

Complaint ID: I1008172054267061

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 08/17/2010 20:54:26

Victim Information

Name: Jerald Coffell
Business Name:
Age: [REDACTED]
Gender: M
Address: [REDACTED]
City: Everett
Do you live within the city limits?: No
County: Snohomish
State: Washington
Country: United States
Zip Code/Route: 98208
Phone number: [REDACTED]
Email Address: [REDACTED]@verizon.net

Name of your local police or sheriff's office:
Snohomish County

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Techmax Solutions Fax
Name: Unknown
Gender: U
Address:
City:
State:
Country:
Zip Code/Route:
Phone number: 18664214816
Email Address:

Other Identifiers

Web Site: lookhere4jobs.com
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
9.62

Please indicate the means of payment (select all that apply)

- Cash
- Cashier's Check
- Check/Debit Card
- Credit Card
- Money Order
- Wire Transfer
- Other (Specify)Charged to my phone bill

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Received an extra charge on my phone bill that I did not authorize. Techmax Solutions Fax charged \$ 9.62 to my phone bill and claim I requested it from the site lookhere4jobs.com. Request was said to be made July 14th and the bill to my phone was on Jul 19th. There was no contact until I received the bill and saw the charge. I immediately called their number and spoke with Stacy or some lady with name very close to Stacy and got the service cancelled.

Please indicate any medium used by the individual/business in the course of the incident.

- Bulletin board
- Chat room
- Email
- Fax
- In person
- Internet messaging
- Mail
- Newsgroup
- Telephone
- Web site
- Wire
- Other

Please indicate the initial means of contact with the individual/business that victimized you.

[left blank]

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

I have my phone bill with the charges and contact information

Have you reported this crime to any law enforcement or government agencies?

- Better Business Bureau
- Consumer protection agency
- Individual/business that victimized you
- Police/other law enforcement
- Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

[left blank]

From: crcmail@atg.wa.gov
Sent: Tuesday, August 17, 2010 6:07 PM
To: [REDACTED]@verizon.net
Subject: AGO Complaint

Jerald,

Thank you for submitting a complaint to the Office of the Attorney General on 8/17/2010. Your complaint is very important to us and we have assigned it to a consumer resource center specialist. Due to the volume and complexity of complaints made to our office, normal complaint processing time is approximately 4 weeks. We are currently experiencing an increase of incoming complaints which may result in a longer processing time. We apologize for the delay and thank you very much for your patience.

Please do not respond to this email address. The mailbox is not monitored. If you have questions, please contact our Consumer Resource Center at 1-800-551-4636.

Information Submitted:

Jerald Donald Coffell
[REDACTED]
Everett, WA 98208

Day Phone: [REDACTED]
Eve Phone: [REDACTED]
Email: [REDACTED]@verizon.net
Age Range: [REDACTED]

Business Name: Techmax Solutions Fax

, WA

Bus Phone:
Bus Fax:
Toll-Free: 866-421-4816
Email:
Website:

Name of Owner / Manager:
Salesperson's Name: Stacy ?

Names and addresses of any other businesses involved in your complaint:
lookhere4jobs.com

Item or service purchased: Not certain as the service was not used (at least by me)
Payment method: Csh
Signed contract: No
Sale date:
Cost of item or service:
Advertisement involved: No

Source of advertisement:

Ad date:

Complained to business: Yes

Filed a complaint about this business with the Attorney General's Office before: No

If yes, what was the complaint number:

Contacted an attorney: No

Attorney's name and address:

Court or other legal proceeding pending: No

Explanation of complaint:

Techmax Solutions Fax charged \$ 9.62 on my phone bill without authorization. They claim a request was made from the website lookhere4jobs.com for me to receive their service. After receiving my phone bill and seeing the charge I called them 1-866-421-4816 and asked how/why etc. etc. The request was made on July 14th with the charge being applied on July 19th. I made no request and think it is just a scam in the hopes that some may overlook it. They did agree to refund the charges but I need to pay them now and will be credited later.

What do you think the business should do to resolve your complaint:

RFD

E-mail Notifications: No

Disclosure Notices: Yes

If you have any questions about the complaint submittal process, you may contact our Consumer Resource Center at 1-800-551-4636 between 10:00 a.m. and 3:00 p.m., Monday through Friday.

Sincerely,

Rob McKenna and the AGO staff

Consumer protection issues constantly change, with new scams and threats emerging every week. To be automatically notified, please consider signing up for one or more of our RSS feeds (<http://www.atg.wa.gov/RSS.aspx>) to keep up-to-date on the latest AGO news, opinions, consumer alerts, Ask the AG columns, and blog posts. An RSS feed eliminates the need for you to browse our site looking for this new information. Instead it is delivered directly to you via an RSS reader.

You can also follow us on the social networking sites Twitter (<http://www.twitter.com/agowa>), YouTube (<http://www.youtube.com/washingtonago>) and Facebook (<http://www.facebook.com/pages/Olympia-WA/Washington-State-Attorney-General/72791983303>).

370540

August 30, 2010

TechMax Solutions, Inc.
2120 South Reserve Street PMB 361
Missoula, Montana 59801

Phone: 888-639-3038
Facsimile: 888-486-7487
support@mytechmax.com

Attorney General of Washington, Rob McKenna
1220 Main Street, Suite 549
Vancouver, WA 98660

RECEIVED
SEP 01 2010

OFFICE OF THE ATTORNEY GENERAL
VANCOUVER OFFICE

RE: Jerald Donald Coffell
File #: 370540

Dear Reviewer,

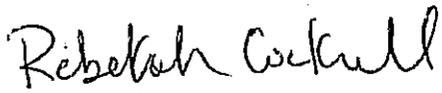
Please be advised TechMax Solutions Inc, received an online registration on July 14, 2010. The validation process did not detect any misleading information relative to the online sales order. The information submitted in the online application is listed below for your reference:

Jerry Coffell
[REDACTED]
Everett, WA 98208
Telephone: [REDACTED]
Email: [REDACTED]@verizon.net
Mothers' Maiden Name: Hodson
IP Address: [REDACTED]

The account was first billed by TechMax on July 19, 2010, in the amount of \$9.62. Per a call into our call center by Jerry Coffell, the account was cancelled and a credit was requested in the amount of \$9.62. The customer then contacted our call center on August 17, 2010 and requested confirmation of the credit and cancellation. The credits normally show up on the customer's telephone account in one to two billing cycles. Timing of the credit being posted to customers accounts depends upon each customer's respective phone carrier billing cycle.

We feel this has been handled in a fair and appropriate manner. Should you have any further questions, please contact us accordingly.

Sincerely,

A handwritten signature in black ink that reads "Rebekah Coffell". The signature is written in a cursive, flowing style.

Contract Regulatory Manager

LOA:

Sale Date: 7/14/2010

Sale Time: 6:38:47 PM

Ip Address: [REDACTED]

First Name:*	Last Name:*	Street Address:*	#:
JERRY	COFFELL	[REDACTED]	
City:*	State:*	Zip:*	Home Phone:*
EVERETT	WA	98208	[REDACTED]
		Email Address:*	
		[REDACTED]@VERIZON.NET	

(No Call Phones)

For your protection and as a security measure they ask that you provide them with your mother's maiden name. Please enter your mother's maiden name here:

Please enter your Mother's Maiden Name:

HODSON

*

By clicking the "Sign Me Up" button below, I confirm the information submitted and that I am 18 years old or older and are duly authorized by the telephone account owner to make changes to and / or incur charges on this telephone bill account provided. Further I confirm my understanding and approval of the Privacy Policy and Terms and Conditions of this offer. The fax service is \$9.62 per month and will appear on your local telephone bill on the Transaction Clearing page as being billed on behalf of TechMax Solutions unless you cancel. You can cancel at anytime by calling Customer Service at 888-639-3038 or by emailing us at support@login.mytechmax.com or writing us at Processing Center, 2120 S Reserve St. PMB 361 Missoula, MT 59801.

Congratulations on joining Tech Max. A confirmation email will be sent to you from support@login.mytechmax.com to your email address. This email will contain your login information and instructions on how to use your new services.

Sincerely,
Tech Max

Yes, By checking here you agree to the Terms and Conditions of this offer.

Sign Me Up!

DECLARATION OF ANTOINETTE COWARD

Pursuant to 28 U.S.C. §1746

I, Antoinette Coward, declare as follows:

1. My name is Antoinette Coward and I reside in Joppa, Maryland. The following facts are known to me personally and, if called as witnesses, I could and would competently testify to them.
2. My husband and I have had land line telephone service provided by Verizon for many years. Our phone number is 410-^{REDACTED}. On or around February 2, 2011, my husband and I learned that that since January 29, 2010, we had been billed, via our phone bill, \$14.95 plus tax a month for a voicemail service provided by American eVoice. We had never requested or received this service.
3. We called Verizon and were told we needed to deal directly with American eVoice. My husband called American eVoice and the person he spoke with told him that I had signed up for their service online. I did not ever sign up for the American eVoice service and never agreed to have charges for their service put on our phone bill. My husband cancelled the service and asked for a refund for all the charges – but was told that the company could only issue three credits. We did receive three credits on our March phone bill.
4. I was not satisfied with American eVoice's response and so on or around February 28, 2011, I filed a complaint with the Better Business Bureau ("BBB"). In their response letter, American eVoice claimed that I had signed up online at the website www.findjobsnow-usa.com. This is not true, I never signed up for their service. They did agree to refund an additional nine charges but to the best of my knowledge we did not receive those credits. A copy of the BBB correspondence is appended as Attachment A.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: 6/8/2012


Antoinette Coward

Antoinette Coward



Better Business Bureau
Serving Eastern Washington, North Idaho and Montana

152 S. Jefferson, Ste. 200
Spokane, WA 99201
(509) 455-4200
FAX
www.thelocalbbb.com

Case #: 8517203

Consumer Info: Coward, Antoinette

[REDACTED]
JOPPA, MD 21085

4 [REDACTED]

[REDACTED]@verizon.net

Business Info: American eVoice
2120 S Reserve St. PMB 210
Missoula, MT 59801

Nature of the Complaint: Refund Or Exchange Issues

Consumer's Original Complaint:

On February 2, 2011, my husband, David Coward was informed that I had been billed for over a year for unlimited voice mail service. The charges started January 29, 2010. I have not requested or received this service. My husband was informed that I used a website which allowed this company to charge our telephone bill for over a year at \$14.95 plus state taxes of six percent. My husband called the same day and cancelled any further charges. I called February 28, 2011 to get the complete address and information to request a refund and inform the BBB of this unlawful company. The total to be refunded is \$194.35 plus \$11.66 totaling two hundred six dollars and one cents.

Consumer's Desired Resolution:

Refunds of monies billed my telephone bill. This company should not be able to bill customers without their knowledge and not service was provided. The bbb must warn citizens of this scam.

Business/Consumer Response & Rebuttals:

03/07/2011

Customer Service

Respond to Complaint

American eVoice

2120 S. Reserve St. PMB 239

Missoula, MT 59801

March 1, 2011

Re: American eVoice Account # 819104S

Dear Antoinette:

American eVoice is a standalone voicemail message service. Upon registering for the service the customer receives a toll free number and a private voice mailbox. This allows family, friends, or business associates to leave unlimited messages from anywhere in the continental United States at no cost to them 24 hours a day 7 days a week. The account can be managed by telephone or you can choose to manage the account online.

This account was opened through an online registration we received from the website www.findjobsnow-usa.com. In order for the account to be opened all information required by the registration form had to be manually typed in; acceptance of the terms and conditions clearly marked had to be checked; a second confirmation requesting the service was then required; and finally a welcome email was sent to the email address entered into the registration explaining the service, and giving all of the information necessary to cancel. This same information was contained in all three parts of the registration process.

The information we received was as follows:

Name: ANTOINETTE COWARD

Address: [REDACTED] MD 21085

Email: [REDACTED]@MSN.COM

IP Address: [REDACTED]

Per your request, we have cancelled your account effective 2/17/2011. We have issued you 9 credits in the

amount of \$134.55, plus any taxes you may have been charged. This is in addition to the 3 credits you have already received, for a total credit amount of \$179.40, plus tax. Unfortunately, we are unable to issue any additional credits to the account for any charges that occurred more than 12 months ago.

Please be advised that it can take 1-2 billing cycles for this credit to be reflected on your telephone account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American eVoice Customer Services

03/10/2011

Mrs. Antoinette Wanda Coward

I accept the business's response to resolve this complaint

Yes, however, I do plan to take further action.

[A default letter is provided here which indicates your acceptance of the business's response. If you wish, you may update it before sending it.]

Better Business Bureau:

I have reviewed the response made by the business in reference to complaint ID 8517203, and find that this resolution is satisfactory to me.

Regards,

Antoinette Coward

DECLARATION OF MELISSA KERR

Pursuant to 28 U.S.C. §1746

I, Melissa Kerr, declare as follows:

1. My name is Melissa Kerr and I reside in Perrysburg, Ohio. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.

2. I had land line telephone service provided by AT&T from mid-2007 until mid-2010. My phone number was 419-^{REDACTED}. On or around June 1, 2010, I discovered that from January 2009 through June 2010, I had been billed \$14.95 plus tax, or about \$15.96 a month, on my AT&T phone bill by a company called American eVoice. The charge was for a voicemail service I never ordered and did not even know was being provided to me.

3. On June 1, 2010, I called American eVoice at the telephone number provided on my phone bill, 866-565-1875. I spoke with a customer service representative identified as Marvin. Marvin told me that the voicemail service had been authorized online by someone named Bobbie Turner and that he could only issue credits for the three most recent payments. He indicated that the credits, in the amount of \$44.85 plus applicable taxes, would be issued to my telephone account and could take one to two billing cycles to appear on my phone bill. When I insisted on a full refund he told me I would need to submit my request in writing to support@myamericanevoice.com.

4. On June 1, 2010, I emailed American eVoice repeating my request for a full refund. I also explained again that I did not know anyone by the name of Bobbie Turner and that I was cancelling my AT&T service and, thus, my refund needed to be made by check. Copies of the email correspondence is appended as Attachment A. Initially, the

company would not agree to give me a full refund. Because I was persistent and would not accept a partial refund the company did finally did agree to a full refund. The funds were not refunded to me promptly or in one payment, however, and it actually took several additional calls and emails before I finally received the last installment of my refund on or around September 13, 2010. ^{mk}It took me three months during which time I had to expend a fair amount of effort and had to be pretty aggressive to get the company to agree to return the money it had stolen from me.

5. On June 1, 2010, I filed a complaint with the Better Business Bureau ("BBB"). A copy of the BBB correspondence is appended as Attachment B. The BBB response letter from American eVoice repeats what I had been told earlier that Bobbie Turner had signed up for the service using my phone number. I do not know anyone named Bobbie Turner.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated:

5/13/12


Melissa Kerr

Melissa Kerr

-This is in reverse chronological order, so my first email is at the bottom – resolution at top:

-I did receive this check after 10 days.

09/03/10-

Dear Melissa,

Your telephone company has rejected the credits. We have issued a check for \$46.00. Please allow ten business days for processing.

Customer Service

09/03/10-

American eVoice Account # 6858292

I am still awaiting an additional \$46.00 credit from your company. If this has not already been processed by your company to AT&T for a credit to me, please issue me the check, as I have waited 2 months.

Thank you,
Melissa Kerr

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

July 7, 2010

Re: American eVoice Account # 6858292

Dear Melissa Kerr :

Your credits were processed at different times. Your first 3 credits were issued 6/1/10 at 3:30 in the after noon and the other 9 were processed on 6/2/10 so they will not show up at the same time. You will receive the rest of your credits on your next phone statement. This is a full refund of your account.

Please be advised that it can take 1 to 2 billing cycles for the credit to appear on your telephone account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

07/08/10-

Re: American eVoice Account # 6858292

Your quote: "We have cancelled your account effective 6/1/10 and issued 12 credit(s) in the amount of \$179.40, plus any taxes you may have been charged. We have also issued you a check for \$89.70, for a total credit of \$269.10. This is a full refund of your account."

You said you credited me \$179 through At&t - but I only have received a credit of \$95 --- - so when will I receive the remaining credit of \$84?

M. Kerr

06/18/10-

Dear Melissa,

The credits were issued at different times. First at the call center and second when you wrote in which may factor into when the telephone company applies the credit to your statement.

Sincerely,

Customer Service

6/17/10-

Do the credits typically come on 2 separate bills? You said you credited me \$179, but my bill only had a credit of \$95 ---- will the rest of the credit show up on a separate phone bill????

Melissa Kerr

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

June 14, 2010

Re: American eVoice Account # 6858292

Dear Melissa Kerr :

We have cancelled your account effective 6/1/10 and 12 issued credit(s) in the amount of \$179.40, plus any taxes you may have been charged. This will be credited to your telephone company. You have also received a check for \$89.70. This is a full refund of your account.

Please be advised that it can take 1 to 2 billing cycles for the credit to appear on your telephone account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

06/14/10-

I received my check from your company in the amount of \$89.70. I also received a credit through AT&T for \$95.76. I was wondering why I received this credit amount instead of the full \$179.40 credit through AT&T listed below in your email. Will the remaining \$83.64 that is owed to me be credited through AT&T soon or sent to me by check?

Thank you,
Melissa Kerr

6/2/10-

Thank you - I will await the refunds.

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

June 2, 2010

Re: American eVoice Account # 6858292

Dear Melissa Kerr :

We have cancelled your account effective 6/1/10 and issued 12 credit(s) in the amount of \$179.40, plus any taxes you may have been charged. We have also issued you a check for \$89.70, for a total credit of \$269.10. This is a full refund of your account.

Please be advised that it can take 1 to 2 billing cycles for the credit to appear on your telephone account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

06/02/10-

Melissa Kerr


Toledo, OH 43614

How much will I be receiving when I get this refund check? It needs to be the full amount taken from me...which is \$271

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

June 2, 2010

Re: American eVoice Account # 6858292

Dear Melissa Kerr:

We have cancelled your account effective 6/2/2010. We will need to process a refund check for your last 6 credits.. Please provide your name and mailing address so that we can issue you the check.

Please be advised, checks are processed in 10 business days.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

06/01/10-

I just spoke with yet another customer service representative, Julio, who said that I will be credited the full amount of \$254.15. I will be waiting for my full refund. Confirmation # 6858292

Date: Tue, 1 Jun 2010 17:08:23 -0500
From: support@myamericanevoice.com
To: [REDACTED]@hotmail.com
Subject: RE: Credits

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

June 1, 2010

Re: American eVoice Account # 6858292

Dear Melissa Kerr :

We have cancelled your account effective 6/1/10 and issued 9 credit(s) in the amount of \$134.55, plus any taxes you may have been charged. This is in addition to the 3 credits you have already received, for a total credit of \$179.40, plus any tax.

Please be advised that it can take 1 to 2 billing cycles for the credit to appear on your telephone account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

06/01/10-

First of all - I do not have an account with you - never did.

Second - I want the \$271 that you took from me refunded because it was never authorized - not a random \$179.40. Where did that number even come from? Again, I am switching from AT&T because of you scam, so I do not want it on my bill as a "credit" - I want your company to give DIRECTLY to me ALL the money that you took from me without my authorization.

Date: Tue, 1 Jun 2010 17:08:23 -0500
From: support@myamericanevoice.com
To: [REDACTED]@hotmail.com
Subject: RE: Credits

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

June 1, 2010

Re: American eVoice Account # 6858292

Dear Melissa Kerr :

We have cancelled your account effective 6/1/10 and issued 9 credit(s) in the amount of \$134.55, plus any taxes you may have been charged. This is in addition to the 3 credits you have already received, for a total credit of \$179.40, plus any tax.

Please be advised that it can take 1 to 2 billing cycles for the credit to appear on your telephone account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

06/01/10-

I want my FULL \$271 that your company STOLE from me through my phone bill for 17 months WITHOUT my permission! I already contacted At&T and the BBB. You WILL refund my full amount - through any means I must take. You should NOT be able to exist as a company stealing from people in this manner!

Date: Tue, 1 Jun 2010 17:08:23 -0500
From: support@myamericanevoice.com
To: ██████████@hotmail.com
Subject: RE: Credits

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

June 1, 2010

Re: American eVoice Account # 6858292

Dear Melissa Kerr :

We have cancelled your account effective 6/1/10 and issued 9 credit(s) in the amount of \$134.55, plus any taxes you may have been charged. This is in addition to the 3 credits you have already received, for a total credit of \$179.40, plus any tax.

Please be advised that it can take 1 to 2 billing cycles for the credit to appear on your telephone account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

Original Message

Subject: RE: Credits

From: [REDACTED]@hotmail.com

To: <support@myamericanevoice.com>

Date: 2010-06-01 15:50:05

I did call and talk with you - you only were going to "credit" me some \$44 - no I want a check for all \$271 stolen from me.

Name: Melissa Kerr

Account: 419- [REDACTED]

Confirmation # 6858292

Reason: I NEVER authorized this charge (for 17 months!)

Date: Tue, 1 Jun 2010 16:45:59 -0500

From: support@myamericanevoice.com

To: [REDACTED]@hotmail.com

Subject: RE: Credits

American eVoice
2120 S. Reserve St. PMB 239

Missoula, MT 59801

June 1, 2010

Re: American eVoice Account

Dear Melissa Kerr:

Please provide your telephone number or confirmation number so we can access your account.

If you have any further questions, please feel free to contact us at 866-576-1875.

Sincerely;

American
Customer Service

eVoice

Original Message

Subject: Credits

From: [REDACTED]@hotmail.com

To: <support@myamericanevoice.com>

Date: 2010-06-01 15:42:03

I called and talked to Marvin, your customer service representative. I have been being charged \$15.96 per month since Dec. of 2008 (including May 2010) - which means that I have been charged \$271.32 for these past 17 months - for a service that I NEVER authorized and NEVER registered for. Your own customer service representative told me that "Bobbie Turner" authorized this account online. Well, I do not know a Bobbie Turner, but have found out that he is the person that had my local telephone number before me. Because Bobbie Turner authorized this - I WILL NOT pay it. Marvin said to email you and you will respond to me within 8 business hours and give me my "remaining credits" - because they said all they could give me over the phone was 3 credits. Well - I do not want "credits" - I want my \$271.32 sent to me by check. I am switching from AT&T to a different company over this issue, and so your "credits" do not mean anything to me. I am outraged that this could occur!!!!!!! I will be contacting the BBB and everyone else if I am not paid what you have illegally taken from me.

Melissa Kerr



Better Business Bureau
Serving Eastern Washington, North Idaho and Montana

152 S. Jefferson, Ste. 200
Spokane, WA 99201
(509) 455-4200
FAX
www.thelocalbbb.com

Case #: 8199233

Consumer Info: Kerr, Melissa
REDACTED
TOLEDO, OH 43614
[REDACTED]
[REDACTED]@hotmail.com

Business Info: American eVoice
2120 S Reserve St. PMB 210
Missoula, MT 59801

Nature of the Complaint: Billing or Collection Issues

Consumer's Original Complaint:

I have been being charged \$15.96 per month since Dec. of 2008 (including May 2010) - which means that I have been charged \$271.32 for these past 17 months - for a service that I NEVER authorized and NEVER registered for. The evoice customer service representative told me that "Bobbie Turner" authorized this account online. Well, I do not know a Bobbie Turner, but have found out that he is the person that had my local telephone number before me. Because Bobbie Turner authorized this - I WILL NOT pay it. The rep said to email the company and they would respond to me within 8 business hours and give me my "remaining credits" - because they said all they could give me over the phone was 3 credits. Well - I do not want "credits" - I want my FULL \$271.32 sent to me by check. I am outraged that this could occur!!!!!!! This is stealing!

Consumer's Desired Resolution:

I want a FULL refund for the \$271 they have STOLEN from me WITHOUT my authorization - through my phone bill over the past 17 months.

Business/Consumer Response & Rebuttals:

06/15/2010

Business

Respond to Complaint

Please see attached scanned documents.

06/15/2010

Mrs. Melissa Kerr

I accept the business's response to resolve this complaint

[A default letter is provided here which indicates your acceptance of the business's response. If you wish, you may update it before sending it.]

Better Business Bureau:

I have reviewed the response made by the business in reference to complaint ID 8199233, and find that this resolution is satisfactory to me. HOWEVER- I am still awaiting the credits to my telephone bill account. Should I not receive those, I will NOT be satisfied.

Regards,

Melissa Kerr

June 7, 2010

American eVoice
2120 South Reserve Street PMB 239
Missoula, Montana 59801

Better Business Bureau
Attn: Bob Hammerstad
152 S Jefferson Ste. 200
Spokane, WA 99201

Re: ID 8199233

Dear Mr. Hammerstad,

We received an online registration on December 27, 2008. Our validation process did not detect any misleading information relative to the on line sales order. The information submitted in the online application is listed below for your reference:

Bobbie Turner

REDACTED Oak Hill Court Apt REDACTED

Toledo, OH 43614

Telephone: [REDACTED]

Email: [REDACTED]oplepc.com

Mothers' Maiden Name: [REDACTED]

IP Address: REDACTED

We first billed the account on January 2, 2009 in the amount of \$14.95 and re-billed the account in the same amount for 18 consecutive months. Per a telephone call to our call center on June 1, 2010, from Melissa Kerr, the account was cancelled and a credit in the amount of \$44.85 plus any taxes was issued. The customer also wrote us an email in which she requested further credit. We issued additional credit for the account, in the amount of \$134.55. The credits normally show up on the customer's telephone account in one to two billing cycles. Timing of the credit being posted to customers accounts depends upon each customer's respective phone carrier billing cycle. In addition, we also issued a check for \$89.70 for the remaining six months that we were unable to issue credit for. The check was processed on June 2, 2010 and should arrive within 10 business days. The customer was notified of these transactions on June 1, 2010 via email.

To the best of our knowledge the issue has been resolved in a fair and appropriate manner.

Should you have any further questions, please contact us accordingly.

Sincerely,

A handwritten signature in black ink, appearing to read "Bob Lohman". The signature is fluid and cursive, with a long horizontal stroke at the end.

American eVoice

DECLARATION OF SHELLEY KNOX

Pursuant to 28 U.S.C. §1746

I, Shelley Knox, declare as follows:

1. My name is Shelley Knox and I reside in Robbinsville, North Carolina. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.

2. In June 2011 I had land line service provided by Frontier. My phone number was 828-^{REDACTED}. I had been with Frontier for some time. When looking at my June 2011 phone bill I noticed that my bill seemed to have gone up about \$15.00 a month. I had not added anything to my service and so I called Frontier to inquire why I was being charged more. They could not tell me and I had to speak to several people before someone finally pointed out that a \$15.00 a month charge for a service called SecurAtDat had been added to my bill. Apparently this charge had been appearing on my bill for about seven months.

3. I asked how this could have happened since I did not authorize this service and no one else had access to my phone account. The Frontier representative explained that this charge was not from Frontier but from another company that was allowed to bill for its services on my phone bill. In response to my request for a refund I was told I had to call Transaction Clearing, the company that billed on behalf of SecurAtDat, and deal with them directly. I was provided the telephone number for the billing company, but I do not remember what the number was.

4. I called Transaction Clearing to request a refund. I asked what the service was that SecurAtDat was supposed to have provided and did not get an answer. I was told, however, that a credit would issue to my phone bill for the full amount I had paid. I did not receive a credit on my phone bill, but I did finally receive a refund check in the

amount of \$107.55 from SecurAtDat in Missoula, Montana. A copy of the refund check is appended as Attachment A.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: 5/15/12

Shelley Knox
Shelley Knox

SECURATDAT, INC
2120 S RESERVE ST PMB 217
MISSOULA, MT 59801

U.S. BANK NATIONAL ASSOCIATION
92-318329

1006

7/21/2011

PAY TO THE ORDER OF Shelley Knox

\$ 107.55

One Hundred Seven and 55/100

DOLLARS

Shelley Knox

Robbinsville, NC 28771



AUTHORIZED SIGNATURE

MEMO Refund

⑈001006⑈

SECURATDAT, INC
Shelley Knox

7/21/2011

1006

107.55

USB 2604 - SecuradId Refund

107.55

SECURATDAT, INC
Shelley Knox

7/21/2011

1006

107.55

USB 2604 - SecuradId Refund

107.55

Knox Att. A

PX 6, p. 000049



DECLARATION OF MADELINE LANPHER

Pursuant to 28 U.S.C. §1746

I, Madeline Lanpher, declare as follows:

1. My name is Madeline Lanpher, and I reside in Hampstead, New Hampshire. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.
2. Until recently my local land line telephone service was provided by Fairpoint Communications. I was a Fairpoint Communications customer for three years, and my telephone number was 603-^{REDACTED}. Sometime in June of 2009 I was reviewing my Fairpoint Communications phone bill when I noticed a charge that I did not recognize. My June 2009 phone bill had a 'miscellaneous' charge of \$14.95 from a company called Voicemail Professionals.
3. I immediately called Fairpoint Communications to inquire about the June charge from Voicemail Professionals. The Fairpoint Communications representative did not know what the charge was for. I said that I wanted the service cancelled and my bill credited. The Fairpoint Communications representative would not credit my bill and told me to contact ILD Teleservices ("ILD"), the company that placed the charge on my bill on behalf of Voicemail Professionals. The phone number for ILD was on my phone bill.
4. I subsequently called ILD to inquire about the charge. The person with whom I spoke at ILD informed me that the charge was for a service that I had authorized online. I did not authorize Voicemail Professionals's service to be charged to my phone bill. I do not know what the charged service was for, and I have never knowingly used their services. The ILD representative promised to discontinue the charge and credit my July 2009 phone bill.

5. My July 2009 phone bill not only failed to credit me for the previous month's \$14.95 charge, it contained an additional \$14.95 charge from Voicemail Professionals. I called ILD again on July 28, 2009, to complain. I do not recall whether ILD promised to remove the charges, but as of my September 2009 statement, Voicemail Professionals's charges were no longer on my bill. I never paid Voicemail Professionals's charges.

6. Unfortunately, my September 2009 phone bill also had a \$14.95 charge that I did not recognize, this time from a company called Network Assurance. Again, I had not ordered Network Assurance's services and had not authorized additional charges on my phone bill.

7. ^{Around} ^{ML's} In September 2009 I called Fairpoint Communications directly. I told the Fairpoint representative that I was canceling my phone service because I was tired of dealing with unauthorized third party charges. The Fairpoint representative stated that she would discuss my phone bill's unauthorized third party charges with her manager. To the best of my recollection the Fairpoint representative did not follow up with me.

8. The charge from Network Assurance was removed from my October 2009 Fairpoint Communications bill. I transferred my phone service to AT&T shortly thereafter. True and correct copies of my June 2009, July 2009, and September 2009 Fairpoint Communications phone bills are appended to this declaration as Attachment A.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated:

July 12, 2012

Madeline Lanpher

Madeline Lanpher

Executed at Hampstead N. H. (City, State)



Billing Date: Jun 15, 2009
 Account No: REDACTED
 Phone Number: REDACTED
 How to Reach Us: See page 2



MADELINE LANPHER

Account Summary

Previous Charges	\$35.53
Payment Received as of Jun 02 Thank You.	(\$35.53)
Past Due Charge	\$0.00
New Charges	
FairPoint Communications	\$34.15
Other Providers	\$14.95
Total New Charges Due Jul 20, 2009	\$49.10
Total Due (Past Due and New)	\$49.10

IMPORTANT NOTICE REGARDING YOUR INVOICE

Due to our recent system changes you may have received your monthly invoice later than your regularly scheduled date. Your invoice may not reflect some of your recent payments or credits. You can obtain basic payment information, including your account balance by calling your Customer Service Representative and selecting option #2.

*Island
 3rd party
 scam*

*should be
 \$34.15
 only paid*

*-14.95
 scam
 can see
 attachment*

*\$ payment on 15 July 2009
 \$34.15*

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.

*Sabner
opened
called
them
regarding
and me*



This portion of your bill is provided as a service to
ILD Teleservices, Inc.

*Have to call about
wire mail
charge
from
Berl
online*

Helpful Numbers Billing inquiries call: 1-800-433-4518

Summary		ILD Teleservices, Inc.
1. Calls		\$0.00
2. Miscellaneous Charges and Credits		\$14.95
Total		\$14.95

*Computer
\$271744
to take off bill*

Miscellaneous Charges and Credits		
Charge	Date	Amount
3. VOICEMAILPROFESSIONALMTH	05/11/2009	\$14.95
Total:		\$14.95

*I called
on July 9 2009
Friday at 11:05 pm
Cancelled spoke
to Sabner
AMJ*

*Sabner
Web ID
Bill
Sumner
else*



Billing Date: Jul 15, 2009
 Account No: REDACTED
 Phone Number: REDACTED
 How to Reach Us: See page 2



MADELINE LANPHER

Account Summary

Previous Charges	\$49.10
Past Due Charge	\$49.10
<u>New Charges</u>	
FairPoint Communications	\$34.18
Other Providers	\$14.95
Total New Charges Due Aug 18, 2009	\$49.13
Total Due (Past Due and New)	\$98.23

had paid it on June

*Paying this
not this*

*\$25.90
Operator seeds
I should pay
chuck
\$36.2
I guess*

**Paying
\$34.18 on
Aug 4, 2009*

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.

For Your Information

How Your Charges are Billed

Your telephone bill includes two types of service charges:

1. Regulated Charges -

Charges for local telephone service, dial tone line, long distance calls, value added services such as Call Waiting, Call Forwarding, associated services and installation charges. Your bill will always include some regulated service charges, even if you do not use your phone.

2. Non-Regulated Charges -

All other charges not included in regulated charges. These include, but are not limited to, internet connectivity charges, directory advertising charges, customer provided equipment, 700/900 charges, etc.

	Past Due Balances	New Charges	Totals
Regulated Charges	\$34.15	\$34.18	\$68.33
Non-Regulated Charges	\$14.95	\$14.95	\$29.90
Totals	\$49.10	\$49.13	\$98.23

*You must pay any past due balances for regulated charges immediately to avoid suspension of your local telephone service. If non-regulated charges are not paid, they will not affect your regulated telephone service, but you may lose your ability to use non-regulated services. Your regulated telephone service can be disconnected if you do not pay your usage charges for regulated telephone service. Your regulated telephone service cannot be disconnected for non-payment of other charges such as internet connectivity, telephone directory advertising, 700/900 charges or telephone equipment charges.

How Your Payment was Applied

Your payment was applied in the following manner

Regulated Charges	\$0.00
Non-Regulated Charges	\$0.00
Total Payment	\$0.00

Questions about the FairPoint portion of your bill?

If you have questions about the FairPoint portion of your bill, contact your FairPoint Service Representative at the number on page 2. If after speaking with a Service Representative or a supervisor at FairPoint, you still have questions, the New Hampshire Public Utilities Commission's Consumer Assistance department can be reached at 1-800-852-3793.

Important Credit Reporting Notice

FairPoint furnishes bill payment information for all of our customers to the major credit reporting agencies in accordance with the Fair Credit Reporting Act (FCRA). Please make your payment timely by the due date indicated on page 1 of your bill. To establish or re-establish a good track record of making payments on time, consider signing up for our automated Direct Payment Enrollment on the reverse side of your remittance form on page 2 of your bill.

For Your Information

For Your Information sections contain important messages about your bill or service from your state's regulatory commission or from FairPoint.

Just part of a bill to show their non-regulated charges...



MADELINE LANPHER

Account Summary

Previous Charges	\$84.08
Past Due Charge	\$84.08
New Charges	
FairPoint Communications	\$13.65
Other Providers	\$34.90
Total New Charges Due Oct 19, 2009	\$48.55
Total Due (Past Due and New)	\$132.63

*was late
 paying bill
 of transfer to AFH
 last month
 partial month
 of service
 on Oct 14 2009*

*This bill reflects the changes you made to your service.
 See page 3 for details.

*called them
 Oct 29 2009
 no more
 and*

*2 calls \$34.23
 Amounts + 13.65
 \$47.88*

*Going to
 add \$13.65
 to previous
 amount
 minus 3rd
 party garbage
 charges
 \$34.23*

Questions about your Bill?
 See page 2 for FairPoint contact information.

Change of Address?
 Go to www.fairpoint.com or see page 2.

Detach & return payment slip with your check, payable to FairPoint Communications.



This portion of your bill is provided as a service to Enhanced Services Billing, Inc. (ESBI)

Helpful Numbers Billing inquiries call: 1-888-458-3724

Summary Enhanced Services Billing, Inc. (ESBI)

1. Calls	\$0.00
2. Miscellaneous Charges and Credits	\$14.95
Total	\$14.95

Miscellaneous Charges and Credits

Charge	Date	Amount
BILLED ON BEHALF OF NETWORK ASSURANCE		
3. MONTHLY FEE	08/27/2009	\$14.95
SUBTOTAL OF NETWORK ASSURANCE		\$14.95
Total:		\$14.95

This portion of your bill is provided as a service to The Billing Resource

Helpful Numbers Billing inquiries call: 1-888-296-8079

Summary The Billing Resource

4. Calls	\$0.00
5. Miscellaneous Charges and Credits	\$19.95
Total	\$19.95

Miscellaneous Charges and Credits

Charge	Date	Amount
BILLED ON BEHALF OF TALENT AND MORE		
6. Talent & More Mntly Fee	08/23/2009	\$19.95
SUBTOTAL OF TALENT AND MORE		\$19.95
Total:		\$19.95

2nd different name + \$

2nd invoice Aug 27, 2009

Separate Bundle

3rd invoice add'l

Brenda

Cramming

add all up

14.95
19.95

34.90

3 4.90 Tuesday 34.90
- calling on 29, 2009 14.95
49.85 (document)

Federal Trade Commission (FTC)

1-877-382-4357

Protecting Consumer Rights

Lanphel AUA PX 7, p. 00058

DECLARATION OF ELIZABETH SHANKEL

Pursuant to 28 U.S.C. §1746

I, Elizabeth Shankel, declare as follows:

1. My name is Elizabeth Shankel and I reside in Wheeler, Michigan. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.

2. I have land line phone service provided by Frontier (previously Verizon). My phone number for over twenty years has been 989-^{REDACTED}. The phone service is in the name of my husband, Gregory Shankel. In February 2011, I discovered a charge on the telephone bill for \$14.95 plus tax, for a total of \$15.85, for a fax service supposedly provided in January by a company called FoneRight. Neither I nor my husband ordered or received this fax service, and neither of us authorized anyone to place this charge on our phone bill.

3. On or around February 22, 2011, I called Frontier at 877-462-8188. The Frontier representative told me to pay the amount because otherwise my bill would be considered past due. To have the disputed amount credited to my phone bill, I was told that I must call the billing company, Transaction Clearing. I called Transaction Clearing at 866-421-4816 early the next morning. I spoke with a man whose name I did not catch. I told him that I had never heard of FoneRight, that I did not have any fax capability in my home, and did not understand why I was being billed by FoneRight for fax service. He did not explain, but told me that I would receive a credit for this charge on my next phone bill.

4. I wanted to know more though, because it bothered me that a company could just add a charge to my phone bill without my knowledge. I asked him by what process was I supposed to have signed up for this service. He explained to me that I would have signed

up for the service from a website called lookhere4jobs.com. He told me that from this website I would have provided my email address and my phone number and that was all that was needed for the charge to be placed on my phone bill. I explained to him that had not happened. I am retired and was not seeking employment online or otherwise.

5. While we were talking he must have looked at my account because he told me that an additional \$14.95 plus tax had been charged to my phone on February 21 and that this amount would appear on my March phone bill. He agreed to credit the new charge.

6. On February 25, I called Frontier to explain all I had learned from the man at Transaction Clearing. I wanted to make sure that Frontier understood what had happened and that Transaction Clearing had agreed to remove the charges. I spoke with a woman whose name I think was Roxanne. Roxanne told me I could put a third party block on my account to prevent any future third party charges. I agreed to the third party block.

7. On February 28, 2011, I called Frontier again to see if the charges had been taken care of yet. I spoke with a woman named Katelyn. Katelyn asked me to write a statement of my experience with FoneRight and send it to her. I did, and that statement is appended to this declaration as Attachment A.

8. My March 2011 telephone bill did contain an additional \$14.95 charge plus tax from FoneRight, but also reflected two credits of \$15.85, for a total of \$31.70. Copies of my February and March 2011 telephone bills are appended to this declaration as Attachment B. There were only the two charges posted to my phone bill for FoneRight, and both charges were credited to my account.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: 5-29-12

Elizabeth Shankel

Elizabeth Shankel

February 28, 2011

Dear Katelyn,

Per our conversation today, February 28, you asked me to sit down and put the info in a letter to your boss what I had shared with you during our phone conversation so you could relate to him our situation, so here goes....

Tuesday February 22, I opened my Frontier phone bill and in the account summary I found an added charge of \$15.85. After reading the information provided on Page 4, I called the Frontier # 877-462-8188. I was told I needed to call Transaction Clearing # 866-421-4816.

Early Wednesday, February 23, not sure of time, but was very early in the morning, I called the number I was given the night before, and got a male rep. whom had somewhat of an accent with his English. At that point I wondered if I was dealing with a rep out of the U.S. Anyhow, I began to tell him that I had received the added charges to my home phone # and didn't understand why... because I did not have any fax capabilities in my home, seeing that the charge was directed to a fax monthly fee. I also stated that I had never heard of "FoneRight" until I had opened my phone bill the night before. He was helpful and told me that he would credit me on my next Frontier bill for the charge. But I wanted to know more...how had I come to get this charge, so I started asking him questions directed to how did they come to charge me this added expense? I asked him what type of process was I supposed to have gone through for FoneRight to be able to get my home #. He went on to say that I had to go through a website called...lookhere4jobs.com to give them the information. I inquired as to what kind of info had I supposedly given to this website? He told me that my email address and home phone # was requested. I believe I inquired to him... that's all the info you need in order to charge my home phone #??? I also told him I had never heard of this website, I was retired, and had no reason to look for a job. Still not being satisfied, I asked how could this information have possibly come from my computer...especially since "T" did not request any of it! That is when he told me, he had an IP address of the computer it came from. I asked him if he would give it to me, and he did! When he was working on crediting back the charge, he must have been into my account, because that is when he told me he also saw another charge to our home # that had just been charged to our account on Monday, February 21 in the amount of \$29.90 plus tax and that would not show up until the next monthly phone bill. He assured me that he would credit that back through our Frontier account also. He must have realized how frustrated I was because he was very supportive of crediting our account. I did not understand him when he gave his name at the beginning of our conversation, and did not think to ask him again during the conversation for it. I was just so taken back with what he had just told me!

I called Frontier back on Friday, February 25, to let them know about the conversation I had with Transaction Clearing House and the problem I was facing. I think the gal I talked to might have been "Roxanne", I'm just not sure... Anyway I wanted her to know what had happened and to check to see if they had received anything through FoneRight, and to let them know that my account was suppose to reflect the changes on the next bill. I also asked her if there was anything else that could be done to insure that this would not

happen again and that's when she told me they could put a 3rd party block on our phone bill to make sure that no other providers would charge us again. I wrote the order # she gave me for the block on the front of our bill. (See page 1)

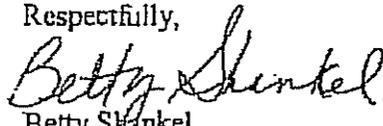
I still felt very uneasy about our situation, and that is why I called again today, (February 28), hoping that there might be a way I could find out if there were any records that would reflect these fraudulent charges made to our account. I also wanted to inquire to see if these charges had been taken care of, per my conversation with the man to whom I had spoken with last Wednesday. And that's when I got to you Katelyn and explained my situation starting with opening up my phone bill....

Katelyn you did tell me that you had a number you would give me so that I could call directly to the FoneRight offices concerning these records, as you thought it was possible also for them to have records on file. But through our conversation I forgot to get it....Could you still get that # to me please?

I want to extend my thanks to you for your prompt and courteous attention in taking care of this matter that we have been faced with. It is hard to believe, and very scary at how quickly your identity can be violated. Again, "thank you" for "caring" and being so helpful to take care of this situation for us so promptly!! Your dedication and kindness to help your customers should be commended!

If you have any other questions concerning this matter, please feel free to call me.

Respectfully,


Betty Shankel



Billing Date: 02/13/11 Page 1 of 6
 Telephone Number: [REDACTED] 770627
 Account Number: 21 [REDACTED] 02
 How to Reach Us: See page 2

GREGORY L SHANKEL

Account Summary

Previous Charges	\$ 52.79
Payment Received Jan 26. Thank You.	-52.79
Balance	\$.00
New Charges	
Frontier (page 3)	\$ 52.79
Other Providers (page 4)	15.85
Total New Charges Due Mar 10, 2011	\$ 68.64

To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Mar 15, 2011.

Total Due \$ 68.64

Subject #
OH1864452
add party balance on our account.
Feb. 25th
Kathryn

All Payments To:
 Frontier, P.O. Box 2951, Phoenix, AZ 85062-2951

Change of billing address?
 Go to frontier.com/nc/billingaddress or call us.



The choice is yours Sign up for qualifying new phone, new High speed internet and TV today and get your choice of a FREE 32" HDTV/BluRay player, OR a FREE 15" laptop. Whichever you choose, you can't go wrong! Call 7-800-970-2545. Subj to agmt, avail & shipping fees. Limit time offer



Important Message

Your local telephone number is Frontier. All numbers on the "Verizon" service provided local telephone numbers referred to Frontier numbers provided.

February 2011



Fast Internet. Get a great deal on High Speed Internet with speeds up to 20Mbps. It's only \$29.99. Act now! Call for faster speed? at additional cost. Subject to availability and fees. Limited time offer.

phone Statement

Detach & return payment slip with your check, payable to Frontier.



Account: 21 [REDACTED]
 New Charges Due: Mar 10, 2011
 Total Due: \$ 68.64 021311

Amount Paid: \$ [] [] [] []

AT 01 014026 79709H 57 A*306T

GREGORY L SHANKEL



Frontier
 P.O. Box 2951
 Phoenix, Arizona 85062-2951

21

[REDACTED]

REDACTED

Shankel Att. B



Billing Date: 02/13/11 Page 2 of 6
Telephone Number : [REDACTED]
Account Number: 21 [REDACTED]
How to Reach Us : See below

How to Reach Us

Visit frontier.com/nc 24 hours a day or call 1-877-462-8188

Your ten digit number is [REDACTED]

Use 060482 if asked for the last six digits of your account number.

Billing Questions and Bill Balance	- say "Billing" or press 1
Amount of Payment Due or Payment Arrangements	- say "Payments" or press 1
24 Hour Repair or Technical Support	- say "Repair and Tech Support" or press 2
To Order New Products	- say "New Products" or press 3
For Pending Orders	- say "Order Status" or press 4
Centro Hispano de Frontier	frontier.com/nc/espanol or 1-877-462-7493
Customers with Disabilities	1-877-462-6606 v/tty

For Your Information

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

Returned Payments

If your payment is returned for any reason, Frontier will resubmit it electronically. A charge may apply for each payment returned.

Past Due Amounts

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

Service Suspension for Non-Payment

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

Consumer Information

For important consumer information see the Customer Guide in your Frontier White Pages Directory.

Late Payment Charges

To avoid a late payment charge of 1.5% plus \$7.00, full payment must be received by the due date shown on page 1.

Correspondence Address Only

PO Box 6000
Hayden ID 83835-2009

For payment address, see page 1.



MONTHLY SERVICE - BASIC (Feb 13 to Mar 12)

Description	Qty	Unit Rate	
1 Residence line	1	23.42	23.42
2 Federal subscriber line charge	1	6.50	6.50
Total			\$ 29.92

LOCAL CALLS

For [REDACTED]

Unlimited Service

3 39 Local call(s) at \$.00 per call

BASIC SERVICE TAXES AND SURCHARGES

4 Federal excise tax			.91
5 State tax			1.88
6 State Access Rate Restructure Surcharge			.10
7 Emergency telephone service			.41
8 911 Operational Charge			1.29
9 Federal Universal Service Fee			1.01
10 State 9-1-1 Charge			.19
Total			\$ 5.79

Frontier basic charges **\$ 35.71**

MONTHLY SERVICE - NON-BASIC (Feb 13 to Mar 12)

Description	Qty	Unit Rate	
11 Inside Wire Maintenance	1	6.99	6.99
12 Caller ID	1	9.25	9.25
Total			\$ 16.24

NON-BASIC SERVICE TAXES AND SURCHARGES

13 Federal excise tax			.28
14 State tax			.56
Total			\$.84

*Frontier non-basic charges *** **\$ 17.08**

**Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.

Total Frontier charges **\$ 52.79**

Telephone service in Michigan is governed by the Public Service Commission, Lansing, Michigan.

Rate schedules for local exchange service rendered are available and will be mailed upon request.



Billing for Transaction Clearing

Transaction Clearing
 billing questions
 1 866 421-4816

The following charges appear on your Frontier bill as a service to Transaction Clearing.
 Direct your billing questions to the phone number on the right or write to Transaction Clearing,
 Alton Oaks I, 500 Northloop 1604 E., Suite 250, San Antonio, TX, 78232

Billing on behalf of FoneRight
 Billing Questions call 1-877-257-2455

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]

1 Jan 19	FoneRight Fax Mthly Fee	14.95
	Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. FoneRight.

TAXES AND FEES ON NON-BASIC SERVICES

2	State tax	.90
	Total	\$.90

Transaction Clearing non-basic service charges \$ 15.85

Total for Transaction Clearing \$ 15.85

For more information on Transaction Clearing,
 please access their World Wide Web Site address at <http://www.transchr.com>

For Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-877-462-7319. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Bankruptcy Information

If you are subject to pending bankruptcy proceedings or if you received a bankruptcy discharge, and if this statement includes charges for service prior to the filing of your bankruptcy petition, Frontier is providing the pre-bankruptcy charges for your information only and you should not pay those pre-bankruptcy charges. Please direct all correspondence concerning any bankruptcy to 19845 N US HWY 31, 2nd Floor, Westfield, IN 46074.

Avoid unauthorized charges on your bill

This bill may contain charges for services that you or other authorized individuals in your household have purchased from companies other than your local Frontier telephone company. Such charges appear in a separate section of your bill along with the name and toll-free number of the company providing the services.

Please review your bill carefully to be sure you are only being charged for authorized services. You may contact Frontier or the other provider at the number that appears in this bill to discuss these charges. Customers will not be required to pay Frontier for disputed charges, nor will disputed charges be sent to collection or result in adverse credit reports by Frontier.

If you do not want any charges from companies other than Frontier to be on your bill, contact Frontier at the toll-free number on your bill to request that a block be placed on your account. There is no cost for this service.

For Your Information

Credit Reporting

This is a required legal notice. If you fail to pay your bill, Frontier may submit a negative credit report to a credit reporting agency, which will negatively affect your credit report.

FRONTIER EXTENDS OFFICE HOURS

Residential customers can now contact Frontier at 877-462-8188 between the hours of 7AM - 10PM Eastern Time M-F and 8AM - 8PM Eastern Time Sat & Sun for Sales & Billing.

01462818

[REDACTED]



GREGORY L SHANKEL

Account Summary

Previous Charges	\$ 68.64
Payment Received Mar 04. Thank You.	- 68.64
Adjustments	- 31.70
Balance	- \$ 31.70

New Charges

Frontier (page 3)	\$ 52.69
Transaction Clearing (page 4)	15.85
Total New Charges Due Apr 7, 2011	\$ 68.54

To avoid a late payment charge of \$7.00 plus 1.5% of past due amounts, payment must be received before Apr 12, 2011.

Total Due \$ 36.84



Frontier Fast Internet.

Free from Frontier. Get HSI for 6 mos FREE with qualifying phone and new HSI. The only thing more unbelievable than the speed? The fact that you aren't paying a dime for it. So what are you waiting for? Call 1-877-667-9375. Subj to agmnt, avail & taxes.

01/05/11



Important Notice

Your local telephone service provider is Frontier. Although certain service names on this bill may refer to "Verizon," Verizon is not your local service provider. All questions about local telephone service should be referred to Frontier at the telephone numbers provided on your bill.



Get More. Save More.

Call 1-877-668-6375 to get the most Frontier services at the best value. From phone and Internet, to TV and money-saving bundles. Together we'll evaluate your current services, and find ways to save you even more.

91

Mail Payments To:

Frontier, P.O. Box 2951, Phoenix, AZ 85062-2951

Change of billing address?

Go to frontier.com/nc/billingaddress or call us.

Detach & return payment slip with your check, payable to Frontier

March 2011
phone statement



Telephone Number : [REDACTED]

Account Number: 21 [REDACTED]

How to Reach Us : See below

How to Reach Us

Visit frontier.com/nc 24 hours a day or call 1-877-462-8188

Your ten digit number is [REDACTED]

Use 060482 if asked for the last six digits of your account number.

Billing Questions and Bill Balance	- say "Billing" or press 1
Amount of Payment Due or Payment Arrangements	- say "Payments" or press 1
24 Hour Repair or Technical Support	- say "Repair and Tech Support" or press 2
To Order New Products	- say "New Products" or press 3
For Pending Orders	- say "Order Status" or press 4
Centro Hispano de Frontier	frontier.com/nc/espanol or 1-877-462-7493
Customers with Disabilities	1-877-462-6606 v/tty

For Your Information

Previous Payments

If you sent a payment that we did not receive in time to be reflected on this bill, please deduct that amount before sending payment. To check whether your payment has been received, call the Billing Questions number above.

Returned Payments

If your payment is returned for any reason, Frontier will resubmit it electronically. A charge may apply for each payment returned.

Past Due Amounts

The due date on your bill only applies to New Charges. Any past due amount should be paid immediately.

Service Suspension for Non-Payment

Based on state regulatory and notice requirements, once your bill is past due, some or all of your service may be suspended. Charges may apply to suspend and reconnect service. A deposit to reestablish service may also be required.

Consumer Information

For important consumer information see the Customer Guide in your Frontier White Pages Directory.

Late Payment Charges

To avoid a late payment charge of 1.5% plus \$7.00, full payment must be received by the due date shown on page 1.

Correspondence Address Only

PO Box 6000
Hayden ID 83835-2009

For payment address, see page 1.



Telephone Number : [REDACTED]

Account Number: 21 [REDACTED]

How to Reach Us : See page 2

MONTHLY SERVICE - BASIC (Mar 13 to Apr 12)

Description	Qty	Unit Rate	
1 Residence line	1	23.42	23.42
2 Federal subscriber line charge	1	6.50	6.50
Total			\$ 29.92

LOCAL CALLS

For [REDACTED]

Unlimited Service

3 51 Local call(s) at \$.00 per call

BASIC SERVICE TAXES AND SURCHARGES

4 Federal excise tax			.91
5 State tax			1.88
6 Emergency telephone service			.41
7 911 Operational Charge			1.29
8 Federal Universal Service Fee			1.01
9 State 9-1-1 Charge			.19
Total			\$ 5.69

Frontier basic charges **\$ 35.61**

MONTHLY SERVICE - NON-BASIC (Mar 13 to Apr 12)

Description	Qty	Unit Rate	
10 Inside Wire Maintenance	1	6.99	6.99
11 Caller ID	1	9.25	9.25
Total			\$ 16.24

NON-BASIC SERVICE TAXES AND SURCHARGES

12 Federal excise tax			.28
13 State tax			.56
Total			\$.84

Frontier non-basic charges **\$ 17.08**

****Non-payment of non-basic service charges WILL NOT result in the disconnection of your local telephone service.**

Total Frontier charges **\$ 52.69**

Telephone service in Michigan is governed by the Public Service Commission, Lansing, Michigan.

Rate schedules for local exchange service rendered are available and will be mailed upon request.



Transaction Clearing
billing questions
1 866 421-4816

Billing for Transaction Clearing

The following charges appear on your Frontier bill as a service to Transaction Clearing. Direct your billing questions to the phone number on the right or write to Transaction Clearing, Atton Oaks I, 500 Northloop 1604 E., Suite 250, San Antonio, TX, 78232

Billing on behalf of FoneRight
Billing Questions call: 1-877-257-2455

FONERIGHT BILLING ADJUSTMENTS

Adjustments for [REDACTED]		
1 Feb 27	Credit Adj	- 15.85
Adjustments for [REDACTED]		
2 Feb 28	Credit Adj	- 15.85
Adjustment(s) applied to previous charges, Total		- \$31.70

For questions concerning your bill, call the number listed at the top of this section, FoneRight.

Billing on behalf of FoneRight
Billing Questions call: 1-877-257-2455

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]		
3 Feb 21	FoneRight Fax Mthly Fee	14.95
Total		\$ 14.95

For questions concerning your bill, call the number listed at the top of this section, FoneRight.

TAXES AND FEES ON NON-BASIC SERVICES

4	State tax	.90
Total		\$.90
Transaction Clearing non-basic service charges		\$ 15.85

Total for Transaction Clearing \$ 15.05

For more information on Transaction Clearing, please access their World Wide Web Site address at <http://www.transcir.com>

For Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-877-462-7319. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Bankruptcy information

If you are subject to pending bankruptcy proceedings or if you received a bankruptcy discharge, and if this statement includes charges for service prior to the filing of your bankruptcy petition, Frontier is providing the pre-bankruptcy charges for your information only and you should not pay those pre-bankruptcy charges. Please direct all correspondence concerning any bankruptcy to 19845 N US HWY 31, 2nd Floor, Westfield, IN 46074.

Avoid unauthorized charges on your bill

This bill may contain charges for services that you or other authorized individuals in your household have purchased from companies other than your local Frontier telephone company. Such charges appear in a separate section of your bill along with the name and toll-free number of the company providing the services.

Please review your bill carefully to be sure you are only being charged for



For Your Information

authorized services. You may contact Frontier or the other provider at the number that appears in this bill to discuss these changes. Customers will not be required to pay Frontier for disputed charges, nor will disputed charges be sent to collection or result in adverse credit reports by Frontier.

If you do not want any charges from companies other than Frontier to be on your bill, contact Frontier at the toll-free number on your bill to request that a block be placed on your account. There is no cost for this service.

Changes in Federal Charges Beginning on or about April 1, 2011

Effective on or about April 1, 2011, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) fee may change effective on or about April 1, 2011. The FUSF fee recovers the cost of contributions to the FUSF, which provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to Lifeline, except for the FUSF fee on incidentals.

Credit Reporting

This is a required legal notice. If you fail to pay your bill, Frontier may submit a negative credit report to a credit reporting agency, which will negatively affect your credit report.

FRONTIER EXTENDS OFFICE HOURS

Residential customers can now contact Frontier at 877-462-8188 between the hours of 7AM - 10PM Eastern Time M-F and 8AM - 8PM Eastern Time Sat & Sun for Sales & Billing.

014604124

DECLARATION OF MARY ZIBUNG

Pursuant to 28 U.S.C. §1746

I, Mary Zibung, declare as follows:

1. My name is Mary Zibung and I reside in Coupeville, Washington. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.

2. In September 2010, my father, Emil Zibung, who was 90 at the time and is now deceased, had a REDACTED that resulted in my taking complete charge of his bills. My father's land line telephone service, 360- , had been provided by Frontier, formerly Verizon, for many years. I noticed that the September phone bill carried two monthly charges for \$14.95 plus tax identified as "Billing for ESBI" on behalf of Voicemail Services and 800Vmailbox. I looked at my father's past billing statements and discovered that the \$14.95 plus tax charge for Voicemail Services first appeared on his May 2009 telephone bill. The \$14.95 plus tax charge for 800Vmailbox first appeared in March 2010. In total, my father had paid \$254.15 plus \$4.90 in taxes to Voicemail Services and 104.65 plus \$2.31 in taxes to 800Vmailbox. Copies of pages from my father's telephone bills are appended as Attachment A.

3. I spoke to my father about the charges, but he was unaware of the charges and so had no idea what they were for or how he had come to be billed for these services. I contacted Frontier to inquire about the charges and was told that Frontier allowed third parties to bill their customers through the phone company for services that the customer might be interested in, such as the voicemail service. I explained that my father had never used a voicemail service. In fact, his Frontier telephone service provided for voicemail and I had tried to show him how to use it but it was too complicated for him.

4. I was told that Frontier had nothing to do with the charges, was not responsible for them, and could not reverse the charges or issues credits or refunds for the amounts billed by the third party. According to the Frontier customer service representative, I had only two options. One, I could block third parties from using the account to bill for their services, which I did. Two, I could contact the company at the phone numbers provided on the billing statement, and ask them to credit my father's account for the amounts he had paid.

5. On about September 27, 2010, I contacted Voicemail Services at 866-473-1981. I explained the situation and asked for the amounts my father had paid to be refunded. In October 2010, my father's phone account was credited by Voicemail Services for three amounts of \$15.28 (\$14.95 plus tax) for a total credit of \$45.94. In October I closed my father's Frontier account.

6. I continued to call Voicemail Services seeking refunds of the remaining amounts my father had paid for this unauthorized service. Finally, I was told by Voicemail Services telephone representative, Jessica, that to request additional credits I had to send a written request to 2120 S. Reserve St. PMB 343, Missoula, Montana, or to email the company at support@myvoicemailsolutions.com.

7. On January 5, 2011, I emailed Voicemail Services to request in writing that the company return the balance of the money my father had paid them. A copy of my email correspondence with Voicemail Services is appended as Attachment B. On January 6, 2011, I received an email in return indicating that my "account" with them had been cancelled on September 27, 2010, and that they had "issued 6 credit(s) in the amount of \$89.70 plus any taxes" to my father's Frontier account. This was in addition to the three

earlier credits that had been issued to his Frontier account in October 2009. The email stated that these credits might take one to two billing cycles to appear on my father's phone bill and that no further credits could be issued.

8. That same day I reiterated via email that all the charges had been unauthorized and that I expected a full refund. I also reminded them that the Frontier account through which their charges had been billed was closed and that they would need to issue a refund by check. Then, on January 7, 2011, I received an email from Voicemail Services indicating that my father, Emil Zibung, had authorized their services online from his computer and gave his email account as emzibungil@yahoo.com. This was not true because my father had not had a computer since 2007, and no longer had an email account. Further, when he did have an email account, it was not the email account identified by Voicemail Services.

9. The company did, however, agree to credit my father's account for an additional eight charges, for a total of \$209.30. The email indicated that a refund check could only be issued if there was some error in processing these credits. In other words, they would only issue a check after they submitted the credits to Frontier and they were rejected because the account was closed.

10. When on or around February 25, 2011, I still had not received a refund, I filed a complaint against Voicemail Service with the Better Business Bureau ("BBB") in Spokane, Washington. A copy of the BBB correspondence is appended as Attachment C.

11. On February 25, 2011, I also again emailed Voicemail Services to request a refund check. On February 28, 2011, Voicemail Service advised me by email that they would issue a check, which was issued March 9, 2011. A copy of the refund check for

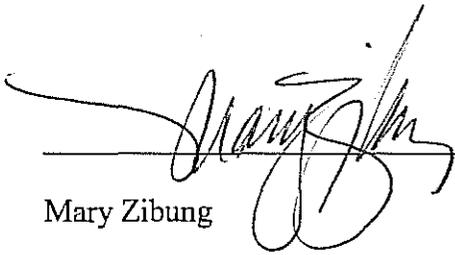
\$209.30 is appended as Attachment D. The total amount of the refund my father received from Voicemail Services was \$255.14.

12. I also received a refund check dated January 18, 2011, in the amount of \$44.85 from 800Vmailbox. I believe I had been told I would receive a full refund from this company as well, but to the best of my knowledge, I did not get a full refund from 800Vmailbox. I do not have copies of any correspondence with this company. A copy of the refund check for \$44.85 is included in Attachment D.

13. When I reviewed my father's past phone bills I also discovered that in December 2009 and January 2010, he had been billed \$20.00 by HBS Billing Services on behalf Headwind Media Inc. I called Headwind and learned that the service my father was being billed for was some kind of Facebook and Twitter account. I disputed the charges and they were reversed and \$40.00 was credited to my father's February 2010 phone bill.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: 6-7-12



Mary Zibung

Telephone Number :

Account Number: 03

How to Reach Us : See page 2

Verizon Long Distance

Verizon Five Cents Plan

Summary of Verizon Five Cents Plan

1 Plan Charge	6.00
Total	\$ 6.00
Total Long Distance calls	\$ 6.00

Thank you for using Verizon Long Distance.

MONTHLY PLAN CHARGES

2 Qualifying Long Distance Charges \$6.00	
3 Shortfall Charge	3.99
Your Long Distance qualifying charges this month are \$6.00. When your long distance charges are less than \$9.99, the Short Fall charge is the difference between those charges and \$9.99. All long distance charges except for taxes and surcharges are included.	
Total	\$ 3.99

TAXES AND FEES ON SERVICES

4 State & Local Sales Tax	.84
5 Federal Universal Service Fee - Verizon LD	.94
Total	\$ 1.78

Verizon Long Distance charges \$ 11.77

Total Verizon Long Distance Charges \$ 11.77

Nonpayment of provider charges will not result in the disconnection of your local phone service; however, collection of unpaid charges may be pursued by the service provider.

Important Notification

As of December 1, 2008, our company name changed to Verizon Long Distance LLC. This name change will not affect your existing account and services that you have with Verizon Long Distance.



For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
 NOTICE: New Service Provider This Month
 Billing Questions call 1-800-570-0269

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for	
3 May 13	VoiceMail Services Voice Mail Monthly Fee 14.95
Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent or Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

State & Local Sales Tax	1.26
Total	\$ 1.26

Billing Date: 06/19/09 Page 5 of 8
Telephone Number : [REDACTED]
Account Number: 03 [REDACTED]
How to Reach Us : See page 2

Verizon Long Distance

TAXES AND FEES ON SERVICES

1 State & Local Sales Tax	.84
2 Federal Universal Service Fee - Verizon LD	.94
Total	\$ 1.78

Verizon Long Distance charges \$ 11.77

Total Verizon Long Distance Charges \$ 11.77

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

Billing for ESBI



For ESBI
questions, call
toll free
1 888 295-3724

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1-800-670-0269

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]

3 Jun 15	VoiceMail Services Voice Mail Monthly Fee	14.95
Total		\$ 14.95

For questions concerning your bill, call the number listed at the top of this section.
The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

4 State & Local Sales Tax	1.26
Total	\$ 1.26

ESBI non-basic service charges \$ 16.21

Total for ESBI \$ 16.21

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI,
please access their World Wide Web Site address at <http://www.billview.com/esbi>

For Your

Telephone Number : [REDACTED]

Account Number: 03 [REDACTED]

How to Reach Us : See page 2

Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

For ESBI questions, call toll free 1 888 295-3724

Billing on behalf of Voicemail Services
Billing Questions call 1-866-473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]			
1 Jul 13	VoiceMail Services Voice Mail Monthly-Fee		14.95
	Total		\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

2- Local Sales Tax		1.26
Total		\$ 1.26
ESBI non-basic service charges		\$ 16.21
Total for ESBI		\$ 16.21

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at <http://www.billview.com/esbi>

For Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Closed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-888-553-1555, via email at videoclosedcaption@verizon.com, or via facsimile at 1-888-806-7026. If you have a written closed captioning complaint, you may write to us at Verizon, P.O. Box 33052, 821, 1st Ave N St. Petersburg, FL 33701 Attn: Valerie DeCastro, Manager, fax 1-888-806-7026, or via email at videoclosedcaption@verizon.com.

Credit Reporting

This is a required legal notice. If you fail to pay your bill, Verizon may submit a negative credit report to a credit reporting agency, which will negatively affect your credit report.

Changes in Federal Charges Beginning on or about July 1, 2009

Effective on or about July 1, 2009, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

In addition, your Federal Universal Service Fund (FUSF) fee may change effective on or about July 1, 2009. The FUSF fee recovers the cost of Verizon's contributions to the FUSF, which provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families. This charge is not applied to



Telephone Number :

Account Number: 03

How to Reach Us : See page 2



Billing for ESBI

For ESBI questions, call toll free 1 888 295-3724

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.



MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for

1 Aug 13	VoiceMail Services Voice Mail Monthly Fee	14.95
	Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

2	Local Sales Tax	.28
	Total	\$.28

ESBI non-basic service charges \$ 15.23

Total for ESBI \$ 15.23

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at <http://www.billview.com/esbi>



Get More, Save More.

At Verizon, we want to make sure you're getting the best services at the best value - from phone and Internet, to TV and money-saving bundles. Call 1-888-652-8111 today, and together we'll evaluate your current services, and find ways to save you even more.

Mail Payments To:

Verizon Northwest, PO Box 9688, Mission Hills CA 91346-9688

Change of billing address?

Go to verizon.com/billingaddress or call us.

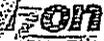
▼ Detach & return payment slip with your check, payable to Verizon.

Billing Date: 09/19/09 Page 5 of 6

Telephone Number :

Account Number: 03

How to Reach Us : See page 2



Verizon Long Distance

TAXES AND FEES ON SERVICES

1 Local Sales Tax	.19
2 Federal Universal Service Fee - Verizon LD	1.07
3 State Sales Tax	.65
Total	\$ 1.91

Verizon Long Distance charges \$ 11.90

Total Verizon Long Distance Charges \$ 11.90

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.



Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

For ESBI questions, call toll free 1 888 295-3724

Billing on behalf of Voicemail Services

Billing Questions call 1.866.473.1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for	
Sep 14 VoiceMail Services Voice Mail Monthly Fee	14.95
Total	\$ 14.95

Moving? 1-866-VZ-MOVES

One call gets you up & running!
Count on the Verizon network to make at least one part of your move easier. Across the street or across the nation all you need is one call to Verizon to set up your Internet, phone & digital TV in your new home in no time. Service availability varies.

Mail Payments To:

Verizon Northwest, PO Box 9688, Mission Hills CA 91346-9688

Change of billing address?

Go to verizon.com/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Verizon.

~~Non-payment of non-basis service charges WILL NOT result in the disconnection of your local telephone service.~~

Telephone Number: [REDACTED]

Account Number: 03 [REDACTED]

How to Reach Us: See page 1

Distance

SERVICES

	.19
Service Fee - Verizon LD	1.02
	.65
	\$ 1.86

Distance charges \$ 11.85

Long Distance Charges \$ 11.85

Payment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.



For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct our billing questions to the phone number on the right.

Billing on behalf of Voicemail Services

Billing Questions call 1 866 475-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]	
Oct 13	VoiceMail Services Voice Mail Monthly Fee 14.95
Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. If calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

AXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax	.28
Total	\$.28
SBI non-basic service charges	\$ 15.23

Total for ESBI \$ 15.23

Payment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at <http://www.billview.com/esbi>

or Your Information

Important Billing Information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Closed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-888-553-1555, via email at video-closedcaption@verizon.com, or via facsimile at 1-888-806-7026. If you have a written closed captioning complaint, you may write to us at Verizon, P.O. Box 33052, 11, 1st Ave N St. Petersburg, FL 33701 Attn: Valerie DeCastro, Manager, fax 888-806-7026, or via email at video-closedcaption@verizon.com.

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For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct our billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1 866 473 1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]	
Nov 13	VoiceMail Services Voice Mail Monthly Fee 14.95
Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax	.28
Total	\$.28
ESBI non-basic service charges	\$ 15.23
Total for ESBI	\$ 15.23

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, go to access their World Wide Web Site address at: <http://www.billview.com/esbi>

or Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Closed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-888-553-1555, via email at videoclosedcaption@verizon.com, or via facsimile at 1-888-806-7026. If you have a written closed captioning complaint, you may write to us at Verizon, P.O. Box 33052, 1111 1st Ave N St Petersburg, FL 33701 Attn: Valerie DeCastro, Manager, fax 888-806-7026, or via email at videoclosedcaption@verizon.com.

Credit Reporting

This is a required legal notice. If you fail to pay your bill, Verizon may submit a negative credit report to a credit reporting agency, which will negatively affect your credit report.



Telephone Number :

Account Number: 03

How to Reach Us : See page 2

Verizon Long Distance

TAXES AND FEES ON SERVICES

Local Sales Tax	.20
Federal Universal Service Fee - Verizon LD	1.09
State Sales Tax	.69
Total	\$ 1.98
Verizon Long Distance charges	\$ 12.63
Total Verizon Long Distance Charges	\$ 12.63

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

International Calling Reminder

If you currently subscribe to Verizon Long Distance for domestic and international long distance service. Our records indicate that you have not chosen an international calling plan. Verizon offers international calling plans designed to meet your international calling needs. Unless you choose an international plan you will be charged basic international rates for all your direct-dialed international calls.

Billing for ESBI



For ESBI questions, call toll free 1 888 295-3724

The following charges appear on your Verizon bill as a service to ESBI. Direct our billing questions to the phone number on the right.

Bill on behalf of Voicemail Services
Billing Questions call 1-866-473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for	
Dec 14 VoiceMail Services Voice Mail Monthly Fee	14.95
Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax	.28
Total	\$.28
ESBI non-basic service charges	\$ 15.23
Total for ESBI	\$ 15.23

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at: <http://www.billing.com/esbi>

For Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

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1/1/10
j 9 v 7

Telephone Number :

Account Number: 03

How to Reach Us : See page 2

For ESBI questions, call toll free 1 888 295-3724



Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1 888 473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]			
Jan 13	VoiceMail Services	Voice Mail Monthly Fee	14.95
Total			\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

AXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax			
Total			\$.33
ESBI non-basic service charges			\$ 15.28
Total for ESBI			\$ 15.28

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at: <http://www.billview.com/vesbi>

Julie Z-1-10



HBS billing questions call 1 800 811-4535

Billing for HBS Billing Services

The following charges appear on your Verizon bill as a service to HBS Billing Service. Direct your billing questions to the phone number on the right.

Billing on behalf of Headwind Media, Inc.
NOTICE: New Service Provider This Month
Billing Questions call 1 888 478-6162

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]			
Dec 21	Headwind Media Inc	CMI Exclusive Mo Fee	20.00
Jan 21	Headwind Media Inc	CMI Exclusive Mo Fee	20.00
Total			\$ 40.00

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by HBS Billing Services, the clearinghouse agent for Headwind Media, Inc.

HBS Billing Services non-basic service charges			\$ 40.00
Total for HBS Billing Services			\$ 40.00

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on HBS Services, please access their World Wide Web Site address at www.hbsweb.com

what is this
auth # 010 08 57
- Facebook
- Twitter

Your Information

Important billing information

When you provide a check, you authorize us either to use information from your

[REDACTED] REDACTED
Zip City, St.

Telephone Number: [REDACTED]

Account Number: 03 [REDACTED]

How to Reach Us : See page 2



For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1-866-473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]			
1 Feb 15	VoiceMail Services	Voice-Mail Monthly Fee	14.95
	Total		\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

2	Local Sales Tax		.33
	Total		\$.33
	ESBI non-basic service charges		\$ 15.28
	Total for ESBI		\$ 15.28

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at: <http://www.billview.com/esbi>



HBS billing questions call 1 800 811-4535

Billing for HBS Billing Services

The following charges appear on your Verizon bill as a service to HBS Billing service. Direct your billing questions to the phone number on the right.

Billing on behalf of Headwind Media, Inc.
Billing Questions call 1-888-478-6162

HEADWIND MEDIA, INC BILLING ADJUSTMENTS

Adjustments for [REDACTED]			
1 Feb 1	Long Distance Billing Adjustment		- 40.00
	Adjustment(s) applied to previous charges.	Total	-\$ 40.00

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by HBS Billing Services, the clearinghouse agent for Headwind Media, Inc.



Verizon Long Distance

TAXES AND FEES ON SERVICES

1 Local Sales Tax	.22
2 Federal Universal Service Fee - Verizon LD	1.16
3 State Sales Tax	.65
Total	\$ 2.03
Verizon Long Distance charges	\$ 12.02
Total Verizon Long Distance Charges	\$ 12.02

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

International Calling Reminder

You currently subscribe to Verizon Long Distance for domestic and international long distance service. Our records indicate that you have not chosen an international calling plan. Verizon offers international calling plans designed to meet your international calling needs. Unless you choose an international plan you will be charged basic international rates for all your direct-dialed international calls.



Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

For ESBI questions, call toll free 1 888 295-3724

Billing on behalf of Voicemail Services
 Billing Questions call 1-866-473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for

4 Mar 15	VoiceMail Services	Voice Mail Monthly Fee	14.95
Total			\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

TAXES AND FEES ON NON-BASIC SERVICES

5 Local Sales Tax	.33
Total	\$.33
ESBI non-basic service charges	\$ 15.28

Total for ESBI \$ 15.28

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at <http://www.billview.com/esbi>

For Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Billing for ESBI



For ESBI questions, call toll free 1 888 295-3724

The following charges appear on your Verizon bill as a service to ESBI. Direct all billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1 866 473 1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]		
Apr 13	VoiceMail Services Voice Mail Monthly Fee	14.95
Total		\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. All calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.



Billing Date: 04/19/10 Page 5 of 6
Telephone Number : [REDACTED]
Account Number: 03 [REDACTED]
How to Reach Us : See page 2

For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI



Billing on behalf of 800Vmailbox
NOTICE: New Service Provider This Month
Billing Questions call 1 877 376 6502

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]		
Mar 17	800 Vmailbox Inc Monthly Service Fee	14.95
Total		\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. All calls on this page were forwarded by ESBI, the clearinghouse agent for 800Vmailbox.

TAXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax	.66
Total	\$.66
ESBI non-basic service charges	\$ 30.56
Total for ESBI	\$ 30.56

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at <http://www.billview.com/esbi>

For Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-888-500-5358. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Closed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-888-553-1555, via email at videoclosedcaption@verizon.com, or via facsimile at 1-888-806-7026. If you have a closed captioning complaint, you may write to us at Verizon, PO Box 33052, 1st Ave N, St. Petersburg, FL 33701 Attn: Dan Bennett, Director, fax 1-888-806-7026, or via email at videoclosedcaption@verizon.com.

Bankruptcy Information

If you are subject to pending bankruptcy proceedings or if you received a discharge, and if this statement includes charges for service prior to the filing of your bankruptcy petition, Verizon is providing the pre-bankruptcy charges for your

Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct your billing questions to the phone number on the right.

For ESBI questions, call toll free 1 888 295-3724

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]	
May 13	VoiceMail Services Voice Mail Monthly Fee 14.95
Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

Billing on behalf of 800vmailbox
For Billing Questions, call 1-877-376-6502

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]	
Apr 17	800 Vmailbox Inc Monthly Service Fee 14.95
May 17	800 Vmailbox Inc Monthly Service Fee 14.95
Total	\$ 29.90

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for 800vmailbox.

TAXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax	.99
Total	\$.99
SBI non-basic service charges	\$ 45.04
Total for ESBI	\$ 45.04

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at: <http://www.billview.com/esbi>

For Your Information**Important billing information**

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-877-462-7319. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Unclosed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-877-462-0488, via email at deoclosedcaption@verizon.com, or via facsimile at 1-888-609-9919. If you have a written closed captioning complaint, you may write to us at Verizon, PO Box 33052, 21 1st Ave N, St. Petersburg, FL 33701 Attn: Dan Bennett, Director, fax 888-609-9919, or via email at videoclosedcaption@verizon.com.

Telephone Number :

Account Number: 03

How to Reach Us : See page 2



For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI

The following charges appear on your Verizon bill as a service to ESBI. Direct our billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1 866 473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for		
Jun 14	VoiceMail Services Voice Mail Monthly Fee	14.95
Total		\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

AXES AND FEES ON NON-BASIC SERVICES

	Local Sales Tax	.33
Total		\$.33
ESBI non-basic service charges		\$ 15.28
Total for ESBI		\$ 15.28

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at <http://www.bllview.com/esbi>

Your Information

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-877-462-7319. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Closed Captioning Concerns or Complaints?

If you are having a concern with closed captioning on a program you are currently watching, you may contact Verizon at 1-877-462-0488, via email at videoclosedcaption@verizon.com, or via facsimile at 1-888-609-9919. If you have a written closed captioning complaint, you may write to us at Verizon, PO Box 33052, 211 1st Ave N, St. Petersburg, FL 33701 Attn: Dan Bennett, Director, fax 888-609-9919, or via email at videoclosedcaption@verizon.com.

Bankruptcy Information

If you are subject to pending bankruptcy proceedings or if you received a bankruptcy discharge, and if this statement includes charges for service prior to the filing of your bankruptcy petition, Verizon is providing the pre-bankruptcy charges for your information only and you should not pay those pre-bankruptcy charges. Please direct all correspondence concerning any bankruptcy to 404 Brock Drive, Bloomington, IL 61701.

Credit Reporting

This is a required legal notice. If you fail to pay your bill, Verizon may submit a negative credit report to a credit reporting agency, which will negatively affect your credit report.



For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI

The following charges appear on your Frontier bill as a service to ESBI. Direct your billing questions to the phone number on the right.

Billing on behalf of Voicemail Services. Billing Questions call 1 866 473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]			
Jul 13	VoiceMail Services	Voice Mail Monthly Fee	14.95
Total			\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. If calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

Billing on behalf of 800vmailbox. Billing Questions call 1 877 376-6502

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]			
Jun 17	800 Vmailbox Inc	Monthly Service Fee	14.95
Total			\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. If calls on this page were forwarded by ESBI, the clearinghouse agent for 800vmailbox.

TAXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax			
Total			.66
Total non-basic service charges			\$ 30.56

Total for ESBI \$ 30.56

Nonpayment of provider charges will not result in the disconnection of your local telephone service; however, collection of unpaid charges may be pursued by the service provider.

For more information on ESBI, please access their World Wide Web Site address at http://www.billview.com/esbi

For Your Information

3C ruling - Pay Per Call

The FCC has ruled: 1) You may not be disconnected for questioning or refusing to pay PAY PER CALL charges, however, your access to Pay Per Call may be blocked. 2) You should not be billed for Pay Per Call charges that are not in compliance with FCC rules. 3) Pay Per Call blocking may be available from Frontier at no charge for 60 days from the date your service was installed.

Important billing information

When you provide a check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check. If you wish to be excluded from this process, please call 1-877-462-7319. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution.

Bankruptcy Information

If you are subject to pending bankruptcy proceedings or if you received a bankruptcy discharge, and if this statement includes charges for service prior to the filing of a bankruptcy petition, Frontier is providing the pre-bankruptcy charges for your information only and you should not pay those pre-bankruptcy charges. Please direct

Handwritten note: To not pay these charges

Telephone Number: [REDACTED]

Account Number: 03 [REDACTED]

How to Reach Us : See page 2



Frontier Long Distance

LONG DISTANCE HELPFUL NUMBERS

Call 1-877-462-8188

For price list questions

1 877 462-8188

to charge for price list copies.

International Calling Reminder

You currently subscribe to Frontier Long Distance for domestic and international long distance service. Our records indicate that you have not chosen an international calling plan. Frontier offers international calling plans designed to meet your international calling needs. Unless you choose an international plan you will be charged basic international rates for all your direct-dialed international calls.



Billing for ESBI

For ESBI questions, call toll free 1 888 295-3724

The following charges appear on your Frontier bill as a service to ESBI. Direct our billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1 866 473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]		
1 Aug 13	VoiceMail Services Voice Mail Monthly Fee	14.95
	Total	\$ 14.95

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.

Billing on behalf of 800vmailbox
Billing Questions call 1 877 376-6502

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]		
2 Jul 17	800 Vmailbox Inc Monthly Service Fee	14.95
3 Aug 17	800 Vmailbox Inc Monthly Service Fee	14.95
	Total	\$ 29.90

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for 800vmailbox.

TAXES AND FEES ON NON-BASIC SERVICES

4	Local Sales Tax	.99
	Total	\$.99
ESBI non-basic service charges		\$ 45.84

141003

Frontier charges

\$ 45.05

Frontier Long Distance

LONG DISTANCE HELPFUL NUMBERS

Call 1-877-462-8188

For price list questions

no charge for price list copies.

1 877 462-8188

International Calling Reminder

If you currently subscribe to Frontier Long Distance for domestic and international long distance service, our records indicate that you have not chosen an international calling plan. Frontier offers international calling plans designed to meet your international calling needs. Unless you choose an international plan you will be charged basic international rates for all your direct-dialed international calls.



Billing for ESBI

The following charges appear on your Frontier bill as a service to ESBI. Direct billing questions to the phone number on the right.

For ESBI questions, call toll free 1 888 295-3724

Billing on behalf of Voicemail Services
Billing Questions call 1 866 473-1981

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]	
Sep 13 VoiceMail Services Voice Mail Monthly Fee	14.95
Total	\$ 14.95

866-473-1981

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent or Voicemail Services.

Billing on behalf of 800Vmailbox
Billing Questions call 1 877 376-6502

CONF. # 730 1260

MISCELLANEOUS CHARGES AND CREDITS

Charges and Credits for [REDACTED]	
Sep 17 800 Vmailbox Monthly Service Fee	14.95
Total	\$ 14.95

877-376-6502

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent or 800Vmailbox.

TAXES AND FEES ON NON-BASIC SERVICES

Local Sales Tax	.66
Total	\$.66
ESBI non-basic service charges	\$ 30.56

blocked =

allison

3rd party provider block conf # 9751649



Frontier non-basic charges

CR \$ 3.28

Frontier charges

CR \$ 8.27

Thank you for the opportunity to serve you. You have been a valued Frontier customer. If you need to establish telephone service with another utility, please use this message as a record of your prior Frontier service.

International Calling Reminder

If you currently subscribe to Frontier Long Distance for domestic and international long distance service. Our records indicate that you have not chosen an international calling plan. Frontier offers international calling plans designed to meet your international calling needs. Unless you choose an international plan you will be charged basic international rates for all your direct-dialed international calls.

Frontier Long Distance Important Notice:

Due to a billing issue in July, Frontier Long Distance customers may experience an additional charge for a July under-billing. Customers impacted are on long distance plans with minimum spend levels. Impacted customers will be charged for the difference between their actual long distance usage in July and their minimum spend level, if their actual July usage is below their minimum spend level. This charge, if appropriate to you, will occur on your next bill cycle in November.



For ESBI questions, call toll free 1 888 295-3724

Billing for ESBI

The following charges appear on your Frontier bill as a service to ESBI. Direct our billing questions to the phone number on the right.

Billing on behalf of Voicemail Services
Billing Questions call 1 866 473-1981

VOICEMAIL SERVICES BILLING ADJUSTMENTS

Adjustments for [REDACTED]		
Oct 6	Credit Adjustments	- 15.28
Adjustments for [REDACTED]		
Oct 7	Credit Adjustments	- 15.28
Adjustments for [REDACTED]		
Oct 8	Credit Adjustments	- 15.28
Adjustment(s) applied to previous charges.	Total	-\$ 45.84

For questions concerning your bill, call the number listed at the top of this section. The calls on this page were forwarded by ESBI, the clearinghouse agent for Voicemail Services.



Billing Date: 11/22/10 Page 1 of 4
 Telephone Number: REDACTED
 Account Number: 03 [REDACTED]
 How to Reach Us : See page 2

EMILE ZIBUNG

Account Summary

Previous Charges	\$ 52.85
No Payment Received	.00
Past Due Charges (please pay now)	\$ 52.85
New Charges	
Total New Charges Due	\$.00
Total Due	\$ 52.85



Get More. Save More.

Call 1-877-668-6375 to get the most Frontier services at the best value. From phone and internet, to TV and money-saving bundles. Together we'll evaluate your current services, and find ways to save you even more.

042108172

Please pay upon receipt



Important Notice

Your local telephone service provider is Frontier. Although certain service names on this bill may refer to "Verizon," Verizon is not your local service provider. All questions about local telephone service should be referred to Frontier at the telephone numbers provided on your bill.

FINAL BILL

This Final Bill may have already been referred to an outside collection agency.
 Pay your bill online at frontier.com/nc/payfinalbill



Save On International Calls.

World Plan 300 offers 300 minutes for \$14.99/mo. to call wireline or wireless phones in over 100 countries and international destinations. Call 1-888-596-8495 to order or ask about our World Plan 500 and our Unlimited plans. Terms, restrictions and premium surcharges may apply.

91

Mail Payments To:

Frontier, P.O. Box 2951, Phoenix, AZ 85062-2951

Change of billing address?

Go to frontier.com/nc/billingaddress or call us.

▼ Detach & return payment slip with your check, payable to Frontier.



Account: [REDACTED]

New Charges Due: Pay upon receipt

Total Due: \$ 52.85 112210

Amount Paid :

\$ [] [] [] []

AT 01 042168 48069H146 ,A**30GT

EMILE ZIBUNG

[REDACTED]
 COUPEVILLE WA 98239-4112

Frontier
 P.O. Box 2951
 Phoenix, Arizona 85062-2951

REDACTED REDACTED

Zibung Att. A

EMIL E ZIBUNG

Account Summary

Previous Charges	
Payment Received	.00
Balance	\$.00
New Charges	
Total New Charges Due	\$.00
Total Due	\$.00



Important Notice

Your local telephone service provider is Frontier. Although certain service names on this bill may refer to "Verizon," Verizon is not your local service provider. All questions about local telephone service should be referred to Frontier at the telephone numbers provided on your bill.

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GET MORE. SAVE MORE.

Call 1-877-668-5375 to get the most Frontier services at the best value. From phone and Internet, to TV and money-saving bundles. Together we'll evaluate your current services, and find ways to save you even more.



GET PEACE OF MIND.

Frontier offers secure and flexible packages that help keep your computer working, protect your files, pictures, music and other data. We also have games and in-depth phone-based technical help. Call 1-888-596-8506 to learn more.



Account: [REDACTED]

121910

EMIL E ZIBUNG

[REDACTED]
COUPEVILLE WA 98239- [REDACTED]

[REDACTED] REDACTED

Subject: Re: Voice Mail Services Account Refund
From: Mary Zibung ([REDACTED]@yahoo.com)
To: support@myvoicemails.com;
Date: Monday, February 28, 2011 11:21 AM

Thank you for your response. I will confirm receipt of the refund check with you and the Better Business Bureau when it arrives.

Mary Zibung

--- On Mon, 2/28/11, Voice Mail Services <support@myvoicemails.com> wrote:

From: Voice Mail Services <support@myvoicemails.com>
Subject: Re: Voice Mail Services Account Refund
To: [REDACTED]@yahoo.com
Date: Monday, February 28, 2011, 4:37 PM

Voice Mail Services
2120 S. Reserve St. PMB 343
Missoula, MT 59801

February 28, 2011

Re: Voice Mail Services Account # 7301260

Dear Mary:

Per your request, we have confirmed that your account was cancelled effective 9/27/2010.

We have issued you a total of 17 credits in the total credit amount of \$254.15, plus any taxes you may have been charged. This amount reflects a full refund of your account.

Our records confirm that the original 3 credits (requested per your telephone conversation with our Customer Service representatives on 9/27/2010) were successfully processed on the date of 10/08/2010 in the total amount of \$44.85, plus tax. Keeping in mind that it can take 1-2 billing cycles for this credit to be reflected on your telephone account, please double-check your October, November, and/or December 2010 telephone billing statements for confirmation of this credit amount.

However, as expected, the remaining 14 credits were rejected by your telephone provider due to your account with them being cancelled. As a result, we must issue the remaining refund due to the account in the form of a check.

Zibung Att. B

We have issued you a check for the amount of \$209.30. This amount reflects a complete refund of all remaining charges billed to your account on behalf of Voice Mail Services.

Please be advised, checks are processed in 10 business days.

If you have any further questions, please feel free to contact us at 866-473-1981.

Sincerely;

Voice Mail Services
Customer Service
Original Message

Subject: Re: Voice Mail Services Authorization/Credit
From: [REDACTED]@yahoo.com
To: "Voice Mail Services" <support@myvoicemails.com>
Date: 2011-02-25 14:38:55
Dear Sir or Madam,

As I told you several times, we no longer have an account with the local carrier, Frontier, who made my parent's account available for you to bill them for unordered services. My last conversation with this local carrier made it clear that, because we no longer have an account with them, they do not issue credits or actual checks for refunds. I made this fact known to you several times. This means that you must send my parents a check for the refund you stated you would issue in your email of Jan. 7. Please send the promised refund check for \$254.15 plus tax to my father at:

Emil Zibung

[REDACTED]
Coupeville, WA 98129

Your last email mentioned that you do not issue checks directly unless some error has been made in processing the credit. Apparently some error has been made since Frontier knows nothing about any credit from you to my father's former account, again, as I mentioned, that is closed. Please send the refund check as promised. I would also recommend finding out who is opening unwanted accounts with your company, using information that is readily available in any telephone directory.

I would appreciate a response to my email and a swift resolution to this time-wasting situation.

Thank you,
Mary Zibung

Zibung Att. B

— On Fri, 1/7/11, Voice Mail Services <support@myvoicemails.com> wrote:

From: Voice Mail Services <support@myvoicemails.com>
Subject: Voice Mail Services Authorization/Credit
To: [REDACTED]@yahoo.com
Date: Friday, January 7, 2011, 3:38 PM

Voice Mail Services
2120 S. Reserve St. PMB 343
Missoula, MT 59801
January 7, 2011

Re: Voice Mail Services Account # 7301260

Dear Mary :

Thank you for your email. We understand your concerns and are here to help.

The only way to receive our services and subsequent billing charges on your telephone account is via online registration. The following constitutes our Letter of Authorization, which summarizes the services offered by Voice Mail Services and details the information we received via online registration which triggered the activation of this account.

Letter of Authorization:

Voice Mail Services is a standalone voicemail message service. Upon registering for the service the customer receives a toll free number and a private voice mailbox. This allows family, friends, or business associates to leave unlimited messages from anywhere in the continental United States at no cost to them 24 hours a day 7 days a week. The account can be managed by telephone or you can choose to manage the account online.

This account was opened through an online registration we received from the website www.usprizedraw.com. In order for the account to be opened all information required by the registration form had to be manually typed in; acceptance of the terms and conditions clearly marked had to be checked; a second confirmation requesting the service was then required; and finally a welcome email was sent to the email address entered into the registration explaining the service, and giving all of the information necessary to cancel. This same information was contained in all three parts of the registration process.

The information we received was as follows:

Name: EMIL ZIBUNG
Address: [REDACTED] COUPEVILLE, WA 98239
Email: [REDACTED]@YAHOO.COM
IP Address: REDACTED

Per your request, we have issued you 8 credits in the amount of \$119.60, plus any taxes you may have been charged. This is in addition to the 9 credits you have already received, for a total credit amount of \$254.15, plus tax. This amount reflects a full refund of your account.

Please be advised that it can take 1-2 billing cycles for this credit to be reflected

Zibung Att. B

on your telephone account.

Unfortunately, we are unable to issue your refund in the form of a check. Since billing for our services is conducted via third-party billing, refunds must be made in the form of credits issued directly to your telephone provider. Only if there is some error in processing these credits are we then able to issue a check.

If you have any further questions please feel free to contact us at 866-473-1981.
Sincerely;

Voice Mail Services
Customer Service
Original Message

Subject: Re: Voice Mail Services Credit
From: [REDACTED]@yahoo.com
To: "Voice Mail Services" <support@myvoicemails.com>
CC: <[REDACTED]@msn.com>
Date: 2011-01-06 12:53:23
Dear Sir or Madam,

It is inconceivable to me that, no matter when the unrequested and unwanted charges occurred, that you would not issue a refund. How can you expect us to pay for something that we did not order and did not use? This is fraudulent. You are cheating my 90 year old father out of money he needs to pay legitimate expenses. You must issue a refund for all illegitimate charges from when they first began in May of 2009.

Also, please be aware that we no longer have an account with our local carrier, Frontier, so you will need to send a refund check to us directly. I made sure that your account rep Jessica has our current address.

Please do the right thing. Don't be known as a company that knowingly rips off the elderly! I would appreciate a response to confirm receipt of my email.

Mary Zibung
for Emil E. Zibung
[REDACTED] (address)
Coupeville, WA 98239

— On Thu, 1/6/11, Voice Mail Services <support@myvoicemails.com> wrote:

From: Voice Mail Services <support@myvoicemails.com>
Subject: Voice Mail Services Credit
To: [REDACTED]@yahoo.com
Date: Thursday, January 6, 2011, 4:42 PM

Voice Mail Services
2120 S. Reserve St. PMB 343

Zibung Att. B

PX 9, p. 000101

Missoula, MT 59801
January 6, 2011

Re: Voice Mail Services Account # 7301260

Dear Mary:

We have cancelled your account effective 9/27/2010 and issued 6 credit (s) in the amount of \$89.70, plus any taxes you may have been charged. This is in addition to the 3 credits you have already received, for a total credit of \$134.55, plus any tax. Unfortunately, we are unable to issue any additional credit to the account for any charges that occurred more than 12 months ago.

Please be advised that it can take 1 to 2 billing cycles for the credit to appear on your telephone account.

If you have any further questions, please feel free to contact us at 866-473-1981.

Sincerely;

Voice Mail Services
Customer Service

Original Message

Subject: credit for services we did not order

From: [REDACTED]@yahoo.com

To: <support@myvoicemailsolutions.com>

CC: <[REDACTED]@msn.com>

Date: 2011-01-05 14:48:14

Dear Sir or Madam,

I am writing to you because your phone agent, Jessica, told me that she cannot help me via the phone and that I must email or send my request via USPS.

Our home phone # 1-[REDACTED] was billed through Frontier for voicemail services that we did not order nor did not want since May of 2009 through Sept. of 2010. I called at the end of Sept. 2010 and asked for a credit, which was issued on confirmation #7301260, but for only 3 months. Please issue a credit for the balance (14 months @\$14.95 plus tax).

Please be aware that not only is this inconvenient for me, their daughter, but cruel in that your company has been taking advantage of my elderly parents, 90 and 87 years old. When they receive a phone bill, they are of the old school of paying it, not suspecting that they are paying for something they did not request. I was told, during my first conversation with your phone agents, that this service was ordered via the internet. This is impossible because my father does not own a computer in his home. How could this happen?

Please confirm receipt of my email and confirmation # of the ensuing credit.

Mary Zibung

for Emil E. Zibung @ [REDACTED]

Zibung Att. B

PX 9, p. 000102



Better Business Bureau
Serving Eastern Washington, North Idaho and Montana

152 S. Jefferson, Ste. 200
Spokane, WA 99201
(509) 455-4200
FAX
www.thelocalbbb.com

Case #: 8514685

Consumer Info: Zibung, Mary
[REDACTED]
COUPEVILLE, WA 98239
[REDACTED]@yahoo.com

Business Info: American eVoice
2120 S Reserve St. PMB 210
Missoula, MT 59801

Nature of the Complaint: Refund Or Exchange Issues

Consumer's Original Complaint:

My father was billed for voicemail services since May 2009 that were not ordered, totalling \$254.15 plus tax. He is 90 yrs. old and, unfortunately, paid his bills without reviewing them for erroneous charges. A **REDACTED** **REDACTED** early last fall brought his bill-paying responsibilities to me. He had been charged for 2 different unordered voicemail services over a series of months. The 2nd company (800 Voice Mail) has already refunded their charges via a check. This company has agreed to refund their charges as well, but will not issue a check directly to my father, insisting the refund must first go to our local carrier, Frontier, who will then issue the refund. I have informed this company several times that, according to the Frontier customer service reps that I have spoken to, since we no longer have an account with Frontier (we closed our account in Oct 2010, mainly because Frontier made our account available to third party suppliers), the voice mail company must send the refund directly to my father. My last request for them to send a refund check was on Jan. 7, 2011. I contacted them today, telling them that we still have not received a check and asking once more for them to resolve this issue. All of this communication has been via email so I have proof of this company's promise of a refund and would be happy to forward these emails to you. I also have all of the telephone bills in question, if needed. Thank you in advance for helping reverse this rip-off of my elderly parents!

Consumer's Desired Resolution:

a refund check for unordered services totalling \$254.15 + tax sent directly to my father

1901

VOICE MAIL SERVICES, LTD

Mary Zibung

Date	Type	Reference
3/9/2011	Bill	7301260

Original Amt
209.30

Balance Due
209.30

3/9/2011
Discount

Check Amount

Payment
209.30
209.30

deposit 3-16-11

USB 7809 Global

Refund

209.30

Zibung Att. D

Zibung Att. D

PX 9, p. 000106

Alternate Billing Corporation

Emli Zibung
Client Expenses Reserve

CC / 800vmbx

1/18/2011

1538

44.85

PAY TO THE ORDER OF
WHIDBEY ISLAND
ACCT. NO. ONLY
FOR DEPOSIT ONLY
EMILE
REDACTED
REDACTED
REDACTED
REDACTED
REDACTED
REDACTED
REDACTED
REDACTED

Frandsen 2

CC / 800vmbx

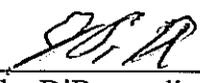
44.85

DECLARATION OF JOHN DIBERNARDINO
Pursuant to 28 U.S.C. §1746

1. My name is John DiBernardino and I reside in Drums, Pennsylvania. Cathy DiBernardino is my spouse. The following facts are known to me personally and, if called as a witness, I could and would competently testify to them.
2. Since approximately ~~1997~~¹⁹⁸⁸ ~~1988~~⁹⁰⁸, I have had a telephone number that I use exclusively for business calls. For the most part, I do not carefully peruse the billing statements for this telephone number because all of the calls are business-related. If a particular month's bill is significantly higher than prior months, then I may scrutinize it more carefully. In general, however, I do not spend a lot of time reviewing the monthly statement for this telephone number.
3. On January 6, 2012, I spoke to a customer service representative at Verizon. He pointed out that I was paying \$15.88 a month for some sort of voice mail service. Until that moment, I had no idea that I was paying a monthly fee for a voice mail service. The Verizon representative explained that I had been paying this monthly charge since February 7, 2009. He said that the charge had been billed by US Prize/ESBI, and he suggested that I call that company's toll-free number, 866-576-1875, to find out more about the charge. He also agreed to stop the charges from being assessed going forward.
4. I immediately called US Prize/ESBI at 866-576-1875 to find out how this monthly charge came to be added to my business telephone bill. The customer service representative said that my wife had authorized the charge on February 7, 2009, and that they would send proof of the authorization to her email address.
5. After my wife, Cathy, inquired further into this charge, as described below, she received from American eVoice (Att. A). Given that she was unable to resolve this issue for the reasons described below, I telephone Verizon and they agreed to refund

1 one year of the monthly charges that I had incurred beginning in February 2009.
2 They also blocked my telephone from any further third-party charges. While I
3 appreciated this gesture, it meant that I bore the brunt of more than two years of these
4 charges, at a cost of more than \$380.

- 5
6 6. I declare under penalty of perjury that to the best of my knowledge and belief the
7 foregoing is true and correct.

8
9 Dated: 12/17/12 
10 John DiBernardino

11
12 DECLARATION OF CATHY DIBERNARDINO
13 Pursuant to 28 U.S.C. §1746

- 14 7. My name is Cathy DiBernardino and I reside in Drums, Pennsylvania. John
15 DiBernardino is my spouse. The following facts are known to me personally and, if
16 called as a witness, I could and would competently testify to them.
- 17 8. On or about Sunday, January 8, 2012, I received an email with a letter attached from
18 American eVoice. The "Welcome Letter" thanked me for selecting American eVoice
19 as my "Voicemail Service Provider." The letter provided information for accessing a
20 voice mail service. The letter said that the monthly service fee for the voicemail
21 service would be \$14.95. The letter included a toll-free number for American eVoice,
22 which was 866-576-1875, the same telephone number that appeared next to the US
23 Prize/ESBI charge on John's telephone bill, and which John called to inquire about
24 this disputed charge. Attached is a true and correct copy of this emailed letter
25 (Attachment A).

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9. Upon receiving this letter, I attempted to call the toll-free telephone number listed in the letter, 866-576-1875, the same number that John had called the week before. When I called, however, I got a recorded message stating that the number had been changed, that the new number was a 900 number, and that I would incur a \$1.99 charge to make the call. I chose not to incur that additional charge.

10. I never ordered this service. I ^{do not recall visiting} ~~have never~~ visited any website identified as US Prize, ^{do I recall entering an} ~~nor have I ever entered any~~ online contest, sweepstakes or prize promotion. I would ^{through US Prize,} never order a voice mail service because we have and have had voice mail services on all of our existing telephone lines.

I declare under penalty of perjury that to the best of my knowledge and belief the foregoing is true and correct.

Dated: 12-17-12

Cathy DiBernardino
Cathy DiBernardino

PenTeleData

cdiber

American eVoice Welcome Letter

From : American eVoice
<support@myamericanevoice.com>

Sun, Jan 08, 2012 09:47 PM

 IMPORTANT

Subject : American eVoice Welcome Letter

To : CDIBER

Dear Cathy,

Thank you for selecting American eVoice, as your Voicemail Service Provider.

To begin using the service you will need the following information:

Your 800 number: 8885666421

Your Personal Mailbox number: REDACTED

Your PIN REDACTED

To start using your voice mail service simply dial your 800 number and follow the instructions. It is recommended you change your PIN upon first using the voice mail service for your security. The voice mail service is designed to allow friends, family and business associates to leave you messages 24-hours a day, seven days a week by dialing your Voice (800) number and entering your personal mailbox code. The service allows you unlimited messages and the calls are toll free for you and everyone else. There is no contract and the service can be canceled at anytime. Simply give out your private (800) number and your personal mailbox number to those individuals you wish to leave you messages. When they want to leave a message they dial the (800) number and enter your mailbox number. The system plays your personal greeting and leads them through the process of leaving a message. At the completion of the message we will save the message and immediately notify you through email that you have a message. You can also call your 800 number and the system will tell you that you have a voice mail. You can retrieve and listen to your messages in two ways; by dialing into the system using the (800) number or by logging onto the website by simply clicking on [Account Management Console](#).

The monthly service fee is \$14.95 per month and will be billed automatically by American eVoice., to your monthly telephone bill each month thereafter on the anniversary date until you cancel your service.

The following statement is included at the request of AT&T for its subscribers: You have the right to dispute the American eVoice charges billed on your local telephone bill. As a telephone company subscriber, you are not legally responsible for American eVoice. charges incurred by minors or vulnerable adults without your consent. Neither a long distance company nor your local exchange company may disconnect your local telephone

service nor long distance service because you refuse to pay an American eVoice charge.

Should you have any questions, please feel free to contact our Customer Service Division at 866-576-1875 or you can write us at Processing Center 2120 S Reserve St. PMB 239 Missoula, MT 59801. You can receive information about your account, process changes and / or manage your mailbox from any PC with an Internet connection by logging onto our website by simply clicking on [Account Management Console](#).

Thank you;
Customer Service
American eVoice

Declaration of Kristopher (Kris) J Byrum regarding American eVoice

I, Kristopher (Kris) J Byrum, declare as follows:

I am presently employed as the Lead Investigator for the Better Business Bureau serving Eastern Washington, North Idaho and Montana (BBB). Our office is located at 152 S Jefferson St Suite 200 in Spokane, Washington 99201. The following facts are known to me and if called as a witness I could and would competently testify thereto.

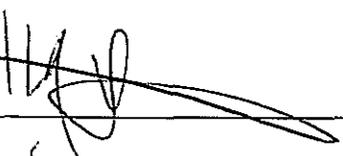
BBB created American E-Voice's online Business Review after its first complaint was filed on December 19, 2008. There have been multiple locations associated with this business, all based out of Missoula, Montana and all have been Post Office Boxes. From December 19, 2008 to May 8, 2012 there has been 123 complaints filed against this business, 82 of which were deemed to be pursuable complaints per our complaint requirements. A brief breakdown of the type and number of complaints filed against this business is attached.

Complaints filed by consumers are processed free of charge for both consumers and businesses. Complaints filed with BBB are only publically reported on a business' Business Review for a period of three years after the complaint close date. BBB's only role in the complaint process is to help facilitate communication between the consumer and business, with the end goal of reaching an agreed settlement. BBB is a neutral 3rd party reporting agency with 100 years of marketplace experience and established qualified privilege to report information.

BBB provides free Business Reviews to consumers and businesses by telephone and online on our website www.BBB.org. BBB's Business Review of American E-Voice, summarizes true and correct information known as of September 19, 2012. An attached copy of American eVoice's Business Review is included with this testimony. As stated on this report, consumer complaints reported American E-Voice has placed unauthorized charges on their phone bills for enhanced voicemail services. Consumers further stated that they were unaware and did not agree to these reoccurring charges. Consumers continued to state that reaching the business to resolve the issues was extremely hard to do.

BBB has made multiple requests for basic structure information about American eVoice such as - business location, contact persons, principals, etc. but has not received anything from the business. Replies to consumer complaints were from PO Boxes in Missoula, Montana and only signed with the business name, instead of an individual contact person.

I affirm under penalty of perjury that to the best of my knowledge and belief the foregoing is true and accurate.



Kristopher J Byrum

10 / 8 / 2012

Date

Complaint Detail for American eVoice

Definitions

Resolved - Response from the business addresses disputed issues. Complainant has verified that the complaint has been settled to his/her satisfaction.

Assumed Resolved - Response from the business addresses disputed issues, however the complainant has not verified with BBB that the complaint is settled and has not contacted BBB to request further assistance.

Administratively Judged Closed- Response from the business addresses the complaint to BBB's satisfaction and exhibited a good faith, reasonable effort to resolve the complaint.

No Response - Business fails to respond to BBB or the complainant.

Transferred to Another BBB - Complaints received about a business that is located in another BBB's service area.

Information Only - Complaints which are either for information only, consumer requested that they remain private, or consumer did not ask for BBB's assistance providing a customer experience only.

Invalid - Complaints are invalid when there are insufficient details about the business' location to properly address complaint, complaint is illegible, unintelligible or illogical or complainant has been deemed to not have any marketplace interaction to warrant a complaint.

Sales Practice Issue

Contract Issue – 6 Total

- 2 – Resolved
- 1 – Administratively Judged Resolved
- 1 – Assumed Resolved
- 2 – Information Only

Refund / Exchange Issue – 8 Total

- 2 – Resolved
- 2 – Administratively Judged Resolved
- 3 – Assumed Resolved
- 1- Information Only

Sales Issue – 22 Total

- 4 – Resolved
- 5 – Administratively Judged Resolved
- 8 – Assumed Resolved
- 5 – Information Only

Customer Service Issue – 1 Total

- 1- Assumed Resolved

Billing or Collections Issue – 72 Total

- 14 – Resolved
- 7 – Invalid
- 4 – Administratively Judged Resolved
- 34 – Assumed Resolved
- 10 – Information Only
- 1 – No Response

Transferred to Another BBB – These complaints were deemed to be about another business. – 14 Total



Better Business Bureau®

BBB serving Eastern Washington, North Idaho and Montana

BBB BUSINESS REVIEW

THIS BUSINESS IS NOT BBB ACCREDITED

American eVoice

View Additional Phone Numbers
 2120 S Reserve St Pmb 239, Missoula, MT 59801
 support@myamericanevoice.com
View Additional Web Addresses

F

On a scale of A+ to F
 Reason for Rating
 BBB Ratings System Overview

Like Send Sign Up to see what your friends like. 0

BBB Business Reviews may not be reproduced for sales or promotional purposes.

View Business Review Inquiries

American eVoice has had their Business Review viewed 36 time(s) over the last 30 days.
 Click to view where these inquiries originated.

BBB Accreditation

This business is not BBB accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

Factors that lowered the rating for American eVoice include:

- BBB does not have sufficient information to determine how long this business has been operating
- Failure to have a required competency license.
- 30 complaints filed against business
- Failure to respond to 1 complaint filed against business
- 1 complaint filed against business that was not resolved
- BBB does not have sufficient background information on this business
- Business has failed to resolve underlying cause(s) of a pattern of complaints

Customer Complaints Summary

[Read complaint details](#)

30 complaints closed with BBB in last 3 years | 2 closed in last 12 months

Complaint Type	Total Closed Complaints
Advertising/Sales Issues	3
Billing/Collection Issues	24

Delivery Issues	0
Guarantee/Warranty Issues	0
Problems with Product/Service	5
Total Closed Complaints	50

Additional Complaint Information

This company has a pattern of complaints regarding unauthorized charges to peoples' phone bills also known as cramming. ESBI (Enhanced Services Billing) and related complaints are currently being processed by the Austin TX BBB at: www.austin.bbb.org and any complaints regarding ILD Teleservices, Inc. are currently processed by the West Palm Beach FL BBB at: www.safflorida.bbb.org Separate BBB reviews for each of these companies can be found at: www.bbb.org

BBB strongly urges people to FIRST file formal complaints with their own state utilities commission regarding this activity. Customers with unresolved issues concerning unauthorized charges to their phone bills are required to produce a copy of their phone bill statement showing the erroneous charge in order for your state utilities commission to have a viable way to track the charge and resolve this issue on your behalf. If you are unable to gain a resolve via your utilities commission, unresolved customers may then choose to file additional complaints with the Federal Communications Commission at: www.fcc.gov

As of April 18, 2011, the Montana Public Service Commission stated to BBB that MONTANA CUSTOMERS ONLY can file complaints about this business with them ASAP for resolve. As stated above with other utilities commissions' complaint processes, Montana customers must also include a copy of their phone bill which confirms that this business is charging them in order to have the complaint properly processed. MONTANA CUSTOMERS ONLY can file complaints online at www.pscmt.gov or mail complaints to: Complaint, Montana Public Service Commission, PO Box 202601, Helena MT 59620.

For further information on phone cramming, we strongly urge you to educate yourself by watching this simple BBB video regarding this subject here: <http://www.bbb.org/us/article/five-ways-to-fight-back-against-phone-bill-cramming-22559>

Complaints allege that customers are being billed an unauthorized charge of \$14.95 to their phone bill for enhanced voicemail service offered by this company and that their phone providers are stating there is nothing they can do about the charge other than customers contacting the company for resolve. Customers state that they don't know how this charge is showing up on their bill. The company states consumers are signing up to become members of various sites such as contest and music download sites, and that when the consumer registers on these sites they are also authorizing their service as part of the sign up agreement and that these conditions are explained in the Terms and Conditions section of participating sites. The Montana address in this report is a private mail drop-box only and not where the company is actually located. BBB suggests that you file additional complaints regarding these unauthorized charges with your state Public Utilities Commission as well as the Federal Trade Commission at: www.ftc.gov

Customer Reviews Summary

[Read customer reviews](#)

0 Customer Reviews on American eVoice

Customer Experience	Total Customer Reviews
Positive Experience	0
Neutral Experience	0
Negative Experience	0
Total Customer Reviews	0

Government Actions

BBB knows of no significant government actions involving American eVoice.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning American eVoice's advertising at this time.

What is BBB Advertising Review?

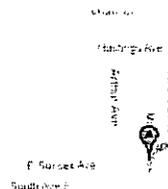
Additional Information

BBB file opened: March 02, 2009

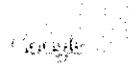
Licensing

This business is in an industry that may require professional licensing, bonding or registration. BBB encourages you to check with the appropriate agency to be certain any requirements are currently being met.

These agencies may include:



Secretary of State-Montana
Room 260 Capitol PO Box 202801, Helena MT 59620
www.sos.mt.gov
Phone Number: (406) 444-2034
On BBB confirmed that American eVoice had not obtained a necessary license from Secretary of State-Montana.



Map data ©2012 Google

California Secretary of State
1500-11th Street, PO Box 944260, Sacramento CA 94244
<http://www.ss.ca.gov>

Type of Entity
Corporation

Business Management
L McclIn
Mr. Terry Lane
Ms. Georgi Valley, Controller
Customer Service , Manager

Contact Information
Principal: Customer Service , Manager

Business Category
Answering Services
Telephone Communications
Telephone Companies
Telephone Answering Equipment & Systems
Internet Services



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BBB serving Eastern Washington, North Idaho and Montana

DECLARATION OF LAUREEN FRANCE
Pursuant to 28 U.S.C. §1746

I, Laureen France, hereby state that I have personal knowledge of the facts set forth below.

If called as a witness, I would testify as follows:

1. I am a United States citizen. I am over eighteen years of age. I am an Investigator with the Federal Trade Commission's Northwest Regional Office, at 915 Second Avenue, Suite 2896, Seattle, Washington 98174. As part of my regular duties, I research and investigate persons and entities that may be violating the Federal Trade Commission Act and other laws that the Federal Trade Commission ("FTC" or "Commission") enforces.
2. In the Fall of 2011, I was assigned to work on the Commission's investigation of American eVoice, Ltd., Emerica Media Corporation, Steven V. Sann and the other defendants named in this action.
3. Non-essential personal or sensitive information contained in the Attachments has been redacted. Complete unredacted copies of specific documents are available to the Court upon request.

Corporate Records

4. Attachment 1 (pp. 150-153) includes a Certificate of Amendment to the Articles of Incorporation and a report obtained from the Office of the Nevada Secretary of State regarding **American eVoice, Ltd.** ("American eVoice" or "AeV"), showing that:
 - a. American eVoice, formerly known as eVoice, Ltd., was incorporated in Nevada in May 2006;
 - b. Terry D. Sann is the corporation's president, secretary, treasurer and director; and
 - c. The company's registered address is 2360 Corporate Circle, Suite 400, Henderson, NV, 89074.
5. Attachment 2 (pp. 154-162) includes the Articles of Incorporation and the Annual Reports for **Bibliologic, Ltd.**, obtained from the Office of the Montana Secretary of State showing that:

- a. Bibliologic was incorporated by Robert M. Braach (“Braach”) as a Montana nonprofit corporation in December 2009;
 - b. Braach was a former registered agent, treasurer and a director of the corporation;
 - c. Until 2012, the corporation’s registered address was as 2120 S. Reserve Street, PMB 365, Missoula, MT 59801;
 - d. Steven V. Sann has been the president and a director of the corporation since its inception; and
 - e. The corporation’s 2010 and 2011 Annual Reports were filed by Steven Sann.
6. Attachment 3 (pp.163-180) includes the Articles of Incorporation, Articles of Merger, and Agreement of Merger and Plan of Reorganization for **Emerica Media Corporation** (“Emerica”), obtained from the Office of the Nevada Secretary of State, showing that:
 - a. Emerica was incorporated by Steven V. Sann in Nevada in July 2008;
 - b. Steven V. Sann is the corporation’s president, secretary, treasurer, director and sole shareholder;
 - c. Robert M. Braach (“Braach”) has signed official papers as the corporation’s secretary;
 - d. In December 2008, the corporation merged with a Montana entity of the same name; and
 - e. The company’s registered agent’s address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074.
7. Attachment 4 (pp. 181-187) includes the Articles of Incorporation, a Certificate of Correction, and Initial List of Officers for **FoneRight, Inc.** (“FoneRight”), and a report obtained from the Office of the Nevada Secretary of State showing that:
 - a. FoneRight was incorporated in Nevada in June 2007;
 - b. Gregory D. Lane is the corporation’s sole officer and director; and
 - c. The company’s registered agent’s address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074.

8. Attachment 5 (pp. 188-209) includes Articles of Incorporation and related documents for **Global Voice Mail, Ltd.** (“Global Voice Mail”), obtained from the Offices of the Montana and Nevada Secretary of State showing that:
 - a. In July 2005, Voice Mail Services, Ltd., was incorporated in Montana and Steven V. Sann was the company’s sole director;
 - b. In January 2006, Steven V. Sann changed the company’s name to Global Voice Mail, Ltd.;
 - c. In May 2009, another corporation, Global Voice Mail, Ltd., was incorporated in Nevada (p. 208);
 - d. In July 2009, a Montana corporation, also called Global Voice Mail Ltd., merged into the Nevada corporation;
 - e. At the time of the merger, Sann was the sole director and shareholder of both entities;
 - f. The merged corporation’s registered agent’s address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074; and
 - g. Steven V. Sann has been and continues to be the president, secretary, treasurer, and sole director of the corporation.
9. Attachment 6 (pp. 210-13) includes Articles of Incorporation and a report obtained from the Office of the Nevada Secretary of State regarding **HearYou2, Inc.** (“HearYou2”), showing that:
 - a. HearYou2 was incorporated in July 2008 in Nevada; and
 - b. HearYou2’s registered agent’s address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074.
10. Attachment 7 (pp. 214-19) includes Articles of Incorporation, Resident Agent Acceptance, and the 2010 Annual List of Officers and a report obtained from the Office of the Nevada Secretary of State regarding **Network Assurance, Inc.** (“Network Assurance”), showing that:
 - a. In August 2007, Network Assurance was incorporated in Nevada by Braach;

- b. Braach was identified as the company's sole director at the time of incorporation;
 - c. The company's registered agent's address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074.
11. Attachment 8 (pp. 220-224) includes Articles of Incorporation and a report obtained from the Office of the Nevada Secretary of State regarding **SecuratDat, Inc.** ("SecuratDat"), showing that:
- a. SecuratDat was incorporated by Nathan Sann in Nevada in July 2008;
 - b. Nathan Sann is the corporation's president, secretary, treasurer and sole director; and
 - c. The corporation's registered agent's address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074.
12. Attachment 9 (pp. 225-30) includes Articles of Incorporation and a report obtained from the Office of the Nevada Secretary of State regarding **Techmax Solutions, Inc.** ("Techmax"), showing that:
- a. Techmax was incorporated in Nevada in August 2007.
 - b. The corporation's current registered agent's address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074; and
 - c. Phyllis S. Tryon is the company's sole officer and director.
13. Attachment 10 (pp. 231-36) includes the first page of the Articles of Incorporation and a report regarding **Voice Mail Professionals, Inc.** ("Voice Mail Professionals" or "VMP"), obtained from the Nevada Secretary of State's office showing that:
- a. Voice Mail Professionals was incorporated in Nevada in May 2006;
 - b. The corporation's current registered agent's address is 2360 Corporate Circle, Suite 400, Henderson, NV 89074; and
 - c. Terry D. Lane is the company's president, secretary, treasurer and sole director.

Defendants' Websites

14. On December 5, 2011, I used a desktop computer and entered several domain names into an Internet browser, including americanevoice.com, foneright.com, and mytechmax.com.

I was redirected to login pages for American eVoice, Foneright, and Techmax, respectively. Attached are screen shots of those three webpages (Att. 11, pp. 237-39). I noted that the three login screens appeared substantially identical and that the name “connectmevoice” appeared in the URLs of americanevoice.com and foneright.com.

15. On December 5, 2011, I used a desktop computer and entered domain names myvoicemailprofessionals.com and myvoicemailsolutions.com into an Internet browser. I was redirected to the respective websites of Voice Mail Professionals and Voice Mail Services. I used Adobe Acrobat Pro© web capture software to create a .pdf copy of both of those websites, true and correct copies of which are attached (Atts. 12, pp. 240-49 and 13, pp. 250-58, respectively). I noted that the verbiage of these two websites is nearly identical, with the exception of differences in the listed toll-free contact telephone numbers and opt-out addresses, and certain typographical differences. Indeed both contain a “contact us” address of 2120 S. Reserve Street, Missoula, Montana, though with different box numbers.

Website Registrations

16. Attachment 14 (pp. 259-79) includes copies of documents produced by Domains by Proxy, LLC, in February 2012 in response to an FTC civil investigative demand (“CID”). These documents indicate that:
 - a. Steven V. Sann was the registered owner (Shopper IDs 4262773 and 26599141) of several domain names including americanevoice.com (created 1/17/2007), bibliologic.net (created 3/18/2008), and bibliologic.org (created 3/18/2008) (pp. [DBP1-5]); (Shopper ID 26599141) bibliologic.com (created 2/19/10), americahosting.com (created 3/17/2010), myamericanevoice.com (created 3/14/10), myvoicemailprofessionals.com (created 3/14/10), myvoicemailsolutions.com (created 3/14/10), and voicemailprof.com (created 3/4/2009);
 - b. The contact information for Steven Sann included an email address of nate@americamedia.com, and a mailing address of 1001 E Broadway, PMB #207, Missoula, MT; and

- c. The Shopper Contact Audit History for Shopper ID 26961027 shows an address of 2120 S. Reserve St., Missoula, MT and an email address of webmaster@emc-data.com.
17. Attachment 15 (pp. 280-307) includes copies of documents produced by GoDaddy.com LLC, (“GoDaddy”) in February 2012 in response to an FTC CID. These documents indicated that:
- a. Steven V. Sann was the primary contact (Shopper ID 634112) for several domain names, including emicamedia.com (created 10/23/03), voicemailprofessionals.com (created 7/25/06), americanevoice.com (created 1/17/07), bibliologic.net (created 3/18/08), bibliologic.org (created 3/18/08), mytechmax.com (created 2/10/09), voicemailprof.com (created 3/4/09), bibliologic.com (created 2/22/07), foneright.com (created 7/25/07), myamericanevoice.com (created 3/27/07), mynetworkassurance.com (created 10/9/07), myvoicemailprofessionals.com (created 3/27/07), myvoicemailsolutions.com (created 4/23/07), techmaxsolutions.com (created 10/9/07), emericahosting.com (created 3/17/10), securatdat.com (created 9/2/08); and hearyou2.com (created 9/2/08);
- i. In several instances, Steven Sann paid for private registration services for several of these websites (*see also* pp. 308-313);
- ii. Steven V. Sann registered these domain names using mailing addresses of 2120 S. Reserve Street, PMB 210, and 1001 E. Broadway, PMB 207, both in Missoula, MT 59801;
- iii. The email addresses steve@emicamedia.com, nate@emicamedia.com, and webmaster@emc-data.com are associated with the registration of these domain names; and
- iv. The registrant, technical, administrative and billing contact for the domain name securatdat.com is Nate Sann, using an email address of nate@emicamedia.com, and a mailing address of 2120 S. Reserve St., PMB 210, Missoula, MT.

- b. The email forwarding information for Shopper ID 634112 shows that email messages to adminreports@americamedia.com were forwarded to steve@americamedia.com; and messages to USBankAlerts@americamedia.com were forwarded to steve@america.com, rob@americamedia.com, and nate@americamedia.com (p. 306); and
- c. [Emicahosting.com](http://www.Emicahosting.com) provided web hosting for several alias domain names, including [mynetworkassurance.com](http://www.mynetworkassurance.com), [mytechmax.com](http://www.mytechmax.com), [hereyou2.com](http://www.hereyou2.com), [myamericanevoice.com](http://www.myamericanevoice.com), [myvoicemailservices.com](http://www.myvoicemailservices.com), and [tridatasystems.com](http://www.tridatasystems.com) (pp. 304-05). According to GoDaddy.com's support webpages, alias domains display the primary domain's website, but with a different domain name or URL (<http://help.godaddy.com/article/1216>).
18. Attachment 16 (pp. 308-13) includes copies of GoDaddy receipts indicating that Steven V. Sann paid the registration, renewal, and web hosting fees for several websites, including [americanevoice.com](http://www.americanevoice.com), [emicahosting.com](http://www.emicahosting.com), [myamericanevoice.com](http://www.myamericanevoice.com), [myvoicemailprofessionals.com](http://www.myvoicemailprofessionals.com), [myvoicemailservices.com](http://www.myvoicemailservices.com), and [bibliologic.com](http://www.bibliologic.com).
19. Attachment 17 (pp. 314-24) includes copies of GoDaddy receipts indicating that Nathan Sann paid registration, renewal, and web hosting fees for several websites, including [emicahosting.com](http://www.emicahosting.com), [voicemailprof.com](http://www.voicemailprof.com), [mytechmax.com](http://www.mytechmax.com), [americanevoice.com](http://www.americanevoice.com), [hearyou2.com](http://www.hearyou2.com), [techmaxsolutions.com](http://www.techmaxsolutions.com), [mynetworkassurance.com](http://www.mynetworkassurance.com), [foneright.com](http://www.foneright.com), and [securatdat.com](http://www.securatdat.com).
20. Attachment 18 (pp. 325-27) includes copies of GoDaddy receipts indicating that Robert M. Braach paid registration and renewal fees for several websites, including [bibliologic.net](http://www.bibliologic.net) and [bibliologic.org](http://www.bibliologic.org).

FCC Cramming Docket

21. On August 23, 2011, the Federal Communications Commission issued a Notice of Proposed Rule to “enable subscribers to detect, rectify, and prevent placement of unauthorized charges on their telephone bills; a practice known as cramming.”¹

¹ *In the Matter(s) of Empowering Consumers to Prevent and Detect Billing for Unauthorized Charges*

Attachment 19 (pp. 328-330) includes two sets of nearly identical comments filed by (1) American eVoice, signed by Terry D. Sann as President and (2) Voice Mail Services, signed by Steven V. Sann as President. Also attached is one page of a 17-page history report showing that these two sets of comments were filed with the FCC on October 24, 2011.

Billing Aggregator Records

22. On January 11, 2012, the FTC issued CIDs to three billing aggregators, Billing Services Group Limited (“BSG”), ILD Telecommunications, Inc., and Transaction Clearing LLC. These “billing aggregators” acted as middlemen between third party “service providers,” including the corporate defendants, and the local exchange carriers (“LECs”) that bill consumers monthly for their telephone service. The vendor-defendants (American eVoice, FoneRight, Global Voice Mail, HearYou2, Network Assurance, SecurDat, Techmax Solutions, and Voice Mail Professionals) forwarded consumers’ billing data to these aggregators. The aggregators combined (or “aggregated”) that billing data with other consumers’ data, including data from other third-party service providers. The aggregated data was then categorized by local telephone company or LEC, for example, Verizon, AT&T, and Frontier. The aggregators forwarded to each LEC all the billing data for that LEC’s consumers, and the LECs in turn placed the defendants’ third-party charges on the consumers’ telephone bills. Paragraphs 23 through 39 below describe documents that the FTC received from these three billing aggregators.

Billing Services Group Limited

23. BSG produced the following documents to the FTC on several dates in February through April 2012. BSG is the parent company of Enhanced Services Billing, Inc. (“ESBI”) and Billing Concepts, Inc. (“BCI”). Attachments 20 through 26 include true and correct copies of some of the documents received from BSG, ESBI, and BCI in response to the FTC’s demand.

(“Cramming”); *Consumer Information and Disclosure; Truth-in-Billing and Billing Format*, CG Docket Nos. 11-116 and 09-158, CC Docket No. 98-170, Notice of Proposed Rule, 76 Fed. Reg 52625 (Aug. 23, 2011).

American eVoice, Ltd.

24. Attachment 20 (pp. 331-72) includes contracts and forms related to BSG's provision of services to American eVoice ("AeV"), showing that:
- a. AeV entered into a contract with ESBI on or about April 30, 2008;
 - b. Steve Sann was the main contact for AeV;
 - c. Rob Braach ("Braach") was the "contract," accounting, and regulatory contact for AeV;
 - d. Nate Sann was the IT contact for AeV; and
 - e. Terry D. Sann signed agreements with BCI as President of AeV on or about March 3 and August 2, 2010.

FoneRight, Inc.

25. Attachment 21 (pp. 373-76) includes copies of selected pages from a contract between FoneRight, Inc. ("Foneright") and ESBI dated April 22, 2008. A complete copy of the contract is available to the Court upon request. It is substantially similar to the contract included in its entirety at Att. 20.

Network Assurance, Inc.

26. Attachment 22 (pp. 377-94) includes copies of the following contracts, forms, and correspondence related to BSG's provision of services to Network Assurance, Inc. ("Network Assurance"):
- a. A contract between Network Assurance and BCI, entered into on or about October 19, 2009, signed by Steven V. Sann as Manager of Network Assurance (pp. 377-86);
 - b. An amendment to an agreement between Network Assurance and ESBI, signed by Steven V. Sann on March 17, 2010 (pp. 387-88);
 - c. A "customer data form" listing Steve Sann as the main contact, Braach as the contract, accounting, and regulatory contact and Nate Sann as the IT contact (pp. 389);
 - d. A Verizon Action Plan for Network Assurance (pp. 390-92), on Network Assurance letterhead listing an address of 2120 S. Reserve Street, PMB 349, Missoula, MT 59801, signed by Braach on or about May 6, 2009, explaining the processes the

company used to reduce consumer complaints of unauthorized charges on consumers' telephone bills; and

e. An "application affidavit" dated June 2, 2010 (pp. 393-94), in which the company's president represents that the company "did not engage in any deceptive marketing practices," "do[es] not sign up customers for services and/or products the billed party did not affirmatively authorize," and that "charges are true and correct and accurately reflect proper charges legally owed by the end-user customer."

Techmax Solutions, Inc.

27. Attachment 23, (pp. 395-400) includes copies of selected pages from a contract between Techmax Solutions ("Techmax") and ESBI signed by the president of Techmax and dated August 21, 2008. A complete copy of the contract is available to the Court upon request. It is substantially similar to the contract included in its entirety at Att. 20. An addendum to the contract is also attached, dated September 4, 2008.

Voice Mail Professionals, Inc.

28. Attachment 24 (pp. 401-08) includes copies of the following information forms and an application affidavit for Voice Mail Professionals, Inc. ("VMP"):

- a. A SUB-CIC Information Form signed by Terry Lane as President of VMP on or about April 23, 2008 (pp. 401-05);
- b. A notarized Billing and Collection Sub-CIC Release of Information and Records Authorization signed by Terry Lane as president of VMP on or about April 23, 2008 (p. 406); and
- c. An affidavit executed by Terry Lane as VMP president (pp. 407-08) and dated April 23, 2008, in which Lane claims that the company "did not engage in any deceptive marketing practices," "did not use any sweepstakes, prize entry forms, contest forms, or other inducements to authorize the billing of charges," and that the "charges are true and correct and accurately reflect proper charges legally owed by the end-user customer."

Global Voice Mail, Ltd., d.b.a. Voice Mail Services, Ltd.

29. Attachment 25 (pp. 409-34) includes copies of the following copies of contracts and contract addenda, amendments, and attachments, correspondence, and forms related to BSG's provision of services to Voice Mail Services, Ltd ("VMS"):
- a. A contract between VMS and BCI, effective on January 10, 2006, signed by Steven V. Sann, as president (pp. 409-17);
 - b. An addendum to an "advance payment and security agreement" between VMS and ESBI, dated August 10, 2006, and signed by Steven V. Sann as president (pp. 418-21);
 - c. An August 23, 2006, letter from Steve Sann, owner of VMS, to Customer Accounting at BSG, providing bank account information for funds transfers to VMS accounts (p. 422);
 - d. An amendment to an agreement between VMS and ESBI, dated February 4, 2010, signed by Steven Sann as president (pp. 423-24);
 - e. An attachment to a software license agreement between VMS (with an address of 2120 S. Reserve St., PMB 210, Missoula, MT 59801) and BCI, effective March 4, 2010, signed by Steve Sann, manager on January 28, 2010 (pp. 425-27);
 - f. A "customer service guideline worksheet" apparently completed by Steve Sann, providing information on VMS' product sales and customer service practices (p. 428-33); and
 - g. A customer data form listing Steve Sann as the main contact, Rob Braach as contract, accounting and regulatory contact, and Nate Sann as IT contact (p. 434).

BSG Email Communications

30. Attachment 26 (pp. 435-501) includes copies of the following email and letter communications between BSG employees and Steven Sann, Nate Sann, and Robert Braach, regarding (1) the individuals responsible for the operation and control of the vendor-defendants and (2) complaints about unauthorized charges passed by the vendor-defendants to the billing aggregator for eventual posting on consumers' telephone bills:
- a. Control of Corporate Defendants

- i. In a January 16, 2009, email exchange (p. 436), Steven Sann stated that he was the representative for VMS and SecurDat and that “we are pulling all our billing processing and regulatory back in house (Montana)”;
 - ii. In a February 5, 2010, email exchange (p. 439), Robert Braach states “each company has signed a management agreement with Emerica Media giving Steve management and contract authority as necessary;”
 - iii. In a February 17, 2009, email exchange (p. 443), Lee Liatsis stated that Steve Sann was the main contact for Network Assurance, and provided BSG with an attached Network Assurance contact list showing Braach as the contract, accounting, and regulatory contact and Nathan Sann as the MIS contact;
 - iv. In a June 25, 2009, email exchange (p. 445), Steven Sann, representing Emerica, advised BSG to add Nate Sann and Robert Braach to BSG’s emails, as they “process our billing”; and
 - v. In an October 9, 2009, email exchange with BSG (p. 447), Braach reports that Steve Sann is an “authorized signer” for VMS, and has management authority for AeV and Network Assurance.
- b. Complaints of Unauthorized Billing and Defendants’ Responses
- i. An April 11, 2008, letter (p. 449) from BSG to Steven Sann indicating that BSG was implementing new procedures for monitoring client performance indicators and asking for detailed information about VMS’s transactions;
 - ii. In an April 29, 2009, email exchange (p. 452), BSG advised Robert Braach and Steve Sann that Network Assurance had exceeded Verizon’s complaint threshold in March 2009 and that Verizon had requested an “action plan” for that company;
 - iii. In a mid-July 2009 email exchange (p. 454), BSG advised Braach that there is a “big spike” in cramming complaints for American eVoice;

- iv. In a late July 2009 email exchange (p. 456), BSG advised Braach that effective August 1, 2009, BSG would not accept new billings from American eVoice, Network Assurance, and Voicemail Services, absent revised validation methods;
- v. In an August 2009 email exchange (p. 464), BSG rejected the defendants' LEC-requested "action plans" for AeV and VMS because they were verbatim. BSG advised that "if these are two different companies, you do not really want to provide the EXACT same response unless they are indeed related. AT&T will see they are mirror images and link the companies together." Braach responded that he would "revise one of the letters," which he did. He subsequently emailed the revised letter to BSG on August 25, 2009 (pp. 458-65);
- vi. An internal BSG email dated September 8, 2009 (p. 469), with an attached letter from Verizon indicating that American eVoice had exceeded cramming complaint level thresholds for May and June 2009;
- vii. A September 20, 2009, internal BSG email (p. 473) states that VMS and Network Assurance were added to the "SE region" "no new billing table";
- viii. Email exchanges in November and December 2009 (pp. 477-80) indicate that Steve Sann and Braach attempted to substitute text-to-voice, email and call forwarding services for the voice mail services that their companies, AeV, VMS, and Network Assurance, had been billing consumers;
- ix. An email from BSG to Steven Sann dated December 7, 2009 (p. 481), informing Sann that AT&T was terminating billing for VMS in AT&T's southeast region because VMS's "complaint threshold continued to remain above the AT&T complaint threshold of 50 complaints per month";
- x. In a January and February 2010 email exchange (pp. 483-87), BSG advises Steve Sann and Braach that contrary to expected practice, the defendants were

- assessing charges for services to end-user telephone numbers that had previously been the subject of charge-backs, credits, write-offs and disputes;
- xi. In a mid-August 2010 email exchange (p. 488-93), BSG asks Steve Sann and Braach to explain how VMS and Network Assurance managed to assess charges for services to the office telephone numbers of Frontier, a LEC, which had had those particular telephone numbers since 1997. In late August 2010, BSG advised Braach and Sann that Frontier “took a stance that all billing by your company is suspect, as Frontier, the authorized owner on the account would not have provided express authorization in order to be billed for services;”
 - xii. In a March 9, 2011, letter from Network Assurance to BSG (p. 494), Steven Sann explains what the company was purportedly doing to reduce complaints of unauthorized charges;
 - xiii. In a May 31, 2011, letter from AeV to BSG (p. 495), Terry D. Sann explains what the company is doing to reduce complaints of unauthorized charges;
 - xiv. In an August 15, 2011, letter to Steve Sann (p. 496), BSG advises that ESBI, its subsidiary, has been named as a defendant in a class action lawsuit (related to the vendor-defendants’ unauthorized billing practices) and is requesting “evidence that the charges in question were accepted and authorized by the party charged”; and
 - xv. In an October 2011 email exchange (pp. 497-501), Braach indicated that he would be available to discuss with defense counsel in the class action the processes that were in place when consumers were billed.

ILD Telecommunications, Inc.

- 31. ILD produced the following documents to the FTC in April 2012. Attachments 27 through 29 include true and correct copies of some of the documents received from ILD in response to the FTC’s demand.

American eVoice, Ltd.

32. Attachment 27 (pp. 502-19) includes copies of the following documents related to ILD's provision of services to AeV.
- a. A contract between AeV and ILD Telecommunications, Inc. ("ILD"), dated February 12, 2007 (pp. 504-15);
 - b. A copy of an email from Braach to ILD attaching a "customer contact data form" for AeV, listing Terry Sann as the company's president and public relations contact, Nathan Sann as the company's IT manager, and Rob Braach as the regulatory manager (pp. 516-17);
 - c. A March 9, 2009, email to ILD from an Emerica Media employee indicating that he was the customer service contact for American eVoice, Voice Mail Professionals, and FoneRight (p. 519).

FoneRight, Inc.

33. Attachment 28 (pp. 520-53) includes copies of the following documents related to ILD's provision of services to FoneRight:
- a. Copies of selected pages from the contract between FoneRight and ILD, dated July 31, 2007. A complete copy of the contract is available to the Court upon request. It is substantially similar to the contract included in its entirety at Att. 27 (pp. 520-23);
 - b. An ILD contact data form for FoneRight listing Rob Braach as the company's regulatory manager and Nathan Sann as the company's IT manager (pp. 524-25);
 - c. An email exchange dated May 6, 2009 (p. 526), between ILD and Steven Sann in which ILD informs Sann that Embarq will not allow any new billing for voice mail products, and Sann responds that he "will take care of it;"
 - d. An email exchange in mid-May 2009 among ILD, Braach, Steven Sann, and others (pp. 527-31), in which ILD informs Sann that because of irregularities involving letters of authorization ("LOAs"), ILD would no longer process certain billed telephone numbers ("BTNs") from FoneRight, American eVoice, and VMP. In a subsequent email (p. 528), Braach indicated that "SS [Steven Sann] would like to know your thots [sic] on porting these numbers over to VMS at BSG";

- e. Three substantially similar letters (pp. 532-34) dated May 20, June 17, and July 28, 2009, from ILD to FoneRight regarding ILD's concern with FoneRight's recurring "inquiry and credit levels," which ILD believes are "in excess of acceptable thresholds." In this context, I believe that "inquiry and credit levels" refers to the number of billed parties who inquired into and disputed FoneRight charges that appeared on their telephone bills;
- f. Email messages from FoneRight to ILD (pp. 535-39), each attaching a letter responding to ILD's letters (*see* para. 33(c), above) regarding FoneRight's excessive inquiry and credit levels:
 - i. In a June 2, 2009, letter, Braach explains that, among other things, to "minimize complaints," FoneRight "reduced the number of new sales in excess of 25%" and that "further reductions in complaints" would result from the "forced cancellation of about 5000 records due to some matching criteria ILD applied;" and
 - ii. In a June 25, 2009, letter, Braach explains that, among other things, the company will further "reduce the number of new sales by 50% from May 2009 levels;"
- g. An early June 2009 email exchange among Braach, Steve Sann, and ILD (pp. 540-42), in which ILD indicated that it had suspended billing on behalf of VMP and FoneRight because they had failed to submit cramming reports as required;
- h. An early June 2009 email exchange among ILD, Braach, and Sann (pp. 543-44) in which ILD informs them that FoneRight was "out of compliance for inquiry and complaint thresholds" for April 2009, that ILD had requested an action plan, and that Fone Right had failed to deliver the action plan as requested;
- i. An August 18, 2009, letter (p. 545) from ILD advising FoneRight that ILD will immediately stop billing new customers and "will grant [FoneRight] 90 days to completely transition the billing to another company;"

- j. An email exchange from late September 2009 among ILD, Braach, and others (pp. 546-50), in which ILD informs Braach that FoneRight had exceeded Verizon's cramming complaint threshold in August 2009 and requests an action plan. In the exchange, ILD also requests LOAs for two consumer complainants, which FoneRight attached; and
- k. An October 2, 2009, letter from FoneRight to ILD (pp. 551-53) in which Braach again responds to ILD's concerns about excessive inquiries and credits.

Voice Mail Professionals, Inc.

- 34. Attachment 29 (pp. 554-71) includes copies of the following documents related to ILD's provision of services to VMP:
 - a. Copies of selected pages from the contract between VMP and ILD, signed by Terry Lane on July 27, 2006 (pp. 554-57). A complete copy of the contract is available to the Court upon request. It is substantially similar to the contract included in its entirety at Att. 27;
 - b. An ILD contact data form for VMP listing Terry Lane as VMP's President, Rob Braach as the company's regulatory manager, and Nathan Sann as the company's IT manager (pp. 558-59);
 - c. An August 20, 2009, letter from ILD to Terry Lane of VMP regarding ILD's concern with VMP's recurring "inquiry and credit levels" which ILD believes "exceeded acceptable thresholds" (p. 560);
 - d. Two email messages, dated August 27, 2009, and September 24, 2009, respectively, from Braach to ILD, each attaching letters from Terry Lane as President of VMP, responding to ILD's letter (see para. 34(c) above) regarding VMP's excessive inquiry and credit levels (pp. 561-65); and
 - e. An email exchange from late September to early October 2009 between Braach, ILD, and a representative of the Missouri National Guard in which the representative of the National Guard attempts to get credits for unauthorized charges to National Guard telephone lines (pp. 566-71).

Transaction Clearing LLC

35. Transaction Clearing LLC (“TCLLC”) produced the following documents to the FTC in January through April 2012. Attachments 30 through 32 include true and correct copies of some of the documents received from TCLLC in response to the FTC’s CID.

Contracts

36. Attachment 30 (p. 572-621) includes copies of the following documents related to TCLLC’s provision of services to FoneRight, HearYou2, SecurDat, Inc., Techmax, VMP and Emerica (in the case of exhibits to the referenced contracts, I have included only Exhibit F):

- a. The contract between FoneRight and TCLLC, dated May 28, 2009, and showing (at Exhibit F) that FoneRight used the address 2120 S. Reserve St., PMB 210, Missoula, MT (pp. 574-97);
- b. Selected pages of the contract between HearYou2 and TCLLC, effective October 18, 2010, showing that HearYou2 used the address 2120 S. Reserve St., PMB 210, Missoula, MT (pp. 598-602). A complete copy of this and all of the other contracts mentioned in this section are available to the Court upon request. They are all substantially similar to the contract described in paragraph 36(a);
- c. Correspondence dated June 18, 2011, to TCLLC from the President of HearYou2, attaching a copy of an “Assignment” of all “right, title, and interest in” HearYou2 to Steve V. Sann (pp. 603-04);
- d. A client data sheet, signed by Steve V. Sann on August 5, 2011, listing Steven V. Sann as president of HearYou2 (pp. 605-06);
- e. Selected pages of the contract between SecurDat and TCLLC, effective July 27, 2009, signed by Nathan Sann as President, and showing that SecurDat used the address 2120 S. Reserve St., PMB 210, Missoula, MT (pp. 607-11);
- f. Selected pages of the contract between Techmax and TCLLC, effective May 15, 2009, and showing that Techmax used the address 2120 S. Reserve St., PMB 210, Missoula, MT, and the email address steve@americamedia.com (pp. 612-14);

- g. Selected pages of the contract between VMP and TCLLC, effective June 3, 2009, signed by Terry Lane on February 11, 2011, and showing that VMP used the address 2120 S. Reserve St., PMB 210, Missoula, MT 59801 (pp. 615-18); and
- h. A “mutual nondisclosure agreement” between Emerica and TCLCC, signed by Steve V. Sann, President of Emerica, on June 24, 2009, and listing Emerica’s address as 2120 S. Reserve St., PMB 210, Missoula, MT (pp. 619-21).

TCLLC Email Communications

- 37. Attachment 31 (pp. 622-42) includes copies of various email communications showing that the individual defendants had authority and control over the corporate defendants:
 - a. An April 2009 email exchange (p. 623) between TCLCC and Braach in which Braach identifies himself as TechMax’s “CFO;”
 - b. February 2010 email exchange (p. 625) between TCLCC and Emerica employee regarding marketing materials from Techmax, HearYou2, VMP, FoneRight and SecurDat;
 - c. May 2010 email exchanges between TCLCC and Steve Sann of Emerica (pp. 626-30) regarding banking information for FoneRight, VMP, and SecurDat, with attached “customer banking information forms” for VMP (signed by Terry Sann) and SecurDat (signed by Nathan Sann);
 - d. An email dated July 20, 2010, from Braach to TCLCC indicating that regulatory matters should be directed to him, with a copy provided to Steven Sann (p. 631).
 - e. An August 8, 2011, email from an Emerica employee providing an assignment and other paperwork to transition ownership of HearYou2 to Steven V. Sann, all of which were signed by Steven Sann (pp. 632-36);
 - f. A November 3, 2011, email (p. 637) from an Emerica Media employee to TCLCC reporting on cramming complaints for HearYou2, SecurDat, VMP, FoneRight, and Techmax.

- g. Several email exchanges in late 2011 to and from Steven Sann and Braach regarding TCLLC's hold on the reserve funds it retained in the name of Techmax, VMP and SecurDat (pp. 638-42).
38. Attachment 32 (pp. 643-694) includes copies of the following email and letter communications between TCLLC employees and Steven Sann, Nate Sann, and Robert Braach, regarding complaints about unauthorized charges passed by the vendor-defendants to the billing aggregator for eventual posting on consumers telephone bills:
- a. Several email messages dated in April 2010 (pp. 643-54) from Emerica attaching four substantially similar letters, one each for TechMax, SecurDat (signed by Nathan Sann), FoneRight, and VMP (signed by Terry Lane) describing the companies' validation procedures and representing, in each case, that the companies would "submit . . . for billing and collection only true and correct charges properly authorized by End Users . . . obtain the End User's clear and explicit consent to purchase the services offered . . . operate in a manner that precludes cramming;"
 - b. A September 22, 2010, email from TCLLC to Steve Sann and Braach (pp. 655-56) reporting AT&T's concerns about "inquiries" and stating that "immediate action needs to be taken to reduce the inquiry level" for Techmax billings "to avoid suspension and possible termination. . . . We are asking that the marketing for these companies stop until further notice;"
 - c. A December 28, 2010, email exchange between TCLLC and Emerica (pp. 657-59) regarding AT&T's requirement that TCLLC "perform a complete and comprehensive audit to ensure compliance with all AT&T amendments" by third-party service providers, including the relevant vendor-defendant;
 - d. A late December 2010 email from TCLLC to Steve Sann, Nathan Sann, and Braach advising that Techmax exceeded Frontier's cramming complaint thresholds during December 2010 and demanding an action plan to address it (p. 660);
 - e. A January 10, 2011, email from Techmax to TCLLC attaching an action plan for Techmax (pp. 661-62);

- f. A January 17, 2011, email from TCLLC to Steve Sann and Braach advising that Techmax exceeded Frontier's cramming complaint thresholds in late December 2012 and early January 2011 (pp. 663-64);
- g. A February 16, 2011, email exchange between TCLLC and Braach regarding the differences between vendor-defendant Techmax's credit (refund) policy and that of TCLLC (pp. 665-66);
- h. A February and March 2011 email exchange among TCLLC employees regarding the negative cumulative settlement amounts in TCLLC's accounts related to HearYou2, SecurDat, VMP, FoneRight and Techmax (pp. 667-68);
- i. A March 2011 email from TCLLC to Steve Sann and Braach advising that Techmax, FoneRight, and HearYou2 exceeded Frontier's cramming-related complaint thresholds in January and February 2011 (pp. 669-75);
- j. April emails from Emerica to TCLLC attaching "action plans" for Techmax, HearYou2 (signed by Steven Sann), and FoneRight (pp. 676-80);
- k. June 2011 emails from TCLLC to Braach and Steven Sann advising that FoneRight, HearYou2, Techmax, VMP and SecurDat each exceeded Frontier's cramming related complaint thresholds for all or part of the period from March through June of 2011 (pp. 681-85);
- l. A June 2011 email exchange between Braach, Steven Sann and TCLLC (p. 686) in which TCLLC explains that due to a high negative balance in the FoneRight account, TCLLC will not accept any additional charge records (billings) from FoneRight. In response, Braach asks "will it be permissible to move these records to Techmax?";
- m. A June 29, 2011, email from TCLLC to Braach and Steven Sann advising that Frontier will not accept additional "charge records" (billings) from Techmax, FoneRight or HearYou2 (p. 687);
- n. A July 26 email from TCLLC to Steven Sann and Braach advising that TCLLC is suspending billing and collection activity for all Techmax charges in all AT&T regions because of cramming activity (pp. 688-89);
- o. An August 1, 2011, email from TCLLC to Steven Sann and Braach advising that TCLLC suspended all "processing, billing and collection activity" for Techmax

because of excessive cramming related customer complaints, and is placing a hold on that company's revenue (p. 690); and

p. A December 9, 2011, email from TCLLC to Steven Sann, Braach, and Terry Sann advising that TCLLC "will no longer accept credit records from your company," which, according to the email, refers to Techmax, FoneRight, VMP, SecurDat and HearYou2 (p. 691).

39. Attachment 32 also includes samples of letters of authorization ("LOAs") that the vendor-defendants offered to TCLLC as proof of consumers' authorization for disputed charges in response to consumers' complaints that the charges were not authorized (pp. 692-94).

Total Defendant-Generated Revenues

40. Pursuant to the FTC's CID, the billing aggregators BSG, ILD, and TCLLC provided summary data indicating the amount of revenue generated by the six vendor-defendants' charges assessed to consumers' telephone bills, as well as the net revenues derived from those charges after deductions for various fees, credits, rejected transactions, and other assessments.
41. Attachment 33 (pp. 695-713) includes a summary of the three billing aggregators' data showing that from 2008 through 2012, the total revenue derived from the vendor-defendants' charges to consumers' telephone bills was more than \$70 million and the net revenue was more than \$26.5 million. This summary was derived as follows:
- a. ILD provided reports, titled "Recap Weekly Settlement Report," for VMP, American eVoice, and FoneRight, separately for each vendor for each year from 2008 through 2012. To arrive at the gross revenue figure for these three vendor-defendants, we aggregated the amounts identified as "total revenue billed" for each calendar year report for each vendor. For example, for VMP the total revenue is $\$8,611,661.45 = (\$4,507,109.05 + \$4,061,780.45 + 42,771.95)$. To arrive at the net revenue, we added the "net due" figures for each calendar year report for each vendor. For VMP, that figure is $\$2,542,351.48 = (\$1,129,463.76 + \$1,070,264.36 + \$316,379.07 +$

\$26,119.64 + \$124.65). Attachment 33 includes true and correct copies of those reports.

b. BSG provided revenue reports for AeV, Network Assurance and VMS, showing “reconciled revenue,” which we interpret to mean total revenues, and “paid amount,” which we interpret to mean net revenues. For example, AeV’s total revenues via ESBI billings were \$13,883,900.55 and its net revenues from BSG were \$6,326,159.39.

Attachment 33 includes true and correct copies of those reports.

c. TCLLC provided a spreadsheet listing every transaction, both charges and credits, that TCLLC processed on behalf of Techmax, FoneRight, SecurDat and HearYou2, running to 4,442 pages. To arrive at the total revenue figures, we sorted the spreadsheet by vendor and first aggregated all the “charges” for each vendor to arrive at the total revenue for each vendor. We then subtracted from the total revenue amount all “credits” for each vendor, to arrive at the net revenues for that vendor. The results of those calculations are included on Attachment 33. The complete TCLCC spreadsheet is available to the Court upon request.

ConnectMe, LLC

42. On June 4, 2012, the FTC issued a CID to ConnectMe, LLC, a telecommunications company that contracted with Emerica to provide voice mail services that defendants claimed consumers purchased and for which consumers were billed. On or about June 5, 2012, ConnectMe provided the FTC with requested documents and information. True and correct copies of some of these documents are included at Attachment 34 (pp. 714-36), including:

- a. The FTC’s CID specifications;
- b. A four-page written response to specific information requests;
- c. A services agreement between Emerica and ConnectMe dated February 24, 2011, and signed by Steven V. Sann; and
- d. A spreadsheet titled Seller end-user accounts by month.

43. On October 15, 2012, I had a telephone conversation with Scott Seltzer, the president of ConnectMe, regarding the spreadsheet identified at Paragraph 42.d. Mr. Seltzer explained that this spreadsheet represents the number of end-user (consumer) accounts in existence each month from January 2009 through March 2011. Mr. Seltzer explained that an “active user” denotes an account that was “activated,” was not deactivated, and continued to be accessible by the end user. Mr. Seltzer advised that in some months there were no new account activations and thus, the number of “active users” remained unchanged. For example, there were 119,793 active users from May 2011 through August 2011.
44. Mr. Seltzer further explained that the “users accessing accounts” column denotes the number of users who accessed their account in the specified month. For example, in February 2009, 15 people accessed their accounts. In June 2009, 26 people accessed their accounts. He advised that the “users with multiple access” denotes accounts that were accessed more than once.
45. Mr. Seltzer explained that ConnectMe based its billing rate for the Emerica program on the projected aggregate minute usage of all the Emerica accounts. Mr. Seltzer explained that at the time ConnectMe entered into its contract with Emerica, Emerica was clear that this would be a low usage program. Indeed, December 2009 was the month when the greatest number of end-users accessed their accounts – a total of 34. In the aggregate, it appears that 607 end-users accessed their accounts during the period when the accounts were active.

Assets and Accounts

46. In response to an FTC CID issued in June 2012, US Bank National Association (“US Bank”) produced banking records for several of defendants’ bank accounts, including the following accounts, identified by name and the last four digits of the respective account number:
 - a. Acct. 3847 -- American Evoice Ltd.
 - b. Acct. 1171 -- Foneright, Inc.
 - c. Acct. 7809 -- Global Voice Mail, Ltd.

- d. Acct. 1813 -- Network Assurance, Inc.
 - e. Acct. 1805 -- Techmax Solutions, Inc.
 - f. Acct. 3839 -- Voice Mail Professionals, Inc.
 - g. Acct. 5789 -- Emerica Media Corp.
 - h. Acct. 7337 -- Emerica Media Corp.
 - i. Acct. 8355 -- Tri Data Systems, Inc.
 - j. Acct. 8322 -- Bibliologic Ltd.
47. Attachment 35 (pp. 737-68) includes copies of the signature cards for each of these accounts. With the exception of the Tri Data Systems, Inc., account, either Steven V. Sann or Nathan Sann, or both, are signatories on these accounts. The records from US Bank do not include the signed back of the signature card for Bibliologic Ltd.
48. I reviewed the banking records produced by US Bank, which covered the time period from January 2008 through April 2012. I determined that funds derived from the product service charges that were assessed to consumers' telephone bills by the billing aggregators (BSG Clearing Solutions, Enhanced Services Billing, Inc., Billing Concepts, Inc., Transaction Clearing LLC, and ILD Telecommunications, Inc.) on behalf of the vendor-defendants (American Evoice, Foneright, Global Voice Mail, Network Assurance, Techmax Solutions, and Voice Mail Professionals) were deposited into US Bank accounts established for these six vendor-defendants. Attachment 36 (pp. 769-83) includes copies of a sample of these six vendor-defendants' US Bank statements showing how the aggregator deposits into the corporate defendants' US Bank accounts are described. Complete copies of these bank records are available to the Court upon request.
49. Attachment 37 (pp. 784-800) includes copies of a sample of refund checks issued from the VMS, Network Assurance, and Techmax Solutions US Bank accounts ending in 7809, 1813, and 1805, respectively. These refund checks were issued to entities that seem unlikely online purchasers of voice mail and fax services, including an automobile dealership, home heating oil company, Union Pacific Railroad, government agencies (including the General Services Administration for billing to the IRS in Atlanta, Georgia),

the University of Indianapolis, medical facilities, and others. Nearly all of these refund checks were apparently signed by Nathan Sann. Complete copies of the refund checks written on these two accounts are available to the Court upon request.

50. I calculated the total deposits into the six vendor-defendants' accounts by the billing aggregators identified above. Attachment 38 (p. 801) summarizes the billing aggregator deposits into the corporate vendor-defendants' US Bank accounts, by date and amount, for the period from January 2008 through April 2012, totaling \$21,449,910.99. Attachment 38 also shows the amount transferred from the six corporate vendor-defendant accounts to the two US Bank Emerica Media Corporation accounts, ending in 5789 and 7337, during that same time period – a total of \$22,918,632.55.
51. Attachment 39 (pp. 802-25) includes a sample of the six corporate vendor-defendants' US Bank statements showing how these transfers to the Emerica Media accounts are described. Also included is a sample page from the Emerica Media account ending in 7337, showing deposits of \$10,000 from the VMP account ending in 3839, \$65,000 from the Network Assurance account ending in 1813, \$175,000 from the AeV account ending in 3847, \$250,000 from the Global Voice Mail account ending in 7809, and \$40,000 from the Foneright account ending in 1171. Complete copies of these bank records are available to the Court upon request.
52. The US Bank account records for the VMP account ending in 3839 show regular monthly payments to Terry Lane (March 2008 through October 2009) and Terry D. Sann thereafter, often with memo note that the payment is for a particular "pay period." From March 2008 through November 2010, Ms. Lane/Sann received monthly payments from the VMP account ending in 3839 ranging in amounts from \$2,837 to \$3,373, for a total of approximately \$91,000. Attachment 40 (pp. 826-29) consists of a sample of pages from the VMP account showing these payments.
53. I reviewed the US Bank account records produced for the two Emerica Media accounts, particularly transfers or payments to defendant Steven V. Sann. I determined that \$4.34 million was transferred from the Emerica Media account ending in 7337 to Steven Sann's

personal account ending in 1045 in the period from August 2009 through June 2012. In addition, from March 2010 through March 2012, approximately \$297,000 was transferred from Emerica Media account ending in 7337 to Steven Sann's personal account ending in 7212. I also determined that from June 2008 through February 2012, approximately \$1.768 million was paid out to Steven Sann by check or by transfer to accounts in his name from the Emerica Media account ending in 5789. Attachment 41 (pp. 830-33) includes three spreadsheets I prepared that summarize these transfers by date and amount. Complete bank records evidencing these transfers or payments are available to the Court upon request.

54. The Emerica Media bank account records also show that from December 2009 through December 2011, \$1.788 million was transferred or paid to Tri Data Systems, Inc., from the Emerica Media account ending in 5789. According to the US Bank account opening documents, Tri Data Systems, Inc. ("Tri Data"), was incorporated in June 2009, is in the "telephone data systems" business, and is owned by Robert Braach. Braach is also one of two signatories on the Company's account ending in 8355. Attachment 42 (pp. 834-40) includes true and correct copies of select account opening documents obtained from US Bank, as well as a document I prepared to summarize the payments and transfers from the Emerica Media account to the Tri Data Systems account, by date and amount. Complete copies of the bank records evidencing these transfers are available to the Court upon request.
55. On January 13, 2010, a check for \$927,000 was written on the Tri Data account ending in 8355 to Steven Sann, and was deposited into Steven Sann's personal account ending in 1045. True and correct copies of the check for \$927,000, as well as the deposit slip showing that the check was deposited into Sann's personal account, are attached (Attachment 43, pp. 841-42).
56. I reviewed the US Bank account records for Bibliologic Ltd., account ending in 8322, dated from December 2009, when the account was opened, through April 2012. In that time period, three large checks from Emerica Media totaling \$1.35 million were deposited

into the Bibliologic account. Attachment 44 (pp. 843-45) includes true and correct copies of those three checks. From there, \$750,000 was transferred to a Charles Schwab account opened by Steven Sann in Bibliologic's name (see Att. 46, below), \$300,000 was transferred back to the Emerica Media account ending in 5789, and another \$100,000 was transferred to the Emerica Media account ending in 7337. Attachment 45 (pp. 846-48) includes copies of two pages from the Bibliologic account statements and a check made payable to Charles Schwab & Company, showing these transfers.

57. Attachment 46, (pp. 849-62) includes true and correct copies of select documents from Charles Schwab & Company, produced to the FTC in response to a CID. These documents show the opening of a Charles Schwab investment account in the name of Bibliologic, using the \$750,000 check paid out of the Bibliologic account. In addition, Attachment 46 includes copies of account statements from the Charles Schwab Bibliologic account showing wire transfers made from the Bibliologic investment account to: Missoula, Montana attorney Michael J. Sherwood (\$125,000); the New York City law firm of Olshan, Grundman, Frome, Rosenzweig and Wolosky LLC (\$100,000); the Missoula, Montana law firm of Worden Thane (\$75,000); the Indianapolis, Indiana Nice Law Firm (\$50,000); and the Missoula, Montana law firm of Datsopoulos, MacDonald and Lind (\$75,000), all authorized by Steven Sann. The letters of authorization all indicate that Steven Sann was the final beneficiary.
58. Attachment 47 (pp. 863-67) includes true and correct copies of checks written on the Bibliologic U.S. Bank account ending in 8322 to various entities that do not appear to relate to any charitable purpose, including checks to an individual for babysitting and to an automobile dealership.
59. Attachment 48 (pp. 868-70), consists of records provided by RBC Capital Markets LLC in response to a FTC CID issued in August 2012. Specifically, Attachment 49 includes a true and correct copy of an S.G. Long and Company account opening document setting up a "simplified employee pension account" for Terry Sann as an apparent employee of

Emerica Media, Inc., through RBC Capital Markets LLC. Also attached are select pages from Ms. Sann's RBC Capital Markets July 2012 account statement.

60. In May 2010, Steven Sann purchased 94 acres of rural land in Missoula County, Montana, with a legal description of S17, T15 N, R14W, C.O.S. 6245, Parcel 2D. In September 2010, Steven Sann obtained approval from the Missoula County Commission to separate from that property, three new parcels of land in order to transfer them to his wife, Terry Sann, his son, Nathan Sann, and his daughter, Rachel Pheffer. On or about December 29, 2010, Steven Sann quitclaimed the property to Bibliologic. Attachment 49 (pp. 871-76) includes true and correct copies of the warranty deed for Steven Sann's original purchase of the property; a letter to Steven Sann from the Missoula County Commissioners approving the family transfer of the three new parcels; and a quit claim deed showing the transfer of the property from Steven Sann to Bibliologic.

Consumer Complaints

61. On or about September 19, 2012, I searched the FTC's central consumer protection complaint database, Consumer Sentinel. Consumer Sentinel includes consumer complaints mailed to the Commission, entered on the Commission's Web site (www.ftc.gov), and telephoned to the Commission (877-FTC-HELP). The Sentinel database also includes complaints forwarded by a number of other law enforcement authorities and consumer protection organizations. I searched the Sentinel database for complaints containing any one of the following company names: American eVoice, Foneright, HearYou2.com, Network Assurance, SecurDat, Techmax Solutions, Voice Mail Professionals, and Voice Mail Services. I searched for these complaints by entering each company name in the company name field. By conducting these searches, I found approximately 225 non-duplicative complaints concerning these individual companies. Attachment 50 (pp. 877-84) is a spreadsheet that includes the following information for each relevant Sentinel complaint located: reference number; complaint date (where available); complainant's surname, city and state; and the complained of company. Copies of the complete complaint records are available to the Court upon request.

62. I also reviewed approximately 125 complaints that were received by the Federal Communications Commission (“FCC”) and forwarded to staff at the Federal Trade Commission. These complaint records are also available to the Court upon request. The Sentinel and FCC complaints are of a similar nature. Consumers typically complain that their telephone bill included a charge from one of the vendor-defendant companies for voice mail, fax or other services that the consumer did not authorize, want, or approve. Many consumers explained that they had existing voice mail systems and had no need for the voice mail service for which they were billed. In some cases, consumers report that they contacted the vendor-defendants to complain and were told that they, the consumer, had authorized the service through a website, variously referred to as lookhereforjobs.com, freegift.com, mysweepstakes.com or usprizedraw.com. Some consumers report that the vendor-defendants’ customer service personnel told them that the authorization for the charge was verified when the consumer provided specific personal information, such as the consumer’s email address or mother’s maiden name; however, the information that the customer service representative referred to was often incorrect. In several cases, the consumers make clear from their circumstances that they did not initiate any action that would result in these charges (e.g., out of the country at the time of the charge, customer service had incorrect answer to a “security question” answer, charge appears on a corporate account, etc.).
63. In its CIDs to billing aggregators BSG, ILD, and TCLLC, the FTC requested copies of all communications relating to the vendor-defendants between the Company and any third party, including communications with any government agency, local exchange carrier, Better Business Bureau, consumer, call center, or other entity or individual, for the period from January 2008 through March 2012. The billing aggregators responded as follows (all of these records are available to the Court upon request):
- a. BSG produced over 2,200 email messages and copies of scanned correspondence. I reviewed twenty-five of these communications, selected randomly, each of which

was a request that a vendor-defendant's charges no longer be assessed and/or that paid charges be credited back to the billed telephone number;

b. ILD produced 1,182 pages of communications from state offices of Attorneys General, state public utility commissions, Better Business Bureau offices, and the Federal Communications Commission, each communication forwarding a complaint from a consumer or other entity claiming that a vendor-defendant's charges were applied to their telephone bill in error, requesting that further charges cease, and/or requesting a refund or credit for charges previously paid; and

c. TCLLC produced three sets of correspondence disputing vendor-defendant charges, requesting no further charges, and/or seeking credits or refunds for charges previously paid:

- i. Customer complaints – 149 pages of communications;
- ii. LEC complaints – 43 pages of communications; and
- iii. Regulatory complaints – 130 pages of communications.

Government Actions

64. In July 2011, the Vermont Office of Attorney General entered into an Assurance of Discontinuance with Voice Mail Services, Ltd., alleging that VMS failed to comply with Vermont state law regarding charges assessed to consumers' telephone bills. As explained above, VMS is the predecessor in interest to vendor-defendant Global Voice Mail. The Assurance required VMS to refund Vermont consumers for all assessed charges and pay \$10,000 as reimbursement for fees and costs. The Assurance appears to have been signed by Steven Sann, and his counsel in the matter was the law firm of Olshan, Grundman, Frome, Rosenzweig and Wolosky LLC. A true and correct copy of the Assurance is attached (Attachment 51, pp. 885-89).

65. In December 22, 2011, the U.S. Department of Justice filed an indictment against Steven Sann in connection with charges related to the maintenance of a drug-involved premises. Steven Sann is represented by attorneys Milton Datsopoulos and Michael Sherwood in the

matter. Attached is a true and correct copy of the docket sheet in this matter. (Attachment 52, pp. 890-91).

Private Litigation

66. Defendant Steven Sann has been engaged in private litigation in the U.S. District Court in the Southern District of Indiana. His attorneys in that litigation include Kenneth Allen Ewing, Robert Joseph Nice, and Justin Thane Bowen with The Nice Law Firm in Indianapolis, Indiana, and Jon O’Neal Shields with the Shields Law Firm in Missoula, Montana. Attachment 53 (pp. 892-93) includes the Complaint filed on behalf of Steven Sann in the matter.

Senate Report on Cramming

67. On July 12, 2011, the Senate Committee on Commerce, Science, and Transportation issued a Majority Staff Report on Unauthorized Charges on Telephone Bills. The Report concludes that “third-party billing has made telephone customers targets for fraud.” Attachment 54 (pp. 894-943) is a true and correct copy of the Report.

Research on Bibliologic, Ltd.

68. On December 18, 2012, I used a desktop computer with Internet access and linked to the Internal Revenue Service’s Exempt Organizations Select Check webpage.² Using the provided search options, this site allows one to “check certain information about [exempt organizations’] federal tax status and filings,” specifically whether the organization is eligible to receive tax-deductible contributions; has had its federal tax exemption revoked for not filing a Form 990 return or notice for three years; or has filed at Form 990-N. I searched under the name “Bibliologic” and under the corporation’s EIN, but there were no tax-exempt organizations matching those search criteria.

69. On December 18, 2012, I used a desktop computer with Internet access and linked to the Internet search tool provided at www.google.com. I searched for the name “Bibliologic

² <http://www.irs.gov/Charities-&-Non-Profits/Exempt-Organizations-Select-Check>.

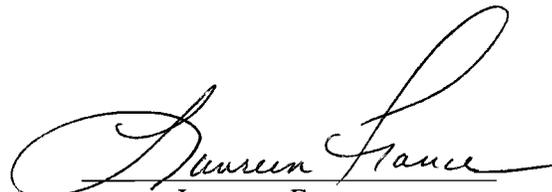
Ltd.,” and “Bibliologic,” but neither search provided links to information or webpages that offered information about the corporation’s charitable purpose, presence, or activities.

70. As noted above in paragraphs 16 and 17, and the related attachments, defendant Steven Sann has registered the domain names www.bibliologic.net, www.bibliologic.com, and www.bibliologic.org. On December 18, 2012, I entered these three domain names into my Internet browser, but my Internet access did not connect to the respective websites. Rather, in each case, my Internet browser linked to a generic webpage indicating that requested website was not currently active.

I declare under penalty of perjury that the foregoing is true and correct.

Executed in Seattle, Washington.

Date: January 4, 2013


Lauren France



ROSS MILLER
Secretary of State
304 North Carson Street, Ste 1
Carson City, Nevada 89701-4208
(775) 884 8708
Website: secretaryofstate.biz

Filed in the office of <i>Ross Miller</i>	Document Number 20070027004-62
Ross Miller Secretary of State State of Nevada	Filing Date and Time 01/16/2007 8:30 AM
	Entity Number E0371202006-2

Certificate of Amendment
(PURSUANT TO NRS 78.380)

USE BLACK INK ONLY - DO NOT HIGHLIGHT

ABOVE SPACE IS FOR OFFICE USE ONLY

**Certificate of Amendment to Articles of Incorporation
For Nevada Profit Corporations
(Pursuant to NRS 78.380 - Before Issuance of Stock)**

1. Name of corporation:

eVoice, Ltd.

2. The articles have been amended as follows (provide article numbers, if available):

Article Number 1 is amended to change the name of the corporation from eVoice, Ltd. to American eVoice, Ltd.

3. The undersigned declare that they constitute at least two-thirds of the incorporators or of the board of directors (check one box only)

4. Effective date of filing (optional):

1/15/07

(must not be later than 60 days after the corporation is filed)

5. The undersigned affirmatively declare that to the date of this certificate, no stock of the corporation has been issued.

6. Signatures: (if more than two signatures, attach an 8-1/2" x 11" plain sheet with the additional signatures.)

Rachel Pfeiffer
Signature

X _____
Signature

IMPORTANT: Failure to include any of the above information and submit the proper fees may cause this filing to be rejected.

This form must be accompanied by appropriate fees.

Nevada Secretary of State Annual Fee \$100 2007
Revised by 07-11-07

AMERICAN EVOICE, LTD.

Business Entity Information			
Status:	Active	File Date:	5/18/2006
Type:	Domestic Corporation	Entity Number:	E0371202006-2
Qualifying State:	NV	List of Officers Due:	5/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20061001415	Business License Exp:	5/31/2012

Additional Information	
Central Index Key:	

Registered Agent Information			
Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information			
No Par Share Count:	0	Capital Amount:	\$ 25,000.00
Par Share Count:	25,000,000.00	Par Share Value:	\$ 0.001

Officers				<input checked="" type="checkbox"/> Include Inactive Officers
Director - Terry D Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
President - Terry D Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Secretary - Terry D Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Treasurer - Terry D Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	

Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Director - TERRY D SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - TERRY D SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - TERRY D SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - TERRY D SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20060315518-61	# of Pages:	9
File Date:	5/18/2006	Effective Date:	
Initial Stock Value: Par Value Shares: 25,000,000 Value: \$ 0.001 No Par Value Shares: 0 Total Authorized Capital: \$ 25,000.00			
Action Type:	Initial List		
Document Number:	20060361897-12	# of Pages:	1
File Date:	6/06/2006	Effective Date:	
(No notes for this action)			
Action Type:	Amendment		
Document Number:	20070027004-62	# of Pages:	1
File Date:	1/16/2007	Effective Date:	1/15/2007
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20070455096-38	# of Pages:	1
File Date:	7/02/2007	Effective Date:	
(No notes for this action)			
Action Type:	Registered Agent Address Change		
Document Number:	20080296150-43	# of Pages:	222
File Date:	4/29/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20080625634-86	# of Pages:	1
File Date:	9/22/2008	Effective Date:	
(No notes for this action)			

Action Type:	Amended List		
Document Number:	20090090596-80	# of Pages:	1
File Date:	2/02/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090321662-01	# of Pages:	1
File Date:	4/06/2009	Effective Date:	
(No notes for this action)			
Action Type:	Amended List		
Document Number:	20100108792-80	# of Pages:	1
File Date:	2/22/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100376487-58	# of Pages:	1
File Date:	5/27/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20110258124-96	# of Pages:	1
File Date:	4/05/2011	Effective Date:	
(No notes for this action)			

SECRETARY OF STATE
STATE OF MONTANA
LINDA McCULLOCH



Montana State Capitol
PO Box 202801
Helena, MT 59620-2801
(406)444-3665
<http://www.sos.mt.gov>

PRIORITY

WORDEN THANE PC
ATTORNEYS AT LAW
PO BOX 4747
MISSOULA MT 59806

RE: BIBLIOLOGIC LTD.
ARTICLES OF INCORPORATION
Filing Date: December 3, 2009
Filing Number: D199735-1013400

December 3, 2009

Dear Sir or Madam:

I've approved the filing of the documents for the above named entity. The document number and filing date have been recorded on the original document. This letter serves as your certificate of filing and should be maintained in your files for future reference.

Pursuant to your request, I have deducted \$45.00 from your prepaid account to cover the costs of this transaction.

Thank you for giving this office the opportunity to serve you. If you have any questions in this regard, or need additional assistance, please do not hesitate to contact the Business Services Bureau professionals at (406) 444-3665.

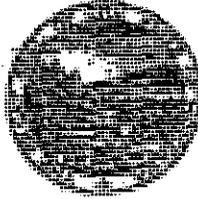
Sincerely,

A handwritten signature in cursive script that reads "Linda McCulloch".

Linda McCulloch
Secretary of State

STATE OF MONTANA

ARTICLES of INCORPORATION
for DOMESTIC NONPROFIT CORPORATION



MAIL: LINDA McCULLOCH
Secretary of State
P.O. Box 202801
Helena, MT 59620-2801
PHONE: (406) 444-3665
FAX: (406) 444-3976
WEB SITE: sos.mt.gov



Prepare, sign, submit with an original signature and filing fee.
This is the minimum information required.

(This space for use by the Secretary of State only)

STATE OF MONTANA
FILED

DEC - 3: 2009 pd 20 +
1013400 20 + 15

SECRETARY OF STATE

D 199735 Filing Fee: \$20.00

24 Hour Priority Filing Add \$20.00

1 Hour Expedite Filing Add \$100.00

Executed by the undersigned person for the purpose of forming a Montana nonprofit corporation.

1. The name of the Nonprofit Corporation is: BIBLIOLGIC LTD.

2. The name and address of the registered office/agent in Montana:

Name: Robert M. Braach

Street Address: 2120 S. Reserve Street PMB 365

Mailing Address: same

City: Missoula, MT Zip Code: 59801

X Signature of Agent (Required): Robert M Braach

3. The name and address of the Incorporator is as follows:

Name: Robert M. Braach

Address: 2120 S. Reserve Street PMB 365

City: Missoula State: MT Zip Code: 59801

4. The Nonprofit Corporation WILL have members WILL NOT have members.

5. This Nonprofit Corporation is a (check one):

- Public Benefit Corporation
- Mutual Benefit Corporation
- Religious Corporation

6. Upon dissolution, the assets shall be distributed in the following manner:

similar nonprofit corporation (per attached)

X 7. Robert M Braach
Signature of Incorporator

11/13/2009
Date (Mo/Day/Year)

The purpose or purposes for which the corporation is organized are as follows:

Said organization is organized exclusively for charitable, religious, educational, and scientific purposes, including, for such purposes, the making of distributions to organizations that qualify as exempt organizations under section 501 (c) (3) of the Internal Revenue Code, or corresponding section of any future federal tax code.

No part of the net earnings of the organization shall inure to the benefit of, or be distributable to its members, trustees, officers, or other private persons, except that the organization shall be authorized and empowered to pay reasonable compensation for services rendered and to make payments and distributions in furtherance of the purposes set forth in the purpose clause hereof. No substantial part of the activities of the organization shall be the carrying on of propaganda, or otherwise attempting to influence legislation, and the organization shall not participate in, or intervene in (including the publishing or distribution of statements) any political campaign on behalf of any candidate for public office. Notwithstanding any other provision of this document, the organization shall not carry on any other activities not permitted to be carried on (a) by any organization exempt from federal income tax under section 501 (c) (3) of the Internal Revenue Code, corresponding section of any future federal tax code, or (b) by an organization, contributions to which are deductible under section 170 (c) (2) of the Internal Revenue Code, or corresponding section of any future federal tax code.

Upon the dissolution of the organization, assets shall be distributed for one or more exempt purposes within the meaning of section 501 (c) (3) of the Internal Revenue Code, or corresponding section of any future federal tax code, or shall be distributed to the federal government, or to a state or local government, for the public purpose. Any such assets not disposed of shall be disposed of by the Court of Common Pleas of the county in which the principal office of the organization is then located, exclusively for the purposes or to such organization or organizations, as said court shall determine, which are organized and operated exclusively for such purposes.

MONTANA CORPORATION ANNUAL REPORT - 2010

FILED ELECTRONICALLY IN ORDER FOR YOUR CORPORATION TO REMAIN ACTIVE AND IN GOOD STANDING AND PREVENT INVOLUNTARY DISSOLUTION/REVOCAION PER 35-2-904,MCA.

Filed Date 03/10/2010
Document No. 1062357
Filing Time 10:50AM

BIBLIOLOGIC LTD.

ROBERT M BRAACH
2120 SOUTH RESERVE ST PMB 365
MISSOULA MT 59801

FOLDER ID NUMBER: D199735
TYPE: 57

1. State/Country of Incorporation: MT
2. Description of Business: RELIGIOUS WITHOUT MEMBERS
3. Names and Addresses of Principal Officers - At least one officer MUST be listed.

President

STEVEN V SANN
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Secretary

DOUG HARRISON
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Treasurer

ROBERT M BRAACH
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

4. Names and Addresses of the Directors - At least 3 director(s) MUST be listed.

Director

STEVEN V SANN
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Director

DOUG HARRISON
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Director

ROBERT M BRAACH
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

5. Names of Shareholders.

6. Address of Principal Office.

STREET : 2120 S RESERVE ST
CITY,ST : MISSOULA MT 59801
COUNTRY :

By submitting this filing electronically to the Montana Secretary of State's Office, I state that as an authorized agent of the above corporation I submit this report on behalf of the corporation and that the statements in this report are true, under penalty of false swearing. 45-7-202, Montana Code Annotated (MCA).

Electronically Submitted by: STEVEN SANN

E-mail: CHERI@EMERICAMEDIA.COM

ALL INFORMATION PROVIDED, INCLUDING NAMES AND ADDRESSES OF OFFICERS AND DIRECTORS WILL BE MADE AVAILABLE ON THE SECRETARY OF STATE'S WEBSITE <http://www.sos.mt.gov> OR UPON REQUEST.

MONTANA CORPORATION ANNUAL REPORT - 2011

FILED ELECTRONICALLY IN ORDER FOR YOUR CORPORATION TO REMAIN ACTIVE AND IN GOOD STANDING AND PREVENT INVOLUNTARY DISSOLUTION/REVOCATION PER 35-2-904,MCA.

Filed Date 03/16/2011
Document No. 1169679
Filing Time 10:11AM

BIBLIOLOGIC LTD.

ROBERT M BRAACH
2120 SOUTH RESERVE ST PMB 365
MISSOULA MT 59801

FOLDER ID NUMBER: D199735
TYPE: 57

1. State/Country of Incorporation: MT
2. Description of Business: RELIGIOUS WITHOUT MEMBERS
3. Names and Addresses of Principal Officers - At least one officer MUST be listed.

President

STEVEN V SANN
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Secretary

DOUG HARRISON
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Treasurer

ARNIE SHERMAN
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

4. Names and Addresses of the Directors - At least 3 director(s) MUST be listed.

Director

STEVEN V SANN
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Director

DOUG HARRISON
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

Director

ARNIE SHERMAN
2120 S RESERVE ST PMB 365
MISSOULA MT 59801

5. Names of Shareholders.

6. Address of Principal Office.

STREET : 2120 SOUTH RESERVE ST PMB 365
CITY,ST : MISSOULA MT 59801
COUNTRY :

By submitting this filing electronically to the Montana Secretary of State's Office, I state that as an authorized agent of the above corporation I submit this report on behalf of the corporation and that the statements in this report are true, under penalty of false swearing. 45-7-202, Montana Code Annotated (MCA).

Electronically Submitted by: STEVEN SANN

E-mail: CSTEPHENS@TRIDATASYSTEMS.COM

ALL INFORMATION PROVIDED, INCLUDING NAMES AND ADDRESSES OF OFFICERS AND DIRECTORS WILL BE MADE AVAILABLE ON THE SECRETARY OF STATE'S WEBSITE <http://www.sos.mt.gov> OR UPON REQUEST.

MONTANA CORPORATION ANNUAL REPORT - 2012

FILED ELECTRONICALLY IN ORDER FOR YOUR CORPORATION TO REMAIN ACTIVE AND IN GOOD STANDING AND PREVENT INVOLUNTARY DISSOLUTION/REVOCATION PER 35-2-904,MCA.

Filed Date 04/16/2012
Document No. 1312726
Filing Time 12:32PM

BIBLIOLOGIC LTD.

BRET GEORGE
1001 E BROADWAY ST STOP 2
1001 E BROADWAY ST STOP 2
MISSOULA MT 59802

FOLDER ID NUMBER: D199735
TYPE: 57

1. State/Country of Incorporation: MT
2. Description of Business: RELIGIOUS WITHOUT MEMBERS
3. Names and Addresses of **Principal Officers** - At least one officer **MUST** be listed.

President

STEVEN V SANN
1001 E BROADWAY ST STOP 2
MISSOULA MT 59802

Treasurer

ARNIE SHERMAN
1001 E BROADWAY ST STOP 2
MISSOULA MT 59802

4. Names and Addresses of the **Directors** - At least 3 director(s) **MUST** be listed.

Director

STEVEN V SANN
1001 E BROADWAY ST STOP 2
MISSOULA MT 59802

Director

ARNIE SHERMAN
1001 E BROADWAY ST STOP 2
MISSOULA MT 59802

Director

BRET GEORGE
1001 E BROADWAY ST STOP 2
MISSOULA MT 59802

5. Names of **Shareholders**.

6. Address of Principal Office.

STREET : 1001 E BROADWAY ST STOP 2
CITY,ST : MISSOULA MT 598024914
COUNTRY :

By submitting this filing electronically to the Montana Secretary of State's Office, I state that as an authorized agent of the above corporation I submit this report on behalf of the corporation and that the statements in this report are true, under penalty of false swearing. 45-7-202, Montana Code Annotated (MCA).

Electronically Submitted by: BRET GEORGE

E-mail: BRETMGEORGE@GMAIL.COM

ALL INFORMATION PROVIDED, INCLUDING NAMES AND ADDRESSES OF OFFICERS AND DIRECTORS WILL BE MADE AVAILABLE ON THE SECRETARY OF STATE'S WEBSITE <http://www.sos.mt.gov> OR UPON REQUEST.



ROSS MILLER
 Secretary of State
 206 North Carson Street
 Carson City, Nevada 89701-4289
 (775) 884 5708
 Website: secretaryofstate.biz

Filed in the office of Ross Miller Secretary of State State of Nevada	Document Number 20080504675-17 Filing Date and Time 07/29/2008 3:54 PM Entity Number E0481442008-5
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Articles of Incorporation
(PURSUANT TO NRS 78)

USE BLACK INK ONLY - DO NOT HIGHLIGHT

ABOVE SPACE IS FOR OFFICE USE ONLY

1. Name of Corporation:	EMERICA MEDIA CORPORATION	
2. Resident Agent Name and Street Address: <i>(must be a Nevada address where process may be served.)</i>	INCorp SERVICES, INC. Name	
	3155 EAST PATRICK LANE, SUITE 1 LAS VEGAS Nevada 89120 (MANDATORY) Physical Street Address City State Zip Code	
	_____ (OPTIONAL) Mailing Address City State Zip Code	
3. Shares: <i>(Number of shares corporation is authorized to issue.)</i>	Number of shares with par value: _____ Par value per share: \$ _____ Number of shares without par value: <u>1,000</u>	
4. Names & Addresses of the Board of Directors/Trustees: <i>(each Director/Trustee must be a natural person at least 18 years of age; attach additional page if more than 3 directors/trustees.)</i>	1. <u>Steven V. Sann</u> Name	
	<u>9025 W Desert Inn Rd; B#10, Apt 237</u> Las Vegas NV 89117 Street Address City State Zip Code	
	2. _____ Name	
	_____ Street Address City State Zip Code	
	3. _____ Name	
	_____ Street Address City State Zip Code	
	The purpose of this Corporation shall be: <u>ANY LEGAL PURPOSE</u>	
	6. Name, Address and Signature of Incorporator: <i>(attach additional page if more than 1 incorporator.)</i>	<u>STEVEN V. SANN</u> Name Signature
	<u>9025 WEST DESERT INN ROAD, BLDG. 10, APT. 237</u> LAS VEGAS NV 89117 Address City State Zip Code	
7. Certificate of Acceptance of Appointment of Resident Agent:	I hereby accept appointment as Resident Agent for the above named corporation. <u>Kindle Mose</u> on behalf of Incorp Services, Inc. Authorized Signature of R. A. or On Behalf of R. A. Company Date <u>7/29/08</u>	

This form must be accompanied by appropriate fees.

Nevada Secretary of State Form 78 Articles 2007
Revised 01/01/07



ROSS MILLER
 Secretary of State
 204 North Carson Street, Ste 1
 Carson City, Nevada 89701-4299
 (775) 684 5708
 Website: www.nvsos.gov

Articles of Merger
 (PURSUANT TO NRS 92A.200)
 Page 1

Filed in the office of 	Document Number 20090043391-21
Ross Miller Secretary of State State of Nevada	Filing Date and Time 01/20/2009 12:30 PM
	Entity Number E0481442008-5

USE BLACK INK ONLY - DO NOT HIGHLIGHT

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Articles of Merger
 (Pursuant to NRS Chapter 92A - excluding 92A.200(4b))

1) Name and jurisdiction of organization of each constituent entity (NRS 92A.200). If there are more than four merging entities, check box and attach an 8 1/2" x 11" blank sheet containing the required information for each additional entity.

EMERICA MEDIA CORPORATION	
Name of merging entity	
MONTANA	CORPORATION
Jurisdiction	Entity type *
Name of merging entity	
Jurisdiction	Entity type *
Name of merging entity	
Jurisdiction	Entity type *
Name of merging entity	
Jurisdiction	Entity type *
and,	
EMERICA MEDIA CORPORATION	
Name of surviving entity	
NEVADA	CORPORATION
Jurisdiction	Entity type *

* Corporation, non-profit corporation, limited partnership, limited-liability company or business trust.

Filing Fee: \$350.00

This form must be accompanied by appropriate fees.

Nevada Secretary of State 92A Merger Page 1
 Revised: 7-1-08



ROSS MILLER
 Secretary of State
 204 North Carson Street, Ste 1
 Carson City, Nevada 89701-4299
 (775) 684 5708
 Website: www.nvsos.gov

Articles of Merger
 (PURSUANT TO NRS 92A.200)
Page 2

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2) Forwarding address where copies of process may be sent by the Secretary of State of Nevada (if a foreign entity is the survivor in the merger - NRS 92A.190):

Attn: PATRICK DOUGHERTY, ESQ.

c/o: WORDEN THANE P.C.
 P. O. BOX 4747
 MISSOULA, MT 59806

3) (Choose one)

The undersigned declares that a plan of merger has been adopted by each constituent entity (NRS 92A.200).

The undersigned declares that a plan of merger has been adopted by the parent domestic entity (NRS 92A.180)

4) Owner's approval (NRS 92A.200) (options a, b, or c must be used, as applicable, for each entity) (if there are more than four merging entities, check box and attach an 8 1/2" x 11" blank sheet containing the required information for each additional entity):

(a) Owner's approval was not required from

Name of merging entity, if applicable

and, or;

Name of surviving entity, if applicable

This form must be accompanied by appropriate fees.

Nevada Secretary of State 92A Merger Page 2
 Revised: 7-1-08



ROSS MILLER
 Secretary of State
 204 North Carson Street, Ste 1
 Carson City, Nevada 89701-4299
 (775) 684 5708
 Website: www.nvsos.gov

Articles of Merger
 (PURSUANT TO NRS 92A.200)
 Page 3

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(b) The plan was approved by the required consent of the owners of *:

EMERICA MEDIA CORPORATION

Name of merging entity, if applicable

and, or,

EMERICA MEDIA CORPORATION

Name of surviving entity, if applicable

* Unless otherwise provided in the certificate of trust or governing instrument of a business trust, a merger must be approved by all the trustees and beneficial owners of each business trust that is a constituent entity in the merger.

This form must be accompanied by appropriate fees.

Nevada Secretary of State 82A Merger Page 3
 Revised: 7-1-08



ROSS MILLER
 Secretary of State
 204 North Carson Street, Ste 1
 Carson City, Nevada 89701-4299
 (775) 684 5708
 Website: www.nvsos.gov

Articles of Merger
 (PURSUANT TO NRS 92A.200)
 Page 4

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(c) Approval of plan of merger for Nevada non-profit corporation (NRS 92A.160):

The plan of merger has been approved by the directors of the corporation and by each public officer or other person whose approval of the plan of merger is required by the articles of incorporation of the domestic corporation.

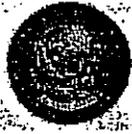
Name of merging entity, if applicable

and, or,

Name of surviving entity, if applicable

This form must be accompanied by appropriate fees.

Nevada Secretary of State 92A Merger Page 4
 Revised: 7-1-08



ROSS MILLER
 Secretary of State
 204 North Carson Street, Ste 1
 Carson City, Nevada 89701-4299
 (775) 684 5708
 Website: www.nvsos.gov

Articles of Merger
 (PURSUANT TO NRS 92A.200)
 Page 5

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5) Amendments, if any, to the articles or certificate of the surviving entity. Provide article numbers, if available. (NRS 92A.200)*:

6) Location of Plan of Merger (check a or b):

(a) The entire plan of merger is attached;

or,

(b) The entire plan of merger is on file at the registered office of the surviving corporation, limited-liability company or business trust, or at the records office address if a limited partnership, or other place of business of the surviving entity (NRS 92A.200).

7) Effective date (optional)**:

* Amended and restated articles may be attached as an exhibit or integrated into the articles of merger. Please entitle them "Restated" or "Amended and Restated," accordingly. The form to accompany restated articles prescribed by the secretary of state must accompany the amended and/or restated articles. Pursuant to NRS 92A.180 (merger of subsidiary into parent - Nevada parent owning 90% or more of subsidiary), the articles of merger may not contain amendments to the constituent documents of the surviving entity except that the name of the surviving entity may be changed.

** A merger takes effect upon filing the articles of merger or upon a later date as specified in the articles, which must not be more than 90 days after the articles are filed (NRS 92A.240).



ROSS MILLER
 Secretary of State
 204 North Carson Street, Ste 1
 Carson City, Nevada 89701-4299
 (775) 684 5708
 Website: www.nvsos.gov

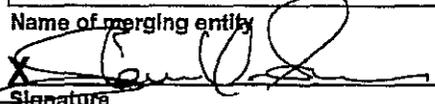
Articles of Merger
 (PURSUANT TO NRS 92A.200)
 Page 6

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B) Signatures - Must be signed by: An officer of each Nevada corporation; All general partners of each Nevada limited partnership; All general partners of each Nevada limited-liability limited partnership; A manager of each Nevada limited-liability company with managers or one member if there are no managers; A trustee of each Nevada business trust (NRS 92A.230)*

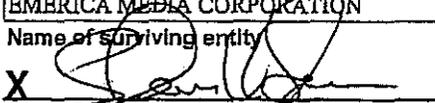
(If there are more than four merging entities, check box and attach an 8 1/2" x 11" blank sheet containing the required information for each additional entity.):

EMERICA MEDIA CORPORATION
 Name of merging entity
 Signature:  Title: PRESIDENT Date: 12/18/08

Name of merging entity
 X Signature: _____ Title: _____ Date: _____

Name of merging entity
 X Signature: _____ Title: _____ Date: _____

Name of merging entity
 X Signature: _____ Title: _____ Date: _____

EMERICA MEDIA CORPORATION
 Name of surviving entity
 X Signature:  Title: PRESIDENT Date: 12/18/08

* The articles of merger must be signed by each foreign constituent entity in the manner provided by the law governing it (NRS 92A.230). Additional signature blocks may be added to this page or as an attachment, as needed.

IMPORTANT: Failure to include any of the above information and submit with the proper fees may cause this filing to be rejected.

This form must be accompanied by appropriate fees.

Nevada Secretary of State 92A Merger Page 6
 Revised: 7-1-08

ARTICLES OF MERGER

TO: Mr. Brad Johnson
Secretary of State
State of Montana
P.O. Box 202801
Helena, MT 59620-2801

TO: Mr. Ross Miller
Secretary of State, State of Nevada
Amendments Division
204 North Carson Street, Suite 1
Carson City, NV 89701-4299

Pursuant to the provisions of Mont. Code Ann. § 35-1-813 and Nevada Revised Statutes Chapter 92A.200, the undersigned corporations submit the following Articles of Merger for filing for the purpose of merging Emerica Media Corporation, a Montana corporation ("MT Corp") into Emerica Media Corporation, a Nevada corporation ("NV Corp"):

ARTICLE I.

The Agreement of Merger and Plan of Reorganization of MT Corp into NV Corp is attached hereto as Exhibit "A."

ARTICLE II.

The number of outstanding shares of each class of stock of Emerica Media Corporation, a Montana corporation, is 500 shares of common stock. The number of outstanding shares of each class of stock of Emerica Media Corporation, a Nevada corporation, is 500 shares of common stock.

ARTICLE III.

The merger was duly approved by the Sole Stockholder and Sole Director of MT Corp and NV Corp, in accordance with the Nevada Revised Statutes 92A and the Montana Business Corporation Act.

The number of shares of each of the aforesaid corporations which voted for the Plan of Merger was as follows:

Emerica Media Corporation (MT Corp)	500 shares
Emerica Media Corporation (NV Corp)	500 shares

The number of shares of each of the aforesaid corporations which voted against the Plan of Merger was as follows:

Emerica Media Corporation (MT Corp)	0 shares
Emerica Media Corporation (NV Corp)	0 shares

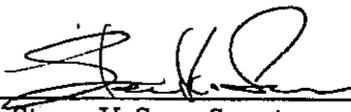
The number of shares of each of the aforesaid corporations which did not vote for or against the proposed Plan of Merger was as follows:

America Media Corporation (MT Corp)	0 shares
America Media Corporation (NV Corp)	0 shares

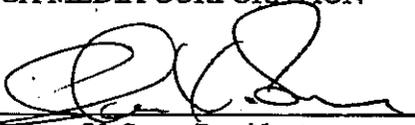
No shares of any of the aforesaid corporations were entitled to vote as a class.

Dated this 18th day of December, 2008.

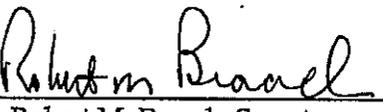
ATTEST:

By: 
Steven V. Sann, Secretary

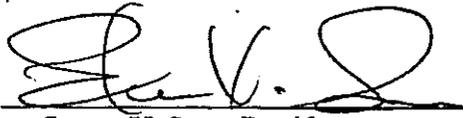
"MT CORP":
EMERICA MEDIA CORPORATION

By: 
Steven V. Sann, President

ATTEST:

By: 
Robert M. Braach, Secretary

"NV CORP":
EMERICA MEDIA CORPORATION

By: 
Steven V. Sann, President

STATE OF MONTANA)
 : ss.
County of Missoula)

Steven V. Sann, being first duly sworn upon his oath, deposes and says:

That he is President of Emerica Media Corporation, a Montana corporation, and that he has read the foregoing Articles of Merger dated December 18th, 2008; that the information contained therein is correct to the best of his knowledge and that he hereby executes the same.

Steven V. Sann

Steven V. Sann, President

SUBSCRIBED and SWORN TO before me this 18th day of December, 2008, by Steven V. Sann, as President of Emerica Media Corporation, a Montana corporation.



Mary Ellen O'Donnell
Notary's Printed Name: Mary Ellen O'Donnell
Notary Public for the State of Montana
Residing at Florence, MT
My commission expires 1/15/2011

STATE OF NEVADA)
 : ss.
County of CLARK)

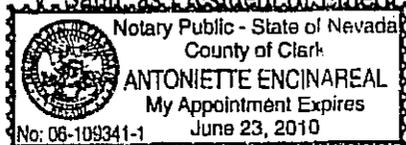
Steven V. Sann, being first duly sworn upon his oath, deposes and says:

That he is President of Emerica Media Corporation, a Nevada corporation, and that he has read the foregoing Articles of Merger dated December 18, 2008; that the information contained therein is correct to the best of his knowledge and that he hereby executes the same.

Steven V. Sann

Steven V. Sann, President

SUBSCRIBED and SWORN TO before me this 19th day of December, 2008, by Steven V. Sann, as President of Emerica Media Corporation, a Nevada corporation.



ANTONIETTE ENCINAREAL
Notary's Printed Name: Antoniette Encinareal
Notary Public for the State of Nevada
Residing at 4355 LAS VEGAS BLVD. SU. 102 VEGAS NV 89104
My commission expires June 23, 2010

(SEAL)

mc01005645

Articles of Merger

Page 3 of 3

Agreement of Merger and Plan of Reorganization

THIS AGREEMENT of Merger and Plan of Reorganization is entered into this 18th day of December, 2008, by and between EMERICA MEDIA CORPORATION, a Montana corporation (hereinafter "MT Corp"), of 2120 South Reserve, Suite 210, Missoula, MT 59801, and EMERICA MEDIA CORPORATION, a Nevada corporation (hereinafter "NV Corp"), of 9025 West Desert Inn Road, Bldg. #10, Apt. #237, Las Vegas, NV 89117, and Steven V. Sann, the sole stockholder and director of both corporations (hereinafter "Sole Stockholder and Director").

RECITALS

WHEREAS, the Sole Stockholder and Director of MT Corp and NV Corp has resolved that MT Corp be merged, pursuant to the Montana Business Corporation Act and the Nevada Revised Statutes Chapter 92A (NRS 92A) into a single corporation existing under the laws of the State of Nevada, to wit: EMERICA MEDIA CORPORATION, a Nevada corporation, which shall be the surviving corporation (such corporation in its capacity as such surviving corporation being sometimes referred to herein as the "Surviving Corporation") in a transaction qualifying as a reorganization within the meaning of Section 368(a)(1)(F) of the Internal Revenue Code;

WHEREAS, the authorized capital stock of MT Corp consists of 1,000 shares of common stock with no par value per share (hereinafter "MT Corp Common Stock") of which 500 shares are issued and outstanding; and

WHEREAS, the authorized capital stock of NV Corp consists of 1,000 shares of common stock with no par value per share (hereinafter "NV Corp Common Stock") of which 500 shares are issued and outstanding; and

WHEREAS, the Sole Stockholder and Director of MT Corp and NV Corp has approved the merger upon the terms and conditions hereinafter set forth and has approved this Agreement;

NOW, THEREFORE, in consideration of the premises and the mutual agreements, provisions, and covenants herein contained, the parties hereto hereby agree in accordance with the Montana Business Corporation Act and the NRS 92A that MT Corp shall be, at the Effective Date (as hereinafter defined) merged (hereinafter called "Merger") into a single corporation existing under the laws of the State of Nevada, to wit, NV Corp, which shall be the Surviving Corporation, and the parties hereto adopt and agree to the following agreements, terms, and conditions relating to the Merger and the mode of carrying the same into effect.

1. Directors and Stockholders Meetings; Filings; Effects of Merger

1.1 MT Corp Directors and Stockholders Meeting. MT Corp shall call a meeting of its directors and stockholders to be held in accordance with the Montana Business Corporation Act, upon due notice (or waiver thereof) to its directors and stockholders, to consider and vote upon, among other matters, adoption of this Agreement.

1.2 Action by NV Corp. The NV Corp shall call a meeting of its directors and stockholders to be held in accordance with the NRS 92A, upon due notice (or waiver thereof) to its directors and stockholders, to consider and vote upon, among other matters, adoption of this Agreement. The NV Corp shall adopt this Agreement in accordance with the NRS 92A prior to dissolution of MT Corp.

1.3 Filing of Articles of Merger; Effective Date. If (a) this Agreement is adopted by the directors and stockholders of MT Corp in accordance with the Montana Business Corporation Act, and (b) this Agreement is adopted by the directors and stockholders of NV Corp in accordance with the NRS 92A, then Articles of Merger and any other appropriate documents shall be filed and recorded in accordance with the NRS 92A, and Articles of Merger and any other appropriate document shall be filed in accordance with the Montana Business Corporation Act. Such filings shall be made on the same day. The Merger shall become effective on the day and time of such filing in Nevada, which date and time are herein referred to as the "Effective Date."

1.4 Certain Effects of Merger. On the Effective Date, the separate existence of MT Corp shall cease, and MT Corp shall be merged into NV Corp which, as the Surviving Corporation, shall possess all the rights, privileges, powers, and franchises, of a public as well as of a private nature, and be subject to all the restrictions, disabilities, and duties of MT Corp; and all and singular, the rights, privileges, powers, and franchises of MT Corp, and all property, real, personal, and mixed, and all debts due to MT Corp on whatever account, as well for stock subscriptions and all other things in action or belonging to MT Corp, shall be vested in the Surviving Corporation; and all property, rights, privileges, powers, and franchises, and all and every other interest shall be thereafter as effectually the property of the Surviving Corporation as they were of MT Corp, and the title to any real estate vested by deed or otherwise, under the laws of Montana or Nevada or any other jurisdiction, in MT Corp, shall not revert or be in any way impaired; but all rights of creditors and all liens upon any property of MT Corp shall be preserved unimpaired, and all debts, liabilities, and duties of MT Corp shall thenceforth attach to the Surviving Corporation and may be enforced against it to the same extent as if said debts, liabilities, and duties had been incurred or contracted by it. At any time, or from time to time, after the Effective Date, the last acting officers of MT Corp or the corresponding officers of the Surviving Corporation, may, in the name of MT Corp, execute and deliver all such proper deeds, assignments, and other instruments and take or cause to be taken all such further or other action as the Surviving Corporation may deem necessary or desirable in order to vest, perfect, or confirm in the Surviving Corporation title to and possession of all MT Corp's property, rights,

privileges, powers, franchises, immunities, and interests and otherwise to carry out the purposes of this Agreement.

2. Name of Surviving Corporation; Certificate of Incorporation; Bylaws

2.1 Name of Surviving Corporation. The name of the Surviving Corporation from and after the Effective Date shall be EMERICA MEDIA CORPORATION, a Nevada Corporation.

2.2 Certificate of Incorporation. The Certificate of Incorporation of NV Corp as in effect on the date hereof shall from and after the Effective Date be, and continue to be, the Certificate of Incorporation of the Surviving Corporation until changed or amended as provided by law.

2.3 Bylaws. The Bylaws of NV Corp, as in effect immediately before the Effective Date, shall from and after the Effective Date be, and continue to be, the Bylaws of the Surviving Corporation until amended as provided therein.

3. Status and Conversion of Securities

The manner and basis of converting the shares of the capital stock of MT Corp, and the nature and amount of securities of NV Corp which the holders of shares of MT Corp Common Stock are to receive in exchange for such shares are as follows:

3.1 MT Corp Common Stock to be Cancelled and Replaced by NV Corp Common Stock. Each one share of MT Corp Common Stock which shall be issued and outstanding immediately before the Effective Date shall, by virtue of the Merger and without any action on the part of the holder thereof, be cancelled at the Effective Date, and outstanding certificates representing shares of MT Corp Common Stock shall thereafter be represented in issued and outstanding shares of NV Corp Common Stock. Such certificates may, but need not be, exchanged by the holders thereof after the merger becomes effective for new certificates for the appropriate number of shares bearing the name of the Surviving Corporation.

3.2 Income Tax Effect. The transaction is intended to qualify as a reorganization under Internal Revenue Code Section 368(a)(1)(F) as a mere change in identity or form of the Corporation. The purpose of the transaction is for the MT Corp to change its place of organization and operations from Montana to Nevada. The change will be effected by the MT Corp transferring its assets and liabilities to the NV Corp and merging into the NV Corp, and having its shares retired and cancelled as a result of the merger. There is only one operating company involved in this transaction. The issued and outstanding stock of NV Corp on date of the reorganization will consists of 500 shares of common stock in the corporation, which is identical to the number of the issued and outstanding stock of MT Corp common stock which has been retired and cancelled. The sole stockholder for both corporations is Steven V. Sann.

4. Miscellaneous

4.1 This Agreement of Merger may be terminated, and the proposed Merger abandoned at any time before the Effective Date of the Merger, and whether before or after approval of this Agreement of Merger by the stockholders of MT Corp, if the Board of Directors of MT Corp or of the Surviving Corporation duly adopt a resolution abandoning this Agreement of Merger.

4.2 For the convenience of the parties hereto and to facilitate the filing of this Agreement of Merger, any number of counterparts hereof may be executed; and each such counterpart shall be deemed to be an original instrument.

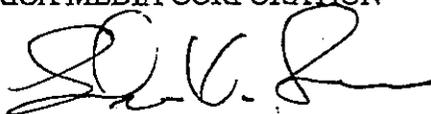
IN WITNESS WHEREOF, this Agreement has been executed by MT Corp and NV Corp all on the date first above written.

ATTEST:

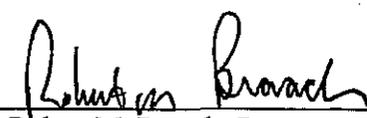
By: 
Steve V. Sann, Secretary

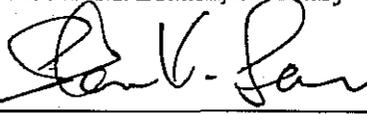
By: 
Steven V. Sann, Sole Stockholder

"MT CORP":
EMERICA MEDIA CORPORATION

By: 
Steven V. Sann, President

ATTEST:

By: 
Robert M. Braach, Secretary

By: 
Steven V. Sann, Sole Stockholder

"NV CORP":
EMERICA MEDIA CORPORATION

By: 
Steven V. Sann, President

mca/08005654

(PROFIT) ANNUAL LIST OF OFFICERS, DIRECTORS AND REGISTERED AGENT OF

FILE NUMBER

EMERICA MEDIA CORPORATION

E0481442008-5

(Name of Corporation)

FOR THE FILING PERIOD OF 7/2008

TO 7/2009

The corporation's duly appointed registered agent in the State of Nevada upon whom process can be served is:

Filed in the office of

Document Number

Ross Miller
Secretary of State
State of Nevada

20090090475-26

Filing Date and Time

02/02/2009 11:20 AM

Entity Number

E0481442008-5

INCORP SERVICES, INC. (Commercial Registered Agent)
375 N STEPHANIE ST STE 1411
HENDERSON, NV 89014-8909 USA

CHECK BOX IF YOU REQUIRE A FORM TO UPDATE YOUR REGISTERED AGENT INFORMATION

(This document was filed electronically.)
THE ABOVE SPACE IS FOR OFFICE USE ONLY

Important: Read instructions before completing and returning this form.

- 1. Print or type names and addresses either residence or business, for all officers and directors. A President, Secretary, Treasurer, or equivalent of and all Directors and all directors must be named. Have an officer sign the form. FORM WILL BE RETURNED IF UNSIGNED.
2. If there are additional directors attach a list of them to this form.
3. Return the completed form with the filing fee. A \$75.00 penalty must be added for failure to file this form by the deadline. An annual list received more than 90 days before its due date shall be deemed an amended list for the previous year.
4. Make your check payable to the Secretary of State. Your canceled check will constitute a certificate to transact business per NRS 78.155. To receive a certified copy, enclose an additional \$30.00 and appropriate instructions.
5. Return the completed form to: Secretary of State, 202 North Carson Street, Carson City, NV 89701-4201, (775) 684-5708.
6. Form must be in the possession of the Secretary of State on or before the last day of the month in which it is due. (Postmark date is not accepted as receipt date.) Forms received after due date will be returned for additional fees and penalties.

CHECK ONLY IF APPLICABLE

- This corporation is a publicly traded corporation. The Central Index Key number is:
This publicly traded corporation is not required to have a Central Index Key number.

NAME TITLE(S) STEVEN V SANN PRESIDENT (OR EQUIVALENT OF) ADDRESS CITY St Zip 375 NORTH STEPHANIE STREET SUITE 1411 HENDERSON NV 89014
NAME TITLE(S) STEVEN V SANN SECRETARY (OR EQUIVALENT OF) ADDRESS CITY St Zip 375 NORTH STEPHANIE STREET SUITE 1411 HENDERSON NV 89014
NAME TITLE(S) STEVEN V SANN TREASURER (OR EQUIVALENT OF) ADDRESS CITY St Zip 375 NORTH STEPHANIE STREET SUITE 1411 HENDERSON NV 89014
NAME TITLE(S) STEVEN V SANN DIRECTOR ADDRESS CITY St Zip 375 NORTH STEPHANIE STREET SUITE 1411 HENDERSON NV 89014

I declare, to the best of my knowledge under penalty of perjury, that the above mentioned entity has complied with the provisions of NRS 360.700 and acknowledge that pursuant to NRS 239.339, it is a category C felony to knowingly offer any false or forged instrument for filing in the Office of the Secretary of State.

X Signature of Officer STEVEN V SANN

Title: PRESIDENT

Date: 2/2/2009 11:18:22 AM

EMERICA MEDIA CORPORATION**Business Entity Information**

Status:	Active	File Date:	7/29/2008
Type:	Domestic Corporation	Entity Number:	E0481442008-5
Qualifying State:	NV	List of Officers Due:	7/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20081631879	Business License Exp:	7/31/2012

Additional Information

Central Index Key:

Registered Agent Information

Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information

No Par Share Count:	1,000.00	Capital Amount:	\$ 0
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No stock records found for this company

Officers Include Inactive Officers

Director - STEVEN V SANN			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
President - STEVEN V SANN			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Secretary - STEVEN V SANN			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Treasurer - STEVEN V SANN			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV

Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Director - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20080504675-17	# of Pages:	1
File Date:	7/29/2008	Effective Date:	
Initial Stock Value: No Par Value Shares: 1,000 ----- Total Authorized Capital: \$ 0.00			
Action Type:	Initial List		
Document Number:	20080595178-05	# of Pages:	1
File Date:	9/05/2008	Effective Date:	
(No notes for this action)			
Action Type:	Merge In		
Document Number:	20090043391-21	# of Pages:	13
File Date:	1/20/2009	Effective Date:	
(No notes for this action)			
Action Type:	Amended List		
Document Number:	20090090475-26	# of Pages:	1
File Date:	2/02/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090579971-99	# of Pages:	1
File Date:	7/29/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100385843-64	# of Pages:	1
File Date:	5/29/2010	Effective Date:	
(No notes for this action)			

Action Type:	Annual List		
Document Number:	20110395755-28	# of Pages:	1
File Date:	5/26/2011	Effective Date:	
(No notes for this action)			



ROSS MILLER
 Secretary of State
 208 North Carson Street
 Carson City, Nevada 89701-4299
 (775) 854 5708
 Website: secretaryofstate.biz

Articles of Incorporation
 (PURSUANT TO NRS 78)

Filed in the office of 	Document Number 20070417575-38
Ross Miller Secretary of State State of Nevada	Filing Date and Time 06/18/2007 4:51 PM
	Entity Number E0426712007-0

Important. Read attached instructions before completing form.

ABOVE SPACE IS FOR OFFICE USE ONLY

1. Name of Corporation:	OneRight, Inc.
2. Resident Agent Name and Street Address: <small>(Must be a Nevada resident who accepts this or sends)</small>	InCorp Services, Inc. Name 3155 East Patrick Lane - Suite 1 Street Address Las Vegas City NEVADA State 89120-3481 Zip Code
3. Shares: <small>(Number of shares created and/or authorized)</small>	Number of shares with par value: 75,000,000.00 Par value: \$.001 Number of shares without par value: 0
4. Name & Address of Board of Directors/Trustees: <small>(List each name, title, address, and city/zip)</small>	1. Gregory David Lane Name 3155 East Patrick Lane - Suite 1 Street Address Las Vegas City NV State 89120-3481 Zip Code 2. _____ Name Street Address City State Zip Code 3. _____ Name Street Address City State Zip Code
5. Purpose: <small>(Insert as required)</small>	The purpose of this Corporation shall be: Any Legal Purpose
6. Name, Address and Signature of Incorporator: <small>(Each incorporator pays filing fee if recorded)</small>	Doug Ansell on behalf of InCorp Services, Inc. Name Signature 3155 East Patrick Lane - Suite 1 Address Las Vegas City NV State 89120-3481 Zip Code
7. Certificate of Acceptance of Appointment of Resident Agent:	I hereby accept appointment as Resident Agent for the above named corporation. Authorized Signature of R. A. or On Behalf of R. A. Company June 18, 2007 Date

This form must be accompanied by appropriate fees. See attached fee schedule.

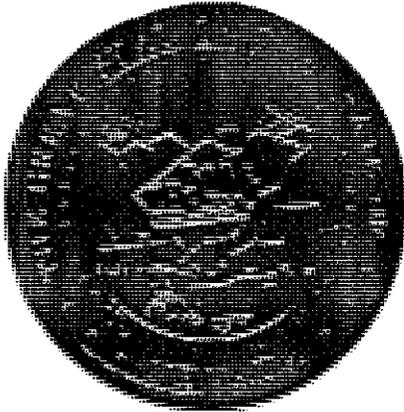
SECRETARY OF STATE



CORPORATE CHARTER

I, ROSS MILLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that **FONERIGHT, INC.**, did on June 18, 2007, file in this office the original Articles of Incorporation; that said Articles of Incorporation are now on file and of record in the office of the Secretary of State of the State of Nevada, and further, that said Articles contain all the provisions required by the law of said State of Nevada.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office on June 19, 2007.



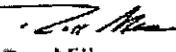
ROSS MILLER
Secretary of State

By

Certification Clerk



ROSS MILLER
 Secretary of State
 204 North Carson Street, Ste 1
 Carson City, Nevada 89701-4299
 (775) 684 5708
 Website: secretaryofstate.biz

Filed in the office of 	Document Number 20070521339-82
Ross Miller Secretary of State State of Nevada	Filing Date and Time 07/30/2007 7:10 AM
	Entity Number E0426712007-0

Certificate of Correction
 (PURSUANT TO NRS 78, 78A, 80, 81,
 82, 84, 86, 87, 88, 88A, 89 AND 92A)

USE BLACK INK ONLY - DO NOT HIGHLIGHT

ABOVE SPACE IS FOR OFFICE USE ONLY

Certificate of Correction

(Pursuant to NRS 78, 78A, 80, 81, 82, 84, 86, 87, 88, 88A, 89 and 92A)

1. The name of the entity for which correction is being made:

FoneRight, Inc.

2. Description of the original document for which correction is being made:

Articles of Incorporation

3. Filing date of the original document for which correction is being made:

06/18/2007

4. Description of the inaccuracy or defect.

Names and addresses of Board of Directors/Trustees listed as:

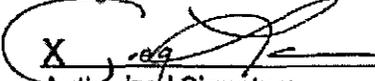
 Gregory David Lane
 3155 East Patrick Lane, Suite 1
 Las Vegas, Nevada 89120-3481

5. Correction of the inaccuracy or defect.

Names and addresses of Board of Directors/Trustees should be:

 Gregory David Lane
 4661 Torrey Lane
 Stevensville, Montana 59870

6. Signature:

X 
 Authorized Signature

President
 Title *

7.23.07
 Date

*If entity is a Corporation, it must be signed by an Officer if stock has been issued, OR an Incorporator or Director if stock has not been issued; a Limited -Liability Company, by a manager or managing members; a Limited Partnership or Limited-Liability Limited Partnership, by a General Partner; a Limited-Liability Partnership, by a Managing Partner; a Business Trust, by a Trustee.

IMPORTANT: Failure to include any of the above information and submit the proper fees may cause this filing to be rejected.

This form must be accompanied by appropriate fees.

Nevada Secretary of State AM Correction 2007
 Revised Oct. 01/01/07

(PROFIT) INITIAL LIST OF OFFICERS, DIRECTORS AND RESIDENT AGENT OF

FILE NUMBER

FONERIGHT, INC.

E0426712007-0

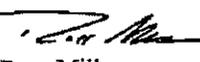
(Name of Corporation)

FOR THE FILING PERIOD OF 6/2007

TO: 6/2008

The corporation's duly appointed resident agent in the State of Nevada upon whom process can be served is:

INCORP SERVICES, INC.
3155 EAST PATRICK LANE STE 1
LAS VEGAS, NV 89120-3481

 Ross Miller Secretary of State State of Nevada	Document Number
	20070496648-76
	Filing Date and Time
	07/20/2007 12:49 PM
	Entity Number
	E0426712007-0

CHECK BOX IF YOU REQUIRE A FORM TO UPDATE YOUR RESIDENT AGENT INFORMATION

(This document was filed electronically.)

Important: Read instructions before completing and returning this form.

THE ABOVE SPACE IS FOR OFFICE USE ONLY

1. Print or type names and addresses either residence or business, for all officers and directors. A President, Secretary, Treasurer, or equivalent of and all Directors must be named. Have an officer sign the form **FORM WILL BE RETURNED IF UNSIGNED**
2. If there are additional directors attach a list of them to this form.
3. Return the completed form with the \$125.00 filing fee. A \$75.00 penalty must be added for failure to file this form by the last day of first month following the Incorporation/initial registration with this office.
4. Make your check payable to the Secretary of State. Your cancelled check will constitute a certificate to transact business per NRS 78.155. To receive a certified copy, enclose an additional \$30.00 and appropriate instructions.
5. Return the completed form to Secretary of State, 202 North Carson Street, Carson City, NV 89701 4201, (775) 684-5708.
6. Form must be in the possession of the Secretary of State on or before the last day of the first month following the Incorporation/initial registration date. (Postmark date is not accepted as receipt date.) Forms received after due date will be returned for additional fees and penalties.

FILING FEE \$125.00 LATE PENALTY \$75.00

CHECK ONLY IF APPLICABLE

- This corporation is a publicly traded corporation. The Central Index Key number is:
- This publicly traded corporation is not required to have a Central Index Key number.

NAME		TITLE(S)	
GREGORY D LANE		PRESIDENT (OR EQUIVALENT OF)	
ADDRESS	CITY	ST	ZIP
4661 TORREY LANE , USA	STEVENSVILLE	MT	59870
NAME		TITLE(S)	
GREGORY D LANE		SECRETARY (OR EQUIVALENT OF)	
ADDRESS	CITY	ST	ZIP
4661 TORREY LANE , USA	STEVENSVILLE	MT	59870
NAME		TITLE(S)	
GREGORY D LANE		TREASURER (OR EQUIVALENT OF)	
ADDRESS	CITY	ST	ZIP
4661 TORREY LANE , USA	STEVENSVILLE	MT	59870
NAME		TITLE(S)	
GREGORY D LANE		DIRECTOR	
ADDRESS	CITY	ST	ZIP
4661 TORREY LANE , USA	STEVENSVILLE	MT	59870

I declare, to the best of my knowledge under penalty of perjury that the above mentioned entity has complied with the provisions of NRS 363.760 and acknowledging that pursuant to NRS 239.330 it is a category C felony to knowingly offer any false or forged instrument for filing in the Office of the Secretary of State.

X Signature of Officer GREGORY D LANE

Title: PRESIDENT

Date: 7/20/2007 12:45:11 PM

FONERIGHT, INC.

Business Entity Information			
Status:	Active	File Date:	6/18/2007
Type:	Domestic Corporation	Entity Number:	E0426712007-0
Qualifying State:	NV	List of Officers Due:	6/30/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20071186534	Business License Exp:	6/30/2012

Additional Information	
Central Index Key:	

Registered Agent Information			
Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information			
No Par Share Count:	0	Capital Amount:	\$ 75,000.00
Par Share Count:	75,000,000.00	Par Share Value:	\$ 0.001

Officers				<input checked="" type="checkbox"/> Include Inactive Officers
Director - GREGORY D LANE				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
President - GREGORY D LANE				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Secretary - GREGORY D LANE				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Treasurer - GREGORY D LANE				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	

Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Director - GREGORY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - GREGORY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - GREGORY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - GREGORY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20070417575-38	# of Pages:	1
File Date:	6/18/2007	Effective Date:	
Initial Stock Value: Par Value Shares: 75,000,000 Value: \$ 0.001 No Par Value Shares: 0			
Total Authorized Capital: \$ 75,000.00			
Action Type:	Initial List		
Document Number:	20070496648-76	# of Pages:	1
File Date:	7/20/2007	Effective Date:	
(No notes for this action)			
Action Type:	Correction		
Document Number:	20070521339-82	# of Pages:	1
File Date:	7/30/2007	Effective Date:	
(No notes for this action)			
Action Type:	Registered Agent Address Change		
Document Number:	20080296150-43	# of Pages:	222
File Date:	4/29/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20080451981-98	# of Pages:	1
File Date:	6/30/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090509548-92	# of Pages:	1
File Date:	6/26/2009	Effective Date:	
(No notes for this action)			

Action Type:	Annual List		
Document Number:	20100385866-39	# of Pages:	1
File Date:	5/29/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20110339490-42	# of Pages:	1
File Date:	5/05/2011	Effective Date:	
(No notes for this action)			



Montana State Capitol
PO Box 202801
Helena, MT 59620-2801
(406)444-3665
<http://www.sos.mt.gov>

SHIELDS LAW FIRM
ATTN JON SHIELDS
333 UNIVERSITY AVE 3RD FLR
MISSOULA MT 59801

PRIORITY



July 11, 2005

Dear Mr. Shields:

I've approved the filing of the documents for the above named entity. The document number and filing date have been recorded on the original document. This letter serves as your certificate of filing and should be maintained in your files for future reference.

Pursuant to your request, I have deducted \$90.00 from your prepaid account to cover the costs of this transaction.

Thank you for giving this office the opportunity to serve you. If you have any questions in this regard, or need additional assistance, please do not hesitate to contact the Business Services Bureau professionals at (406) 444-3665.

Sincerely,

BRAD JOHNSON
Secretary of State



625458
STATE OF MONTANA
FILED

JUL 07 2005
D-145691
SECRETARY OF STATE

PRIORITY

ARTICLES OF INCORPORATION
OF
VOICE MAIL SERVICES, LTD.

Pursuant to the Montana Business Corporation Act, the undersigned adopts the following Articles of Incorporation:

1. **Name.** The name of the corporation is Voice Mail Services, Ltd.
2. **Shares.** The corporation shall have the authority to issue 50,000 shares of one class of common stock with no par value.
3. **Registered Agent and Office.** The street address of the corporation's initial registered office is 333 University Avenue, Missoula, Montana 59801. The mailing address of the corporation's initial registered office is 333 University Avenue, Missoula, Montana 59801, and the name of the initial registered agent of the corporation at that address is Jon Shields.
4. **Board of Directors.** The number of directors constituting the initial board of directors is one (1). The names and addresses of the persons who are to serve as directors until the first annual meeting of shareholders, and until their successors are elected and qualified are:

<u>Name</u>	<u>Address</u>
Steven V. Sann	333 University Avenue Missoula, Montana 59801

5. **Limitation of Directors' Liability.** Pursuant to Section 35-1-216(2), MCA, a director of the corporation shall not be liable to the corporation or the shareholders of the corporation for money damages for any actions taken or any failure to

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take any action, as a director, except liability for:

- (a) the amount of a financial benefit received by a director to which the director is not entitled;
- (b) an intentional infliction of harm on the corporation or the shareholders;
- (c) an unlawful distribution as described in Section 35-1-713, MCA; or
- (d) an intentional violation of criminal law.

6. **Incorporator.** The name and address of the incorporator is:

Name

Address

Jon Shields

333 University Avenue
Missoula, Montana 59801

DATED this 7 day of July, 2005.



Jon Shields,
Incorporator and Registered Agent



Montana State Capitol
PO Box 202801
Helena, MT 59620-2801
(406)444-3665
<http://www.sos.mt.gov>

PRIORITY

JON SHIELDS
SHIELDS LAW FIRM
333 UNIVERSITY AVENUE - 3RD FLOOR
MISSOULA MT 59801

RE: OLD NAME: VOICE MAIL SERVICES, LTD.
NEW NAME: GLOBAL VOICE MAIL, LTD.
ARTICLE OF AMENDMENT
Filing Date: January 30, 2006
Filing Number: D145691-659119

January 31, 2006

Dear Sir or Madam:

I've approved the filing of the documents for the above named entity. The document number and filing date have been recorded on the original document. This letter serves as your certificate of filing and should be maintained in your files for future reference.

Pursuant to your request, I have deducted \$35.00 from your prepaid account to cover the costs of this transaction.

Thank you for giving this office the opportunity to serve you. If you have any questions in this regard, or need additional assistance, please do not hesitate to contact the Business Services Bureau professionals at (406) 444-3665.

Sincerely,

BRAD JOHNSON
Secretary of State

You can correspond with our office via facsimile. Our fax number is (406) 444-3976. You can now fax in Your search, copy, and certificate requests.

STATE OF MONTANA

FILED

JAN 30 2006

SECRETARY OF STATE

D145691

PRIORITY

ARTICLES OF AMENDMENT
OF
VOICE MAIL SERVICES, LTD.

Pursuant to the Montana Professional Corporation Act, the undersigned adopts the following Articles of Amendment of Voice Mail Services, Ltd.:

1. Current Name. The current name of the Corporation is Voice Mail Services, Ltd.

2. Amendment. The following amendment was adopted in the matter provided for by the Montana Business Corporation Act:

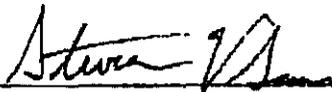
The name of the Corporation is changed to Global Voice Mail, Ltd.

3. Amendment Adoption Date. The date this amendment was adopted is:

January 26, 2006.

4. Resolution of Directors. This amendment was adopted adopted by a sufficient vote of the Board of Directors. A vote of the shareholder was not required.

DATED this 26th day of January, 2006.



Steven V. Sann,
Chairman of the Board of Directors

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SECRETARY OF STATE

STATE OF MONTANA

LINDA McCULLOCH



Montana State Capitol
PO Box 202801
Helena, MT 59620-2801
(406)444-3665
<http://www.sos.mt.gov>

WORDEN THANE PC
111 N HIGGINS STE 600
PO BOX 4747
MISSOULA MT 59806

RE: GLOBAL VOICE MAIL, LTD.
MERGER
Filing Date: July 22, 2009
Filing Number: D145691 - 1000842

July 24, 2009

Dear Sir or Madam:

I've approved the filing of the documents for the above named entity. The document number and filing date have been recorded on the original document. This letter serves as your certificate of filing and should be maintained in your files for future reference.

Thank you for giving this office the opportunity to serve you. If you have any questions in this regard, or need additional assistance, please do not hesitate to contact the Business Services Bureau professionals at (406) 444-3665.

Sincerely,

A handwritten signature in cursive script that reads "Linda McCulloch".

Linda McCulloch
Secretary of State



ARTICLES OF MERGER

JUL 22 2009

PD20
7B

SECRETARY OF STATE

TO: Ms. Linda McCulloch
Secretary of State
State of Montana
P.O. Box 202801
Helena, MT 59620-2801

TO: Mr. Ross Miller *D-145691*
Secretary of State, State of Nevada
Amendments Division
204 North Carson Street, Suite 1
Carson City, NV 89701-4299

Pursuant to the provisions of Mont. Code Ann. § 35-1-813 and Nevada Revised Statutes Chapter 92A.200, the undersigned corporations submit the following Articles of Merger for filing for the purpose of merging Global Voice Mail, Ltd., a Montana corporation ("MT Corp") into Global Voice Mail, Ltd., a Nevada corporation ("NV Corp"):

ARTICLE I.

The Agreement of Merger and Plan of Reorganization of MT Corp into NV Corp is attached hereto as Exhibit "A."

ARTICLE II.

The number of outstanding shares of each class of stock of Global Voice Mail, Ltd., a Montana corporation, is 1,000 shares of common stock. The number of outstanding shares of each class of stock of Global Voice Mail, Ltd., a Nevada corporation, is 1,000 shares of common stock.

ARTICLE III.

The merger was duly approved by the Sole Stockholder and Sole Director of MT Corp and NV Corp, in accordance with the Nevada Revised Statutes 92A and the Montana Business Corporation Act.

The number of shares of each of the aforesaid corporations which voted for the Plan of Merger was as follows:

Global Voice Mail, Ltd. (MT Corp)	1,000 shares
Global Voice Mail, Ltd. (NV Corp)	1,000 shares

The number of shares of each of the aforesaid corporations which voted against the Plan of Merger was as follows:

Global Voice Mail, Ltd. (MT Corp)	0 shares
Global Voice Mail, Ltd. (NV Corp)	0 shares

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MONTANA
JUL 22 AM 9:13
STATE

The number of shares of each of the aforesaid corporations which did not vote for or against the proposed Plan of Merger was as follows:

Global Voice Mail, Ltd. (MT Corp)	0 shares
Global Voice Mail, Ltd. (NV Corp)	0 shares

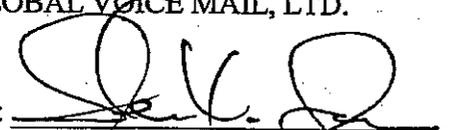
No shares of any of the aforesaid corporations were entitled to vote as a class.

Dated this 3 day of ^{June}~~May~~, 2009.

ATTEST:

By: 
Steven V. Sann, Secretary

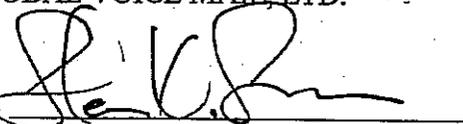
"MT CORP":
GLOBAL VOICE MAIL, LTD.

By: 
Steven V. Sann, President

ATTEST:

By: 
Steven V. Sann, Secretary

"NV CORP":
GLOBAL VOICE MAIL, LTD.

By: 
Steven V. Sann, President

RECEIVED
HIS MASTER'S VOICE
2009 JUL 22 AM 8:13
SERIALS ACQUISITION

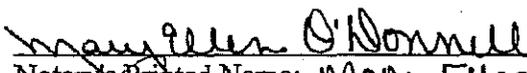
STATE OF MONTANA)
 : ss.
County of Missoula)

Steven V. Sann, being first duly sworn upon his oath, deposes and says:
That he is President of Global Voice Mail, Ltd., a Montana corporation, and that he has read the foregoing Articles of Merger dated ~~May~~ ^{June} 3, 2009; that the information contained therein is correct to the best of his knowledge and that he hereby executes the same.


Steven V. Sann, President

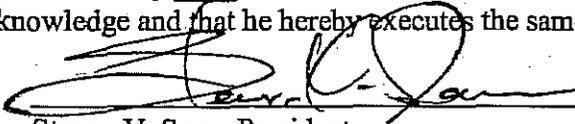
SUBSCRIBED and SWORN TO before me this 3 day of ^{June} ~~May~~, 2009, by Steven V. Sann, as President of Global Voice Mail, Ltd., a Montana corporation.



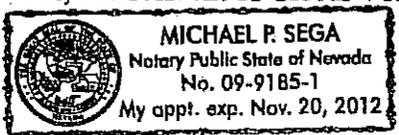

Notary's Printed Name: Mary Ellen O'Donnell
Notary Public for the State of Montana
Residing at Florence, MT
My commission expires 1/15/2011

STATE OF NEVADA)
 : ss.
County of Clark)

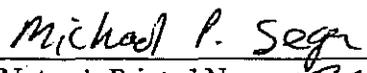
Steven V. Sann, being first duly sworn upon his oath, deposes and says:
That he is President of Global Voice Mail, Ltd., a Nevada corporation, and that he has read the foregoing Articles of Merger dated ~~May~~ ^{June} 3, 2009; that the information contained therein is correct to the best of his knowledge and that he hereby executes the same.


Steven V. Sann, President 6/3/09

SUBSCRIBED and SWORN TO before me this 3rd day of ^{June} ~~May~~, 2009, by Steven V. Sann, as President of Global Voice Mail, Ltd., a Nevada corporation.



(SEAL)


Notary's Printed Name: Michael P. Segra
Notary Public for the State of Nevada
Residing at Clark County
My commission expires Nov 20, 2012

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JUL 22 AM 8:13
CLARK COUNTY CLERK
CLARK COUNTY, NEVADA

mc09003785

Exhibit "A"
Agreement of Merger and Plan of Reorganization

THIS AGREEMENT of Merger and Plan of Reorganization is entered into this 3rd day of June, 2009, by and between GLOBAL VOICE MAIL, LTD., a Montana corporation (hereinafter "MT Corp"), of 2120 South Reserve, PMB 210, Missoula, MT 59801, and GLOBAL VOICE MAIL, LTD., a Nevada corporation (hereinafter "NV Corp"), of 3753 Howard Hughes Parkway, Suite 200, PMB 278, Las Vegas, NV 89169, and Steven V. Sann, the sole stockholder and director of both corporations (hereinafter "Sole Stockholder and Director").

RECITALS

WHEREAS, the Sole Stockholder and Director of MT Corp and NV Corp has resolved that MT Corp be merged, pursuant to the Montana Business Corporation Act and the Nevada Revised Statutes Chapter 92A (NRS 92A) into a single corporation existing under the laws of the State of Nevada, to wit: GLOBAL VOICE MAIL, LTD., a Nevada corporation, which shall be the surviving corporation (such corporation in its capacity as such surviving corporation being sometimes referred to herein as the "Surviving Corporation") in a transaction qualifying as a reorganization within the meaning of Section 368(a)(1)(F) of the Internal Revenue Code;

WHEREAS, the authorized capital stock of MT Corp consists of 1,000 shares of common stock with no par value per share (hereinafter "MT Corp Common Stock") of which 1,000 shares are issued and outstanding; and

WHEREAS, the authorized capital stock of NV Corp consists of 1,000 shares of common stock with no par value per share (hereinafter "NV Corp Common Stock") of which 1,000 shares are issued and outstanding; and

WHEREAS, the Sole Stockholder and Director of MT Corp and NV Corp has approved the merger upon the terms and conditions hereinafter set forth and has approved this Agreement;

NOW, THEREFORE, in consideration of the premises and the mutual agreements, provisions, and covenants herein contained, the parties hereto hereby agree in accordance with the Montana Business Corporation Act and the NRS 92A that MT Corp shall be, at the Effective Date (as hereinafter defined) merged (hereinafter called "Merger") into a single corporation existing under the laws of the State of Nevada, to wit, NV Corp, which shall be the Surviving Corporation, and the parties hereto adopt and agree to the following agreements, terms, and conditions relating to the Merger and the mode of carrying the same into effect.

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JUL 22 AM 8:13
STATE
RECORDS

1. Directors and Stockholders Meetings; Filings; Effects of Merger

1.1 MT Corp Directors and Stockholders Meeting. MT Corp shall call a meeting of its directors and stockholders to be held in accordance with the Montana Business Corporation Act, upon due notice (or waiver thereof) to its directors and stockholders, to consider and vote upon, among other matters, adoption of this Agreement.

1.2 Action by NV Corp. The NV Corp shall call a meeting of its directors and stockholders to be held in accordance with the NRS 92A, upon due notice (or waiver thereof) to its directors and stockholders, to consider and vote upon, among other matters, adoption of this Agreement. The NV Corp shall adopt this Agreement in accordance with the NRS 92A prior to dissolution of MT Corp.

1.3 Filing of Articles of Merger; Effective Date. If (a) this Agreement is adopted by the directors and stockholders of MT Corp in accordance with the Montana Business Corporation Act, and (b) this Agreement is adopted by the directors and stockholders of NV Corp in accordance with the NRS 92A, then Articles of Merger and any other appropriate documents shall be filed and recorded in accordance with the NRS 92A, and Articles of Merger and any other appropriate document shall be filed in accordance with the Montana Business Corporation Act. Such filings shall be made on the same day. The Merger shall become effective on the day and time of such filing in Nevada, which date and time are herein referred to as the "Effective Date."

1.4 Certain Effects of Merger. On the Effective Date, the separate existence of MT Corp shall cease, and MT Corp shall be merged into NV Corp which, as the Surviving Corporation, shall possess all the rights, privileges, powers, and franchises, of a public as well as of a private nature, and be subject to all the restrictions, disabilities, and duties of MT Corp; and all and singular, the rights, privileges, powers, and franchises of MT Corp, and all property, real, personal, and mixed, and all debts due to MT Corp on whatever account, as well for stock subscriptions and all other things in action or belonging to MT Corp, shall be vested in the Surviving Corporation; and all property, rights, privileges, powers, and franchises, and all and every other interest shall be thereafter as effectually the property of the Surviving Corporation as they were of MT Corp, and the title to any real estate vested by deed or otherwise, under the laws of Montana or Nevada or any other jurisdiction, in MT Corp, shall not revert or be in any way impaired; but all rights of creditors and all liens upon any property of MT Corp shall be preserved unimpaired, and all debts, liabilities, and duties of MT Corp shall thenceforth attach to the Surviving Corporation and may be enforced against it to the same extent as if said debts, liabilities, and duties had been incurred or contracted by it. At any time, or from time to time, after the Effective Date, the last acting officers of MT Corp or the corresponding officers of the Surviving Corporation, may, in the name of MT Corp, execute and deliver all such proper deeds, assignments, and other instruments and take or cause to be taken all such further or other action as the Surviving Corporation may deem necessary or desirable in order to vest, perfect, or confirm in the Surviving Corporation title to and possession of all MT Corp's property, rights,

privileges, powers, franchises, immunities, and interests and otherwise to carry out the purposes of this Agreement.

2. Name of Surviving Corporation; Certificate of Incorporation; Bylaws

2.1 Name of Surviving Corporation. The name of the Surviving Corporation from and after the Effective Date shall be GLOBAL VOICE MAIL, LTD., a Nevada Corporation.

2.2 Certificate of Incorporation. The Certificate of Incorporation of NV Corp as in effect on the date hereof shall from and after the Effective Date be, and continue to be, the Certificate of Incorporation of the Surviving Corporation until changed or amended as provided by law.

2.3 Bylaws. The Bylaws of NV Corp, as in effect immediately before the Effective Date, shall from and after the Effective Date be, and continue to be, the Bylaws of the Surviving Corporation until amended as provided therein.

3. Status and Conversion of Securities

The manner and basis of converting the shares of the capital stock of MT Corp, and the nature and amount of securities of NV Corp which the holders of shares of MT Corp Common Stock are to receive in exchange for such shares are as follows:

3.1 MT Corp Common Stock to be Cancelled and Replaced by NV Corp Common Stock. Each one share of MT Corp Common Stock which shall be issued and outstanding immediately before the Effective Date shall, by virtue of the Merger and without any action on the part of the holder thereof, be cancelled at the Effective Date, and outstanding certificates representing shares of MT Corp Common Stock shall thereafter be represented in issued and outstanding shares of NV Corp Common Stock. Such certificates may, but need not be, exchanged by the holders thereof after the merger becomes effective for new certificates for the appropriate number of shares bearing the name of the Surviving Corporation.

3.2 Income Tax Effect. The transaction is intended to qualify as a reorganization under Internal Revenue Code Section 368(a)(1)(F) as a mere change in identity or form of the Corporation. The purpose of the transaction is for the MT Corp to change its place of organization and operations from Montana to Nevada. The change will be effected by the MT Corp transferring its assets and liabilities to the NV Corp and merging into the NV Corp, and having its shares retired and cancelled as a result of the merger. There is only one operating company involved in this transaction. The issued and outstanding stock of NV Corp on date of the reorganization will consists of 1,000 shares of common stock in the corporation, which is identical to the number of the issued and outstanding stock of MT Corp common stock which has been retired and cancelled. The sole stockholder for both corporations is Steven V. Sann.

4. . Miscellaneous

4.1 This Agreement of Merger may be terminated, and the proposed Merger abandoned at any time before the Effective Date of the Merger, and whether before or after approval of this Agreement of Merger by the stockholders of MT Corp, if the Board of Directors of MT Corp or of the Surviving Corporation duly adopt a resolution abandoning this Agreement of Merger.

4.2 For the convenience of the parties hereto and to facilitate the filing of this Agreement of Merger, any number of counterparts hereof may be executed; and each such counterpart shall be deemed to be an original instrument.

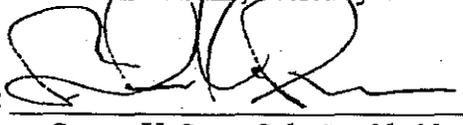
IN WITNESS WHEREOF, this Agreement has been executed by MT Corp and NV Corp all on the date first above written.

ATTEST:

By: _____
Steven V. Sann, Secretary

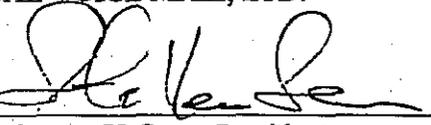
"MT CORP":
GLOBAL VOICE MAIL, LTD.

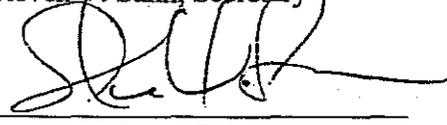
By: _____
Steven V. Sann, President


By: _____
Steven V. Sann, Sole Stockholder

ATTEST:

By: _____
Steven V. Sann, Secretary

"NV CORP":
GLOBAL VOICE MAIL, LTD.

By: _____
Steven V. Sann, President


By: _____
Steven V. Sann, Sole Stockholder

meo/09003786

RECEIVED
HEIDI STAMIA
2009 JUL 22 AM 8:13
LINDA MCCULLOCH
STATE

MONTANA CORPORATION ANNUAL REPORT - 2006

FILED ELECTRONICALLY IN ORDER FOR YOUR CORPORATION TO REMAIN ACTIVE AND IN GOOD STANDING AND PREVENT INVOLUNTARY DISSOLUTION/REVOCATION PER 35-1-1104,MCA.

Filed Date 02/01/2006
Document No. 660187
Filing Time 11:01AM

GLOBAL VOICE MAIL, LTD.

JON SHIELDS
333 UNIVERSITY AVE
MISSOULA MT 59801

FOLDER ID NUMBER: D145691
TYPE: 11

1. State/Country of Incorporation: MT
2. Description of Business: GENERAL BUSINESS
3. Names and Addresses of Principal Officers - At least one officer MUST be listed.

President
STEVEN SANN
1001 EAST BROADWAY, #402
MISSOULA MT 59802

4. Names and Addresses of the Directors - At least 1 director MUST be listed.

Director
STEVEN V SANN
1001 EAST BROADWAY, #402
MISSOULA MT 59802

5. Names of Shareholders.

6. Shares - Change the number of issued shares if different from our records in the space provided.

SHARES AUTHORIZED	SHARES ISSUED	CLASS	SERIES	PAR VALUE
50000.00	0.00	COMMON		0.00

7. Address of Principal Office.

STREET :
CITY,ST :
COUNTRY :

By submitting this filing electronically to the Montana Secretary of State's Office, I state that as an authorized agent of the above corporation I submit this report on behalf of the corporation and that the statements in this report are true, under penalty of false swearing. 45-7-202, Montana Code Annotated (MCA).

Electronically Submitted by: STEVEN SANN

E-mail: STEVE@EMERICAMEDA.COM

ALL INFORMATION PROVIDED, INCLUDING NAMES AND ADDRESSES OF OFFICERS AND DIRECTORS WILL BE MADE AVAILABLE ON THE SECRETARY OF STATE'S WEBSITE <http://www.sos.mt.gov> OR UPON REQUEST.

MONTANA CORPORATION ANNUAL REPORT - 2007

FILED ELECTRONICALLY IN ORDER FOR YOUR CORPORATION TO REMAIN ACTIVE AND IN GOOD STANDING AND PREVENT INVOLUNTARY DISSOLUTION/REVOCATION PER 35-1-1104,MCA.

Filed Date 03/25/2007
Document No. 766086
Filing Time 06:48PM

GLOBAL VOICE MAIL, LTD.

JON SHIELDS
333 UNIVERSITY AVE
MISSOULA MT 59801

FOLDER ID NUMBER: D145691
TYPE: 11

1. State/Country of Incorporation: MT
2. Description of Business: GENERAL BUSINESS
3. Names and Addresses of Principal Officers - At least one officer MUST be listed.

President
STEVEN SANN
1001 EAST BROADWAY, #402
MISSOULA MT 59802

4. Names and Addresses of the Directors - At least 1 director MUST be listed.

Director
STEVEN V SANN
1001 EAST BROADWAY, #402
MISSOULA MT 59802

5. Names of Shareholders.

6. Shares - Change the number of issued shares if different from our records in the space provided.

SHARES AUTHORIZED	SHARES ISSUED	CLASS	SERIES	PAR VALUE
50000.00	1000.00	COMMON		0.00

7. Address of Principal Office.

STREET :
CITY,ST :
COUNTRY :

By submitting this filing electronically to the Montana Secretary of State's Office, I state that as an authorized agent of the above corporation I submit this report on behalf of the corporation and that the statements in this report are true, under penalty of false swearing. 45-7-202, Montana Code Annotated (MCA).

Electronically Submitted by: STEVEN SANN

E-mail: STEVE@EMERICAMEDIA.COM

ALL INFORMATION PROVIDED, INCLUDING NAMES AND ADDRESSES OF OFFICERS AND DIRECTORS WILL BE MADE AVAILABLE ON THE SECRETARY OF STATE'S WEBSITE <http://www.sos.mt.gov> OR UPON REQUEST.

MONTANA CORPORATION ANNUAL REPORT - 2008

FILED ELECTRONICALLY IN ORDER FOR YOUR CORPORATION TO REMAIN ACTIVE AND IN GOOD STANDING AND PREVENT INVOLUNTARY DISSOLUTION/REVOCAION PER 35-1-1104,MCA.

Filed Date 02/14/2008
Document No. 847378
Filing Time 03:04PM

GLOBAL VOICE MAIL, LTD.

STEVEN SANN
1001 EAST BROADWAY, PMB 207
MISSOULA MT 59802

FOLDER ID NUMBER: D145691
TYPE: 11

1. State/Country of Incorporation: MT
2. Description of Business: GENERAL BUSINESS
3. Names and Addresses of Principal Officers - At least one officer MUST be listed.

President
STEVEN SANN
1001 EAST BROADWAY, #207
MISSOULA MT 59802

4. Names and Addresses of the Directors - At least 1 director MUST be listed.

Director
STEVEN V SANN
1001 EAST BROADWAY, #207
MISSOULA MT 59802

5. Names of Shareholders.

6. Shares - Change the number of issued shares if different from our records in the space provided.

SHARES AUTHORIZED	SHARES ISSUED	CLASS	SERIES	PAR VALUE
50000.00	1000.00	COMMON		0.00

7. Address of Principal Office.

STREET :
CITY,ST :
COUNTRY :

By submitting this filing electronically to the Montana Secretary of State's Office, I state that as an authorized agent of the above corporation I submit this report on behalf of the corporation and that the statements in this report are true, under penalty of false swearing. 45-7-202, Montana Code Annotated (MCA).

Electronically Submitted by: STEVEN SANN

E-mail: SHIELDS@MONTANA.COM

ALL INFORMATION PROVIDED, INCLUDING NAMES AND ADDRESSES OF OFFICERS AND DIRECTORS WILL BE MADE AVAILABLE ON THE SECRETARY OF STATE'S WEBSITE <http://www.sos.mt.gov> OR UPON REQUEST.

GLOBAL VOICE MAIL, LTD.

Business Entity Information			
Status:	Active	File Date:	5/04/2009
Type:	Domestic Corporation	Entity Number:	E0236872009-0
Qualifying State:	NV	List of Officers Due:	5/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20091399290	Business License Exp:	5/31/2012

Additional Information	
Central Index Key:	

Registered Agent Information			
Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information			
No Par Share Count:	1,000.00	Capital Amount:	\$ 0
No stock records found for this company			

Officers				<input checked="" type="checkbox"/> Include Inactive Officers
Director - Steven V Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
President - Steven V Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Secretary - Steven V Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Treasurer - Steven V Sann				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	

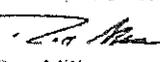
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Director - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - STEVEN V SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20090386606-80	# of Pages:	1
File Date:	5/04/2009	Effective Date:	
Initial Stock Value: No Par Value Shares: 1,000		Total Authorized Capital: \$ 0.00	
Action Type:	Initial List		
Document Number:	20090517494-11	# of Pages:	1
File Date:	6/30/2009	Effective Date:	
(No notes for this action)			
Action Type:	Merge In		
Document Number:	20090571955-33	# of Pages:	13
File Date:	7/24/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100384512-46	# of Pages:	1
File Date:	5/28/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20110258969-03	# of Pages:	1
File Date:	4/05/2011	Effective Date:	
(No notes for this action)			



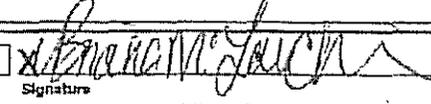
ROSS MILLER
 Secretary of State
 206 North Carson Street
 Carson City, Nevada 89701-4209
 (775) 684 5700
 Website: secretaryofstate.biz

Filed in the office of 
 Document Number: 20080504636-44
 Filing Date and Time: 07/30/2008 8:32 AM
 Ross Miller
 Secretary of State
 State of Nevada
 Entity Number: E04B4292008-9

Articles of Incorporation
 (PURSUANT TO NRS 78)

USE BLACK INK ONLY - DO NOT HIGHLIGHT

ABOVE SPACE IS FOR OFFICE USE ONLY

1. Name of Corporation:	HEARYOUZ, INC.
2. Resident Agent Name and Street Address: <i>(Must be a Nevada citizen when accepted may be non-2)</i>	INCORP SERVICES, INC. Name 3155 EAST PATRICK LANE, SUITE 1 LAS VEGAS Nevada 89120 <small>(MANDATORY) Physical Street Address City State Zip Code</small> SAME <small>(OPTIONAL) Mailing Address City State Zip Code</small>
3. Shares: <i>(Attach a true and correct copy of articles of incorporation to this form.)</i>	Number of shares with par value: <input type="text"/> Par value per share: \$ <input type="text"/> Number of shares without par value: 1,000
4. Names & Addresses of the Board of Directors/Trustees: <i>(Each Director/Trustee must be a natural person at least 18 years of age at the time of appointment.)</i>	1. BRIANA L. MCLAUGHLIN Name <i>MCLAUGHLIN</i> 217 Canfield Suite 155 Coeur d'Alene ID 83815 <small>Street Address City State Zip Code</small> 2. <input type="text"/> <small>Name Street Address City State Zip Code</small> 3. <input type="text"/> <small>Name Street Address City State Zip Code</small>
5. PURPOSE: <i>(attach any instructions)</i>	The purpose of this Corporation shall be: ANY LEGAL PURPOSE
6. Name, Address and Signature of Incorporator: <i>(Attach additional copies if more than 1 incorporator.)</i>	BRIANA L. MCLAUGHLIN  Name Signature 217 Canfield Suite 155 Coeur d'Alene ID 83815 <small>Address City State Zip Code</small>
7. Certificate of Acceptance of Appointment of Resident Agent:	I hereby accept appointment as Resident Agent for the above named corporation. <i>Briana L. McLaughlin</i> on behalf of <input type="checkbox"/> Incorporator Services, Inc. Authorized Signature of R. A. or On Behalf of R. A. Company Date 7/29/08

This form must be accompanied by appropriate fees.

Nevada Secretary of State Form 70-A (July 2007)
 Revised Oct. 01/01/07

SECRETARY OF STATE



CORPORATE CHARTER

I, ROSS MILLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that HEARYOU2, INC., did on July 30, 2008, file in this office the original Articles of Incorporation; that said Articles of Incorporation are now on file and of record in the office of the Secretary of State of the State of Nevada, and further, that said Articles contain all the provisions required by the law of said State of Nevada.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office on July 30, 2008.



[Signature]
ROSS MILLER
Secretary of State

By

[Signature]
Certification Clerk

HEARYOU2, INC.**Business Entity Information**

Status:	Default	File Date:	7/30/2008
Type:	Domestic Corporation	Entity Number:	E0484292008-9
Qualifying State:	NV	List of Officers Due:	7/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20081636888	Business License Exp:	7/31/2012

Registered Agent Information

Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information

No Par Share Count:	1,000.00	Capital Amount:	\$ 0
No stock records found for this company			

Officers Include Inactive Officers

Director - BRIANNA MCLAUGHLIN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - BRIANNA MCLAUGHLIN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - BRIANNA MCLAUGHLIN			

Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - BRIANNA MCLAUGHLIN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20080504636-44	# of Pages:	1
File Date:	7/30/2008	Effective Date:	
Initial Stock Value: No Par Value Shares: 1,000 ----- --- Total Authorized Capital: \$ 0.00			
Action Type:	Initial List		
Document Number:	20080591382-08	# of Pages:	1
File Date:	9/3/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090580221-59	# of Pages:	1
File Date:	7/29/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100385862-95	# of Pages:	1
File Date:	5/29/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20110395753-06	# of Pages:	1
File Date:	5/26/2011	Effective Date:	
(No notes for this action)			



ROSS MILLER
 Secretary of State
 208 North Carson Street
 Carson City, Nevada 89701-4299
 (775) 684 8708
 Website: secretaryofstate.biz

Filed in the office of 	Document Number 20070557206-34
Ross Miller Secretary of State State of Nevada	Filing Date and Time 08/14/2007 3:00 PM
	Entity Number E0574302007-0

Articles of Incorporation
 (PURSUANT TO NRS 78)

USE BLACK INK ONLY - DO NOT HIGHLIGHT

ABOVE SPACE IS FOR OFFICE USE ONLY

1. Name of Corporation:	Network Assurance, Inc.		
2. Resident Agent Name and Street Address: <i>(Must be a Nevada address where process may be served.)</i>	InCorp Services, Inc.		
	Name	Las Vegas	Nevada 89120-3481
	3155 East Patrick Lane (MANDATORY) Physical Street Address	City	Zip Code
	(OPTIONAL) Mailing Address	City	State Zip Code
3. Shares: <i>(Number of shares corporation is authorized to issue.)</i>	Number of shares with par value: 75,000,000.00	Par value per share: \$.001	Number of shares without par value: 0
4. Name & Address of the Board of Directors/Trustees: <i>(Each Director/Trustee must be a natural person at least 18 years of age; each individual must be a resident of Nevada.)</i>	1. Robert Martin Braach Name		
	444 House Place Street Address	Camano Island City	WA 98282 State Zip Code
	2. Name		
	Street Address	City	State Zip Code
	3. Name		
	Street Address	City	State Zip Code
5. Purpose: <i>(optional - see instructions)</i>	The purpose of this Corporation shall be:		
6. Name, Address and Signature of Incorporator: <i>(Must include name, address and signature.)</i>	Robert Martin Braach Name	<input checked="" type="checkbox"/>	
	444 House Place Address	Camano Island City	WA 98282 State Zip Code
7. Certificate of Acceptance of Appointment of Resident Agent:	I hereby accept appointment as Resident Agent for the above named corporation.		
	<input checked="" type="checkbox"/> _____ Authorized Signature of R. A. or On Behalf of R. A. Company	Date	

This form must be accompanied by appropriate fees

ROSS MILLER
Secretary of State
202 North Carson Street
Carson City, Nevada 89701-4201
(775) 884 6708
Website: secretaryofstate.biz

Resident Agent Acceptance

General instructions for this form:

1. Please print legibly or type; Black Ink Only.
2. Complete all fields.
3. Ensure that document is signed in signature field.

ABOVE SPACE IS FOR OFFICE USE ONLY

In the matter of Network Assurance, Inc.
(Name of business entity)

I, InCorp Services, Inc.
(Name of resident agent)

hereby state that on August 14, 2007 I accepted the appointment as resident agent
(Date)
for the above named business entity. The street address of the resident agent in this
state is as follows:

3155 East Patrick Lane - Suite 1 Physical Street Address		Suite number
Las Vegas City	NEVADA	89120-3481 Zip Code
Optional: N/A Additional Mailing Address		N/A Suite number
N/A City	N/A State	N/A Zip Code

Signature:



Authorized Signature of R.A. or On Behalf of R.A. Company

8/14/07
Date

(PROFIT) ANNUAL LIST OF OFFICERS, DIRECTORS AND REGISTERED AGENT AND STATE BUSINESS LICENSE APPLICATION OF:

FILE NUMBER

NETWORK ASSURANCE, INC.

E0574302007-0

NAME OF CORPORATION

FOR THE FILING PERIOD OF 8/2009 TO 8/2010

****YOU MAY FILE THIS FORM ONLINE AT www.nvsos.gov****



110101

The entity's duly appointed registered agent in the State of Nevada upon whom process can be served is:

INCORP SERVICES, INC. (Commercial Registered Agent)
375 N STEPHANIE ST STE 1411
HENDERSON, NV 89014-8909 USA

Filed in the office of Ross Miller Secretary of State State of Nevada	Document Number
	20100108919-11
	Filing Date and Time
	02/22/2010 3:02 PM
	Entity Number
	E0574302007-0

A FORM TO CHANGE REGISTERED AGENT INFORMATION IS FOUND AT: www.nvsos.gov

(This document was filed electronically.)
ABOVE SPACE IS FOR OFFICE USE ONLY

USE BLACK INK ONLY - DO NOT HIGHLIGHT

Return one file stamped copy. (If filing not accompanied by order instructions, file stamped copy will be sent to registered agent.)

IMPORTANT: Read instructions before completing and returning this form.

- Print or type names and addresses, either residence or business, for all officers and directors. A President, Secretary, Treasurer, or equivalent of and all Directors must be named. There must be at least one director. An Officer must sign the form. **FORM WILL BE RETURNED IF UNSIGNED.**
- If there are additional officers, attach a list of them to this form.
- Return the complete form with the filing fee. Annual list fee is based upon the current total authorized stock as explained in the Annual List Fee Schedule For Profit Corporations. A \$75.00 penalty must be added for failure to file this form by the deadline. An annual list received more than 90 days before its due date shall be deemed an amended list for the previous year.
- State business license fee is \$200.00. Effective 2/1/2010, \$100.00 must be added for failure to file form by deadline.
- Make your check payable to the Secretary of State.
- Ordering Copies:** If requested above, one file stamped copy will be returned at no additional charge. To receive a certified copy, enclose an additional \$30.00 per certification. A copy fee of \$2.00 per page is required for each additional copy generated when ordering 2 or more file stamped or certified copies. Appropriate instructions must accompany your order.
- Return the completed form to: Secretary of State, 202 North Carson Street, Carson City, Nevada 89701-4201, (775) 684-5708.
- Form must be in the possession of the Secretary of State on or before the last day of the month in which it is due. (Postmark date is not accepted as receipt date.) Forms received after due date will be returned for additional fees and penalties. Failure to include annual list and business license fees will result in rejection of filing.

CHECK ONLY IF APPLICABLE

- Pursuant to NRS, this corporation is exempt from the business license fee. Exemption code:
- Month and year your State Business License expires: 20
- This corporation is a publicly traded corporation. The Central Index Key number is:
- This publicly traded corporation is not required to have a Central Index Key number.

Section 7(2) Exemption Codes

- 001 - Governmental Entity
- 002 - 501(c) Nonprofit Entity
- 003 - Home-based Business
- 004 - Natural Person with 4 or less rental dwelling units
- 005 - Motion Picture Company
- 006 - NRS 680B.020 Insurance Co.

NAME DERRICK E MCLAUCHLIN	TITLE(S) PRESIDENT (OR EQUIVALENT OF)
ADDRESS 375 NORTH STEPHANIE STREET SUITE 1411, USA	CITY STATE ZIP CODE HENDERSON NV 89014

NAME DERRICK E MCLAUCHLIN	TITLE(S) SECRETARY (OR EQUIVALENT OF)
ADDRESS 375 NORTH STEPHANIE STREET SUITE 1411, USA	CITY STATE ZIP CODE HENDERSON NV 89014

NAME DERRICK E MCLAUCHLIN	TITLE(S) TREASURER (OR EQUIVALENT OF)
ADDRESS 375 NORTH STEPHANIE STREET SUITE 1411, USA	CITY STATE ZIP CODE HENDERSON NV 89014

NAME DERRICK E MCLAUCHLIN	TITLE(S) DIRECTOR
ADDRESS 375 NORTH STEPHANIE STREET SUITE 1411, USA	CITY STATE ZIP CODE HENDERSON NV 89014

I declare, to the best of my knowledge under penalty of perjury, that the above mentioned entity has complied with the provisions of sections 6 to 18 of AB 146 of the 2009 session of the Nevada Legislature and acknowledge that pursuant to NRS 239.330, it is a category C felony to knowingly offer any false or forged instrument for filing in the Office of the Secretary of State.

DERRICK E MCLAUCHLIN

Title: PRESIDENT Date: 2/22/2010 2:58:53 PM

X
Signature of Officer

NETWORK ASSURANCE, INC.

Business Entity Information			
Status:	Active	File Date:	8/14/2007
Type:	Domestic Corporation	Entity Number:	E0574302007-0
Qualifying State:	NV	List of Officers Due:	8/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20071107375	Business License Exp:	8/31/2012

Additional Information	
Central Index Key:	

Registered Agent Information			
Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information			
No Par Share Count:	0	Capital Amount:	\$ 75,000.00
Par Share Count:	75,000,000.00	Par Share Value:	\$ 0.001

Officers				<input checked="" type="checkbox"/> Include Inactive Officers
Director - Derrick E McLauchlin				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
President - Derrick E McLauchlin				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Secretary - Derrick E McLauchlin				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Treasurer - Derrick E McLauchlin				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	

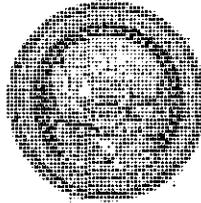
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Director - DERRICK E MCLAUHLIN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - DERRICK E MCLAUHLIN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - DERRICK E MCLAUHLIN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - DERRICK E MCLAUHLIN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20070557206-34	# of Pages:	2
File Date:	8/14/2007	Effective Date:	
Initial Stock Value: Par Value Shares: 75,000,000 Value: \$ 0.001 No Par Value Shares: 0 Total Authorized Capital: \$ 75,000.00			
Action Type:	Initial List		
Document Number:	20070562929-82	# of Pages:	1
File Date:	8/16/2007	Effective Date:	
(No notes for this action)			
Action Type:	Registered Agent Address Change		
Document Number:	20080296150-43	# of Pages:	222
File Date:	4/29/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20080619455-80	# of Pages:	1
File Date:	9/24/2008	Effective Date:	
(No notes for this action)			
Action Type:	Amended List		
Document Number:	20080782212-02	# of Pages:	1
File Date:	12/02/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090708759-67	# of Pages:	1
File Date:	9/29/2009	Effective Date:	
(No notes for this action)			

Action Type:	Amended List		
Document Number:	20100068708-02	# of Pages:	1
File Date:	2/03/2010	Effective Date:	
(No notes for this action)			
Action Type:	Amended List		
Document Number:	20100108919-11	# of Pages:	1
File Date:	2/22/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100602809-68	# of Pages:	1
File Date:	8/12/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20110466716-64	# of Pages:	1
File Date:	6/23/2011	Effective Date:	
(No notes for this action)			

STATE OF NEVADA



ROSS MILLER
Secretary of State

SCOTT W. ANDERSON
Deputy Secretary
for Commercial Recordings

OFFICE OF THE
SECRETARY OF STATE

Filing Acknowledgement

July 29, 2008

Job Number
C20080730-0323

Corporation Number
E0481552008-8

Filing Description
Articles of Incorporation

Document Filing
Number
20080504524-90

Date/Time of Filing
July 29, 2008 03:53:39 PM

Corporation Name
SECURATDAT, INC.

Registered Agent
INCorp-SERVICES, INC.

The attached document(s) were filed with the Nevada Secretary of State, Commercial Recordings Division. The filing date and time have been affixed to each document, indicating the date and time of filing. A filing number is also affixed and can be used to reference this document in the future.

Respectfully,

A handwritten signature in black ink, appearing to read "Ross Miller".

ROSS MILLER
Secretary of State

Commercial Recording Division
202 N. Carson Street
Carson City, Nevada 89701-4069
Telephone (775) 684-5708
Fax (775) 684-7138



ROSS MILLER
 Secretary of State
 208 North Carson Street
 Carson City, Nevada 89701-4289
 (775) 684 6708
 Website: secretaryofstate.biz

Filed in the office of <i>Ross Miller</i> Ross Miller Secretary of State State of Nevada	Document Number: 20080504524-90 Filing Date and Time: 07/29/2008 3:53 PM Entry Number: E0481552008-8
--	--

Articles of Incorporation
(PURSUANT TO NRS 78)

USE BLACK INK ONLY - DO NOT HIGHLIGHT

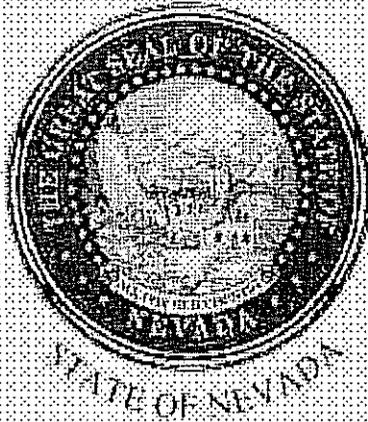
ABOVE SPACE IS FOR OFFICE USE ONLY

1. Name of Corporation:	SECURATDAT, INC.
2. Resident Agent Name and Street Address: <i>(must be a street address, when address may be used)</i>	INCORP SERVICES, INC. Name 3155 EAST PATRICK LANE, SUITE 1 LAS VEGAS Nevada 89120 <small>(MANDATORY) Physical Street Address City Zip Code</small> (OPTIONAL) Mailing Address City State Zip Code
3. SHARES: <i>(number of shares, number of shares authorized to issue)</i>	Number of shares with par value: <input type="text"/> Par value per share: \$ <input type="text"/> Number of shares without par value: <input type="text" value="1,000"/>
4. Names & Addresses of the Board of Directors/Trustees: <i>(each Director/Trustee must be a natural person at least 18 years of age; attach additional page if more than 3 directors/trustees)</i>	1. NATHAN M. SANN Name 848 NORTH RAINBOW BLVD., SUITE 1320 LAS VEGAS NV 89107 Street Address City State Zip Code 2. <input type="text"/> Name Street Address City State Zip Code 3. <input type="text"/> Name Street Address City State Zip Code
5. PURPOSE: <i>(optional - see instructions)</i>	The purpose of this Corporation shall be: ANY LEGAL PURPOSE
6. Name, Address and Signature of Incorporator: <i>(attach additional page if more than 1 incorporator)</i>	NATHAN M. SANN <i>X Nathan M. Sann</i> Name Signature 848 NORTH RAINBOW BLVD., SUITE 1320 LAS VEGAS NV 89107 Address City State Zip Code
7. Certificate of Acceptance of Appointment of Resident Agent:	I hereby accept appointment as Resident Agent for the above named corporation. <i>X Nathan M. Sann</i> on behalf of Incorp Services, Inc. Authorized Signature of R.A. or On Behalf of R.A. Company Date: 7/29/08

This form must be accompanied by appropriate fees.

Nevada Secretary of State Form 78 Articles 2007
 Revised on 01/01/07

SECRETARY OF STATE

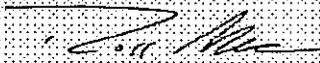


CORPORATE CHARTER

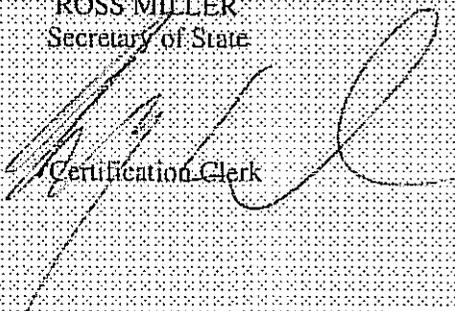
I, ROSS MILLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that SECURATDAT, INC., did on July 29, 2008, file in this office the original Articles of Incorporation; that said Articles of Incorporation are now on file and of record in the office of the Secretary of State of the State of Nevada, and further, that said Articles contain all the provisions required by the law of said State of Nevada.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office on July 30, 2008.




ROSS MILLER
Secretary of State

By


Certification Clerk

SECURATDAT, INC.**Business Entity Information**

Status:	Default	File Date:	7/29/2008
Type:	Domestic Corporation	Entity Number:	E0481552008-8
Qualifying State:	NV	List of Officers Due:	7/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20081631977	Business License Exp:	7/31/2012

Registered Agent Information

Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information

No Par Share Count:	1,000.00	Capital Amount:	\$ 0
No stock records found for this company			

Officers Include Inactive Officers

Director - NATHAN SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - NATHAN SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - NATHAN SANN			

Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - NATHAN SANN			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20080504524-90	# of Pages:	1
File Date:	7/29/2008	Effective Date:	
Initial Stock Value: No Par Value Shares: 1,000 ----- --- Total Authorized Capital: \$ 0.00			
Action Type:	Initial List		
Document Number:	20080619587-76	# of Pages:	1
File Date:	9/18/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090581225-14	# of Pages:	1
File Date:	7/29/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100385854-96	# of Pages:	1
File Date:	5/29/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20110395758-51	# of Pages:	1
File Date:	5/26/2011	Effective Date:	
(No notes for this action)			



ROSS MILLER
Secretary of State
208 North Carson Street
Carson City, Nevada 89701-4200
(775) 684 6700
Website: secretaryofstate.biz

Filed in the office of Ross Miller Secretary of State State of Nevada	Document Number 20070557205-23
	Filing Date and Time 08/14/2007 3:00 PM
Entry Number E0574282007-6	

Articles of Incorporation
(PURSUANT TO NRS 78)

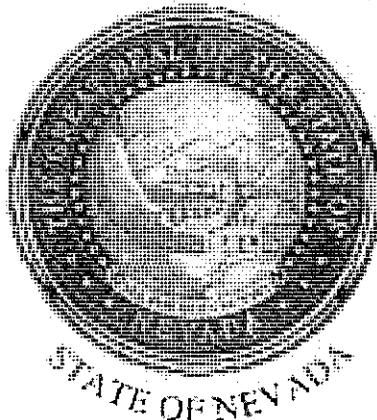
USE BLACK INK ONLY - DO NOT HIGHLIGHT

ABOVE SPACE IS FOR OFFICE USE ONLY

1. Name of Corporation	Tectonix Solutions, Inc		
2. Resident Agent Name and Street Address (Must be a Nevada street, non-residential street)	InCorp Services, Inc. Name 3155 East Patrick Lane (MANDATORY) Physical Street Address (OPTIONAL) Mailing Address	Las Vegas City City	Nevada 89130-3481 State Zip Code State Zip Code
3. Shares: Number of shares corporation is authorized to issue	Number of shares with par value: 75,000,000.00	Par value per share: \$.001	Number of shares without par value: 0
4. Names & Addresses of the Board of Directors (Must provide names and street addresses of each director, not a virtual address, unless authorized by NRS 78.030) (List each director)	1. Phyllis Suzanne Tryon Name 2708 1st Avenue North Street Address Great Falls City MT 59401 State Zip Code 2. Name Street Address City State Zip Code 3. Name Street Address City State Zip Code		
5. Purpose: Principal - see Introduction	The purpose of this Corporation shall be:		
6. Name, Address and Signature of Incorporator (Attach additional pages if more than 2 incorporators)	Phyllis Suzanne Tryon Name 2708 1st Avenue North Address	 Signature	Great Falls City MT 59401 State Zip Code
7. Certificate of Assent and Approval of Registered Agent	I hereby accept appointment as Resident Agent for the above named corporation <input checked="" type="checkbox"/> Approved Signature of R. A. or Designated R. A. Secretary Date		

This form must be accompanied by appropriate fees

SECRETARY OF STATE



CORPORATE CHARTER

I, ROSS MILLER, the duly elected and qualified Nevada Secretary of State, do hereby certify that **TECHMAX SOLUTIONS, INC**, did on August 14, 2007, file in this office the original Articles of Incorporation; that said Articles of Incorporation are now on file and of record in the office of the Secretary of State of the State of Nevada, and further, that said Articles contain all the provisions required by the law of said State of Nevada.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the Great Seal of State, at my office on August 15, 2007.

Handwritten signature of Ross Miller.

ROSS MILLER
Secretary of State

By

Handwritten signature of Patricia C. Basilio.

Certification Clerk



TECHMAX SOLUTIONS, INC

Business Entity Information			
Status:	Active	File Date:	8/14/2007
Type:	Domestic Corporation	Entity Number:	E0574282007-6
Qualifying State:	NV	List of Officers Due:	8/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20071107368	Business License Exp:	8/31/2012

Additional Information

Central Index Key:

Registered Agent Information

Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information

No Par Share Count:	0	Capital Amount:	\$ 75,000.00
Par Share Count:	75,000,000.00	Par Share Value:	\$ 0.001

Officers

Include Inactive Officers

Director - PHYLLIS S TRYON			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
President - PHYLLIS S TRYON			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Secretary - PHYLLIS S TRYON			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV
Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Treasurer - PHYLLIS S TRYON			
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:	
City:	Henderson	State:	NV

Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Director - PHYLLIS S TRYON			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - PHYLLIS S TRYON			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - PHYLLIS S TRYON			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - PHYLLIS S TRYON			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20070557205-23	# of Pages:	2
File Date:	8/14/2007	Effective Date:	
Initial Stock Value: Par Value Shares: 75,000,000 Value: \$ 0.001 No Par Value Shares: 0 Total Authorized Capital: \$ 75,000.00			
Action Type:	Initial List		
Document Number:	20070562933-47	# of Pages:	1
File Date:	8/16/2007	Effective Date:	
(No notes for this action)			
Action Type:	Registered Agent Address Change		
Document Number:	20080296150-43	# of Pages:	222
File Date:	4/29/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090149401-90	# of Pages:	1
File Date:	2/18/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20090604985-03	# of Pages:	1
File Date:	8/07/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100602812-12	# of Pages:	1
File Date:	8/12/2010	Effective Date:	
(No notes for this action)			

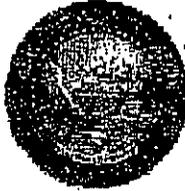
Action Type:	Annual List		
Document Number:	20110466718-86	# of Pages:	1
File Date:	6/23/2011	Effective Date:	
(No notes for this action)			

DEAN HELLER
Secretary of State

RENEE L. PARKER
*Chief Deputy
Secretary of State*

PAMELA RUCKEL
*Deputy Secretary
for Southern Nevada*

STATE OF NEVADA



**OFFICE OF THE
SECRETARY OF STATE**

CHARLES E. MOORE
Securities Administrator

SCOTT W. ANDERSON
*Deputy Secretary
for Commercial Recordings*

ELLYCK HSU
*Deputy Secretary
for Elections*

Filing Acknowledgement

May 18, 2006

Job Number
C20060518-1305

Corporation Number
E0371112006-1

Filing Description
Articles of Incorporation

**Document Filing
Number**
20060315491-41

Date/Time of Filing
May 18, 2006 11:37:03 AM

Corporation Name
VOICE MAIL PROFESSIONALS, INC

Resident Agent
INCorp SERVICES, INC.

The attached document(s) were filed with the Nevada Secretary of State, Commercial Recordings Division. The filing date and time have been affixed to each document, indicating the date and time of filing. A filing number is also affixed and can be used to reference this document in the future.

Respectfully,

Handwritten signature of Dean Heller in cursive.

DEAN HELLER
Secretary of State

Commercial Recording Division
202 N. Carson Street
Carson City, Nevada 89701-4069
Telephone (775) 684-5708
Fax (775) 684-7138



DEAN HELLER
 Secretary of State
 206 North Carson Street
 Carson City, Nevada 89701-4299
 (775) 684 5709
 Website: secretaryofstate.biz

Entity #
E0371112006-1
 Document Number
20060315491-41

Date Filed:
 5/18/2006 11:37:03 AM
 In the office of

Dr. Hill

Dean Heller
 Secretary of State

Articles of Incorporation
 (PURSUANT TO NRS 78)

Important: Read attached instructions before completing form.

ABOVE SPACE IS FOR OFFICE USE ONLY

1. Name of Corporation:	Voice Mail Professionals, Inc
2. Resident Agent Name and Street Address: <small>(must be a Nevada resident, whose address may be used.)</small>	Incorp Services, Inc. Name 3155 East Patrick Lane - Suite 1 Street Address Las Vegas City NEVADA 89120-3481 Zip Code
3. Shares: <small>(Number of shares authorized, number of shares, and par value.)</small>	Number of shares with par value: 25000000 Par value: \$ 1.001 Number of shares without par value:
4. Name & Address of Board of Directors/Trustees: <small>(Name, address, city, state and zip code of each director/trustee.)</small>	1. Terry Lane Name 3155 East Patrick Lane - Suite 1 Street Address Las Vegas City NV 89120-3481 State Zip Code 2. Name Street Address City State Zip Code 3. Name Street Address City State Zip Code
5. Purpose: <small>(Include if not for profit.)</small>	The purpose of this Corporation shall be: Any Legal Purpose
6. Names, Addresses and Signatures of Incorporator: <small>(Name, address, city, state and zip code of each incorporator.)</small>	Doug Aweell on behalf of Incorp Services, Inc. Name Signature 3155 East Patrick Lane - Suite 1 Address Las Vegas City NV 89120-3481 State Zip Code
7. Certificate of Appointment of Resident Agent:	I hereby accept appointment as Resident Agent for the above named corporation. Signature of R. A. or On Behalf of R. A. Company Date May 16, 2006

This form must be accompanied by appropriate fees. See attached fee schedule.

78-405 (REVISED 11/04) SEE www.nv.gov FOR MORE INFORMATION
 Revised 05/2006

**Articles of Incorporation
Of
Voice Mail Professionals, Inc**

Know all men by these present that the undersigned have this day voluntarily associated ourselves together for the purpose of forming a corporation for the transaction of business and the promotion and conduct of the objects and purposes hereinafter stated, under and pursuant to the provisions of Nevada Revised Statutes 78.010 to 78.090 inclusive as amended and do state and certify that the articles of incorporation are as follows:

First: Name

The name of the corporation is *Voice Mail Professionals, Inc*, (The "Corporation").

Second: Registered Office and Agent

The address of the principal office of the corporation in the State Of Nevada is 3155 East Patrick Lane - Suite 1, Las Vegas, NV 89120-3481, County of Clark. The name and address of the corporation's Registered Agent in the State of Nevada is *Incorp Services, Inc.*, at said address, until such time as another agent is duly authorized and appointed by the corporation.

Third: Purpose and Business

The purpose of the corporation is to engage in any lawful act or activity for which corporations may now or hereafter be organized under the Nevada Revised Statutes of the State of Nevada, including, but not limited to the following:

- (a) The Corporation may at any time exercise such rights, privileges, and powers, when not inconsistent with the purposes and object for which this corporation is organized;
- (b) The Corporation shall have power to have succession by its corporate name in perpetuity, or until dissolved and its affairs wound up according to law;
- (c) The Corporation shall have power to sue and be sued in any court of law or equity;
- (d) The Corporation shall have power to make contracts;
- (e) The Corporation shall have power to hold, purchase and convey real and personal estate and to mortgage or lease any such real and personal estate with its franchises. The power to hold real and personal estate shall include the power to take the same by devise or bequest in the State of Nevada, or in any other state, territory or country;
- (f) The corporation shall have power to appoint such officers and agents as the affairs of the Corporation shall require and allow them suitable compensation;

VOICE MAIL PROFESSIONALS, INC

Business Entity Information			
Status:	Active	File Date:	5/18/2006
Type:	Domestic Corporation	Entity Number:	E0371112006-1
Qualifying State:	NV	List of Officers Due:	5/31/2012
Managed By:		Expiration Date:	
NV Business ID:	NV20061002199	Business License Exp:	5/31/2012

Additional Information	
Central Index Key:	

Registered Agent Information			
Name:	INCORP SERVICES, INC.	Address 1:	2360 CORPORATE CIRCLE STE 400
Address 2:		City:	HENDERSON
State:	NV	Zip Code:	89074-7722
Phone:		Fax:	
Mailing Address 1:		Mailing Address 2:	
Mailing City:		Mailing State:	NV
Mailing Zip Code:			
Agent Type:	Commercial Registered Agent - Other		
Jurisdiction:	NEVADA	Status:	Active

Financial Information			
No Par Share Count:	0	Capital Amount:	\$ 25,000.00
Par Share Count:	25,000,000.00	Par Share Value:	\$ 0.001

Officers				<input checked="" type="checkbox"/> Include Inactive Officers
Director - Terry D Lane				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
President - Terry D Lane				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Secretary - Terry D Lane				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	
Zip Code:	89014-8909	Country:	USA	
Status:	Historical	Email:		
Treasurer - Terry D Lane				
Address 1:	375 N. Stephanie St. - Suite 1411	Address 2:		
City:	Henderson	State:	NV	

Zip Code:	89014-8909	Country:	USA
Status:	Historical	Email:	
Director - TERRY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
President - TERRY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Secretary - TERRY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	
Treasurer - TERRY D LANE			
Address 1:	2360 CORPORATE CIRCLE - SUITE 400	Address 2:	
City:	HENDERSON	State:	NV
Zip Code:	89074-7722	Country:	
Status:	Active	Email:	

Actions\Amendments

Action Type:	Articles of Incorporation		
Document Number:	20060315491-41	# of Pages:	9
File Date:	5/18/2006	Effective Date:	
Initial Stock Value: Par Value Shares: 25,000,000 Value: \$ 0.001 No Par Value Shares: 0			
Total Authorized Capital: \$ 25,000.00			
Action Type:	Initial List		
Document Number:	20060361898-23	# of Pages:	1
File Date:	6/06/2006	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20070455086-17	# of Pages:	1
File Date:	7/02/2007	Effective Date:	
(No notes for this action)			
Action Type:	Amended List		
Document Number:	20070496649-87	# of Pages:	1
File Date:	7/20/2007	Effective Date:	
(No notes for this action)			
Action Type:	Registered Agent Address Change		
Document Number:	20080296150-43	# of Pages:	222
File Date:	4/29/2008	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20080625410-88	# of Pages:	1
File Date:	9/22/2008	Effective Date:	
(No notes for this action)			

Action Type:	Annual List		
Document Number:	20090321664-23	# of Pages:	1
File Date:	4/06/2009	Effective Date:	
(No notes for this action)			
Action Type:	Amended List		
Document Number:	20090431011-61	# of Pages:	1
File Date:	5/22/2009	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20100384497-48	# of Pages:	1
File Date:	5/28/2010	Effective Date:	
(No notes for this action)			
Action Type:	Annual List		
Document Number:	20110261737-70	# of Pages:	1
File Date:	4/06/2011	Effective Date:	
(No notes for this action)			

AMERICAN eVOICE

Account Login

Phone Number:

Extension:
(if applicable)

Access Code:

Save My Information

[Support](#) | [Forgot Access Code](#)

Ver: 2.0.2011.1205 IP: 12.228.133.190



Recycle Bin



Account Login

Phone Number:

Extension:
(if applicable)

Access Code:

Save My Information

[Support](#) | [Forgot Access Code](#)

Ver: 2.0.2011.1205 IP: 12.228.133.190

238



Account Login

Phone Number:

Extension:
(if applicable)

Access Code:

Save My Information

[Support](#) | [Forgot Access Code](#)

Ver: 2.0.2011.1205 IP: 12.228.133.190



FOR HOME



FOR TRAVEL



ONLINE



VOICE MAIL PROFESSIONALS



WHY VOICE MAIL PROFESSIONALS?

- **Private Voicemail Box that Keeps Your Number Private!**
- **Toll-Free Number with Customizable Greeting**
- **Unlimited Number of Messages!**
- **No Long Term Contract**
- **Online Account Management**
- **Check Messages Anytime**

Account Management

All Fields are Required

Mailbox:	<input type="text"/>
Password:	<input type="text"/>
<input type="button" value="Login"/>	

[FAQ](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

VOICE MAIL PROFESSIONALS

[FAQ](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

Questions About Voice Mail Professionals Private Voicemail

- I have just joined Voice Mail Professionals Voicemail – What do I do next ?
- Can anyone use my service – no matter where they are located?
- How many messages can I have in my mailbox?
- What do I do if I want to cancel my Voice Mail Professionals Voicemail Account?
- How do I re-open my Voice Mail Professionals Voicemail Account?
- How does the billing work for Voice Mail Professionals Voicemail?

I have just joined Voice Mail Professionals Voicemail – What do I do next?

Congratulations on joining Voice Mail Professionals Voicemail – it is a wonderful product! Starting to use your service is easy and you can get started immediately! Simply call the toll free number that you have been given. You will be prompted through the mailbox setup. Good luck and get started using your service today!

[Back to Top](#)

Can anyone use my service – no matter where they are located?

Absolutely! You can give your personal (800) to your family, friends, or business associates to call and leave messages for you at any time of the day or night. The wonderful thing is that you can call in on the same (800) to retrieve your messages as long as you are within your call area. You never have to pay long distance charges to check your messages again – you pay one low monthly fee of \$14.95 for this great service. (Your Call Area consists of the United States , Alaska , Hawaii , Puerto Rico and many of the US Caribbean Islands.)

[Back to Top](#)

How many messages can I have in my mailbox?

You have unlimited message capability. You can have as many messages as you desire in your mailbox. We suggest that you download any important messages to your personal PC for your records. For messages that are not important it is best to delete them and keep your mailbox clean. Each message has a maximum length time of 30 seconds. Voice Mail Professionals will only hold your messages for (14) fourteen days from the recorded date.

[Back to Top](#)

What do I do if I want to cancel my Voice Mail Professionals Voicemail Account?

Canceling your Voice Mail Professionals Voicemail account is as easy as selecting the cancel option from the website. By simply clicking on your request to cancel the system will update its records immediately and your account will be closed.

[Back to Top](#)

How do I re-open my Voice Mail Professionals Voicemail Account?

We would love to welcome you back to our service – simply contact our Customer Service Division at 866-576-1876 for reinstatement. Our representatives will ask you to re-verify your billing information and then your account can be re-opened and used immediately.

It's really that easy.

Back to Top

How does the billing work for Voice Mail Professionals Voicemail?

The service fee is \$14.95 each month that you maintain your account. This amount is automatically billed to your monthly telephone bill or checking account. Billing will occur each month on your anniversary date until you close your account.

Back to Top

Revision Date: 02/09/2007

Close this window

VOICE MAIL PROFESSIONALS

[FAQ](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

Terms and Condition of your Voicemail Membership; this is your Agreement, as a member, with Voice Mail Professionals. It is effective on the date of acceptance of the member's application for enrollment in the Voicemail Program.

Services Overview

Toll Free Voicemail

Your assigned toll free access number is available to you and your friends and your callers from anywhere in the continental United States, Alaska, Hawaii, Puerto Rico and many of the U.S. Caribbean Islands. The system will not allow calls from pay phones. The number of messages you can receive is unlimited. We store your messages for 14-days and the maximum length of a message is 30 seconds. Messages can be downloaded to your personal computer at our website at www.MyVoicemailProfessionals.com .

If you have supplied us with your email address as part of your application you will receive email notifications when messages are received. If you do not wish to receive email notifications simply email us at support@MyVoicemailProfessionals.com or contact Customer Service at (866) 576-1876.

Rates and Terms

Voice Mail Professionals is billed at \$14.95 per month. There is no contract and the service can be cancelled at anytime. You must be at least 18 years old and are authorized to make changes and incur charges to your telephone service. The \$14.95 monthly service fee will be automatically billed by Voice Mail Professionals to your monthly telephone bill and the charges will appear on the ILD Teleservices page of your telephone bill. You can cancel your service by calling Voice Mail Professionals at (866) 576-1876 or by e-mailing us at support@MyVoicemailProfessionals.com.

Assigned Toll Free Access Number

The Toll Free access number assigned to you is the property of Voice Mail Professionals and cannot be transferred by any party without written permission. Voice Mail Professionals retains the right to change your assigned number if necessary. You will be notified in advance of any change.

Changes in Service / Benefits

Voice Mail Professionals reserves the right to change the availability of the voicemail service or make modifications, deletions, or additions to its service offerings at any time without prior notice.

Voice Mail Professionals Plan benefits may vary in some states. Voice Mail Professionals providers are subject to change without notice. The Plan may be discontinued or modified at any time. Voice Mail Professionals discounts cannot be used in conjunction with any other discount program.

Service Termination/Suspension

If for any reason your monthly service fee is returned unpaid, your Voicemail service shall be suspended until payment is received or for thirty days. At the end of the thirty-day period, if the fee remains unpaid, your service shall be cancelled.

We may immediately terminate your Voicemail service without notice if your usage is in

any way interfering with the operation of the Voice Mail Professionals voicemail system or if your use of the service is fraudulent. Voice Mail Professionals may terminate your service without cause by notifying you in writing or via email at least thirty (30) days prior to termination.

You may cancel your Voice Mail Professionals Plan because of a modification. Should you choose to do so, the liability of Voice Mail Professionals shall be limited to a refund of membership fees paid for the period subsequent to the modification.

Should you choose not to cancel your membership, your membership shall continue based on the terms deferred in the modification letter. All members will be mailed a modification letter not less than sixty (60) days prior to modification.

Limitation of Liability

Voice Mail Professionals will strive to provide continuous, uninterrupted service. However, service is not guaranteed and liability for interruptions or quality of service shall be limited to a maximum of two months service fees.

Revision: 03/27/2007

VOICE MAIL PROFESSIONALS

[FAQ](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#)

We value the trust you place in us and want you to understand what information we gather about you; how we use it and the safeguards we have in place in order to protect it.

How We Ensure Your Information is Secure

Voice Mail Professionals maintains physical, electronic and managerial practices and procedures designed to ensure the security, integrity and confidentiality of customer information. We limit and restrict access to customer information only to those employees who need it to carry out their business functions. We also educate our employees about safeguarding customer information and preventing its unauthorized access, disclosure or use. Voice Mail Professionals employees with access to personal information are also bound to adhere to this policy. Voice Mail Professionals will monitor and adopt, as appropriate, new technological improvements that are designed to aid in ensuring the accuracy and security of customer information.

Customers utilizing our service are provided access numbers, account numbers and passwords to access their account information via telephone and/or on-line. E-mails sent to subscribers are not encrypted and have the same level of protection as general e-mails. Customers may elect to have their personal voice mail messages saved to their personal computers as a WAV file in which case no additional password protection is offered.

Type of Information Collected

Voice Mail Professionals gathers customer information needed to provide superior service, communicate important information about the service or new offerings which we believe will be of interest to you, and to administer to our business. In order to best service you; we may gather information from you in a few instances.

When you visit our site, we may collect non-personally identifiable information from you through the use of computer 'cookies.' A cookie is a small amount of data that is sent to your browser from a web server and stored on your computer's hard drive. Voice Mail Professionals uses non-identifying cookies to provide easier site navigation and access to forms. You can still use the Voice Mail Professionals sites if your browser is set to reject cookies. Our cookies do not generate personal data, do not read personal data from your machine and are never tied to anything that could be used to identify you. Additional information regarding computer cookies and how to disable them is described below.

When you subscribe for service, we will ask you to voluntarily provide certain personally identifiable information, such as; your name, address, telephone number, e-mail addresses, billing and credit card information. We need this information in order to fulfill your order and notify you of your account status.

How Personal Information is Used

This Privacy Policy applies to consumers that have signed up on our website. We may sell the personal information that you supply to us and we may work with other third party businesses to bring selected retail opportunities to our members via direct mail, email and telemarketing. These businesses may include providers of direct marketing services and applications, including lookup and reference, data enhancement, suppression and validation and email marketing.

The customer's contact information is also used to contact you when necessary. You may opt-out of receiving future mailings; see the choice/opt-out section below.

Who Owns Information Once It Is Submitted

Once it is received in our database, any information, including your name, e-mail address, and home address becomes the property of Voice Mail Professionals. This information may be passed on to fulfillment and marketing parties. Once one of these entities receives this information, it becomes subject to their respective privacy policy, in addition to Voice Mail Professionals.

We Do Not Intend to Collect Data From Children

The information and services provided by Voice Mail Professionals, our affiliates, sponsors and advertisers are not intended to be viewed by children under 18 years of age. No information collected from children is knowingly used for any marketing or promotional purposes whatsoever, either inside or outside Voice Mail Professionals.

Help Us Keep Your Personal Information Accurate

If your personal information changes or you would like to review the personal information we may have on file, please e-mail us with the new information or your review request to support@myVoiceMailProfessionals.com.

Cookies

Cookies are pieces of information that a web server may transfer to your computer through your web browser. When this information is stored on your computer our system is able to recognize your browser and in turn customize web page content for you. We will not use any cookies to retrieve data from your hard drive or obtain sensitive information about you. When a cookie is set, your browser will check it for length, an expiration date, and where it originated. Only Voice Mail Professionals can access the cookies that we set. You can decide if and how your computer will accept a cookie by configuring your preferences or options in your browser. However; if you choose to reject or disable cookies, you may not be able to use certain of our subscriber services or website features.

How to Disable Cookies

Most web browsers allow you to exercise control over cookie files on your computer by erasing them, blocking them, or notifying you when such a file is stored. Please take a look at your particular browser for instructions on this function. If you do delete the Voice Mail Professionals cookie, please note that you may not be able to take full advantage of subscriber services offered by Voice Mail Professionals or our product line.

Choice/Opt-Out

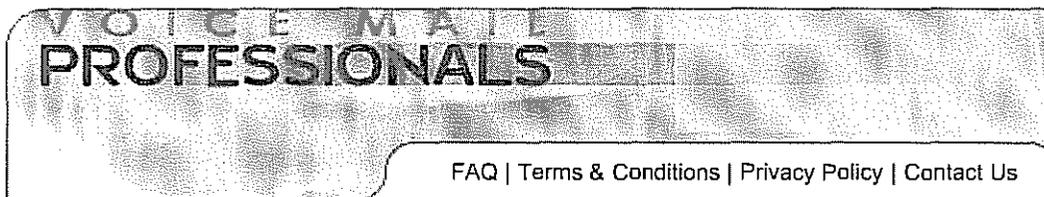
Our site provides users with the opportunity to opt-out of receiving communications from Voice Mail Professionals and/or our marketing partners, at the point where we request information about the visitor. By selecting the unsubscribe option below to remove their information from our database to not receive future promotional communications.

OptOut

If you have any additional questions or would like further information on this topic, please e-mail us at support@myVoiceMailProfessionals.com or call us at 866-576-1876. To contact us in writing, submit information to 2120 S Reserve St. PMB 257 Missoula, MT 59801 .

Voice Mail Professionals may update this policy from time to time so please check our Privacy Policy section on the website periodically for changes.

Revision Date: 03/27/2007



Voice Mail Professionals - Contact Us

We're always here to assist you with anything you need, and we always value your suggestions on how we can better serve you.

Customer Service: 866-576-1876
Email: support@myvoicemailprofessionals.com

Processing Center
2120 S Reserve St. PMB 257
Missoula, MT 59801

Office Hours:
9:00 AM - 5:00 PM (Eastern Standard Time) Monday – Friday

myvoicemailprofessionals.com Remove Page

Please use this form to remove yourself from all future electronic mailings originating from myvoicemailprofessionals.com. Also, be aware that the removal process may take up to 48 hours during which time you may still receive the offers that were already in the process of being sent to you when your request was received.

To unsubscribe, simply enter your email address in the space below and click the "Unsubscribe" button.

<input type="text"/>	<input type="button" value="Unsubscribe"/>
----------------------	--

Please note: You may wish to unsubscribe multiple email addresses if you are receiving our offers at more than one account or alias. To do so, please complete and submit this form once for each email address, using your browser's Back button as necessary.

Federally Compliant with the
©CAN-SPAM ACT
of 2003

Thank you

VOICEMAIL SERVICES



VALUABLE OPTIONS:

- **Private Voicemail Box that Keeps Your Number Private!**
- **Toll-Free Nationwide Access**
- **Does Not Affect Your Current Phone Service**
- **NO Long Term Contract**
- **Check Messages Anytime**

Account Manager

All Fields are Required

Mobile:	<input type="text"/>
Password:	<input type="password"/>
<input type="button" value="Login"/>	

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Frequently Asked Questions:

Questions About Voice Mail Services Private Voicemail

- [I have just joined Voice Mail Services Voicemail – What do I do next ?](#)
- [Can anyone use my service – no matter where they are located?](#)
- [How many messages can I have in my mailbox?](#)
- [What do I do if I want to cancel my Voice Mail Services Voicemail Account?](#)
- [How do I re-open my Voice Mail Services Voicemail Account?](#)
- [How does the billing work for Voice Mail Services Voicemail?](#)

I have just joined Voice Mail Services Voicemail – What do I do next?

Congratulations on joining Voice Mail Services Voicemail – it is a wonderful product! Starting to use your service is easy and you can get started immediately! Simply call the toll free number that you have been given. You will be prompted through the mailbox setup. Good luck and get started using your service today!

[Back to Top](#)

Can anyone use my service – no matter where they are located?

Absolutely! You can give your personal (800) to your family, friends, or business associates to call and leave messages for you at any time of the day or night. The wonderful thing is that you can call in on the same (800) to retrieve your messages as long as you are within your call area. You never have to pay long distance charges to check your messages again – you pay one low monthly fee of \$14.95 for this great service. (Your Call Area consists of the United States , Alaska , Hawaii , Puerto Rico and many of the US Caribbean Islands.)

[Back to Top](#)

How many messages can I have in my mailbox?

You have unlimited message capability. You can have as many messages as you desire in your mailbox. We suggest that you download any important messages to your personal PC for your records. For messages that are not important it is best to delete them and keep your mailbox clean. Each message has a maximum length time of 30 seconds. Voice Mail Services will only hold your messages for (14) fourteen days from the recorded date.

[Back to Top](#)

What do I do if I want to cancel my Voice Mail Services Voicemail Account?

Canceling your Voice Mail Services Voicemail account is as easy as selecting the cancel option from the website. By simply clicking on your request to cancel the system will update its records immediately and your account will be closed.

[Back to Top](#)

How do I re-open my Voice Mail Services Voicemail Account?

We would love to welcome you back to our service – simply contact our Customer Service Division at 866-473-1971 for reinstatement. Our representatives will ask you to re-verify your billing information and then your account can be re-opened and used immediately. It's really that easy.

[Back to Top](#)

How does the billing work for Voice Mail Services Voicemail?

The service fee is \$14.95 each month that you maintain your account. This amount is automatically billed to your monthly telephone bill or checking account. Billing will occur each month on your anniversary date until you close your account.

[Back to Top](#)

Revision Date: 04/16/2007

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VOICEMAILSERVICES

FAQ | Terms & Conditions | Privacy Policy | Contact Us |

Terms & Conditions

Terms and Condition of your Voicemail Membership; this is your Agreement, as a member, with Voice Mail Services . It is effective on the date of acceptance of the member's application for enrollment in the Voicemail Program.

Services Overview

Toll Free Voicemail

Your assigned toll free access number is available to you and your friends and your callers from anywhere in the continental United States, Alaska, Hawaii, Puerto Rico and many of the U.S. Caribbean Islands. The system will not allow calls from pay phones. The number of messages you can receive is unlimited. We store your messages for 14-days and the maximum length of a message is 30 seconds. Messages can be downloaded to your personal computer at our website at www.myVoicemailServices.com.

If you have supplied us with your email address as part of your application you will receive email notifications when messages are received. If you do not wish to receive email notifications simply email us at support@myVoicemailServices.com or contact Customer Service at 866-473-1971.

Rates and Terms

Voice Mail Services is billed at \$14.95 per month. There is no contract and the service can be cancelled at anytime. You must be at least 18 years old and are authorized to make changes and incur charges to your telephone service. The \$14.95 monthly service fee will be automatically billed by Voice Mail Services to your monthly telephone bill and the charges will appear on the ESBI page of your telephone bill. You can cancel your service by calling Voice Mail Services at 866-473-1971 or by e-mailing us at support@myVoicemailServices.com.

Assigned Toll Free Access Number

The Toll Free access number assigned to you is the property of Voice Mail Services and cannot be transferred by any party without written permission. Voice Mail Services retains the right to change your assigned number if necessary. You will be notified in advance of any change.

Changes in Service / Benefits

Voice Mail Services reserves the right to change the availability of the voicemail service or make modifications, deletions, or additions to its service offerings at any time without prior notice.

Voice Mail Services Plan benefits may vary in some states. Voice Mail Services providers are subject to change without notice. The Plan may be discontinued or modified at any time. Voice Mail Services discounts cannot be used in conjunction with any other discount program.

Service Termination/Suspension

If for any reason your monthly service fee is returned unpaid, your Voicemail service shall be suspended until payment is received or for thirty days. At the end of the thirty-day period, if the fee remains unpaid, your service shall be cancelled.

We may immediately terminate your Voicemail service without notice if your usage is in any way interfering with the operation of the Voice Mail Services Voicemail system or if your use of the service is fraudulent. Voice Mail Services may terminate your service without cause by notifying you in writing or via email at least thirty (30) days prior to termination.

You may cancel your Voice Mail Services Plan because of a modification. Should you choose

to do so, the liability of Voice Mail Services shall be limited to a refund of membership fees paid for the period subsequent to the modification.

Should you choose not to cancel your membership, your membership shall continue based on the terms deferred in the modification letter. All members will be mailed a modification letter not less than sixty (60) days prior to modification.

Limitation of Liability

Voice Mail Services will strive to provide continuous, uninterrupted service. However, service is not guaranteed and liability for interruptions or quality of service shall be limited to a maximum of two months service fees.

Revision: 04/16/2007

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[FAQ](#) | [Terms & Conditions](#) | [Privacy Policy](#) | [Contact Us](#) |

Privacy Policy / Information Security:

We value the trust you place in us and want you to understand what information we gather about you; how we use it and the safeguards we have in place in order to protect it.

How We Ensure Your Information is Secure

Voice Mail Services maintains physical, electronic and managerial practices and procedures designed to ensure the security, integrity and confidentiality of customer information. We limit and restrict access to customer information only to those employees who need it to carry out their business functions. We also educate our employees about safeguarding customer information and preventing its unauthorized access, disclosure or use. Voice Mail Services employees with access to personal information are also bound to adhere to this policy. Voice Mail Services will monitor and adopt, as appropriate, new technological improvements that are designed to aid in ensuring the accuracy and security of customer information.

Customers utilizing our service are provided access numbers, account numbers and passwords to access their account information via telephone and/or on-line. E-mails sent to subscribers are not encrypted and have the same level of protection as general e-mails. Customers may elect to have their personal voice mail messages saved to their personal computers as a WAV file in which case no additional password protection is offered.

Type of Information Collected

Voice Mail Services gathers customer information needed to provide superior service, communicate important information about the service or new offerings which we believe will be of interest to you, and to administer to our business. In order to best service you; we may gather information from you in a few instances.

When you visit our site, we may collect non-personally identifiable information from you through the use of computer 'cookies.' A cookie is a small amount of data that is sent to your browser from a web server and stored on your computer's hard drive. Voice Mail Services uses non-identifying cookies to provide easier site navigation and access to forms. You can still use the Voice Mail Services sites if your browser is set to reject cookies. Our cookies do not generate personal data, do not read personal data from your machine and are never tied to anything that could be used to identify you. Additional information regarding computer cookies and how to disable them is described below.

When you subscribe for service, we will ask you to voluntarily provide certain personally identifiable information, such as; your name, address, telephone number, e-mail addresses, billing and credit card information. We need this information in order to fulfill your order and notify you of your account status.

How Personal Information is Used

This Privacy Policy applies to consumers that have signed up on our website. We may sell the personal information that you supply to us and we may work with other third party businesses to bring selected retail opportunities to our members via direct mail, email and telemarketing. These businesses may include providers of direct marketing services and applications, including lookup and reference, data enhancement, suppression and validation and email marketing.

The customer's contact information is also used to contact you when necessary. You may opt-out of receiving future mailings; see the choice/opt-out section below.

Who Owns Information Once It Is Submitted

Once it is received in our database, any information, including your name, e-mail address, and home address becomes the property of Voice Mail Services . This information may be

passed on to fulfillment and marketing parties. Once one of these entities receives this information, it becomes subject to their respective privacy policy, in addition to Voice Mail Services .

We Do Not Intend to Collect Data From Children

The information and services provided by Voice Mail Services , our affiliates, sponsors and advertisers are not intended to be viewed by children under 18 years of age. No information collected from children is knowingly used for any marketing or promotional purposes whatsoever, either inside or outside Voice Mail Services .

Help Us Keep Your Personal Information Accurate

If your personal information changes or you would like to review the personal information we may have on file, please e-mail us with the new information or your review request to support@myVoicemailServices.com.

Cookies

Cookies are pieces of information that a web server may transfer to your computer through your web browser. When this information is stored on your computer our system is able to recognize your browser and in turn customize web page content for you. We will not use any cookies to retrieve data from your hard drive or obtain sensitive information about you. When a cookie is set, your browser will check it for length, an expiration date, and where it originated. Only Voice Mail Services can access the cookies that we set. You can decide if and how your computer will accept a cookie by configuring your preferences or options in your browser. However, if you choose to reject or disable cookies, you may not be able to use certain of our subscriber services or website features.

How to Disable Cookies

Most web browsers allow you to exercise control over cookie files on your computer by erasing them, blocking them, or notifying you when such a file is stored. Please take a look at your particular browser for instructions on this function. If you do delete the Voice Mail Services cookie, please note that you may not be able to take full advantage of subscriber services offered by Voice Mail Services or our product line.

Choice/Opt-Out

Our site provides users with the opportunity to opt-out of receiving communications from Voice Mail Services and/or our marketing partners, at the point where we request information about the visitor. By selecting the unsubscribe option below to remove their information from our database to not receive future promotional communications.

Opt-Out

If you have any additional questions or would like further information on this topic, please e-mail us at support@myVoicemailServices.com or call us at 866-473-1971. To contact us in writing, submit information to Processing Center PO Box 1212 Palm Harbor, FL 34682-1212.

Voice Mail Services may update this policy from time to time so please check our Privacy Policy section on the website periodically for changes.

Revision Date: 04/16/2007

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Contact Us

We're always here to assist you with anything you need, and we always value your suggestions on how we can better serve you.

Customer Service: 888-473-1871
Email: support@myvoicemailservices.com

Processing Center
2100 S Reserve St. P.O. Box 343 Missoula, MT 59804

Office Hours:
7:00 AM - 6:00 PM (CST) Monday - Friday

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myvoicemailservices.com Remove Page

Please use this form to remove yourself from all future electronic mailings originating from myvoicemailservices.com. Also, be aware that the removal process may take up to 48 hours during which time you may still receive the offers that were already in the process of being sent to you when your request was received.

To unsubscribe, simply enter your email address in the space below and click the "Unsubscribe" button.

Please note: You may wish to unsubscribe multiple email addresses if you are receiving our offers at more than one account or alias. To do so, please complete and submit this form once for each email address, using your browser's Back button as necessary.

Federally Compliant with the
©CAN-SPAM ACT
of 2003

Thank you

**CERTIFICATE OF AUTHENTICITY
OF
BUSINESS RECORDS**

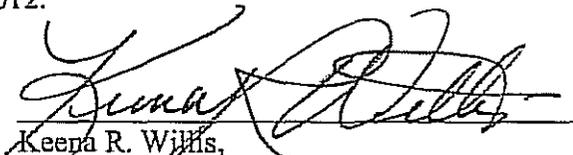
I, Keena R. Willis, declare, pursuant to Title 28, U.S.C. § 1746, that I am employed by Domains by Proxy, LLC and that my official title or position is Sr. Paralegal/Compliance Manager. I further declare that I am a custodian of records of said business and that each of the records attached hereto is the original or a duplicate (exact photocopy) of an original record in the custody of Domains by Proxy, LLC.

I further state that:

1. Such records were made, at or near the times of the occurrence of the matters set forth by (or from information transmitted by) a person with knowledge of those matters;
2. such records are kept in the course of a regularly conducted business activity;
3. the business activity made such records as a regular practice; and
4. if such records are not the originals, such records are duplicates of the originals.

I declare under penalty of perjury the forgoing is true and correct.

Dated this 2nd day of February 2012.


Keena R. Willis,
Sr. Paralegal/Compliance Manager
Domains by Proxy, LLC
15111 N. Hayden Road, Suite 160
PMB 353
Scottsdale, Arizona 85260

Contact Info for Shopper ID 4262773

Shopper ID: 4262773
PrivateLabelId: REDACTED
Login Name: REDACTED
First Name: Steven
Middle Name: V
Last Name: Sann
Company: RR&G
IsCompany: -1
Address1:
Address2:
City: Kansas City
State/Prov: MO
Postal Code: 64110
Country: US
Phone1: (913)
Phone1Extension:
Phone2:
Fax:
Mobile:
Email: steve@.com
Gender:
Date Created: 3/21/2002 11:09:33 AM
LastChangedBy: gdqhDeleteProfiles
LastChangedByDate: 9/5/2007 7:08:42 PM
Status:
Fraud: Not Checked / Unknown
ShopperPin:
PnsswordReminder: None entered

Domain List for Shopper ID 4262773

Domain Name	Status	Created	Expires	Order ID
AMERICANEVOICE.COM	Active	1/17/2007	n/a	
BIBLIOLOGIC.NET	Active	3/18/2008	n/a	
BIBLIOLOGIC.ORG	Active	3/18/2008	n/a	
COUPONACTIVATION.COM	Canceled	3/24/2006	5/5/2010	
DATACENTER7.COM	Canceled	9/7/2006	10/19/2010	
EVOICELIVE.COM	Canceled	9/17/2006	10/30/2008	
NEUTRALGROUNDONLINE.COM	Canceled	2/28/2007	4/11/2009	
NEUTRALGROUNDONLINE.ORG	Canceled	2/28/2007	4/11/2009	
SANNSTORM.COM	Active	11/20/2004	n/a	
SANNSTORM.NET	Active	11/20/2004	n/a	
SANNSTORM.ORG	Active	11/20/2004	n/a	
SOOUTOFHERE.COM	Canceled	7/22/2007	9/2/2009	
SOOUTOFHERE.NET	Canceled	7/22/2007	9/2/2009	
SOOUTOFHERE.ORG	Canceled	7/22/2007	9/2/2009	
SOOUTTAHERE.COM	Canceled	7/22/2007	9/2/2009	
SOOUTTAHERE.NET	Canceled	7/22/2007	9/2/2009	
SOOUTTAHERE.ORG	Canceled	7/22/2007	9/2/2009	
THEPULSEOFTRUTH.COM	Active	9/10/2007	n/a	
TRIVoiceINTERNATIONAL.COM	Canceled	3/14/2007	4/25/2009	
USATELEVOICE.COM	Canceled	3/14/2007	4/25/2009	
VOICERELIANCE.COM	Canceled	3/14/2007	4/25/2009	
WASHINGTONVOICEDISPATCH.COM	Canceled	3/14/2007	4/25/2009	

Domain Information for Shopper ID 4262773

Shopper ID: 4262773
Domain Name: AMERICANEVOICE.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 01/17/2007 12:14:09

Technical Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 01/17/2007 12:14:09

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 01/17/2007 12:14:09

Billing Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 01/17/2007 12:14:09

Domain Information for Shopper ID 4262773

Shopper ID: 4262773
Domain Name: BIBLIOLOGIC.NET
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:40:27

Technical Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:40:27

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Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:40:27

Billing Contact

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Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:40:27

Domain Information for Shopper ID 4262773

Shopper ID: 4262773
Domain Name: BIBLIOLOGIC.ORG
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:42:40

Technical Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:42:40

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:42:40

Billing Contact

Name: Steven Sann
Company: RR&G
Email: jim@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/18/2008 08:42:40

Contact Info for Shopper ID 26599141

Shopper ID: 26599141
PrivateLabelId:
Login Name:
First Name: Steven
Middle Name: V
Last Name: Sann
Company: RR&G
IsCompany: -1
Address1: 1001 E. Broadway PMB #207
Address2:
City: Missoula
State/Prov: MT
Postal Code: 59802
Country: us
Phone1: 816
Phone1Extension:
Phone2:
Fax:
Mobile:
Email: nate@americamedia.com
Gender:
Date Created: 3/4/2009 11:05:12 AM
LastChangedBy: Fort Knox Shopper Attribute Copy
LastChangedByDate: 3/4/2009 11:05:15 AM
Status:
Fraud: Verified by Fraud Dept - Customer OK
ShopperPin:
PasswordReminder: Middle Cap 1st

Domain List for Shopper ID 26599141

Domain Name	Status	Created	Expires	Order ID
BIBLIOLOGIC.COM	Active	2/19/2010	n/a	
BLUESTREAMDATA.COM	Active	10/7/2009	n/a	
CALLMYNURSE.COM	Active	11/10/2010	n/a	
CLEARWATERLODGE MONTANA.COM	Active	11/4/2010	n/a	
CLEARWATER RIVER CAMP.COM	Active	11/4/2010	n/a	
ELBOW LAKE ROAD.COM	Active	4/11/2011	n/a	
EMERICA HOSTING.COM	Active	3/17/2010	n/a	
EWORLD OF BOOKS.COM	Active	2/18/2010	n/a	
EWORLD OF BOOKS.NET	Active	2/18/2010	n/a	
GREENSIDE GROWERS.COM	Active	8/27/2010	n/a	
INTELLENETUS.COM	Active	12/2/2009	n/a	
MIRACLE UNDERGROUND.COM	Active	3/22/2010	n/a	
MY AMERICAN VOICE.COM	Active	3/14/2010	n/a	
MY CONTINENTAL ONLINE.COM	Active	11/13/2009	n/a	
MY HORIZON INTERNET.COM	Active	12/21/2009	n/a	
MY NURSE HOTLINE.COM	Active	11/10/2010	n/a	
MY PACIFIC WEST TELECOM.COM	Active	12/21/2009	n/a	
MY TELE BUSINESS.COM	Active	12/21/2009	n/a	
MY TELE NURSE.COM	Active	11/10/2010	n/a	
MY UNITED RESIDENTIAL.COM	Active	11/13/2009	n/a	
MY VOICE MAIL PROFESSIONALS.COM	Active	3/14/2010	n/a	
MY VOICE MAIL SERVICES.COM	Active	3/14/2010	n/a	
NEWS ON THE LOOSE.COM	Active	4/19/2010	n/a	
NO FAULT VAULT.COM	Active	8/20/2009	n/a	
REACH ME 2 DAY.COM	Active	6/30/2010	n/a	
SALMON LAKE CAMP.COM	Active	10/11/2010	n/a	
SALMON LAKE LODGE.COM	Active	4/11/2011	n/a	
SALMON LAKE YOUTH CAMP.COM	Active	10/11/2010	n/a	
SALMON LAKE YOUTH RANCH.COM	Active	10/11/2010	n/a	
SANN BLAST.COM	Active	3/19/2010	n/a	
SANN CENTER.COM	Active	4/11/2011	n/a	
SANN EVENTS.COM	Active	4/11/2011	n/a	
SANN LODGE.COM	Active	4/11/2011	n/a	
SECURADAT.COM	Active	3/4/2010	n/a	
THE SANN CENTER.COM	Active	4/11/2011	n/a	
THE SANN LODGE.COM	Active	4/11/2011	n/a	
TOTAL HOLISTIC.COM	Active	8/5/2010	n/a	
TOTAL HOLISTIC CENTER.COM	Active	8/5/2010	n/a	
TRIDATA SYSTEMS.COM	Active	9/17/2009	n/a	
VOICE MAIL PROF.COM	Active	3/4/2009	n/a	
WORD BY VERSE.COM	Active	11/16/2009	n/a	

Domain Information for Shopper ID 26599141

Shopper ID: 26599141
Domain Name: BIBLIOLOGIC.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steve Sann
Company: -
Email: nocontactsfound@secureserver.net
Address 1: 2120 Reserve
Address 2: PMB 210
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: -
Fax: -
Modify Time: 02/21/2010 10:06:07

Technical Contact

Name: Nathan Sann
Company: Emerica Media
Email: @gmail.com
Address 1: 2120 s Reserve
Address 2: PMB #210
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.406
Fax: -
Modify Time: 02/21/2010 10:06:07

Administrative Contact

Name: Steve Sann
Company: -
Email: nate@emericamedia.com
Address 1: 2120 Reserve
Address 2: PMB 210
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.406
Fax: -
Modify Time: 02/21/2010 10:06:07

Billing Contact

Name: -
Company: -
Email: nocontactsfound@secureserver.net
Address 1: -
Address 2: -
City: -
State/Province: -
Postal Code: -
Country: -
Phone: -
Fax: -
Modify Time: 02/21/2010 10:06:07

Domain Information for Shopper ID 26599141

Shopper ID: 26599141
Domain Name: EMERICAHOSTING.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/17/2010 15:51:04

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/17/2010 15:51:04

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/17/2010 15:51:04

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/17/2010 15:51:04

Domain Information for Shopper ID 26599141

Shopper ID: 26599141
Domain Name: MYAMERICANEVOICE.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Domain Information for Shopper ID 26599141

Shopper ID: 26599141
Domain Name: MYVOICEMAILPROFESSIONALS.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Domain Information for Shopper ID 26599141

Shopper ID: 26599141
Domain Name: MYVOICEMAILSERVICES.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 03/14/2010 07:50:44

Domain Information for Shopper ID 26599141

Shopper ID: 26599141
Domain Name: SALMONLAKEYOUTHICAMP.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 10/11/2010 11:14:54

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 10/11/2010 11:14:54

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 10/11/2010 11:14:54

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 10/11/2010 11:14:54

Domain Information for Shopper ID 26599141

Shopper ID: 26599141
Domain Name: VOICEMAILPROF.COM
Registrar: GoDaddy.com, LLC
Status: Active

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/04/2009 11:05:27

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/04/2009 11:05:27

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 03/04/2009 11:05:27

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816) --- ----
Fax:
Modify Time: 03/04/2009 11:05:27

Shopper Contact Audit History for Shopper ID 26599141

Change Date	Requested By	IP Address	Value Changed	Previous Value	Changed To
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	city		Missoula
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	company		RR&G
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	country		us
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	email	26599141	nate@emericamedia.com
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	first_name		Steven
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	last_name		Sann
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	middle_name		V
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	phone1		816
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	state		MT
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	street1		1001 E. Broadway PMB #207
3/4/2009 11:05:15 AM	Fort Knox Shopper Attribute Copy	GDCOMM07	zip		59802

Contact Info for Shopper ID 26961027

Shopper ID: 26961027
PrivateLabelId:
Login Name:
First Name: Web
Middle Name:
Last Name: Master
Company: EMC Internet/websiteDivision
IsCompany: -1
Address1: 2120 S Reserve St.
Address2:
City: Missoula
State/Prov: MT
Postal Code: 59801
Country: us
Phone1: 727
Phone1Extension:
Phone2:
Fax:
Mobile: 727
Email: webmaster@emc-data.com
Gender: n
Date Created: 3/22/2009 11:10:18 AM
LastChangedBy: Fort Knox Shopper Attribute Copy
LastChangedByDate: 3/22/2009 11:10:25 AM
Status:
Fraud: Verified by Fraud Dept - Customer OK
ShopperPin:
PasswordReminder:

Domain List for Shopper ID 26961027

Domain Name	Status	Created	Expires	Order ID
FONERIGHT.COM	Canceled	3/22/2009	3/14/2010	
MYNETWORKASSURANCE.COM	Canceled	3/22/2009	3/14/2010	
REDEEMMYCOUPONS.COM	Canceled	5/26/2009	7/7/2010	

Domain Information for Shopper ID 26961027

Shopper ID: 26961027
Domain Name: FONERIGHT.COM
Registrar: GoDaddy.com, LLC
Status: Canceled

Registrant Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Technical Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Administrative Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Billing Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Domain Information for Shopper ID 26961027

Shopper ID: 26961027
Domain Name: MYNETWORKASSURANCE.COM
Registrar: GoDaddy.com, LLC
Status: Canceled

Registrant Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Technical Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Administrative Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Billing Contact

Name: Richard Fanslow
Company: EMC
Email:
Address 1:
Address 2:
City: Bellair Beach
State/Province: Florida
Postal Code: 33786
Country: United States
Phone: 727
Fax:
Modify Time: 03/22/2009 11:10:34

Shopper Contact Audit History for Shopper ID 26961027

Change Date	Requested By	IP Address	Value Changed	Previous Value	Changed To
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	city		Missoula
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	company		EMC Internet/websiteDivision
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	country		us
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	email	26961027	webmaster@emc-data.com
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	first_name		Web
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	last_name		Master
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	mobilePhone		727
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	phone1		727
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	state		MT
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	street1		2120 S Reserve St.
3/22/2009 11:10:25 AM	Fort Knox Shopper Attribute Copy	GDCOMM06	zip		59801

**CERTIFICATE OF AUTHENTICITY
OF
BUSINESS RECORDS**

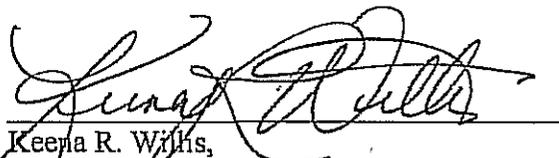
I, Keena R. Willis, declare, pursuant to Title 28, U.S.C. § 1746, that I am employed by GoDaddy.com, LLC and that my official title or position is Sr. Paralegal/Compliance Manager. I further declare that I am a custodian of records of said business and that each of the records attached hereto is the original or a duplicate (exact photocopy) of an original record in the custody of GoDaddy.com, LLC.

I further state that:

1. Such records were made, at or near the times of the occurrence of the matters set forth by (or from information transmitted by) a person with knowledge of those matters;
2. such records are kept in the course of a regularly conducted business activity;
3. the business activity made such records as a regular practice; and
4. if such records are not the originals, such records are duplicates of the originals.

I declare under penalty of perjury the forgoing is true and correct.

Dated this 2nd day of February 2012.



Keena R. Willis,
Sr. Paralegal/Compliance Manager
GoDaddy.com, LLC
14455 N. Hayden Road, Suite 219
Scottsdale, Arizona 85260

Contact Info for Shopper ID 634112

Shopper ID: 634112
PrivateLabelId:
Login Name:
First Name: Steven
Middle Name: V
Last Name: Sann
Company: RR&G
IsCompany: -1
Address1: 2120 S. Reserve Street, PMB 210
Address2:
City: Missoula
State/Prov: MT
Postal Code: 59801
Country: US
Phone1: 406
Phone1 Extension: 115
Phone2:
Fax:
Mobile:
Email: steve@americamedia.com
Gender:
Date Created: 3/21/2002 11:09:33 AM
LastChangedBy: 66.62.194.232
LastChangedByDate: 1/18/2012 4:51:56 PM
Status:
Fraud: Verified by Fraud Dept - Customer OK
ShopperPin:
PasswordReminder:

Domain List for Shopper ID 634112

Domain Name	Status	Created	Expires	Order ID
WILDLIFELANDING.COM	8 Cancelled	2/28/2002	2/29/2004	1882793
SIGNSMIRACLESANDWONDERS.COM	8 Cancelled	2/28/2002	2/29/2004	1882793
SIGNSMIRACLESANDWONDERS.NET	8 Cancelled	2/28/2002	2/29/2004	1882793
SIGNSMIRACLESANDWONDERS.ORG	8 Cancelled	2/28/2002	2/28/2004	1882793
PHONEBILLIT.COM	8 Cancelled	3/21/2002	3/21/2008	2094778
PHONEBILLIT.NET	8 Cancelled	3/21/2002	3/21/2008	2094778
PHONEBILLIT.ORG	8 Cancelled	3/21/2002	3/21/2008	2094778
PHONEBILLIT.COM	8 Cancelled	3/21/2002	n/a	2094801
PHONEBILLIT.NET	8 Cancelled	3/21/2002	n/a	2094801
PHONEBILLIT.ORG	8 Cancelled	3/21/2002	n/a	2094801
SANN.ORG	0 Active	3/29/2000	3/29/2014	2093859
STEVESANN.COM	0 Active	4/18/2002	4/18/2014	2409544
GODSWORD.US	76 Exp domain reassigned	4/24/2002	4/23/2008	2409544
BIBICALSTUDIES.US	8 Cancelled	4/24/2002	4/23/2008	2409544
CHRISTINYOU.US	8 Cancelled	4/24/2002	4/23/2008	2409544
INTELENET.US	8 Cancelled	4/24/2002	4/23/2004	2409544
THEWORDOFGOD.US	8 Cancelled	4/25/2002	4/24/2008	2491759
BIBICALRESEARCH.US	8 Cancelled	4/29/2002	4/28/2008	2518336
N8S.US	8 Cancelled	4/29/2002	4/28/2005	2518336
DJN8.US	8 Cancelled	4/29/2002	4/28/2005	2518336
SANN.US	76 Exp domain reassigned	4/29/2002	4/28/2008	2518336
EMERICA.US	76 Exp domain reassigned	4/29/2002	4/28/2008	2518336
21STCENTURYCHURCH.US	8 Cancelled	5/2/2002	5/1/2004	2589575
SOLOMONS.US	8 Cancelled	5/5/2002	5/4/2004	2619945
GUERRILLA.US	8 Cancelled	5/5/2002	5/4/2004	2619945
GUERRILLA.US	8 Cancelled	5/5/2002	5/4/2004	2619945
PAGETWO.US	8 Cancelled	5/5/2002	5/4/2004	2620481
PAGE2.ORG	8 Cancelled	5/5/2002	5/5/2004	2620481
PAGE2.US	8 Cancelled	5/5/2002	5/4/2004	2620481
RAYDECO.COM	8 Cancelled	5/7/2002	5/7/2004	2642738
LIVECOM.US	8 Cancelled	5/7/2002	5/6/2004	2642738
POWEROFGOD.US	8 Cancelled	5/9/2002	5/8/2006	2672504
GODSPOWER.US	8 Cancelled	5/9/2002	5/8/2006	2672504
MONTANANS.US	8 Cancelled	5/9/2002	5/8/2006	2672504
RIVERMARKET.US	8 Cancelled	5/14/2002	5/13/2004	2734059
BITTERROOT.US	8 Cancelled	5/27/2002	5/26/2008	2863686
RAVALLI.US	8 Cancelled	5/27/2002	5/26/2008	2863686
STEVENSVILLE.US	76 Exp domain reassigned	5/27/2002	5/26/2008	2863686
MIRRORMEDIACO.COM	8 Cancelled	7/2/2003	7/2/2009	6957227
VOICEMAILSVC.COM	0 Active	7/15/2003	7/15/2014	7130324
VIRTUALLYHIGH.COM	0 Active	10/19/2003	10/19/2013	8542133
EMERICAMEDIA.COM	0 Active	10/23/2003	10/23/2013	15753543
SANNSTORM.COM	0 Active	11/20/2004	11/20/2012	20545269
SANNSTORM.NET	0 Active	11/20/2004	11/20/2012	20545269

Domain List for Shopper ID 634112

Domain Name	Status	Created	Expires	Order ID
SANNSTORM.ORG	0 Active	11/20/2004	11/20/2012	20545269
BLENDEDMARKET.COM	0 Active	7/25/2005	7/25/2012	27062064
WAITINGTOSPAWN.COM	8 Cancelled	12/21/2005	12/21/2008	32566607
COUPONACTIVATION.COM	8 Cancelled	3/24/2006	3/24/2010	37405939
SPECIALOFFERCoupon.COM	8 Cancelled	4/18/2006	4/18/2009	38834155
WAITINGONTHELINE.COM	8 Cancelled	5/23/2006	5/23/2008	40929726
VOICEMAILPROFESSIONALS.COM	8 Cancelled	7/25/2006	7/25/2008	44738877
DATACENTER7.COM	76 Exp domain reassigned	9/7/2006	9/7/2010	47627220
EVOICELIVE.COM	8 Cancelled	9/18/2006	9/18/2008	48194469
AMERICANEVOICE.COM	0 Active	1/17/2007	1/17/2013	57290730
NEUTRALGROUNDONLINE.COM	8 Cancelled	2/28/2007	2/28/2009	61088432
NEUTRALGROUNDONLINE.ORG	8 Cancelled	2/28/2007	2/28/2009	61088432
USATELEVOICE.COM	8 Cancelled	3/14/2007	3/14/2009	62445334
WASHINGTONVOICEDISPATCH.COM	8 Cancelled	3/14/2007	3/14/2009	62445334
TRIVOICEINTERNATIONAL.COM	8 Cancelled	3/14/2007	3/14/2009	62445334
VOICERELIANCE.COM	8 Cancelled	3/14/2007	3/14/2009	62445334
SOOUTTAHERE.NET	8 Cancelled	7/22/2007	7/22/2009	75213614
SOOUTOFHERE.COM	8 Cancelled	7/22/2007	7/22/2009	75213614
SOOUTOFHERE.NET	8 Cancelled	7/22/2007	7/22/2009	75213614
SOOUTTAHERE.COM	8 Cancelled	7/22/2007	7/22/2009	75213614
SOOUTOFHERE.ORG	8 Cancelled	7/22/2007	7/22/2009	75213614
SOOUTTAHERE.ORG	8 Cancelled	7/22/2007	7/22/2009	75213614
THEPULSEOFTRUTH.COM	0 Active	9/10/2007	9/10/2013	80310563
BIBLIOLOGIC.NET	0 Active	3/18/2008	3/18/2012	100459645
BIBLIOLOGIC.ORG	0 Active	3/18/2008	3/18/2012	100459645
PULSEOFTRUTHSTORE.COM	46 Locked for Abuse	8/1/2008	8/1/2013	122171066
SECUREADAT.COM	0 Active	11/3/2008	11/3/2012	136625662
MYTECHMAX.COM	0 Active	2/10/2009	2/10/2013	152649929
VOICEMAILPROF.COM	0 Active	3/4/2009	3/4/2013	156778040
MYGOGLOBAL.COM	0 Active	7/28/2009	7/28/2013	183121069
DEALECHO.COM	0 Active	7/28/2009	7/28/2013	183121069
SECUREATDAT.COM	0 Active	7/28/2009	7/28/2013	183121069
MODELGY.COM	0 Active	7/28/2009	7/28/2013	183141672
IBN8.COM	0 Active	7/28/2009	7/28/2013	183141672
NOFAULTVAULT.COM	0 Active	8/20/2009	8/20/2013	187321931
TRIDATASYSTEMS.COM	0 Active	9/17/2009	9/17/2013	192559446
BLUESTREAMDATA.COM	0 Active	10/7/2009	10/7/2013	196421583
MYCONTINENTALONLINE.COM	0 Active	11/13/2009	11/13/2012	203560310
MYUNITEDRESIDENTIAL.COM	0 Active	11/13/2009	11/13/2012	203560310
WORDBYVERSE.COM	0 Active	11/16/2009	11/16/2013	204115836
INTELLENETUS.COM	0 Active	12/2/2009	12/2/2012	207250234
INTELENETUS.COM	0 Active	12/8/2009	12/8/2012	208562910
MYPACIFICWESTTELECOM.COM	77 Expired domain hold	12/21/2009	12/21/2011	210960440
MYTELEBUSINESS.COM	77 Expired domain hold	12/21/2009	12/21/2011	210960440

Domain List for Shopper ID 634112

Domain Name	Status	Created	Expires	Order ID
MYHORIZONINTERNET.COM	77 Expired domain hold	12/21/2009	12/21/2011	210960440
PROPHECYWORKSHOP.COM	0 Active	1/11/2010	1/11/2013	214968103
THEPROPHECYWORKSHOP.COM	0 Active	1/12/2010	1/12/2013	220896508
EWORLDOFBOOKS.COM	0 Active	2/18/2010	2/18/2012	223112338
EWORLDOFBOOKS.NET	0 Active	2/18/2010	2/18/2012	223112338
BIBLIOLOGIC.COM	0 Active	2/22/2007	2/22/2012	223332279
SECURADAT.COM	0 Active	3/4/2010	3/4/2012	226488208
SALMONLAKERANCH.COM	0 Active	3/11/2010	3/11/2012	227362951
FONERIGHT.COM	0 Active	7/25/2007	7/25/2012	228630124
MYAMERICANEVOICE.COM	0 Active	3/27/2007	3/27/2012	228630105
MYNETWORKASSURANCE.COM	0 Active	10/9/2007	10/9/2012	228630123
MYVOICEMAILPROFESSIONALS.COM	0 Active	3/27/2007	3/27/2012	228630120
MYVOICEMAILSERVICES.COM	0 Active	4/23/2007	4/23/2012	228630121
TECHMAXSOLUTIONS.COM	0 Active	10/9/2007	10/9/2012	228630130
EMERICAHOSTING.COM	0 Active	3/17/2010	3/17/2012	229377024
SANNBLAST.COM	0 Active	3/19/2010	3/19/2012	229809908
MIRACLEUNDERGROUND.COM	0 Active	3/22/2010	3/22/2012	230405378
VISIBLEJOBS.COM	0 Active	3/30/2010	3/30/2013	232150821
JOBDECIDER.COM	0 Active	3/30/2010	3/30/2013	232150821
SECURATDAT.COM	0 Active	9/2/2008	9/2/2012	232298184
NATHANSANN.COM	0 Active	7/1/2008	7/1/2012	233333976
CREATEBETTERRESUMES.COM	0 Active	4/16/2010	4/16/2012	235761623
NEWSONTHELOOSE.COM	0 Active	4/19/2010	4/19/2012	236359688
REACHME2DAY.COM	0 Active	6/30/2010	6/30/2012	251902748
TOTALHOLISTICCENTER.COM	0 Active	8/5/2010	8/5/2013	259990846
TOTALHOLISTIC.COM	0 Active	8/5/2010	8/5/2013	259990846
HEARYOU2.COM	0 Active	9/2/2008	9/2/2012	260234465
GREENSIDEGROWERS.COM	0 Active	8/27/2010	8/27/2012	266260562
SALMONLAKECAMP.COM	0 Active	10/11/2010	10/11/2012	276356408
SALMONLAKEYOUTHCRANCH.COM	0 Active	10/11/2010	10/11/2012	276356408
SALMONLAKEYOUTHLCAMP.COM	0 Active	10/11/2010	10/11/2012	276356408
CLEARWATERLODGE MONTANA.COM	0 Active	11/4/2010	11/4/2015	281711855
CLEARWATER RIVER CAMP.COM	0 Active	11/4/2010	11/4/2012	281713055
MYTELENURSE.COM	0 Active	11/10/2010	11/10/2012	283066054
MYNURSEHOTLINE.COM	0 Active	11/10/2010	11/10/2012	283066054
CALLMYNURSE.COM	0 Active	11/10/2010	11/10/2012	283066054
FLIXFLIX.COM	0 Active	5/3/2010	5/3/2014	314062660
MEDIAFILMNETWORK.COM	0 Active	3/21/2011	3/21/2012	314516888
SALMONLAKE LODGE.COM	0 Active	4/11/2011	4/11/2012	319716150
THESANN LODGE.COM	0 Active	4/11/2011	4/11/2012	319716150
THESANN CENTER.COM	0 Active	4/11/2011	4/11/2012	319716150
SANN CENTER.COM	0 Active	4/11/2011	4/11/2012	319716150
ELBOWLAKEROAD.COM	0 Active	4/11/2011	4/11/2012	319716150
SANN LODGE.COM	0 Active	4/11/2011	4/11/2012	319716150

Domain List for Shopper ID 634112

Domain Name	Status	Created	Expires	Order ID
SANNEVENTS.COM	0 Active	4/11/2011	4/11/2012	319716150

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: EMERICAMEDIA.COM
Registration Period: 10
Create Date: 10/23/2003 4:42:30 PM
Expiration Date: 10/23/2013 12:00:00 AM
Update Date: 10/10/2007 4:16:30 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/22/2011 6:15:31 PM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/22/2011 6:15:31 PM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
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Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/22/2011 6:15:31 PM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/22/2011 6:15:31 PM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: VOICEMAILPROFESSIONALS.COM
Registration Period: 2
Create Date: 7/25/2006 11:02:51 AM
Expiration Date: 7/25/2008 11:02:51 AM
Update Date: 4/19/2007 2:09:22 PM
Transfer Away Date: 9/8/2008 11:02:51 AM
Status: 8 Cancelled
Is Certified Domain: False
Custom DNS: No

Registrant Contact

Name: Registration Private
Company: Domains by Proxy, Inc.
Email: VOICEMAILPROFESSIONALS.COM@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 7/25/2006 12:45:14 PM

Technical Contact

Name: Registration Private
Company: Domains by Proxy, Inc.
Email: VOICEMAILPROFESSIONALS.COM@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 7/25/2006 12:45:14 PM

Administrative Contact

Name: Registration Private
Company: Domains by Proxy, Inc.
Email: VOICEMAILPROFESSIONALS.COM@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 7/25/2006 12:45:14 PM

Billing Contact

Name: Registration Private
Company: Domains by Proxy, Inc.
Email: VOICEMAILPROFESSIONALS.COM@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 7/25/2006 12:45:14 PM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: AMERICANEVOICE.COM
Registration Period: 6
Create Date: 1/17/2007 2:14:15 PM
Expiration Date: 1/17/2013 2:14:15 PM
Update Date: 1/18/2012 6:52:57 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: No

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/24/2011 1:37:49 AM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/24/2011 1:37:49 AM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/24/2011 1:37:49 AM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/24/2011 1:37:49 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: BIBLIOLOGIC.NET
Registration Period: 4
Create Date: 3/18/2008 10:40:29 AM
Expiration Date: 3/18/2012 10:40:29 AM
Update Date: 2/18/2010 1:52:32 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:27 AM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:27 AM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:27 AM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:27 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: BIBLIOLOGIC.ORG
Registration Period: 4
Create Date: 3/18/2008 3:40:31 PM
Expiration Date: 3/18/2012 3:40:31 PM
Update Date: 2/18/2010 6:52:37 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:50 AM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:49 AM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:50 AM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/25/2011 11:25:49 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: MYTECHMAX.COM
Registration Period: 4
Create Date: 2/10/2009 12:34:33 PM
Expiration Date: 2/10/2013 12:34:33 PM
Update Date: 1/26/2011 2:57:29 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 2/10/2009 10:34:25 AM

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 2/10/2009 10:34:25 AM

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 2/10/2009 10:34:25 AM

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59802
Country: United States
Phone: (816)
Fax:
Modify Time: 2/10/2009 10:34:25 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: VOICEMAILPROF.COM
Registration Period: 4
Create Date: 3/4/2009 1:05:40 PM
Expiration Date: 3/4/2013 1:05:40 PM
Update Date: 3/5/2011 8:06:44 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/27/2011 2:26:06 AM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/27/2011 2:26:06 AM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/27/2011 2:26:06 AM

Billing Contact

Name: Registration Private
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Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/27/2011 2:26:06 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: BIBLIOLOGIC.COM
Registration Period: 1
Create Date: 2/22/2007 10:54:55 AM
Expiration Date: 2/22/2012 10:54:55 AM
Update Date: 2/21/2010 12:05:39 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 7:41:47 AM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
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Fax: (480) 624-2598
Modify Time: 12/30/2011 7:41:47 AM

Administrative Contact

Name: Registration Private
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Fax: (480) 624-2598
Modify Time: 12/30/2011 7:41:47 AM

Billing Contact

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City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 7:41:47 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: FONERIGHT.COM
Registration Period: 5
Create Date: 7/25/2007 12:19:42 PM
Expiration Date: 7/25/2012 12:19:42 PM
Update Date: 6/30/2010 11:41:45 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:29 AM

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:29 AM

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:29 AM

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:29 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: MYAMERICANEVOICE.COM
Registration Period: 5
Create Date: 3/27/2007 7:51:19 AM
Expiration Date: 3/27/2012 7:51:19 AM
Update Date: 3/14/2010 9:50:54 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: MYNETWORKASSURANCE.COM
Registration Period: 5
Create Date: 10/9/2007 9:57:10 AM
Expiration Date: 10/9/2012 9:57:10 AM
Update Date: 9/3/2010 12:26:36 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:30 AM

Technical Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:30 AM

Administrative Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:30 AM

Billing Contact

Name: Steven Sann
Company: RR&G
Email: nate@americamedia.com
Address 1: 1001 E. Broadway PMB #207
Address 2:
City: Missoula
State/Province: MT
Postal Code: 59802
Country: United States
Phone: +1.816
Fax:
Modify Time: 3/14/2010 7:33:30 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: MYVOICEMAILPROFESSIONALS.COM
Registration Period: 5
Create Date: 3/27/2007 8:29:30 AM
Expiration Date: 3/27/2012 8:29:30 AM
Update Date: 3/14/2010 9:50:54 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: MYVOICEMAILSERVICES.COM
Registration Period: 5
Create Date: 4/23/2007 8:09:21 AM
Expiration Date: 4/23/2012 8:09:21 AM
Update Date: 3/14/2010 9:50:54 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 3:03:18 PM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: TECHMAXSOLUTIONS.COM
Registration Period: 5
Create Date: 10/9/2007 9:26:59 AM
Expiration Date: 10/9/2012 9:26:59 AM
Update Date: 9/3/2010 12:26:36 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: web naster
Company: EMC
Email: webmaster@emc-data.com
Address 1: 2120 S Reserve St
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.727
Fax:
Modify Time: 3/14/2010 7:33:31 AM

Technical Contact

Name: web naster
Company: EMC
Email: webmaster@emc-data.com
Address 1: 2120 S Reserve St
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.727
Fax:
Modify Time: 3/14/2010 7:33:31 AM

Administrative Contact

Name: web naster
Company: EMC
Email: webmaster@emc-data.com
Address 1: 2120 S Reserve St
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.727
Fax:
Modify Time: 3/14/2010 7:33:31 AM

Billing Contact

Name: web naster
Company: EMC
Email: webmaster@emc-data.com
Address 1: 2120 S Reserve St
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.727
Fax:
Modify Time: 3/14/2010 7:33:31 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: EMERICAHOSTING.COM
Registration Period: 2
Create Date: 3/17/2010 5:49:07 PM
Expiration Date: 3/17/2012 5:49:07 PM
Update Date: 3/7/2011 11:35:15 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 4:14:02 PM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 4:14:02 PM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 4:14:02 PM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 12/30/2011 4:14:02 PM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: SECURATDAT.COM
Registration Period: 4
Create Date: 9/2/2008 9:42:02 AM
Expiration Date: 9/2/2012 9:42:02 AM
Update Date: 6/30/2010 11:41:45 AM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Nate Sann
Company: Blended Market LLC
Email: nate@americamedia.com
Address 1: 2120 So Reserve St PMB 210
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.406
Fax:
Modify Time: 3/31/2010 11:39:39 AM

Technical Contact

Name: Nate Sann
Company: Blended Market LLC
Email: nate@americamedia.com
Address 1: 2120 So Reserve St PMB 210
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.406
Fax:
Modify Time: 3/31/2010 11:39:39 AM

Administrative Contact

Name: Nate Sann
Company: Blended Market LLC
Email: nate@americamedia.com
Address 1: 2120 So Reserve St PMB 210
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.406
Fax:
Modify Time: 3/31/2010 11:39:39 AM

Billing Contact

Name: Nate Sann
Company: Blended Market LLC
Email: nate@americamedia.com
Address 1: 2120 So Reserve St PMB 210
Address 2:
City: Missoula
State/Province: Montana
Postal Code: 59801
Country: United States
Phone: +1.406
Fax:
Modify Time: 3/31/2010 11:39:39 AM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: HEARYOU2.COM
Registration Period: 4
Create Date: 9/2/2008 9:42:07 AM
Expiration Date: 9/2/2012 9:42:07 AM
Update Date: 9/3/2010 12:26:37 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: da Data
Company:
Email:
Address 1:
Address 2:
City: Palm Harbor
State/Province: Florida
Postal Code: 34683
Country: United States
Phone: (727)
Fax:
Modify Time: 8/6/2010 1:09:22 PM

Technical Contact

Name: da Data
Company:
Email:
Address 1:
Address 2:
City: Palm Harbor
State/Province: Florida
Postal Code: 34683
Country: United States
Phone: (727)
Fax:
Modify Time: 8/6/2010 1:09:22 PM

Administrative Contact

Name: da Data
Company:
Email:
Address 1:
Address 2:
City: Palm Harbor
State/Province: Florida
Postal Code: 34683
Country: United States
Phone: (727)
Fax:
Modify Time: 8/6/2010 1:09:22 PM

Billing Contact

Name: da Data
Company:
Email:
Address 1:
Address 2:
City: Palm Harbor
State/Province: Florida
Postal Code: 34683
Country: United States
Phone: (727)
Fax:
Modify Time: 8/6/2010 1:09:22 PM

Domain Information for Shopper ID 634112

Shopper ID: 634112
Domain Name: SALMONLAKEYOUTH CAMP.COM
Registration Period: 2
Create Date: 10/11/2010 1:15:08 PM
Expiration Date: 10/11/2012 1:15:08 PM
Update Date: 10/11/2010 1:15:08 PM
Transfer Away Date:
Status: 0 Active
Is Certified Domain: False
Custom DNS: Yes

Registrant Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 1/4/2012 3:11:34 PM

Technical Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 1/4/2012 3:11:34 PM

Administrative Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 1/4/2012 3:11:34 PM

Billing Contact

Name: Registration Private
Company: Domains By Proxy, LLC
Email: DBP@domainsbyproxy.com
Address 1: DomainsByProxy.com
Address 2: 15111 N. Hayden Rd., Ste 160, PMB 353
City: Scottsdale
State/Province: Arizona
Postal Code: 85260
Country: United States
Phone: (480) 624-2599
Fax: (480) 624-2598
Modify Time: 1/4/2012 3:11:34 PM

Web Hosting for Shopper ID 634112

Account Name: emericahosting.com
Product Type Name: Web Hosting
Product Name: Hosting - Shared - Deluxe - Windows - 1 year (recurring)
ExternalResourceId: 39c941e5-3217-11df-88cc-001143d4d994
Billing Date: 9/17/2012 12:00:00 AM
Last Renewal Date: 9/17/2011 12:00:00 AM
Domain: emericahosting.com
Login:
Status: Setup
Dedicated Hosting Ip: Not applicable or unavailable
Server Ip Address: Not applicable or unavailable
Datacenter: 3
DiskSpace: 42.44 MB of 150000.00 MB
Bandwidth: 46.00 MB of 99999999.00 MB
Webstats Enabled: 0
Webstats Username:
Webstats Password:
Webstats Type: Analog
Alias Domain: signup.mynetworkassurance.com
Alias Path: /FLASH-NAS
Alias Domain: signup.mytechmax.com
Alias Path: /FLASH-TECHMAX
Alias Domain: hereyou2.com
Alias Path: /HearYou2
Alias Domain: hearyou2.com
Alias Path: /HearYou2
Alias Domain: login.myamericanevoice.com
Alias Path: /myamericanevoice
Alias Domain: login.myvoicemailservices.com
Alias Path: /myvoicemailservices
Alias Domain: login.mynetworkassurance.com
Alias Path: /mynetworkassurance
Alias Domain: sannstorm.net
Alias Path: /SannStorm
Alias Domain: salmonlakeranch.com
Alias Path: /SalmonLake
Alias Domain: clearwaterrivercamp.com
Alias Path: /Clearwater
Alias Domain: tridataystems.com
Alias Path: /TriData/Site
FTP Username: egiere
FTP Password: A234Frankie
FTP Path: /
FTP Username: tridataaccess
FTP Password: Tr1D@t@!
FTP Path: /tridataaccess

Web Hosting for Shopper ID 634112

Account Name: emericamedia.com
Product Type Name: Web Hosting
Product Name: Hosting - Shared - Economy - Windows - Monthly (recurring)
ExternalResourceId: 0896f080-97fb-4935-83e6-4f3595b22faf
Billing Date: 10/27/2012 12:00:00 AM
Last Renewal Date: 4/27/2012 12:00:00 AM
Domain: emericamedia.com
Login:
Status: Setup
Dedicated Hosting Ip: Not applicable or unavailable
Server Ip Address: Not applicable or unavailable
Datacenter: 1
DiskSpace: 0 MB of 10000.00 MB
Bandwidth: 0 MB of 99999999.00 MB
Webstats Enabled: 0
Webstats Username:
Webstats Password:
Webstats Type: Analog
Sub Domain: mail
Sub Domain Path: /mail
Sub Domain: test
Sub Domain Path: /test
Sub Domain: signup
Sub Domain Path: /NAS-FLASH
Database: timeclockurl
Type: mysql
Password:
MySql Username:
Access Type: USER
Admin Url: <https://mysqladmin2.secureserver.net/m41/33>
Hosting IpAddress: 10.8.11.142
Server Url: h41mysql33.secureserver.net
Description: timeclock
Version: 4.1

Email Forwarding for Shopper ID 634112

Account Name: Free email forwarding for emericamedia.com
Product Type Name: Email Forwarding
Product Name: FREE Email Forwarding Accounts (Hosting Pack / 50)
ExternalResourceId: ee8a281c-483a-4090-9df5-2476b15c9ac1
Billing Date: 5/1/2008 12:00:00 AM
Last Renewal Date: 5/1/2007 12:15:32 PM
Status: Setup
PPC: 1
Number of Addresses: 50

Email Addresses	Account Status
adminreports@emicamedia.com	Failed MX Validation
USBankAlerts@emicamedia.com	Failed MX Validation

Email Addresses	Forwards to
adminreports@emicamedia.com	steve@emicamedia.com
adminreports@emicamedia.com	brenda@emicamedia.com
USBankAlerts@emicamedia.com	steve@emicamedia.com
USBankAlerts@emicamedia.com	rob@emicamedia.com
USBankAlerts@emicamedia.com	nate@emicamedia.com

Shopper Contact Audit History for Shopper ID 634112

Change Date	Requested By	IP Address	Value Changed	Previous Value	Changed To
1/18/2012 4:51:56 PM	66.62.194.232	GoDaddy Internal IP	phone1	406	406.
1/18/2012 4:51:56 PM	66.62.194.232	GoDaddy Internal IP	street1	1001 E. Broadway PMB #207	2120 S. Reserve Street, PMB 210
1/18/2012 4:51:56 PM	66.62.194.232	GoDaddy Internal IP	zip	59802	59801
3/19/2011 8:11:32 PM	Cust-634112	71.32.49.210	email	cheri@americamedia.com	steve@americamedia.com
2/8/2011 1:44:42 PM	Eric E Hechuku	GoDaddy Internal IP	email	eric@americamedia.com	cheri@americamedia.com
12/20/2010 4:29:03 PM	James T Kallof	GoDaddy Internal IP	country	us	US
12/20/2010 4:29:03 PM	James T Kallof	GoDaddy Internal IP	phone1	816.	406
12/20/2010 4:29:03 PM	James T Kallof	GoDaddy Internal IP	phone1 Extension		115
12/14/2010 6:50:37 AM	Cust-634112	69.144.7.164	email	nate@americamedia.com	eric@americamedia.com
8/19/2008 12:50:44 PM	Cust-634112	71.32.212.161	email	rachel@americamedia.com	nate@americamedia.com
8/1/2008 7:37:30 AM	Cust-634112	75.54.66.243	email	jim@americamedia.com	rachel@americamedia.com