May 16, 2012

Pamela Berrigan
Commonwealth of Massachusetts

Re: In the Matter of Winchester Industries
File No. 102 3171, Docket No. C-4362

Dear Ms. Berrigan:

Thank you for commenting on the Federal Trade Commission’s proposed consent agreement in the above-referenced proceeding. The Commission has placed your comment on the public record pursuant to Rule 4.9(b)(6)(ii) of the Commission’s Rules of Practice, 16 C.F.R. § 4.9(b)(6)(ii), and has given it serious consideration.

Your comment indicates that you purchased Winchester Bristol windows, and alleges that the installer’s website and the sales representative claimed savings of up to 47%. You also report that you did not achieve any savings by installing the windows, the installation was a disaster, and the installer had removed the 47% savings representation from its website when you checked the website a few months later. You do not propose any revisions to the draft complaint or the consent agreement. Issuing the order would not prevent the Commission from investigating your installer or any other Winchester installer that continues to make deceptive energy savings representations if the public interest warrants doing so.

Accordingly, the Commission has determined that the public interest would best be served by issuing the Decision and Order in final form without modification. The final Decision and Order and other relevant materials are available from the Commission’s website at http://www.ftc.gov. It helps the Commission’s analysis to hear from a variety of sources in its work, and we thank you again for your comment.

By direction of the Commission, Commissioner Rosch and Commissioner Ohlhausen not participating.

Donald S. Clark
Secretary