Case 8:09-cv-00266-AG-MLG Page 1 of 20 Document 9-2 Filed 05/18/2009 FILED - SOUTHERN DIVISION 1 DAVID C. SHONKA CLERK, U.S. DISTRICT COURT Acting General Counsel 2 MAY 2 0 2009 DAVID P. FRANKEL ELIZABETH K. NACH 3 CENTRAL DISTRICT OF CALIFORNIA BY DEPUTY dfrankel@ftc.gov; enach@ftc.gov |Federal Trade Commission 4 600 Pennsylvania Ave., N.W. 5 Mail Drop NJ-3212 Washington, D.C. 20580 Tel: (202) 326-2812 (Frankel), -2611 (Nach) Fax: (202) 326-3259 6 7 RAYMOND E. McKOWN (Local Counsel) rmckown@ftc.gov 8 California Bar No. 150975 **Federal Trade Commission** 9 10877 Wilshire Boulevard, Suite 700 Los Angeles, CA 90024 10 Tel: (310) 824-4325 Fax: (310) 824-4380 11 Attorneys for Plaintiff, 12 Federal Trade Commission 13 UNITED STATES DISTRICT COURT 14 CENTRAL DISTRICT OF CALIFORNIA 15 SOUTHERN DISTRICT 16 Judge: Hon. Andrew J. Guilford 17 FEDERAL TRADE COMMISSION CASE NO. SACV09-0266 AG MLGx Plaintiff, 18 [PROFUSED] MODIFIED FINAL 19 VS. ORDER FOR PERMANENT ROEX, INC., RODNEY H. BURRESON, and MARK INJUNCTION AND 20 SETTLEMENT OF CLAIMS FOR MONETARY RELIEF ALEXANDÉR, 21 Defendants. 22 23 The parties, Plaintiff Federal Trade Commission ("FTC" or "Commission") 24 and Defendants Roex, Inc., Rodney H. Burreson, and Mark Alexander 25 (collectively, "Defendants"), having stipulated and agreed in the Stipulation for 26 Final Order for Permanent Injunction and Settlement of Claims for Monetary 27 Relief to entry of this Order, and having requested that the Court enter the same to

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resolve all matters in dispute in this action, and Defendants having waived service of the Summons and Complaint, the Court hereby enters the following findings and Order.

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FINDINGS

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1. This Court has jurisdiction over the subject matter of this case and jurisdiction over all parties. Venue in the Central District of California is proper.

7 8 2. The Complaint states a claim upon which relief can be granted, and the Commission has the authority to seek the relief it has requested.

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3. The acts and practices of Defendants are in or affecting commerce, as defined in 15 U.S.C. § 44.

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4. Defendants waive all rights to seek judicial review or otherwise challenge or contest the validity of this Order. Defendants also waive any claims that they may have held under the Equal Access to Justice Act, 28 U.S.C. § 2412,

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5. Each party shall bear its own costs and attorneys' fees.

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6. Entry of this Order is in the public interest.

concerning the prosecution of this action to the date of this Order.

17 18 7. This Order reflects the negotiated agreement of the parties.8. The Commission and Defendants agree that entry of this Order

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resolves any and all disputes between them arising from the acts or practices alleged in the Complaint in this action up to the date of entry of this Order.

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9. The paragraphs of this Order shall be read as the necessary requirements for compliance, and not as alternatives for compliance, and no

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paragraph serves to modify another paragraph unless expressly so stated.

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ORDER

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DEFINITIONS

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For purposes of this Order, the following Definitions shall apply:

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1. "Roex" ("Defendant Roex") means Roex, Inc., a California

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- corporation with its principal place of business at 16841 Armstrong Avenue, Irvine, California 92606, its divisions and subsidiaries, and its successors and assigns.
- 2. "Rodney H. Burreson" ("Defendant Burreson") means Rodney H. Burreson, individually and as an officer, director, manager, and owner of Roex.
- 3. "Mark Alexander" ("Defendant Alexander") means Mark Alexander, individually and as an employee of Roex.
- 4. Unless otherwise specified, "Defendants" means Roex, Inc., Burreson, and Alexander.
- 5. "Advertisement" means any written or verbal statement, illustration, or depiction that is designed to effect a sale or to create interest in the purchasing of goods or services, whether it appears in a book, brochure, newspaper, magazine, pamphlet, leaflet, circular, mailer, book insert, letter, catalogue, poster, chart, billboard, public transit card, point of purchase display, packaging, package insert, label, film, slide, radio broadcast, television or cable television broadcast, video news release, audio program transmitted over a telephone system, infomercial, the Internet, e-mail, or in any other medium.
- 6. "Assisting others" means knowingly providing any of the following services to any person or entity: (a) performing customer service for any person or entity, including, but not limited to, outbound or inbound telemarketing, upselling, cross-selling, handling customer complaints, credit card or debit card processing, refund processing, web design and marketing, continuity program development, or designing, preparing, or assisting in the preparation of product labeling or packaging; (b) formulating or providing, or arranging for the formulation or provision of, any sales script or any other advertising or marketing material for any such person or entity; (c) leasing, renting, selling, or servicing customer lists; or (d) performing advertising or marketing services or consulting services of any kind for any such person or entity.

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"Commerce" means as defined in Section 4 of the FTC Act, 15 U.S.C. 7.

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- 8. "Competent and reliable scientific evidence" means tests, analyses, research, studies, or other evidence based on the expertise of professionals in the relevant area, that has been conducted and evaluated in an objective manner by persons qualified to do so, using procedures generally accepted in the profession to yield accurate and reliable results.
- 9. "Covered product or service" means any dietary supplement, food, drug, or device, including, but not limited to, B-Complex Combination, Beta¬Sitosterol, Cell Talk, Chicken Sternal Collagen Type II, Coconut Oil, Colostrum, the Daily Solutions Package, DHA, Essential Fatty Acids, the Far Infrared Sauna, For Your Eyes Only, Hyaluronic Acid, MSM, Oleuropein, PC-95, Vitamin C Mineral Ascorbates or any other health-related product, service, or program, whether sold individually, in any combination, or as part of a program or package.
- "Specified products" means B-Complex Combination, Beta-10. Sitosterol, Cell Talk, Chicken Sternal Collagen Type II, Coconut Oil, Colostrum, the Daily Solutions Package, DHA, Essential Fatty Acids, the Far Infrared Sauna, For Your Eyes Only, Hyaluronic Acid, MSM, Oleuropein, PC-95, and Vitamin C Mineral Ascorbates.
 - "Endorsement" means as defined in 16 C.F.R. § 255.0(b). 11.
- "Food," "drug," and "device" mean as defined in Section 15 of the 12. FTC Act, 15 U.S.C. § 55.
 - The term "including" in this Order means "without limitation." 13.
- The terms "and" and "or" in this Order shall be construed 14. conjunctively or disjunctively as necessary, to make the applicable phrase inclusive rather than exclusive.

PROHIBITED REPRESENTATIONS

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I.

IT IS HEREBY ORDERED that Defendants, directly or through any

corporation, partnership, subsidiary, division, trade name, or other device, and their officers, agents, servants, representatives, employees, and all persons or entities in active concert or participation with them who receive actual notice of this Order by personal service or otherwise, in connection with the manufacturing, labeling, advertising, promotion, offering for sale, sale, or distribution of any covered product or service, in or affecting commerce, are hereby permanently restrained and enjoined from making any representation, in any manner, expressly or by

implication, including through the use of product names or endorsements, that:

- A. Such product or service is effective in treating AIDS, Alzheimer's disease, arthritis, asthma, autoimmune disorders, cancer, diabetes, glaucoma, herpes, HIV, lupus, multiple sclerosis, rheumatoid arthritis, tumors, or ulcers;
- B. Such product or service reduces the risk of breast cancer, heart attack, or stroke; or
- C. Such product or service is effective in preventing Alzheimer's disease, cancer, or Parkinson's disease,

unless the representation is true, non-misleading, and, at the time it is made,
Defendants Rodney H. Burreson, Mark Alexander, and Roex, Inc. possess and rely
upon competent and reliable scientific evidence that substantiates the
representation.

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II.

IT IS FURTHER ORDERED that Defendants, directly or through any corporation, partnership, subsidiary, division, trade name, or other device, and their officers, agents, servants, representatives, employees, and all persons or entities in active concert or participation with them who receive actual notice of this Order by

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personal service or otherwise, in connection with the manufacturing, labeling, advertising, promotion, offering for sale, sale, or distribution of any covered product or service, in or affecting commerce, are hereby permanently restrained and enjoined from making, or assisting others in making, any representation, in any manner, expressly or by implication, including through the use of product names or endorsements, about the absolute or comparative benefits, performance, efficacy, safety, or side effects of such product or service unless the claim is true, non-misleading, and, at the time it is made, Defendants Rodney H. Burreson, Mark Alexander, and Roex, Inc. possess and rely upon competent and reliable scientific evidence that substantiates the representation.

MISREPRESENTATION OF TESTS OR STUDIES

III.

IT IS FURTHER ORDERED that Defendants, directly or through any corporation, partnership, subsidiary, division, trade name, or other device, and their officers, agents, servants, representatives, employees, and all persons or entities in active concert or participation with them who receive actual notice of this Order by personal service or otherwise, in connection with the manufacturing, labeling, advertising, promotion, offering for sale, sale, or distribution of any covered product or service, in or affecting commerce, are hereby permanently restrained and enjoined from misrepresenting, or assisting others in misrepresenting, in any manner, expressly or by implication, including through the use of any product names or endorsements, the existence, contents, validity, results, conclusions, or interpretations of any test, study, or research.

FDA APPROVED CLAIMS

IV.

IT IS FURTHER ORDERED that:

A. Nothing in this Order shall prohibit Defendants from making any representation for any drug that is permitted in labeling for such drug under any

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tentative or final standard promulgated by the Food and Drug Administration, or under any new drug application approved by the Food and Drug Administration; and

B. Nothing in this Order shall prohibit Defendants from making any representation for any product that is specifically permitted in labeling for such product by regulations promulgated by the Food and Drug Administration pursuant to the National Labeling and Education Act of 1990.

LIST OF CONSUMERS

V.

IT IS FURTHER ORDERED that:

- A. Defendants Roex and Burreson shall, no later than twenty (20) calendar days after the date of entry of this Order, deliver to the Commission a list, in the form of a sworn affidavit, of all customers who purchased the specified products, on or after January 1, 2004 through the date of entry of this Order, to the extent that such purchasers are known to Defendants Roex and Burreson through a diligent search of their records, including but not limited to computer files, sales records, and inventory lists. Such list shall include each consumer's name and address, the product(s) purchased, the total amount of moneys paid less any amount credited for returns or refunds, and, if available, the consumer's telephone number and e-mail address; and
- B. Except as provided in this Order, Defendants Roex and Burreson, and their officers, agents, servants, employees, and all other persons or entities, in active concert or participation with them, who receive actual notice of this Order by personal service or otherwise, are permanently restrained and enjoined from selling, renting, leasing, transferring, or otherwise disclosing the name, address, telephone number, credit card number, bank account number, e-mail address, or other identifying information of any person who paid any money to either Defendant Roex or Defendant Burreson, at any time prior to entry of this Order, in

connection with the purchase of any specified product. *Provided, however*, that Defendants Roex and Burreson may disclose such identifying information as required in Subparagraph V.A above, or to any law enforcement agency, or as required by any law, regulation, or court order.

MONETARY JUDGMENT AND REDRESS TO CONSUMERS VI.

IT IS FURTHER ORDERED that:

- A. Judgment is hereby entered in favor of the Commission and against Defendants, jointly and severally, in the amount of Twenty-Nine Million Dollars and No Cents (\$29,000,000.00) for redress to consumers. In addition, judgment is hereby entered in favor of the Commission and against Defendants Roex and Burreson, jointly and severally, in the amount of Five Million Six Hundred Thousand Dollars and No Cents (\$5,600,000.00) for redress to consumers. *Provided, however*, that the judgment against Defendant Alexander shall be suspended until further order of the Court, and provided further, that upon the fulfillment of the payment obligations of Subparagraph VI.B of this Order by Defendants Roex and Burreson, the judgments against Defendants Roex and Burreson shall be suspended until further order of the Court. The judgments provided for herein shall be subject to reinstatement under the conditions set forth in Paragraph VII of this Order.
- B. Defendants Roex and Burreson have paid to the Commission the amount of Three Million Dollars and No Cents (\$3,000,000.00).

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- D. All funds paid pursuant to this Order shall be deposited into a fund administered by the Commission or its agents to be used for equitable relief, including, but not limited to, redress to consumers and any attendant expenses for the administration of such equitable relief. In the event that direct redress to consumers is wholly or partially impracticable or funds remain after the redress is completed, the Commission may apply any remaining funds for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to Defendants' practices alleged in the Complaint. Any funds not used for such equitable relief shall be deposited to the United States Treasury as disgorgement. Defendants shall have no right to challenge the Commission's choice of remedies under this Paragraph. Defendants shall have no right to contest the manner of distribution chosen by the Commission. No portion of any payment under the Judgment herein shall be deemed a payment of any fine, penalty, or punitive assessment.
- E. Defendants relinquish all dominion, control, and title to the funds paid, and all legal and equitable title to the funds vests in the Treasurer of the United States and in the designated consumers. Defendants shall make no claim to or demand for return of the funds, directly or indirectly, through counsel or otherwise; and in the event of bankruptcy, Defendants acknowledge that the funds

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are not part of the debtor's estate, nor does the estate have any claim or interest therein.

- F. Defendants agree that the facts as alleged in the Complaint filed in this action shall be taken as true without further proof in any bankruptcy case or subsequent civil litigation pursued by the Commission to enforce its rights to any payment or money judgment pursuant to this Order, including but not limited to a non-dischargeability complaint in any bankruptcy case. Defendants further stipulate and agree that the facts alleged in the Complaint establish all elements necessary to sustain an action pursuant to, and that this Order shall have collateral estoppel effect for purposes of, Section 523(a)(2)(A) of the Bankruptcy Code, 11 U.S.C. $\S 523(a)(2)(A)$.
- In accordance with 31 U.S.C. § 7701, Defendants are hereby required, G. unless they have done so already, to furnish to the Commission their taxpayer identifying numbers and/or social security numbers, which shall be used for the purposes of collecting and reporting on any delinquent amount arising out of Defendants' relationship with the government.
- Proceedings instituted under this Paragraph are in addition to, and not H. in lieu of, any other civil or criminal remedies that may be provided by law, including any other proceedings the Commission may initiate to enforce this Order.

RIGHT TO REOPEN

VII.

IT IS FURTHER ORDERED that:

The Commission's agreement to this Order and the Court's approval A. are expressly premised upon the truthfulness, accuracy, and completeness of the certified financial statements and supporting documents submitted to the Commission as follows:

- 1. Certified financial disclosures for Defendant Roex and all addenda thereto, signed and dated August 6, 2008
- 2. Certified financial disclosures for Defendant Burreson and all addenda thereto, signed and dated July 24, 2008;
- 3. Certified financial disclosures for Defendant Alexander and all addenda thereto, signed and dated July 14, 2008; and
- 4. Supplemental financial disclosures and all addenda thereto, submitted August 14, 2008, August 22, 2008, September 3, 2008, November 3, 2008, November 11, 2008, and November 17, 2008.

Each Defendant stipulates that all of the materials such Defendant submitted are truthful, accurate, and complete. These documents contain material information upon which the Commission relied in negotiating and agreeing to the terms of this Order.

B. If, upon motion by the Commission, a Court determines that Defendants Roex or Burreson made a material misrepresentation or omitted material information concerning its or his financial condition, then the Court shall reinstate the applicable suspended judgment amount (i.e., \$34,600,000.00) entered against Defendants Roex and Burreson in Subparagraph VI.A of this Order. *Provided, however*, that Defendant Alexander shall not be liable for any material misrepresentations or omitted material information concerning Defendant Roex's or Defendant Burreson's financial conditions. Should the Court reinstate the applicable suspended judgment amount entered against Defendants Roex and Burreson in Subparagraph VI.A of this Order, Defendants Roex and Burreson shall be entitled to offset this amount by any sums already paid under this Order. Any such reinstated judgment shall become immediately due and payable by Defendants Roex and Burreson, and interest computed at the rate prescribed under 28 U.S.C. § 196 1(a) shall immediately begin to accrue on the unpaid balance.

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Provided, however, that in all other respects this Order shall remain in full force and effect unless otherwise ordered by the Court. For purposes of this Paragraph, and any subsequent proceedings to enforce payment, including, but not limited to, a nondischargeability complaint filed in a bankruptcy proceeding, Defendants Roex and Burreson agree not to contest any of the allegations in the Commission's Complaint.

C. If, upon motion by the Commission, a Court determines that Defendant Alexander made a material misrepresentation or omitted material information concerning his financial condition, then the Court shall reinstate the applicable suspended judgment amount (i.e., \$29,000,000.00) entered against him in Subparagraph VI.A of this Order. Should the Court reinstate the applicable suspended judgment amount entered against Defendant Alexander in Subparagraph VI.A of this Order, Defendant Alexander shall be entitled to offset this amount by any sums already paid by Defendants Roex and Burreson under this Order. Any such reinstated judgment shall become immediately due and payable by Defendant Alexander, and interest computed at the rate prescribed under 28 U.S.C. § 1961(a) shall immediately begin to accrue on the unpaid balance. Provided, however, that in all other respects this Order shall remain in full force and effect unless otherwise ordered by the Court. For purposes of this Paragraph, and any subsequent proceedings to enforce payment, including, but not limited to, a nondischargeability complaint filed in a bankruptcy proceeding, Defendant Alexander agrees not to contest any of the allegations in the Commission's Complaint.

D. Proceedings instituted under this Paragraph are in addition to, and not in lieu of, any other civil or criminal remedies that may be provided by law, including any other proceedings the Commission may initiate to enforce this Order.

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COMPLIANCE MONITORING

VIII.

IT IS FURTHER ORDERED that, for purposes of monitoring and investigating compliance with any provision of this Order:

- Within ten (10) calendar days of receipt of written notice from a A. representative of the Commission, Defendants each shall submit additional written reports, sworn to under penalty of perjury; produce documents for inspection and copying; appear for deposition; and/or provide entry during normal business hours to any business location in such Defendant's possession or direct or indirect control to inspect the business operations;
- In addition, the Commission is authorized to monitor compliance with В. this Order by all lawful means, including, but not limited to the following:
 - Obtaining discovery from any person, without further leave of the 1. Court, using the procedures prescribed by Fed. R. Civ. P. 30, 31, 33, 34, 36, and 45;
 - Posing as customers and clients to any Defendant, employees of any 2. Defendant, or any other entity managed or controlled in whole or in part by any Defendant, without the necessity of identification or prior notice; and
- Defendants shall permit representatives of the Commission to C. interview any employer, consultant, independent contractor, representative, agent, or employee who has agreed to such an interview, relating in any way to conduct subject to this Order. The person interviewed may have counsel present.

Provided, however, that nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1, to obtain any documentary material, tangible things, testimony, or information relevant to unfair or deceptive acts or practices in or affecting commerce (within the meaning of 15 U.S.C. § 45(a)(1)).

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IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

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IX.

For a period of three (3) years from the date of entry of this Order, A.

COMPLIANCE REPORTING BY DEFENDANTS

- Defendant Burreson and Defendant Alexander each shall notify the Commission of the following:
 - Any changes in his residence(s), mailing address(es), and a. telephone number(s) within ten (10) calendar days of the date of such change;
 - Any changes in his employment status (including selfb. employment) and any change in his ownership in any business entity, within ten (10) calendar days of such change. Such notice shall include the name and address of each business that the Defendant is affiliated with, employed by, creates or forms, or performs services for; a statement of the nature of the business; and a statement of the Defendant's duties and responsibilities in connection with the business or employment; and
 - Any changes in the Defendant's name or use of any c. aliases or fictitious names; and
- Defendants Roex and Burreson shall notify the Commission of 2. any proposed change in the corporate structure of Defendant Roex or any business entity that Defendants Roex or Burreson directly or indirectly controls, or has an ownership interest in, that may affect compliance obligations arising under this Order, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a

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successor entity; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order; the filing of a bankruptcy petition; or a change in the corporate name or address, at least thirty (30) calendar days prior to such change, provided that, with respect to any proposed change in the business entity about which Defendants Roex or Burreson learns less than thirty (30) calendar days prior to the date such action is to take place, Defendants Roex and Burreson shall notify the Commission as soon as is practicable after obtaining such knowledge.

- 3. Defendant Alexander shall notify the Commission of any business entity that he directly or indirectly controls, or has an ownership interest in, or of any proposed change in such business entity, that may affect compliance obligations arising under this Order, including but not limited to a dissolution, assignment, sale, merger, or other action that would result in the emergence of a successor entity; the creation or dissolution of a subsidiary, parent, or affiliate that engages in any acts or practices subject to this Order; the filing of a bankruptcy petition; or a change in the corporate name or address, at least thirty (30) calendar days prior to such change, provided that, with respect to any proposed change in the business entity about which Defendant Alexander learns less than thirty (30) calendar days prior to the date such action is to take place, Defendant Alexander shall notify the Commission as soon as is practicable after obtaining such knowledge.
- Sixty (60) calendar days after the date of entry of this Order, B. Defendants each shall provide a written report to the Commission, sworn to under

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penalty of perjury, setting forth in detail the manner and form in which they have complied and are complying with this Order. This report shall include, but not be limited to: For Defendant Burreson and Defendant Alexander: 1. The then-current residence addresses, mailing addresses, and a. telephone numbers of the Defendant; The then-current employment and business addresses and b. telephone numbers of the Defendant, a description of the business activities of each such employer or business, and the title and responsibilities of the Defendant, for each such employer or business. For purposes of this Paragraph, "employment" includes the performance of services as an employee, consultant, or independent contractor; and "employers" include any individual or entity for whom the Defendant performs services as an employee, consultant, or independent contractor; A copy of each acknowledgment of receipt of this Order c. obtained by the Defendant pursuant to Paragraph X; and 18 Any other change required to be reported under Subparagraph d. A of this Paragraph. 2. For Defendant Roex: A copy of each acknowledgment of receipt of this Order a. obtained by each Defendant pursuant to Paragraph X; and 24 b. Any other changes required to be reported under Subparagraph A of this Paragraph. 26 For the purposes of this Order, Defendants shall, unless otherwise C. 27

directed by the Commission's authorized representatives, send by overnight

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courier all reports and notifications required by this Order to the Commission, to the following address:

Associate Director for Enforcement Federal Trade Commission 600 Pennsylvania Avenue, N.W. Washington, D.C. 20580

Re: FTC v. Roex, Inc., et al., SAC V09-0266-AG (MLGx)

Provided that, in lieu of overnight courier, Defendants may send such reports or notifications by first-class mail, but only if Defendants contemporaneously send an electronic version of such report or notification to the Commission at:

DEBrief@ftc.gov.

D. For purposes of the compliance reporting required by this Paragraph,
 the Commission is authorized to communicate directly with any
 Defendant.

RECORD KEEPING PROVISIONS

X.

IT IS FURTHER ORDERED that, for a period of six (6) years from the date of entry of this Order, Defendant Roex and any business engaged in the sale of any covered product or service in which Defendant Burreson or Defendant Alexander is a majority owner or otherwise directly or indirectly controls the business, and their agents, employees, officers, corporations, successors, and assigns with actual notice of this Order, are hereby restrained and enjoined from failing to create and retain the following records:

- A. Accounting records that reflect the cost of covered products or services sold, revenues generated, and disbursement of such revenues;
- B. Personnel records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable;

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- C. Customer files containing the names, addresses, telephone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, to the extent such information is obtained in the ordinary course of business;
- Complaints and refund requests (whether received directly, indirectly, D. or though any third party) and all records showing any responses to those complaints or requests;
- Copies of all advertisements, promotional materials, sales scripts, E. training materials, or other marketing materials utilized in the advertising, marketing, promotion, offering for sale, distribution, or sale of any product, service, package, or program covered by this Order;
- F. All materials that were relied upon in making any representations contained in the materials identified in Subparagraph X.E above, including all documents evidencing or referring to the accuracy of any claim therein or to the benefits, performance, efficacy, safety, or side effects of any product, service, package, or program, including but not limited to all tests, reports, studies, demonstrations, as well as evidence that confirms, contradicts, qualifies, or calls into question the accuracy of such claims regarding the benefits, performance, efficacy, safety, or side effects of such product, service, package, or program; and
- G. All records and documents necessary to demonstrate full compliance with each provision of this Order, including but not limited to, copies of acknowledgments of receipt of this Order and all reports submitted to the Commission pursuant to this Order.

DISTRIBUTION OF ORDER

XI.

IT IS FURTHER ORDERED that, for a period of three (3) years from the date of entry of this Order, Defendants shall deliver copies of the Order as directed below:

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A. Defendant Roex shall deliver a copy of this Order to each of its principals, officers, directors, and managers. Defendant Roex also shall deliver a copy of the Order to all of its employees, agents, and representatives who engage in conduct related to the subject matter of this Order. For current personnel, delivery shall be within five (5) business days of service of this Order upon Defendants. For new personnel, delivery shall occur prior to their assuming their responsibilities.

- B. For any business that Defendant Burreson or Defendant Alexander controls, directly or indirectly, or in which such individual Defendant has a majority ownership interest, such individual Defendant shall deliver a copy of this Order to all of the principals, officers, directors, and managers of that business, and to all employees, agents, and representatives of that business who engage in conduct related to the subject matter of this Order. For current personnel, delivery shall be within five (5) business days of service of this Order upon Defendants. For new personnel, delivery shall occur prior to their assuming their responsibilities.
- C. For any business where Defendant Burreson or Defendant Alexander is not a controlling person of the business but otherwise engages in conduct related to the subject matter of this Order, such individual Defendant shall deliver a copy of this Order to each of the principals and managers of such business before engaging in such conduct.
- D. Defendants shall secure a signed and dated statement acknowledging receipt of this Order, within thirty (30) calendar days of delivery, from each person receiving a copy of the Order pursuant to this Paragraph.

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