WILLIAM BLUMENTHAL 1 General Counsel FILED - SOUT CLERK, U.S. D KAREN JAGIELSKI MALINI MITHAL Federal Trade Commission **188 6** 8 2007 600 Pennsylvania Avenue, N.W. Washington, D.C. 20580 (202) 326-2509 (voice) (202) 326-2558 (facsimile) kjagielski@ftc.gov mmithal 1@ftc.gov RAYMOND E. MCKOWN, Bar # 150975 Federal Trade Commission 10877 Wilshire Blvd., Ste. 700 Los Angeles, CA 90024 (310) 824-4325 (voice) (310) 824-4380 (facsimile) rmckown@ftc.gov 11 Attorneys for Plaintiff Federal Trade Commission 12 13 UNITED STATES DISTRICT COURT 14 CENTRAL DISTRICT OF CALIFORNIA FEDERAL TRADE COMMISSION, CV SACV05-801 AHS (MLGx) 16 Plaintiff, 17 18 CONSUMERINFO.COM, INC., a 19 corporation, SUPPLEMENTAL STIPULATED JUDGMENT AND ORDER FOR 20 doing business as PERMANENT INJUNCTION AND MONETARY RELIEF 21 EXPERIAN CONSUMER DIRECT, QSPACE, INC., and IPLACE, INC. 22 Defendant. 23 24 25 Plaintiff Federal Trade Commission ("FTC" or "Commission") and Defendant 26 Consumerinfo.com, Inc., doing business as Experian Consumer Direct, Ospace, 27 Inc., and Iplace, Inc., jointly stipulate to this Supplemental Stipulated Judgment 28

1	and Order for Permanent Injunction and Monetary Relief ("Supplemental		
2	Order"), which resolves the FTC's allegation that Defendant violated the		
3	Stipulated Permanent Injunction ("Final Order") entered by this Court on August		
4	31, 2005.		
5	NOW THEREFORE IT IS HEREBY ORDERED AS FOLLOWS:		
6		FINDINGS OF FACT AND CONCLUSIONS OF LAW	
7	A. ·	This Court has jurisdiction over the subject matter of this case and over	
8		Defendant.	
9	В.	Venue in this district is proper under 28 U.S.C. § 1391(b) and (c), and 15	
10		U.S.C. § 53(b).	
11	C.	The acts and practices of Defendant are in or affecting commerce, as	
12		"commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.	
13	D.	The Final Order, inter alia, requires Defendant to make certain	
14	-	disclosures in connection with the marketing of Defendant's credit reports	
15	,	and credit monitoring program.	
16	E.	All provisions of the Final Order remain in full force and effect except as	
17		otherwise stated in this Supplemental Order.	
18	F.	Defendant ran television advertisements regarding its credit monitoring	
19	program in September and October 2005. The FTC alleges that these		
20	advertisements violated the Final Order by failing to make certain		
21		required disclosures.	
22	G.	Defendant agrees to the entry of this Supplemental Order without any	
23		finding or admission of liability as to any violation of the Final Order.	
24	H. ·	Defendant waives: (a) all rights to seek appellate review or otherwise	
25		challenge or contest the validity of this Supplemental Order; (b) any claim	
26		Defendant may have against the Commission, its employees,	
27		representatives, or agents that relate to the matter stated herein; (c) all	
28		claims under the Equal Access to Justice Act, 28 U.S.C. § 2412, as	

amended by Pub. L. 104-121, 110 Stat. 847, 863-64 (1996); and (d) any rights to attorney's fees that may arise under said provision of law. Entry of this Supplemental Order is in the public interest.

PROHIBITED BUSINESS ACTIVITIES

IT IS ORDERED that Defendant and Defendant's successors, assigns, officers, agents, and all other persons or entities within the scope of Fed. R. Civ. P. 65, whether acting directly or through any sole proprietorship, partnership, limited liability company, corporation, subsidiary, branch, division, or other entity, including all other persons or entities in active concert or participation with them, who receive actual notice of this Supplemental Order by personal service or otherwise, in connection with the advertising, promoting, offering for sale, or sale of consumer reports, credit scores, credit monitoring programs, or any other product, program, or service relating to consumer reports, are hereby permanently restrained and enjoined from misrepresenting, or assisting others in misrepresenting, expressly or by implication, Defendant's affiliation with the annual credit report available to consumers under the Fair Credit Reporting Act, 15 U.S.C. § 1681j, or any other federal law.

II. MONETARY RELIEF

IT IS FURTHER ORDERED that:

Defendant is ordered to pay THREE HUNDRED THOUSAND DOLLARS (\$300,000.00) to the Commission, within five (5) days of entry of this Supplemental Order, pursuant to payment instructions provided by the Commission.

A. All funds paid pursuant to this Paragraph shall be deposited into a fund administered by the Commission or its agent to be used for equitable relief, including but not limited to consumer redress and any attendant expenses for the administration of any redress fund. In the event that direct redress to consumers is wholly or partially impracticable or funds

remain after redress is completed, the Commission may apply any remaining funds for such other equitable relief (including consumer information remedies) as it determines to be reasonably related to Defendant's alleged violations of the Final Order. Any funds not used for such equitable relief shall be deposited to the United States Treasury as equitable disgorgement. Defendant shall have no right to challenge the Commission's choice of remedies or the manner of distribution.

Defendant acknowledges and agrees that all money paid pursuant to this

- B. Defendant acknowledges and agrees that all money paid pursuant to this Supplemental Order is irrevocably paid to the Commission for purposes of settlement between the parties, and Defendant relinquishes all rights, title, and interest to such money. Defendant shall make no claim or demand for the return of the funds, directly or indirectly, through counsel or otherwise, and in the event of bankruptcy of Defendant, Defendant acknowledges that the funds are not part of the debtor's estate, nor does the estate have any claim or interest therein.
- C. The monetary relief entered pursuant to this Paragraph is equitable monetary relief, solely remedial in nature, and not a fine, penalty, punitive assessment, or forfeiture. Defendant's payment of the monetary relief shall be deemed to satisfy completely the monetary relief for the alleged violation of the Final Order.

III. CHANGE OF NOTIFICATION ADDRESS

IT IS FURTHER ORDERED that the address for all written notifications to the Commission shall be changed from the address listed in Subparagraph V.C. of the Final Order to the following address:

Associate Director
Division of Enforcement
Federal Trade Commission
600 Pennsylvania Avenue, N.W., Room NJ-2122
Washington, D.C. 20580
RF: ETC v. Consumering com. Inc.

IV. RECORD KEEPING

- IT IS FURTHER ORDERED that, for a period of six (6) years from the date of entry of this Supplemental Order, in connection with any business where Defendant is the majority owner of the business or directly or indirectly manages or controls the business, Defendant and its agents, employees, officers, corporations, successors, and assigns, and those persons in active concert or participation with them who receive actual notice of this Supplemental Order by personal service or otherwise, are hereby restrained and enjoined from failing to create and retain the following records:
 - A. Accounting records that reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues.
 - B. Personnel records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable.
 - C. Customer files containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, to the extent such information is obtained in the ordinary course of business.
 - D. Complaints and refund requests (whether received directly, indirectly or through any third party) and any responses to those complaints or requests.
 - E. Copies of all sales scripts, training materials, advertisements, or other marketing materials.
 - F. All records and documents necessary to demonstrate full compliance with each provision of this Supplemental Order, including but not limited to, copies of acknowledgments of receipt of this Supplemental Order, required by Paragraph

V. DISTRIBUTION OF SUPPLEMENTAL ORDER BY DEFENDANT

IT IS FURTHER ORDERED that, for a period of three (3) years from the date of entry of this Supplemental Order, Defendant shall deliver a copy of this Supplemental Order to all of its principals, officers, and directors, and to all managers who have responsibility directly or indirectly for any matters covered by this Supplemental Order. Defendant also shall deliver an accurate summary of this Supplemental Order to all of its employees who are engaged in conduct related to the advertising, marketing, sale, or delivery of, or who respond to consumer complaints or inquiries regarding consumer reports, credit scores, or any credit monitoring program. For current personnel, delivery shall be within five (5) days of service of this Supplemental Order upon Defendant. For new personnel, delivery shall occur prior to their assuming their responsibilities. Defendant must secure a signed and dated statement acknowledging receipt of this Supplemental Order, within thirty (30) days of delivery, from all persons receiving a copy of this Supplemental Order pursuant to this Paragraph V.

VI. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for purposes of construction, modification, and enforcement of this Supplemental Order.

VII. COSTS AND ATTORNEY'S FEES

IT IS FURTHER ORDERED that each party shall bear its own costs and attorney's fees incurred in connection with this action.

1 (AIII'. MOLICE OR EMLKA OR POLITY PARTY CONTRACTOR		
2	IT IS FURTHER ORDERED that entry in the docket of this		
3	Supplemental Order by the Clerk of Court shall constitute notice to Defendant of		
4	he terms and conditions of this Supplemental Order, and that Defendant waives		
5	all rights to contest in any finure proceeding whether Defendent was properly		
5	served with this Supplemental	Oxder.	
7	• ·	ALICEMARIE H. STOTLER	
3	tt is so ordered:	CHIEF U.S. DISTRICT JUDGE	
9	Dated thinday of	2006	
10	JAN -8 200		
11		Hon. Alicemaria H. Stoffer	
12		United States District Audge	
13	STIPULATED BY:	:	
14	Maline Mornel	Edward S. Ojdam	
15	Raymond B. McKown, Hsq.	Construction of the Charles	
16	ATT of Tagrin Color Regg.	Consumer Direct, Ospace, Inc., and	
17	Mehm Mithel, Req. LAtioneys for Plaintiff Federal Trade Commission	iplace, Inc. by: Edward S. Ojdana Chief Executive Dilicer	
18	Pederal Imae Commissions		
19		by: Richard Grabowski, Esq. Attoring for Defendant	
20	-	Tones Tier	
21	1	3 Park Plaza, Suite 1100 Irvine, California 92614-8505	
22	. .	Anna P. Fortney.	
23		Attorney for Defendant	
24		Attorney for Defendant Endson Cook, LLP 1020 19 Street, N.W. Washington, D.C. 20036	
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