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General Counsel MAXINE R. STANSELL MARY T. BENFIELD Federal Trade Commission 3 FILEL, CLERK, U.S. DISTURBLE COURT 915 Second Ave., Suite 2896 4 Seattle, WA 98112 (206) 220-4474 (Stansell) (206) 220-4472 (Benfield) OCT - 6 20055 6 (206) 220-6366 (fax) CENTRAL DISTRICT OF CALIFORNIA mstansell@ftc.gov, mbenfield@ftc.gov 7 JOHN D. JACOBS CA Bar No. 134154 Federal Trade Commission 8 10877 Wilshire Boulevard, Suite 700 Los Angeles, CA 90024 (310) 824-4360 (voice) (310) 824-4380 (fax) 10 jacobs@ftclgov 11 ATTORNEYS FOR PLAINTIFF 12 13 UNITED STATES DISTRICT COURT U.S. RAL LOS CENTRAL DISTRICT OF CALIFORNIA 05-7247 RSWL 14 ≥c 1---1 C 15 FEDERAL TRADE COMMISSION, 16 Plaintiff, FILED UNDER SEAL 17 (PROPOSED) TEMPORARY RESTRAINING 18 PACIFIC HERBAL SCIENCES, INC.: ORDER WITH ASSET FREEZE NATURAL HEALTH PRODUCT, AND OTHER EQUITABLE 19 INC.; NEW STAR MARKETING RELIEF AND ORDER TO GROUP, INC.; JOHN A. BRACKETT, JR.; and LEI LU, **SHOW CAUSE WHY** 20 PRELIMINARY INJUNCTION SHOULD NOT ISSUE 21 Defendants.

Plaintiff Federal Trade Commission, pursuant to Sections 13(b) and 19 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, has filed a Complaint for Injunction and Other Equitable Relief, including consumer redress, and applied *ex parte* for a Temporary Restraining Order with Asset Freeze and Other Equitable Relief and for an Order to Show Cause Why a Preliminary Injunction Should Not Issue pursuant to Federal Rule of Civil Procedure 65.

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FINDINGS OF FACT

This Court has considered Plaintiff's Complaint, Application for *Ex Parte* Temporary Restraining Order, Memorandum of Points and Authorities, Declarations and Exhibits, and all other papers filed herein. It appears to the satisfaction of the Court that:

- 1. This Court has jurisdiction over the subject matter of this case, and there is good cause to believe that the Court will have jurisdiction over the parties;
 - 2. Venue lies properly with this Court;
- 3. There is good cause to believe that the above-named Defendants have engaged in, and are likely to engage in, acts and practices that violate Sections 5(a) and 12 of the FTC Act, 15 U.S.C. §§ 45(a) and 52, and the Controlling the Assault of Non-Solicited Pornography and Marketing Act of 2003 ("CAN-SPAM Act"), 15 U.S.C. § 7701, et seq., and that the Commission is likely to prevail on the merits of this action;
- 4. There is good cause to believe that Defendants are likely to continue to engage in violations of Sections 5(a) and 12 of the FTC Act, 15 U.S.C. §§ 45(a) and 52, and of the CAN-SPAM Act, 15 U.S.C. § 7701, et seq., absent the entry of this Temporary Restraining Order ("Order"). Therefore, there is good cause for entry of the injunctive relief contained in this Order;
- 5. There is good cause to believe that immediate and irreparable damage to the Court's ability to grant effective final relief for consumers in the form of monetary restitution will occur from the sale, transfer, assignment, or other disposition or concealment by Defendants of their assets or records unless Defendants are immediately restrained and enjoined by order of this Ccurt. Therefore, there is good cause for the entry of the ancillary relief contained in this Order, including freezing Defendants' assets and prohibiting Defendants from destroying records;

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- 6. There is good cause for issuing this Order pursuant to Federal Rule of Civil Procedure 65(b) and for relieving Plaintiff of the duty to provide Defendants with prior notice of Plaintiff's motion;
- 7. Weighing the equities and considering Plaintiff's likelihood of ultimate success, this Order is in the public interest; and
- 8. No security is required of any agency of the United States for the issuance of a temporary restraining order. See Fed. R. Civ. P. 65(c).

DEFINITIONS

- 1. "Asset" or "Assets" means any legal or equitable interest in, right to, or claim to, any real and/or personal property including, but not limited to, chattels, goods, instruments, equipment, fixtures, general intangibles, effects, leaseholds, mail or other deliveries, inventory, checks, notes, accounts credits, contracts, receivables, shares of stock, funds, monies, and all cash, wherever located, including both within and outside the territorial United States, and shall include both existing assets and assets acquired after the date of entry of this Order.
- 2. "Assisting others" means: (1) performing customer service functions including, but not limited to, receiving or responding to consumer complaints, receiving identifying and financial information from consumers, and communicating with consumers; (2) developing, providing, or arranging for the development or provision of marketing materials, including, but not limited to, Web site and commercial electronic message content; (3) providing names of, or arranging for the provision of names of, potential customers; (4) performing marketing services of any kind; or (5) acting as an officer or director of a business entity.
- 3. "Customer" means any person who has paid, or may be required to pay, for goods or services offered for sale or sold by Defendants.

- 4. "Defendant" or "Defendants" means Pacific Herbal Sciences, Inc. ("Pacific Herbal"); Natural Health Product, Inc. ("NHP"); New Star Marketing Group, Inc. ("New Star"); John A. Brackett, Jr. ("Brackett"), individually and as an officer or director of Pacific Herbal; and Lei Lu, also known as Lei Li and Lu Lei, individually and as an officer or director of NHP and New Star, and also doing business as "IE Marketing, Inc."
- 5. "Document" is synonymous in meaning and equal in scope to the usage of the term as defined in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, computer records, and other data compilations from which information can be obtained and translated, if necessary, through detection devices into reasonably usable form. A draft or non-identical copy is a separate document within the meaning of the term.
- 6. "Financial institution" means any bank, savings and loan institution, credit union, or any financial depository of any kind, including, but not limited to, any brokerage house, trustee, broker-dealer, escrow agent, title company, payment processing company, commodity trading company, or precious metal dealer.
- 7. "Header Information" is defined in 15 U.S.C. § 7702(8) and means the source, destination, and routing information attached to an electronic mail message, including the originating domain name and originating electronic mail address, and any other information that appears in the line identifying, or purporting to identify, a person initiating the message.
- 8. "Initiating" or "Initiate" is defined in 15 U.S.C. § 7702(9) and means to originate or transmit a commercial electronic mail message or to procure the origination or transmission of such message, but does not include actions that constitute routine conveyance of such message. For purposes of this definition, "procure," as defined in 15 U.S.C. § 7702(12), means intentionally to pay or

- provide other consideration to, or induce, another person to initiate such a commercial electronic mail message on one's behalf.
- 9. "Person" means a natural person, an organization or other legal entity, including a corporation, partnership, sole proprietorship, limited liability company, association, cooperative, or any other group or combination acting as an entity.
- 10. "Plaintiff" means the Federal Trade Commission ("Commission" or "FTC").
- 11. "Protected computer" is defined in 15 U.S.C. § 7702(13) and 18 U.S.C. § 1030(e)(2)(B) and means a computer which is used in interstate or foreign commerce or communication, including a computer located outside the United States that is used in a manner that affects interstate or foreign commerce or communication of the United States.
- 12. "HGH-related product" means any product or products that are advertised, marketed, promoted, offered for sale, distributed, or sold with express or implied representations that the product contains any form of human growth hormone, causes an increase in a consumer's growth hormone levels, or may produce effects similar in nature to those produced by any form of human growth hormone, and includes, but is not limited to, "HGH Revolution," "HGH-R," and "Natural Rejuvenator," or any substantially similar products.

ORDER

I. PROHIBITED BUSINESS ACTIVITIES PURSUANT TO THE FTC ACT

IT IS THEREFORE ORDERED that Defendants, and their officers, agents, servants, employees, attorneys, and all other persons or entities in active concert or participation with them who receive actual notice of this Order by personal service, facsimile, or otherwise, whether acting directly or through any trust, corporation, subsidiary, division, or other device, or any of them, are hereby

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temporarily restrained and enjoined from making, or assisting others in making, expressly or by implication, including through the use of a trade name or endorsement, any false or misleading statement or representation in connection with the marketing, advertising, promotion, offering for sale, sale, or provision of any HGH-related product, including but not limited to:

- A. Representing that the product contains human growth hormone and/or causes an increase in a consumer's growth hormone levels;
 - B. Representing that the product:
 - 1. Will enable the consumer to lose weight, or replace fat with muscle, without diet or exercise;
 - 2. Will turn back or reverse the aging process, including, but not limited to, that the product will (i) increase energy levels, stamina, and muscle strength; (ii) restore the size of bodily organs that shrink with age (e.g., liver, pancreas and heart); and (iii) improve memory; or
 - 3. Will prevent, treat, or cure any disease or other medical condition, including, but not limited to, representing that the product will (i) strengthen or elevate the immune system; (ii) reduce the risk of Alzheimer's disease; (iii) increase bone density; (iv) prevent or act as a solution to osteoporosis; (v) eliminate joint pains; (vi) lower cholesterol; (vii) lower or normalize blood pressure; (viii) improve cardiovascular and respiratory functions and reduce the occurrence of cardiovascular diseases; (ix) improve vision; (x) stabilize mood swings and act as an antidepressant; (xi) help heal wounds; and (xii) eliminate sleep disorders;
- C. Misrepresenting that the order pages on Web sites marketing any such product are secured using SSL encryption technology and/or that credit card

numbers and other personal information entered by consumers on the order pages cannot be seen by others when transmitted; and

D. Misrepresenting the existence, contents, validity, results, conclusions, or interpretations of any test, study, or research.

II. PROHIBITED BUSINESS ACTIVITIES UNDER THE CONTROLLING THE ASSAULT OF NON-SOLICITED PORNOGRAPHY AND MARKETING ACT OF 2003

IT IS FURTHER ORDERED that Defendants, and their officers, agents, servants, employees, attorneys, and all other persons or entities in active concert or participation with them who receive actual notice of this Order by personal service, facsimile, or otherwise, whether acting directly or through any trust, corporation, subsidiary, division, or other device, or any of them, are hereby temporarily restrained and enjoined from violating, or assisting others in violating, the provisions contained in Sections 5 and 6 of the CAN-SPAM Act, 15 U.S.C. §§ 7704 and 7705, as currently promulgated or as it may hereafter be amended, or any rule, regulation, or requirement adopted pursuant thereto, including, but not limited to, by initiating the transmission, to protected computers, of a commercial email message that:

- A. Contains, or is accompanied by, header information that is materially false or misleading in violation of Section 5(a)(1) of the CAN-SPAM Act, 15 U.S.C. § 7704(a)(1), including but not limited to a message with header information that is misleading because the person initiating the message knowingly uses another protected computer to relay or retransmit the message for purposes of disguising its origin;
- B. Contains subject headings that are likely to mislead a recipient, acting reasonably under the circumstances, about a material fact regarding the contents or

subject matter of the message, in violation of Section 5(a)(2) of the CAN-SPAM Act, 15 U.S.C. § 7704(a)(2);

- C. Fails to include a clear and conspicuous notice of the recipient's opportunity to decline to receive further electronic mail messages from the sender, in violation of Section 5(a)(5)(A)(ii) of the CAN-SPAM Act, 15 U.S.C. § 7704(a)(5)(A)(ii);
- D. Fails to include a functioning return electronic mail address or other Internet-based mechanism, clearly and conspicuously displayed, that a recipient may use to submit a reply electronic mail message or other form of Internet-based communication requesting not to receive future commercial electronic mail messages, from that sender, at the electronic mail address where the message was received, and that remains capable of receiving such replies for no less than thirty (30) days after the transmission of the original message, in violation of Section 5(a)(3)(A) of the CAN-SPAM Act, 15 U.S.C. § 7704(a)(3)(A);
- E. Advertises or promotes products or services but fails to include clear and conspicuous identification that the message is an advertisement or solicitation, in violation of Section 5(a)(5)(A)(i) of the CAN-SPAM Act, 15 U.S.C. § 7704(a)(5)(A)(i); and
- F. Advertises or promotes products or services but fails to include a valid physical postal address of the sender in violation of Section 5(a)(5)(A)(iii) of the CAN-SPAM Act, 15 U.S.C. § 7704(a)(5)(A)(iii).

III. ASSET FREEZE

IT IS FURTHER ORDERED that Defendants, and their officers, agents, servants, employees, attorneys, and all other persons or entities in active concert or participation with them who receive actual notice of this Order by personal service, facsimile, or otherwise, whether acting directly or through any trust, corporation, subsidiary, division, or other device, or any of them, except as agreed

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to in writing by the parties or as directed by further order of the Court, are temporarily restrained and enjoined from:

- A. Selling, liquidating, assigning, transferring, converting, loaning, encumbering, pledging, concealing, dissipating, spending, disbursing, withdrawing, or otherwise disposing of any assets wherever located, including any assets outside the territorial United States, that are:
 - 1. In the actual or constructive possession of any Defendant;
 - 2. Owned or controlled by, or held for the benefit of, cr subject to access by, or belonging to, any Defendant; or
 - 3. In the actual or constructive possession of, owned or controlled by, subject to access by, or belonging to, any corporation, partnership, trust, or any other entity directly or indirectly owned, managed, or controlled by, or under common control with, any Defendant including, but not limited to, any assets held by or for any Defendant at any bank or savings and loan institution, credit union, independent service organization, independent credit card processing company, or with any broker-dealer, escrow agent, title company, commodity trading company, precious metal dealer, common carrier, credit card processing agent, customs broker, commercial mail receiving and/or forwarding agency, commercial freight holding and/or forwarding agency, or financial institution or depository of any kind including, but not limited to, assets at the following financial institutions or any branches thereof:
 - a. Wells Fargo Bank;
 - b. Westamerica Bank;
 - c. Key Bank; and
 - d. Card Ready International.

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- B. Opening or causing to be opened any safe deposit boxes or storage facilities titled in the name of any Defendant, or subject to access by any Defendant or under any Defendant's control, without providing Plainti f with prior notice and a reasonable opportunity to first inspect the contents in order to determine whether they contain any assets covered by this Part; and
- C. Failing to hold and account for all assets, including, without limitation, payments, loans, and gifts, received after service of this Order.

IV. DUTIES OF THIRD PARTIES HOLDING DEFENDANTS' ASSETS

IT IS FURTHER ORDERED that, effective immediately upon notification of this Order, and pending determination of the FTC's request for a preliminary injunction, any financial institution, or any person or other entity served with a copy of this Order, or who otherwise has actual knowledge of this Order, that has possession, custody, or control of any account, asset, or document held on behalf of, or relating or belonging to, any Defendant, shall:

- A. Hold and retain within such entity's or person's control, and prohibit the withdrawal, removal, assignment, transfer, pledge, hypothecation, encumbrance, disbursement, dissipation, conversion, sale, liquidation, or other disposal of any funds, documents, property, or other assets held by or ur der such entity's or person's control:
 - 1. On behalf of, or for the benefit of, any Defendant;
 - 2. In any account maintained in the name of, or subject to withdrawal by, any Defendant; or
 - 3. Subject to access or use by, or under the signatory power of, any Defendant;
 - B. Deny access to any safe deposit boxes that are either:
 - 1. Titled in the name, individually or jointly, or held on behalf or for the benefit, of any Defendant; or

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- 2. Subject to access by any Defendant:
- C. Provide to counsel for the Commission, within five (5) business days, by facsimile or by overnight delivery, a sworn statement setting forth:
 - The identification of each account or asset titled in the name, individually or jointly, or held on behalf or for the benefit, of any Defendant:
 - 2. The balance of each such account, or a description of the nature and value of such asset;
 - The identification of any safe deposit box that is either titled in the name of, individually or jointly, or otherwise subject to access or control by, any Defendant; and
 - If the account, safe deposit box, or other asset has been closed or removed, the date closed or removed and the balance on said date.
- D. The accounts and assets subject to this Part include existing accounts and assets, and accounts created and assets deposited after the effective date of this Order. This Part shall not prohibit transfers in accordance with any provision of this Order or any further order of the Court.
- The FTC is granted leave, pursuant to Fed. R. Civ. P. 45, to subpoena documents immediately from any such financial institution, account custodian, or other entity concerning the nature, location, status, and extent of Defendants' assets, as well as compliance with this Order, and such financial institution, account custodian, or other entity shall respond to such subpoena withir five (5) business days after service.

V. FINANCIAL STATEMENTS AND ACCOUNTING

IT IS FURTHER ORDERED that, within five (5) calendar days after service of this Order on Defendants Brackett and Lei Lu, Defendants shall provide the following to counsel for the Commission:

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- A. Defendants Brackett and Lei Lu shall each prepare and provide a completed financial statement, accurate as of the date of service of this Order, in the form provided as Attachment A to this Order, captioned "Financial Statement of Individual Defendant";
- B. Defendant Brackett, on behalf of Defendant Pacific Herbal, shall prepare and provide a completed financial statement, accurate as of the date of service of this Order, in the form provided as Attachment B to this Order, captioned "Financial Statement of Corporate Defendant";
- C. Defendant Lei Lu, on behalf of Defendants NHP, New Star, and any other entity doing business as IE Marketing, Inc., shall prepare and provide a completed financial statement for each entity, accurate as of the date of service of this Order, in the form provided as Attachment B to this Order, captioned "Financial Statement of Corporate Defendant"; and
- D. Each Defendant shall provide access to records and documents pertaining to the Defendants that are held by financial institutions outside the territory of the United States, by signing Attachment C to this Order, captioned "Consent to Release of Financial Records."

VI. RECORD KEEPING/MAINTAINING BUSINESS RECCORDS

IT IS FURTHER ORDERED that Defendants, and their officers, agents, servants, employees, attorneys, and all other persons or entities in active concert or participation with them who receive actual notice of this Order by personal service, facsimile, or otherwise, whether acting directly or through any trust, corporation, subsidiary, division, or other device, or any of them, are temporarily restrained and enjoined from:

A. Failing to make and keep books, records, accounts, bank statements, current accountants' reports, general ledgers, general journals, cash receipts ledgers, cash disbursements ledgers, documents indicating title to real or personal

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property, and any other data which, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of Defendants; and

В. Destroying, erasing, mutilating, concealing, altering, transferring or otherwise disposing of, in any manner, directly or indirectly, contracts, agreements, customer files, customer lists, customer addresses and telephone numbers, correspondence, advertisements, brochures, sales material, training material, sales presentations, documents evidencing or referring to Defendants' products or services, data, computer tapes, disks, or other computerized records, books, written or printed records, handwritten notes, telephone logs, "verification" or "compliance" tapes or other audio or video tape recordings, receipt books, invoices, postal receipts, ledgers, personal and business canceled checks (fronts and backs) and check registers, bank statements, appointment books, copies of federal, state or local business or personal income or property tax returns, and other documents or records of any kind, including electronically stored materials, that relate to the business practices or business or personal finances of any Defendant or other entities directly or indirectly under the control of any Defendant. This provision applies documents and records wherever located, including outside the territorial United States.

VII. REQUIRED DISTRIBUTION OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that Defendants shall, within three (3) calendar days after service of this Order, provide a copy of this Order to each affiliate, partner, division, sales entity, successor, assign, officer, director, employee, independent contractor, agent, attorney, ad broker, fulfillment house, and/or representative of any Defendant. Within five (5) calendar days following service of this Order by Plaintiff, Defendants shall serve on Plaintiff an affidavit identifying the name, title, address, telephone number, date of service, and manner

of service of each person or entity Defendants served with a copy of this Order in compliance with this provision.

VIII. SERVICE OF ORDER

IT IS FURTHER ORDERED that copies of this Order may be served by facsimile transmission, personal or overnight delivery, or by first class U.S. mail, by agents and employees of the Commission or any state, federal or foreign law enforcement agency, or by private process server, on: (1) any financial institution, entity, or person that holds, controls, or maintains custody of any documents or assets of any Defendant, or that held, controlled, or maintained custody of any documents or assets of any Defendant; or (2) any other person or entity that may be subject to any provision of this Order. Service upon any branch or office of any financial institution or entity shall effect service upon the entire financial institution or entity.

IX. CREDIT REPORTS

IT IS FURTHER ORDERED that pursuant to Section 604(a)(1) of the Fair Credit Reporting Act, 15 U.S.C. § 1681b(a)(1), any consumer reporting agency may furnish a consumer report concerning any Defendant to the Commission.

X. DURATION OF TEMPORARY RESTRAINING ORDER

IT IS FURTHER ORDERED that this Order shall expire on October 8, 2005, unless within such time, the Order, for good cause shown, is extended for an additional period not to exceed ten (10) days, or is otherwise extended with the consent of the parties.

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XI. ORDER TO SHOW CAUSE

XII. EXAMINATION OF WITNESSES

IT IS FURTHER ORDERED that there will be no direct examination of witnesses at the preliminary injunction hearing in this matter, unless specifically ordered by this Court. In the event this Court permits direct examination of witnesses at the preliminary injunction hearing, the parties shall exchange and file with the Court the names of those witnesses to testify at the hearing, and a summary of the substance of the testimony to be proffered at the hearing, no later than four (4) business days prior to the scheduled hearing.

XIII. SERVICE OF DOCUMENTS AND EVIDENCE

IT IS FURTHER ORDERED that Defendants, in responding to this Court's Order to Show Cause, shall serve all memoranda, affidavits, and other evidence on which they intend to rely no later than 4:00 p.m. (PDT) of the fourth day prior to the preliminary injunction hearing set in this matter. Service on the Commission shall be performed by personal delivery or confirmed facsimile delivery to Maxine R. Stansell at the following address: Federal Trade Commission, 915 Second Ave., Suite 2896, Seattle, WA 98174, 206-220-6366

1	(fax). The Commission may serve and file a supplemental memorandum of points
2	and authorities based on evidence discovered subsequent to the filing of its
3	Complaint no later than 4:00 p.m. (PDT) of the fourth day prior to the oreliminary
4	injunction hearing, and may serve and file a reply to Defendants' opposition by no
5	later than 4:00 p.m. (PDT) on the day prior to the preliminary injunction hearing.
6	Defendants may serve and file a reply to any supplemental memorandum of points
7	and authorities filed by the Commission by no later than 4:00 p.m. (PDT) on the
8	day prior to the preliminary injunction hearing.
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10	XIV. RETENTION OF JURISDICTION
11	IT IS FURTHER ORDERED that this Court shall retain jurisd ction of
12	this matter for all purposes.
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15	Dated this day of October, 2005.
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17	RONALD S.W. LEW
18	UNITED STATES DISTRICT JUDGE
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20	Presented by:
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22	MAXINER STANSELL
23	MARY T. BENFIELD Attorneys for Plaintiff
24	Attorneys for Plaintiff Federal Trade Commission
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