FILED

ROBIN E. EICHEN
ELVIA P. GASTELO
Federal Trade Commission
One Bowling Green, Suite 318
New York, New York 10004
Tel: (212) 607-2829, 2803 or 2811
Fax: (212) 607-2822

5 BARBARA Y.K. CHUN, Local Counsel California Bar # 186907
6 Federal Trade Commission 10877 Wilshire Blvd, Ste. 700
7 Los Angeles, CA 90024
Tel: (310) 824-4312
8 Fax: (310) 824-4380

Attorneys for Plaintiff

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

FEDERAL TRADE COMMISSION,

Plaintiff,

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USS ELDER ENTERPRISES, INC., a)
California corporation, d/b/a)
SALOMON PRESS FINANCIAL
PUBLICATIONS, SALOMON PRESS,
EDITORIAL SALOMON, COMPANIA
AMERICANA, COMPANIAS

MEDICANAS and ESCRITORIO

AMERICANAS, and ESCRITORIO PUBLICO INTERNACIONAL,

AMERICA VESPUCIA CORPORATION,
a California corporation,
d/b/a SALOMON PRESS FINANCIAL
PUBLICATIONS, SALOMON PRESS,
EDITORIAL SALOMON, COMPANIA
AMERICANA, COMPANIAS

AMERICANA, COMPANIAS
AMERICANAS, and ESCRITORIO
PUBLICO INTERNACIONAL,

25 RICARDO ELDER PARTNERS, INC., a California corporation, 26 d/b/a ESCRITORIO PUBLICO INTERNACIONAL, and

RICARDO E. GONZALEZ, a/k/a RICARDO ELDER, individually,

SACV-04-1039 AHS (ANX)

COMPLAINT FOR INJUNCTIVE AND OTHER EQUITABLE RELIEF

as an officer of USS ELDER ENTERPRISES, INC., as an officer of AMERICA VESPUCIA CORPORATION, and as an officer of RICARDO ELDER PARTNERS, INC., and d/b/a SALOMON PRESS FINANCIAL PUBLICATIONS, SALOMON PRESS, EDITORIAL SALOMON, COMPANIA AMERICANA, COMPANIAS AMERICANAS, and ESCRITORIO PUBLICO INTERNACIONAL,

Defendants.

Plaintiff, the Federal Trade Commission ("FTC" or "Commission"), for its complaint alleges:

of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C.§§ 53(b) and 57(b), and the Telemarketing and Consumer Fraud and Abuse Prevention Act ("Telemarketing Act"), 15 U.S.C.§ 6101 et seq., to secure a permanent injunction, rescission of contracts and restitution, disgorgement of ill-gotten gains, and other equitable relief against the Defendants for engaging in deceptive acts or practices in connection with the advertising, marketing and sale of work-at-home business opportunities in violation of Section 5(a) of the FTC Act, 15 U.S.C.§ 45(a), and the FTC's Telemarketing Sales Rule ("TSR"), 16 C.F.R. Part 310.

JURISDICTION AND VENUE

2. Subject matter jurisdiction is conferred upon this Court by 15 U.S.C. §§45(a) and 53(b) and 28 U.S.C. §§ 1331, 1337(a), and 1345.

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3. Venue in the United States District Court for the Central District of California is proper under 15 U.S.C. § 53(b) and 28 U.S.C. §§ 1391(b) and (c).

<u> Plaintiff</u>

Plaintiff FTC is an independent agency of the United States Government created by statute. 15 U.S.C. §§ 41 - 58, as amended. The Commission is charged, inter alia, with enforcement of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), which prohibits unfair or deceptive acts or practices in or affecting commerce. The Commission also enforces the TSR, 16 C.F.R. Part 310, which prohibits deceptive or abusive telemarketing acts or practices. The Commission is authorized to initiate federal district court proceedings, by its own attorneys, to enjoin violations of the FTC Act and the TSR, and to secure such equitable relief as may be appropriate in each case, including restitution for injured consumers. 15 U.S.C. §§ 53(b), 57(b), 6102(c), and 6105(b).

DEFENDANTS

Defendant USS Elder Enterprises, Inc. ("Elder") is a
California corporation with its principal place of business
at 124 West 4th Street, Los Angeles, CA 90013. Elder
transacts or has transacted business in the Central District
of California. Elder also does business as Salomon Press
Financial Publications, Salomon Press, Editorial Salomon,
Compania Americana, Companias Americanas, and Escritorio
Publico Internacional.

- California corporation with its principal place of business at 124 West 4th Street, Los Angeles, CA 90013. America transacts or has transacted business in the Central District of California. America also does business as Salomon Press Financial Publications, Salomon Press, Editorial Salomon, Compania Americana, Companias Americanas, and Escritorio Publico Internacional.
- 7. Defendant Ricardo Elder Partners, Inc. ("Ricardo") is a California corporation with its principal place of business at 838 North Van Ness Avenue, Santa Ana, CA 92701. Ricardo transacts or has transacted business in the Central District of California. Ricardo also does business as Escritorio Publico Internacional.
- 8. Defendant Ricardo E. Gonzalez a/k/a Ricardo Elder is the president of Elder, America, and Ricardo. At all times material to this complaint, acting alone or in concert with others, he has formulated, directed, controlled, or participated in the acts and practices of Elder, America, and Ricardo. He transacts or has transacted business in the Central District of California.
- 9. Defendants USS Elder Enterprises, Inc., America Vespucia
 Corporation, and Ricardo Elder Partners, Inc. share office
 space, sell the same work-at-home business opportunities,
 use the same advertisements, and cooperate and act in
 concert to carry out the Defendants' business practices as

alleged herein. They constitute a common enterprise for purposes of this proceeding.

COMMERCE

10. At all times relevant to this complaint, Defendants have maintained a substantial course of trade in or affecting commerce, as "commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

COURSE OF CONDUCT

11. Since early 2000, and continuing thereafter, Defendants have advertised, promoted and sold work-at-home business opportunities to consumers throughout the United States, specifically targeting Hispanic consumers. Defendants, either directly or through third parties, use newspaper classified advertisements and magazine advertisements in Spanish to promote their work-at-home business opportunities. The advertisements refer consumers to telephone numbers for additional information. A typical advertisement reads:

TRABAJOS FACILES EN CASA Haciendo Campanitas*\$120 Gorritos*\$460 Portaplumas*\$125 Cuadros*\$112.50 Guantes/\$115 Conajitos*\$700 Aretes*\$150 (714)568-5445 (213)607-1818 Usted-va-a-ganar-mas!

In English translation, the advertisement reads: "EASY JOBS AT HOME Making Bells \$120 Caps \$460 Pen Carriers \$125 Frames \$112.50 Gloves \$115 Rabbits \$700 Earrings \$150 (714)568-5445 (213)607-1818 You're going to earn more!"

12. When consumers call these numbers, they are informed by Defendants' representatives that the work-at-home

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opportunities consist of assembling various products, such as key chains or jewelry. In numerous instances, consumers are told that Defendants will provide them with assembly project work for pay. In other instances, consumers are told that Defendants will provide them with substantial assistance in obtaining assembly project work for pay. Defendants' representatives tell consumers that they will earn between \$112 and \$700 per week, depending on their ability and the products they choose to assemble.

- Defendants' representatives explain that in order to receive 13. assembly project work, consumers must pay a "start up" or other fee ranging from \$50 to \$180. Defendants assure some consumers that if they are not fully satisfied with Defendants' work-at-home assembly projects, Defendants will refund their money. Defendants promise other consumers that Defendants will refund their money after a trial period.
- Consumers are instructed to submit their payment only in cash, by money order, or by wire transfer. instances, Defendants' representatives personally collect the money from consumers at their homes. In most instances, consumers are instructed to wire their payment directly to Defendants.
- Although they pay Defendants' fee, consumers do not receive 15. any assembly project work or any substantial assistance in obtaining assembly project work for pay. Instead, consumers receive a booklet in Spanish, which contains lists of

- companies to contact that allegedly offer work-at-home opportunities.
- 16. When consumers call Defendants to complain and request a refund, they are often unable to speak with any of Defendants' representatives, as they are placed on hold indefinitely or their calls are disconnected. Those consumers who are able to speak with Defendants' representatives learn that refunds will be issued only after the consumers meet numerous conditions.
- 17. Despite their efforts to meet Defendants' conditions, in numerous instances, Defendants deny consumers' refund requests.
- 18. In addition, consumers who attempt to contact the companies listed in the booklet often learn that these companies no longer exist, impose their own fees, or have no relationship with Defendants.

VIOLATIONS OF SECTION 5 OF THE FTC ACT

- 19. Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), prohibits unfair or deceptive acts or practices in or affecting commerce.
- 20. Misrepresentations or omissions of material fact constitute deceptive acts or practices prohibited by Section 5(a) of the FTC Act.

COUNT ONE

21. In numerous instances, in the course of offering for sale and selling work-at-home business opportunities, Defendants or their employees or agents have represented, expressly or

by implication, that consumers who pay Defendants a fee will obtain either assembly project work for pay or substantial assistance in obtaining such work.

- 22. In truth and in fact, after paying Defendants a fee, few, if any, consumers obtain assembly project work for pay or substantial assistance in obtaining such work.
- 23. Therefore, the representation set forth in Paragraph 21 is false and misleading and constitutes a deceptive act or practice in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

COUNT TWO

- 24. In numerous instances, in the course of offering for sale and selling work-at-home business opportunities, Defendants or their employees or agents have represented, expressly or by implication, that consumers who pay Defendants a fee are likely to earn a substantial level of earnings, such as \$112 to \$700 per week, assembling products at home.
- 25. In truth and in fact, after paying Defendants a fee, few, if any, consumers are likely to earn a substantial level of earnings, such as \$112 to \$700 per week, assembling products at home.
- 26. Therefore, the representation in Paragraph 24 is false and misleading and constitutes a deceptive act or practice in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

COUNT THREE

27. In numerous instances, in the course of offering for sale and selling work-at-home business opportunities, Defendants

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or their employees or agents have represented, expressly or by implication, that they will provide refunds to consumers.

- 28. In truth and in fact, in numerous instances, Defendants do not provide refunds to consumers.
- 29. Therefore, the representation set forth in Paragraph 27 is false and misleading and constitutes a deceptive act or practice in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

THE FTC'S TELEMARKETING SALES RULE

- 30. In 1994, Congress directed the FTC to prescribe rules prohibiting abusive and deceptive telemarketing acts or practices pursuant to the Telemarketing Act, 15 U.S.C. §§ 6101-6108. On August 16, 1995, the FTC adopted the TSR, 16 C.F.R. Part 310, which became effective on December 31, 1995. On January 29, 2003, the FTC amended the TSR by issuing a Statement of Basis and Purpose and the final amended TSR. 68 Fed. Reg. 4580, 4669. Except for specific provisions not alleged in this action, the amended TSR became effective March 31, 2003.
- 31. On or after December 31, 1995, the TSR prohibits telemarketers and sellers from misrepresenting, directly or by implication, in the sale of goods or services, any material aspect of the performance, efficacy, nature, or central characteristics of goods or services that are the subject of a sales offer. 16 C.F.R. § 310.3(a)(2)(iii).
- 32. On or after December 31, 1995, The TSR also prohibits telemarketers and sellers from misrepresenting any material

aspect of the nature or terms of the seller's refund, cancellation, exchange, or repurchase policies. 16 C.F.R. § 310.3(a)(2)(iv).

- 33. On or after December 31, 1995, except for certain specified types of transactions, the TSR exempted from the scope of the TSR telephone calls initiated by a customer in response to an advertisement through any media, other than direct mail solicitations. 16 C.F.R. § 310.6(e). On or after March 31, 2003, the amended TSR modified Section 310.6(e) (now renumbered as Section 310.6(b)(5)) to also exclude from this exemption telephone calls initiated by a customer in response to an advertisement relating to business opportunities other than business arrangements covered by the Franchise Rule, 16 C.F.R. Part 436. 16 C.F.R. § 310.6(b)(5).
- 34. Pursuant to Section 3(c) of the Telemarketing Act, 15 U.S.C. § 6102(c), and Section 18(d)(3) of the FTC Act, 15 U.S.C. § 57a(d)(3), violations of the TSR constitute unfair or deceptive acts or practices in or affecting commerce, in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).
- 35. Defendants are "sellers" or "telemarketers" engaged in "telemarketing," as those terms are defined in the FTC Telemarketing Sales Rule. 16 C.F.R. §§ 310.2(z), (bb) & (cc). Defendants' work-at-home business opportunity is not a business arrangement covered by the Franchise Rule, 16 C.F.R. Part 436.

VIOLATIONS OF THE TELEMARKETING SALES RULE

COUNT FOUR

- In numerous instances, in the course of offering for sale and selling work-at-home business opportunities through telemarketing, Defendants or their employees or agents have misrepresented, directly or by implication, material aspects of the performance, efficacy, nature, or central characteristics of goods or services including, but not limited to the misrepresentations that: (i) consumers who pay Defendants a fee will obtain assembly project work for pay or substantial assistance in obtaining such work; and (ii) consumers who pay Defendants a fee are likely to earn a substantial level of earnings, such as \$112.50 to \$700 per week, assembling products at home.
- 37. Defendants have thereby violated Section 310.3(a)(2)(iii) of the Telemarketing Sales Rule, 16 C.F.R. § 310.3(a)(2)(iii).

COUNT FIVE

- 38. In numerous instances, in the course of offering for sale and selling work-at-home business opportunities, Defendants or their employees or agents have misrepresented, directly or by implication, that they will provide refunds to consumers.
- 39. Defendants have thereby violated Section 310.3(a)(2)(iv) of the Telemarketing Sales Rule, 16 C.F.R. § 310.3(a)(2)(iv).

CONSUMER INJURY

40. Consumers throughout the United States have suffered, and continue to suffer, substantial monetary loss as a result of Defendants' unlawful acts and practices. In addition,

Defendants have been unjustly enriched as a result of their unlawful acts and practices. Absent injunctive relief by this Court, Defendants are likely to continue to injure consumers, reap unjust enrichment, and harm the public interest.

THIS COURT'S POWER TO GRANT RELIEF

- 41. Section 13(b) of the FTC Act, 15 U.S.C. § 53(b), empowers this Court to grant injunctive and such other relief as the Court may deem appropriate to halt and redress violations of the FTC Act. The Court, in the exercise of its equitable jurisdiction, may award other ancillary relief, including but not limited to, rescission of contracts and restitution, and the disgorgement of ill-gotten gains, to prevent and remedy injury caused by Defendants' law violations.
- 42. Section 19 of the FTC Act, 15 U.S.C. § 57b, and Section 6(b) of the Telemarketing Act, 15 U.S.C. § 6105(b), authorize the Court to grant to the FTC such relief as the Court finds necessary to redress injury to consumers or other persons resulting from Defendants' violations of the TSR, including the rescission and reformation of contracts and the refund of money.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff FTC, pursuant to Sections 13(b) and 19 of the FTC Act, 15 U.S.C. §§ 53(b) and 57b, Section 6(b) of the Telemarketing Act, 15 U.S.C. § 6105(b), and the Court's own equitable powers, requests that the Court:

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- Award Plaintiff such preliminary injunctive and ancillary relief as may be necessary to avert the likelihood of consumer injury during the pendency of this action and to preserve the possibility of effective final relief, including but not limited to, a preliminary injunction, and an order freezing assets;
- Permanently enjoin Defendants from violating the FTC Act and 2. the Telemarketing Sales Rule, as alleged herein;
- Award such equitable relief as the Court finds necessary to 3. redress injury to consumers resulting from the Defendants' violations of Section 5(a) of the FTC Act and the Telemarketing Sales Rule, including but not limited to, rescission of contracts and restitution, and the disgorgement of ill-gotten gains by the Defendants; and
- Award Plaintiff the costs of bringing this action, as well as such other and additional relief as the Court may determine to be just and proper.

27,2004 Respectfully Submitted,

WILLIAM E. KOVACIC General Counsel

BARBARA ANTHONY Regional Director Northeast Region

ROBIN E. EICHEN

ELVIA P. GASTELO

BARBARA Y.K. CHUN, Cal. Bar #186907 Attorneys for Plaintiff