Charles W. Larson, Sr.		
By:		
Assistant United States Attorney Hach Building, Suite 400		
Cedar Rapids, Iowa 52401-1825		
(319) 363-6333		
IN THE UNITED STAT	ES DISTRI	CT COURT
FOR THE NORTHERN DISTRICT OF IOWA WESTERN DIVISION		
UNITED STATES OF AMERICA,	Civil .	Action No
	PENA	PLAINT FOR CIVIL LTIES, INJUNCTIVE, AND
	OTHE	ER RELIEF
AMERICAN POP CORN COMPANY, a corporation,		
Defenda	t.	
	<u></u>	
Plaintiff, the United States of America,	cting upon n	otification and authorization to the
Attorney General by the Federal Trade Commission ("FTC" or "Commission"), for its		
Complaint alleges that:		
 Plaintiff brings this action under 	Sections 130	3(c) and 1306(d) of the Children's
Online Privacy Protection Act of 1998 ("COPPA"), 15 U.S.C. §§ 6501-6506, 6502(c), and		
6505(d), and Sections 5(a)(1), 5(m)(1)(A), 13(b), and 16(a) of the Federal Trade Commission		
Act ("FTC Act"), 15 U.S.C. §§ 41-58, 45(a)(1), 45(m)(1)(A), 53(b), and 56(a), to obtain		
monetary civil penalties, a permanent injunction, and other equitable relief for defendant's		
violations of the Commission's Children's Online Privacy Protection Rule (the "Rule"), 16		
C.F.R. Part 312, and of Section 5 of the FTC A	t.	
JURISDICTIO	N AND VEN	NUE
	his matter ııı	nder 28 U.S.C. §§ 1331, 1337(a),
2. This Court has jurisdiction over	ins matter as	
2. This Court has jurisdiction over 1345, and 1355, and under 15 U.S.C. §§ 45(m)		and 56(a). This action arises under
, and the second		and 56(a). This action arises under
	United States Attorney By: Assistant United States Attorney Hach Building, Suite 400 401 1st Street, SE Cedar Rapids, Iowa 52401-1825 (319) 363-6333 IN THE UNITED STAT FOR THE NORTHERN WESTERN UNITED STATES OF AMERICA, Plaintiff, v. AMERICAN POP CORN COMPANY, a corporation, Defendan Plaintiff, the United States of America, a Attorney General by the Federal Trade Commiss Complaint alleges that: 1. Plaintiff brings this action under S Online Privacy Protection Act of 1998 ("COPPA 6505(d), and Sections 5(a)(1), 5(m)(1)(A), 13(b) Act ("FTC Act"), 15 U.S.C. §§ 41-58, 45(a)(1), 4 monetary civil penalties, a permanent injunction violations of the Commission's Children's Online C.F.R. Part 312, and of Section 5 of the FTC Ac	United States Attorney By: Assistant United States Attorney Hach Building, Suite 400 401 1street, SE Cedar Rapids, Iowa 52401-1825 (319) 363-6333 IN THE UNITED STATES DISTRITED THE NORTHERN DISTRICT WESTERN DIVISION UNITED STATES OF AMERICA, Plaintiff, V. AMERICAN POP CORN COMPANY, a corporation, Defendant. Plaintiff, the United States of America, acting upon in Attorney General by the Federal Trade Commission ("FTC" Complaint alleges that: 1. Plaintiff brings this action under Sections 130 Online Privacy Protection Act of 1998 ("COPPA"), 15 U.S.C. 6505(d), and Sections 5(a)(1), 5(m)(1)(A), 13(b), and 16(a) of Act ("FTC Act"), 15 U.S.C. §§ 41-58, 45(a)(1), 45(m)(1)(A) monetary civil penalties, a permanent injunction, and other eviolations of the Commission's Children's Online Privacy Procedure of the FTC Act. JURISDICTION AND VEN

3. Venue in this District is proper under 15 U.S.C. § 53(b) and 28 U.S.C. §§ 1391(b)-(c) and 1395(a).

DEFINITIONS

4. For purposes of this Complaint, the terms "child," "collects," "collection," "Commission," "delete," "disclosure," "Internet," "online contact information," "operator," "parent," "person," "personal information," "third party," "verifiable consent," and "website or online service directed to children," are defined as those terms are defined in Section 312.2 of the Rule, 16 C.F.R. § 312.2.

THE CHILDREN'S ONLINE PRIVACY PROTECTION RULE

- 5. Congress enacted the Children's Online Privacy Protection Act, 15 U.S.C. §§ 6501-6506, in 1998 to protect the safety and privacy of children online by prohibiting the unauthorized or unnecessary collection of children's personal information by Internet website operators. The Act directed the Federal Trade Commission to promulgate a rule implementing COPPA. The Commission promulgated the Children's Online Privacy Protection Rule, 16 C.F.R. Part 312, on November 3, 1999 under Section 1303(b) of COPPA, 15 U.S.C. § 6502(b), and Section 553 of the Administrative Procedures Act, 5 U.S.C. § 553. The Rule went into effect on April 21, 2000.
- 6. The Rule applies to any operator of a commercial website or online service directed to children that collects, uses, and/or discloses personal information from children.
- 7. The Rule requires a subject website operator to meet specific requirements prior to collecting online, using, or disclosing personal information from children, including but not limited to:
 - a. Posting a privacy policy on its website providing clear, understandable, and complete notice of its information practices, including what information the website operator collects from children online, how it uses such information, its disclosure practices for such information, and other specifically required disclosures;
 - b. Providing clear, understandable, and complete notice of its information practices directly to parents when required by the Rule;

- c. Obtaining verifiable parental consent prior to collecting, using, and/or disclosing personal information from children;
- d. Giving parents the option to consent to the collection and internal use of their children's personal information without consenting to the disclosure of that information to third parties;
- e. Providing a reasonable means for parents to review the personal information collected from their children and to refuse to permit its further use or maintenance:
- f. Not conditioning children's participation in an activity upon children disclosing more personal information than is reasonably necessary to participate in that activity; and
- g. Establishing and maintaining reasonable procedures to protect the confidentiality, security, and integrity of personal information collected from children.
- 8. Pursuant to Section 18(d)(3) of the FTC Act, 15 U.S.C. § 57a(d)(3), a violation of the Rule constitutes an unfair or deceptive act or practice, in violation of Section 5(a)(1) of the FTC Act, 15 U.S.C. § 45(a)(1). *See also* COPPA, 15 U.S.C. § 6502(c).

DEFENDANT

- 9. Defendant American Pop Corn Company is an Iowa corporation with its principal office or place of business located at One Fun Place, Sioux City, Iowa 51108.
- 10. Since at least April 21, 2000, defendant has been operator of www.jollytime.com, a website on the Internet, a portion of which is directed to children. Defendant uses the website to market its popcorn products. Defendant markets its products throughout the United States, including through the Internet.
- 11. The acts and practices of defendant alleged in this complaint have been in or affecting commerce, as "commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

DEFENDANT'S COURSE OF CONDUCT

12. Defendant operates the www.jollytime.com website, which provides information about popcorn and the Jolly Time brand. The site includes a portion directed to children

designated the "Kids Club." The Kids Club features a cartoon character of a boy named "Bob," and child-oriented activities such as simple games and crafts projects. Defendant encouraged children to join the Kids Club so that it could send them "cool, for-kids-only stuff," and prizes to the children who achieved the highest scores on the games offered on the site. These prizes were incentives specifically directed to children, such as "cool" t-shirts featuring the Bob cartoon figure blasting off on a rocket. (*See* Exhibit 1.)

13. Defendant collects or has collected personal information from children through the operation of the Kids Club portion of its website and thus is an "operator" as defined in the Rule.

Defendant's Information Collection Practices

- 14. A child who registered to sign-up for the Kids Club was presented with an online form to fill out with personal information. Although defendant's website instructs children to "check with your parents first," the defendant did not notify and obtain verifiable consent from their parents prior to collecting this personal information. (*See* Exhibit 2.)
- 15. During registration for the Kids Club, defendant collected personal information from children including the child's first and last name, physical address, email address, and day and month of birth, excluding year of birth. Defendant intended to use the information collected to send prizes to the children who had received the highest scores while playing the games offered on the Kids Club. Up until approximately January 2001, defendant collected information from approximately five hundred Kids Club registrants, and sent prize t-shirts and coupons to twelve winners. The personal information required to join the club was more than was reasonably necessary to allow children to participate in Kids Club activities.

Defendant's Privacy Policy

- 16. Defendant posts a privacy policy, but the policy does not clearly, understandably, or completely disclose all of its information collection, use, and disclosure practices and other disclosures required by the Rule. (*See* Exhibit 3.)
- 17. Defendant's privacy policy also makes the false or misleading statements that: "When a guest under age 18 registers in the Kids Club area of our site, that guest will be asked

to provide the e-mail address of his/her parent or guardian. Parents/guardians will receive an e-mail from us, informing them of the registration. At that time, parents/guardians may elect to invalidate the registration according to the instructions provided." (*Id.*)

Other Relevant Conduct

- 18. Defendant did not provide direct notice to parents of its practices regarding the collection, use, and/or disclosure of children's personal information and other disclosures required by the Rule.
- 19. Defendant failed to obtain verifiable parental consent for collecting, using or disclosing the personal information of the children.
- 20. Defendant provided no means for parents to review or delete the information collected from their children.

DEFENDANT'S VIOLATIONS OF THE CHILDREN'S ONLINE PRIVACY PROTECTION RULE

- 21. Since at least April 21, 2000, defendant has been an operator of a website, a portion of which is directed to children, and has collected personal information from children.
- 22. In numerous instances, including the acts and practices described above, defendant has collected personal information from children in violation of the Rule, 16 C.F.R. Part 312, including:
 - a. Failing to provide sufficient notice on the website of what information it collects online from children, and all other required content, in violation of Section 312.4(b) of the Rule, 16 C.F.R. § 312.4(b);
 - b. Failing to provide notice to parents of what information it collects online from children, and all other required content, in violation of Section 312.4(c) of the Rule, 16 C.F.R. § 312.4(c);
 - c. Failing to obtain verifiable parental consent before any collection or use of personal information from children, in violation of Section 312.5 of the Rule, 16 C.F.R. § 312.5;
 - d. Failing to provide a reasonable means for parents to review the personal

information collected from their children and to refuse to permit its further use or maintenance, in violation of Section 312.6 of the Rule, 16 C.F.R. § 312.6; and

e. Conditioning children's participation in an activity on their disclosing more personal information than is reasonably necessary to participate in such activity, in violation of Section 312.7 of the Rule, 16 C.F.R. § 312.7.

DEFENDANT'S UNFAIR OR DECEPTIVE ACTS OR PRACTICES IN VIOLATION OF THE FTC ACT

- 23. Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), provides that "unfair or deceptive acts or practices in or affecting commerce are hereby declared unlawful."
- 24. Pursuant to Section 18(d)(3) of the FTC Act, 15 U.S.C. § 57a(d)(3), a violation of the Rule constitutes an unfair or deceptive act or practice in violation of Section 5(a)(1) of the FTC Act, 15 U.S.C. § 45(a)(1). *See* COPPA, 15 U.S.C. § 6502(c).
- 25. By and through the acts and practices described in Paragraph 22 above, defendant has violated Section 5(a)(1) of the FTC Act, 15 U.S.C. § 45(a)(1).
- 26. Defendant has represented in its privacy policy that: "When a guest under age 18 registers in the Kids Club area of our site, that guest will be asked to provide the e-mail address of his/her parent or guardian. Parents/guardians will receive an e-mail from us, informing them of the registration. At that time, parents/guardians may elect to invalidate the registration according to the instructions provided." (See Exhibit 3.)
- 27. In truth and in fact, defendant did not collect the e-mail addresses of parents/guardians of Kids Club registrants under the age of 18, did not notify such parents/guardians of the information collection, and did not provide such parents/guardians the opportunity to invalidate their children's registration. Therefore, the representations set forth in Paragraph 26 are false and misleading.
- 28. Defendant's false and misleading statements set forth in Paragraph 26 above constitute unfair or deceptive acts or practices in or affecting commerce in violation of Section 5(a) of the FTC Act.

COMPLAINT

CIVIL PENALTIES, INJUNCTION AND OTHER RELIEF

- 29. Defendant has violated the Rule as described above with knowledge as set forth in Section 5(m)(1)(A) of the FTC Act, 15 U.S.C. § 45(m)(1)(A).
- 30. Each collection, use, or disclosure of a child's personal information from April 21, 2000 through the filing of this Complaint, in which defendant has violated the Rule in one or more of the ways described above constitutes a separate violation for which plaintiff seeks monetary civil penalties.
- 31. Section 5(m)(1)(A) of the FTC Act, 15 U.S.C. § 45(m)(1)(A), as modified by Section 4 of the Federal Civil Penalties Inflation Adjustment Act of 1990, 28 U.S.C. § 2461, and Section 1.98(d) of the FTC's Rules of Practice, 16 C.F.R. § 1.98(d), authorizes this Court to award monetary civil penalties of not more than \$11,000 for each such violation of the Rule, 16 C.F.R. Part 312.
- 32. Under Section 13(b) of the FTC Act, 15 U.S.C. § 53(b), this Court is authorized to issue a permanent injunction against defendant's violation of the FTC Act, as well as such ancillary relief as may be just and proper.

PRAYER

- WHEREFORE, plaintiff requests this Court, pursuant to 15 U.S.C. §§ 45(a)(1), 45(m)(1)(A), 53(b) and 57b, and the Court's own equitable powers to:
 - (1) Enter judgment against defendant and in favor of plaintiff for each violation alleged in this Complaint;
 - (2) Award plaintiff monetary civil penalties from defendant for each violation of the Rule, 16 C.F.R. Part 312;
 - (3) Permanently enjoin defendant from violating the Rule, 16 C.F.R. Part 312;
 - (4) Permanently enjoin defendant from violating the FTC Act, 15 U.S.C. §45, in conjunction with the operation of any website or online service; and
 - (5) Award plaintiff such additional relief as the Court may deem just, proper, or necessary to redress injury to consumers resulting from defendant's violations of the Rule, 16 C.F.R. Part 312.

1	DATED:			
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3	OF COUNSEL:	FOR THE UNITED STATES OF AMERICA:		
4	JEFFREY KLURFELD Regional Director	ROBERT D. MCCALLUM, JR. Assistant Attorney General		
5	Western Region-San Francisco Federal Trade Commission	Civil Division U.S. Department of Justice		
6		-		
7 8		CHARLES W. LARSON, SR. United States Attorney		
9		By:		
10		Martha A. Fagg		
11		Assistant United States Attorney United States Attorney's Office Northern District of Iowa		
12		Northern District of Iowa Hach Building, Suite 400 401 1 st Street, SE		
13		Cedar Rapids, Iowa 52401-1825 (319) 363-6333 (voice)		
14		(319) 363-1990 (fax)		
15				
16	LINDA K. BADGER LAURA FREMONT	EUGENE M. THIROLF Director		
17 18	Attorneys Western Region-San Francisco Federal Trade Commission	Office of Consumer Litigation By:		
19	901 Market Street, Suite 570 San Francisco, CA 94103	By.		
20	(415) 848-5100 (voice) (415) 848-5184 (fax)	ELIZABETH STEIN Attorney		
21	Ìbadger@ftc.gov	Attorney Office of Consumer Litigation Civil Division		
22		U.S. Department of Justice 950 Pennsylvania Avenue, N.W. Washington, D.C. 20530-0001		
23		(202) 307-0486 (voice) (202) 514-8742 (fax)		
24		(202) 314 0742 (lux)		
25				
26				
27				