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9	Federal Trade Commission		
134 (married)	THE COURT LIMITED OF A FREC DIGITAL	DICT COURT	
10	IN THE UNITED STATES DISTI FOR THE DISTRICT OF A		
11			
12	Federal Trade Commission,	Filed Under Seal	
13	Plaintiff,	{	
14	vs.	) Case No. CV-13-01583-PHX-ROS	
15	Money Now Funding, LLC, an Arizona limited liability		
1.7%	company, a/k/a Money Now Funded, a/k/a Cash4Businesses, a/k/a CashFourBusinesses;	COMPLAINT FOR	
16		) PERMANENT	
17	Rose Marketing, LLC, an Arizona limited liability company;	) INJUNCTION ) AND OTHER	
18	DePaola Marketing, LLC, an Arizona limited liability	EQUITABLE RELIEF	
19	company;	}	
20	Affiliate Marketing Group, LLC, an Arizona limited	}	
21	liability company;	SEALED	
22	Legal Doxs, LLC, an Arizona limited liability company a/k/a First Business, LLC;		
23	US Doc Assist, LLC, an Arizona limited liability company, a/k/a First Business, LLC;		
24	Affinity Technologies, LLC, an Arizona limited	}	
25	liability company;	<b>\</b>	
26	Marketing Expert Solutions, LLC, an Arizona limited liability company;	1	
27	5 (26) E3 E3	}	
28	8*	<b>\</b>	
	1	1	

1	Lukeroy K. Rose, a/k/a Luke Rose, individually, as manager/member of Defendants Affinity Technologies, LLC and Rose Marketing, LLC, and as the <i>de facto</i>			
3	principal of Defendants Money Now Funding, LLC, DePaola Marketing, LLC, and Affiliate Marketing Group, LLC;			
4	)			
5	Cordell Bess, a/k/a Blaine Thompson, also d/b/a JJB Marketing, individually and as de facto officer of Defendants Money Now Funding, LLC and Rose			
6	Marketing, LLC;			
7	Solana DePaola, individually and as <i>de facto</i> officer of Defendant Money Now Funding, LLC and as			
8	manager/member of Defendant DePaola Marketing, LLC;			
9	Jennifer Beckman, individually and as			
10	manager/member of Defendant Marketing Expert Solutions, LLC;			
11	William D. Claspell, a/k/a Bill Claspell, an individual;			
12	)			
13	Richard Frost, a/k/a Richard Strickland, an individual;			
	Dino Mitchell, a/k/a Dino Jones, an individual;			
14	Clinton Rackley, a/k/a Clinton Fosse, an individual;			
15 16	Lance Himes, a/k/a Lance R. Himes, a/k/a Raymond L. Himes, a/k/a Lance Haist, individually and as <i>de facto</i> principal of Defendants Legal Doxs, LLC and US Doc			
17	Assist, LLC;			
18	Leary Darling, individually, as a member and de facto officer of Defendant US Doc Assist, LLC, and as a de			
19	facto officer of Defendant Legal Doxs, LLC;			
20	Donna F. Duckett, an individual, also d/b/a D&D Marketing Solutions;			
21	Della Frost, an individual, also d/b/a ZoomDocs, also			
22	11117 5 77.0			
23	Christopher Grimes, an individual, also d/b/a Elite Marketing Strategies;			
24	)			
25	Alannah M. Harre, an individual, also d/b/a National Marketing Group;			
26	Ronald W. Hobbs, a/k/a Ron Hobbs, an individual, also d/b/a Ron Hobbs & Associates, also d/b/a Sales			
27	Academy USA, LLC;			
28	Janine Lilly, an individual, also d/b/a Doc Assistant;			

1	Michael McIntyre, an individual, also d/b/a McIntyre Marketing;		
2	Benny Montgomery, an individual, also d/b/a Montgomery Marketing;		
4	Virginia Rios, an individual, also d/b/a V&R Marketing Solutions; and  Kendrick Thomas, an individual, also d/b/a KT Advertising,		
5			
7	Defendants.		
8			
9	Plaintiff, the Federal Trade Commission ("FTC" or "the Commission"), for its		
10	Complaint alleges:		
11	<ol> <li>The FTC brings this action under Sections 13(b) and 19 of the Federal</li> </ol>		
12	Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, and the Telemarketing		
13	and Consumer Fraud and Abuse Prevention Act ("Telemarketing Act"), 15 U.S.C.		
14	§§ 6101-6108, as amended, to obtain temporary, preliminary, and permanent injunctive		
15	relief, rescission or reformation of contracts, restitution, the refund of monies paid,		
16	disgorgement of ill-gotten monies, appointment of a receiver, and other equitable relief		
17	for Defendants' violations of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and the		
18	FTC's Trade Regulation rules entitled "Disclosure Requirements and Prohibitions		
19	Concerning Business Opportunities" ("Business Opportunity Rule" or "Rule"), 16 C.F.R		
20	Part 437, as amended, and "Telemarketing Sales Rule" ("TSR"), 16 C.F.R. Part 310. The		
21	amended Business Opportunity Rule became effective on March 1, 2012, and has since		
22	that date remained in full force and effect.		
23	JURISDICTION AND VENUE		
24	2. This Court has subject matter jurisdiction pursuant to 28 U.S.C. §§ 1331,		
25	1337(a), and 1345, and 15 U.S.C. §§ 45(a), 53(b), 57b, 6102(c), and 6105(b).		
26	3. Venue is proper in this district under 28 U.S.C. §§ 1391(b) and (c), and 15		
27	U.S.C. § 53(b).		
	PGS 03 PSZ		

#### SUMMARY OF THE CASE

- 4. Defendants in this case operate a telemarketing scheme offering consumers business opportunities under a variety of names. One principal variation of the scheme is the "Money Now Funding" business opportunity, which Defendants sell by telling consumers they will earn income by referring small businesses seeking loans to Money Now Funding. Despite Defendants' assurances that consumers will easily generate hundreds or thousands of dollars per month in income, consumers typically lose their investment because the program is a total fraud, with losses ranging from a few hundred dollars to tens of thousands of dollars per consumer. Defendants are not actually in the business of making or brokering loans to small businesses, and consumers, therefore, never earn any of the promised commissions on the sale of such loans. Many victims affected by this scam are seniors with limited income and savings.
- 5. Defendants' scheme requires the cooperation of numerous parties. Each corporate Defendant and individual Defendant plays an integral role in the scheme. The Defendants fall into three categories: (1) Telemarketing Defendants, who call consumers and persuade them to buy the business opportunity by making false representations; (2) Initial Payment Defendants, who obtain consumers' authorizations for their initial payment for the business opportunity and provide a limited liability company and a website; and (3) Factoring Defendants, who establish and use multiple merchant accounts under the names of various shell entities to process consumers' credit card payments for business leads and other services. The three groups of Defendants operate as a common enterprise, perpetrating a single scheme.
- 6. Defendants' deceptive sales pitches violate the FTC Act, and their failure to make mandatory disclosures to consumers violates the FTC's Business Opportunity Rule. In addition, the Defendants' aggressive telemarketing campaigns violate the Telemarketing Sales Rule's restrictions against harassing consumers and calling individuals who have listed their phone numbers on the Do Not Call registry. Defendants'

calling them and have made threatening or obscene statements to consumers.

#### **PLAINTIFF**

telemarketers have continued to call consumers who requested that Defendants stop

- 7. The FTC is an independent agency of the United States Government created by statute. 15 U.S.C. §§ 41-58. The FTC enforces Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), which prohibits unfair or deceptive acts or practices in or affecting commerce. The FTC also enforces the Business Opportunity Rule, 16 C.F.R. Part 437, as amended, which requires specific disclosures and prohibits certain misrepresentations in connection with the sale of a business opportunity. The FTC is also charged with enforcement of the Telemarketing Act, 15 U.S.C. §§ 6101-6108. Pursuant to the Telemarketing Act, the FTC promulgated and enforces the TSR, 16 C.F.R. Part 310, which prohibits deceptive or abusive telemarketing acts or practices.
- 8. The FTC is authorized to initiate federal district court proceedings, by its own designated attorneys, to enjoin violations of the FTC Act, the Business Opportunity Rule, and the TSR, and to secure such equitable relief as may be appropriate in each case, including rescission or reformation of contracts, restitution, the refund of monies paid, and the disgorgement of ill-gotten monies. 15 U.S.C. §§ 53(b), 56(a)(2)(B), 57b, 6102(c), and 6105(b), and 16 C.F.R. Part 437, as amended.

#### **DEFENDANTS**

## "Telemarketing Defendants" - Corporate

9. Defendant Money Now Funding, LLC ("MNF"), a/k/a Money Now Funded, a/k/a Cash4Businesses, a/k/a CashFourBusinesses, is an Arizona limited liability company. MNF was incorporated on July 20, 2012. Its domestic address listed with the Arizona Corporation Commission is 3507 N. Central Ave., Suite 403, Phoenix, Arizona, which is also the listed address of its statutory agent, Defendant US Doc Assist, LLC. MNF is ostensibly managed by its sole member, an elderly woman named Corinne Stucchi with an address in Lake Worth, Florida. However, Ms. Stucchi is an unwitting straw owner; Defendant Lukeroy K. Rose ("Rose"), or persons acting at his direction,

used Ms. Stucchi's name and address without her knowledge or consent in order to disguise Defendant Rose's true ownership and control of Defendant MNF. MNF's true principal places of business were at 4220 N. 19th Avenue, Phoenix, Arizona and 300 W. Osborn Rd., Phoenix, Arizona, until March 6, 2013, when agents of the U.S. Postal Inspection Service executed search warrants and raided both locations. MNF transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, MNF has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.

- 10. Defendant Rose Marketing, LLC ("Rose Marketing") is an Arizona limited liability company owned by Defendant Rose with its mailing address at 310 S. 4th Street, Unit 1901, Phoenix, Arizona, a high-rise residential condominium complex. Rose Marketing was incorporated on January 11, 2010. On or about March 11, 2013, legal mail sent to that address by the Arizona Corporation Commission was returned as undeliverable. Rose Marketing transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, Rose Marketing has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.
- Arizona limited liability company with a mailing address of 8330 N. 19th Avenue, Phoenix, Arizona, an apartment building. DePaola Marketing was incorporated on May 2, 2012. Its sole member is Defendant Solana DePaola, the girlfriend of Defendant Rose. DePaola Marketing transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, DePaola Marketing has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.

- Group") is an Arizona limited liability company with its principal place of business allegedly at 15250 N. Cave Creek Rd., Phoenix, Arizona, a strip mall containing businesses such as Mega Video. Affiliate Marketing Group was incorporated on April 24, 2012. However, the business is currently not in good standing because mail sent to the address on file with the Arizona Corporation Commission was undeliverable. Defendant Rose used this company's name as an alternate name for Money Now Funding. Affiliate Marketing Group transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, Affiliate Marketing Group has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.
- Solutions") is an Arizona limited liability company owned by Defendant Jennifer Beckman. Its principal place of business according to Arizona Corporation Commission records is 1109 W. Davis Rd., Phoenix, Arizona, a single-family residence. Marketing Expert Solutions was incorporated on January 26, 2010. Marketing Expert Solutions transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, Marketing Expert Solutions has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.

## "Telemarketing Defendants" - Individual

14. Defendant **Lukeroy K. Rose**, a/k/a Luke Rose, is an Arizona resident. Rose is the beneficial owner and *de facto* principal of MNF, DePaola Marketing, and Affiliate Marketing Group, the owner and manager of record of Rose Marketing and Affinity Technologies, and the mastermind behind the common enterprise. At all times material to this Complaint, acting alone or in concert with others, he has formulated, directed,

controlled, had the authority to control, or participated in the acts and practices set forth in this Complaint. Rose, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.

- 15. Defendant Solana DePaola ("DePaola") is an Arizona resident. She is the girlfriend of Defendant Rose and the sole member of DePaola Marketing, which Rose has used as an alternate name for Rose Marketing. She is a *de facto* officer of MNF. During all or part of the times material to this Complaint, acting alone or in concert with others, DePaola has formulated, directed, controlled, had the authority to control, or participated in the acts and practices set forth in this Complaint. DePaola, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
- 16. Defendant **Cordell Bess**, a/k/a Blaine Thompson, also d/b/a JJB Marketing ("Bess"), is an Arizona resident. He is the general manager of MNF and Rose Marketing. During all or part of the times material to this Complaint, acting alone or in concert with others, Bess has formulated, directed, controlled, had the authority to control, or participated in the acts and practices set forth in this Complaint. Bess, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
- 17. Defendant Jennifer Beckman ("Beckman") is an Arizona resident. She is or was an employee of Rose Marketing who has made deceptive telemarketing calls to consumers. Beckman is also the sole member and manager of Marketing Expert Solutions and, as part of the business opportunity schemes at issue in this Complaint, has accepted checks from consumers made payable to that business. During all or part of the times material to this Complaint, acting alone or in concert with others, Beckman has participated in the deceptive acts and practices set forth in this Complaint. Beckman, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.

- 18. Defendant William D. Claspell, a/k/a Bill Claspell ("Claspell"), is an Arizona resident. He is or was an employee of Rose Marketing who has made deceptive telemarketing calls to consumers. During all or part of the times material to this Complaint, acting alone or in concert with others, Claspell has participated in the deceptive acts and practices set forth in this Complaint. Claspell, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
- 19. Defendant **Richard Frost**, a/k/a Richard Strickland ("R. Frost"), is an Arizona resident. He is or was an employee of Rose Marketing who has made deceptive telemarketing calls to consumers. During all or part of the times material to this Complaint, acting alone or in concert with others, R. Frost has participated in the deceptive acts and practices set forth in this Complaint. R. Frost, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
- 20. Defendant **Dino Mitchell**, a/k/a Dino Jones ("Mitchell"), is an Arizona resident. He is or was an employee of Rose Marketing who has made deceptive telemarketing calls to consumers. During all or part of the times material to this Complaint, acting alone or in concert with others, Mitchell has participated in the deceptive acts and practices set forth in this Complaint. Mitchell, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
- 21. Defendant Clinton Rackley, a/k/a Clinton Fosse ("Rackley"), is an Arizona resident. He is or was an employee of Rose Marketing who has made deceptive telemarketing calls to consumers. During all or part of the times material to this Complaint, acting alone or in concert with others, Rackley has participated in the deceptive acts and practices set forth in this Complaint. Rackley, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.

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### "Initial Payment Defendants" - Corporate

- 22. Defendant **US Doc Assist, LLC** ("US Doc Assist"), a/k/a First Business, LLC, is an Arizona limited liability company incorporated on December 29, 2011, with its principal place of business at 3507 N. Central Ave., Suite 502, Phoenix, Arizona, as listed with the Arizona Corporation Commission. US Doc Assist transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, US Doc Assist has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.
- 23. Defendant **Legal Doxs, LLC** ("Legal Doxs"), a/k/a First Business, LLC, is an Arizona limited liability company incorporated on May 1, 2012, with its principal place of business at "c/o US Doc Assist LLC, 3507 N. Central Ave., Suite 403, Phoenix, Arizona," per the records of the Arizona Corporation Commission. Legal Doxs transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, Legal Doxs has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.

## "Initial Payment Defendants" - Individual

- 24. Defendant Lance Himes, a/k/a Lance R. Himes, a/k/a Raymond L. Himes, a/k/a Lance Haist ("Himes"), is an Arizona resident. He is the beneficial owner and *de facto* manager of Legal Doxs and US Doc Assist. At all times material to this Complaint, acting alone or in concert with others, Himes has formulated, directed, controlled, had the authority to control, or participated in the acts and practices set forth in this Complaint. Himes, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.
- 25. Defendant **Leary Darling** ("Darling") is an Arizona resident. He is a member of US Doc Assist and is a *de facto* officer of Legal Doxs. During all or part of the times material to this Complaint, acting alone or in concert with others, Darling has

formulated, directed, controlled, had the authority to control, or participated in the acts and practices set forth in this Complaint. Darling, in connection with the matters alleged herein, transacts or has transacted business in this district and throughout the United States.

#### "Factoring Defendant" - Corporate

Arizona limited liability company owned by Defendant Rose with its principal place of business listed as 4220 N. 19th Ave., Phoenix, Arizona. Affinity Technologies was incorporated on February 27, 2012. Affinity Technologies is one of many shell businesses that Defendants have used to process consumer credit-card payments for the business opportunities at issue in this Complaint. Affinity Technologies transacts or has transacted business in this district and throughout the United States. During all or part of the times material to this Complaint, acting alone or in concert with others, Affinity Technologies has advertised, marketed, distributed, or sold the business opportunities at issue in this Complaint to consumers throughout the United States.

## "Factoring Defendants" - Individual

27. Each of the individual Factoring Defendants identified in paragraphs 28 through 37 is an Arizona resident and a current or former employee of Rose Marketing. Each is the principal of a shell business that is neither an Arizona limited liability company nor a corporation, but is merely a fictitious name. Each opened a merchant account at Merrick Bank, headquartered in South Jordan, Utah, in the name of the shell business and used that merchant account to process consumer credit-card payments for the business opportunities at issue in this Complaint. During all or part of the times material to this Complaint, acting alone or in concert with others, each participated in the acts and practices set forth in this Complaint. In connection with the matters alleged herein, each transacts or has transacted business in this district and throughout the United States.

have a common business purpose, routinely shared profits from the scheme, and in many

instances, shared common ownership, managers, employees, and office locations.

Because these corporate Defendants have operated as a common enterprise, each of them is jointly and severally liable for the acts and practices alleged below. Individual Defendants Rose, DePaola, Bess, Himes, and Darling have formulated, directed, controlled, had the authority to control, or participated in the acts and practices of the corporate Defendants that constitute the common enterprise.

#### COMMERCE

39. At all times material to this Complaint, Defendants have maintained a substantial course of trade in the offering for sale and sale of business opportunities, in or affecting commerce, as "commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

#### **DEFENDANTS' BUSINESS PRACTICES**

- 40. Since at least 2011, and continuing thereafter, Defendants have marketed and sold home-based business opportunities to consumers throughout the United States and Canada. Consumers are told they will act as Defendants' "agents" and will refer to Defendants small businesses in their area that may be interested in Defendants' alleged services, primarily providing cash advances to small businesses. Defendants represent that consumers will receive commission-based income and residual income from the business opportunity.
- 41. As discussed below, Defendants failed to give consumers the disclosures required by the FTC's Business Opportunity Rule.
- 42. As discussed below, Defendants' telemarketers call many consumers whose numbers are listed on the Do Not Call Registry, and persist in calling repeatedly even when consumers explain that they are not interested in the business opportunity. The telemarketers are also frequently rude and use threatening or obscene language when consumers tell them to stop calling.
- 43. Defendants have operated their business opportunity scam under a variety of names, nimbly changing company names, products, office locations, and even

alliances with their confederates, in an effort to avoid detection while they have tricked consumers into paying money for bogus products or services. A recent version of the scam, in which Defendants used the name "Money Now Funding," is described below. In later versions of the scam, Defendants have used the name Cash4Businesses.

#### The Money Now Funding Scheme

- 44. The Money Now Funding scam has been executed in three related parts, by three different but related groups within the common enterprise. (a) The initial pitch, inviting consumers to begin a new business, is handled by the Telemarketing Defendants. (b) A subsequent call to obtain the consumer's authorization for a credit-card payment is handled by the Initial Payment Defendants. (c) After Telemarketing Defendants make further telemarketing calls to consumers to convince them to pay for purportedly necessary services, the consumers' credit card payments are processed through merchant accounts set up by Factoring Defendants.
- 45. Defendants typically contact consumers initially through telemarketing sales calls made at a call center operated by Rose Marketing and DePaola Marketing.
- 46. During the initial sales calls, the telemarketers generally explain that they work for MNF, a group of lenders that make loans to small or medium-sized businesses. They claim that they are seeking independent contractors or "agents," such as the consumer, who will identify businesses that are interested in applying for a loan or cash advance. They say the consumer will earn money by referring those businesses and submitting their names and email addresses to MNF.
- 47. On the phone, the telemarketers represent that many small businesses are in need of cash to develop their business, and that MNF is a leader in the merchant cash advance industry. The telemarketers assure consumers that Defendants will provide all the help and training necessary for the consumer to find referrals and to ensure that the consumer's business makes money. The telemarketers also tell consumers that the consumers will not need to do any selling because Defendants' expert salesmen will

contact each business that consumers refer and handle everything necessary to close the sale of MNF's services to the business.

- 48. In numerous instances, the telemarketers claim that consumers who sign up as agents will earn money in three ways. First, they represent that consumers will receive \$25 each time they refer a business that fills out a qualified application. Second, each time a consumer refers a business that takes out a loan or cash advance, the consumer will receive 4% of the amount of the cash advance. Third, consumers will receive a \$100 sign-up bonus just for becoming an agent.
- 49. The telemarketers have represented that the "average" cash advance provided to their customers is \$20,000, which would generate \$800 for the consumer who referred that customer. The telemarketers frequently represent that the consumer will earn income in the range of \$1,500 to \$3,000 per month from this business opportunity.
- 50. The telemarketers have also made general representations, either expressly or by implication, about the earnings potential of the business opportunity in their telephone calls to consumers. In numerous instances, the telemarketers have made the following misrepresentations:
  - Consumers will begin to earn income within weeks;
  - Consumers will earn thousands of dollars in income per month;
  - Consumers will earn back the cost of their initial investment within weeks.
- 51. Defendants also make earnings claims on their website, moneynowfunding.com. On the website, Defendants invite consumers to become a MNF agent and "Earn Thousands Monthly." The website has an income calculator in which consumers enter the number of businesses they want to refer each month and calculate their potential monthly income based on an average cash advance of \$20,000. If a consumer wants to refer 10 businesses, his potential monthly income is \$8,000. The website also promises a \$100 sign-up bonus.
- 52. In numerous instances, the telemarketers also tell consumers that each agent is assigned to an exclusive geographic area; the telemarketer claims that there happens to

 be an opening currently in the consumer's area, but the consumer must act quickly or the opportunity may be given to someone else.

- 53. Contrary to the representations Defendants make to consumers, the typical consumer does not earn any income whatsoever from this business opportunity despite investing hundreds, thousands, or tens of thousands of dollars.
- 54. If the consumer is interested in the business opportunity, the telemarketer offers to sell the consumer a complete business package ranging in price from \$299 to \$499. Each package consists of: (1) the creation of a limited liability company for the consumer's new business; (2) creation of the consumer's own website at which small business owners can learn about the lending program and submit an online application for a loan; and (3) training and coaching assistance to ensure that the consumer's new business is successful.
- 55. Although the telemarketers state or imply that the more expensive packages provide more services than the less expensive packages, in reality there is no significant difference between the packages. The only difference is how much the salesperson can talk the consumer into paying.
- 56. When the consumer agrees to sign up, the telemarketer takes the consumer's contact and payment information and tells the consumer to expect a subsequent phone call to get the consumer's new business started.
- 57. Next, an employee of either Legal Doxs or US Doc Assist telephones the consumer and sends an email in order to collect payment from the consumer. In numerous instances, the email contains a form that is already filled out with the consumer's personal and payment information, reflecting the price of the "package" that the consumer agreed to purchase. Typically the invoice is from, and payment is made to, either Legal Doxs or US Doc Assist. The caller walks the consumer through the payment process over the phone.
- 58. Consumers generally pay this initial charge by credit card and the charge appears on their statements in the name of either "US Doc Assist" or "Legal Doxs."

- Initial Payment Defendants, who receive the full amount of the consumers' initial payments, later kick back an agreed-upon portion of those payments to Rose.
- 59. Both Telemarketing Defendants and Initial Payment Defendants tell consumers that they must create a limited liability company ("LLC") in order to participate in the business opportunity, even if consumers already have a corporation or LLC. Consumers are led to believe that their required payment of up to \$499 is the total cost of purchasing the business opportunity, and that they will not need anything more than the LLC, website, and coaching that Defendants provide in order to be successful.
- 60. The next stage in the scheme is the sale of "leads," or in some instances advertising, to the consumer. Typically within several days of the telemarketer's initial call to a consumer and receipt of the consumer's initial payment, the consumer again receives a call from a MNF telemarketer, known in the telemarketing industry as a "reloader." The reloaders tell consumers that it will be very difficult for them to operate their new business successfully unless they pay for business "leads" or other services.
- 61. The reloaders represent that the leads are lists of businesses that are seeking cash advances. In numerous instances, reloaders represent that the leads have been obtained from well-known banks and lenders, such as American Express or Wells Fargo, and consist of businesses that recently applied to these financial institutions for loans but did not meet the lenders' stringent standards. These alleged leads are described as "high quality" or "pre-approved."
- 62. The cost of these "leads" or advertising packages varies from a few thousand dollars to tens of thousands of dollars, depending on how much credit the consumer has available on his or her credit cards.
- 63. The reloaders represent that consumers who purchase these leads or advertising are likely to earn substantial income. The reloaders further represent that consumers will quickly recoup the money they spend on purchasing the leads or advertising within months.

- 64. For consumers who purchase leads, reloaders represent that MNF will contact and market its services to each of the leads consumers purchase, and thereby generate new customers or accounts for the consumer's business. The reloaders represent that Defendants' salespeople are experts and highly skilled and will have no trouble converting many of these leads into successful applications for Defendants' cash advances. Defendants misrepresent that they will convert a certain number or percentage of sales leads into customers or accounts.
- 65. Consumers are led to believe that each lead will include, at a minimum, the name of the business seeking a cash advance and the name, title, address, and telephone number of that business's owner or manager.
- 66. Instead, many of the "leads" have no apparent connection to any business and are nothing but random names and email addresses. For example, one "lead" purchased by a consumer consisted solely of the name "Not Listed Steve Huskey" with an email address of "dmcx007@gmail.com." Rather than being business contact information that could be converted into a sale, as promised, the "leads" appear to be lists that senders of spam might use. Some leads are duplicates, or duplicates of leads sold to other consumers.
- 67. Consumers typically pay \$1.00 for each lead, although some have paid \$5.00, \$9.33, or \$10.00 per lead. The unit pricing and the alleged number of leads sold appear to be arbitrary, as consumers may receive no leads at all, or a different number of so-called leads than what the consumer agreed to purchase. The total charge to the consumer is often greater than \$10,000, and some consumers have ended up paying tens of thousands of dollars for leads.
- 68. In order to buy the leads, consumers are required to sign credit card authorization forms that falsely state that the consumer has already received the leads and is satisfied with them.
- 69. These forms also indicate that the consumer is buying the leads or advertising packages not from Money Now Funding or Cash4Businesses, but from any

one of the shell businesses used by the Factoring Defendants or some other shell business.

- 70. To minimize the risk that banks or regulators will detect their scheme or be able to put them out of business by shutting down a single merchant account, Defendants use a variety of merchant accounts in the names of the Factoring Defendants' shell businesses to accept and process consumer credit card payments for leads or other services. Without access to merchant accounts, Defendants would not be able to accept credit card payments from consumers and therefore, in most cases, would not be able to obtain consumers' money. Thus, the merchant accounts and their owners, the Factoring Defendants, are an integral part of the overall scheme.
- 71. In numerous instances, Defendants employ stall tactics to delay consumers from disputing the charges to their credit card accounts after consumers fail to make any money and fail to receive even the promised \$100 sign-up bonus. These stall tactics include, but are not limited to: stringing out various so-called training sessions; making repeated excuses; refusing to return telephone calls; attempting to sell the consumer additional purported business aids; and even offering to help the consumer recover the lost money from MNF or the consumer's credit card company.
- 72. Consumers who purchase Defendants' business opportunity do not make money by referring businesses for loans to Defendants.
  - 73. Defendants do not engage in the business of making loans to businesses.
- 74. Working together as a common enterprise, Defendants have victimized thousands of consumers and caused an estimated loss to consumers of over \$6,000,000.
- 75. When consumer complaints mount, Defendants generally move to a new location and start the scam over, operating under new business names.
- 76. In or about December 2012, Money Now Funding changed its name to Cash4Businesses and offered consumers the opportunity to earn commissions by becoming a Cash4Businesses agent and referring small businesses in need of cash advances. Consumers made an initial payment of several hundred dollars for a website

and an LLC. Consumers later paid thousands of dollars for packages that purportedly included a variety of services such as training, reputation management, a search engine optimization campaign, and a variety of advertising services. Just as with MNF, consumers lost their investment, did not receive the promised services, and did not make the income they were told to expect.

77. In or about December 2012, Legal Dox and US Doc Assist began operating under the name First Business, LLC, offering consumers the same services of creating websites and registering LLCs for supposed "business opportunities."

#### The Disclosure and Earnings Claim Statements

- 78. Defendants have failed to provide a written disclosure document to consumers prior to the consumers' purchase of Defendants' business opportunity, as required by the Business Opportunity Rule. Defendants have failed to disclose in writing their name, business address, and telephone number; the name of the salesperson offering the opportunity; whether Defendants, any affiliate or prior business of any Defendant, or any of their key personnel have been the subject of any civil or criminal action for misrepresentation, fraud, securities law violations, or unfair or deceptive practices; material terms and conditions of any refund or cancellation policy; and the contact information for at least ten people who have purchased the business opportunity from Defendants. Defendants have failed to provide this information to consumers at any time and in any format, including as a single written document in the form and using the language required by the Business Opportunity Rule.
- 79. Although Defendants and their representatives have made claims to consumers about their likely earnings, they have failed to provide consumers with an Earnings Claim Statement as required by the Business Opportunity Rule.
- 80. Defendants have engaged in the foregoing business practices since at least 2011.

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## Defendants' Abusive Telemarketing Practices

- 81. Defendants also have caused hundreds of consumers to receive deceptive and abusive telemarketing solicitations in blatant violation of the TSR, including the National Do Not Call Registry, and the FTC Act.
- 82. Since at least March 2012, telemarketers claiming to represent MNF have initiated outbound telephone calls to telephone numbers on the National Do Not Call Registry. When consumers have advised Defendants that they do not wish to be called and requested that Defendants stop calling them, Defendants have deliberately persisted in telephoning consumers, sometimes multiple times per day. Defendants have also responded with rude, obscene, and threatening statements to consumers who ask not to be called.
- 83. In numerous instances, in connection with telemarketing, Defendants, acting directly or through one or more intermediaries, have called telephone numbers in various area codes without first paying the annual fee for access to the telephone numbers within area codes that are included in the National Do Not Call Registry.

## VIOLATIONS OF THE FTC ACT

- 84. Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), prohibits "unfair or deceptive acts or practices in or affecting commerce."
- 85. Misrepresentations or deceptive omissions of material fact constitute deceptive acts or practices prohibited by Section 5(a) of the FTC Act.

#### Count I

- 86. In numerous instances in connection with the advertising, marketing, promotion, offering for sale, or sale of Defendants' business opportunity and related services, Defendants have represented, directly or indirectly, expressly or by implication, that purchasers of Defendants' business opportunity will earn substantial income.
- 87. In truth and in fact, in numerous instances in which Defendants have made the representation set forth in Paragraph 86 of this Complaint, purchasers of Defendants' business opportunity and related services do not earn substantial income.

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88. Therefore, Defendants' representation as set forth in Paragraph 86 of this Complaint is false or misleading and constitutes a deceptive act or practice in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

#### Count II

- 89. In numerous instances in connection with the advertising, marketing, promotion, offering for sale, or sale of Defendants' business opportunity and related services, Defendants have represented, directly or indirectly, expressly or by implication, that:
  - Purchasers of Defendants' business opportunity will receive lists containing names and contact information for businesses that are interested in the services provided by Defendants;
  - Defendants' salespeople will contact each business that the consumer refers;
  - c. Defendants will successfully sell their services to a certain percentage of the businesses listed in the leads consumers have purchased or otherwise referred to Defendants.
- 90. In truth and in fact, in numerous instances in which Defendants have made the representations set forth in Paragraph 89 of this Complaint:
  - a. Purchasers of Defendants' business opportunity and related services have not received lists of businesses who are likely to use the services allegedly provided by the Defendants;
  - Defendants' salespeople have not contacted each business that the consumer refers;
  - Defendants have not sold their services to the businesses listed in the leads consumers have purchased or otherwise referred to Defendants.

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91. Therefore, Defendants' representations as set forth in Paragraph 89 of this Complaint are false or misleading and constitute deceptive acts or practices in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

#### **VIOLATIONS OF THE BUSINESS OPPORTUNITY RULE**

- Defendants are "sellers" who have sold or offered to sell a "business 92. opportunity" as defined by the Business Opportunity Rule, 16 C.F.R. § 437.1(c) and (q). Under the Business Opportunity Rule, a "seller" is a person who offers for sale or sells a business opportunity. 16 C.F.R. § 437.1(q). Under the Rule, a "business opportunity" means a "commercial arrangement" in which a "seller solicits a prospective purchaser to enter into a new business;" the "prospective purchaser makes a required payment;" and the "seller, expressly or by implication, orally or in writing, represents that the seller or one or more designated persons will . . . (ii) Provide outlets, accounts, or customers, including but not limited to Internet outlets, accounts, or customers, for the purchaser's goods or services." 16 C.F.R. § 437.1(c). Under the Rule, providing "outlets, accounts, or customers" includes "furnishing the prospective purchaser with existing or potential . . . outlets, accounts, or customers; requiring, recommending, or suggesting one or more locators or lead generating companies; providing a list of locators or lead generating companies; collecting a fee on behalf of one or more locators or lead generating companies; . . . or otherwise assisting the prospective purchaser in obtaining his or her own . . . outlets, accounts, or customers." 16 C.F.R. § 437.1(m).
- 93. Among other things, the Business Opportunity Rule requires sellers to provide prospective purchasers with a disclosure document in the form and using the language set forth in the Business Opportunity Rule and its Appendix A, and any required attachments. In the disclosure document, the seller must disclose to prospective purchasers five categories of information, including basic identifying information about the seller, any earnings claims the seller makes, the seller's litigation history, any cancellation and refund policy the seller offers, and contact information of prior purchasers. 16 C.F.R. § 437.3(a)(1)-(5). Furthermore, this information must be disclosed

payment. 16 C.F.R. § 437.2. The pre-sale disclosure of this information enables a prospective purchaser to contact prior purchasers and take other steps to assess the potential risks involved in the purchase of the business opportunity.

94. Defendants have made earnings claims in connection with the sale of their

at least seven (7) days before the prospective purchaser signs a contract or makes a

- 94. Defendants have made earnings claims in connection with the sale of their business opportunity, as defined by the Business Opportunity Rule, 16 C.F.R. § 437.1(f). Under the Business Opportunity Rule, an "earnings claim" means "any oral, written, or visual representation to a prospective purchaser that conveys, expressly or by implication, a specific level or range of actual or potential sales, or gross or net income or profits." 16 C.F.R. § 437.1(f).
- 95. The Business Opportunity Rule prohibits sellers from making earnings claims unless the seller: (1) has a reasonable basis for the claim at the time it is made; (2) has in its possession written materials to substantiate the claim at the time it is made; (3) furnishes an Earnings Claim Statement to prospective purchasers in conjunction with the disclosure document, containing, among other things, information regarding the time frame captured by the earnings claim, the characteristics of the purchasers, and the number and percentage of all persons who purchased the business opportunity within the time frame who achieved at least the stated level of earnings; and (4) makes written substantiation of the earnings claim available to any prospective purchaser who requests it. 16 C.F.R. § 437.4(a).
- 96. Pursuant to Section 18(d)(3) of the FTC Act, 15 U.S.C. § 57a(d)(3), a violation of the Business Opportunity Rule constitutes an unfair or deceptive act or practice in or affecting commerce, in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

#### Count III

97. In numerous instances, in connection with the offer for sale, sale, or promotion of a business opportunity, Defendants have failed to furnish prospective

purchasers with a disclosure document and any required attachments, within the time period prescribed by the Business Opportunity Rule.

98. Defendants' acts and practices, as described in the preceding paragraph, violate the Business Opportunity Rule, 16 C.F.R. §§ 437.2 and 437.3(a), and Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

#### Count IV

- 99. In numerous instances, Defendants have made earnings claims to prospective purchasers in connection with the offering for sale, sale, or promotion of a business opportunity while, among other things, (1) lacking a reasonable basis for the earnings claim at the time it was made; (2) lacking written substantiation for the earnings claim at the time it was made; or (3) failing to provide an Earnings Claim Statement to the prospective purchaser, as required by the Business Opportunity Rule.
- 100. Defendants' acts and practices, as described in the preceding paragraph, violate the Business Opportunity Rule, 16 C.F.R. § 437.4(a) and Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

#### VIOLATIONS OF THE TSR

- 101. Congress directed the FTC to prescribe rules prohibiting abusive and deceptive telemarketing acts or practices pursuant to the Telemarketing Act, 15 U.S.C. §§ 6101-6108. The FTC adopted the original Telemarketing Sales Rule in 1995, extensively amended it in 2003, and amended certain provisions thereafter. 16 C.F.R. Part 310.
- 102. Pursuant to Section 3(c) of the Telemarketing Act, 15 U.S.C. § 6102(c), and Section 18(d)(3) of the FTC Act, 15 U.S.C. § 57a(d)(3), a violation of the TSR constitutes an unfair or deceptive practice in or affecting commerce, in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).
- 103. Defendants are "telemarketer[s]" engaged in "telemarketing" as those terms are defined in the TSR, 16 C.F.R. §§ 310.2(cc) and (dd).

- 104. Among other things, the TSR, as amended in 2003, established a "do-not-call" registry, maintained by the Commission (the "National Do Not Call Registry," or "Registry"), of consumers who do not wish to receive certain types of telemarketing calls. Consumers can register their telephone numbers on the Registry without charge either through a toll-free telephone number or over the Internet at www.donotcall.gov.
- 105. Since October 17, 2003, sellers and telemarketers have been prohibited from calling numbers on the Registry. 16 C.F.R. § 310.4(b)(1)(iii)(B).
- 106. The TSR also prohibits sellers and telemarketers from initiating an outbound telephone call to any person when that person previously has stated that he or she does not wish to receive an outbound telephone call made by or on behalf of the seller whose goods or services are being offered. 16 C.F.R. § 310.4(b)(1)(iii)(A).
- 107. The TSR also prohibits sellers and telemarketers from engaging in threats, intimidation, or the use of profane or obscene language. 16 C.F.R. § 310.4(a)(1).
- 108. The TSR also prohibits sellers and telemarketers from causing a telephone to ring, or engaging a person in conversation, repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number. 16 C.F.R. § 310.4(b)(1)(i).
- 109. Since October 17, 2003, sellers and telemarketers have been generally prohibited from calling any telephone number within a given area code unless the seller first has paid the annual fee for access to the telephone numbers within that area code that are included in the National Do Not Call Registry. 16 C.F.R.§ 310.8(a) and (b).
- 110. The TSR exempts cases falling within the Business Opportunity Rule, 16 C.F.R. § 437, from most provisions of the TSR, but this exemption does not apply to the requirements of §§ 310.4(a)(1) and (b). 16 C.F.R. § 310.6(b)(2).

#### Count V

111. In numerous instances, in connection with telemarketing, Defendants have engaged in initiating an outbound telephone call to a person's telephone number on the National Do Not Call Registry, in violation of the TSR, 16 C.F.R. § 310.4(b)(1)(iii)(B).

#### Count VI

112. In numerous instances, in connection with telemarketing, Defendants have engaged in initiating an outbound telephone call to a person who previously has stated that he or she does not wish to receive an outbound telephone call made by or on behalf of the seller whose goods or services are being offered, in violation of the TSR, 16 C.F.R. § 310.4(b)(1)(iii)(A).

#### Count VII

113. In numerous instances, in connection with telemarketing, Defendants have caused the telephone to ring or engaged persons in telephone conversation repeatedly or continuously, with intent to annoy, abuse, or harass the person at the called number, in violation of the TSR, 16 C.F.R. § 310.4(b)(1)(i).

#### Count VIII

114. In numerous instances, in connection with telemarketing, Defendants have engaged in threats, intimidation, or the use of profane or obscene language, in violation of the TSR, 16 C.F.R. § 310.4(a)(1).

#### Count IX

115. In numerous instances, in connection with telemarketing, Defendants have initiated, or caused a telemarketer to initiate, outbound telephone calls to a telephone number within a given area code on behalf of a seller who has not, either directly or through another person, paid the required annual fee for access to the telephone numbers within that area code that are included in the National Do Not Call Registry, in violation of the TSR, 16 C.F.R. § 310.8.

#### **CONSUMER INJURY**

116. Consumers have suffered and will continue to suffer substantial monetary loss as a result of Defendants' violations of Section 5(a) of the FTC Act and the Business Opportunity Rule. In addition, Defendants have been unjustly enriched as a result of their unlawful acts and practices. Absent injunctive relief by this Court, Defendants are likely to continue to injure consumers, reap unjust enrichment, and harm the public interest.

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#### THIS COURT'S POWER TO GRANT RELIEF

- 117. Section 13(b) of the FTC Act, 15 U.S.C. § 53(b), empowers this Court to grant injunctive and such other relief as the Court may deem appropriate to halt and redress violations of any provision of law enforced by the FTC. The Court, in the exercise of its equitable jurisdiction, may award ancillary relief, including rescission or reformation of contracts, restitution, the refund of monies paid, and the disgorgement of ill-gotten monies, to prevent and remedy any violation of any provision of law enforced by the FTC.
- 118. Section 19 of the FTC Act, 15 U.S.C. § 57b, authorizes this Court to grant such relief as the Court finds necessary to redress injury to consumers resulting from Defendants' violations of the Business Opportunity Rule, including the rescission or reformation of contracts and the refund of money.

#### PRAYER FOR RELIEF

Wherefore, Plaintiff FTC, pursuant to Sections 13(b) and 19 of the FTC Act, 15 U.S.C. §§ 53(b) and 57b, and the Business Opportunity Rule, the Telemarketing Sales Rule, and the Court's own equitable powers, requests that the Court:

- A. Award Plaintiff such preliminary injunctive and ancillary relief as may be necessary to avert the likelihood of consumer injury during the pendency of this action and to preserve the possibility of effective final relief, including but not limited to, temporary and preliminary injunctions, an order freezing assets, immediate access, and the appointment of a receiver;
- B. Enter a permanent injunction to prevent future violations of the Business Opportunity Rule, the TSR, and the FTC Act by Defendants;
- C. Award such relief as the Court finds necessary to redress injury to consumers resulting from Defendants' violations of the Business Opportunity Rule, the TSR, and the FTC Act, including but not limited to, rescission or reformation of contracts, restitution, the refund of monies paid, and the disgorgement of ill-gotten monies; and

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1	D. Award Plaintiff the costs of bringing this action, as well as such other and		
2	additional relief as the Court may determine to be just and proper.		
3	2.	Respectfully submitted,	
4		Jonathan E. Nuechterlein General Counsel	
5		A A A	
6	Dated: 9/5/2013	Muda Newlow	
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