

Robocalls Challenge Twitter Chat

On October 25, 2012, FTC staff hosted a Twitter Chat to answer questions about the agency's first public challenge: [FTC Robocall Challenge](#). The Division of Marketing Practices' Kati Daffan participated with OPA in the Twitter Chat. Hashtag for the event was #FTCrobo.

The following is a list of the tweets from the @FTC Twitter account during the chat. These tweets remain available on the FTC's public account at www.twitter.com/FTC without handles redacted.

Our #FTCrobo Twitter chat will start in 15 mins! If you have questions about the FTC Robocall Challenge, ask us! <http://robocall.challenge.gov>

Hi all, Kati Daffan here. I am an FTC staff attorney helping manage the FTC's first public challenge. Send us your questions! #FTCrobo

Q1: MT [REDACTED] Slide presentations from last weeks Robocall Summit? Will full recording of the webcast be made available? #FTCrobo

A1: You can find all slide presentations here: <http://go.usa.gov/Yp3W> Webcast archive is here under FTC Events: <http://go.usa.gov/Yp3d> #FTCrobo

Q2: RT [REDACTED] How can a solution that blocks calls distinguish between illegal and political? #FTCrobo

A2: That's one reason this is a challenge! This is a tough, technical issue we hope someone can solve. #FTCrobo

If you want to know how FTC Twitter chats work, please see: <http://go.usa.gov/Yp3F> #FTCrobo

Q3: RT [REDACTED] Do you have any tips for people who currently receive robocalls? #FTCrobo

A3: Hang up. Don't engage. Consider call blocking from provider. Report calls to <http://donotcall.gov>. More: <http://www.ftc.gov/robocalls>. #FTCrobo

Q4: RT [REDACTED] How are you defining robocall? Seems that tag is generally accepted for all automated voice contact programs #FTCrobo

A4: Robocall common term for calls that deliver prerecorded messages. See Telemarketing Sales Rule: <http://go.usa.gov/YpcA> #FTCrobo

Has everyone read the FTC Robocall Challenge criteria? <http://go.usa.gov/YpxY> #FTCrobo cc @ChallengeGov

Q5: RT [REDACTED] Hi Kati, is it possible for a Swedish startup to participate on this challenge? #FTCrobo

A5: Under America COMPETES Act (15 U.S.C. 3719) & Challenge Rules, orgs must be incorporated in, & have primary place of biz, in US. #FTCrobo

Q6: RT [REDACTED] Love the Challenge. If this is deemed a success what would you like to see the next Challenge cover? #FTCrobo

A6: 1st things 1st, but possibilities are endless! See all unique govt contests from @challengegov: <http://challenge.gov> #FTCrobo

Q7: MT [REDACTED] "Robocalls deliver prerecorded msgs". If also accepts dtmf/speech input, or connect to call ctr, still robocall? #FTCrobo

A7: Yes. TSR covers telemarketing calls that deliver a prerecorded message. #FTCrobo

If you missed it, there's an active discussion forum on the FTC Robocall Challenge website: <http://go.usa.gov/YpaH> #FTCrobo

Q8: RT [REDACTED] What about Reverse 911 Systems? are they Robocalls? #FTCrobo

A8: Yes, but they are not illegal robocalls under TSR, which only covers telemarketing calls. #FTCrobo

Winding down on #FTCrobo Challenge Twitter Chat, but will be available to chat more on our Facebook page at 2pm ET: <http://www.facebook.com/federaltradedecommission...>

Q9: RT [REDACTED] how do I stop not illegal calls? Is there a do not call list for those automated (robocalls) calls? #FTCrobo

A9: The National Do Not Call Registry, which FTC maintains, only covers telemarketing calls. <http://www.donotcall.gov> #FTCrobo

Thanks all 4 participating in FTC Robocall Challenge Chat. If U have more questions, join us on Facebook now! <http://on.fb.me/bWO6bU> #FTCrobo