TRAVEL/TIMESHARE RESALE LAW ENFORCEMENT INITIATIVE ACTIONS

CIVIL ACTIONS

U.S. FEDERAL TRADE COMMISSION				
Name	Description	Status	Staff Contact	Press Contact
Resort Property Depot, Inc. and Narendra "Nick" Patel	Civil case alleging violations of the FTC Act and the TSR filed in Middle District of Florida on May 20, 2013.	TRO issued May 21, 2013	(404) 656-1359	Frank Dorman Office of Public Affairs (202) 326-2674
Resort Solutions Trust, Inc., Lincoln Renwick II, and Anthony Talavera	Civil case alleging violations of the FTC Act and the TSR filed in Middle District of Florida on May 20, 2013.	TRO issued May 20, 2013	(404) 656-1357	Frank Dorman Office of Public Affairs (202) 326-2674
FTC and State of Florida v. Vacation Communications Group LLC and Sheldon Lee Cohen, d.b.a. Universal Timeshares Sales Associates	Civil case alleging violations of the FTC Act and the TSR and FDUTPA filed in Middle District of Florida on May 20, 2013.		, , , , , , , , , , , , , , , , , , ,	Frank Dorman Office of Public Affairs (202) 326-2674
National Solutions, LLC d.b.a. Blue Scapes Timeshare International, Leandro Velazquez, Edgar Gonzalez, Samuel Velazquez, and Joel Velazquez		Stipulated Final Judgments and Permanent Injunctions, most recent filed on January 2, 2013.	(312) 960-5634	Frank Dorman Office of Public Affairs (202) 326-2674
Vacation Property Services Inc., Albert M. Wilson, David S. Taylor, and Frank M. Perry	Civil case alleging violations of the FTC Act and the TSR filed in the Middle District of Florida on March 2011. http://www.ftc.gov/opa/2011/03/vacationps.shtm	Summary Judgment as to Vacation Property; Stipulated Final Judgment, most recent on August 23, 2012.		FTC Office of Public Affairs (202) 326-2180
FTC and State of Florida, Office of Attorney General v. Information Management Forum Inc. and Edward Lee Windsor, d.b.a. Vacation Property Marketing	Civil case alleging violations of the FTC Act and the TSR filed in the Middle District of Florida on June 28, 2012. http://www.ftc.gov/opa/2012/07/infomanagement.shtm	entered July 9, 2012. Pending final resolution.	(404) 656-1355	Frank Dorman Office of Public Affairs (202) 326-2674
FTC v. Timeshare Mega Media, Marketing Group Inc., Timeshare Market Pro Inc., Tapia Consulting Inc., , Joseph Crapella aka Joseph John Philbin, Pasquale Pappalardo, Lisa Tumminia Pappalardo, Pasqualino Agovino, Louis Tobias Duany, and Patricia A. Walker	Civil case alleging violations of the FTC Act and the TSR filed in the Southern District of Florida on October 2012. http://www.ftc.gov/opa/2012/04/timeshare.shtm		(312) 960-5634	Frank Dorman Office of Public Affairs (202) 326-2674

Name	Description	Status	Staff Contact	Press Contact
FTC and State of Florida, Office of the Attorney General v. VGC	Civil case alleging violations of the FTC Act and the Florida Deceptive and Unfair	Amended Consent Judgments and	Valerie Verduce	Frank Dorman
Corporation of America also d.b.a. All Dream(s) Vacation, All	Practices Act filed in the Southern District of Florida May 16, 2011.	Consent Final Orders entered in	(404) 656-1355	Office of Public Affairs
Dream Travel, et al.,		March 2012.	Ambar Carvalho	(202) 326-2674
			(310) 824-4343	Allison Finn
	http://www.ftc.gov/opa/2012/02/vgc.shtm			Florida Office of the Attorney
ELECTRICAL WITH CONTRACTOR	C. I. II. T. I.C. CA PTCA (CLIT A D. C. CM 1 1		C 1 W 11	General (850) 414-3836
FTC v. Holiday Vacations Marketing Corp., Happy Life Carribbean [sic] Corp, Happy Life Corporation of America, Inc.,	Civil case alleging violations of the FTC Act filed in the District of Maryland on May 16, 2011.	Final Judgment and Order for Permanent Injunction, most recent	Sarah Waldrop (202) 326-3444	Frank Dorman Office of Public Affairs
Dario A. Jimenez Lopez a.k.a. Diego Jimenez a.k.a. Diego Lopez,	Way 10, 2011.	March 20, 2012.	Elise Kappler	(202) 326-2674
Victor M. Ramirez		Water 20, 2012.	(202) 326-2466	(202) 320-2014
VICTOR IVI. INIMINISE	http://www.ftc.gov/os/caselist/1123039/index.shtm		(202) 320 2400	
	STATE OF ALASKA - Office of the Attorney	y General		
Consumer Education	Consumer Alert regarding timeshare resale.			Davyn Williams
				907-269-5200
	STATE OF ARKANSAS - Office of the Attorn	ey General		
Consumer Education	"Consumer Alert: Take the Time to Research Timeshares"			
	http://ag.arkansas.gov/newsroom/index.php?do:newsDetail=1&news_id=665			
	STATE OF ARIZONA - Office of the Attorne	ey General		
State of Arizona, ex rel. Thomas C. Horne, Attorney General v.	Complaint alleging unlawful acts and practices relating to marketing of vacation	Consent Judgment	Taren Ellis Langford	
Southwest Travel Inc.	packages and misrepresenting that airline tickets are free.		(520) 628-6504	
Consumer Education	"Tips for home buying, timeshare scams and a consumers rights when facing foreclos	sure"		
	https://www.azag.gov/press-release/attorney-general-tom-horne-offers-resources-tips-	-home-buying-timeshare-		
	scams-and	none outing uneshare		
	STATE OF CALIFORNIA - Department of R	Real Estate		
Pacific Heights Property, Matthew Davis, Amy Erickson, Troy	Engaging in acts that violate the California Business and Professions Code, including	Final Order to Desist and Refrain	Tom Pool	Tom Pool
Erickson, Mary Ann Fisher, Troy Johnson, and Shannon	assuming to act as a real estate broker without a license relating to resale of timeshare		(916) 277-0772	(916) 277-0772
Summers	interests.			
Extreme Point LLC	Engaging in acts that violate the California Business and Professions Code, including	Final Order to Desist and Refrain	Tom Pool	Tom Pool
	assuming to act as a real estate broker without a license relating to resale of timeshare		(916) 277-0772	(916) 277-0772
	interests.			

Name	Description	Status	Staff Contact	Press Contact
Timeshare Goldline and George West	Engaging in acts that violate the California Business and Professions Code, including assuming to act as a real estate broker without a license relating to resale of timeshare interests.		Tom Pool (916) 277-0772	Tom Pool (916) 277-0772
Transfer Smart LLC	Engaging in acts that violate the California Business and Professions Code, including assuming to act as a real estate broker without a license relating to resale of timeshare interests.		Tom Pool (916) 277-0772	Tom Pool (916) 277-0772
Timesharerentorsell Com, LLC and Vacation Tree, Inc.	Engaging in acts that violate the California Business and Professions Code, including assuming to act as a real estate broker without a license relating to resale of timeshare interests.		Tom Pool (916) 277-0772	Tom Pool (916) 277-0772
Consumer Education	"Warning Regarding Latest Timeshare Resale Fraud Scheme Involving Wire Transfer http://www.dre.ca.gov/files/pdf/ca/2013/ConsumerAlert_LatestTimeshareFraud_Feb2			
Consumer Education	"Consumer Alert and Warning About Timeshare Resale Fraud" http://www.dre.ca.gov/files/pdf/ca/2012/ConsumerAlert_FraudWarningTimeshareResale	saleFraud.pdf		
Consumer Education	"Timeshare Resale Fraud on the Rise: Consumers Warned to Be Cautious When Sell http://www.dre.ca.gov/files/pdf/pr/2012/DRENewsRelease_Timeshare_031612.pdf	ling Their Timeshares,"		
	STATE OF COLORADO - Office of the Attorn	ney General		
Nonpublic Investigation	Colorado is pursuing a non-public investigation of travel clubs throughout the state.	On-going investigation.	Colorado, Consumer Protection Division, Office of the Attorney General	
	STATE OF CONNECTICUT - Department of Consumer Protection	and Office of Attorney Ger	neral	
Vacation Smart International	Referral to the Connecticut Office of the Attorney General ("OAG") for purposes of enforcing a subpoena under CGS § 42-110k. The OAG will be seeking a court order requiring compliance. http://www.ct.gov/dcp http://www.ct.gov/ag	On-going investigation.	DCP: Elisa Nahas (860) 713-6085 elisa.nahas@ct.gov Nicole Ayala (860) 713-6085 nicole.ayala@ct.gov OAG: Brendan Flynn (860) 808-5400 brendan.flynn@ct.gov Michele Lucan (860) 808-5400 michele.lucan@ct.gov	Claudette Carveth (860) 713-6022 claudette.carveth@ct.gov OAG: Susan Kinsman (860) 808-5324 Susan.Kinsman@ct.gov

Name	Description	Status	Staff Contact	Press Contact
Reservation Services International	Referral to the Connecticut Office of the Attorney General ("OAG") for purposes of enforcing a subpoena under CGS § 42-110k. The OAG will be seeking a court order requiring compliance. http://www.ct.gov/dcp http://www.ct.gov/ag	On-going investigation.	DCP: Elisa Nahas (860) 713-6085 elisa.nahas@ct.gov Nicole Ayala (860) 713-6085 nicole.ayala@ct.gov OAG: Brendan Flynn (860) 808-5400 brendan.flynn@ct.gov Michele Lucan (860) 808-5400 michele.lucan@ct.gov	Claudette Carveth (860) 713-6022 claudette.carveth@ct.gov OAG: Susan Kinsman (860) 808-5324 Susan.Kinsman@ct.gov
Donate Title, Inc. d.b.a. Resort Members Association	Referral to the Connecticut Office of the Attorney General ("OAG") for purposes of enforcing a subpoena under CGS § 42-110k. The OAG will be seeking a court order requiring compliance. http://www.ct.gov/dcp http://www.ct.gov/ag	On-going investigation.	DCP: Elisa Nahas (860) 713-6085 elisa.nahas@ct.gov Nicole Ayala (860) 713-6085 nicole.ayala@ct.gov OAG: Brendan Flynn (860) 808-5400 brendan.flynn@ct.gov Michele Lucan (860) 808-5400 michele.lucan@ct.gov	Claudette Carveth (860) 713-6022 claudette.carveth@ct.gov OAG: Susan Kinsman (860) 808-5324 Susan.Kinsman@ct.gov
	STATE OF FLORIDA			
FL Office of the Attorney General: Resort Solutions Trust, Inc., Lincoln Renwick II, and Anthony Talavera	Lawsuit filed in Pinellas County on May 23, 2013	Active	AAG, Follis, Inv. Thacker	Jennifer Meale (850) 245-0150
FTC and State of Florida v. Vacation Communications Group LLC and Sheldon Lee Cohen, d.b.a. Universal Timeshares Sales Associates	Filed in the Middle District of Florida in May 2013.	Active	AAG Kim, Inv. Randolph	Jennifer Meale (850) 245-0150
Premium Marketing Solutions, Inc. d/b/a Premium Timeshare Exchange and Premium Management Solutions	Action for injunctive relief and asset freeze filed in Seminole County.	Injunction and asset freeze granted on May 23, 2013.	AAG Jerrett Brock and Inv. Alan Brodskey	Jennifer Meale (850) 245-0150
BML Marketing Company, Inc. / Timeshare Solutions Realty, Inc. a/k/a Timeshare Solution	Lawsuit filed in Volusia County.	Active	AAG, Schosberg Feuer/Kiziah/Brock and Inv. Douglas/Konopka/Norwood/ Michael Wenger	Jennifer Meale (850) 245-0150

Name	Description	Status	Staff Contact	Press Contact
International Timeshare Exchange LLC/International Timeshare Network	Action seeking Injunction and asset freeze filed in Seminole County. http://www.myfloridalegal.com/newsrel.nsf/newsreleases/72733474378CF0A185 257B26006678EE	Active	AAG, Schosberg Feuer/Kiziah/Valin and Inv. Douglas/Konopka/Brodsky	Jennifer Meale (850) 245-0150
Travel Buy Owner Inc./My Vacation Station, Inc./Resorts Research, Inc.	Action seeking injunction filed in Orange County. http://www.myfloridalegal.com/newsrel.nsf/newsreleases/72733474378CF0A1852 57B26006678EE	Active	AAG, Schosberg Feuer/Kiziah/Brock and Inv. Douglas/Konopka/Brodsky	Jennifer Meale (850) 245-0150
A1 Marketing Unlimited	Lawsuit filed in Volusia County http://www.myfloridalegal.com/newsrel.nsf/newsreleases/72733474378CF0A1852 57B26006678EE	Active	AAG, Kim and Inv. Brodsky	Jennifer Meale (850) 245-0150
Access Travel Network	Lawsuit filed in Orange County. http://www.myfloridalegal.com/newsrel.nsf/newsreleases/72733474378CF0A1852	Active	AAG, Brock and Inv. Brodsky	Jennifer Meale (850) 245-0150
FTC and State of Florida, Office of the Attorney General v. Information Management Forum Inc. and Edward Lee Windsor, d.b.a. Vacation Property Marketing	Filed in the Middle District of Florida in July 2012.	Injunction and asset freeze granted on July 20, 2012.	AAG Starr/Kim and Inv. Randolph	Jennifer Meale (850) 245-0150
FTC and State of Florida, Office of the Attorney General v. VGC Corporation of America also d.b.a. All Dream(s) Vacation, All Dream Travel, <i>et al</i> .,	Civil case alleging violations of the FTC Act and the Florida Deceptive and Unfair Practices Act filed in the Southern District of Florida (May 2011). http://www.ftc.gov/opa/2012/02/vgc.shtm	Amended Consent Judgments and Consent Final Orders entered in March 2012.	AAG, Allison Finn (850) 414-3836	Jennifer Meale (850) 245-0150
FL Department of Agriculture and Consumer Services:				
Perfecto Marketing, LLC, Pedro Alcala and Andrea Ketchum	An Immediate Final Order to Cease & Desist was issued against the business for unlicensed telemarketing. An administrative action seeking a \$19,000.00 fine. Arrests for unlicensed telemarketing and hiring/employing unlicensed salespeople.	Administrative and Criminal Cases pending final resolution.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Premium Marketing Solutions, Inc. d/b/a Premium Timeshare Exchange	Licensed business was, among other things, found in violation of employing unlicensed salespeople, and using scripts not submitted to the Department.	Settled and fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Tru Marketing Enterprises, Inc.	Licensed business was, among other things, found in violation of employing unlicensed salespeople, and using scripts not submitted to the Department.	Fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
A&T Investment Consulting, Inc., Travis Ganesh, Andrew Singh, and Kyle Minoo	Final Order to Cease and Desist issued for unlicensed telemarketing. Arrests for unlicensed telemarketing, hiring/employing unlicensed salespeople, and working as an unlicensed telemarketing salesperson.	Administrative and Criminal Cases settled and fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Information Management Forum, Inc.	Licensed business was, among other things, found in violation of employing unlicensed salespeople, and using scripts not submitted to the Department.	Settled and fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022

Name	Description	Status	Staff Contact	Press Contact
Timeshare Repeal, LLC and James Olivos	Final Order to Cease and Desist issued for unlicensed telemarketing.	Administrative and Criminal case closed	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Choice Property Network, Inc. d.b.a. Company Travel Connection, David Hearsey and Doni Vazquez	Final Order to Cease and Desist issued for unlicensed telemarketing. Arrests for unlicensed telemarketing and hiring/employing unlicensed salespeople.	Administrative and Criminal cases settled and fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Liberty Trust Mitigation, LLC and Robert D. Alotta	Final Order to Cease and Desist issued for unlicensed telemarketing. Arrest for unlicensed telemarketing and hiring/employing unlicensed salespeople.	Administrative and Criminal cases closed	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Skyline Marketing Group, LLC and Eric S. Cline	Final Order to Cease and Desist issued for unlicensed telemarketing. Arrests for unlicensed telemarketing and hiring/employing unlicensed salespeople.	Criminal Case closed.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Travel Buy Owner, Inc.	Licensed business found in violation of using document not submitted to Department prior to use in solicitations.	Fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Travel Exclusive, LLC d.b.a. Trademark Transfers d/b/a/ Simple Solutions	Licensed business found in violation of using document not submitted to Department prior to use in solicitations.	Fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Ultimate Vacations Resorts Corp. d/b/a/ orlandodiscountticketsusa.com	Licensed business found in violation for operating with an expired license.	Fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
International Timeshare Exchange, LLC	Licensed business in violation for employing unlicensed salespeople.	Settled and fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Condor Adventures, Inc.	Operating without a license.	Fine paid.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Oasis Property Management Group, Inc., Cory Cannon, Sharon Bailey and Alicia Ansari	Licensed business in violation for employing unlicensed salespeople. Arrests for hiring/employing unlicensed salespeople and for working as an unlicensed telemarketing salesperson.	Criminal Case closed	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
RCIJB Worldwide Enterprise, LLC, Carmen Rodriguez and Jennifer Bacon	Unlicensed telemarketing, 2nd degree elderly exploitation, unlicensed real estate, 2nd degree theft.	Criminal Case pending final resolution.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Florida Timeshare Title, Bryan Weeks and Tremeka Carr	Unlicensed telemarketing, 3rd degree elderly exploitation, FL Communications Fraud Act.	Criminal Case Closed	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
My Sold Timeshare, Inc., and William Rodriguez, Jr.	Unlicensed telemarketing, 3rd degree grand theft, uttering a forged instrument and Communications Fraud Act.	Criminal Case Closed	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Vacation Property Movers and Tobi Wells	Unlicensed telemarketing, 3rd degree grand theft.	Criminal Case Closed	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
North American Liquidation Group, LLC and Andrew Howard III	Unlicensed telemarketing, FL Communications Fraud Act, scheme to defraud, and 3rd degree grand theft.	Criminal case pending final resolution.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022
Gateway Timeshare Consolidators and Michelle Lee Fallen	Unlicensed telemarketing, 3rd degree grand theft, criminal use of personal ID, unlicensed real estate, and unlawful use of a two-way communication device. http://www.freshfromflorida.com/newsroom/press/2012/12292012.html	Criminal case pending final resolution.	Erin Gillespie (850) 617-7726	Amanda Bevis (850) 488-3022

Name	Description	Status	Staff Contact	Press Contact
T&T Services Group, LLC, Paul McRae, and Denise Beard	Unlicensed telemarketing, 3rd degree grand theft, criminal use of personal ID,	Criminal case pending final	Erin Gillespie	Amanda Bevis
	unlicensed real estate, Unlawful use of a two-way communication device.	resolution.	(850) 617-7726	(850) 488-3022
	http://www.freshfromflorida.com/newsroom/press/2012/12292012.html			
Delray Beach. FL Police Department:				
Jarrett Slaff and Kent Schloesser (SGS/United Advocate Group)	Charged with impersonating officials of the FL Office of the Attorney General and	Slaff - Arrested on January 11,	Detective Casey Thume	
	State of FL in a timeshare restitution scheme.		* *	
	http://www.insidethegate.com/gatehouse/2013/02/florida-usa-timeshare-news-february-2-2013/	January 24, 2013	Thume@mydelraybeach.com	
Gerald William Clarke (G. William Clarke, Delta Corp.)	Charged with impersonating officials of the FL Office of the Attorney General and	Arrested on March 9, 2012	Detective Casey Thume	
	State of FL in a timeshare restitution scheme.		(561) 243-7843	
	http://articles.sun-sentinel.com/2013-03-12/news/fl-timeshare-fraud-sentencing-20130312_1_timeshare-fraud-timeshare-resale-delray-beach-man		Thume@mydelraybeach.com	
Ricardo Brittle (Restitution Advocacy Bureau)	Charged with impersonating officials of the FL Office of the Attorney General and	Arrested on September 12, 2012	Detective Casey Thume	
	State of FL in a timeshare restitution scheme.		(561) 243-7843	
			Thume@mydelraybeach.com	
Josephine Walker (Restitution Advocacy Bureau)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme.	Arrested on October 9, 2012	Detective Casey Thume (561) 243-7843	
	State of FL in a timesnare restitution scheme.		Thume@mydelraybeach.com	
Christopher Ferry (FDFR)	Charged with impersonating officials of the FL Office of the Attorney General and	Turned self in on January 30, 2013	• •	
Christopher Ferry (FDFK)	State of FL in a timeshare restitution scheme.	Turned sen in on January 30, 2013	(561) 243-7843	
	State of LE in a timeshare restriction science.		Thume@mydelraybeach.com	
Matthew Mendelson (Department of Buyer Protection)	Charged with impersonating officials of the FL Office of the Attorney General and	Arrested on January 27, 2012	Detective Casey Thume	
•	State of FL in a timeshare restitution scheme.		(561) 243-7843	
			Thume@mydelraybeach.com	
Jennifer Woolf (Mystic Finance)	Charged with impersonating officials of the FL Office of the Attorney General and	Arrested on November 7, 2012	Detective Casey Thume	
	State of FL in a timeshare restitution scheme.		(561) 243-7843	
Deli I V		1 51 25 25 2012	Thume@mydelraybeach.com	
Patrick Norquist (Department of Consumer Protection)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme.	Arrested on February 27, 2012	Detective Casey Thume (561) 243-7843	
	State of FL in a timesnare restitution scheme.		Thume@mydelraybeach.com	
Patrick Norquist (Department of Consumer Protection)	Charged with impersonating officials of the FL Office of the Attorney General and	Arrested on March 7, 2012	Detective Casey Thume	
Tautek (volquist (Department of Consumer Flotection)	State of FL in a timeshare restitution scheme.	Thrested on March 7, 2012	(561) 243-7843	
			Thume@mydelraybeach.com	
Anthony Colon (Liberty Travel Protection)	Charged with impersonating officials of the FL Office of the Attorney General and	Arrested on January 15, 2013	Detective Casey Thume	
	State of FL in a timeshare restitution scheme.		(561) 243-7843	
	http://www.insidethegate.com/gatehouse/2013/01/eastern-usa-timeshare-news-		Thume@mydelraybeach.com	

Name	Description	Status	Staff Contact	Press Contact
Pawel Spychala (ARI-SOFL)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme. http://www.insidethegate.com/gatehouse/2013/01/eastern-usa-timeshare-news-january-19-2013/	Arrested on January 11, 2013	Detective Casey Thume (561) 243-7843 Thume@mydelraybeach.com	
Nicholas Paul (Provident Choice)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme.	Arrested on March 9, 2012	Detective Casey Thume (561) 243-7843 Thume@mydelraybeach.com	
Jonathan Kirschner (JJP Consulting Services, KS Financial)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme.	Arrested on April 26, 2012	Detective Casey Thume (561) 243-7843 Thume@mydelraybeach.com	
Aaron Rodgers (State Mitigation Department)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme.	Arrested on February 5, 2013	Detective Casey Thume (561) 243-7843 Thume@mydelraybeach.com	
Joe McLendon (State Refund Department)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme. http://www.insidethegate.com/gatehouse/2013/01/eastern-usa-timeshare-news-january-19-2013/	Arrested on January 15, 2013	Detective Casey Thume (561) 243-7843 Thume@mydelraybeach.com	
Joe Hindman (FTS-908)	Charged with impersonating officials of the FL Office of the Attorney General and State of FL in a timeshare restitution scheme.	Arrested on January 1, 2013	Detective Casey Thume (561) 243-7843 Thume@mydelraybeach.com	
	STATE OF GEORGIA - Governor's Office of Cons	sumer Protection		
Safe Hands Transfers	Alleged unfair or deceptive acts or practices in selling timeshares transfer or lien release programs. http://consumer.georgia.gov/atd_pressreleases/atd_pressreleases/view/governor-s-office-of-consumer-protection-settles-with-time-share-resellers	Assurance of Voluntary Compliance	Consumer Services (404) 651-8600 1-800-869-1123	Shawn Conroy (404) 656-3790
Direct Transfers, LLC	Alleged unfair or deceptive acts or practices in selling timeshares transfer or lien release programs. http://consumer.georgia.gov/atd_pressreleases/atd_pressreleases/view/governor-s-office-of-consumer-protection-settles-with-time-share-resellers	Assurance of Voluntary Compliance	Consumer Services (404) 651-8600 1-800-869-1123	Shawn Conroy (404) 656-3790
Vacation Station LLC	Alleged unfair or deceptive acts or practices in marketing buying club that falsely promised airline tickets selling timeshares transfer or lien release programs. http://consumer.georgia.gov/atd_pressreleases/atd_pressreleases/view/vacation-station-llc-settles-with-the-governor-s-office-of-consumer-protection	Assurance of Voluntary Compliance	Consumer Services (404) 651-8600 1-800-869-1123	Shawn Conroy (404) 656-3790

STATE OF IDAHO - Office of the Attorney General				
Name	Description	Status	Staff Contact	Press Contact
State of Idaho, Department of Finance, Securities Bureau v. All Net Escrow	Violations of the Idaho Escrow Act and Financial Fraud Prevention Act in marketing timeshare resale services.	Cease & Desist Order and Notice for Hearing	(208) 332-8000 1-888-343-3378	Jim Burns (208) 332-8080
	http://finance.idaho.gov/PR/2012/PressRel-AllNetEscrow-7-3-12.pdf			
	STATE OF INDIANA - Office of the Attorne	y General		
In re: Timeshare Relief, Inc.	Assurance of voluntary compliance relating to Do Not Call and timeshares. http://forms.indianaconsumer.com/cpd/enforcement/	Assurance of Voluntary Compliance	Erin Reece (317) 232-0168 Erin.Reece@atg.in.gov	
State of Indiana v. Mary Alice Barbree d.b.a. Premier Tours	Consumer protection action relating to travel. http://forms.indianaconsumer.com/cpd/enforcement/	Consent Final Judgment	Erin Reece (317) 232-0168 Erin.Reece@atg.in.gov	
State of Indiana v. Tom Chocholek and The Vacation Store, LLC	Consumer protection action relating to travel. http://www.in.gov/activecalendar/EventList.aspx?fromdate=1/1/2012&todate=12/31/2012&display=Month&type=public&eventidn=56363&view=EventDetails∈	Final Judgment	Erin Reece (317) 232-0168 Erin.Reece@atg.in.gov	
State of Indiana v. Encore Tour & Travels, LLC; Joseph Chavez and Elisama Gonzalez	Consumer protection action relating to unsolicited faxes regarding travel. http://forms.indianaconsumer.com/cpd/enforcement/	Complaint filed March 4, 2013.	Erin Reece (317) 232-0168 Erin.Reece@atg.in.gov	
State of Indiana v. Eastern Enterprises, LLC; Price Line, LLC; Daniel Boyar; and Giovani Alzugaray	Consumer protection action relating to timeshares. http://forms.indianaconsumer.com/cpd/enforcement/	Complaint filed May 29, 2013.	Erin Reece (317) 232-0168 Erin.Reece@atg.in.gov	
	STATE OF MICHIGAN - Office of the Attorn	ey General		
State of Michigan v. Kenneth Raymond Second a.k.a Ken Second and Ken Second Jr. and Timeway Tours LLC	Complaint felony. http://www.michigan.gov/ag/0%2c4534%2c7-164-46849-2915982c00.html	Pending final resolution.	Scott L. Teter (517) 373-1160	
In the Matter of GVN Michigan Inc. d.b.a. Global Vacation Networks Inc.	Assurance of Discontinuance resolving allegations of deceptive marketing practices in the sale of travel club memberships	Final	Kathy Fitzgerald (517) 335-0555	
	STATE OF MINNESOTA			
Department of Commerce:				
Platinum Resort Services	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
ABS Consulting Company	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140

Name	Description	Status	Staff Contact	Press Contact
Concord International Title	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
Continental Property Solutions	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
World Event Management	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
World Transfer Title	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
Premium Properties Management	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
Net Management Group	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
Twin Cities Property Advisors	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
Integrated Escrow Services	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
Global Properties Specialists	Alleged that unlicensed persons engaged in real estate salesperson activity and other deceptive practices related to resell of timeshares.	Final Order	Deborah Knooihuizen (651) 297-3986	Anne O'Connor (651) 296-5140
Office of the Attorney General:				
Consumer Education	"Don't Be Tricked By Timeshare Resale Scam" http://www.ag.state.mn.us/Consumer/Publications/TimeShareResaleScams.asp			
	http://www.ag.state.mn.us/Brochures/pubTimeshareResaleScams.pdf			
	STATE OF MISSOURI - Office of the Attorno	ey General		
State of Missouri v. Mr. Nice Guy's Vacations Corporation and Andrew Callison	Failing to provide Branson vacations after receiving payment. http://ago.mo.gov/newsreleases/2013/Attorney_General_Koster_sues_Christian_Co	Default Final Judgment	Consumer Protection Hotline 800-392-8222	Nanci Gonder (573) 751-5272
State of Missouri v. Saaga and Present America Tours, LLC	Failing to provide Hawaii vacation after receiving payment. Also temporarily prohibited from conducting business in the state of Missouri and from advertising or selling travel services.	Pending final resolution.	Consumer Protection Hotline 800-392-8222	Nanci Gonder (573) 751-5272

Name	Description	Status	Staff Contact	Press Contact
State of Missouri v. Astronomical Tours, LLC and Jennifer Dudley Winter	Defendants, in exchange for an upfront payment that ranged between \$8,000 and \$14,000, falsely promised to provide 8 consumers with a solar eclipse tour in Tahiti, Moorea, and Tatakoto. Defendants failed to pay all hotel costs as promised, resulting in additional charges to consumers and failed to provide promised refunds.	Voluntary Compliance entered on	Consumer Protection Hotline 800-392-8222	Nanci Gonder (573) 751-5272
	STATE OF NEW JERSEY - Office of the Attorn	ney General		
Dow <i>et al.</i> v. Travel Deals LLC, VIP Executives LLC, Daryl T. Turner d.b.a. Reservations, <i>et al.</i> ,	Complaint alleging deceptive acts and practices in marketing and selling vacation packages and seeking injunctive relief. http://www.nj.com/business/index.ssf/2013/04/alleged_travel_scammer_and_wif_1.html	Final Consent Order	DAG Lorraine K. Rak Inv. Murat Botas	Leland Moore (609) 292-4791 Neal Buccino and Jeff Lamm (973) 504-6510
Dow et al., v. Daryl T. Turner d.b.a. Dreamworks, et al.,	Complaint alleging deceptive acts and practices in marketing and selling vacation packages and seeking injunctive relief. http://www.nj.com/business/index.ssf/2013/04/alleged_travel_scammer_and_wi	Final Consent Order	DAG Lorraine K. Rak Inv. Murat Botas	Leland Moore (609) 292-4791 Neal Buccino and Jeff Lamm (973) 504-6510
Chiesa et al. v. Global Travel Solutions, LLC and Jason Krieck	Complaint alleging deceptive acts and practices in marketing and selling vacation packages and seeking injunctive relief. http://www.nj.com/bergen/index.ssf/2012/03/as_customers_come_forward_travel_agency_accused_of_fraud_suspends_membership_sales.html	Final Consent Order	DAG Cathleen O'Donnell DAG Glenn T. Graham Inv. Raquel Williams	Leland Moore (609) 292-4791 Neal Buccino and Jeff Lamm (973) 504-6510
	STATE OF NORTH CAROLINA - Departmen	t of Justice		
State of North Carolina <i>ex rel</i> . Roy Cooper, Attorney General v. East Coast Travel, Inc., Erin E. Buckley, Beth Cockman, Millennium Travel and Promotions, Inc., Karen E. Armand, Tony J. Armand, Henry J. Armand, Adrian Miller, A-2-Z Vacations, L.L.C., Smart Travel and Incentives, Inc., and Julie A. Johnson	Complaint alleging unfair or deceptive business practices.	Filed May 23, 2013.	Harriet Worley (919) 716-6000	Noelle Talley (916)716-6413
Consumer Education	Consumer Alert: "Don't Get Tripped Up By Travel Promotions" http://www.ncdoj.gov/News-and-Alerts/Alerts/Don't-get-tripped-up-by-travel-promotions	tions.aspx		
	STATE OF NORTH DAKOTA - Office of the Atto	orney General		
Consumer Education	Press release regarding travel timeshare resale providing tips to consumers tips for avoiding tip tips tips tips tips tips to consumers tips for avoiding tips to consumers tips tips tips tips tips tips tips tip	oiding these types of scams.		Liz Brocker (701) 328-2213
	STATE OF OHIO - Office of the Attorney (General		
In the Matter of GVN Michigan Inc. d.b.a. Global Vacation Networks	Assurance of Voluntary Compliance relating to deceptive travel, prize, and trip promotion.	Final	Melissa Szozda (614) 446-1306	

	STATE OF OREGON - Office of the Attorne	ey General		
Name	Description	Status	Staff Contact	Press Contact
In the Matter of Matthew Krac and the Fee Recovery Group	Assurance of Voluntary Compliance	Final	Geoff Darling (503) 934-4400	Jeff Manning (503) 378-6002
Consumer Education	"6 signs it's a travel scam"			attgeneral@doj.state.or.us
	http://www.doj.state.or.us/consumer/pdf/scam_alert_05-14-13.pdf			
Consumer Education	"Avoiding Timeshare Resale scams"			attgeneral@doj.state.or.us
	http://tinyurl.com/o47e2rz			
	COMMONWEALTH OF PENNSYLVANIA - Office of	the Attorney General		
Commonwealth of Pennsylvania, Acting by its Attorney General V. Dreamworks Vacation Club, Inc., and Five Points Travel, Inc., and Daryl T. Turner, Individually, and as President of Dreamworks Vacation Club, Inc. and as President of Five Points Travel, Inc.	Complaint alleging deceptive acts and practices in marketing and selling vacation packages.	Motion for Sanctions granted and Default Judgment entered. Hearing on judgment scheduled for June 7, 2013.		Dennis Fisher (717) 787-5211 dfisher@attorneygeneral.gov
	STATE OF SOUTH CAROLINA - Department of C	Consumer Affairs		
Consumer Education	"Planning A Vacation - Look Out for Fraudulent Vacation Rental Listings" http://www.consumer.sc.gov/Documents/SpotLight/RentalListingSpoofs.pdf			
Consumer Education	"Vacation Buying Clubs - The Devil is in the Details"			
	http://www.consumer.sc.gov/Documents/SpotLight/Vacation_Buying_Clubs.pdf			
Consumer Education	"Timeshare Resale: Avoiding the Scam Artists" http://www.consumer.sc.gov/Documents/SpotLight/Spotlight_Timeshares.pdf			
Timeshare Resale Legislation (Pending)	SC General Bill H3491 http://www.scstatehouse.gov/query.php?search=DOC&searchtext=3491&category=L20&conid=7225124&result_pos=&keyval=1203491&numrows=10	LEGISLATION&session=1		
	STATE OF SOUTH DAKOTA - Office of the Att	orney General		
State of South Dakota v. Angie Lee Parker-Barnes, Daniel Island and Teresa Poston Duffee (in relation to 1st Choice Sales & Marketing, Inc.)	Misdemeanor counts of failure to inform buyers of right to cancel in promoting fraudulent travel vouchers promising airline tickets from nonexistent airline. http://atg.sd.gov/News/NewsReleases/NewsReleasesView/tabid/441/itemID/312	Parker-Barnes, Island and Duffee plead guilty. Sentencing in June 2013.	Jody Swanson (605) 773-4400	Sara Rabern (605)773-3215

	STATE OF TENNESSEE - Office of the Attorney General and I	Division of Consumer Affa	nirs	
Name	Description	Status	Staff Contact	Press Contact
Review of consumer complaints regarding timeshares and vacation clubs.	Comprehensive review of consumer complaints with the Tennessee Division of Consumer Affairs to identify Tennessee related concerns such as problematic promotional mailings, telemarketing calls and sales presentations, cancellation issues, and other possible unfair and deceptive business practices within the timeshare and vacation club industry taking place in Tennessee or affecting Tennessee consumers.	Information gathering.	Olha Rybakoff Senior Counsel (615) 532-2590	Sharon Curtis-Flair Director of Communications (615) 741-5860
	STATE OF TEXAS - Office of the Attorney	General		
State of Texas v. Advocate for Consumer (Mediation) LLC, d/b/a/ Legal Advocate for the Consumer and d/b/a/ A Consumer Advocate Charles H. Williams, and Glenda Williams	Petition for civil penalties and injunctive relief and application for ex parte TRO and asset freeze relating to unfair and deceptive acts and practices relating to timeshare resale.	Petition filed April 30, 2013.	Steven Robinson (214) 969- 7639 or Steven.Robinson@texas attorneygeneral.gov	Tom Kelley Thomas.Kelley@texasattorneygen eral.com
	STATE OF UTAH - Land Sales and Condomini	um Division		
Urban Equity Investments	Unfair and deceptive acts and practices relating to timeshare resale.	Citation and Order	Angela Hendricks (801) 530-6035 or ahendricks@utah.gov; Adam Watson (801) 530-6443 or awatson@utah.gov	Jennifer Bolton (801) 530-6646
Travel Around the World	Unfair and deceptive acts and practices relating to timeshare resale.	Citation and Order	Angela Hendricks (801) 530-6035 or ahendricks@utah.gov; Adam Watson (801) 530-6443 or awatson@utah.gov	Jennifer Bolton (801) 530-6646
M&H Acquisitions	Unfair and deceptive acts and practices relating to timeshare resale.	Citation and Order	Angela Hendricks (801) 530-6035 or ahendricks@utah.gov; Adam Watson (801) 530-6443 or awatson@utah.gov	Jennifer Bolton (801) 530-6646
	STATE OF VERMONT - Office of the Attorno	ey General		
Consumer Education	Warns consumers of free money offers:			
	http://www.atg.state.vt.us/news/attorney-general-sorrell-warns-of-free-money-scams	s-this-holiday-eason.php		

STATE OF WASHINGTON - Office of the Attorney General					
Name	Description	Status	Staff Contact	Press Contact	
State of Washington v. Jonathan Gibbs; Christine Gibbs; Summit Mktg. Assoc. LLC; Financial Recovery Solutions LLC; We Collect Timeshares LLC d.b.a. Timeshare Freedom; Direct Transfers LLC; Prudential West LLC; Safe Hands Transfers LLC; Apex Professionals LLC; Preferred Transfers LLC; Cornerstone Closing LLC; Great Timeshare Bargains LLC; Mar Mac ETT LLC; Eagle Venture Assoc. LLC; Elliot's World LLC; Global Acquisitions Assoc. LLC; Golden Royalty Advisors LLC; Ludders Wine LLC; Poy Developers LLC; The Golden Grill LLC; The Middle Seat LLC; The Thrown Apple LLC; Alew LLC; Van Driver's Consulting LLC; Callahan and Zalinsky Assoc. LLC; ST Hamm Management LLC; RealTimShareHelp.Com; Timeshare Holding Company LLC; Vacation Choices; Choice Resort LLC	Suit alleges unfair and deceptive advertising and marketing, illegal timeshare transfers, debt adjuster violations, seller of travel violations and violations of the state's promotional prizes laws. http://www.atg.wa.gov/News/default.aspx	To be filed on June 5, 2013.	Lisa Erwin (206) 587-4289	Janelle Guthrie (360) 586- 0725 Allison Hall Dempsey (206) 442-4482	
	STATE OF WEST VIRGINIA - Land Sales and Cond	ominium Division			
In the Matter of: John Doe a/k/a Tristan, and Other Unknown Individuals, d/b/a Your Travels Rentals a/k/a Premier Travel Realty	Summary Order to Cease and Desist, Suspending Exemptions and Notice of Right to Hearing		Jill L. Miles (304) 558-2251 Jill.miles@wvasao.gov	Jill L. Miles (304) 558-2251 Jill.miles@wvasao.gov	
Recent Legislation	House Bill 2842 - A Bill to amend and reenact §36-9-3 and § 36-9-23 of the Code of West Virginia, 1931, as amended, all relating to clarifying that time-sharing plans, accommodations and facilities are subject to regulation by the Division of Land Sales and Condominiums, and granting the Division of Land Sales and Condominiums the authority to seek additional relief in circuit courts.	Passed April 13, 2013; in effect 90 days from passing.	Jill L. Miles (304) 558-2251 Jill.miles@wvasao.gov	Jill L. Miles (304) 558-2251 Jill.miles@wvasao.gov	
STATE OF WISCONSIN - Office of the Attorney General					
State of Wisconsin v. Grand Vacation Club, Inc., William Bailey, Christy Spensberger, and Travel Services, Inc.	Complaint alleging violations of Wisconsin statute relating to the sell of memberships to a travel club. http://www.doj.state.wi.us/media-center/2012-news-releases/february-01-2012-0	Pending final resolution.	John S. Greene Lewis Belin	Dana Brueck	

CRIMINAL PROSECUTIONS UNITED STATES DEPARTMENT OF JUSTICE Southern District of Florida: Name **Description Status Staff Contact Press Contact** Prosecutions from Timeshare Mega Media and Marketing Group Inc. case: U.S. v. Pasquale Pappalardo, Paride Ditroia, Pasqualino Agovino, Indictment Jeffrey Kaplan Alicia Valle Louis Tobias Duany, Michael Bleich, Audwin Lovinsky, Michael (305) 961-9253 http://articles.sun-sentinel.com/2013-03-07/news/fl-timeshare-fraud-arrests-Scheel, Diana Harrington, Ashley Lowton, Ricardo Davis, Alicia.Valle@usdoj.gov 20130307_1_timeshare-resale-pasquale-posh-pappalardo-timeshare-mega-media Charles Lee, Kenneth Rockmore, Ibrahim Al-Dabbas, Clinton Annette.Castillo@usdoj.gov Ross, and Milton Oliver U.S. v. Eric Friedman, Alvaro Rodriguez, Hernando Osorio, and Friedman - 48 months prison; Jeffrey Kaplan Alicia Valle Information (305) 961-9253 Joseph Ackermann Rodriguez - 6 months prison/6 Alicia.Valle@usdoj.gov months home detention; Osorio - 3 months prison; Ackerman - 15 Annette.Castillo@usdoj.gov months prison Jeffrey Kaplan U.S. v. Pernell Davis Information 36 months prison Alicia Valle (305) 961-9253 Alicia.Valle@usdoj.gov Annette.Castillo@usdoj.gov Jeffrey Kaplan Alicia Valle U.S. v. Robert Zaidan Information 33 months prison (305) 961-9253 Alicia.Valle@usdoj.gov Annette.Castillo@usdoj.gov U.S. v. Michael Spinelli, Christopher Torti, Lumar Capita, Alicia Valle Information Spinelli - 60 months prison; Torti Jeffrey Kaplan Tamala Watson, and Melissa Iaria 24 months prison; Capita - 15 (305) 961-9253 Alicia.Valle@usdoj.gov months prison;

Annette.Castillo@usdoj.gov

Name	Description	Status	Staff Contact	Press Contact
U.S. v. Scott Faraguna, Charles Blomquist, Peter Borkowicz,	Information	Faraguna - 40 months prison;	Jeffrey Kaplan	Alicia Valle
Raymond Harcar, James Taylor, Ryan Greene, Jason Hampton,		Blomquist - 33 months prison;		(305) 961-9253
Chris Faccone, Steven Sokoloff, Marco Sguera, Joseph Giancola,		Borokowicz - 6 months		Alicia.Valle@usdoj.gov
Ryan Soltow, Donna Ackermann Brown		prison/6months home detention;		Annette.Castillo@usdoj.gov
		Taylor - 18 months prison; Greene -	-	
		12 months and 1 day prison;		
		Hampton - 15 months prison;		
		Faccone - 33 months prison;		
		Sokoloff - 30 months prison;		
		Sguera - 24 months prison;		
		Giancola - 6 months prison/6		
		months home detention; Soltow - 5		
		months prison/5 months home		
		detention; Brown - 5 months		
		prison/5 months home detention		
		prison/5 months none detention		
U.S. v Joseph Crapella and Patricia Walker	Criminal Complaint	Pending final resolution.	Jeffrey Kaplan	Alicia.Valle@usdoj.gov
• •	•			Annette.Castillo@usdoj.gov
U.S. v. Anthony J. Chiaramonte	Conspiracy to commit mail and wire fraud.	Indictment	Kerry S. Baron	Alicia Valle
- · · · · · · · · · · · · · · · · · · ·	1,		(561) 209-1043	(305) 961-9253
				Alicia.Valle@usdoj.gov
U.S. v. Bryan A. Bergeron, Joseph J. Einchenlaub, Michael J.	Conspiracy to commit mail and wire fraud.	Indictment	Adrienne Rabinowitz	Alicia Valle
Jerrari, Jeffrey T. Fields, Thomas Ford, Joshua M. Holmes and			(561) 209-1039	(305) 961-9253
Colin Van Nest Talmage			(661) 265 1665	Alicia.Valle@usdoj.gov
U.S. v. Christopher J. Gilkey	Conspiracy to commit mail and wire fraud.	Indictment	Adrienne Rabinowitz	Alicia Valle
C.S. V. Christopher V. Ohkey	conspiracy to commit man and wife fraud.	maleunent	(561) 209-1039	(305) 961-9253
			(501) 209-1039	Alicia.Valle@usdoj.gov
U.S. v. Doris A. Heliin, Joe F. Whiddon, Keith B. Schilling, and	Conspiracy to commit mail and wire fraud.	Indictment	Adrienne Rabinowitz	Alicia Valle Alicia Valle
Joseph R. Heinz	Conspiracy to confinit man and wife fraud.	indicunent	(561) 209-1039	(305) 961-9253
Joseph K. Heniz			(301) 209-1039	Alicia. Valle@usdoj.gov
U.S. v. John Fenimore a.k.a. "John Renolds," Michael T. Dignelli	Ci	T., J.:	Kerry S. Baron	Alicia Valle
	Conspiracy to commit mail and wire fraud.	Indictment	·	
a.k.a. "Mark Roberto," a.k.a. "George Leon," Garry A. Brown,			(561) 209-1043	(305) 961-9253
a.k.a. "Dick Oldman," and John F. MacPherson				Alicia.Valle@usdoj.gov
U.S. v. Joshua Barrett Hoskins a.k.a. "Barry Mercer," a.k.a. "Sean	Conspiracy to commit mail and wire fraud.	Indictment	Kerry S. Baron	Alicia Valle
Forrest," a.k.a. "John Mark Wilson," a.k.a. "Willie Caldwell"			(561) 209-1043	(305) 961-9253
				Alicia.Valle@usdoj.gov
U.S. v. Michael W. Franzenburg, Joseph A. Grizzanti, and	Conspiracy to commit mail and wire fraud.	Indictment	Adrienne Rabinowitz	Alicia Valle
Kenneth E. Foote., Jr.			(561) 209-1039	(305) 961-9253
				Alicia.Valle@usdoj.gov

Name	Description	Status	Staff Contact	Press Contact
U.S. v. Robert J. Feldman	Misprision of a felony.	Indictment	Adrienne Rabinowitz (561) 209-1039	Alicia Valle (305) 961-9253 Alicia.Valle@usdoj.gov
U.S. v. Shane M. Kleshinski	Conspiracy to commit mail and wire fraud.	Indictment	Adrienne Rabinowitz (561) 209-1039	Alicia Valle (305) 961-9253 Alicia.Valle@usdoj.gov
U.S. v. Troy A. Dye	Conspiracy to commit mail and wire fraud.	Indictment	Adrienne Rabinowitz (561) 209-1039	Alicia Valle (305) 961-9253 Alicia.Valle@usdoj.gov
U.S. v. Wensley Robin McFarlane a.k.a. "Collin Finnigan," James Michael Tomasso a.k.a. "Jimmy Johnson," a.k.a. "James Michaels," a.k.a. "William David," and Nicholas Charles Higgins a.k.a. "Jordan Markum," a.k.a. "Nicky Blue"	Conspiracy to commit mail and wire fraud.	McFarlane - more than 7 yrs. prison; Tomasso 3.5 yrs. prison; Higgins - 1 yr. and 1 day prison.	Kerry S. Baron (561) 209-1043	Alicia Valle (305) 961-9253 Alicia.Valle@usdoj.gov
Southern District of Illinois - w/United States Postal Inspection Service, Chicago Division:				
U.S. v. Ryan Brazel, Steven Folan, Brian Morris	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada and scammed victims out of more than \$30 million. http://www.palmbeachpost.com/news/business/boynton-beach-man-sentenced-for-timeshare-fraud/nSPQk/ http://www.justice.gov/usao/ils/News/2012/Apr/04202012_Folan%20Press%20_Release.html http://www.justice.gov/usao/ils/News/2012/Jun/06292012_Brazel%20Press%20_Release.html	Brazel - 121 months prison; Folan - 60 months prison; Morris - 168 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. Daniel L. Gregg	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada and scammed victims out of more than \$30 million. http://www.justice.gov/usao/ils/Programs/VWA/CVS%20and%20UMS/Gregg/Gregg.html	Gregg - 27 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. Joseph Grizzanti	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme and bilked timeshare owners throughout the S.D. Illinois out of \$156,000. http://www.justice.gov/usao/ils/Programs/VWA/CVS%20and%20UMS/Grizaanti/Grizzanti.html	Gruzzanti - 60 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700

Name	Description	Status	Staff Contact	Press Contact
U.S. v. Jennifer Kirk	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada and scammed victims out of more than \$30 million.	Kirk - 188 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
	http://articles-sun-sentinel.com/2011-09-06/business/fl-timeshare-recovery-schemes-20110906_1_resale-timeshare-market-audit-recovery-systems			
	http://www.palmbeachpost.com/news/business/telemarketing-boss-sentenced-in-			
U.S. v. Joel Intravaia	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with victims throughout the U.S and sales of about \$2.2 million.	Intravaia - 60 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/News/2011/Dec/12092011_Intravaia%20Press%			
U.S. v. Ralph Johnson	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme and bilked victims out of about \$282,155.	Johnson - 46 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/News/2011/Dec/12162011_Johnson%20Press%20Release.html			
U.S. v. Kenneth Foote (case transferred to SDFL)	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme and bilked victims of about \$79,052.	Foote - 72 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/Programs/VWA/CVS%20and%20UMS/Foote/Foote.html			
U.S. v. Jeff Fields (case transferred to SDFL)	Conspiracy to commit wire and mail fraud relating to telemarketing timeshare resale scheme with sales of approximately \$11,529,876.	Fields - 101 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. John Egan	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada and scammed victims out of more than \$30 million.	Egan - 90 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/News/2012/Sep/09132012_Egan%20Press%20Release.html			
	http://www.palmbeachpost.com/news/news/crime-law/13th-person-from-palm-			
U.S. v. David Johnson and Erin Todd	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada and scammed victims out of more than \$30 million.	Johnson - 36 months prison Todd - 42 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/News/2013/Jan/01072013_Todd%20Press%20_Release.html			
	http://www.justice.gov/usao/ils/News/2012/Dec/12142012_Johnson%20Press%20Release.html			

Name	Description	Status	Staff Contact	Press Contact
J.S. v. Robert Eddy	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme which made sales of about \$879,672. http://www.justice.gov/usao/ils/News/2013/Jan/01302013_Eddy%20Press%20_Release.html .	Eddy - 60 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
J.S. v. Anthony Colon	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of \$258,438. http://www.justice.gov/usao/ils/News/2013/Jan/01102013_Colon%20Press%20Re_lease.html	Colon - 70 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
J.S. v. Gino Marquez	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada and scammed victims out of more than \$30 million. http://www.justice.gov/usao/ils/News/2012/Jul/07242012_Marquez%20Press%20Release.html	Marquez - 70 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
J.S. v. Donald Myers	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada. Victims were scammed out of more than \$30 million. http://www.justice.gov/usao/ils/News/2012/Dec/12032012_Myers%20Press%2_0Release.html	Myers - 30 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
J.S. v. Joshua Schneidau	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of \$180,396. http://www.justice.gov/usao/ils/News/2012/Dec/%20Press%20Release.html	Schneidau - 60 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
J.S. v. Lacey Stone	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of about \$282,418. http://articles.sun-sentinel.com/2012-12-22/news/fl-boiler-room-arrest-20121221_1_timeshare-owners-creative-vacation-solutions-lake-worth-woman	Pleaded guilty. Sentencing set for August 23, 2013.	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. Cloyd Holmes	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale schemes with sales of \$5,481,339.	Pleaded guilty. Sentencing set for June 27, 2013.	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
J.S. v. Troy Dye	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme targeting timeshare owners throughout the U.S. and Canada and scammed victims out of more than \$30 million.	Pleaded guilty. Sentencing set for June 7, 2013.	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700

Name	Description	Status	Staff Contact	Press Contact
U.S. v. Chris Gilkey	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of \$227,414.	Gilkey - 27 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/News/2013/Mar/03212013_Gilkey%20Press%20_Release.html			
U.S. v. Marc Martinangelo	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of \$178,976.	Martinangelo - 1 yr. and 1 day	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. Robert Santiago	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of \$167,946. http://www.justice.gov/usao/ils/News/2012/Dec/12182012 Santiago%20Press%	Santiago - 20 months prison	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. Garry Brown	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme sales of \$399,075.	Rule 20 to SDFL	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. Daniel Ferrara	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of \$237,547.	Pleaded guilty. Sentencing set for August 2, 2013.	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
U.S. v. Robert Schmucker	Conspiracy to commit wire fraud and mail fraud relating to telemarketing timeshare resale scheme with sales of \$120,196.	Pleaded guilty. Sentencing set for August 1, 2013.	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
Prosecutions from Real Timeshare Marketing LLC Cases: Spin-off of Creative Vacation Solutions.				
U.S. v. Darnell Disroe, Michael Lentine and Michael Starace	Charged with mail fraud and conspiracy relating to operating a spin-off of Creative Vacation Solutions that scammed \$1.3 million from timeshare owners throughout the U.S. and Canada. http://www.justice.gov/usao/ils/Programs/VWA/realtimesharemarketing.html	Disroe - 121 months prison; Lentine - 51 months; Starace - 18 months	Bruce Reppert (618) 628-3700	Bruce Reppert (618) 628-3700
Prosecutions from National Solutions LLC also d.b.a.				
Blue Scape Timeshares International et al. case: U.S. v. Kathryn G. Garten a/k/a Porter Sullivan and Loreen Rienhart	Allegedly conspired to commit mail and wire fraud in telemarketing timeshare resale scheme that scammed about \$6 million from timeshare owners throughout the U.S. and Canada. http://www.justice.gov/usao/ils/News/2012/Nov/11292012_Garten%20Press%20Release.html http://articles.orlandosentinel.com/2012-11-29/news-os-time-share-fraud-orlando-20121129_1_time-share-owners-time-shares-telemarketer	Indictment	Michael Quinley (618) 628-3700	Bruce Reppert (618) 628-3700

Name	Description	Status	Staff Contact	Press Contact
U.S. v. Arantzazu Attorasagasti a/k/a Samantha Roberts	Allegedly conspired to commit mail and wire fraud in telemarketing timeshare resale scheme that scammed about \$6 million from timeshare owners throughout the U.S. and Canada	Indictment	Michael Quinley (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/Programs/VWA/National%20Solutions/Atorrasagasti/Atorrasagasti.html			
U.S. v. Carmen Picache a/k/a Kelly Jones and Kari Roberts	Allegedly conspired to commit mail and wire fraud in telemarketing timeshare resale scheme that scammed about \$6 million from timeshare owners throughout the U.S. and Canada.	Indictment	Michael Quinley (618) 628-3700	Bruce Reppert (618) 628-3700
	http://www.justice.gov/usao/ils/Programs/VWA/National%20Solutions/Picache/Picache1.html			
Prosecutions from VacationMax Cases:				
U.S. v. Michael Sullivan	Conspiracy to commit mail and wire fraud in a telemarketing timeshare resale scheme that allegedly falsely claimed to have buyers for timeshare units. Solicited more than \$11 million in advance fees from timeshare owners. http://www.justice.gov/usao/ils/Programs/VWA/Vacation%20Max/Sullivan%20 Press%20Release.pdf	Indictment	Nathan Stump (618) 628-3700	Bruce Reppert (618) 628-3700
Northern District of Illinois:				
Prosecutions related to Closing Services Online, Global Consultants, Global Closing Services, International Resorts Resale, International Timeshare Consolidators, London Holdings, Property Management Solutions, Resort Closing Services, Timeshare Consolidators, and Transfer My Timeshare:				
U.S. v. Gilbert Brett Freeman a.k.a. "Brett Almaraz," "Bret Ford," and "Sean Anderson," Donnis R. Holton a.k.a. "John Harold," Mauricio Vega Aguilar a.k.a. "Moe," "Tom Wagner," "Marco Antonio Smith," and "Don Costas," Craig R. Malton a.k.a. "David Windsor," and Erick Rodriguez a.k.a. "Ricky Moreno" and "Eddie Monroy"		Superseding Indictment	Christopher Stetler (312) 353-5300	Christopher Stetler (312) 353-5300

District of Norm Tourson.				
District of New Jersey: Name	Description	Status	Staff Contact	Press Contact
Prosecutions from The Vacation Ownership Group a.k.a. VO Group LLC:	•			
U.S. v. Adam Lacerda a.k.a. "Robert Klein," Ashley Lacerda, Steven Cox a.k.a. "Steve Coluzzi," Alfred Giordano a.k.a. "Alex Jordan," Francis Santore a.k.a. "Frank Martin," Brian Corley a.k.a. "John Corley," and Joseph Diventi	Conspired to commit mail and wire fraud and money laundering in a timeshare mortgage fraud scheme. http://www.justice.gov/usao/nj/Press/files/Santore,%20Francis%20Plea%20News%20Release.html	Indictment	Allison M. Oswald R. David Walk Jr.	
U.S. v. Eric Reilly	Conspiracy to commit mail and wire fraud in telemarketing a timeshare scheme and admitted to causing more than \$70,000 in losses to timeshare owners. http://www.justice.gov/usao/nj/Press/files/Reilly,%20Eric%20Plea%20News%	Information	Allison M. Oswald R. David Walk Jr.	
Western District of Missouri, w/USPIS, Police Dept., Kansas City Secret Service Task Force, DEA:				
U.S. v. Demetria Harrison, Benjamin Suber, Sabrina Bowers, Deidre Turner	Conspiracy to commit credit and debit card fraud and aggravated ID Theft. Stolen identities and credit cards used to purchase airline tickets sold through black market travel agency. http://www.justice.gov/usao/mow/news2012/harrison.sen.html	1 '	John E. Cowles Matt Hiller	Don Ledford (816) 426-4220 Don.Ledford@usdoj.gov
U.S. v. Jason Burks, Raun Lauderdale, Jr., Shante Pearson, Abass Djibril, Terrence L. Clemens, Demetria Harrison, Deandreas Knight, Christopher Britto, Ruben Rivers	Conspiracy to commit credit and debit card fraud and aggravated ID Theft. Stolen identities and credit cards used to purchase airline tickets sold through black market travel agency. http://www.justice.gov/usao/mow/news2012/harrison.sen.html	Lauderdale- 2 yrs. 6 months w/o parole	John E. Cowles Matt Hiller	Don Ledford (816) 426-4220 Don.Ledford@usdoj.gov
U.S. v. Maurice E. Beecham, Benjamin Everett, Qeauna Thompson, Edwon C. Simmons, Tyrone Ross, Chikosi Walker, Marcus Grisby, Marlene Findley, Percy Richard, Demetria Harrison, Monique Calhoun	Conspiracy to commit credit and debit card fraud and aggravated ID Theft. Stolen identities and credit cards used to purchase airline tickets sold through black market travel agency.	Indictment; Ross, Everett, Grisby - 7 yrs. w/o parole	John E. Cowles Matt Hiller	Don Ledford (816) 426-4220 Don.Ledford@usdoj.gov
U.S. v. Waiki Pryor, Shante Pearson, Delano Rutty, Crystal Green, Norman Nico Johnson, Abdullah A. Gardner	Conspiracy to commit credit and debit card fraud and aggravated ID Theft. Stolen identities and credit cards used to purchase airline tickets sold through black market travel agency. http://www.justice.gov/usao/mow/news2012/harrison.sen.html	Pryor - 7 yrs. w/o parole	John E. Cowles Matt Hiller	Don Ledford (816) 426-4220 Don.Ledford@usdoj.gov
U.S. v. Ricardo Clay	Conspiracy to commit credit and debit card fraud and aggravated ID Theft. Stolen identities and credit cards used to purchase airline tickets sold through black market travel agency. http://www.justice.gov/usao/mow/news2012/harrison.sen.html	Indictment	John E. Cowles Matt Hiller	Don Ledford (816) 426-4220 Don.Ledford@usdoj.gov

Name	Description	Status	Staff Contact	Press Contact
U.S. v. Steven J. Palmer	Conspiracy to commit credit and debit card fraud and aggravated ID Theft. Stolen identities and credit cards used to purchase airline tickets sold through black market travel agency. http://www.justice.gov/usao/mow/news2012/harrison.sen.html	Palmer - 5 yrs. w/o parole	John E. Cowles Matt Hiller	Don Ledford (816) 426-4220 Don.Ledford@usdoj.gov
Northern District of Texas:				
U.S. v. Edmond Charles Burke, Kari Lynn Cash, Fabian C. Fleifel, Kevin Jacob Frater, Bradley James Gomez, Rani F. Khoury, Courtney Darell Lister, Joseph Bud Ramos, Amanda Nadind Rizkallah, Eric Rosado	Conspiracy involving wire fraud in the fraudulent marketing and selling of timeshare resale services. http://www.justice.gov/usao/txn/PressRelease/2012/OCT2012/oct17ten_florida_residents_ind.html	Indictment	Candina S. Heath (214) 659-8600 or candina.heath@usdoj.gov	
Southern District of Texas:				
U.S. v. James Assi Jarvi, Alexander Jarvi a.k.a. Adam Eastman, Ronald Frank Muise a.k.a. William Blair a.k.a. Anthony Sabella a.k.a. John Conti a.k.a. Anthony Russo a.k.a. Brian Chambers, Leon Avedikian a.k.a. Brian Fantana a.k.a. Leon Aved a.k.a. Ray Lundine a.k.a. Leon Abbott, Thresa Lloyd a.k.a. Trish King, Michael Derek Muise a.k.a. James Parker a.k.a. Daniel Masters a.k.a. Daniel Monaco, Varda Jariv, Jiwon Jariv	Conspiracy to commit mail & wire fraud in connection with telemarketing timeshare resale scheme targeting timeshare owners; charging advance fees for purported buyers for their timeshare interests. http://www.fbi.gov/lasvegas/press-releases/2012/las-vegas-telemarketers-arrested-in-timeshare-resale-fraud	Indictment charging 8 defendants.	Martha Minnis (713) 567-9000	
	INTERNATIONAL LAW ENFORCEMENT	ACTIONS		
BRITISH COLUMBIA, CANADA - Consumer Protection BC:				
Consumer Education	Consumer education press release focusing on travel scams and offering tips to consuscams.	mers for avoiding these types of	Tatiana Chabeaux-Smith www.consumerprotection bc.ca	Tatiana Chabeaux-Smith www.consumerprotectionbc.ca
CHILE - Servicio Nacional del Consumidor (SERNAC):				
B&C Turismo Limitada v. José Miguel Campino Celis, represented by counsel, Johanna Socotti Becerra (SERNAC).	The court determined that B&C Turismo Limitada acted outside the law by not respecting the right to retract or returning the money paid by the plaintiff, in a case of timeshare progamme. http://www.sernac.cl/condenan-a-empresa-de-turismo-por-no-permitir-derecho-a-retracto-a-una-pareja-de-consumidores/		Daniela Gil dgil@sernac.cl	

REPUBLIC OF COLUMBIA - Department for				
Consumer Protection				
Name	Description	Status	Staff Contact	Press Contact
Duque Escobar & Cía. Viajes Chapinero L'Alianxa S.A.S., Panamericana de Viajes L'Alianxa S.A.S., Nomadas S.A. Agencia de Viajes y Turismo, Servicios Online S.A.S. – Despegar.com, Turismo Al Vuelo Ltda.	, ,	Pending final resolution. Administrative Trial started on March 22, 2013.	Maria del Rosario Oviedo Rojas moviedo@sic.gov.cowww.sic.g ov.co	
Consumer Education	"Rulebook of Timeshare Packages," disclosing important information about timeshare and inform tourists before purchasing this kind of travel offers. (May 2013)	l e packages in order to prevent fraud	Maria del Rosario Oviedo Rojas moviedo@sic.gov.cowww.sic.g	
Consumer Education	Recommendations to tourists, to prevent them from purchasing deceptive travel or timeseasons. (November 2012)	neshare packages during holiday	Maria del Rosario Oviedo Rojas moviedo@sic.gov.cowww.sic.g	
DOMINICAN REPUBLIC - Instituto Nacional de Protección de los Derechos del Consumidor				
Law Enforcement	Allegations of unfair and deceptive practices in hotel offers, room selection, conditions of payment and reservations.			
Law Enforcement	Seventeen law enforcement actions regarding timeshare resale.	Ongoing pending final resolution.	Department of Consumer Advocacy and the lawyers in charge to carry out these cases are: Felix Pujols, Legal Advisory, Yvelia Batista, Legal Counselor and Dr. David La Hoz, Legal External Advisory	
Consumer Education	"Holidays! The national tourist has rights to first-class service," with the goal of directing vacationers to demand their rights that companies offer quality services without exclusion.			

EL SALVADOR - Management of the				
Procurement of Legal Office of Consumer Protection:				
Name	Description	Status	Staff Contact	Press Contact
Sociedad Anonima de Capital Variable, abbreviated SERMERINT, SA DE CV	Lawsuit to enforce the refund of money paid for vacation packages.	Pending final resolution.	Mario Escobar mescobar@defensoria.gob.sv	
ISRAEL - Consumer Protection and Fair Trade Authority:				
Nine Unnamed Travel Agencies	Nine administrative orders to issued to different businesses in the tourism sector, demanding the immediate cease of violative practices that included inadequate disclosures, refusal to honor cancellation policy, deceptive telemarketing of vacation vouchers and discount coupons for hotel, restaurants, etc.	Final Administrative Orders entered.	Reuma Aphek-Sasson, Senior Director International Affairs and Community Training Reuma.Apheksasson@moital. gov.il	
NETHERLANDS - Authority for Consumers and Markets:				
Industry Directive	Price transparency enforcement in the travel industry http://www.acm.nl/en/publications/publication/11462/ACM-advertised-prices-in-travel-industry-must-be-clearer/	Filed May 27, 2013.	Bob Boelema Enforcement Official/ Coordinator Bob.Boelema@acm.nl	Bob Boelema Enforcement Official/ Coordinator Bob.Boelema@acm.nl
PHILIPPINES - Department of Trade and Industry (DTI) and National Bureau of Investigation:				
137 Complainants v. Cleverbuy, Inc., Christian Georg Bayer and Norbert Bayer	Notices of mediation issued to defendants regarding allegations that engaged in deceptive sales acts, among other things. http://dtincr.ph/scamwatch.php	Pending final resolution.	Ferndinand L. Manfoste, Asst. Regional Director, DTI, dtincrlegal@yahoo.com	
SPAIN - National Institute for Consumer Protection (ECC Spain & Observatorio de Internet):				
Industry Directive: Travel and Timeshare Resale in Spain	In 2012, Spain locally adopted the EU directive on Travel and Timeshare Resale through Law 4/2012 to among other things, protect consumers and regulate timehares. Portugal, Norway, Ireland, Netherlands, United Kingdom, Hungary, Cyprus, Belgium, Sweden, Estonia, Lithuania, Germany and Austria participated with Spain in its 2012 campaign regarding timeshares.	Adopted in April 2012.	Anton Aller Lopez Internet Observatory Responsible anton.aller@consumo-inc.es	

UNITED KINGDOM - Insolvency Service:				
Name	Description	Status	Staff Contact	Press Contact
Club Class Concierge Ltd, Bridge View Consultants Ltd., Club	Mis-sold membership of a concierge holiday scheme.	Wind-up Orders final.	The Official Reciever	Kathryn Montague
Class Concierge plc, Club Class International, Club Class	http://rnn.cabinetoffice.gov.uk/Press-Releases/Seven-Club-Class-holiday-		piu.or@insolvency.gsi.gov.uk	ade.daramy@insolvency.gsi.gov.
	companies-wound-up-by-Insolvency-Service-68160.aspx			uk
d.b.a. Club Class				