

AT&T Monthly Statement
ILD Billing
Nations Voice Plus Service Information
1/8/2007 10:17 AM

December 27, 2006

A \$12.95 charge was on our AT&T bill for the third month of \$12.95.

Sandy spoke with the following on 12/27 regarding information

- ILD Teleservices Inc. and spoke with a Jennifer and her supervisor Denise. They informed me that they were only a billing service for Nations Voice Plus and that ILD is a billing service for over 600 companies. Denise gave me the phone number for Nations Voice Plus (866) 527-4971.
- Sandy spoke with "Jack" at **(866) 527-4971, ext. 321, [Nations Voice Plus Processing Center, PO Box 15624, Clearwater, FL 33766], (866) 227-4201**. Jack told me that company has credited back to AT&T the months of Oct. 16, and the Nov. 14th billing, and they have credited Dec. 11th and Dec. 12th charges. The credits should show back up on our AT&T bill in January. Jack also said that my husband (Dan) cancelled this service with their company on Dec. 6, 2006. The cancellation and confirmation number is _____, which is also the account number.
- When Sandy asked Jack how this service ever started, he informed me that I signed up for it on the computer on **Oct. 9, 2006 at 1:14am (FL time)**; they got the information from Fresh Deals Today.com. They have ALL of my information, including email address, mother's maiden name, address, etc. He told me that the voicemail service that I joined up for (not), I or someone that wanted to leave me a message on their service, would call **(888) 566-6421** they I would give a pin number, which he believed (?) would be my home telephone number. When I asked him if I had ever received any voice messages on their service, he stated that that was confidential and he would not have any way of knowing. As I informed him, since allegedly they have EVERY information about me, that it was NOT confidential to myself. When I told him what estranged computer that the form was that approved this service, he gave me a **computer IP # _____**. I told him that I would have a computer tech check out my computer to prove it came from my home computer authorizing their company to bill AT&T; he informed me that IP numbers change every couple of months????