

CONSUMER SENTINEL NETWORK

Law enforcement's source for consumer complaints

Top 50 Companies Receiving Consumer Sentinel Network Complaints March 1, 2023 thru March 31, 2023

Rank March	Rank February	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	25,655
2	2	Transunion	Credit Bureaus	24,912
3	3	Equifax	Credit Bureaus	23,747
4	4	Amazon.com	Business Imposters	5,088
5	5	Geek Squad	Business Imposters	3,547
6	7	Medicare	Government Imposters	2,025
7	6	Wells Fargo	Banks, Credit Unions & S&Ls	1,943
8	10	Bank of America	Banks, Credit Unions & S&Ls	1,574
9	11	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,323
10	15	Capital One Bank	Credit Cards	1,123
11	8	Paypal, Inc.	Business Imposters	1,101
12	9	AT&T	Phone Devices, Accessories & Services	1,026
13	12	Verizon	Phone Devices, Accessories & Services	907
14	13	Comcast	Business Imposters	869
15	18	Microsoft Corporation	Tech Support Scams	781
16		Netflix	Business Imposters	756
17	17	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	707
18	19	US Customs and Border Patrol	Government Imposters	680
19	28	SSA Impostor	Government Imposters	666
20	16	Comenity Bank	Credit Cards	635
21	14	T-Mobile	Phone Devices, Accessories & Services	617
22	20	PCH Impostor	Prizes, Sweepstakes & Lotteries	605
23	33	FTC Impostor	Government Imposters	513
24	22	Apple Computer	Business Imposters	476
25	26	American Express	Credit Cards	455
26	36	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	451
27	24	Synchrony Bank	Credit Cards	442
28	37	LVNV Funding, llc	Credit Information Furnishers	418
29		USPS Impostor	Government Imposters	410
30	40	Wal-mart	Business Imposters	404
31	21	Ebay	Online Shopping	395
32	34	US Bank	Banks, Credit Unions & S&Ls	387
33	23	Fedex	Other Misc.	378
34	30	Best Buy	Business Imposters	372
35	39	Lexisnexis	Credit Bureaus	354
36	42	Facebook	Business Imposters	335
37	27	Mohela	Student Loans	332
38	25	Cash App	Phone Devices, Accessories & Services	324
39	46	Portfolio Recovery	Third Party Debt Collection	307
40		Charter Communications, Inc.	Cable & Satellite TV	304
41	43	Credit One Bank	Credit Cards	302
42	45	Midland Credit Management	Credit Information Furnishers	297
43	29	Doordash	Food	296
44		Chime	Banks, Credit Unions & S&Ls	295
45	47	Mcafee, Inc.	Business Imposters	290
46	49	Truist Bank	Banks, Credit Unions & S&Ls	284
47		Capital One Credit Card	Credit Cards	274
48		Credit Acceptance	Auto Financing	274
49		Santander	Credit Bureaus	274
50		DEA Impostor	Government Imposters	270