

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

## Top 50 Companies Receiving Consumer Sentinel Network Complaints July 1, 2023 thru July 31, 2023

Rank July	Rank June	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	30,909
2	2	Transunion	Credit Bureaus	30,712
3	3	Equifax	Credit Bureaus	27,767
4	5	Amazon	Business Imposters	5,544
5	4	Geek Squad	Business Imposters	5,493
6	11	Bank of America	Banks, Credit Unions & S&Ls	2,487
7	9	Paypal, Inc.	Online Payment Services	2,019
8	14	AT&T	Phone Devices, Accessories & Services	1,950
9	15	Comcast	Cable & Satellite TV	1,802
10	13	U.S. Customs and Border Protection Impostor	Government Imposters	1,694
11	7	Medicare	Government Imposters	1,668
12	10	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,648
13	8	Wells Fargo	Banks, Credit Unions & S&Ls	1,498
14	16	Verizon	Phone Devices, Accessories & Services	1,493
15	12	Capital One	Credit Cards and Loss Protection	1,308
16	22	T-Mobile	Phone Devices, Accessories & Services	1,298
17	6	USPS Impostor	Government Imposters	1,297
18	28	United Parcel Service	Business Imposters	1,099
19	17	FTC Impostor	Government Imposters	1,012
20		Bed Bath and Beyond	Business Imposters	1,004
21	18	Microsoft Corporation	Tech Support Scams	932
22	23	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	925
23	38	IRS Impostor	Government Imposters	922
24	31	LVNV Funding, llc	Third Party Debt Collection	886
25	40	Midland Credit Management	Online Payment Services	800
26	35	apple computer	Business Imposters	688
27	25	American Express	Credit Cards and Loss Protection	683
28	45	Portfolio Recovery	Third Party Debt Collection	680
29	34	Spectrum	Cable & Satellite TV	671
30		American Home Shield	Home Warranties	670
31	41	Ebay	Online Shopping	667
32	26	Comenity Bank	Credit Cards and Loss Protection	633
33	29	PCH Impostor	Prizes, Sweepstakes & Lotteries	633
34	37	Credit One Bank	Credit Cards and Loss Protection	619
35	27	Facebook	Social Networking Services	601
36	19	Cash App	Phone Devices, Accessories & Services	595
37	21	Best Buy	Business Imposters	565
38		Jefferson Capital Systems	Third Party Debt Collection	565
39		Choice Home Warranty	Home Warranties	538
40	30	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	527
41	39	US Bank	Banks, Credit Unions & S&Ls	524
42	36	Norton	Business Imposters	515
43	33	Walmart	Business Imposters	513
44	43	Fedex	Other Misc.	510
45	32	Synchrony Bank	Credit Cards and Loss Protection	487
46	47	Google	Website Content	466
47	24	SSA Impostor	Government Imposters	464
48	42	Chime	Banks, Credit Unions & S&Ls	434
49	46	Truist Bank	Banks, Credit Unions & S&Ls	426
50		Capital One Finance	Credit Cards and Loss Protection	415