

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

## Top 50 Companies Receiving Consumer Sentinel Network Complaints February 1, 2023 thru February 28, 2023

Rank February	Rank January	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	23,615
2	2	Transunion	Credit Bureaus	22,837
3	3	Equifax	Credit Bureaus	21,683
4	5	Amazon.com	Business Imposters	6,972
5	6	Geek Squad	Business Imposters	4,402
6	4	Wells Fargo	Banks, Credit Unions & S&Ls	2,954
7	8	Medicare	Government Imposters	2,181
8	7	Paypal, Inc.	Business Imposters	2,018
9	9	AT&T	Phone Devices, Accessories & Services	1,957
10	10	Bank of America	Banks, Credit Unions & S&Ls	1,792
11	12	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,616
12	11	Verizon	Phone Devices, Accessories & Services	1,607
13	13	Comcast	Cable & Satellite TV	1,525
14	14	T-Mobile	Phone Devices, Accessories & Services	1,201
15	15	Capital One Bank	Credit Cards	1,091
16	17	Comenity Bank	Credit Cards	1,026
17	19	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	912
18	21	Microsoft Corporation	Tech Support Scams	880
19		US Customs and Border Patrol	Government Imposters	801
20	22	PCH Impostor	Prizes, Sweepstakes & Lotteries	768
21	20	Ebay	Online Shopping	735
22	18	Apple Computer	Business Imposters	691
23	24	Fedex	Other Misc.	680
24	23	Synchrony bank	Credit Cards	584
25	32	Cash App	Phone Devices, Accessories & Services	554
26	25	American Express	Credit Cards	551
27	47	Mohela	Misc. Institution Lending	540
28	29	SSA Impostor	Government Imposters	533
29	27	Doordash	Food	519
30	38	Best Buy	Business Imposters	493
31	26	American Home Shield	Home Warranties	489
32	33	Spectrum	Cable & Satellite TV	486
33	44	FTC Impostor	Government Imposters	468
34	37	US Bank	Banks, Credit Unions & S&Ls	421
35	36	Google	Website Content	419
36	31	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	417
37	46	LVNV Funding, llc	Credit Information Furnishers	413
38		PNC Bank	Business Imposters	412
39		Lexisnexis	Credit Bureaus	393
40	28	Wal-mart	Business Imposters	388
41		Capital One Finance	Credit Cards	375
42	41	Facebook	Business Imposters	372
43	39	Credit One Bank	Credit Cards	369
44	34	Credit Karma, Inc.	Banks, Credit Unions & S&Ls	364
45	45	Midland Credit Management	Creditor Debt Collection	364
46	49	Portfolio Recovery	Third Party Debt Collection	346
47		McAfee, inc.	Business Imposters	340
48	48	Hinge, Inc.	Other Misc.	333
49		Truist Bank	Banks, Credit Unions & S&Ls	327
50		Intuit/Turbo Tax	Computer Equipment & Software	322