



UNITED STATES OF AMERICA  
FEDERAL TRADE COMMISSION  
WASHINGTON, D.C. 20580

BY EMAIL

Matt Novak  
Gawker Media  
8675 W Olympic Blvd,  
Los Angeles, CA 90035

SEP 07 2016

Re: FOIA-2016-01162  
Mylan/EpiPen consumer complaints

Dear Mr. Novak:

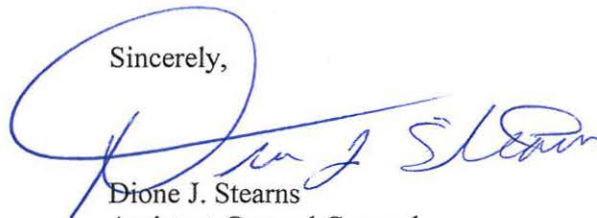
This is in response to your request dated August 24, 2016 under the Freedom of Information Act seeking access to “[a]ll consumer complaints filed against the drug company Mylan as well as consumer complaints about Mylan’s product the EpiPen.” In accordance with the FOIA and agency policy, we have searched our records as of August 24, 2016, the date we received your request in our FOIA office.

We have located 125 responsive complaints that consumers have made to the Federal Trade Commission (“FTC”). You should know that the enclosed complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided. I am denying access to consumers’ names and addresses, and any other identifying information found in the complaints. This information is exempt from release under FOIA Exemption 6, 5 U.S.C. § 552(b)(6), because individuals’ right to privacy outweighs the general public’s interest in seeing personal identifying information. *See The Lakin Law Firm v. FTC*, 352 F.3d 1122 (7th Cir. 2003).

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington, D.C. 20580, within 90 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest. You also may seek dispute resolution services from the FTC FOIA Public Liaison Richard Gold, (202) 326-3355, [rgold@ftc.gov](mailto:rgold@ftc.gov) or from the Office of Government Information Services via email [ogis@nara.gov](mailto:ogis@nara.gov), via fax 202-741-5769, or via mail Office of Government Information Services (OGIS), National Archives and Records Administration, 8601 Adelphi Road, College Park, MD 20740-6001.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Jonathan Hill at (202) 326-2684.

Sincerely,



Dione J. Stearns  
Assistant General Counsel

Enclosed: 3 spreadsheets