

# ATTACHMENT A

[Environmental Safety International, Inc. letterhead]

[Date]

Re: Septic tank cleaning products from Environmental Safety International (ESI) or Environmental Products International (EPI)

Dear ESI Customer:

Our records show that you've bought septic tank cleaning products from Environmental Safety International (ESI) or Environmental Products International (EPI) and you have an unpaid balance on your account. **We cancelled your unpaid balance. Do not make any more payments to ESI or EPI.**

The Federal Trade Commission recently sued us and claimed that we violated the law by allegedly:

- Making illegal robocalls
- Calling phone numbers on the Do Not Call Registry
- Calling people who said they didn't want us to call them
- Making calls that didn't disclose the seller's identity and the purpose of the call
- Threatening customers that had unpaid balances and telling them we'd sue them or send their accounts to a debt collector to collect payments.

As part of a settlement we reached with the FTC, we will shut down the company and stop selling septic tank cleaning products.

You can learn more about the FTC's lawsuit by going to [www.ftc.gov/url](http://www.ftc.gov/url).