

# CONSUMER SENTINEL NETWORK

*Law enforcement's source for consumer complaints*

## Top 50 Companies Receiving Consumer Sentinel Network Complaints May 1, 2023 thru May 31, 2023

Rank May	Rank April	Company	Product/Service Code(s)	# of Complaints Entered During Reporting Period
1	1	Experian	Credit Bureaus	30,742
2	2	Transunion	Credit Bureaus	30,298
3	3	Equifax	Credit Bureaus	27,706
4	4	Amazon	Business Imposters	4,901
5	5	Geek Squad	Business Imposters	4,684
6	7	Medicare	Government Imposters	2,360
7	6	Paypal, Inc.	Online Payment Services	2,184
8	9	AT&T	Phone Devices, Accessories & Services	2,114
9	10	Wells Fargo	Banks, Credit Unions & S&Ls	2,095
10	8	Bank of America	Banks, Credit Unions & S&Ls	2,049
11	12	Verizon	Phone Devices, Accessories & Services	1,629
12	14	Comcast	Cable & Satellite TV	1,597
13	11	JP Morgan Chase	Banks, Credit Unions & S&Ls	1,582
14	13	Capital One	Credit Bureaus	1,250
15	15	T-Mobile	Phone Devices, Accessories & Services	1,194
16	26	U.S. Customs and Border Protection Impostor	Government Imposters	970
17	28	Cash App	Phone Devices, Accessories & Services	949
18	19	Citigroup/Citibank Entities	Banks, Credit Unions & S&Ls	880
19	22	SSA Impostor	Government Imposters	813
20	20	Microsoft Corporation	Tech Support Scams	806
21	24	FTC Impostor	Government Imposters	772
22	18	Ebay	Online Shopping	759
23	40	Spectrum	Cable & Satellite TV	725
24	23	Comenity Bank	Credit Cards and Loss Protection	693
25	41	Facebook	Business Imposters	666
26		Ticketmaster	Online Shopping	658
27	34	American Express	Credit Cards and Loss Protection	656
28	16	USPS Impostor	Government Imposters	653
29	21	Apple Computer	Business Imposters	632
30	31	Best Buy	Business Imposters	600
31	35	Credit one Bank	Credit Cards and Loss Protection	584
32	29	PCH Impostor	Prizes, Sweepstakes & Lotteries	564
33	30	Synchrony Bank	Credit Cards and Loss Protection	556
34	33	LVNV Funding, llc	Third Party Debt Collection	555
35	42	American Home Shield	Home Warranties	534
36	38	Navy Federal Credit Union	Banks, Credit Unions & S&Ls	529
37	32	Fedex	Other Misc.	498
38	37	Doordash	Food	481
39	39	US Bank	Banks, Credit Unions & S&Ls	480
40	43	Walmart	Business Imposters	465
41		Norton	Business Imposters	436
42	49	Choice Home Warranty	Home Warranties	432
43	27	Portfolio Recovery	Creditor Debt Collection	422
44	46	Midland Credit Management	Creditor Debt Collection	420
45		United Parcel Service	Business Imposters	413
46	25	Truist Bank	Banks, Credit Unions & S&Ls	411
47	48	Google	Website Content	382
48	47	Lexisnexis	Credit Bureaus	367
49	45	Chime	Banks, Credit Unions & S&Ls	364
50		DEA Impostor	Government Imposters	351