



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Erin Mershon
Politico
1100 Wilson Blvd.
Arlington, VA 22209

NOV 22 2013

Re: FOIA-2014-00171
U.S. - EU Safe Harbor Framework

Dear Ms. Mershon:

This is in response to your request dated October 31, 2013 under the Freedom of Information Act seeking access to the number of consumer complaints received related to the U.S.-E.U. Safe Harbor Framework from American or European citizens and the number of referrals from European data protection authorities to the FTC for investigations related to the U.S.-E.U. Safe Harbor Framework. In accordance with the FOIA and agency policy, we have searched our records as of October 31, 2013, the date we received your request in our FOIA office.

We have located two pages of responsive documents. You are granted full access to these pages. One page contains information pertaining to the number of complaints that consumers have made to the Federal Trade Commission ("FTC"). You should know that these complaints have not necessarily been verified by the FTC. Therefore, you should make your own judgment about relying on the information provided.

In your request, you also sought a waiver of all fees. There were no fees incurred during the processing of this request, and therefore a determination regarding your request for a fee waiver was not required.

If you are not satisfied with this response to your request, you may appeal by writing to Freedom of Information Act Appeal, Office of the General Counsel, Federal Trade Commission, 600 Pennsylvania Avenue, N.W., Washington D.C. 20580, within 30 days of the date of this letter. Please enclose a copy of your original request and a copy of this response. If you believe that we should choose to disclose additional materials beyond what the FOIA requires, please explain why this would be in the public interest.

If you have any questions about the way we handled your request or about the FOIA regulations or procedures, please contact Erin Mischler at (202) 326-3577.

Sincerely,

A handwritten signature in blue ink that reads "Sarah Mackey". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Sarah Mackey
Associate General Counsel

Enclosed:
2 pages