

Exhibit A

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Security & Privacy Information

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TowerRecords.com Commitment to Safe Internet Shopping

We guarantee that every order you place with TowerRecords.com will be safe and secure. We offer 128-bit SSL encryption, which encrypts your personal and credit card information as it is transferred over the Internet.

We electronically verify each order with the credit company at the moment it is placed, returning an order confirmed message **only** if the issuing bank authorizes it. Our experienced staff then manually checks all orders which still appear unusual, canceling any we feel are not valid.

In the event of unauthorized use of your credit card, federal law states that you will not be liable for more than \$50 of fraudulent charges. TowerRecords.com will cover this liability, up to \$50, as long as the following is true:

1. You have reported the fraudulent use to the issuing bank of your credit card according to their reporting rules and procedures.
2. The unauthorized use of your credit card resulted through no fault of your own.
3. The credit card number was obtained from purchases made at TowerRecords.com while using our secure server.

Shopping online with TowerRecords.com is perfectly safe. Give it a try!

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Cookies

Cookies are small files containing alphanumeric identifiers that we transfer through your web browser to your computer's hard drive in order for our systems to recognize your browser. We use cookies to enhance your browsing and shopping experience on the TowerRecords.com site. The

information captured makes it possible for us to:

- Keep track of items in your shopping bag during current and future visits to TowerRecords.com
- Remember information so you don't have to re-enter it each time you visit the TowerRecords.com site
- Speed navigation
- Provide you with custom tailored content
- Monitor the effectiveness of our marketing email campaigns
- Monitor total number of visitors, pages viewed, and other aggregate metrics
- Track your entries, submissions, and status in some of our promotions, sweepstakes and contests

Most browsers automatically accept cookies, but you can choose to have your browser warn you every time a cookie is being sent to you, or you can disable cookies altogether. It is possible to shop our site without enabling cookies on your browser. The "help" portion of the toolbar on most browsers will tell you how to modify your cookie settings. Please note: If you turn off the cookies feature, you will not be able to take advantage of all the special features that TowerRecords.com offers.

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Your Personal Information

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Your privacy is important to us. TowerRecords.com is committed to safeguarding your privacy online. We will never share your personal information with anyone for any reason without your explicit permission.

Please read the following policy to understand how your personal information will be treated as you make full use of our many offerings.

What personal information do we collect?

You will be asked to provide your email, billing and shipping addresses during

registration.

In addition to registration we may ask you for personal information at other times, including (but not limited to) when you enter a sweepstakes, contest or promotion sponsored by TowerRecords.com and/or our many partners; and when you report a problem with one of our sites or services.

If you contact TowerRecords.com, we may keep a record of that correspondence. Occasionally we ask users to complete surveys used for research purposes to improve and enhance TowerRecords.com. Wherever TowerRecords.com collects personal information, we make an effort to include a link our Privacy Policy.

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How does TowerRecords.com use my information?

The primary goal in collecting personal information is to provide you with personalized services and interactive communications.

Who is collecting information?

When asked for personal information at TowerRecords.com, you are sharing that information with TowerRecords.com alone. However, some data collected during a promotion may be shared with the sponsor. If data will be shared, you will be notified prior to the time of data collection or transfer. You can decide not to participate in the promotion if you don't want your data to be shared.

With whom does TowerRecords.com share my information?

TowerRecords.com does not sell, trade or rent your personal information to others. We will not disclose any of your personally identifiable information except when we have your permission or under special circumstances, such as when we believe in good faith that the law requires it. The exception: TowerRecords.com may share your personal information with our contractors to improve services to you, but only if the contractor agrees to keep such information confidential.

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What choices do I have on the collection, use, and distribution of my personal information?

You can instruct us to have your name and address removed from our mailing list at any time.

How can I access, update or delete my personal information?

You may edit your TowerRecords.com Account information at any time by using your email address and password. Your TowerRecords.com Account can be deleted or deactivated, but doing so will result in not being able to access any members-only areas of TowerRecords.com.

How does TowerRecords.com protect my personal information?

We use state-of-the-art technology to safeguard your personal information. All TowerRecords.com employees are required to acknowledge that they understand and will comply with this privacy policy. Employees who violate this policy will be subjected to disciplinary action, up to, and including termination.

[Return To Questions](#)**What security precautions are in place to protect the loss, misuse, or alteration of my information?**

Your TowerRecords.com Account information is password-protected. You and only you have access to this information. You may edit your TowerRecords.com Account information by using your email address and password.

TowerRecords.com takes steps to ensure that your information is treated securely and in accordance with the relevant Terms of Service and this Privacy Policy. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. While we strive to protect your personal information, TowerRecords.com cannot ensure or warrant the security or services, and you do so at your own risk. Once we receive your transmission, we make our best effort to ensure its security on our systems.

What else should I know about my privacy?

Please keep in mind that whenever you voluntarily disclose personal information online (message boards, email, chat areas, etc.) - that information can be collected and used by others. You are solely responsible for maintaining the secrecy of your passwords and/or any account information. Please be careful and responsible whenever you are online.

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Password Protection

If you forget the password you created for your TowerRecords.com Account and the "hint" feature doesn't help you remember it, you can request that your password be emailed to you by typing your username in [here](#). Your password can only be sent to the email address you provided on your account.

If you receive a password reminder via email and you have not requested it, another customer may have made a typographical error when trying to sign in to their account. In such a situation, your password can only be sent to you, and never another user.

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