

Results At-A-Glance: 2022 Federal Employee Viewpoint Survey Results

Each year, the Office of Personnel Management administers the government-wide Federal Employee Viewpoint Survey (FEVS), a confidential online survey of federal employees to assess how well each agency is doing in providing its employees with a positive, healthy, and innovative work environment.

The FEVS contains questions designed to measure employees' perceptions in key areas such as leadership, management/supervision, work experience, performance culture, training and development, pay, awards and recognition, inclusion, and other areas that are important in creating an effective work environment. The FEVS results provide FTC leadership with information that is used to build upon the agency's strengths, while simultaneously addressing the agency's challenges.

The FEVS was conducted from May 31, 2022, to July 15, 2022. The survey was available to all FTC non-political, full-time, and part-time federal employees who were onboard as of November 2021.

Key Indices Results

ITEM	2022 Results		
	Governmentwide	Medium-Size Agencies	FTC
Number of Completed Surveys	557,778	24,857	782
Number of Surveys Administered	1,582,112	41,574	1,039
Response Rate	35.3%	59.8%	75.3%
Employee Engagement: Overall	71%	76%	74%
Employee Engagement: Leaders Lead	59%	67%	52%
Employee Engagement: Supervisors	80%	85%	92%
Employee Engagement: Intrinsic Work Experience	73%	77%	78%
Global Satisfaction	62%	69%	62%

The overall FTC results are generally consistent with the agency's 2021 results. It's likely that one contributing factor is the timing; the 2022 survey administration (returned to the traditional late Spring timeframe—May 2022) and the 2021 survey (administered in the fall—November 2021 and only open for five weeks) were only about six months apart. It's also worth noting that the COVID-19 pandemic is still creating challenges in the workplace and in people's lives.

From 2021 to 2022, the FTC's Employee Engagement score remained the same at 74%, which is above the government-wide score of 71% and below the medium-size agency average of 76%. The FTC's Global Satisfaction score showed a two-point increase to 62%, which is the same as the government-wide score and below the medium-size agency average of 69%. In addition, the 2022 FEVS includes the results from the newly added Diversity, Equity, Inclusion, and Accessibility (DEIA) survey items—the FTC's 85% DEIA score is significantly higher than the government-wide and other medium-sized agencies scores of 69% and 75%, respectively.