

Results At-A-Glance: 2021 Federal Employee Viewpoint Survey Results

Each year, the FTC conducts the Federal Employee Viewpoint Survey (FEVS), a confidential online survey of its employees to assess how well the agency is doing in providing its employees with a positive, healthy, and innovative work environment.

The FEVS, administered by the Office of Personnel Management, contains questions designed to measure employees' perceptions in key areas such as leadership, management/supervision, work experience, performance culture, training and development, pay, awards and recognition, inclusion, and other areas that are important in creating an effective work environment. The FEVS results provide FTC's leadership with information that is used to build upon the agency's strengths, while simultaneously addressing the agency's challenges.

The FEVS was conducted from November 1, 2021 to December 3, 2021. The survey was available to all FTC non-political, full-time, and part-time federal employees who were onboard as of April 2021.

Key Indices Results

ITEM	2021 Results	
	Medium-Size Agencies	FTC
Employee Engagement: Overall	77%	74%
Employee Engagement: Leaders Lead	67%	56%
Employee Engagement: Supervisors	85%	91%
Employee Engagement: Intrinsic Work Experience	78%	75%
Global Satisfaction	71%	60%

The overall FTC results are slightly lower than the average for medium-size agencies and show a marked decrease from the FTC's 2020 results. The FTC's Employee Engagement score of 74% is below the medium-size agency average of 77% and is a 13-point decrease from the FTC's 2020 score of 87%. The Global Satisfaction Index for all of the FTC was 60%, which is also lower than the 71% score for other medium-size agencies and shows a 22-point decrease from the agency's 2020 score of 82%.