

# Do Not Call

**DATA  
BOOK  
2021**

**Federal Trade Commission**  
November 2021



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## The National Do Not Call Registry

The National Do Not Call Registry provides an easy and efficient way for consumers to tell companies they don't want to receive most telemarketing sales calls. Robocalls that are sales calls are illegal whether a number is on the Registry or not, unless the caller has written permission from a consumer.

Since its inception in 2003, the Registry has continued to grow. As of September 30, 2021, there were 244 million active registrations. Consumers can register multiple phone numbers on the Registry by registering online at [donotcall.gov](https://donotcall.gov) or calling a toll-free number (888-382-1222) from the telephone numbers they wish to register. Telemarketers and sellers must remove numbers added to the Registry from their call lists at least every 31 days. Organizations can access the Registry at [telemarketing.donotcall.gov](https://telemarketing.donotcall.gov).

If a company violates the Do Not Call rules, consumers can report the call to the Federal Trade Commission (FTC) online at [donotcall.gov](https://donotcall.gov) or by calling the toll free number. Law enforcement officials review these complaints, as well as consumer registration and telemarketer access information, through the Consumer Sentinel Network, a secure online database maintained by the FTC. For more information about Sentinel, visit [ftc.gov/sentinel](https://ftc.gov/sentinel). Law enforcement personnel may join Sentinel at [register.consumersentinel.gov](https://register.consumersentinel.gov).

## The Data Book

The *National Do Not Call Registry Data Book* contains statistical data about phone numbers on the Registry, telemarketers and sellers accessing phone numbers on the Registry, and complaints consumers submit to the FTC about telemarketers allegedly violating the Do Not Call rules. The FTC monitors the data for accuracy and occasionally makes modifications to address potential problems. Statistical data on complaints is based on unverified complaints reported by consumers, not on a consumer survey.

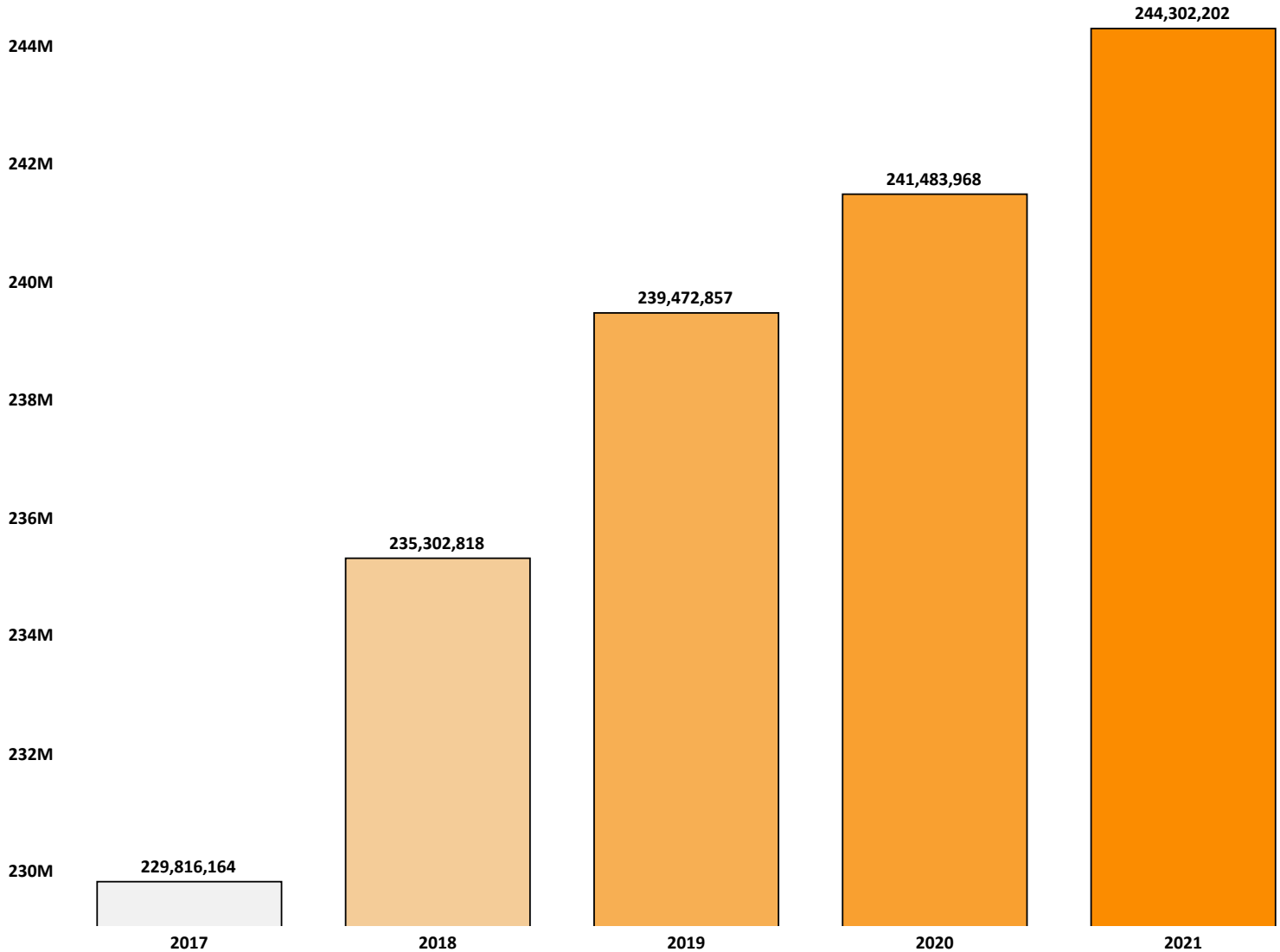
### Inside the numbers

- When we report the total number of DNC complaints, we break it down to show how many were robocalls and how many came from live callers. With a few exceptions, telemarketing robocalls are illegal, whether or not a number is on the Do Not Call Registry. As always, when it's a live caller, we verify that the consumer's telephone number was registered on the DNC database before we take the complaint.
- Our online complaint form asks for the topic of the call.
  - Consumers can choose to report specific topics, such as reducing debt, vacation & timeshares, and several other categories. Not everyone who files a complaint reports a topic.
  - The Data Book does not include statistics where a consumer chose "Other," or topics less likely to violate the Do Not Call Rules, such as debt collection, political, or charitable calls.
- The Data Book includes a state-by-state analysis of DNC complaints. This is how we identify a consumer's state:
  - If consumers report their state, we use the state they report.
  - If consumers do not report their state, we use their area code.
  - The state-by-state analysis also includes the top 10 topics consumers reported.
- The underlying data in the report is available on our open government site where we post our daily complaint data at: [www.ftc.gov/data](http://www.ftc.gov/data).
- States are ranked based on the number of registrations or complaints per 100,000 population. Complaint figures include the total number of FY 2021 complaints submitted to the FTC. Population estimates are based on 2019 U.S. Census population estimates (Annual Estimates of the Resident Population: April 1, 2010 to July 1, 2019).
- For the purposes of this report, "active registrations" are those registrations consumers have placed on the Registry that have not been subsequently deleted by the consumer or removed by the FTC. The FTC removes numbers that have been disconnected and reassigned.



# FY 2021 National Do Not Call Registry Who is using the Do Not Call Registry

## Active Registrations by Fiscal Year



"Active Registrations" reflect the total number of phone numbers registered on the National Do Not Call Registry for each fiscal year as of September 30, 2021.

## Organizations Accessing the Registry by Fiscal Year

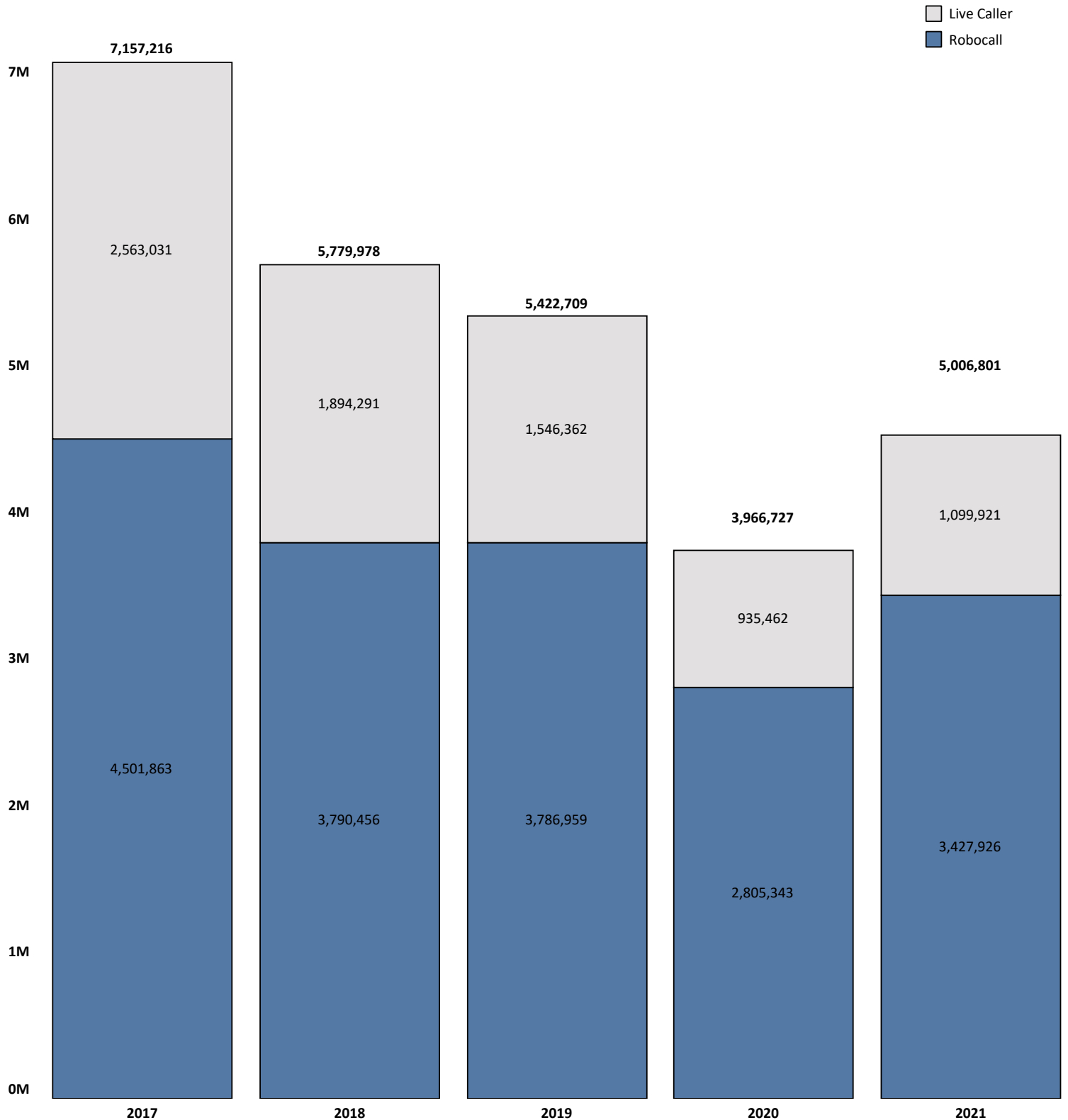
	2017	2018	2019	2020	2021
5 or Fewer Area Codes	15,536	15,045	12,525	10,420	9,595
Organizations Who Paid	2,259	2,163	2,014	1,952	2,000
Exempt Organizations	543	520	541	556	512
Total	18,338	17,728	15,080	12,928	12,107

Telemarketers and sellers can access up to five area codes on the Registry for free. To access more than five area codes, they must pay a fee. Organizations that are not selling goods or services are "exempt" and can access numbers on the Registry for free. This includes organizations asking for charitable contributions, raising money for political purposes, or conducting surveys. It also includes organizations calling **only** people they have an established business relationship with or who have given the organization written permission to call.



# FY 2021 National Do Not Call Registry Complaint Figures by Year

## Complaints by Call Type and Fiscal Year

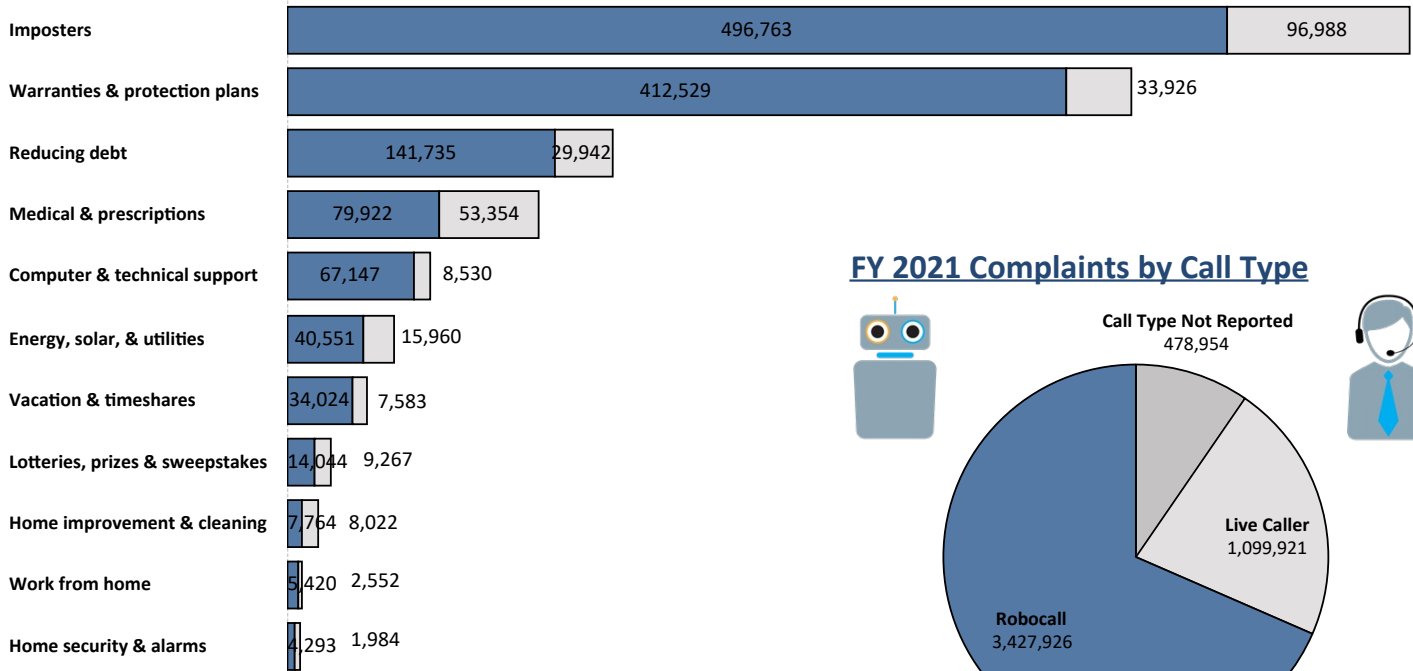


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every year. The data is available at [ftc.gov/data](https://www.ftc.gov/data).

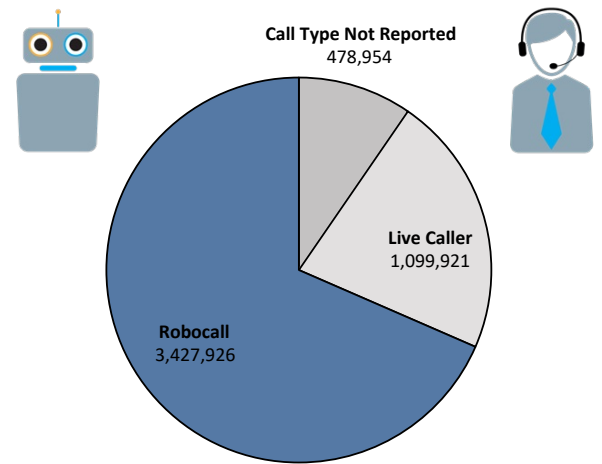


# FY 2021 National Do Not Call Registry Complaint Figures for the Year

## FY 2021 Complaints by Topic\*

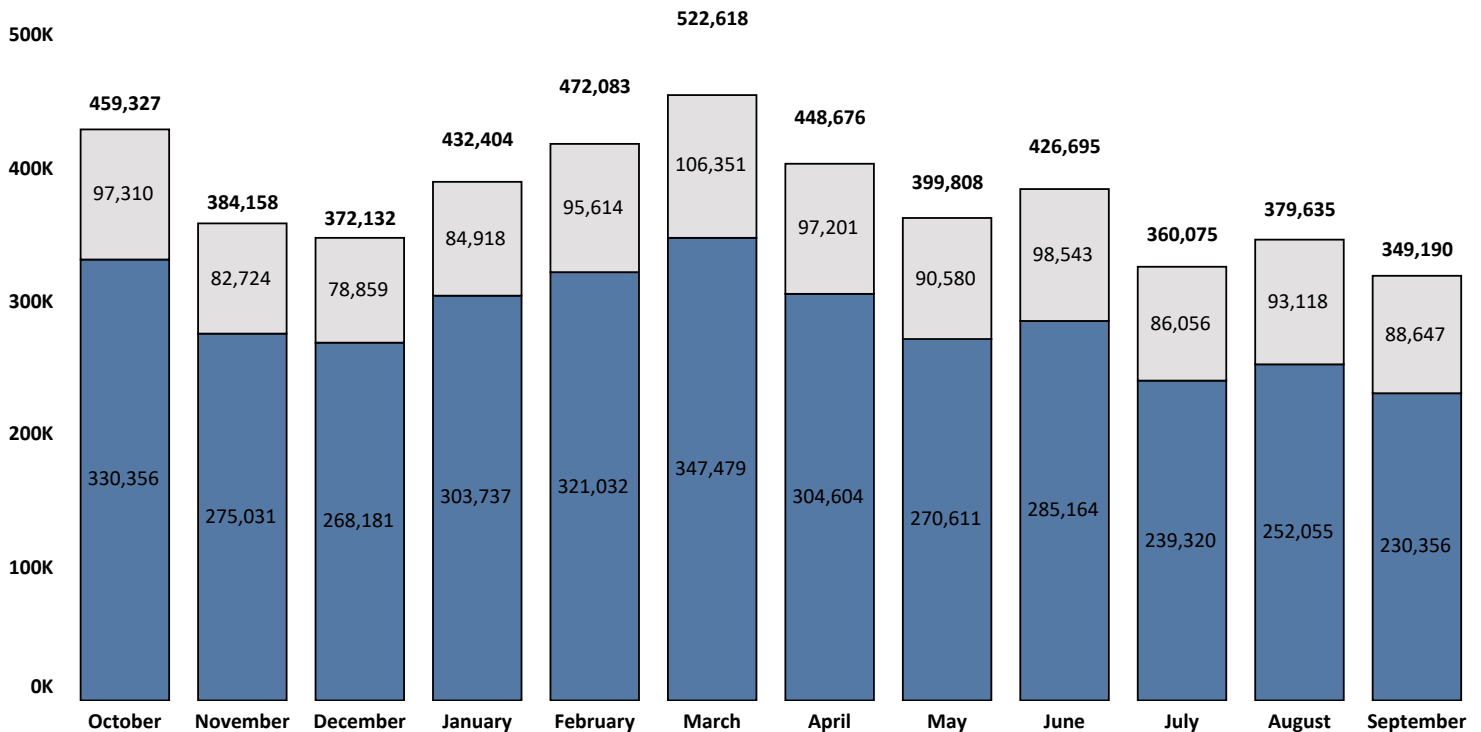


## FY 2021 Complaints by Call Type



\*Not everyone who files a complaint reports a topic.

## FY 2021 Complaints by Month

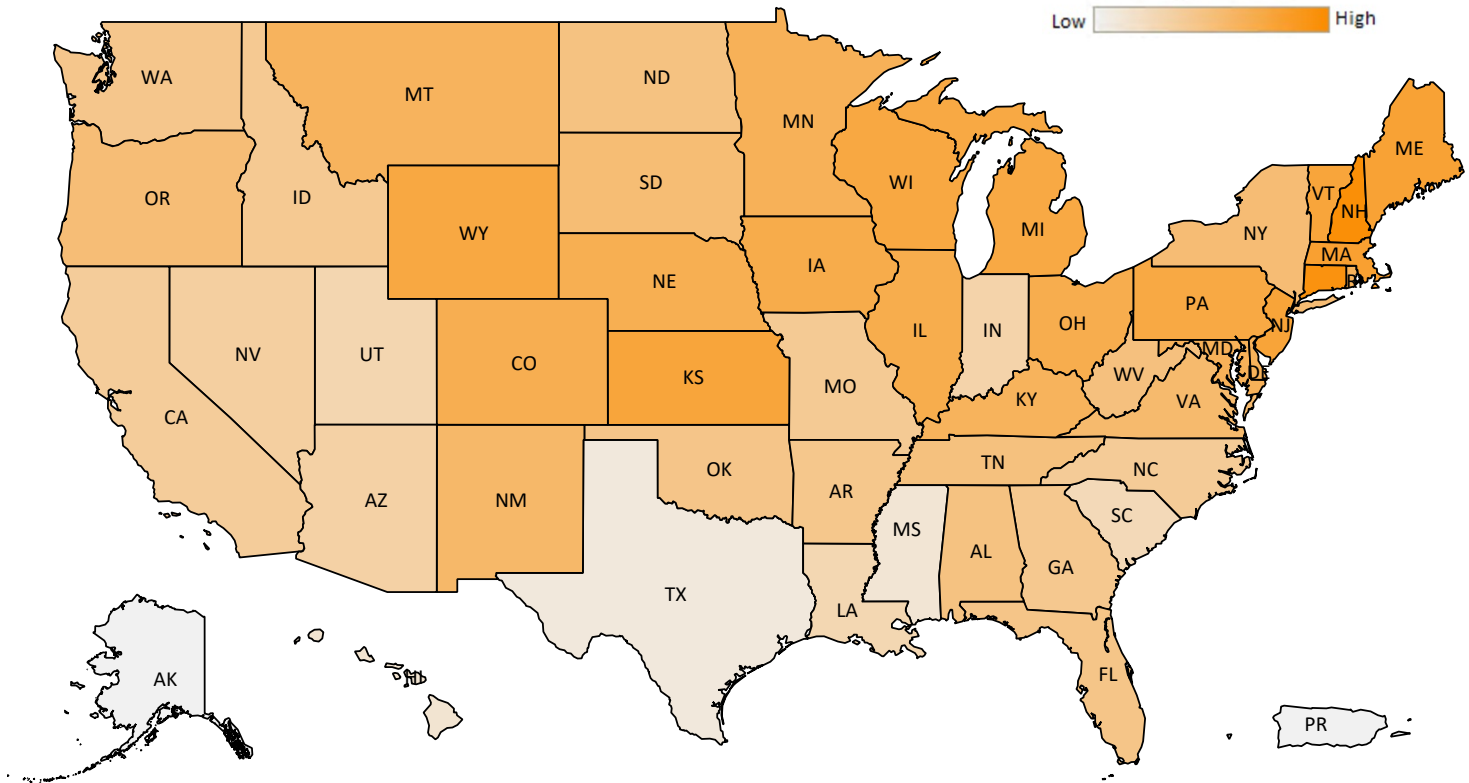


The total includes complaints about robocalls, complaints about live callers, and complaints where the call type was not reported. The number of calls where a call type was not reported is relatively small every month. The full data, as well as complaints reporting that the consumer asked the entity to stop calling, is available at [ftc.gov/data](https://ftc.gov/data).



# FY 2021 National Do Not Call Registry Registrations by State

## State Rankings for National Do Not Call Registry Registrations per 100K Population



Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
1	New Hampshire	1,286,856	94,642
2	Connecticut	3,323,812	93,227
3	Massachusetts	6,027,519	87,450
4	Maine	1,167,148	86,828
5	New Jersey	7,644,925	86,070
6	Vermont	535,003	85,739
7	Kansas	2,495,825	85,670
8	Wyoming	489,497	84,577
9	Wisconsin	4,919,753	84,497
10	Pennsylvania	10,789,344	84,279
11	Michigan	8,411,097	84,222
12	Iowa	2,619,454	83,024
13	Illinois	10,473,568	82,652
14	Ohio	9,651,025	82,564
15	Colorado	4,718,724	81,940
16	Nebraska	1,583,358	81,852
17	Minnesota	4,557,018	80,803
18	Maryland	4,878,839	80,700
19	Rhode Island	851,673	80,395
20	Delaware	782,639	80,373
21	Kentucky	3,575,533	80,031
22	Montana	853,668	79,873
23	New Mexico	1,633,692	77,913
24	Virginia	6,587,684	77,180
25	New York	14,804,755	76,103
26	South Dakota	672,095	75,972

Rank	Consumer State	Active Registrations	Active Registrations per 100K Population
27	Oregon	3,192,067	75,682
28	West Virginia	1,333,685	74,418
29	Tennessee	5,072,568	74,278
30	Alabama	3,624,168	73,915
31	North Dakota	562,771	73,848
32	Florida	15,592,554	72,599
33	Oklahoma	2,866,063	72,431
34	Washington	5,475,617	71,907
35	Arkansas	2,168,803	71,867
36	Georgia	7,574,778	71,343
37	Idaho	1,265,992	70,842
38	Missouri	4,326,103	70,487
39	North Carolina	7,335,196	69,938
40	California	27,422,473	69,403
41	Nevada	2,106,634	68,394
42	Arizona	4,904,474	67,381
43	Indiana	4,482,569	66,584
44	Utah	2,102,000	65,565
45	Louisiana	3,026,868	65,111
46	South Carolina	3,298,484	64,064
47	Hawaii	843,047	59,543
48	Mississippi	1,756,228	59,010
49	Texas	16,724,295	57,678
50	Alaska	394,360	53,908
	District of Columbia	675,309	95,687
	Puerto Rico	418,650	13,109

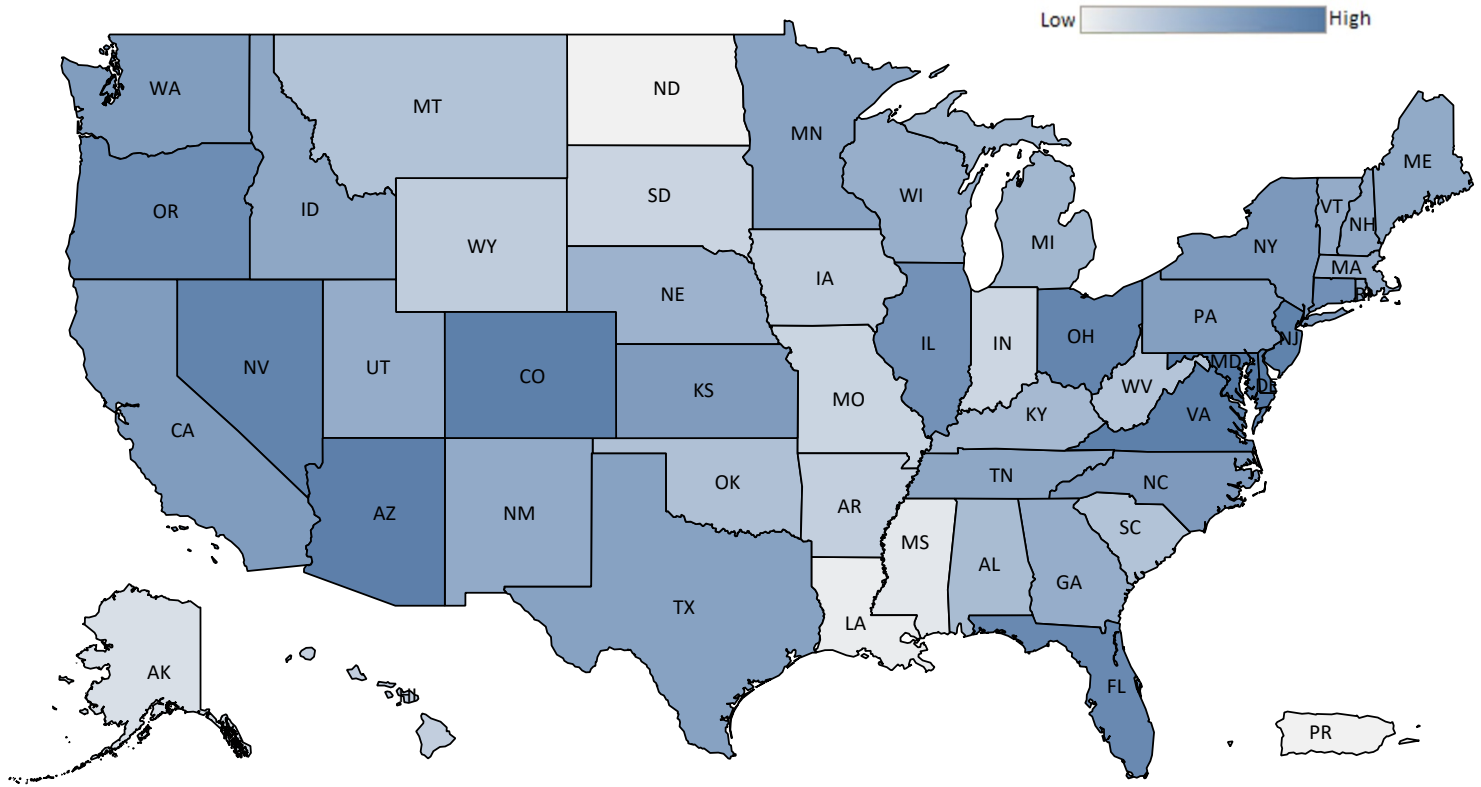
The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of active registrations per 100,000 population. Active registrations include all phone numbers on the National Do Not Call Registry as of September 30, 2021. Population estimates are based on 2019 U.S. Census population estimates.





# FY 2021 National Do Not Call Registry Complaints by State

## State Rankings for National Do Not Call Registry Complaints per 100K Population



Rank	Consumer State	Complaints	Complaints per 100K Population	Rank	Consumer State	Complaints	Complaints per 100K Population
1	Maryland	122,595	2,028	27	Vermont	8,664	1,388
2	Delaware	19,302	1,982	28	Massachusetts	94,948	1,378
3	Arizona	141,543	1,945	29	Utah	44,025	1,373
4	Colorado	111,866	1,943	30	Georgia	145,113	1,367
5	Virginia	165,508	1,939	31	Wisconsin	79,017	1,357
6	New Jersey	168,862	1,901	32	Nebraska	25,265	1,306
7	Nevada	58,117	1,887	33	Michigan	125,377	1,255
8	Ohio	217,763	1,863	34	Kentucky	54,826	1,227
9	Florida	388,227	1,808	35	Alabama	58,959	1,202
10	Oregon	74,450	1,765	36	Oklahoma	45,503	1,150
11	Connecticut	61,644	1,729	37	South Carolina	57,704	1,121
12	Illinois	216,580	1,709	38	Montana	11,974	1,120
13	New York	314,931	1,619	39	West Virginia	19,807	1,105
14	North Carolina	167,910	1,601	40	Wyoming	5,901	1,020
15	Kansas	46,026	1,580	41	Iowa	32,110	1,018
16	California	622,136	1,575	42	Hawaii	14,084	995
17	Washington	119,020	1,563	43	Arkansas	29,815	988
18	Pennsylvania	196,810	1,537	44	South Dakota	8,235	931
19	Texas	436,781	1,506	45	Missouri	56,823	926
20	Minnesota	83,744	1,485	46	Indiana	61,580	915
21	Rhode Island	15,492	1,462	47	Alaska	6,047	827
22	Tennessee	98,425	1,441	48	Mississippi	22,123	743
23	Idaho	25,729	1,440	49	Louisiana	32,094	690
24	New Hampshire	19,364	1,424	50	North Dakota	4,866	639
25	Maine	18,914	1,407		District of Columbia	12,814	1,816
26	New Mexico	29,312	1,398		Puerto Rico	2,826	88

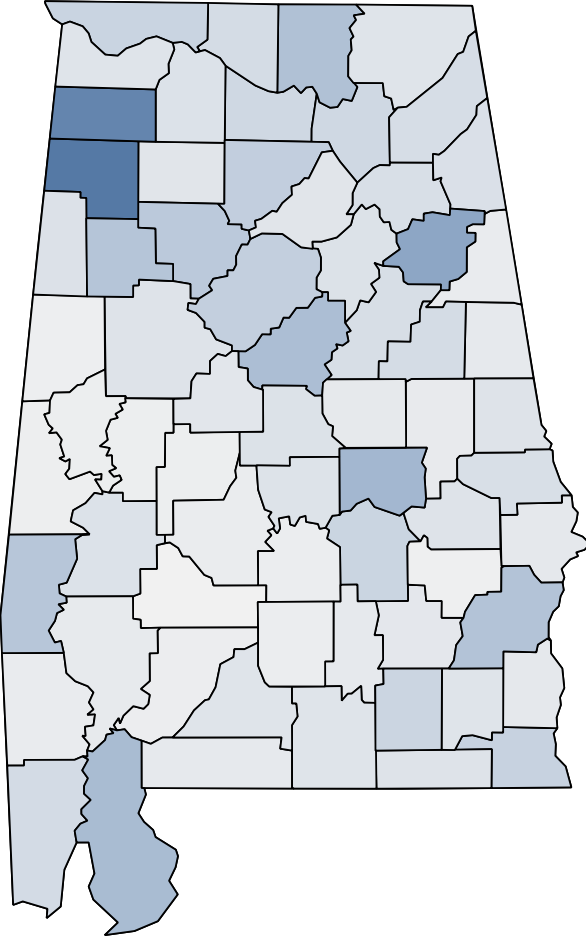
The District of Columbia and Puerto Rico are included in the table but are not ranked. States are ranked based on the number of complaints per 100,000 population. Complaints include the total number of FY 2021 complaints submitted to the FTC. Population estimates are based on 2019 U.S. Census population estimates.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Alabama

## Complaints by County



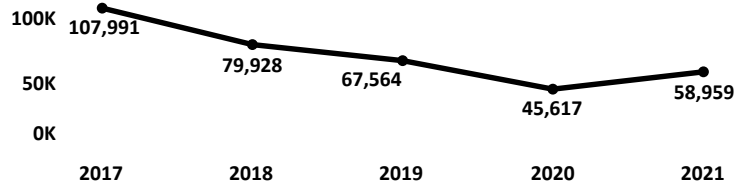
Low High

## State Totals

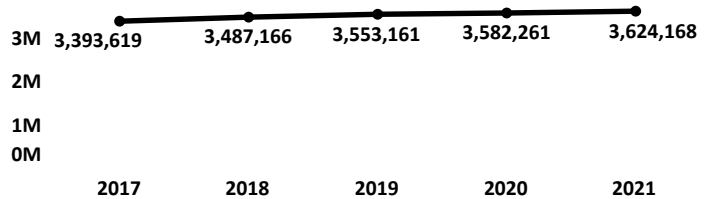
Complaints: 58,959 (#35 nationally, per 100K population)

Active Registrations: 3,624,168 (#30 nationally, per 100K population)

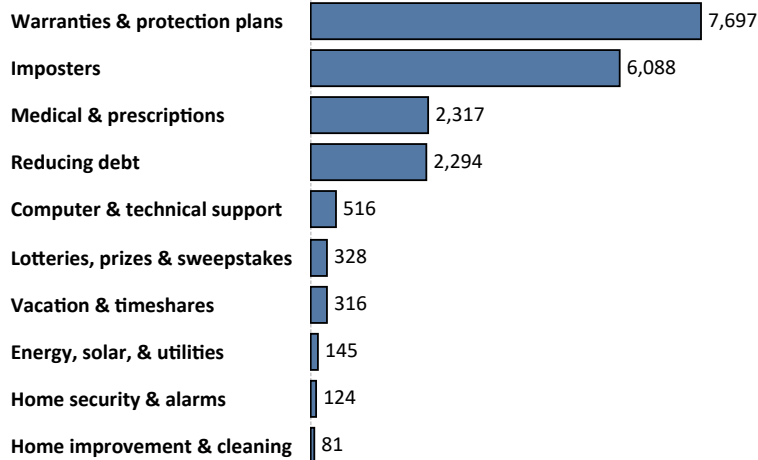
## Complaints by Fiscal Year



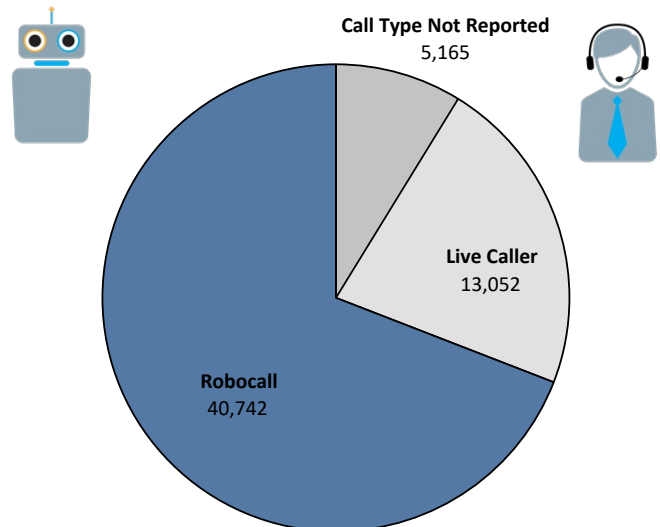
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



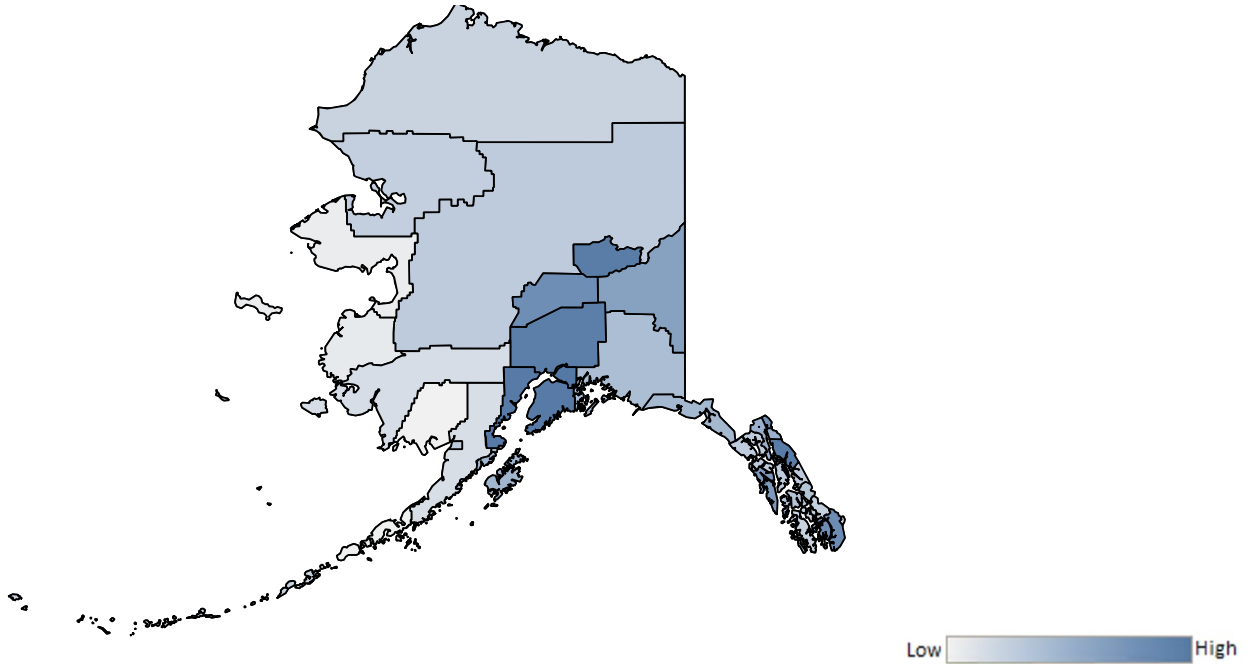
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Alaska

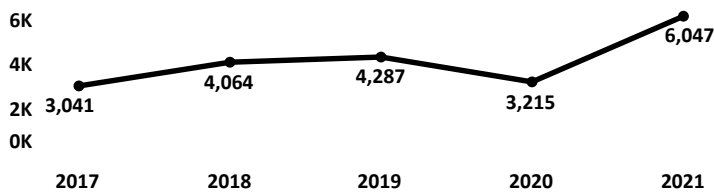
## Complaints by Borough or Census Area



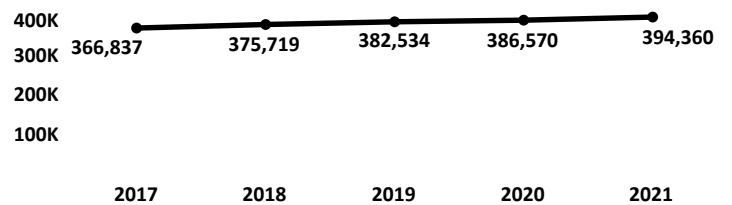
## State Totals

Complaints: 6,047 (#47 nationally, per 100K population)  
 Active Registrations: 394,360 (#50 nationally, per 100K population)

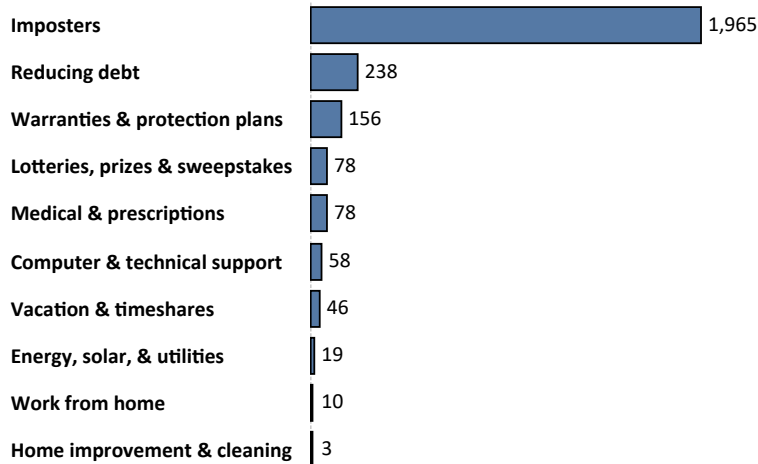
## Complaints by Fiscal Year



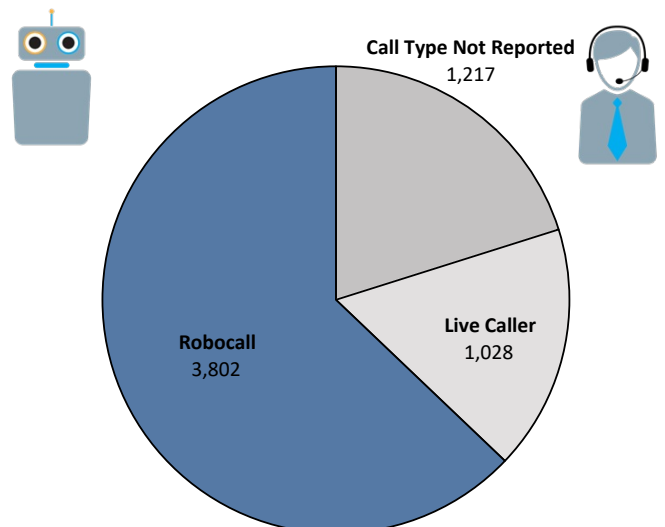
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



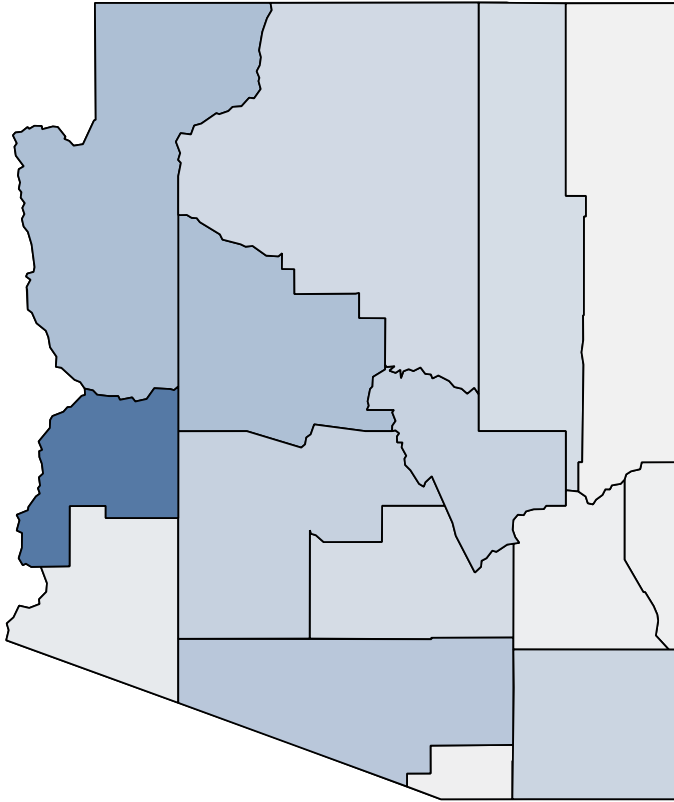
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Arizona

## Complaints by County



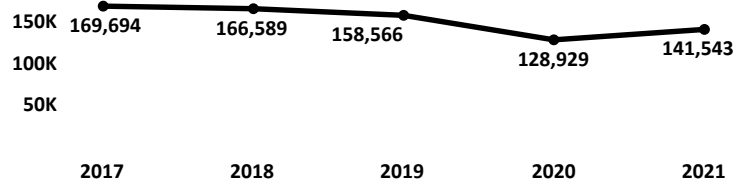
Low High

## State Totals

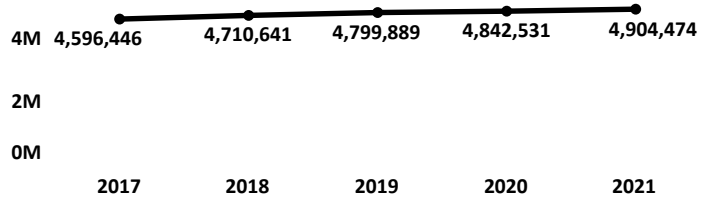
Complaints: 141,543 (#3 nationally, per 100K population)

Active Registrations: 4,904,474 (#42 nationally, per 100K population)

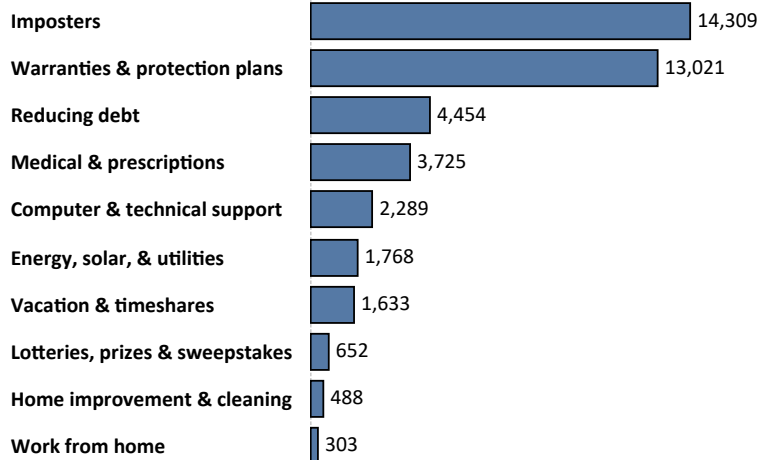
## Complaints by Fiscal Year



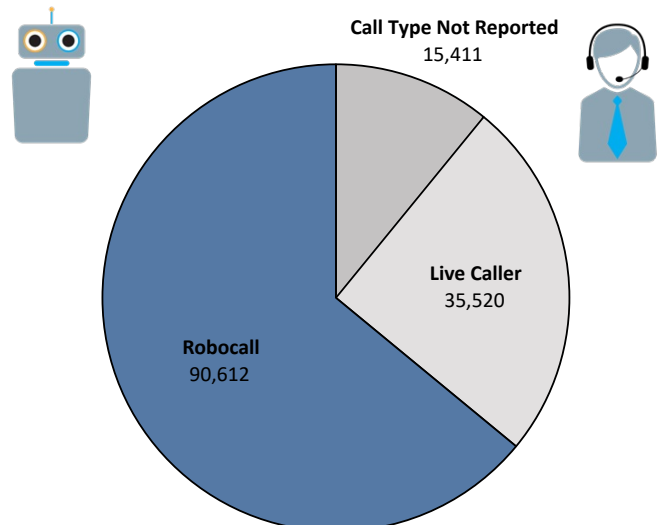
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



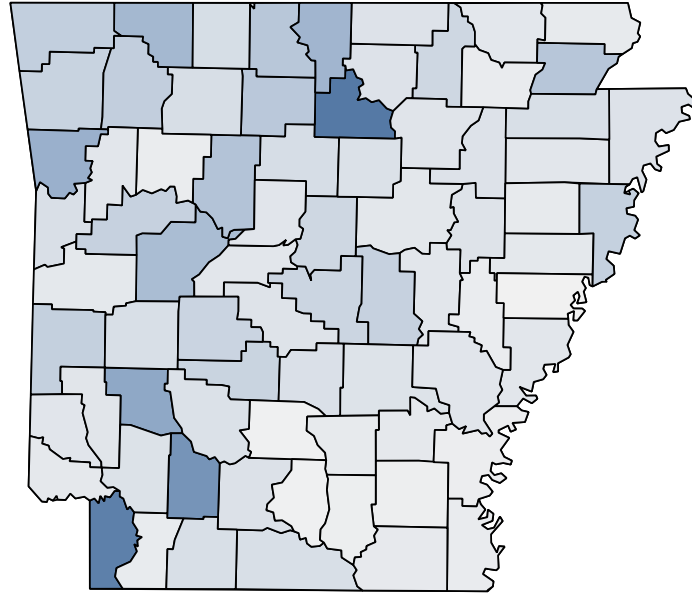
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Arkansas

## Complaints by County



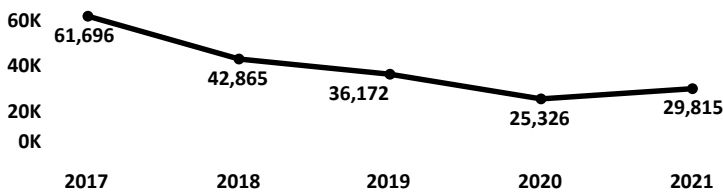
Low High

## State Totals

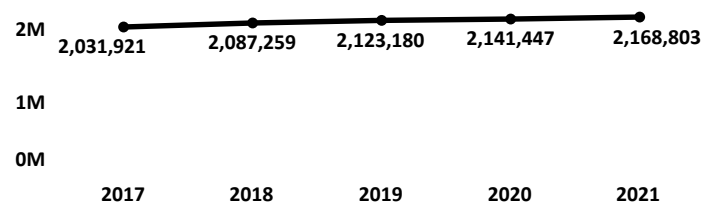
Complaints: 29,815 (#43 nationally, per 100K population)

Active Registrations: 2,168,803 (#35 nationally, per 100K population)

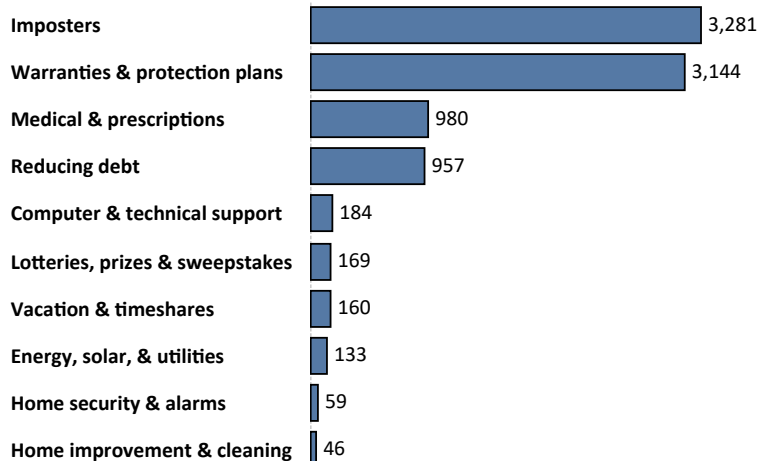
## Complaints by Fiscal Year



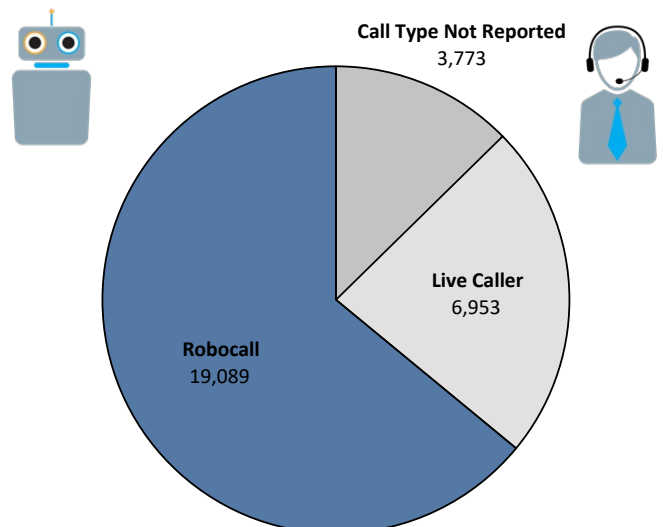
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# California

## Complaints by County



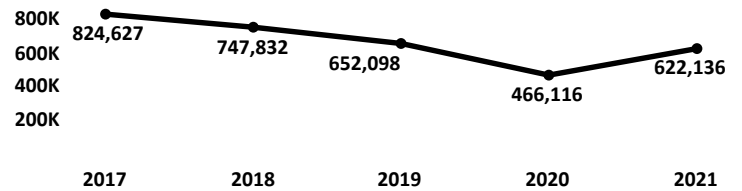
Low High

## State Totals

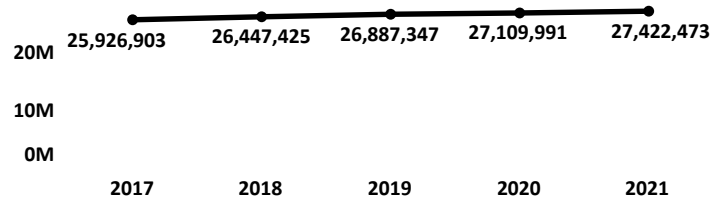
Complaints: 622,136 (#16 nationally, per 100K population)

Active Registrations: 27,422,473 (#40 nationally, per 100K population)

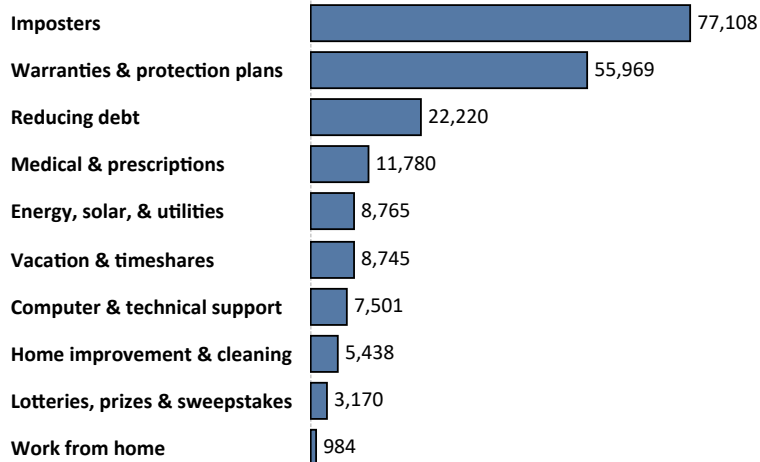
## Complaints by Fiscal Year



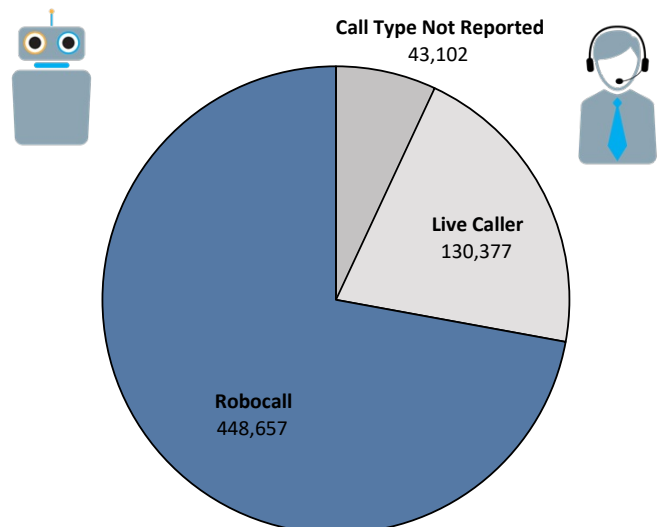
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



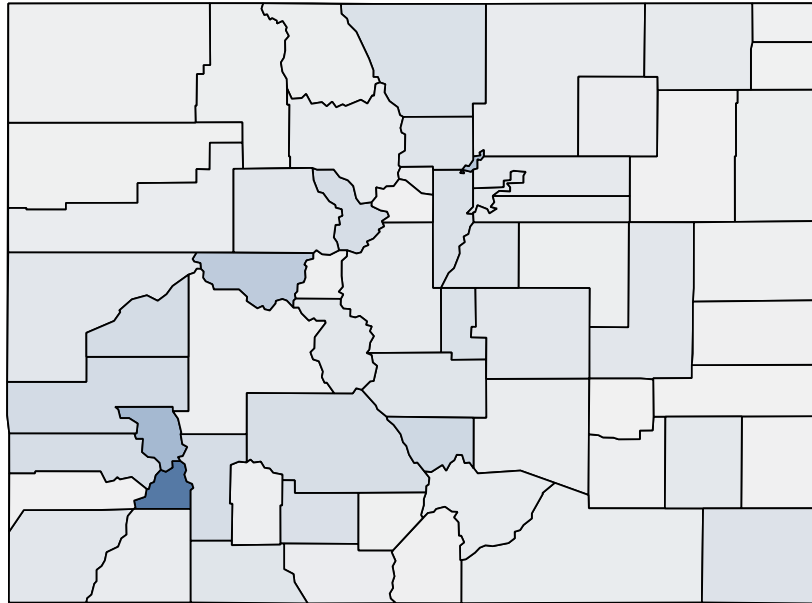
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Colorado

## Complaints by County



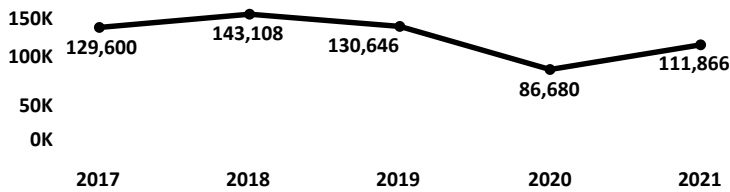
Low High

## State Totals

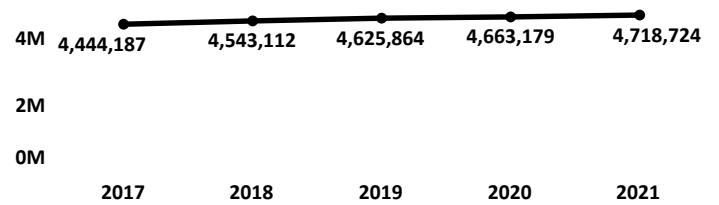
Complaints: 111,866 (#4 nationally, per 100K population)

Active Registrations: 4,718,724 (#15 nationally, per 100K population)

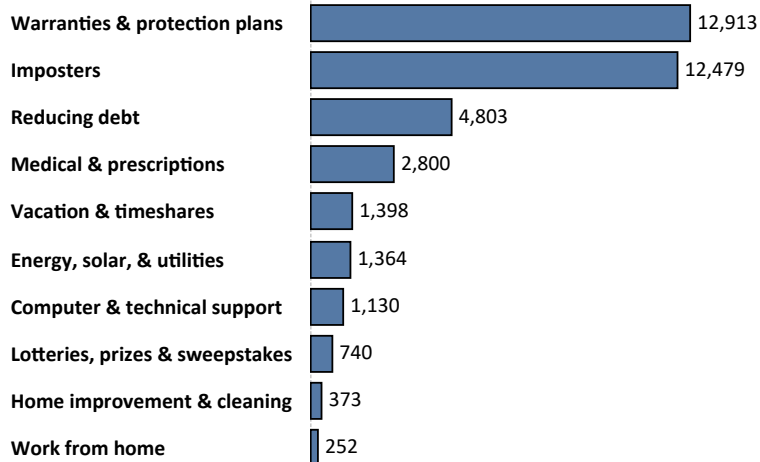
## Complaints by Fiscal Year



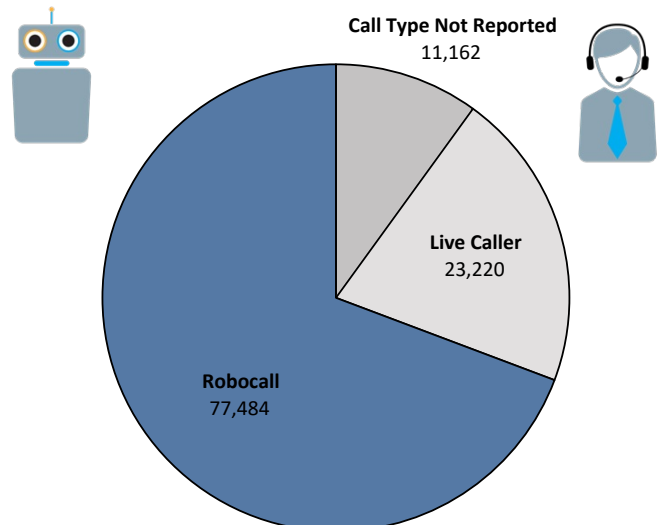
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



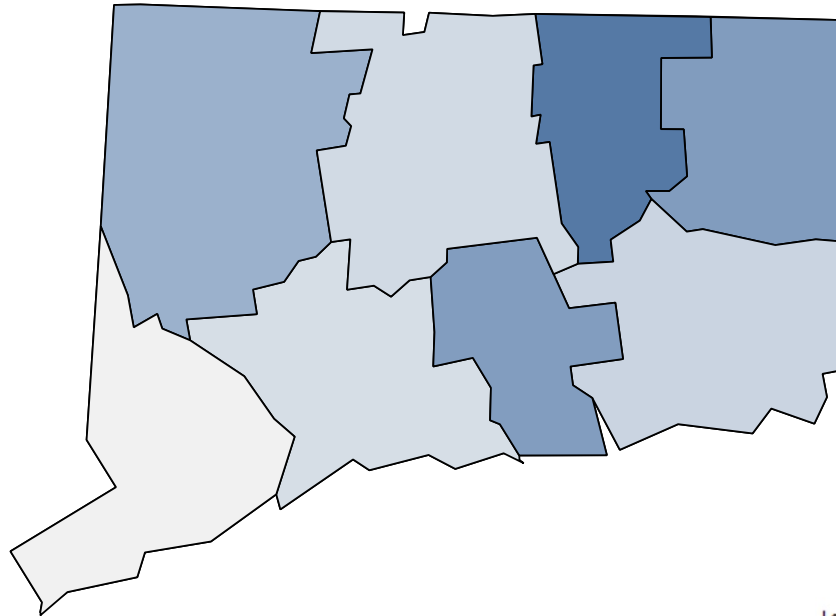
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Connecticut

## Complaints by County

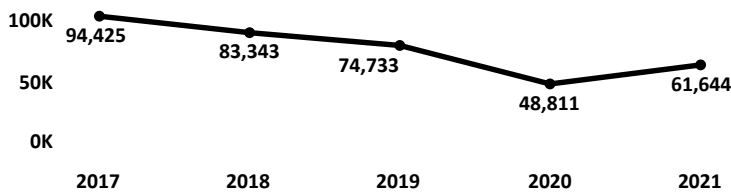


Low High

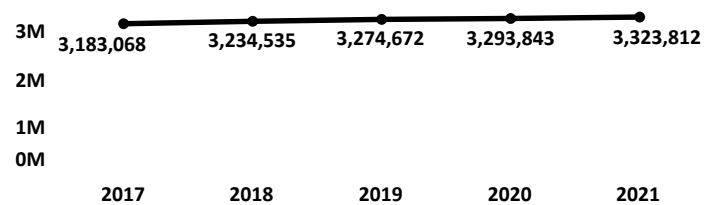
## State Totals

Complaints: 61,644 (#11 nationally, per 100K population)  
 Active Registrations: 3,323,812 (#2 nationally, per 100K population)

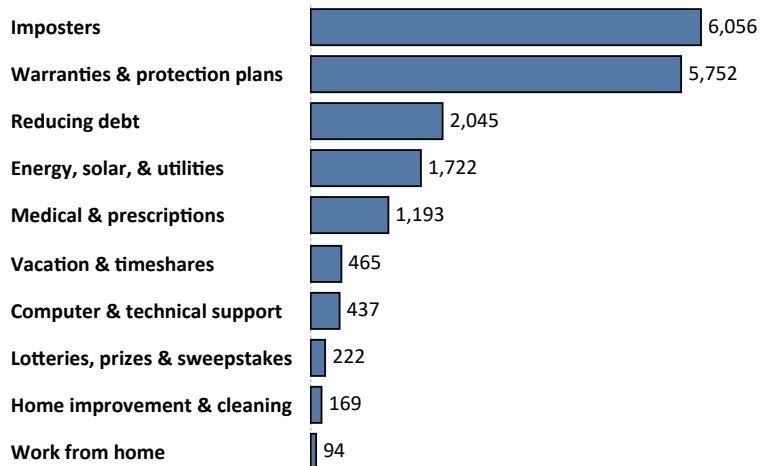
## Complaints by Fiscal Year



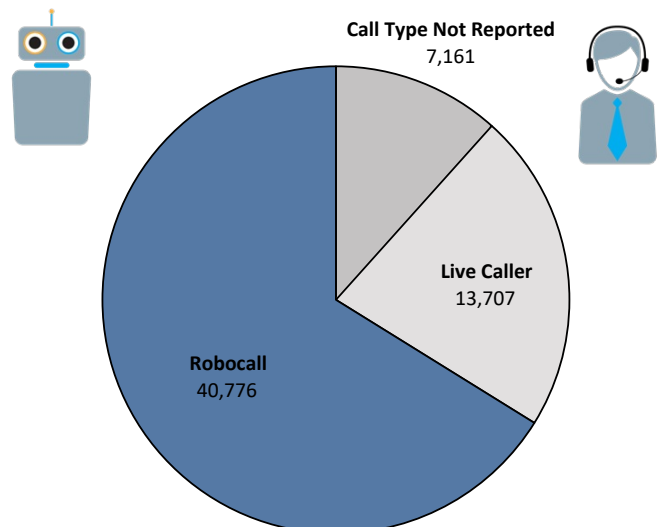
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.

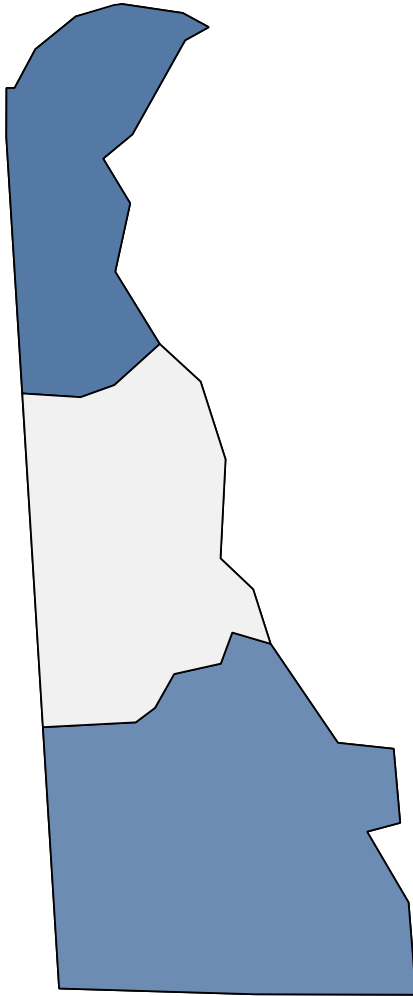




**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Delaware

## Complaints by County

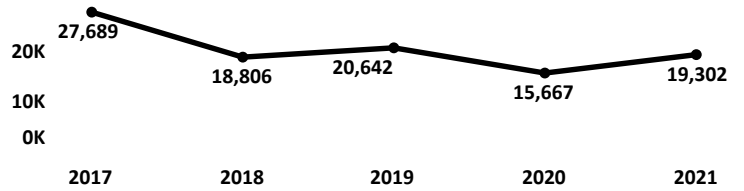


Low High

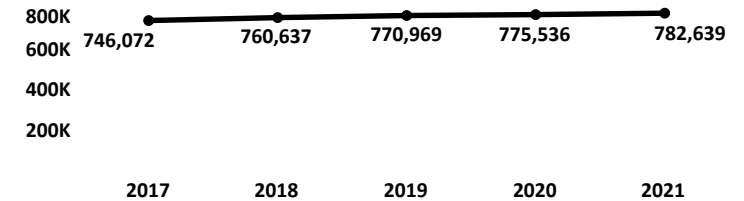
## State Totals

Complaints: 19,302 (#2 nationally, per 100K population)  
 Active Registrations: 782,639 (#20 nationally, per 100K population)

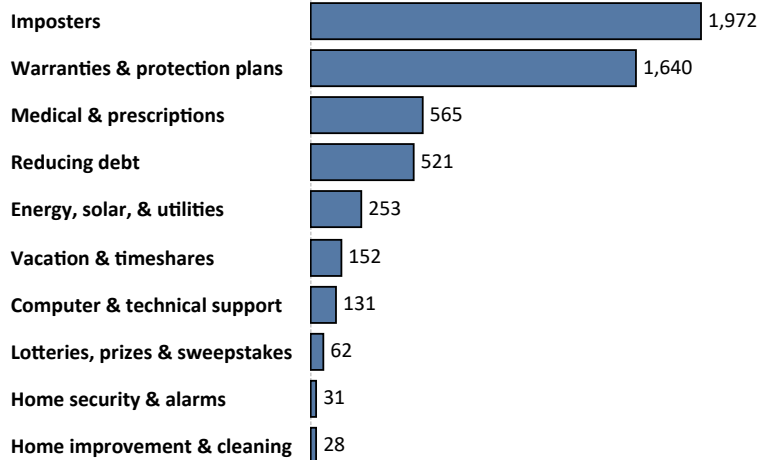
## Complaints by Fiscal Year



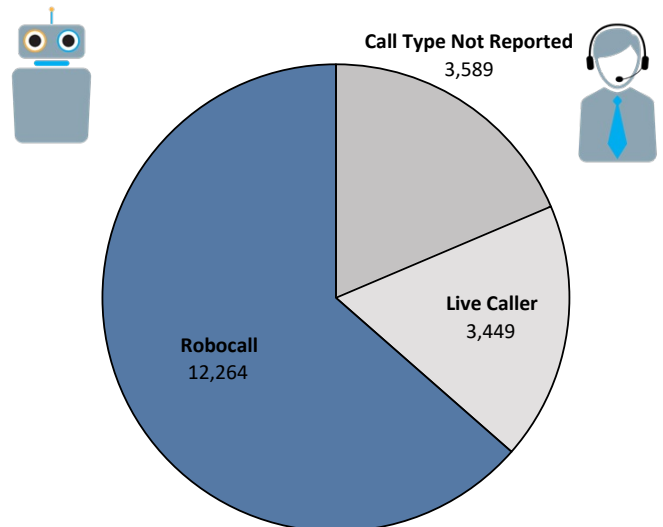
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



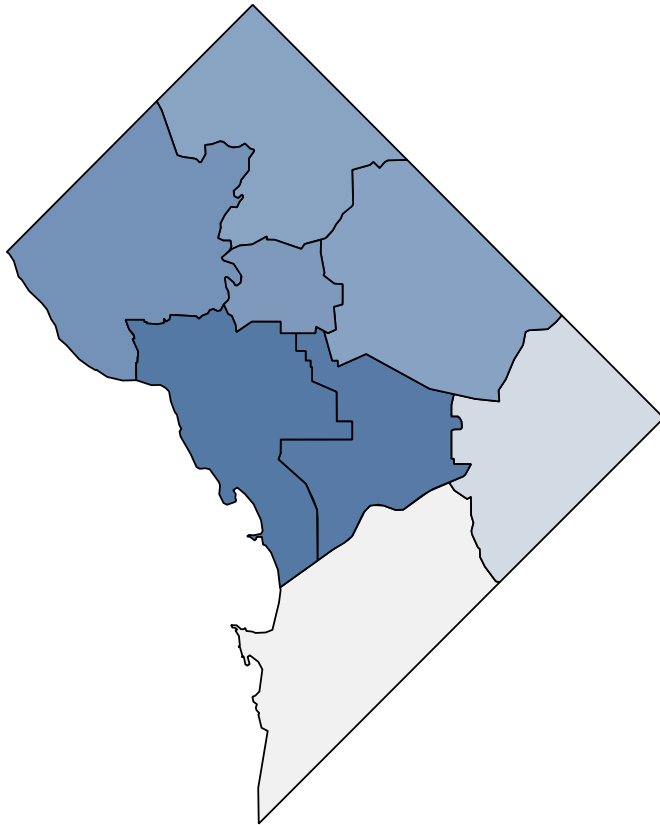
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

## District of Columbia

### Complaints by Ward



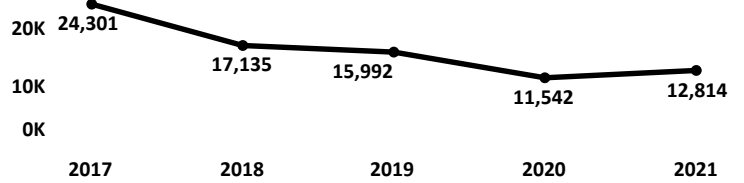
Low High

### District of Columbia Totals

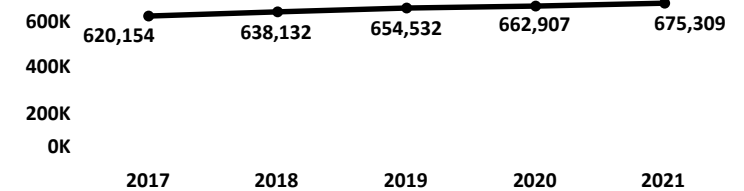
Complaints: 12,814 (Not Ranked)

Active Registrations: 675,309 (Not Ranked)

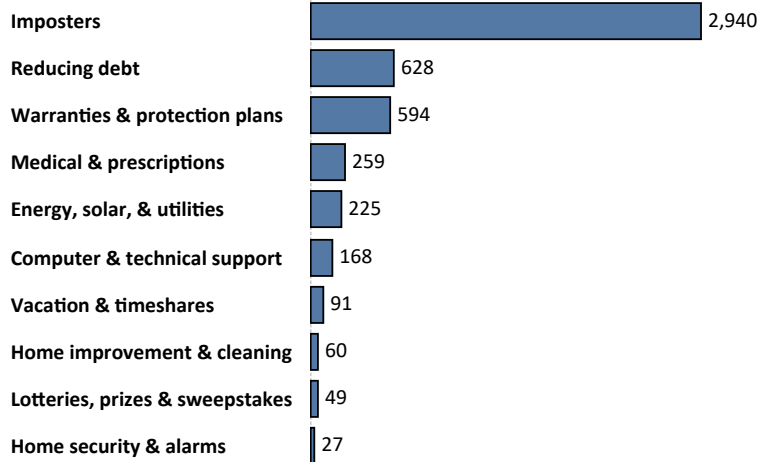
### Complaints by Fiscal Year



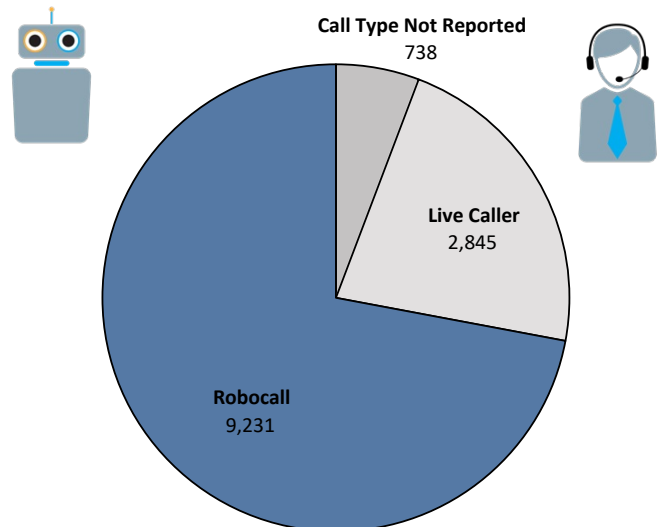
### Active Registrations by Fiscal Year



### Complaints by Topic\*



### Complaints by Call Type



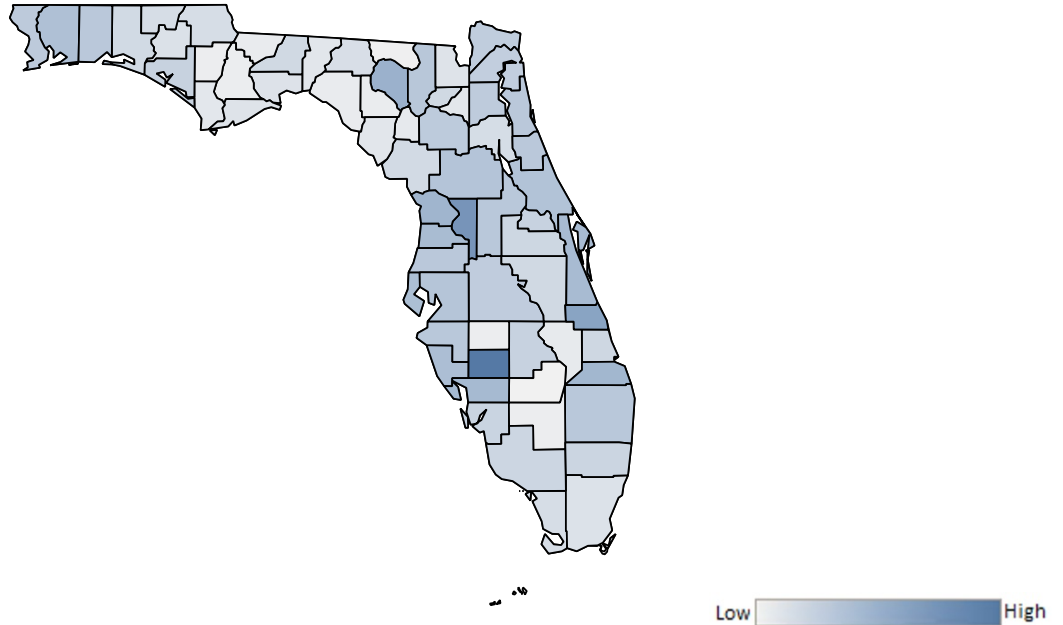
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
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**Registration and Complaint Figures by State**

# Florida

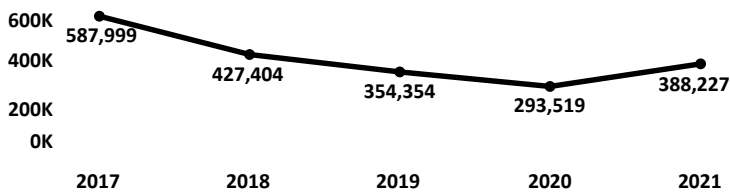
## Complaints by County



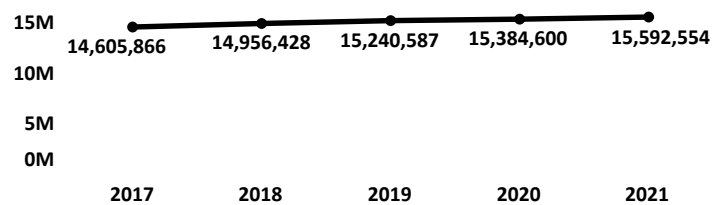
## State Totals

Complaints: 388,227 (#9 nationally, per 100K population)  
 Active Registrations: 15,592,554 (#32 nationally, per 100K population)

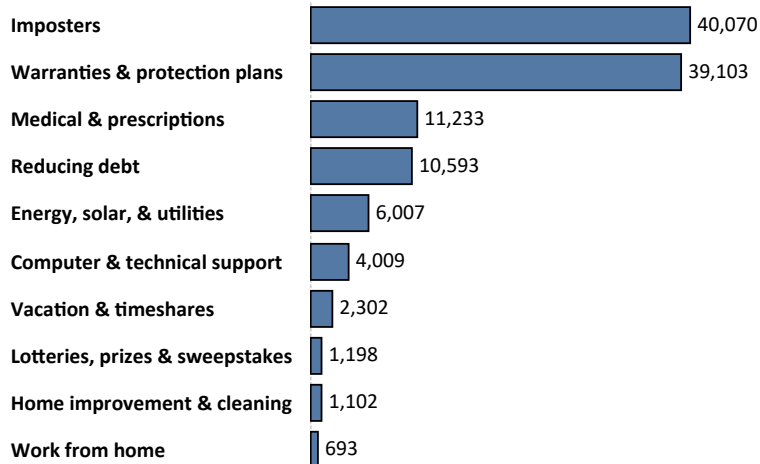
## Complaints by Fiscal Year



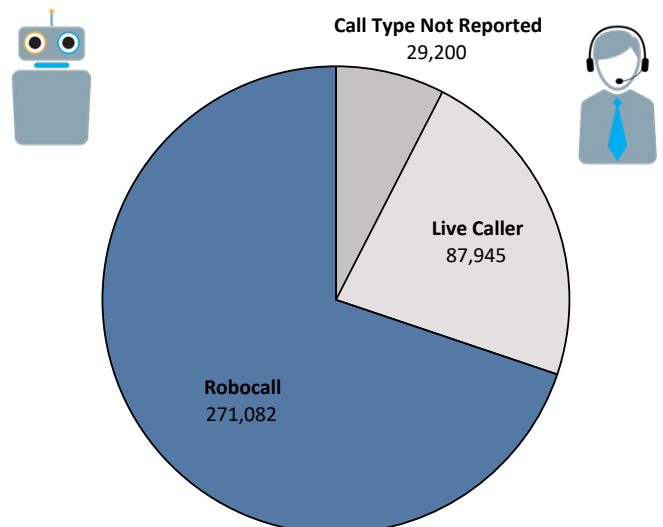
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



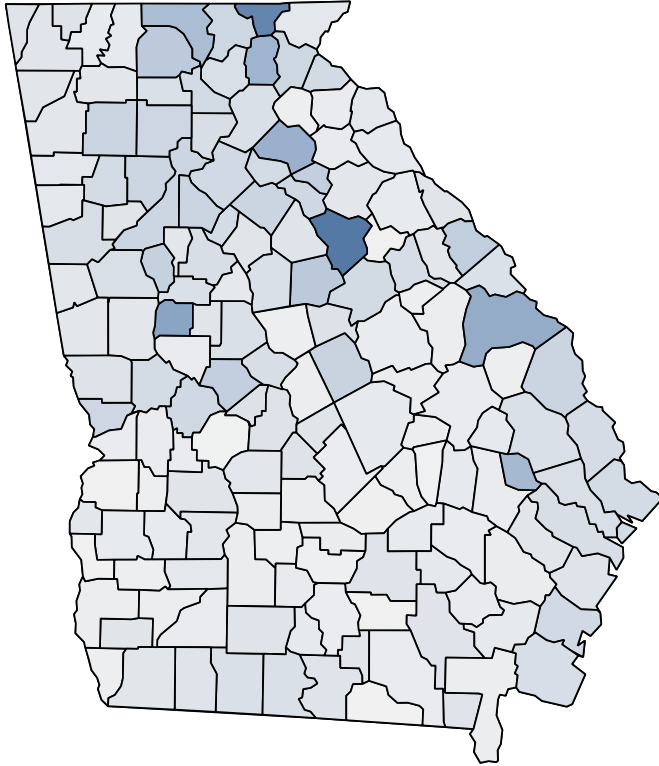
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Georgia

## Complaints by County



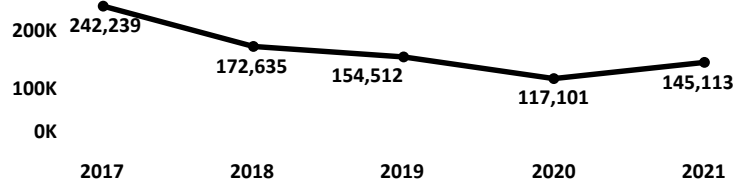
Low High

## State Totals

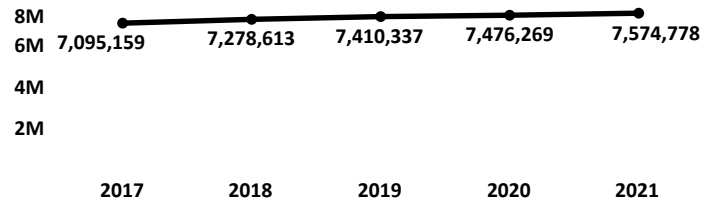
Complaints: 145,113 (#30 nationally, per 100K population)

Active Registrations: 7,574,778 (#36 nationally, per 100K population)

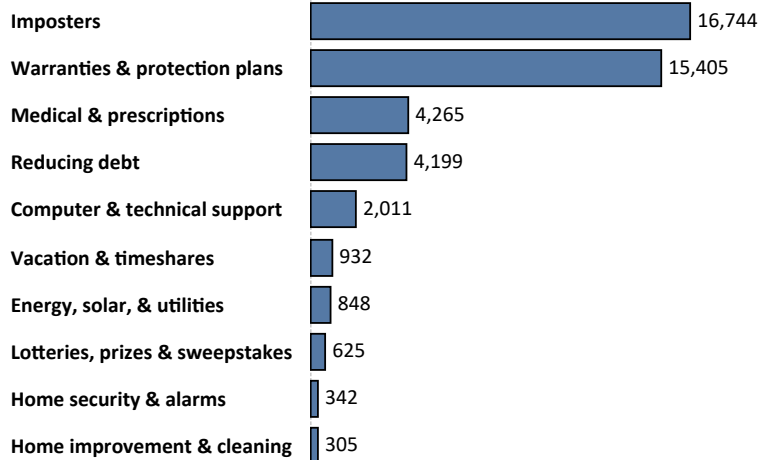
## Complaints by Fiscal Year



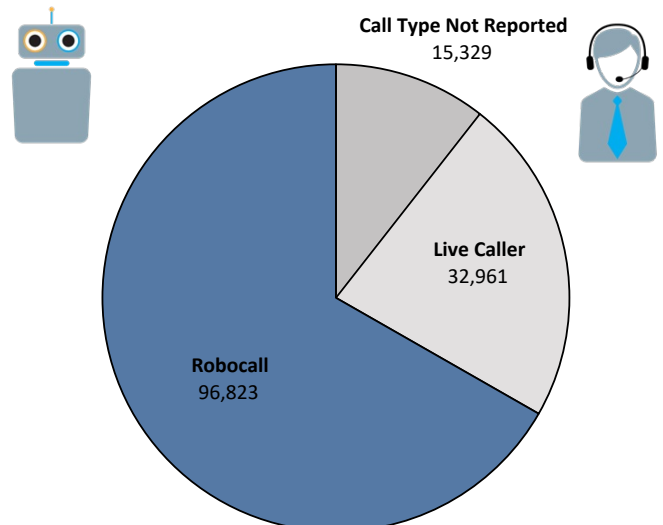
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



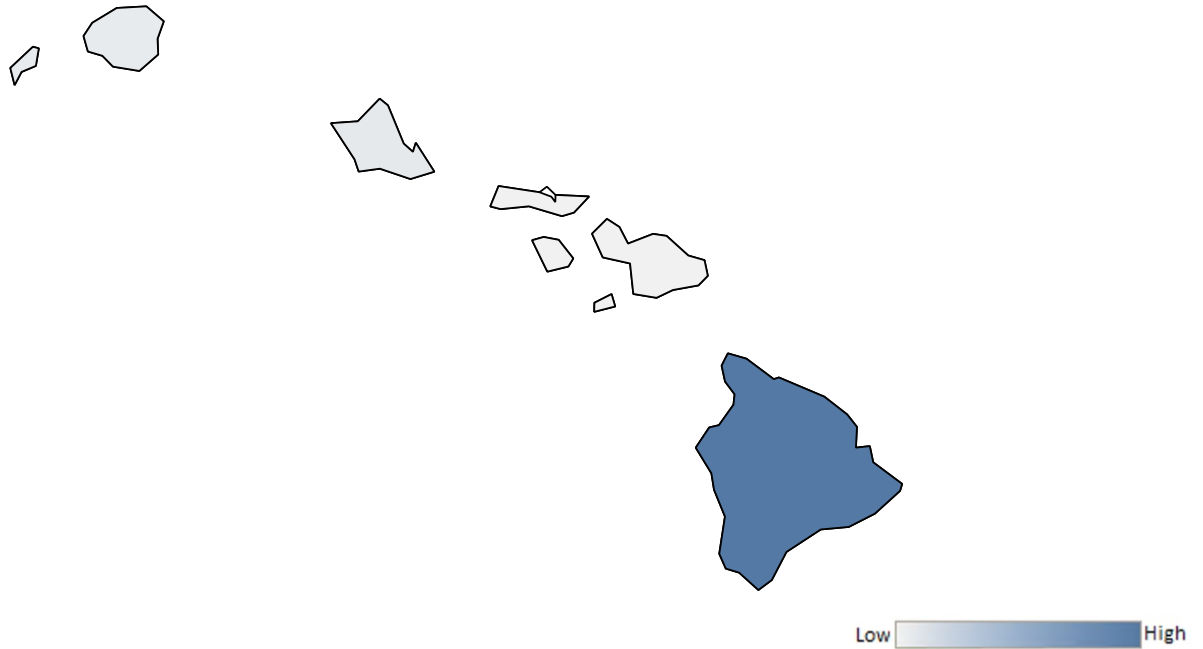
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Hawaii

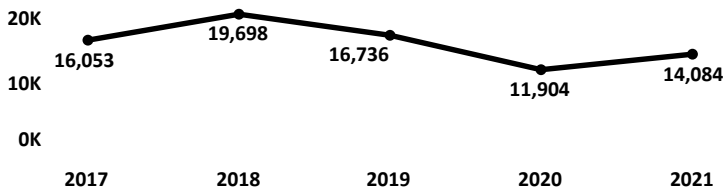
## Complaints by County



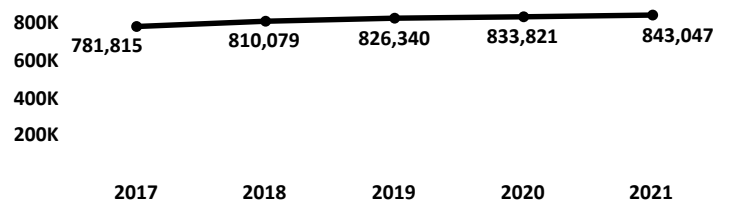
## State Totals

Complaints: 14,084 (#42 nationally, per 100K population)  
 Active Registrations: 843,047 (#47 nationally, per 100K population)

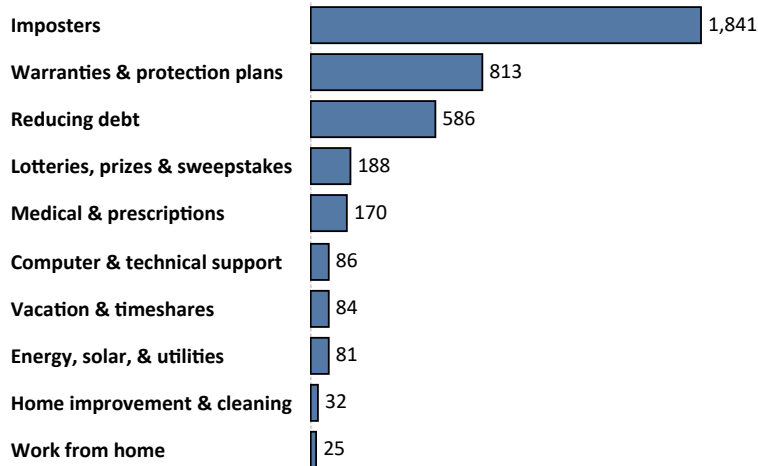
## Complaints by Fiscal Year



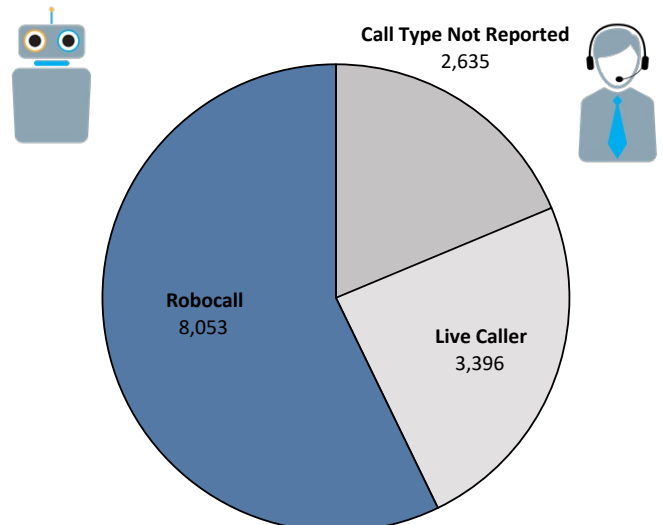
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



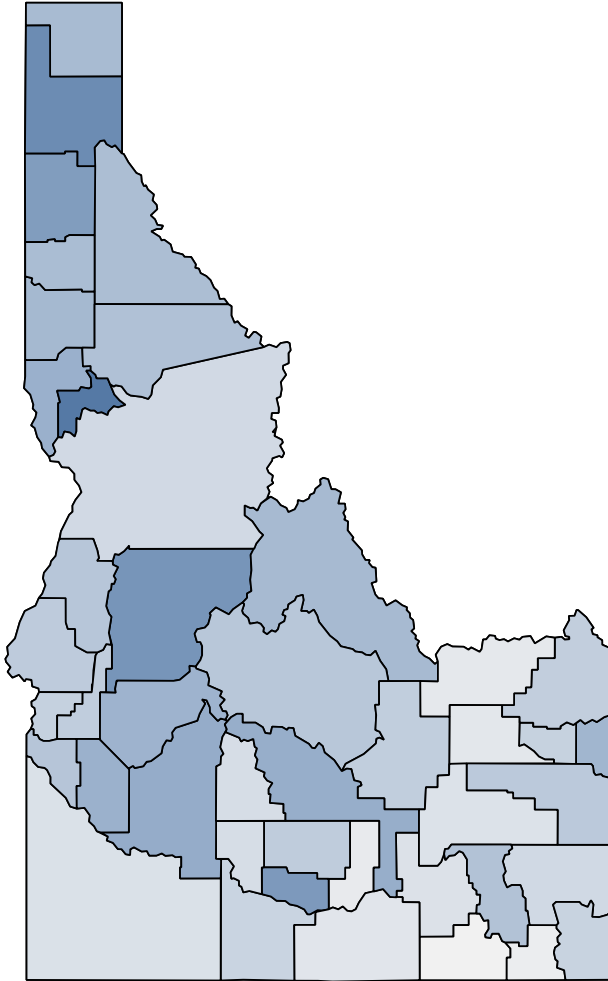
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Idaho

## Complaints by County

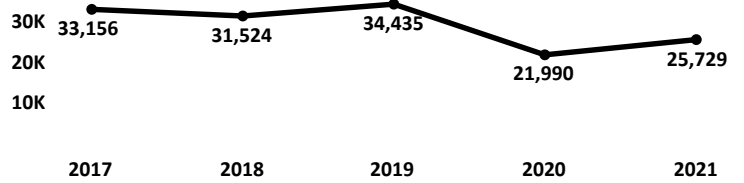


Low High

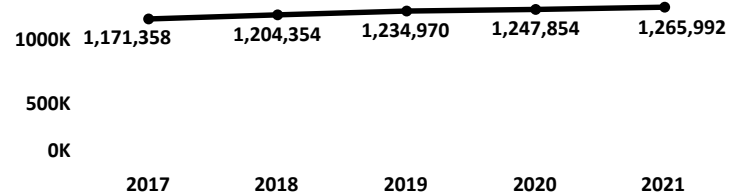
## State Totals

Complaints: 25,729 (#23 nationally, per 100K population)  
Active Registrations: 1,265,992 (#37 nationally, per 100K population)

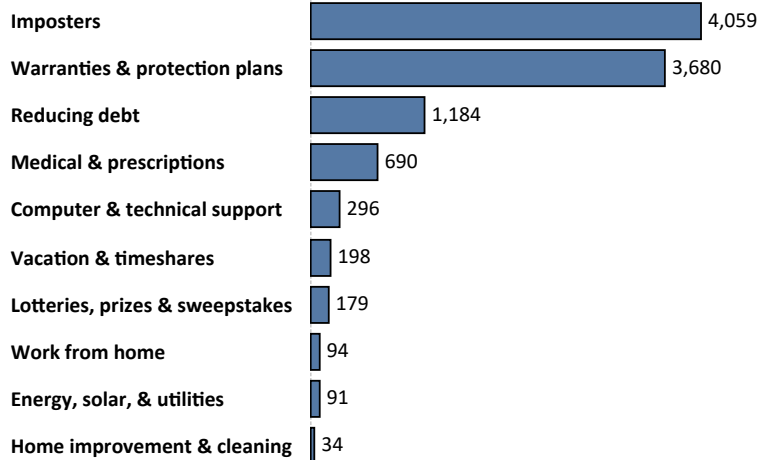
## Complaints by Fiscal Year



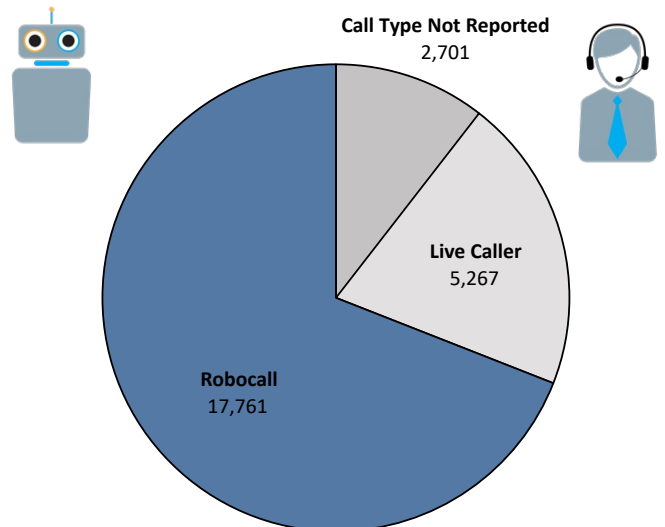
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



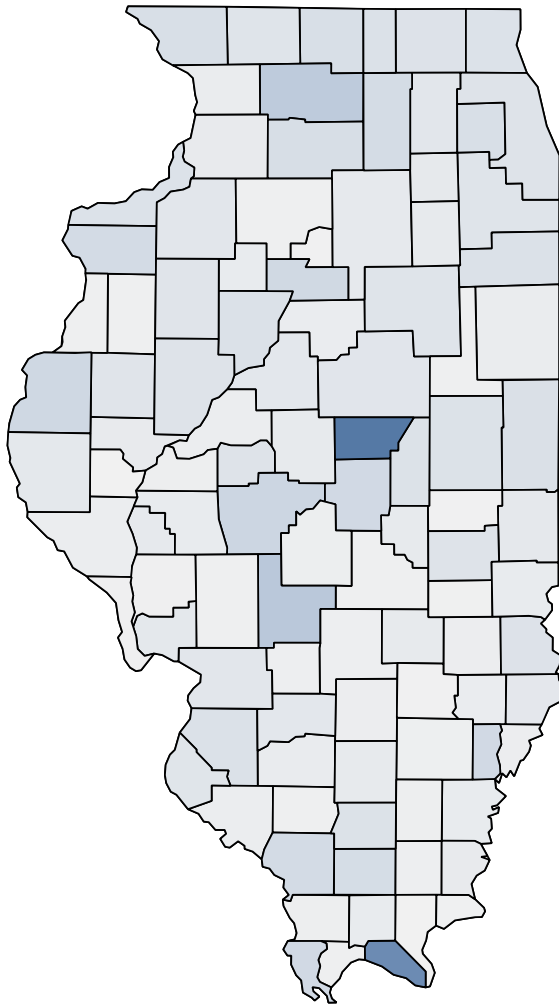
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Illinois

## Complaints by County



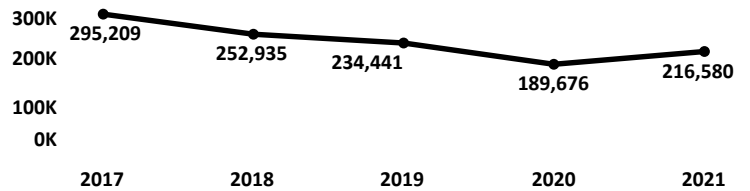
Low High

## State Totals

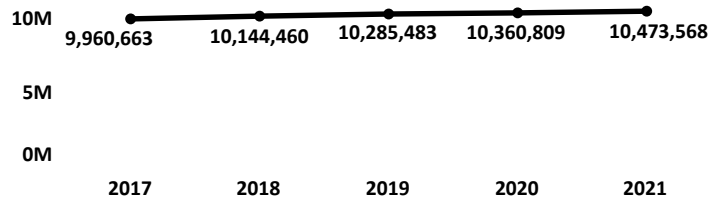
Complaints: 216,580 (#12 nationally, per 100K population)

Active Registrations: 10,473,568 (#13 nationally, per 100K population)

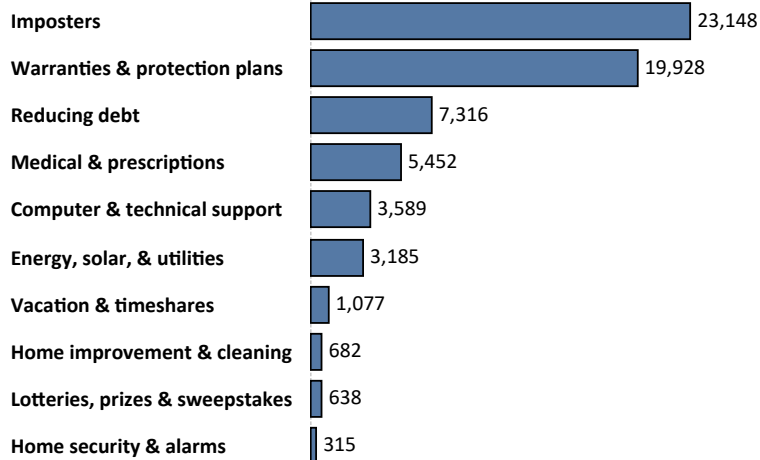
## Complaints by Fiscal Year



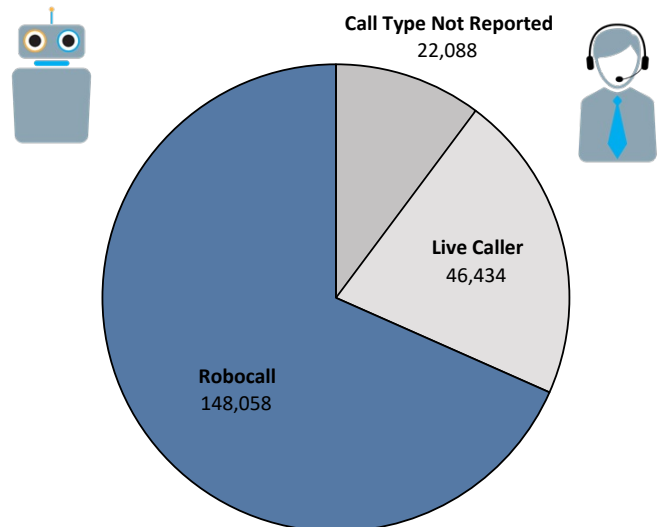
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



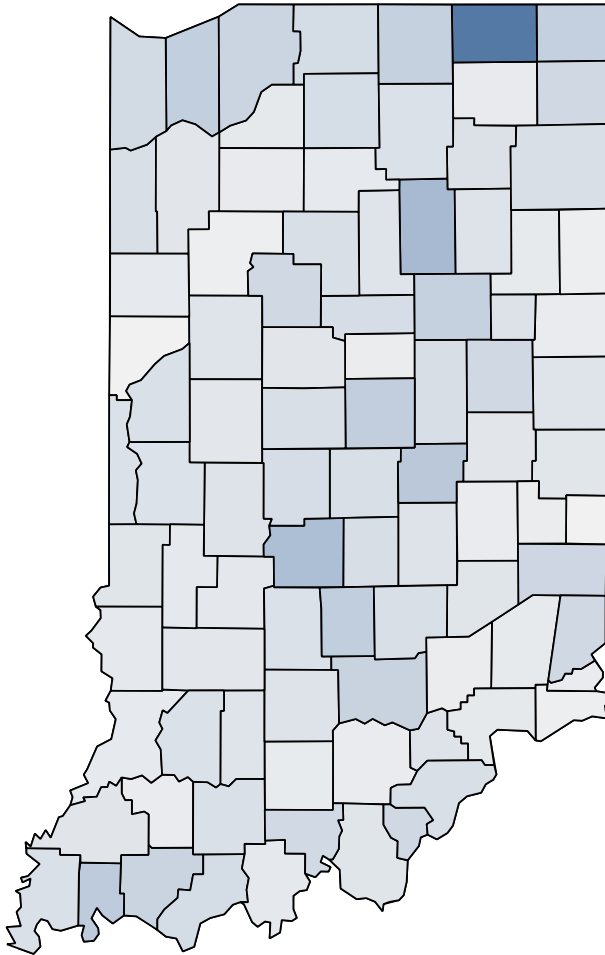
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Indiana

## Complaints by County

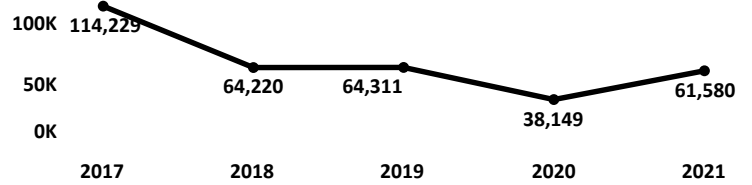


Low High

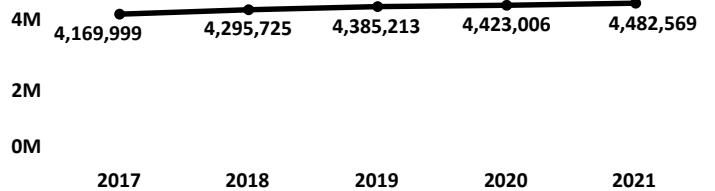
## State Totals

Complaints: 61,580 (#46 nationally, per 100K population)  
 Active Registrations: 4,482,569 (#43 nationally, per 100K population)

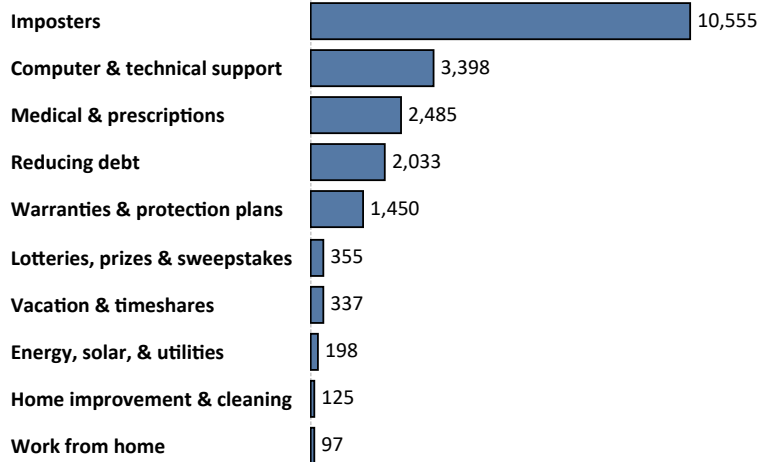
## Complaints by Fiscal Year



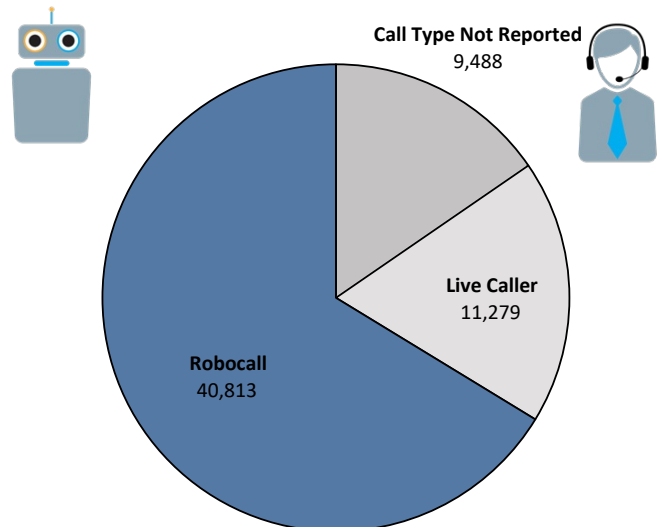
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.

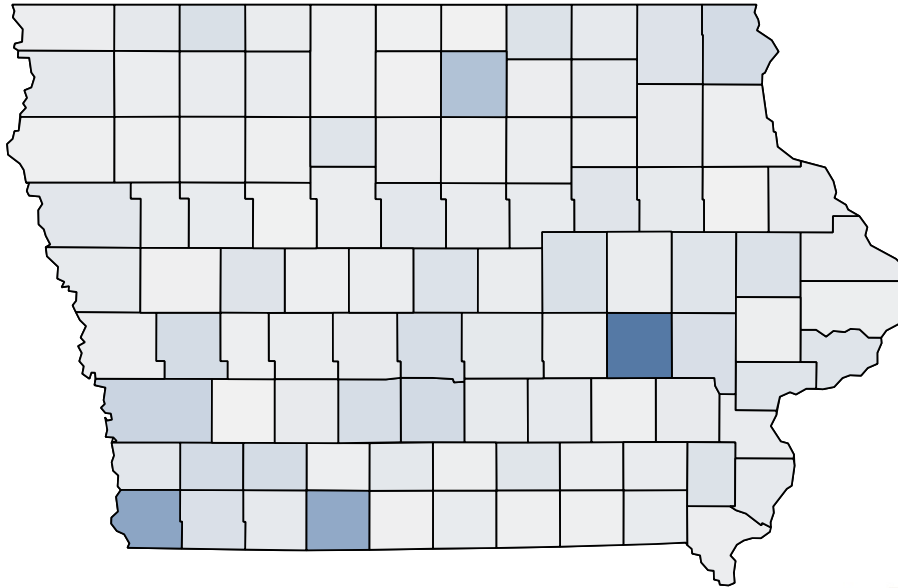




# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Iowa

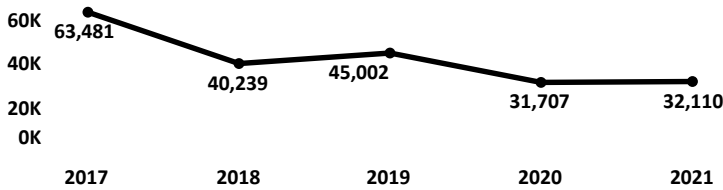
## Complaints by County



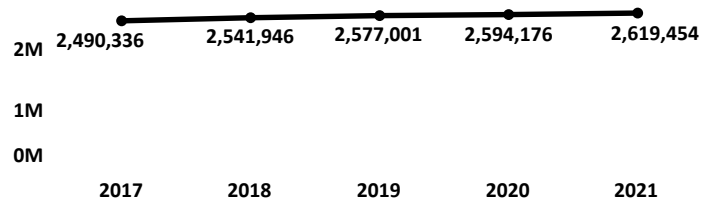
## State Totals

Complaints: 32,110 (#41 nationally, per 100K population)  
Active Registrations: 2,619,454 (#12 nationally, per 100K population)

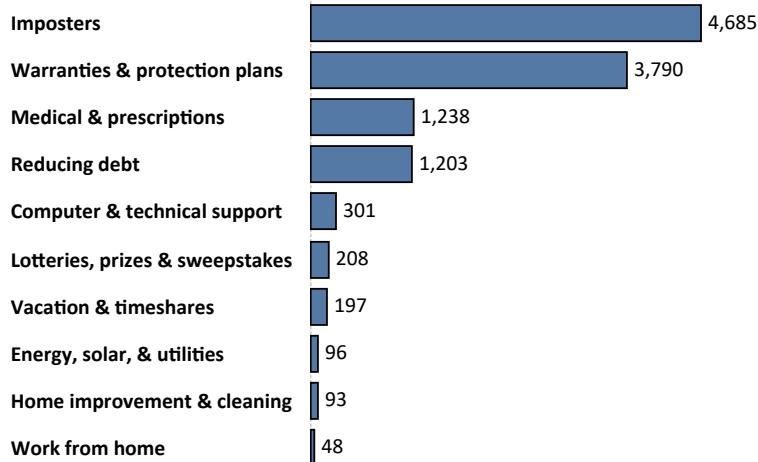
## Complaints by Fiscal Year



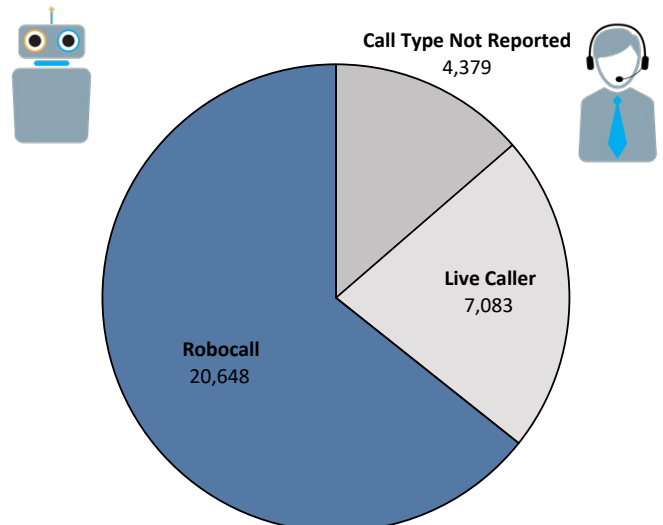
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



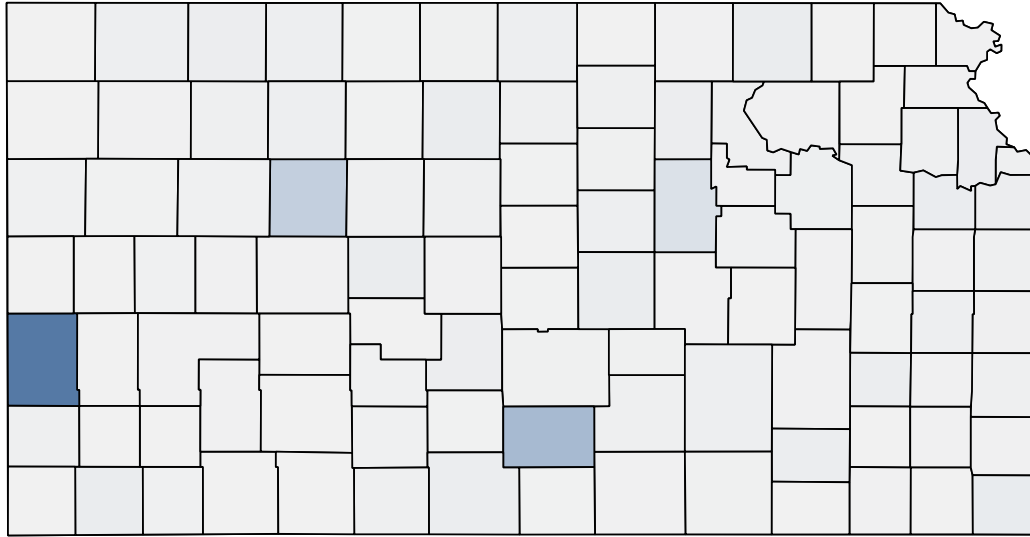
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Kansas

## Complaints by County

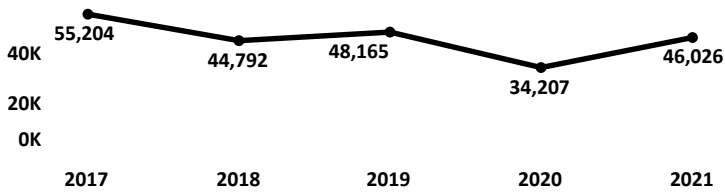


Low High

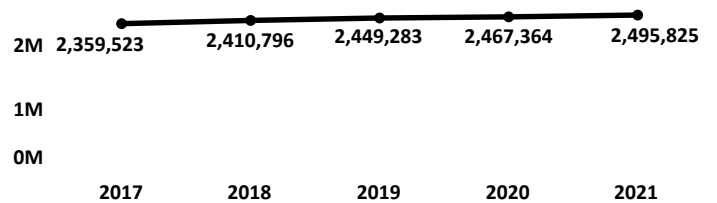
## State Totals

Complaints: 46,026 (#15 nationally, per 100K population)  
Active Registrations: 2,495,825 (#7 nationally, per 100K population)

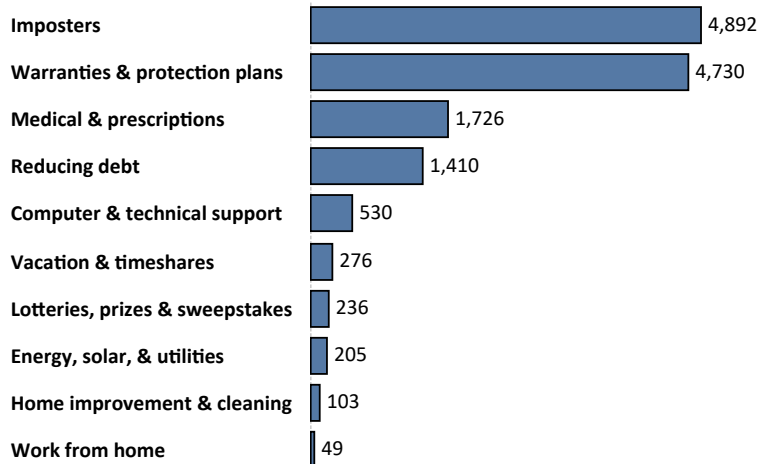
## Complaints by Fiscal Year



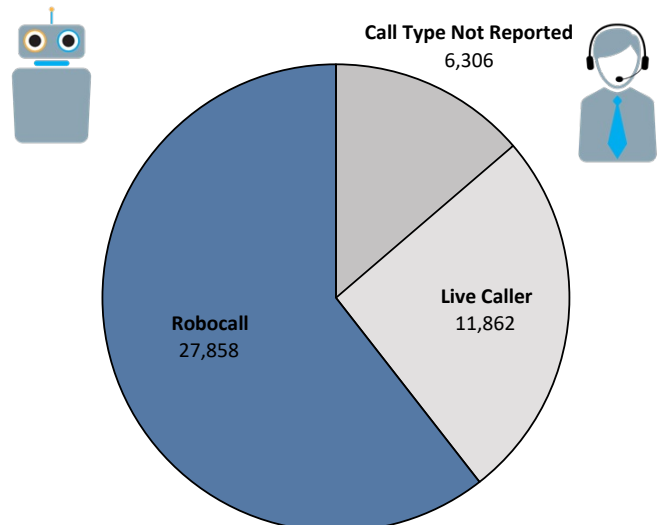
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



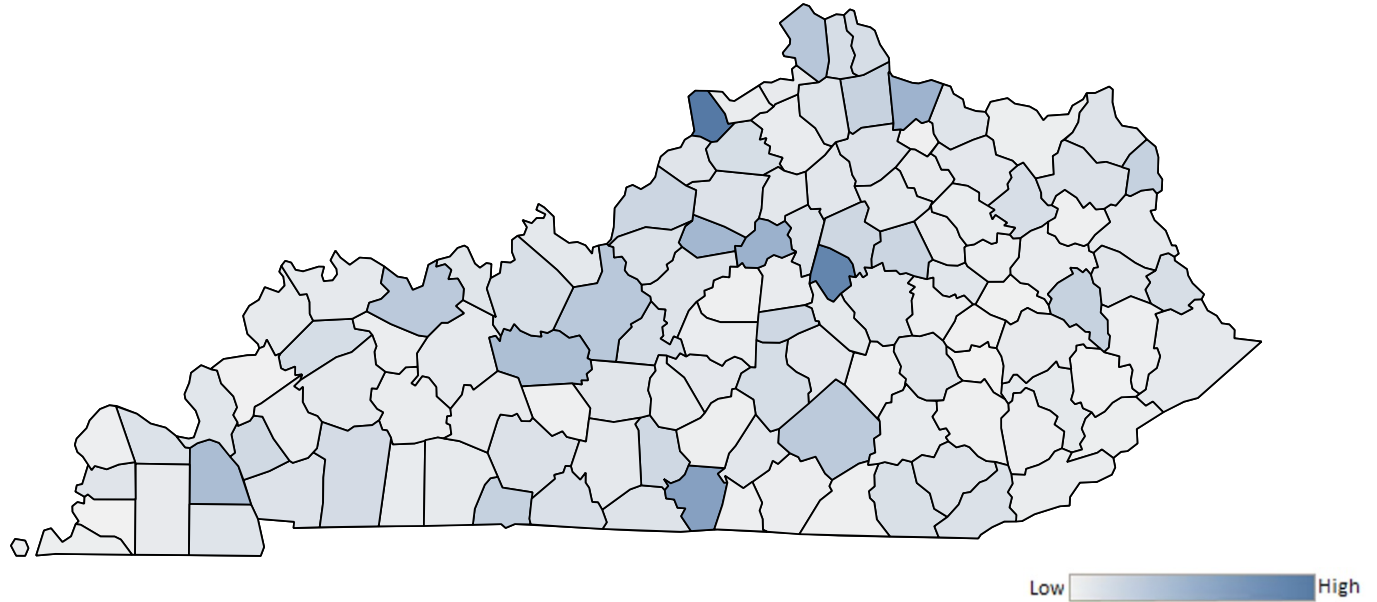
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Kentucky

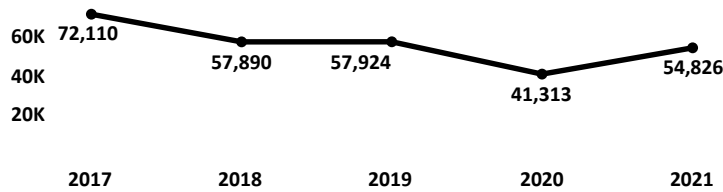
## Complaints by County



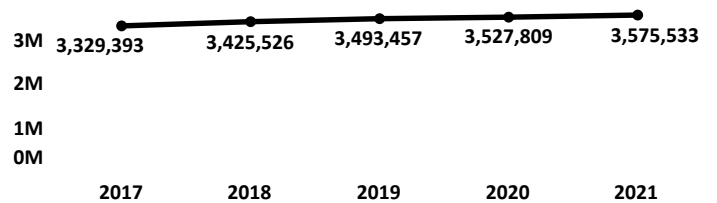
## State Totals

Complaints: 54,826 (#34 nationally, per 100K population)  
 Active Registrations: 3,575,533 (#21 nationally, per 100K population)

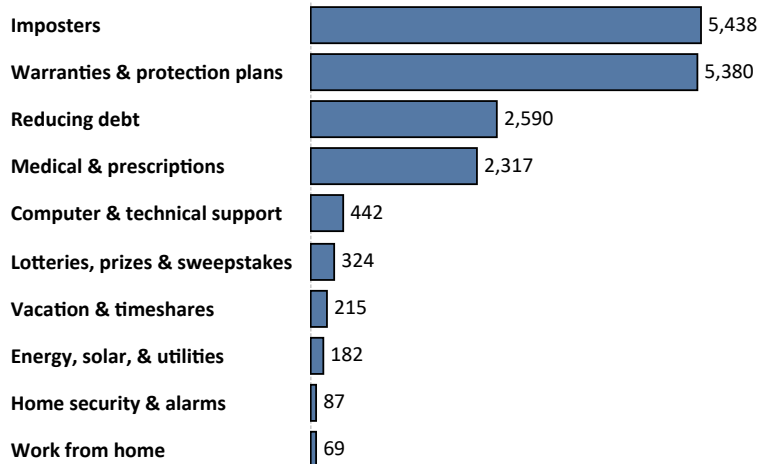
## Complaints by Fiscal Year



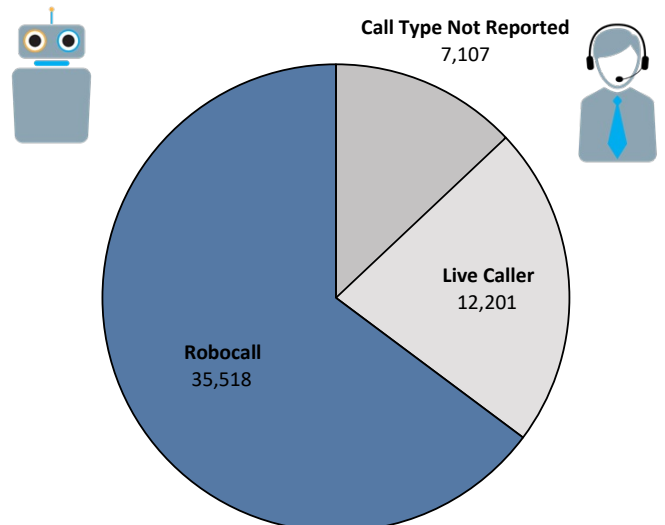
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



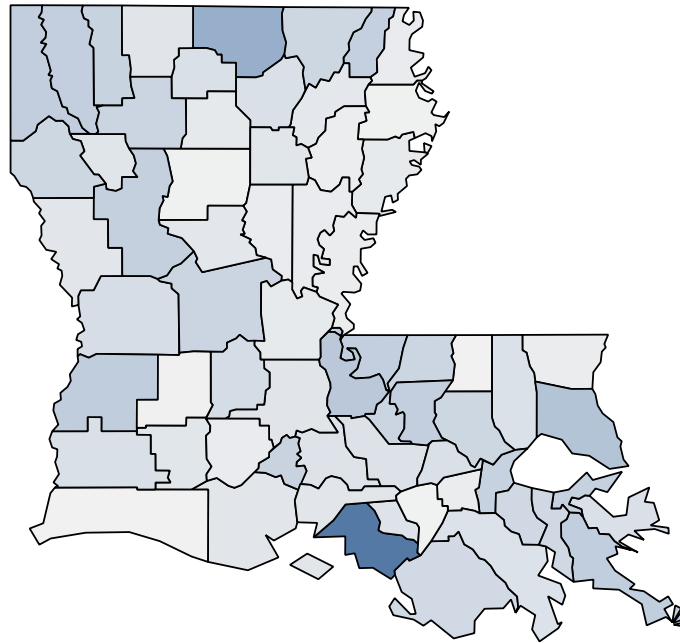
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Louisiana

## Complaints by Parish



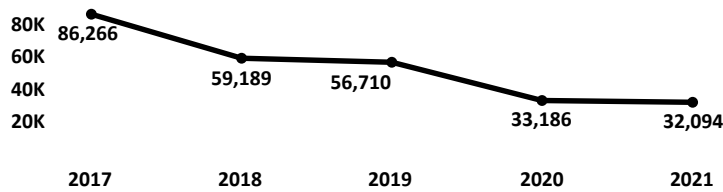
Low High

## State Totals

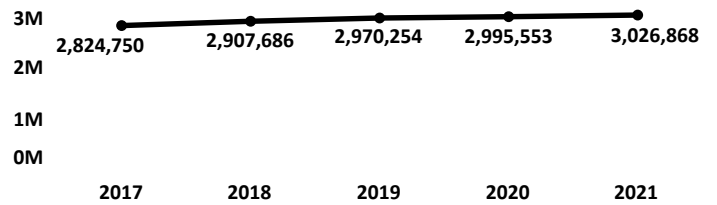
Complaints: 32,094 (#49 nationally, per 100K population)

Active Registrations: 3,026,868 (#45 nationally, per 100K population)

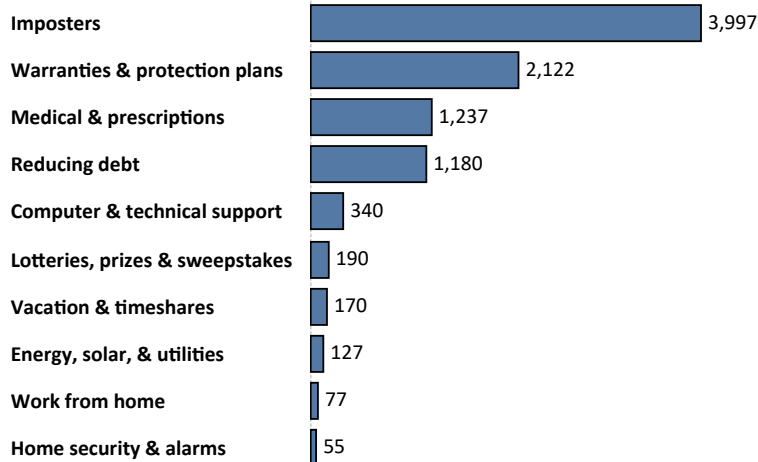
## Complaints by Fiscal Year



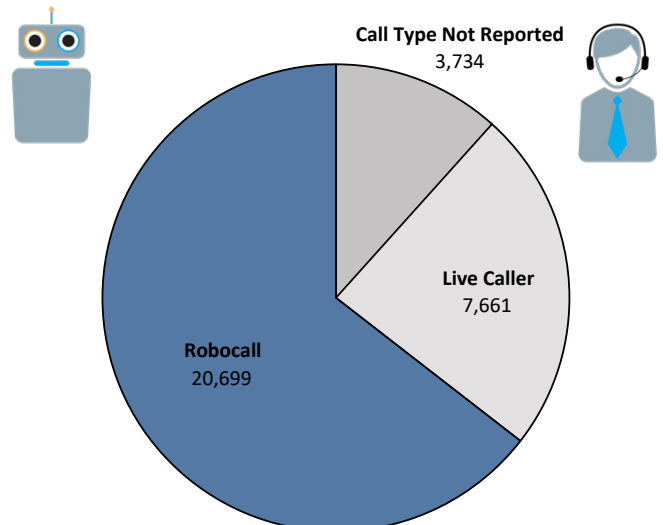
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



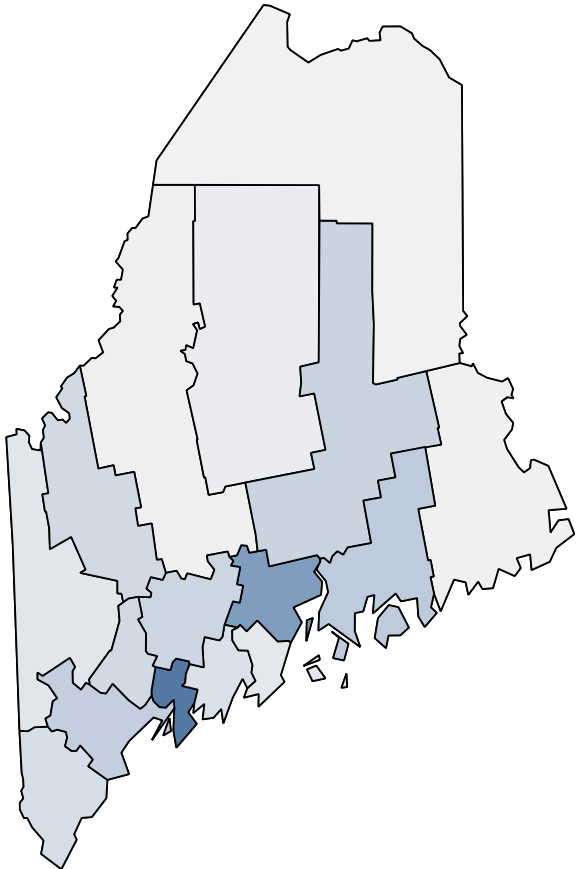
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Maine

## Complaints by County



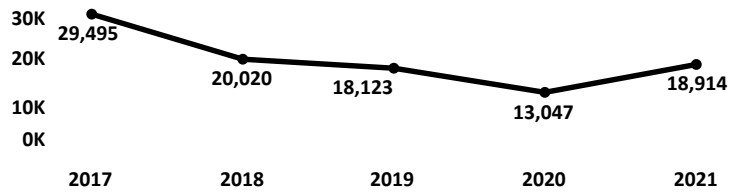
Low High

## State Totals

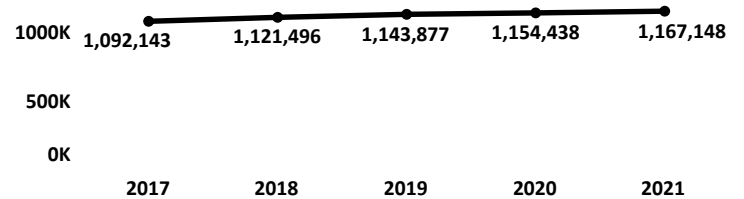
Complaints: 18,914 (#25 nationally, per 100K population)

Active Registrations: 1,167,148 (#4 nationally, per 100K population)

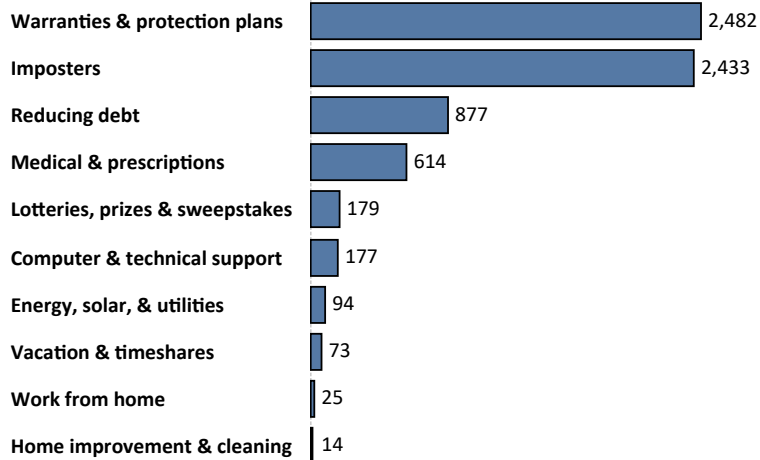
## Complaints by Fiscal Year



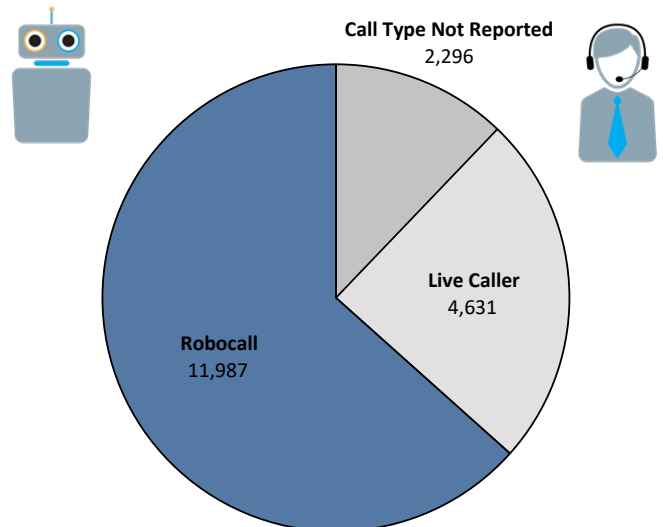
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



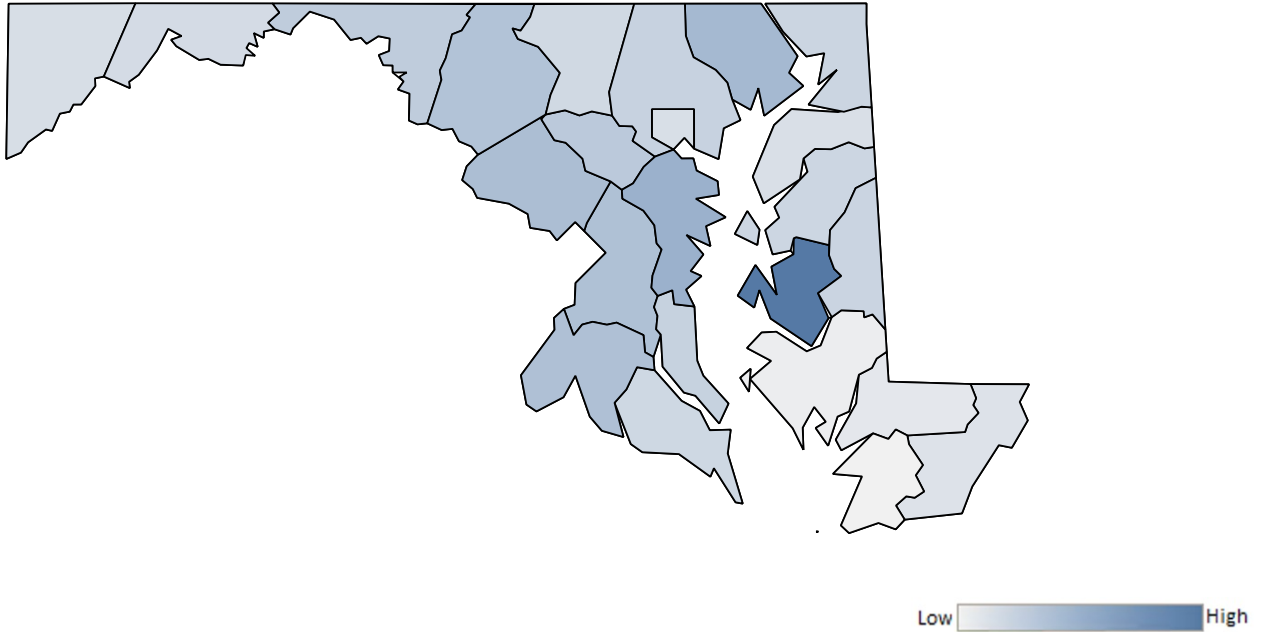
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Maryland

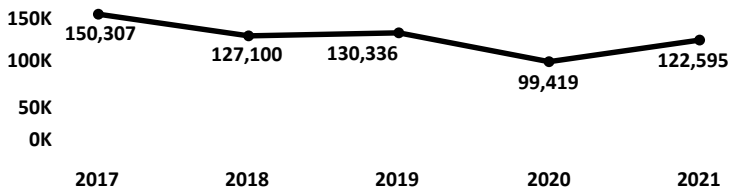
## Complaints by County



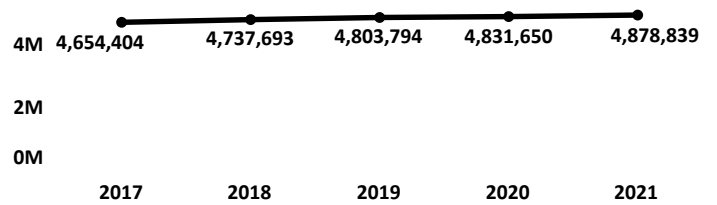
## State Totals

Complaints: 122,595 (#1 nationally, per 100K population)  
 Active Registrations: 4,878,839 (#18 nationally, per 100K population)

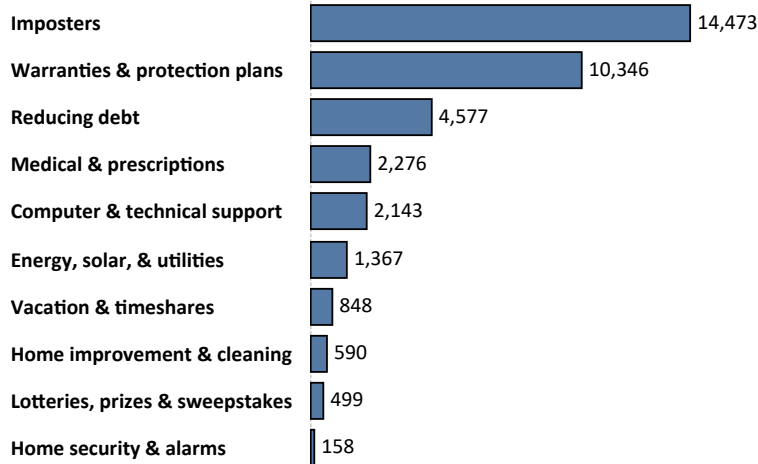
## Complaints by Fiscal Year



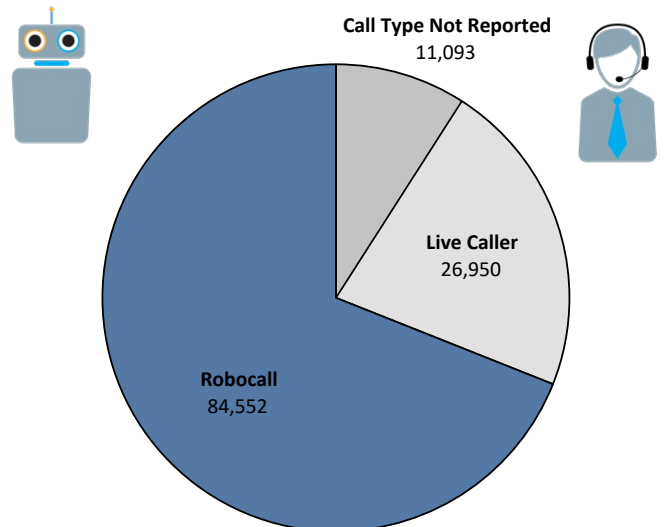
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



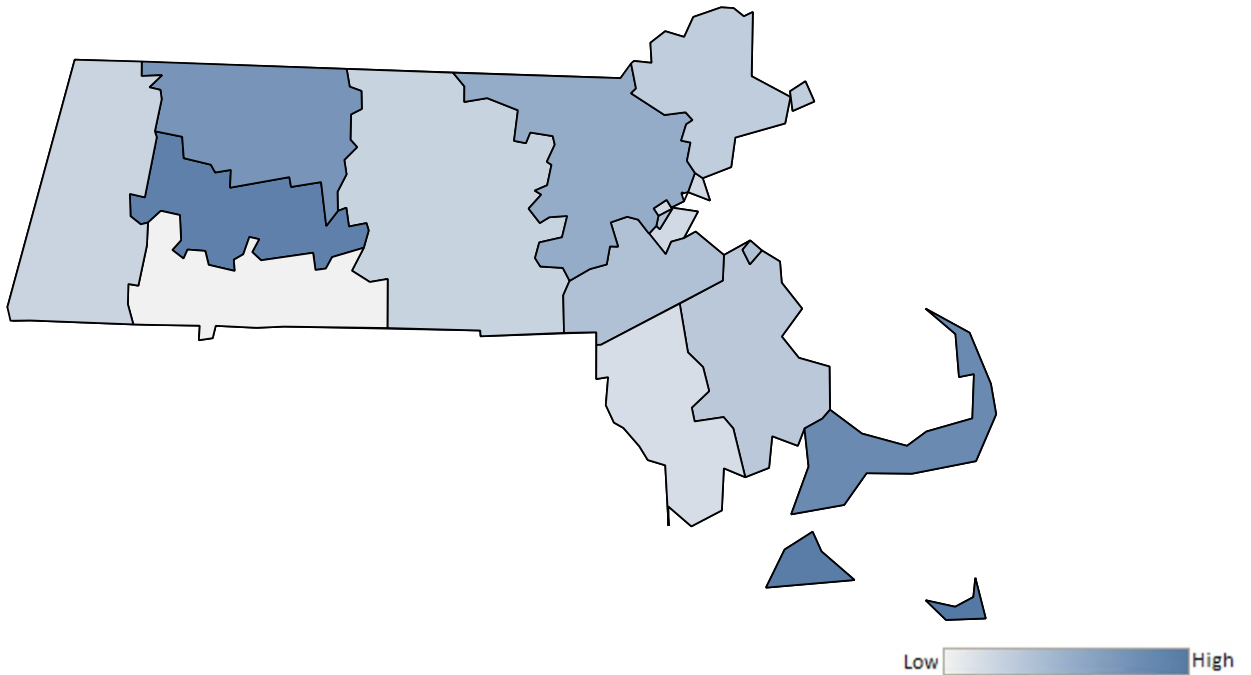
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Massachusetts

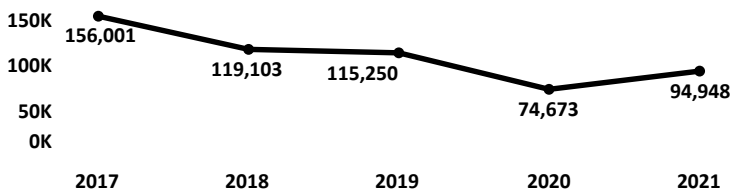
## Complaints by County



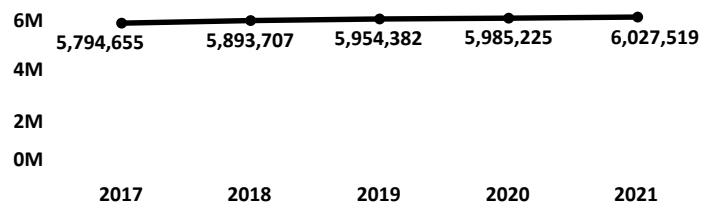
## State Totals

Complaints: 94,948 (#28 nationally, per 100K population)  
 Active Registrations: 6,027,519 (#3 nationally, per 100K population)

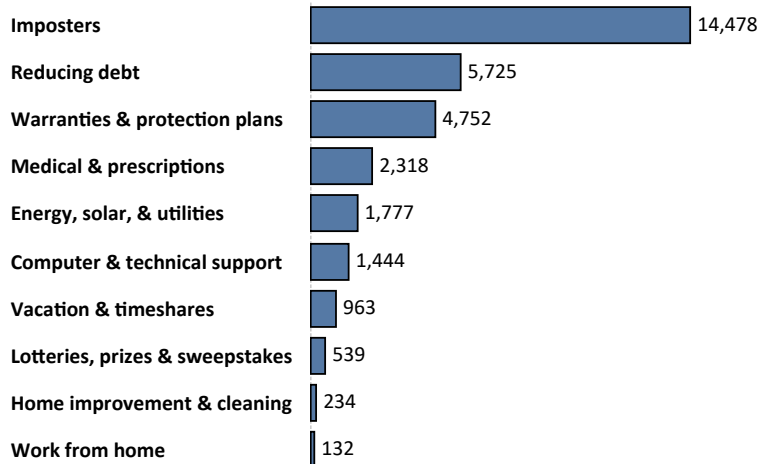
## Complaints by Fiscal Year



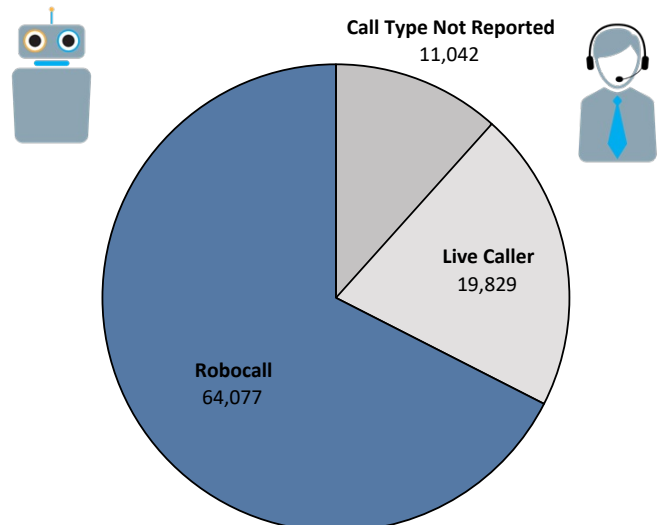
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



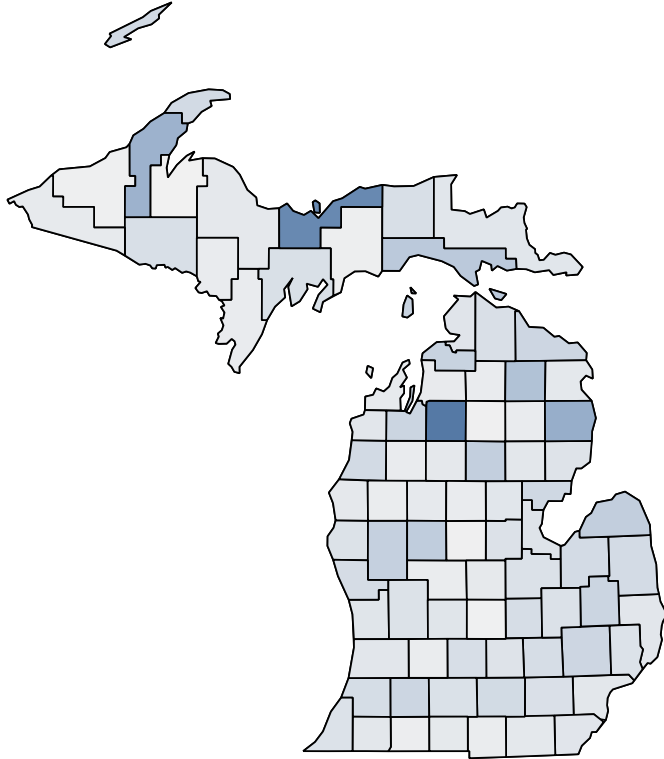
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Michigan

## Complaints by County



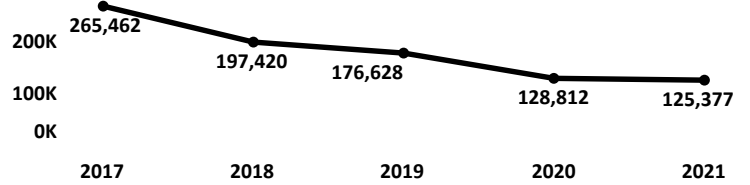
Low High

## State Totals

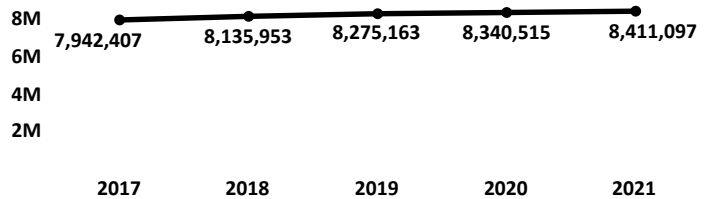
Complaints: 125,377 (#33 nationally, per 100K population)

Active Registrations: 8,411,097 (#11 nationally, per 100K population)

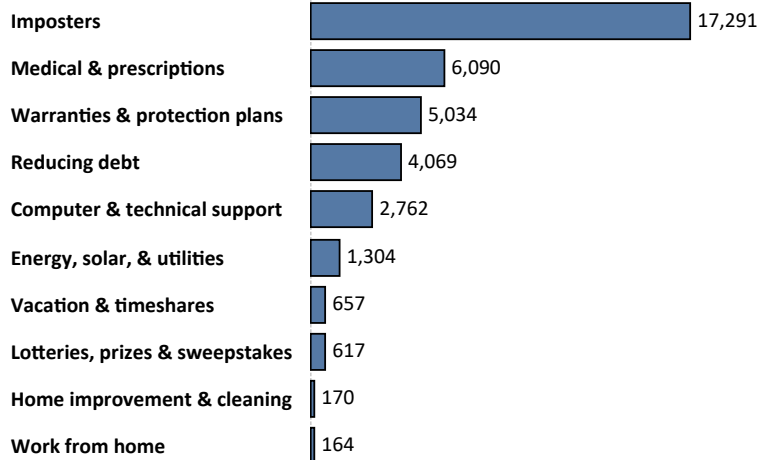
## Complaints by Fiscal Year



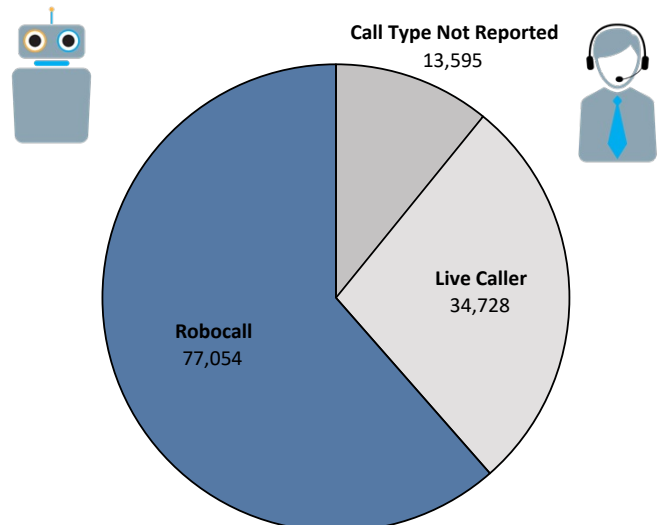
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.

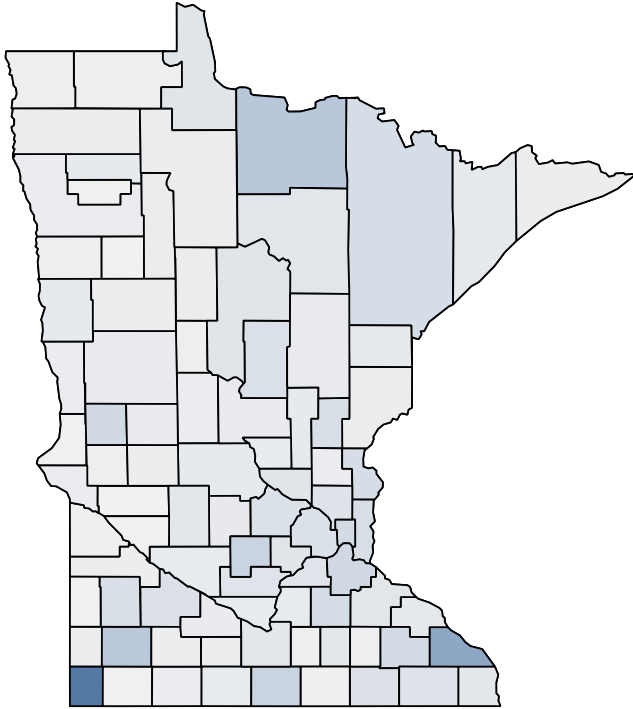




# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Minnesota

## Complaints by County



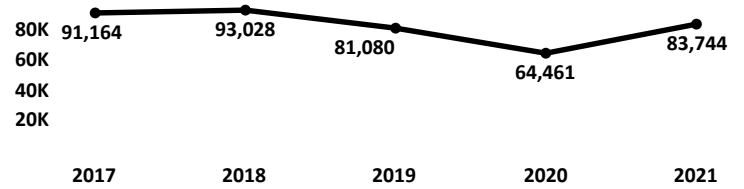
Low High

## State Totals

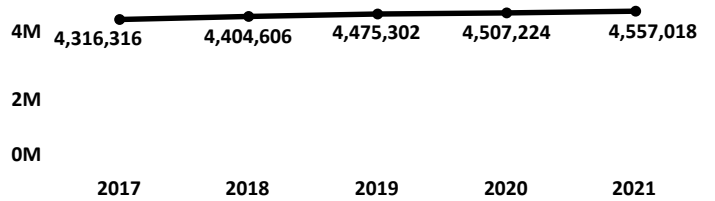
Complaints: 83,744 (#20 nationally, per 100K population)

Active Registrations: 4,557,018 (#17 nationally, per 100K population)

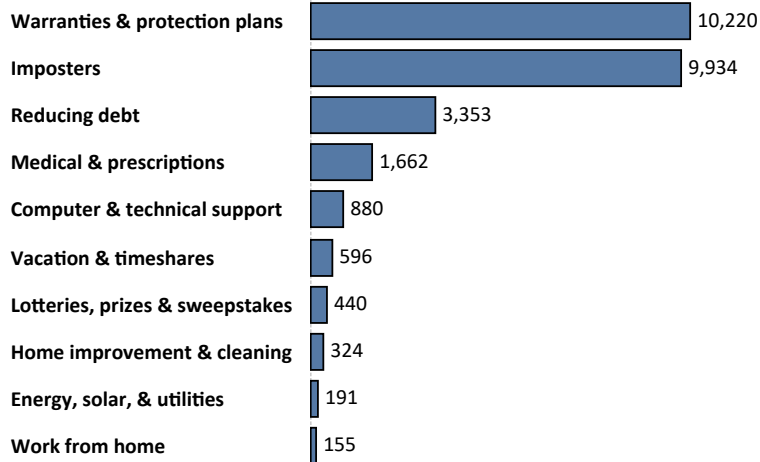
## Complaints by Fiscal Year



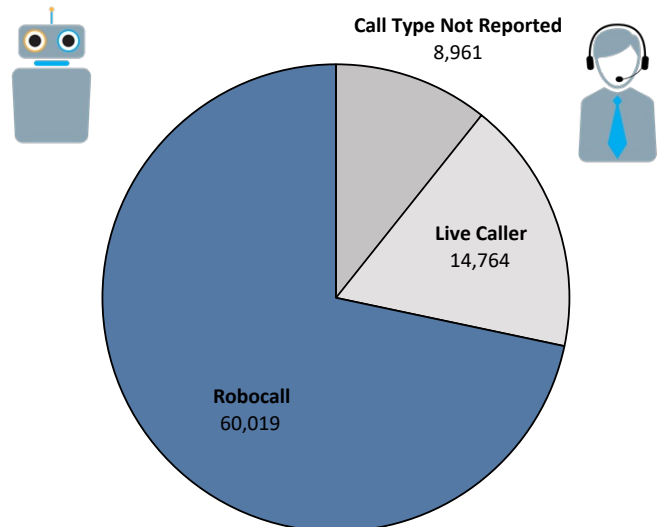
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



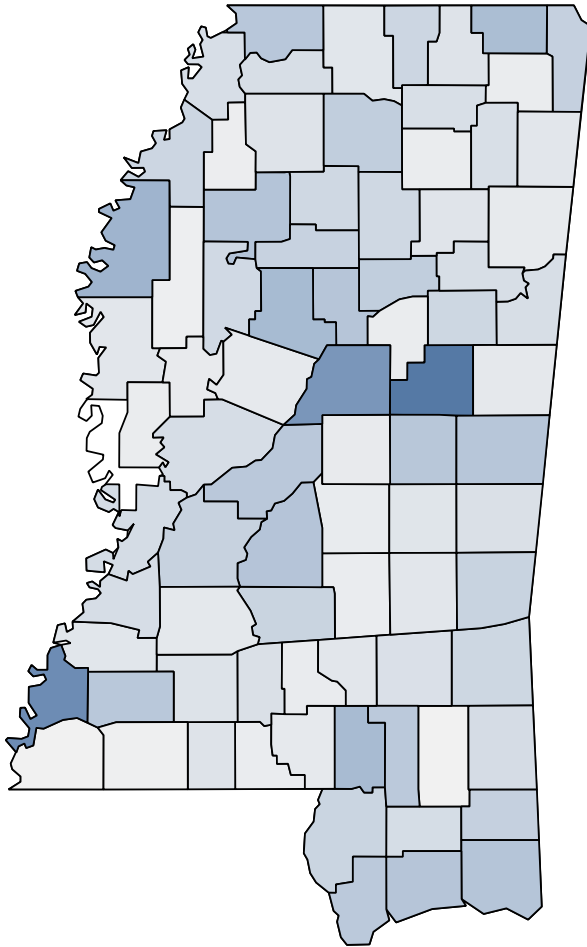
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Mississippi

## Complaints by County

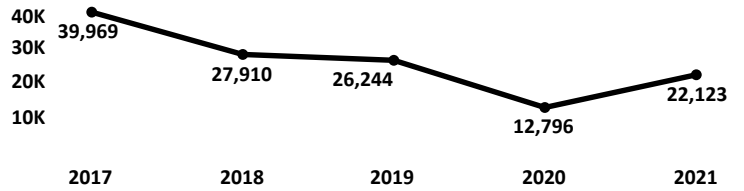


Low High

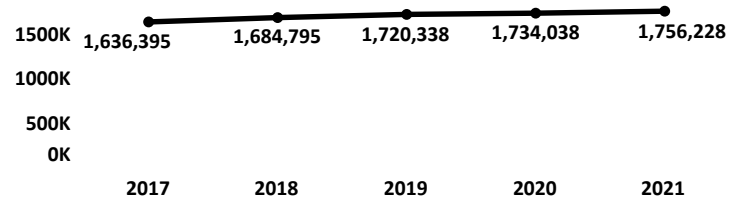
## State Totals

Complaints: 22,123 (#48 nationally, per 100K population)  
 Active Registrations: 1,756,228 (#48 nationally, per 100K population)

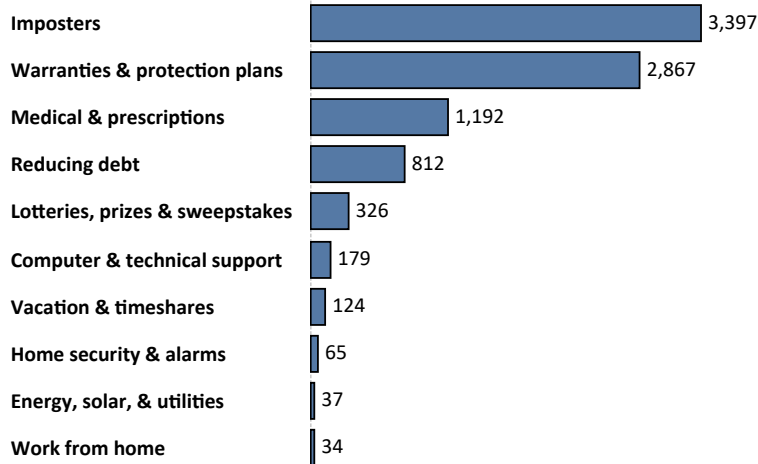
## Complaints by Fiscal Year



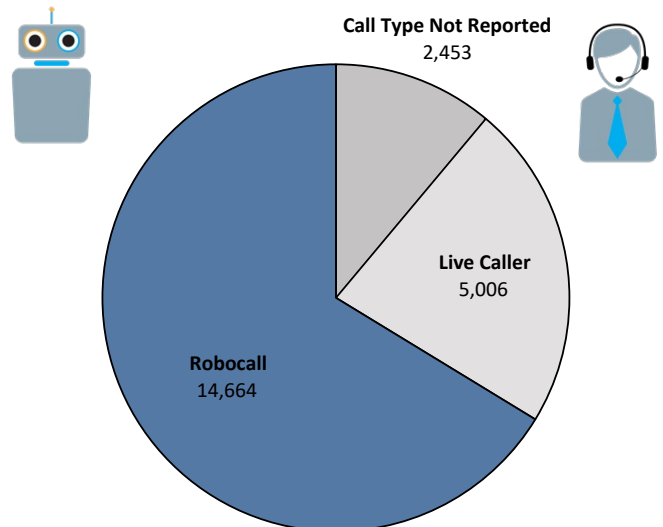
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



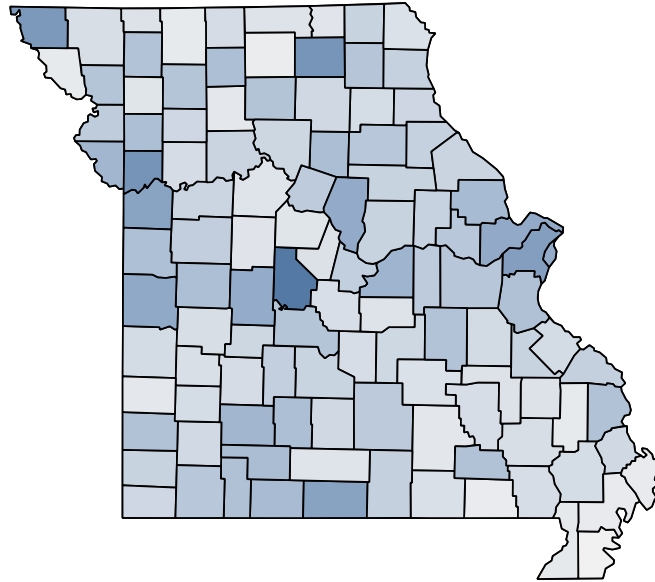
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Missouri

## Complaints by County



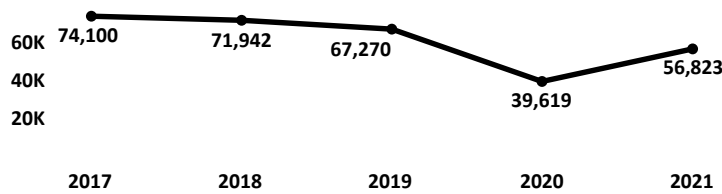
Low High

## State Totals

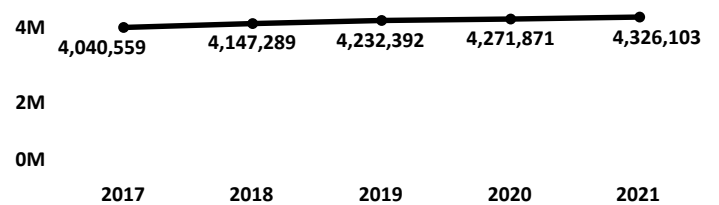
Complaints: 56,823 (#45 nationally, per 100K population)

Active Registrations: 4,326,103 (#38 nationally, per 100K population)

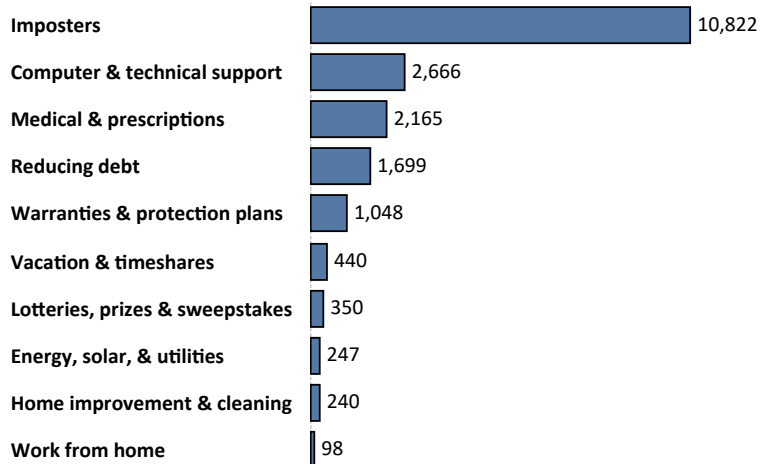
## Complaints by Fiscal Year



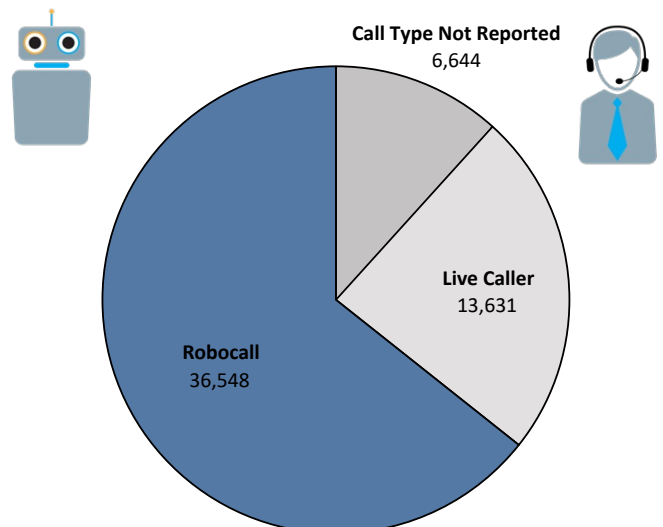
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



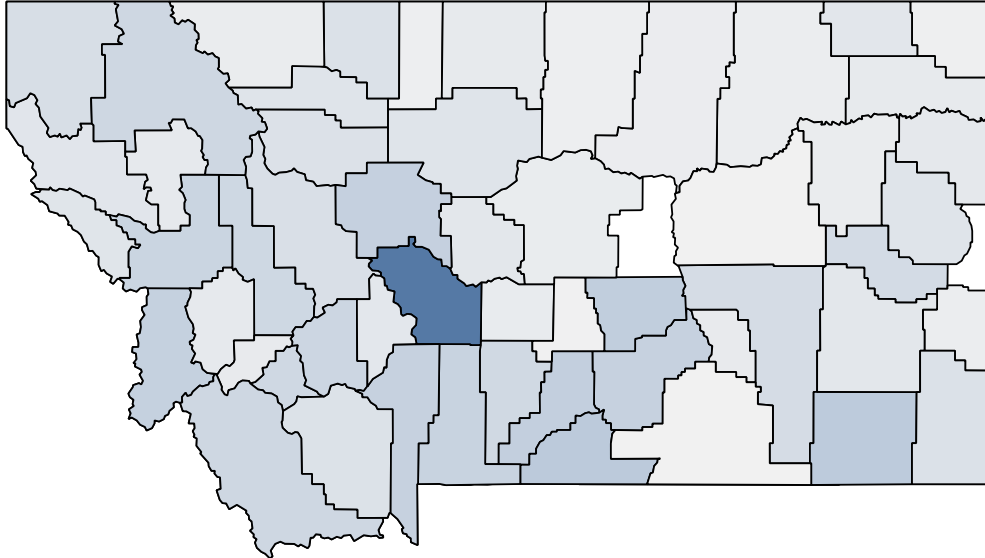
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Montana

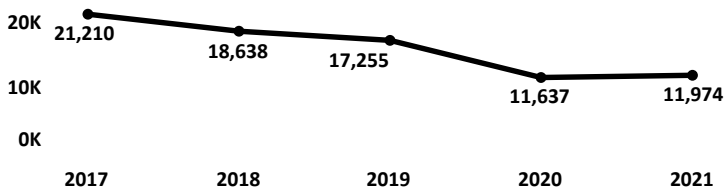
## Complaints by County



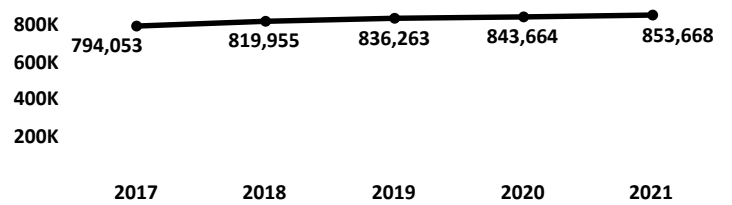
## State Totals

Complaints: 11,974 (#38 nationally, per 100K population)  
 Active Registrations: 853,668 (#22 nationally, per 100K population)

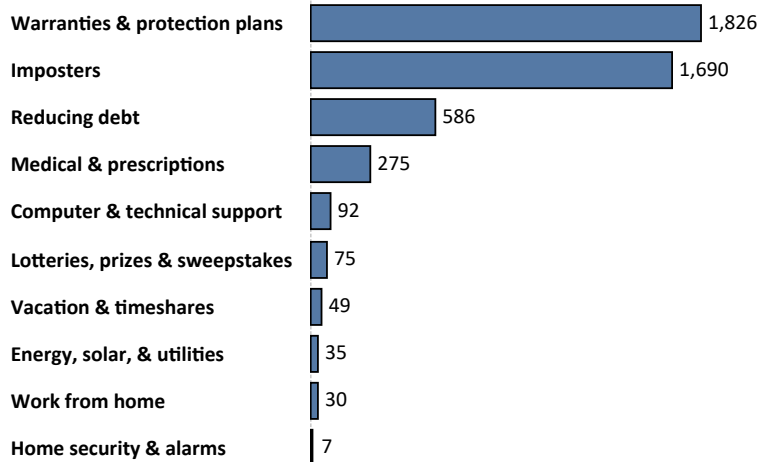
## Complaints by Fiscal Year



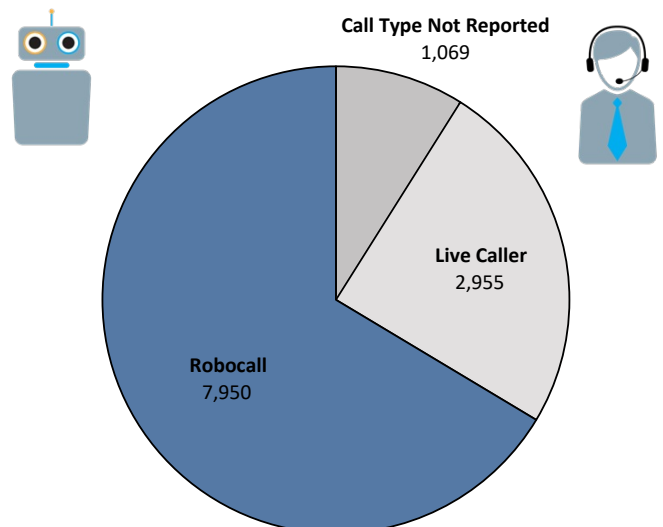
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



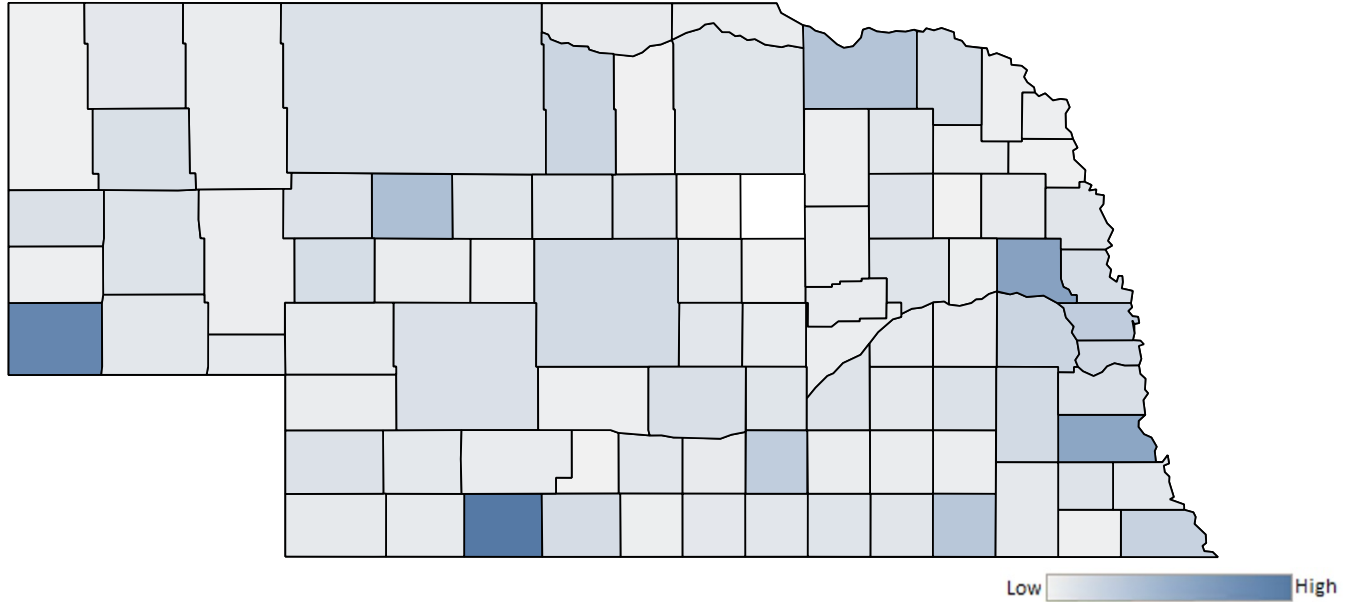
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Nebraska

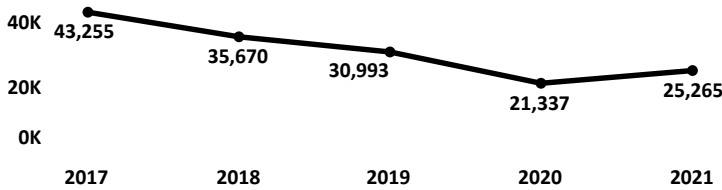
## Complaints by County



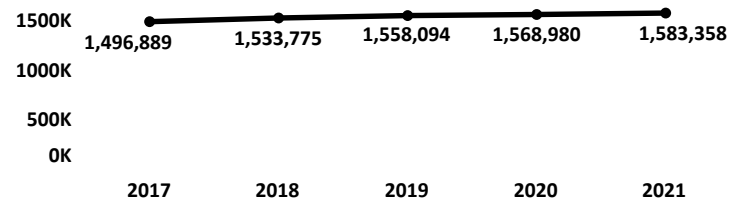
## State Totals

Complaints: 25,265 (#32 nationally, per 100K population)  
 Active Registrations: 1,583,358 (#16 nationally, per 100K population)

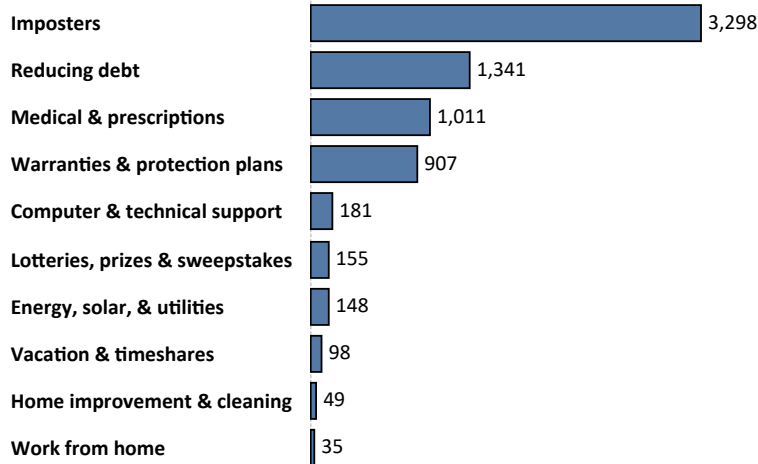
## Complaints by Fiscal Year



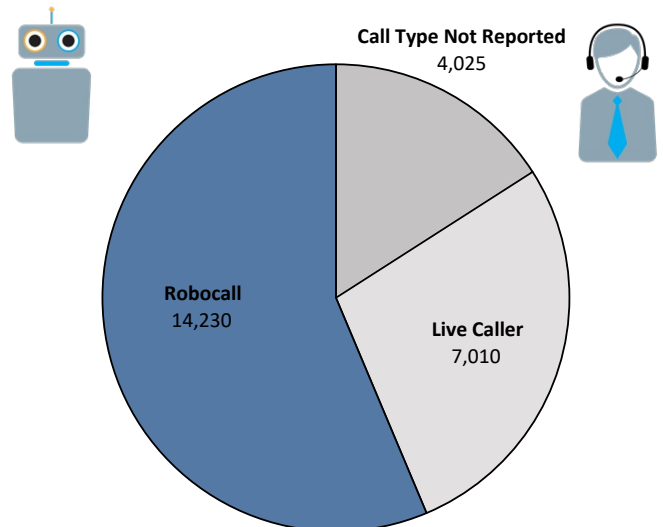
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



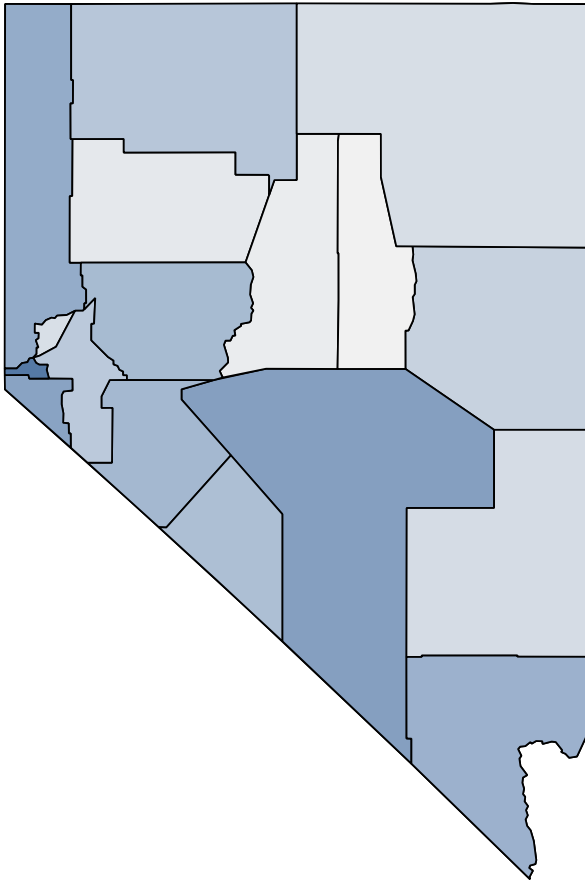
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Nevada

## Complaints by County



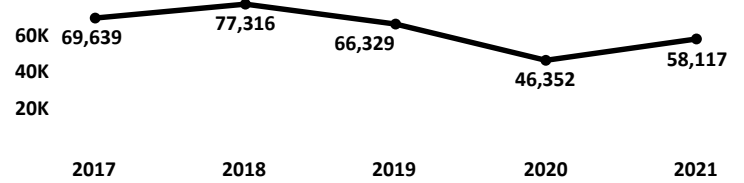
Low High

## State Totals

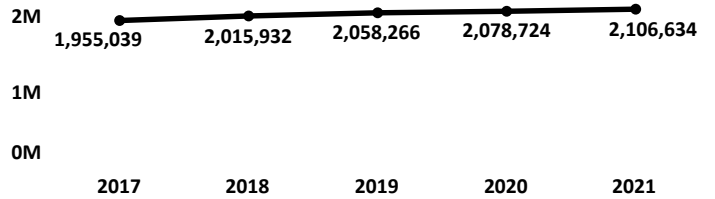
Complaints: 58,117 (#7 nationally, per 100K population)

Active Registrations: 2,106,634 (#41 nationally, per 100K population)

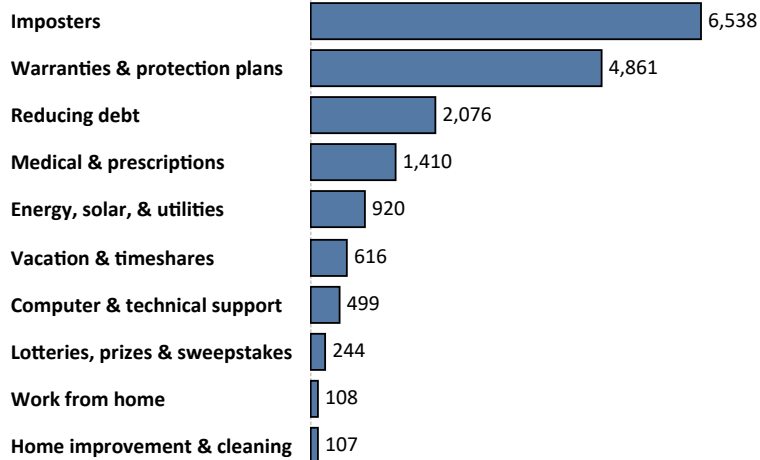
## Complaints by Fiscal Year



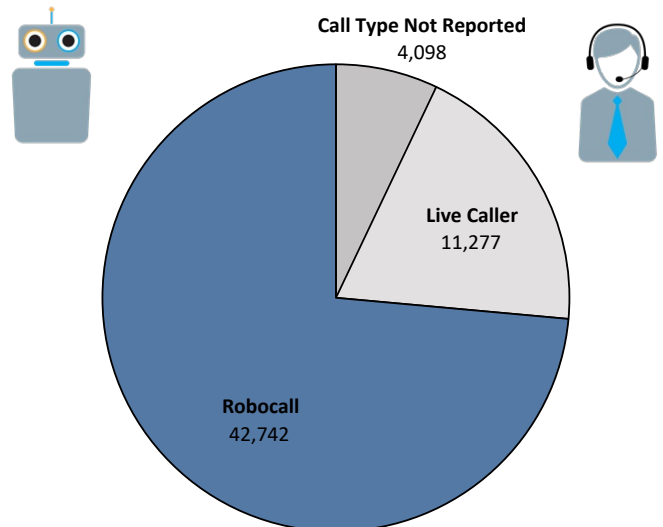
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



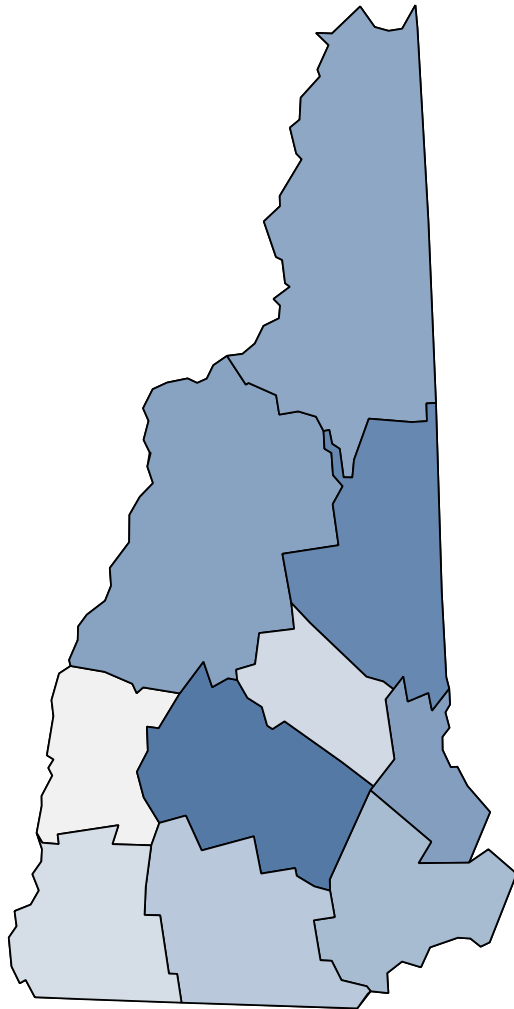
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# New Hampshire

## Complaints by County

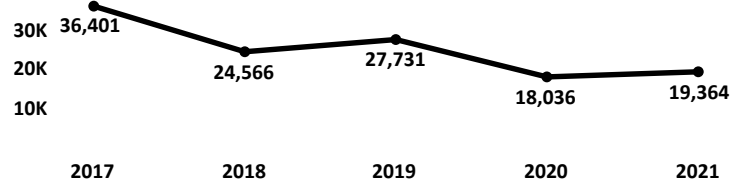


Low High

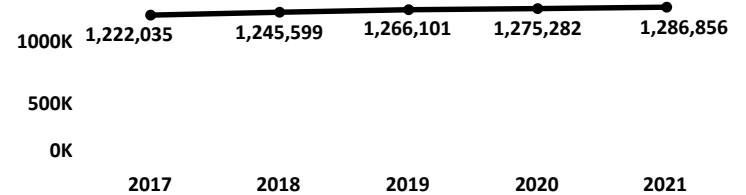
## State Totals

Complaints: 19,364 (#24 nationally, per 100K population)  
 Active Registrations: 1,286,856 (#1 nationally, per 100K population)

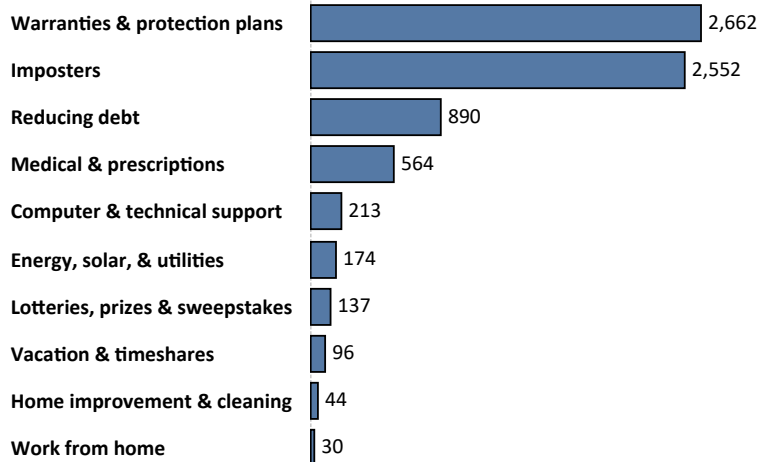
## Complaints by Fiscal Year



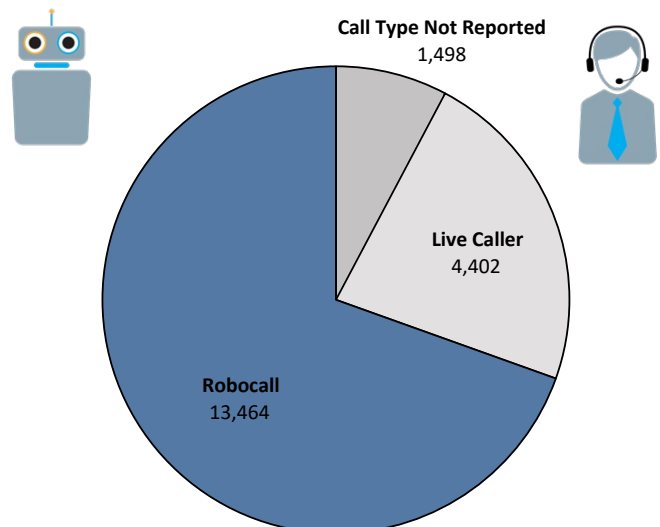
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



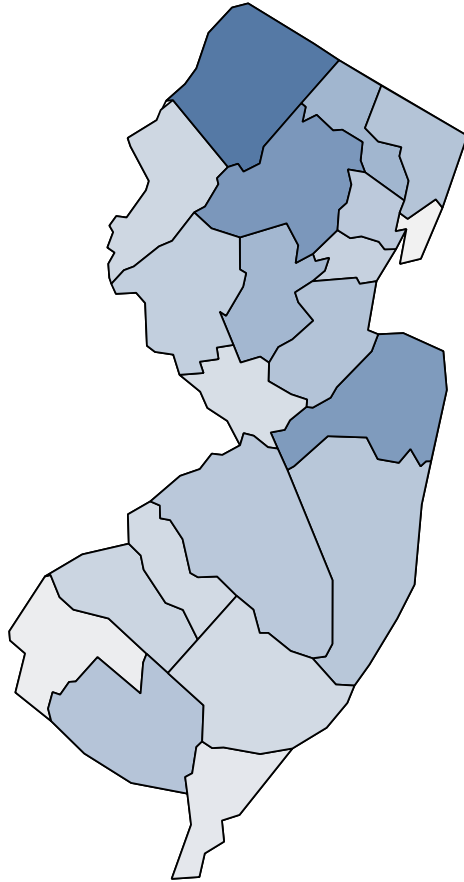
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# New Jersey

## Complaints by County



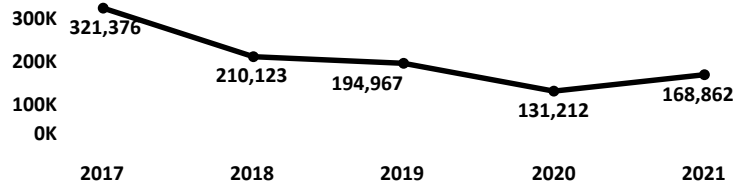
Low High

## State Totals

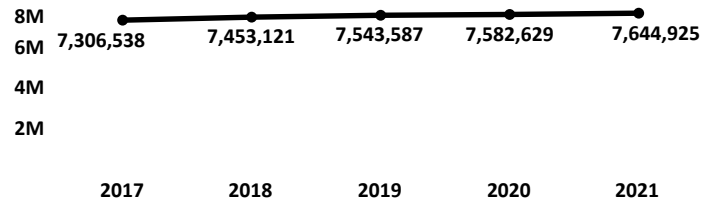
Complaints: 168,862 (#6 nationally, per 100K population)

Active Registrations: 7,644,925 (#5 nationally, per 100K population)

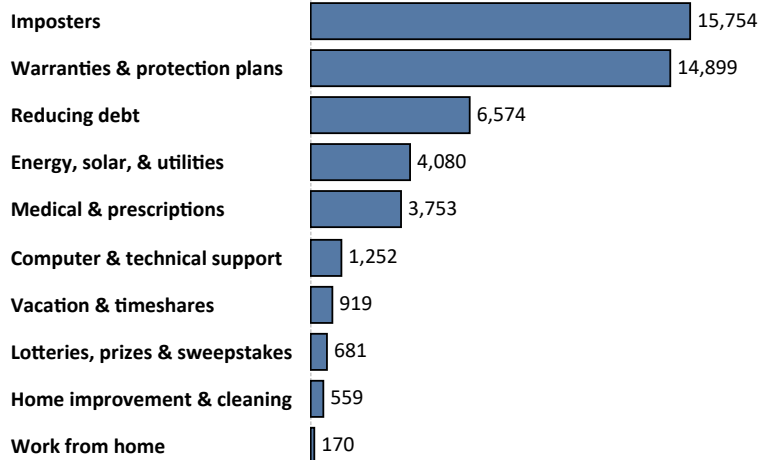
## Complaints by Fiscal Year



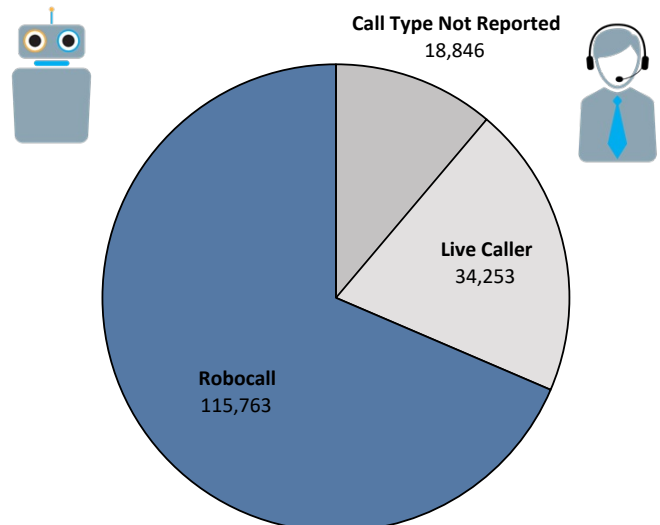
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.

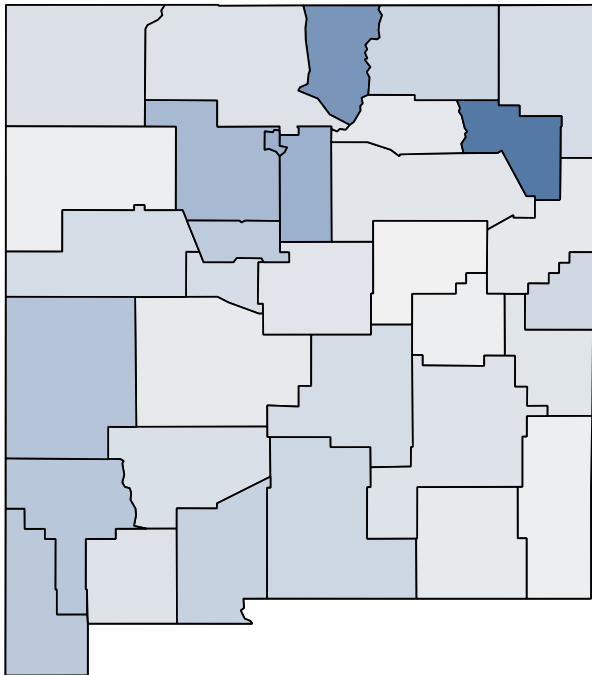




**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# New Mexico

## Complaints by County



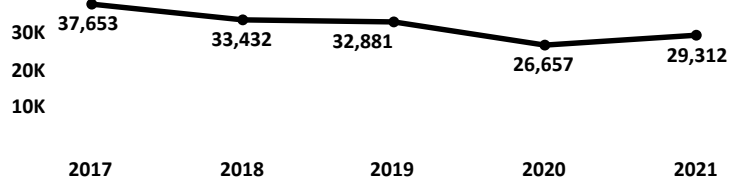
Low High

## State Totals

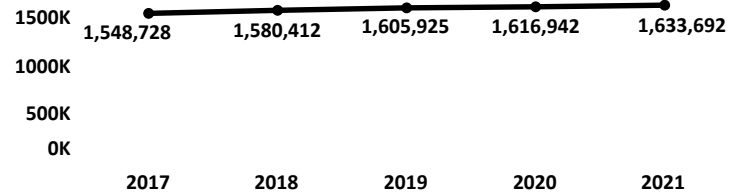
Complaints: 29,312 (#26 nationally, per 100K population)

Active Registrations: 1,633,692 (#23 nationally, per 100K population)

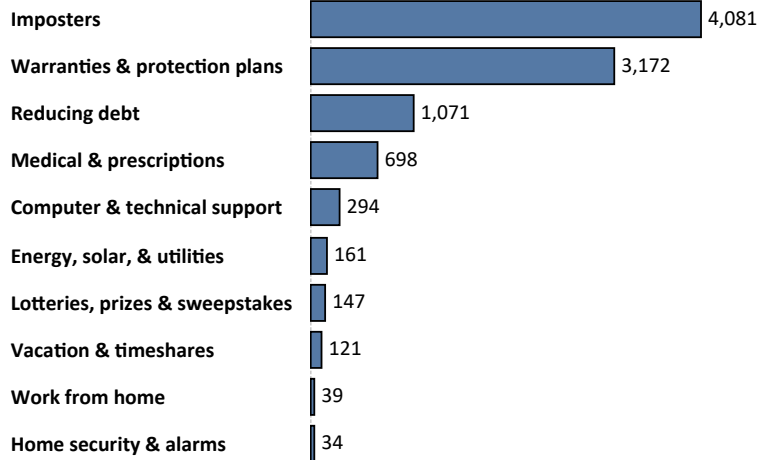
## Complaints by Fiscal Year



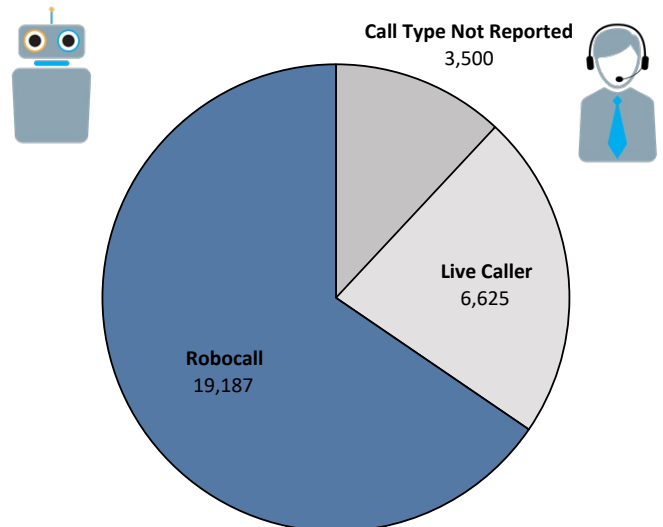
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



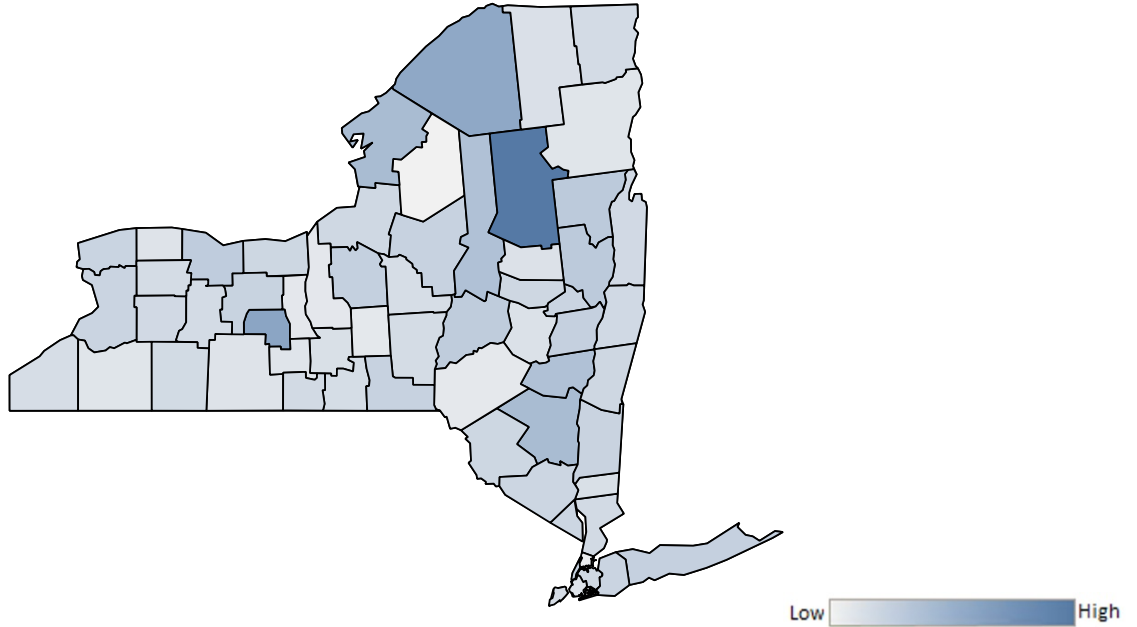
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# New York

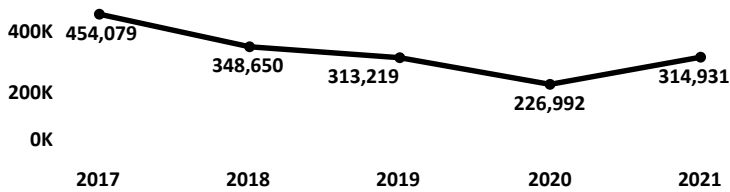
## Complaints by County



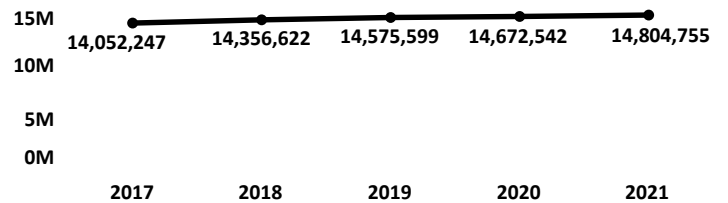
## State Totals

Complaints: 314,931 (#13 nationally, per 100K population)  
 Active Registrations: 14,804,755 (#25 nationally, per 100K population)

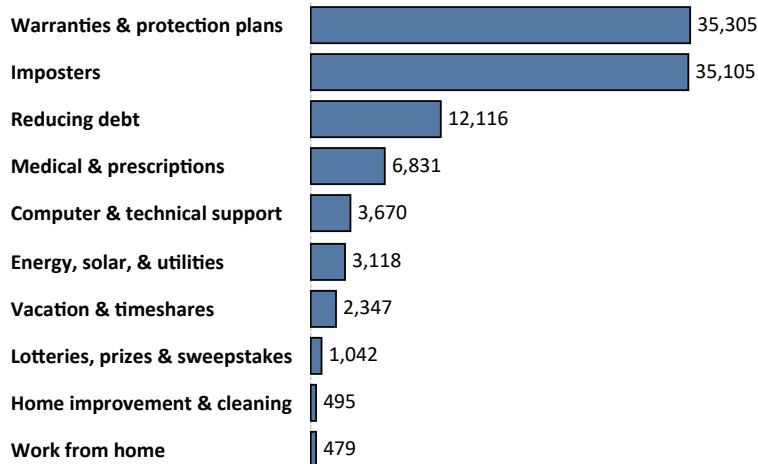
## Complaints by Fiscal Year



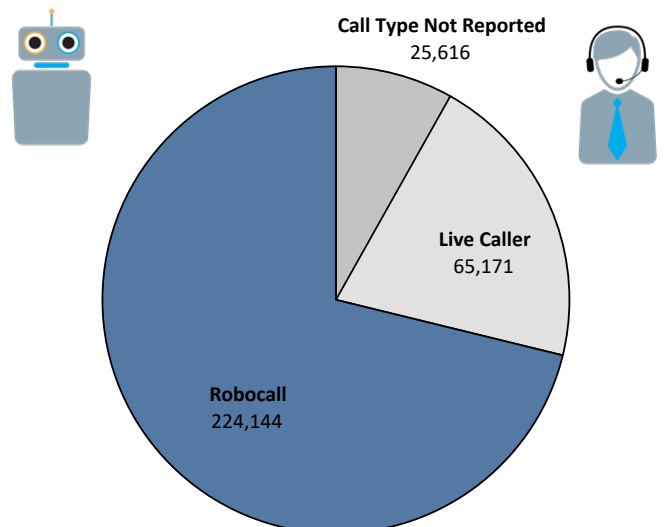
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



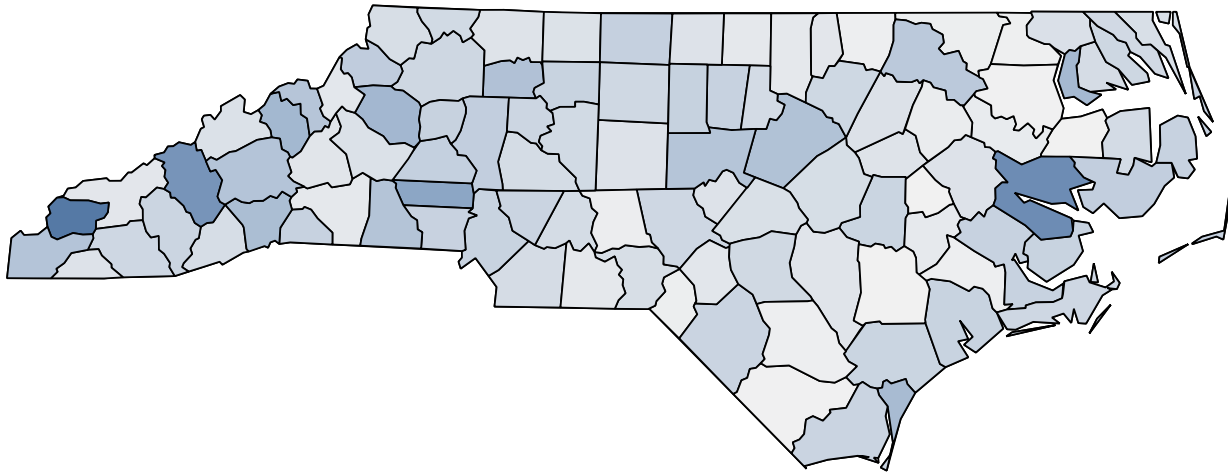
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# North Carolina

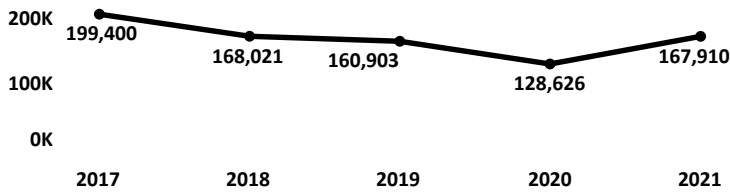
## Complaints by County



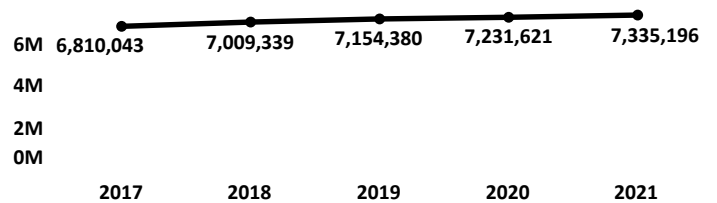
## State Totals

Complaints: 167,910 (#14 nationally, per 100K population)  
 Active Registrations: 7,335,196 (#39 nationally, per 100K population)

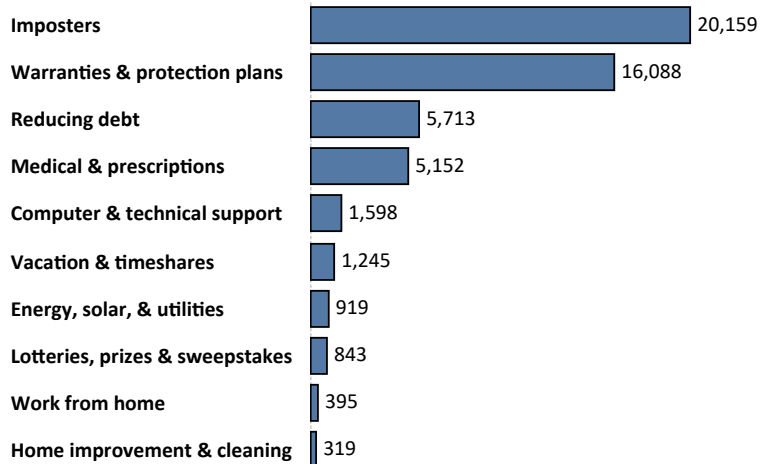
## Complaints by Fiscal Year



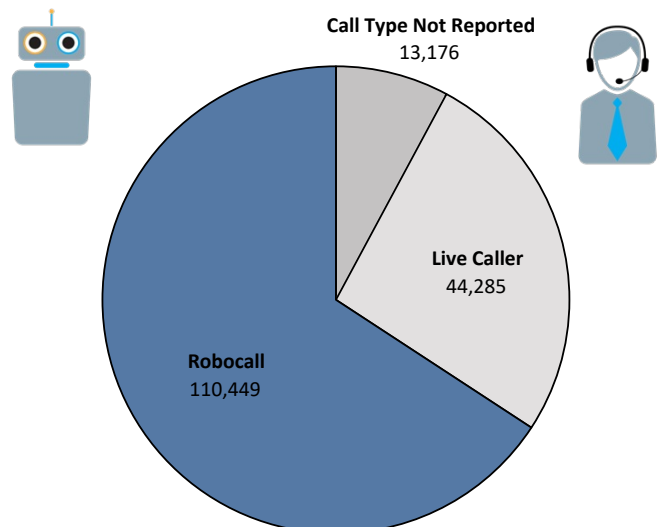
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



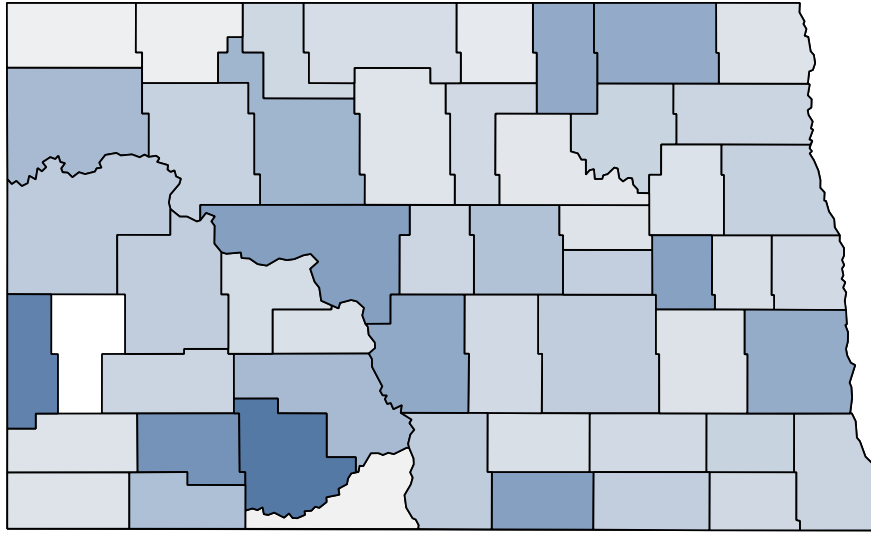
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# North Dakota

## Complaints by County

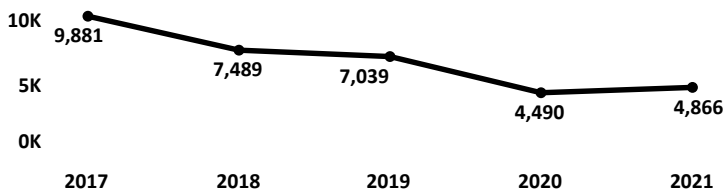


Low High

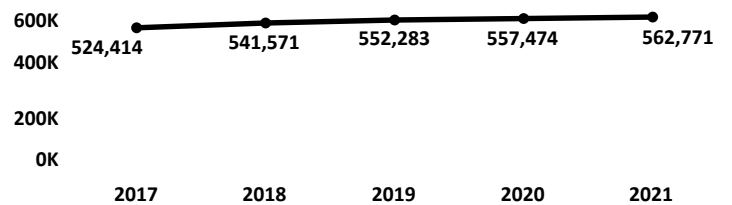
## State Totals

Complaints: 4,866 (#50 nationally, per 100K population)  
 Active Registrations: 562,771 (#31 nationally, per 100K population)

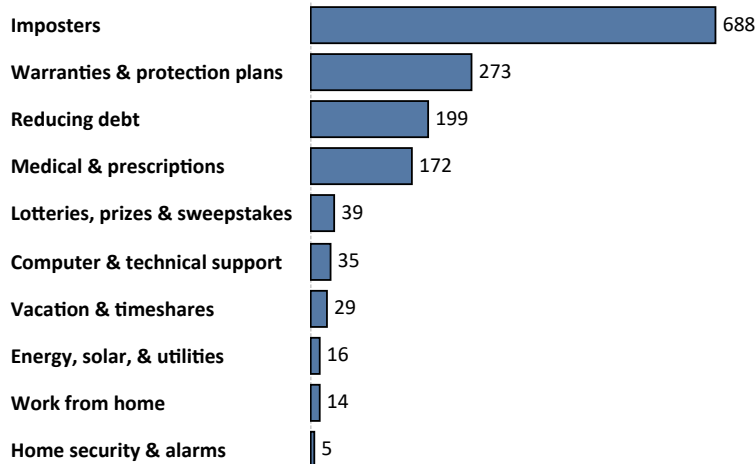
## Complaints by Fiscal Year



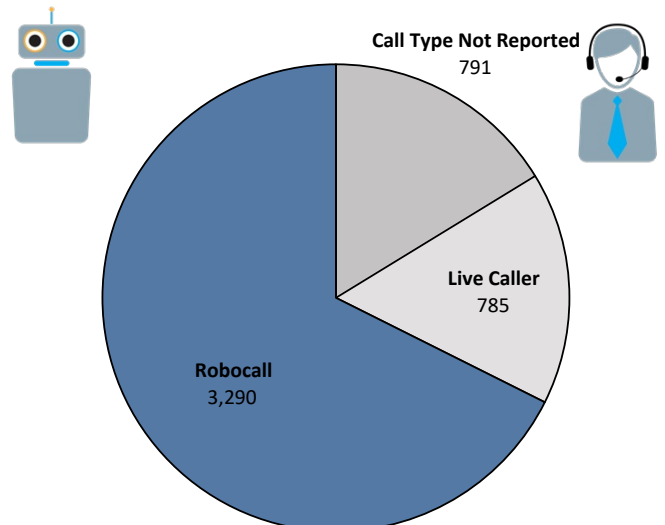
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



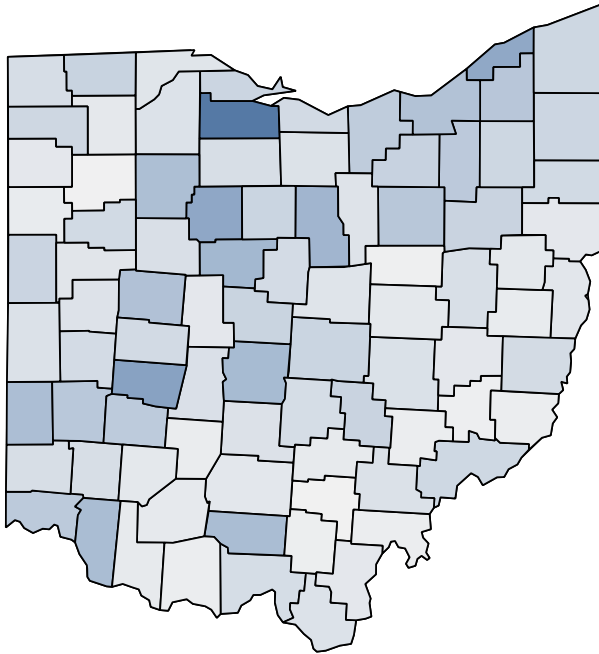
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Ohio

## Complaints by County



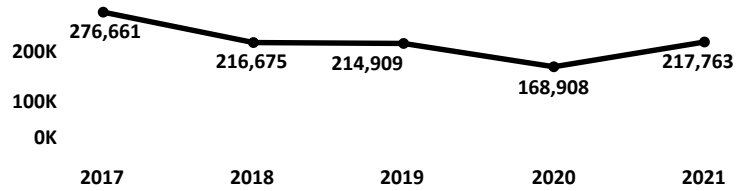
Low High

## State Totals

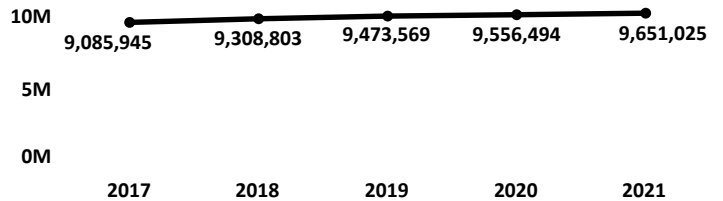
Complaints: 217,763 (#8 nationally, per 100K population)

Active Registrations: 9,651,025 (#14 nationally, per 100K population)

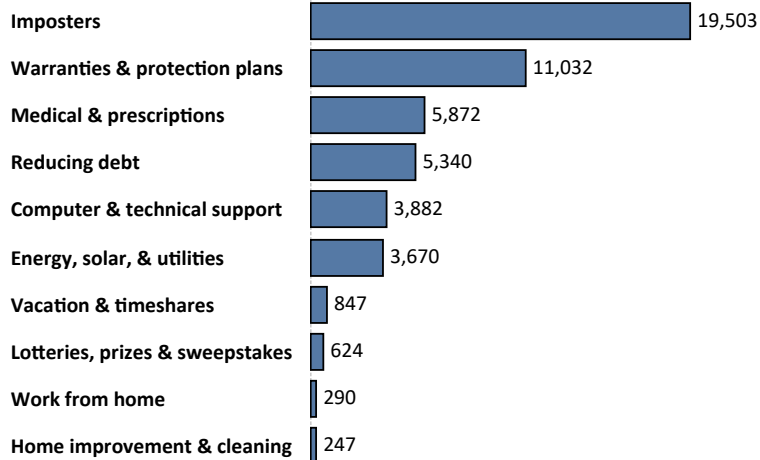
## Complaints by Fiscal Year



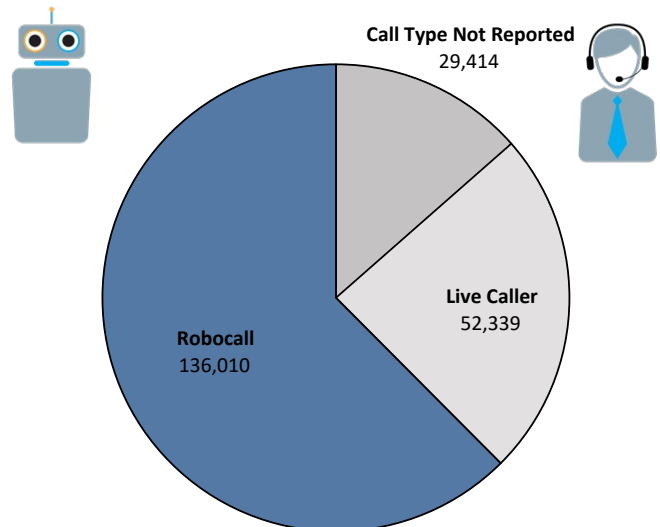
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



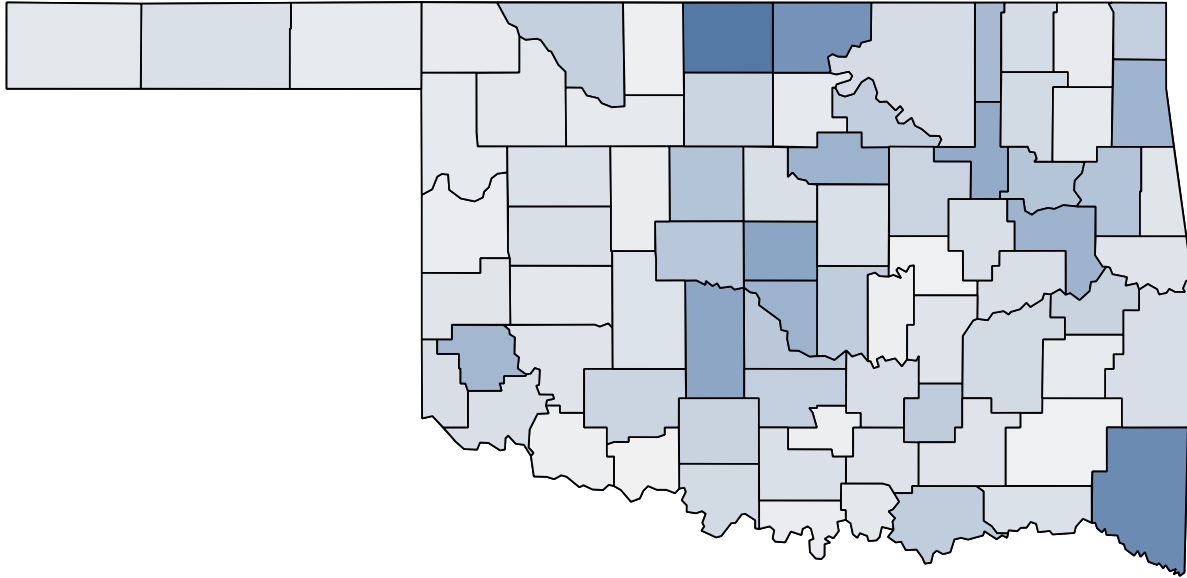
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Oklahoma

## Complaints by County



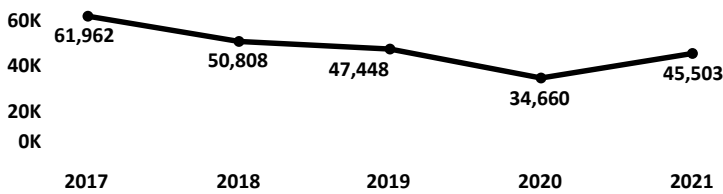
Low High

## State Totals

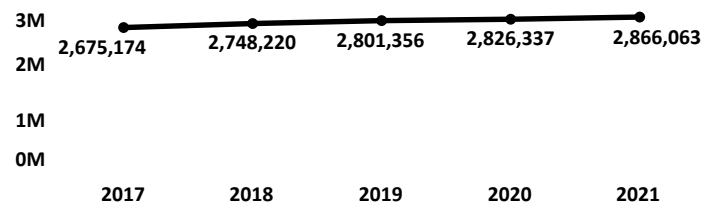
Complaints: 45,503 (#36 nationally, per 100K population)

Active Registrations: 2,866,063 (#33 nationally, per 100K population)

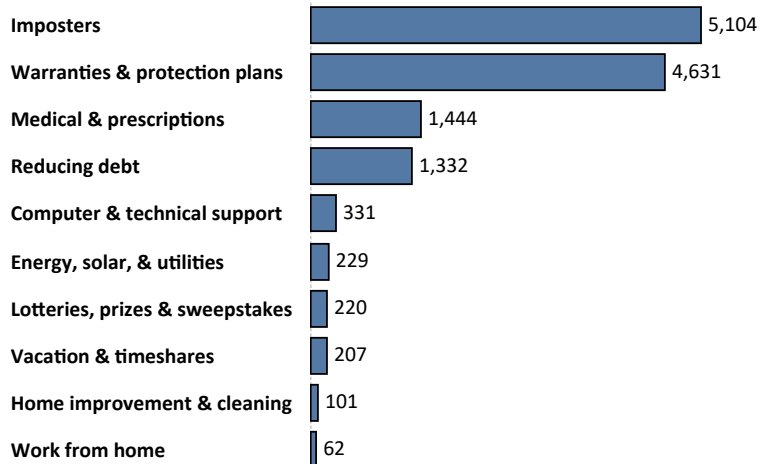
## Complaints by Fiscal Year



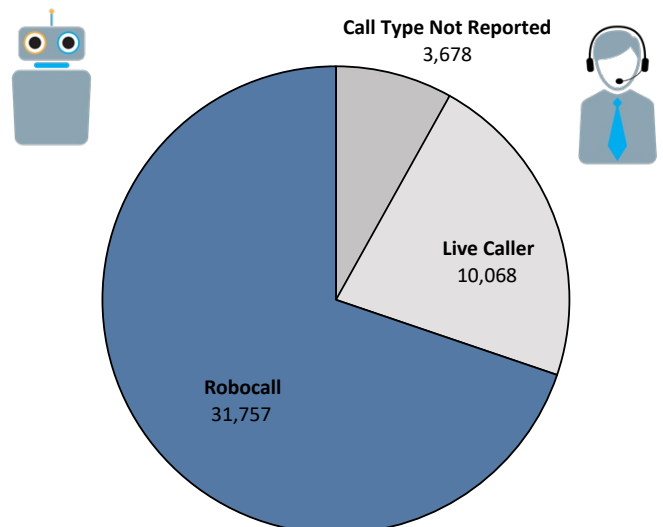
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



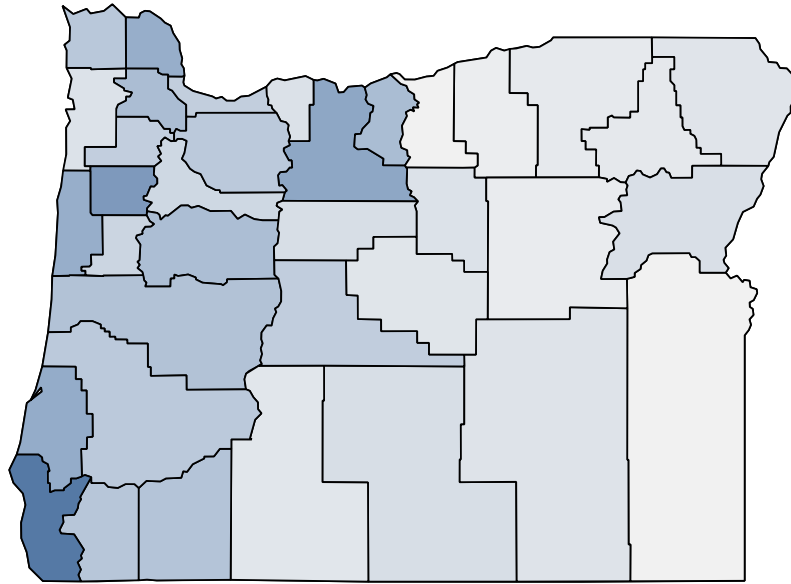
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

## Oregon

### Complaints by County



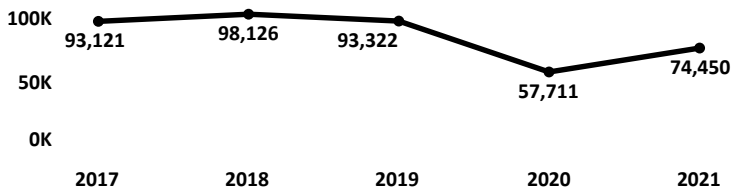
Low High

### State Totals

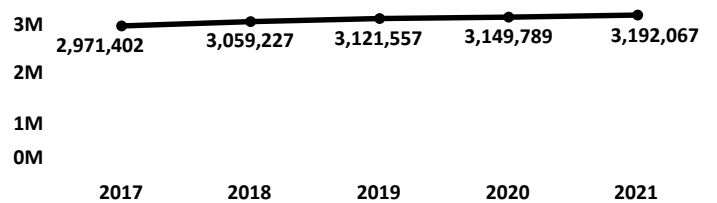
Complaints: 74,450 (#10 nationally, per 100K population)

Active Registrations: 3,192,067 (#27 nationally, per 100K population)

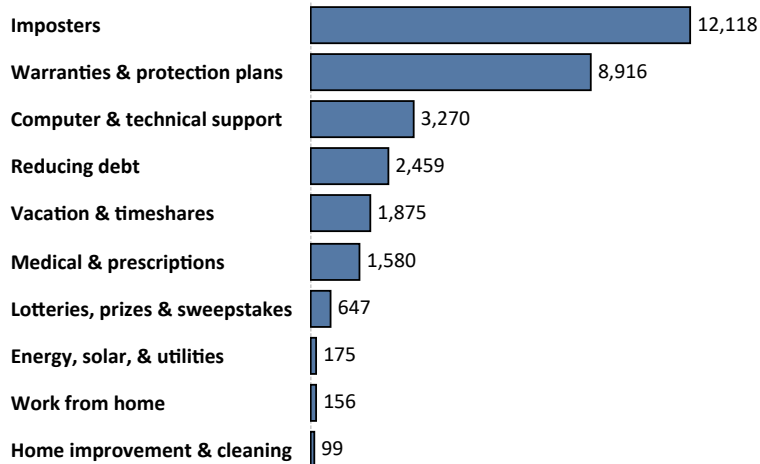
### Complaints by Fiscal Year



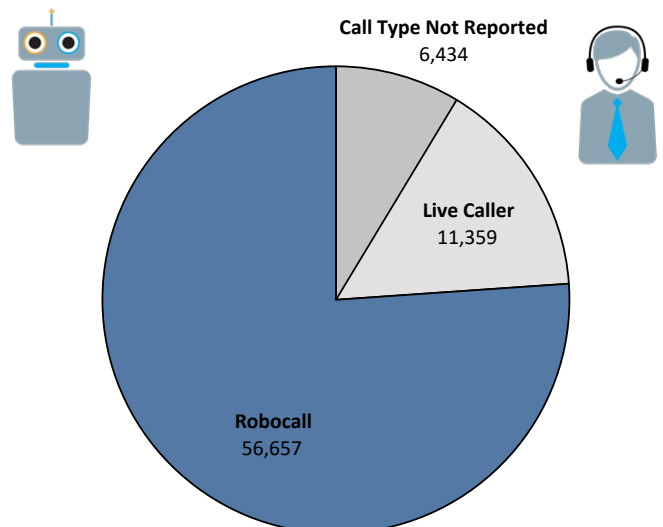
### Active Registrations by Fiscal Year



### Complaints by Topic\*



### Complaints by Call Type



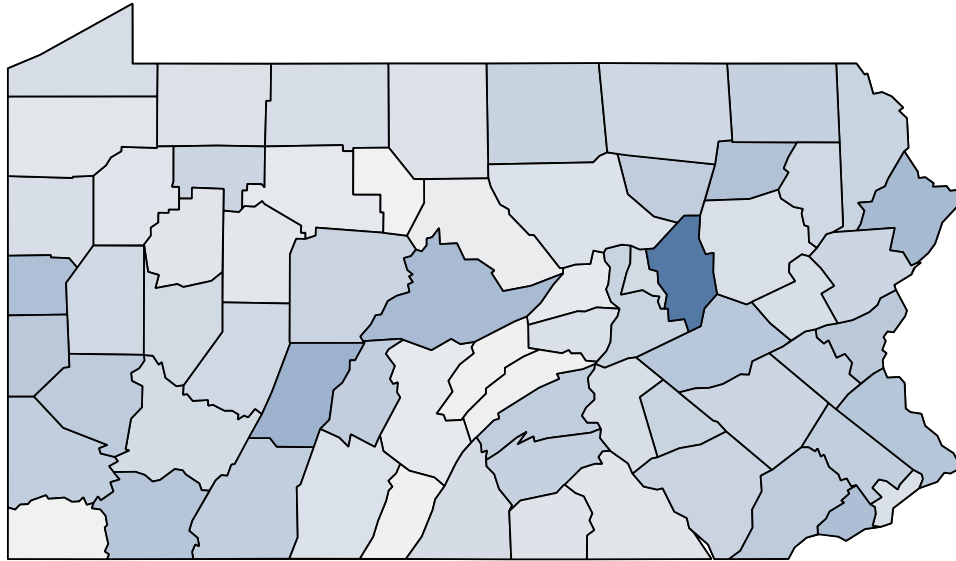
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Pennsylvania

## Complaints by County

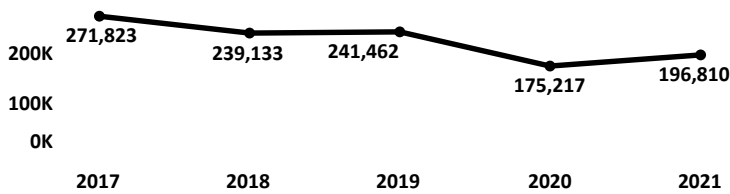


Low High

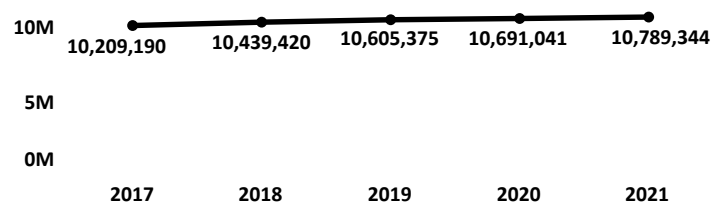
## State Totals

Complaints: 196,810 (#18 nationally, per 100K population)  
 Active Registrations: 10,789,344 (#10 nationally, per 100K population)

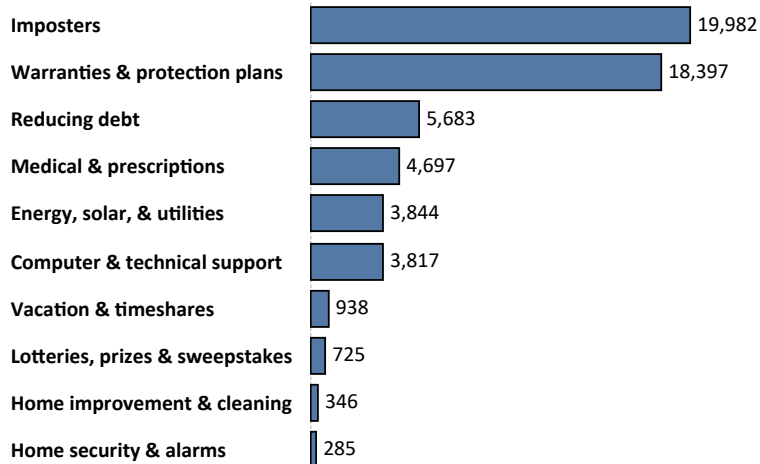
## Complaints by Fiscal Year



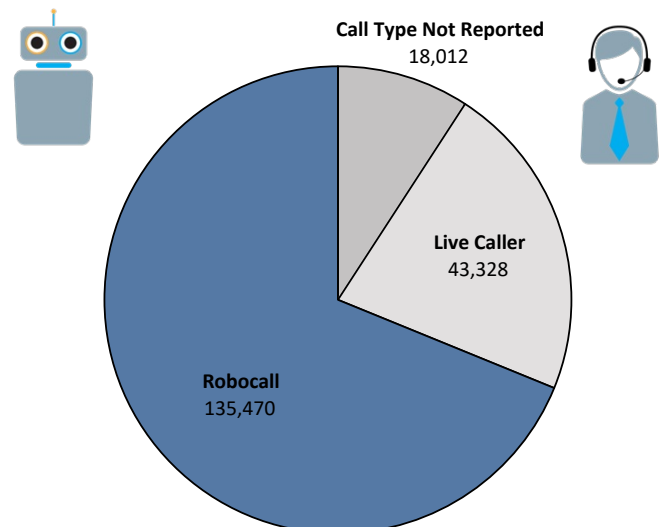
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.

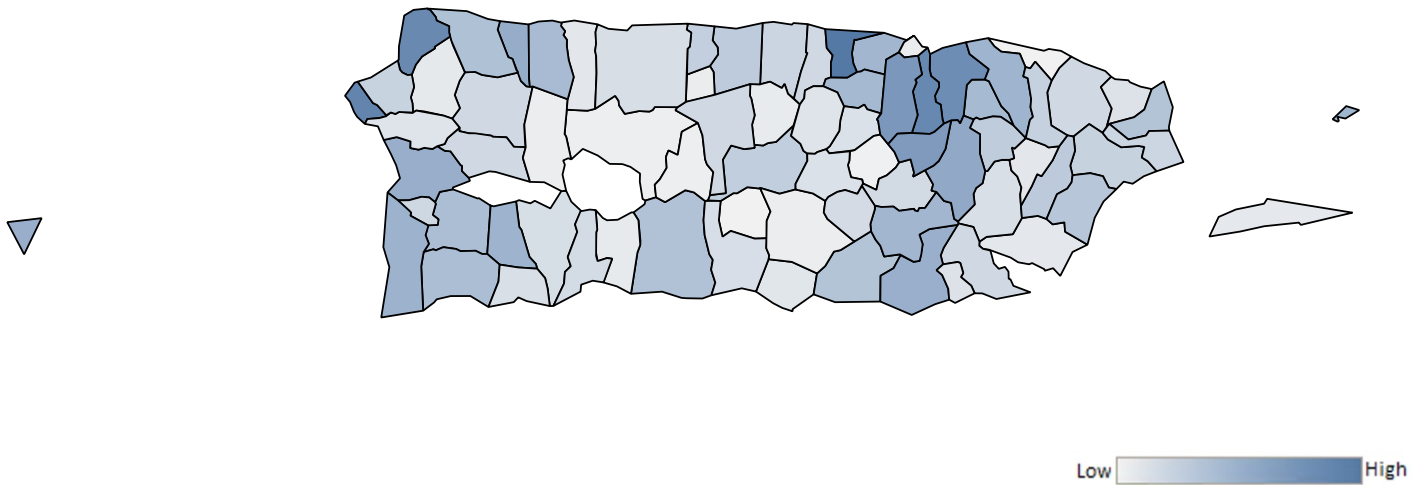




**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Puerto Rico

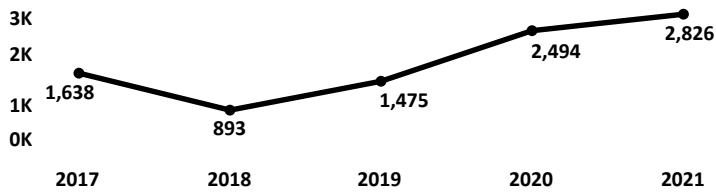
## Complaints by Municipality



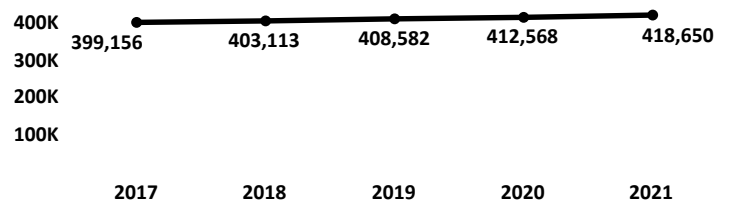
## Puerto Rico Totals

Complaints: 2,826 (Not Ranked)  
 Active Registrations: 418,650 (Not Ranked)

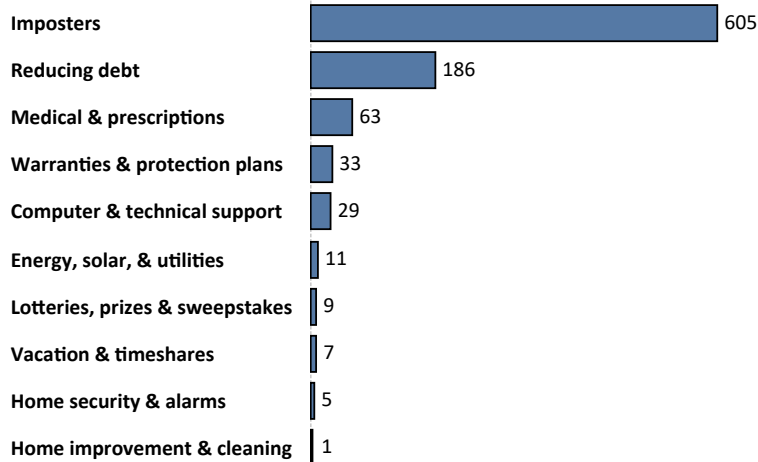
## Complaints by Fiscal Year



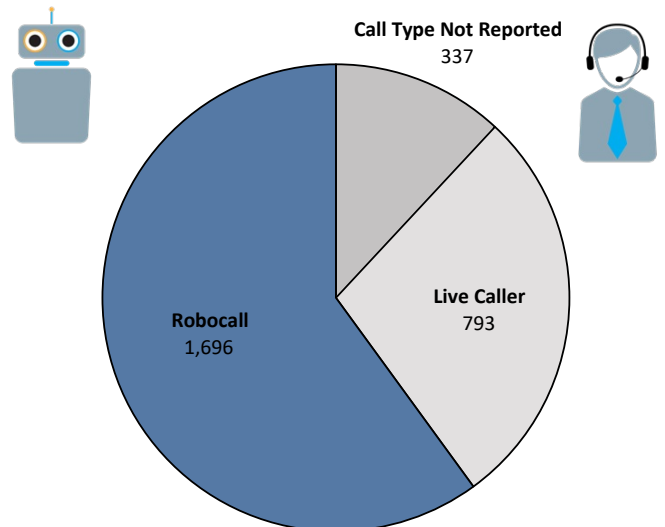
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



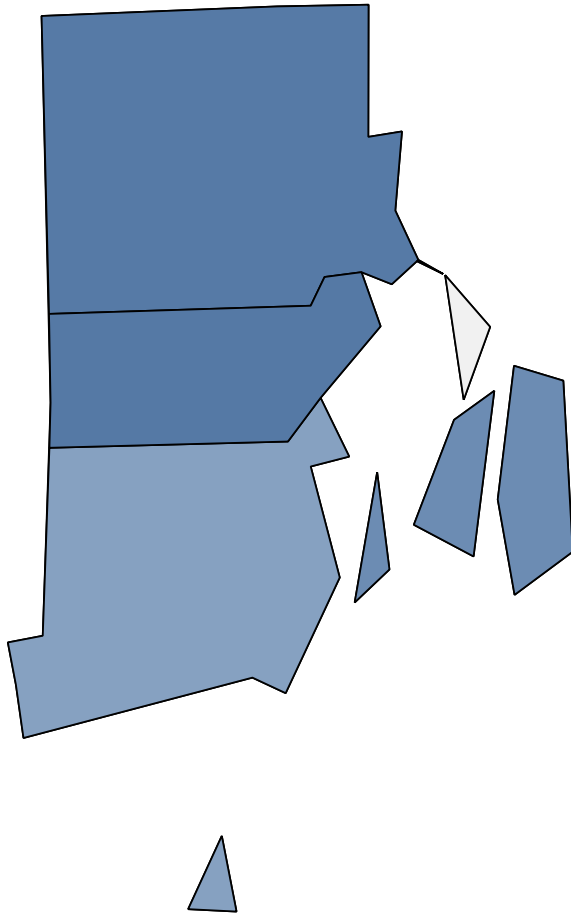
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Rhode Island

## Complaints by County



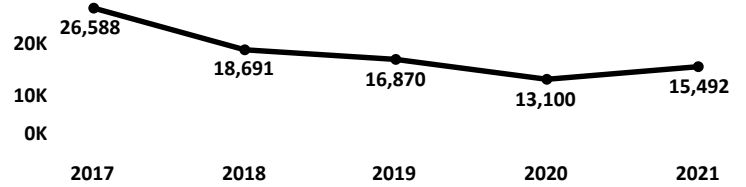
Low High

## State Totals

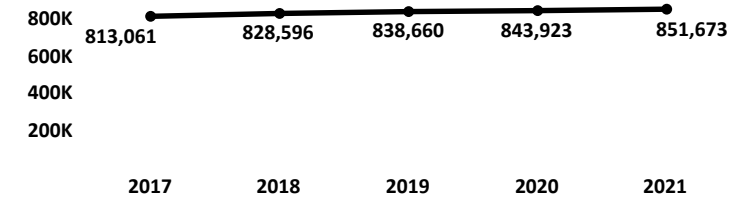
Complaints: 15,492 (#21 nationally, per 100K population)

Active Registrations: 851,673 (#19 nationally, per 100K population)

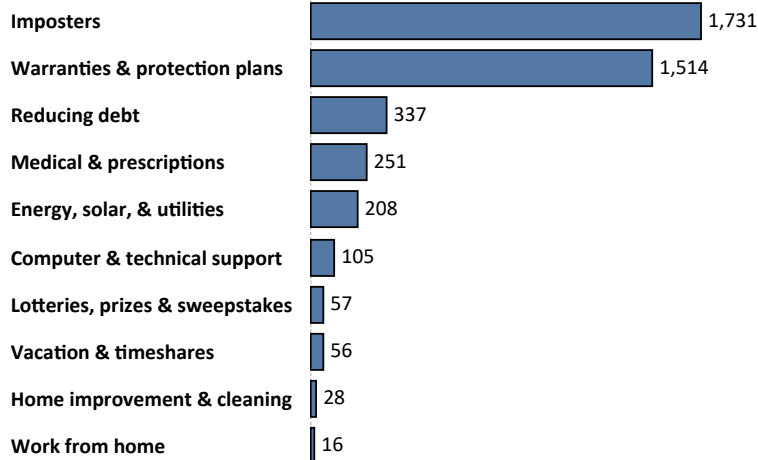
## Complaints by Fiscal Year



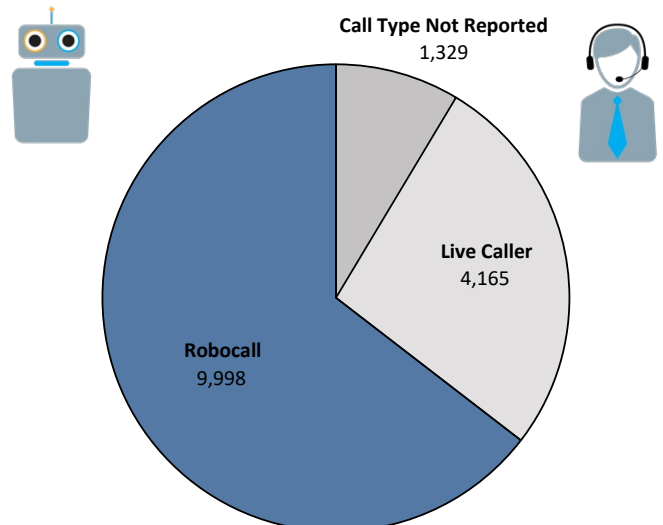
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



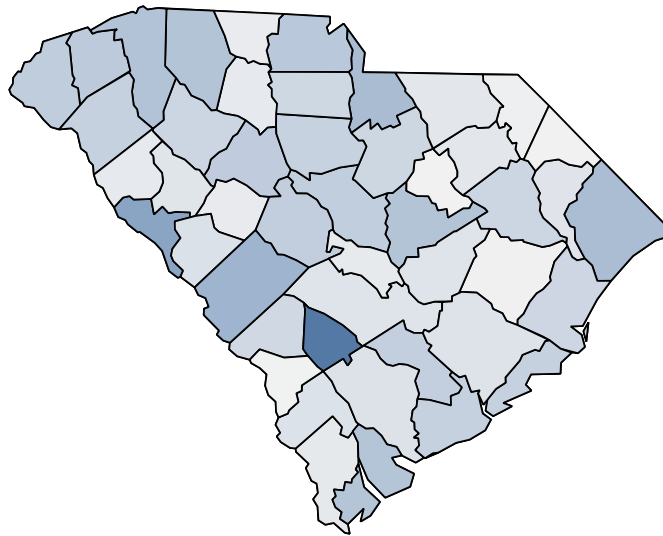
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# South Carolina

## Complaints by County

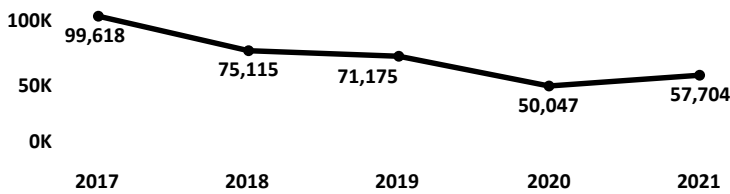


Low High

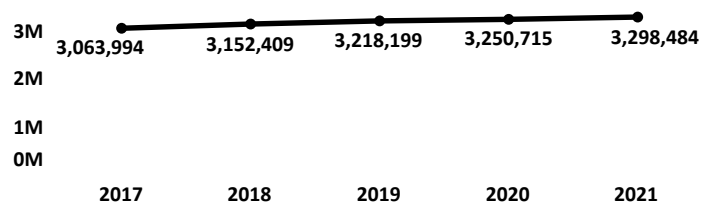
## State Totals

Complaints: 57,704 (#37 nationally, per 100K population)  
 Active Registrations: 3,298,484 (#46 nationally, per 100K population)

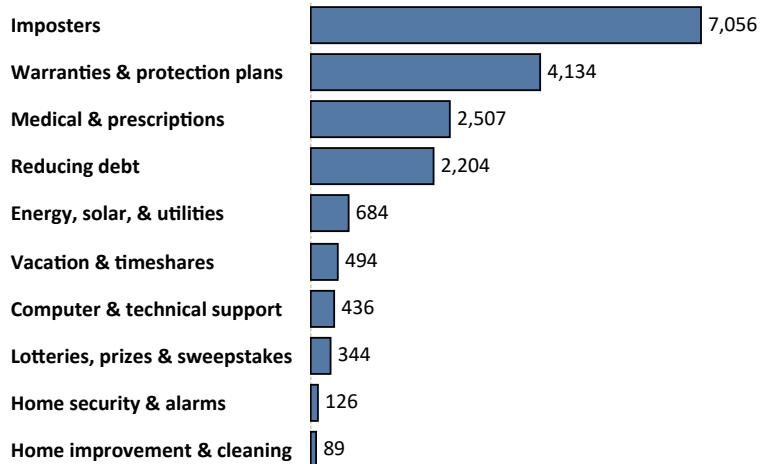
## Complaints by Fiscal Year



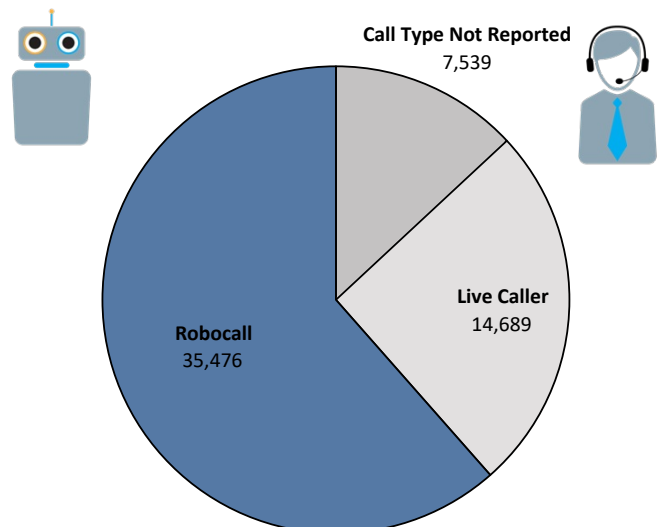
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



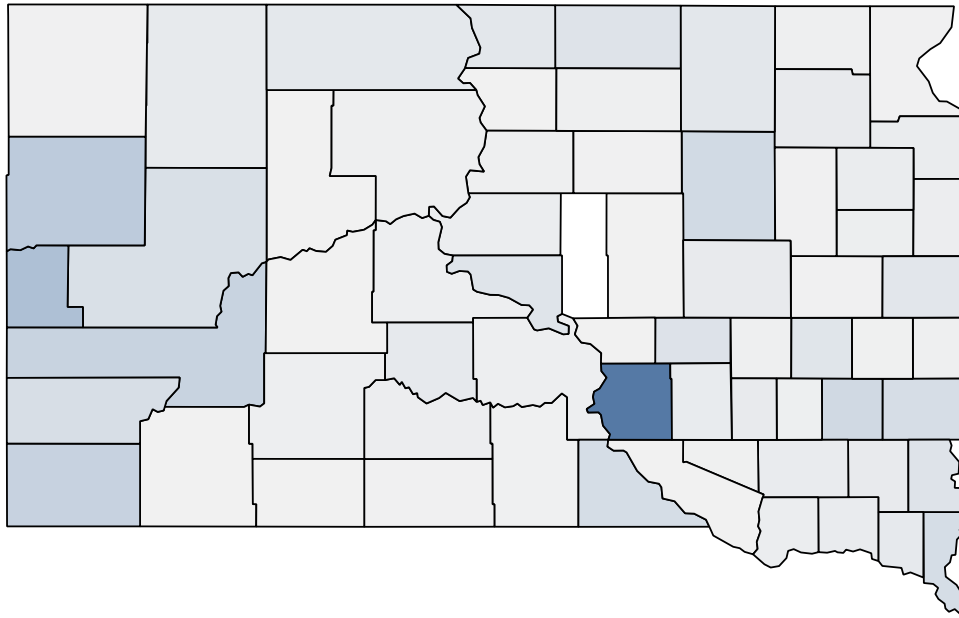
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# South Dakota

## Complaints by County

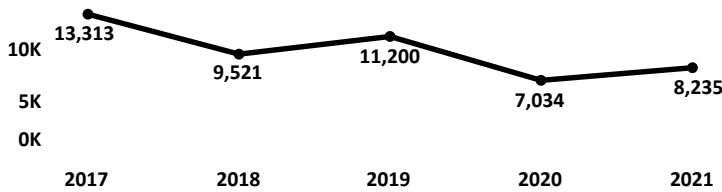


Low High

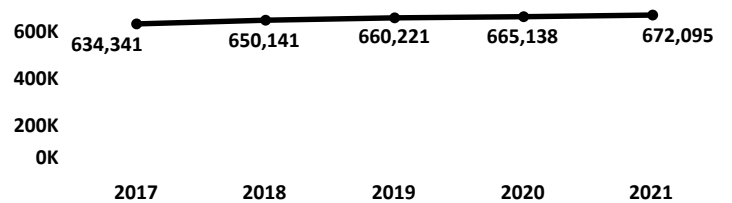
## State Totals

Complaints: 8,235 (#44 nationally, per 100K population)  
 Active Registrations: 672,095 (#26 nationally, per 100K population)

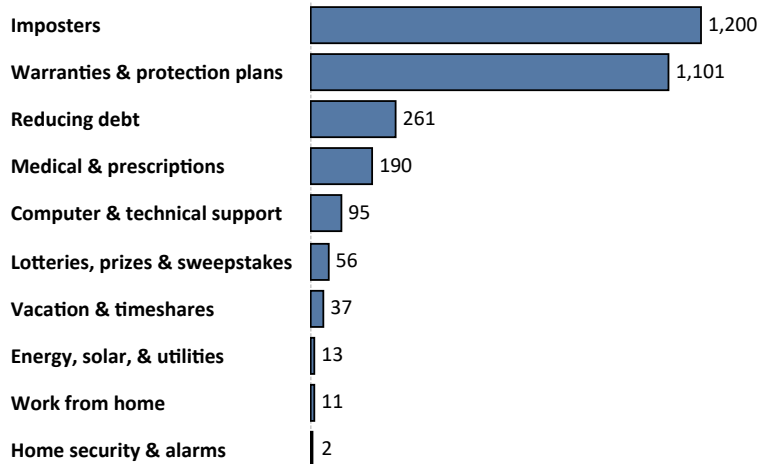
## Complaints by Fiscal Year



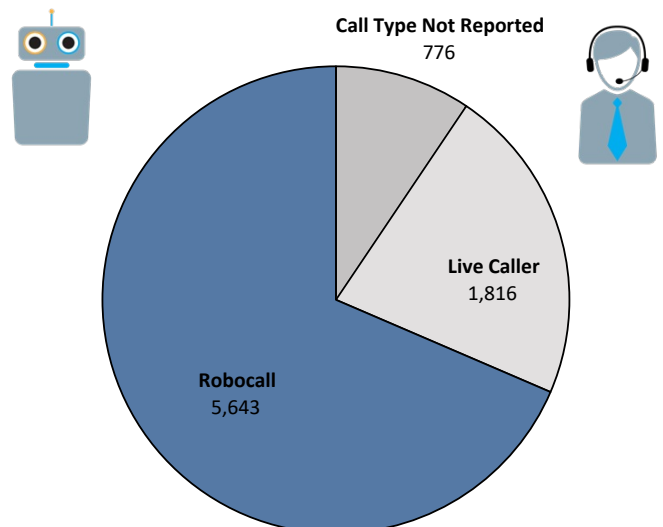
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



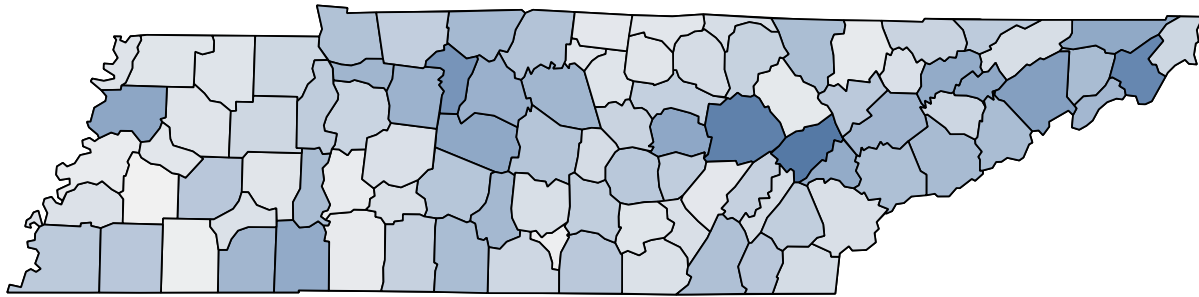
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Tennessee

## Complaints by County

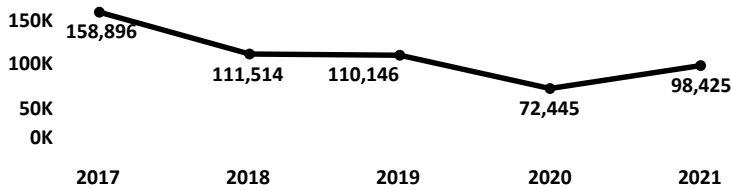


Low High

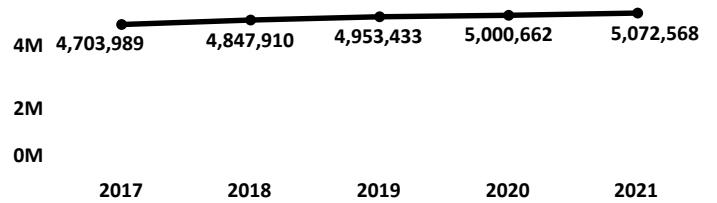
## State Totals

Complaints: 98,425 (#22 nationally, per 100K population)  
 Active Registrations: 5,072,568 (#29 nationally, per 100K population)

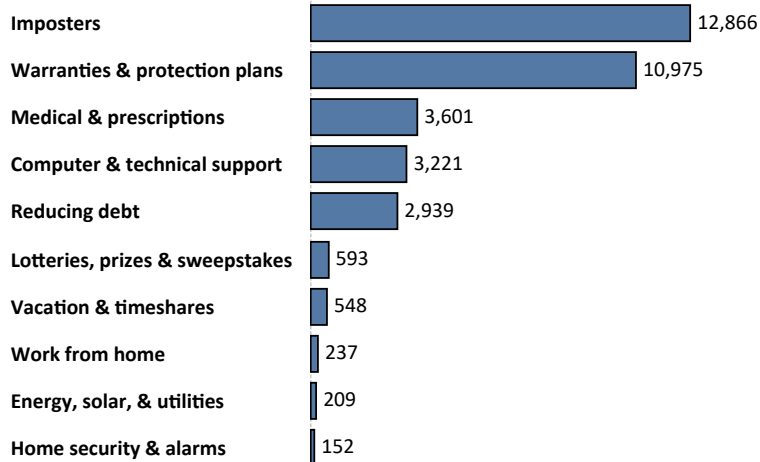
## Complaints by Fiscal Year



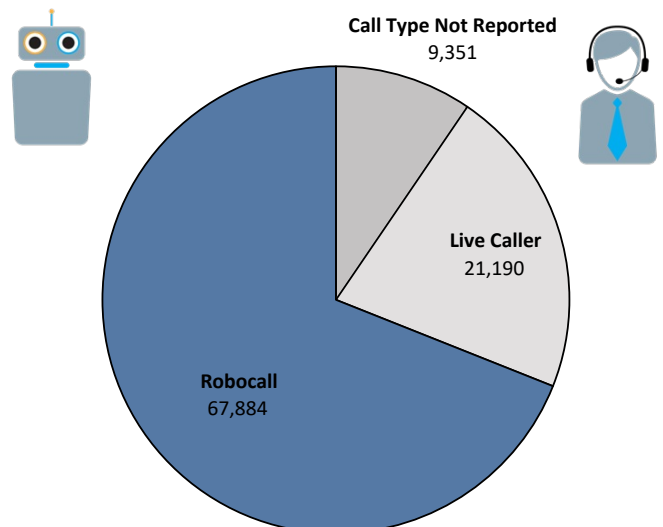
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



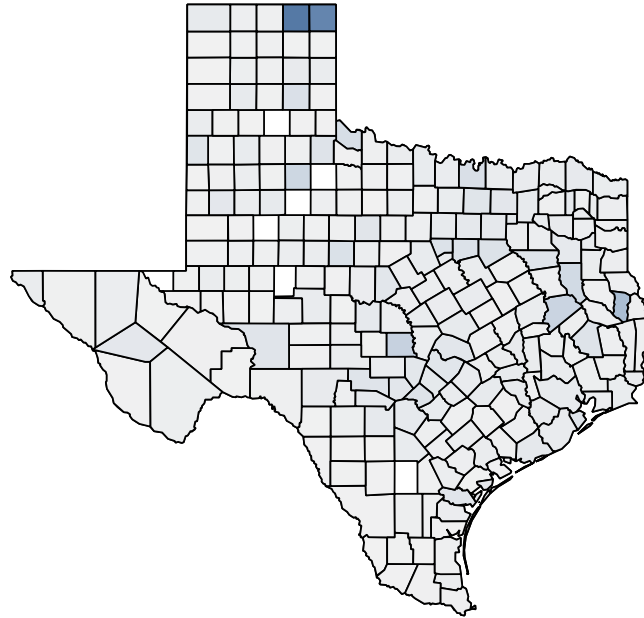
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Texas

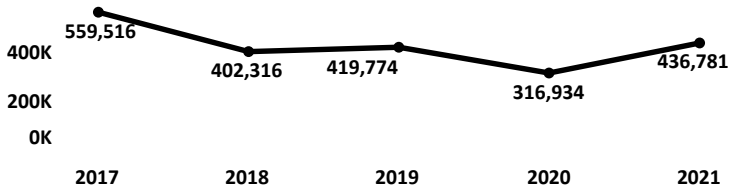
## Complaints by County



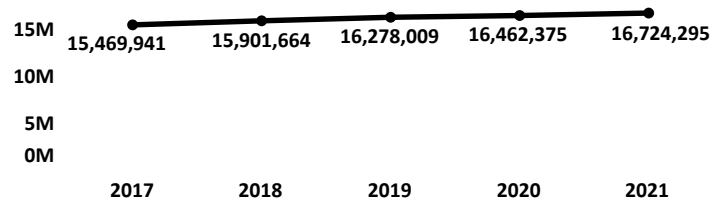
## State Totals

Complaints: 436,781 (#19 nationally, per 100K population)  
Active Registrations: 16,724,295 (#49 nationally, per 100K population)

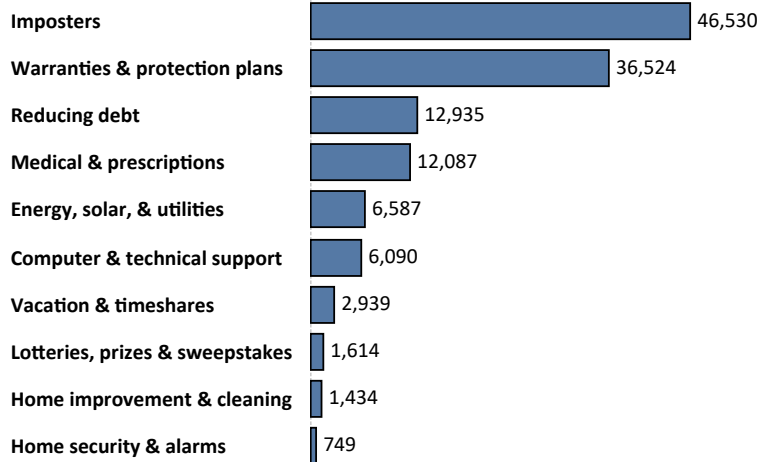
## Complaints by Fiscal Year



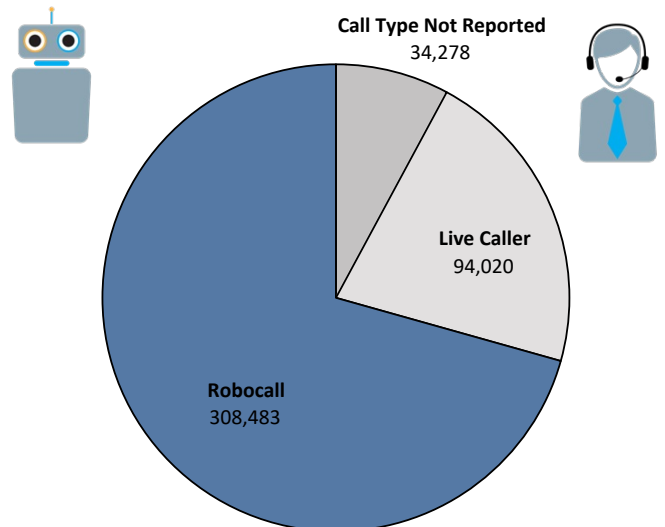
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



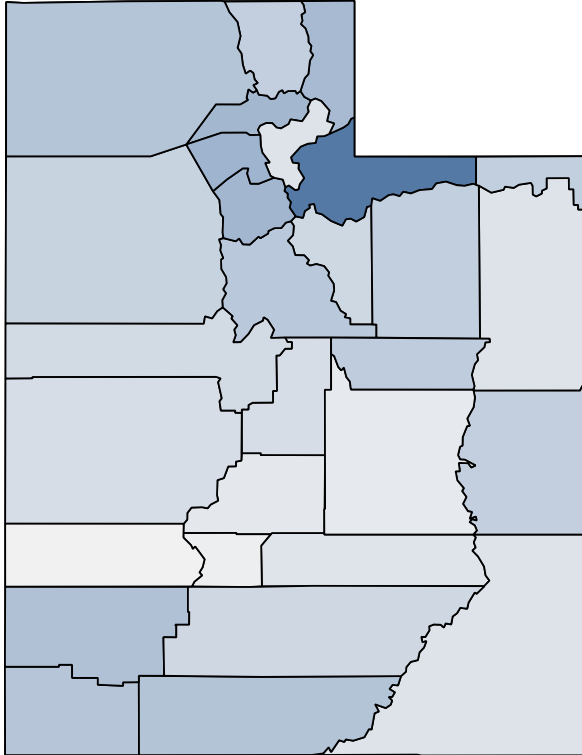
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Utah

## Complaints by County



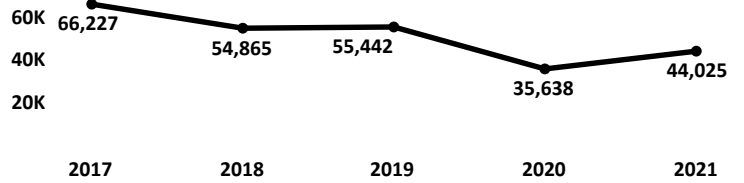
Low High

## State Totals

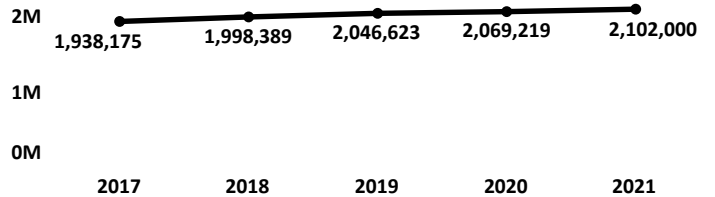
Complaints: 44,025 (#29 nationally, per 100K population)

Active Registrations: 2,102,000 (#44 nationally, per 100K population)

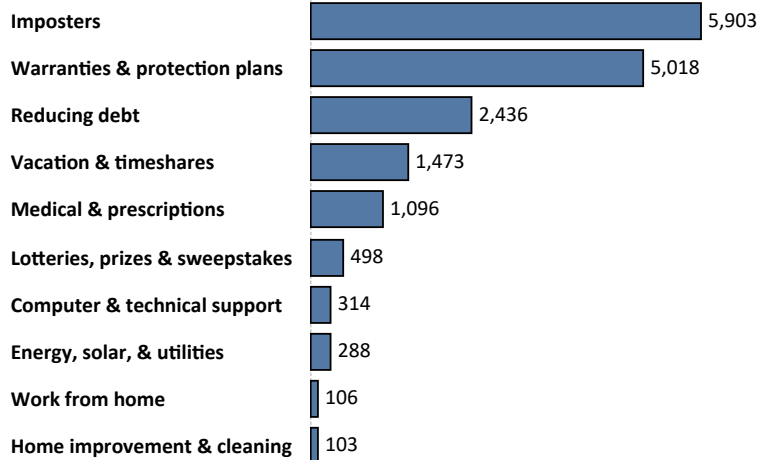
## Complaints by Fiscal Year



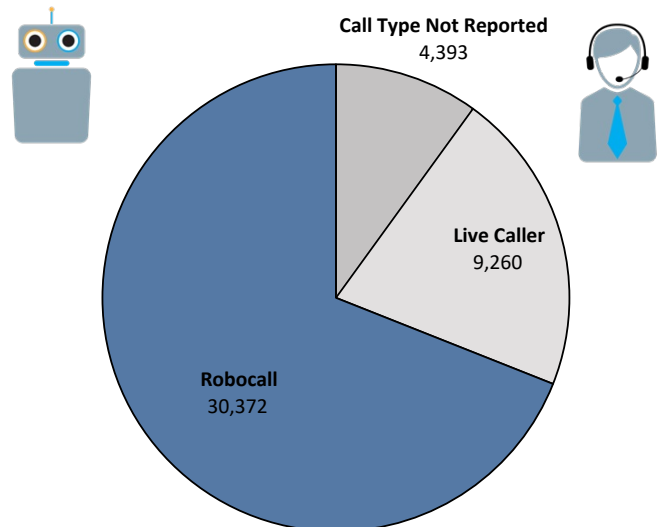
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



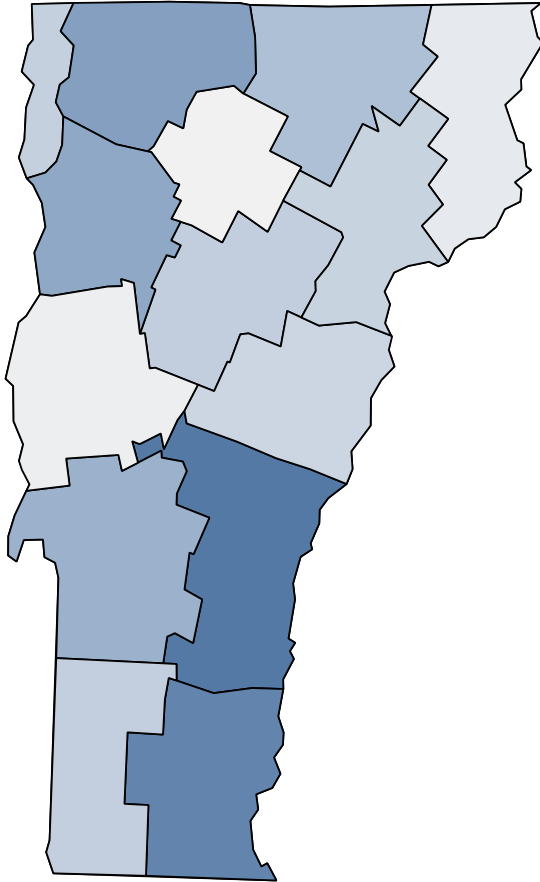
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Vermont

## Complaints by County

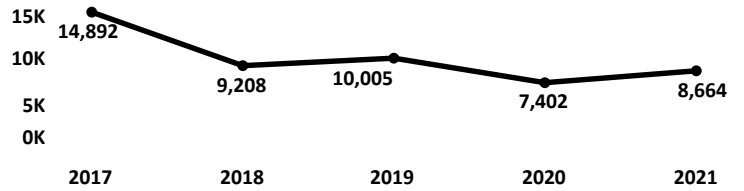


Low High

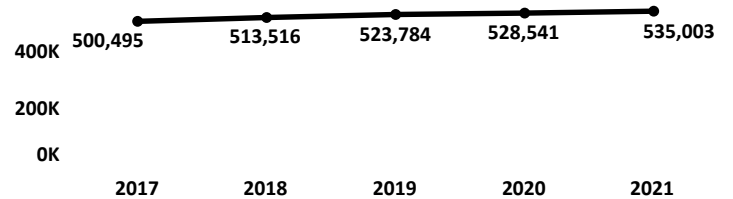
## State Totals

Complaints: 8,664 (#27 nationally, per 100K population)  
 Active Registrations: 535,003 (#6 nationally, per 100K population)

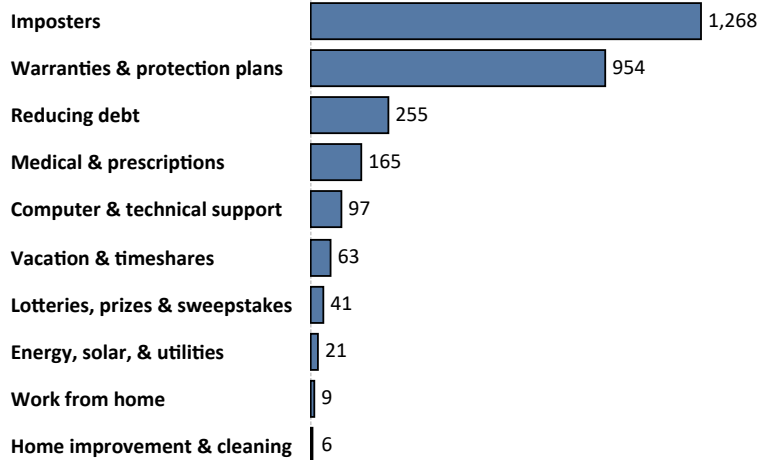
## Complaints by Fiscal Year



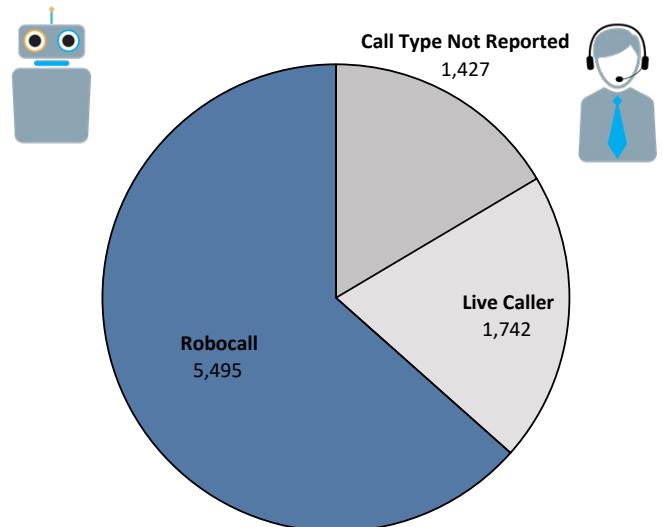
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.

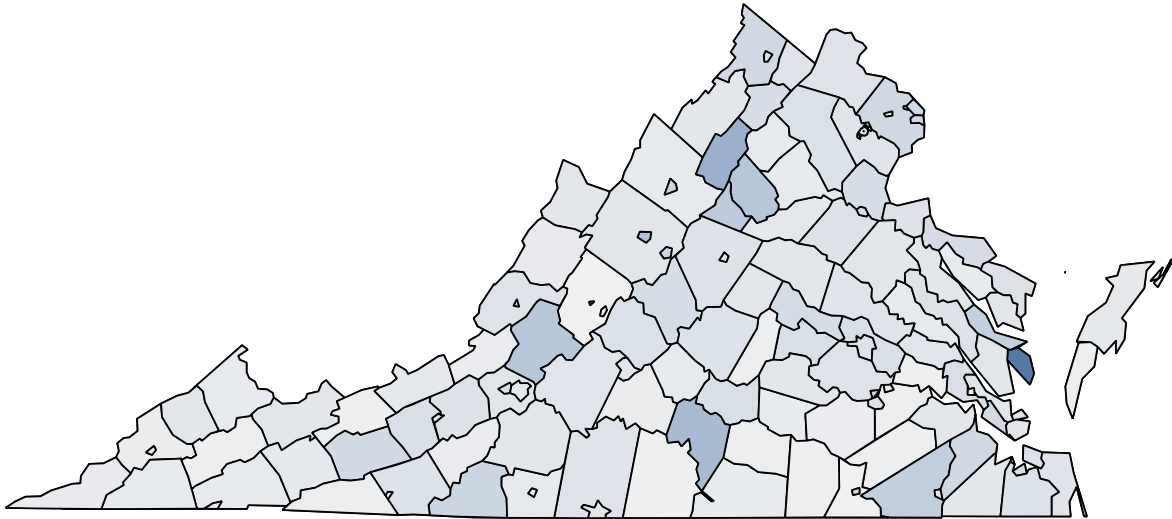




# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Virginia

## Complaints by County



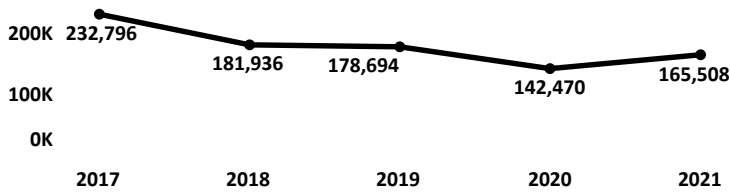
Low High

## State Totals

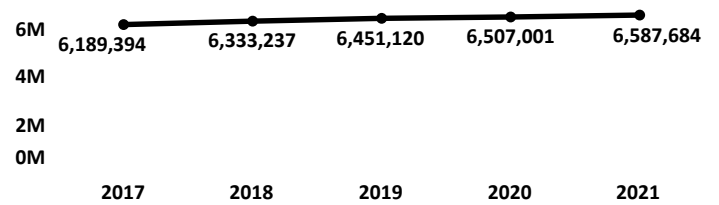
Complaints: 165,508 (#5 nationally, per 100K population)

Active Registrations: 6,587,684 (#24 nationally, per 100K population)

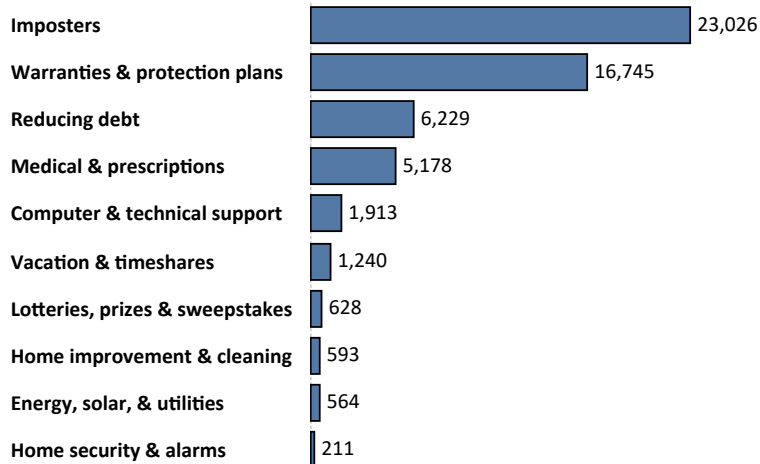
## Complaints by Fiscal Year



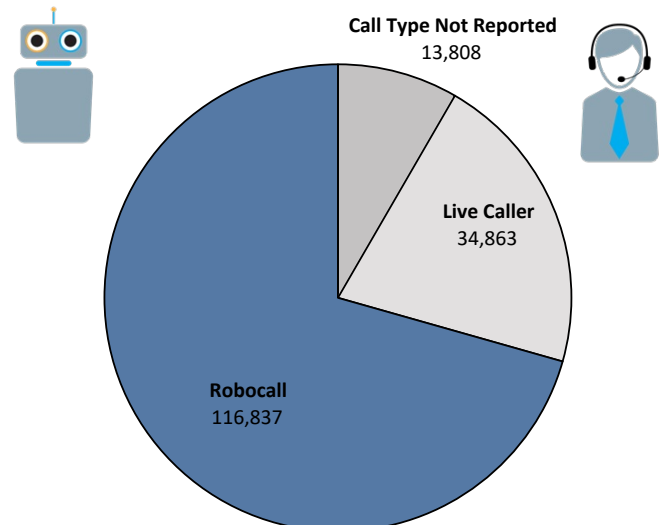
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



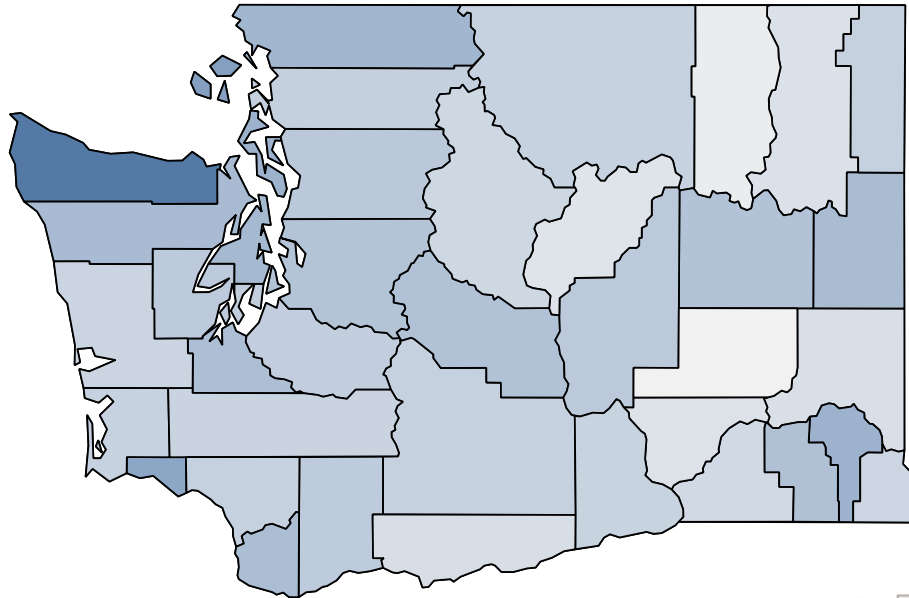
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Washington

## Complaints by County



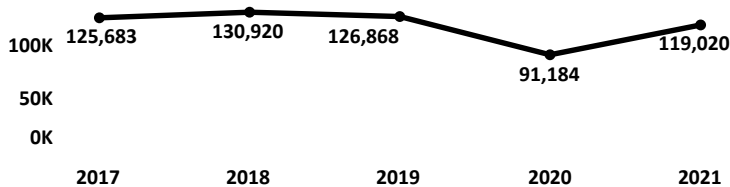
Low High

## State Totals

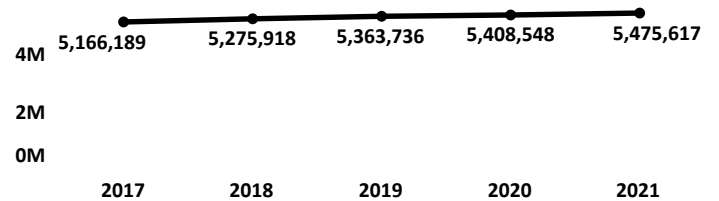
Complaints: 119,020 (#17 nationally, per 100K population)

Active Registrations: 5,475,617 (#34 nationally, per 100K population)

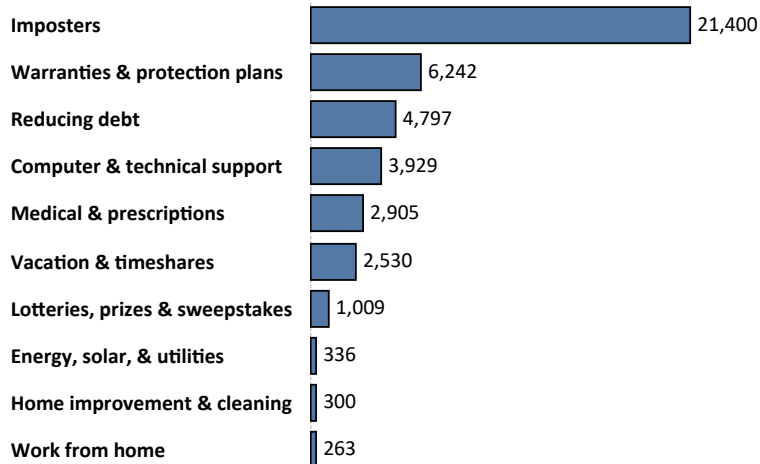
## Complaints by Fiscal Year



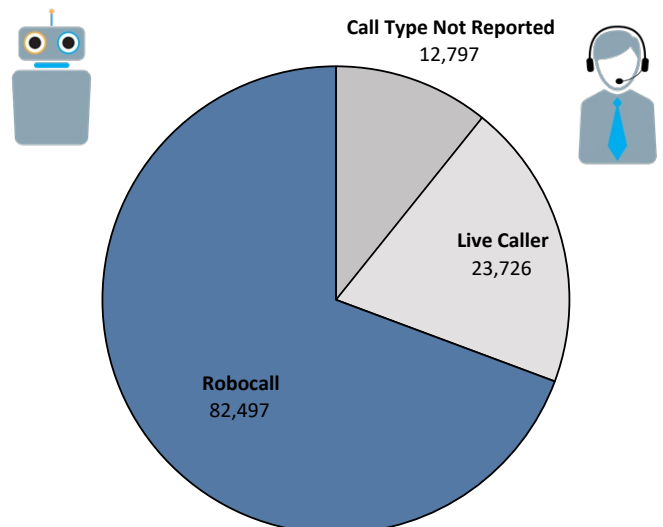
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



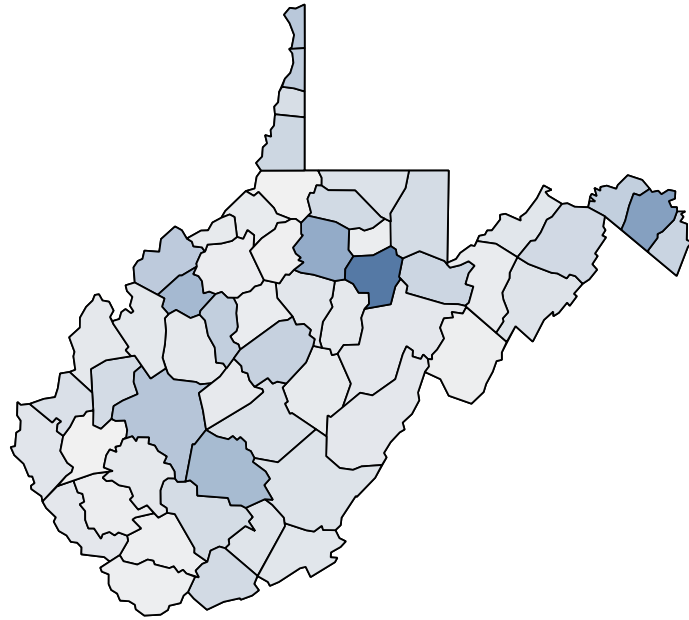
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# West Virginia

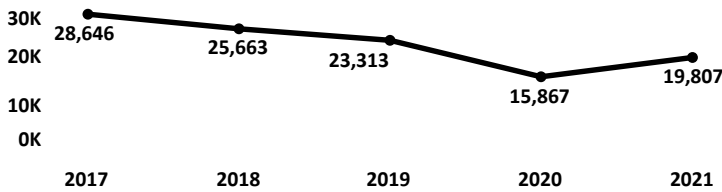
## Complaints by County



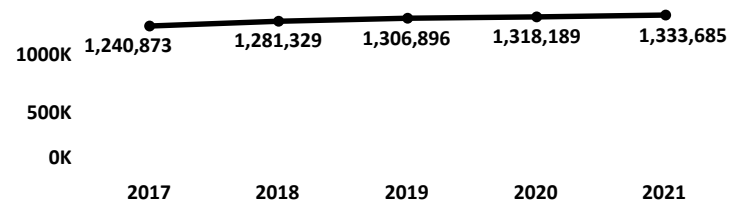
## State Totals

Complaints: 19,807 (#39 nationally, per 100K population)  
 Active Registrations: 1,333,685 (#28 nationally, per 100K population)

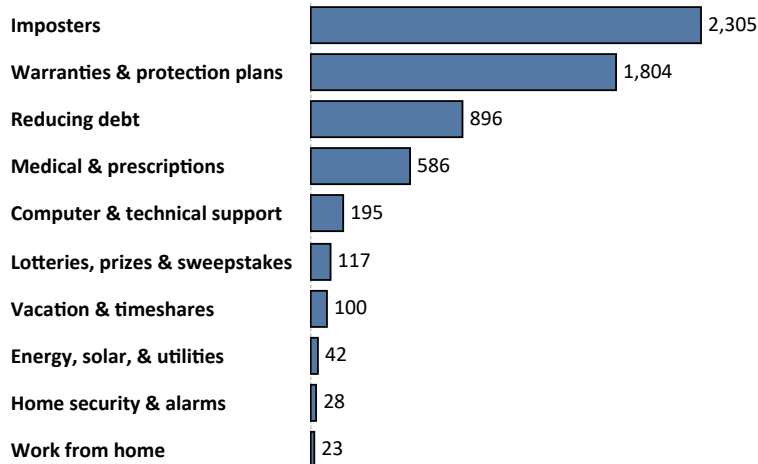
## Complaints by Fiscal Year



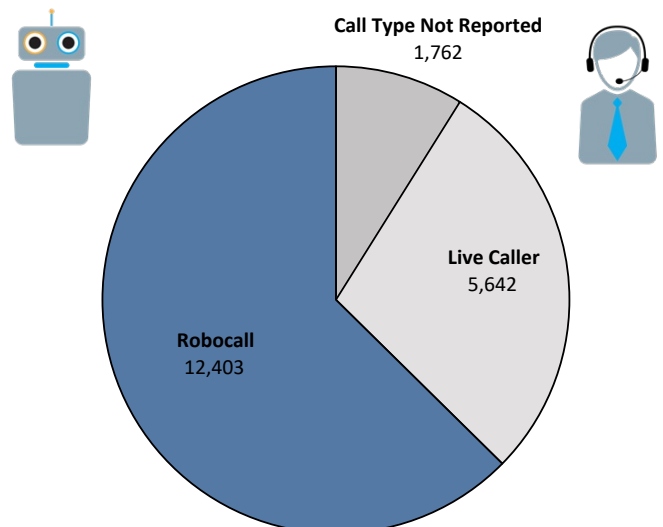
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



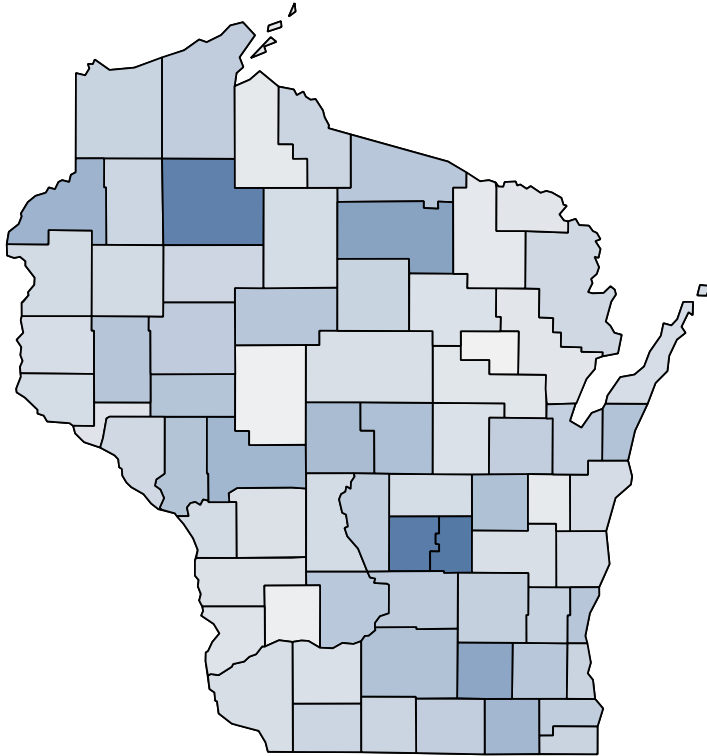
\*Not everyone who files a complaint reports a topic.



# FY 2021 National Do Not Call Registry Registration and Complaint Figures by State

# Wisconsin

## Complaints by County



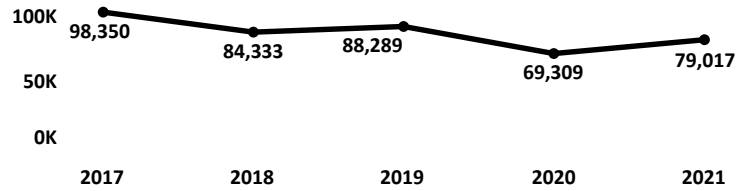
Low High

## State Totals

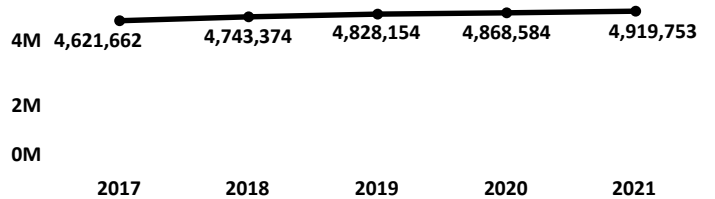
Complaints: 79,017 (#31 nationally, per 100K population)

Active Registrations: 4,919,753 (#9 nationally, per 100K population)

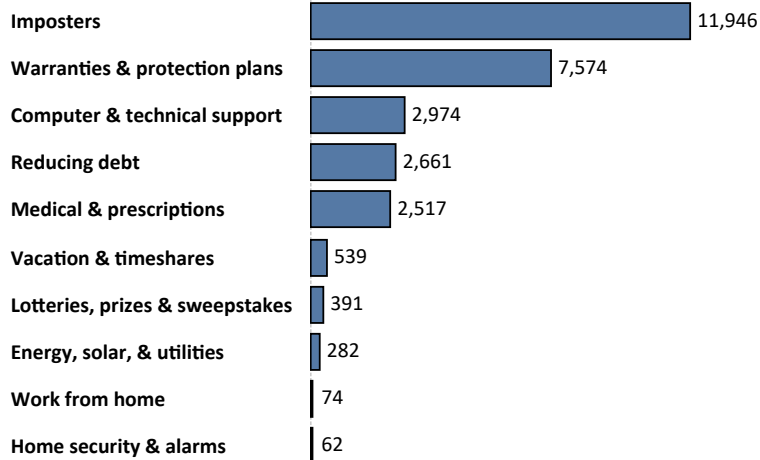
## Complaints by Fiscal Year



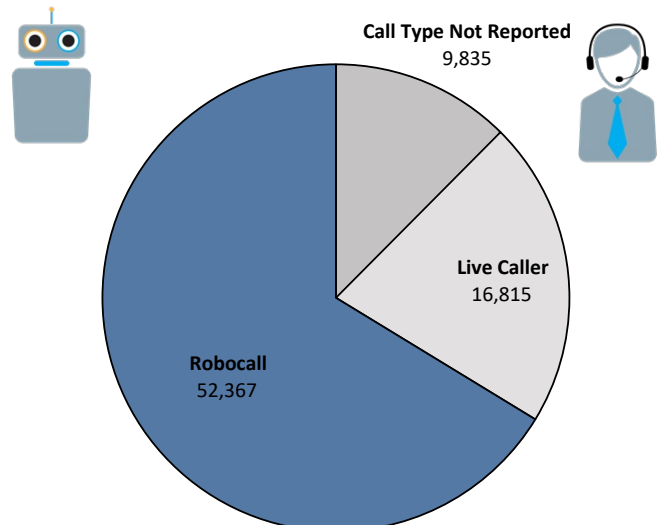
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



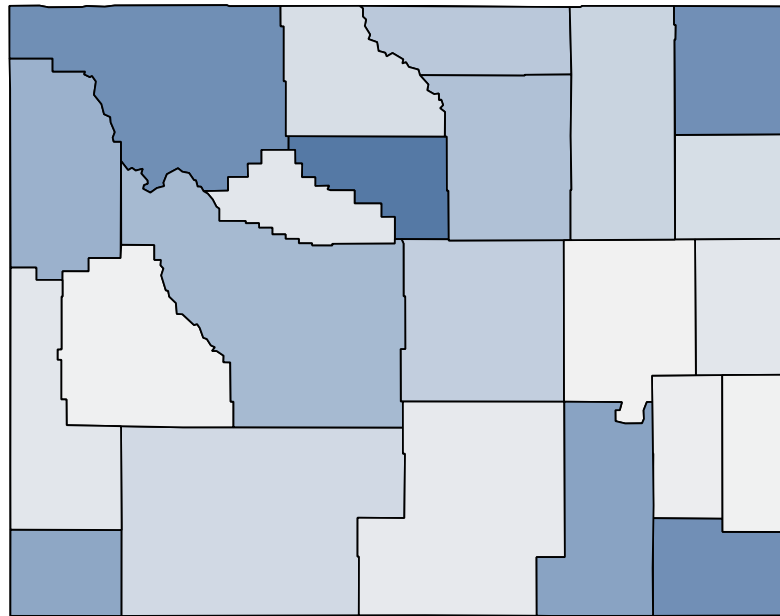
\*Not everyone who files a complaint reports a topic.



**FY 2021**  
**National Do Not Call Registry**  
**Registration and Complaint Figures by State**

# Wyoming

## Complaints by County

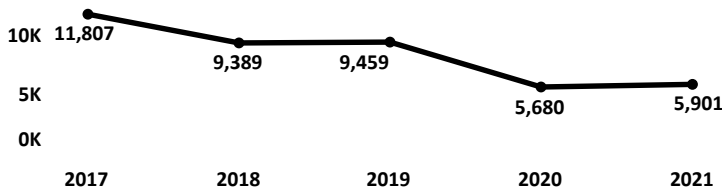


Low High

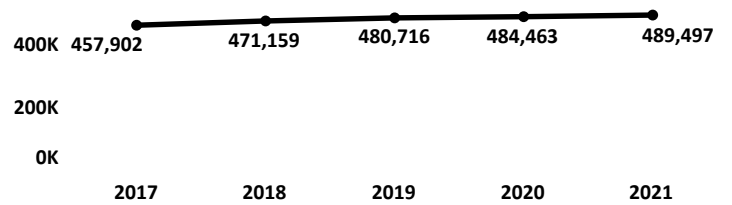
## State Totals

Complaints: 5,901 (#40 nationally, per 100K population)  
 Active Registrations: 489,497 (#8 nationally, per 100K population)

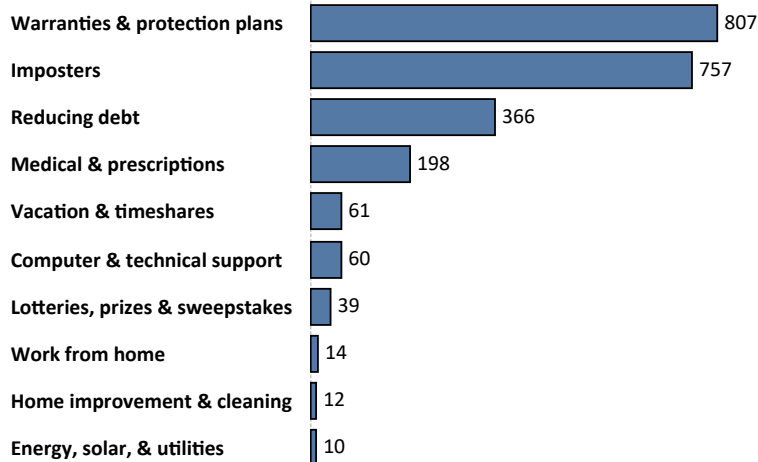
## Complaints by Fiscal Year



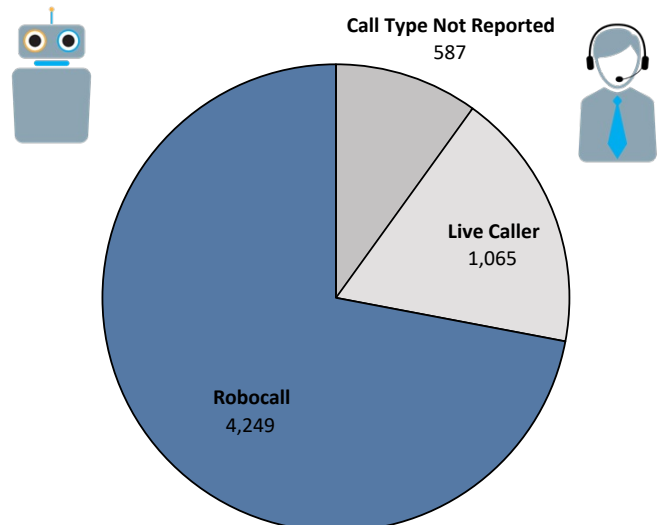
## Active Registrations by Fiscal Year



## Complaints by Topic\*



## Complaints by Call Type



\*Not everyone who files a complaint reports a topic.