



**THE COMESA COMPETITION COMMISSION,
THE MALAWI COMPETITION AND FAIR TRADING COMMISSION, AND
THE U.S. FEDERAL TRADE COMMISSION**

The Sixth Annual African Consumer Protection Dialogue Conference
Strengthening the Framework for Dealing with Cross Border Consumer Violations
8-10 September 2014
Lilongwe, Malawi

**MONDAY, SEPTEMBER 8, 2014: OPENING CEREMONY AND LAW
ENFORCEMENT CROSS-BORDER COLLABORATION**

08:00am	REGISTRATION AND COFFEE
09:00am – 10:00am	<p>OPENING CEREMONY AND GROUP PHOTO</p> <p>Welcome Speech Dr. Gerard Chigona, Chairperson, Competition and Fair Trading Commission, Malawi US Embassy, Malawi</p> <p>Introductory Remarks Matthews Chikankheni, Board Vice Chairperson COMESA Competition Commission Charles Harwood, Director, Northwest Region, U.S. Federal Trade Commission</p> <p>Keynote Address Hon. Minister Joseph Mwanamvekha, MP, The Minister of Industry and Trade, Malawi</p> <p>Brief Salutations Boniface Makongo, East African Representative (CA Kenya) Olaolu Adegbite, West African Representative (EFCC Nigeria) Amal Ehsan, North African Representative (CPA Egypt) Brian Lingela, Southern African Representative (CCPC Zambia)</p>
10:00am – 10:20am	TEA BREAK

<p>10:20am – 12:30am</p>	<p>SESSION 1 – BRIEF OVERVIEW OF CONSUMER PROTECTION AND COMPETITION HIGHLIGHTS IN THE U.S. AND IN AFRICA: LEGAL FRAMEWORK AND CURRENT ISSUES</p> <p><i>The aim of this session is to provide an overview of the legal framework for consumer protection and competition law enforcement and discuss current issues and challenges facing enforcers in Africa and the United States.</i></p> <p>Moderators/Panelists: Deon Woods Bell (U.S. FTC) and George Lipimile (COMESA)</p> <p>Panelists Part 1: Gorata Moloise (MTI Botswana), Onica Makwakwa (CI Africa), George Lipimile (COMESA) Mohamed Hachim (CCA Comoros), Philippe Mondzie Nsonde (CC Congo), Dorica Phiri (EAC), Amal Ehsan (CPA Egypt), Zeleke Merkebu (CPA Ethiopia), Amadou Ceesay (GCC Gambia), Irene Aborchie-Nyahe (LAN Ghana), Boniface Makongo (CA Kenya), Charlotte Wezi Malonda (CFTC Malawi)</p> <p>Panelists Part 2: Thezi Mabuza (NCC South Africa), Siboniselizulu Maseko (SCC Swaziland), Samir El Jaafari (ATLAS-SAIS Morocco), Joshua Msoma (FCC Tanzania), Eltriede Mungunda (MIC Namibia), Mahaman Nouri (ADDC Niger), Joseph Atoyebi (NCC Nigeria), Awatif Alkarim (MT Sudan), Kimera Richard (CONSENT Uganda), Elizabeth Gachuri (UNCTAD), Deon Woods Bell (U.S. FTC), Masauso Phiri (CCP Zambia), Varaidzo Zifudzi (CTC Zimbabwe)</p> <p>*Following the presentations there will be an interactive discussion using “provocative statements” as a springboard for discussion.</p>
<p>12:30pm – 1:45pm</p>	<p>WORKING LUNCH – EMPOWERING AND EDUCATING CONSUMERS</p> <p><i>The aim of this session is to provide an overview of innovative consumer education initiatives.</i></p> <p>Moderator: John Kapito (CA Malawi)</p> <p>Panelists: Nyangu Molefi (MTI Botswana), Katim S. Touray (CPA Gambia), Amal Ehsan (CPA Egypt), George Banda, (CFTC Malawi), T. Bolani (NCF South Africa), Frank Mdimi (FCC Tanzania), Bernard Kihyo (TCAS Tanzania)</p> <p>*There will be a parallel consumer education exposition with contributions from all countries.</p>

1:45pm – 3:00pm	<p>SESSION 2 – LAW ENFORCEMENT TECHNIQUES AND CROSS-BORDER COLLABORATION: FINANCIAL CONSUMER PROTECTION ISSUES: INTELLIGENCE GATHERING, CASE SELECTION, AND INVESTIGATIVE PLANNING TECHNIQUES</p> <p><i>The aim of this session is to share cross-border law enforcement techniques and best practices, with a focus on financial issues.</i></p> <p>Moderators/Panelists: Charles Harwood (U.S. FTC) and Frederick Ringo (FCC Tanzania)</p> <p>Panelists: Willard Mwemba (COMESA), Africa Apollo (Interpol), Madalitso Chambo (RBM Malawi), Olaolu Adegbite (EFCC Nigeria), Louisa Hetisani (NCR South Africa)</p>
3:00pm – 4:00pm	<p>SESSION 3: CASE SELECTION FOR CONSUMER PROTECTION AND COMPETITION (2 TRACKS)</p> <p><i>In small group interactive sessions, delegates will use hands-on techniques in consumer protection and competition case study format to analyze different case selection challenges.</i></p> <p style="text-align: center;">Track 3A: Case Selection for Consumer Protection</p> <p>Moderator/Facilitator: Deon Woods Bell (U.S. FTC)</p> <p>Resource Persons: Masauso Phiri (CCPC Zambia), Siboniselizulu Maseko (SCC Swaziland)</p> <p style="text-align: center;">Track 3B: Case Selection for Competition</p> <p>Moderator/Facilitator: Charles Harwood (U.S. FTC)</p> <p>Resource Persons: Brian Lingela (CCPC Zambia), Boniface Makongo (CA Kenya)</p>
4:00pm	<p>TEA BREAK</p>
4:20pm – 5:20pm	<p>SESSION 4: DEVELOPING AN INVESTIGATIVE PLAN (2 TRACKS)</p> <p><i>In small group interactive sessions, delegates will work on designing investigative plans for the consumer protection and competition case studies explored earlier.</i></p> <p style="text-align: center;">Session 4A: Investigative Plan for Consumer Protection</p> <p>Moderator/Facilitator: Deon Woods Bell (U.S. FTC)</p> <p>Resource Persons: Augustine Nyirenda (CFTC Malawi), Amal Ehsan (CPA Egypt), Bernard Kihyo (TCAS Tanzania), Brian Lingela (CCPC Zambia)</p> <p style="text-align: center;">Session 4B: Investigative Plan for Competition</p> <p>Moderator/Facilitator: Charles Harwood (U.S. FTC)</p> <p>Resource Persons: Joshua Msoma (FCC Tanzania), Lewis Kulisewa (CFTC Malawi), Moses Musantu (CCPC Zambia)</p>
7:00pm	<p>CULTURAL EVENT</p> <p><i>Cocktail Party hosted by Malawi’s Minister of Industry and Trade , Hon Joseph Mwanamvekha MP</i></p>

TUESDAY, SEPTEMBER 9, 2014: MOBILE PAYMENTS, CYBER THREATS AND FINANCIAL ISSUES

8:00am – 9:00am	<p>BREAKFAST ROUNDTABLE SESSION – HOT TOPICS – BITCOINS AND OTHER CRYPTO-CURRENCIES Presenter: Charles Harwood (U.S. FTC)</p>
9:00am – 11:00am	<p>SESSION 5: PANEL DISCUSSION – MOBILE TECHNOLOGY, MOBILE PAYMENTS AND CYBER THREATS IN AFRICA AND THE U.S. <i>The aim of this session is to explore initiatives, case studies, and legislative issues associated with mobile technology, mobile payments and other mobile issues such as mobile cramming, and cyber threats facing consumers as well as any associated anti- competitive issues in the mobile industry.</i></p> <p>Moderators/Panelists: Deon Woods Bell (U.S. FTC) and David Makumi (CA Kenya)</p> <p>Panelists Part 1: Mobile Technology and Mobile Payments Sameh Saied (NTRA Egypt), Katim S. Touray (CPA Gambia), Ruby S. Tetteh (MTI Ghana), Paxon Kaude (RB Malawi), B.M. Sani (NCC Nigeria), David Railo (NCC South Africa), Joshua Msoma (FCC Tanzania), Joseph Kizito (UCC Uganda), Elizabeth Gachuri (UNCTAD)</p> <p>Panelists Part 2: Cyber Threats Olaolu Adegbite (EFCC Nigeria), Siphe-okuhle Fakudze (SCC Swaziland), Bernard Kihyo (TCAS Tanzania), Deon Woods Bell (U.S. FTC)</p> <p>*Following the presentations will be an interactive discussion with all country delegates using “provocative statements” as a springboard for discussion.</p>
11:00am	<p>TEA BREAK</p>
11:20am – 12:45pm	<p>SESSION 6: WORKING WITH FINANCIAL AUTHORITIES – COMMON CHALLENGES AND REGULATORY FRAMEWORKS <i>The aim of this session is to discuss investigations and cross border fraud, in addition to collaborations with local and international financial authorities.</i></p> <p>Moderators/Panelists: Charles Harwood (U.S. FTC) and Charlotte Wezi Malonda (CFTC Malawi)</p> <p>Panelists: Amadou Ceesay (GCC Gambia), Olaolu Adegbite (EFCC Nigeria), Lesiba Mashapa (NCR South Africa), Moses Musantu (Zambia)</p>
12:45pm – 2:00pm	<p>WORKING LUNCH: INTERNATIONAL COOPERATION: BUILDING A STRONGER CASE FOR CROSS BORDER COLLABORATION</p> <p>Panelists: Charles Harwood (U.S. FTC), Lewis Kulisewa (CFTC Malawi), Mary Gurure (COMESA)</p>

<p>2:00pm – 3:00pm</p>	<p>SESSION 7: LAW ENFORCEMENT COOPERATION CASE STUDIES (2 TRACKS) <i>The aim of this session is to share thoughts, experiences and case studies regarding regional enforcement cooperation both currently in place and anticipated to protect consumers and businesses.</i></p> <p>Track 7A: Practical Experience in Consumer Protection and Competition Law Enforcement Cooperation Moderator/Panelist: Deon Woods Bell, U.S. FTC and Amal Ehsan (CPA Egypt) Resource Persons: Vincent Nkhoma (COMESA), Dorica Phiri (EAC), Africa Apollo (Interpol), Siboniselizulu Maseko (SCC Swaziland), Frank Mdimi (SCPRO Tanzania), Leya Mwapi (Zambia)</p> <p>Track 7B: Hypothetical Case Studies in Consumer Protection and Competition Law Enforcement Cooperation*(may include breakout sessions) Moderator/Facilitator: Charles Harwood (U.S. FTC) Resource Persons: Mary Gurure (COMESA), Boniface Makongo (CA Kenya)</p>
<p>3:00pm</p>	<p>MALAWI CFTC SPECIAL PROJECT – COMPETITION AND CONSUMER PROTECTION “Cartels by trade associations and their impact on consumer welfare” Presenter: Lewis Kulisewa (CFTC Malawi)</p>
<p>4:00pm</p>	<p>LILONGWE CITY TOUR (OPTIONAL) <i>Malawi is known as the “Warm Heart of Africa” for its stunning scenery and friendly people. It is home to some of Africa’s most diverse and stunning wildlife. A walk into the Lilongwe Nature Sanctuary within the Capital City offers the opportunity to see over 150 species of birds, crocodile, lions, pythons, antelopes and primates.</i></p>

**WEDNESDAY, SEPTEMBER 10, 2014: REMEDIES,
ENERGY/ENVIRONMENTAL ISSUES, AND THE IMPACT ON
CONSUMERS AND BUSINESSES**

8:00am	<p>BREAKFAST ROUNDTABLE SESSION – HOT TOPICS – CIVIL SOCIETY ENGAGEMENT Moderators: Onica Makwakwa (CI Africa) and Kimera Richard (CONSENT Uganda)</p>
9:00am – 10:30am	<p>SESSION 8: ENERGY AND ENVIRONMENTAL CONSUMER PROTECTION AND COMPETITION ISSUES (TWO TRACKS) <i>In small group interactive sessions, delegates will use hands-on techniques to explore energy and environmental case studies.</i></p> <p style="text-align: center;">Session 8A: Energy and Environmental Consumer Protection Discussion Moderator/Facilitator: Deon Woods Bell (U.S. FTC) Resource Persons: Mositi Tatthelelo (MTI Botswana), Goodluck Mmari (WEURA CCC Tanzania)</p> <p style="text-align: center;">Session 8B: Energy and Environmental Competition Discussion Moderator/Facilitator: Charles Harwood (U.S. FTC) Resource Persons: Brian Lingela (CC Zambia), Mary Gurure (COMESA)</p>
10:30am	TEA BREAK
11:00am – 12:30pm	<p>SESSION 9: REMEDIES AND THE AD TRIBUNAL <i>The aim of this session is to first examine a wide range of remedies, including injunctive relief, consent orders, civil and criminal penalties available in consumer protection and competition jurisdictions. Afterwards, the remedies and related issues for all conference case studies will be considered before an “AD Tribunal” during this session.</i></p> <p>Moderators/Presenters: Richard Chiputula (CFTC Malawi) and Charles Harwood (U.S. FTC) AD Tribunal Judges: George Lipimile (COMESA), Amadou Ceesay (GCC Gambia), Amal Ehsan (CPA Egypt), Boniface Makongo (CA Kenya)</p>
12:30pm – 1:30pm	<p>WORKING LUNCH: CIVIL-CRIMINAL ISSUES – MOVING FORWARD WITH THE AFRICAN DIALOGUE CROSS-BORDER PRINCIPLES</p> <p>Moderators/Panelists: Deon Woods Bell (U.S. FTC) and Mary Gurure (COMESA) Panelists: Africa Apollo (Interpol), Martha Kaukonde (CFTC Malawi), Olaolu Adebite (EFCC Nigeria)</p>
1:30pm – 2:30pm	CLOSING SESSION: AFRICAN DIALOGUE 2014 PRIORITIES AND SUMMARY
2:30pm	<p>VISIT SENGGA BAY (OPTIONAL) <i>Lake Malawi is the third largest and the second deepest fresh water lake in Africa. Commonly known as the Lake of Stars, Lake Malawi is the natural habitat for more species of fish (including 1000 species of cichlids) than any other body of fresh water in the world. To be arranged on demand.</i></p>

