Online Tracking and Publishers Revenues. An Empirical Analysis

Work in progress

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• To the extent that economic surplus is being generated by increasing (and increasingly sophisticated) consumer tracking, how is that surplus allocated?





The Online Advertising Market Puzzle

- Advertising revenues in US reached \$88 billion in 2017 (IAB, 2017)
 - Growth rate of about 21.4%, relative to 2016

- However, revenues for about 40% of publishers the final seller of ads seem stagnant or shrinking *(Econsultancy, 2015)*
- Following GDPR enactment, NYT focused on contextual and geographical targeting and did not experience ad revenues drop (Jean-Christophe Demarta, SVP for global advertising at New York Times International, quoted by Digiday 2019b)
- A Digiday 2019 poll of publisher executives found that for 45% of respondents, behavioral ad targeting "has not produced any notable benefit, while 23% of publisher executives said behavioral targeting has actually caused their ad revenues to decline" (Digiday, 2019a)

Research Goals

- Provide insights on the relationship between advertisers ability to behaviorally target ads and publishers' revenues
- We leverage a unique dataset to investigate increase in publisher's revenues, after accounting for other factors, when the ads they sell can, or cannot, be behaviorally targeted via cookies to users
 - We focus on programmatic, open-auctions
 - We exploit the fact that if the user's cookie is not available, audience-based targeting is not implemented (other types of targeting can still be possible)



Related Works

• Advertising effectiveness.

- Purchase Probabilities, Click-Through rates (Manchanda et al., 2006; Sahni, 2015; Farahat and Bailey, 2012; Bleier and Eisenbeiss, 2015; Lewis and Reley, 2014)
- Page visits and online searches (Ghose and Todri-Adamopoulos, 2016; Johnson et al., 2017;
 Fong, 2016)
- Publishers' incentives and impact of targeting on revenues (Chen and Stallaert, 2014; Ghosh et al., 2015; Levin and Milgrom, 2010; Hummel and McAfee, 2016)
 - Theoretical predictions are mixed
- Empirical works on publishers' side are lacking

How Targeting May Affect Publishers' Revenue

- Advertisers willingness to pay increases if they can target audiences (Chen and Stallert, 2014; Board, 2009)
 - Ad prices increases, publisher's revenue increases
- When targeting audiences, advertisers reach narrow markets with reduced competition (Levin and Milgrom, 2010; Hummel and McAfee, 2016)
 - Ad prices decreases, publisher's revenue decreases



Data

- 2 million advertising transactions, over 60 different websites, 5,000 different advertisers, including.
 - Date and Time
 - Ad's features (size, type, etc..)
 - Webpage where ad was shown
 - Advertiser's name, industry, size
 - User's geo-location, device features, demographics
 - User Cookie ID
- Publisher's revenue
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- Observational data: a group of ads transactions has cookies associated and a group of transactions does not
 - Presence of cookies is associated with ability to behaviorally target (note, again: even in absence of cookies, other forms of targeting are possible e.g. contextual targeting)
- Publisher's revenue is the outcome of a deterministic, programmatic process based on a given set of information
- Whether or not a user's cookie is available is outside the control of the publisher

- Raw mean revenues are higher with cookie is present: average CPM \$1.18 vs. \$0.74
- <u>However</u>: to isolate specific impact of cookie, we need to account for user's selection, and control for other factors

- Augmented Inverse Probability Weighting (Robins et al., 1994)
 - 1. Estimate the Probability Model: Probability that user has a cookie associated

 $Prob_i(Cookie) = F(\beta_1 Demographics_i + \beta_2 Device_i + \beta_3 Location_i + \beta_4 X_i)$

Where:

- X: vector of any other included features
- *F* : Logit function



2. Estimate two outcome models, one for transactions with cookies, one for transactions without

 $Y_i(t) = \beta_0 + \alpha Ad_feat_i + \theta Website_feat_i + \gamma User_feat_i + \delta Advertisers_feat_i + \eta X_i + \epsilon_i, t = (0, 1)$

Where:

- Y_i: Publisher Revenue for transaction i
- Ad Features: Vector of ad level features
- Website Features: Vector of website level features
- User Features: Vector of user level features
- Advertisers Features: Vector of advertisers' features
- X: Vector of any additional covariate

- 3. Compute weighted means of treatment-specific predicted outcomes
- 4. Compute average treatment effect
 - $Prob(Cookie|X) = \hat{c}_i$

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$$m_1 = E(Y|T = 1, X), m_0 = E(Y|T = 0, X)$$

$$\Delta_{DR} = \frac{1}{n} \sum_{i} \frac{T_{i}Y_{i} - (T_{i} - \hat{c}_{i})m_{1}}{\hat{c}_{i}} - \frac{1}{n} \sum_{i} \frac{(1 - T_{i})Y_{i} + (T_{i} - \hat{c}_{i})m_{0}}{(1 - \hat{c}_{i})}$$

• Double-robustness. only needs either the probability model or outcome models to be correctly specified for the estimate to be consistent

Results

	AIPW			
	Coeff.(Cookie)	Std. Errors	P>-z	[95% Conf. Interval]
Seller_Revenue	0.0857	0.0009	0.000	[0.0837 - 0.0876]
E(SellerRevenue cookie = 0)	0.9341	0.0033	0.000	[0.9276 - 0.9406]
E(SellerRevenue cookie = 1)	1.0198	0.0034	0.000	[1.0129 - 1.0266]

• After controlling for other factors, when tracking cookie is available, revenue does increases – approximately by 4%, relative to when cookie is not available



Limitations

- The result can be interpreted as the increase in value generated for publishers specifically by the presence of a cookie
 - It cannot be interpreted as the value generated by behavioral advertising in general
- Our data pertain to a sample of websites of one large media company
 - Results may not apply to the entire universe of websites
- We observe publisher's revenue, already net of any intermediation fees
 - We do not have information on the actual amount of the fees
- We cannot capture presence of more sophisticated forms of tracking (e.g. device fingerprinting)



