

Consumer Protection in Immigrant Communities, North Carolina

US Citizenship and Immigration Services
Raleigh-Durham, North Carolina Field Office
301 Roycroft Drive Durham, NC 27703
March 20, 2014

AGENDA

Introductions: 1:00 – 1:20

- Jeffrey Sapko, Raleigh-Durham Field Office Director, US Citizenship and Immigration Services (USCIS)
- Jessica Rich, Director, Bureau of Consumer Protection, Federal Trade Commission (FTC)

Panel 1: 1:20 – 2:30

Notario Fraud and Immigration Services Scams

Panelists will examine immigration services fraud and its impact. They will also discuss techniques to fight this pernicious fraud and resources for advocates working to prevent it.

Moderator: **Cindy Liebes, Southeast Regional Director, FTC**

- Jeffrey Sapko, Raleigh-Durham Field Office Director, USCIS
- Sebastian Kielmanovich, Assistant United States Attorney, Eastern District of North Carolina
- Kate Woomer-Deters, Managing Attorney, Civil Litigation – Immigrant and Refugee Rights Project, North Carolina Justice Center
- Thomas E. Fulghum, Attorney at Law, Unauthorized Practice of Law Committee Chair, American Immigration Lawyers Association, Carolinas Chapter

Break: 2:30-2:45

Panel 2: 2:45-3:45

Deceptive Practices Targeted at Immigrants

Whether it is an offer for a mobile home that promises a real chance at home ownership, unscrupulous debt collectors making abusive and threatening calls, or scam artists targeting people with a shared culture or language, immigrants often contend with deceptive marketing practices. This panel will explore some of these practices and how to help consumers avoid them.

Moderator: **Sana Chriss, Attorney, Southeast Region, FTC**

- Kevin Anderson, Senior Deputy Attorney General, Consumer Protection Division, North Carolina Department of Justice
- Carlene McNulty, Senior Attorney, North Carolina Justice Center
- Marisol Silva, Hispanic Community Liaison Coordinator, Eastern North Carolina Better Business Bureau

Panel 3: 3:45-4:30

Happening Now: Spotlight on the Affordable Care Act and Auto Issues

This panel will explore two major issues that immigrants need to navigate. This discussion asks not only how fraudsters may use confusion and language barriers to their benefit, but also how we can work together to assist the immigrant community and stay ahead of the curve.

Moderator: Monica Vaca, Assistant Director, Division of Marketing Practices, FTC

- Kate Woome-Deters, Managing Attorney, Civil Litigation – Immigrant and Refugee Rights Project, North Carolina Justice Center
- Delvin Davis, Senior Research Analyst, Center for Responsible Lending
- Marcela Mateo, Attorney, Southeast Region, FTC

Closing Remarks: 4:30

- Cindy Liebes, Southeast Regional Director, Federal Trade Commission