

Cybercrimes Twitter Chat

On Thurs., Oct. 30, 2014, FTC Commissioner Terrell McSweeney and Nicole Fleming, a consumer education specialist in the Division of Consumer and Business Education, participated in a Twitter chat on cybercrimes as part of National Cyber Security Awareness Month.

The chat was hosted by [@StopThnkConnect](#). They used [@TMcSweeneyFTC](#) and the @FTC Twitter account, and used the #ChatSTC hashtag.

Note: The following tweets are from @FTC and include tweets and retweets from @TMcSweeneyFTC. Tweets in their original order remain publicly available on FTC Twitter accounts online for as long as Twitter allows (posted here in chronological order for ease of reading).

RT @StopThnkConnect: Welcome to the last STOP. THINK. CONNECT. #ChatSTC Twitter Chat of #NCSAM 2014!

RT @StopThnkConnect This week's chat theme is Preventing and Recovering from Cybercrime. #NCSAM #chatstc

Hi, this is Nicole Fleming from the Federal Trade Commission. Happy to be here for the STOP. THINK. CONNECT. chat #ChatSTC #NCSAM

@TMcSweeneyFTC: Hi all, I'm excited to participate in this Twitter chat today with @FTC and all of you. Thanks for hosting, @STOPTHNKCONNECT! #ChatSTC

RT @StopThnkConnect: Here's our first question: Q1: What do #cybercriminals look for first when planning their attempts? #NCSAM #chatstc

A1. #Cybercriminals take advantage of outdated security software. Set yours to update automatically: <http://go.usa.gov/7jQW> #NCSAM #ChatSTC

RT@ TMcSweeneyFTC A1: Avoid viruses and malware. Don't open attachments unless you know who sent it and what it is. <http://go.usa.gov/7jQR> #NCSAM #ChatSTC

RT @StopThnkConnect Q2: What are some signs people can look for to determine whether a message or site is a #phishing scam? #NCSAM #chatstc

A2. Delete #phishing emails that threaten to close your account if you don't "verify" personal info. <http://go.usa.gov/7j59> #NCSAM #ChatSTC

RT@ TMcSweeneyFTC A2: You can fwd phishing emails to spam@uce.gov – & to the org impersonated in the email. <http://go.usa.gov/7j59> #NCSAM #ChatSTC

RT @StopThinkConnect Q3: What should someone do if he or she falls victim to a #phishing scam? #NCSAM #chatstc

A3 If you clicked a link in a #phishing email, scan your computer for #malware. Learn more: <http://go.usa.gov/7jQR> #NCSAM #ChatSTC

RT@ TMcSweeneyFTC A3: If you sent personal or financial info to a scammer, visit <http://idtheft.gov> for steps to take to protect yourself. #ChatSTC

RT @StopThinkConnect Q4: What steps should someone take in the event of a hacked email or web account? #NCSAM #chatstc

RT@ TMcSweeneyFTC A4: Hacked email? Use these tips so the situation doesn't go from hack to horrible: <http://go.usa.gov/7jPY> #NCSAM #ChatSTC

A4 If your email's been hacked, check your computer for #malware before resetting your password. <http://go.usa.gov/7jPY> #NCSAM #ChatSTC

RT @StopThinkConnect Q5: What steps should victims of #IDtheft or #fraud take to resolve the #cybercrime? #NCSAM #chatstc

[REDACTED], it's important to monitor your accounts and check your free credit report. More tips: <http://go.usa.gov/V63A> #ChatSTC

A5: Order FREE fraud and identity theft resources for your community @ <http://go.usa.gov/7bb9> #NCSAM #ChatSTC

RT @StopThinkConnect Which leads to our next question Q6: What can we do to ensure our accounts, devices & identity are #secure? #NCSAM #ChatSTC

RT @ TMcSweeneyFTC A6: Periodically check your free annual credit report for accounts you don't recognize: <http://www.ftc.gov/freereports> #NCSAM #ChatSTC

A6: Visit <http://Ftc.gov/scams> to browse scams alerts from the FTC by topic or by most recent: #NCSAM #ChatSTC

RT @StopThinkConnect Which leads us to Q7: What resources do you recommend for reporting #cybercrime? #NCSAM #chatstc

A7 Report fraud to the FTC at <http://ftc.gov/complaint>. Here's a video that walks you through the process <http://go.usa.gov/7D5d> #ChatSTC

RT@ TMcSweenyFTC A7. Report frauds and scams at <http://ftc.gov/complaint>. Your complaints lead to our complaints (eg, enforcement). #NCSAM #ChatSTC

RT @StopThnkConnect Q8: What are three things people can do to prevent #cybercrime in their daily lives? #NCSAM #chatstc

A8 Here are 10 things you can do to avoid a scam: <http://go.usa.gov/7jn4> #NCSAM #ChatSTC

A8 Visit <http://OnGuardOnline.gov/blog> for timely tips to help you protect your info and your computer. #NCSAM #ChatSTC

RT@ TMcSweenyFTC A8: Sign up to get FTC scam alerts by email: <http://bit.ly/1p7z1m1>
#NCSAM #ChatSTC

Great Chat @STOPTHNKCONNECT! It was a great finale for #NCSAM. #ChatSTC

@TMcSweenyFTC Thanks for joining #ChatSTC today with us!

@TMcSweenyFTC: Great chatting with everyone - happy #NCSAM - thanks for organizing @STOPTHNKCONNECT. #ChatSTC

Additional Tweets from @TMcSweenyFTC

Question from [REDACTED]: @TMcSweenyFTC: FTC looking into Verizon's injection of unique identifiers to HTTP traffic that you cannot opt-out of? #ChatSTC #NCSAM

@TMcSweenyFTC: [REDACTED] I'm aware of the reports but can't comment on whether FTC is investigating.

Comment from: [REDACTED]: [REDACTED] YES!! The FTC needs more bite than bark, maybe then more businesses will actually implement cyber #duediligence! #ChatSTC #NCSAM

@TMcSweenyFTC: [REDACTED] [REDACTED] We have called for data security legislation that would give @FTC more authority - for now we will keep up enforcement.

Question from [REDACTED]: @TMcSweenyFTC [REDACTED] @FTC Great news! Most people aren't aware of the FTC Safeguard Rule, will this be overhauled? #ChatSTC

@TMcSweenyFTC: [REDACTED] [REDACTED] FTC reviews its rules & regs on a 10 yr schedule. See <http://go.usa.gov/7DUW> for more info.