

PRINT

Consumer Sentinel Network Complaints

Record # 1 / Consumer Sentinel Network Complaints			
Reference Number:	48222258	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	The consumer wanted to remain Anonymous . The consumer said that a company that sells Health Supplements. The consumer said the company is called Velma. They make their money by offering consumers money to get people to join their organizations. The consumer believes this a Pyramid Scheme. The consumer wanted to point out the company Markets toward Young College Students.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	VSCOTT	Entry Date:	9/5/2013
Updated By:	VSCOTT	Updated Date:	9/5/2013
Complaint Source:	FTC Call Center	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	9/5/2013	Transaction Date:	6/1/2013
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer - 1			
Complaining Company/Org:			
First Name:	ANONYMOUS	Last Name:	ANONYMOUS
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Consumer - 2			
Complaining Company/Org:			
First Name:		Last Name:	Not Provided
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject: Vemma			
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	
Area Code: 800		Phone Number:	5770777
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 3 / Consumer Sentinel Network Complaints

Reference Number:	47998422	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	<p>This is an Multi-Level Marketing company. I was not contacted by any employee of the company but by a friend who bought their Verve energy drink as a product and is an recruiter with Vemma. Without telling me too much about it, he invited me to a presentation about the product. It was conducted in a house with 50 other young adolescents. A few of the veteran recruiters to tell us about a way to make money. Now they were not even selling the product. They briefly glossed over some bullshit about Vemma products its creation, nutritional value, and how it fights cancer. But most of the presentation was focused on how we can make "tons" of money "with a proven method." In fact, they said anyone can make money with some work and an initial investment. They did not care about value of the product itself- most of the recruiters even admitted that it tastes like crap I bet that is why it would never sell in supermarkets or convenience stores. No, rather than promote non existent values they tried to get the 50 or so young people to pay into this ploy by us that we too can start selling Verve. The FTC has guidelines about which MLCs are pyramid schemes. Without knowing how Vemma operates in other parts of the nation, it seems very clear that at least the group of Vemma salesmen and saleswomen in this Brooklyn house are just using Vemma products as a tool for a pyramid scheme. The head organizers of this event implied that with their downlines they were the top salespeople in Brooklyn and quickly going to be the best salespeople in New York City. They also mentioned how they traveled to conferences in Las Vegas and meet with Vemma executives and other salespeople. It was implied that the company advises their top salespeople and often shapes recruitment operations. Bear in mind at this large house gathering, which I am told happens weekly and at a few other locations, there was no marketing at using Verve, the only selling point and only thing they were selling was buying multiple cases of Verve, for hundreds of dollars, so that we can each start selling Verve to our friends and family and become well-off too. What was shocking is the that most of the people that there were targeted were in high school. Admittedly, some of the salesmen were high school students themselves, selling Verve to their peers and classmates. Yet, I am sure that for every teenager, or adult for that matter, who profitably marketed Verve to their personal network there are 50 who failed. It is ridiculous that this is happening in high schools. I am appalled by the level of penetration Vemma had in certain Brooklyn High Schools. Moreover, it is very clear that this group was targeting immigrant and low-income students. A selling point that they touted was "wouldnt you love to be able to give your parents a few hundred bucks?" As a college graduate with a math degree it was very clear that the Verve networking market was going to get saturated, and that this business model while not only being unsustainable but very predatory. The salepeople were happy to mention success stories to get more people to buy the product so their fat wallets can expand, but they never mentioned how what percentage of people make money or the retention rate. Furthermore, they acted as if anyone could make money recruiting more people into the Verve market. By simple numerical facts, that is clearly false. At best this business advertises falsely and egregiously but I suspect it is a pyramid sch</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/30/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Health Care: Diet Products\Centers\Plans
Amount Requested:	\$300.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	8/30/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	
Address 1:		Address 2:	
City:	Brooklyn	State:	New York
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject: Vemma Nutrition Company			
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	Vemma.com
Area Code:	800	Phone Number:	5770777
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 4 / Consumer Sentinel Network Complaints	
Reference Number: 48239941	Originator Reference Number: 11260009686665
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: This is a multiple issue. My son was presented with a business opportunity, from his friend to join Vemma, as a 'brand partner' with the potential to 'retire his parents' and other unrealistic promises. He was given a minor/parent/legal guardian application form for me to sign to give my son consent for him to become a 'brand Partner' of the Vemma Nutrition Company. My son is 16. I did not give my consent and I am still in possession of this application. Without my parental consent on 8/27/13 they set my son up with a website to market and sell their products, and on 8/28/13 they withdrew (fraudulently) \$580.83 my sons teen checking account. The product they want my son to 'market' came today via fedex. I refused the shipment and the product never left the fedex truck. However, I phoned Vemma prior to the shipping and prior to funds being withdrawn. She said I would have to pay to have the product shipped back and if they determined that the shipment was damaged they would not refund any of the \$580.83. When I explained that my son was a minor and they did not have my permission to enroll him as a 'brand partner' she informed me that they had no way of knowing how old he was. - -- Additional Comments: Full Refund and held accountable for their unlawful/unethical business practices.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 8/28/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid: \$580.83
Payment Method:	Agency Contact: External Agency
Complaint Date: 8/28/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: SNELLVILLE	State: Georgia
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	

City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 5 / Consumer Sentinel Network Complaints	
Reference Number: 47876153	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: Our college freshman daughter was contacted about a "business opportunity." She was to invest approximately \$500 and would receive Verve energyhealth drinks. (She personally invested \$150 before approaching us about giving her the balance.) She was also encouraged to get on their automatic replenishment service in order to make the most money. Her primary objective was really not to sell these drinks but was to encourage her friends to join this opportunity. The more people she signed up, the more she would receive back. Little focus was to be placed on actually selling the drink - they would either "sell themselves" or would be used in the actual recruiting process of the friends. From everything I heard and from my research this appears to be a pyramid scheme thinly veiled by having a product. They are targeting college students with little experience and big dreams. They are also capitalizing upon the fact that it is easy for these students to go into debt. I urge you to please investigate this company. Representatives state that this couldnt be a pyramid scheme because that is illegal.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 8/26/2013
Updated By:	Updated Date:
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested: \$500.00	Amount Paid: \$150.00
Payment Method: Bank Account Debit	Agency Contact: Internet
Complaint Date: 8/26/2013	Transaction Date: 7/10/2013
Initial Contact: In Person	Initial Response: In Person
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Saint Davids	State: Pennsylvania
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range: 50 - 59
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 East Hartford Drive	

City: Scottsdale	State/Prov: Arizona
ZIP: 85225	Country: United States
Email: info@vemma.com	URL: vemma.com
Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Ryan Curran	Title: Brand Ambassador

Record # 6 / Consumer Sentinel Network Complaints	
Reference Number: 48230334	Originator Reference Number: 11260009683077
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: This company is soliciting money from high school students (\$500) and putting high pressure sales, and the claim of making alot of money as part of the enticement. This can not be legal, to get teenaged kids, not even 18 yet, to sell their product. Not actually selling the product iteself, but getting their friends to buy into the company for \$500 and then turning around and trying to solicit their friends and classmates to do the same - which is how you make money. It is the standard ponzi/pyramid scheme. The problem I have is them targetling MINORS to do their dirty work. Adults know better, kids do not. --- Additional Comments: I would like the company to pull out of Basking Ridge NJ and stop enticing the High School kids and to cease any and all operations with my town and any towns surrounding the immediate area	
Was the complaint resolved?:	Complaint Resolution: INFORMATION ONLY. This consumer communication does not require a business response.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 8/26/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 8/26/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: BASKING RIDGE	State: New Jersey
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemman.com	URL: http://www.vemman.com

Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 7 / Consumer Sentinel Network Complaints

Reference Number:	47842211	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I believe Vemma Nutrition Company is a Pyramid scheme. I have had many of their "Brand Partners" attempt to solicit money from me, claiming that they have a "great business opportunity" and all I have to do is find other "brand partners" to be put under me to make money. As a part of their business model one does not actual sell a legitimate product but rather is paid by getting others to "market their product", and must pay an initial fee to receive their product, which they do not actual sell. I have seen many fall victim to this scheme and am wondering why such business practices are allowed to go on.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/25/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	8/25/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Watertown	State:	Massachusetts
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Nutrition Company		
Address:			
City:	Scottsdale	State/Prov:	Arizona
ZIP:		Country:	United States
Email:		URL:	www.vemma.com
Area Code:		Phone Number:	

Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 8 / Consumer Sentinel Network Complaints

Reference Number:	48239942	Originator Reference Number:	11260009680644
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	In June, I contacted and purchased 1 box of BOD-E vanilla protein powder from Michelle Barnes, a brand partner of Vemma (www.vemma.com) for \$51 and charged it to my credit card. In August, I saw another charge of \$51 to my debit card and when I did a search, saw another in July. I contacted the number on my debit card statement for vemma as that is who the charges were made by. They advised I was signed up as a brand partner and on an auto deliver program with an address which was not mine. I was not aware of this. They also advised I needed to contact Ms Barnes even though the charges were by them, and have her return it to Vemma in order to refund. She has not responded to my attempts to reach her, and Vemma has not responded to my additional attempt to get my refund. --- Additional Comments: \$102 refunded to me (total amount for July & August charges as I did not request the products to be ordered & they were sent to an unknow 3rd party)		
Was the complaint resolved?:		Complaint Resolution:	RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	8/23/2013
Updated By:		Updated Date:	
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$102.00
Payment Method:		Agency Contact:	External Agency
Complaint Date:	8/23/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	GOLDEN	State:	Colorado
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	8322 E. Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States

Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 9 / Consumer Sentinel Network Complaints

Reference Number:	47803122	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I joined vemma back in June I think. I was charged \$170.00. I got my user id and password to log into the training site and do my classes. I did that and then as I went through the training I noticed that Vemma is not for me. I called my sponcer and my sponcers sponcer and told them that I did not want to be part of Vemma. Then out of nowhere I was sent a package that I returned to Vemma. For some reason I was charged the shipping charge for something that I never asked for however I did get that refund. The shipping charge was taken out of my refund. After that I get a lot of phone calls from Vemma, I do not want these calls. My problem now is that Vemma has taken \$167.43 out of my checking account on 08222013 for some reason and I want my money back. I do not want anything to do with Vemma. UPDATE: 8/23/13 Consumer is reporting that Vemma has agreed to provide a full refund, so he wants to retract his complaint. -sparrish		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/22/2013
Updated By:	SPARRISH	Updated Date:	8/23/2013
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Health Care: Other Products\Supplies
Amount Requested:	\$167.00	Amount Paid:	\$167.00
Payment Method:	Bank Account Debit	Agency Contact:	Phone
Complaint Date:	8/23/2013	Transaction Date:	8/22/2013
Initial Contact:	Internet (Other)	Initial Response:	Phone: 800/888 number
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Farmville	State:	Virginia
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States

Email:	URL: http://www.vemma.com
Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 10 / Consumer Sentinel Network Complaints			
Reference Number:	47775085	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	this company started as herbalife and morphed into vemma when Anthony powell jumped ship at the beginning of 2013. The biggest drain on money has been the push to buy paid packs which are supposed to put you in contact with already interested 3rd parties. each paid pack, or lead comes with a price tag of \$100 or more and with no guarantee that the call will put you in contact with a really interested individual. this whole business idea is tearing my family apart. We havent seen a penny come out of it, and my husband is becoming nice and more brainwashed		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/22/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$10,000.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	8/22/2013	Transaction Date:	9/5/2012
Initial Contact:	Internet Web Site	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:		Last Name:	Not Provided
Address 1:		Address 2:	
City:		State:	Colorado
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	30 - 39
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:			
City:	Scottsdale	State/Prov:	Arizona
ZIP:		Country:	United States
Email:		URL:	
Area Code:		Phone Number:	

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Anthony Powell	Title:	Co owner

Record # 11 / Consumer Sentinel Network Complaints	
Reference Number: 48313834	Originator Reference Number: 1308222043220342
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. -- Incident description: My name is (b)(6) and my address is (b)(6) (b)(6) Farmville, VA (b)(6) I joined vemma back in June I think. I was charged \$170.00. I got my user id and password to log into the training site and do my classes. I did that and then as I went through the training I noticed that Vemma is not for me. I called my sponcer and my sponcers' sponcer and told them that I did not want to be part of Vemma. Then out of nowhere I was sent a package that I returned to Vemma. For some reason I was charged the shipping charge for something that I never asked for however I did get that refund. The shipping charge was taken out of my refund. After that I get a lot of phone calls from Vemma, I do not want these calls. My problem now is that Vemma has taken \$167.43 out of my checking account via my debit card on 08/22/2013 for some reason and I want my money back. I do not want anything to do with Vemma. I have canceled that card so that will not happen tome again.I have contacted Vemma again today and they are going to give me a full refund of \$167.43. Thank you	
Was the complaint resolved?:	Complaint Resolution:
Data Reference: More Information on Data Contributor Complaints?	
Entered By: IC3-USER	Entry Date: 8/22/2013
Updated By:	Updated Date:
Complaint Source: Internet Crime Complaint Center	Product Service Code: Other (Note in Comments)
Amount Requested:	Amount Paid: \$167.43
Payment Method: Bank Account Debit	Agency Contact: External Agency
Complaint Date: 8/22/2013	Transaction Date:
Initial Contact: Unknown	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: FARMVILLE	State: Virginia
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range: 50 - 59
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	

Address: 8322 East Hartford Drive		State/Prov: Arizona
City: Scottsdale		Country: United States
ZIP: 85255		URL: http://www.vemma.com/
Email:		
Area Code: 800	Phone Number: 5770777	
Ext:	Subject ID Type:	
Subject ID Issuer State:	Subject ID Issuer Country:	
Representative Name:	Title:	

Record # 12 / Consumer Sentinel Network Complaints

Reference Number:	48180877	Originator Reference Number:	11260009679447
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	I joined vemma back in June I think. I was charged \$170.00. I got my user id and password to log into the training site and do my classes. I did that and then as I went through the training I noticed that Vemma is not for me. I called my sponcer and my sponcers' sponcer and told them that I did not want to be part of Vemma. Then out of nowhere I was sent a package that I returned to Vemma. For some reason I was charged the shipping charge for something that I never asked for however I did get that refund. The shipping charge was taken out of my refund. After that I get a lot of phone calls from Vemma, I do not want these calls. My problem now is that Vemma has taken \$167.43 out of my checking account on 08/22/2013. --- Additional Comments: I want my money back. I do not want anything to do with Vemma. I want them to stop calling me about vemma. If they are doing so great that is good just please do it without me. Leave me alone.		
Was the complaint resolved?:		Complaint Resolution:	RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	8/22/2013
Updated By:		Updated Date:	
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$167.43
Payment Method:		Agency Contact:	External Agency
Complaint Date:	8/22/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	FARMVILLE	State:	Virginia
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:	(b)(6)	Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	8322 E. Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States

Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 13 / Consumer Sentinel Network Complaints			
Reference Number:	47925744	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Consumer called to report that his son signed up to bring sales into Vemma and states that its a pyramid scam selling an energy drink. Consumer had paid \$500 upfront and the first monthly payment of \$160. Consumer states that this is being marketing to college kids. Consumer states that his son is still sucked into this and believes that he is going to make money. Consumer was drafted by another student. Consumer states that no sales are being made to the public all sales are being made to other members.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	LKILPRATRICK	Entry Date:	8/21/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$660.00	Amount Paid:	\$660.00
Payment Method:	Credit Card	Agency Contact:	Phone
Complaint Date:	8/21/2013	Transaction Date:	
Initial Contact:	In Person	Initial Response:	Other
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer - 1			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Morgan Hill	State:	California
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	18 - 19
Military Service Branch:		Soldier Status:	
Soldier Station:			
Consumer - 2			
Complaining Company/Org:			
First Name:	Mike	Last Name:	Henningsen
Address 1:	595 Encino Dr	Address 2:	
City:	Morgan Hill	State:	California
Zip:	95037	Country:	UNITED STATES
Home Number:	408-5181888	Work Number:	

Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:	8322 E Hartford Dr		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:		URL:	www.vemma.com
Area Code:	800	Phone Number:	5770777
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 14 / Consumer Sentinel Network Complaints

Reference Number:	48207249	Originator Reference Number:	11260009672426
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	<p>I am looking for a home based business. I came across one on the Glen Beck website, paid@home.com, a part of Kaption Media, located in Reno, NV. They wanted to charge me \$9.95 for shipping of an information pack. Not a problem. I get an email stating that I would have a mentor. Following email. Hello (b)(6) You ordered our Training Package online. My name is Moses and I'll be your personal mentor, the one working with and training you how to build your internet business from home. We have numerous people earning a six figure income, and our business is EXPLODING!! I tried to reach you today by phone and I'm sorry I missed you. It's urgent you call me TODAY. We need to book our appointment RIGHT AWAY so once you've gone through the training package, we can see if this will be a fit and get you started! Please call me IMMEDIATELY at my direct home office number - 1 (718) 564-4394 If you don't reach me, I'm on the other line helping someone else get started. So, be sure to leave me a message with your name and the best number to reach you including your area code. With results like these ? I KNOW we can show you how to achieve your dreams too! Matt Former bank teller earning 6-figures* after just 12 months! Crystal Made \$1600* in one week part time after just a few months using this system. Nate From recession devastation to earning nearly \$6,000* per month from home. I look forward to talking to you soon! Moses Brathwaite 1 (718) 564-4394 mosesbrathwaite@hotmail.com I did some more research and found out about Vemma Nutrition Company and that they sold vitamin products(4) . I already sell the number one vitamin product line in the world, Nutrilite and was not impressed about the switch. I finally called Moses tonite and told him I wanted to cancel the order, since it had not been shipped. Then I go online then tonite, when I am checking my emails., I get an email from the bank stating that my debit card had been charged \$333.93 for an introductory pack. email follows Wells Fargo wells Fargo.com A purchase has been made over the internet, by phone, or by mail order A purchase was made over the internet, by phone, or by mail order with your Wells Fargo® Check Card (b)(6) If you do not recognize the transaction(s) below, please call us immediately at 1-800-TO-WELLS (1-800-869-3557) . Phone Bankers are available 24 hours a day, 7 days a week. Please do not reply to this automated email. Date Transaction Amount Account 08/18 CHECK CRD PURCHASE VEMMA NUTRITION 8005770777 AZ \$1.00* CHECKING (b)(6) CHECK CRD PURCHASE VEMMA NUTRITION 8005770777 AZ \$333.93* CHECKING (b)(6) Transaction pending. The amount shown reflects the transaction amount sent by the merchant for approval or authorization. The final posted amount may vary. For internet, phone and mail order transactions, there may be a delay in the final amount posting to your account, based on w --- Additional Comments: I want them to have honest advertising, no bait and switch.</p>		
Was the complaint resolved?:		Complaint Resolution:	RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	8/19/2013
Updated By:		Updated Date:	
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$333.93
Payment Method:		Agency Contact:	External Agency
Complaint Date:	8/19/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			

Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: RENWICK	State: Iowa
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 15 / Consumer Sentinel Network Complaints	
Reference Number: 48006515	Originator Reference Number: 11260009670330
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: Supposedly there is company in Scottsdale AZ that is promoting a energy drink called Vemma this company is Vemma in Scottsdale AZ I wish to know if this company is legit please notify me by mail (b)(6) Butler, PA -- Additional Comments: Please notify me as soon as possible Thank You	
Was the complaint resolved?:	Complaint Resolution: INFORMATION ONLY. This consumer communication does not require a business response.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 8/19/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 8/19/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1: PA	Address 2:
City: BUTLER	State: Pennsylvania
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemmas.com	URL: http://www.vemmas.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:

Subject ID		Subject ID	
Issuer State:		Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 16 / Consumer Sentinel Network Complaints			
Reference Number:	47686289	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I am interested in registering a general complaint against Vemma Nutrition Company over concern for the general public. While I havent been contacted by anyone in the company, I have seen interactions by the companys brand partners (via social media) that are cause for concern in the community where I live as well as the rest of the United States. These interactions include soliciting high school students to join their company as a brand partner, encouraging college and high school students to drop out of school to work for Vemma full time and creating hostile environments between themselves, family and friends. There is fairly significant evidence that Vemma is operating a product based pyramid scheme. While there are dozens of companies like this operating out there, I believe that this company is a far greater threat to our future than other Multi Level Marketing companies due to the demographic that theyre targeting. Please consider looking further into the practices this company is using to recruit employees as well as how theyre generating income. I feel that at the rate this company is expanding, it could cause significant harm in developing the next generation of leaders in this country. Thank you		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/16/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	8/16/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Newark	State:	Delaware
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	30 - 39
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Nutrition Company		
Address:	8322 East Hartford Dr.		

City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email:	URL: www.vemma.com
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 17 / Consumer Sentinel Network Complaints	
Reference Number: 47879423	Originator Reference Number: 11260009651715
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: My innocent, naïve, MINOR, 17 year old son was told to give \$159.75 to Vemma in exchange for BMW (soon) and Get Rich Quick LURES, and all he would have to do is sign up/lure his friends. My son then received a case of Verve drink, but Never required to sell it (to get any of his \$\$ back in exchange) . He was only Told to have parties with the drink available, LURING his friends with promise of BMW & get rich quick. I KNEW NOTHING ABOUT ANY OF THIS. I WAS NEVER NOTIFIED. I only found out about this, as I listened in (unnoticed) as a member of Vemma came into my home with all the stated above lures. I looked up Vemma online, & read their 30 pages, noting Vemma cannot solicit 14-17 year olds WITHOUT WRITTEN PARENTAL CONSENT. Again, I NEVER was asked...I NEVER GAVE ANY WRITTEN (ANY) CONSENT. My son was Scammed out of \$159.75. He is a 17 year old Minor--KNOWN by Vemma salesperson. My son was then being encouraged to then lure/sign-up/get money from his (also Minors) friends. I was told his birth Year was just Easily changed on Online form. --- Additional Comments: Minors MUST receive their \$\$ back = \$159.75 immediately.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 8/5/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid: \$159.75
Payment Method:	Agency Contact: External Agency
Complaint Date: 8/5/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: MORROW	State: Ohio
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	

City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemna.com	URL: http://www.vemna.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 18 / Consumer Sentinel Network Complaints

Reference Number:	46222315	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Members of Vemma harass people in order to join becoming borderline aggressive as well as obsessive. Not one person has tried to sell me the product but instead only works on trying to get my friends to join. Most of the people are minors who are deluded by the idea of making big money and believe that its not a scam. Ive gotten aggressive texts and calls where Im pressured into joining, giving out my friends phone numbers, and calling me ignorant as well as many worse names for refusing.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/3/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	8/3/2013	Transaction Date:	
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Pompton Lakes	State:	New Jersey
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	18 - 19
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	
Area Code:		Phone Number:	
Ext:			

	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 19 / Consumer Sentinel Network Complaints

Reference Number:	47327704	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	The company, Vemma, is an MLM that has preyed on myself and many other people in my age group (students) . My friend is in the company and cant file a complaint himself due to a clause in the Vemma contract which lets them sue you if you say anything bad about them. The only way people make money through Vemma is by enrolling new distributors who then enroll more distributors. They even say at the meetings that you dont sell the product, you sell the business. This company is spreading rapidly and taking advantage of young adults who are desperate to get rich, and havent lived long enough to see what they are really getting involved with.. PS9000: Multi-level Marketing Other-Other Update		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/1/2013
Updated By:	CRSS\jbrown	Updated Date:	8/1/2013
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:	Credit Card	Agency Contact:	Internet
Complaint Date:	8/1/2013	Transaction Date:	12/30/2012
Initial Contact:	Social Network	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Dixon	State:	Illinois
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	20 - 29
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:		URL:	www.vemma.com
Area Code:	800	Phone Number:	5770777

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Eric Ardis	Title:	Brand Partner

Record # 20 / Consumer Sentinel Network Complaints	
Reference Number: 47736960	Originator Reference Number: 07240019033361
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I was auto billed and auto shipped product after I told them I did not want the product twice and that I wanted to be removed from the mailing list. I was auto shipped and billed product I did not want. I called and had it canceled and asked to be removed from the list so I did not have this problem again. The next month I again was auto shipped and billed for the same thing. --- Additional Comments: I just want my money returned and to be completely removed from there system so I do not have this problem again.	
Was the complaint resolved?:	Complaint Resolution: INVALID. The consumer complaint is incomplete or unintelligible and the consumer cannot be reached, or the consumer and the business did not have a marketplace transaction.
Data Reference:	
Entered By: BBBPEIL-USER	Entry Date: 7/19/2013
Updated By: BBBPEIL-USER	Updated Date: 8/21/2013
Complaint Source: BBB IL Peoria	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 7/19/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: SOPHIA	State: North Carolina
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address: 9645 Ridgewood Ct.	
City: Bloomington	State/Prov: Illinois
ZIP: 61705	Country: United States
Email:	URL:
Area Code: 309	Phone Number: 8244844

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Mary Dickman	Title:	

Record # 21 / Consumer Sentinel Network Complaints	
Reference Number: 47203585	Originator Reference Number: 11260009618255
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I placed an order with Vemma in June, that I cancelled 24 hours later by calling the company. They refused to stop the shipment, even though it was not ready to ship out of the warehouse. (It didn't ship for another 5-6 days) . When they refused to cancel the shipment, I called FedEx and had them refuse the shipment while it was in transit. It was returned to Vemma. I received a refund for the product, but they kept \$83 for shipping. They refuse to refund the money. They have a S&H policy that states that it applies to orders RECEIVED by the customer. The order never came to my house. --- Additional Comments: Refund of \$83.00	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 7/11/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid: \$83.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 7/11/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: SILT	State: Colorado
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemmas.com	URL: http://www.vemmas.com
Area Code: 480	Phone Number: 9278999

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 22 / Consumer Sentinel Network Complaints	
Reference Number: 46964084	Originator Reference Number: 11260009604024
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: My son, is a member of Vemma and therefore using my credit card to make purchases. On two occasions vemma has sent an order to him without notifying him and without his approval and the charge automatically goes to my card without notification. The first delivery was for \$167.51 sent on 5-21-13 and I returned this package and was credited on 148.18 on my credit card. The last purchase, June 12,2013, my son made was for \$82.68. He did sign up for the auto delivery for the 6-12-13 purchase and the delivery date was set for the 12th of each month. On June 21st (9 days after the purchase) another order for the amount of \$82.68 was sent to him and automatically billed to my credit card. My complaint is the auto delivery. First, the default on the website is ? auto delivery? so if you are not paying attention you automatically sign up. Even if you unclick the auto delivery, when you go to the next page, it will recheck itself, so once again you have to unclick it and if you are not paying attention you will not notice it. From my perspective this is fraud. If a person wants auto deliver, they need to sign up for it instead of it being the default. The company is obviously making money off of the delivery fee because this is not reimbursed when you return the product. --- Additional Comments: I would like \$19.33 credit to my card-this is the amount that was not reimbursed on the \$167.51 purchase when it was returned.I want \$22.39credited to my card -this is the amount it cost me to return the products.I want \$82.68 credited to my account due to the fact that no one order anything for the 21st and this was sent without approval.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 6/30/2013
Updated By: BBBPHAZ-USER	Updated Date: 8/22/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid: \$82.68
Payment Method:	Agency Contact: External Agency
Complaint Date: 6/30/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: SILVER CITY	State: New Mexico
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	

Subject	
Subject:	Vemma Nutrition Company
Address:	8322 E. Hartford Drive
City:	Scottsdale
State/Prov:	Arizona
ZIP:	85255
Country:	United States
Email:	BBB@vemma.com
URL:	http://www.vemma.com
Area Code:	480
Phone Number:	9278999
Ext:	
Subject ID Type:	
Subject ID Issuer State:	
Subject ID Issuer Country:	
Representative Name:	Michelle Cohen
Title:	Legal Compliance Specialist

Record # 23 / Consumer Sentinel Network Complaints	
Reference Number: 46141815	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
<p>Comments: As a U.S. citizen, I am very concerned about a company called VEMMA that is based in Scottsdale, AZ. The CEO and founder of VEMMA is B.K. Boreyko. The purpose of this letter is to file a complaint about this company with your office. It is my perception that this company, VEMMA, is run on a pyramid based business. Furthermore, it is my understanding that any business that is structured in this manner is a illegal. Unfortunately, my son has been introduced to this company (about a year ago) and has dropped out of college with the pursuit of getting rich without having to go to college. The audience and recruitment that VEMMA targets are high school graduates and enrolled college students. Their website and social network marketing entices youth to drop out of college and join their company to earn an unlimited income while bypassing higher education. So, in an indirect way, VEMMA influences this group of people by advertising that they can get rich quickly on a high school diploma. Please take the time to visit http://www.vemma.comopportunityget-paid.cfm and go to the "Opportunity" section and drop down to "how to get paid" section and view a video that tries to pursued and influence youth. http://www.vemma.comopportunityget-paid.cfm In my personal family life, this company has interfered with my sons desire to complete his college degree. He was in his third year of college when he dropped out. The basis of VEMMA is a get rich program that entices young minds to pursue a part time job making an unlimited income and earning a free car for their efforts. I am a concerned father and my son has been influenced with this company in a negative way. His mother and I have seen dramatic change in his behavior and ability to think for himself. As his father, I am very concerned about the misleading and negative influence that VEMMA has had with my son. Not only did he drop out of college, but he has been living on the streets in his car for the past three weeks. My son has been persuaded, by VEMMAS training and negative influences, to have unrealistic expectations for earning an income. I believe he is not able to think for himself, yet turns to VEMMA for guidance over his family. As a safety precaution, his mother and I are concerned that our son has been brainwashed with this company tactics and methods. Please accept this letter as filing a complaint with VEMMA. PS9000: Vemma Nutritional Drink Other-Other Update: 07/05/2013 Consumer wanted to update his complaint that this energy drink is causing his son to run away and misbehave. His son is involved with political group, parmerlj UPDATE 7/12/13: The consumer wants the FTC to labwork on the Vemma. drink. He want to know if there are any drug in the drink that are not listed on the lable. RFields</p>	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 6/25/2013
Updated By: RFIELDS	Updated Date: 7/12/2013
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested: \$0.00	Amount Paid: \$0.00
Payment Method: Unknown	Agency Contact: Phone
Complaint Date: 7/12/2013	Transaction Date: 6/20/2012
Initial Contact: Social Network	Initial Response: In Person
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)

Address 1:	(b)(6)	Address 2:	
City:	Mason	State:	Ohio
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	50 - 59
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Nutritional Drink		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:		URL:	http://www.vema.com
Area Code:	480	Phone Number:	9278999
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	BK Boreyko Alex Mortin	Title:	CEO

Record # 24 / Consumer Sentinel Network Complaints			
Reference Number:	46438104	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	MAIL: Consumer's letter was forwarded by the U.S. Securities and Exchange Commission. Consumer is anonymous in his letter. Consumer states that Vemma is a pyramid scheme. Consumer states the company is offering a business opportunity but no salaries are involved and you are only paid if you bring people in.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	SDAVIS1	Entry Date:	6/18/2013
Updated By:	SDAVIS1	Updated Date:	6/18/2013
Complaint Source:	FTC Call Center	Product Service Code:	Business Opportunities\Work-At-Home Plans
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Mail
Complaint Date:	6/18/2013	Transaction Date:	
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	Unknown	Last Name:	Unknown
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	
Area Code:	800	Phone Number:	5770777
Ext:		Subject ID Type:	

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 25 / Consumer Sentinel Network Complaints

Reference Number:	46437677	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I was approached and asked to join this company. They stated you make alot of money quick and just join its only 500\$. They said to me "you dont have to sell the product, you only need to get more people to join and thats how we will be rich." This company is a pyramidPonzi scam and it is getting away with making millions of dollars. If you dont have to sell any product and just get paid of people joining the company that would classify this as a PyramidPonzi scheme. The founder has been in trouble with you guys before and this needs to be looked into. I never heard of an energy drink mailing millions of dollars that isnt sold in ONE store in the whole United States. The drink is a cover up and they are pulling one over on you. They dont advertise anything they say thats what the people do instead. Not only is Benson Boreyko lying and stealing from his "brand partners" he is getting them to lie to everyone else to help him scam more millions out of people. This is going around at all college campuses in the US. They ask you to join and just come to a meeting usually in a basement in someones house where then they lie to you to convince you to join company for 500\$. How is a company making millions of dollars when you cant go into a 711 or a gas station or convenience store to buy it. Because it is a SCAM! Open up your eyes and realize the lies of Boreyko and the Vemmaverve company. On the site they have a chart which it shows the percentage of the company earnings with the percentage of the people in the company. 90 of the company isnt making over 7000\$ a year but the top 3 is making all the millions. They are getting the people to join for 500\$ and keeping it thats why 90 of the company is only making 7000\$ a year! This needs to stop please look into this and put an end to it.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	6/18/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:	Not Reported	Agency Contact:	Internet
Complaint Date:	6/18/2013	Transaction Date:	11/16/2012
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Brick	State:	New Jersey
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	20 - 29
		Soldier Status:	

Military Service Branch:		
Soldier Station:		
Subject		
Subject:	Vemma	
Address:	8322 east Hartford dr	
City:	Scottsdale	State/Prov: Arizona
ZIP:	85255	Country: United States
Email:		URL: Www.Vemma.com
Area Code:		Phone Number: 18005
Ext:		Subject ID Type:
Subject ID Issuer State:		Subject ID Issuer Country:
Representative Name:	Benson Boreyko	Title: Founder CEO

Record # 26 / Consumer Sentinel Network Complaints		
Reference Number: 46447081	Originator Reference Number:	
Language: English	Contact Type: Complaint	
Source: Consumer	DNC? N	
Comments: Consumer is reporting that their son gave 500.00 to a company that might be a fraudulent multi level company called Vemma. The consumer says owner of the consumer has already settled charges with the FTC on another fraud. Suggested the consumer try to change their's bank acct information, and put a fraud alert on their file.		
Was the complaint resolved?:	Complaint Resolution:	
Data Reference:		
Entered By: BRUSH	Entry Date: 6/11/2013	
Updated By:	Updated Date:	
Complaint Source: FTC Call Center	Product Service Code: Business Opportunities\Work-At-Home Plans	
Amount Requested: \$0.00	Amount Paid: \$500.00	
Payment Method: Bank Account Debit	Agency Contact: Phone	
Complaint Date: 6/11/2013	Transaction Date: 6/7/2013	
Initial Contact: In Person	Initial Response: Unknown	
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation	
Topic:	Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?: N	Dispute with Credit Bureau - Resolved to Satisfaction?: N	
Member of armed forces or dependent?: No		
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name: (b)(6)	Last Name: (b)(6)	
Address 1:	Address 2:	
City: Toaunton	State: Massachusetts	
Zip: (b)(6)	Country: UNITED STATES	
Home Number:	Work Number: (b)(6)	
Fax Number:	Ext:	
Email: (b)(6)	Age Range: 50 - 59	
Military Service Branch:	Soldier Status:	
Soldier Station:		
Subject		
Subject: Vemma		
Address:		
City: Scottsdale	State/Prov: Arizona	
ZIP:	Country: United States	
Email:	URL:	
Area Code:	Phone Number:	
Ext:	Subject ID Type:	

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name: John	Title:

Record # 27 / Consumer Sentinel Network Complaints			
Reference Number:	46406216	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Basically requesting information on the legitimacy and legality of the company. Did not express interest or take any action on the the companys sales pitch, but concerned for the friends who invited me to the event. While the company is technically an MLM, not a pyramid scheme, it is heavily structured like one and I was interested in learning the regulations applied to Multi-Level Marketing companies in the state of Georgia.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	6/8/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	6/8/2013	Transaction Date:	6/7/2013
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Winder	State:	Georgia
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	20 - 29
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	www.vemma.com
Area Code:	800	Phone Number:	5770777
Ext:		Subject ID Type:	

Subject ID		Subject ID	
Issuer State:		Issuer Country:	
Representative Name:	Matthew Tennis	Title:	Sales Associate

Record # 28 / Consumer Sentinel Network Complaints

Reference Number: 46675267	Originator Reference Number: 11260009571741
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I ordered ONE months worth of product and they charged me for two, they are now shipping me the Product I NEVER asked to receive. I tell them to stop the shipping and they tell me that all I can do is receive it and ship it back with MY OWN MONEY and not be refunded!! -- Additional Comments: Price of shipping	
Was the complaint resolved?:	Complaint Resolution: ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 6/6/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements/Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 6/6/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	

Consumer Information

Consumer

Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: DAYTON	State: Ohio
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	

Subject

Subject: Verma Nutrition Company	
Address: 3322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@verma.com	URL: http://www.verma.com
Area Code: 480	Phone Number: 9278999
Ext:	

		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 29 / Consumer Sentinel Network Complaints			
Reference Number:	46252623	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Father is calling for son: Consumer states that son is paying Vemma to be a brand partner selling an energy drink but company really encourages persons to get other brand partners involved or pay additional charges. Father feels that this is a pyramid fraud.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	JBROWN	Entry Date:	6/3/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$0.00	Amount Paid:	\$1,000.00
Payment Method:	Bank Account Debit	Agency Contact:	Phone
Complaint Date:	6/3/2013	Transaction Date:	2/1/2013
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer - 1			
Complaining Company/Org:			
First Name:	Anonymous	Last Name:	Anonymous
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	20 - 29
Military Service Branch:		Soldier Status:	
Soldier Station:			
Consumer - 2			
Complaining Company/Org:			
First Name:	Narupon	Last Name:	Siwabut
Address 1:	2874 Spicewood Ln	Address 2:	
City:	Kennesaw	State:	Georgia
Zip:	30152	Country:	UNITED STATES
Home Number:	770-9197427	Work Number:	
Fax Number:		Ext:	
Email:	narupon.siwabut@att.net	Age Range:	50 - 59

Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address:	
City:	State/Prov:
ZIP:	Country: United States
Email:	URL:
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 30 / Consumer Sentinel Network Complaints	
Reference Number: 46720280	Originator Reference Number: 11260009561698
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I contacted an internet company in order to set up my own business at home. I contacted Vemma Nutrition Co. and they put me in contact with a lady named Jane Fowler a representative for their company. When Ms. Fowler contacted me she indicated that I had to pay \$9.95 for shipping an handling for their company information. So I agreed to pay the \$9.95 and a few documents came in the mail. Next Ms. Fowler called me two days later and put me on to listen to a recording of a man explaining their company. In that voice message the man indicated there is a lot of money involved with setting up your own business through this company. At that time I declined to become a member of this company. They went on and billed my checking account for \$39.95 for their services which I do not want. Even in Ms. Fowler's email at the bottom it clearly says 14 days free trial period. Well in just a few days I decided that I do not want to do business with this company and they refuse to give my money back which they took without my approval. This is definately false advertising by this company. You can contact Ms. Jane Fowler via email jane.fwlr@gmail.com, her office phone is 252-222-0986, and her cell is (b)(6). Companies like this should be put out of business by taking money from hard working people. This is not right. Thank you! --- Additional Comments: I wish to obtain the \$39.95 back that they drafted my bank account for, and I did not agree to this. I would like a refund of my money they took. I told this woman I did not want their services within the 14 day grace period so why did they draft my account anyway? Your assistance is greatly appreciated.	
Was the complaint resolved?:	Complaint Resolution: BEYOND SCOPE. This complaint is outside the general BBB purview.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 5/29/2013
Updated By: BBBPHAZ-USER	Updated Date: 7/10/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$39.95
Payment Method:	Agency Contact: External Agency
Complaint Date: 5/29/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: DUNDALK	State: Maryland
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:

Soldier Station:			
Subject			
Subject: Vemma Nutrition Company			
Address: 8322 E. Hartford Drive			
City: Scottsdale		State/Prov: Arizona	
ZIP: 85255		Country: United States	
Email: BBB@vemma.com		URL: http://www.vemma.com	
Area Code: 480		Phone Number: 9278999	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name: Michelle Cohen		Title: Legal Compliance Specialist	

Record # 31 / Consumer Sentinel Network Complaints	
Reference Number: 45962484	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
<p>Comments: FTC I've been in contact with representatives of a company called Vemma, marketing their Verve product aggressively with false promises of wealth. The recruiters distribute advertisements proclaiming: "Sell this (Verve) , drive this (expensive BMW) ". They recruit unsuspecting youngsters into buying their products, after which the "victims" themselves have to recruit new members below them to ensure a commission. The recruits at the bottom often end up unable to sell their products because the market is saturated, i.e. there is nobody left who is interested in buying it who is not already buying it from someone else. There are no restrictions on who can sell their products in a certain area. It is unethical for a business to recruit too many members in any particular area as only a few individuals can carry the relatively low demand for the product. I know that Vemma is a MLM as opposed to a pyramid scheme, but surely the fact that recruits at the bottom are losing out on their investments while the individuals at the top of the chain reap the benefits is cause enough to label Vemma as an unethical business enterprise? Should ignorant consumers or potential recruits not be protected against schemes like this? Vemma's suggestive advertising is drawing in hoards of kids eager to drive fancy cars. Many of them end up unable to sell their products. Their "joining fee" is never returned and they ultimately lose out. The FTC has surely received complaints about Vemma in the USA as it is a larger phenomenon there than it is in South Africa? If so, what is the FTCs current standing on Vemma? I know of people involved in Vemma. I would not like to see them get hurt and lose their money. A certain mr Clifton Braun (Vizion One, 2by2.net) is cleverly manipulating youngsters into buying into his chapter here. If Vemma is allowed to operate legally, then certainly it is doing so unethically. I believe all businesses should have an ethical foundation, protecting consumers against false claims. Regards Concerned citizen. PS9000: Vemma Other-Other Update</p>	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 5/28/2013
Updated By: CRSS\wsmith	Updated Date: 5/29/2013
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Business Opportunities\Work-At-Home Plans
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: Internet
Complaint Date: 5/28/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2: /
City: Durbanville	State: Western Cape
Zip: (b)(6)	Country: SOUTH AFRICA
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:

Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address: 116 Kommissaris Street	
City: Bellville	State/Prov: Western Cape
ZIP: 7550	Country: South Africa
Email: info@vemma.com	URL: http://www.vemma.com/
Area Code: 021	Phone Number: 9138681
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 32 / Consumer Sentinel Network Complaints			
Reference Number:	45921315	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Whole system seems to be a huge pyramid scheme with an energy drink as a front. The company is the same owner from the New Vision Gods Recipe scheme in the 1990s. The recruiters say in their sales pitch that you dont have to sell the product, just get more recruiters. Also, there are incentives for getting more recruiters. All the criteria for a pyramid scheme.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	5/24/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Internet
Complaint Date:	5/24/2013	Transaction Date:	
Initial Contact:	Internet (Other)	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:		State:	Connecticut
Zip:		Country:	UNITED STATES
Home Number:	(b)(6)	Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:		URL:	www.vema.com
Area Code:	800	Phone Number:	5770777
Ext:		Subject ID Type:	

Subject ID		Subject ID	
Issuer State:		Issuer Country:	
Representative Name:	Benson Boreyko	Title:	President

Record # 33 / Consumer Sentinel Network Complaints	
Reference Number: 46121136	Originator Reference Number: 11260009512081
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: Global Pro Vemma Nutrition advertised online and on the radio for a program to work at home they advertised you could get started for \$40 first of all it turned out to be \$50 then when you have your phone interview they say it will be \$300 to start your training then you have to pay to have a website put up then you have to choose and pay for advertising they also say that it is possible to make six figures within a year or two after you sign up they send you a disclaimer which states only 25 percent of the company actually make that everyone else can expect approximately seven hundred and forty one dollars annually they also say that if you cancel within 30 days and return the materials they will only charge the \$10 for shipping and not the additional \$40 we sent everything back and three weeks later on April 15th 2013 they charge my credit card \$39.99 I have called twice a day everyday since in the hopes it was a clerical error today April 19th 2013 they charged my credit card for ANOTHER \$39.99 --- Additional Comments: I want my money back and if possible I would like them formally penalized somehow so they'll quit doing this to people	
Was the complaint resolved?:	Complaint Resolution: TRANSFERRED TO ANOTHER BBB. This complaint is about a business that is located in another BBB's service area.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 5/22/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$90.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 5/22/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: RENO	State: Nevada
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	

City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemna.com	URL: http://www.vemna.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 34 / Consumer Sentinel Network Complaints	
Reference Number: 47115830	Originator Reference Number: 03820009545435
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I closed my account well over a month ago but was still 'auto refreshed'. \$159 was taken out of my account without even an email confirmation from the company. However, I did receive MULTIPLE emails in an attempt to get me to 'reconsider' my decision after my cancellation; one indicated they didn't have my card info on file and would need it to process my order and another said I would lose my 'cycle count' if I didn't reactivate my order immediately. This is completely unacceptable. This means 1) I had to deal with the potential of nearly bouncing several checks and 2) my card info was retained on file. The only option I was afforded by the distributor was to 'buy back' the product once it arrived ~ but this was a 3-5 day window, then would have to arrange to meet, get her check, and I was right in the middle of a move and NEEDED the money for the deposit on a truck for said move. Although I did appreciate the effort, ultimately this didn't help my situation. Then, I contacted Vemma directly and was put on hold for at least 20-30 minutes and asked if would like them to call me back at a specific time, I said 'Sure, 11am would be fine'. They called back around 2:30pm and I missed the call. My bank was unable to address until the money was actually removed from the account ~ it was merely in a pending status. (I couldn't use it or else I would bounce checks if it cleared first) READ: Electronic Financial No Man's Land. Finally, I'm not the only person that I personally know of that this has happened to and on other occasions said distributor has also had to clean up the mess that the company has made. Noteworthy: I truly believe this to be a systemic 'Vemma' issue, not specifically issue with the distributor. --- Additional Comments: I have addressed via my bank ~ anything you can do to help assist in facilitating the refund of my funds to my bank is appreciated. Thanks. (b)(6)	
Was the complaint resolved?:	Complaint Resolution: ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:	
Entered By: BBBININ-USER	Entry Date: 5/16/2013
Updated By:	Updated Date:
Complaint Source: BBB IN Indianapolis	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 5/16/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: CARMEL	State: Indiana
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:

Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Brand Partner	
Address: 2050 Mulsanne Drive	
City: Zionsville	State/Prov: Indiana
ZIP: 46077	Country: United States
Email:	URL: http://www.letstalkvemma.com/
Area Code: 317	Phone Number: 6919080
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 35 / Consumer Sentinel Network Complaints	
Reference Number: 45621566	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: The company approached me about becoming a distributor in my region of GA. At first glimpse I felt like the company was a pyramid scheme and as I started to ask question they retorted with only answers of glitter and gold and tried to dazzle me away from the subject of pyramid scheme. I did further research and found that the CEO of Vemma is Benson K. Boreyko, who has been sued by the FTC back in 1998 for a nutritional supplement known as "Gods Recipe". I then asked the several representatives about the accusations and the lawsuit, only to once again be denied any answers and preached to about how much money they made. I understand how busy the FTC is but I felt it wrong to let Benson K. Boreyko try to pull another scam over not only the American people but to the American Government.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 5/12/2013
Updated By:	Updated Date:
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested: \$500.00	Amount Paid: \$0.00
Payment Method:	Agency Contact: Internet
Complaint Date: 5/12/2013	Transaction Date: 5/5/2013
Initial Contact: In Person	Initial Response: In Person
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: Yes	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Cleveland	State: Georgia
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch: U.S. Army	Soldier Status: Dependent Child/Other - Service Member
Soldier Station: GA-FORT GORDON	
Subject	
Subject: Vemma	
Address: 8322 East Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email:	URL: www.vemma.com

Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Taylor Southwell	Title: Distribution

Record # 36 / Consumer Sentinel Network Complaints			
Reference Number:	45814797	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Vemma appears to be running an illegal pyramid scheme. I attended one of their recruitment meetings and one thing they said is "you arent selling energy drinks, you are hanging out with your friends signing them up." Members pay \$150 a month and in return get a couple cases of the energy drink. They solely focus on getting new members and not selling. One of the big east coast members was telling me he (I have proof of the conversation) that he has 7,000 members under him and not sold a single can. They solely rely on members for income. The energy drink is just there has a legal placeholder to say they have a product. According to the definition of a pyramid scheme on the FTC and FBI website, this fits it exactly. I have plenty of evidence to support this. Also, there could be issues with the claims it is healthy but I do not know how to verify other than just researching some ingredients.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	5/11/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Health Care: Other Products\Supplies
Amount Requested:	\$150.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	5/11/2013	Transaction Date:	
Initial Contact:	Social Network	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Burnt Hills	State:	New York
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:	8322 E Hartford Dr		
City:	Scottsdale	State/Prov:	Arizona
ZIP:		Country:	United States

Email:		URL:	
Area Code: 480		Phone Number: 9278999	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name: Ryan Holderman		Title:	

Record # 37 / Consumer Sentinel Network Complaints

Reference Number:	46247524	Originator Reference Number:	11260009536666
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	Vemma has ignored our request for refund for unused product that was returned (documented received and signed for by UPS) within the allotted time to receive refund. I have been trying get my refund since July of 2012 (b)(6) Vemma # (b)(6) Return Information: -Sent to: Vemma Return Center-Tracking # (b)(6) Sent 7/11/12 from UPS Alamo, CA-Received by Vemma on 7/13/11 at 1:06pm Signed for by: Cruz in Receiving --- Additional Comments: Refund back to credit card		
Was the complaint resolved?:		Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	5/9/2013
Updated By:		Updated Date:	
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	\$500.00
Payment Method:		Agency Contact:	External Agency
Complaint Date:	5/9/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	DIABLO	State:	California
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	8322 E. Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	BBB@vemma.com	URL:	http://www.vemma.com
Area Code:	480	Phone Number:	9278999

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 38 / Consumer Sentinel Network Complaints		
Reference Number: 45996967	Originator Reference Number: 11260009529768	
Language: English	Contact Type: Complaint	
Source: Organization	DNC? N	
Comments: I contacted Vemma via a radio add to become an internet home based representative, April 26th 2013, was the start date. There was an upgrade fee of \$2,000 to become a 'Diamond' member and receive the highest bonus return. The next day I decided that the Program was not for me and cancelled, April 27th 2013. I received on Tuesday, April 30th, seven boxes of Vemma related product and my Visa credit card charged \$2,000. I have called Vemma on 6 different occasions to request to talk to someone about shipping the Vemma products back and crediting my Visa account. I called their customer service number 866-653-7089 and was told by the receptionist that a person from Vemma billing would contact me. 6 times and no contact whatsoever, phone or e-mail. --- Additional Comments: Common courtesy and professionalism. Vemma was very quick to take my money and pat their self on the back about what a great company they are, my experience has been anything but that.		
Was the complaint resolved?:	Complaint Resolution:	RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:		
Entered By: BBBPHAZ-USER	Entry Date:	5/3/2013
Updated By:	Updated Date:	
Complaint Source: BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:	\$1,999.00
Payment Method:	Agency Contact:	External Agency
Complaint Date: 5/3/2013	Transaction Date:	
Initial Contact:	Initial Response:	
Statute/Rule:	Law Violation:	
Topic:	Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name: (b)(6)	Last Name: (b)(6)	
Address 1:	Address 2:	
City: SARATOGA SPRINGS	State: Utah	
Zip: (b)(6)	Country: UNITED STATES	
Home Number:	Work Number: (b)(6)	
Fax Number:	Ext:	
Email: (b)(6)	Age Range:	
Military Service Branch:	Soldier Status:	
Soldier Station:		
Subject		
Subject: Vemma Nutrition Company		
Address: 8322 E. Hartford Drive		
City: Scottsdale	State/Prov: Arizona	

ZIP: 05255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 39 / Consumer Sentinel Network Complaints	
Reference Number: 45926284	Originator Reference Number: 11260009520630
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: The company charged my account on \$137.44, but has not delivered the product as of this date. Order #: (b)(6) ID (b)(6) The tracking webpage shows that the package was delivered on 4-3-13 and I have attempted to contact the company for follow up but there has no response. I have sent many e-mails through the Vemma webpage and I have been calling since 4-18-13. When calling, I have been on hold for an hour without a response. When I leave a number and time to call back, the call back is at the unrequested time so I can not answer. --- Additional Comments: I would like the product delivered or my money refunded.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 4/26/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$137.44
Payment Method:	Agency Contact: External Agency
Complaint Date: 4/26/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: SILVER CITY	State: New Mexico
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 40 / Consumer Sentinel Network Complaints			
Reference Number:	45174444	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	The original email came in the name of (b)(6) she promised complete info about a money making system, and I just had to pay shipping of 9.95. Once they had my card info I was charged \$334.00 and later 59.00 without my approval. Needless to say my attempts at recovery were futile. It isnt that much money, but Im un employed and they are doing it to a lot of people. Stop them!		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	4/19/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Internet Information Services
Amount Requested:	\$10.00	Amount Paid:	\$404.00
Payment Method:	Credit Card	Agency Contact:	Internet
Complaint Date:	4/19/2013	Transaction Date:	
Initial Contact:	Internet/E-mail	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Covington	State:	Georgia
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	60 - 64
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Global Pro Systems- Vemma Products		
Address:	15580 N. Frank Loyd Wright Blvd. 165		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85260	Country:	United States
Email:	support@thegpsoffice.com	URL:	www.mygpsoffice.com
Area Code:	712	Phone Number:	4325453
Ext:		Subject ID Type:	

Subject ID		Subject ID	
Issuer State:		Issuer Country:	
Representative Name:	B.K. Boreko	Title:	founder

Record # 41 / Consumer Sentinel Network Complaints	
Reference Number: 45820086	Originator Reference Number: 11260009511005
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I purchased Vemma product, 2 cases of Bod-e on 4/11/2013. Invoice #12313845 for the total amount of \$164.00. Currently it is 4/19/2013. I still have not received my product. The package tracking number for fed ex, (b)(6) shows that the product was delivered 4/16/2013. However I never received this product. My intent was to return the product, because I felt that the product was overpriced and Vemma's 'social marketing' brand partner idea was more of a scheme, and I did not want to be a part in that. In addition, another product from Vemma that I was given to by another Brand representative made me sick (verve energy drink) . Making me light headed and dizzy. When I went to call Vemma at 1-800-577-0777, my call was never taken, constantly being put on hold for almost an hour. After trying their 'local phone' 480-927-8999, my call was received once out of the many times I called, however I was directed straight to the 1-800 number and put on hold. They haven't responded to any of my emails to their one email address info@vemmma.com, and they haven't responded to my Bank's inquiry for a reimbursement due to the lack of the delivery of product. --- Additional Comments: \$164 refund.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 4/19/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$164.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 4/19/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: STATE COLLEGE	State: Pennsylvania
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	

City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 42 / Consumer Sentinel Network Complaints	
Reference Number: 45471084	Originator Reference Number: 1304121659431461
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: I have not been personally victimized. I am writing this on behalf of those that have. This company is running a classic, thinly veiled, Pyramid Scheme. Last I checked, that was illegal in the U.S. Please take them down.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference: More Information on Data Contributor Complaints?	
Entered By: IC3-USER	Entry Date: 4/12/2013
Updated By:	Updated Date:
Complaint Source: Internet Crime Complaint Center	Product Service Code: Other (Note in Comments)
Amount Requested:	Amount Paid: \$0.00
Payment Method: Not Reported	Agency Contact: External Agency
Complaint Date: 4/12/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org: Get Paid to Drink	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: RICHARDSON	State: Texas
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range: 18 - 19
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address:	
City:	State/Prov:
ZIP:	Country: United States
Email:	URL: http://www.getpaidtodrink.com
Area Code:	Phone Number:
Ext:	

	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 43 / Consumer Sentinel Network Complaints	
Reference Number: 45315244	Originator Reference Number: 11260009501065
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
<p>Comments: I have ordered from VEMMA approximately on 6 separate occasions. On April 11, 2013 I received a charge for \$149.99 for VEMMA. I did not order from VEMMA on April 11, 2013. The last time I placed an actual order with VEMMA was the prior month on March 12, 2013. I contacted VEMMA and VEMMA advised me I had inadvertently selected that I chose to receive auto-delivery on the March 12 order; thus why VEMMA claims they did the auto delivery the following month. I did not knowingly select any auto-delivery. When speaking to VEMMA customer service they advised me that they will automatically choose auto-delivery methods and auto-bill pay every month unless I tell them otherwise or select otherwise while placing my order online. The representative advised me there was a small check box I would need to 'uncheck' should I not want to accept auto-delivery or auto-bill pay. The VEMMA rep did confirm that each time you place an order, the auto bill pay and auto delivery box would need to be unchecked as well. This appears to stack the odds against the consumer. Most businesses make you select the box actually confirming you want the auto delivery etc; however, VEMMA's policy is reverse and as a result, contrary to any good business standards. I attempted to cancel my order with VEMMA advising I did not authorize this transaction and it was deceitful methods they used to claim I wanted auto delivery. (Again because I did not uncheck a box hidden on the page somewhere prior to checkout.) The VEMMA representative refused to cancel the order. The VEMMA representative refused to allow me to return the order or provide a return shipping label. The position VEMMA has taken with me by acting contrary to any satisfactory customer service standards is shocking. I believe VEMMA is using deceitful tactics to force customers into buying their product through auto bill pay and auto delivery. I believe VEMMA's refusal to accept a return is confirmation of their deceitful tactics and intentions. All I asked was for the order to be cancelled and a credit to my account and all I received was rude and unsympathetic customer service. --- Additional Comments: My outcome would be as follows: 1.) An apology 2.) VEMMA change their policy regarding the above to make consumers actually check the 'auto delivery' or 'auto bill pay' box(s) prior to assuming consumers desire to participate in such 3.) My \$149.00 refunded plus interest from the date they took the money unauthORIZED, to the date of reimbursement 4.) VEMMA accept their product back and pay for the return shipping as this whole matter stems from their poor business standards</p>	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 4/11/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$149.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 4/11/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:

City: AVA	State: New York
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 44 / Consumer Sentinel Network Complaints

Reference Number:	45409984	Originator Reference Number:	11260009485920
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	We had cancelled our auto-account with Vemma. They advertise that cancellation can be made at any time...risk free. They continue to send us their products and charge us. I returned the product, had to pay the \$40.00 shipping fee and they promised to reimburse us the \$150.00 owed to us. They claim that I would be reimbursed within 7-10 business days once they received the returned package. It has been 6 weeks and we still have not received the \$150 owed to us. They have since discontinued sending us products, but have yet to returned funds due to us. It seems to be a typical pyramid scheme! Thank you for your time. --- Additional Comments: I would like to be reimbursed for the full amount of \$150.00 due to us. Thank you		
Was the complaint resolved?:		Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	4/1/2013
Updated By:		Updated Date:	
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	\$150.00
Payment Method:		Agency Contact:	External Agency
Complaint Date:	4/1/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	HUNTINGTON STATION	State:	New York
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	8322 E. Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States

Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 45 / Consumer Sentinel Network Complaints		
Reference Number: 44892921	Originator Reference Number:	
Language: English	Contact Type: Complaint	
Source: Consumer	DNC? N	
Comments: They say you will get rich quick. Ask for large donation up front. To make money, you must recruit additional members.		
Was the complaint resolved?:	Complaint Resolution:	
Data Reference:		
Entered By: FTCCIS-FTCUSER	Entry Date: 3/30/2013	
Updated By:	Updated Date:	
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters	
Amount Requested:	Amount Paid:	
Payment Method:	Agency Contact: Internet	
Complaint Date: 3/30/2013	Transaction Date:	
Initial Contact:	Initial Response:	
Statute/Rule Topic: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation	
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?: No		
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name: (b)(6)	Last Name: (b)(6)	
Address 1:	Address 2:	
City: Scottsdale	State: Arizona	
Zip: (b)(6)	Country: UNITED STATES	
Home Number:	Work Number:	
Fax Number:	Ext:	
Email: (b)(6)	Age Range:	
Military Service Branch:	Soldier Status:	
Soldier Station:		
Subject		
Subject: Vemma		
Address: 8322 E Hartford Drive		
City: Scottsdale	State/Prov: Arizona	
ZIP: 85255	Country: United States	
Email:	URL:	
Area Code:	Phone Number:	
Ext:	Subject ID Type:	
Subject ID Issuer State:	Subject ID Issuer Country:	

Representative Name:	Title:
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Record # 46 / Consumer Sentinel Network Complaints

Reference Number:	44840100	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	This company is a pyramid scheme and that is fact. It is gaining extreme popularity around where I live in the Cincinnati area. Most of the "distributors" are male and in their twenties. They prey on high school kids. I had a recruiter tell me he "doesn't care about the product". My sister was enticed to try it and failed because she didn't recruit. The revenue this company makes is internally generated through recruitment and restocking fees for distributors. Their company motto is "work smart not hard". Some of the top distributors are making over \$20,000 per week. I contacted Alex Morton, one of the leaders in the company about the business model and he did not respond. It is a classic example that selling a business opportunity is not a legitimate business opportunity. I would recommend you take this complaint seriously or else you are overlooking one of the larger pyramid schemes in the country right now. Thank you. I would like to hear back from you as well (b)(6)		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	3/27/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	3/27/2013	Transaction Date:	10/10/2012
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Maineville	State:	Ohio
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	1920 East Broadway		
City:	Tempe	State/Prov:	Arizona
ZIP:	85281	Country:	United States

Email: info@vemma.com	URL: http://www.vemma.com/
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Connor Schaeper	Title: Vemma Executive

Record # 47 / Consumer Sentinel Network Complaints

Reference Number:	44710044	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	<p>To whom it may concern, I am sure you have heard of Vemma, a "multi-level marketing" company, located in Scottsdale, AZ. I do not understand how they are able to operate as a legal business. I am not familiar with the detailed laws and regulation that would classify a company as a pyramid scheme however, based on common sense, it is clear that their underlying operations are fraudulent. Regarding pyramid schemes, the FBI's website clearly states, "...The real profit is earned, not by the sale of the product, but by the sale of new distributorships. Emphasis on selling franchises rather than the product..." This might as well be Vemmas mission statement. I challenge you to research the company you will only find information on the recruitment process. If you take away Vemmas products, their company continues to prosper. More pathetic than their "products," are the people they recruit. The company preys on high-school and college students. A few of them end up making six figures, while the majority waste away their \$500 membership fee. White collar crime is so prevalent because regulators are easily persuaded into believing fiction. If fraud is this easy, I might as well create my own pyramid scheme. When I am questioned about its legitimacy, I will claim I am selling intellectual products (such as happiness) , and probably get away with it for decades. While it is likely that this email falls by the wayside, I would appreciate a response. I just want to know what makes Vemma a legitimate business. More specifically, I would like to know what loopholes allow them not to be classified as a pyramid scheme. I appreciate your time. Thank you.</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	3/22/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	3/22/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Gilbert	State:	Arizona
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject		
Subject:	Vemma Nutrition Company	
Address:	8322 East Hartford Drive	
City:	Scottsdale	State/Prov: Arizona
ZIP:	85255	Country: United States
Email:		URL: www.vemma.com
Area Code:		Phone Number:
Ext:		Subject ID Type:
Subject ID Issuer State:		Subject ID Issuer Country:
Representative Name:		Title:

Record # 48 / Consumer Sentinel Network Complaints			
Reference Number:	44574642	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	This company is a multi-level marketing company that focuses its target demographic on recruiting college students. They claim that to make money all you have to do is tell your friends to buy into the company as well. They dont focus on direct selling only on recruiting others. They are brain washing college students around the nation into believing that this is a once in a lifetime opportunity. They tell you that there isnt that much work involved and by thinking of one or two people you will become rich.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	3/16/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$1,650.00
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	3/16/2013	Transaction Date:	8/12/2012
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Pittsburgh	State:	Pennsylvania
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	20 - 29
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Nutrition		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	info@vemmanutrition.com	URL:	www.vemma.com
Area Code:	480	Phone Number:	9278999
Ext:			

		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Alex Morlon	Title:	Star Ambassador

Record # 49 / Consumer Sentinel Network Complaints	
Reference Number: 44691183	Originator Reference Number: 11260009462880
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: This company is allowing/encouraging high school kids to misrepresent their compensation plan. They are not holding them accountable for their actions. The kid trying to sell the product advised 'if you get 3 people to sign up under a plan that will cost each person \$499.00 you will automatically get a \$700 bonus. When I called the company in Scottsdale they advise this not true. Given this scenario the company told me the bonus after 11 weeks would be \$20...only. I asked to speak with a VP, owner, or someone in charge to voice my complaint I was told they not allowed to give me that information and all I could do was to send an email. My point is that for these kids to sign up their parents have to sign a form an accept responsibility. This give the company a complete out because they have kids selling with fraudulent claims but the company is able to put the responsibility back on the parents. --- Additional Comments: 1. Do not allow school age children to sell product because they do not understand the consequences of mis information and the responsibility of providing accurate information.2. There is a lot of peer pressure to 'get along with', 'be part of the group' and I believe this company uses this peer pressue as leverage to sell their product. 3. There needs to be training as to what can be claimed and what can not be claimed when selling product by anyone of any age. 4 Refund all the kids who where signed up under false claims.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 3/13/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$499.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 3/13/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: PHOENIX	State: Arizona
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	

Subject: Vemma Nutrition Company			
Address: 8322 E. Hartford Drive			
City: Scottsdale		State/Prov: Arizona	
ZIP: 85255		Country: United States	
Email: BBB@vemma.com		URL: http://www.vemma.com	
Area Code: 480		Phone Number: 9278999	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name: Michelle Cohen		Title: Legal Compliance Specialist	

Record # 50 / Consumer Sentinel Network Complaints	
Reference Number: 45996955	Originator Reference Number: 11260009460656
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: On or around 2/22/2013 I called vemma at this number 1-800-577-0777 to return a purchase I had made at the amount of 77.00. And when I called I told him that I wanted a full refund and I would not pay for shipping. And he said that would not be a problem. On 3/8/2013 I was only refunded 68.00. I called yesterday 3/11/2013 and know they are telling me they are not refunding me the full amount plus the shipping and handling. When I first called on 2/22 they should have told me what there policy is, the key word hear is communication and being honest with people. -- Additional Comments: I want my full refund and the 14.95 for shipping, like he said, it would not be a problem getting a refund for the shipping.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 3/12/2013
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$23.95
Payment Method:	Agency Contact: External Agency
Complaint Date: 3/12/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: HELENA	State: Montana
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 51 / Consumer Sentinel Network Complaints	
Reference Number: 44188903	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: The company, Vemma masks itself as a Multi-level Marketing company. I have reviewed their corporate structure and it is a pyramid scheme. I read about pyramid schemes on the FTC website. This company is exactly what a pyramid scheme is. The company currently has \$117 Million in sales and has future plans to billion dollar growth. The plan to achieve this by selling "contracts." These contracts dont sell products they sell recruitments, similar to Herbalife. The company doesnt directly sell the drink, they sell contracts. Individuals who choose to buy the product from Vemma, the energy drink Verve, do not sell the product to consumers. They potentially make money by recruiting others to join and purchase the product as well, each month. You are not allowed to sell the product directly to companies or to consumers. You can only "sell" recruitments. Ive had this idea pitched to me, I see the faults in this unsustainable business model. Many others around me have not scene the problem with Vemma and could potentially lose large amounts of money. This is a problem I hope you will address it could potentially be detrimental to a large amount of people. Please contact me if you have further questions I would love to hear your take on this company. Thank You. (b)(6) PS9000: Potential Pyramid Scheme Other-Other Update	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 3/5/2013
Updated By: CRSS\lgalyean	Updated Date: 3/6/2013
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Business Opportunities\Work-At-Home Plans
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: internet
Complaint Date: 3/5/2013	Transaction Date: 2/23/2013
Initial Contact: In Person	Initial Response: In Person
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Delano	State: Minnesota
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	

Address: 8322 East Hartford Drive		State/Prov: Arizona
City: Scottsdale		Country: United States
ZIP: 85255		URL: Vemma.com
Email: info@vemmas.com		Phone Number: 5770777
Area Code: 800		Subject ID Type:
Ext:		Subject ID Issuer Country:
Subject ID Issuer State:		Title:
Representative Name:		

Record # 52 / Consumer Sentinel Network Complaints

Reference Number:	44691173	Originator Reference Number:	11260009442393
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	On January 21st I signed up to be involved in a business that sells Vemma Nutrition products. 15 minutes after I gave my credit card number and I went into the web sight, which they didn't let you do until you paid the money, I knew I didn't want to do it and I tried to call Heidi back at the number she gave me (760-574-4746) and there was no answer so I left a message saying I didnt want to be in the business and asked her to call me and let me know how to get my money back. I heard nothing! I tried e-mailing too but no response. I was gone on vacation for acouple weeks and when I got home I had some product on my doorstep from Vemma. I was also getting some business e-mails from Heidi telling me about meetings to join in on on the computer. I tried replying to those e-mails and I had it come back saying the the e-mail address was permantly discontinued. I still get e-mails informing me of meetings and I keep responding to them. Once she wrote, lets talk but never answered my calls. She said, I think you should reconsider about getting out. And then another time she said, just send the product back and then told me about another meeting. After I got another box of product, I tried to call Vemma but it's such a long wait to get to talk to a person. The amount that my credit card was charged to sign up and get the first shipment of product was \$330.94. Each month they send you product and I think it is \$49.99. --- Additional Comments: Get out of the business and get my money back!		
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.		
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	2/27/2013
Updated By:		Updated Date:	
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	2/27/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	TROY	State:	Idaho
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject: Vemma Nutrition Company			
Address: 8322 E. Hartford Drive			
City: Scottsdale		State/Prov: Arizona	
ZIP: 85255		Country: United States	
Email: BBB@vemmas.com		URL: http://www.vemmas.com	
Area Code: 480		Phone Number: 9278999	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name: Michelle Cohen		Title: Legal Compliance Specialist	

Record # 53 / Consumer Sentinel Network Complaints			
Reference Number:	43772575	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	This company and or people selling for this company are making claims that a ingredient in the products is able to eradicate and destroy cancer cells. We saw this on a posting on Facebook. The ingredient is the fruit mangosteen.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	2/26/2013
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Health Care: Dietary Supplements/Herbal Remedies
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	2/26/2013	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Yutan	State:	Nebraska
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	50 - 59
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Nutrition Company		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	infor@vemmma.com	URL:	www.vemmma.com
Area Code:	800	Phone Number:	5770777
Ext:		Subject ID Type:	

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 54 / Consumer Sentinel Network Complaints	
Reference Number: 43737525	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: This Vemma company is a classic pyramid scam. My son has been tricked into paying \$150 every month with the promise that he can make millions of dollars by recruiting others. these other have to recruit more people which in turn have to recruit more people. Each pays \$150month. Can someone explain how this company can operate a pyramid scam without getting in trouble?	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 2/19/2013
Updated By:	Updated Date:
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: Internet
Complaint Date: 2/19/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Columbus	State: Ohio
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address:	
City:	State/Prov:
ZIP:	Country: United States
Email:	URL:
Area Code:	Phone Number:
Ext:	Subject ID Type:

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 55 / Consumer Sentinel Network Complaints	
Reference Number: 43957264	Originator Reference Number: 11260009412328
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I have been repeatedly contacted by both email and cell phone by marketers that left Herbalife and started with Vemma. I contacted Vemma when they started and they denied having those members as part of their company. They have my number and have been sending automated calls to it promoting their business. I am certain it is members of Vemma because they have sent me links to their website and tonight a text message promoting it. They are supposedly an MLM company, but I don't see these people trying to sell any product. They repeatedly want you to buy in and be a part of their team. It is a pyramid scheme and they are attempting it with another company. I believe it is very unscrupulous to take numbers with you and continue to harrass people when they have not contacted you. -- Additional Comments: I want them to stop and I do not think they should be allowed to continue this practice. Some people will say yes just to get them to stop calling and I think that is wrong.	
Was the complaint resolved?:	Complaint Resolution: INFORMATION ONLY. This consumer communication does not require a business response.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 2/7/2013
Updated By: BBBPHAZ-USER	Updated Date: 3/7/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 2/7/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: JEFFERSON CITY	State: Missouri
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona

ZIP: 05255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 56 / Consumer Sentinel Network Complaints	
Reference Number: 43476888	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: Pyramid schemes are illegal? Look around you at the companies that tout themselves as MLM companies...they ARE pyramid schemes. The U.S. Federal Trade Commission has described pyramid schemes as arrangements where promised profits are based on recruiting others, rather than any real sale of goods to the public. Do some research into Vemma...the number of people that actually "buy" the products do not buy them for health benefits. The only way you become a "Brand Partner" of Vemma is if you sign-up for monthly auto-shipments (AKA monthly fee) of their products, and monetary benefits are made from a "2-leg" points system that accumulate from others signing-up underneath you for monthly auto-shipments. The monthly shipments of products are only a guise for "real sale of goods to the public." Open your eyes...it is beyond obvious the products they sell do not actually provide any health benefits, and the majority of all money made by this company is through the recruitment of other members. Behind closed doors in their recruitment meetings, these "Brand Partners" blatantly say that they are offeringselling a "business opportunity." Strip everything down to the obvious...members essentially pay the company a monthly fee and get paid "commissions" by recruiting others to pay the company a monthly fee (because the products are BOGUS!) . If it sounds like a pyramid scheme and LOOKS like a pyramid scheme when drawn out...it IS a pyramid scheme.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 2/6/2013
Updated By:	Updated Date:
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Health Care: Other Products\Supplies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: Internet
Complaint Date: 2/6/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name:	Last Name: Not Provided
Address 1:	Address 2:
City:	State:
Zip:	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email:	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	

Subject:	Vemma Nutrition Company	
Address:		
City:	State/Prov:	Arizona
ZIP:	Country:	United States
Email:	URL:	
Area Code:	Phone Number:	
Ext:	Subject ID Type:	
Subject ID Issuer State:	Subject ID Issuer Country:	
Representative Name:	Title:	

Record # 57 / Consumer Sentinel Network Complaints	
Reference Number: 43422909	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: My cousin joined the company and it seems like a sophisticated Pyramid Scheme. She and alot of others do not use the product but they try to get as many people under them to distribute the product and make money that way.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 2/5/2013
Updated By:	Updated Date:
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: Internet
Complaint Date: 2/5/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of No armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Hillsboro	State: North Dakota
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 East Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email:	URL: WWW.VEMMA.COM
Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 58 / Consumer Sentinel Network Complaints	
Reference Number: 44788210	Originator Reference Number: 11260009410436
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: This company targets young adults at universities, charge close to 600.00 for about 200 cans of some type of drinks, telling the student that all they have to do is offer it and get customers for them, they even told him he could drink the cans and return them empty within 30 days if not satisfy. Never advised that he was going to be put on a automatic re-order every month. When I say the charge in my account I contacted them and was advise even though their shipping offices were 20 minutes away from where I live I had to ship the box back, shipping back a box full of drinks is not cheap and on top of that the refund issued for the second shipment was minus shipping and handling. I also return their initial shipment which was supposed to be with a 30 day guarantee, needless to say I was not refunded all the amounts, it has been 2 months or more, my last call with them was in December when I was advised that a credit of approximately 68.00 was going to be processed. Today is Feb 5 and no credit has been given. I have reference # (b)(6) reference # (b)(6) the other reps did not provide a reference # --- Additional Comments: This company charged me \$758.62 total so far I have received credits of only \$322.17, at this time I am not looking for the \$68.00 dollars they said back in December they were going to credit. I want \$200.00 which is the full refund of the merchandise returned.	
Was the complaint resolved?:	Complaint Resolution: ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference: Entered By: BBBPHAZ-USER Entry Date: 2/5/2013 Updated By: Updated Date: Complaint Source: BBB AZ Phoenix Product Service Code: Health Care: Dietary Supplements\Herbal Remedies Amount Requested: Amount Paid: \$200.00 Payment Method: Agency Contact: External Agency Complaint Date: 2/5/2013 Transaction Date: Initial Contact: Initial Response: Statute/Rule: Law Violation: Topic: Dispute with Credit Bureau?: Dispute with Credit Bureau - Responded?: Dispute with Credit Bureau - Resolved to Satisfaction?: Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: CUMMING	State: Georgia
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	

Subject	
Subject:	Vemma Nutrition Company
Address:	8322 E. Hartford Drive
City:	Scottsdale
State/Prov:	Arizona
ZIP:	85255
Country:	United States
Email:	BBB@vemma.com
URL:	http://www.vemma.com
Area Code:	480
Phone Number:	9278999
Ext:	
Subject ID Type:	
Subject ID Issuer State:	
Subject ID Issuer Country:	
Representative Name:	Michelle Cohen
Title:	Legal Compliance Specialist

Record # 59 / Consumer Sentinel Network Complaints	
Reference Number: 43286180	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: Vemma targets college students by giving them an "opportunity" to make a little extra money on the side. Essentially they have to pay an upfront fee and then recruit others to make their money back. You can pay extra to make a cut of what the people beneath you make. I dont believe they promote selling the product outside of the distribution network. I was approached to do this, but never even got any extra information because to me it sounded like a pyramid scheme. They proceeded to convince some of my friends in college to do this. They wow them with promises of BMWs and Mercedes Benz. They lease these for the top reps to make it look like its really lucrative to be a rep. Im just upset because I feel like theyre victimizing poor college students and making them waste their time and money hustling other college students to become reps. I really doubt Im the first person to complain about Vemma. I just dont think theyre a positive presence in the business community.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 2/4/2013
Updated By:	Updated Date:
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid: \$0.00
Payment Method: Unknown	Agency Contact: Internet
Complaint Date: 2/4/2013	Transaction Date:
Initial Contact: Unknown	Initial Response: Unknown
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: San Diego	State: California
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range: 20 - 29
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 East Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States

Email: info@vemma.com	URL: http://platinumclub.vemma.com/
Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 60 / Consumer Sentinel Network Complaints	
Reference Number: 43855826	Originator Reference Number: 11260009398368
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I selected an at home business site (advertised of talk radio) and began a training program to sell Vemma. After I realized it was a pyramid-type sales model, I no longer wanted to participate. I have been trying to reach someone at Vemma to cancel the accounts. I have tried since the morning of Jan 25 by multiple phone calls and emails to several addresses within the company. I have been on hold as long as 30 minutes at least twice today. I get absolutely no response. They lock their retailers/customers in on an autoship for product, and I do not want to receive anymore. I also need to communicate with someone about canceling my accounts so I am not charged again. The product is probably fine, but the marketing and service are way less than forthright. I would never recommend this company to anyone. -- Additional Comments: I want to be contacted so I can cancel the accounts.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 1/28/2013
Updated By: BBBPHAZ-USER	Updated Date: 3/7/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 1/28/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: TATUM	State: New Mexico
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States

Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 61 / Consumer Sentinel Network Complaints	
Reference Number: 45163944	Originator Reference Number: 2013-0033677-A
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: MLM	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: MI01-USER	Entry Date: 1/22/2013
Updated By:	Updated Date:
Complaint Source: Michigan, Attorney General	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 1/22/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: DEXTER	State: Michigan
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email:	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address:	
City:	State/Prov:
ZIP:	Country: United States
Email:	URL:
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
	Title:

Representative
Name:

Record # 62 / Consumer Sentinel Network Complaints	
Reference Number: 43893514	Originator Reference Number: 617754
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: NOTE: In addition to the consumer's comments immediately below, the Canadian Competition Bureau provided additional information in fields whose header titles are quoted and follow the comments. --- Vemma Builder is a pyramid operation wherein the primary focus - and source of - funds depends on recruitment of other members. Vemma Builder is based out of the United States but recruits heavily in Canada over the internet and conducts sales pitch recruitment seminars in Canada. Vemma Builder works closely with Vemma Nutrition to hide this fact by superficially offering a drink as a product through which recruitment is proffered. --- Responsible Branch: Fair Business Practices Branch	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: CCB-USER	Entry Date: 1/18/2013
Updated By:	Updated Date:
Complaint Source: Canada, Competition Bureau	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 1/18/2013	Transaction Date:
Initial Contact: Internet Web Site	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: TORONTO	State: Ontario, Canada
Zip: (b)(6)	Country: CANADA
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Builders Aka Imagine 2020	
Address: 30-19360 Rinaldi Street	
City: Northridge	State/Prov: California
ZIP: 91326	Country: United States
Email:	URL: www.vemmabuilder.com
Area Code:	Phone Number:

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 63 / Consumer Sentinel Network Complaints		
Reference Number:	43766246	Originator Reference Number:
Language:	English	Contact Type:
Source:	Organization	DNC?
Comments:	Vemma operates as a virtual pyramid scheme, where income is primarily derived from signing up new members rather than sales of actual products. -- Additional Comments: Admit to pyramid scheme as defined above.	
Was the complaint resolved?:		Complaint Resolution:
Data Reference:		INFORMATION ONLY. This consumer communication does not require a business response.
Entered By:	BBBPHAZ-USER	Entry Date:
Updated By:	BBBPHAZ-USER	Updated Date:
Complaint Source:	BBB AZ Phoenix	Product Service Code:
Amount Requested:		Amount Paid:
Payment Method:		Agency Contact:
Complaint Date:	1/15/2013	Transaction Date:
Initial Contact:		Initial Response:
Statute/Rule Topic:		Law Violation:
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:		
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name:	(b)(6)	Last Name:
Address 1:		Address 2:
City:	TORONTO	State:
Zip:	(b)(6)	Country:
Home Number:		Work Number:
Fax Number:		Ext:
Email:	(b)(6)	Age Range:
Military Service Branch:		Soldier Status:
Soldier Station:		
Subject		
Subject:	Vemma Nutrition Company	
Address:	8322 E. Hartford Drive	
City:	Scottsdale	State/Prov:
ZIP:	85255	Country:
Email:	BBB@vemma.com	URL:
Area Code:	480	Phone Number:
Ext:		Subject ID Type:
Subject ID Issuer State:		Subject ID Issuer Country:

Representative Name: Michelle Cohen	Title: Legal Compliance Specialist
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Record # 64 / Consumer Sentinel Network Complaints	
Reference Number: 42933694	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: Consumer reports that he is looking for information regarding complaints against a company called Vemma. He states that this is a company that a couple of his friends have asked him to join meetings with and the consumer reports it sounds like a pyramid scheme. He states that consumers pay for a product and then try to get others to join.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: LGALYEAN	Entry Date: 1/10/2013
Updated By:	Updated Date:
Complaint Source: FTC Call Center	Product Service Code: Business Opportunities\Work-At-Home Plans
Amount Requested: \$0.00	Amount Paid: \$0.00
Payment Method: Unknown	Agency Contact: Phone
Complaint Date: 1/10/2013	Transaction Date: 1/10/2013
Initial Contact: Internet Web Site	Initial Response: Unknown
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?: N	Dispute with Credit Bureau - Resolved to Satisfaction?: N
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Lawrence	State: Kansas
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range: 20 - 29
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address: 8332 E. Hartford Dr.	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email:	URL: vemma.com
Area Code:	Phone Number:
Ext:	Subject ID Type:

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 65 / Consumer Sentinel Network Complaints	
Reference Number: 43762196	Originator Reference Number: 11260009366798
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I purchased two(2) cases of Vemma's energy drink Verve in mid-October of 2012. Having never opened the package and contacting Vemma for an RMA service, I sent the product back to their headquarters postmarked November 5, 2012. It is now January 8, 2013 and after repeated emails to and from Vemma, and my bank (the issuer of the debit card used for the purchase) I have still not received my refund despite having followed the correct procedures for return within the 30-day return policy. -- Additional Comments: I want nothing more than the money that is owed to me by Vemma, which totals \$150 USD including shipping.	
Was the complaint resolved?:	Complaint Resolution: ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 1/8/2013
Updated By: BBBPHAZ-USER	Updated Date: 3/7/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$150.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 1/8/2013	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: ALLENDALE	State: Michigan
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemmanutrition.com	URL: http://www.vemma.com

Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 66 / Consumer Sentinel Network Complaints	
Reference Number: 42797026	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: This companys Reps are tweeting out their phone app with the approximate amount they are earning per week through doing this business? They are using it as enticement, and I have photos with the tweets, one says so glad this companys leaders are not afraid to show their checks?	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: FTCCIS-FTCUSER	Entry Date: 1/5/2013
Updated By:	Updated Date:
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Business Opportunities\Work-At-Home Plans
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: Internet
Complaint Date: 1/5/2013	Transaction Date: 12/28/2012
Initial Contact: Mobile: Text/Email/IM	Initial Response: Unknown
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of No armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City:	State: California
Zip:	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma	
Address:	
City: Scottsdale	State/Prov: Arizona
ZIP:	Country: United States
Email:	URL: Darla.vemma.com
Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:

Subject ID		Subject ID	
Issuer State:		Issuer Country:	
Representative Name:	Daria Digrandi	Title:	Gold Leader

Record # 67 / Consumer Sentinel Network Complaints

Reference Number:	42942462	Originator Reference Number:	11260009346685
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	<p>I am (b)(6) mom. (b) was approached about Vemma and made the mistake of buying into the pyramid product. The initial cost was \$150 for product/shipping. As in most cases (b)(6) was only able to find one person who would buy in to this scheme. He ordered the first product in October, and the next autoship product came in November. (b)(6) is a freshman in college and, of course, like most college kids, they want to make quick money. I didn't find out about this until (b) received an overdraft on his November account when the autoship came through. I, at that point in time (12/5/12), contacted Vemma and spoke with Kevin and cancelled the product (Conf # (b)(6)). I was told that (b)(6) could only return the latest pack. They would not give him a refund for the first product that was delivered in October. Per Kevin, he asked that I ship it Fed Ex. He told me they would pay the return shipping. I asked how they would know how much that was and he told me they would pull it off the box. Well, Kevin never intended to reimburse me for sending it Fed Ex, which was very expensive (\$28.44). He claimed that he meant the initial \$14 that it cost to ship it. I was quite clear on what I meant and so was Kevin, but I'm sure he wanted to get me off the phone. At that point in time, I cancelled (b)(6) debit card because I'm aware of how these pyramid schemes work and didn't want them to have access to his account any longer. I called back on 12/10/12 and spoke with Derek who informed me that only \$150 (\$136 \$14 initial shipping) would be refunded. I argued with him about the \$28.44 that it cost me to ship it Fed Ex, because I could have sent it much cheaper another way. He informed me that he was going to listen to the conversations that are recorded and would let me know. He said the conversation was quite clear, so I asked him to send me the audio, because I know that I was quite clear in what I understood as well. He would not send me the audio and was quite clear that the company would not allow that to happen. Derek said he was going to speed up the refund and forward me the confirmation. After several days of not receiving anything and not receiving a refund and Derek not taking my calls, I called again and spoke with Alecia on 12/20/12. She was very friendly and said it would take 3 - 4 weeks for a refund, but did speed up the process and had the refund deposited on 12/21/12. However, Firstbank called to inform me that only \$130 had been deposited (because I filed a dispute with my bank over Vemma, they are watching the account carefully). I did ask for information on where legal matters should be sent to, and they were very reluctant and after several conversations with her supervisor, they finally provided me an address and email (but said there was no phone number). I don't really want to get my lawyer involved, so I thought I would try this route first. When I called today (12/21), I spoke with Patti who gave me the phone --- Additional Comments: I would like to be refunded the \$28.44 that it cost me to return the product via Fed Ex, the \$25 for the overdraft, and I would also like to be able to return the first shipment for a refund. Thank you!</p>		
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.		
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	12/21/2012
Updated By:	BBBPHAZ-USER	Updated Date:	3/8/2013
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	\$223.44
Payment Method:		Agency Contact:	External Agency
Complaint Date:	12/21/2012	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	SHEPHERD	State:	Michigan
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Nutrition Company		
Address:	8322 E. Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	BBB@vemmas.com	URL:	http://www.vemmas.com
Area Code:	480	Phone Number:	9278999
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 68 / Consumer Sentinel Network Complaints	
Reference Number: 43656597	Originator Reference Number: 11260009343591
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I signed up as a brand partner for Veema within the last month. I had been shown a video promoting their 30-Day money back guarantee but yet when I went to return the product, the cost to ship it back was extremely expensive. So I assumed with the 30-Day money guarantee that it would be covered but then I find out it is not. This does not follow the clearly advertised full-refund within 30 days that I had seen. --- Additional Comments: I would like the full-refund that was advertised to me, including the shipping cost.	
Was the complaint resolved?:	Complaint Resolution: ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 12/19/2012
Updated By: BBBPHAZ-USER	Updated Date: 3/7/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$84.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 12/19/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: PITTSBURGH	State: Pennsylvania
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Veema Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@veema.com	URL: http://www.veema.com
Area Code: 480	Phone Number: 9278999

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 69 / Consumer Sentinel Network Complaints			
Reference Number:	42409024	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I wanted to bring to the FTCs attention a pyramid scheme that is consuming high school college students. The company is Vemma and they are using an energy drink called Verve to hide behind it. I have not given any money to any of them nor do I plan to. The topic of pyramid schemes came up and this individual began advertising and promoting vemmaverve and this multilevel marketing plan. Simply wanted to bring this scheme to your attention. Thank you for your time.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	12/11/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	12/11/2012	Transaction Date:	
Initial Contact:	Internet (Other)	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:		State:	California
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	20 - 29
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	info@vemmma.com	URL:	http://www.vemmma.com
Area Code:	800	Phone Number:	5770777
Ext:			

		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Bryce Majdick	Title:	Brand Partner

Record # 70 / Consumer Sentinel Network Complaints	
Reference Number: 42667462	Originator Reference Number: 11260009333107
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: Regarding acct # (b)(6) Vemma took payment of \$644 in July 2012 for product I did not receive. Vemma released the product I ordered to another Representative of the Co. who facilitated the sale and gave me the option to store it at the North scottsdale store until I could pick it up. I was to be fully refunded the rest of the \$500 when/ if I returned product but I never had the product in the first place and therefore couldnot myself return that which I did not have. I have been unsuccessful in getting reimbursement from the person Vemma released my product to480-227-9134 who said I could store it at the store until I could pick it up despite his many promises to do so. Vemma reimbursed \$144 to date but has not responded to my many calls for help in this matter other than to take my complaint over the phone and refer me to Michelle collins(SP?) an individual who I have just learned is in the legal dept for the Co. She has been given my correct phone contact but has not called back. I have asked Vemma for the full refund of my \$500 in my phone complaints over past 3 weeks without success to date. -- Additional Comments: Vemma will immediately refund the remaining \$500 they took from me and hold the individual they released the product to liable for paying them for the product they gave him.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 12/11/2012
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid: \$500.00
Payment Method:	Agency Contact: External Agency
Complaint Date: 12/11/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: SCOTTSDALE	State: Arizona
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 6322 E. Hartford Drive	

City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 71 / Consumer Sentinel Network Complaints			
Reference Number:	42821027	Originator Reference Number:	1212032112526642
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	NOTE: To prevent interference with pending law enforcement action, prior to any investigative action, please contact the IC3 at SEARCH@IC3.GOV. Please check the "CSN Record Details page - Data Reference field" link for further details on IC3 data. --- Incident description: After being approached by a fellow classmate in regards to a "selling- opportunity", I checked the company for possible fraudulent activity as one should do in regards to any MLM. The classmate directly told me I would not be selling a product, which immediately made me think pyramid scheme. After research, this company looks very much like a pyramid scheme, because of the multiple incentives to "recruit" other people. There are multiple people at my school who I believe have been scammed into joining this pyramid scheme.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:	More information on Data Contributor Complaints?		
Entered By:	IC3-USER	Entry Date:	12/3/2012
Updated By:		Updated Date:	
Complaint Source:	Internet Crime Complaint Center	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	\$0.00
Payment Method:	Not Reported	Agency Contact:	External Agency
Complaint Date:	12/3/2012	Transaction Date:	
Initial Contact:	Internet Web Site	Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	MEDFORD	State:	New Jersey
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	18 - 19
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	info@vemmma.com	URL:	www.vemmma.com

Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 72 / Consumer Sentinel Network Complaints	
Reference Number: 42141938	Originator Reference Number: 11260009296390
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I had ordered their product through one of their sales reps with a debit card and unannounced to me I was enrolled in their autoship program. Ever since that day they have shipped me product to me monthly and debited my account. I have been totally unsatisfied with the product and told the sales rep to unenroll me. According to her she called the company and they wouldnt allow her to unenroll me that I had to do it myself which is funny that she could turn me on but not turn me off. Because of my hectic schedule I waited a good while to search the internet for their site. When on their site I found an email address to respond to cancel my autoship. I received no email back and the product came again with of course another debit to my account so I emailed again with no response. I got their phone number and called somewhere around november 1st and the lady said that they received my email and that my autoship was cancelled on october 10,2012. Now on november 13,2012 my account has been debited again for \$174.25. I want my entire money back I have mounds of this product and it doesnt do me any good. -- Additional Comments: I want all my money back. I can send the majority of the product back but they can arrange the shipping and pay the shipping.	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 11/17/2012
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 11/17/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: STEWARDSON	State: Illinois
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	

City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 73 / Consumer Sentinel Network Complaints

Reference Number:	41599203	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	MLM Company has been sending "employees" into my area attempting to convince local 17 and 18 year-olds into investing \$500 through inventory into Vemma company. The "employee" makes ludicrous statements such saying it is typical for people to earn BMWs in weeks and that there is guaranteed profit even with no selling of any product involved, but instead by getting more people onboard with the company to invest and receiving a commission of that money. They claim there are no costs after the initial payment of 500 dollars and that money is guaranteed. Seems like a classic Ponzi scheme to me.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	11/9/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$500.00	Amount Paid:	\$0.00
Payment Method:	Not Reported	Agency Contact:	Internet
Complaint Date:	11/9/2012	Transaction Date:	11/9/2012
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Orange	State:	California
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Corporation		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:		Country:	United States
Email:		URL:	
Area Code:		Phone Number:	

Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 74 / Consumer Sentinel Network Complaints	
Reference Number: 43009496	Originator Reference Number: 11260009282505
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: Vemma says they have a 30 day money back guarantee. So I had been purchasing the product for a few months. I was running out of money so I decided to get a refund towards the end of my last order. I called and asked how to get a refund. They said all I had to do was send back a box with whatever product I had left and make sure to put what they called an 'RNA #' on it. They never told me a tracking number was needed. So I did just that. It was sent by USPS and was sent as priority mail, meaning it should have arrived in about 3 business days. I waited a week before calling and asking if they had received it, they said no. I called multiple times over the next month and a half or so and they said in order to figure out if my package was received they needed a tracking number. I don't know what happened to my receipt i got from sending the package back but apparently it had my tracking number on it. The USPS said they don't keep records of purchases or anything like that. When I told them i didn't have a tracking number they said that it was probably in their warehouse and that they would look for it. I waited a week before calling back and they said that they would look in their warehouse. in other words they didn't look the first time they said they would. Then I called a third time and got the same answer. I finally got a call back about 2 days later and they said 'it wasn't there.' I have called both post offices from where I sent the package and from where it was received, I have even contacted the Mail recovery center in Georgia and all of these places say that the package was sent to Vemma, and if it wasn't then it would have been sent back to me because it had a return address on it. So I know they received it. I think that Vemma is trying to take advantage of me because I don't have my tracking number, which they never said I needed in the first place. --- Additional Comments: The purchase was worth around \$600 dollars, and considering the refund is a full refund that is what I intend to get back	
Was the complaint resolved?:	Complaint Resolution: ADMINISTRATIVELY CLOSED. The response from the business addresses the complaint to the BBB's satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 11/2/2012
Updated By: BBBPHAZ-USER	Updated Date: 3/6/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements/Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 11/2/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule Topic:	Law Violation:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: REDMOND	State: Washington
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:

Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 75 / Consumer Sentinel Network Complaints			
Reference Number:	41129740	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	This company is by law a legal MLM company but their goal is to only get more people to join. They never once say to talk to people about the product they only talk about joining the business. They target young kids and many of them are losing money. The only way to make money in this is to get more people to join. Their product is terrible and most people know that. If the FTC could just research this company more and get back to me it would be much appreciated. Again the companys goal by every brand partner is to get people to sign up and you have to purchase the drink so they arent labeled as a scam.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	10/20/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$160.00	Amount Paid:	\$160.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	10/20/2012	Transaction Date:	10/7/2012
Initial Contact:	In Person	Initial Response:	In Person
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Agoura Hills	State:	California
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	info@vemmma.com	URL:	http://www.vemmma.com/
Area Code:	300	Phone Number:	5770777

Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 76 / Consumer Sentinel Network Complaints			
Reference Number:	40936561	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	MAIL:Consumer complaint was forwarded by United States Security and Exchange Commission. Consumer believes Vemma Nutrition Company, a multi level health food marketing firm, is actually a Ponzi Scheme.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	RMILLER	Entry Date:	10/12/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Mail
Complaint Date:	10/12/2012	Transaction Date:	
Initial Contact:	Unknown	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Nutrition Company		
Address:			
City:		State/Prov:	
ZIP:		Country:	United States
Email:		URL:	www.vemma.com
Area Code:		Phone Number:	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	

Representative Name:	Title:
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Record # 77 / Consumer Sentinel Network Complaints	
Reference Number: 42425446	Originator Reference Number: 595918
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: The business opportunity they are pitching is a classic pyramid scheme scam. The product they suggest to put on auto-delivery on a monthly basis requires no sales, but focuses purely on the recruitment side of the business. Please look into the company and hopefully take it down.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: CLGC-USER	Entry Date: 9/27/2012
Updated By:	Updated Date:
Complaint Source: National Consumer League	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested: \$150.00	Amount Paid: \$0.00
Payment Method: Unknown	Agency Contact: External Agency
Complaint Date: 9/27/2012	Transaction Date: 9/26/2012
Initial Contact: In Person	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2: (b)(6)
City: ANN ARBOR	State: Michigan
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 East Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email:	URL: http://www.vemma.com/opportunity/
Area Code: 800	Phone Number: 5770777
Ext:	Subject ID Type:

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 78 / Consumer Sentinel Network Complaints	
Reference Number: 42201458	Originator Reference Number: 11260009201884
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: The Vemma website guarantees their product to be shipped in 2-3 business days and I ordered my product on Saturday, August 25, 2012. I received a confirmation e-mail the following Tuesday. Three days from Tuesday, August 28 would be Friday, August 31. It is now Tuesday, September 4 and I still do not have my product. It has now been 6 business days since my order (excluding Labor Day) from my order date and 4 days since my confirmation e-mail. --- Additional Comments: I would like my product as soon as possible and if not received in the near future a complete refund for my purchase.	
Was the complaint resolved?:	Complaint Resolution: ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 9/19/2012
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 9/19/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: ESCONDIDO	State: California
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemman.com	URL: http://www.vemman.com

Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 79 / Consumer Sentinel Network Complaints

Reference Number:	39426385	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	I bought a product - Vemma- from the company based on its vitamin content on its brochures/information leaflet. This information is inconsistent with the information on the label of the container. When I wrote to the company in Arizona and its branch in Malaysia they tend to this that this misinformation is not an issue.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	8/9/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Health Care: Dietary Supplements/Herbal Remedies
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	Internet
Complaint Date:	8/9/2012	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Never Received Merchandise
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Kota Kinabalu	State:	Sabah
Zip:	(b)(6)	Country:	MALAYSIA
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	60 - 64
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	8322 East Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	info@vemmma.com	URL:	www.vemmma.com
Area Code:		Phone Number:	5770777
Ext:		Subject ID Type:	

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 80 / Consumer Sentinel Network Complaints	
Reference Number: 39597288	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: Consumer was asked if he wanted join Vemma Berde. It was a nutritional energy drink. Consumer was to get other people to join Vemma Berde. You get \$500.00 according to how many people you get to join. They are on Facebook.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: RMILLER	Entry Date: 8/9/2012
Updated By:	Updated Date:
Complaint Source: FTC Call Center	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested: \$500.00	Amount Paid: \$0.00
Payment Method: Unknown	Agency Phone Contact:
Complaint Date: 8/9/2012	Transaction Date: 8/9/2012
Initial Contact: Unknown	Initial Response: Unknown
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?: N	Dispute with Credit Bureau - Resolved to Satisfaction?: N
Member of armed forces or dependent?: No	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Randolph	State: New Jersey
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email:	Age Range: 18 - 19
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Berde	
Address:	
City:	State/Prov:
ZIP:	Country:
Email:	URL:
Area Code:	Phone Number:
Ext:	Subject ID Type:

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 81 / Consumer Sentinel Network Complaints	
Reference Number: 39592602	Originator Reference Number: 11260009146600
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: they want you to buy their energy drink, up front and its a scam --- Additional Comments: would like to take this company down since they target newly graduated high school students.'	
Was the complaint resolved?:	Complaint Resolution: INFORMATION ONLY. This consumer communication does not require a business response.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 8/6/2012
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 8/6/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule Topic:	Law Violation:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: AVONDALE	State: Arizona
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemmma.com	URL: http://www.vemmma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:

Representative Name: Michelle Cohen	Title: Legal Compliance Specialist
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Record # 82 / Consumer Sentinel Network Complaints

Reference Number:	42533478	Originator Reference Number:	11260009141153
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	<p>I am writing about a company called Vemma. They are a multilevel marketing program. My husband and I signed up with them a few months ago. They told us that we could try the product and if it didn't work we could return it. They have a liquid vitamin which we used. They also carry energy drinks, sleep aids and have a weight loss program. We were told that it would take a week to 30 days to feel that the product was working. We each used it 30 days. I actually felt more tired. Probably not any fault of the product but it certainly wasn't giving me more energy. When our second shipment came, we stated to take it, then I asked my husband if he felt anything from taking the product? He said, No he had actually been feeling more tired. So I said, lets return the unopened bottle and this last bottle and try a different product. We wanted to sell but we wanted to be sure that the product worked for us so we could honestly say it worked for us. My husband called the company a couple days ago and they said, NO RETURN we had gone past the 30 days. This was NOT explained to us and was probably in some fine print. I think people need to be told this up front. They very much emphasized that we could return even an empty bottle if we were not satisfied. I now have bad feelings about the way this company operates. If it is such a great product, why are they acting like this? We signed up with (b)(6) When I told her our problem she got angry and unfriended me. She is suppose to help us. --- Additional Comments: Refund on unopened bottle and one empty bottle.[We actually purchased 4] We had wanted to just exchange but after the way we have been treated, we have changed our minds.'</p>		
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.		
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	7/31/2012
Updated By:		Updated Date:	
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	7/31/2012	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	VANCOUVER	State:	Washington
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	

Soldier Station:		Subject	
Subject: Vemma Nutrition Company			
Address: 8322 E. Hartford Drive			
City: Scottsdale		State/Prov: Arizona	
ZIP: 85255		Country: United States	
Email: BBB@vemma.com		URL: http://www.vemma.com	
Area Code: 480		Phone Number: 9278999	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name: Michelle Cohen		Title: Legal Compliance Specialist	

Record # 83 / Consumer Sentinel Network Complaints	
Reference Number: 38732338	Originator Reference Number: 11260009098096
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: My son (b)(6) goes to UCSB. He was recently talked into joining this company and was forced to pay \$660/-. He was lured to make millions from the opportunity. I found out about this and asked to cancel. The individual who recruited him to join did not provide him appropriate information about how to cancel and stalled him until first 30 days to return products were over. He is now simply to loose his investment. I am so frustrated with the tactics and deceptive practices followed on innocent college students. Sounds like a scam marketing. -- Additional Comments: With assurance that such practices will not happen in future.	
Was the complaint resolved?:	Complaint Resolution: BEYOND SCOPE. This complaint is outside the general BBB purview.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 6/27/2012
Updated By: BBBPHAZ-USER	Updated Date: 3/8/2013
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 6/27/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: SYLMAR	State: California
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 3322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemmma.com	URL: http://www.vemmma.com
Area Code: 480	Phone Number: 9278999

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 84 / Consumer Sentinel Network Complaints

Reference Number:	38927118	Originator Reference Number:	607335
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	<p>NOTE: In addition to the consumer's comments immediately below, the Canadian Competition Bureau provided additional information in fields whose header titles are quoted and follow the comments. — ** D.Albert (Infocentre) note: Please note that the complaint was also sent to CAFC **Vemma Verve did introduce themselves as a pyramid scheme, however I am concerned over the details they skimmed over. The company offers three packages, one of which I must purchase, in order for me to get compensation. The first package, '2 pack', required a payment of \$160 for the first month, and \$160 a month for the subsequent months I choose to stay. The compensation I receive is not per person, but per cycle (3 people) . A cycle includes three recruited participants in which I will only receive \$25. This package also prevents me from receiving any bonuses.The second package is the silver package, 'Silver', which requires a payment of \$500 for the initial month, and \$160 for the subsequent months I choose to stay. For each cycle, I earn \$200. I am entitled to bonuses such as, having three recruited people a week will give me a \$200 bonus. The recruiter also claimed that if I manage to recruit 300 people, the company would reward me a lease for a BMW or a mercedes.The presenter did not address the third package other than its name being 'Gold'. The presenter played a video of success stories of young people making \$9000 per month, however how long these people have stayed in the business, how many people they recruited, and the bonuses they received were not mentioned. The presenter claimed he had enough money to quit his other job and that he was making a few hundred dollars. The presenter briefly showed me a chart of different rankings and how much I would make per group of people. I.e, a groups of 3 people would help me earn \$25, group of 300 people would help me earn approx. \$1000-\$2000, a group of 20 'diamond ranking' people would help me earn \$100-\$150ish. (Figures are not exact as I did not receive a copy of the chart.The presenter did not mention any statistics, such as the average amount of recruited people per recruiter, how many employees are currently involved in this business, or where the \$500 or \$160 are going towards. The presenter did mention briefly that we will be receiving 200 cans for the first month and 64 cans for the subsequent months I remain in the business which I'm not sure what I would do with. The company did not offer any information about the product itself besides the fact that it is an energy drink.The company did not offer any sort of package that I could review to take home or any additional pamphlets or websites I could look over. The main targets were minors, high school students, and I just hope they have the same questions that I did during the presentation such as:Where does my expense go towards?What happens if the people I recruited quit? Will I no longer receive compensation? On average, how many recruited people are there per recruiter? How long have you (and the other presenters) been in the business? What information do I need to know when I myself have to present in front of others? What information regarding law enforcement regarding pyramid schemes should I know when presenting to others? What information is crucial to include when presenting to others? What is the point of the reward point system and how does it benefit me? Everything I have mentioned was the entire presentation given to me in addition to the couple of anecdotal videos.My intentions are not to bring down anyone, but to protect the finances and integrity of the youth and to prevent harm. To speak truth, we must seek truth. Vemma Verve Energy Drink Company located at 245 Fairview Mall Drive (location of where the meeting was held) Canada, Toronto, ON did introduce themselves as a pyramid scheme, however I am concerned over the details they skimmed over. The company offers three packages, one of which I must purchase, in order for m</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	CCB-USER	Entry Date:	6/8/2012
Updated By:		Updated Date:	
Complaint Source:	Canada, Competition Bureau	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	6/8/2012	Transaction Date:	
Initial Contact:	Internet Web Site	Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	

Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: TORONTO	State: Ontario, Canada
Zip: (b)(6)	Country: CANADA
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Verve	
Address: 245 Fairview Mall Dt	
City: Toronto	State/Prov: Ontario, Canada
ZIP:	Country: Canada
Email:	URL: http://verveenergydrink.com/
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 85 / Consumer Sentinel Network Complaints

Reference Number:	35904771	Originator Reference Number:	11260008916462
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	I ordered a product of theirs in January on my visa card through their website. The purchase was intended to be a one time only transaction. On 2/11/12 I found an additional charge for another shipment of the product. I never knowingly agreed to any reoccurring purchase/charge and have been told to wait for the product, ship it back then I will be reimbursed the charge amount. I am writing you to complain that they essentially stole money out of my account by putting me into a reoccurring purchase and charge cycle. I consider myself to be somewhat internet savvy and am actually amazed that this has happened. I am notifying your office as this is a multi level marketing company and it is probably happening on a pretty widespread level. --- Additional Comments: I want a refund for the product I never chose to have as a reoccurring order.'		
Was the complaint resolved?:		Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	2/14/2012
Updated By:	BBBPHAZ-USER	Updated Date:	6/1/2012
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	2/14/2012	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer

Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	KIRKLAND	State:	Washington
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:			
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	8322 E. Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona

ZIP: 05255	Country: United States
Email: BBB@vemma.com	URL: http://www.vemma.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist

Record # 86 / Consumer Sentinel Network Complaints	
Reference Number: 40655634	Originator Reference Number: 11260008874928
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: I was sold four cases of their Vemma PM product. They then pulled it from the market as unsafe, and refused to take the product back. They said they were going to bring out a new reformulation. That has never happened. I was forced to throw out \$300 worth of product. -- Additional Comments: A total and full refund of my money. '	
Was the complaint resolved?:	Complaint Resolution: RESOLVED. The consumer has verified that the complaint has been settled to his/her satisfaction.
Data Reference:	
Entered By: BBBPHAZ-USER	Entry Date: 1/12/2012
Updated By:	Updated Date:
Complaint Source: BBB AZ Phoenix	Product Service Code: Health Care: Dietary Supplements/Herbal Remedies
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 1/12/2012	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: DENVER	State: Colorado
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number: (b)(6)
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: BBB@vemmas.com	URL: http://www.vemmas.com
Area Code: 480	Phone Number: 9278999
Ext:	Subject ID Type:

Subject ID		Subject ID	
Issuer State:		Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 87 / Consumer Sentinel Network Complaints

Reference Number:	30742879	Originator Reference Number:	11260008591636
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	I do not authorize this charge to my account, I had to change my number of Bank's account into my Back office since they do not leave any form to cancel the membrecia, but they charge in my old account: 05/05/2011 5499 VEMMA NUTRITION CORP \$69.00 --- Additional Comments: I want my money Back'		
Was the complaint resolved?:		Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	5/9/2011
Updated By:	BBBPHAZ-USER	Updated Date:	5/31/2012
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	5/9/2011	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer

Complaining Company/Org:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State:	Maryland
City:	GERMANTOWN	Country:	UNITED STATES
Zip:	(b)(6)	Work Number:	
Home Number:		Ext:	
Fax Number:		Age Range:	
Email:	(b)(6)	Soldier Status:	
Military Service Branch:			
Soldier Station:			

Subject

Subject:	Vemma Nutrition Company		
Address:	8322 E. Hartford Drive		
City:	Scottsdale	State/Prov:	Arizona
ZIP:	85255	Country:	United States
Email:	BBB@vemma.com	URL:	http://www.vemma.com
Area Code:	480	Phone Number:	9278999

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Michelle Cohen	Title:	Legal Compliance Specialist

Record # 88 / Consumer Sentinel Network Complaints	
Reference Number: 29149166	Originator Reference Number: 1100927
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments:	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: NC01-USER	Entry Date: 1/21/2011
Updated By:	Updated Date:
Complaint Source: North Carolina, Department of Justice	Product Service Code: Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	Amount Paid:
Payment Method:	Agency Contact: External Agency
Complaint Date: 1/21/2011	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: GREENSBORO	State: North Carolina
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email:	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 8322 East Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email:	URL:
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
	Title:

Representative Name:		
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Record # 89 / Consumer Sentinel Network Complaints

Reference Number:	30724771	Originator Reference Number:	11260008446302
Language:	English	Contact Type:	Complaint
Source:	Organization	DNC?	N
Comments:	<p>The Vemma website is a trap for customers who want only one order -- their website automatically signs you up for autoship (\$10 more per order) . Unless the you notice that autoship is checked by default and uncheck it, you will continue to receive Vemma that you did not order (or did not notice that you ordered!) . Very deceptive.

When I called to complain at the end of November, they assured me that I would be taken off autoship. Once again this month (December) , I received another order. I asked to talk to a supervisor who did NOTHING to help me. I am so furious I don't know who to turn to, so I've decided to make a complaint here.

Years ago I served an an independent rep for this company and came to the conclusion that the only folks who make money with Vemma are those who joined this pyramid scheme many years ago. Appalling business practices, dishonesty and greed are the hallmarks of the Vemma company from my perspective. -- Additional Comments: Vemma Company will be honest in their ordering process. Customer service will provide customers with service.'</p>		
Was the complaint resolved?:		Complaint Resolution:	ASSUMED RESOLVED. The business addressed the issue, but the consumer has not verified with the BBB that the complaint is settled nor requested additional BBB assistance.
Data Reference:			
Entered By:	BBBPHAZ-USER	Entry Date:	12/27/2010
Updated By:	BBBPHAZ-USER	Updated Date:	5/31/2012
Complaint Source:	BBB AZ Phoenix	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:		Amount Paid:	
Payment Method:		Agency Contact:	External Agency
Complaint Date:	12/27/2010	Transaction Date:	
Initial Contact:		Initial Response:	
Statute/Rule:		Law Violation:	
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:		Last Name:	(b)(6)
First Name:	(b)(6)	Address 2:	
Address 1:		State:	California
City:	JULIAN	Country:	UNITED STATES
Zip:	(b)(6)	Work Number:	(b)(6)
Home Number:		Ext:	
Fax Number:		Age Range:	
Email:	(b)(6)	Soldier Status:	
Military Service Branch:			
Soldier Station:			
Subject			
Subject:	Vemma Nutrition Company		

Address: 8322 E. Hartford Drive		State/Prov: Arizona
City: Scottsdale		Country: United States
ZIP: 85255		URL: http://www.vemma.com
Email: BBB@vemma.com		
Area Code: 480	Phone Number: 9278999	
Ext:	Subject ID Type:	
Subject ID Issuer State:	Subject ID Issuer Country:	
Representative Name: Michelle Cohen	Title: Legal Compliance Specialist	

Record # 90 / Consumer Sentinel Network Complaints		
Reference Number:	27847354	Originator Reference Number:
Language:	English	Contact Type:
Source:	Organization	DNC?
Comments:	ICCC Ref #:11009270808088831. No money has been taken from me so far, just a trial account set up. I've opted out of further emails and changed the account's password just in case. The person somehow has my cell phone number as well. The website is vemmabuillder.com.	
Was the complaint resolved?:		Complaint Resolution:
Data Reference:	More Information on Data Contributor Complaints?	
Entered By:	IC3-USER	Entry Date:
Updated By:		Updated Date:
Complaint Source:	Internet Crime Complaint Center	Product Service Code:
Amount Requested:		Amount Paid:
Payment Method:	Not Reported	Agency Contact:
Complaint Date:	9/27/2010	Transaction Date:
Initial Contact:	Email	Initial Response:
Statute/Rule:		Law Violation:
Topic:		Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:		
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name:	(b)(6)	Last Name:
Address 1:		Address 2:
City:	DANBURY	State:
Zip:	(b)(6)	Country:
Home Number:		Work Number:
Fax Number:		Ext:
Email:	(b)(6)	Age Range:
Military Service Branch:		Soldier Status:
Soldier Station:		
Subject		
Subject:	Vemma Builder	
Address:	19360 Rinaldi St	
City:	Northridge	State/Prov:
ZIP:	91326	Country:
Email:	bernardicdavid@yahoo.com	
Area Code:		URL:
Ext:		Phone Number:
		Subject ID Type:

Subject ID		Subject ID	
Issuer State:		Issuer Country:	
Representative Name:	David Bernardic	Title:	

Record # 91 / Consumer Sentinel Network Complaints	
Reference Number: 25756291	Originator Reference Number: 11003021723009861
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: ICC Ref #11003021723009861. I have never heard of Vemma Nutrition company before until I received over \$600.00 in fraudulent charges on my credit card from this company that I have never done business with before and I refused a UPS shipment they tried to send me that I never ordered. I contacted my bank and all my funds were returned. I did a search on the internet and found out there have been more victims of this Fraud posted on www.complaintsboard.com just search for Vemma Unauthorized charges and you will find it.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	More Information on Data Contributor Complaints?
Entered By: C3-USER	Entry Date: 3/2/2010
Updated By:	Updated Date:
Complaint Source: Internet Crime Complaint Center	Product Service Code: Credit Cards
Amount Requested:	Amount Paid: \$604.50
Payment Method: Not Reported	Agency Contact: External Agency
Complaint Date: 3/2/2010	Transaction Date:
Initial Contact:	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: CHICO	State: California
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range: 40 - 49
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Nutrition Company	
Address: 3322 E. Hartford Drive	
City: Scottsdale	State/Prov: Arizona
ZIP: 85255	Country: United States
Email: ms@vemmanutrition.com	URL: http://www.vemmanutrition.com
Area Code: 800	Phone Number: 5770777
Ext:	

	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 92 / Consumer Sentinel Network Complaints		
Reference Number: 23723854	Originator Reference Number:	
Language: English	Contact Type: Complaint	
Source:	DNC? N	
Comments: Consumer has been receiving several phishing e-mails on his cell phone for unknown reasons. Consumer has attempted to reach company for info about the e-mail but was unable to.		
Was the complaint resolved?:	Complaint Resolution:	
Data Reference:		
Entered By: LSHROPSHIRE	Entry Date: 8/14/2009	
Updated By: LSHROPSHIRE	Updated Date: 8/14/2009	
Complaint Source: FTC Call Center	Product Service Code: Internet Access Services	
Amount Requested: \$0.00	Amount Paid: \$0.00	
Payment Method: Unknown	Agency Contact: Phone	
Complaint Date: 8/14/2009	Transaction Date: 8/1/2009	
Initial Contact: Phone Call: Mobile/Cell	Initial Response: Mobile: Text/Email/IM	
Statute/Rule: CAN-SPAM Act	Law Violation: SPAM: Spam led to suspect information collection practices	
Topic:	Dispute with Credit Bureau?: N	
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name: (b)(6)	Last Name: (b)(6)	
Address 1:	Address 2:	
City: Raymore	State: Missouri	
Zip: (b)(6)	Country: UNITED STATES	
Home Number:	Work Number: (b)(6)	
Fax Number:	Ext:	
Email: (b)(6)	Age Range: 70 - 79	
Military Service Branch:	Soldier Status:	
Soldier Station:		
Subject		
Subject: Vemma Builder Team		
Address:		
City:	State/Prov:	
ZIP:	Country:	
Email: johnv@jnlinteractive.com	URL:	
Area Code:	Phone Number:	
Ext:	Subject ID Type:	

Subject ID	Subject ID
Issuer State:	Issuer Country:
Representative Name:	Title:

Record # 94 / Consumer Sentinel Network Complaints			
Reference Number:	21560132	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:		DNC?	N
Comments:	INFORMANT: Consumer has information about a company that would email others to purchase this product, and get that person to contact with others that might be interested in the item, like a business marketing pyramid scheme, which has been paying \$120 a month. The consumer state the company name is Vemma at Vemma.com is the website. The consumer didn't want to provide name, address, phone, or email. UPDATE 2/3/09 transferred to the public reference desk. rcondonUpdate: Caller was concerned because he discovered that the FTC has taken action in the past against the general manager and trainer for this company, Lawrence Huff. Caller has been working for the company for two years but has not made the salary as promised. He also stated the the leads that are provided by Huff do not pan out and any money that the consumer has made has been from friends and associates that he has brought into the company.-MMayo		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	BEBADTABRIZI	Entry Date:	2/3/2009
Updated By:	MMAYO	Updated Date:	2/3/2009
Complaint Source:	FTC Call Center	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:		Amount Paid:	
Payment Method:	American Express Credit Card	Agency Contact:	Phone
Complaint Date:	2/3/2009	Transaction Date:	1/1/2006
Initial Contact:	Internet/E-mail	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	N
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	anonymous	Last Name:	anonymous
Address 1:		Address 2:	
City:		State:	Utah
Zip:		Country:	UNITED STATES
Home Number:	(b)(6)	Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma		
Address:			
City:		State/Prov:	
ZIP:		Country:	

Email:	URL: www.vermma.com
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name:	Title:

Record # 95 / Consumer Sentinel Network Complaints		
Reference Number: 21559970	Originator Reference Number:	
Language: English	Contact Type: Complaint	
Source: Consumer	DNC? N	
Comments: I purchased a make money from home deal a couple years ago. I did make some of my money back. The problem has been this Larry Huff guy. He goes by Larry Stevens, but due to a FTC ruling he hides his last name. He does telemarketing calls and tries to get us to buy leads and participate in telemarketing them. All of my prospects quit because Larry is shady. Fred told everyone on this call a couple months ago that Larry was a fraud. That is when it all started. Larry even went to Jail for this. I am going to quit when I get my next check. I know I helped people, but I have to find another job. I refuse to work along side criminals. If the FTC ruling is true, then why is he still able to strong arm 64 year old ladies into business. Well Fred is a retired football coach, he won't be pushed around. Please look into this. Matt Morrow is his partner. He is young and good at sales, he sends me emails from Verma each day. I try to tell them to stop, they are wasting their time on me. I already bought into this 2 years ago. Other-Other Update		
Was the complaint resolved?:	Complaint Resolution:	
Data Reference:		
Entered By: FTCCIS-FTCUSER	Entry Date: 2/3/2009	
Updated By:	Updated Date:	
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Business Opportunities/Work-At-Home Plans	
Amount Requested: \$120.00	Amount Paid: \$2,500.00	
Payment Method: American Express Credit Card	Agency Contact: Internet	
Complaint Date: 2/3/2009	Transaction Date: 10/1/2006	
Initial Contact: Internet/E-mail	Initial Response: Internet/E-mail	
Statute/Rule: CAN-SPAM Act FTC Act Sec 5 (BCP)	Law Violation: SPAM: 'Remove Me' is missing, broken, or ignored Deception/Misrepresentation	
Topic:	Dispute with Credit Bureau?: N	
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:		
Consumer Information		
Consumer		
Complaining Company/Org:		
First Name: (b)(6)	Last Name: (b)(6)	
Address 1:	Address 2:	
City: Magna	State:	
Zip:	Country: UNITED STATES	
Home Number:	Work Number:	
Fax Number:	Ext:	
Email: (b)(6)	Age Range:	
Military Service Branch:	Soldier Status:	
Soldier Station:		
Subject		
Subject: Verma Internatoinal		
Address:		

City: Scottsdale	State/Prov: Arizona
ZIP:	Country: United States
Email: stevens@pacbell.net	URL: vemma.com
Area Code:	Phone Number:
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Name: Larry Huff	Title: CORP TRAINER / MASTER DIS

Record # 96 / Consumer Sentinel Network Complaints	
Reference Number: 20446328	Originator Reference Number: 10809151812065502
Language: English	Contact Type: Complaint
Source: Organization	DNC? N
Comments: ICC Ref #:10809151812065502I was contacted by the Vemma drink people about a drink that is healthy and beneficial for older people. They said that I could try the drink and become a part of the business by selling it. Once the drinks arrived, I returned them in full to the company. I received an email on May 2, 2008 stating that I needed to call 800-577-0777 to cancel my order. I did so and spoke with Mark and the order was cancelled over the phone (my vemma member number was (b)(6)). Since then I have had to cancel my credit card due to unauthorized charges by affiliates of vemma that keep charging me. I have never received any goods or agreed to any contract with these companies. They are US Online America Group 800-237-9354, ALotofBiz 800-569-2145, Triton 800-577-0777. I have called these companies and as soon as I state that charges are being made, they hang up on me. I have again cancelled my credit card.	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	More Information on Data Contributor Complaints?
Entered By: IC3-USER	Entry Date: 9/15/2008
Updated By:	Updated Date:
Complaint Source: Internet Crime Complaint Center	Product Service Code: Other (Note in Comments)
Amount Requested:	Amount Paid: \$451.08
Payment Method: Not Reported	Agency Contact: External Agency
Complaint Date: 9/15/2008	Transaction Date:
Initial Contact: Email	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: IRVINE	State: California
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:
Soldier Station:	
Subject	
Subject: Vemma Builder	
Address:	
City:	State/Prov:
ZIP:	Country:

Email: support@vemmabuilder.com	URL:
Area Code: 720	Phone Number: 2732414
Ext:	Subject ID Type:
Subject ID Issuer State:	Subject ID Issuer Country:
Representative Mark Name:	Title:

Record # 98 / Consumer Sentinel Network Complaints

Reference Number:	19571182	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	<p>Vemma Builder is a international pyramid recruitment scam promising quick and residual income through false and misleading emails,sent via autoresponder.Vemma builder is a non-retailing recruitment site. The primary goal of this model is to recruit new members who have to purchase products and also have to have a certain number of members under him to qualify for a complex mix of commissions and bonuses.This model is highly leveraged to the higher levels. Promises of "permanent income," "residual income," and "part-time income" have been made via emails, and as a paid investor (member) in the Vemma business,the marketing plan thus described is characterized as inherently unfair and deceptive because it had "the substantial tendency, capacity, and potential to mislead." It causes participants to invest their money in the hope of realizing income which was impossible for all to achieve especially those that start out in this scam.Vemma is a recently new Nutritional opportunity started by Benson K. Boreyko with New Vision International, Inc as first business.December 8, 1998 FTC vs New Vision,the proposed settlement with the New Vision respondents contains requirements designed to ensure that they effectively police the advertising practices of their independent distributors.Now, the Vemma Builder marketing recruiting system is recruiting members world wide through their misleading, deceptive and false ads. The lead capture indicates a person can make \$2,000 to \$5,000 per month without selling earning part time, earning quickly, make money around the clock.This lead capture didn't provide a income statement and when asked for one, never got a reply.For the cost of a tank of gas, could be making a significant income.email stated that if I upgrade to a member, I would recieve income form commissions of those members below me,this was false, you cannot make and additional bonus income until you increase you autoship order to \$120/month and have 4 members in your sales line.This compensation plan is a binary 6/3 program and significantly enriches the upline and executives and offers little to nothing to those that start out. One of my upline leaders reportedly is making \$100,000.00 monthly and is selling leads to his downline \$200.00 for 100 leads with less than 1% conversion. Selling expensive leads with a poor result of 1% is a scam in itself! Misrepresenting in any manner, directly or by implication, or placing in the hands of others the means or instrumentalities for misrepresenting, the financial gains reasonably achievable by participants in any marketing or sales plan or program, of the commercial feasibility there of constitutes a Recruiting Scheme.Vemma Builder and Vemma are making false, misleading and deceptive claims in order to recruit members who are required to have personal consumption and recruit 4 members as a minnimum requirement to participate in the compensation plan. The focus is to recruit and churn and recruit, due to the significant drop out of members, due to the false promises of income that doesn't happen.They are blatantly ignoring the FTC regulations and have violated ethical marketing practices and involve unfair and deceptive sales tactics, and lead to the victimization of unwitting individuals. Pyramid promotional schemes, chain letters, and related schemes constitute a threat in interstate commerce and to the financial well-being of the citizens Of The United States!</p>		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUser	Entry Date:	7/16/2008
Updated By:		Updated Date:	
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Multi-Level Mktg\Pyramids\Chain Letters
Amount Requested:	\$89.00	Amount Paid:	\$1,013.00
Payment Method:	Visa Credit Card	Agency Contact:	Internet
Complaint Date:	7/16/2008	Transaction Date:	10/11/2007
Initial Contact:	Internet/E-mail	Initial Response:	Internet/E-mail
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	N
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	San Antonio	State:	Texas
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	(b)(6)
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Bulder Mlm Marketing For Vemma		
Address:	8322 E. HartFord Drive		
City:	Scottsdale	State/Prov:	Arkansas
ZIP:	85255	Country:	United States
Email:	internetleads@yahoo.com	URL:	http://www.Vemma.com
Area Code:	800	Phone Number:	5706414
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Victoria Berman	Title:	Upline Leader

Record # 100 / Consumer Sentinel Network Complaints			
Reference Number:	13626391	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Company has mis-represented the integrity of product while making inaccurate statements regarding the value of anti-oxident within said product.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	RLOPER	Entry Date:	4/22/2008
Updated By:	JOB: Upd_internet_related	Updated Date:	4/23/2008
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Health Care: Dietary Supplements\Herbal Remedies
Amount Requested:	\$19.95	Amount Paid:	\$19.95
Payment Method:	Bank Account Debit	Agency Contact:	Internet
Complaint Date:	4/18/2008	Transaction Date:	
Initial Contact:	Internet/E-mail	Initial Response:	
Statute/Rule Topic:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Klamath Falls	State:	Oregon
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	50 - 59
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Builder		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	
Area Code:	800	Phone Number:	564
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	

Representative Name:	4/15/08	Title:	
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 Identity Theft Complaints

Record # 99 / Identity Theft Complaints			
FTC Reference Number:	13925654	Contact Type:	Complaint
Complaint Source:	FTC Call Center	Source:	Consumer
Agency Contact Method:	Phone	Entered Date:	5/29/2008 1:50:06 PM
		Entered By:	LLAWRENCE
Complaint Details			
Verified IDT Complaint?:		Updated Date:	
Number of Accounts Affected:		First Occurred Date:	5/14/2008
Total Amount Obtained by Subject:	\$0.00	Total Amount Lost by Victim:	\$0.00
Did You Authorize Anyone to Use Your ID? :		Did You Receive Any Benefits?:	
Inaccurate Credit Report Info.1:		Inaccurate Credit Report Info.2:	
Credit Inquiry 1:		Credit Inquiry 2:	
Member of armed forces or dependent?:		Updated By:	
Non-Monetary Harm:		First Noticed Date:	5/1/2008
Comments:	Consumer reports a takeover of his/her internet account(s) . Lenders involved: Washington Mutual. Consumer states that there is a suspect and that the suspect relationship is unknown. The consumer has not contacted any of the Credit Reporting Agencies. Consumer has not contacted law enforcement. The consumer reports no non-monetary harm. The consumer reports that the method of obtainment is unknown. The consumer reports that the Internet was used. The consumer did not provide an alternate phone number.		
Additional Comments:	Associated Institution: Name:Washington Mutual, Type:Lender, Notified:N, Written Notified:N, Dispute Flag:N, Address:, Phone:		
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Business Name:		Address 1:	(b)(6)
City:	La Puente	State/Province:	California
Country:	UNITED STATES	Lived Here Since:	
Work Number:	(b)(6)	Work Phone Extension:	
Fax Number:		Cell Number:	
Date of Birth:	(b)(6)	Military Service Branch:	
Soldier Station:		ZIP:	(b)(6)
		Driver License/State ID - Issued State:	
		Home Number:	(b)(6)
		Email:	
		Soldier Status:	
Reported By			
First Name:	(b)(6)	Last Name:	(b)(6)
Business Name:		Address 1:	
		Address 2:	

City:	La Puente	State/Province:	California	ZIP:	(b)(6)
Country:	UNITED STATES	Work Number:		Work Phone Extension:	
Home Number:	(b)(6)	Cell Number:		Fax Number:	
Email:	(b)(6)				

Subject

Suspect - 1					
Alias First Name(s):		Alias Last Name(s):		Alias Middle Name(s):	
Company Name(s):	Vamma				
Address 1:		Address 2:		City:	
State:		Zip:		Country:	
Email:					
Phone Area Code:		Number:		Extension:	
Relationship:		Additional Information:		Method of Obtaining Information:	

Suspect - 2					
Alias First Name(s):		Alias Last Name(s):		Alias Middle Name(s):	
Company Name(s):					
Address 1:	PO Box 9177	Address 2:		City:	Pleasanton
State:	California	Zip:	94586	Country:	United States
Email:					
Phone Area Code:	800	Number:	3458403	Extension:	
Relationship:		Additional Information:		Method of Obtaining Information:	

Incidents

Incident			
Theft Type:	Internet or E-Mail - Internet Account Takeover	Date of Theft:	
		Theft Amount:	


Law Enforcement

LE 1 - Department:		Contact Person:		State/Province:	
Phone Number:		Notified Law Enforcement?:	No	Report Taken?:	No
Report Number:		Report Taken Date:			

Credit Bureau

CB 1 - Name:	none	Fraud Alert on File?:	Yes	Credit Report Ordered?:	Yes
Notified?:	Yes	Violation(s):			
Have Dispute?:					
CB 2 - Name:	Experian	Fraud Alert on File?:		Credit Report Ordered?:	
Notified?:		Violation(s):			
Have Dispute?:					
CB 3 - Name:	Equifax	Fraud Alert on File?:		Credit Report Ordered?:	
Notified?:		Violation(s):			

Have Dispute?:			
CB 4 - Name:	Trans Union		
Notified?:		Fraud Alert on File?:	Credit Report Ordered?:
Have Dispute?:		Violation(s):	
CB 5 - Name:	Other		
Notified?:		Fraud Alert on File?:	Credit Report Ordered?:
Have Dispute?:		Violation(s):	

 Do Not Call Complaints

Record # 2 / Do Not Call Complaints			
Reference Number:	48243199	Is Phone in Registry?:	Yes
Complaint Date:	9/1/2013	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Internet
Transaction Date:	9/1/2013	Transaction Time:	6:00:00 PM
Existing Business Relationship?:	Yes	Pre-recorded message?:	Yes
Requested entity to stop calling?:	Yes		
Comments:	I stopped doing business with this company in early August and asked to be removed from all calling lists. I was assured this was done, but the calls continue to come. I warned this person that they would be reported if I received another call and that is why I am doing so now.		
Consumer			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Norfolk	State/Prov:	Virginia
ZIP:	(b)(6)	Phone Number:	(b)(6)
Subject			
Company Name:	Vemma	State:	California
Country Code:		Phone Number:	(760) 5744746

Record # 93 / Do Not Call Complaints	
Reference Number: 22179400	Is Phone in Registry?: Yes
Complaint Date: 3/27/2009	Product Service Code: National Do Not Call Registry
Complaint Source: National Do Not Call Registry	Complaint Channel: Internet
Transaction Date: 3/27/2009	Transaction Time: 2:00:00 PM
Existing Business Relationship?: Yes	Pre-recorded message?: Yes
Requested entity to stop calling?: Yes	
Comments:	
Consumer	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: Waynesboro	State/Prov: Virginia
ZIP: (b)(6)	Phone Number: (b)(6)
Subject	
Company Name: Vemma	State:
Country Code:	Phone Number: (800) 5990901

Record # 97 / Do Not Call Complaints		
Reference Number:	19684756	Is Phone in Registry?: Yes
Complaint Date:	7/26/2008	Product Service Code: National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel: Internet
Transaction Date:	7/26/2008	Transaction Time: 3:00:00 PM
Existing Business Relationship?:	Yes	Pre-recorded message?: Yes
Requested entity to stop calling?:	Yes	
Comments:	I cancelled my subscription on May 23rd. I requested to not have any solicitation of any kind. I continued to receive solicitations and called again in June (date unknown) and requested again to remove me from all solicitations. Their customer service number is 1-800-577-0777. Website: www.vemma.com Address: 8322 East Hartford Drive Scottsdale, AZ 85255 Thank you for your help.	
Consumer		
First Name:	(b)(6)	Last Name: (b)(6)
Address 1:		Address 2:
City:	Surprise	State/Prov: Arizona
ZIP:	(b)(6)	Phone Number: (b)(6)
Subject		
Company Name:	Vemma Nutrition Company	State:
Country Code:	1	Phone Number: (888) 3149821

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Consumer Sentinel Network Complaints

Record # 101 / Consumer Sentinel Network Complaints	
Reference Number: 13107658	Originator Reference Number:
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: (Product Name: My personal information was purchased by the company) I started receiving repeated emails from a company called Vemma Builder and a representative named Don Scott on 02/25/08 - present. He kept saying, (b)(6) please call me (scottdaco1@sbcglobal.net & 361-649-1970) " and "congratulations for enrolling , here is your enrollment information". Finally, I called him and asked who he was and how he had obtained my information. He exclaimed that I was on a business' website and had given them my personal information (probably from a job application on Careerbuilder or Monster) , he purchased my information from them. Alarmed and enraged I asked, "You purchased my personal information? I never authorized anyone to sell my personal information." To which he said, "Hey, hey, hey lady, it's perfectly legal to purchase an individuals personal information". If this is true, I would request congress pass new legislation that makes this conduct illegal! If most newspapers in the country use www.careerbuilder.com as a contact point for job postings, and trust me, I don't want to be on unemployment as much as the state wants to be paying me for it, I think it www.careerbuilder.com and www.monster.com (another major source) for that matter, should be required to provide users a secure website format and stealthier policy regarding a business' "right to gather and collect information". The www.michiganworks.org offers such a clause. It may offer you a good example of format. Thank you for your time. (b)(6)	
Was the complaint resolved?:	Complaint Resolution:
Data Reference:	
Entered By: RBROWN1	Entry Date: 3/3/2008
Updated By: JOB: Upd_internet_related	Updated Date: 3/4/2008
Complaint Source: FTC Online Complaint Assistant (CIS)	Product Service Code: Business Opportunities\Work-At-Home Plans
Amount Requested: \$0.00	Amount Paid: \$0.00
Payment Method:	Agency Contact: Internet
Complaint Date: 2/27/2008	Transaction Date: 2/25/2008
Initial Contact: Internet/E-mail	Initial Response:
Statute/Rule: FTC Act Sec 5 (BCP)	Law Violation: Deception/Misrepresentation
Topic:	Dispute with Credit Bureau?: Y
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)

Address 1:	(b)(6)	Address 2:	
City:	West Bloomfield	State:	Michigan
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	20 - 29
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Vemma Builder		
Address:	6146 Pinecroft Drive		
City:	West Bloomfield	State/Prov:	Michigan
ZIP:	48322	Country:	United States
Email:		URL:	
Area Code:	248	Phone Number:	496-4661
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:	Don Scott	Title:	

Record # 102 / Consumer Sentinel Network Complaints			
Reference Number:	12901357	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	(Product Name: VEMMA PREMIXED LIQUID VITAMIN DRINK) I received several hundred email informing me of a new business venture. The date I was notified (11/01/2007) is the date that my team was established and then everyday they listed new members listed Under my name. That if I become a paid member I will start making a lot of money. They informed me that their was no selling that they were going to create and give me my own web page. All I had to do was direct new members to my web page. If new members joined from my web page they will be under my team. After I paid the \$60.00 dollars to become a paid member on November 11, 2007, I received a package in the mail dated on or about December 3, 2007. I picked it up from my P.O. Box on December 8, 2007. I tried the product and gagged on it. I couldn't take this product and wanted to return the product and cancel my membership. I later learned that I was unable to get them to accept the return of the product and they continued to ship the product to me after I canceled. I als later learned that they enroled me into several other companies that charged me additional monthly fees! They continued to bill my ctrdit card for these additional fees. I later learned that I had to recruit distributors to make any money. I later learned that this was a PYRAMID SCHEME. I tried to contact the company but was unable to talk with a live person. I tried to dispute the continued billing against my credit card but they ignore me and still continued to charge my credit card. I received a letter from my credit card company informing me that they are unable to help me before I canceled. Their is a lot more that I have to say but because I limited I can't.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	RBROWN1	Entry Date:	2/9/2008
Updated By:	JOB: Upd internet related	Updated Date:	2/10/2008
Complaint Source:	FTC Online Complaint Assistant (CIS)	Product Service Code:	Business Opportunities\Work-At-Home Plans
Amount Requested:	\$60.00	Amount Paid:	\$203.90
Payment Method:	MasterCard Credit Card	Agency Contact:	Internet
Complaint Date:	2/7/2008	Transaction Date:	11/1/2007
Initial Contact:	Internet/E-mail	Initial Response:	
Statute/Rule Topic:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau?:	Y
Dispute with Credit Bureau - Resolved to Satisfaction?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:			
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	(b)(6)	Last Name:	(b)(6)
Address 1:		Address 2:	
City:	Winnetka	State:	California
Zip:	(b)(6)	Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:	(b)(6)	Age Range:	60 - 64
Military Service Branch:			Soldier Status:

Soldier Station:		Subject	
Subject: Vemma			
Address: 8322 Hartford Drive			
City: Scottsdale		State/Prov: Arizona	
ZIP: 85255		Country: United States	
Email:		URL:	
Area Code: 800		Phone Number: 577-0777	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name: Lisa Sanchez		Title: Representative	

Record # 104 / Consumer Sentinel Network Complaints	
Reference Number: 12968244	Originator Reference Number: ICC610425
Language: English	Contact Type: Complaint
Source: Consumer	DNC? N
Comments: ICC Ref # 10712121413260621: This company is based on a criminal fraud scam. Here's how they do it: These criminals claimed that they were going to pay me money if I became a member, basically \$10 for each person that signed up under me in their pyramid scheme. I didn't get anything for these signups. That was lie number one. They said that they were going to setup a web site for me to use to get people signed up under me. No such web site exists. That was lie number two. They said that they would automatically put people under me. They haven't done that. Lie number three. They FORCED me to buy their retarded overpriced vitamins to be a "member" because you HAVE to buy the bogus vitamins to get paid for signups. Now I can't get these criminals off of my credit card. They keep defrauding me every month and REFUSE to ever stop this scam. I have tried calling their phone number, but no one ever answers the phone. I've tried emailing them at every email address I could find, but they never respond. I only got one single response, one time from their support email address which told me to call their number to cancel this fraud scam. The number that no one ever answers. I have threatened to file criminal charges, but they still refuse to respond and still refuse to get off my credit card. There is no way to return the stupid vitamins for a refund because everyone refuses to cancel this crap or give me an RMA return number. And still, these criminals keep hitting my credit card every month committing credit card fraud when they KNOW that I don't want the product. I have sent MANY emails to every email address involved and none of these criminals will respond an	
Was the complaint resolved?:	Complaint Resolution:
Data Reference: More Information on Data Contributor Complaints?	
Entered By: IC3-USER	Entry Date: 12/12/2007
Updated By: IC3-USER	Updated Date: 3/17/2008
Complaint Source: Internet Crime Complaint Center	Product Service Code: Shop-at-Home/Catalog Sales
Amount Requested:	Amount Paid: \$232.00
Payment Method: Not Reported	Agency Contact: External Agency
Complaint Date: 12/12/2007	Transaction Date:
Initial Contact: Internet/E-mail	Initial Response:
Statute/Rule:	Law Violation:
Topic:	Dispute with Credit Bureau?:
Dispute with Credit Bureau - Responded?:	Dispute with Credit Bureau - Resolved to Satisfaction?:
Member of armed forces or dependent?:	
Consumer Information	
Consumer	
Complaining Company/Org:	
First Name: (b)(6)	Last Name: (b)(6)
Address 1:	Address 2:
City: HARPERS FERRY	State: West Virginia
Zip: (b)(6)	Country: UNITED STATES
Home Number:	Work Number:
Fax Number:	Ext:
Email: (b)(6)	Age Range:
Military Service Branch:	Soldier Status:

Soldier Station:		
Subject		
Subject: Vemma		
Address: 1715 S. Halbrook Lane		
City: Harpers Ferry	State/Prov: West Virginia	
ZIP: 25425	Country: United States	
Email:	URL:	
Area Code:	Phone Number:	
Ext:	Subject ID Type:	
Subject ID Issuer State:	Subject ID Issuer Country:	
Representative Name:	Title:	

