

Horizontal Merger Investigation Data, Fiscal Years 1996-2005

Issued by the Federal Trade Commission

To promote transparency in merger enforcement, Federal Trade Commission staff has reviewed the horizontal merger investigations that the agency conducted during fiscal years 1996-2005 and compiled relevant data for public release.¹ The information presented in the attached tables has been extracted from staff memoranda written at the time of each investigation to advise the Commission regarding its enforcement decisions.² The staff has tabulated certain market structure information along with the Commission's decision whether or not to seek relief in the specific markets investigated.³ In addition, for a subset of these investigations (those with three or fewer markets), the staff also has tabulated the Commission's enforcement decisions based on the presence or absence of "hot documents," "strong customer complaints," and "entry conditions" as they were identified during the investigation.

The FTC issued HSR second requests in 326 merger investigations from fiscal years 1996 through 2005.⁴ Market shares and concentration are most relevant when evaluating horizontal competitive effects, so staff has omitted from the data transactions, or individual markets, in which a challenge was based on non-horizontal theories of competitive concern such as vertical control or monopsony power.⁵ Staff also excluded transactions where the concern was elimination of potential, rather than actual, competition, as well as those transactions where the competitive concern stemmed from influence obtained through partial, rather than majority, ownership.

¹This document updates the previous Commission data release of February 2, 2004 (revised August 31, 2004) to reflect information from second requests issued prior to the end of Fiscal Year 2005 (September 30, 2005).

²The memos were reviewed independently by two staff reviewers, and any discrepancies in the information recorded by these reviewers were reconciled by a third staff reviewer.

³Because this review of horizontal merger investigations was limited to those matters in which a Request for Additional Information ("second request") was issued, this information does not reflect a random sample of merger transactions.

⁴This number differs slightly from that reported in the FEDERAL TRADE COMMISSION AND DEPARTMENT OF JUSTICE ANNUAL REPORT TO CONGRESS ("HSR Report") because, for a few transactions, multiple second requests were issued.

⁵Table 1 provides information on the categorization of the 326 transactions.

Finally, the data review does not include investigations that were closed prior to the development of a complete record concerning market structure.⁶

MARKET STRUCTURE VARIABLES

Data tables 3.1 through 4.6 provide information on market structure variables in the 188 horizontal merger investigations meeting the selection criteria described above. These 188 transactions involved 976 postulated relevant markets,⁷ including markets in which relief was sought ("enforced")⁸ and in which relief was not sought ("closed").⁹

⁶Because some investigations were closed shortly after the issuance of a second request, market structure data sufficient to justify inclusion in this report may not have been collected for every case. For example, in some cases, Commission staff may have determined very quickly that the evidence obtained could not support the market definition postulated in the second request. Second request investigations closed upon the receipt of limited, but dispositive information, are categorized as "Quick Looks" in Table 1. For any transaction where complete information on market structure conditions was available, the transaction was included in this data review, regardless of how quickly the investigation may have been closed.

⁷Table 2 provides a frequency distribution of the number of cases involving multiple markets. Sixteen matters in the oil industry account for 283 markets, and 14 matters in the grocery industry account for 152 markets. Thus, these two industries represent 16 percent of the cases and 45 percent of the markets in the data presented.

8"Enforced" cases include situations in which the parties to a merger abandoned the transaction after a full investigation.

⁹"Closed" cases include three instances in which the Commission allowed the proposed core structural concentration, but required relief addressing ancillary aspects of the transaction: General Mills, Inc., Docket No. C-3742 (Decision and Order, May 16, 1997) (requiring elimination of non-compete provision and elimination of restrictions on transfer of manufacturing and sales rights for private label products); LaFarge, S.A., Docket No. C-3852 (Decision and Order, Feb. 12, 1999) (requiring elimination of a contractual provision imposing significant cost penalty on LaFarge for quantities of cement produced in excess of 85% of acquired plant's capacity); and Provident Companies, Inc., Docket No. C-3894 (Decision and Order, Sept. 3, 1999) (requiring

Herfindahl-Hirschman Index & Change in the HHI

Table 3.1 presents data tabulations based on the Herfindahl-Hirschman Index (HHI) measure of market concentration,¹⁰ the change in HHI (Delta)¹¹ for 972 markets, and the Commission's decision whether to seek relief.¹² Tables 3.2 through 3.6 present this information separately for the grocery industry, the oil industry, the chemical industry, the pharmaceutical industry, and "other" industries. The industry-specific tables include matters reviewed during fiscal years 2001-2005.¹³

Significant Competitors

A "significant competitor" is a firm whose independence could affect the ability of the merged firms to achieve an anticompetitive outcome.¹⁴ For purposes of this data review, "significant competitor" has been defined in relation to the competitive effects theory that was the most plausible basis for the investigation.¹⁵ When the primary

merging firms to submit individual disability claims data to an independent entity that publishes actuarial tables, studies, and reports).

¹⁰The HHI is the sum of the squares of the market shares of the competitors in the relevant market.

¹¹The change in the HHI measures the impact of a merger on market concentration, as measured by the market shares of the merged firms and their competitors.

¹²In a few instances for which market share information was not provided, we have imputed HHI and Delta information based on the number of firms operating in the market. There remain four markets for which we could not obtain reliable HHI and Delta information, and these markets were dropped from the tabulations.

¹³Inclusion of information from the years 2001-2003, for which the Commission has not released industry-specific horizontal merger investigation data, protects the confidentiality of the case-specific information in the subsequent years.

¹⁴The merging firms are always considered significant competitors.

¹⁵For a discussion of the main theories used in horizontal merger cases, see U.S. Department of Justice and Federal Trade Commission, Horizontal Merger Guidelines §§ 2.1-2.2 (revised April 8, 1997).

concern was that the transaction would allow the remaining firms to coordinate their conduct, significant competitors have been defined as "required participants in the collusive group." When the primary concern was that the transaction would result in the exercise of unilateral market power, significant competitors include those firms identified as "close rivals" (even if they may not be close enough to constrain a price increase), ¹⁶ as well as those that might reposition or otherwise affect the likelihood of an anticompetitive price increase. Data are available for 747 relevant markets. ¹⁷

Table 4.1 presents information regarding the Commission's decision to seek relief along with information on the number of significant competitors in the market, both preand post-merger, assuming consummation of the transaction. Tables 4.2 through 4.6 present similar information, but separately by industry. Again, the industry-specific tables are limited to data from fiscal years 2001-2005.

HOT DOCUMENTS & CUSTOMER COMPLAINT DATA

Tables 5.1 through 8.2 provide information on the Commission's decision to seek relief in cases where the staff identified one or more party documents clearly predicting merger-related anticompetitive effects ("hot documents") or where staff received "strongly credible" customer complaints about the likely anticompetitive effects of the transaction in one or more markets. For these two variables, a subset of the original sample of transactions was reviewed.

¹⁶These firms usually have market shares in excess of 10%, but market shares alone are not determinative of significance. For example, in a particular market, a firm may have a low market share, having just entered the market with an innovative product. Nevertheless, that firm would be considered a significant competitor if it had the ability to constrain the merged firm's behavior. In other situations, the definition of a significant competitor may rely on a firm's ability to expand output to defeat a price increase; existing market shares may be a poor predictor of that ability.

¹⁷Significant competitor information is not available for 229 markets; 199 of these markets are in the oil industry. The computation of the number of significant rivals is not always possible when the merger investigation covers a very large number of overlaps.

Hot Documents

Data on "hot documents" were collected for all fully-investigated transactions involving three or fewer relevant markets. This subset consists of 121 cases, involving 174 markets. Table 5.1 presents the HHI and the Delta, together with the Commission's decision whether or not to seek relief, for markets in which staff identified hot documents. Table 5.2 presents the same information for markets where no hot documents were identified. Tables 6.1 and 6.2 provide information on the number of significant competitors and the decision to seek relief for markets in which staff had or had not identified hot documents, respectively.

Customer Complaints

Data on the strength of customer reaction to the merger are presented in Tables 7.1 through 8.2. Customer reaction has been recorded as a "strong customer complaint" where customers expressed a credible concern that a significant anticompetitive effect would result if the transaction were allowed to proceed. All other customer reactions (i.e., weak or non-credible complaints, no reaction, support for the transaction) have been recorded as "no strong customer complaint."²⁰

¹⁸A document is "hot" if it predicts that the merger will produce an adverse price or non-price effect on competition. The most obvious situation involves acquiring party documents that predict a price effect stemming from the merger. The price effect is not necessarily quantified and may be qualified by the use of words such as "likely" or "possible." In a slightly less obvious situation, a document may indicate that the recent entry of the acquired party blocked the incumbent's plans to raise price, instead forcing a small but significant price reduction. On occasion, the evidence relates to non-price competition, for example, when the documents indicate a merger might delay the acquiring firm's need to add capacity. Documentary recognition of close competition between the merging parties is not sufficient to qualify for "hot document" status, because a range of other factors could preclude a price effect.

¹⁹The number of transactions in this subset represents 64% of the transactions reviewed.

²⁰This variable is influenced, but not controlled, by information on customer neutrality toward or support for the transaction. Multiple customers are contacted during an investigation. To the extent that neutral or favorable customer feedback by some customers caused the staff to question the credibility of the concerns by other

Data on whether or not there were "strong customer complaints" were collected for all transactions involving the investigation of three or fewer markets, provided that these markets were not purely retail.²¹ This subset consisted of 111 cases, involving 158 markets.²² Table 7.1 presents HHI and Delta information, together with the decision whether or not to seek relief, for cases where "strong customer complaints" were received. Table 7.2 presents the same information for cases where no "strong customer complaints" were received. Tables 8.1 and 8.2 are the corresponding tables reflecting the number of significant competitors, the Commission's decision whether or not to seek relief, and whether any "strong customer complaints" were received, respectively.

ENTRY

Tables 9.1 through 10.2 present the Commission's decisions to seek relief based on the staff's evaluation of entry conditions. Data on entry conditions were collected for all fully-investigated transactions involving three or fewer markets. This subset, which is the same as that for "hot documents," consists of 121 cases involving 174 markets. Entry is defined to be easy where the staff determined that entry meets the timeliness, likelihood, and sufficiency criteria discussed in the Horizontal Merger Guidelines. If entry does not meet any one of these criteria, then entry is determined to be difficult.

customers, the customer opinion variable has not been coded as "strong." However, mere differences of opinion among customers generally are not sufficient to undermine a clear complaint.

²¹These data do not include mergers involving a combination at the purely retail level of distribution - i.e., grocery stores, funeral homes, cable television providers, and casino operators. Retail mergers are not expected to produce strong customer complaints because customers typically are individual consumers. However, other retailing-related markets have been retained in the sample where a market intermediary existed to advance consumer interests. For example, in the acute-care hospital business, where health insurance providers effectively shop for hospital services on behalf of their individual enrollees, the opinions of insurers often are viewed as a reasonable proxy for consumer opinions.

²²The number of transactions in this subset represents 59% of the transactions reviewed.

Table 1

HSR Second Requests During Fiscal Years 1996-2005

Categorized by Nature of Transaction and Theory of Potential Violation

	Number of Second
Nature of Transaction	Requests
Horizontal Theory	188
Vertical Theory	21
Potential Competition Theory	13
Buyer Power (Monopsony) Theory	9
Joint Venture	3
Miscellaneous	4
Filing Withdrawn by Parties During the Investigation	57
Closed after a Quick Look	31
Total	326

Table 2

FTC Merger Investigations During Fiscal Years 1996-2005

Categorized by Number of Relevant Markets

Number of Relevant Markets in	Number of	Total Relevant
the Investigation	Mergers	Markets
1	97	97
2 - 4	51	143
5 - 15	28	209
16 - 50	7	187
50 +	5	340
Total	188	976

Table 3.1

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/14	17/28	19/17	17/9	3/2	0/1	0/0	0/0	56/71
	1,800 - 1,999	0/4	5/4	5/5	12/1	12/3	0/0	0/0	0/0	34/17
ІННІ	2,000 - 2,399	1/2	1/5	7/5	24/12	31/8	1/1	0/0	0/0	65/33
ger I	2,400 - 2,999	1/1	4/1	6/5	16/4	41/12	25/7	0/0	0/0	93/30
Merger	3,000 - 3,999	0/2	2/2	3/2	6/2	16/8	50/16	29/8	0/0	106/40
Post	4,000 - 4,999	0/0	0/2	1/1	3/1	8/2	9/4	45/2	0/0	66/12
	5,000 - 6,999	0/0	2/0	3/2	3/1	7/0	10/2	90/14	31/3	146/22
	7,000 +	0/0	0/0	1/0	1/0	2/0	6/0	16/1	152/2	178/3
	TOTAL	2/23	31/42	45/37	82/30	120/35	101/31	180/25	183/5	744/228

Table 3.2

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
	1,800 - 1,999	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
ННІ	2,000 - 2,399	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
ger I	2,400 - 2,999	0/0	0/0	0/0	0/1	1/0	0/0	0/0	0/0	1/1
Merger	3,000 - 3,999	0/0	0/0	0/0	0/0	0/2	1/0	1/0	0/0	2/2
Post	4,000 - 4,999	0/0	0/0	0/0	0/0	0/0	0/0	0/1	0/0	0/1
	5,000 - 6,999	0/0	0/0	0/0	0/0	0/0	0/0	2/0	1/1	3/1
	7,000 +	0/0	0/0	0/0	0/0	0/0	0/0	1/0	1/0	2/0
	TOTAL	0/0	0/0	0/0	0/1	1/2	1/0	4/1	2/1	8/5

Table 3.3

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/5	7/6	9/1	8/2	0/1	0/0	0/0	0/0	24/15
	1,800 - 1,999	0/3	0/1	3/1	6/1	7/0	0/0	0/0	0/0	16/6
ННІ	2,000 - 2,399	1/1	0/2	2/1	10/2	12/3	0/0	0/0	0/0	25/9
ger I	2,400 - 2,999	0/0	0/0	0/0	2/0	10/1	8/1	0/0	0/0	20/2
Merger	3,000 - 3,999	0/0	0/0	0/0	1/0	2/0	8/1	4/0	0/0	15/1
Post	4,000 - 4,999	0/0	0/0	1/0	0/0	0/0	0/0	1/0	0/0	2/0
	5,000 - 6,999	0/0	0/0	0/0	0/0	1/0	0/0	2/0	0/0	3/0
	7,000 +	0/0	0/0	0/0	0/0	1/0	2/0	0/0	5/0	8/0
	TOTAL	1/9	7/9	15/3	27/5	33/5	18/2	7/0	5/0	113/33

Table 3.4

				C	Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
	1,800 - 1,999	0/0	0/0	0/2	0/0	0/0	0/0	0/0	0/0	0/2
ІННІ	2,000 - 2,399	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
ger L	2,400 - 2,999	0/0	0/0	2/1	2/0	0/2	0/0	0/0	0/0	4/3
Merger	3,000 - 3,999	0/0	0/0	0/0	0/0	0/1	0/1	1/0	0/0	1/2
Post	4,000 - 4,999	0/0	0/1	0/0	0/0	1/0	1/0	0/0	0/0	2/1
	5,000 - 6,999	0/0	0/0	0/1	0/0	0/0	1/0	0/0	1/0	2/1
	7,000 +	0/0	0/0	0/0	0/0	0/0	0/0	2/0	8/0	10/0
	TOTAL	0/0	0/1	2/4	2/0	1/3	2/1	3/0	9/0	19/9

Table 3.5

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
	1,800 - 1,999	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
ННІ	2,000 - 2,399	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
ger L	2,400 - 2,999	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
Merger	3,000 - 3,999	0/0	0/0	0/0	0/0	1/0	1/4	2/0	0/0	4/4
Post	4,000 - 4,999	0/0	0/0	0/0	0/0	1/1	2/4	0/0	0/0	3/5
	5,000 - 6,999	0/0	1/0	0/0	0/0	1/0	0/0	3/2	0/0	5/2
	7,000 +	0/0	0/0	1/0	0/0	0/0	0/0	1/0	3/0	5/0
	TOTAL	0/0	1/0	1/0	0/0	3/1	3/8	6/2	3/0	17/11

Table 3.6

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/8	0/9	0/4	0/1	0/0	0/0	0/0	0/22
	1,800 - 1,999	0/0	0/0	0/0	0/0	0/1	0/0	0/0	0/0	0/1
ІННІ	2,000 - 2,399	0/1	0/0	0/2	0/1	1/1	0/0	0/0	0/0	1/5
ger I	2,400 - 2,999	0/0	0/0	0/3	1/0	1/4	0/4	0/0	0/0	2/11
Merger	3,000 - 3,999	0/0	0/0	0/1	0/1	0/2	1/3	2/4	0/0	3/11
Post	4,000 - 4,999	0/0	0/1	0/0	0/1	1/0	3/0	2/1	0/0	6/3
	5,000 - 6,999	0/0	0/0	0/0	0/0	0/0	4/1	29/0	11/1	44/2
	7,000 +	0/0	0/0	0/0	0/0	0/0	2/0	4/0	62/0	68/0
	TOTAL	0/1	0/9	0/15	1/7	3/9	10/8	37/5	73/1	124/55

Table 4.1

FTC Horizontal Merger Investigations
Number of Significant Competitors
All Markets
FY 1996 through FY 2005

		Outo	come	
		Enforced	Closed	TOTAL
	2 to 1	192	5	197
	3 to 2	206	34	240
rs	4 to 3	114	44	158
Significant Competitors	5 to 4	40	26	66
Сотр	6 to 5	15	24	39
ant (7 to 6	3	13	16
nific	8 to 7	6	7	13
Sig	9 to 8	0	5	5
	10 to 9	2	1	3
	10 +	0	10	10
	TOTAL	578	169	747

Table 4.2

FTC Horizontal Merger Investigations
Number of Significant Competitors
Grocery Markets
FY 2001 through FY 2005

		Outo	Outcome			
		Enforced	Closed	TOTAL		
	2 to 1	1	0	1		
	3 to 2	5	2	7		
sza	4 to 3	1	2	3		
Significant Competitors	5 to 4	1	1	2		
Сотр	6 to 5	0	0	0		
ant (7 to 6	0	0	0		
nific	8 to 7	0	0	0		
Sig	9 to 8	0	0	0		
	10 to 9	0	0	0		
	10 +	0	0	0		
	TOTAL	8	5	13		

Table 4.3

FTC Horizontal Merger Investigations
Number of Significant Competitors
Oil Markets

FY 2001 through FY 2005

		Oute	come	
		Enforced	Closed	TOTAL
	2 to 1	7	0	7
	3 to 2	6	0	6
rs	4 to 3	4	0	4
Significant Competitors	5 to 4	5	1	6
Сотр	6 to 5	6	5	11
ant (7 to 6	2	4	6
nific	8 to 7	0	0	0
Sig	9 to 8	0	1	1
	10 to 9	0	0	0
	10 +	0	0	0
	TOTAL	30	11	41

Table 4.4

FTC Horizontal Merger Investigations
Number of Significant Competitors
Chemical Markets
FY 2001 through FY 2005

		Outo	come	
		Enforced	Closed	TOTAL
	2 to 1	9	0	9
	3 to 2	6	0	6
rs	4 to 3	0	3	3
Significant Competitors	5 to 4	4	3	7
Сотр	6 to 5	0	3	3
ant (7 to 6	0	0	0
nific	8 to 7	0	0	0
Sig	9 to 8	0	0	0
	10 to 9	0	0	0
	10 +	0	0	0
	TOTAL	19	9	28

Table 4.5

FTC Horizontal Merger Investigations
Number of Significant Competitors
Pharmaceuticals Markets
FY 2001 through FY 2005

		Outo	come	
		Enforced	Closed	TOTAL
	2 to 1	8	0	8
	3 to 2	6	4	10
rs	4 to 3	3	7	10
Significant Competitors	5 to 4	0	0	0
Comp	6 to 5	0	0	0
ant (7 to 6	0	0	0
nific	8 to 7	0	0	0
Sig	9 to 8	0	0	0
	10 to 9	0	0	0
	10 +	0	0	0
	TOTAL	17	11	28

Table 4.6

FTC Horizontal Merger Investigations
Number of Significant Competitors
"Other" Markets
FY 2001 through FY 2005

		Outc	come	
		Enforced	Closed	TOTAL
	2 to 1	59	2	61
	3 to 2	48	8	56
rs	4 to 3	12	11	23
Significant Competitors	5 to 4	4	5	9
Comp	6 to 5	1	4	5
ant (7 to 6	0	4	4
rnific	8 to 7	0	1	1
Sig	9 to 8	0	2	2
	10 to 9	0	0	0
	10 +	0	1	1
	TOTAL	124	38	162

Table 5.1

Hot Documents Identified

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
	1,800 - 1,999	0/0	0/0	0/0	0/0	0/1	0/0	0/0	0/0	0/1
ІННІ	2,000 - 2,399	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
	2,400 - 2,999	0/0	0/0	0/0	2/0	1/0	0/0	0/0	0/0	3/0
Merger	3,000 - 3,999	0/0	0/0	0/0	0/0	1/1	1/0	2/0	0/0	4/1
Post	4,000 - 4,999	0/0	0/0	0/0	0/0	1/0	0/0	0/0	0/0	1/0
	5,000 - 6,999	0/0	0/0	0/0	1/0	0/0	0/1	3/0	1/0	5/1
	7,000 +	0/0	0/0	0/0	0/0	0/0	0/0	1/0	8/0	9/0
	TOTAL	0/0	0/0	0/0	3/0	3/2	1/1	6/0	9/0	22/3

Table 5.2

No Hot Documents Identified

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/3	1/0	0/3	0/0	0/0	0/0	0/0	1/6
	1,800 - 1,999	0/0	0/1	0/0	0/0	0/1	0/0	0/0	0/0	0/2
ННІ	2,000 - 2,399	0/1	0/1	0/0	3/2	3/3	0/1	0/0	0/0	6/8
	2,400 - 2,999	0/0	0/0	0/2	0/1	3/5	2/4	0/0	0/0	5/12
Merger	3,000 - 3,999	0/0	0/1	0/2	0/1	1/5	6/2	4/4	0/0	11/15
Post	4,000 - 4,999	0/0	0/2	0/0	1/1	3/1	2/0	8/2	0/0	14/6
	5,000 - 6,999	0/0	1/0	1/0	1/0	1/0	2/0	12/2	8/2	26/4
	7,000 +	0/0	0/0	1/0	1/0	1/0	1/0	6/0	22/1	32/1
	TOTAL	0/1	1/8	3/4	6/8	12/15	13/7	30/8	30/3	95/54

Table 6.1

Hot Documents Identified

		Outo	rome	
		Enforced	Closed	TOTAL
	2 to 1	10	0	10
	3 to 2	4	1	5
rs	4 to 3	7	2	9
Significant Competitors	5 to 4	0	0	0
Comp	6 to 5	1	0	1
ant (7 to 6	0	0	0
nific	8 to 7	0	0	0
Sig	9 to 8	0	0	0
	10 to 9	0	0	0
	10 +	0	0	0
	TOTAL	22	3	25

Table 6.2

No Hot Documents Identified

		Outo	ome	
		Enforced	Closed	TOTAL
	2 to 1	41	1	42
	3 to 2	32	7	39
rs	4 to 3	15	14	29
Significant Competitors	5 to 4	2	17	19
Сотр	6 to 5	4	6	10
ant (7 to 6	1	4	5
rnific	8 to 7	0	1	1
Sig	9 to 8	0	2	2
	10 to 9	0	0	0
	10 +	0	2	2
	TOTAL	95	54	149

Table 7.1

Strong Customer Complaints

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
	1,800 - 1,999	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
ІННІ	2,000 - 2,399	0/0	0/0	0/0	0/0	2/1	0/0	0/0	0/0	2/1
	2,400 - 2,999	0/0	0/0	0/0	2/0	0/0	1/0	0/0	0/0	3/0
Merger	3,000 - 3,999	0/0	0/0	0/0	0/0	2/0	4/0	5/0	0/0	11/0
Post	4,000 - 4,999	0/0	0/0	0/0	0/0	3/0	0/0	4/0	0/0	7/0
	5,000 - 6,999	0/0	0/0	1/0	0/0	1/0	1/0	10/0	7/0	20/0
	7,000 +	0/0	0/0	0/0	0/0	0/0	0/0	7/0	22/0	29/0
	TOTAL	0/0	0/0	1/0	2/0	8/1	6/0	26/0	29/0	72/1

Table 7.2

No Strong Customer Complaints

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/3	1/0	0/3	0/0	0/0	0/0	0/0	1/6
	1,800 - 1,999	0/0	0/1	0/0	0/0	0/2	0/0	0/0	0/0	0/3
ІННІ	2,000 - 2,399	0/0	0/1	0/0	3/2	1/2	0/1	0/0	0/0	4/6
	2,400 - 2,999	0/0	0/0	0/2	0/1	3/5	1/2	0/0	0/0	4/10
Merger	3,000 - 3,999	0/0	0/1	0/2	0/1	0/4	2/1	1/4	0/0	3/13
Post	4,000 - 4,999	0/0	0/2	0/0	1/1	1/1	2/0	3/1	0/0	7/5
	5,000 - 6,999	0/0	1/0	0/0	2/0	0/0	1/1	2/2	2/2	8/5
	7,000 +	0/0	0/0	1/0	1/0	1/0	1/0	0/0	5/1	9/1
	TOTAL	0/0	1/8	2/4	7/8	6/14	7/5	6/7	7/3	36/49

Table 8.1

Strong Customer Complaints

		Oute	come	
		Enforced	Closed	TOTAL
	2 to 1	36	0	36
	3 to 2	22	1	23
sı	4 to 3	11	0	11
Significant Competitors	5 to 4	0	0	0
Comp	6 to 5	3	0	3
ant (7 to 6	0	0	0
nific	8 to 7	0	0	0
Sig	9 to 8	0	0	0
	10 to 9	0	0	0
	10 +	0	0	0
	TOTAL	72	1	73

Table 8.2

No Strong Customer Complaints

		Outc	come	
		Enforced	Closed	TOTAL
	2 to 1	12	1	13
	3 to 2	10	5	15
rs	4 to 3	10	14	24
Significant Competitors	5 to 4	1	17	18
Сотр	6 to 5	2	6	8
ant (7 to 6	1	1	2
rnific	8 to 7	0	1	1
Sig	9 to 8	0	2	2
	10 to 9	0	0	0
	10 +	0	2	2
	TOTAL	36	49	85

Table 9.1

Entry Easy

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/1	0/0	0/3	0/0	0/0	0/0	0/0	0/4
	1,800 - 1,999	0/0	0/1	0/0	0/0	0/1	0/0	0/0	0/0	0/2
ІННІ	2,000 - 2,399	0/1	0/1	0/0	0/1	0/0	0/1	0/0	0/0	0/4
	2,400 - 2,999	0/0	0/0	0/1	0/0	0/1	0/3	0/0	0/0	0/5
Merger	3,000 - 3,999	0/0	0/0	0/0	0/0	0/3	0/1	0/1	0/0	0/5
Post	4,000 - 4,999	0/0	0/2	0/0	0/1	0/1	0/0	0/1	0/0	0/5
	5,000 - 6,999	0/0	0/0	0/0	0/0	0/0	0/1	0/2	0/2	0/5
	7,000 +	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0	0/0
	TOTAL	0/1	0/5	0/1	0/5	0/6	0/6	0/4	0/2	0/30

Table 9.2

Entry Difficult

				(Change in HH	II (Delta)				
		0 - 99	100 - 199	200 - 299	300 - 499	500 - 799	800 - 1,199	1,200 - 2,499	2,500 +	TOTAL
	0 - 1,799	0/0	0/2	1/0	0/0	0/0	0/0	0/0	0/0	1/2
	1,800 - 1,999	0/0	0/0	0/0	0/0	0/1	0/0	0/0	0/0	0/1
ННІ	2,000 - 2,399	0/0	0/0	0/0	3/1	3/3	0/0	0/0	0/0	6/4
	2,400 - 2,999	0/0	0/0	0/1	2/1	4/4	2/1	0/0	0/0	8/7
Merger	3,000 - 3,999	0/0	0/1	0/2	0/1	2/3	7/1	6/3	0/0	15/11
Post	4,000 - 4,999	0/0	0/0	0/0	1/0	4/0	2/0	8/1	0/0	15/1
	5,000 - 6,999	0/0	1/0	1/0	2/0	1/0	2/0	15/0	9/0	31/0
	7,000 +	0/0	0/0	1/0	1/0	1/0	1/0	7/0	30/1	41/1
	TOTAL	0/0	1/3	3/3	9/3	15/11	14/2	36/4	39/1	117/27

Table 10.1

Entry Easy

		Outcome		
		Enforced	Closed	TOTAL
Significant Competitors	2 to 1	0	0	0
	3 to 2	0	6	6
	4 to 3	0	8	8
	5 to 4	0	6	6
	6 to 5	0	5	5
	7 to 6	0	3	3
	8 to 7	0	1	1
	9 to 8	0	0	0
	10 to 9	0	0	0
	10 +	0	1	1
	TOTAL	0	30	30

Table 10.2

Entry Difficult

		Outcome		
		Enforced	Closed	TOTAL
Significant Competitors	2 to 1	51	1	52
	3 to 2	36	2	38
	4 to 3	22	8	30
	5 to 4	2	11	13
	6 to 5	5	1	6
	7 to 6	1	1	2
	8 to 7	0	0	0
	9 to 8	0	2	2
	10 to 9	0	0	0
	10 +	0	1	1
	TOTAL	117	27	144