



# ROBOCALLS ALL THE RAGE

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AN FTC SUMMIT | OCTOBER 18, 2012



# WELCOME

**Jon Leibowitz**  
**Chairman**  
**Federal Trade Commission**



# WANTED

## RACHEL

CARDHOLDER SERVICES

### CRIMES:

- ILLEGAL CALLS
- DISTURBING THE PEACE
- BEING A TOTAL PEST



## Real Tweets

There's a special place in hell for Rachel from  
Cardholder Services.

Would I really go to jail if I found and murdered  
"Rachel from Cardholder Services"?