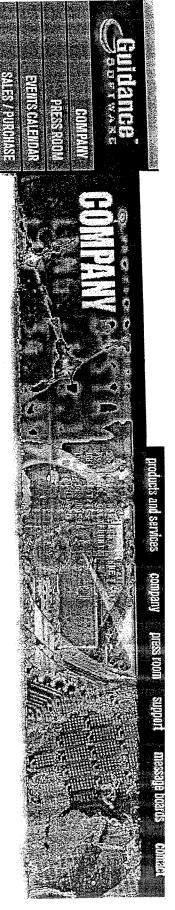
EXHIBIT A



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In order to use some portions of this website, a user must first complete the registration form. During registration a user is required to give their contact information (such as name and email address). This information is used to contact the user about the products and services offered by Guidance Software.

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an order, this information is used to contact the user. (like name and shipping address) and financial information (like credit card number, expiration date). We request information from the user on our order form. Here a user must provide contact information This information is used for billing purposes and to fill customer's orders. If we have trouble processing

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Public Forums

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practices of such other sites. We encourage our users to be aware when they leave our site and to read This web site contains links to other sites. Please be aware that we are not responsible for the privacy

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Software and Training Updates

provide requested services and information via email. We also send the user product and service announcement updates. We communicate with the user to

Notification of Changes

always aware of what information we collect, how we use it, and under circumstances, if any, we as to whether or not we use their information in this different manner. We will use information in that stated at the time it was collected, we will notify users by way of an email. Users will have a choice disclose it. If at any point we decide to use personally identifiable information in a manner different from If we decide to change our privacy policy, we will post those changes on our Homepage so our users are accordance with the privacy policy under which the information was collected.

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EXHIBIT B

GUIDANCE SOFTWARE PRIVACY POLICY

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We've developed our privacy policy from industry guidelines and standards, and local, national, and international laws and requirements. All privacy practices and methods described in this policy apply only insofar as permitted by the applicable standards, laws and requirements.

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- 1. Register on <u>www.guidancesoftware.com</u>
- 2. Request a demo disk
- 3. Request a quotation or information
- 4. Register for a webinar, seminar, or other informational event
- 5. Place an order
- 6. Participate in a sweepstakes or other promotional offer
- 7. Subscribe to a newsletter or a mailing list
- 8. Request assistance from Guidance Software

We may ask you for your name, address, e-mail address, type of business, and credit card information, as well as other similar personal information.

HOW WE USE YOUR INFORMATION

The information you provide will be used to support your relationship with Guidance Software. Among other things, your information may be used to alert you to product upgrades or special offers, and to market or sell Guidance Software products or services to you. Your information may be combined with information collected about you by Guidance Software or third parties, with information that is collected about you from public records, or with information that Guidance Software may acquire from third parties.

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Last updated: 7/19/03